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STATE OF NEW HAMPSHIRE

DEPARTMENT OF HEALTH AND HUMAN SERVICES

DIVISION OF PUBLIC HEALTH SERVICES

29 HAZEN DRIVE, CONCORD, NH 03301 603-271-4501 1-800-852-3345 Ext. 4501 Fax: 603-271-4827 TDD Access: 1-800-735-2964 www.dhhs.nh.gov

June 28, 2020

Commissioner Lisa M. Morris Director

Lori A. Shibinette

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Health and Human Services, Division of Public Health Services. to amend existing contracts with the vendors listed in bold below for family planning services, by decreasing the total price limitation by \$18,615 from \$6,740,866 to \$6,722,251 with no change to the contract completion dates of June 30, 2021 effective upon Governor and Council approval. 100% General Funds.

The original contracts and subsequent amendments were approved by Governor and Council as indicated in the table below.

| Vendor Name | Vendor Code | Area Served | Current . Amount | Increase (Decrease) | Revised Amount | G&C Approval |
|--|-----------------|-------------------|------------------|------------------------|-------------------|---|
| Amoskeag Health | 157274 -B001 | Manchester, NH | \$530,172 | (\$556) | \$529,616 | O: 11/08/2017 Item #21A A01: 06/19/19 Item #78F A02: 12/18/19 Item #16 |
| Community Action Program – | tion Program - | | | | | O: 11/08/2017 Item #21A |
| Belknap Merrimack | 177203 -B003 | Concord, NH | \$773,790 | \$0 | \$773,790 | A01: |
| Counties, Inc. | | | | | | 8/14/2018 |
| Concord Hospital, Inc. Family Health Center | 177653 -B011 | Concord, NH | \$518,196 | (\$453) | \$517,743 | O: 11/08/2017 Item #21A A01: 8/14/2018 A02: 06/19/19 Item #78F A03: 12/18/19 Item #16 |
| Coos County Family Health | 155327 -B001 | Berlin, NH | \$314,540 | (\$1,052) | \$313,488 | O: 11/08/2017 Item #21A A01: 06/19/19 Item #78F A02: 12/18/19 Item #16 |

| Equality Health Center | 257562 -B001 | Concord, NH | \$359,600 | (\$619) | \$358,981 | O: 11/08/2017 Item #21A A01: 06/19/19 Item #78F A02: 12/18/19 Item #16 |
|---|--|-------------------|-----------------|-------------|-------------|--|
| Joan G. Lovering Health Center | 175132 -R001 | Greenland, NH | \$445,792 | (\$102) | \$445,690 | O: 11/08/2017 Item #21A A01: 06/19/19 Item #78F A02: 12/18/19 Item #16 |
| Lamprey Health Care | 177677 -R001 | Nashua, NH | \$925,204 | (\$2,276) | \$922,928 | O: 11/08/2017 Item #21A A01: 06/19/19 Item #78F A02: 12/18/19 Item #16 |
| Mascoma Community Health Care, Inc. | 283136 -B001 | Canaan, NH | \$200,000 | \$0 | \$200,000 | O: 11/08/2017 |
| Planned Parenthood of Northern New England | 177528 -R002 | Colchester, VT | \$2,296,00 0 | (\$13,557) | \$2,282,443 | O: 11/08/2017 Item #21A A01: 06/19/19 Item #78F A02: 12/18/19 Item #16 |
| White Mountain Community Health Center | 174170 -R001 | Conway, NH | \$377,572 | \$ 0 | \$377,572 | O: 11/08/2017 Item #21A A01: 06/26/19 Late Item #A |
| · · · · · · · · · · · · · · · · · · · | | Total: | \$6,740,866 | (\$18,615) | \$6,722,251 | |

Funds are available in the following accounts for State Fiscal Years 2020 and 2021, with the authority to adjust budget line items within the price limitation and encumbrances between state fiscal years through the Budget Office, if needed and justified.

See attached fiscal details.

EXPLANATION

The purpose of this request is to reduce funding for contractors funded through the family planning program in order to allow the Department to fund the Family Planning Program database.

Through this contract, the New Hampshire Family Planning Program will bring a heightened focus on vulnerable populations, including: the uninsured, adolescents, LGBTQ, those needing confidential services, refugee communities, and persons at risk of unintended pregnancy and/or sexually transmitted infections due to substance abuse. Approximately 14,000 individuals will be served from July 1, 2020 to June 30, 2021.

The Family Planning Program database is essential to programmatic activities, performance, and required for program evaluation. In the past, the database was funded solely through federal funds. However, federal regulations do not allow the use of federal funds for this database.

His Excellency, Governor Christopher T. Sununu and the Honorable Council
Page 3 of 3

The contracted vendors are performing and meeting their contractual obligations and performance requirements. Family planning services allow men and women to prevent unintended pregnancies and adequately space births for improved maternal and infant outcomes. Family planning also gives individuals the opportunity to increase personal advancements in careers and education. Each vendor provides contraception, sexual transmitted disease testing and treatment, basic infertility services, annual primary care services and other clinical services including breast and cervical cancer screenings. This program allows individuals to decide if and when they would like to have children which leads to positive health outcomes for infants, women, and families.

The Department will continue monitoring contracted services using the following performance measures:

- The percent of clients in the family planning caseload who respectively were under 100% Federal Poverty Level (FPL), were under 250% FPL, were males, and under twenty (20) years of age.
- The percent of clients served in the family planning program that were Medicaid recipients at the time of their last visit.
- The proportion of women under twenty-five (25) screened for Chlamydia and tested positive.
- The percent of family planning clients of reproductive age who receive preconception counseling.
- The percent of women aged 15-44 at risk of unintended pregnancy that is provided a
 most effective (sterilization, implants, intrauterine devices or systems (IUD/IUS)) or
 moderately effective (injectable, oral pills, patch, ring, or diaphragm) contraceptive
 method.
- The percent of family planning clients less than eighteen (18) years of age who received
 education that abstinence is a viable method of birth control.
- The percentage of family planning clients who received STD/HIV reduction education.

Should the Governor and Executive Council not authorize this request, the Department will be unable to fund the Family Planning Program database, which is essential to programmatic activities, performance, and required program evaluation. Without the Family Planning Program database, the program will not be in federal compliance with the Office of Population Affairs Title X program requirements, which could result in program would losing federal funding.

Area served: Statewide

Source of Funds: 100% General Funds

Respectfully submitted,

Lori A. Shibinette

The Department of Health and Human Services' Mission is to join communities and families in providing opportunities for citizens to achieve health and independence.

05-95-90-902010-5530 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POPULATION HEALTH & COMMUNITY SERVICES, FAMILY PLANNING PROGRAM

CFDA#93.217

FAIN#FPHPA006407

52% Federal and 48% General

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|-----------------------------------|-------------|-------------------------|------------------------------------|----------------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$170,618 | so - | \$170,618 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$170,618 | \$0 | \$170,618 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$92,980 | \$0 | \$92,980 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | \$32,669 | \$0 | \$32,669 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$92,980 | \$0 | \$92,980 |
| 2021 | 102-500731 | Contracts for Program Services | 90080207 | \$32,669 | \$0 | \$32,669 |
| | | | · Subtotal: | \$592,534 | \$0 | \$592,534 |

| White Mount | ain Community He | ealth Center | | Vendor ID #174170-R001 | | |
|-------------|------------------|-----------------------------------|------------|-------------------------|------------------------------------|----------------------------|
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | . \$83,108 | \$0 | \$83,108 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$83,108 | \$0 | \$83,108 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$40,030 | \$0 | \$40,030 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | \$43,078 | \$0 | \$43,078 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$40,030 | \$0 | \$40,030 |
| 2021 | 102-500731 | Contracts for Program Services | 90080207 | \$43,078 | \$0 | \$43,078 |
| | | | Subtotal: | \$332,432 | \$0 | \$332,432 |
| | | | Total | \$924,966 | \$0 | \$924,966 |

05-95-90-902010-5530 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POPULATION HEALTH & COMMUNITY SERVICES, FAMILY PLANNING PROGRAM

100% Foderal Funds

| Concord Hos | pital | | | Vendor ID #177653-B011 | | | |
|-------------|---------------|-----------------------------------|------------|-------------------------|------------------------------------|----------------------------|--|
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget | |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$96,517 | \$0 | \$96,517 | |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$96,517 | \$0 | \$96,517 | |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | \$0 | \$0 | |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | \$0 | \$0 | |
| | | | Subtotal: | \$193,034 | so so | \$193,034 | |

