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STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY
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Denis Goulet
Commissioner

July 18, 2019

His Excellency, Governor Christopher T. Sununu
and the Honorable Executive Council
State House
Concord, NH 03301

REQUESTED ACTION

The Department of Information Technology requests to place an item on the consent calendar.

Pursuant to RSA 4:8, authorize Mary Kernander, to accept award of ISM (Information System Management) Fellowship in the amount not to exceed $1,875. The award is an invitation to ISM Annual Conference from September 22 -25 at the Hyatt Milwaukee City Center in Milwaukee, Wisconsin. The ISM Annual Conference is partnered with the APHSA (American Public Human Services Association).

EXPLANATION

The Department requests authorization to accept this fellowship award valued at $1,875. Mary Kernander has been awarded to attend ISM Annual Conference. The award includes transportation, registration, hotel (3) nights, and miscellaneous travel cost. The event of ISM Conference consists of:

- Education topics in the health and human services field as it relates to my role in the agency.
- New technologies that are showcased that can be used to benefit DHHS Systems.
- An opportunity to interact with peers from other states and discuss how they manage similar systems.
- This will also provide an opportunity to meet with Federal partners.
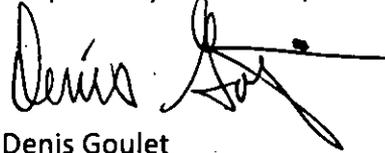
"Innovative Technologies Today for New Hampshire's Tomorrow"

The event begins on September 22nd and ends on September 25th, 2019.

The estimated cost for this award is as follows:

Conference Registration	$700.00
Hotel	$500.00
Airfare	$550.00
Airport Transfers/Parking	$125.00
Total Amount	**$1,875.00**

The Department of Information Technology wishes to accept this gift.

Respectfully submitted,

Denis Goulet
Commissioner

DG/ck
2020-014
cc: Bruce Smith, IT Manager
Attachment: Conference Agenda

Barlow, Cynthia

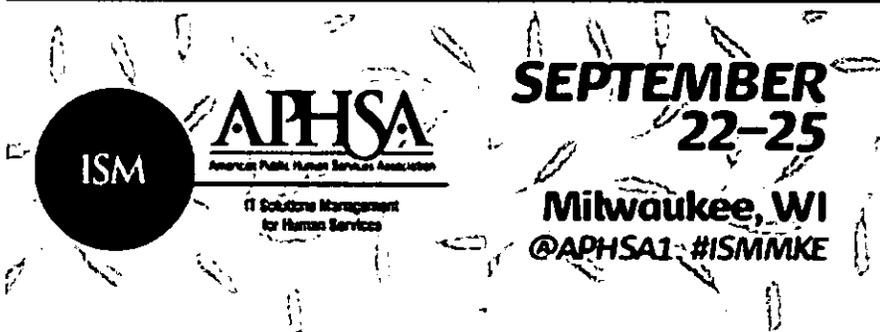**Subject:** FW: 2019 Fellowship Award Notice Mary Kernander

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From: Donna Jarvis-Miller <djarvis-miller@aphsa.org>
Sent: Tuesday, July 16, 2019 11:50 PM
To: Kernander, Mary <Mary.Kernander@doit.nh.gov>
Subject: 2019 Fellowship Award Notice

SEPTEMBER 22-25
Milwaukee, WI
@APHSA1 #ISMMKE

Dear Mary
Congratulations! On behalf of the American Public Human Services Association (APHSA) and the ISM Fellowship Committee, I am writing today to inform you that you have been awarded a **Full Fellowship** to attend the 2019 ISM Annual Conference which will be held at the Wisconsin Center September 22-25 in Milwaukee, Wisconsin.

There were close to 200 applications for the ISM Fellowships. We are in the process of finalizing the documentation detailing how to register for the conference as well as book airfare and or hotel rooms.

