

Charles M. Arlinghaus Commissioner

State of New Hampshire

DEPARTMENT OF ADMINISTRATIVE SERVICES 25 Capitol Street – Room 100 Concord, New Hampshire 03301 (603) 271-3201 | <u>Office@das.nh.gov</u>

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Catherine A. Keane Deputy Commissioner

Sheri L. Rockburn Assistant Commissioner

August 29, 2022

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Administrative Services to enter into a Contract with Axon Enterprise, Inc. of 17800 North 85th Street, Scottsdale, AZ 85255. (Vendor No. 176101), with a price limitation of \$1,300,000.00, for Cloud Hosted Digital Evidence Management Services (Body and Vehicle Cameras). The term shall be effective upon Governor and Executive Council approval through October 31, 2026 with the option to extend for one (1) additional one (1) year extension.

Funding shall be provided through individual agency expenditures, none of which shall be permitted unless there are sufficient appropriated funds to cover the expenditure.

EXPLANATION

The Department of Administrative Services (DAS), through the Bureau of Purchase and Property, and in collaboration with the Department of Corrections (DOC), Department of Information Technology (DoIT), and the Liquor Commission issued a Request for Proposal 2513-22 (RFP) on 12/17/2021 with responses due on 02/17/2022. The RFP was also posted on the Bureau of Purchase and Property public website. There were three (3) compliant responses received with Axon Enterprise, Inc. submitting the highest evaluation score, 834 of 1000 points. The next highest scoring proposal was Utility Associates Inc., scoring 696 of 1000 points.

The purpose of this item is to obtain approval to enter into Contract for Cloud Hosted Digital Evidence Management Services (Body and Vehicle Cameras) supporting the State corrections and law enforcement officers. This Contract will supply two hundred thirty five (235) cameras to corrections officers at the NH Men's State Prison, NH Women's State Prison, Northern Correctional Facility, and Probation Parole Officers.

Additionally, fifty five (55) DOC vehicles will be outfitted with two (2) cameras per vehicle. All cameras, support equipment, installation, upload infrastructure, and cloud services are covered under the monthly equipment, service, and support cost.

The scoring of the proposal was based on the combined score of the Financial (30%) and Technical (70%) components. The evaluation team consisted of the following members Technical: John Maddaus, DOC Chief Information Officer, Jack Hatfield, DOC Network Engineer, Jonathon Fouts, DOC Special Projects Coordinator, Rudiger Grzanna, DOC Chief Probation and Parole Officer; Financial: Paul Rhodes, DAS Administrator III, Jeff Haley, DAS Senior Purchasing Agent. The final evaluation scores are attached.

Scoring RFP 2513-22	Axon	Utility	Island Tech
Total Points	834	696	457

The requested price limitation of \$1,300,000.00 over the full term of this Contract with Axon includes an allowance of \$462,400.00 which will enable Liquor Enforcement, Fish and Game, DNCR Forest Protection to migrate fifty percent (50%) of their fleet of vehicles and associated personnel over the course of the initial four (4) year term of this contract. The three additional agencies represent twenty eight (28) vehicles and associated personnel, sixty five (65) vehicles and associated personnel, and twenty two (22) vehicles and associated personnel respectively. Financial comparisons show that Axon Enterprise, Inc. offering solution is \$1,450,561.72 less than the next lowest bidder Utility Associates representing a 49.5% cost avoidance over the full term of the Contract.

Description	Year 1	Year 2	Year 3	Year 4	Total
Department of Corrections total Body (235) and Vehicle (110) cameras	\$209,400	\$209,400	\$209,400	\$209,400	\$837,600
Anticipated agency adoption Liquor Enforcement, Fish and Game, DNCR Forest Protection	\$57,800	\$57,800	\$173,400	\$173,400	\$462,400

Based on the foregoing, I am respectfully recommending approval of the Contract with Axon Enterprise, Inc.

Respectfully submitted,

She & Rocklun

For Charles M. Arlinghaus Commissioner



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Bid Description	Cloud Hosted Digital Evidense Services (Body and Vehicle Cameras)	Agency:	Statewide
Bid #	RFP 2513-22	Requisition: #	NA
Agent Name	Jeff Haley	Bid Closing:	2/17/2022 11:00 AM

Vendor	Tótāl Põints
Axon	834
Utility	696
Island Tech	. 457

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Division of Procurement Support Services Bureau of Purchase Property ı

Gary S. Lunetta Director (603) 271-2210

Bid Description	Cloud Hosted Digital and Vehicle			
Bid #	2513-22			
Agent Name	Jeff Haley			
	Aton Enterprise, inc	. Financial Details F	OFP 2513-22	
	· · · ·	rections - Per Car, I		
Year I	Vear 2	Year 3	Year 4	Total
\$125.0	5125.00	\$125.00	\$125,00	\$330,000.0
Department of Corr	ections - A Body Came	ra Per Person, Per J	Month	
54;	5 \$45	\$45	\$45	\$507,60
Liquor En	forcement, Fish and G	ame, Forest Protect	ion- Per Car, Per	Month
\$125.0	5125.00	\$125.00	\$125.00	\$342,171,0
	, Fish and Game, Forg			
Month				-
Month \$4		\$45	545	\$120,224,4
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Month \$4	5 543		545 	\$120,224,4
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Month \$4	5 543 tsiand Teel	\$45 I Services RFP 2513	\$45 -22	\$120,224.4
Month \$41 Total	5 545 Island Tech Department of Cor	\$45 I Services RFP 2513 Trections - Per Car, 1	-22 Per Month	\$120,224,4 \$1,299,995.4
Month S4 Total Yene 1	5 543 5 543 5 543 5 543 5 543 5 540.00	545 I Services RFP 2513 rections - Per Car, I Year 3	545 -22 Per Month Yen 4 55,679.00	\$120,224.4 \$1,299,995.4 Total
Month S4 Total Yene 1	5 543 5Jand Teel Department of Cor Year 2 5 5,540,00 Department of Cor	545 Services RFP 2513 rections - Per Car, 1 <u>Year 3</u> 55,679.00	545 -22 Per Month Yen 4 55,679.00	\$120,224.4 \$1,299,995.4
Month 54: Total Yenr 1 53,540.0 56,46	5 543 53888 Teel Department of Cor Year 2 5 5,540,00 Department of Cor	\$45 a Services RFP 2513 rections - Per Car, 1 Year 3 \$5,679,00 rections - Per Car, 1 \$6,625	545 -22 Per Mosth 55,679.00 Per Mosth \$6,625	\$120,224.4 \$1,299,995.4 Total \$14,809,080.0 \$17,276,160.0
Month 54: Total Yenr 1 53,540.0 56,46	5 543 51and Teel Department of Cor Year 2 55,540,00 Department of Cor 1 56,463 1/orcement, Fish and G	\$45 a Services RFP 2513 rections - Per Car, 1 Year 3 \$5,679,00 rections - Per Car, 1 \$6,625	545 -22 Per Mosth 55,679.00 Per Mosth \$6,625	\$120,224,4 \$1,299,995.4 Total \$14,809,080.0 \$17,276,160.0 Nioath
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Month \$4: Total <u>Yene 1</u> \$3,540.00 <u>\$6,46</u> Liquor En \$5,540.00	5 545 Island Tech Department of Cor Year 2 0 55.540.00 Department of Cor Department of Cor Island Cor Island Cor S5.540.00 Department of Cor Island Cor S5.540.00 Island Core S5.540.00 Island Core S5.540.00 Island Core Island Core Island Core	545 a Services RFP 2513 rections - Per Car, 1 Year 3 55,679.00 rections - Per Car, 1 56,625 ame, Forest Protection 53,679.00 Serest Protection - A	\$45 -22 Per Mooth \$5,679.00 Per Mooth \$6,623 ion- Per Car, Per \$5,679.00	\$120,224.4 \$1,299,995.4 Total \$14,809.080.0 \$17,276,160.0 Month \$15,450,396.8

	Utility Am	ociates, Inc. RFP 2	513-22	
	Department of C	errections - Per Ca	r, Per Month	
Year I	Year 2	Year 3	Year 4	Totalı
\$278,00	\$278,00	\$278.00	\$278.00	\$733,920.00
Departm	ent of Corrections	-A Body Camera I	Per Person, Per Ma	d)a
\$90	\$90	\$90	\$ 90	\$1,015,200
Liquor Enfor	cement, Fish and	Game, Forest Prote	ction- Per Car, Per	Month
\$278,00	\$278.00	\$278,00	\$278.00	\$760,988,30
Liquor Enforcemen	t, Fish and Game,	Forest Protection-	A Body Camera P	er Person, Per
Liquor Enforcemen	it, Flah and Game, \$90		A Body Camera P	
· · · · · · · · · · · · · · · · · · ·		Mestic .	·	\$240,448,82
\$90		Mestic .	·	\$240,448,82
\$90 Total			·	\$240,448,82
\$90 Total	\$90		·	
590 Total Total Cost Avoider	\$90	Meath . \$90 Next Low Bid	·	\$240,448.82



STATE OF NEW HAMPSHIRE DEPARTMENT OF INFORMATION TECHNOLOGY 27 Hazen Dr., Concord, NH 03301 Fax: 603-271-1516 TDD Access: 1-800-735-2964 www.nh.gov/doit

Denis Goulet Commissioner

August 12, 2022

Charles M. Arlinghaus, Commissioner Department of Administrative Services State of New Hampshire 25 Capitol Street Concord, NH 03301

Dear Commissioner Arlinghaus:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to enter into a contract with Axon Enterprise, Inc. of Scottsdale, AZ, as described below and referenced as DoIT No. 2022-070.

