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4	STATE OF NEW HAMPSHIRE
5	DEPARTMENT OF STATE BUREAU OF SECURITIES REGULATIONS
6	No. C-2011000036
7	
8	In the Matter of:
9	Local Government Center, Inc., et al.
10	
11	BEFORE DONALD E. MITCHELL, ESQUIRE
12	PRESIDING OFFICER
13	* * * *
14	REPORT OF PROCEEDINGS
	May 2, 2012
15	9:32 a.m.
16	* * * *
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18	Public Research Room
19	71 South Fruit Street
20	
21	Concord, New Hampshire 03301
22	
23	Court Reporter: Pamela J. Carle, LCR, RPR, CRR

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1
     APPEARANCES:
 2
        BERNSTEIN, SHUR, SAWYER & NELSON, P.A.
             Andru H. Volinsky, Esq.
 3
        By:
        and Roy W. Tilsley, Jr., Esq.
 4
        and Christopher G. Aslin, Esq.
        670 North Commercial Street, Suite 108
 5
        Post Office Box 1120
        Manchester, NH 03105-1120
 6
        (603) 623-8700
        avolinsky@bernsteinshur.com
        rtilsley@bernsteinshur.com
        caslin@bernsteinshur.com
 8
             and
 9
        NH Bureau of Securities Regulation
10
        By: Earle F. Wingate, III, Esq.
        and Adrian LaRochelle, Esq.
11
        and Eric Forcier, Esq.
        State House Room 204
12
        107 North Main Street
        Concord, NH 03301-4989
13
        (603) 271-1463
        earle.wingate@sos.nh.gov
14
        adrian.larochelle@sos.nh.gov
        eric.forcier@sos.nh.gov
15
                  for the Petitioner, Bureau of
16
                  Securities Regulation;
17
        PRETI, FLAHERTY, BELIVEAU & PACHIOS, Chtd., LLP
18
        By:
             William C. Saturley, Esq.
        and Brian M. Quirk, Esq.
19
        57 North Main Street
        Post Office Box 1318
20
        Concord, NH 03302-1318
        (603) 410-1500
21
        wsaturley@preti.com
        bquirk@preti.com
22
             and
23
```

```
1
     APPEARANCES: (continued)
 2
        RAMSDELL LAW FIRM, PLLC
 3
        By: Michael D. Ramsdell, Esq.
        69 Bay Street
 4
        Manchester, NH
                         03104
        (603) 606-1766
 5
        mramsdell@ramsdelllawfirm.com
 6
             and
        LOCAL GOVERNMENT CENTER
        By: David Frydman, Esq.
 8
        25 Triangle Park Drive
        Post Office Box 617
 9
        Concord, NH 03302-0617
        (603) 224-7447
10
        dfrydman@nhlgc.org
11
                  for the corporate and LLC respondents;
12
        SHAHEEN & GORDON, P.A.
13
        By:
             Steven M. Gordon, Esq.
        and Benjamin Siracusa Hillman, Esq.
14
        107 Storrs Street
        Post Office Box 2703
15
        Concord, NH 03302
        (603) 225-7262
16
        sgordon@shaheengordon.com
        bsiracusahillman@shaheengordon.com
17
                  for the Respondent Maura Carroll;
18
19
        HOWARD & RUOFF, PLLC
        By: Mark E. Howard, Esq.
20
        and Kimberly Myers, Esq.
        1850 Elm Street, Suite 6
21
        Manchester, NH
                         03104
        (603) 625-1254
22
        mhoward@howardruoff.com
        kmyers@howardruoff.com
23
                  for the Respondent Peter J. Curro.
```

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THE PRESIDING OFFICER: Good morning, ladies and gentlemen. This is the hearing in the matter of the Local Government Center, et al.

This is day three. At this time I would inquire of counsel if there are any preliminary matters that we should address before proceeding to testimony this morning? Attorney Quirk?

MR. QUIRK: Good morning, Mr. Mitchell. We have had an opportunity to consult with the BSR attorneys regarding both the BSR exhibits and the respondents' exhibits.

I'd like to represent for the record certain exhibits that we agree to as full exhibits, and others that we would object to at this time and ask them to simply be marked for identification purposes only.

The BSR has submitted approximately 70 exhibits, and we've reached agreement on the vast majority of those, so if it's okay, I'd like to reference the ones that we object to being marked as full because it's a shorter list.

THE PRESIDING OFFICER: Okav.

MR. QUIRK: Exhibits 1 through 9 we

have already addressed during the course of this hearing over the first two days. With respect to Exhibits 10 through 13, we object to those being full exhibits at this time. 17 and 18, 22 and 23, 26 and 27, 36, 37, 38, 40, 41, 44, 47 through 48, 52, 55 and 68.

The remaining exhibits, which are the vast majority of the BSR's proposed exhibits, we agree to them coming in as full exhibits during the course of this hearing.

We would like to note that certain exhibits, such as the corporate documents or Exhibit 63, LGC's actuary, Peter Riemer and his rating reports, we are not certain that is a complete set, but we don't have an objection to those exhibits coming in as full.

THE PRESIDING OFFICER: Okay, and if there's a change in that circumstance between now and when Mr. Reamer testifies, you'll notify me, correct?

MR. QUIRK: I will.

THE PRESIDING OFFICER: Thank you very much. Do you assent that that representation is

1 correct, Mr. Tilsley?

MR. TILSLEY: Yes, it is.

THE PRESIDING OFFICER: Do you have anything to say?

MR. TILSLEY: Two things. No. 1, we have -- on Monday had prepared a list of which exhibits of the LGC's which we object to. We've resolved some issues last night on meeting minutes, so all of their meeting minutes can come in as replaced today.

With that, the remaining exhibits that we object to are LGC 234, 235, conditional objection on 262 through 272, which are expert reports. Our position, as long as it works for both sides, as long as the expert appears and testifies, we will not object to their reports coming in, assuming that our experts are allowed the same leeway to have their reports submitted as long as they come and testify.

THE PRESIDING OFFICER: Okay.

MR. TILSLEY: The remaining exhibits that we object to, 307 to 333, 335 through 343, 356, 366.

MR. GORDON: 366? 1 2 MR. TILSLEY: 366, Steve. 367, 374, 384. 407, 408, 410, 427 to 430, 438 to 440. 447 3 4 to 449, and 451 to 455. And that's it. 5 Everything else of their 456 can be marked as full exhibits. 6 THE PRESIDING OFFICER: Thank you very 8 much. 9 MR. TILSLEY: The other issue I just 10 wanted to remind the hearings officer, we're still 11 awaiting a response to our stipulation of facts 12 from the LGC so that we can get that submitted to 13 you as well. 14 THE PRESIDING OFFICER: Any further on 15 exhibits? Okay, then I will comment for the 16 record that Exhibit LGC 272 is not admitted at 17 this point in the proceedings. Any other 18 preliminary matters? Mr. Volinsky? 19 MR. VOLINSKY: There was an issue 20 yesterday about meeting minutes reviewed by 21 Mr. Coutu and whether they were previously 22 produced. We've addressed that. We've provided

the deposition from Mr. Coutu's ten-hour

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       deposition that included the meeting minutes to
       Mr. Gordon.
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                   THE PRESIDING OFFICER:
                                            Thank you.
 4
       Mr. Gordon?
 5
                   MR. GORDON: And what I understand --
                   THE PRESIDING OFFICER:
 6
                                            Excuse me, come
       forward, first. Mr. Gordon.
                   MR. GORDON: What I'd like to do is,
 9
       for the record, then, to set forth the meeting
10
       minutes that have been highlighted. And these
11
       meeting minutes indicate by the cover sheet that
12
       they were -- if I get this right -- sent from
13
       Mr. Volinsky to Mr. Coutu on February 11th, 2012,
14
       and there were three sets of minutes.
15
                   First set were meeting minutes of
16
       November 25, 2002. Second set was minutes of July
17
       10, 2008. Minute meetings November 19, 2010, and
18
       all of these were sent to Mr. Coutu on February
19
       11th, 2012.
20
                   THE PRESIDING OFFICER:
                                            Thank you.
21
       Those have not been offered for admission,
22
       correct, at this time?
23
                   MR. VOLINSKY: No, this -- they may
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1 actually be in the pile. 2 THE PRESIDING OFFICER: That's -- you 3 guessed where I was going, Mr. Volinsky. So I may 4 see them already marked with a number later today? 5 MR. VOLINSKY: I think that's likely. THE PRESIDING OFFICER: All right, very 6 If someone might be so kind if they were to good. come -- be submitted, to point out to me that it's 9 one of the three sets -- in fact, Mr. Gordon, that 10 will give you something to watch today. 11 MR. GORDON: I'd be delighted to. 12 needed a task. 13 THE PRESIDING OFFICER: Thank you very 14 much. 15 MR. GORDON: I always like to be 16 useful. 17 THE PRESIDING OFFICER: There being no 18 other preliminary matters, Counsel, are you 19 prepared for this witness? 20 MR. VOLINSKY: I am. 21 THE PRESIDING OFFICER: Okay. Let me 22 swear him in, please. Good morning, Andrews. 23 Raise your right hand. You can remain seated.

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                    (John Andrews, sworn.)
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                                             Would you
                    THE PRESIDING OFFICER:
 3
       please for the record give the town of your
 4
       residence.
 5
                    THE WITNESS: Concord, New Hampshire.
                    THE PRESIDING OFFICER: Very good,
 6
                   Mr. Volinsky.
       thank you.
 8
                    MR. VOLINSKY:
                                   Thank you.
 9
                    DIRECT EXAMINATION
     BY MR. VOLINSKY:
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11
                    Good morning, Mr. Andrews.
12
       Mr. Andrews, you were previously a respondent
13
       individually named in this matter, correct?
14
            Α.
                    Yes.
15
                    And for almost 34 years you were the
            Q.
16
       executive director of the Local Government Center
17
       or its predecessor?
18
            Α.
                    Yes.
19
                    You retired in September of 2009,
            Q.
20
       right?
21
            Α.
                    Yes.
22
                    Let's, just to make some of the
            0.
23
       questioning easier, let's use 2003 as a point of
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1 demarcation. That was the year, was it not, that 2 the preceding entities reorganized into the Local Government Center, is that right? 3 4 Α. Yes. 5 Ο. Okay. So prior to the reorganization in '03, there were not-for-profit corporations 6 that essentially housed individual lines of insurance, were there not? 8 9 Yes. Α. 10 So there was a HealthTrust corporation 0. 11 that housed medical and dental type benefit 12 insurance programs, correct? 13 Α. Yes. 14 And that nonprofit corporation had its Q. 15 own governing board, did it not? 16 Yes. Α. 17 And that governing board set policy for 0. 18 HealthTrust, did it not? 19 Yes. Α. 20 It controlled, through supervising Q. 21 staff, the expenditure of HealthTrust's money? 22 Yes. Α.

Again through staff it controlled

23

Q.

hiring and firing? 1

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- Α. I -- I'm not sure if I understand that question.
  - Q. Okay, I'll rephrase. When -- let's just limit it to senior executives. When senior executives of HealthTrust, prior to the reorganization, were hired or fired, the HealthTrust's specific board was consulted about that, correct?
  - Not -- the authority to hire and fire and supervise was delegated to me.
    - Q. That's probably a better word.
    - Α. Yeah.
      - By delegated authority --Q.
- 15 Yes. Α.
- 16 -- you had --Q.
- 17 Α. Yes.
- 18 Q. -- control over hiring and firing?
- 19 Yes. I mean, the only people that --Α. that they might get involved in the hiring of would be the trust manager, you know, but that person reported to me, and, you know, ultimate hiring decision was mine. But, you know, we involved the

trustees, you know, in the interview process.

- Q. Understood. Understood. If

  HealthTrust was to take on a new line of coverage,

  perhaps going from an indemnity to an HMO model,

  would the then existing HealthTrust board members

  make that kind of a decision?
  - A. Yes.

- Q. I know that sometimes the predecessor organization had workers' comp. and sometime during your career it did not, but let's talk about right before the '03 reorganization. There was a workers' comp. nonprofit corporation as part of the affiliated entities?
  - A. Yes.
- Q. And that organization similarly had its own board managing its operations?
- A. I don't recall. To be honest, I don't recall if there was a separate board. It may have been the Property and Liability board --
  - Q. Okay.
  - A. -- that oversaw that.
- Q. Could you just keep your voice up just a tad.

1 Α. I'll try. 2 All right, let me go to Property and Q. 3 Liability. Prior to the reorganization, Property 4 and Liability was a nonprofit New Hampshire 5 corporation, correct? 6 Α. Yes. And it had its own board? Q. 8 Yes. Α. 9 And similar to the questions I asked Ο. 10 you about HealthTrust, that board supervised, 11 either directly or through delegation to you, the 12 operations of Property and Liability? 13 Α. Yes. 14 And accepting that whether we can't 15 remember whether there was a separate workers' 16 comp. board corporation or not, if it wasn't 17 separate, it was part of Property and Liability? 18 Α. Yes. 19 And it fell under the board for 0. 20 Property and Liability? 21 Α. Yes. 22 This structure of two or three 0.

New Hampshire nonprofit corporations housed what I

1 would call the insurance activities of the 2 enterprise, is that a fair statement? 3 Α. Yes. 4 And then separate from these two or 5 three entities there was NHMA, right? 6 Α. Yes. And that was an affiliate? Q. 8 Α. Excuse me? 9 That was an affiliate of the insurance Ο. 10 oriented New Hampshire corps? 11 No, I guess it would be better phrased 12 the other way around, the insurance operations were an affiliate of NHMA --13 14 I'll accept that. Q. 15 Α. -- and NHMA administered the insurance 16 programs. 17 Ο. I'll accept that. So the insurance 18 companies were affiliates of NHMA. 19 Α. Yes. 20 As you think about it. Q. 21 Α. Yes. 22 And NHMA provided lobbying and 0. 23 legislative relations services, right?

1	A. Yes.
2	Q. It provided legal advice to
3	municipalities?
4	A. Yes.
5	Q. Correct? It provided training around
6	legal issues for municipalities?
7	A. Yes.
8	Q. Was NHMA where the subgroups specific
9	to, like, town managers was organized?
10	A. Yes.
11	Q. So there were a number of subgroups
12	that NHMA organized where they would bring
13	together town managers who were insuring through
14	the pools for various interests that were common
15	to town managers?
16	A. Yes, but NHMA didn't organize all of
17	those entities. Most of them existed, you know,
18	on existed independently and on their own from
19	NHMA.
20	For example, the Town and City Clerks
21	Association, assessors, you know, police chiefs, a
22	whole variety of organizations. There were some

that we -- that we did, you know, participate in

organizing, like the welfare administrators and IT people, that kind of people. Those were some of the professional organizations that advanced their, you know, professionalism and concerns, training and that.

- Q. Understand. And was the town manager, town administrator organization one of the ones that NHMA organized?
  - A. No.

- Q. That was preexisting?
- A. Yes.
- Q. It was just -- I would call it administratively attached and supported?
- A. Yes, they were affiliates, if you will. You know, we did things like, you know, provided the space in which they met for their meetings. You know, we would, you know, order lunch for them, and then we'd bill them for, you know, to repay us for that.

You know, we'd send out notices of meetings for them, staffed them, essentially. And we did that for a number of those organizations.

Q. Understood. Thank you. The towns and

cities and school districts that wanted to buy insurance through one of those nonprofit corporations, they also had to belong to NHMA to participate in the insurance programs, correct?

A. Yes.

- Q. And NHMA charged dues to those members?
- A. Yes.
- Q. And those dues were in addition to whatever premiums were charged for the various insurances that they accepted?
  - A. Yes.
- Q. Is it fair to say that during your leadership as executive director, the NHMA group of corporations and the NHMA grew to become one of the most influential enterprises about municipal governments in the state of New Hampshire?
- A. Yes, I think mainly because we were the only organization of municipal governments in New Hampshire.
  - Q. Okay.
- A. I mean, there was a school board association composed of school districts, and there was a county association composed of counties, but

we were the only municipal association.

- Q. Okay. Sometimes when the NHMA lobbied, it lobbied for the interests of the municipalities in the state, for example, on common issues as to how the state wanted property assessing approached by municipalities, is that right?
  - A. Yes.

- Q. And sometimes when NHMA lobbied, it lobbied in its own interest, suggesting legislation or opposing legislation that might directly affect its operations or the operations of its risk pools, correct?
  - A. Yes.
- Q. One of the legislative activities of the NHMA was in 1987 when RSA 5-B was adopted, right?
  - A. Yes.
- Q. Essentially, you wrote the language that became RSA 5-B?
  - A. Yes.
- Q. And the legislators considered it and adopted it?
- 23 A. Yes.

1 And when you wrote it, you were writing Ο. it to describe the then existing risk pooling 3 practices in the NHMA affiliates, right? Α. Well, I think the legislation affirmed what existed at the time. 5 I'll accept that. 6 Ο. But it also contemplated that things Α. 8 could change, too, because it provided, for 9 example, annual filings of bylaws and lists of 10 officers and operating agreements and stuff, 11 because we knew that down the road things could 12 change. 13 Ο. Understand. When the 1987 legislation was drafted by you and then adopted by the 14 15 legislature, HealthTrust, for example, was in the

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surplus existed in the program, did it not?

A. No, we didn't return surplus each year.

My recollection is there was only one time that we

practice of returning surplus each year that

returned surplus from HealthTrust.

- Q. And is it your testimony that surplus existed at other times and was not returned?
  - A. It existed other times, and at other

times it wasn't returned, and then later on in 2007 or '08 or thereabouts we took surplus and applied it towards rates, rate credits.

- Q. Okay, but I'm still talking about pre-'03.
- A. Right. No, there wasn't any other times when we returned surplus, even though there may have been.
- Q. Was it not -- I'm sorry, if you're not finished, go ahead.
- A. Well, I don't know that -- you know, the program started in 1985, and it evolved, and, you know, I don't even -- I'm not sure if we characterized it as surplus, you know, just we accrued money in some years, we lost money, in some years we made money. I don't -- I'm not sure what we call it. We called it members' balance.
  - Q. Okay.

- A. You know, understanding that it would -- you know, eventually it would all -- all belonged to the members. If it were ever to dissolve, it would all go back to the members.
  - Q. So members' balance belonged to

members, right? And these organizations, the pre-reorganization organizations had bylaws, right?

A. Yes.

- Q. So HealthTrust had a set of bylaws, PLT had a set of bylaws, right?
  - A. Yes.

- Q. And over times bylaws for the various organizations were amended?
  - A. Yes.
- Q. And didn't the earlier bylaws, shortly after '87, maybe '87 to early '90s, provide for return of surplus to members in terms of dividend payments? Do you remember that?
- A. I don't remember exactly what was in those bylaws, but that may have been the case.
- Q. And that the process was set up so that annually, if there were dividends, they were returned to members without the members having to request it, do you remember that?
  - A. Yup.
- Q. And then over time the bylaws were amended so that instead of the dividends being

1 returned, they were instead applied to crediting of rates, unless the member specifically asked for 3 it to be returned. Do you remember that change? Α. I don't -- I don't remember it, but it -- that may well have -- that may well have been 5 6 in the bylaws. Q. Okay. 8 But even returning by rate credits is a 9 return on the money. 10 Q. I understand. 11 We took advantage of that. Α. 12 MR. GORDON: I didn't hear that. 13 THE PRESIDING OFFICER: I didn't 14 either. Could you repeat your answer? 15 THE WITNESS: Yeah, even by returning 16 by rate credits it's the same as returning it, you 17 know, in a check. They get the advantage of that, 18 the benefit of that. 19 BY MR. VOLINSKY: 20 So if I am a member of the municipality Q. 21 and I get a check, I know the amount of the check, 22 right? 23 Yes. Α.

- Q. And I know that it is issued to me at whatever time it's issued, and it's my municipal money when the check's written, right?
  - A. Yes.

- Q. Okay. Rate crediting, as your organization does it, doesn't result in a specific amount being conveyed to the member, it's a projection that your rate will be go down by 2 percent, right?
- A. Yes, it -- in health rate credits were applied for the -- for the general rate-making process.
  - Q. Right.
- A. You know, there was an impact on your rates. And given the cost of health insurance, it was more likely -- reduce the amount of the increase, if you will. You know --
  - Q. Yup.
- A. -- it's expensive stuff no matter what you do.
- Q. While we're talking about rate crediting, let's focus on health, just so it makes it easier that we're understanding each other.

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- Okay, yeah. Α.
  - And unlike getting a dividend check, Q. rate crediting isn't done in a single year by -or wasn't done in a single year by HealthTrust, it was done over a period of years, right?
    - Α. Yes.
  - And if the board of HealthTrust wanted Q. to change its rate credit amount, the amount of a rate reduction, it could change that each year, right?
    - Α. Yes.
  - One of the things about setting rates 0. in a health insurance type company is rates are set with the assistance of an actuary, right?
    - Yes. Α.
  - In your case, the actuary -- was it Q. your entire career at NHMA Peter Riemer, or just 26 years?
  - I think Peter Riemer was the actuary, as best as I can recall, from the beginning of our health program. From the beginning of when we hired an actuary.
- And you said health began in '85? Q.

A. Yes.

A. Yes. But I don't know specifically but -- when Peter Riemer came into the picture, but I'm going to -- you know, I'm going to surmise it was probably '86 or '87.

But the first year or two, couple of years, Blue Cross/Blue Shield actually did that for us. I mean, they -- they developed the rate, and they said this is what you should charge.

- Q. Okay.
- A. So it might have been '87 or '88 when Peter Riemer started.
- Q. Let's talk about when Riemer's in place. The process that Mr. Riemer uses -- well, you're gone now -- he used while you were there --
  - A. Excuse me?
- Q. The process that Mr. Reamer used to recommend rates while you were there was that he would develop a rating sheet with ten or 12 components, and each of those components were calculated to result in an ultimate overall rate, and then that was spread out through the various pools?

1 Is that right? Q. 2 Yes. Α. 3 And each of those rates had different 0. 4 percentage contributions to the ultimate premium 5 calculation, right? Yes. 6 Α. Q. And sometimes those independent factors changed year to year? 8 9 Α. Yes. Most times? 10 Q. 11 Yes. Α. 12 Q. Some of that was dependent upon the 13 cost of medical care in our state community? 14 Yes, medical trend rates. Α. 15 Right. So medical trend rates is like Q. 16 an inflation factor from medical costs? 17 Α. Yes. 18 Q. And HealthTrust did not control the 19 medical trend rate? 20 Α. No. 21 It analyzed it and then incorporated Q. 22 it? 23 In some of the discussions, the board Α.

discussions, you know, Peter was recommending, say, a 14.9 percent medical trend rate. There was -there was a fair amount of discussions sometimes about that, and -- you know, and in the desire, you know, to reduce the amount of increase and to hold cost down for members, the board would say, you know, how firm is this, and, you know, is there any wiggle room here, can we reduce it.

And, you know, Peter might say, well, 14.5, you might be able to -- you know, you could go to 14 and I'd be comfortable with that. So there was a little bit of, you know, flexibility there, but not much, because, you know, that was what it was. That was the medical trend.

- Q. There was another factor that Riemer labeled risk, do you remember that?
  - A. Yes.

- Q. And risk was essentially the enterprise's profit and loss projector?
- A. Well, I don't think they characterize it as profit and loss. It was a factor, a percentage that was built into the rates to take into account, you know, any unforeseen

circumstances or, you know -- or -- you know, surprises, or, you know, things changing dramatically in the health field. But it was to create a -- you know, a surplus that you could rely on in an emergency. The risk charge.

- Q. Right. I was intending to get to this later, but let me ask you now. When the LGC enterprise after the reorganization decided to essentially double its member balance, it accomplished that by increasing that risk factor charge, did it not?
- A. Well, a lot of -- several things went into whatever accrued as the members' balance. One was that, you know, amount of risk charge. The other was if you had a good year, frequency of claims were down -- and that was, you know, a big factor -- you know, and so some years, you know, you might have a -- have a \$7 million loss, and other years you might have a \$7 million, you know, surplus.

There were -- I remember, you know, meetings at which everybody, including Peter Riemer, sat around and scratched their head and

1 said, you know, wow, it was a good year, we're 2 \$4 million in surplus. You know, it was --But that --3 0. 4 Α. But there were other factors that went 5 into that -- you know, that increase in the members' balance other than just the risk. 6 Right. Those other factors your board Q. 8 did not control whether claims were higher --9 Α. No. 10 -- let me just finish the question --Ο. 11 higher or lower than expected, that just happened, 12 right? Well, yeah -- yes, it just happened. 13 14 mean, there were -- but there were influences on 15 that that we did have some control over like 16 wellness programs loss prevention programs. Sure. But did it control --17 Ο. 18 Α. But as far as a boards taking a vote 19 and saying that, no, they didn't have any control 20 over those kind of. 21 Q. Right. But they did have specific 22 control over the amount set as the risk factor?

Yes.

Α.

- A. Yes.
- Q. So that --

- Q. And as part of that factor, they specifically at times moved the risk factor double so that the premiums would result in extra money to build the member balance, right?
- A. I -- I don't recall whether they doubled it, but if the facts were that, then, you know, whatever changes were, and it was the risk factor that they also reduced to apply rate credits back. That was -- that was the one area that the actuary said he'd feel comfortable in, you know, applying return of surplus through reducing the risk factor.
- Q. And coming back full circle to the rate credit issue, isn't one of the problems with using rate credit is that all of these factors that go into building the premium change from year to year, and if you don't have a constant set of calculations when you announce a rate credit, it may actually be offset by one of the calculations being higher than in the prior year, isn't that right?

Τ	A. By factors that weren't in the board's
2	control.
3	Q. Whether they were in or out.
4	A. Yeah.
5	Q. So the problem or let me withdraw
6	that. So the issue with rate credits is you're
7	not crediting against a constant, you're saying,
8	in effect, to your member municipalities, we will
9	reduce your rates 2 percent, 3 percent in future
10	years, but because the calculation of the
11	underlying premium rate isn't a constant, that 2
12	or 3 percent may actually not be real?
13	A. It would have been it might have
14	been offset by the medical trend.
15	Q. Right. All right. So let's go back
16	to
17	THE PRESIDING OFFICER: Excuse me,
18	Mr. Volinsky. Was that last word, Mr. Andrews,
19	training, medical training?
20	THE WITNESS: Trend.
21	MR. VOLINSKY: Trend.
22	THE WITNESS: Might be offset by the
23	medical trend

MR. VOLINSKY: T-R-E-N-D.

## BY MR. VOLINSKY:

- Q. If you speak loud enough so I can hear you over here, everybody in between should be okay.
  - A. I'll try. I'm a soft-spoken guy.
- Q. All right. I want to ask you, you've worked in this area for three decades. It's true, is it not, that in the health insurance field size matters?
  - A. Yes.
  - Q. There is something called --
- A. In all -- by the way, in all insurance fields size matters.
  - Q. Okay, I'll accept that. But I really want to focus on health. Size matters because of something called the law of big numbers?
    - A. Correct.
- Q. And what that means is it plays out in a couple of ways. So in order to have a health insurer, you have to have certain component parts of your organization, regardless of how many members you insure, how many lives you insure, you

need an actuary, you need some marketing, you need processing, et cetera. And whether you have a hundred people insured or a thousand people, you need each of those components, right?

A. Yes.

- Q. And so when we say size matters, the more lives you have insured, it's a greater population over which you can spread that cost?
  - A. Yes.
- Q. So in some ways, the larger you are, the easier it is to spread costs?
  - A. Yes.
- Q. And incrementally, each insured pays less because there's a larger group, right?
- A. Yes. It's called the law of large numbers, and -- and, you know, as I said in my deposition, if everybody in the country was in one plan, costs would be lower, and, you know, the healthy people would be paying in to cover the unhealthy people.
- Q. Right. Well, the second comment you made alludes to the second reason why size matters and the law of large numbers applies, and that is

health insurance -- all insurances, but let's focus on health -- is a predictive business, in that you take in a sum of money, and you're predicting claims over a future period of time that need to be paid with that sum of money, right?

A. Yes.

- Q. And so where you have only a small number of lives insured, if you have an aberrational medical situation with a small number, it has a big impact on the costs you may have to pay, correct?
  - A. Yes. Yes.
- Q. But the more lives you have insured, the easier it is to better predict because a single aberration means less, given the larger number?
  - A. Yes.
- Q. And you also have more data, more people, you know more about their health, you can better predict what's going to happen with their medical costs as you go forward, right?
- 23 A. Yes.

Q. In the timeframe probably since the reorganization, the HealthTrust program at the Local Government Center was the largest health trust risk pool in the nation?

- A. I'm not necessarily sure that it was the largest. I think there were, you know, programs maybe -- maybe Texas was larger, you know, CalPERS in California, but we were one of the largest, yes.
- Q. And you would agree with me that

  New Hampshire is a whole lot smaller than Texas

  and California?
  - A. Yes. Our prices were very competitive.
- Q. And you wound up in health insurance insuring 85 percent of the municipalities and school districts in the state?
- A. That's probably pretty close to accurate, yeah.
- Q. And because size matters and you achieved a large size, it made it easier for the organization to predict and protect against unexpected bumps in the road, didn't it?
- A. Yes, it made it easier, but it --

that -- it still wasn't actually borne out in fact.

If you look at in years of losses and -- you know,

and -- and accretions, you know, for the -- you know, to the members' balance.

As I said, some years we might lose \$7 million, and other years we might make \$7 million, and, you know, it varied. I remember we had a pretty good time when we lost tons of money, we were hemorrhaging, you know, red ink, even though we were a large program.

- Q. We have a chart that we've used as
  Exhibit 1 with the prior witness. If you use your
  \$7 million example, in '09, which was your last
  year there, you had about \$360 million in
  premiums.
  - A. Okay.

- Q. We've already established that; I'll ask you to accept that. In '02 you had less than 200 million, the blue line, correct?
  - A. Yup.
- Q. So if you lost 7 million in each of those years, we're talking about a different scale of loss, right?

Α. Yes.

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Q.

And so if member balance or capital or surplus is thought of as a shock absorber proportionately, you need less of a shock absorber as the large size -- the law of large numbers starts to take effect with your health organization, right?

Α. Yes.

0. Thank you. Did you as the executive director, either before '03 or after the reorganization, recommend steps taken by HealthTrust to reduce the ability of members to leave HealthTrust and go to a competitive insurance program?

Yes. I'm not sure, you know, when that, you know, was implemented, but, yeah, there was -- well, there was a -- what we called a two-year lockout. So that if a member, you know, wanted to leave, they had to stay out for two years, and then they could come back in.

- Q. That's one method, right?
- Excuse me? Α.
- That was one method? Q.

A. That was -- that was one method. That was -- that was the only method I can think of.

- Q. Let me suggest another one. Didn't you negotiate an exclusive arrangement with Anthem so that municipalities could not directly insure with Anthem, and the only way to get Blue Cross coverage as a municipality was to go through the Local Government Center?
- A. I think that was in our contract with Anthem; you know, Anthem acquiesced to that. They made a corporate decision, I guess, to offer health programs to local governments through us.

And I think at the time that that was negotiated, the understanding was that any -- any current member that was with Anthem, you know, could stay with Anthem, and, you know, and some did. There were a few usually very large places like Manchester and Nashua stayed with Anthem.

- Q. Right. And you've never had Manchester in a risk pool?
- A. No. We had proposed to them a number of times. In fact, we -- both Manchester and Nashua, we made proposals in some years that would

1 have saved them money.

- Q. I understand you believe that.
- A. Excuse me?
  - Q. They didn't agree?
- A. Well, in the case of Manchester, I think there was -- they sort of had a -- the situation sort of played out kind of like what's recently going on there. They had our proposals, and then they had Anthem proposals, and Anthem had an opportunity to make another -- make another proposal.
  - Q. Okay.
- A. You know, that's the way I guess they did business, Manchester.
- Q. I understand. If Manchester had joined you, and therefore stopped insuring directly through Anthem Blue Cross, they would have thereafter become subject to the exclusivity agreement that you had negotiated with Anthem Blue Cross?
  - A. Yes. And the two-year lockout, too.
  - Q. And the two-year lockout.
- A. And there's a reason for the two-year

1 lockout.

- Q. We'll maybe get to that. But there is a two-year lockout?
  - A. Yeah.
- Q. There's one other. When you were in position at the Local Government Center, you would from time to time talk with town and city managers who were involved in labor negotiations, did you not?
  - A. Yes.
  - Q. I mean, you'd been around for 30 --
- A. Excuse me?
- Q. You had been around for 30 years. I'm not suggesting there's anything wrong with your being consulted.
  - A. Yeah.
  - Q. But you were consulted?
- A. I wasn't consulted about specific labor negotiations. I was -- you know, came up at meetings and, you know, general conversations about, you know, we're in negotiations with our unions and that.
- Q. I understand.

- A. But I don't recall that they came to me and said, John, the union has proposed this, what
- do you think we ought to do.
- Q. Would it be more accurate then to say that at the Local Government Center these discussions happened from time to time, you may
- have been present, you may have been consulted,
  - A. I may have.

you may have participated?

- Q. Okay. And when these discussions occurred at the premises or in the meetings of the Local Government Center, was there an effort by the Local Government Center to encourage town managers who were negotiating collective bargaining agreements to get into the terms of those agreements that the medical care should be provided through various Blue Cross plans?
- A. I don't recall that. Because as an artifact, if you will, of the historical relationship the Blues -- the Blues had with communities, an awful lot of their collective bargaining agreements, both the communities and school districts, specified specifically the Blue

Cross/Blue Shield, you know, indemnity plans. And, in fact, that was a -- you know, and that wasn't something that we, you know, encouraged or -- or that.

We -- in fact, most of those kinds of clauses specifying Blue Cross/Blue Shield by name and usually the indemnity by name, existed prior to the HealthTrust being formed in 1985.

They -- in fact, that was a tremendous source of frustration, I think, for, you know, SchoolCare and Primex and, probably, you know, any other carriers that were, you know, trying to sell the plan to a community, is that they faced those problems of the union contracts. And usually teachers and uniformed services, primarily.

- Q. Since you've mentioned them in the answer, let's just get clear. SchoolCare and Primex are other New Hampshire risk pools?
  - A. Yes.

- Q. And at times they're more or less competitive with the Local Government Center?
  - A. Yes.
- Q. Just to make the record clear. Whether

it's as an artifact or as a suggestion by members of your staff, when collective bargaining agreements specified particular Blue Cross plans, what that meant after you negotiated the specific exclusivity provision with Anthem, that meant that that town or school district had to insure for health through Local Government Center because that's the only way to accomplish the Blue Cross plan for the uniformed officers or the teachers, right?

- A. I guess I never thought of it that way, but if that would have that effect, yeah.
- Q. And you know from your work in municipalities that collective bargaining agreements are usually multiyear agreements?
  - A. About what?
- Q. Collective bargaining agreements are usually multiyear agreements?
  - A. Yes.

2.3

- Q. And in New Hampshire, at least through now, they still contain what are called Evergreen clauses often?
- A. Didn't the legislature eliminate those?

1 Q. Might have. I don't know. Α. 3 Putting aside that it may have recently 0. 4 been eliminated, while you were at LGC, Evergreen clauses existed? 5 6 Α. Yes. And what that meant is that the Q. 8 collective bargaining agreement negotiated 9 remained in place until there was a new one --10 Α. Yes. 11 -- negotiated? 0. 12 Α. Yes. 13 Q. And so if I were in a town that had a 14 collective bargaining agreement that specified 15 Blue Cross, and let's assume the collective 16 bargaining agreement was for three years, because 17 of that agreement, I as the town do not leave the 18 Local Government Center as my healthcare provider, 19 correct? 20 Α. No, they could leave us as the 21 healthcare provider and go with somebody else.

They could or could not?

A. They could.

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- 1 2 bargaining agreement that specified a Blue Cross
- or violate it?

Q.

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else, and I know that -- you know, I mean, I can't specify an instance when it happened because I just don't recall, but I'm sure that it did happen.

Yeah, the employees would have to

But if they have a collective

product, they would have to change the agreement

consent to change the agreement to go somewhere

But keeping Blue Cross/Blue Shield was -- was, you know, a major -- a major goal of -of, you know, unions in the collective bargaining discussions. It's them who didn't want to change carriers.

The -- you know, I remember some community out in the seacoast, it may have been Portsmouth -- and this was in the newspaper -where the woman who was president of the local union, they negotiated, you know, a new contract, and she was quoted in the paper as saying at least we didn't have to go with SchoolCare.

- Okay. Ο.
- Α. I mean, that was a -- it was more from

the employees' perspective is we didn't want to
change.

- Q. I'm not suggesting there's anything good or bad about wanting Blue Cross.
- A. The employers wanted to change because they thought they might get it cheaper somewhere else.
- Q. But my point is that you understood this phenomenon that as an artifact, as you called it, employees were tied to Blue Cross?
  - A. Yes.

- Q. Or interested in Blue Cross, right?
- A. Yes.
- Q. And that, in part, motivated why you negotiated the exclusivity provision with Blue Cross, so that once that artifact was in place, if an employee group insisted on Blue Cross, their health insurance had to come through Local Government Center, right?
  - A. Yes.
- Q. So when we say or we hear in this hearing that if towns and cities don't like the Local Government Center they could just leave,

1 because of some of the things you negotiated, that 2 assertion is actually not true. They can't just 3 leave when their employees want Blue Cross and it's in the collective bargaining agreements, 5 right? With those who had collective 6 Α. bargaining agreements, I guess they had that 8 problem. Those without the collective bargaining 9 agreements, they -- they weren't restrained. 10 Ο. But they had the two-year lockout to 11 worry about, didn't they? 12 Α. Yeah, there's a reason for the two-year 13 lockout. 14 Q. Okay. There was also --15 That was --Α. 16 There's no question pending. Q. 17 THE PRESIDING OFFICER: Let him finish 18 his answer, please. BY MR. VOLINSKY: 19 20 Q. Okay, go ahead. 21 Α. There was a reason for the two-year

lockout, which wasn't -- which wasn't for the

purposes of -- of punishing, it was actually to

22

1 protect the entire membership of the trust.

- Q. If a member left and there was surplus -- so we're in a plan year, surplus to be distributed the following plan year. If the member left, the member didn't get the next year's surplus, did they?
- A. Right, because surplus was distributed to members, and they weren't a member.
  - Q. Right. So they wouldn't be able to --
- A. No.

- Q. -- get it, correct?
- 12 A. That's correct.
  - Q. That's another reason that slows down free movement, isn't it?
  - A. Yeah, all of the funds and all of the other pools did the same thing.
    - Q. You also made an arrangement with the New Hampshire School Boards Administration (verbatim) to encourage school districts to sign up with the Local Government Center, correct?
    - A. Yeah, part of our marketing and strategic plan, yup.
- Q. If I can turn you to Exhibit -- I think

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it's 20 -- book 1, Exhibit 20. BSR 20.
 1
 2
                   Exhibit 20 is a strategic partnership
 3
       support agreement between the Local Government
 4
       Center and the New Hampshire School Boards
 5
       Association, correct?
 6
            Α.
                   Yes.
                   And that was negotiated and signed in
            Q.
       2005?
 8
                   Yes.
 9
            Α.
10
            Q.
                   I couldn't hear you?
                                          Yes?
11
            Α.
                   Yes.
12
                   MR. RAMSDELL: If I may, if he's going
13
       to be asked questions about the documents, it's
14
       clear he's still looking at the document.
15
                   THE WITNESS: I'm sorry, I can't hear.
16
                   MR. RAMSDELL: I'm sorry, I should
17
                   I apologize.
       speak up.
18
                   THE PRESIDING OFFICER:
                                            Come to the
19
       microphone, please, Mr. Ramsdell.
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                   MR. RAMSDELL: If he's going to be
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       asked -- it's one thing for him to identify the
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       document in the beginning, he clearly could do
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       that, but he's still looking at the document.
                                                        Ιf
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1 he's going to be asked substantive questions about it, I'd ask that he be given a chance to read the document. 3 4 MR. VOLINSKY: Sure. Yeah, no problem. THE PRESIDING OFFICER: 5 Mr. Andrews, please take the time you need to 6 familiarize yourself or refamiliarize yourself with the document. After a reasonable time I will 9 check to see if you've done so. 10 Are you ready to proceed, Mr. Andrews? 11 THE WITNESS: Yes. 12 THE PRESIDING OFFICER: Very good. BY MR. VOLINSKY: 13 14 So the agreement -- I'm not interested Q. 15 in the receipt, which happens to be first page. 16 The agreement itself was negotiated by you and Ted 17 Comstock? 18 Α. Yes. 19 Q. And this agreement resulted in the 20 School Boards Association moving into the LGC 21 building at Triangle Park Drive, correct? 22 Yes. Α. 23 And in addition -- and that was without Q.

1 rent being paid? 2 Α. Yes. 3 And in addition to not paying rent, the 0. 4 Local Government Center provided what are called 5 strategic support payments --Yes. 6 Α. -- to the School Boards Association? Q. That was in furtherance of the 8 Yes. Α. 9 strategic plan. 10 So if we look at paragraph 3 which is Q. 11 entitled strategic support, we can see that the 12 payments are outlined in the following paragraphs. 13 And these are payments that were set up to be 14 repeated year after year? 15 Yes. Α. 16 So first payment was for \$68,000, Q. 17 correct? 18 Α. Yes. 19 Outlined year? Plus \$10,000? Q. 20 Α. Yes. 21 Plus \$5,000? Q. 22 Yes. Α.

Plus an amount to be negotiated between

23

Q.

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five and 10,000?
 1
 2
            Α.
                    Yes.
 3
                    Paragraph D.
             Q.
 4
            Α.
                    Yes.
 5
             Q.
                    If we move to the second page, plus
        $40,000?
 6
 7
            Α.
                    Yes.
                    Plus $10,000?
 8
             Q.
 9
                    Yes. And --
            Α.
10
             Q.
                    There is then at paragraph 6 -- and you
11
       make provision for periodic payments. And then at
12
       paragraph 6 there's a section called term
13
       modification and termination. Do you see where I
14
       am, paragraph 6, John?
15
                    THE PRESIDING OFFICER:
16
            Α.
                    Yes.
17
                    This is an agreement without end, isn't
             Q.
18
        it?
19
                    I'm sorry, without what?
             Α.
20
             Q.
                    End. It doesn't have an ending date,
        it just provides for notice --
21
22
                    Of termination, yes, by either party.
             Α.
23
                    By either party.
             Q.
```

