

2C 4B



**STATE OF NEW HAMPSHIRE**  
**DEPARTMENT OF INFORMATION TECHNOLOGY**  
27 Hazen Dr., Concord, NH 03301  
Fax: 603-271-1516 TDD Access: 1-800-735-2964  
www.nh.gov/doit

**Denis Goulet**  
*Commissioner*

August 7, 2017

His Excellency, Governor Christopher T. Sununu  
and the Honorable Executive Council  
State House  
Concord, NH 03301

**REQUESTED ACTION**

The Department of Information Technology requests to place an item on the consent calendar.

Pursuant to RSA 4:8, authorize Mary Kernander, to accept award of ISM (Information System Management) Fellowship in the amount not to exceed \$1,633.00. The award is an invitation to ISM Annual Conference from October 22<sup>nd</sup> to October 25<sup>th</sup> at the Gaylord National Resort & Convention Center in National Harbor, MD. The ISM Annual Conference is partnered with the APHSA (American Public Human Services Association).

**EXPLANATION**

The Department requests authorization to accept this fellowship award valued at \$1,633.00. Mary Kernander has been awarded to attend ISM Annual Conference. The award includes transportation, registration, hotel (3) nights, and miscellaneous travel cost. The event of ISM Conference consists of:

- Health and Human Services technologies that are beneficial to improving the delivery of health and human services programs.
- New technologies that are showcased that can be used to benefit DHHS Systems.
- An opportunity to interact with peers from other states and discuss how they manage similar systems.
- This will also provide an opportunity to meet with Federal partners.

The event begins on October 22nd and ends on October 25<sup>th</sup>, 2017.

The estimated cost for this award is as follows:

Conference Registration	\$525.00
Hotel	\$687.00
Airfare	\$271.00
Airport Transfers/Parking	\$150.00
<b>Total Amount</b>	<b>\$1,633.00</b>

The Department of Information Technology wishes to accept this gift.

Respectfully submitted,



Denis Goulet  
Commissioner

DG/mh  
2018-052  
cc: Bruce Smith, IT Manager  
Attachment: Conference Agenda

**Blouin, Teri A**

**Subject:** FW: 2017 ISM Fellowship Acceptance Notification

**From:** Donna Jarvis-Miller [<mailto:djarvis-miller@aphsa.org>]

**Sent:** Monday, July 24, 2017 4:51 PM

**To:** Kernander, Mary

**Subject:** 2017 ISM Fellowship Acceptance Notification



# ISM ANNUAL CONFERENCE

**OCT. 22-25, 2017**

Gaylord National Resort & Convention Center  
National Harbor, MD

*Learning from the Past. Innovation for the Future.*

Mary Kernander  
Information Technology Manager  
State of New Hampshire - Department of Information Technology  
64 South Street  
Concord, NH 03301

Dear Mary

On behalf of APHSA and the ISM Fellowship Committee, we look forward to welcoming you to the 50<sup>th</sup> ISM Annual Conference October 22-25, 2017 at the Gaylord National Resort & Convention Center.

**Congratulations!** You have been awarded an ISM Fellowship to assist in your attending the Conference. This letter will serve as your official Award Letter.

We are pleased to inform you that you have been approved for the following assistance to travel to the conference (indicated by **Yes** next to the awarded assistance)

- Full Fellowship (Registration, Hotel (3) nights, R/T Coach Airfare/Train Ticket (up to \$500), and Miscellaneous Travel **Yes**
- Full-Conference Registration only
- Coach R/T Airfare/Train ticket (up to \$500) <
- Hotel Room (3) nights, Room & Tax only

**Fellowship Guidelines:** The ISM Fellowship Guidelines, which you agreed to on your application, can be [found here](#). Please review carefully.

We have developed a step-by-step document with all the link(s) and detailed instructions you need to complete the acceptance of your Fellowship. **Click here** to download now. Please adhere to the deadlines noted on the guide.

Your fellowship includes transportation (air/train), you will be using the approved APHSA Travel Agency, [Gant Travel](#), to book your round-trip ticket. A profile has been created for you and your user name is [mary.kernander@aphsatravel.org](mailto:mary.kernander@aphsatravel.org). Refer to the step-by-step document (link) for detailed instructions. (link to the PDF). Your login to Gant Travel is (insert profile login name).

**Cancellation:** This Fellowship Award *is not* transferable. If you must cancel, please notify Mary Ellen Bennard, ISM Fellowship Chair, immediately.

If you have any questions or need your confirmation resent to you, please contact Renee Kennedy at [rkennedy@aphsa.org](mailto:rkennedy@aphsa.org) or Donna Jarvis-Miller, APHSA Conference Director at [djarvis-miller@aphsa.org](mailto:djarvis-miller@aphsa.org).

