

Jeffrey A. Meyers Commissioner

Christine L. Santaniello Director

## STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF ECONOMIC & HOUSING STABILITY

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March 20, 2019

The Honorable Mary Jane Wallner, Chairman Fiscal Committee of the General Court

His Excellency, Governor Christopher T. Sununu and the Honorable Council
State House
Concord, New Hampshire 03301

approved by Fiscal Committee Date

## **REQUESTED ACTION**

Pursuant to the provisions of RSA 14:30-a, VI, Additional Revenues, authorize the Department of Health and Human Services, Division of Economic and Housing Stability to accept and expend \$921,615 of Supplemental Nutrition Assistance Program (SNAP) high performance bonus funds from the US Department of Agriculture, effective upon approval by the Fiscal Committee and Governor and Council through June 30, 2019, and further authorize the allocation of these funds in the accounts below. 100% Other Funds.

05-95-045-450110-7993 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS. HHS: DIVISION OF CLIENT SERVICES, CLIENT SERVICES

Class/Object	Class Title		Current Authorized Budget	This	Request	Adjusted Budget	
Revenue							
000-403950	Federal Funds	\$_	34,870,042	\$		\$	34,870,042
007-409282	Other Funds	_\$_	<u> </u>	\$	921,615	\$	921,615
	General Funds	_\$_	12,902,653	\$	-	\$	12,902,653
Total Revenue:		\$	47,772,695	\$	921,615	\$	48,694,310
Expense							
010-500100	Personal Services Perm	_\$_	14,872,635	\$	921,615	\$	15,794,250
018-500106	Overtime	<u>\$</u>	597,658	\$	-	\$	597,658
020-500200	Current Expenses	\$	181,224	\$		\$	181,224
022-500257	Rents-Leases Other Than Sta	\$	10,134	\$	_	\$	10,134
028-582814	Transfers to Gen Services	\$	46,530	\$	-	\$	46,530
030-500321	OfficeEquip&Furn(Replace)	\$	5,250	\$	<u> </u>	\$	5,250
037-500166	Technology-Hardware	\$	833,355	\$	_	\$	833,355
038-500177	Technology-Software	\$	3,320,685	\$	_	\$	3,320,685
039-500180	Telecommunications	\$	4,503	\$	·	\$	4,503
040-500800	Indirect Costs	\$	169,809	\$	-	\$	169,809
041-500801	Audit Fund Set Aside	\$	35,851	\$ ·	-	\$	35,851
042-500620	Post Retirement Benefits	\$	429,002	\$		\$	429,002
046-500464	Gen Consultants, Non-Benefit	\$	13,836,829	\$		\$	13,836,829
050-500109	Other Personal Services	\$	272,257	\$		\$	272,257
059-500117	Temp Full Time	\$	1,312,203	\$		\$	1,312,203
060-500601	Benefits	\$	9,977,424	\$	<u>-</u>	\$	9,977,424
070-500700	In State Travel Reimb	\$	186,153	\$	-	\$	186,153
102-500731	Contracts for Program Service	\$	1,681,193	\$		\$	1,681,193
<u> </u>	Total Expense:	S	47,772,695	\$	921,615	\$	48,694,310

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## **EXPLANATION**

This request is to accept and expend a high performance bonus award recognizing New Hampshire's Case and Procedural Error Rates (CAPER) for Federal Fiscal Year (FFY) 2017 in the Supplemental Nutrition Assistance Program (formerly the Food Stamp Program). New Hampshire is recognized as one of four states in the nation with the lowest CAPER. The CAPER measures the correctness of a State agency's action to deny an application, suspect, or terminate the benefits of a participating household. It also measures a State's compliance with Federal procedural requirements for such actions to be taken, which include the timeliness of the action and adherence to notice requirements. The Division of Economic and Housing Stability's Family Services Specialist staff are responsible for New Hampshire achieving these recognitions through their efforts to comply with federal regulations. SNAP High Performance Bonus Funds must be used to benefit the SNAP program and can be used as the 50% matching funds required in the SNAP program.

Funds are being budgeted in Personal Services (Class 010).

In response to the anticipated two-part question, "Can these funds be used to offset General Funds?" and "What is the compelling reason for not offsetting General Funds?", the Division offers the following information: These funds may be used to offset General Funds. The SNAP program does have a 50% match requirement which can be met with either these funds being accepted or General funds. Any General funds not spent by the end of the State Fiscal Year will lapse.

Area served: Statewide

Source of funds: These funds are 100% Other from the Supplemental Nutrition Assistance Program.

In the event that these Other Funds become no longer available, General Funds will not be requested to support this program.

Respectfully submitted,

Jeffery A. Meyers
Commissioner



## United States Department of Agriculture

Food and

SEP 28 2018

Nutrition Service

The Honorable Jeffrey A. Meyers

Park Office

Commissioner
Department of Health and Human Services

Center 129 Pleasant

129 Pleasant Street

3101 Park Center Drive Alexandria VA 22302 State Office Park South
Concord, New Hampshire 03301-3857

Dear Commissioner Meyers:

Today the U.S. Department of Agriculture released the official Supplemental Nutrition Assistance Program (SNAP) Quality Control (QC) case and procedural error rates (CAPER) for Fiscal Year (FY) 2016 and FY 2017.

CAPER measures the correctness of a State agency's action to deny an application, suspend, or terminate the benefits of a participating household. It also measures a State's compliance with Federal procedural requirements for such actions to be taken, which include the timeliness of the action and adherence to notice requirements.

9.60 percent 23.27 percent

New Hampshire's CAPER for FY 2016 is: The National CAPER rate for FY 2016 is:

New Hampshire's CAPER for FY 2017 is: 8.59 percent
The National CAPER rate for FY 2017 is: 28.55 percent

The Food and Nutrition Service (FNS) is announcing the recipients of the best and most improved CAPER bonus payments for FY 2016 and FY 2017. For FY 2016, New Hampshire did not qualify for an award in either the best or most improved categories. However, for FY 2017, New Hampshire was among the four States with the lowest CAPER and will receive a bonus in the amount of \$921,615.

Proper administration of the SNAP QC system is our shared responsibility and is essential to guaranteeing the program is run efficiently, effectively, and with the utmost integrity. To ensure the accuracy of the data used to measure program performance, FNS intends to continue to conduct comprehensive reviews of State reported case and procedural error rate data. To assist with ongoing reviews of this data using existing procedures, FNS reminds State agencies of the requirement to retain records and permit FNS personnel ready access to case files and information systems per 7 CFR 275.4 of the Federal regulations. If FNS later identifies discrepancies or biased practices that may have caused underreported errors in the case and procedural error rates, the State may be required to repay the performance bonus awarded.

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Section 16(d)(5) of the Food and Nutrition Act of 2008, as amended (see 7 U.S.C. 2025(d)(5)), requires performance bonus payments be used only for SNAP related expenses such as investments in technology, improvements in administration and distribution, and actions to prevent fraud, waste, and abuse. States that receive such bonuses are encouraged to use these funds to improve program administration, particularly in the area of program integrity.

FNS will continue working with you as we strive to better serve our participants and practice good stewardship of taxpayer funds. Thank you for your partnership in administering this important program.

Sincerely

Jessica Shahin

Associate Administrator

Supplemental Nutrition Assistance Program

cc: Regional Administrator