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State of New Hampshire

DEPARTMENT OF SAFETY
JAMES H. HAYES BLDG. 33 HAZEN DR.
CONCORD, N.H. 03305
(603) 271-2791

RICHARD C. BAILEY, JR.
ASSISTANT COMMISSIONER

EDDIE EDWARDS
ASSISTANT COMMISSIONER

ROBERT L. QUINN
COMMISSIONER

May 18, 2022

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Safety (DOS), Division of State Police, to amend a contract with Computer Square, Inc. Technology Group (CSI) (VC#312693-B001), by increasing the price limitation by \$96,000, from \$6,087,000 to \$6,183,000, for a one-time purchase of the Outside Billing Module to manage Construction Detail Assignments within the new NHSP CAD/RMS system, effective upon Governor and Executive Council approval through August 31, 2026 with the option to extend subscription, maintenance, and support services for up to two years at the sole option of the State and with Governor and Council approval. The original contract was approved by Governor and Council on December 18, 2019, Item # 153 and amended on October 13, 2021 Item 5D. (86% Highway Funds, 14% Turnpike Funds)

Funds are available in the following account as follows for SFY 2022.

01-03-03-030010-76230000 - Dept. of IT – DOIT for DOS
038-509038 Technology Software
03230216

SFY2022
\$96,000.00

EXPLANATION

This request is to amend the original contract with a one-time purchase of the Outside Billing Module from CSI at a cost of \$96,000.00. This module will provide billing capability for State Police Construction and other Detail assignments by leveraging capabilities within the Computer Aided Dispatch (CAD) and Records Management System (RMS) to create and track payments from outside entities requesting State Police special detail assignments. It will create invoices for third party requestors, manage accounting, and track the history of Detail employments. The module will be integrated into the NH State Police system of record and will replace the current billing and tracking system. The addition of this module will enhance data sharing and accessibility, and help bring to fruition a truly integrated records and case management, analytics, and reporting system.

Respectfully submitted,

Denis Goulet
Commissioner of Information Technology

Respectfully submitted,

Robert L. Quinn
Commissioner of Safety

DoIT RID # 67171

**State of New Hampshire
Department of Safety
State Police Computer Aided Dispatch and Records Management System
Contract DOS 2019-03
Amendment #2**

This Agreement (hereinafter called "Amendment #2") is by and between Computer Square, Inc. Technology Group, hereinafter referred to as CSI (VC# 312693), and the State of New Hampshire, acting by and through the Department of Safety, hereinafter referred to as DOS.

WHEREAS, pursuant to an Agreement (herein after referred to as the "Agreement"), approved by the Governor and Executive Council, on December 18, 2019, Item # 153, and amended on October 13, 2021 Item # 5D, CSI agreed to provide DOS a Computer Aided Dispatch (CAD) and Records Management System (RMS) for the Division of State Police and a 5-years software subscription, maintenance and support service;

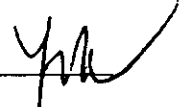
WHEREAS, pursuant to Section 18 Amendment, of the Agreement General Provisions, the Agreement may be amended only by an instrument in writing signed by the parties thereto and approval by the Governor and Executive Council;

WHEREAS, CSI and DOS have agreed to amend the Agreement;

NOW THEREFORE, in consideration of the foregoing, and the covenants and conditions contained in the Agreement and set forth herein, the parties agree to the following:

The Agreement is hereby amended as follows:

1. Amend the Agreement – General Provisions, Section 1.8 Price Limitation by changing the Price Limitation from \$6,087,000 to \$6,183,000.
2. Amend the Contract Agreement — Exhibit A: Scope of Work, Section 2.1.5, by adding an additional module, Outside Billing Module, to provide billing capabilities related to the management of NH State Police Construction and other Detail assignments and tracking capabilities constrained within the new CAD/RMS System. The Outside Billing Module will provide the ability to create and track payments from outside parties relating the NH State Police special detail assignments for construction sites, specials, events, etc. This module is part of the proprietary *InfoShare* system provided by Computer Square Inc. under the aforementioned contract.
The Time is of the essence in the performance of the Contractor's obligations under the Contract."
3. Amend the Contract Agreement — Exhibit B: *Price and Payment Schedule* by adding the Outside Billing module, one time purchase to be billed upon G&C approval in the amount of \$96,000.00
 - (1) \$76,000.00 - InfoShare™ Outside Billing Module \$100,000 - discount Multi Service/Project change order Discount 20%
 - (2) \$20,000.00 - Data Conversion Services

Date: 3/28/2022 Initials: 

State of New Hampshire
Department of Safety
State Police Computer Aided Dispatch and Records Management System
Contract DOS 2019-03
Amendment #2

CONTINUANCE OF AGREEMENT: Except as specifically amended and modified by the terms and conditions of this Amendment #2, the Agreement and the obligations of the parties thereunder shall remain in full force and effect in accordance with the terms and conditions set forth therein.