The Department of Administrative Services requests approval to enter into a contract with Axon Enterprise, Inc. to provide Cloud Hosted Digital Evidence Management Services. These services will provide agencies with a statewide opportunity to procure body and vehicle mounted cameras with evidence retention and management services.

The cost of the contract is not to exceed \$1,300,000.00 and it shall become effective upon Governor and Council approval through October 31, 2026.

A copy of this letter should accompany the Department of Administrative Services' submission to the Governor and Executive Council for approval.

Sincerely,

Sout

Denis Goulet

DG/RA DoIT #2022-070

cc: Theresa Paré Curtis

Notice: This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

GENERAL PROVISIONS

1. IDENTIFICATION.							
1.1 State Agency Name		1.2 State Agency Address					
The State of New Hampshire							
Department of Administrative Se		25 Capitol Street, Room 102					
Bureau of Purchase and Property	·	Concord, NH 03301					
1.3 Contractor Name		1.4 Contractor Address					
Axon Enterprise, Inc.		17800 North 85th Street, Scottsd	ale, AZ 85255				
VC#: 176101							
		1.7 Convolution Data	1.8 Price Limitation				
1.5 Contractor Phone	1.6 Account Number	1.7 Completion Date	1.6 Price Limitation				
Number) Various	Ostabos 21, 2026	\$1,300,000.00				
800-978-2737	various	October 31, 2026	31,500,000.00				
1.9 Contracting Officer for Stat	e Agency	1.10 State Agency Telephone N	umber				
	e rigeney						
Gary Lunetta		603-271-2201					
1.11 Contractor Signature		1.12 Name and Title of Contra	ctor Signatory				
OocuSigned by:		Robert E Driscoll					
Robert E Driscoll	Date:	MST VP, Assoc. General	Coursel				
	8/10/2022 4:35 P						
1.13 State Agency Signature		1.14 Name and Title of State A					
	8/24/27 4	Charles M. Arlinghaus, Commissioner					
She LRochen	\mathcal{I} Date: \mathcal{I}	Charles M. Arlinghaus, Commissioner					
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1.15 Approval by the N.H. Dep	artment of Administration, Divisio	on of Personnel (15 applicable)					
B.u.		Disseter On					
By:		Director, On:					
1.16 Approval by the Attorney	General (Form, Substance and Ex-	ecution) (if applicable)	·····				
	$\hat{\boldsymbol{\rho}}$						
$ By \langle \lambda^{-} 0 \rangle $		On: 8/29/22					
- The k	men						
1.17 Approval by the Governor	and Executive Council (if applic	able)					
G&C Item number:		G&C Meeting Date:					

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2. SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT B which is incorporated herein by reference ("Services").

3. EFFECTIVE DATE/COMPLETION OF SERVICES.

3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.17, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.13 ("Effective Date").

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

4. CONDITIONAL NATURE OF AGREEMENT.

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds affected by any state or federal legislative or executive action that reduces, eliminates or otherwise modifies the appropriation or availability of funding for this Agreement and the Scope for Services provided in EXHIBIT B, in whole or in part. In no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to reduce or terminate the Services under this Agreement immediately upon giving the Contractor notice of such reduction or termination. The State shall not be required to transfer funds from any other account or source to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT.

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT C which is incorporated herein by reference.

5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price. 5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.

5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY.

6.1 In connection with the performance of the Services, the Contractor shall comply with all applicable statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal employment opportunity laws. In addition, if this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all federal executive orders, rules, regulations and statutes, and with any rules, regulations and guidelines as the State or the United States issue to implement these regulations. The Contractor shall also comply with all applicable intellectual property laws.

6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.

6.3. The Contractor agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

7. PERSONNEL.

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this Agreement. This provision shall survive termination of this Agreement.

7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State's representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer's decision shall be final for the State.

Contractor Initials Date 8/10/2022 | 4:35

8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

8.1.1 Failure to perform the Services satisfactorily or on schedule;

8.1.2 Failure to submit any report required hereunder; and/or

8.1.3 Failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely cured, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;

8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;

8.2.3 give the Contractor a written notice specifying the Event of Default and set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or

8.2.4 give the Contractor a written notice specifying the Event of Default, treat the Agreement as breached, terminate the Agreement and pursue any of its remedies at law or in equity, or both.

8.3. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

9. TERMINATION.

9.1 Notwithstanding paragraph 8, the State may, at its sole discretion, terminate the Agreement for any reason, in whole or in part, by thirty (30) days written notice to the Contractor that the State is exercising its option to terminate the Agreement.

9.2 In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall, at the State's discretion, deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT B. In addition, at the State's discretion, the Contractor shall, within 15 days of notice of early termination, develop and submit to the State a Transition Plan for services under the Agreement.

10. DATA/ACCESS/CONFIDENTIALITY/ PRESERVATION.

10.1 As used in this Agreement, the word "data" shall mean all information and things developed solely and exclusively for State as expressly detailed in this Agreement or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

10.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

10.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

11. CONTRACTOR'S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

12. ASSIGNMENT/DELEGATION/SUBCONTRACTS.

12.1 The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice, which shall be provided to the State at least fifteen (15) days prior to the assignment, and a written consent of the State. For purposes of this paragraph, a Change of Control shall constitute assignment. "Change of Control" means (a) merger, consolidation, or a transaction or series of related transactions in which a third party, together with its affiliates, becomes the direct or indirect owner of fifty percent (50%) or more of the voting shares or similar equity interests, or combined voting power of the Contractor, or (b) the sale of all or substantially all of the assets of the Contractor.

12.2 None of the Services shall be subcontracted by the Contractor without prior written notice and consent of the State. The State is entitled to copies of all subcontracts and assignment agreements and shall not be bound by any provisions contained in a subcontract or an assignment agreement to which it is not a party.

13. INDEMNIFICATION. Unless otherwise exempted by law, the Contractor shall indemnify and hold harmless the State, its officers and employees, from and against any and all claims, liabilities and costs for any personal injury or property damages, patent or copyright infringement, or other claims asserted against the State, its officers or employees, which arise out of (or which may be claimed to arise out of) the acts or omission of the Contractor, or subcontractors, including but not limited sto the

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Contractor Initials Date 8/10/2022 | 4:35

negligence, reckless or intentional conduct. The State'shall not be liable for any costs incurred by the Contractor arising under this paragraph 13. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

14. INSURANCE.

14.1 The Contractor shall, at its sole expense, obtain and continuously maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:

14.1.1 commercial general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate or excess; and

14.1.2 special cause of loss coverage form covering all property subject to subparagraph 10.2 herein, in an amount not less than 80% of the whole replacement value of the property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than ten (10) days prior to the expiration date of each insurance policy. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference.

15. WORKERS' COMPENSATION.

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("Workers' Compensation").

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. The Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

16. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

17. AMENDMENT. This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

18. CHOICE OF LAW AND FORUM. This Agreement shall be governed, interpreted and construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party. Any actions arising out of this Agreement shall be brought and maintained in New Hampshire Superior Court which shall have exclusive jurisdiction thereof.

19. CONFLICTING TERMS. In the event of a conflict between the terms of this P-37 form (as modified in EXHIBIT A) and/or attachments and amendment thereof, the terms of the P-37 (as modified in EXHIBIT A) shall control.

20. THIRD PARTIES. The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

21. HEADINGS. The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. SPECIAL PROVISIONS. Additional or modifying provisions set forth in the attached EXHIBIT A are incorporated herein by reference.

23. SEVERABILITY. In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

24. ENTIRE AGREEMENT. This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire agreement and understanding between the parties, and supersedes all prior agreements and understandings with respect to the subject matter hereof.

EXHIBIT A

SPECIAL PROVISIONS

Paragraph 8.1.1 is amended to read as follows: 8.1.1 Failure to perform the Services in accordance with this Agreement or on schedule;

Paragraphs 8.2.2 through 8.2.4 are deleted.

Paragraph 9.2 is amended to read as follows:

9.2 In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall, at the State's discretion, deliver to the Contracting Officer, not later than thirty (30) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT B. In addition, at the State's discretion, the Contractor shall, within 30 days of notice of early termination, develop and submit to the State a Transition Plan for services under the Agreement.

Paragraph 10.1 is amended to read as follows:

10.1 As used in this Agreement, the word "data" shall mean all information and things developed solely and exclusively for State as expressly detailed in this Agreement or obtained from State during the performance of, or acquired from State during performance of this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

Paragraph 13 is amended to read as follows:

13. INDEMNIFICATION. Unless otherwise exempted by law, the Contractor shall indemnify and hold harmless the State, its officers and employees, from and against any and all claims, liabilities and costs for any personal injury or property damages, patent or copyright infringement, or other claims asserted against the State, its officers or employees, which arise out of (or which may be claimed to arise out of) the negligent acts or omission or willful misconduct of the Contractor, or subcontractors. The State shall not be liable for any costs incurred by the Contractor arising under this paragraph 13. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

Contractor Initial 871072022 | 4:35 Date

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EXHIBIT B SCOPE OF SERVICES

1.INTRODUCTION

Axon Enterprise, Inc. (hereinafter referred to as the "Contractor") hereby agrees to provide the State of New Hampshire (hereinafter referred to as the "State"), Department of Administrative Services, with Cloud Hosted Digital Evidence Management Services in accordance with the proposal submission in response to State Request for Proposal #2513-22 and as described herein.