1 Each of those payments --Α. I don't believe there's a question Q. 3 pending. 4 THE PRESIDING OFFICER: Excuse me, 5 Mr. Andrews, let him ask his next question, 6 please. BY MR. VOLINSKY: 8 And as far as you know, the School Q. Boards Association continues to be located in your 9 10 building -- or in the LGC building on Triangle 11 Park Drive? 12 Α. As far as I know, yes. 13 Q. You also negotiated a lease with the 14 New Hampshire Bond Bank, didn't you? 15 Α. Yes. 16 And that allowed the bond bank to move 17 into the building at Triangle Park Drive, correct? 18 Α. Yes. 19 And they were given a fixed rate lease Q. 20 designed to be below market for ten years, right? 21 I don't know if it was below market at 22 the time it was signed, but there was a fixed rate, 23 ten years.

1	Q. Fixed rate ten years, actually includes
2	everything including coffee?
3	A. Yeah. Yes.
4	Q. So, space, utilities, use of conference
5	areas, secretarial support, janitorial, and
6	coffee, right?
7	A. Yes. They only had two employees.
8	Q. When the organizations reorganized in
9	2003, that building and its land were owned mostly
10	by HealthTrust Corp., and to a lesser extent by
11	Property/Liability, correct?
12	A. Yes, and NHMA actually had some money
13	into it, too.
14	Q. But the ownership was essentially 75/25
15	HealthTrust more than Property/Liability?
16	A. Yes.
17	Q. And that property was contributed to
18	the reorganized Local Government Center Real
19	Estate, LLC, correct?
20	A. Yes.
21	Q. And that LLC was wholly owned by Local
22	Government Center parent, correct?
23	A. Yes.

- Q. And there was no compensation paid to
  HealthTrust for its 75 percent, correct?
  - A. Correct, other -- other than if it were all set and dissolved, it would go back -- the proceeds, including any profit, if there was any --
    - Q. Yup.

- A. -- say it would go back to the HealthTrust.
- Q. Right. That was actually going to be my next question.
- A. And then to the members, because the LGC bylaws provided for that.
- Q. The next question was going to be, and you started to go there, is if there's a dissolution of the Local Government Center, the Local Government Center's assets go back to its members through the bylaws, correct?
  - A. Yes.
- Q. If there is a dissolution of the parent, or a sale of the real estate without dissolution, there's nothing that provides for the repatriation of the HealthTrust's contributed value, is there?

- A. I don't know what's in the real estate
  bylaws, I don't recall, but, I mean, that's -- I
  think everybody understood that that's what would
  happen to it. I mean, there isn't any other
  logical place for it to go.
  - Q. Is there any note, mortgage, deed restriction that you can recall that says on sale HealthTrust gets paid back?
    - A. I don't know of any.
  - Q. Is there anything -- well, HealthTrust, despite having contributed 75 percent of the value of this real estate pays rent, right?
    - A. Yes. Everybody does, yup.
    - Q. Each of the organizations pays rent?
- 15 A. There's Property and Liability and 16 NHMA.
  - Q. Right.

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- A. That's to flip it for the operating costs of the building.
- Q. And the rent is charged out at a -- basically a cost value, correct?
  - A. It's my understanding.
- 23 Q. So if that cost value -- because --

1 | well, there's no mortgage on this place, is there?

- A. No, there isn't. No.
- Q. And there's no official property taxes paid, you pay a PILOT, instead --
  - A. PILOT.

- Q. -- that you negotiated?
- A. I don't recall negotiating it, but we may have made an offer. I think it's the -- the city's -- the city's property tax rate applied to whatever the assessed value is, not including school tax and county tax.
  - Q. Okay, so you save --
  - A. Basically for city services.
- Q. Got it. So the costs that are assessed to Health -- while you were there, Health and Property/Liability, those costs are assessed on essentially the same cost basis to each of the programs that are there?
- A. I believe so, yes. I didn't -- I didn't personally do the calculations.
- Q. But you understand that's how it was intended?
- 23 A. Yes.

1 So HealthTrust doesn't get a particular Q. 2 benefit in its share of the cost because it 3 contributed the overwhelming value of the building 4 to the enterprise, does it? 5 Α. No. Thank you. 6 Q. THE PRESIDING OFFICER: Mr. Volinsky, 8 for the record, would you explain the acronym PILOT? 9 10 MR. VOLINSKY: Sure. 11 THE PRESIDING OFFICER: Thank you. 12 MR. VOLINSKY: PILOT is a payment in 13 lieu of taxes. 14 THE WITNESS: Correct. 15 MR. VOLINSKY: Thank you. 16 BY MR. VOLINSKY: 17 So it's for nonprofits who ordinarily 0. 18 aren't charged property taxes, they make a payment 19 similar to the tax rate so that city services are 20 reimbursed? 21 Α. Well, some do. We wish everybody did, 22 but. 23 Fair enough. Fair statement. Okay, Q.

1 let's switch topics. 2 In the -- you joined NHMA in 1975, 3 right? 4 Α. Yes. 5 Ο. You had been at the Maine municipal association, which is its counterpart? 6 Α. Yes. 8 And that's where you had gone to work Q. after you graduated from Maine law school? 9 10 Α. Yes. 11 Just about. And at the Maine municipal Ο. 12 association your responsibilities were largely 13 lobbying and legislative related? 14 Α. Yes. 15 I think there might have been one Q. 16 three-month period when the executive director was 17 on sabbatical and you covered for that person? 18 Α. Yes. 19 So coming to NHMA you had essentially Ο. 20 three months' experience running a risk pool 21 organization? 22 Yes, other than that I was a lobbyist. Α.

Right, I accept that. Within three or

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Q.

1 four years of joining NHMA you hired a young law 2 school graduate named Paul Genovese, did you not? 3 Α. Yes. 4 Q. And Genovese was assigned to manage the 5 operations of the NHMA's workers' comp. program? 6 Α. Yes. And it's your opinion that after three Q. 8 or so years in that position Mr. Genovese convinced the board of that workers' comp. program 9 10 to split off and form another organization, right? 11 Α. Yes. 12 Ο. And at the time that organization was 13 known as Compensation Funds of New Hampshire? 14 Α. Yes. 15 Later it changed its name and Q. 16 reorganized some and became Primex, right? 17 Α. Yes. 18 Q. And Mr. Genovese went on to head Primex 19 for a period of time? 20 Α. Yes. 21 He's now retired? Q. 22 Yes. Α. 23 And we talked about this at deposition. Q.

You considered yourself somewhat personally betrayed by Mr. Genovese's conduct in splitting off the workers' comp. program?