We look forward to welcoming you to the 50<sup>th</sup> ISM Annual Conference!

*On behalf of the ISM Fellowship Committee,*  
Renee Kennedy and Donna Jarvis-Miller

Sunday, October 22	
8:00am-2:00pm	Golf Scramble (additional cost)   Offsite Location: National Golf Course
11:00am - 2:00pm	Community Engagement Event to benefit Malwood
10:00am - 6:30pm	Registration and Information Desk
3:30pm-4:00pm	First Time State and Local Attendee Meet-up (by invite only)
4:00pm - 6:00pm	State and Local Forum (Open to All State and Local Agency Attendees)
6:00pm - 7:00pm	Partner Reception (by invite only)
6:00pm - 7:00pm	Emerging Leaders Reception (by invite only)
7:00pm - 8:30pm	OPENING RECEPTION
Exhibit Hall DE	
Monday, October 23	
7:00am - 4:00pm	Registration and Information Desk
7:30am - 8:30am	Continental Breakfast in Vendor Exhibit Area
8:15m - 10:00am	Opening General Session Welcome: Kristen Dous, ISM Chair Welcome to the DMV Keynote Speakers Conversation with US Department of Health and Human Services Secretary Thomas A. Price (invited) and US Department of Agriculture Secretary Sonny Perdue (invited) with Tracy Wareing Evans, APHSA President and CEO Simon T. Bailey, Keynote Leadership Brilliance
10:00am - 11:00am	Networking Break (Vendor Exhibit Area) Thinking Outside the Box
11:00am - 12:00pm	Practical Applications for HHS of Blockchain, Robotics Process Automation and Cognitive Solutions KPMG Sponsored Session
12:00pm - 12:15pm	ISM Recognition Awards Lunch
12:15pm - 1:30pm	ISM Recognition Awards Lunch
1:30pm - 4:45pm	Session/Transition Time (Not Published)
1:45pm - 2:45pm	The Digital Worker: Transforming HHS Service Delivery in the Fourth Industrial Revolution Deloitte Sponsored Session
2:45pm-3:45pm	Networking Break (Vendor Exhibit Area) Building Partnerships
3:45pm-4:45pm	Services for the People, By the People: User-centered Design Accenture Sponsored Session
4:45pm - 6:30pm	EVENING NETWORKING RECEPTION - Emerging Leaders Poster Sessions & Community Service Project
Tuesday, October 24	
10:00am - 11:00am	Networking Break (Vendor Exhibit Area) Thinking Outside the Box
11:00am - 12:00pm	Does IT Hear What Business is Saying
12:00pm - 12:15pm	ISM Recognition Awards Lunch
12:15pm - 1:30pm	ISM Recognition Awards Lunch
1:30pm - 4:45pm	Session/Transition Time (Not Published)
1:45pm - 2:45pm	The Digital Worker: Transforming HHS Service Delivery in the Fourth Industrial Revolution Deloitte Sponsored Session
2:45pm-3:45pm	Networking Break (Vendor Exhibit Area) Building Partnerships
3:45pm-4:45pm	Services for the People, By the People: User-centered Design Accenture Sponsored Session
4:45pm - 6:30pm	EVENING NETWORKING RECEPTION - Emerging Leaders Poster Sessions & Community Service Project
Wednesday, October 25	
7:00am - 4:00pm	Registration and Information Desk
7:30am - 8:30am	Continental Breakfast in Vendor Exhibit Area
8:15m - 10:00am	Opening General Session Welcome: Kristen Dous, ISM Chair Welcome to the DMV Keynote Speakers Conversation with US Department of Health and Human Services Secretary Thomas A. Price (invited) and US Department of Agriculture Secretary Sonny Perdue (invited) with Tracy Wareing Evans, APHSA President and CEO Simon T. Bailey, Keynote Leadership Brilliance
10:00am - 11:00am	Networking Break (Vendor Exhibit Area) Thinking Outside the Box
11:00am - 12:00pm	Practical Applications for HHS of Blockchain, Robotics Process Automation and Cognitive Solutions KPMG Sponsored Session
12:00pm - 12:15pm	ISM Recognition Awards Lunch
12:15pm - 1:30pm	ISM Recognition Awards Lunch
1:30pm - 4:45pm	Session/Transition Time (Not Published)
1:45pm - 2:45pm	The Digital Worker: Transforming HHS Service Delivery in the Fourth Industrial Revolution Deloitte Sponsored Session
2:45pm-3:45pm	Networking Break (Vendor Exhibit Area) Building Partnerships
3:45pm-4:45pm	Services for the People, By the People: User-centered Design Accenture Sponsored Session
4:45pm - 6:30pm	EVENING NETWORKING RECEPTION - Emerging Leaders Poster Sessions & Community Service Project