As a reminder, here are the benefits you receive with this fellowship:

- **Full Fellowship** includes registration, three (3) hotel nights [Room rate: $120+taxes] , airfare up to $500, and, if not covered by your agency, reasonable travel expenses (1 baggage fee (golf clubs exempted), parking/mileage/taxi/uber to and from the departing airport)

We want to remind you that as part of receiving an APHSA/ISM Fellowship, you are required to remain at the conference through the State and Federal Closed Session Lunch, 12:30 PM - 2:00 PM. You may review the Fellowship Guidelines here.

Thank you for your patience as we produce the materials and messages for you to have a flawless experience activating your APHSA/ISM Fellowship.ha

Thanks.

On behalf of the ISM Fellowship Committee
Donna Jarvis-Miller

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Sunday, September 22

Time	Event	Room
7:00am - 1:00pm	Golf Scramble (additional cost)	
8:00am -1:00pm	Community Service Event Offsite / Tour	
12:00pm - 6:30pm	Registration and Information Desk	
3:00pm-3:30pm	First Time Attendees Meet Up (Open to First-time Attendees)	102AB
3:30pm - 6:00pm	State and Local Forum (Open to All State and Local Agency Attendees)	102DE
5:00pm - 5:30pm	Emerging Leaders Meet Up (by invite only)	
5:30pm - 6:30pm	Emerging Leaders Reception (by invite only)	Ballroom A
5:30pm - 6:30pm	RECEPTION (by invite only)	Ballroom B
6:30pm - 8:00pm	OPENING RECEPTION	Exhibit Hall, 3rd Floor

Monday, September 23

Time	Event	Room
7:00am - 4:00pm	Registration and Information Desk	
7:30am - 8:15am	Continental Breakfast in General Session Room	
8:15am - 10:00am	Opening General Session — Lt. Governor Mandela Barnes (invited); Todd Bright, ISM Chair; Keynote: The Search for Superman: Brett Culp	Ballroom DC
9:30am-5:00pm	Exhibit Hall Open	Exhibit Hall, 3rd Floor
10:00am - 11:00am	Networking Break	

11:00am - 12:00pm	Breakout #1	Breakout #2	Breakout #3	Breakout #4	Breakout #5	Federal Office Hours	Ad Hoc Session
	To Lift Kids Out of Poverty You Have to Help Their Parents Too	Don't Make Me Tell You Again! Sharing Data Between Agencies to Improve Outcomes	Putting Humans at the Center of HHS Work and Service Delivery *Deloitte*	Social Program Engagement: Meeting Client and Worker Needs in the Moment to Deliver Value *Diona*	Personalization to Drive Service Delivery *Adobe*		Not being used
Room	102AB	102DE	103AB	201B	202AB	103C	101C

12:15pm - 1:30pm	ISM Recognition Awards - Lunch Provided	Ballroom DC

1:45pm - 2:45pm	Breakout #6	Breakout #7	Breakout #8	Breakout #9: 1:45pm-3:15pm	Emerging Leaders: 1:45pm-3:15pm	Federal Office Hours	Breakout #10
	Navigating CCWIS: The Tonight Show Presents	The Modernization Roadmap Method: Upgrading your Approach, Downgrading your Potential Risks *KPMG*	Breaking Down Data-sharing Barriers to Achieve Transformational Outcomes *Accenture*	Courageous Conversation: Fostering Good Mental Health in Your Workforce *Beth Cohen*	Left, Right, Center: Policy and Your Career		Fighting Homelessness with Ethical Technology
Room	102AB	102DE	103AB	201B	202DE	103C	101C

2:45pm - 3:45pm	Networking Break	Exhibit Hall, 3rd Floor

3:45pm - 4:45pm	Breakout #11	Breakout #12	Breakout #13	Breakout #14	Breakout #15	Federal Office Hours	Ad Hoc Session
	Safety and Permanency Knows No Boundaries	Stirring the Pot: How Does the High Life Impact Social Services	How HHS Agencies are Using Cloud to Modernize Operations and Improve Outcomes *Salesforce*	Children and Families: Stories From the Field on Technology's Positive Impact *Microsoft*	Key Success Factors in Digital Transformation *IBM*		Not being used
Room	102AB	102DE	103AB	201B	202AB	103C	101C