Family Planning Fiscal Details

| Coos County | Family Health Ce | nter | Ven | dor ID #155327-B001 | | |
|---------------|---|---------------------------------------|------------------------------|-------------------------|------------------------------------|----------------------------|
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$66,274 | \$0 | \$66,274 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$66,274 | \$0 | \$66,274 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | so | \$0 | \$0 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | \$0 | \$0 |
| | | <u> </u> | Subtotal: | \$132,548 | so | \$132,548 |
| | γ · · · · · · · · · · · · · · · · · · · | <u> </u> | \\ \frac{1}{2} = \frac{1}{2} | ID #057560 B004 | · | |
| Equality Heal | in Center | | vena | or ID #257562-B001 | h | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$78,400 | \$0 | \$78,400 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$78,400 | \$ 0 | \$78,400 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | \$0 | \$0 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$ 0 | \$0 | \$0 |
| • | | | Subtotal: | \$156,800 | \$0 | \$156,800 |
| Joan G. Love | ring Health Care | | Vend | or ID #175132-R001 | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2048 | 102-500731 | Contracts for Program Services | 90080203 | \$99,948 | \$0 | \$99,948 |
| 2019 | 102-500731 | Contracts for, Program Services | 90080203 | \$99,948 | \$0 | \$99,948 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | \$0 | \$0 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | \$0 | \$0 . |
| | | | Subtotal: | \$199,896 | \$0 | \$199,896 |
| | | · · · · · · · · · · · · · · · · · · · | <u> </u> | 1 | | |
| Lamprey Hea | Ith Care | , | Vendo | r ID #177677-R001 | | · |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Rovised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$201,582 | \$0 | \$201,582 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$201,582 | \$0 | \$201,582 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | so | \$0 | \$0 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | so | so | \$0 |
| | | | Subtotal: | \$403,164 | so | \$403,164 |
| | | | | <u> </u> | | |

| Amoskeag He | ealth | Vendor ID : | #157274-B001 | | | |
|-------------|---------------|-----------------------------------|--------------|-------------------------|------------------------------------|----------------------------|
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$109,925 | \$0 | \$109,925 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$109,925 | \$0 | \$109,925 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | \$0 | \$0 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | \$0 | \$0 |
| | | | Subtotal: | \$219,850 | \$0 | \$219,850 |
| | 1) 11: 14: 0 | | No-de | or ID #283136-B001 | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$77,382 | \$0 | \$77,382 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$77,382 | \$0 | \$77.382 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | \$0 | \$0 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | \$0 | \$0 |
| | | | Subtotal: | \$ 154,764 | \$0 | \$154,764 |

\$2,385,022

\$0

\$2,385,022

05-95-90-902010-5530 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POPULATION HEALTH & COMMUNITY SERVICES, FAMILY PLANNING PROGRAM

AU 5530 TOTALS:

100% General Funds

| Concord Hos | pital | - | | Vendor ID #177653-B011 | | PO 1059188 |
|-------------|---------------------------------------|-----------------------------------|------------|-------------------------|------------------------------------|----------------------------|
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 |
| 2019 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$96,517 | \$0 | \$96,517 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$96,517 | (\$453) | \$96,064 |
| | | | Subtotal: | \$193,034 | (\$453) | \$192,581 |
| | <u>.</u> | 1 | · <u>·</u> | | 'H (* | |
| Coos County | Family Health Ce | nter | | Vendor ID #155327-B001 | | PO 1069366 |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Rovised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 |
| 2019 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$66,274 | \$0 | \$66,274 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$66,274 | (\$1,052) | \$65,222 |
| | · · · · · · · · · · · · · · · · · · · | | Subtotal: | \$132,548 | (\$1,052) | \$131,496 |

Family Planning Fiscal Details

| Equality Healt | th Center | | | /endor ID #257562-B001 | ĭ | PO 1069192 |
|----------------|------------------|-----------------------------------|-----------------|-------------------------|------------------------------------|--------------------------------|
| Equality 11001 | 11 0011101 | Τ | | 1 | Increased | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | | Revised Modified . Budget |
| 2018 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 |
| 2019 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 . |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$78,400 | \$0 | \$78,400 |
| 2021 . | 102-500731 | Contracts for Program Services | 90080208 | \$78,400 | (\$619) | \$77,781 |
| | • | | Subtotal: | \$156,800 | (\$619) | \$156,181 |
| | | <u> </u> | | | | 00.400450 |
| Joan G. Love | ring Health Care | Υ | | /endor ID #175132-R001 | Increased | PO 1069193 Revised Modified |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | (Decreased) | Budget |
| 2018 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 |
| 2019 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$99,948 | \$0 | \$99,948 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$99,948 | (\$102) | \$99,846 |
| | | | Subtotal: | \$199,896 | (\$102) | \$199,794 |
| | | <u> </u> | 1/2 | Mar ID #477677 D004 | | PO 1069349 |
| Lamprey Hea | ith Care | T | | ndor ID #177677-R001 | increased | PO 1069349 |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 |
| 2019 | 102-500731 | Contracts for Program Services | | \$0 | \$0. | \$0 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$201,582 | \$0 | \$201,582 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$201,582 | (\$2,276) | \$199,306 |
| | | | Subtotal: | \$403,164 | (\$2,276) | \$400,888 |
| - | <u> </u> | | | | | |
| Amoskeag Ho | alth | Vendor ID | #157274-B001 | | | PO 1069352 |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 |
| 2019 | 102-500731 | Contracts for Program Services | | \$0 . | \$0 | \$0 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$109,925 | \$0 | \$109,925 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$109,925 | (\$556) | \$109,369 |
| | | | Subtotal: | \$219,850 | (\$556) | \$219,294 |
| | | | , | | | |
| Planned Pare | nthood of Northe | rn New England | ~ | Vandor ID #177528-R002 | | |
| 100% Genera | l Funds | | | | | PO 1069194 |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080213 | \$274,000 | \$0 | \$274,000 |
| 2019 | 102-500731 | Contracts for Program Services | 90080213 | \$274,000 | \$0 | \$274,000 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$874,000 | \$0 | \$874,000 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$874,000 | (\$13,557) | \$860,443 |
| | · | . rogium dormood | Subtotal: | \$2,296,000 | (\$13,557) | \$2,282,443 |
| | | <u> </u> | AU 5530 TOTALS: | \$3,601,292 | (\$18,615) | \$3,582,677 |
| | J | <u> </u> | | | | |

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|---------------------|------------------|--------------------------|-----------------------------|-------------------------|------------------------------------|---------------------------------------|
| 5-95-45-45001 | 0-6146 HEALTH | AND SOCIAL SERVICE | ES, DEPT OF HEALTH AND | HUMAN SVS, HHS: TRAN | SITIONAL ASSIST | ANCE, DIVISION OF |
| TRANSITIONAL | L ASSISTANCE, (| DIVISION OF FAMILY | ASSISTANCE, AND TEMPO | RARY | | |
| | O NEEDY FAMIL | | | | | |
| | FAIN# 1801NHT | tion for Children and | leral Funds | | | |
| -UNDER: US L | Administra | tion for Children and | rainilles | | | · · · |
| Community Ac | tion Program – E | lelknap Merrimack C | ounties, Inc. Venord ID #17 | 7203-B003 | | |
| Fiscal Year | Class/Account | Class Title | Job Number | - | (Dagrasead) | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$45,314 | \$0 | \$45,314 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$45,314 | \$0 | \$45,314 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$45,314 | \$0 | \$45,314 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$45,314 | \$0 | \$45,314 |
| | | | Subtotal: | \$181,256 | \$0 | \$181,256 |
| Concord Hosp | ital Vandar II | D #177653-B011 | | | | <u> </u> |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$33,032 | \$0 | \$33,032 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$33,032 | \$0 | \$33,032 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$33,032 | \$0 | \$33,032 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$33,032 | \$0 | \$33,032 |
| | | | Subtotal: | \$132,128 | \$0 | \$132,128 |
| ··· | <u></u> | <u> </u> | <u>'</u> | | | |
| Coos County I | amily Health Ce | nter Vendor ID : | #155327-B001 | <u> </u> | Increased | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$12,361 | \$0 | \$12,361 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$12,361 | \$0 | \$12,361 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$12,361 | \$0 | \$12,361 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$12,361 | \$0 | \$12,361 |
| | | | Subtotal: | \$49,444 | \$0 | \$49,444 |
| Equality Healt | h Contor | endor ID #257562-B0 | <u> </u> | | | · · · · · · · · · · · · · · · · · · · |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| | | | Subtotal: | \$46,000 | so . | \$46,000 |
| | | L | | | - | |
| Joan G. Lover | ing Health Care | Vendor ID #17 | 5132-R001 | ļ | Incressed | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |

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| 2040 | E00 E00004 | Payment for | 45020202 | 614 500 | | \$11,500 |
|--------------|------------------|--------------------------|------------------------|-------------------------|------------------------------------|----------------------------|
| 2019 | 502-500891 | Providers | 45030203 | \$11,500 | \$0 | |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| | | | Subtotal: | \$46,000 | \$0 | \$46,000 |
| Lamprey Heal | th Care Ve | L endor ID #177677-R0 | 01 | | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 · | 502-500891 | Payment for Providers | 45030203 | \$29,719 | \$0 | \$29,719 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$29,719 | \$0 | \$29,7,19 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$29,719 | \$ 0 | \$29.719 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$29,719 | \$0 | \$29,719 |
| | | | Subtotal: | \$118,876 | \$0 | \$118,876 |
| Amoskeag He | alth Vendo | or ID #157274-B001 | , | | , | |
| Fiscal Year | Class/Account | Class Title . | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$ 0 | \$22,618 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| | | | Subtotal: | \$90,472 | \$0 | \$90,472 |
| Mascoma Con | nmunity Health C | enter Vende | or ID #283136-B001 | | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$0 | \$0 | \$0 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$0 | \$0 | \$0 |
| | | | Subtotal: | \$45,236 | \$0 | \$45,236 |
| | | | | | | |
| White Mounta | In Community He | ealth Center Vend | or ID #174170-R001 | | Increased | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,285 | \$0 | \$11,285 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$11,285 | \$0 | \$11,285 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$11,285 | \$0 | \$11,285 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$11,285 | \$0 | \$11,285 |
| | | | Subtotal: | \$45,140 | \$0 | \$45,140 |
| | - | • | AU 6146 TOTAL: | \$754,552 | \$0 | \$754,552 |