2.CONTRACT DOCUMENTS

This Contract consists of the following documents ("Contract Documents"):

- a. State of New Hampshire Terms and Conditions, General Provisions Form P-37
- b. EXHIBIT A Special Provisions
- c. EXHIBIT B Scope of Services
- d. EXHIBIT C Method of Payment
- e. EXHIBIT D RFP 2513-22
- f. EXHIBIT E Axon's Master Services and Purchase Agreement

In the event of any conflict among the terms or provisions of the documents listed above, the following order of priority shall indicate which documents control: (1) EXHIBIT A "Special Provisions," (2) Form Number P-37, (3) EXHIBIT B "Scope of Services," (4) EXHIBIT C "Method of Payment," (5) EXHIBIT D "RFP 2513-22" and (6) Exhibit E.

3.TERM OF CONTRACT

The term of the contract shall commence upon approval of the Governor and Executive Council through October 31, 2026, a period of approximately four (4) years.

The contract may be extended thereafter under the same terms, conditions and pricing structure upon the mutual agreement between the successful Contractor and the State with the approval of the Governor and Executive Council. The maximum term of the contract (including extensions) shall not exceed five (5) years.

4.SCOPE OF WORK

The services shall provide New Hampshire State Agencies with an integrated car and body-worn camera video and audio platform that includes a Cloud Based Digital Evidence Management System (body cameras) which maintains the evidentiary value of the audio/video while providing a process to manage, redact and release the data efficiently.

In order to meet the needs of the State of New Hampshire the following is considered minimum system functionality:

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- The system must fully comply with FBI CJIS Security Policy V 5.9 or most recent policy at <u>http://www.fbi.gov/about-us/cjis/cjis-security-policy-resource-center/view and all administrators</u> <u>to be compliant with NH Body-worn camera law NH RSA Chapter 105-D for the life of the</u> <u>contract and any extensions.</u>
- 2) The solution must provide sufficient safeguards to ensure evidentiary integrity of the captured video and confirm valid receipt by the repository of the entire video before deleting original from the in-vehicle and body-worn system.
- 3) The system must have a role based security model to control user access to features and data throughout the system.
- 4) The systems security model must provide a method to easily limit access to sensitive case information and people related to confidential cases.
- 5) The Contractor's cameras must support a minimum quality of 720p for body-worn cameras, 720p for front and rear in-vehicle camera s and 480p for the backseat camera. The Contractors solution must include body-worn cameras that are integrated with the in-vehicle camera solution.
- 6) The Contractors solution must capture audio within the vehicle and the body-worn camera must have a remote microphone to record audio interaction outside of vehicle.
- 7) The Contractor must host and maintain the Cloud Based Digital Evidence Management System (body cameras) in a secure cloud hosting environment providing all necessary hardware, software, system and database administration to manage the application including all test, training and production environments of the system.
- 8) The Contractor must provide, install and maintain the equipment and connectivity at the 31 State designated wireless access points OR proposed alternative solution to transfer the video from the cameras to the Digital Evidence Management System. The transfer of the video from the cameras to the wireless access point then to the Cloud Based Digital Evidence Management System (body cameras) must be accomplished outside of the State network and while maintaining CJIS compliance.
- 9) The Contractor's solution will be designed in such a way to allow simultaneous uploads from multiple cameras to maximize upload speeds based on common upload speed variables such as restricted upload bandwidth capacity for all local ISPs, standard variance in connection quality and data volume, among others. When circumstances prevent camera footage from being uploaded to cloud storage timely, the Contractor's solution will, queue and/or meter simultaneous uploads to ensure consistent overall system performance and minimize camera downtime associated with offloading video.
- 10) The Contractor must provide and install all camera and related equipment in the 55 Department of Corrections vehicles. Upon request by the Department of Corrections, Contractor will provide maintenance of equipment and install cameras and related equipment according to the terms of its warranty and, for maintenance outside its warranty obligations, subject to Section 3 of Exhibit C.

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- 11) Contractor must provide support and maintenance of the 31 Wireless Access Points, LTE radios, WAN Connections, OR proposed alternative solution, in-vehicle and body-worn cameras and system, and video repository for the life of the contract.
- 12) Contractor solution must include a portal to allow authorized external users to access evidentiary video/audio segments (Department of Justice, County Attorneys, Defense, etc.)
- 13) The Contractor shall provide its Services to the State and its end users solely from data centers within the Continental United States. All storage, processing and transmission of State data shall be restricted to information technology systems within the Continental United States. The Contractor shall not allow its personnel or sub-contractors to store State data on portable devices, including personal computers, except as specified and allowed by the contract, and then only on devices that are used and kept at its data centers within the Continental United States. The Contractor shall permit its personnel and Contractors to access State data remotely only to provide technical support and as specified or required by the contract.

C. Subcontractors (Solution)

- 1) If subcontractors are to be used, please include information regarding the proposed subcontractors including the name of the company, their address, contact person and three references for clients they are currently servicing.
- 2) The Contractor shall be directly responsible for any subcontractor's performance and work quality when used by the Contractor to carry out the scope of the job.
- 3) Subcontractors must abide by all terms and conditions under any resultant Contract.

D. Additional Requirements

Except as otherwise provided in this Scope of Services, all services performed under this Contract shall be performed between the hours of 8:00 A.M. and 4:00 P.M. unless other arrangements are made in advance with the State. Any deviation in work hours shall be pre-approved by the Contracting Officer. The State requires ten-day advance knowledge of said work schedules to provide security and access to respective work areas.

The Contractor shall not commence work until a conference is held with each State agency intending to utilize the Contractor's services, at which representatives of the Contractor and the State are present. The conference will be arranged by the State agency.

The State shall require correction of any defective work and the repair of any damages to any part of a building or its appurtenances caused by the Contractor or its employees, subcontractors, equipment or supplies. The Contractor shall correct, repair, or replace all defective work, as needed, to complete said work in satisfactory condition, and damages so caused in order to restore the building and its appurtenances to their previous condition. Upon failure of the Contractor to proceed promptly with the necessary corrections or repairs, the State may withhold any amount necessary to correct all defective work or repair all damages from payments to the Contractor.

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The work staff shall consist of qualified persons completely familiar with the products and equipment that they will use. The Contracting Officer may require the Contractor to dismiss from the work such employees as the Contracting Officer deems incompetent, careless, insubordinate, or otherwise objectionable, or whose continued employment on the work is deemed to be contrary to the public interest or inconsistent with the best interest of security and the State.

Neither the Contractor nor its employees or subcontractors shall represent themselves as employees or agents of the State.

While on State property the Contractor, its employees, and its sub-contractors shall be subject to the authority and control of the State, but under no circumstances shall such persons be deemed to be employees of the State.

All personnel shall observe all regulations or special restrictions in effect at any State agency location at which services are to be provided.

The Contractor's personnel shall be allowed only in areas where services are to be provided. The use of State telephones by the Contractor, its employees, or its sub-contractors is prohibited.

If sub-contractors are to be utilized, Contractor shall provide information regarding the proposed subcontractors including the name of the company, their address, contact person and three references for clients they are currently servicing. Approval by the State must be received prior to a subcontractor starting any work.

5.TERMINATION

The State of New Hampshire has the right to terminate the contract at any time by giving the Contractor thirty (30) days advance written notice.

6. OBLIGATIONS AND LIABILITY OF THE CONTRACTOR

The Contractor shall provide all Cloud Hosted Digital Evidence Management services strictly pursuant to, and in conformity with, the specifications described in State RFB #2513-22, subject to any exceptions taken by Contractor in its response, as described herein, and under the terms of this Contract.

It is the responsibility of the Contractor to maintain this contract and New Hampshire Contractor Registration with up to date contact information.

Contract specific contact information (Sales contact, Contractor contract manager, etc.) shall be sent to the State's Contracting Office listed in Box 1.9 of Form P-37.

Additionally, all updates i.e., telephone numbers, contact names, email addresses, W9, tax identification numbers are required to be current through a formal electronic submission to the Bureau of Purchase and Property at: https://das.nh.gov/purchasing/Contractorregistration/(S(a0fzcv55ghaegs45jpyg5i45)/welcome.aspx

The Contractor shall agree to hold the State of NH harmless from liability arising out of injuries or damage caused while performing this work due to Contractor's negligence or willful misconduct.

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The Contractor shall agree that any damage to building(s), materials, equipment or other property during the performance of the service shall be repaired at its own expense, to the State's satisfaction.

7. DEBARMENT. SUSPENSION. INELIGIBILITY AND VOLUNTARY EXCLUSION LOWER TIER COVERED TRANSACTIONS

The Contractor certifies, by signature of this contract, that neither it nor its principals is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal Department or Agency.

8.INSURANCE

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Certificate of insurance amounts must be met and maintained throughout the term of the contract and any extensions as per the P-37, section 14 and cannot be cancelled or modified until the State receives a 10 day prior written notice.

9. CONFIDENTIALITY & CRIMINAL RECORD

If requested by the using agency, the Contractor and its employees, and Sub-Contractors (if any), shall be required to sign and submit a Confidential Nature of Department Records Form and a Criminal Authorization Records Form. These forms shall be submitted to the individual using agency prior to the start of any work.