EFFECTIVE DATE OF THE AMENDMENT: This Amendment #2 shall be effective upon its approval by the Governor and Executive Council of the State of New Hampshire. If approval is withheld, this document shall become null and void, with no further obligation or recourse to either party.

IN WITNESS WHEREOF, the parties have hereunto set their hands as of the day and year last written below.

COMPUTER SQUARE, INC. TECHNOLOGY GROUP,

By:  Chenchung (William) Yeh Date: 03/28, 2022

Title: President & CEO

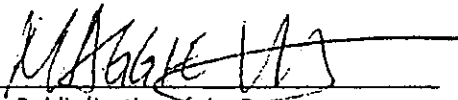
Corporate Signature Notarized:


State of New Jersey

County of Middlesex

On this the 28th day of March, 2022, before me, Maggie Lin,
the undersigned Officer Chenchung Yeh, personally appeared and
acknowledged himself to the President & CEO of
COMPUTER SQUARE, INC, a corporation, and that he, as such for the purposes therein contained,
by signing the name of the corporation by himself President & CEO of Computer Square, Inc.

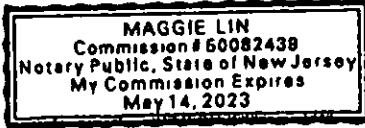
IN WITNESS WHEREOF I hereunto set my hand and official seal.


Notary Public/Justice of the Peace

Date: 3/28/2022 Initials: 

State of New Hampshire
Department of Safety
State Police Computer Aided Dispatch and Records Management System
Contract DOS 2019-03
Amendment #2

My Commission Expires:




(Seal)

The foregoing contract, having been reviewed by this office, is approved as to form, substance and execution:


STATE OF NEW HAMPSHIRE

Department of Safety

By:  Date: 5/23/22
Steven R. Lavoie, Director of Administration

The foregoing contract, having been reviewed by this office, is approved as to form, substance and execution.


OFFICE OF THE ATTORNEY GENERAL:

By:  on 6/14/22

GOVERNOR AND COUNCIL OF NEW HAMPSHIRE ON _____

Signed: _____

Title: _____

Date: 3/28/2022 Initials: 

State of New Hampshire

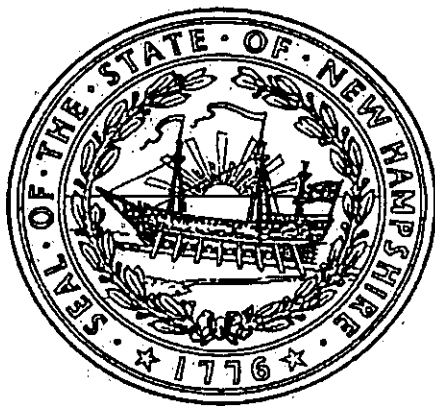
Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that COMPUTER SQUARE, INC. is a New Jersey Profit Corporation registered to transact business in New Hampshire on November 06, 2019. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 830662

Certificate Number: 0005592610



IN TESTIMONY WHEREOF,
I hereto set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 11th day of January A.D. 2022.

A handwritten signature in cursive script, appearing to read "William M. Gardner".

William M. Gardner
Secretary of State



Corporate Bylaws

I, Chenchung (William) Yeh, hereby certify that I am duly elected President & CEO of
(Name) *(Job Title)*

Computer Square, Inc. (d/b/a CSI Technology Group). I hereby certify the following is a true copy of
(Name of Corporation)

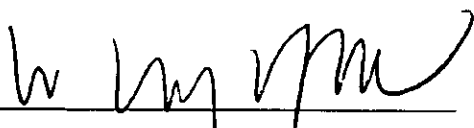
the current Bylaws or Articles of Incorporation of the Corporation and that the Bylaws or Articles of Incorporation authorize the following officers or positions to bind the Corporation for contractual obligations President.
(Officer Title)

I further certify that the following individuals currently hold the position authorized:

Chenchung (William) Yeh, President & CEO

I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person listed above currently occupies the position indicated and that he has full authority to bind the corporation. This authority shall **remain valid for six (6) years** from the date of this certificate.