Totals

\$6,740,866

(\$18,615)

\$6,722,251

New Hampshire Department of Health and Human Services Family Planning Services



State of New Hampshire Department of Health and Human Services Amendment #3 to the Family Planning Services

This 3rd Amendment to the Family Planning Services contract (hereinafter referred to as "Amendment #3") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Amoskeag Health (formerly Manchester Community Health Center), (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 145 Hollis Street, Manchester NH 03101.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on November 8, 2017, (Item #21A), as amended on June 19, 2019, (Late Item #78), and as amended on December 18, 2019, (Item # 16), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37, General Provisions, Block 1.3, Contractor Name, to read: Amoskeag Health
- Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$529.616.
- 3. Modify Exhibit B, Amendment #2 Method and Conditions Precedent to Payment, Section 4, Subsection 4.1 to read:
 - 4.1 Payment shall be on a cost reimbursement basis for actual expenditures incurred in the fulfillment of this Agreement, and shall be in accordance with the approved line items as specified in Exhibit B-1, Exhibit B-2, Exhibit B-3, Exhibit B-4, Exhibit B-5 Budget Amendment #2, Exhibit B-6 Budget Amendment #3, Exhibit B-7 Budget Amendment #2 and Exhibit B-8, Budget Amendment #2.
- 4. Modify Exhibit B-6 Amendment #2 Budget, Family Planning Funds, State Fiscal Year 2021 by replacing in its entirety with Exhibit B-6 Amendment #3 Budget, Family Planning Funds, State Fiscal Year 2021, which is attached hereto and incorporated by reference herein.

Contractor Initials MF

New Hampshire Department of Health and Human Services Family Planning Services



All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #3 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

| | State of New Hampshile |
|-----------|--|
| • | Department of Health and Human Services |
| 5-22-2020 | Clast Jago |
| Date | Name: Lisa Morris |
| | Title: Director |
| | Amoskeag Health |
| 05/20/20 | the house of the same of the s |
| Date | Name. |
| | Title: Kris McCracken, President/CEO |

New Hampshire Department of Health and Human Services Family Planning Services



The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

May 28, 2020

Date

Christopher Marshall

Name:
Title:

I hereby certify that the foregoing Amendment was approved by the Governor and Executive Council of the State of New Hampshire at the Meeting on: ______ (date of meeting)

OFFICE OF THE SECRETARY OF STATE

Name:

Title:

Date

Exhibit B-6 - Amendment #3 Budget Family Planning Funds

| New Hampshire Department of Health and Human Services |
|---|
| COMPLETE ONE BUDGET FORM FOR EACH BUDGET PERIOD |

Bidder/Program Name: Amoskeag Health

Budget Request for: Family Planning Services

Budget Period: July 1, 2020 - June 30, 2021

| STATE OF THE STATE | <u> </u> | | | al Program,Coat | | | | | Cor | tractor, Share / Match | | - | ', Fur | ided by DHHS contract | share | |
|--|----------|---------------|----|-----------------|-----|------------|----|-------------|-----|------------------------|-----------------|---------------|----------------|---|----------------|--------------|
| | 1 | A 14 A C. I. | t. | Indirect | | Total | | Direct | | Indirect | - Total | | Direct | Indirect | | Total |
| Line Item | | Incremental : | | Fixed. | | | l | Incremental | | Fixed | - | • | Incremental, ' | Fixed | • | |
| Total Salary/Wages | \$ | 90,167.38 | | 9,016.74 | | 99,184,12 | 3 | | \$ | 9,016.74 | | 9,016.74 | | | Τs | 90,167,3 |
| 2. Employee Benefits | \$ | 17,221,62 | \$ | 1,722,18 | 5 | 18,943.78 | \$ | - | 5 | 1,722.16 | \$ | 1,722.16 | | | 13 | 17,221.6 |
| . Consultants | 5 | | \$ | | \$ | - | \$ | | ŝ | | \$ | | \$ | s · | tš | |
| . Equipment: | \$ | - | \$ | | S | | \$ | | 3 | | \$ | | s · | \$ - | 13- | |
| Rental | j \$ | | \$ | | \$ | | \$ | - | 5 | | \$ | - | \$ - | \$. | 13 | |
| Repair and Maintenance | \$ | - | 5 | | 5 | | \$ | | \$ | | \$ | • | Š | \$ | tš | |
| Purchase/Depreciation | \$ | | \$ | | 1 5 | - | \$ | | \$ | | \$ | - | \$ | š · | tš | . |
| _Supplies: | \$ | • | \$ | | \$ | | 5 | | 3 | - | \$ | - | \$ | \$ | 13 | <u>-</u> |
| Educational \ | S. | | S | | 3 | - 1 | \$ | | \$ | - | \$ | - | \$ - | s · | lš. | |
| Lab | \$ | | \$ | | \$ | | \$ | - " | 3 | - | \$ | | \$. | \$. | 13 | |
| Pharmacy | \$ | 1,330.00 | S | 133.00 | 5 | 1,463.00 | \$ | | \$ | 133.00 | \$ | 133.00 | \$ 1,330,00 | \$ - | 1: | 1,330.0 |
| Medical | \$ | 400.00 | \$ | 40.00 | 3 | 440.00 | \$ | • | 3 | 40.00 | \$ | 40.00 | | <u>, </u> | ۱ ۱ | 400.0 |
| Office | \$ | | \$ | | 15 | | \$ | - | 3 | | Š | | \$ | Š | t | |
| Travel | 15 | | \$ | | \$ | | \$ | | 5 | | \$ | | \$ | \$ | tš | |
| Occupancy | 1 \$ | | \$ | - | \$ | | \$ | • | \$ | | \$ | | \$. | s : | ١š | - |
| Current Expenses | S | | \$ | - | 15 | | \$ | | 5 | - | \$ | | Š | \$ | t | |
| Telephone | 1 \$ | | \$ | - | \$ | | \$ | | 3 | | 5 | - | 2 | s | 13 | - |
| Postage | \$ | - | \$ | - | s | • | \$ | | \$ | | \$ | - | \$ | \$. | 15 | <u> </u> |
| Subscriptions | \$ | | \$ | | \$ | | \$ | - | 5 | - | S | | 2 | s | l č | |
| Audit and Legal | \$ | - | \$ | - | \$ | • | S | | \$ | - | \$ | - | š · | \$ | 1 | · · · · · · |
| Insurance | S | | \$ | • | \$ | | \$ | | \$ | | s | - | \$ | \$ - | l c | <u>-</u> |
| Board Expenses | \$ | - | S | - | s | - | \$ | | \$ | - 1 | s | -: | <u>.</u> . | 2 | l C | <u>.</u> |
| . Software | S | • | \$ | | 15 | - | \$ | | 5 | | \$ | | \$ | \$ | ١š | <u>-</u> |
| Marketing/Communications | \$ | - | \$ | - | \$ | - | \$ | | 3 | • | \$ | - 1 | \$ | \$ | 15 | · |
| Staff Education and Training | \$ | 250.00 | \$ | 25.00 | \$ | 275.00 | \$ | • | \$ | 25,00 | \$ | 25.00 | | \$. | 13 | 250.0 |
| 2. Subcontracts/Agreements | \$ | | \$ | | 5 | | ş | - | \$ | | \$ | = | \$ | \$. | tš | 2,50.0 |
| Other (specific details mandatory); | \$ · | | S | | \$ | | 5 | | 5 | | S | | 2 | \$ | ₩ | |
| | S | - | \$ | - | \$ | - | \$ | | s | | \$ | | 2 | \$: | lš | <u>.</u> |
| | \$ | - | \$ | - | \$ | • | \$ | | 5 | | \$ | | \$ | \$ | t | - |
| | \$ | - | \$ | | 3 | - | \$ | | \$ | | <u> </u> | | 2 | • | ₩ | |
| TOTAL | 1 | 109,369.00 | \$ | 10,936.90 | \$ | 120,305.90 | 3 | - | 3 | 10,936.90 | \$ 1 | ,936.90 | · | * | \ | 109,369.00 |
| Idirect As A Percent of Direct | | ., | _ | 10.00% | _ | | _ | | Ť. | 70,000.00 | - '' | ,000.00 | 103,303.04 | 0% | ٠. | 103,363.00 |

Amoskeag Health
RFA-2018-DPHS-03-FAMIL-07-A03
Exhibit 8-6, Budget Family Planning Funds Amendment #3
Page 1 of 1

Contractor Initials: 14

State of New Hampshire Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that AMOSKEAO HEALTH is

New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on May 07, 1992. I further certify that
all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is
concerned; and the attached is a true copy of the list of documents on file in this office.

Business ID: 175115

Certificate Number: 0004694687



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Scal of the State of New Hampshire, this 6th day of January A.D. 2020.

William M. Gardner

Secretary of State



145 Hollis Street Manchester, NH 03101 603-626-9500 www.amoskeaghealth.org

To Whom it May Concern,

12/06/2019

Please be advised that Manchester Community Health Center is Doing Business as Amoskeag Health. If you have any questions please feel free to contact me directly.

Regards,
Jael Roberge
Administrative Assistant to the CEO/President
iroberge@amoskeaghealth.org
603-935-5229

CERTIFICATE OF AUTHORITY

- I, <u>David Crespo</u>, hereby certify that:

 (Name of the elected Officer of the Corporation/LLC; cannot be contract signatory)
- 1. I am a duly elected Clerk/Secretary/Officer of Amoskeag Health (Corporation/LLC Name)
- 2. The following is a true copy of a vote taken at a meeting of the Board of Directors/shareholders, duly called and held on March 3, 2020, at which a quorum of the Directors/shareholders were present and voting.