EXHIBIT C METHOD OF PAYMENT

1.CONTRACT PRICE

The Contractor hereby agrees to provide Cloud Hosted Digital Evidence Management services in complete compliance with the terms and conditions specified in Exhibit B for an amount up to and not to exceed a price of \$1,300,000.00; this figure shall not be considered a guaranteed or minimum figure; however it shall be considered a maximum figure from the effective date through the expiration date as indicated in Form P-37 Block 1.7.

2.PRICING STRUCTURE

Year 1	Year 2	Year 3	Year 3 Year 4		Optional Year 2
\$125.00	\$125.00	\$125.00	\$125.00 \$135		\$135
Table	F1 -A Body Ca	mera Per Perso	n, Per Month Equi	pment, Service and	d Support Cost
\$45	\$45	\$45	\$45	\$50	\$50
in maan in in in an ar in ar Maan ahaa ahaa ahaa ahaa ahaa ahaa ahaa	Table F2-B -	Additional Car	 Monthly_Cost, inc	 uding Initial Insta	llation
Year 1	Year 2	Year 3	Year 4	Optional Year 1	Optional Year 2
\$125	\$125	\$125	\$125	\$130	\$130
					•
net andre en en en en en en le Menue antento en entento en entento	Table F	2-C - Additiona	l'Car Equipment S	wap, Monthly Cos	
Year 1	Year 2	Year 3 :	Year 4	Optional Year 1	Optional Year 2
No Charge	No Charge	No Charge	No Charge	No Charge	No Charge
	,		ess Access Point or installation.	Alternative Month	· · · · · · · · · · · · · · · · · · ·
Year 1	Year 2	Year 3	Year 4	1	Optional Year 2
\$250	\$250	\$250	\$250	\$300	\$300
مهر بعد مسد میشد . م در مسیم برم . (د	Table F2-	E - Monthly Co	st of each additiona	 TB of Storage Sp	acc
Year 1	Year 2	Year 3	Yčar 4	Optional Year 1	Optional Year 2
875 (non Axon Device Storage)	\$75 (non Axon Device Storage)	\$75 (non Axon Device Storage)	\$75 (non Axon Device Storage)	\$75 (non Axon Device Storage)	\$75 (non Axon Device Storage)
•	-	•	vith Unlimited Stora evice users and \$75		

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	Year 1	Year 2	Year 3	Year 4	Optional Year 1	Optional Year 2
Ī	See F2-E	See F2-E				

3.PRICING QUOTATIONS FOR INDIVIDUAL PROJECTS

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State will request quotations by providing a SOW describing the services required and the applicable technical qualifications. Contractor must return quotations in accordance with the timeframe established in each individual SOW. Quotes shall be provided subject to the Axon's standard professional service rates.

4.INVOICE

Itemized invoices shall be submitted to the individual agency after the completion of the job/services and shall include a brief description of the work done along with the location of work.

Contractor shall be paid within 30 days after receipt of properly documented invoice and acceptance of the work to the State's satisfaction.

5.PAYMENI

Payment method (ACH). Payments shall be made via ACH. Use the following link to enroll with the State Treasury for ACH payments: <u>https://www.nh.gov/treasury/state-Contractors/index.htm</u> .

EXHIBIT D

RFP #2513-22 is incorporated here within.

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Exhibit E

This Master Services and Purchasing Agreement ("Agreement") is between Axon Enterprise, Inc., a Delaware corporation ("Axon"), and the agency listed below or, if no agency is listed below, the agency on the Quote attached hereto ("Agency"). This Agreement is effective as of the later of the (a) last signature date on this Agreement or (b) signature date on the Quote ("Effective Date"). Axon and Agency are each a "Party" and collectively "Parties". This Agreement governs Agency's purchase and use of the Axon Devices and Services detailed in the Quote Appendix ("Quote"). It is the intent of the Parties that this Agreement act as a master agreement governing all subsequent purchases by Agency for the same Axon Devices and Services in the Quote, and all such subsequent quotes accepted by Agency shall be also incorporated into this Agreement by reference as a Quote. The Parties agree as follows:

- 1. Definiti ons.
 - 1.1. "Axon Cloud Services" means Axon's web services for Axon Evidence, Axon Records, Axon Dispatch, and interactions between Axon Evidence and Axon Devices or Axon client software. Axon Cloud Service excludes third-party applications, hardware warranties, and my.evidence.com.
 - 1.2. "Axon Device" means all hardware provided by Axon under this Agreement.
 - 1.3. "Quote" means an offer to sell and is only valid for devices and services on the quote at the specified prices. Any terms within Agency's purchase order in response to a Quote will be void. Orders are subject to prior credit approval. Changes in the deployment estimated ship date may change charges in the Quote. Shipping dates are estimates only. Axon is not responsible for typographical errors in any offer by Axon, and Axon reserves the right to cancel any orders resulting from such errors.
 - 1.4. "Services" means all services provided by Axon under this Agreement, including software, Axon Cloud Services, and professional services.
- 2. <u>Term</u>. This Agreement begins on the Effective Date and continues until all subscriptions hereunder have expired or have been terminated ("Term").
 - 2.1. All subscriptions including Axon Evidence, Axon Fleet, Officer Safety Plans, Technology Assurance Plans, and TASER 7 plans begin on the date stated in the Quote. Each subscription term ends upon completion of the subscription stated in the Quote ("Subscription Term").
 - 2.2. Upon completion of the Subscription Term, the Subscription Term will automatically renew for an additional 5 years ("Renewal Term"). For purchase of TASER 7 as a standalone, Axon may increase pricing to its thencurrent list pricing for any Renewal Term. For all other purchases, Axon may increase pricing on all line items in the Quote up to 3% at the beginning of each year of the Renewal Term. New devices and services may require additional terms. Axon will not authorize services until Axon receives a signed Quote or accepts a purchase order, whichever is first.
- 3. <u>Pa yme nt</u>. Axon invoices upon shipment, or on the date specified within the invoicing plan in the Quote. Payment is due net 30 days from the invoice date. Payment obligations are non-cancelable. Unless otherwise prohibited by law, Agency will pay interest on all past-due sums at the lower of one-and-a-half percent (1.5%) per month or the highest rate allowed by law. Agency will pay invoices without setoff, deduction, or withholding. If Axon sends a past due account to collections, Agency is responsible for collection and attorneys' fees.
- 4. <u>Taxes</u>. Agency is responsible for sales and other taxes associated with the order unless Agency provides Axon a valid tax exemption certificate.
- <u>Shippin g</u>. Axon may make partial shipments and ship Axon Devices from multiple locations. All shipments are EXW (Incoterms 2020) via common carrier. Title and risk of loss pass to Agency upon Axon's delivery to the common carrier. Agency is responsible for any shipping charges in the Quote.
- 6. <u>Returns</u>. All sales are final. Axon does not allow refunds or exchanges, except warranty returns or as provided by state or federal law.
- 7. Warrant v.
 - 7.1. Limited Warranty; Disclaimer. Axon warrants that Axon-manufactured Devices are free from defects in workmanship and materials for 1 year from the date of Agency's receipt, except Signal Sidearm and Axonmanufactured accessories, which Axon warrants for 30 months and 90 days, respectively, from the date of Agency's receipt. Used conducted energy weapon ("CEW") cartridges are deemed to have operated properly.

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Extended warranties run from the expiration of the 1-year hardware warranty through the extended warranty term. All software and Axon Cloud Services, are provided "AS IS," without any warranty of any kind, either express or implied, including without limitation the implied warranties of merchantability, fitness for a particular purpose and non-infringement. Axon Devices, software, and services that are not

manufactured, published or performed by Axon ("Third-Party Products") are not covered by Axon's warranty and are only subject to the warranties of the third-party provider or manufacturer.