A. Yes.

- Q. And at times you may have even referred to him as a traitor with your boards?
  - A. Yes.
- Q. And early in the 90s you considered Primex, which was mostly a workers' comp. insurance program, to be setting its sights on property/liability insurance programs, right?
- A. Yes, it was more than mostly workers' comp. it was all workers' comp., and it was around 1997, thereabouts, that we learned that they were about to enter the Property and Liability field.
- Q. And one of the things you considered Primex to be doing to enter the Property and Liability field was that Primex was using what we call member balance accumulated from its workers' comp. operations to subsidize its effort into getting into the property/liability, right?
  - A. Yes.
  - Q. And you thought they were doing that?

A. Yes.

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Q. And you were pretty clear in talking to your board that that was improper for them to do, correct?

A. Yes.

Q. As a matter of fact, I think you called it cash flow underwriting?

A. No, I don't think I called that cash flow underwriting, but I think it was in reference to the -- to the three years or so of significant losses that we had because private health insurance carriers were moving into New Hampshire, like Harvard Pilgrim and CIGNA and that, and they were essentially buying the business.

I don't think I applied that to what Primex was doing. I may have, but cash flow underwriting was more in the context of, you know, a period of extreme competitive pricing.

Q. Okay, I'll accept your explanation for now. Cash flow underwriting is extreme competitive pricing. That means that rather than pricing directly on the underwriting needs, the pricing is done to gain market share?

Correct. Α.

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0. Right?

workers' comp. money?

Α.

Q.

Α.

Yes.

Yes.

And when you say that Primex was acting Q. improperly using member balance from workers' comp. to get into the property/liability business, they were setting their rates in property/liability at a very low level in order to gain market share, weren't they, in your opinion?

Α. Yes. I mean, it -- you know, I think we concluded that based on, you know, what we would see for quotes that they were giving, you know, communities that had some pretty severe losses and risks.

I mean, we looked at what we were charging, and then we looked at, you know, 20, 25 percent reduction from our price, you know, being offered by Primex, and we didn't know how the hell they were doing that.

doing was subsidizing Property/Liability with

And you concluded that what they were

- Q. So in some respects, in that respect,

  Primex was engaging in the improper cash flow

  underwriting?
  - A. Improper underwriting.
  - Q. Okay.

- A. Which was cash flow, yeah.
- Q. And you thought, just to make the point clear, that it was improper because risks should be underwritten based on their merits, and not based on using other money to come in and buy market share?
  - A. Yes.
- Q. And you talked about this concept of the impropriety of Primex buying market share by using workers' comp. member balance to get into the property/liability business with the boards existing at the time this was happening?
  - A. Yes.
- Q. Let me switch you to the payment of money into the Local Government Center's workers' comp. program from its HealthTrust's -- trust program. Okay, switch topics? That money that was paid over a number of years totaling some 17,

1 \$18 million was a subsidy, was it not?
2 A. Yes.

- Q. It was a subsidy that was paid primarily by HealthTrust to the workers' comp. program?
- A. Yes, but it was only offered to members of the HealthTrust as a package deal, so that in effect we were taking their money and giving it back to them through reduced workers' comp. rates.
- Q. Property/Liability also contributed to the workers' comp. subsidy in a much smaller proportion?
- A. Yes, and I think they had to be a member in the Property and Liability trust, too, in terms of it was a package deal.
- Q. So is it your testimony that workers' comp. rates were or were not subsidized using HealthTrust member balances?
  - A. They were.
- Q. And the members in HealthTrust at the time of the subsidy were not precisely the same members who took the workers' comp. insurance, correct?

- 1 A. That's correct, not all of them did.
  - Q. And I think in deposition, and we talked about it some here, you've talked about the workers' comp. subsidy from HealthTrust beginning in 2004, correct?
    - A. Yes.

- Q. Isn't it true that HealthTrust started feeding money to build the workers' comp. program even before the reorganization?
- A. Yes. At some point before the reorganization the -- the Property and Liability trust and HealthTrust each -- each put a half a million dollars into -- half a million or 625,000, I forget which, into -- into a fund to meet the requirements that the Department of Labor, state Department of Labor, had for the capitalization of a workers' compensation plan. I mean, that was -- yes.
  - Q. So this was even --
  - A. It was a joint venture.
- Q. I'm sorry?
  - A. It was a joint venture.
- Q. So this was before the reorganization,

1 right? 2 Α. Yes. 3 Ο. And now HealthTrust is a -- before the 4 reorganization a separate nonprofit corporation, 5 correct? Yes. 6 Α. And workers' comp. was either on its Q. 8 own in a separate corporation or part of 9 property/liability, right? 10 Α. I don't recall. 11 You couldn't recall? 0. 12 Α. Which one it was, but it was one or the 13 other. 14 But it was clear that the Q. Right. 15 workers' comp. insurance program was not in the 16 same corporation as the HealthTrust Corporation 17 prior to reorganization? 18 Α. Correct. 19 But despite that, you're describing Q. 20 600,000 going from mostly HealthTrust to --21 No, it was an equal amount, HealthTrust Α. 22 and Property and Liability trust.

Each of them?

23

Q.

Yes, same amount. 2 Q. So it was 300 thousand something? 3 No, 625,000 each. Α. 4 Q. Each. 5 Α. Or 525,000 each, I forgot those two But Department of Labor wanted a million 6 dollar fund to backstop the operations of the 8 workers' comp. program, and that was how 9 that million dollar fund was presented to them, 10 half a million dollars each. I don't know that any 11 of that million dollars was ever actually spent. 12 So it was capitalized from Health money Ο. 13 and from Property/Liability? 14 Α. Yes. 15 To meet the million dollar Department Q. 16 of Labor requirement, correct? 17 Α. Yes. 18 Q. Was there a note for that money? 19 Α. I don't know. I know it was reported, 20 you know, in our annual report and stuff. 21 Q. Was there interest paid for that money? 22 No. Α.

Was that the only money paid from

1

23

Q.

Α.

```
1
       HealthTrust to workers' comp. before the
 2
       reorganization?
 3
                   I don't recall of any other payment.
            Α.
 4
            Q.
                   Let me send you to Exhibit 66, please.
 5
                   MR. RAMSDELL: Could we just take the
 6
       morning break at this point to straighten this
       out?
                   THE PRESIDING OFFICER: Just hold on,
       Mr. Ramsdell.
 9
10
                   MR. RAMSDELL: I was just going to ask
11
       him --
12
                   THE PRESIDING OFFICER: One of us can
13
       speak at a time, sir. Please, return to your
14
       table and hold on, and procedurally we will get
15
       through this.
16
                   MR. RAMSDELL:
                                   Sure.
17
                   THE PRESIDING OFFICER: Mr. Volinsky,
18
       there's been a request to take a morning break at
19
       this time.
20
                   MR. VOLINSKY: That's fine.
21
       minute?
22
                   THE PRESIDING OFFICER: Ten-minute
23
       break. We'll return at five past.
```

1 (Recess taken.) 2 THE PRESIDING OFFICER: Mr. Volinsky, 3 if you are ready to proceed. BY MR. VOLINSKY: 5 Let me get you to Exhibit 66, 11. should have before you the health insurance trust 6 board minutes for January 19, 2000. Α. Yes. 9 Just a couple of quick points. At this 10 point in time Peter Curro is a HealthTrust board 11 member? 12 Yes. Α. 13 Q. And this time through the 14 reorganization Mr. Curro remained a board member 15 either through the HealthTrust or consolidated 16 organization, correct? 17 Α. Yes. 18 Q. And there's another board member I want 19 to point out, Robert wheeler, was he a board 20 member at this time? 21 Α. Yes. 22 Was he also a state representative at 23 this time?

- A. I think so. I'm not sure exactly when he stopped running, but I think he was.
  - Q. And as was typical with board meetings for HealthTrust, you have the trustees, you have staff, and then you'd have outside consultants also present?
    - A. Yes.

- Q. And that practice of having the trustees or board members, a group of staff and a group of outside consultants continued even after the reorganization?
  - A. Yes.
- Q. For the board meetings. So a typical board meeting before or after the reorganization involved eight or ten staff people and two or three consultants, depending on the issue of the day?
- A. Yes, not just board meetings, committee meetings also.
- Q. I'll accept that. So just so we have it, while I think about it, after the reorganization, 31 board members, right?
  - A. Thirty-one. Thirty-one seats. We had

1 some difficulties filling some -- some seats, but I 2 mean as many as we could get filled. The board of the Local Government 3 Ο. 4 Center met six times a year? 5 Α. Approximately, yes. And at each of those meetings 6 Ο. 7 essentially you were scheduled for a breakfast 8 arrival, meetings for the morning, lunch and done? 9 We went on into the afternoon as late Α. 10 as we had to go to finish the agenda. 11 And you would have eight or ten staff 12 at each of those half dozen meetings, right, board 13 meetings? 14 Α. Yeah. 15 And two or three consultants at each of Q. 16 those meetings? 17 Α. Yeah. And then in addition there were 18 Q. 19 committee meetings? 20 Α. Yes. 21 Q. And so in the reorganized enterprise 22 there was a finance committee, correct? 23 Α. Yes.

Personnel committee? 1 Q. Α. Yes. 3 Retirement committee? Ο. 4 Α. That was later on after the plan become 5 implemented in 2007. And the plan --6 Q. The defined --Α. 8 Retirement? Ο. Retirement. 9 Α. 10 And each of those involved a number of 0. 11 board members sitting as committee members? 12 Α. There was also a long range planning 13 committee or a strategic planning committee, a loss 14 prevention committee. 15 If the board met as a board six times a Q. 16 year, how many times did those board subcommittees 17 meet over the course of a year? 18 Α. Oh, some met more often than others. 19 The finance or budget committee and long range 20 planning committee, strategic planning committee 21 met quite frequently. Personnel committee a couple 22 of times in the -- you know, in the fall, except

when they were studying the idea of a defined

1 benefit pension plan they met more often. But, you 2 know, it was probably every six to eight weeks, 3 roughly, almost each of the committees would meet. 4 Q. Okay. And they would be attended by staff members and consultants as well? 5 Yes. In the committee meetings more 6 often it was staff who were focused on what that 8 committee was doing. For example, the budget 9 committee would be myself, Sandal Keeffe, usually 10 Wendy Parker, and the -- the wellness committee, 11 loss prevention committee, would be the loss 12 prevention manager. 13 Q. Sure. 14 Maybe the claims manager, Sandal and I, Α. 15 Wendy. But it wouldn't include necessarily 16 everybody else. 17 The budget committee in the reorganized 0. 18 enterprise, Peter Curro was on that? 19 Yes, he was chair later on in the Α.

committee member?

Right. But he was either on it as a

A. Yes.

years.

0.

20

21

22

1 Or as chair the whole time after Ο. 2 reorganization --3 Α. Yes. 4 Q. -- until after you retired? 5 Α. Yes. So the point I was going to ask you 6 Q. about in this set of minutes is actually down here under section 2, John B happens to be John 8 Bohenko, is that right? 9 10 Α. Yes. 11 He asked about the money set aside for 12 workers' comp. and questions how it was recognized. Sandal -- that's a reference to 13 14 Ms. Keeffe? 15 Α. Yes. 16 And she was the CFO at the time? Q. 17 Α. Yes. 18 Q. She explained that the money would show 19 up and is an expense from member balance, right? 20 Α. Yes. 21 And that's -- this is a HealthTrust Q. 22 board minute referring to HealthTrust member 23 balance and how it would deal with money set aside

for workers' comp. right? 1 2 Α. Yes. 3 Ο. And at this point in time, which is 4 January of 2000, we're talking about 125,000, 5 right? 6 Α. Yes. And Mr. Bohenko, John B, questioned if Q. 8 we would recognize this as an account receivable, 9 and Sandal responded that it was a portion of 10 members' balance being designated. Do you see 11 where I am? 12 Yes. Α. 13 Q. So accounts receivable means it's due 14 and owing, right? 15 I guess. I -- I dropped out of 16 accounting in college. Yeah, I think that's an 17 account receivable. 18 Q. I won't ask you anything more technical 19 than that. 20 Α. Okay. 21 Q. But you were -- you were in this 22 meeting?

23

Α.

Yes.

- Q. And you understood that the money being ceded from the HealthTrust to workers' comp. in the 2000 timeframe was money that was not destined to be repaid, that's my point. Correct?
  - A. It wasn't an account receivable. I can't say that that means it wouldn't be repaid, but, you know, that's how it was carried on the books, as the balance designation.
  - Q. Let me ask you, during any of the time before the reorganization, this is 2000 that we're dealing with, the reorg is in '03, was this 125 repaid?
    - A. It wasn't repaid, to my knowledge.
    - Q. Okay.

- A. On the other hand, I'm not sure if it was spent, either.
  - O. It never went back to HealthTrust?
- A. It never went off the books and transferred, I guess.
- Q. Right. So HealthTrust needed a shock absorber because rates were out of whack and there was a big loss; this 125 wasn't in HealthTrust's member balance to cushion the shock of that

1 unanticipated loss, was it?

A. No.

Q. Thank you. Let me see if I can refresh your recollection on one point real fast. LGC 201 happens to be a brochure from 2004 from LGC. Let me just refer you to the middle panel, top bullet.

Does that help you remember that at least at that timeframe your health program was named as the largest in the nation of its kind?

- A. Yup. Yeah, that was --
- O. Thanks.
- A. -- that was Business Insurance.

MR. VOLINSKY: That's all I needed it for, don't bother.

## 15 BY MR. VOLINSKY:

- Q. So 2004 is the year after the reorganization, and that does help you remember that after the reorg you were the largest risk pool in the nation, according to your own marketing materials?
  - A. According to Business Insurance.
- Q. All right, let's switch topics. We were talking about property/liability rates being

```
subsidized improperly by Primex, in your opinion.
 1
 2
                    Did you learn in the early 2000
 3
        timeframe information that led you to believe that
 4
       Primex was going to make the same effort, that is,
 5
       use workers' comp. money to subsidize another
       program, with respect to health insurance?
 6
                    With respect to health?
            Α.
 8
            Q.
                    Health.
 9
                    Yes.
            Α.
10
                    And that concerned you, did it not?
             Q.
11
                    Yes, it concerned the board of
            Α.
12
        trustees.
13
             Q.
                    And you as well?
14
            Α.
                    Yes.
15
                    And health was at that time the largest
             Q.
16
        of the three programs under NHMA --
17
            Α.
                    Yes.
18
             Q.
                    -- for risk pool insurance?
19
                    Yes.
            Α.
20
                    Largest by far?
            Q.
21
                    Excuse me?
            Α.
22
                    Largest by far?
             Q.
23
                    Yes.
            Α.
```

1 And your concern was that Primex would 0. 2 use its workers' comp. money to subsidize the 3 rates charged for health insurance in order to 4 build market share for Primex, right? Yes. 5 Α. And your organization made some 6 Ο. efforts, did it not, to try and get the surplus, 8 or member balance, stripped out of Primex because 9 you considered them to be using improperly? 10 I -- I'm not recalling that. Α. 11 Let me refer you to Exhibit 22, which 0. 12 is this book. BSR 22. Twenty-two is a series of 13 documents related to proposed legislation and a 14 committee hearing with testimony related to that 15 proposed testimony -- that proposed legislation, 16 sorry. 17 Α. Yeah. 18 Q. Okay, are you with me? So 22 is an act 19 proposed relative to pooled risk management 20 programs for public employers? 21 Α. Yes. 22 You were a pooled risk management Ο.

23

program?

1	A. Yes.
2	Q. Primex was a pooled risk management
3	program?
4	A. Yes.
5	Q. This was sponsored by
6	Representative Wheeler?
7	A. Yes.
8	Q. Is that the same Wheeler we saw a
9	moment ago in the board minutes?
10	A. Yes.
11	Q. Just to make things easier for us, I
12	put handwritten numbers in the bottom corner of
13	each page, so I'm turning to what's been marked
14	No. 2. If I can get this a little clearer, of
15	course.
16	This proposal provides for the return
17	of all earnings and surplus in excess of any
18	amounts required for administration, et cetera, to
19	the participating public employers within 90 days
20	of the completion and review and approval by the
21	Department of Labor of the annual actuarial
22	evaluation. Do you see where I am?

A. Yes.

- Q. Department of Labor, the only risk pool supervised by the Department of Labor is workers' comp. risk pool?
  - A. Unemployment compensation, I thought.
  - Q. Could be. Well, doesn't that go to the unemployment security department?
    - A. Oh, I'm sorry, yes, it does. Yup.
    - Q. So it is workers' comp.
    - A. Yes, it is.
  - Q. So this is a bill designed to return earnings and surplus within 90 days after a particular actuarial evaluation approved by the Department of Labor, right?
    - A. Yes.

- Q. And the date of this submission -- I should have had -- here it is -- it's the 2001 session. So 2001 session, that's when you're hearing the rumblings that Primex is going to use its excess member balance to come after your health program, right?
  - A. Yes.
- Q. And this bill goes in, and its goal here is to have surplus returned within 90 days

1 after this review, right?
2 A. For any workers' compensation programs,

including ours.

3

4

5

6

8

9

10

13

14

15

16

17

18

19

20

21

- Q. I guessed you were going to say that, so let me ask you about that. At this point in time, 2001, your workers' comp. program had just gotten its million dollars of funding from its sister programs, right?
  - A. Uh-hum.
    - Q. So it was just starting?
- 11 A. Correct, but we anticipated it was
  12 going to grow.
  - Q. You did anticipate it was going to grow, but at that time it barely met the capital requirement set by DOL, didn't it?
    - A. Yes.
  - Q. It didn't have excess member capital or surplus in it, did it?
    - A. Not at that time, no.
  - Q. The program that had all the excess as Primex, wasn't it?
    - A. Yes.
- Q. So if this bill had been adopted and

1 surplus was stripped out, it would have had, in 2 2001, negligible effect on your workers' comp. 3 program, right? Α. Correct. 5 Ο. But it would have had a big effect on Primex's program? 6 Α. Yes. I can't recall if that bill 8 passed. I don't think it did. 9 THE PRESIDING OFFICER: Hold on, 10 Mr. Andrews, please. 11 BY MR. VOLINSKY: 12 Ο. You know from working with the 13 legislature that they keep track of the people who 14 testify and provide summaries of their testimony, 15 kind of in the way of a legislative history? 16 Yes. Α. 17 So I'm going to send to you page 10 in Ο. the same exhibit. And this is testimony from 18 19 Representative Wheeler, who is your board member, 20 who introduced and was the prime sponsor of the 21 bill, he stated comp. funds -- now comp. funds is 22 now Primex these days, right?

23

Α.

Yes.

- Q. It was the predecessor at that time?
- A. Yes.

2.3

Q. They changed dividends to discounts.

There's a reference to 5-B. Then he says they took in 18 million in '98, 16 million in '99.

Your board member, Representative Wheeler says these are public funds, the Department of Revenue disallowed hoarding from one year to another.

Money returned to members -- I assume by comp.

funds -- was a discount. He felt that since this was public money, it should be returned to the payer. So that's his testimony, I want to ask you about that.

This sentiment here, first of all, that compensation funds was hoarding public money, that tracks discussions in your very own board, doesn't it?

- A. Yes.
- Q. And this idea that Primex was doing something improper by returning the money through a discount, this reference of discount is discounting rates, right, as opposed to returning cash or dividends?

1 I assume so. Yeah. Yes. Α. 2 You had similar discussions about the Q. 3 impropriety of using rate discounts versus dividend returns in your board meetings, did you 5 not? I guess we probably did. 6 Α. I -- yes. Representative Clegg, I'll represent to Q. 8 you, happened to be the chair of this committee. He asked Mr. Wheeler if he was still on the NHMA 9 10 board. Mr. Wheeler said no. He was actually on 11 the HealthTrust board at the time, right? 12 Α. I -- yes. He was responding to this 13 question about NHMA board. 14 Right. Let me move you forward, page Q. 15 26, please. Page 26 is the written testimony of 16 Ms. Julia Griffin, who at the time was the town 17 manager of Hanover. Do you remember --18 Α. Yes. 19 Q. -- as town manager? 20 Α. Yes. She was also a member of the board of 21 Q.

directors for your Property/Liability Trust?

22

23

Α.

Yes.

1	Q. And was here representing both the town
2	and the trust?
3	A. Yes.
4	Q. And she mentions that this bill is
5	essential to insure responsible stewardship of
6	public funds. Did you feel that way?
7	A. Yes.
8	Q. And she in her written testimony cited
9	RSA 5-B: 5 and stated it was passed to insure
10	that excess monies beyond sufficient reserves to
11	cover claims were returned to member
12	municipalities and the other political
13	subdivisions.
14	A. Yes.
15	Q. Did you believe at this time that
16	that's what 5-B: 5 required?
17	A. Yes.
18	Q. And did you sit in on board meetings at
19	which the board expressed a similar belief that
20	this is what 5-B: 5 required?
21	A. Yes.
22	Q. I didn't hear.
23	A. Yes.

/

Q. Turn the page. Did you and your board, as expressed here by Ms. Griffin, believe that the Department of Labor had not properly supervised or regulated Primex as far as how much it was carrying in designated and undesignated member equity?

A. Yes.

- Q. And did you believe -- and there's a switch here from Primex to CFNH -- that's the same organization, isn't it?
  - A. Yes.
- Q. CFNH amassed significant reserves far in excess of what was required to meet actuarial standards and has been able to utilize those reserves for any purpose they choose without the need to be accountable to members. Did you feel that this was true of comp. funds at that time?
  - A. Yes.
- Q. And here Ms. Griffin complained that comp. funds only paid dividends to those entities that choose to renew coverage, not departing members?
  - A. Yes.

- Q. And was that at that time at least a sentiment reflected by your board that it was improper to withhold dividends or surplus payments to departing member entities?
  - A. I don't think our -- I don't think that our board necessarily felt that way, because, as I said, we knew they were doing that, and that was their practice, and that was our practice.
  - Q. But here Ms. Griffin condemned that practice?
    - A. She did.

- Q. And then here where it says second,

  Ms. Griffin complains that the Comp Funds have

  launched new ventures including

  property/liability, underpricing your organization

  and often the private market, and that according

  to her it's become apparent that they are

  exploring diversifying into the municipal health

  insurance market. That's what you had heard,

  right?
  - A. Yes.
- Q. And there's a complaint. And you tell me if this was discussed as a complaint amongst

your board members. They've launched these ventures by relying on the excessive reserves they've accumulated in workers' comp. and unemployment, right?

A. Yes.

2.3

- Q. And the complaint was this is public money, they shouldn't be holding onto that, right?
  - A. Yes.
- Q. You mentioned you thought this bill failed. I'll tell you it did.
- A. Yeah, like, while we were just talking here, I looked at it. I think they basically thought that this was just a competition between two competing businesses. There didn't seem to be outrage that -- you know, that there was any -- anything wrong with what they were -- what Primex was doing, or I guess what we were doing.
- Q. This is page 58 of the same exhibit.

  Mr. Clegg, then Representative Clegg for the committee, voted inexpedient to legislate, which means it died there. The committee felt this was an attempt to involve the legislature in a business battle over clients. One company wants

the legislature to force a depletion of surplus of the competitor party -- competitive party to force an increase in the competitor's rates.

- A. Yes, that was their conclusion.
- Q. So this is 2001. Your enterprise through Ms. Griffin and Mr. Wheeler made an effort to get the surplus stripped from Primex, and as we saw, that failed. You at this time -- well, let me say it this way. At this point in time, as this is going on, HealthTrust starts to organize what's called a joint competition committee, is that right?
  - A. Yes.

- Q. And the joint competition committee is populated by a couple of HealthTrust members, a couple of PLT members, and a couple of workers' comp. members, right? Is there any from NHMA --
- A. A couple of NHMA board members, a couple of health, a couple of property and liability. But I think it was initiated by the health trustees.
  - Q. I think you're correct?
  - A. Yeah, you did say that.

Τ	Q. And the goal of this competition
2	committee, joint competition committee, was to
3	deal with the Primex threat, wasn't it?
4	A. Primarily Primex. There was also a
5	school board trust, too.
6	Q. But it was you didn't have a concern
7	that the school boards trust was using surplus
8	improperly, they were just competing against you?
9	A. Yeah, I don't I don't remember much
10	discussion about the school boards trust.
11	Q. Right. I mean, this was really about
12	Primex, wasn't it?
13	A. Yes.
14	Q. And one of the goals of the committee,
15	joint competition committee, was to expose
16	Primex's practices, right, for what they were,
17	improper?
18	A. I don't recall that as a specific goal,
19	but certainly it was trying to figure out some way
20	to meet the competition.
21	Q. Let me get you to Exhibit 42, please.
22	BSR 42.