 (Date)

VOTED: That Kris McCracken, President/CEO (may list more than one person)
(Name and Title of Contract Signatory)

is duly authorized on behalf of Amoskeag Health to enter into contracts or agreements with the State (Name of Corporation/ LLC)

of New Hampshire and any of its agencies or departments and further is authorized to execute any and all documents, agreements and other instruments, and any amendments, revisions, or modifications thereto, which may in his/her judgment be desirable or necessary to effect the purpose of this vote.

3. I hereby certify that said vote has not been amended or repealed and remains in full force and effect as of the date of the contract/contract amendment to which this certificate is attached. This authority remains valid for thirty (30) days from the date of this Certificate of Authority. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all such limitations are expressly stated herein.

Dated: 5/20/2020

Signature of Elected Officer

Name: David Crespo Title: Board Secretary

MANCCOM-01

JTHAMM



CERTIFICATE OF LIABILITY INSURANCE

DATE (MN/DD/YYYY) 11/4/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in fleu of such endorsement(s). PRODUCER License # AGR8150 CONTACT PHONE (AC, No, Ext): (603) 622-2855 FAR, No): (603) 622-2854 Clark Insurance Опе Sundial Ave Sulte 302N Manchester, NH 03103 Apoless: jthamm@clarkinsurance.com NAIC # INSURER(S) AFFORDING COVERAGE INSURER A : Selective Insurance Company of the Southeast 39926 INSURER B.: Citizons Ins Co of America 31534 NSURED Manchester Community Health Center dba Amoskozo Health 145 Hollis Street INSURER D Manchestor, NH 03101 NSURER E MSURER F CERTIFICATE NUMBER: **COVERAGES** THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN. THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. POUCY EFF POUCY EXP ADDL SUBR POLICY NUMBER TYPE OF INSURANCE 1,000,000 X COMMERCIAL GENERAL LIABILITY EACH OCCURRENCE 300,000 DAMAGE TO RENTED PREMISES (Ea occurrence) CLAIMS-MADE | X OCCUR 11/1/2019 11/1/2020 S 2291045 10,000 MED EXP (Any one person) 1,000,000 PERSONAL & ADV INJURY 3,000,000 GENTL AGGREGATE LIMIT APPLIES PER: GENERAL AGGREGATE 3,000,000 PRO POLICY PRODUCTS - COMPIOP AGG OTHER COMBINEO SINGLE LIMIT AUTOMODILE LIADILITY ANY AUTO **BODILY INJURY (Per person)** SCHEDULED AUTOS OWNED AUTOS ONLY BODILY INJURY (Per accident)
PROPERTY DAMAGE
(Per accident) HIRED ONLY NON-SYMED UMBRELLA LIAB OCCUR EACH OCCURRENCE EXCESS LIAD CLAIMS-MADE **AGGREGATE** RETENTION X PER STATUTE OTH-ER WORKERS COMPENSATION AND EMPLOYERS LIABILITY 500 000 WBVH092216 11/1/2019 11/1/2020 ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICERALEMBER EXCLUDED? [Mandatory in NH] EACH ACCIDENT 500,000 E.L. OISEASE - EA EMPLOYER 500,000 If yes, describe under DESCRIPTION OF OPERATIONS below DISEASE - POLICY LIMIT DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 181, Additional Remarks Schedule, may be attached if more space is required) CANCELLATION CERTIFICATE HOLDER SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. NH Dept of Health & Human Services (DHHS) 129 Pleasant Street Concord, NH 03301 ANTHORIZED REPRESENTATIVE



MISSION

To improve the health and well-being of our patients and the communities we serve by providing exceptional care and services that are accessible to all.

VISION

We envision a healthy and vibrant community with strong families and tight social fabric that ensures everyone has the tools they need to thrive and succeed.

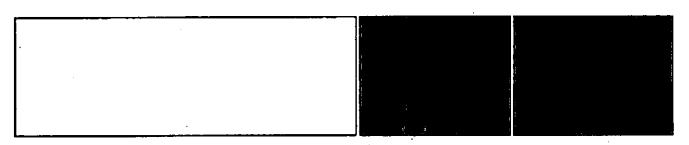
CORE VALUES

We believe in:

- Promoting wellness and empowering patients through education
- Fostering an environment of respect, integrity and caring where all people are treated equally with dignity and courtesy
- Providing exceptional, evidence-based and patient-centered care
- Removing barriers so that our patients achieve and maintain their best possible health

Where quality and compassion meet family and community







FINANCIAL STATEMENTS

June 30, 2018 and 2017

With Independent Auditor's Report



INDEPENDENT AUDITOR'S REPORT

Board of Directors
Manchester Community Health Center

We have audited the accompanying financial statements of Manchester Community Health Center, which comprise the balance sheets as of June 30, 2018 and 2017, and the related statements of operations, changes in net assets, and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with U.S. generally accepted accounting principles; this includes the design, implementation and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with U.S. generally accepted auditing standards. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Board of Directors Manchester Community Health Center Page 2

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Manchester Community Health Center as of June 30, 2018 and 2017, and the results of its operations, changes in its net assets and its cash flows for the years then ended, in accordance with U.S. generally accepted accounting principles.

Berry Dunn McNeil & Parker, LLC

Portland, Maine March 29, 2019

Balance Sheets

June 30, 2018 and 2017

ASSETS

| | <u> 2018</u> | <u>2017</u> |
|--|--|--|
| Current assets Cash and cash equivalents Patient accounts receivable, less allowance for uncollectible accounts of \$1,219,080 in 2018 and \$1,702,394 in 2017 Grants and other receivables Prepaid expenses | \$ 1,045,492 1,842,714 465,850 162,423 | \$ 671,890 2,058,763 942,811 131,702 |
| Total current assets | 3,516,479 | 3,805,166 |
| Investment in limited liability company | 22,589 | 20,298 |
| Property and equipment, net | 4,650,347 | 4,362,418 |
| Total assets | \$ <u>8,189,415</u> | \$ <u>8,187,882</u> |
| LIABILITIES AND NET ASSETS | | • |
| Current liabilities Line of credit Accounts payable and accrued expenses Accrued payroll and related expenses Current maturities of long-term debt Total current liabilities | \$ 1,185,000 583,461 1,116,406 53,722 2,938,589 | \$ 810,000 1,057,214 1,059,280 52,316 2,978,810 |
| Long-term debt, less current maturities | 1,153,279 | 1,206,475 |
| Total liabilities | 4,091,868 | 4,185,285 |
| Net assets Unrestricted Temporarily restricted Permanently restricted Total net assets Total liabilities and net assets | 3,392,211 603,978 101,368 4,097,547 \$ 8,189,415 | 3,091,080 810,159 101,358 4,002,597 \$ 8,187,882 |

Statements of Operations

Years Ended June 30, 2018 and 2017

| | <u>2018</u> | <u>2017</u> |
|--|-------------------|------------------------|
| Operating revenue | | , |
| Patient service revenue | \$ 9,898,890 | \$ 9,734,445 |
| Provision for bad debts | <u>(749,930)</u> | (1,687,439) |
| Net patient service revenue | 9,148,960 | 8,047,006 |
| Grants, contracts and support | 7,304,866 | 7,027,192 |
| Other operating revenue | 180,701 | 109,815 |
| Net assets released from restriction for operations | <u>1,027,841</u> | <u>. 716,090</u> |
| Total operating revenue | <u>17,662,368</u> | 15,900,103 |
| Operating expenses | | |
| Salaries and benefits | 13,316,043 | 12,556,077 |
| Other operating expense | 4,314,950 | 4,579,067 |
| Depreciation | 402,532 | 336,129 |
| Interest expense | <u>91,771</u> | <u>54,071</u> |
| Total operating expenses | 18,125,296 | 17,525,344 |
| Deficiency of revenue over expenses | (462,928) | (1,625,241) |
| Grants for capital acquisition | - | 69,001 |
| Net assets released from restriction for capital acquisition | <u>764,059</u> | <u>328,693</u> |
| Increase (decrease) in unrestricted net assets | \$ <u>301,131</u> | \$ <u>(1,227,547</u>) |

Statements of Changes in Net Assets

Years Ended June 30, 2018 and 2017

| | <u>2018</u> | <u>2017</u> |
|--|---|-------------------------------------|
| Unrestricted net assets Deficiency of revenue over expenses Grants for capital acquisition Net assets released from restriction for capital acquisition | \$ (462,928) | \$ (1,625,241) 69,001 328,693 |
| Increase (decrease) in unrestricted net assets | <u>301,131</u> | (1,227,547) |
| Temporarily restricted net assets Contributions Net assets released from restriction for operations Net assets released from restriction for capital acquisition | 1,585,719 (1,027,841) <u>(764,059</u>) | 1,273,242 (716,090) (328,693) |
| (Decrease) increase in temporarily restricted net assets | <u>(206,181</u>) | 228,459 |
| Change in net assets | 94,950 | (999,088) |
| Net assets, beginning of year | 4,002,597 | 5,001,685 |
| Net assets, end of year | \$ <u>4,097,547</u> | \$ <u>4,002,597</u> |