DATED: 03/28/2022

ATTEST: 
Chenchung (William) Yeh, President & CEO



Corporate Bylaws

I, Yuhmin Hwang, hereby certify that I am duly elected Corporate Secretary of
(Name) (Job Title)

Computer Square, Inc. (d/b/a CSI Technology Group). I hereby certify the following is a true copy of
(Name of Corporation)

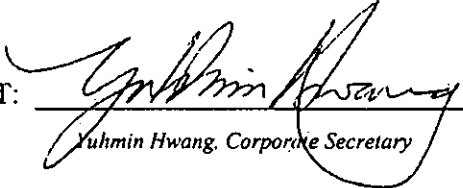
the current Bylaws or Articles of Incorporation of the Corporation and that the Bylaws or Articles of Incorporation authorize the following officers or positions to bind the Corporation for contractual obligations President.
(Officer Title)

I further certify that the following individuals currently hold the position authorized:

Chenchung (William) Yeh, President & CEO

I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person listed above currently occupies the position indicated and that he has full authority to bind the corporation. This authority is valid as of March 28th, 2022 and shall **remain valid for six (6) years** from the date of this certificate.

DATED: 03/28/2022

ATTEST: 

Yuhmin Hwang, Corporate Secretary



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
6/15/2022

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER RBC Insurance Assoc. 1 Executive Drive Suite 350 Somerset NJ 08873	CONTACT NAME: Carissa Carluccio PHONE (A/C No. Ext): (732) 748-1100 FAX (A/C No.): (732) 748-1120 E-MAIL ADDRESS: Carissac@rbcinure.com	
	INSURER(S) AFFORDING COVERAGE	
INSURED Computer Square, Inc. d/b/a CSI Technology Group 330 Mac Lane Keasby NJ 08832	INSURER A: Valley Forge Insurance Company NAIC # 20508	
	INSURER B: New Jersey Manufacturers 12122	
	INSURER C: Continental Casualty Company 20443	
	INSURER D: Crum & Forester Specialty Inc. Co. 44520J	
	INSURER E: INSURER F:	

COVERAGES **CERTIFICATE NUMBER:** Master Cert 2022 **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			7012769893	5/11/2022	5/11/2023	EACH OCCURRENCE \$ 2,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 2,000,000 GENERAL AGGREGATE \$ 4,000,000 PRODUCTS - COM/PROP AGG \$ 4,000,000
B	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input checked="" type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS			1102690105	5/11/2022	5/11/2023	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
C	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input checked="" type="checkbox"/> RETENTION \$ 10,000			7012771241	5/11/2022	5/11/2023	EACH OCCURRENCE \$ 1,000,000 AGGREGATE \$ 1,000,000
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below		Y/N				PER STATUTE OTH-ER E.L. EACH ACCIDENT \$ E.L. DISEASE - EA EMPLOYEE \$ E.L. DISEASE - POLICY LIMIT \$
D	Professional Liability			TEO-3016652-01	5/9/2022	5/9/2023	Limit \$5,000,000 Retention \$50,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

CERTIFICATE HOLDER

N.H. Department of Safety
Division of State Police
33 Hazen Drive
Concord, NH 03304

CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE
Dan Carluccio/BN

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March 16, 2022

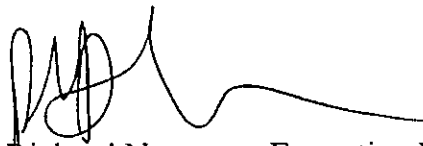
TO WHOM IT MAY CONCERN:

The InfoShare™ Engine® that the Records & Case Management/Document Management System is a web-based application. It is built upon CSI Technology Groups patented software, U.S. Patent # 10,649,743 B2. The applications are specifically designed for State & County Prosecutors, Local & County Enforcement entities (i.e. Police Department, Fire Department, Fire Inspectors, etc.) and State Regulatory & Investigative agencies. Consisting of a base system and core modules, the system offers add-on modules and functional components at the agency's election. The system is deployed in numerous agencies at the State, County and Municipal levels in the State of New Hampshire and a number of New Hampshire state agencies to include, but not limited to; the New Hampshire State Police, New Hampshire State Marine Police and other State agencies. There are also numerous agencies at the County and Municipal level that have acquired and are utilizing the InfoShare™ Public Safety Software Solution.