4:45pm	Open Evening	
5:00pm - 6:00pm	Emerging Leaders Meet Up (by invite only)	Ballroom A

Tuesday, September 24

Time							
7:00am - 4:00pm	Registration and Information Desk						
7:30am - 8:30am	Continental Breakfast in General Session Room						
8:30am - 10:00am	General Session Welcome: Todd Bright; Presentation of 2020-2021 Officers HSITAG Survey Results Keynote: Major General Donald P. Dunbar, WI Adjutant General (invited) - Security						Ballroom CD
9:30am-7:00pm	Exhibit Hall Open						Exhibit Hall
10:00am - 11:00am	Networking Break						Exhibit Hall, 3rd Floor
	Breakout #16	Breakout #17	Breakout #18	Breakout #19	Breakout #20	Federal Office Hours	Ad Hoc Session
11:15 AM - 12:15 PM	Setting the Record Straight: Privacy Protection and Data Sharing	The Future is Now: Transforming the Workforce *Beth Cohen*	DIY Agile: Build or Buy Casebook	How to Leverage Older Technology Without Breaking the Bank	Flash Forward to 2025: How has Technology Changed Social Work *Northwoods*		Not being used
	102AB	102DE	103AB	201B	202AB	103C	101C
12:15pm - 1:30pm	Lunch On Your Own						
12:15pm - 1:30pm	HSITAG Luncheon (invite only)						Ballroom A
	Breakout #21	Breakout #22	Breakout #23	Breakout #24	Breakout #25 1:45 PM - 3:15 PM	Emerging Leaders 1:45 PM - 3:15 PM	Ad Hoc Session
1:45 PM - 2:45 PM	It's Time to Chat About Bots: Using Virtual Assistants to Deliver Real Value for Human Services	Agile: It's Not Child's Play, Except When It Is	The Art of the Possible: How Human-centered Design is Transforming the Technology Landscape *CGI*	Battling the Opiod Crisis through Technology *Oracle*	Requirements: Unlocking the Secret of How to Ask for What You Really Need	Taking Care of You to Take Care of Others *Beth Cohen*	Not being used
	102AB	102DE	103AB	201B	202AB	202DE	101C
2:45 PM - 3:45 PM	Networking Break						Exhibit Hall, 3rd Floor
3:45 - 5:00 PM	General Session Dan Thurman (confirmed and contracted)						Ballroom CD
5:15 - 7:00 PM	Networking Reception and Emerging Leaders Poster Session						Exhibit Hall, 3rd Floor

Wednesday, September 25

Time							
7:15am - 7:45am	Exhibitor Meeting (sponsors and exhibitors only)						Room
7:00am - 8:00am	Continental Breakfast in Exhibit Hall						Exhibit Hall
7:30 am - 10:30 am	Exhibit Hall Open						
8:00am - 10:00am	Registration and Information Desk						
8:00am - 9:00am	Breakout #26	Breakout #27	Breakout #28	Breakout #29	Emerging Leaders 8:00 AM - 9:30 AM		
	Back on the Bus Y'all: Jump Starting a Project after a Stall	Leveraging Advanced Analytics/AI to Transform Government Case *Conduent*	Challenges of Modernizing Legacy HHS Systems *eSystems*	Security Session: TBD	Unlocking the Secret to Building and Managing High Performing Teams: Culture v. Leadership v. Management *Julie Tolin*		
	102AB	102DE	103AB	201B	202DE		
9:00am - 10:00am	Break Networking (last chance to visit with vendors) - Hall Closes at 10:30 AM						
10:00am-12:30pm	Closing General Sessions Federal Systems Panel	Morning Buzz with Our Federal Partners Green Bay Packers Speaker (invited)	Charity Recognition					Ballroom CD
12:30p- 2:00 pm	Lunch with Feds (State and Local Government Attendees Only)						Ballroom A
	See you at next year's Conference - ISM 2020, Kissimmee, FL						