Statements of Cash Flows

Years Ended June 30, 2018 and 2017

| • | <u>2018</u> | <u>2017</u> |
|--|---------------------|---------------------|
| Cash flows from operating activities | | |
| Change in net assets | \$ 94,950 | \$ (999,088) |
| Adjustments to reconcile change in net assets to net cash provided | • | (100,000) |
| (used) by operating activities | | |
| Provision for bad debts | 749,930 | 1,687,439 |
| Depreciation | 402,532 | |
| Equity in earnings from limited liability company | (2,291) | |
| Contributions and grants for long-term purposes | (475,001) | (726,960) |
| (Increase) decrease in the following assets | , , , | , , , |
| Patient accounts receivable | (533,881) | (1,690,516) |
| Grants and other receivables | 476,961 | |
| Prepaid expenses | (30,721) | , , , |
| Increase (decrease) in the following liabilities | (,, | (11) |
| Accounts payable and accrued expenses | (152,163) | 573,177 |
| Accrued payroll and related expenses | 57,126 | 125,077 |
| , | | |
| Net cash provided (used) by operating activities | <u>587,442</u> | <u>(1,086,903</u>) |
| Cash flows from investing activities | | |
| Release of board-designated reserves | | 150,000 |
| Capital expenditures | (1,012,051) | (902,418) |
| , | 1110 121001) | . 1004. 110 |
| Net cash used by investing activities | <u>(1,012,051</u>) | <u>(752,418</u>) |
| Cash flows from financing activities | | • |
| Contributions and grants for long-term purposes | 475,001 | 726,960 |
| Proceeds from line of credit | 450,000 | 920,000 |
| Payments on line of credit | (75,000) | (110,000) |
| Payments on long-term debt | <u>(51,790)</u> | (50,522) |
| , and the state of | | 100.022) |
| Net cash provided by financing activities | <u>798,211</u> | 1,486,438 |
| Net increase (decrease) in cash and cash equivalents | 373,602 | (352,883) |
| Cash and cash equivalents, beginning of year | <u>671,890</u> | 1.024.773 |
| Cash and cash equivalents, end of year | \$ <u>1,045,492</u> | \$ <u>671,890</u> |
| Supplemental disclosures of cash flow information | | |
| Cash paid for interest | \$ 91 771 | ¢ 54.074 |
| | \$ 91,771 | \$ 54,071 |
| Capital expenditures in accounts payable | - | 321,590 |

Notes to Financial Statements

June 30, 2018 and 2017

1. Summary of Significant Accounting Policies

Organization

Manchester Community Health Center (the Organization) is a non-stock, not-for-profit corporation organized in New Hampshire. The Organization is a Federally Qualified Health Center (FQHC) providing high-quality, comprehensive family oriented primary healthcare services which meet the needs of a diverse community, regardless of age, ethnicity or income.

Income Taxes

The Organization is a public charity under Section 501(c)(3) of the Internal Revenue Code. As a public charity, the Organization is exempt from state and federal income taxes on income earned in accordance with its tax-exempt purpose. Unrelated business income is subject to state and federal income tax. Management has evaluated the Organization's tax positions and concluded that the Organization has no unrelated business income or uncertain tax positions that require adjustment to the financial statements.

Use of Estimates

The preparation of financial statements in conformity with U.S. generally accepted accounting principles generally requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements. Estimates also affect the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Cash and Cash Equivalents

Cash and cash equivalents consist of demand deposits and petty cash funds.

Allowance for Uncollectible Accounts

Patient accounts receivable are stated at the amount management expects to collect from outstanding balances. Patient accounts receivable are reduced by an allowance for uncollectible accounts. In evaluating the collectibility of patient accounts receivable, the Organization analyzes its past history and identifies trends for each individual payer. In addition, balances in excess of one year are 100% reserved. Management regularly reviews data about revenue in evaluating the sufficiency of the allowance for uncollectible accounts. Amounts not collected after all reasonable collection efforts have been exhausted are applied against the allowance for uncollectible accounts.

Notes to Financial Statements

June 30, 2018 and 2017

A reconciliation of the allowance for uncollectible accounts follows:

| • | <u>2018</u> | <u>2017</u> |
|----------------------------|---------------------|---------------------|
| Balance, beginning of year | \$ 1,702,394 | \$ 1,391,757 |
| Provision | 749,930 | 1,687,439 |
| Write-offs | (1,233,244) | (1,376,802) |
| Balance, end of year | \$ <u>1,219,080</u> | \$ <u>1.702.394</u> |

The decrease in the provision and resulting allowance is due to a decrease in accounts receivable as a result of improved billing and collection processes.

Grants and Other Receivables

Grants and other receivables are stated at the amount management expects to collect from outstanding balances. All such amounts are considered collectible.

Investment in Limited Liability Company

The Organization is one of eight partners who each made a capital contribution of \$500 to Primary Health Care Partners, LLC (PHCP) during 2015. The Organization's investment in PHCP is reported using the equity method.

Property and Equipment

Property and equipment acquisitions are recorded at cost. Depreciation is provided over the estimated useful life of each class of depreciable asset and is computed on the straight-line method.

Gifts of long-lived assets, such as land, buildings, or equipment, are reported as unrestricted net assets and excluded from the deficiency of revenue over expenses unless explicit donor stipulations specify how the donated assets must be used. Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used and gifts of cash or other assets that must be used to acquire long-lived assets are reported as temporarily restricted net assets. Absent explicit continuing donor stipulations, expirations of donor restrictions are reported when the donated or acquired long-lived assets are placed in service.

Notes to Financial Statements

June 30, 2018 and 2017

Temporarily and Permanently Restricted Net Assets

Temporarily restricted net assets include contributions and grants for which donor-imposed restrictions have not been met. Assets are released from restrictions as expenditures are made in line with restrictions called for under the terms of the donor. Restricted grants received for capital acquisitions are reported as temporarily restricted net assets in the period received, and expirations of those donor restrictions are reported when the acquired long-lived assets are placed in service and donor-imposed restrictions are satisfied.

Permanently restricted net assets include net assets subject to donor-imposed stipulations that they be maintained permanently by the Organization. Generally, the donors of these assets permit the Organization to use all or part of the income earned on related investments for general or specific purposes.

Donor-Restricted Gifts

Unconditional promises to give cash and other assets are reported at fair value at the date the promise is received. Conditional promises to give and indications of intentions to give are reported at fair value at the date the gift is unconditionally received. The gifts are reported as either temporarily or permanently restricted support if they are received with donor stipulations that limit the use of the donated assets. When a donor restriction expires (that is, when a stipulated time restriction ends or purpose restriction is accomplished), temporarily restricted net assets are reclassified to unrestricted net assets and reported in the statements of operations as "net assets released from restriction." Donor-restricted contributions whose restrictions are met in the same year as received are reflected as unrestricted contributions in the accompanying financial statements.

Patient Service Revenue

Patient service revenue is reported at the estimated net realizable amounts from patients, third-party payers, and others for services rendered, including estimated retroactive adjustments under reimbursement agreements with third-party payers. Retroactive adjustments are accrued on an estimated basis in the period the related services are rendered and adjusted in future periods as final settlements are determined.

340B Drug Pricing Program

The Organization, as an FQHC, is eligible to participate in the 340B Drug Pricing Program. The program requires drug manufacturers to provide outpatient drugs to FQHCs and other identified entities at a reduced price. The Organization contracts with local pharmacies under this program. The local pharmacies dispense drugs to eligible patients of the Organization and bill Medicare and commercial insurances on behalf of the Organization. Reimbursement received by the pharmacies is remitted to the Organization, less dispensing and administrative fees. Gross revenue generated from the program is included in patient service revenue. Contracted expenses and drug costs incurred related to the program are included in other operating expenses.

Notes to Financial Statements

June 30, 2018 and 2017

Charity Care

The Organization provides care to patients who meet certain criteria under its charity care policy without charge or at amounts less than its established rates. Because the Organization does not pursue collection of amounts determined to qualify as charity care, they are not reported as net patient service revenue.

Functional Expenses

The Organization provides various services to residents within its geographic location. Expenses related to providing these services are as follows:

| | <u>2018</u> | <u>2017</u> |
|----------------------------|----------------------|----------------------|
| Program services | \$15,680,929 | \$15,198,514 |
| Administrative and general | 2,257,325 | 2,138,503 |
| Fundraising | 187,042 | 188,327 |
| Total | \$ <u>18,125,296</u> | \$ <u>17,525,344</u> |

<u>Deficiency of Revenue Over Expenses</u>

The statements of operations reflect the deficiency of revenue over expenses. Changes in unrestricted net assets which are excluded from the deficiency of revenue over expenses, consistent with industry practice, include contributions of long-lived assets (including assets acquired using contributions which, by donor restriction, were to be used for the purposes of acquiring such assets).

Subsequent Events

For purposes of the preparation of these financial statements, management has considered transactions or events occurring through March 29, 2019, the date that the financial statements were available to be issued. Management has not evaluated subsequent events after that date for inclusion in the financial statements.

Notes to Financial Statements

June 30, 2018 and 2017

2. Property and Equipment

Property and equipment consists of the following:

| | <u>2018</u> | <u>2017</u> |
|-------------------------------------|----------------------|---------------------|
| Land | \$ 81,000 | \$ 81,000 |
| Building and leasehold improvements | 5,105,431 | 4,327,993 |
| Fúrniture and equipment | <u>1,961,844</u> | <u>1,693,049</u> |
| Total cost | 7,148,275 | 6,102,042 |
| Less accumulated depreciation | 2,502,418 | 2,099,884 |
| | 4,645,857 | 4,002,158 |
| Construction-in-process | 4,490 | 360,260 |
| | \$ 4,650,347 | \$ <u>4,362,418</u> |
| Property and equipment, net | \$ <u>-4,050,047</u> | Ψ <u>-7,002,710</u> |

3. Line of Credit

The Organization has a \$1,500,000 line of credit demand note with a local banking institution. The line of credit is collateralized by all assets. The interest rate is LIBOR plus 3.5% (5.53% at June 30, 2018). There was an outstanding balance on the line of credit of \$1,185,000 and \$810,000 at June 30, 2018 and 2017, respectively.