MR. VOLINSKY: Oh. I neglected to move

1 to strike the identification on 22, which was the failed bill, and so I would move to strike it and 3 ask for its admission. 4 THE PRESIDING OFFICER: Mr. -- well, 5 Mr. Quirk, you had put that on your list. Mr. Ramsdell with speak to this, yes? 6 MR. RAMSDELL: I don't have any objection to you wanting to as far as all of the 9 legislative history, which I agree is a public 10 document, but there are two -- a couple of pages at the end of the exhibit that I'm not sure why 11 12 they're with the rest of this, that's all. 13 last -- the very last two pages. 14 MR. VOLINSKY: Oh, I can represent why 15 they're there, but I don't object to their being 16 removed either. 17 THE PRESIDING OFFICER: Thank you very 18 much. Why don't you remove them, and I won't even 19 get to the book. 20 MR. VOLINSKY: I'll take them out of 21 the book. 22 THE PRESIDING OFFICER: Just tell us

how many pages you're removing from the rear of

```
1
       Exhibit 22, please, or if they're numbered, what
       their numbers are.
                   MR. VOLINSKY: Yup. So I'm pulling out
 3
 4
       pages 59 and 60.
 5
                   MR. RAMSDELL: Then I have no
 6
       objection.
                   THE PRESIDING OFFICER:
                                            Now, as
 8
       amended, the BSR 22 is admitted into the record.
 9
             (BSR 22 was marked into evidence.)
10
                   MR. RAMSDELL: I'm sorry, I apologize,
11
       what is the exhibit you are about to ask about,
12
       42?
13
                   MR. VOLINSKY: Yes, about to ask about
14
       Exhibit 42.
15
                   THE PRESIDING OFFICER: I'm really kind
16
       of sorry you all don't have your own copies out
17
       there, but hopefully you can see some of these.
18
                   THE WITNESS: Did you say 42?
19
                   MR. VOLINSKY: Yes, 42.
20
     BY MR. VOLINSKY:
21
            Q.
                   If I could direct you to page 54 in
22
       that exhibit. And I'll represent that I added the
23
       page numbers in the lower right-hand corner just
```

for ease of reference. 1 THE PRESIDING OFFICER: And the page 3 number you wish us to refer to? 4 MR. VOLINSKY: 5-4. 5 THE PRESIDING OFFICER: Thank you, 54. Yes, I have that. 6 Α. Okay, and if you need to look at it for Q. a moment to see what it is, please do so. 8 9 THE PRESIDING OFFICER: As he's doing 10 that, Mr. Volinsky, would you consider your 11 questioning and the time of day and just be aware 12 of them? 13 MR. VOLINSKY: Yes. 14 BY MR. VOLINSKY: 15 Good? All right. So what you're Q. 16 looking for at page 54 of Exhibit 42 is a set of 17 minutes for the joint competition committee. 18 this is marked for internal use only. By that do 19 I understand this wasn't distributed to members at 20 the time of these meetings? 21 Α. No. 22 They were not. Present at the Ο.

meetings -- at this meetings were these people,

which includes Julia Griffin, and about ten staff, including yourself and legal counsel?

A. Yes.

- Q. Do you remember discussions whether at this meeting or just in this timeframe about all of your entities being under a cloud of competition with Primex?
  - A. Yes.
- Q. I asked you if part of the goal of this joint competition committee was to expose Primex. And if I can get you to page 57. Wasn't there a fair amount of discussion -- this time it happens to be mentioned by Ms. Griffin -- to figure out -- and this is a quote in your minutes -- to figure out if there's a constructive way to expose Primex.

She is amazed at how they squander public funds, why can't we expose these issues.

Is that an ongoing topic of conversation in these joint meetings?

- A. Yes, that's what she said.
- Q. And did, you at the time, hold the opinion that the ideal would be to put Primex out

of the workers' comp. business, take it back so
that you would not have to compete any longer?

Was that your opinion in that timeframe?

- A. No, what I meant -- what I said here was we ended up in the status quo that we had a few years ago, and I don't know how the words -- the clause take back workers' comp., et cetera, meant. But the status quo a few years ago was where Primex was doing workers' comp. only; we were doing property and liability and health, and we weren't doing workers' comp.
- Q. Okay, so you just didn't want to compete about health?
- A. Yeah, I don't want to continue to compete.
- Q. Okay. Was there opinions expressed in this same meeting and around this time -- this is page 56, same meeting -- Primex not trying to just increase their comp. business, they're trying to be better than NHMA? Is that the concern you guys had?
  - A. That's what it says.
  - Q. What was the concern that Primex might

be better than NHMA?

- A. I guess what we were concerned about is that, you know, they were -- they were expanding into areas that -- you know, that NHMA as an entity, not the HealthTrust and Property and Liability trust did, like, you know, professional recruitment services or, you know, general -- training programs on the right to know law, and, you know --
- Q. And that was a problem for your organization?
- A. What? Yeah, we thought that was a problem in the sense of, you know, they were -- they were seeking to do the things that we had traditionally done as an association.
  - Q. And was that a competitive threat?
  - A. Yes.
- Q. All right. There's mention here also of how they're managing to pay for all the competitive activities they're engaging in?
  - A. Yeah.
- Q. You then had Ms. Keeffe in this meeting report on their member balance versus yours?

- A. Yeah.
- Q. They had 70 million, about twice yours?
- A. Yes.
  - Q. So in order to be competitive with Primex in terms of what member balance should be, could be used for, they had two times as much as you?
    - A. Yes.
  - Q. Later on the following year, didn't your organization decide to double its member balance?
    - A. I don't recall that.
  - Q. Okay, we'll get to it. You were saying that there was a school based organization that was somewhat competitive, I think it was SchoolCare, not school -- I think it was SchoolCare at this time, is that correct?
    - A. Yes.
  - Q. Were you willing to go so far as to infiltrate your competitor's board so that you could gain a competitive advantage? I'm sorry, it's page 58. This is the same Ms. Griffin that we've been talking about, the board member. There

was discussion, was there not, about infiltrating SchoolCare's board in this joint competition committee?

- A. That was Julia Griffin's comment. I don't see any further discussion along those lines.
- Q. How about the very next sentence?
  Wendy Parker was the trust manager for HealthTrust at this time?
  - A. Yes.

- Q. And in response apparently in these minutes to Ms. Griffin's comments or question about how to infiltrate the board, Parker advises we were approached by a member of SchoolCare, I spoke to him last week, Keith Burke and I will be talking with them.
- A. But I interpret that as that we weren't infiltrating their board, that one of their board member actually came to us, and I don't know what it was that she and Keith Burke talked to them about, but it may have been on the lines of trying to cooperate together and that, not on the lines of spying, infiltrating, if you will. I don't know what it was that they talked about.

1 Did your organization make any efforts Ο. to infiltrate the Primex board? 3 Α. No. 4 Q. In response to the threatened 5 competition to your health program, your organization decided expressly to subsidize its 6 workers' comp. program with HealthTrust money because that was the most successful Primex 8 9 program, workers' comp.? 10 That was part of the strategic plan 11 that the board adopted in 2004. 12 Okay, so let's break that up a little 0. 13 bit. The board in 2004 met and adopted a 14 strategic plan, a formal plan of strategy for now 15 their reorganized enterprise, correct? 16 Yes. Α. 17 And a big part of that strategic plan 0. 18 formally adopted by the board was to subsidize 19 rates in workers' comp., correct? 20 Α. Yes. 21 0. And the reason that workers' comp. was 22 chosen for the subsidy is that that was the main

competitor's primary program, workers' comp.

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- Correct, yes.

Α.

And that strategic planning document 0. came out of a strategic planning retreat, did it

- It happened to be their primary Α. program, but I think the reason why it was chosen is that that was our -- you know, our weakest program, if you will, and the idea was to create a one-stop, you know, shopping, you know, an entity that could give them a package price on all of -all of its programs.
- The purpose of choosing workers' comp. Ο. as your beneficiary of subsidiary -- of subsidy, rather -- was so that Primex would have to spend its member balance to compete with your subsidized rates, isn't that a lot of what the strategic plan was?
  - That was certainly a consideration. Α.
- And, so, by Primex having strength in Q. workers' comp. and a lot of accrued surplus with you subsidizing your competitive workers' comp. rates, the thought was Primex would have to spend down its member balance, and therefore it wouldn't be usable for health?

1 not?

- A. Yes.
- Q. And that retreat was facilitated by an outside consultant, was it not?
  - A. Yes. Yes.
  - Q. And that consultant was Jenny Emery?
  - A. Yes.
- Q. And Ms. Emery was a consultant for your organization before that strategic plan retreat?
  - A. I think so.
  - Q. Okay.
- A. Yeah, but -- but I think her major engagement was strategic plan, but she worked with the strategic planning committee or long range planning committee leading up to that summer retreat.
  - Q. Right.
- A. So I think she was probably the person they referred to in this first meeting of the joint competition committee that's somewhere where they said we now have a facilitator.
- Q. So the joint competition committee you're referring to is a '02 meeting, they talk

1 about a facilitator, and eventually Ms. Emery is located and becomes the facilitator? 3 Yes. Α. 4 Q. And the strategic plan is adopted after 5 the reorganization in 2004? 6 Α. Yes. So the reorg is in '03, and this is Q. 8 adopted in '04? 9 Α. Yes. 10 And Ms. Emery continues as a consultant Q. 11 for the Local Government Center all through the 12 remainder of your time as its executive director? 13 Α. Yeah, she came in annually at the -- at 14 each summer's retreat and, you know, went over the 15 strategic plan and the proper implementation and 16 that. Yes. 17 And she was not just a facilitator, she 0. 18 was a person knowledgeable about risk pools, 19 wasn't she? 20 Α. Yes. 21 Q. And she gave your organization advice

on this point of using subsidy to support workers'

comp. rates to challenge your competitor Primex,

22

did she not?

- A. Yes, there was actually another consultant, an actuary involved in that, and her -- and I forget what her name was, but she was -- she and Jenny sort of teamed up on that issue.
- Q. And is it accurate or too much to say that Ms. Emery and the other actuary were really the place where this idea initiated, using the money to knock down the workers' comp. rate to challenge Primex?
- A. Yes. And Maureen Stanzick, I think was her name, what she did in that regard was develop projections of program growth and -- and that would bring the workers' comp. program eventually to a -- to financial viability on its own. Yes.
- Q. So I would think of her as the numbers person?
  - A. Yes.
  - Q. Is that fair?
- A. Yes.
  - Q. And Ms. Emery was the idea person?
- 22 A. Yes.
- Q. And one of those ideas was this subsidy

1 plan?

- A. I think so, yes.
- Q. Thank you.
- A. There were -- there were 40 or 50 ideas that came out of the work that the long range planning committee did that eventually went to the board that summer of 2004, and then Jenny organized teams of board and staff at that retreat to go through them, discuss them, talk about the viability of doing them, and you know, we did the exercises with sticky notes around the room and all of that.
- Q. And not all of the 40 ideas were eventually adopted?
  - A. No.
- Q. But this idea, subsidizing the workers' comp. rate to shoot at Primex was adopted?
  - A. Yes.
  - Q. And it was adopted by board action?
- A. Yes.
  - Q. Peter Curro was at the board retreat that when this plan was developed in '04?
- 23 A. Yes, I believe he was.

1	Q. And when there was board action
2	adopting this piece of the plan, the subsidization
3	of workers' comp., Mr. Curro voted for that?
4	A. I think he did, yes.
5	Q. And when payments were made year after
6	year after year through the point you left,
7	Mr. Curro was part of the board that voted for
8	each of those payments?
9	A. Yes.
10	Q. Now, you were there '04 to '09 when you
11	left?
12	A. Yes.
13	Q. Any of those years well, let me ask
14	you, in each of those years there started to be
15	what is called strategic planning contributions or
16	distributions, are you aware of those?
17	A. Yes.
18	Q. Am I using the right term?
19	A. Yes, strategic planning distributions,
20	yes, expenditures.
21	Q. I'll accept that. The strategic
22	planning expenditures, most of that money came out

of HealthTrust?

Most of it did, because that was the 1 Α. 2 biggest program we had. 3 0. Right. 4 Α. And the amount to be used for strategic 5 planning purposes was 1 percent of net revenues, if you will. 6 Q. But --8 1 percent of gross revenues, except for Α. a certain portion which we attributed to the 9 10 employee share. 11 We'll talk about that in a minute. Ο. 12 understanding it's not completely gross revenues, 13 but just to make it easier --14 Α. Yes. 15 -- the board set the strategic planning Q. 16 expenditures with 1 percent of gross revenues with 17 the exception, right? 18 Α. Yes. 19 It set that knowing how much bigger 20 HealthTrust was than your other programs, right? 21 Α. Yes. 22 And so by simply saying, well, 23 everybody contributes 1 percent, we weren't

- fooling anyone, were we, that was mostly

  HealthTrust.
  - A. I don't think anybody was fooling anyone in terms of that.
  - Q. And the money was called strategic planning expenditure.
    - A. Uh-hum.

- Q. You all could have called it this is the subsidy money, right?
- A. Except that not all of it went to subsidy, some of went to that piece of the school boards, you know, trust payment. Some of it went to, you know, hiring more, you know, IT staff or people in the finance department, yes.
- Q. If I were to suggest to you that the total of strategic plan expenditures was about 34 million, and about 18 million of that went to the subsidy, does that sound about right to you?
- A. That sounds accurate, and from everything that I've seen in this whole process, seeing those figures, yup.
- Q. So was there anything that prevented your board from calling the 18 million piece

1 subsidy?

- A. I don't think so, no.
- Q. Would you agree with me that this all would have been a whole lot more transparent if you'd simply called subsidy payments subsidy payments, right?
  - A. Yes.
- Q. In addition, the strategic plan expenditures, they all went up from health or workers' comp. or property/liability to the parent?
  - A. Yes.
- Q. They didn't go directly from health to workers' comp?
  - A. No.
- Q. You would agree with me that that process also made it less transparent?
- A. Well, yeah, it wasn't labeled a subsidy, but, I mean, I thought it was reported in audit reports and stuff, you know. But, yeah, it was probably less transparent than it could have been called that's a subsidy.
  - Q. Was there anything that you were

- 1 advised that legally prevented the 18 million from 2 going directly from health to workers' comp. 3 instead of passing through the parent holding company?
  - Α. I don't recall any -- any --
  - Are you aware of any today, any reasons Ο. why it couldn't have been a direct intercompany conveyance?
    - Α. I don't know of any reason why not.
    - We were --Q.

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- Can I expand on that? Α.
- I'm sorry, I couldn't hear you. Q.
- 13 Α. Can I expand on that answer a little 14 bit?
  - If it's responsive to my question, I Q. don't object.
  - Α. There wasn't any intent to hide anything, it's that it was -- those were just part of implementing the strategic plan. Everything that was -- that was done was in furtherance of the strategic plan, and that's how it got characterized, so.
- 23 Okay. Was reorganizing it to the Q.

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1
       parent subsidiary model part of this strategic
       plan?
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                   No, the strategic -- the strategic plan
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       came a year after the reorganization.
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            Q.
                   That's what I thought.
                   That wasn't part of the consideration.
 6
            Α.
                   That's what I remembered, I just wanted
            Q.
 8
                  The reorganization into the parent
       to check.
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       holding company that facilitated these later
10
       strategic planning payments that were indirect --
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                   MR. RAMSDELL: I object to the --
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                   THE PRESIDING OFFICER: One moment,
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       please, Mr. Andrews. Mr. Ramsdell.
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                   MR. RAMSDELL: I object to the
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       characterization that it facilitated the
       transfers. I don't think there's been any
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       testimony to that effect.
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                   MR. VOLINSKY: I'll withdraw it and
19
       rephrase it.
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                   THE PRESIDING OFFICER: Please do.
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       Objection granted.
22
     BY MR. VOLINSKY:
23
                   The strategic planning expenditures
            Q.
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1 that were really a subsidy, the part of it, the 2 18 million, that was accomplished by having 3 HealthTrust send the money to the parent, and then 4 the parent send the money to the workers' comp. 5

program, correct?

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- Α. Yes.
- So in that way the parent facilitated Q. the payment, correct?
  - Yes. Α.
- This parent holding company subsidiary Q. model, when you all adopted it, you were not aware of a single risk pool in the nation that used a parent subsidiary model to support it?
- I -- I wasn't aware of any. There may Α. have been, but I --
- And as you sit here today, you're not aware of a single risk pool that uses a parent subsidiary model other than your former enterprise, correct?
- No, I'm not aware of any. I've been out of the business for two and a half years.
  - I couldn't hear --Ο.
  - I've been out of the business for two Α.

and a half years. I don't know where things are nowadays.

- Q. I'll take you through your retirement, which was September '09. By the time you retired, you were unaware of any other municipal risk pool that operated in a parent subsidiary model, correct?
  - A. No.

- Q. Okay.
- A. That's not correct. There's about 600 risk pools in the country at the time, and almost every municipal association operated one, and there were a number of those that were -- you know, you have the association, you know, and they owned the risk pool. They were the -- they were the parent organization of the risk pool.
- Q. So your testimony is you were aware of other parent/subsidiary organizations for the corporate entity for risk pools?
- A. Yes. I didn't know what the detailed structure was, but I knew that you had, you know -- you know, a risk pool in Vermont that was, you know, operated by the Vermont League of Cities and

Towns, and I always looked at that as the parent and -- you know, and the subsidiary. I don't know how they were structured legally.

- Q. That's really what I'm trying to ask you about, and maybe I should have been more clear.
- A. I don't know how they were structured legally, but, you know, operationally there were a number of municipal associations around that country that operated risk pools; you know, Pennsylvania and Virginia and Florida.
- Q. So did you have a model? Was there a state that you followed in reorganizing that they did parent subsidy, so --
  - A. No.

- Q. -- we think it's a good idea?
- A. No, because I basically didn't design this parent subsidy -- subsidiary kind of arrangement, we relied on our legal counsel to effect that, you know, go take us through the process.
  - Q. Okay, let me separate that, if I can.
- A. Okay.

1 Q. I was asking you about design of the 2 structure. 3 Α. Yeah. 4 Q. Your answer mentioned effectuate that, 5 so let me separate those two. 6 Α. Okay. Q. Are you testifying that your outside legal counsel was the source of the idea to use 8 9 the parent subsidiary model as a legal, corporate 10 entity? 11 Α. Yeah. 12 Q. Okay. 13 Α. Yes. 14 And who was the counsel? Q. 15 Bob Lloyd. Α. 16 Bob Lloyd. And he was at Hinckley Q. 17 Allen at the time, or his predecessor? 18 Α. No, I don't know if he was with 19 Cleveland Waters. 20 Cleveland Waters? Q. 21 Or Hinckley Allen, it was one of those 22 two firms.

And in terms of second part of it,

23

Q.

1 effectuating it, that was Mr. Lloyd?

A. Yeah.

- Q. Not you?
- A. Well, you know, he prepared all the documents, and -- you know, and filed stuff legally, and had me sign stuff, and -- you know, to effectuate the merger.
  - Q. You knew what you were signing?
- A. Well, I can see, you know, what I was signing, and -- you know, but I didn't ask any questions about it, I just signed it, and I relied on him.
- Q. I understand. You know now that the merger went through Delaware? You know now that the merger went through Delaware?
  - A. Now I do, yes.
- Q. And you know now that that was a violation of 5-B?
  - A. Yes, I didn't know it at the time.
  - Q. You didn't know that Delaware happened at the time, or you didn't know it was improper at the time?
- A. I didn't know it was improper.

Q. Okay.

- A. I didn't know it was improper until, what was it, 2010 or '11 or something that these proceedings started, and, you know, that was one of the problems, and I guess the LGC rectified that, from what I read in the paper.
  - Q. From?
  - A. From what I read in the paper.
- Q. So you're getting this from the news media?
- A. Well, I got that from the newspaper, yes.
  - Q. Okay. Were you aware that the Hinckley Allen lawyers were told the proposed merger plan was not legal under New Hampshire law before it was implemented?
    - A. No. I didn't know that.
  - Q. And is it your testimony that you didn't know as a result of being told that it was illegal that the lawyers went to Delaware?
  - A. No, I didn't know that was why they went to Delaware.
- 23 Q. Okay.

1 That was -- that was a complete Α. 2 surprise to me, that it was -- that they had been told, you know. 3 Q. That they'd been told, it was a 5 surprise? Told they couldn't merge these entities 6 Α. under New Hampshire law. 8 MR. VOLINSKY: This is probably a good 9 break point. I'm going to switch to a different 10 topic, and it will be a --11 THE PRESIDING OFFICER: How much longer 12 do you have for this witness, do you anticipate? 13 MR. VOLINSKY: Half-hour, 45 minutes. 14 THE WITNESS: I can push on, 15 Mr. Mitchell. 16 THE PRESIDING OFFICER: One moment, 17 Mr. Andrews. Mr. Ramsdell, is this in your 18 opinion a good time to break? 19 MR. RAMSDELL: Yes. 20 THE PRESIDING OFFICER: Then we'll take 21 our lunch break, and we'll see you at 1:30. 22 MR. VOLINSKY: Thank you. 23 THE PRESIDING OFFICER: Then we'll take

our break now and we'll convene at 1:30. 1 Mr. Andrews, I appreciate your willingness to 3 trudge on. 4 (Recess taken.) 5 THE PRESIDING OFFICER: Good afternoon, ladies and gentlemen, we have returned from our 6 lunch recess. We are in the stated proceedings where Mr. Andrews is still on the stand under the 9 questioning of Mr. Volinsky. Are we prepared to 10 proceed, Mr. Volinsky? 11 MR. VOLINSKY: Yes, sir. 12 THE PRESIDING OFFICER: Very good, 13 please do so. 14 MR. VOLINSKY: Thank you. 15 BY MR. VOLINSKY: 16 Mr. Andrews, this morning we talked --17 we saw a set of October '02 meeting minutes in 18 which the Primex member balance was set out as 19 being about 70, and Ms. Keeffe reported at the 20 time that you folks at HealthTrust were at about 21 35. So Primex at that time was about double you. 22 Do you remember that --23 Yes. Α.

- Q. -- part of our discussion this morning?
  - A. Yes.

Q. I think that's also the minutes where we talked -- we saw the writing about the cloud of competition from Primex.

Let me take you from there to some meetings and retreat minutes from that 2002 timeframe, and as a preface, let me ask you a couple of questions. Mr. Riemer was your HealthTrust actuary at the time, was he not?

- A. Yes.
- 0. '02?
- A. Yes.
- Q. And he would come in periodically during the appropriate times of year and propose premiums for the next plan period, correct?
  - A. Yes.
- Q. And he would explain what went into the premiums and occasionally the board, as you mentioned, with the medical trend would issue a slightly different opinion, and you'd come to some consensus as to what the premiums would be for that next period, right?

Yes. Α.

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When the board -- or, actually, in this Q. case, when the joint competition committee became interested in increasing the member balance, they consulted with Mr. Riemer on that point, did they not?

- Yes, I would assume so, that would be Α. the general practice, yeah. They wouldn't make any rating decisions without input.
- Right. And before there was a decision Q. to raise member balance, let me talk about how the member balance was calculated, ask you some questions about that.

So HealthTrust for quite a while had what's called aggregate stop loss or aggregate reinsurance, did it not?

- Α. Yes.
- Q. And what that essentially meant was that HealthTrust, with Mr. Riemer, would predict claims, and then at some point, usually 120 percent, if the claims exceeded that amount, it would be ceded to the reinsurance?
  - Yes. Α.

- 1 And so for quite a while, HealthTrust Q. 2 had a target of member balance to fill in that difference between 120? 3 4 Α. Yes. 5 Ο. Only HealthTrust never maintained that much member balance, even though it was the 6 target? I don't -- I don't recall if we ever 8 Α. hit that 20 percent. That's called the risk 9 10 corridor. 11 Risk corridor? 0. 12 Α. Yeah. But that certainly was a target. 13 That was -- because we were on the hook for -- for 14 all claims between 100 percent of the claims 15 projection and the reinsurance. 16 Right. Q. 17 Α. So we needed the money somewhere. And 18 it could have been a letter of credit, for example,
  - Q. Right. That's what I say, target. That was the target.

but I think that was our target to get to that

23 A. Yeah.

point.

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Q. But we'll see some minutes that will tell us whether you were at it or not, so don't worry about that.

But Mr. Riemer was consulted about increasing member balance, and is he not the person who introduced the concept of risk-based capital for discussion?

A. Yes. The -- the board sort of struggled with this question of how much is enough and how much is too much, and so they asked Peter to come back and give them a little tutorial on ways that they could judge that.