**Tuesday, October 24**

Lower Level (Outside Exhibit Hall) Exhibit Hall DE	
7:00am - 4:00pm 7:30am - 8:30am	Registration and Information Desk Continental Breakfast in Vendor Exhibit Area
8:30am - 10:00am	General Session <i>Getting into the Mind of a Cybercriminal</i> Etay Nior, Security Advisor, IBM Security
10:00am - 10:45am	Networking Break (Vendor Exhibit Area) Analytics in Action
10:45am - 11:45pm	Leveraging Data and Technology to Fight Fraud Northrup Grumman Sponsored Session
11:45am - 1:00pm 1:00pm - 1:15pm	Lunch on Your Own HSITAG Luncheon
1:15pm - 2:15pm	Finding New Ways to Impact Lives: Social Programs in the Cognitive Era IBM Sponsored Session
2:15pm - 3:00pm	Networking Break (Vendor Exhibit Area) Theme
3:00pm - 4:00pm	CCWIS Modernization: More Than Just Case Management Microsoft Sponsored Session
4:00pm - 5:15pm	General Session <i>Innovations of Smart Emerging IOE</i> <i>Mobile Technologies for Global Digital Equity Transformation</i> Robbie K. Melton, PhD Associate Vice Chancellor of Mobilization Emerging Technology, Tennessee Board of Regents
5:30pm - 7:00pm 5:45pm - 8:00pm	Network of Women (NOW) Reception (by invite) Dinner on Your Own
8:00pm - 10:30pm	50th Anniversary Celebration Event: Dessert, Entertainment and Networking!
	Exhibit Hall C
	Exhibit Hall DE
	Innovative Practice
	Child Support is Changing
	To CCWIS or No: That is the Question
	Analytics in Action
	Chasing Analytics
	Keeping the Lights On While Modernizing Legacy HHS Systems Infosys Sponsored Session
	Building Partnerships
	Thinking Outside the Box
	Mobile Solutions for Workers and Clients: What Have We Learned So Far? Dione Sponsored Session
	Emerging Leaders Session Session: 1:30 - 3:00 The Health and Human Services Value Curve: Stage Progression and System Change (by invite only)
	Hacking Foster Care
	Building Partnerships
	Designing with the User in Mind
	Exhibit Hall C
	Exhibit Hall DE
	Innovative Practice
	Absence Makes the Help Go Farther: Using Telehealth and Other Remote Communication Models
	How to Leverage Digital Technology to Drive Constituent Experience Adobe Sponsored Session
	Building Partnerships
	Exhibit Hall C
	TBD



AGENDA AT A GLANCE  
 2017 ISM Conference | October 22-25, Washington, DC  
 (schedule and titles subject to change)



Wednesday, October 23	
7:15am - 7:45am	Exhibitor Meeting (sponsors and exhibitors only) Exhibit Hall DE
7:45am - 8:30am	Continental Breakfast in Vendor Exhibit Area Exhibit Hall DE
8:00am - 12:00pm	Registration and Information Desk Lower Level (Outside Exhibit Hall) Innovative Practices
8:30am-9:30am	Streamlined Cloud Solutions Addressing the most Vexing Human Service Challenges Oracle Sponsored Session Building Partnerships
9:30am - 9:45am	Passing the Test
9:45am - 10:45am	Mobile Visit Verification: The Future Concurent Sponsored Session
10:45am - 11:00am	Break Networking (last chance to visit with vendors) - Hall Closes at 11 AM Session Transition Time (Not Published) Exhibit Hall DE
11:00am - 12:00pm	The Surge to Zero: Eliminating a Medicaid Backlog eSystems Sponsored Session Agile 101 Forecast for Human Services 2035: Stormy or Bright?
12:00pm - 12:15pm	Session Transition Time (Not Published)
12:15pm - 2:00pm	General Session Lunch and Program Presentation of the 2017 Emerging Leaders Class   ISM 2018 Invitation Federal Systems Panel General Session Lunch and Program
2:00pm-2:15pm	Networking Break Exhibit Hall C
2:15pm - 3:30pm	Federal Systems Roundtable (open to state and local attendees only) Inviting: Center for Medicaid & CHIP Services, Centers for Medicare & Medicaid Services, (HHS); Administration for Children & Families (ACF), HHS; Food and Nutrition Services, U.S. Department of Agriculture; Children's Bureau, Administration for Children, Youth & Families, ACF, HHS; Office of Child Support Enforcement, ACF, HHS
	See you at next year's ISM Conference: Seattle, WA 2018 Exhibit Hall C

Emerging Leaders Session  
 8:30am-10:00am  
 Managing and Leading Multi-Generational Teams  
 (by invite only)

Analytics in Action  
 Tunnel Vision: Scarcity and Decision Making in the Information Age

Forecasting the Future