The Organization has a formal commitment from the bank dated January 28, 2019 to refinance \$500,000 of the outstanding balance of the line of credit in conjunction with the refinancing of the Organization's mortgage discussed in Note 4. The maximum borrowing on the line of credit will be reduced to \$1,000,000 with an established pay-down plan on the balance.

4. Long-Term Debt

Long-term debt consists of the following:

| | <u>2018</u> | <u> 2017</u> |
|---|---------------------|---------------------|
| Note payable, with a local bank (see terms below) | \$ 1,194,313 | \$ 1,240,109 |
| Note payable, New Hampshire Health and Education Facilities Authority (NHHEFA), payable in monthly installments of \$513, including interest at 1.00%, due July 2020, collateralized by | | |
| all business assets | 12,688 | 18,682 |
| Total long-term debt Less current maturities | 1,207,001 53,722 | 1,258,791 52,316 |
| Long-term debt, less current maturities | \$ <u>1,153,279</u> | \$ <u>1,206,475</u> |

Notes to Financial Statements

June 30, 2018 and 2017

The Organization has a promissory note with Citizens Bank, N. A. (Citizens) for the purchase of the medical and office facility in Manchester, New Hampshire. The note is collateralized by the real estate. The note has a balloon payment due December 1, 2018 which previously was paid based on an amortization rate of 25 years. The note bears interest at a variable interest rate adjusted annually on July 1 based on the Organization's achievement of two operating performance milestones (2.8667% at June 30, 2018). NHHEFA is participating in the lending for 30% of the promissory note. Under the NHHEFA program, the interest rate on that portion is approximately 30% of the interest rate charged by Citizens.

The Organization is required to meet an annual minimum working capital and debt service coverage as defined in the loan agreement with Citizens. In the event of default, Citizens has the option to terminate the agreement and immediately request payment of the outstanding debt without notice of any kind to the Organization. The Organization failed to meet the minimum working capital requirement at June 30, 2018 and received a one-time waiver of default from Citizens.

As discussed in Note 3, the Organization has formal commitment from Citizens dated January 28, 2019 to refinance the debt up to \$1,670,000, which includes a \$500,000 paydown on the line of credit. NHHEFA will continue to participate in the lending for up to \$450,000. Payments of principal and interest will be based on a 25 year amortization schedule with a balloon payment at the Organization's option of 5, 7, or 10 years from closing. The interest rate will be fixed just prior to closing, based on Citizens' cost of funds plus a spread of 90 to 125 basis points, depending on the term option chosen.

5. Temporarily and Permanently Restricted Net Assets

Temporarily and permanently restricted net assets consisted of the following as of June 30:

| • | | <u>2018</u> | | <u>2017</u> |
|------------------------|-------------|-------------|-----|-------------|
| Temporarily restricted | | | | |
| Program services | \$ | 365,301 | \$ | 148,927 |
| Child health services | • | 162,045 | | 269,272 |
| Capital improvements | - | 76,632 | _ | 391.960 |
| Total | \$ _ | 603,978 | \$_ | 810,159 |
| Permanently restricted | • | | | |
| Working capital | \$_ | 101,358 | \$_ | 101,358 |

Notes to Financial Statements

June 30, 2018 and 2017

6. Patient Service Revenue

Patient service revenue follows:

| | <u>2018</u> | <u>2017</u> |
|---|------------------------------------|------------------------------------|
| Gross charges 340B pharmacy revenue | \$17,126,053 | \$16,357,934 <u>919,437</u> |
| Total gross revenue | 18,469,924 | 17,277,371 |
| Contractual adjustments Sliding fee scale discounts | (6,929,944) <u>(1,641,090</u>) | (6,088,033) <u>(1,454,893</u>) |
| Total patient service revenue | \$ <u>9,898,890</u> | \$ <u>9,734,445</u> |

Revenue from the Medicaid and Medicare programs accounted for approximately 51% and 9%, respectively, of the Organization's gross patient service revenue for the year ended June 30, 2018 and 52% and 9%, respectively, for the year ended June 30, 2017. Laws and regulations governing the Medicare and Medicaid programs are complex and subject to interpretation. The Organization believes that it is in compliance with all laws and regulations. Compliance with such laws and regulations can be subject to future government review and interpretation, as well as significant regulatory action including fines, penalties and exclusion from the Medicare and Medicaid programs. Differences between amounts previously estimated and amounts subsequently determined to be recoverable or payable are included in patient service revenue in the year that such amounts become known.

A summary of the payment arrangements with major third-party payers follows:

Medicare

The Organization is reimbursed for the medical care of qualified patients on a prospective basis, with retroactive settlements related to vaccine costs only. The prospective payment is based on a geographically-adjusted rate determined by Federal guidelines. Overall, reimbursement is subject to a maximum allowable rate per visit. The Organization's Medicare cost reports have been audited by the Medicare administrative contractor through June 30, 2016.

Medicaid and Other Payers

The Organization also has entered into payment agreements with Medicaid and certain commercial insurance carriers, health maintenance organizations and preferred provider organizations. The basis for payment to the Organization under these agreements includes prospectively-determined rates per visit, discounts from established charges, and capitated arrangements for primary care services on a per member, per month basis.

Notes to Financial Statements

June 30, 2018 and 2017

The Organization provides care to patients who meet certain criteria under its charity care policy without charge or at amounts less than its established rates. The Organization estimates the costs associated with providing charity care by calculating the ratio of total cost to total charges and then multiplying that ratio by the gross uncompensated charges associated with providing care to patients eligible for free care. The estimated cost of providing services to patients under the Organization charity care policy amounted to \$1,882,644 and \$1,620,083 for the years ended June 30, 2018 and 2017, respectively.

The Organization is able to provide these services with a component of funds received through local community support and federal and state grants.

7. Retirement Plan

The Organization has a defined contribution plan under Internal Revenue Code Section 403(b) that covers substantially all employees. The Organization contributed \$338,779 and \$289,444 for the years ended June 30, 2018 and 2017, respectively.

8. Concentration of Risk

The Organization has cash deposits in major financial institutions which exceed federal depository insurance limits. The financial institutions have a strong credit rating and management believes the credit risk related to these deposits is minimal.

The Organization grants credit without collateral to its patients, most of whom are local residents and are insured under third-party payer agreements. Following is a summary of accounts receivable, by funding source, at June 30:

| | <u>2018</u> | <u> 2017</u> |
|----------|---------------|--------------|
| Medicare | 13 % | 14 % |
| Medicaid | 23 % | 42 % |
| Other | <u>64</u> % _ | 44 % |
| · | 100 % | <u>100</u> % |

The Organization receives a significant amount of grants from the U.S. Department of Health and Human Services (DHHS). As with all government funding, these grants are subject to reduction or termination in future years. For the years ended June 30, 2018 and 2017, grants from DHHS (including both direct awards and awards passed through other organizations) represented approximately 76% and 79%, respectively, of grants, contracts and support revenue.

Notes to Financial Statements

June 30, 2018 and 2017

9. Commitments and Contingencies

Medical Malpractice Insurance

The Organization is protected from medical malpractice risk as an FQHC under the Federal Tort Claims Act (FTCA). The Organization has additional medical malpractice insurance, on a claims-made basis, for coverage outside the scope of the protection of the FTCA. As of the year ended June 30, 2018, there were no known malpractice claims outstanding which, in the opinion of management, will be settled for amounts in excess of both FTCA and additional medical malpractice insurance coverage, nor are there any unasserted claims or incidents which require loss accrual. The Organization intends to renew the additional medical malpractice insurance coverage on a claims-made basis and anticipates that such coverage will be available.

Leases

The Organization leases office space and certain other office equipment under noncancelable operating leases. Future minimum lease payments under these leases are:

| 2019 | \$ 148,927 |
|------------|-------------------|
| 2020 | 101,315 |
| 2021 | 83,318 |
| 2022 | 74,276 |
| 2023 | 75,465 |
| Thereafter | <u>57,275</u> |
| Total | \$ <u>540.576</u> |

Rent expenses amounted to \$241,375 and \$269,771 for the years ended June 30, 2018 and 2017, respectively.