And he came in and, you know, I think he said that there were two or three different ways that -- you know, that insurance companies and pools, from what he knew of pools, you know, how they covered, you know, what they measured as enough or too much or whatever. And then he said I would recommend risk-based capital.

- Q. One point about Mr. Riemer, you folks were the only risk pool that he provided actuarial services to, isn't that right?
  - A. I don't know. That may be the case,

1 but I don't recall.

- Q. We'll leave it for him. If you don't know, that's fine. The idea of risk-based capital, we just talked about this risk corridor which was 20 percent, and we'll see whether you were meeting it or not. Do you remember

  Mr. Riemer consulting with you and telling you that 20 percent of member balance -- or 20 percent of claims was essentially 4.2 RBC?
  - A. I don't recall that.
- Q. Do you remember that when you and your organization HealthTrust started this process, and Mr. Riemer then calculated your then existing RBC, you were about at 2.1 or 210 percent?
- A. I honestly don't remember the specifics, but --
  - O. That's fine.
- A. -- there's probably something that says that it was.
- THE PRESIDING OFFICER: Do you have documents?
- MR. VOLINSKY: Yes, I do.
- 23 THE PRESIDING OFFICER: Let's not make

1 it a guessing drill, then.

## BY MR. VOLINSKY:

- Q. All right, let's start with Exhibit 42 at 54, please.
  - A. Page 54?
- Q. Yeah, of Exhibit 42. This is the -let's just do it quickly so I can do it this way.
  We've seen this this morning. This is the cloud
  of competition set of joint committee -- joint
  competition notes.

If you flip to page 56, this is what I was referencing. Primex was at 70 million, you were at 35 million. So Primex was roughly double you, correct?

- A. Yes.
- Q. All right. Now go to Exhibit 66 for me, which is in a different book.
  - A. Oh, okay.
- Q. This one. And in Exhibit 66 go to 206.

  Okay, are you there? This is a set of minutes

  from a board of trustees meeting for HealthTrust

  for November 25, '02, right?
- 23 A. Yes.

1	Q. And as in the same structures we saw
2	before, there's a listing of the trustees present,
3	all the consultants that are present, and then a
4	listing of the staff, and you happen to list that
5	Anthem is a guest at this one, right?
6	A. Yes.
7	Q. All right, turn forward to page 207,
8	and you'll see a topic called review and action on
9	members' balance policy recommendation?
10	A. Yeah.
11	Q. That's this topic area about risk-based
12	capital, right?
13	A. Yes.
14	Q. And you can see there's even a
15	reference to the NAIC risk-based capital?
16	A. Yes.
17	Q. If you go to the very next paragraph,
18	this is Peter Riemer presenting to everyone?
19	A. Yes.
20	Q. He advices HealthTrust is at 2.1, I
21	would like to see it at 4.2. Do you see where I
22	am?

A. That's correct. He talks about what

1 Blue Cross Blue Shield requires for Anthem for its 2 participants, and he talks about what the national level generally is, where we are at that time, and 3 what his recommendation would be based on insurers 5 in our asset range collect in the area of 4.6 times. And then he recommended the goal of 4.2. 6 Mr. Andrews, THE PRESIDING OFFICER: could I ask you to please try to keep your voice 8 9 up? 10 THE WITNESS: All right. 11 THE PRESIDING OFFICER: Thank you, sir. 12 BY MR. VOLINSKY: 13 Ο. Let me break that down for us. 14 were at 2.1, and he said 4.2 is where he would 15 like to see it? 16 Α. Yes. 17 Double it, right? Q. 18 Α. Yes. 19 Q. We saw in the previous set of minutes 20 Primex had double your member assets, right? 21 Α. Yes. 22 When Riemer was representing Ο. 23 information to you about Anthem or any other Blue

Cross licensee, he represented that they would be at a NAIC minimum for 3.75?

A. At a minimum, yes.

- Q. Did anyone ever check to see if that was accurate?
- A. No, we relied on Peter Riemer to be accurate.
- Q. If you were told that the NAIC level is actually 2.0, would you have ever heard that from Mr. Riemer? Do you remember that?
- A. In between all of his discussions of RBC, he went through a -- you know, a list of points at which various regulatory action would have been, you know, possible to, you know, be taken. I don't know, like, one and a half the insurance probably could take over insurer, at 2 they could require a plan for -- you know, for raising your RBC, which usually meant raising rates.

You know, this -- I thought this was a standard that Anthem set within its organization for its licensees, not -- not NAIC regulatory standards.

1	Q. Okay. So if this statement is what was
2	presented to your board, this is the minimum level
3	recognized by the NAIC, 3.75, either Riemer
4	misstated, or the board minute is in error?
5	MR. RAMSDELL: Well, I object.
6	THE PRESIDING OFFICER: Excuse me,
7	Mr. Andrews. Mr. Ramsdell.
8	MR. RAMSDELL: I object to the
9	characterization. I think it's a fair reading of
10	that statement where it says this is the minimum
11	level recognized, it doesn't necessarily mean that
12	that has that's the NAIC standard.
13	Mr. Andrews has testified that that's
14	what he was told that Anthem required for people
15	it worked with.
16	THE PRESIDING OFFICER: That's what I
17	understand his testimony to be.
18	MR. RAMSDELL: Okay.
19	A. You know, it's possible that in in
20	taking the minutes
21	MR. RAMSDELL: I'm not sure there's a
22	question pending right now either.
23	THE PRESIDING OFFICER. Mr Andrews

1 THE WITNESS: Excuse me? 2 MR. VOLINSKY: Wait for a question. THE PRESIDING OFFICER: You weren't 3 4 here for the first day when I compared this day to 5 legislative hearings and the difference between the two. So I'm just going to say, one, please 6 wait for a question, and if you need to expand, I will give you that opportunity. 8 9 THE WITNESS: Okay. 10 THE PRESIDING OFFICER: And, also, do 11 your best to keep your voice up. 12 Please proceed, Mr. Volinsky. 13 MR. VOLINSKY: Thank you. 14 BY MR. VOLINSKY: 15 Okay, so -- I'll drop this point. 16 Let's talk about this 2.1. And he'd like to see 17 it at 4.2. 18 Α. Yes. 19 Ο. If you go up one paragraph, Mr. Riemer 20 is here representative talking about a topic that 21 was raised at a retreat, looking at member balance 22 philosophy and risk capital as it's known to the 23 rest of the world, my recommendation is about two

times what it is now. 1 Α. Yes. 3 And here he represents that HealthTrust 0. 4 traditionally had a members target to cover that 5 risk corridor of 20 percent. 6 Α. Yes. Which you were half the target at the Q. time? 8 9 Yes. Α. 10 Q. And that half equaled 2.1 RBC --11 Α. Yes. 12 -- according to his calculation. Ο. 13 so, this board had this discussion with Mr. Riemer 14 about doubling its RBC to 4.2. It also had a 15 discussion about how long it would take to get to 16 4.2 in their plan? 17 Α. Yes, that their understanding wasn't 18 that it would happen in one year; eventually we

Q. And their understanding was that it would take about five years?

A. Okay.

would get there.

19

20

21

22

23

Q. That's a question. Is that right?

1 If you say so. I don't --Α. Okay, we'll get to it. 2 Q. 3 It may be in the minutes where they Α. 4 discussed five years, but -- but that sounds about 5 right. They knew it wasn't going to be two years 6 or three years. Q. Peter Curro was a participant in this 8 discussion; his name happens to be right here, right? 9 10 Α. Yes. 11 Bob Lloyd was the legal counsel at the Q. 12 time? 13 Α. Yes. 14 He asked how long it would take to get Q. 15 4.2. 16 Question? THE PRESIDING OFFICER: 17 BY MR. VOLINSKY: 18 Q. And Riemer responds in the next line it 19 would take about five years. Does that help --20 Α. Yes. 21 Q. -- your memory on that point? 22 Yes. And that's at current trend Α. 23 rates.

- Q. Current trend rates -- it's actually on two things, current trend rates and a 5 percent margin, right?
  - A. Yup.

- Q. That 5 percent margin is the risk factor we were talking about this morning.
  - A. Yes.
- Q. So if the company instituted a 5 percent margin and trend rates stayed similar to what they were, then you would build this increased member balance over about a five-year period?
  - A. Yes.
- Q. And we saw earlier that you were at 35, if you were doubling get to about 70 -- we have some charts from an earlier witness that included calculations of net assets.
- If I suggested to you based on the financial statements you got to 70 by '06, is that consistent with your recall? 77, actually, in '06.
- THE PRESIDING OFFICER: Excuse me for just a moment, Mr. Volinsky. No. 1, could you

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1
       cite what exhibit that is for those that can't
       see, and --
 3
                   MR. VOLINSKY: Yup. Hang on. It is 6.
 4
       BSR 6.
                   THE PRESIDING OFFICER: Thank you very
 5
       much. Give us all a moment to get there, because
 6
       we can't see. Wait, wait. Mr. Andrews, take a
       rest until I can catch up with you.
 9
                   Okay, please proceed with your line of
10
       questioning.
11
                   MR. VOLINSKY: Yes.
12
                   THE PRESIDING OFFICER: Thank you.
13
     BY MR. VOLINSKY:
14
                   That's BSR 6 in a blowup form,
            Q.
15
       Mr. Andrews, so you can see it here. And 2006 is
16
       when HealthTrust crossed the 70,000 mark to net
17
       assets -- did I say 70,000? 70 million mark, to
18
       actually have a 77 million in member balance?
19
                   THE PRESIDING OFFICER: Do you see
20
       that? Or is there a question there?
     BY MR. VOLINSKY:
21
22
                   Do you see that?
            Ο.
23
                   Yes, I do.
            Α.
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1 Do you disagree with that? Q. Α. Well, I'm just not sure about these. 3 I -- I thought that that represented -- the 4 60 million represented the so-called RBC figure. 5 Q. Okay, so you're pointing to a line called board designated? 6 Α. Yes. 8 Q. Okay. 9 Α. I believe so, yes. So it was 10 substantial, so that obviously we did very well. 11 Let me show you, this is 7. Let me 12 show you the chart with '08 and '09. Let me just 13 grab the exhibit. 14 MR. TILSLEY: It's 7. 15 THE PRESIDING OFFICER: Thank you. BSR 16 7 for this next exhibit. 17 BY MR. VOLINSKY: 18 Q. Using the line that you were 19 indicating, you believe board designated assets 20 equals RBC, and would you agree with me that '08 21 it's 68 million? 22 Yes. Α.

But above it there's something called

23

Q.

1 unrestricted, which is another 25.7 million?

A. Yes.

- Q. And don't both of those get considered in calculating the RBC?
- A. I don't know. I don't know exactly how you calculate RBC. If I --
  - Q. What was -- go ahead.
- A. If I were looking at this, I thought that -- I always thought that the 68 million was the board designation of an amount representing RBC, that the unrestricted, the 25.7 million, would be money that would be available to go back and rate credits or whatever. So I saw that, that was unrestricted, that was free, you know, surplus. That was my understanding.
- Q. I just want to follow the term you used. You used the term free surplus to mean unrestricted?
- A. I think so. Yeah, I mean money that wasn't designated for any purpose such as meeting the RBC financial security model of 4.2.
- Q. Wasn't all the member balance referred to as free surplus at one time?

1 It may have been. Α. 2 And wasn't there an instruction sheet Q. 3 that went out from your chief financial officer to 4 town managers and the like instructing them that 5 member balance wasn't really the measure of the strength of the organization, HealthTrust; that it 6 was the ability to bring in premiums and match 8 them to claims, do you remember that? 9 Α. I don't. I don't remember everything 10 that went out. 11 That's okay. Ο. 12 MR. VOLINSKY: May I see 199? LGC 199. 13 BY MR. VOLINSKY: 14 Stay right there. We'll come back to Q. 15 that book, that's why I'm telling you to stay 16 199. This is an LGC exhibit. there. 17 THE PRESIDING OFFICER: Just give a 18 moment for everyone to pull their copy. 19 BY MR. VOLINSKY: 20 This is an October '97 document from 21 Sandal Keeffe, who was your chief financial 22 officer at the time?

Yeah.

Α.

- Q. Do you remember that? And it was to city and town managers and superintendents, business managers, county administrators and the
  - A. Yes.

- Q. I want to direct you to the second paragraph. It should be noted, first stated that a focus on the member balance or free surplus of the trust is not the sole and certainly not the best measure of the trust's financial strength -- I'll represent to you she's talking about HealthTrust here. This term free surplus, same term you're using now?
  - A. (Witness nods.)
  - Q. Yes?
    - A. Yes.
- Q. And this statement made by Ms. Keeffe, the financial officer, to all those managers and administrators that that's not the best measure of the trust's financial strength, do you agree with that?
  - A. Yes.
- Q. And she goes on, the member balance

represents the funds remaining after it has set aside reserves, permission to pay claims and related costs of operations, the trust is fully funded, reverses in this case. In addition, the trust believes it has priced its products to remain fully funded and financially sound.

I want to ask you about that sentence. The trust believes it has priced its products to remain fully funded and financially sound. Do you understand that to mean setting premiums at a level so that claims and operation expenses can be covered?

A. Yes.

- Q. This very next paragraph -- let me see if I can make this -- can you read that? That way I don't have to keep moving it for you.
  - A. Yes.
- Q. The next paragraph Ms. Keeffe talks about anticipated and unanticipated reductions in free surplus, particularly in 1996. The anticipated came because the trustees wanted to reduce members' balance as required by 5:B.

Do you remember any of this?

- A. I remember it now that you've refreshed my recollection, but I don't remember the details at that time. I think that was responding to a news story about a lawsuit of a former trust manager who alleged that, you know, the trust was kind of on the financial verge of going over -- you know, going under, and, you know, that we were very -- in a very precarious position, and she was explaining to people that that wasn't the case.
  - Q. Right. And you can see at the top there's reference to a Union Leader article.
    - A. Uh-hum.
    - Q. So your recall is accurate.
- 14 A. Yeah.

- Q. Let me send you back to Exhibit 66, which is in front of you. If I can get to the first page of this document, it is on 176, and it's the board retreat minutes from July 2002. I'll let you get there.
  - A. July 12th.
- Q. Yes, July 12th, sorry. And, again, in the typical fashion the board of trustees are identified, Mr. Curro is there. Consultants

attending are identified, and then staff present are identified, right?

And, now, let me move you into that document to page 178. And there begins a long section recounting a discussion about Primex and its financial position, right?

A. Yeah.

- Q. Go to the next page.
- A. 179?
- Q. Yes, please. Peter Curro here happens to comment about knowing the true colors of Primex. This is the '02 timeframe. Do you understand what the true colors of Primex meant in that timeframe?
- A. In that timeframe I guess I would infer that it meant now that we know what -- what they're proposed to do.
- Q. And this is the time when they're about to challenge your healthcare program?
  - A. I believe so, yes.
- Q. And next paragraph we have Bob Wheeler, who among other things, essentially looked at their financial statements, and they do what we

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1
       are not allowed to do, they are hoarding taxpayer
 2
       money. Do you see where I am?
 3
                    That's what he said.
            Α.
 4
            Q.
                    You were not in danger of insolvency as
 5
       HealthTrust at the point in time when your board
       voted to double the RBC from 2.1 to 4.2, were you?
 6
       Not in danger?
 8
                    No, I don't think so.
            Α.
 9
            Q.
                    You weren't anywhere close?
10
            Α.
                    No.
11
                    I'm sorry, I can't hear.
            Q.
12
                    In retrospect, apparently we weren't.
            Α.
13
            Q.
                    I --
14
                    In retrospect apparently we weren't
            Α.
15
       anywhere close --
16
                    That's when you had 30 --
            Ο.
17
                    THE PRESIDING OFFICER: Time out.
18
       Mr. Ramsdell.
19
                    MR. RAMSDELL: I don't believe he
20
       finished his answer.
                    THE PRESIDING OFFICER: I understand
21
22
       that.
              Mr. Volinsky, hold on just a minute.
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MR. VOLINSKY: Yeah. No, I just was

1 saying go ahead and finish.

THE PRESIDING OFFICER: Well, we all get kind of in a tither. Mr. Andrews, go ahead and complete your answer, please. In retrospect.

- A. In retrospect that seems to be the case, but we weren't -- you know, we didn't have the sense at the time that we were so strong that we could withstand the competition. I mean, that was -- that was just everybody's sense.
  - Q. Okay. Done?
  - A. Yes, done.
- Q. All right, let me try and separate that a little bit. My question was did you and your board believe that you were in danger of insolvency in this timeframe, not whether you could compete against the Primex misuse of member balance.

So let me ask you the insolvency question so we're clear on that.

- A. No.
- Q. You and your board did not believe you were anywhere near insolvency at this point in time, did you?

A. No.

Q. And you had 30 or 35 million in member balance to make sure that wasn't going to happen at this time, correct?

A. Yes.

Q. And what your second part of the answer was, you didn't think you could compete with Primex unless you essentially doubled your member balance.

A. Given that they had twice as much available as we did.

Q. Right. So you were just trying to match their move in terms of member balance and come to a similar level of member balance, which happened to be twice what you had?

A. We were trying to come to a financial security level, a RBC level of 4.2.

Q. Right. Which happened to be double what you were?

A. It happened to be double, but -- but my understanding was that -- or recollection was that 4.2 wasn't adopted because, hey, that will double the amount that we have, and we'll be in equal

1 footing with them.

I think the RBC of 4.2 was Peter's recommendation, which we understood would take us about five years to get to based on current trend, you know, and -- and risk factor.

And that regardless of what position that put us in vis-a-vis Primex, 4.2 was a modest appropriate level to be at to ensure our financial security.

- Q. Let me ask you this. We looked at the House bill that failed this morning.
  - A. Yes.
- Q. Did Peter ever recommend doubling your member balance at any time before that House bill failed?
  - A. I don't recall that he did.
- Q. Did anyone -- let's use the -- go forward a little bit. 2004 is when the subsidy starts for workers' comp. Before 2004, did anyone recommend doubling member balance except for this period of time here that's displayed in the board minutes that are up on the screen?
  - A. I don't honestly recall. That's not to

mean that somewhere in these thousands of pages of minutes there's a phrase in there that somebody says, hey, maybe we ought to double members' balance, but I don't recall.

- Q. And you agree with me that the process of doubling member balance requires you to increase premiums to build that balance over time?
- A. Well, increase premiums, reduce -reduce claims cost. The whole combination of
  factors; keep people well, you know.
- Q. Was it in this period of time that your board members also questioned the ethics of Primex for using the member balance to subsidize other programs?
  - A. It may have.

- Q. And was it during this period of time when your board members also questioned the scruples of Primex for using member balance to subsidize other programs?
- A. I don't recall exactly what board members said on that -- you know, I suspect in the whole robust discussion of the whole thing as evidenced by ten years of minutes that somewhere

along the line they talked about that stuff.

- Q. Let me ask you not to hold --
- A. I wouldn't be surprised if you found it.
- Q. I can show you. But let me ask you not to hold me to those specific words, unethical, unscrupulous.
  - A. All right.

- Q. That sentiment, however it was expressed, was pretty commonly felt and expressed by your board in this '02, '03 timeframe about Primex and its process of hoarding public taxpayer money as member balance?
  - A. Yes.
- Q. Do you remember your board also complaining that by hoarding member balance, Primex was doing for its municipal members what the members could not do for themselves, that is, keep kind of rainy day funds?
- A. No, I don't. I think members could do that if they set up various kinds of trust funds.

  I know that -- I know one of our -- two of our board members -- John Bohenko talked about the

funds that they set up in Portsmouth to draw from -- you know, to make sure that, you know, any increases in health was -- you know, was kept as level as possible.

You know, they used it as a fund to offset, you know, premium increases to try to keep them on a gradual growth level.

And the other board member was Keith
Burke, who was the superintendent of schools in
Peterborough, and he said that they did that, too.
And he said that's -- he said we ought to be
telling members, you know, how to set up those
accounts so they can take any, you know, extra
money that they get, or if they have a savings -you know, because they have lower premiums one year
than they did the year before, that they can put
those savings in these accounts. But I don't
remember that he said that Primex was doing that,
or -- we did it.

- Q. Okay. That's fine. Bohenko -- John Bohenko was from Portsmouth, is that right?
  - A. Yes.

Q. If I suggested that the term for this

- kind of trust fund is a nonlapsing fund, does that
  ring a bell?
  - A. I guess so. I'm not -- I'm not very conversant with the financial management statutes for communities.
  - Q. Okay, so we'll use your term trust fund.
    - A. Okay, but nonlapsing funds or -- yeah.

      I know that communities and schools could set them up for a variety of reasons.
      - Q. Right.

- A. Yeah.
- Q. Including the reason to carry money to be used for health insurance premiums year to year where there were rebates or the insurance wasn't as expensive as expected, right?
  - A. I guess so, yeah.
- Q. That's what you were just describing to us?
  - A. Yeah, yeah.
- Q. Right? And so these trust funds, or nonlapsing funds, if that is the right term, allowance communities, in essence, to hold their

1 own surplus from one year to the next so that there aren't bounces in premiums that are 3 unanticipated --Α. Yes. 5 Ο. -- correct? 6 Yes. Α. And as far as you understood, this was Q. 8 a legal, permitted way to handle rate 9 stabilization from a municipality's viewpoint, correct? 10 11 Yes, because I had a -- you know, a Α. 12 leading city manager in the state and a leading 13 school superintendent in the state actually doing 14 it. 15 Q. Doing that? 16 Yeah. Α. 17 Do you remember, was Peter Loughlin Q. 18 Portsmouth's lawyer at the time? 19 I don't know. I don't know -- I don't Α. 20 know when he left there as the city attorney. I'm 21 thinking he was the city attorney and then went

into private practice, but I don't know the dates.

Are they in about the same timeframe

22

23

Q.

that he was either city attorney or just moved to private practice as when Bohenko was describing this use of either trust funds or nonlapsing funds?

- A. No, Peter Loughlin may have been the city attorney when I came to New Hampshire in 1975. My best recollection is that he was gone, maybe, by 1980 or '81, or whatever, and -- but at the time that John Bohenko was telling us about this as a board member, Peter Loughlin was long gone as a city attorney in Portsmouth, it was Bob Sullivan.
  - Q. Okay.
  - A. Who I think is now.
  - Q. Current?
- A. Yeah.

- Q. Current, right. Bohenko's discussion of this trustees fund issue, is this about the same '02, '03 timeframe that we're talking about?
  - A. I think so, yeah.
- Q. And Superintendent Burke, same timeframe?
  - A. Yes.
- Q. Same concept?

- 1
- Yes. Α.
- Thank you. I want to switch topics, if Q. I can, ask you about board participation.

You mentioned earlier you had 31 seats

Well, there were -- there were meetings

4

3

Α. Yes.

Ο.

- 5
- on the reorganized parent board of the Local
- 6
- Government Center when you were -- prior to your
- 8

9

Α. Yes.

retirement, right?

- 10
- And you had difficulty filling those 0.
- 11

12

Α. Yes.

seats over time?

- 13
- Q. And you also had some difficulty
- 14
- 15 didn't you? Appointed members, people who were on

getting assigned members to attend meetings,

- 16
- the board, to attend board meetings?
- 17
- 18 when not everyone attended. I -- I don't know how
- 19
- 20
- 21
- 22
- 23
- that was great. You know, we understood that there

much of a -- a problem. If we had 28 seats filled

were times when not everybody could make every

and, you know -- and we had 20 or 22 attending,

meeting.

Α.

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But we had more difficulties, I think sometimes, in getting, you know, a full attendance at said committee meetings and stuff, especially if there were just more routine matters going on.

But one of the reasons for getting -you know, when you look at the reorganization, we
wanted to cut down number of meetings that people
attended and had to attend. But, you know, we
thought that with five or six meetings in a year
that we'd get better attendance.

- Q. Okay. Was this after you made the reduction to five or six meetings a year, was that when you had the discussions at the board level about creating an executive committee to counter the lack of attendance?
  - A. Creating what?
- Q. An executive committee who could counter the lack of attendance and participation.
- A. I don't -- I don't -- I don't recall that. I don't -- we didn't create an executive committee ultimately.
  - Q. Right.
  - A. But there may have been some discussion

about that amongst the board.