The integrated add-on modules include but are not limited to: Computer Aided Dispatch, Police & Fire Records Management; Fire Inspection, Permits & Licenses, Municipal Portal; Evidence – Intake, Storage & Chain of Custody; Juvenile; Investigation, Intelligence, Major Incident Management, Municipal Prosecution and a variety of other applications including the Outside Employment Billing Module.

Functional components include New Hampshire Administrative Office of the Courts Interfaces for eTickets & data interfaces, SPOTS interface, InfoScan; Discovery with Bates Numbering & Redaction; Template Generator and Crime Analysis with Link Analysis & GIS mapping functionality. All of the modules and the components are fully integrated with the InfoShare™ Engine® and other modules of the system. No other company and/or third-party entity can access the InfoShare™ Engine® for installation of associate components, addon features or maintenance of the InfoShare™ Engine® and accompanying modules.

Computer Square Inc. (CSI) is the sole designer, developer and maintainer of the InfoShare™ systems which are available to New Hampshire government agencies on a Software as a Service license basis. InfoShare™ is trademarked and is the intellectual property of CSI Technology Group. CSI is the sole source provider of the system and maintenance services.



Richard Norcross, Executive Vice President

SEP16'21 PM12:00 RCVD 5D MLK



ROBERT L. QUINN
COMMISSIONER OF
SAFETY

State of New Hampshire

DEPARTMENT OF SAFETY
JAMES H. HAYES BLDG. 33 HAZEN DR.
CONCORD, N.H. 03305
(603) 271-2791

September 9, 2021

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Safety (DOS), Division of State Police to amend a contract with Computer Square, Inc. Technology Group (VC#312693-B001) by extending the completion date from May 6, 2026 to August 31, 2026, for maintenance, operation, and support of the new Computer Aided Dispatch (CAD) and Records Management System (RMS). The contract was approved by Governor and Council on December 18, 2019, Item #153. Effective upon Governor and Executive Council approval through August 31, 2026 with the option to extend subscription, maintenance, and support services for up to two years at the sole option of the State and with Governor and Council approval. Funding Source: 100% Highway Funds

Funds are available in the SFY2022 operating budget and contingent upon availability and continued appropriations in SFY2023 through SFY2027 with the ability to adjust encumbrances between state fiscal years through the Budget Office, if needed and justified.

Activity	SFY2022	SFY2023	SFY2024	SFY2025	SFY2026	SFY2027	
01-03-03-030010-76230000 Dept. of IT - DOIT - IT for DOS 038-509038 TECHNOLOGY - SOFTWARE	03230216	\$481,250.00	\$921,250.00	\$990,000.00	\$865,000.00	\$840,000.00	\$140,000.00
TOTAL						\$4,237,500.00	

EXPLANATION

This no-cost contract amendment aligns the 5-year maintenance, operation, and support term with the actual date of system implementation of the Computer Aided Dispatch (CAD) and Records Management System (RMS) for New Hampshire State Police (NHSP). The CAD/RMS system was implemented in June 2021 with service and maintenance payments expected to begin in August 2021. This amendment changes the completion date from May 6, 2026 to August 31, 2026 to align the payment schedule with actual performance.

This new CAD/RMS platform serves as the primary information system to support NHSP daily operations and is the system of record to document responses to events. This fully integrated solution fosters data sharing, accessibility, and interoperability between all facets of law enforcement. The new CAD/RMS is an integrated system with role-based security to support the full breadth of law enforcement operations including computer aided dispatch, robust records and case management, analytics, and reporting.

Respectfully submitted,

Denis Goulet
Commissioner of Information Technology

Respectfully submitted,

Robert L. Quinn
Commissioner of Safety

DG/kaf
RID: 46472
DoIT: 2020-041



STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY
27 Hazen Dr., Concord, NH 03301
Fax: 603-271-1516 TDD Access: 1-800-735-2964
www.nh.gov/doit

Denis Goulet
Commissioner

June 7, 2021

Robert L. Quinn
Commissioner of Safety
Department of Safety
33 Hazen Drive
Concord, NH 03305

Dear Commissioner Quinn:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to enter into contract with Computer Square, Inc. Technology Group, a New Jersey Corporation as described below and referenced as DoIT No. 2020-041A.