Amoskeag Health (Formerly Manchester Community Health Center) Board of Directors as of 08/20/19

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| Catherine Marsellos | Paralegal | NH Public Utilities Commission | Vice Chair | 6/2/2015 |
| Mohammad "Saleem" Yusuf | Professor of IT/Software Development | NH Technical Institute | Director | 1/9/2018 |
| David Crespo | Field Consultant | Mutual of America | Secretary | 7/18/2018 |
| Angella Chen- Shadeed | Caregiver | Partially Retired | Director | 8/7/2018 |
| Dennis "Danny" Carlsen | Landlord | Retired | Directòr . | 8/7/2018 |
| Sonya Friar | Driving Instructor | Safety/Instruction | Director | 9/4/2018 |
| Maria Mariano | Retired | | Director | 7/6/2015 |
| David Hildenbrand | C00 | NH Catholic Charities | Director | 3/5/2019 |
| Kathleen Davidson | Atty | Hage Hodes Prof Assc | Chair | 11/4/2014 |
| Richard Elwell | Consultant | Sprouts International | Treasurer | 1/9/2018 |
| Dawn McKinney | Policy Director | NH Legal Assistance | Director | 7/11/2017 |
| Oreste "Rusty" Mosca | Managing Director | Nathan Wechsler & Company | Director | 2/6/2018 |

Alisha M. Nadeau

MARKENSAMPRANTAL CONSCIONAL CONTRACTOR

EDUCATION

UNIVERSITY OF NEW HAMPSHIRE

MS in Nursing, Concentration in Clinical Nurse Leadership

Durham, NH August 2015

THE PENNSYLVANIA STATE UNIVERSITY

BS in Biology

University Park, PA December 2004

LICENSURE & CERTIFICATIONS

RN Licensure, New Hampshire

Clinical Nurse Leader Certification

Basic Life Support for Healthcare Providers, AHA

Expires November 2020

Expires November 2020

Expires April 2020

PROFESSIONAL EXPERIENCE

Amoskeag Health

Director of Wellness and Specialty Services

Manchester, NH May 2019 – Present

- Responsible for the patient-centered daily operations of Specialty Services care, treatment and services
 provided, including assisting with implementing new and improved workflows, coordinating efficient
 organization-wide patient flow, applicable clinical policies and procedures, and communications
- Responsible for NCQA's Patient-Centered Medical Home recognition and re-certification and tasks and responsibilities to achieve and maintain active, successful recognition status
- Collaborate with other departments and work on developing new and improved workflows to improve
 performance. Works closely with the CMO, AMD's, other providers, managers and staff in coordinating
 training providers/staff as to processes to improve clinic operations
- Initiate and support operational systems and processes to enhance productivity with the support of the CMO and other Senior Managers, Management Team, medical providers, and staff
- Responsible for development of applicable Specialty Services care administrative and/or clinical policies and procedures that continually improve patient care, efficiency, regulatory compliance, and satisfaction
- Develop and maintain written policies and procedures. Assist the Medical Advisory Committee with implementation of new and existing policies, procedures, workflows and approved care standards
- Actively participates in the MCHC Quality Improvement Board Committee, CHAN Health Services User Group,
 Management Team, Safety and Security, Infection Prevention and Control, and Integrated Care Leadership
- Responsible for ensuring comprehensive orientation and training of all clinical employees working in Specialty Services departments supervised
- Oversee and delegate the coordination and completion of specialty department staffing and schedules
- Develop and maintain budgets, projected revenues, staffing plans, operating expenses, capital requests

HealthFirst Family Care Center

Director of Clinical Services

Franklin and Laconia, NH May 2017 – May 2019

- Assume overall operational responsibility for Clinical and Quality Departments
- In conjunction with the CMO and CEO, develop strategies and best practices for quality improvement in support of strategic goals, clinical operations, and clinical programs
- Facilitate the implementation of new programs and procedures resulting from grants and/or changes to federal and state requirements
- Oversee the development and maintenance of written policies and procedures to guide daily operations of the Clinical and Quality Departments and maintain efficient patient flow
- Facilitate in creating and maintaining care management systems to identify and track patients requiring chronic disease care management and high utilizers of healthcare systems
- Support QI initiatives related to clinical indicators, productivity, patient satisfaction, and customer service based on data trends and identified opportunities
- Oversee insurance carrier incentive programs and aim to increase incentive payments
- Research and implement evidence-based practices in collaboration with clinical staff
- Submit quarterly and annual performance measures to Board of Directors, state and federal agencies

HealthFirst Family Care Center

Clinical Quality Assurance Manager

- Franklin and Laconia, NH July 2015 – May 2017
- Responsible for overall quality assurance and quality improvement program
- Plan and implement chronic care activities
- Develop and implement Electronic Patient Registries
- Improve client self-management goals
- Facilitate project planning and implementation
- Gather and analyze quality assurance data
- Develop quality measures
- Help agency achieve and maintain NCQA PCMH and Meaningful Use certifications
- Provide consultation and technical assistance to staff
- Train personnel

NH Public Health Laboratories

Concord, NH

Laboratory Scientist III, Molecular Diagnostics Unit

April 2008 - January 2014

- Performed Pulsed Field Gel Electrophoresis to identify and track foodborne outbreaks of infectious organisms
- Experience in DNA and RNA purification, gel electrophoresis, PCR, spectrophotometer, and sequencing
- Developed, validated, and implemented new standard operating procedures
- Experience with grant preparation and progress reports, budget construction and management

Rite Aid Pharmacy

Manchester, NH

Pharmacy Technician

February 2009 - October 2012

- Provided a safe and clean pharmacy by complying with procedures, rules, and regulations
- Maintained records by recording and filing physicians' orders and prescriptions
- Oversaw inventory of pharmacy medications, supplies, and reagents

Repromedix

Woburn, MA

Senior Medical Laboratory Technologist

March 2005 - March 2008

- Experience in DNA purification, gel electrophoresis, PCR, spectrophotometer, and the Luminex 100
- Researched, developed, validated, and implemented new scientific procedures to expand clinical testing capabilities
- Managed 10 laboratory technologists during the absence of the Laboratory Supervisor

PROFESSIONAL ORGANIZATIONS

Member, American Nurses Association

March 2015 - Present

Member, Sigma Theta Tau Honorary Society of Nursing

March 2015 - Present

Member, Alpha Epsilon Delta Honorary Society

March 2003 - Present

Member, Sigma Sigma Sorority

April 2001 - Present

PUBLICATIONS

- Cavallo, S.J., Daly, E.R., Seiferth, J., Nadeau, A.M., Mahoney, J., Finnigan, J., Wikoff, P. (2015). Human
 Outbreak of Salmonella Typhimurium Associated with Exposure to Locally-made Chicken Jerky Pet
 Treats, New Hampshire, 2013. Foodborne Pathogens and Disease, 12(5).
- Daly, E.R., Smith, C.M., Wikoff, P., Seiferth, J., Finnigan, J., Nadeau, A.M., Welch, J.J. (2010). Salmonella
 Enteritidis Infections Associated with a Contaminated Immersion Blender, New Hampshire, 2009.

 Foodborne Pathogens and Disease, 7(9), 1083-1088.

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Dorice E. Reitchel, CNM, MSN

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I am a committed Certified Nurse Midwife lucky enough to serve women and families in the community in which I live, Southern NH. I believe all women and families benefit from the gentle touch and skilled hands midwifery has to offer. I also believe midwifery's independent practice only exists thru strong collaborative and referral support. I am trained for and embrace caring for women with all health considerations, life situations, and educational/language/ or social barriers. I enjoy educating families about "normal" pregnancy and physiologic birth while recognizing, treating, or referring for 'abnormal' findings. I believe that only by fully comprehending normal physiology can one appreciate pathology. I thrive being the kind of midwife women repeatedly seek out for health care and in turn, I care for these women focusing always on the "whole" person. I can provide health care to women throughout the lifespan (prenatal, well-woman, and gynecologic care), as well as a fair amount of primary care.

Nurse Midwifery Experience Certified Nurse Midwife, Dartmouth Hitchcock OB/ GYN & Nurse Midwifery Manchester, NH: full-time, September 2006 – Present

2006-2010: CNM coverage for approximately 250 OB patients plus well-woman care in a 4 midwife, full-scope midwifery group where women receive care in a private office or at Catholic Medical Center (CMC)'s Pregnancy Care Center (PCC). CNMs attended births at CMC, a 12 bed LDRP with Special Care Nursery, and Elliot Hospital, a tertiary OB service with Level III NICU. CNMs practiced extremely independently with collaborative physicians available and present once consulted by CNM.

2010-Present: Practice change occurred resulting in CNM hospitalists model of care at CMC with 6-8 midwives and 8-9 OB/ GYNs attending over 1000 births annually, CNMs take "first OB call" which includes: triaging OB phone calls and out-patient care, attending all low risk births and most of AM rounding, and assessing and, at times, comanaging high risk patients. I provide all CNM antenatal care at the PCC at CMC 24 hrs/week and take 18 hrs/week of CMC CNM call (weekend overnights). The PCC provides prenatal care to approximately 225 pregnant women yearly thru the Catholic mission of CMC. CNM provides all low risk care and shepherds all higher risk care with 2 OB/ GYNs who staff "High Risk Monday." As the only provider in the office Tuesday -Thursday, I practiced AP care extremely independently and thus co-created guidelines related to such issues as obesity, methadone/ Sobutex use, VBAC, sleep apnea, substance abuse, diabetes, high blood pressure, abnormal pap smear, hypothyroidism, twins, antenatal testing, abnormal lab findings, etc. I also provided all first OB visits and all PP visits (independent of risk status), and educated women about Manchester's options for ongoing primary and gynecologic care. Per CMC's mission, birth control included discussions about Natural Family Planning. On-call CNMs work collaboratively with physicians. I also precepted many RN students and several CNM/ APRN students.

2006-2014: AP/ IP/ PP/ GYN/ and Primary care: This includes low and high risk perinatal management, first assist for cesarean birth, normal newborn circumcision, Centering Pregnancy group care, and vacuum assisted vaginal births Problem focused gynecologic care includes colposcopy (training almost complete), tissue and endometrial biopsies, intrauterine insemination, and office procedures relative to family planning (IUD and arm implants). On-going care includes comprehensive annual exams, longitudinal problem focused care, and acute problem focused gynecological and primary care.