2.3

- Q. Let me ask you, you had a board after the reorganization, about half of whom were appointed town administrators or business managers in school districts or superintendents, is that about right?
- A. Yes, there were 12 municipal and 12 school members, and amongst those, you know, we wanted to keep a, you know, decent, you know, representation of elected officials and appointed officials so it wouldn't all be run by an appointed official board.
- Q. And the appointed officials were largely town managers or --
  - A. School business administrators.
  - Q. Administrators.
  - A. School superintendents.
- Q. Right. Those appointed officials, it was set up so that their home employers, whether it be a town or a school district, paid their salary for the days they attended board meetings and committee meetings, isn't that right?
- A. Yes. They -- the -- you know, that was

between the board member and their employee community or school district. You know, but I think that in most cases that their employers viewed serving on the board as service to the community, and, you know, other communities, just like, you know, some local official like Keith Hickey from --

O. Salem.

- A. -- Salem serving on the state retirement system board. I -- I assume that they continued to pay his salary while he goes up there.
  - O. But we don't know?
  - A. I don't know.
- Q. Okay, so let's stay with what we know, okay?
  - A. Sure.
- Q. It is true, is it not, that the home communities saw a benefit to having their administrators sit on the LGC board, and therefore were cooperative in continuing their pay when they showed up for board responsibilities?
- A. I don't know what they -- what they thought. I've got to assume that they thought it

was a benefit. We'd like to think it was because they thought it was a benefit to local government as a broad, you know, entity, other than service to the town of Salem.

- Q. But, now, you didn't have this same kind of reception when it was nonadministrative employees who were sent to sit on your board, like union school teachers or police officers or a firefighter, they sometimes had difficulty getting paid for the day they spent on your board, isn't that right?
- A. Yes. That -- that's true, and -
  THE PRESIDING OFFICER: And that's the
  answer to the question that was asked.

  Mr. Volinsky.

MR. VOLINSKY: Thank you.

THE PRESIDING OFFICER: Hold on just a minute. The question, if I -- if I can't follow the question because it is compounded four times, I'm going to stop, and I'm going to ask you to ask a question, break that question down --

MR. VOLINSKY: Yes, sir.

THE PRESIDING OFFICER: -- and give him

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1
       an opportunity to answer. The -- the ten-minute,
       seven-minute responses to your three-minute
 3
       questions, we're not making much progress.
 4
                   So, Mr. Ramsdell, you get your
 5
       opportunity and he can finish his answer, but the
       question called for a yes or no answer, and this
 6
       was my mean of trying to move the proceedings
 8
       along.
 9
                   MR. RAMSDELL: I understand, but I
10
       think you just said he could finish his answer.
11
                   MR. VOLINSKY: I think he did.
12
                   THE PRESIDING OFFICER: He can finish
13
       his answer.
14
                   MR. RAMSDELL: That's what I thought.
15
                   THE PRESIDING OFFICER: But I'm giving
16
       cautions to both in terms of let's be more
17
       precise.
18
                   MR. VOLINSKY: Okay.
19
     BY MR. VOLINSKY:
20
                   Are you finished?
            Q.
21
            Α.
                   Yes.
22
                   With respect to the employee members,
            Ο.
       you sometimes had to put pressure on their
23
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employers so that they could get paid, correct?

A. No, I wouldn't call it pressure. We sent a letter out in advance of their being appointed saying this is what we'd like to do, do you have any problems with that or objections, and we know that sometimes it's difficult for, you know, an employee, because of an employee's work schedule, to get off for a substantial part of a day and that, and so we'd hope that you would look at it, you know, along the same lines as you would if it were a manager or selectman or something, you know, and treat it with the same level of criticism.

We did say, because it was brought up to us by one of our union members, we said, you know, if you need to hire a replacement teacher or a replacement firefighter or something, then we would pay for that replacement.

THE PRESIDING OFFICER: I can see that that my admonition was effective, there's no doubt about that.

MR. VOLINSKY: On one of us.

THE PRESIDING OFFICER: Let's try to

1 phrase that questions, Mr. Volinsky, so that you can get sentence or two answer, and if you don't 3 get what you want, that's why you're at the 4 podium, and go fishing again. 5 MR. VOLINSKY: Thank you. We were trying to --6 Α. MR. VOLINSKY: Time out. 8 THE PRESIDING OFFICER: Go ahead, 9 Mr. Volinsky. 10 BY MR. VOLINSKY: 11 I think in your answer you gave me the 12 Let me see if I can make it crisp. answer. 13 Local Government Center at times reimbursed school districts for expenses it incurred so that a 14 15 teacher could attend board meetings, correct? 16 Yes. Α. 17 The Local Government Center at times 0. 18 reimbursed a town so that its firefighter could 19 attend a board meeting, correct? 20 Α. Yes. 21 Q. The Local Government Center paid a town 22 so its police officer could attend a board

23

meeting, correct?

- 1
- Α. Yes.

And in each of those instances, the Q. employee was paid his or her salary from the town employer, correct?

4

5

I assume so, yes. We -- you know, we only made the payment if the community wanted it.

6

Isn't there not a prohibition Q. Right. in RSA 5-B against paying board members other than mileage and reimbursement for expenses?

9

8

Α. Well --

11

10

If you need it, I can --0.

12 13

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Well, if you say there's prohibition, Α. okay, I understand that. We didn't look at that as paying board members. We looked at that as a -- as an expense to facilitate that board member being released from their duties and replaced at the local level so that it would effectuate their -their service on the board. But all the other make any payments. Now, we knew that, for example,

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19

board members where that wasn't necessary we didn't

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Primex isn't on trial here, 0.

you know, Primex paid \$350 a day.

23 Mr. Andrews.

A. I know, but they did. You know, in addition to expenses they paid \$350 a day for their board members. One board member, the chair, took 35,000 one year out of that program in per diem.

We always prided ourselves on the fact that we didn't pay board members. In the letter that we'd sent out in recruiting board members or to their community or their school district, we'd say although we don't pay for service on the board, we do reimburse for mileage, and, you know, and buy meals. But we didn't look at those payments as --you know, as payments to the employee. We were trying to facilitate employee participation in the board.

- Q. And absent those payments, the sending town or sending school district wasn't paying the employee?
- A. You know, in some cases they did pay.

  You know, I -- you know, I don't think that -- I

  don't think that we reimbursed for a replacement

  for Steve Moultonbury, for example. My

  recollection was that it was one or two of the

  teachers, and it was a firefighter that I -- and

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1
       the firefighter was really costly.
 2
                    THE PRESIDING OFFICER:
                                            Okay,
 3
       Mr. Andrews.
     BY MR. VOLINSKY:
 5
            Ο.
                   Whenever you're done.
                    THE PRESIDING OFFICER: Are you done
 6
       with that answer?
                                  I'm all set.
 8
                    THE WITNESS:
 9
                   THE PRESIDING OFFICER: Okay. Let's
10
       try to make our answers, shall I say, more
11
       directive and not as narrative as they've been.
12
       So I've told Mr. Volinsky to sharpen his
13
       questions. I'm going to ask you, please, to
       respond in kind. Make him work, Mr. Andrews.
14
15
     BY MR. VOLINSKY:
16
                   Are you ready?
            Q.
17
            Α.
                   Go ahead.
18
            Q.
                   You agree with me that members pay
19
       money to participate in the risk pools?
20
            Α.
                   Yes.
21
            Q.
                   Do you agree with me that pools are a
22
       common enterprise that the members' money goes
23
       into a common pot for that risk pool?
```

A. Yes.

/

Q. Do you agree with me that in the way the risk pools are set up, members are led

that the risk pools are set up, members are led to believe that if the common enterprise produces profits or gains they will get the benefit of those profits or gains?

A. Yes.

Q. Thank you. Do you agree with me that the Local Government Center, when you were there, advertised that there could be a return on investment in the member payments through either dividends or rate crediting?

A. No, because I -- I don't think that we ever held out that -- that there was -- that this was some kind of an investment vehicle; that they were purchasing insurance coverage, indemnity, and, you know, they understood that if -- if the whole pool's experience was good, and their experience, you know, contributed to that, that -- that they would benefit from that.

But, you know, I didn't think that we held it out as an investment vehicle, it was held out as an insurance vehicle.

1 Q. Except that you were exempt from all the insurance regulations, right? 3 Α. True. 4 So you're not an insurance carrier in 5 this regard, correct? True. 6 Α. And you're exempt because you wrote the Q. litigation that was adopted in '87 that way? 8 9 Α. Yes. 10 Actually, you didn't designate any Q. 11 regulatory authority in the 1987 legislation, did 12 you? 13 Α. No, because the regulatory --14 Thank you. Q. 15 THE PRESIDING OFFICER: Let him 16 explain. Go ahead, Mr. Andrews. 17 Α. Regulatory authority that we -- that 18 you -- that we would expect to use didn't want any 19 part of it. 20 THE PRESIDING OFFICER: Okay. Thank 21 you. 22 BY MR. VOLINSKY: 23 Let me refer you to LGC Exhibit 209. Q.

```
1
       I'll put it up on the screen for you, but
 2
       everybody else --
 3
                   THE PRESIDING OFFICER:
                                            Are you going
 4
       to be with it for long?
 5
                   MR. VOLINSKY:
                   THE PRESIDING OFFICER: Okay, go right
 6
       ahead to the Elmo, please.
     BY MR. VOLINSKY:
 9
            Ο.
                   This is LGC 239.
                                      Jonathan Steiner, do
10
       you remember him as an employee of the --
11
                   MR. RAMSDELL: If I can object.
12
                   THE PRESIDING OFFICER:
                                           Mr. Ramsdell.
13
                   MR. RAMSDELL: I see the date on this
       is March 2010, and there's been plenty of
14
15
       testimony that he retired in September of '09.
16
       don't know how he's being asked about something
17
       that took place in March of 2010.
18
                   MR. VOLINSKY: Good point.
19
                   THE PRESIDING OFFICER: I don't know
20
       what the question is, so I don't know if the
21
       question is proper or not. Do you have a
22
       question, Mr. Volinsky?
23
                   MR. VOLINSKY: Yeah, I do.
```

1 THE PRESIDING OFFICER: And, 2 Mr. Andrews, pause until I rule on this question. Thank you. Go ahead, Mr. Volinsky. 3 4 THE WITNESS: It's kind of fuzzy --5 MR. VOLINSKY: Yeah, I'll get it for 6 you. THE PRESIDING OFFICER: Mr. Andrews, 8 we'll get to you. BY MR. VOLINSKY: 9 10 This concept where I've put the pen 0. 11 marks, Michael's right, this is a 2010 document. 12 I want to ask you, you were aware of this concept 13 existing while you were in place. And that 14 concept is pools are not for profit, but they take 15 premiums and invest them as well, just like 16 profit -- for-profit insurance companies. 17 Did your -- LGC, while you were there, 18 take premiums and invest them just like insurance 19 for-profit companies did? 20 Α. Yes, we did. 21 THE PRESIDING OFFICER: Hold on. 22 asked him when he was there did they do this 23 practice. That's what he's asking him. Go ahead.

MR. RAMSDELL: My objection is the
question is misleading because if the question is
read back, it talks about investing profits when
the very next sentence says, however, the profits
are used to reduce rates and offer training and
safety programs to help reduce claims risks and
injuries. Not exactly turning a profit for an

THE PRESIDING OFFICER: Well, would you like to have the question read back, is that your question? Your objection is it's misleading.

investment. I think the question is misleading.

MR. RAMSDELL: That's correct. If he'll read the next sentence and amend the question, that way I have no problem.

THE PRESIDING OFFICER: Okay, I will tell you, I'm not going to have the attorneys testifying for the rest of the afternoon, you're both experienced people. So taking things out of context not only, if you will, causes the tribunal problems, but it is I who have to understand to make the decision.

But in terms of witnesses who you're asking to recall things of years ago, it makes it

1 very difficult on them, and, in fact, in my opinion, unfair on them, particularly when we 3 follow a practice of selecting a particular sentence, not taking it in context, and not 5 allowing the witness to read, if you will, the paragraphs or the statements before. 6 We have had this discussion previously in informal conferences with respect to exhibits that been submitted to me, and I cautioned at that 9 10 time that when you're submitting an exhibit to me 11 of one page of someone's deposition, I would 12 appreciate the courtesy of a couple of pages 13 either side of it so that I might read it in 14 context. 15 That being said, the number of this 16 exhibit is what number again, please? MR. VOLINSKY: 17 209. LGC. 18 THE PRESIDING OFFICER: Okay. Do you 19 have that in front of you, Mr. Andrews? 20 MR. VOLINSKY: No, I have it --21 THE PRESIDING OFFICER: No, no, no. Do 22 you have it in front of you?

THE WITNESS:

No.

No. 1 MR. VOLINSKY: THE PRESIDING OFFICER: Can we provide 3 it to him? 4 MR. VOLINSKY: We can. 5 THE PRESIDING OFFICER: Because the movement of the screen, and actually reading 6 sentences out of order -- which has become somewhat of an occurring event this afternoon when 9 questioning where we read the fifth line in a 10 paragraph and then go back to the third is also 11 confusing. 12 So let's take this opportunity in the 13 afternoon to get the full document in front of the 14 witness, let him see the line you wish to draw his 15 attention to, and let him then knowledgeably 16 testify. 17 MR. VOLINSKY: You know what? 18 THE PRESIDING OFFICER: You're going to 19 withdraw. 20 MR. VOLINSKY: Let me just withdraw. 21 THE PRESIDING OFFICER: Thank you very 22 much. 23 MR. VOLINSKY: I'll go to a different

1 topic. THE PRESIDING OFFICER: Okay. But the message still holds, okay, gentlemen? 3 4 MR. VOLINSKY: The message is received, 5 but you had also just told me to break down my questions into smaller pieces, and that's what I 6 was trying to do. THE PRESIDING OFFICER: I tell you, 9 Mr. Volinsky, I'm not going to argue with any 10 counsel. 11 MR. VOLINSKY: That's fine. 12 THE PRESIDING OFFICER: Okay? 13 MR. VOLINSKY: I hear you. 14 THE PRESIDING OFFICER: So if you're 15 prepared to move on, then, fine, move on. 16 BY MR. VOLINSKY: 17 So staying on this investment topic, Ο. 18 you agree with me that premiums are invested in 19 common funds that are handled by an investment 20 manager during the time you were at LGC? 21 Α. Yes. 22 And if those investments result in a 0.

positive outcome, the members receive a benefit

from that positive outcome? 1 2 Yes. Α. 3 And if it results in a negative 0. 4 outcome, then they suffer a negative detriment, 5 correct? 6 Α. Yes. In other words, the money they pay in Q. 8 that's invested is subject to the risk of the 9 investments, correct? 10 Α. Yes. 11 LGC has never, to your knowledge, 12 registered -- well, let me ask one preliminary 13 question. 14 The contract by which members join LGC, 15 those are called participation agreements, are 16 they not? 17 Α. Yes. Participation in the insurance 18 program. 19 Yeah, that's what I mean. Q. 20 Α. Yeah. 21 MR. RAMSDELL: May we approach the 22 bench? 23 THE PRESIDING OFFICER: Mr. Ramsdell,

1 | sure. Surely. Lead counsel from any other?

 $$\operatorname{MR.}$$  RAMSDELL: No, we only need the two of us at this point.

(Discussion off the record.)

THE PRESIDING OFFICER: We'll take a short break, our afternoon break, for about ten minutes.

(Recess taken.)

THE PRESIDING OFFICER: Good afternoon, ladies and gentlemen. We've returned from the afternoon's recess; Mr. Andrews is still on the stand continuing under questioning by Mr. Volinsky for the Bureau of Securities Regulation.

Mr. Andrews, I'll try to remind you from time to time to keep your voice up, if you would. These microphones that you see, they do not amplify, they merely record. So it's not that you're doing anything wrong, it's just that we're getting long in the tooth, and we tend to drop an octave and mumble.

With that start, Mr. Volinsky, and a return to the solemnity of matters at hand, please continue.

## BY MR. VOLINSKY:

Q. Let me ask you a couple of more questions on the investment issues; some will seem obvious, just respond directly if you can.

The participation agreements that are signed by members, they are not registered as securities in the state of New Hampshire, are they?

- A. No.
- Q. When members sign up through execution of a participation agreement, it's usually the executive executor, either you or later

  Ms. Carroll who is the counter signatory, is that right?
  - A. Yes.
- Q. The form of participation agreement, is that reviewed by and approved by the board from time to time as it gets changed?
- A. If it got changed, I mean, the outside legal counsel would consult on that and draft -- and actually routinely drafted it.
  - Q. Yup.
- A. And if the board wanted to make any

- 1 changes in it, they would ask him to draft changes.
  - Q. But if the legal counsel suggested a form of agreement, he suggests that to the board, does he not?
    - A. Yes.

5

6

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- Q. And the board accepts his suggestions or makes changes, whatever?
  - A. Yes.
- Q. Did you ever consult with legal counsel as to whether participation in the -- any of the risk pools constituted a securities issue in terms of economic securities, not safety?
  - A. No, I never did.
- Q. I take it then that under your leadership the Local Government Center never disclosed to any member that the participation agreements were unregistered securities; they never said that to anyone?
- MR. RAMSDELL: Object.
- THE PRESIDING OFFICER: Okay,
- 21 Mr. Ramsdell.
- MR. RAMSDELL: If he's only asking did
  you ever say it to anyone, it's a different

question if he's asking did you disclose. One 1 2 asks for a legal conclusion. THE PRESIDING OFFICER: Understood. 3 4 Your objection is granted. Mr. Volinsky, please 5 rephrase your question. I never said to anyone --6 Α. THE PRESIDING OFFICER: Wait a minute. 8 Mr. Volinsky, please rephrase your question. 9 BY MR. VOLINSKY: 10 Did you ever tell anyone while you were 0. 11 employed by LGC that these participation 12 agreements were unregistered securities? 13 Α. No. 14 Did you ever direct any employee while Q. 15 you were employed there to tell anyone that 16 participation agreements were unregistered 17 securities? 18 Α. No. 19 Ο. Have you ever held a securities 20 license? 21 Α. No. 22 To your knowledge did any of your 0. 23 subordinates while you were still employed at LGC

hold a securities license? 1 Α. No. 3 And I should be more clear, when I say Ο. a securities license, a license to sell 5 securities. No, because we never dreamed we were Α. 6 selling securities. Ο. I understand. I asked you a number of 9 questions about using HealthTrust money to 10 subsidize workers' comp. Do you remember those 11 questions? 12 Yes. Α. 13 Q. To your knowledge, did the Local 14 Government Center ever get written authorization 15 from its HealthTrust members to use HealthTrust funds to subsidize workers' compensation, written 16 17 authorization? 18 Α. No. 19 Okay. Let's switch to the document 0. 20 that I gave you on the break, asked you to read in

MR. VOLINSKY: I'd ask that this

document be marked as the next numbered exhibit

21

22

23

advance.