The purpose of this request is to amend an existing contract for the continued provision of Computer Aided Dispatch (CAD) and Records Management System (RMS) for the Division of State Police. This includes a 5-years software subscription, continued maintenance and support services, and by updating the work plan and extending the completion date from May 6, 2026 to August 31, 2026.

This contract amendment includes the extension of the contract from May 6, 2026 to August 31, 2026. There is no additional funding requested under this time extension. The contract amendment shall become effective upon Governor and Executive Council approval through August 31, 2026.

A copy of this letter should accompany the Department of Safety's submission to the Governor and Executive Council for approval.

Sincerely,

Denis Goulet

DG/kaf
DoIT #2020-041A
RID 46472
cc: Ronald Reed, IT Manager, DoIT

State of New Hampshire
Department of Safety
Computer Square, Inc. Technology Group
December 18, 2019, Item #153
Amendment #1

This Agreement (hereinafter called "Amendment #1") is by and between Computer Square, Inc. Technology Group, hereinafter referred to as CSI (VC# 312693), and the State of New Hampshire, acting by and through the Department of Safety, hereinafter referred to as DOS.

WHEREAS, pursuant to an Agreement (herein after referred to as the "Agreement"), approved by the Governor and Executive Council, on December 18, 2019, Item # 153, CSI agreed to provide DOS a Computer Aided Dispatch (CAD) and Records Management System (RMS) for the Division of State Police and a 5-years software subscription, maintenance and support service;

WHEREAS, pursuant to Section 18 Amendment, of the Agreement General Provisions, the Agreement may be amended only by an instrument in writing signed by the parties thereto and approval by the Governor and Executive Council;

WHEREAS, CSI and DOS have agreed to amend the Agreement;

NOW THEREFORE, in consideration of the foregoing, and the covenants and conditions contained in the Agreement and set forth herein, the parties agree to the following:

The Agreement is hereby amended as follows:

1. Amend the Agreement – General Provisions, section 1.7, by extending the Completion Date from May 6, 2026 to August 31, 2026.
2. Amend the Contract Agreement – Exhibit A, Scope of Work, Contract Term, section 1, to read as follows: "The contract shall begin on the Effective Date and extend to the initial Implementation period, which shall not exceed twenty (20) months, with the exception of excusable delays and/or events of force majeure as outlined in Provision 27, Excusable delays and Force Majeure, Exhibit C, followed by five (5) years of maintenance, operation and support. Maintenance, operation and support services shall start on the next day of the State's issuance of the Letter of System Acceptance, as set forth in Section 12, Exhibit A-3: *Acceptance and Testing Services*. The Term may be extended for an additional two (2) years for maintenance, operation and support services, at the sole option of the State, at the rate set forth in Section 9 of Exhibit B: *Price and Payment Schedule*."

The Time is of the essence in the performance of the Contractor's obligations under the Contract."

3. Amend the Contract Agreement – Exhibit A, Scope of Work, section 7.5.1, to read as follows:
Date 6/27/21 Initials [Signature] Page 1 of 7

"7.5.1 The State Contract Manager is:

Matthew Shapiro
 Executive Major
 Tel: 603-223-8813
 Email: Matthew.S.Shapiro@dos.nh.gov"

4. Amend the Contract Agreement – Exhibit A, Scope of Work, section 7.6.1, to read as follows:

"7.6.1 The State Project Manager is:

Victor Muzzey
 Staff Sergeant
 Tel: 603-223-8880
 Email: Victor.G.Muzzey@dos.nh.gov"

5. Amend the Contract Agreement – Exhibit A-1, Work Plan, section 6, by replacing Table 6.1: Preliminary Project Plan with the following:

"Table 6.1 Preliminary Work Plan

Work Plan	Start	Finish
Network Team Deployment Survey & Follow ups to Initiate Production Site	12/16/2019	3/13/2020
REF #1 - Conduct Kickoff Meeting in NHSP (Non-Written)	1/7/2020	1/18/2020
REF #2 - Work Plan (Written)	1/7/2020	1/18/2020
REF #3 - Project Management Plan (Written)	1/7/2020	1/18/2020
REF #5 - Security Plan (Written)	1/7/2020	1/18/2020
REF #6 - Communications and Change Management Plan (Written)	1/7/2020	1/18/2020
Customer Survey & Gap Analysis Presentation Review Site Survey	12/16/2019	3/13/2020
REF #4 - Desktop and Network Configuration Requirements (Written)	1/7/2020	1/18/2020
REF #10 - Gap Analysis Documentation (Written)	1/21/2020	4/18/2020
Internal Site Creation with Data Collection	12/16/2019	3/13/2020
REF #7 - Setup & Installation of CAD 30 (Software)	1/7/2020	1/18/2020
DTS Team Analysis and Conversion	12/9/2019	10/9/2020
REF #9 - Data Conversion Plan and Design (Written)	1/14/2020	6/12/2020
REF #16 - Develop Data Conversion Scripts (Non-Software)	1/14/2020	6/12/2020
REF #25 - Provided Fully Tested Data Conversion Software (Software)	1/14/2020	6/12/2020
REF #29 - Conduct Data Conversion Testing	1/14/2020	6/12/2020
RMS Team Analysis and Development	12/9/2019	10/15/2020
CAD Team Analysis and Development	12/9/2019	10/15/2020
REF #17 - Develop NIBRS Functionality (Software)	1/21/2020	4/18/2020
REF #18 - Develop RMS Offline Capability (Software)	1/21/2020	4/18/2020
REF #19 - Develop One Button Traffic Stop (Software)	1/21/2020	4/18/2020
REF #20 - Develop Text Editing Functionality (Software)	1/21/2020	4/18/2020

Date 4/7/21 Initials [Signature]

REF #8 - Systems Interface Plan and Design Phase 1 (Written)	1/14/2020	6/12/2020
Pre UAT Batch 1, 2,3 Scripts Ready	10/15/2020	10/20/2020
Pre UAT Batch 1	10/20/2020	10/20/2020
Pre UAT Batch 2	11/3/2020	11/3/2020
Pre UAT Batch 3	1/25/2021	1/29/2021
UAT Batch 4A, S Scripts Ready	1/14/2021	1/29/2021
Pre UAT Batch 4A, S	2/1/2021	2/5/2021
Pre UAT Issue Resolution by CSI	2/8/2021	3/17/2021
Retest Batch 1, 2, 3, 4, 5 Issues	2/22/2021	3/17/2021
Valor Data Conversion Complete	1/14/2021	2/26/2021
REF #11 - Testing Plan (Written)	2/28/2021	3/22/2021
REF #21 - Provide Testing Environment (Software)	2/28/2021	3/22/2021
REF #22 - Provide Demo (Sand Box) Environment (Software)	2/28/2021	3/22/2021
REF #23 - Provide Software Licenses if needed (Written)	2/28/2021	3/22/2021
REF #24 - Install Software in Testing Environment (Software)	2/28/2021	3/22/2021
REF #26 - Software Configuration to State Requirement (Software)	2/28/2021	3/22/2021
REF #27 - Provide Software Installed, Configured and Operational to Satisfy State Requirement (Software)	2/28/2021	3/22/2021
REF #28 - Conduct Training of User Acceptance Team (Non-Software)	2/28/2021	3/22/2021
Full UAT	3/22/2021	4/2/2021
REF #30 - Conduct User Acceptance Testing (Non-Software)	3/22/2021	4/2/2021
REF #31 - Test In-Bound and Out-Bound Interfaces (Software)	3/22/2021	4/2/2021
Full UAT Issue Resolution by CSI	4/5/2021	4/16/2021
REF #34 - Certification of 3rd Party Pen Testing and Application Vulnerability	3/8/2021	4/15/2021
Retest Full UAT Issues	4/19/2021	4/23/2021
REF #33 - Conduct System Performance (Load/Stress) Testing	4/22/2021	4/23/2021
Day In the Life Testing	4/26/2021	4/30/2021
REF #32 - Conduct Day In the Life Testing (Non-Software)	4/26/2021	4/30/2021
Day In the Life Issue Resolution by CSI	5/3/2021	5/14/2021
Retest Day in the Life	5/17/2021	5/21/2021
Testing Team Validation and Documentation	3/21/2021	5/23/2020
User Training and Train the Trainers	5/24/2021	6/25/2021
REF #12 - Training Plan and Curriculum (Written)	5/24/2021	6/25/2021
REF #35 - Install Software in Training Environment (Software)	5/24/2021	6/25/2021
REF #36 - Provide Training Materials (Non-Software)	5/24/2021	6/25/2021
REF #37 - Conduct Training of State Staff (Non-Software)	5/24/2021	6/25/2021
Go-Live Process	5/24/2021	8/6/2021
REF #13 - Deployment Plan (Written)	5/24/2021	6/25/2021
REF #14 - End User Support Plan (Written)	5/24/2021	6/25/2021
REF #15 - Disaster Recovery Plan (Written)	5/24/2021	6/25/2021
REF #43 - Provide Documentation (Written)	5/24/2021	6/25/2021
REF #38 - Install Software in Production Environment (Software)	5/24/2021	6/25/2021
REF #40 - Production Environment Validation of Installation and Data Conversion	5/24/2021	6/25/2021
REF #41 - Execute Security Plan (Non-Software)	5/24/2021	6/25/2021
REF #42 - Cutover to New Software (Non-Software)	6/27/2021	6/27/2021
REF #39 - Converted Data Loaded into Production Environment (Software)	7/27/2021	8/6/2021
REF #44 - Ongoing Hosting Support (Non-Software)	8/19/2021	8/18/2026