- 7.2. Claims. If Axon receives a valid warranty claim for an Axon-manufactured Device during the warranty term, Axon's sole responsibility is to repair or replace the Axon-manufactured Device with the same or like Axonmanufactured Device, at Axon's option. A replacement Axon-manufactured Device will be new or like new. Axon will warrant the replacement Axon-manufactured Device for the longer of (a) the remaining warranty of the original Axon Manufactured Device or (b) 90-days from the date of repair or replacement.
 - 7.2.1. If Agency exchanges a device or part, the replacement item becomes Agency's property, and the replaced item becomes Axon's property. Before delivering an Axon-manufactured Device for service, Agency must upload Axon-manufactured Device data to Axon Evidence or download it and retain a copy. Axon is not responsible for any loss of software, data, or other information contained in storage media or any part of the Axon-manufactured Device sent to Axon for service.
- 7.3. Spare Axon Devices. At Axon's reasonable discretion, Axon may provide Agency a predetermined number of spare Axon Devices as detailed in the Quote ("Spare Axon Devices"). Spare Axon Devices are intended to replace broken or non-functioning units while Agency submits the broken or non-functioning units, through Axon's warranty return process. Axon will repair or replace the unit with a replacement Axon Device. Title and risk of loss for all Spare Axon Devices shall pass to Agency in accordance with shipping terms under Section 5. Axon assumes no liability or obligation in the e/vent Agency does not utilize Spare Axon Devices for the intended purpose.
- 7.4. Limitations. Axon's warranty excludes damage related to: (a) failure to follow Axon Device use instructions; (b) Axon Devices used with equipment not manufactured or recommended by Axon; (c) abuse, misuse, or intentional damage to Axon Device; (d) force majeure; (e) Axon Devices repaired or modified by persons other than Axon without Axon's written permission; or (f) Axon Devices with a defaced or removed serial number. Axon's warranty will be void if Agency resells Axon Devices.
 - 7.4.1. To the extent permitted by law, the above warranties and remedies are exclusive. Axon disclaims all other warranties, remedies, and conditions, whether oral, written, statutory, or implied. If statutory or implied warranties cannot be lawfully disclaimed, then such warranties are limited to the duration of the warranty described above and by the provisions in this Agreement.
 - 7.4.2. Axon's cumulative liability to any Party for any loss or damage resulting from any claim, demand, or action arising out of or relating to any Axon Device or Service will not exceed the purchase price paid to Axon for the Axon Device, or if for Services, the amount paid for such Services over the 12 months preceding the claim. Neither Party will be liable for direct, special, indirect, incidental, punitive or consequential damages, however caused, whether for breach of warranty or contract, negligence, strict liability, tort or any other legal theory.
- 7.5. Online Support Platforms. Use of Axon's online support platforms (e.g., Axon Academy and MyAxon) is governed by the Axon Online Support Platforms Terms of Use Appendix available at www.axon.com/sales-terms-and-conditions.
- 7.6. Third-Party Software and Services. Use of software or services other than those provided by Axon is governed by the terms, if any, entered into between Agency and the respective third-party provider, including, without limitation, the terms applicable to such software or services located at www.axon.com/sales-terms-and-conditions, if any.
- 7.7. Axon Aid. Upon mutual agreement between Axon and Agency, Axon may provide certain products and services to Agency, as a charitable donation under the Axon Aid program. In such event, Agency expressly waives and releases any and all claims, now known or hereafter known, against Axon, and its officers, directors, employees, agents, contractors, affiliates, successors, and assigns (collectively, "Releasees"), including but not limited to, on account of injury, death, property damage, or loss of data, arising out of or attributable to the Axon Aid program whether arising out of the negligence of Axon or any Releasees or otherwise. Agency agrees not to make or bring any such claim against Axon or any other Releasee, and forever release and discharge Axon and all other Releasees from liability under such claims. Agency expressly allows Axon to publicly announce its participation in Axon Aid and use its name in marketing materials. Axon may terminate the Axon Aid program without cause immediately upon notice to the Agency.

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- 8. <u>Statement of Work</u>. Certain Axon Devices and Services, including Axon Interview Room, Axon Channel Services, and Axon Fleet, may require a Statement of Work that details Axon's Service deliverables ("SOW"). In the event Axon provides an SOW to Agency, Axon is only responsible to perform Services described in the SOW. Additional services are out of scope. The Parties must document scope changes in a written and signed change order. Changes may require an equitable adjustment in fees or schedule. The SOW is incorporated into this Agreement by reference.
- 9. Axon Device Warnings. See www.axon.com/legal for the most current Axon Device warnings.
- 10. <u>Design Changes</u>. Axon may make design changes to any Axon Device or Service without notifying Agency or making the same change to Axon Devices and Services previously purchased by Agency.
- 11. <u>Bundle d Offerin as</u>. Some offerings in bundled offerings may not be generally available at the time of Agency's purchase. Axon will not provide a refund, credit, or additional discount beyond what is in the Quote due to a delay of availability or Agency's election not to utilize any portion of an Axon bundle.
- 12. <u>Insurance</u>. Axon will maintain General Liability, Workers' Compensation, and Automobile Liability insurance. Upon request, Axon will supply certificates of insurance.
- IP Rights. Axon owns and reserves all right, title, and interest in Axon-manufactured Devices and Suggestions to Axon, including all related intellectual property rights. Agency will not cause any Axon proprietary rights to be violated.
- 14. <u>IP Indemnification</u>. Axon will indemnify Agency Indemnitees against all claims, losses, and reasonable expenses from any third-party claim alleging that the use of Axon-manufactured Devices or Services infringes or misappropriates the third-party's intellectual property rights. Agency must promptly provide Axon with written notice of such claim, tender to Axon the defense or settlement of such claim at Axon's expense and cooperate fully with Axon in the defense or settlement of such claim. Axon's IP indemnification obligations do not apply to claims based on (a) modification of Axon-manufactured Devices or Services by Agency or a third-party not approved by Axon; (b) use of Axon-manufactured Devices and Services in combination with hardware or services not approved by Axon; (c) use of Axon Devices and Services other than as permitted in this Agreement; or (d) use of Axon software that is not the most current release provided by Axon.
- Agency Responsi bilities. Agency is responsible for (a) Agency's use of Axon Devices; (b) breach of this Agreement or violation of applicable law by Agency or an Agency end user; and (c) a dispute between Agency and a third-party over Agency's use of Axon Devices.

16. Termination.

- 16.1. For Breach. A Party may terminate this Agreement for cause if it provides 30 days written notice of the breach to the other Party, and the breach remains uncured at the end of 30 days. If Agency terminates this Agreement due to Axon's uncured breach, Axon will refund prepaid amounts on a prorated basis based on the effective date of termination.
- 16.2. By Agency. If sufficient funds are not appropriated or otherwise legally available to pay the fees, Agency may terminate this Agreement. Agency will deliver notice of termination under this section as soon as reasonably practicable.
- 16.3. Effect of Termination. Upon termination of this Agreement, Agency rights immediately terminate. Agency remains responsible for all fees incurred before the effective date of termination. If Agency purchases Axon Devices for less than the manufacturer's suggested retail price ("MSRP") and this Agreement terminates before the end of the Term, Axon will invoice Agency the difference between the MSRP for Axon Devices received, including any Spare Axon Devices, and amounts paid towards those Axon Devices. Only if terminating for non-appropriation, Agency may return Axon Devices to Axon within 30 days of termination. MSRP is the standalone price of the individual Axon Device at the time of sale. For bundled Axon Devices, MSRP is the standalone price of all individual components.
- 17. <u>Confi dentiality</u>."Confidential Information" means nonpublic information designated as confidential or, given the nature of the information or circumstances surrounding disclosure, should reasonably be understood to be confidential. Each Party will take reasonable measures to avoid disclosure, dissemination, or unauthorized use of the other Party's Confidential Information. Unless required by law, neither Party will disclose the other Party's Confidential Information during the Term and for 5 years thereafter. To the extent permissible by law, Axon pricing is Confidential Information and competition sensitive. If Agency receives a public records request to disclose Axon Confidential Information, to the extent allowed by law, Agency will provide notice to Axon before disclosure. Axon may publicly

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18. General.

- 18.1. Force Majeure. Neither Party will be liable for any delay or failure to perform due to a cause beyond a Party's reasonable control.
- 18.2. Independent Contractors. The Parties are independent contractors. Neither Party has the authority to bind the other. This Agreement does not create a partnership, franchise, joint venture, agency, fiduciary, or employment relationship between the Parties.
- 18.3. Third-Party Beneficiaries. There are no third-party beneficiaries under this Agreement.
- 18.4. Non-Discrimination. Neither Party nor its employees will discriminate against any person based on race; religion; creed; color; sex; gender identity and expression; pregnancy; childbirth; breastfeeding; medical conditions related to pregnancy, childbirth, or breastfeeding; sexual orientation; marital status; age; national origin; ancestry; genetic information; disability; veteran status; or any class protected by local, state, or federal law.
- 18.5. Export Compliance. Each Party will comply with all import and export control laws and regulations.
- 18.6. Assignment. Neither Party may assign this Agreement without the other Party's prior written consent. Axon may assign this Agreement, its rights, or obligations without consent: (a) to an affiliate or subsidiary; or (b) for purposes of financing, merger, acquisition, corporate reorganization, or sale of all or substantially all its assets. This Agreement is binding upon the Parties respective successors and assigns.
- 18.7. Waiver. No waiver or delay by either Party in exercising any right under this Agreement constitutes a waiver of that right.
- 18.8.Severability. If a court of competent jurisdiction holds any portion of this Agreement invalid or unenforceable, the remaining portions of this Agreement will remain in effect.
- 18.9. Survival. The following sections will survive termination: Payment, Warranty, Axon Device Warnings, Indemnification, IP Rights, and Agency Responsibilities.
- 18.10. Governing Law. The laws of the state where Agency is physically located, without reference to conflict of law rules, govern this Agreement and any dispute arising from it. The United Nations Convention for the International Sale of Goods does not apply to this Agreement.
- 18.11. Notices. All notices must be in English. Notices posted on Agency's Axon Evidence site are effective upon posting. Notices by email are effective on the sent date of the email. Notices by personal delivery are effective immediately. Contact information for notices:

Axon: Axon Enterprise, Inc. Attn: Legal 17800 N. 85th Street Scottsdale, Arizona 85255 legal@axon.com Agency: _ Attn: _ Street Address City, State, Zip Email

Each Party, by and through its respective representative authorized to execute this Agreement, has duly executed and delivered this Agreement as of the date of signature.

AXON:

AGENCY:

Axon Enterprise, Inc.