```
1
       which would be 73. I have one extra. I gave
       Brian extras.
 3
                   MR. RAMSDELL: I've got one. You gave
 4
       me one.
 5
                   MR. VOLINSKY: No, Steve. Someone give
 6
       Steve a copy.
                   MR. HOWARD: Can someone give me a
 8
       copy, too?
 9
                   MR. VOLINSKY: I gave them all to
               So I would move that this be marked and
10
11
       admitted as 73.
12
                   THE PRESIDING OFFICER: Okay, give
13
       these people an opportunity to take a look at
14
       something.
15
                   MR. RAMSDELL: I have no objection.
16
                   THE PRESIDING OFFICER: All right, no
17
       objection. Any objection from other counsel?
18
       Very good, then it's admitted as BSR 73.
19
       Certificate of merger for both LGC HT, LLC and LGC
20
       PLT, LLC, both stamped filed June 27, 2003.
21
         (BSR 73 was marked and admitted into evidence.)
22
     BY MR. VOLINSKY:
23
            Q.
                   Let me swap so that you have the
```

1 official copy. You said earlier in your testimony 2 that you were unaware of a Delaware registration 3 and merger of the LGC -- what became -- let me 4 rephrase it. 5 You were unaware of the Delaware 6 involvement in the reorganization of the HealthTrust and Property/Liability Trust into what became the Local Government Center, correct? 8 9 I didn't recall that, that's correct. Α. 10 Q. Okay, I'll accept that. Exhibit 73, 11 which is in front of you, is a certificate of 12 merger, is it not? 13 Α. Yes. 14 Q. And it's dated as filed as June 27, '03? 15 16 Yes. Α. 17 And your signature appears on the Q. 18 document, does it not? 19 Α. Yes. 20 And I think Mr. Lloyd -- there's Q. 21 another signature by you on the second page as the 22 member. So that's four signatures --

23

Α.

Yes.

1 -- by you? What you're signing -- what Q. 2 you were signing was the merger of a Delaware 3 limited liability company and a New Hampshire 4 limited liability company, is that correct? 5 Α. Yes. This one happens to be HealthTrust. 6 Q. This one happens to be Delaware, New Hampshire, 8 property/liability, correct? 9 Α. Yes. Yeah. 10 And the property/liability received Q. 11 date is June 27, the same as the filing date --12 Α. Yes. 13 Ο. -- June 27. Thank you. Let me take 14 that back. 15 Exhibit 14, please. It would be in 16 this book here. I'll get you there. Exhibit 14; 17 BSR 14. And, actually I'm going to ask you one 18 question about 14, and then virtually the same 19 question about 15, okay? 20 14 is your employment contract with LGC 21 for the timeframe of June '03 to June '08, 22 correct? 23 Yes.

Α.

- 1 Q. Then if you'll turn the page, 15 is --2 sorry -- your employment agreement. This time --3 where is it? There it is -- from the expiration 4 of 14 until December 31 of '09, right? 5 Α. Yeah. And then if you'll go just one more to 6 Q. 16, and instead of staying through the end of December '09, for personal reasons you decided to 8 leave in September of '09, correct? 9 10 Α. Yes. 11 0. And Exhibit 16 is that early 12 termination agreement, correct? 13 Α. Yes. 14 Part of -- that's all with those Q. 15 agreements. 16 Excuse me? Α. 17 Ο. That's all with those agreements, so 18 you don't have to worry about them. 19 But part of your agreement in leaving 20 the LGC was that you would receive 20,000 a year
  - A. That is correct.

for five years, is that not right?

21

22

Q. And as part of the settlement with the

Bureau of Securities -- well, let me ask it this 1 2 way. You've already received three of those 3 \$20,000 payments? 4 Α. Yes. 5 Ο. And as part of the agreement with the Bureau of Securities you've agreed to return one 6 \$20,000 payment? 8 Α. Yes, this year's payment. 9 Q. I was just going to ask that. That's 10 the payment that you received during the pendency 11 of this litigation? 12 Yes. Α. 13 Q. And you've agreed not to accept the 14 next two \$20,000 installments, correct? 15 That's correct. Α. 16 You're a member of the Local Government 17 Center's defined pension benefit plan, correct? 18 Α. Yes. 19 And you receive benefits through that Ο. 20 plan currently? 21 Α. Yes. 22 You also have a second retirement plan 0.

through the Local Government Center, do you not?

1 Α. Yes. 2 I forget what that's called. Q. 3 It's a section 457 plan, under 547 of Α. 4 the code. 5 Q. Thank you. That's been in existence since, oh, 6 Α. late 70s. 8 Right. Q. 9 And -- and LGC participation in any 10 funding of that was terminated when the defined 11 plan took effect. 12 Ο. Right. So the 457 was in place when 13 the defined benefit was adopted? 14 Yes, but they never overlapped -- well, Α. 15 they never overlapped in the sense of LGC making 16 contributions to both. 17 Ο. I understand. 18 Α. One stopped. 19 You have retirement benefits from both? Q. 20 Α. Yes. 21 You are aware that, mostly during your Q. 22 stay as executive director, but it also continued

after, that the Local Government Center was

1 involved in litigation with the Professional Firefighters of New Hampshire, correct? 3 Α. Yes. 4 And the kernel of that litigation is 5 the firefighters sought to apply the right to know law to the Local Government Center, and the Local 6 Government Center resisted that application. Α. Yes. Fair statement? 9 Ο. 10 Α. Yes. 11 And the Local Government Center claimed 12 it was not subject to the right to know law 13 because it was not that kind of a governmental 14 agency, correct? 15 That was our understanding, yes. Α. 16 Prior to that litigation you had Q. 17 already used the right to know law to demand 18 documents from Primex, had you not? 19 Α. Yes. 20 MR. VOLINSKY: Thank you. If I can 21 have one second. 22 THE PRESIDING OFFICER: Sure.

MR. VOLINSKY: That's all I have.

1 THE PRESIDING OFFICER: Very good. 2 MR. RAMSDELL: I'm going to go first for the respondents, Mr. Mitchell. 3 THE PRESIDING OFFICER: I'm sorry, 5 you're going to go first? MR. RAMSDELL: You had been asking 6 about the order in which people were going to ask questions. 8 THE PRESIDING OFFICER: 9 That was before 10 you were dismissed. You don't have -- there's no 11 case on Mr. Andrews right now. 12 MR. RAMSDELL: I'm going on behalf of 13 the LGC entities. 14 THE PRESIDING OFFICER: Understood. 15 Just trying to clarify it. 16 MR. RAMSDELL: Absolutely. 17 CROSS-EXAMINATION BY MR. RAMSDELL: 18 19 John, we're going to be at this a Ο. 20 while, and I'm going to ask you about a number of 21 documents. I'm going to give you some documents 22 in a moment, but, first, while you have that 23 employment agreement out, will you take a look at

1 tab BSR Exhibit No. 14.

Do you have that in front of you?

- A. Yeah.
- Q. Thanks. You were asked about being paid \$20,000 per year over a five-year period. That is in section 7 of the agreement, correct?
  - A. Yes.
- Q. And what you were being paid for is in 7.1, there's an employment restriction with a list of about ten things that following your retirement you could not do for a five-year period, correct?
  - A. Yes.
- Q. And those are all things that with your expertise, having run the Local Government Center, the New Hampshire Municipal Association, might have some value to law firms or other businesses in the state of New Hampshire in particular, correct?
  - A. Yes.
- Q. There is also a component in there that says that you must be available for any consulting that they would ask you -- that the Local Government Center would ask you to do during that

1 five-year period. Is that correct, also? 2 Α. Yes. 3 And have you been available for that Ο. 4 purpose? 5 Α. Yes. You haven't been asked to do any work, 6 Ο. correct? 8 Α. Yes. But have you maintained the employment 9 Q. 10 restriction that prohibits you from working in 11 exchange for the pay? 12 Yes. Α. 13 Q. Let me go back to at the very beginning 14 of this employment agreement in paragraph 1 --15 Excuse me, can I just expand on that? Α. 16 No. Q. 17 Α. Okay. 18 Q. You've answered my question. John, 19 listen to me for a minute, all right? I don't 20 mean to give you a hard time, but we've got a lot 21 of things to get through, and I know that 22 Mr. Mitchell wants to continue this hearing as

expeditiously as possible within due process, and

1 I'm going to try and do that. 2 So if I come across as abrupt or rude, 3 I apologize in advance, but I'm going to cut you 4 off if you're not responsive to my questions, 5 okay? 6 All right. Α. THE PRESIDING OFFICER: And, Mr. Andrews, if I feel that I need further 8 9 explanation, to save time, I will allow you to 10 continue as opposed to asking questions at the end 11 of the day. Do you understand that? 12 THE WITNESS: Yes, sir. 13 THE PRESIDING OFFICER: Go ahead, 14 Mr. Ramsdell. 15 MR. RAMSDELL: I'm sorry, if I'm going 16 to project something through that, do I need that 17 as well? Okay, no, I don't need that on. Sorry, I'm not a technical master. 18 19 BY MR. RAMSDELL: 20 The very first numbered paragraph, the Q. 21 employment terms, runs from June 1, 2003 until 22 June 30th, 2008, correct? 23 Correct. Α.

1 That's a five-year period, correct? Q. Α. Correct. 3 At the time that you entered into this 0. 4 employment agreement with the Local Government 5 Center, this five-year agreement in June of 2003, was it your intention to retire in 2008? 6 Α. No. 8 So it's just a five-year agreement Q. 9 because it was a five-year agreement, correct? 10 Α. That's correct. That's what the board 11 asked me for. 12 Ο. BSR 15, the extension of the agreement, 13 it goes from -- it goes -- it continues the first 14 agreement until December 31, 2009, correct? 15 Correct. Α. 16 Was it your intention when you signed 17 this extension to retire December 31, 2009? 18 Α. Yes. 19 The provision about the \$20,000 a year Ο. 20 in paragraph 7, that is exactly the same, no 21 greater, no lesser than the original employment 22 agreement when you had not intended to retire, is

23

that correct?

1 That's correct, the only difference --Α. Thank you. Let me just get Q. 3 these out of the way. MR. RAMSDELL: Mr. Mitchell, I have a 5 number of exhibits that I'm going to ask Mr. Andrews about. What I've done is -- when I 6 say I've done, of course someone else was kind enough to actually put the labor into putting 9 together a binder of one copy of each of the 10 exhibits to you. 11 They are in numerical order, not the 12 order I intend to use them in, because I didn't 13 know the order I was going to use them in enough 14 time, but I will call the exhibits out by number, 15 and you have one copy of all of them. 16 THE PRESIDING OFFICER: I have one copy of all of them? 17 18 MR. RAMSDELL: You do, in the binders. 19 THE PRESIDING OFFICER: Are they 20 anywhere else? 21 MR. RAMSDELL: Yes, you have copies in 22 the boxes. But here's what I also have.

have -- this morning we liberated a folder of each

1 of the exhibits I intend to use from one of your boxes that has two copies of it in there. 3 I intend to give Mr. Andrews the folder 4 and ask him about it, and when I do, I'm happy to 5 give your law clerk the second copy that's in there. And I promise you at the end of the day we 6 are going to put these all back together and put them exactly where we got them from, and I 8 9 explained that this morning. THE PRESIDING OFFICER: Yes, you did. 10 11 We'll share this one. 12 MR. RAMSDELL: Okay. If that's your 13 preference, that's fine. 14 THE PRESIDING OFFICER: We can stop the 15 running and pulling from anywhere else. We're set 16 to go up here. 17 MR. RAMSDELL: Oh, know, I'm not going 18 to pull them now. I've got them all pulled. 19 just saying -- okay. 20 THE PRESIDING OFFICER: We don't have 21 to. 22 MR. RAMSDELL: You have every exhibit 23 right there by number.

1 MR. VOLINSKY: That's okay. 2 MR. RAMSDELL: May I have Exhibit 232, 3 please? 4 BY MR. RAMSDELL: 5 John, I believe I've handed you a group of exhibits. The top one is 232. 6 Α. Yes. 8 Would you take a look at LGC 232, Q. 9 please? 10 Α. Yes. 11 You were asked this morning about 12 helping to write what ultimately became RSA 5-B 13 and appearing at and testifying before the 14 legislature when it was enacted. 15 I'm just going to -- I just want to 16 demonstrate, these are the minutes, you were asked 17 about some of them this morning. Would you agree 18 with me that the very first person who appears to 19 have spoke here was a senator, Edward DuPont, is 20 that correct? 21 Α. Yes. 22 And right in the middle of his 0.

testimony he said -- he tried to explain the

purpose of the legislation, I think this is a critical point because particularly in the area of property and liability, the issue is not being able to provide more cost effective insurance, but is being able to provide insurance, period. Do you see that?

A. Yes.

- Q. And is that consistent with your recollection of why the risk pools were started not long before this, is that the municipalities were actually having difficulty not just getting affordable insurance, but getting insurance at all?
  - A. Yes.
- Q. Would you please turn to page 2 of this exhibit, John.

THE PRESIDING OFFICER: This exhibit number, again, Mr. Ramsdell, is what?

MR. RAMSDELL: It's LGC 232.

THE PRESIDING OFFICER: And that's in this black book?

MR. RAMSDELL: It should be in one of the black books I gave you. It should be in

1 order, and it should be tab 232.

THE PRESIDING OFFICER: Please proceed.

MR. RAMSDELL: Thank you.

## BY MR. RAMSDELL:

- Q. On the second page at the very bottom, the last person to speak who's identified is Sue Puddington, executive director of the New Hampshire School Boards Insurance Trust. Do you remember Ms. Puddington?
  - A. Yes.
- Q. And was she, in fact, the executive director of the New Hampshire School Boards
  Insurance Trust at this time?
  - A. Yes.
- Q. In her testimony she identified her trust as having been in operation as a separate nonprofit corporation since 1979. She explained that the New Hampshire School Boards Insurance Trust runs two pools already, health area and unemployment compensation area. We are now in the process of accepting applications for property and casualty programs.

Were you aware at the time that

1 New Hampshire School Boards Insurance Trust ran more than one risk pool? 3 Yes. Α. Q. You mentioned this morning that the 5 insurance commissioner actually didn't want the regulation of this statute. Is that -- do I 6 recall your testimony correctly? That's correct. 8 Α. 9 Ο. On page 3 of this exhibit there's an 10 entry for a Commissioner Louis Bergeron. 11 the insurance commissioner at the time? 12 Yes. Α. 13 Q. And he actually testified and said this 14 bill as you will hear was borne out of frustration 15 experienced by the municipalities because they 16 could not buy coverage, correct? 17 Α. That's correct. 18 Q. Can I ask you to turn to Exhibit 323. 19 MR. RAMSDELL: May I please have 323. 20 BY MR. RAMSDELL: 21 Q. Do you have the exhibit, John?

You can tell from the very first page

Yes.

Α.

Q.

22

of the exhibit that this is an RSA 5-B filing made with the office of the Secretary of State dated

January 6, 1988 on behalf of the New Hampshire

School Boards Insurance Trust, is that correct?

- A. Yes.
- Q. Would you turn to page 4 of the exhibit, please.
  - A. Yes.
- Q. I just want to -- in their articles of agreement, under article 2, paragraph numbered 1, they state that their object is to establish a trust to provide unemployment compensation insurance and other insurances that reduce costs to members, is that correct?
  - A. Yes.
- Q. I'm going to ask you to turn to -there are Bates numbers at the bottom. If you can
  turn to 15676, please.
  - A. I have it.
- Q. And, in fact, in their filing they describe that 1986 was the third year of equilibrium for their unemployment compensation pool, and in the very next paragraph they also

describe their experience over the last three
years for their healthcare pool, is that correct?

A. That's correct.

- Q. I'd ask you to turn to the next-to-last page of the exhibit, please.
  - A. That's page 682?
- Q. That's correct. And I'm just going to ask, at the very end they give the financial summary that's supposed to be filed and it says, our projection of the trust fund balance, a \$46,902 surplus as of 6/30, '87 reflects continued favorable experience of the group as a whole. We suggest that this surplus be utilized as an additional credit to premium, correct?
  - A. Correct.
- Q. And that's a 5-B filing back in 1988, correct?
- A. Yes, that is from their actuary.

  MR. RAMSDELL: May I have Exhibit 324,

  please.

## 21 BY MR. RAMSDELL:

Q. And, John, I'm asking you, when you're finished with an exhibit, just put it back in the

1 folder and move it up there, and then when we're 2 done, I'll take it away. 324. 324, correct? 3 Α. 4 Q. And, again, looking at the first page 5 of the exhibit we can tell that this is an RSA 5-B filing made by New Hampshire School Boards 6 Insurance Trust, Inc., on October 18, 1988, 8 correct? 9 Α. Yes. 10 By the way, would you look at the third Q. 11 page of the exhibit, please. 12 Yes. Α. 13 Q. That is a listing of the board of 14 directors for the New Hampshire School Boards 15 Insurance Trust, correct? 16 Yes. Α. 17 Ο. One board of directors, correct? 18 Α. Yes. 19 Which, to your recollection, that's all Q. 20 they ever had, including the year before when 5-B 21 was passed?

To my knowledge, they never had more

22

23

than one board.

1	Q. Would you look at the very next page.
2	And, again, there's a financial summary that is
3	near the end of the exhibit, and what it says is
4	our projection of the trust financial balance,
5	\$107,697 as of 6/30/88 reflects continued
6	favorable experience of the group as a whole. We
7	suggest that the fund balance be utilized as a
8	rate stabilization fund. Is that correct?
9	A. Yes.
10	Q. John, if you'd move to the next exhibit
11	that I've given you, which is Exhibit 273.
12	MR. RAMSDELL: May I have 273, please.
13	A. I have it.
14	Q. Now, this is not a 5-B filing. Can you
15	tell us what this is?
16	A. This is our our ruling our tax
17	exempt ruling from the Internal Revenue Service
18	giving us a Section 115 tax status.
19	Q. And when you say us, it's the
20	New Hampshire Municipal Association Health
21	Insurance Trust in 1987?

Q. At the end of the first page going into

22

23

A. Yes.

the second page, what the IRS letter says under
the bylaws of the trust, the income of the trust
is earmarked for the provision of health insurance
protection, for the payment of benefits, or to be
returned to the members who made the contributions
in proportion to the amounts paid on behalf of the
employees of such member in that year. The return
may be made by means of a reduction of
contributions due in the subsequent year.

Upon dissolution of the trust and after the satisfaction of all of the obligations of the trust, the member municipalities are entitled to a return of the remaining trust assets in proportion to their participation in the trust.

The income of the trust will never accrue to the benefit of anyone other than the member municipalities. Additionally, the investment income of the trust will reduce the amount of future contributions. Correct?

- A. Correct. That's what it says, yup.
- Q. And, again, that's in 1987?
- A. That was -- yup. Again, that's IRS reiterating what their understanding is of how this

1 program operated.

Q. Thank you. I have a set of exhibits,

I'm going to ask you some questions about

something called integrated benefits management.

You were asked questions this morning about what the individual trusts were doing in 1999 and 2000, and I'm going to ask you some questions about that as well.

The first exhibit --

MR. RAMSDELL: May I have

Exhibit No. 3, please.

# BY MR. RAMSDELL:

- Q. You have 3? These are the board of trustee minute meetings for July 13, 1999 for NHMA Health Insurance Trust, is that correct?
  - A. Yes.
- Q. And I believe you testified to this morning as well, but when I -- I look at the consultants present, the first one listed is Robert J. Lloyd, legal counsel, is that correct?
  - A. Yes.
- Q. Now, he was not employed by NHMA, correct, he was outside counsel?

A. Yes.

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Q. And I believe you testified this morning, he was present not only at maybe all but certainly virtually all board meetings, and many committee meetings as well, correct?

A. Yes.

Q. Beginning on page 2 of these minutes there's a discussion and action on joint venture recommendation regarding integrated benefits management, do you see that?

A. Yes.

- Q. It says John explained that the board has talked about the issue of integrated benefits, and there was a presentation at an earlier LRPC meeting. LRPC, is that long range planning --
  - A. Long range planning committee.
- Q. I couldn't have said it better. Cheryl Ray is here from Sedgwick, and she brought Dan Arkin who is available to answer questions. The Property Liability Trust, PLT, continues to discuss this issue with the CFNH trustees. CFNH, that's the predecessor to Primex?
  - A. Yes.

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3 arrangement?

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A. Yes.

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today. Is that correct?

Q. This goes on to say, the PLT trustees are preparing to go into full competition if necessary. They would like to bring added value to the local government marketplace such as an integrated benefits program.

time about some kind of a mutual or joint

There was a discussion going on at the

PLT has committed to strategies they hope will maintain their membership. They don't feel that the best course of action would be to develop an integrated benefits management program on their own or with another partner besides the health insurance trust. They would like a commitment from the HealthTrust to work with them to develop a program.

dated June 16, 1999 is a resolution that would

PLT to explore integrated benefits management,

which John has requested the trustees approve

commit the HealthTrust to formally partnering with

On the second page of John's memorandum

- 1
- Yes. Α.
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- Jim advised the board that he received Q.
- a call from George Olson, chair of the NHMA executive committee, who indicated that the
- executive committee is very interested in having
- us participate. Dave Caron, chair of the PLT,
- called yesterday to formally request that we enter
  - into a working relationship with them.
    - What follows from that is -- I think
- 10 you used the phrase robust discussion occurred --
  - Α. Yes.
  - -- among board members at different Ο.
  - times.
    - Α. Yes.
    - And I'm not going to go through Q.
- 16 everything there, but I would ask you to take a
- 17 look at the middle of the next page where it says
- Dan O'Neal asked what is the incentive for us to
- 19 pursue this. Why should our groups drop CFNH to
  - go with this product?
    - John explained that we're hoping that
- 22 the benefits of an integrated program will extend
- 23 to the pricing of products. We have had presented

to us information on administrative cost savings, and we hope that they will be sufficient to attract groups. It will be voluntary for groups so they can choose to remain with two vendors or go with us. Is that correct?

- A. That's correct.
- Q. And that's what you were thinking at the time?
  - A. Excuse me?
- Q. That's what the discussion was at the time?
  - A. Yes.

- Q. And then at the very end of this on page 5 there's actually a motion made. It says that Dave Lang's motion to amend the resolution as follows. Who is Dave Lang?
- A. He was the firefighter representative. He was vice chair of the health trustees, and he was a firefighter in Hampton.
- Q. And the resolution that passed unanimously was that the board of trustees of NHMA HealthTrust would join with the board of trustees of NHMA PLT to support and initiate cooperative

efforts forthwith, including the employment of
their respective available staff, consultant and
financial resources to develop mutually supportive
and coordinated service and program offerings to
members which bring added values to members, and
which enhance each and/or both the trust's
competitive positions in service to the
New Hampshire Local Government units or other
qualified entities and their employers, is that
correct?

A. That's correct.

- Q. Let's move on. Would you take a look at Exhibit 4, please.
  - MR. RAMSDELL: May I have 4, please?
    BY MR. RAMSDELL:
    - Q. These are the minutes of the NHMA

      Health Insurance Trust from October 15, 1999, so a

      few months after the minutes we just looked at.

And, again, Robert Lloyd, your outside legal counsel was present, correct?

- A. Yes.
- Q. There's a small section in this regarding the integrated care, and if you'd turn

to what's page 11 of the document, 12361.

- A. 121 -- I've got 15. Page 11? Yes, okay, I've got it.
  - Q. Okay?
  - A. Yup.

Q. And Dave Lang again explained the value of having these programs under the same umbrella. These integrated programs might include a health plan and workers' compensation. We have not had the opportunity to get into the detail in terms of coming back with a proposed contract. PLT trustees have met, and they are still having discussions with compensation funds.

You updated the board on the discussions currently going on with integrated benefits. Mr. Lang suggested doing a working group again because there was some real value in doing this, and there is an advantage from a marketing perspective.

Bob Wheeler, who we heard testimony about this morning, commented that we need to be prepared to move forward. Doctor Weiss suggested that the working group get together again.

1 So this is an effort that is ongoing, correct? 3 Α. Yes. I'm going to ask you to take a look at 5 Exhibit 6. MR. RAMSDELL: May I have 6, please. 6 BY MR. RAMSDELL: And I believe the title on the exhibit Ο. 9 list is incorrect, it says it's minutes meeting, 10 but I believe we can agree that it is a memo from the NHMA Health Trust finance committee to the 11 12 NHMA Health trustees dated November 22, 1999 that 13 discuss plan B, correct? 14 Α. Yes. 15 And plan B was the second option of the Q. 16 first option under the integrated benefits 17 management, correct? 18 Α. Yes. Plan A was to try to work with 19 Because we had the health portion, and they 20 had the workers' comp. portion. 21 0. And this very first line says that CFNH 22 response to PLT trustees for a collaborative

effort was no, and now the health trustees must

make a decision whether or not to participate with the PLT trustees in planning and funding their plan B.

Plan B is the development of an integrated benefits management program which would have as its foundation a workers' compensation program, but which also would have the features of case management and coordination with disability with options of use of a managed care medical provider network, sick leave management, and coordination with FMLA, correct?

A. Yes.

- Q. This wasn't a done deal at this point. You'd been talking with CFNH about the possibility of doing something collaborative, and now the boards are trying to figure out whether since CFNH said no, they want to do it themselves, is that fair?
  - A. Yes.
- Q. And the recommendation appears at the end of the memo. The recommendation is, from the finance committee, is that the Health trustees authorize staff, legal counsel, actuaries and

consultants to take any and all necessary actions to create, seek approval of and implement by

January 1, 2000 a managed workers' compensation integrated benefits management lead management program in full partnership with the NHMA PLT, correct?

A. Yes.

- Q. Would you move on to Exhibit 7, please.
- A. Excuse me. You just read the recommendation of the HealthTrust finance committee.
  - O. I believe I did.
  - A. You read section 1.
- 14 Q. I believe I did.
  - A. Oh, okay. Because I noted that section 2 and 3 refer to some of the things that I was maybe examined on this morning.
  - Q. May I see this? I don't actually have that.
    - A. I don't know if you know that.
  - Q. This will clarify some of the things that we talked about this morning. I didn't have this page.

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Can we -- the recommendations from the finance committee Nos. 2 and 3 are that the NHMA health trustees authorize the commitment of an undesignated reserves of half a million dollars.

And you were asked this morning, you couldn't remember whether it was 625,000 or 500,000, correct?

- A. Yes.
- Q. The commitment of undesignated reserves of half a million dollars to be held in an escrow account with the principal and interest thereon designated solely for the purposes of ensuring the financial viability of the joint managed workers' compensation integrated benefits management, lead management program, including the payment of expenses and claims, and that sum be returned to undesignated reserves as the program matures, and such return becomes feasible.

So if I read that correctly, what that recommendation actually is, is \$500,000 to go to an escrow account, and when it becomes feasible, the money to actually be paid back, is that right?

A. Yes.

Q. The trustees further authorize the expenditure of up to \$125,000 from undesignated reserves to fund the establishment of this new program as a service of the HealthTrust and PLT just as it is a component of commercial liability

And then, third, the NHMA health trustees be a full partner in the planning, oversight, management and marketing of this service offering, and by committing 50 percent of the requisite reserves and seed money, \$625,000, share under the same terms of, quote, risk and return, end quote, as the PLT. Is that correct?

A. Yes.

Q. Okay, thank you. And thank you. And we'll move on.

MR. RAMSDELL: May I have Exhibit No. 7, please.

# BY MR. RAMSDELL:

offerings.

Q. This is the board of trustees minutes for their meeting of November 23, 1999. And, again, this is NHMA Health Insurance Trust, correct?

A. Yes.

Q. And, again, Bob Lloyd, your outside legal counsel, is present?

A. Yes.

Q. And, again, there are a number of topics on here that are discussed, I'm only going to ask you about section No. 4, the integrated benefits management that we've been talking about.

In there Dave Caron, the chairperson of PLT, begins by reviewing the chronology of events leading up to PLT's decision to offer a workers' comp. product as of January 1. It talks about the -- well, PLT has been providing property/liability insurance to municipalities for 13 years, and CFNH has been providing workers' compensation.

About a year ago CFNH sent PLT a letter expressing interest in purchasing PLT. At that time we also found out that CFNH had been planning for three years to roll out their own property and liability insurance. The PLT did their best to make an arrangement with CFNH to work together rather than have each entity offer the same

product.

Why would you do that? Why would you make an arrangement instead of having each entity offer their own product? Why would you try that?

A. Well, we thought it would be in the best interest of the members not to have, you know, these competing programs injuring each other. You know, and they did a very good job with worker's comp., that was their expertise.

THE PRESIDING OFFICER: Keep your voice up, Mr. Andrews, please.

THE WITNESS: They did a very good job with workers' comp., that was their expertise. No need to duplicate things.

#### BY MR. RAMSDELL:

Q. Then this goes on to say, in early

November PLT found out that CFNH does not want to

work with PLT. At a board of trustees meeting on

November 3, PLT trustees voted to approve an

integrated benefits plan which gives them a

foothold in the future.

The PLT board voted to dedicate \$1 million from reserves and \$250,000 towards this

endeavor. PLT is requesting the HealthTrust support and hopefully financial assistance. The PLT board has a lot of confidence in NHMA staff in putting together a great product.

Then there's discussion about the finance committee, the report to the finance committee.

On the next page a number of people say their piece or voice some of their opinions on there. For example, Dave Lang stated that he would support the \$625,000 to joint venture with PLT, and we would share equally in the risk and benefits, but he feels we need to develop a standalone workers' comp. product. John B -- would that be John Bohenko?

A. Yes.

Q. Okay, we heard his name this morning. So John B asked if the \$625,000 would be considered a loan. Jim W answered that the \$500,000 is a reserve, and that the \$125,000 is an expense to get the program off the ground.

 $\hbox{ The next paragraph Steve M asked what } \\ \\ \hbox{kind of board structure will be implemented to } \\$ 

administer the program. Dave C responded that PLT would look at the HealthTrust to be an equal partner in every respect, but the governing structure is up for discussion.

Dave L asked how open PLT is to not doing integrated benefits in 24 hour care. John Andrews responded there is no 24 hour care being looked at, but integrated short-term disability and long-term disability with workers' comp. and managing the workers' comp. leave process is integral to the 20 to 30 percent cost savings we expect to see.

A couple of paragraphs further down somebody else speaks. Gary stated that he came out of the finance committee meeting feeling that Dave's concerns could be met with the integrated benefits proposal. It was his understanding that we plan to offer plain vanilla workers' comp. for groups that wanted it. Bob Lloyd, your counsel, stated that he's on the team to design the program, and Gary is correct.

And ultimately at the end of this section, Keith Burke's motion to accept the

1 finance committee's recommendations to proceed, with the three recommendations contained in the plan B memo, seconded by Mark Aloy, passed by a 3 4 vote of 11 to 6, correct? 5 THE PRESIDING OFFICER: Excuse me for just a moment. Are you okay? 6 MR. RAMSDELL: I'm sorry, am I speaking I really do, I apologize. I should too fast? 9 have asked you. I'm trying to move along. But if 10 I speak too fast, please -- I'm sorry, thanks for 11 pointing it out. 12 May I have Exhibit 9, please? 13 THE PRESIDING OFFICER: Exhibit 9. 14 BY MR. RAMSDELL: 15 John, do you have Exhibit 9 before you? Q. 16 This is the executive committee meeting minutes of 17 January 20, 2000, and if you turn to page 5 there's a discussion of the workers' compensation, 18 19 slash, integrated benefits management program. 20 And, again, I'm not going to go through 21 this entire discussion, but it is introduced by 22 you, or actually you introduced Phil Stewart,

claims manager of PLT, and explained that

Mr. Stewart had interfaced with the Department of
Labor for their approval of the self-funded
workers' comp. program, is that correct?

A. Yes.

- Q. And Mr. Stewart then gives a report, his discussion with the Department of Labor, correct?
  - A. Yes.
- Q. And near the end, or the very last paragraph of that discussion which appears on the next page, states that Mr. Eich asked where the cash had come from to get the ball rolling on this program, and you responded that it had been a joint venture between the PLT --

MR. SATURLEY: Hang on, John.

- A. I'm looking for it.
- Q. I apologize. It is the last paragraph just before No. 9.

Mr. Eich asked where the cash had come from to get the ball rolling on this program, and you responded that it had been a joint venture between the PLT and the HealthTrust with each trust putting money in escrow to support claims,

1 plus to administer the program and get it up and 2 going. 3 You reported that not much of this 4 money has been spent because, you explained, revenues in terms of contributions contain a 5 percentage for administrative costs. 6 You stated that this program should be self-supporting, so they shouldn't have to tap 8 9 into the security funds. You stated that the goal 10 was to have members respond positively to coming 11 on board. 12 Mr. Eich felt that if members 13 understood it was a joint venture, it would be 14 well received by communities, correct? Yes. 15 Α. 16 MR. RAMSDELL: May I have Exhibit 188, 17 please. 18 THE PRESIDING OFFICER: Exhibit 188? 19 MR. RAMSDELL: 188. 20 BY MR. RAMSDELL: 21 0. You were asked some questions this 22 morning about information that is sent directly to 23 members, is that correct?

Yes. Α.

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And I'm not going to go through each of Q. your annual reports that you sent to members, but let's start with a couple of the early ones. is the HealthTrust annual report from 2002, correct?

- Α. Yes.
- Would you turn to page 5 on that Q. report, please. I'm sorry, that's not page 5 of the report itself. It may be the fifth page -it's one numbered 5.
  - Α. Yes, I've got it.
- Q. The page number is 16030. next-to-last paragraph on this page reports to the members that HealthTrust and the New Hampshire Municipal Association Property/Liability Trust jointly began the workers' compensation program in 2000.

The workers' compensation program operates under the direction of a committee whose members come from both HealthTrust trustees and New Hampshire Municipal Association PLT trustees, correct?

Correct. Α.

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The workers' compensation program Q. provides workers' compensation coverage to political subdivisions of the state of New Hampshire and their instrumentalities as provided for under New Hampshire RSA 5-B, correct?

Α. Correct.

- Would you turn to page 7 of the report, Ο. please. This is part of the operating results discussion, and at the very first paragraph it states that HealthTrust's investment in the Local Government Center increased \$2,655,794. increase in the investment in the Local Government Center is to participate in funding its expansion, That's a report made to the members? correct?
  - Correct. Α.
- I ask you to turn to page 9, please. 0. In the discussion about major accounting policies, in this annual statement to the members you say that for some time HealthTrust trustees along with staff and the actuarial consultant have debated the appropriate level of members' balance, and appropriate level of members' balance --

- 1 Α. Excuse me. I'm just looking for where that is. 3 Q. I'm sorry. 4 Α. That's all right. 5 Q. It's the very last paragraph on that 6 page. Α. Okay, yup. For some time. I see it, 8 yup. 9 For some time HealthTrust trustees Ο. 10 along with staff and the actuarial consultant have 11 debated the appropriate level of members' balance. 12 An appropriate level of members' balance helps 13 protect members from the risk that rates would be 14 insufficient to meet claims during times of 15 unpredicted high claims. Historically 16 HealthTrust's goal was to have a members' balance 17 that is 20 percent of claims. 18 You remember being asked questions 19 about the goals and targets and RBC this morning? 20 Α. Yes.
  - Q. And this statement clarifies that information, correct? It goes on to say, however, since the rationale --

22

THE PRESIDING OFFICER: Excuse me, we need to get an answer.

MR. RAMSDELL: I thought he said yes. I apologize.

A. Yes.

#### BY MR. RAMSDELL:

Q. However, since the rationale for this goal has dissipated, the trustees desire to be more concrete, industry standard measurement for determining the appropriate level of members' balance.

The next paragraph at the top of the page just talks about what the National Association of Insurance Commissioners is. And the following paragraph says, after studying this matter and under the advice of the consulting actuary, trustees established a members' balance risk based capital ratio of 4.2. At the present time HealthTrust's RBC stands at approximately 2.1.

During CY 2003 HealthTrust is acquiring the software to precisely measure its RBC on an ongoing basis. The ratio of 4.2 was selected

after reviewing the level other health insurers maintained, the level used by the Blue Cross and Blue Shield National Association, as well as the RBC level of health insurers with similar asset levels to HealthTrust.

After selecting 4.2 RBC ratio,

HealthTrust trustees determined the best way to

reach this level is to gradually add funds to

members' balance. This decision means that during

each rating action trustees will consider a charge

in the rates to obtain the 4.2 ratio goal.

Correct?

- A. Correct.
- Q. And this is the annual statement sent directly to HealthTrust members, correct?
  - A. Yes. I might add --
  - Q. No question pending.
  - A. Okay.
- Q. Would you turn to just before the conclusion, it's page 14, or 616039.
  - A. I have it.
- Q. Okay. Just before the section starts with the large E it states that HealthTrust

trustees were well aware of the space problems presented by the expanded staff and increased utilization of the meeting space at the LGC.

In 2002, along with other LGC owners, HealthTrust committed \$2.5 million to fund a 29,000 square foot expansion of these facilities. The estimated total land acquisition and construction cost is \$3.2 million.

Construction is scheduled to begin in the spring of 2003, with completion in late

September 2003. The increased space will provide for more meaningful staff interrelations and increased meeting space for members served by HealthTrust, correct?

- A. Yes.
- Q. And the last thing I'm going to ask you about this trust statement, if you can turn to page 16051. It's the notes to the financial statements. With me? John?
  - A. Yes.
  - Q. Got it?
- 22 A. Yes.

Q. Okay. The second paragraph here states

1 that HealthTrust provided assets to the 2 New Hampshire Municipal Association PLT to fund 3 capitalization requirements and start-up costs for 4 a workers' compensation pool. Repayment is 5 dependent on the trust's future financial performance, correct? 6 Α. Yes. 8 Can we move on to Exhibit 190, please. Ο. 9 190, please. Fewer questions as we go along, as I 10 promise. 11 THE PRESIDING OFFICER: I'm sorry, did 12 you say fewer readings or fewer questions? 13 MR. RAMSDELL: I get those confused, 14 apparently. 15 THE PRESIDING OFFICER: Just keep the 16 stenographer in mind as we move towards the end of 17 the day. 18 MR. RAMSDELL: I do. I won't do that 19 again, I promise. Kind of. I promise to intend 20 not to. 21 BY MR. RAMSDELL: 22 This is the PLT annual report for 2003, Ο. 23 correct?

Τ	A. ies.
2	Q. Okay, and would you turn with me to
3	16216.
4	A. I have it.
5	Q. And that commences with PLT and
6	HealthTrust jointly began a workers' compensation
7	program in 2000. Until July 1, 2003 the workers'
8	compensation program operated under the direction
9	of a committee whose members come from both NHMA
10	PLT trustees and HealthTrust trustees.
11	As of July 1, 2003 the workers'
12	compensation program separated from the PLT to
13	form its own Local Government Center Workers'
14	Compensation Trust, LLC, and is governed by the
15	Local Government Center board of directors.
16	Correct?
17	A. Yes.
18	Q. I'm going to ask you to turn to page
19	16238, the notes to financial statements.
20	A. Yes.
21	Q. There you're disclosing a subsequent
22	event to the PLT members. It states that on July

1, 2003 the board of trustees and the executive

committee of the New Hampshire Municipal

Association PLT approved a reorganizational plan

which merged the assets, liabilities and business

of the New Hampshire Municipal Association PLT

into two separate, newly formed limited liability

The workers' compensation program and the associated assets and liabilities were transferred to Local Government Center Workers' Comp. Trust, LLC. The property and liability program and associated assets and liabilities were transferred to the LGC PLT Trust, LLC, a new entity. Both entities are wholly owned by the Local Government Center, Inc.

As part of this reorganizational plan,
New Hampshire Municipal Association PLT
distributed to Local Government Center its 25.2
percent ownership in LGC Real Estate, Inc., which had been accounted for as other investment,
correct?

A. Yes.

companies.

MR. RAMSDELL: It's a section that's got some time attached to, but I don't want to

1 break too early.

THE PRESIDING OFFICER: I'm not looking for a break, Mr. Ramsdell, I'm just wondering if there was a way that we can treat some of these without the mere reading. I understood you wanted them to come to light, but I thought perhaps we were going to get something from the witness. Is there any way that we can do this? If not, just tell me no.

MR. RAMSDELL: I will ask him some questions about some of these things. The ones I've gone through so far are most just filings, they're more discussions.

THE PRESIDING OFFICER: Don't race.

MR. RAMSDELL: And I appreciate your asking. I just think it would move faster if I do most of the reading, frankly, and that's the import of the discussion.

THE PRESIDING OFFICER: I understand. The record can be as large as you want it to be.

MR. RAMSDELL: Thank you.

## BY MR. RAMSDELL:

Q. I'm going to ask you to look at some of

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1
       the board minutes regarding the reorganization
 2
       that you were asked about this morning.
 3
                   MR. RAMSDELL: May I have Exhibit 366,
 4
       please.
                   THE PRESIDING OFFICER:
 5
                                            366.
                   MR. RAMSDELL:
                                   366.
 6
                   THE PRESIDING OFFICER:
                                            Every time you
       walk away from the mike, we don't get the sound.
 9
       But it's okay, Mr. Ramsdell, I understand.
10
                   MR. RAMSDELL: I'm going to move to
11
       strike the identification off those first few
12
                  The 5-B ones that I asked him about.
       exhibits.
13
       I'll get the numbers if you want. If we can take
14
       a break instead of taking up the time, we could do
15
       that at the end --
16
                   THE PRESIDING OFFICER: Why don't we
17
       take a break.
18
                   MR. RAMSDELL: What's that?
19
                   THE PRESIDING OFFICER: We'll take a
20
       three-minute break to get organized.
21
                    (Recess taken.)
22
                   THE PRESIDING OFFICER:
                                            All right,
23
       ladies and gentlemen, after having completed a
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brief recess and doing some logistics with respect
to exhibits, we will pick up where you left off.

Mr. Ramsdell, you have a question?

MR. RAMSDELL: We're moving to strike the identification for LGC Exhibits 273, 323 and 324. They were the legislative history and the two 5-B filings relating to the original -- the legislative testimony regarding the original passage of 5-B, and then New Hampshire Insurance School Boards' two 5-B filings after the passage of the legislation.

THE PRESIDING OFFICER: Those are all contained in those numbered exhibits?

MR. RAMSDELL: That's correct.

THE PRESIDING OFFICER: Okay, and I note that they were in the conditional list this morning. Mr. Volinsky.

MR. VOLINSKY: I think 273 is the IRS letter. But, regardless, our position is that the hearing officer can assign appropriate weight, and so we'll just withdraw the objection and allow them to be full, but you'll have to figure out the missing number.

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1
                   THE PRESIDING OFFICER:
                                            These three you
 2
       withdraw.
                  The others that are in that range, 307
       to 333, we'll just handle as we progress forward?
 3
 4
                   MR. VOLINSKY: If I can have one
 5
       second, I can probably respond to that.
                   THE PRESIDING OFFICER:
 6
                   MR. VOLINSKY: Same approach.
                   MR. TILSLEY:
                                  Through 331.
 8
 9
                   MR. VOLINSKY: Now that we understand
10
       the point, we'll just leave you to assign weight.
11
                   THE PRESIDING OFFICER:
                                            And, again,
12
       could you give me the number?
13
                   MR. TILSLEY: 307 to 331, which are all
14
       5-B filings for other entities, we'll strike the
15
       ID.
16
                   THE PRESIDING OFFICER:
                                            Okay.
                                                  Okay,
17
       stricken and are, or will be, admitted.
        (LGC Exhibits 307-331 were admitted into evidence.)
18
19
                   THE PRESIDING OFFICER: With respect to
20
       the issue that we're on now, 273, 323 and 324 were
21
       the exhibits numbers mentioned, but Mr. Ramsdell,
22
       we have some modification?
23
                   MR. RAMSDELL: I'm missing one number.
```