Date 4/27/21 Initials YJA Page 3 of 7

REF #45 - Ongoing Support and Maintenance (Software)		
Interface Phase II		
Interface Phase II Customer Survey & Gap Analysis Presentation Review	8/23/2021	12/31/2021
REF #8 - Systems Interface Plan and Design (Written)	8/23/2021	12/31/2021
Interface Phase II RMS Team Analysis and Development	8/23/2021	12/31/2021
Interface Phase II Testing Team Validation and Documentation	8/23/2021	12/31/2021
Intelligence/iLogs Module	8/23/2021	2/25/2022
Interface Phase III		
Interface Phase III, Customer Survey and Gap Analysis Presentation Review	11/29/2021	2/25/2022
REF #8 - Systems Interface Plan and Design (Written)	11/29/2021	2/25/2022
Interface Phase III, RMS Team Analysis and Development	11/29/2021	2/25/2022
Interface Phase III, Testing Team Validation and Documentation	11/29/2021	2/25/2022
REF #47 Estimate on 2/14/19, New Hampshire Fusion Center (Go Live)	8/23/2021	2/25/2022
REF #46 - Conduct Project Exit Meeting (Non-Software)	2/25/2022	2/25/2022

[The remainder of this page intentionally left blank]

Date 8/17/21 Initials YAN

CONTINUANCE OF AGREEMENT: Except as specifically amended and modified by the terms and conditions of this Amendment #1, the Agreement and the obligations of the parties thereunder shall remain in full force and effect in accordance with the terms and conditions set forth therein.

EFFECTIVE DATE OF THE AMENDMENT: This Amendment #1 shall be effective upon its approval by the Governor and Executive Council of the State of New Hampshire. If approval is withheld, this document shall become null and void, with no further obligation or recourse to either party.

IN WITNESS WHEREOF, the parties have hereunto set their hands as of the day and year last written below.

Computer Square, Inc. Technology Group,

By: Chenchung (William) Yeh

[Handwritten Signature]

Date: 06/07/2021

Title President & CEO

Corporate Signature Notarized:

STATE OF New Jersey

COUNTY OF Middlesex

On this the 7th day of June, 2021, before me, Maggie Lin, the undersigned Officer Chenchung Yeh personally appeared and acknowledged her/himself to be the President & CEO of Computer Square, Inc., a corporation, and that she/he, as such President & CEO being authorized to do so, executed the foregoing instrument for the purposes therein contained, by signing the name of the corporation by her/himself President & CEO of Computer Square, Inc.

[Handwritten Signature]

IN WITNESS WHEREOF I hereunto set my hand and official seal.

MAGGIE LIN
Notary Public/Justice of the Peace

My Commission Expires: May 14, 2023

(SEAL)



STATE OF NEW HAMPSHIRE
Department of Safety

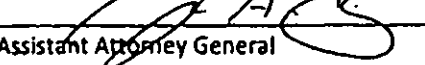
By: *[Handwritten Signature]*

Date: 9/14/21

Date 4/7/21 Initials *[Handwritten Initials]*

The foregoing contract, having been reviewed by this office, is approved as to form, substance and execution.

OFFICE OF THE ATTORNEY GENERAL

By: 
Assistant Attorney General

On: Sept 14, 2021

GOVERNOR AND COUNCIL OF NEW HAMPSHIRE

On: _____

Signed: _____

Title: _____

Date _____ Initials Ym

MLC
153



State of New Hampshire

DEPARTMENT OF SAFETY
OFFICE OF THE COMMISSIONER
33 HAZEN DR. CONCORD, N.H. 03305
603-271-2791

ROBERT L. QUINN
COMMISSIONER OF SAFETY

November 19, 2019

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord, New Hampshire 03301

Requested Action

Authorize the Department of Safety (DOS), Division of State Police to enter into a contract with Computer Square, Inc. Technology Group (VC#312693-B001) in the amount of \$6,087,000.00 to implement a new Computer Aided Dispatch (CAD) and Records Management System (RMS) for State Police. Effective upon Governor and Executive Council approval through May 6, 2026 with the option to extend subscription, maintenance, and support services for up to two years at the sole option of the State and with Governor and Council approval. Funding source: 69.64% Highway, 15.47% Turnpike, 14.89% General.