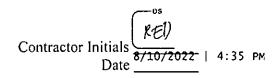
Signature: Robert E Driscoll

Signature:

Name: Robert E Driscoll

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Title: _____ VP. Assoc. General Counsel _____ T

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Axon Cloud Services Terms of Use Appendix

1. Definitions.

- 1.1. "Agency Content" is data uploaded into, ingested by, or created in Axon Cloud Services within Agency's tenant, including media or multimedia uploaded into Axon Cloud Services by Agency. Agency Content includes Evidence but excludes Non-Content Data.
- 1.2. "Evidence" is media or multimedia uploaded into Axon Evidence as 'evidence' by an Agency. Evidence is a subset of Agency Content.
- 1.3. "Non-Content Data" is data, configuration, and usage information about Agency's Axon Cloud Services tenant, Axon Devices and client software, and users that is transmitted or generated when using Axon Devices. Non-Content Data includes data about users captured during account management and customer support activities. Non-Content Data does not include Agency Content.
- 1.4. "Personal Data" means any information relating to an identified or identifiable natural person. An identifiable natural person is one who can be identified, directly or indirectly, in particular by reference to an identifier such as a name, an identification number, location data, an online identifier or to one or more factors specific to the physical, physiological, genetic, mental, economic, cultural or social identity of that natural person.
- <u>Access</u>. Upon Axon granting Agency a subscription to Axon Cloud Services, Agency may access and use Axon Cloud Services to store and manage Agency Content. Agency may not exceed more end users than the Quote specifies. Axon Air requires an Axon Evidence subscription for each drone operator. For Axon Evidence Lite, Agency may access and use Axon Evidence only to store and manage TASER CEW and TASER CAM data ("TASER Data"). Agency may not upload non-TASER Data to Axon Evidence Lite.
- 3. <u>Agency Owns Agency Content</u>. Agency controls and owns all right, title, and interest in Agency Content. Except as outlined herein, Axon obtains no interest in Agency Content, and Agency Content is not Axon's business records. Agency is solely responsible for uploading, sharing, managing, and deleting Agency Content. Axon will only have access to Agency Content for the limited purposes set forth herein. Agency agrees to allow Axon access to Agency Content to (a) perform troubleshooting, maintenance, or diagnostic screenings; and (b) enforce this Agreement or policies governing use of the Axon products.
- 4. <u>Security</u>. Axon will implement commercially reasonable and appropriate measures to secure Agency Content against accidental or unlawful loss, access or disclosure. Axon will maintain a comprehensive information security program to protect Axon Cloud Services and Agency Content including logical, physical access, vulnerability, risk, and configuration management; incident monitoring and response; encryption of uploaded digital evidence; security education; and data protection. Axon agrees to the Federal Bureau of Investigation Criminal Justice Information Services Security Addendum.
- <u>Agency Responsibilities</u>. Agency is responsible for (a) ensuring Agency owns Agency Content; (b) ensuring no Agency Content or Agency end user's use of Agency Content or Axon Cloud Services violates this Agreement or applicable laws; and (c) maintaining necessary computer equipment and Internet connections for use of Axon Cloud Services. If Agency becomes aware of any violation of this Agreement by an end user, Agency will immediately terminate that end user's access to Axon Cloud Services.
 - 5.1. Agency will also maintain the security of end usernames and passwords and security and access by end users to Agency Content. Agency is responsible for ensuring the configuration and utilization of Axon Cloud Services meet applicable Agency regulation and standards. Agency may not sell, transfer, or sublicense access to any other entity or person. Agency shall contact Axon immediately if an unauthorized party may be using Agency's account or Agency Content, or if account information is lost or stolen.
 - 5.2. To the extent Agency uses the Axon Cloud Services to interact with YouTube®, such use may be governed by the YouTube Terms of Service, available at https://www.youtube.com/static?template=terms.
- 6. <u>Privacy</u>. Agency's use of Axon^C Cloud Services is subject to the Axon Cloud Services Privacy Policy, a current version of which is available at https://www.axon.com/legal/cloud-services-privacy-policy. Agency agrees to allow Axon access to Non-Content Data from Agency to (a) perform troubleshooting, maintenance, or diagnostic screenings; (b) provide, develop, improve, and support current and future Axon products and related services; and (c) enforce this Agreement or policies governing the use of Axon products.
- <u>Axon Body 3.Wi-Fi Positioning</u>. Axon Body 3 cameras offer a feature to enhance location services where GPS/GNSS signals may not be available, for instance, within buildings or underground. Agency administrators can manage their choice to use this service within the administrative features of Axon Cloud Services. If Agency chooses to use this service bs

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must also enable the usage of the feature for Agency's Axon Cloud Services tenant. Agency will not see this option with Axon Cloud Services unless Axon has enabled Wi-Fi Positioning for Agency's Axon Cloud Services tenant. When Wi-Fi Positioning is enabled by both Axon and Agency, Non-Content and Personal Data will be sent to Skyhook Holdings, Inc. ("Skyhook") to facilitate the Wi-Fi Positioning functionality. Data controlled by Skyhook is outside the scope of the Axon Cloud Services Privacy Policy and is subject to the Skyhook Services Privacy Policy.

- 8. <u>Storage</u>. For Axon Unlimited Device Storage subscriptions, Agency may store unlimited data in Agency's Axon Evidence account only if data originates from Axon Capture or the applicable Axon Device. Axon may charge Agency additional fees for exceeding purchased storage amounts. Axon may place Agency Content that Agency has not viewed or accessed for 6 months into archival storage. Agency Content in archival storage will not have immediate availability and may take up to 24 hours to access.
- Location of Storage. Axon may transfer Agency Content to third-party subcontractors for storage. Axon will determine the locations of data centers for storage of Agency Content. For United States agencies, Axon will ensure all Agency Content stored in Axon Cloud Services remains within the United States. Ownership of Agency Content remains with Agency.
- 10. <u>Suspension</u>. Axon may temporarily suspend Agency's or any end user's right to access or use any portion or all of Axon Cloud Services immediately upon notice, if Agency or end user's use of or registration for Axon Cloud Services may (a) pose a security risk to Axon Cloud Services or any third-party; (b) adversely impact Axon Cloud Services, the systems, or content of any other customer; (c) subject Axon, Axon's affiliates, or any third-party to liability; or (d) be fraudulent. Agency remains responsible for all fees incurred through suspension. Axon will not delete Agency Content because of suspension, except as specified in this Agreement.
- 11. <u>Axon Cloud Services Warranty</u>. Axon disclaims any warranties or responsibility for data corruption or errors before Agency uploads data to Axon Cloud Services.
- Axon Records. Axon Records is the software-as-a-service product that is generally available at the time Agency purchases an OSP 7 bundle. During Agency's Axon Records Subscription Term, if any, Agency will be entitled to receive Axon's Update and Upgrade releases on an if-and-when available basis.
 - 12.1. The Axon Records Subscription Term will end upon the competition of the Axon Records Subscription as documented in the Quote, or if purchased as part of an OSP 7 bundle, upon competition of the OSP 7 Term ("Axon Records Subscription")
 - 12.2. An "Update" is a generally available release of Axon Records that Axon makes available from time to time. An "Upgrade" includes (i) new versions of Axon Records that enhance features and functionality, as solely determined by Axon; and/or (ii) new versions of Axon Records that provide additional features or perform additional functions. Upgrades exclude new products that Axon introduces and markets as distinct products or applications.
 - 12.3. New or additional Axon products and applications, as well as any Axon professional services needed to configure Axon Records, are not included. If Agency purchases Axon Records as part of a bundled offering, the Axon Record subscription begins on the later of the (1) start date of that bundled offering, or (2) date Axon provisions Axon Records to Agency.
 - 12.4. Users of Axon Records at the agency may upload files to entities (incidents, reports, cases, etc) in Axon Records with no limit to the number of files and amount of storage. Notwithstanding the foregoing, Axon may limit usage should the Agency exceed an average rate of 100 GB per user per year of uploaded files. Axon will not bill for overages.
- 13. <u>Axon Cloud Services Restrictions</u>. Agency and Agency end users (including employees, contractors, agents, officers, volunteers, and directors), may not, or may not attempt to:
 - 13.1. copy, modify, tamper with, repair, or create derivative works of any part of Axon Cloud Services;
 - 13.2. reverse engineer, disassemble, or decompile Axon Cloud Services or apply any process to derive any source code included in Axon Cloud Services, or allow others to do the same;
 - 13.3. access or use Axon Cloud Services with the intent to gain unauthorized access, avoid incurring fees or exceeding usage limits or quotas;
 - 13.4. use trade secret information contained in Axon Cloud Services, except as expressly permitted in this Agreement;
 - 13.5. access Axon Cloud Services to build a competitive device or service or copy any features, functions, or graphics of Axon Cloud Services;

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- 13.6. remove, alter, or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon's or Axon's licensors on or within Axon Cloud Services; or
- 13.7. use Axon Cloud Services to store or transmit infringing, libelous, or other unlawful or tortious material; to store or transmit material in violation of third-party privacy rights; or to store or transmit malicious code.
- 14. <u>After Termination</u>. Axon will not delete Agency Content for 90 days following termination. There will be no functionality of Axon Cloud Services during these 90 days other than the ability to retrieve Agency Content. Agency will not incur additional fees if Agency downloads Agency Content from Axon Cloud Services during this time. Axon has no obligation to maintain or provide Agency Content after these 90-days and will thereafter, unless legally prohibited, delete all Agency Content. Upon request, Axon will provide written proof that Axon successfully deleted and fully removed all Agency Content from Axon Cloud Services.
- 15. <u>Post-Termination Assistance</u>. Axon will provide Agency with the same post-termination data retrieval assistance that Axon generally makes available to all customers. Requests for Axon to provide additional assistance in downloading or transferring Agency Content, including requests for Axon's data egress service, will result in additional fees and Axon will not warrant or guarantee data integrity or readability in the external system.
- 16. <u>U.S. Government Rights</u>. If Agency is a U.S. Federal department or using Axon Cloud Services on behalf of a U.S. Federal department, Axon Cloud Services is provided as a "commercial item," "commercial computer software," "commercial computer software documentation," and "technical data", as defined in the Federal Acquisition Regulation and Defense Federal Acquisition Regulation Supplement. If Agency is using Axon Cloud Services on behalf of the U.S. Government and these terms fail to meet the U.S. Government's needs or are inconsistent in any respect with federal law, Agency will immediately discontinue use of Axon Cloud Services.
- 17. <u>Survival</u>. Upon any termination of this Agreement, the following sections in this Appendix will survive: Agency Owns Agency Content, Privacy, Storage, Axon Cloud Services Warranty, and Axon Cloud Services Restrictions.