I'll find it right now if you'd like, or take some testimony and wait for the end of the day.

THE PRESIDING OFFICER: Take some testimony and do admissions and strikes at the end of the day. Mr. Volinsky, keeping that in mind, if you have a particular objection, by all means bring it to me right away; otherwise we'll take care of that housekeeping at the end of the day.

MR. RAMSDELL: Thank you.

THE PRESIDING OFFICER: All right, please proceed.

MR. RAMSDELL: May I have Exhibit 20, please.

#### BY MR. RAMSDELL:

Q. Mr. Andrews, you were asked a lot of questions about the reorganization that took place in 2003, and so I'm going to ask you -- and you were shown selected board minutes meetings and asked about certain comments. I'm going to show you a number of them that led up to and ultimately became that decision.

So I'm going to start with Exhibit No. 20, which is the NHMA Health Insurance

Trust board of trustees retreat July 14, 2001. 1 Α. My birthday. 3 I beg your pardon? 0. Α. My birthday. 5 Q. Congratulations. I remember it well. 6 Α. You talked about at retreats, annual Q. 8 retreats, discussions about consolidation, or 9 later the strategic plan taking place, and there 10 are quite a few comments in the minutes here. 11 going to ask you about a few beginning at page 3. 12 A little more than halfway down the page I believe 13 the discussion about consolidation starts where 14 Doctor Weiss noted that Bob Lloyd would be 15 speaking about the consolidation of the trusts. 16 Are you with me? 17 Α. Page 3. Doctor Weiss stated that the 18 board --19 Ο. Next paragraph down. 20 Α. Doctor Weiss queried?

If there were any --

-- questions on the audit recap, there

21

22

23

Q.

Α.

Q.

Right.

were no questions, so he noted that Bob Lloyd would be speaking about the consolidation of the trusts?

A. Yes.

Q. And then the discussion begins with your outside counsel distributing a discussion document noting that the purpose of today's discussion is to relate a list of criteria that needs to be considered if such an avenue is undertaken.

Bob stated that the consolidation of the trust was noted on the strategic plan from last year; however, it was a low priority. Staff work on this has probably been in the area of only 20 hours.

Now, let me stop there. Because those words strategic plan from last year appear in here. You were asked a number of questions this morning about a strategic plan, part of which was providing money to workers' compensation.

This is 2001, and a health insurance trust retreat. The words strategic plan appear here. Would that be the same strategic plan you

were asked about this morning?

- A. No, because this is -- this is three years before.
- Q. Strategic plan is nomenclature that NHMA used historically for plans that were to go forward over a period of years, is that correct?
  - A. Yes.
- Q. Okay. Bob stated that he has worked on this with Dave Law and Wendy Parker, issues have been placed in categories with positive and negative aspects noted. Bob advised that the Primex issue may need to be considered separately.

Bob reviewed the distributed document with the trustees. It was stated if consolidation should be considered by the HealthTrust, a proposal should be developed for future review and discussion.

Now, back at the retreat in 2001, was there a plan or determination made to consolidate the entities at that point?

A. We may have -- there was no plan to do that. We may have mentioned it, and that was something that, you know, as he states took a low

1 priority. Q. This is just when you started kicking 3 the idea around? 4 Α. Yes. 5 Q. On the next page, Paul --6 Excuse me, next paragraph says this appeared to be a good idea, but they put it on hold. 8 9 THE PRESIDING OFFICER: Thank you for 10 being helpful, Mr. Andrews. Be helpful and keep 11 your voice up, please. We're trying to record 12 this. BY MR. RAMSDELL: 13 14 On the first paragraph, the next page, Q. 15 Paul Beecher indicated that an alliance is more 16 necessary than a merger. Paul stated that if --17 THE PRESIDING OFFICER: Time out. 18 Α. No, what I've got on the next page is 19 blank. 20 Q. Oh, great. 21 Α. Maybe it's in this document here. 22 THE PRESIDING OFFICER: We're off the

23

record right now.

1 (Discussion off the record.)

MR. RAMSDELL: One of the two copies didn't come out, that's all.

THE PRESIDING OFFICER: Please proceed.

BY MR. RAMSDELL:

Q. Paul Beecher indicated that an alliance is more necessary than a merger. Paul stated that if consolidation will give to the HealthTrust something better than now exists if investments would be enhanced and the impact was very positive, it should be considered.

Marylin Peterman queried that if the two entities can work together without a merger being necessary. John Andrews suggested having a discussion with PLT. Maybe it would be determined that this would be a positive business decision. John stated that maybe this should be considered before this is a crisis.

You go on to say in the next paragraph that it's your desire to share the consolidation information that has been presented today with PLT and then file it away for six to eight months.

You indicated that it is not your

belief that PLT would be opposed to a merger. 1 2 Their business already is threatened, and the 3 HealthTrust may also be in the future. 4 MR. SATURLEY: It's not projecting. 5 MR. RAMSDELL: What's not projecting? MR. SATURLEY: What you just read. 6 MR. RAMSDELL: But you have the exhibit there, right? 8 THE PRESIDING OFFICER: 9 No. 10 MR. RAMSDELL: I didn't realize yours 11 was blank. 12 THE PRESIDING OFFICER: We'll take care 13 of it at the end of the day. Please proceed. 14 BY MR. RAMSDELL: 15 Dave Lang makes a motion to send a copy 16 of the document merger restructuring consideration 17 to the chair of PLT, place it on file and enter it 18 on the agenda in January for further discussion, 19 seconded by Steve Moultonberry, and it passed 20 unanimously, correct? 21 Α. Correct. 22 So this is a discussion that begins in Ο. 23 the summer of 2001 and it's tabled for a number of

1 months, correct? Α. Yes. And a number of board members 3 0. 4 participated in this discussion, even at this 5 early stage, correct? Α. Yes. 6 And there wasn't unanimity of thought, Q. 8 was there? 9 Α. No. 10 MR. RAMSDELL: May I have Exhibit 30, 11 please. 12 BY MR. RAMSDELL: 13 Q. Now, this is a year later, the 14 HealthTrust board of trustees retreat July 12, 15 2002. And, again, Bob Lloyd, your legal counsel, 16 is present, and which you note that it to be --17 the middle of the page, the discussion starts, 18 there's a facilitated discussion, who is 19 HealthTrust today, who is the current and future 20 competition, what do members want, expect of 21 HealthTrust in the future, correct? 22 Yes. Α.

And what follows is a discussion that

23

Q.

1 goes on for a number of pages, each of the 2 questions are underlined in the document; who are HealthTrust customers, why do customers buy from 3 HealthTrust, why do some potential customers not 5 buy, those types of questions, correct? That's correct. 6 Α. And there are --Q. And this was a presentation by our Α. 9 consultant. 10 And why did you have a consultant Ο. 11 present to do a presentation? 12 Α. Because the consultant on board with, 13 you know, the long range planning committee and that, this fellow, Michael Bailit, was a continuing 14 15 consultant much like a predecessor Al Jones was. 16 He was somebody that we found that, you know, who 17 knew something about the --18 THE PRESIDING OFFICER: Mr. Andrews --19 -- that knew about the health Α. 20 industry --21 MR. RAMSDELL: John, hold on a second. 22 Α. -- and understood the New Hampshire --

THE PRESIDING OFFICER:

Your good

testimony is all being lost on us because we're
having difficulty picking it up. So a few more
minutes, but keep it loud. Thank you.

THE WITNESS: I'm just going to repeat what I just said if the stenographer missed it. Go ahead, I'll stop.

## BY MR. RAMSDELL:

- Q. No, let me ask you again, John. You said it's facilitated by a consultant. Why do you have a consultant present facilitating the discussion?
- A. Because he was an expert on the health marketplace in New Hampshire at the time of -- you know, he had done some studies for us, you know, that he'd brought to this discussion.
- Q. Now, during this discussion, part of the discussion has to do with Primex being a threat to HealthTrust, isn't that correct?
  - A. Yes.
- Q. And it's only part of the discussion, correct?
  - A. Yes.
- Q. I want to move to near the end of the

discussion, if we can go to page 8070.

- A. Oh, okay.
- Q. The paragraph that starts with Keith Burke advised.
  - A. Yes.

Q. Because this is where the motion comes in at the time. Keith Burke advised that some long-term strategies need to be addressed. It is necessary to look at the entire organization, NHMA, PLT, and HealthTrust. Maybe we should restructure the whole organization.

I would like to propose that two people from each entity be appointed to be on a working committee to work together and still keep HealthTrust's mission in focus.

Bob Wheeler's motion to authorize Keith Burke, chair of HealthTrust board of trustees, to appoint two members of the HealthTrust board of trustees to a working committee with NHMA and PLT was seconded by April Whittaker, and it passed unanimously, correct?

- A. Yes.
- Q. And then Burke said he would appoint

two representatives over the next few weeks, and
he stated the goal. The goal is to look at the
entire organization and consider reorganization.

Maybe it will stay the same, but I think we should

look at it. It seems that some services can be delivered by one entity better than another.

We talked about the different things we want to do, they all touch on the other entities.

I think we should talk about the action steps for 2003 and beyond. Correct?

A. Yes.

- Q. Now, John, here we are in the summer of 2002, all right? This doesn't have anything to do with the document, okay? It looks like at the time the board -- this is being introduced; no decision has been made, is that fair?
  - A. That's correct.
- Q. And over the next year, year and a half, until the consolidation takes place, is there going to be a fair amount of, as you called it, robust discussion about -- among the board of directors?
- A. Yes. Of all of the boards.

Τ	Q. When you say all the boards
2	A. Yeah.
3	Q how many boards were there at the
4	time?
5	A. There were there were three. There
6	was property/liability, health, and the
7	New Hampshire Municipal Association board.
8	Q. And we're going to look at the minutes
9	of the different board meetings of the individual
10	boards tomorrow, but I think this is probably a
11	good place to stop, if I may.
12	THE PRESIDING OFFICER: Mr. Volinsky?
13	THE WITNESS: Tomorrow or Friday?
14	THE PRESIDING OFFICER: Counsel? Very
15	good, then we'll break for today, and we'll be
16	here tomorrow at 9 a.m. Mr. Andrews will continue
17	on the stand, is that correct?
18	MR. RAMSDELL: Is that the plan? Or do
19	you want to can we have just a few minutes?
20	THE PRESIDING OFFICER: I don't have to
21	say it. We'll just say that we'll meet here
22	tomorrow at nine o'clock to begin again, and, of
23	course we have lots of housekeeping to do So

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we're done. Thank you.
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                    (Whereupon at 4:26 p.m. the
                    proceedings were recessed,
 3
                    to reconvene on Thursday,
 4
 5
                    May 3, at 9:00 a.m.)
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### CERTIFICATE

I, Pamela J. Carle, Licensed Shorthand Reporter, Registered Professional Reporter, and Certified Realtime Reporter, do hereby certify that I reported in machine shorthand the proceedings had at the taking of the above-entitled hearing, held on the 2nd day of May 2012, and that the foregoing is a true, complete, and accurate transcript of said proceedings as appears from my stenographic notes so taken to the best of my ability, and transcribed under my personal direction.

I further certify that I am a disinterested person in the event or outcome of this cause of action.

THE FOREGOING CERTIFICATION OF THIS TRANSCRIPT DOES

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IN WITNESS WHEREOF, I subscribe my hand and affix my Certified Shorthand Reporter seal this 15th day of May, 2012.

PAMELA J. CARLE, LCR, RPR, CRR