Funds are available in the SFY2020/2021 capital budgets and contingent upon availability and continued appropriations in the SFY2022 through SFY2026 operating budgets with the ability to adjust encumbrances between state fiscal years through the Budget Office, if needed and justified.

	<u>SFY2020</u>	<u>SFY2021</u>	<u>SFY2022</u>	<u>SFY2023</u>	<u>SFY2024</u>	<u>SFY2025</u>	<u>SFY2026</u>
02-23-23-230030-16780000 Dept. of Safety - Div. of State Police - 17-228:1- XX:C Police Records 034-500099 Capital Projects - Major IT Systems	\$739,800.00	\$1,109,700.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
01-03-03-030010-76230000 Dept. of IT - DOIT - IT for DOS 046-500465 Consultants - IT-Consul-Non-Benefit Activity Code: 03230216	\$0.00	\$0.00	\$577,500.00	\$990,000.00	\$990,000.00	\$840,000.00	\$840,000.00
Subtotal	\$739,800.00	\$1,109,700.00	\$577,500.00	\$990,000.00	\$990,000.00	\$840,000.00	\$840,000.00
						TOTAL	\$6,087,000.00

Explanation

This contract provides a Computer Aided Dispatch (CAD) and Records Management System (RMS) for State Police. This contract includes the cost of implementation and 5-years of software subscription, maintenance, and support services. The term may be extended for an additional two (2) years for subscription, maintenance, and support services at the sole option of the State.

This new platform will serve as the primary information system to support New Hampshire State Police (NHSP) daily operations and will be the system of record to document responses to events. This fully integrated solution will foster data sharing, accessibility, and interoperability between all facets of law enforcement. This contract replaces an existing CAD/RMS

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
November 19, 2019
Page 2 of 2

system purchased in 2008, and will provide an integrated system with role-based security to support the full breadth of law enforcement operations including computer aided dispatch, robust records and case management, analytics, and reporting.

Request for Proposal DOS 2018-03 was posted on the state's contracting website from June 6, 2018 to September 6, 2018. As a result, three proposals were received and evaluated by the committee. The contract was awarded to Computer Square Inc. as the highest scoring and lowest cost proposal.

Respectfully submitted,

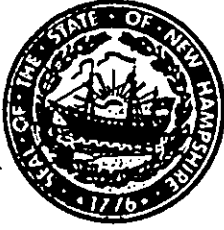


Denis Goulet
Commissioner of Information Technology

Respectfully submitted,



Robert L. Quinn
Commissioner of Safety



STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY
27 Hazen Dr., Concord, NH 03301
Fax: 603-271-1516 TDD Access: 1-800-735-2964
www.nh.gov/doit

Denis Goulet
Commissioner

December 3, 2019

Robert L. Quinn
Commissioner of Safety
Department of Safety
33 Hazen Drive
Concord, NH 03305

Dear Commissioner Quinn:

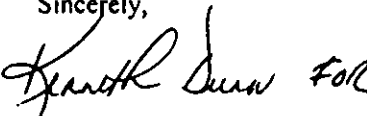
This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to enter into contract with Computer Square, Inc. Technology Group, a New Jersey Corporation as described below and referenced as DoIT No. 2020-041.

The purpose of this request is to enter into a contract with Computer Square, Inc. Technology Group to provide the Department of Safety (DOS), with a vendor hosted computer aided dispatch and records management system for the State of New Hampshire. The new platform will serve as the primary information system to support NHSP daily operations and will be the system of record to document their responses to events.

The amount of the contract is not to exceed \$6,087,000.00, and shall become effective upon Governor and Executive Council approval through May 6, 2026.

A copy of this letter should accompany the Department of Safety's submission to the Governor and Executive Council for approval.

Sincerely,


Denis Goulet

DG/kaf
DoIT #2020-041
RID: 46472
cc: Ronald Reed, IT Manager, DoIT