Axon Customer Experience Improvement Program Appendix

1. <u>Axon Customer Experience Improvement Program (ACEIP)</u>. The ACEIP is designed to accelerate Axon's development of technology, such as building and supporting automated features, to ultimately increase safety within communities and drive efficiency in public safety. To this end, subject to the limitations on Axon as described below, Axon, where allowed by law, may make limited use of Agency Content from all of its customers, to provide, develop, improve, and support current and future Axon products (collectively, "ACEIP Purposes"). However, at all times, Axon will comply with its obligations pursuant to the Axon Cloud Services Terms of Use Appendix to maintain a comprehensive data security program (including compliance with the CJIS Security Policy for Criminal Justice Information), privacy program, and data governance policy, including high industry standards of de-identifying Personal Data, to enforce its security and privacy obligations for the ACEIP. ACEIP has 2 tiers of participation, Tier 1 and Tier 2. By default, Agency will be a participant in ACEIP Tier 1. If Agency does not want to participate in ACEIP Tier 1, Agency can revoke its consent at any time. If Agency wants to participate in Tier 2, as detailed below, Agency can check the ACEIP Tier 2 box below. If Agency does not want to participate in ACEIP Tier 2, Agency should leave box unchecked. At any time, Agency may revoke its consent to ACEIP Tier 1, Tier 2, or both Tiers.

2. ACEIP Tier 1.

- 2.1. When Axon uses Agency Content for the ACEIP Purposes, Axon will extract from Agency Content and may store separately copies of certain segments or elements of the Agency Content (collectively, "ACEIP Content"). When extracting ACEIP Content, Axon will use commercially reasonable efforts to aggregate, transform or de-identify Agency Content so that the extracted ACEIP Content is no longer reasonably capable of being associated with, or could reasonably be linked directly or indirectly to a particular individual ("Privacy Preserving Technique(s)"). For illustrative purposes, some examples are described in footnote 11. For clarity, ACEIP Content will still be linked indirectly, with an attribution, to the Agency from which it was extracted. This attribution will be stored separately from the data itself, but is necessary for and will be solely used to enable Axon to identify and delete all ACEIP Content upon Agency request. Once de-identified, ACEIP Content may then be further modified, analyzed, and used to create derivative works. At any time, Agency may revoke the consent granted herein to Axon to access and use Agency Content for ACEIP Purposes. Within 30 days of receiving the Agency's request, Axon will no longer access or use Agency Content for ACEIP Purposes and will delete any and all ACEIP Content. Axon will also delete any derivative works which may reasonably be capable of being associated with, or could reasonably be linked directly or indirectly to Agency. In addition, if Axon uses Agency Content for the ACEIP Purposes, upon request, Axon will make available to Agency a list of the specific type of Agency Content being used to generate ACEIP Content, the purpose of such use, and the retention, privacy preserving extraction technique, and relevant data protection practices applicable to the Agency Content or ACEIP Content ("Use Case"). From time to time, Axon may develop and deploy new Use Cases. At least 30 days prior to authorizing the deployment of any new Use Case, Axon will provide Agency notice (by updating the list of Use Case at https://www.axon.com/aceip_and providing Agency with a mechanism to obtain notice of that update or another commercially reasonable method to Agency designated contact) ("New Use Case").
- 2.2. Expiration of ACEIP Tier 1. Agency consent granted herein, will expire upon termination of the Agreement. In accordance with section 1.1.1, within 30 days of receiving the Agency's request, Axon will no longer access or use Agency Content for ACEIP Purposes and will delete ACEIP Content. Axon will also delete any derivative works which may reasonably be capable of being associated with, or could reasonably be linked directly or indirectly to Agency.
- <u>ACEIP Tier 2</u>. In addition to ACEIP Tier 1, if Agency wants to help further improve Axon's services, Agency may choose to participate in Tier 2 of the ACEIP. ACEIP Tier 2 grants Axon certain additional rights to use Agency Content, in addition to those set forth in Tier 1 above, without the guaranteed deployment of a Privacy Preserving Technique to enable product development, improvement, and support that cannot be accomplished with aggregated, transformed or deidentified data.

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¹ For example; (a) when extracting specific text to improve automated transcription capabilities, text that could be used to directly identify a particular individual would not be extracted, and extracted text would be disassociated from identifying metadata of any speakers, and the extracted text would be split into individual words and aggregated with other data sources (including publicly available data) to remove any reasonable ability to link any specific text directly or indirectly back to a particular individual; (b) when extracting license plate data to improve Automated License Plate Recognition (ALPR) capabilities, individual license plate characters would be extracted and disassociated from each other so a complete plate could not be reconstituted, and all association to other elements of the source video, such as the vehicle, location, time, and the surrounding environment would also be removed; (c) when extracting audio of potential acoustic events (such as glass breaking or gun shots), very short segments (<1 second) of audio that only contains the likely acoustic events would be extracted and all human utterances would be removed.

□ Check this box if Agency wants to help further improve Axon's services by participating in ACEIP Tier 2 in addition to Tier 1. Axon will not enroll Agency into ACEIP Tier 2 until Axon and Agency agree to terms in writing providing for such participation in ACEIP Tier 2.

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Technology Assurance Plan Appendix

If Technology Assurance Plan ("TAP") or a bundle including TAP is on the Quote, this appendix applies.

- 1. TAP Warranty. The TAP warranty is an extended warranty that starts at the end of the 1-year hardware limited warranty.
- 2. <u>Officer Safety Plan</u>. If Agency purchases an Officer Safety Plan ("OSP"), Agency will receive the deliverables detailed in the Quote. Agency must accept delivery of the TASER CEW and accessories as soon as available from Axon.
- 3. OSP.7 Term. OSP 7 begins on the date specified in the Quote ("OSP 7 Term").
- 4. <u>TAP BW C Upgrade</u>. If Agency has no outstanding payment obligations and purchased TAP, Axon will provide Agency a new Axon body-worn camera ("BWC Upgrade") as scheduled in the Quote. If Agency purchased TAP Axon will provide a BWC Upgrade that is the same or like Axon Device, at Axon's option. Axon makes no guarantee the BWC Upgrade will utilize the same accessories or Axon Dock.
- 5. <u>TAP Dock Upgrade</u>. If Agency has no outstanding payment obligations and purchased TAP, Axon will provide Agency a new Axon Dock as scheduled in the Quote ("Dock Upgrade"). Accessories associated with any Dock Upgrades are subject to change at Axon discretion. Dock Upgrades will only include a new Axon Dock bay configuration unless a new Axon Dock core is required for BWC compatibility. If Agency originally purchased a single-bay Axon Dock, the Dock Upgrade will be a single-bay Axon Dock model that is the same or like Axon Device, at Axon's option. If Agency originally purchased a multi-bay Axon Dock, the Dock Upgrade will be a multi-bay Axon Dock that is the same or like Axon Dock that is the same or like Axon Device, at Axon's option.
- 6. <u>Upgrade Delav</u>. Axon may ship the BWC and Dock Upgrades as scheduled in the Quote without prior confirmation from Agency unless the Parties agree in writing otherwise at least 90 days in advance. Axon may ship the final BWC and Dock Upgrade as scheduled in the Quote 60 days before the end of the Subscription Term without prior confirmation from Agency.
- 7. <u>Upgrade Change</u>. If Agency wants to change Axon Device models for the offered BWC or Dock Upgrade, Agency must pay the price difference between the MSRP for the offered BWC or Dock Upgrade and the MSRP for the model desired. If the model Agency desires has an MSRP less than the MSRP of the offered BWC Upgrade or Dock Upgrade, Axon will not provide a refund. The MSRP is the MSRP in effect at the time of the upgrade.
- <u>Return of Original Axon Device</u>. Within 30 days of receiving a BWC or Dock Upgrade, Agency must return the original Axon Devices to Axon or destroy the Axon Devices and provide a certificate of destruction to Axon including serial numbers for the destroyed Axon Devices. If Agency does not return or destroy the Axon Devices, Axon will deactivate the serial numbers for the Axon Devices received by Agency.
- 9. <u>Termination</u>. If Agency's payment for TAP, OSP, or Axon Evidence is more than 30 days past due, Axon may terminate TAP or OSP. Once TAP or OSP terminates for any reason:
 - 9.1. TAP and OSP coverage terminate as of the date of termination and no refunds will be given.
 - 9.2. Axon will not and has no obligation to provide the Upgrade Models.
 - 9.3. Agency must make any missed payments due to the termination before Agency may purchase any future TAP or OSP.

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Axon Fleet Appendix

If Axon Fleet is included on the Quote, this Appendix applies.

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- <u>Agency Responsibilities</u>. Agency must ensure its infrastructure and vehicles adhere to the minimum requirements to
 operate Axon Fleet 2 or Axon Fleet 3 (collectively, "Axon Fleet") as established by Axon during the qualifier call and onsite assessment at Agency and in any technical qualifying questions. If Agency's representations are inaccurate, the
 Quote is subject to change.
- <u>Cradlepoint</u>. If Agency purchases Cradlepoint Enterprise Cloud Manager, Agency will comply with Cradlepoint's end user license agreement. The term of the Cradlepoint license may differ from the Axon Evidence Subscription. If Agency requires Cradlepoint support, Agency will contact Cradlepoint directly.
- 3. <u>Third-party Installer</u>. Axon will not be liable for the failure of Axon Fleet hardware to operate per specifications if such failure results from installation not performed by, or as directed by Axon.

4. Wireless Offload Server.

- 4.1. License Grant. Axon grants Agency a non-exclusive, royalty-free, worldwide, perpetual license to use Wireless Offload Server ("WOS"). "Use" means storing, loading, installing, or executing WOS solely for data communication with Axon Devices for the number of licenses purchased. The WOS term begins upon the start of the Axon Evidence Subscription.
- 4.2. Restrictions. Agency may not: (a) modify, alter, tamper with, repair, or create derivative works of WOS; (b) reverse engineer, disassemble, or decompile WOS, apply any process to derive the source code of WOS, or allow others to do so; (c) access or use WOS to avoid incurring fees or exceeding usage limits; (d) copy WOS in whole or part; (e) use trade secret information contained in WOS; (f) resell, rent, loan or sublicense WOS; (g) access WOS to build a competitive device or service or copy any features, functions or graphics of WOS; or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within WOS.
- 4.3. Updates. If Agency purchases WOS maintenance, Axon will make updates and error corrections to WOS ("WOS Updates") available electronically via the Internet or media as determined by Axon. Agency is responsible for establishing and maintaining adequate Internet access to receive WOS Updates and maintaining computer equipment necessary for use of WOS. The Quote will detail the maintenance term.
- 4.4. WOS Support. Upon request by Axon, Agency will provide Axon with access to Agency's store and forward servers solely for troubleshooting and maintenance.

5. Axon Vehicle Software.

- 5.1. <u>License Grant</u>. Axon grants Agency a non-exclusive, royalty-free, worldwide, perpetual license to use ViewXL or Dashboard (collectively, "Axon Vehicle Software".) "Use" means storing, loading, installing, or executing Axon Vehicle Software solely for data communication with Axon Devices. The Axon Vehicle Software term begins upon the start of the Axon Evidence Subscription.
- 5.2. <u>Restrictions</u>. Agency may not: (a) modify, alter, tamper with, repair, or create derivative works of Axon Vehicle Software; (b) reverse engineer, disassemble, or decompile Axon Vehicle Software, apply any process to derive the source code of Axon Vehicle Software, or allow others to do so; (c) access or use Axon Vehicle Software to avoid incurring fees or exceeding usage limits; (d) copy Axon Vehicle Software in whole or part; (e) use trade secret information contained in Axon Vehicle Software; (f) resell, rent, loan or sublicense Axon Vehicle Software; (g) access Axon Vehicle Software to build a competitive device or service or copy any features, functions or graphics of Axon Vehicle Software; or (h) remove, alter or obscure any confidentiality or proprietary rights notices (including copyright and trademark notices) of Axon or Axon's licensors on or within Axon Vehicle Software.
- 6. <u>Acceptance Checklist</u>. If Axon provides services to Agency pursuant to any statement of work in connection with Axon Fleet, within 7 days of the date on which Agency retrieves Agency's vehicle(s) from the Axon installer, said vehicle having been installed and configured with tested and fully and properly operational in-car hardware and software identified above, Agency will receive a Professional Services Acceptance Checklist to submit to Axon indicating acceptance or denial of said deliverables.
- Axon Fleet Upgrade. If Agency has no outstanding payment obligations and has purchased the "Fleet Technology Assurance Plan" (Fleet TAP), Axon will provide Agency with the same or like model of Fleet hardware ("Axon Fleet Upgrade") as schedule on the Quote.

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- 7.1. If Agency would like to change models for the Axon Fleet Upgrade, Agency must pay the difference between the MSRP for the offered Axon Fleet Upgrade and the MSRP for the model desired. The MSRP is the MSRP in effect at the time of the upgrade. Agency is responsible for the removal of previously installed hardware and installation of the Axon Fleet Upgrade.
- 7.2. Within 30 days of receiving the Axon Fleet Upgrade, Agency must return the original Axon Devices to Axon or destroy the Axon Devices and provide a certificate of destruction to Axon, including serial numbers of the destroyed Axon Devices. If Agency does not destroy or return the Axon Devices to Axon, Axon will deactivate the serial numbers for the Axon Devices received by Agency.
- 8. Axon Fleet Termination. Axon may terminate Agency's Fleet subscription for non-payment. Upon any termination:
 - 8.1. Axon Fleet subscription coverage terminates, and no refunds will be given.
 - 8.2. Axon will not and has no obligation to provide the Axon Fleet Upgrade.
 - 8.3. Agency will be responsible for payment of any missed payments due to the termination before being allowed to purchase any future Fleet TAP.

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State of New Hampshire Department of State

CERTIFICATE

I, David M. Scanlan, Secretary of State of the State of New Hampshire, do hereby certify that AXON ENTERPRISE, INC. is a Delaware Profit Corporation registered to transact business in New Hampshire on April 12, 2016. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 742120 Certificate Number: 0005839272

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IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 3rd day of August A.D. 2022.

David M. Scanlan Secretary of State

SECRETARY'S CERTIFICATE OF

AXON ENTERPRISE, INC.

August 3, 2022

The undersigned certifies that he is the duly elected and qualified Secretary of Axon Enterprise, Inc. ("<u>Axon</u>") and does hereby certify, solely in such capacity and not in an individual capacity, that annexed hereto as <u>Attachment A</u> is a true and correct copy of Axon's list of authorized signatories ("<u>Signature Authority List</u>") as of the date of this certificate.

IN WITNESS WHEREOF, I have signed this certificate as of the date set forth above as the duly elected and qualified Secretary of the Company:

AXON ENTERPRISE, INC.

By:

Isaiah Fields Chief Legal Officer and Corporate Secretary

Attachment: A – Signature Authority List



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ATTACHMENT A

SIGNATURE AUTHORITY LIST - AXON ENTERPRISE, INC.

Abi Stock

Andrea James Arvind Bobra Bill Denzer Bryan Wheeler Chris Chin Chris Kirby Craig Trudgeon Daan Lindhout David Waxberg Elizabeth Hart Eric Hertz Greg Hewes Hans Moritz Henrik Kühl Isaiah Fields James Reitz James Zito Jason Hartford Jeffrey Kunins Jenner Holden Joshua Goldman Joshua Isner Kathryn Smith Luke Larson Mark Wachtmann Matt Angorn Matt Morstad Mike Shore Mike Wagers Nathan Sawtell Patrick Madden Patrick Smith Paul Strozier **Richard** Coleman Robert E. Driscoll, Jr. Robert Murphy Robert Wynn Sydney Siegmeth Tracy Stone Tony Biaggne Tony Chu Yasser Ibrahim Vishal Dhir Vito Sabella



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	OFFICER/XEMBER EXCLUDED? [Mandatory in NH]							E.L. DISEASE-EA EMP	LOYEE	\$1,000	
L	If yes, describe under DESCRIPTION OF OPERATIONS below							E.L. DISEASE-POLICY	LIMIT	\$1,000.	,00
L R C OI	PTION OF OPERATIONS/LOCATIONS/VEHICLES (ACO ificate Holder is included as A ral Liability policy evidenced only in accordance with the pol dance with the policy provisio	Addi hera licy ons o	, Addikk tiona ein i 's pr of th	I Insured in accorda s Primary and Non-Co rovisions. A Waiver ne General Liability,	nce wi ntribu of Sub Autom	th the poli tory to oth rogation is obile Liabi	icy provisi ner insuran s granted i ility and E	ons of the G ce available n favor of C mployer's Lia	eneral to Add ertific ubility	Liability polid ditional Insured cate Holder in y policies.	cy. d,
1T	IFICATE HOLDER			CAN	ICELLAT	ION					
				E		DATE THEREO				ELLED BEFORE THE CORDANCE WITH THE	
	State of New Hampshire			AUTH	ORIZED REP	RESENTATIVE					
	Administrative Services Bureau of Purchase and Propu 25 Capitol Street, Room 102 Concord NH 03301 USA	erty			Q	1 00.	16	va Services	9//	C. C	

ACORD 25 (2016/03)

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	AGENCY CUSTOMER ID:	570000007117	
ACORD ADDITIONAL R	EMARKS SCHEDULE		Page _ of _
AGENCY Aon Risk Insurance Services West, Inc. POLICY NUMBER	Axon Enterprise, Inc.		
See Certificate Number: 570094785759			
CARRIER NAME See Certificate Number: 570094785759	CODEEFFECTIVE DATE:		
ADDITIONAL REMARKS			
	Liability Insurance		
	s Liability Schedule		
Products/Completed Operations Coverage 2/1/2022 - 2/1/2023:			
Policy #034064091 Lexington Insurance Company Claims Made Coverage Form - Products Liability \$10,000,000 Each Occurrence Limit \$10,000,000 Products/Completed Operations Aggrey \$ 5,000,000 Per Claim Self Insured Retention	gate Limit		
Policy #034064092 Lexington Insurance Company Occurrence Coverage Form - Products Liability \$10,000,000 Each Occurrence Limit \$10,000,000 Products/Completed Operations Aggres \$ 5,000,000 Per Occurrence Self Insured Retent	gate Limit ion		

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