Certified Nurse Midwife, Manchester Community Health Center (MCHC), Manchester, NH: full-time, January 2003 - May 2005; part-time 2005 - 2008 MCHC Center is a full-service community health center (FQHC) providing primary health care and obstetric care to a diverse population of women. The CNM, with extensive collaboration with a perinatal registered nurse and family practice physician colleagues, provided low to moderate risk obstetric care to women representing various cultures, languages, and medical co-morbidities. 200+ births annually occured at Elliot Hospital.

Registered Nurse Experience

Registered Nurse, Pregnancy Care Center, Catholic Medical Center, Manchester NH: full-time February 2011 - May 2012.

Performed most OB RN intake visits for most of the 225 yearly obstetric registrants. Other duties included performing facilitating care for OB/GYN on "High Risk Monday;" lab review; organizing group intake visits discussing prenatal education, social service offerings, and dietary assessment; stocking and cleaning office and exam rooms; consulting physicians; triaging phone and outpatient visits; co-coordinating bi-monthly interdisciplinary care plan meeting; working with women experiencing perinatal loss and educating them about CMC's "Memory Garden," and creating office guidelines.

Registered Nurse, The Mom's Place, Catholic Medical Center, Manchester, NH: part-time, August 2005 – August 2006

Provided comprehensive maternal and child nursing care at a Level 1 nursery, community hospital accommodating approximately 700 births per year utilizing LDRP model of family centered nursing care with both physicians and midwives. Patient management responsibilities included all aspects of inpatient, outpatient, post partum and normal newborn care for mom and baby. Also, circulated for cesarean births, triaged preterm labor and emergency issues, started IVs, and drew labs.

Registered Nurse, Mercy Suburban Hospital, Norristown, PA: full-time, June 1998 -November 2000; full-time, part-time, or per diem status, November 2000 - July 2002 All previously listed RN responsibilities at a Level I nursery, Catholic, community hospital setting with several physician practices and a midwifery group. Hospital accommodated approximately 500 births per year, mostly to the city's most underserved families. Also, scrubbed for cesarean sections, provided nursing care also to gynecological and medicalsurgical patients, precepted newly hired nurses, and acted as charge nurse on evening shift.

Registered Nurse, Hospital of the University of Pennsylvania, Philadelphia, PA: fulltime, November - May 2001; part-time, May 2000 - August 2001

All previously listed responsibilities plus provided comprehensive nursing care to both low & high risk, antenatal inpatients in the Labor and Delivery area of a Level III-IV NICU, large, inner-city hospital and research center (including fetal surgery) that accommodated approximately 3,500 births per year. Staffed Perinatal Evaluation Center (RN managed Advanced Practice Nursing Model, 6-bed, 24-hour, busy triage center) and independently managed triage antenatal patients then consulted with UPENN OB/GYN residents.

Relevant Experience

Director of Recreational Therapy, Glen Ridge Nursing Care Center, Malden, MA: Management November 1994 – January 1997

> Community Outreach and Volunteer Coordinator, The Support Committee for Battered Women, Waltham, MA: October 1993 - November 1994 Volunteer Coordinator, Project Lazarus (AIDS residence), New Orleans, LA: August 1992 - September 1993. (Full-time Volunteer with Jesuit Volunteer Corps: South)

Recent CEUs *NNEPQIN conferences, bi-annually, 2011-2013 (topics available upon request)

- *ALSO training, 2013 (including training on operative birth, maternal resuscitation, fetal monitoring, bedside ultrasound, and repair of the extensive laceration)
- *Centering Pregnancy training, Centering Healthcare Institute, 2013
- *AWHONN training, maternal resuscitation, 2013
- *Various trainings focusing on specialized health care and prenatal care for patients with substance abuse issues, mental health disorders, self-harm or suicidal behaviors, adoption, hepatitis, HIV, or issues related to being an immigrant or refugee in New Hampshire.
- *Hypnobirthing, The Mongan Method, Marie Mongan, 2010
- ACNM, Use of the Vacuum Extractor, 2010
- Additional CEU education lists available upon request

Affiliations

OB/GYN Section Meeting, Catholic Medical Center, member: 2006- Present Quality Improvement Committee, Catholic Medical Center, member: 2008 - 2010 Allied Health Committee, Catholic Medical Center, member: 2009 - 2011 Nursing Practice Committee, Catholic Medical Center, member: 2010 Perinatal Mood Task Force, Elliot Hospital, member: 2009 - 2012 American College of Nurse Midwives, member: 2002 - Present NH ACNM Chapter, member: 2008 - Present Education Committee Member, Catholic Medical Center, member: 2005-2006

Employee of the Month, Manchester Community Health Center, July 2004

Prior **Affiliations**

National Health Service Corps, Full Scholarship at UPENN: 2001 - 2002 Preceptor for New Hired Nurses Recognition Award, Mercy Suburban Hospital: 2000 Striving for Excellence Award Nomination, Mercy Suburban Hospital: 2000 Quality Assurance Committee, Mercy Suburban Hospital, member: 1998 - 2001 Recruitment and Retention Committee, Mercy Suburban Hospital, member: 2000 & 2001 President's Leadership Award, UMASS School of Nursing, recipient: 1998 Committee on Academic Matters, UMASS School of Nursing, member: 1997 - 1998 Domestic Violence Trainings, Support Committee for Battered Women: 1993 & 1994

Jesuit Volunteer Corps: South, full-time volunteer, New Orleans, LA: 1992-1993 AIDS Training, New Orleans & Boston AIDS Task Forces: 1992 & 1993

Education

University of Pennsylvania, Philadelphia, PA: December 2002

Masters of Science in Nursing, Nurse-Midwifery

Masters of Science in Nursing, Women's Health Nurse Practitioner; G.P.A.: 3.88

University of Massachusetts, Amherst, MA: May 1998 Bachelor of Science Degree in Nursing; G.P.A.: 3.80

Sigma Theta Tau International member; Dean's Lists; Nursing Leadership Award

Saint Michael's College, Winooski Park, VT: May 1991

Bachelor of Art, Psychology; Bachelor of Art, Philosophy: Biology minor; G.P.A.: 3.19 "Who's Who" Among American Colleges & Universities; Dean's Lists; President's

Leadership Award

Certified Lactation Counselor, Academy of Breast Feeding Excellence, 2006-Present

Other ·

Spanish Speaking

Current RN (NH 051397-21), APRN (NH 051397-23), and DEA license (MRO 939631)

References available upon request

Experience with several EMR inpatient and out-patient programs: I am a fast typist.

J. GAVIN MUIR

AD ANTI- FOR THE AND ANTI- ADDRESS OF THE ANTI- ADDRESS OF THE ADD

EDUCATION

PRINCETON UNIVERSITY, Princeton, NJ

M.S. in Ecology and Evolutionary Biology, 1991

Senior Thesis: "The Mating and Grazing Habits of Feral Horses on Shackleford

Banks"

TEMPLE UNIVERSITY SCHOOL OF MEDICINE, Philadelphia, PA

M.D. 1995

SOUTHERN COLORADO FAMILY MEDICINE RESIDENCY,

Pueblo, CO, July 1995- June 1998

EXPERIENCE

MANCHESTER COMMUNITY HEALTH CENTER, Manchester, NH

Family Practice Physician, March 2011-current

Medical Director, September 2000 - March 2011

Family Practice Physician, August 1998 - September 2000

ELLIOT HOSPITAL, Manchester, NH Medical Director of Peer Review, 2008 - present

ELLIOT HOSPITAL, Manchester, NH Chair, Department of Mediane, 2006 - 2008

LICENSURE & CERTIFICATION

New Hampshire State Medical License

6/30/2012

DEA Certification

1/31/2012

ABFM Board Certified

12/31/2015

NALS/PALS/ALSO certified

Active Staff, Elliot Hospital, Manchester, NH

MEMBERSHIPS

The American Academy of Family Physicians

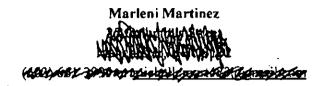
American Medical Association New Hampshire Medical Society

AWARDS

New Hampshire Union Leader Forty Under 40. 2006

New Hampshire Academy of Family Physicians' Physician of the

Year, 2013



Education:

Southern New Hampshire University, Hooksett, NH October 2018- Current

• Online Art Associates in Business

Manchester West High School, Manchester, NH September 2014 - June 2018

Experience:

Manchester Community Health Center, Manchester, NH

November-

Current

- Enrolling patients
- Multi-tasking in a fast paced environment
- Fulfilling patients needs and requests over the phone
- Use of computer programs such as Excel, Word and Outlook
- Strong communication (clear and effective)
- Patience
- Applying for insurance
- Attention to minor details
- Adaptability

Callogix, Bedford, NH

September 2018 - November 2018

- Multi-tasking in a fast paced environment
- Fulfilling providers needs and requests over the phone
- Use of computer programs
- Strong communication (clear and effective)
- Patience
- Adaptability
- Attention to minor details

Market Basket, Manchester, NH

July 2016 - Present Day

Multi-tasking in a fast paced environment

- Handling large amounts of money (15,000+) on average, daily
- Submit paperwork to main office
- Fulfilling customer needs and requests both in store and over the phone
- Refunds/Exchanges
- Lottery and Money Orders
- Preparing cash deposits for the bank
- Counting cashier drawers- figuring out how much money the cashier was over/short
- Use of computer programs such as Excel

Big Kahunas Cafe and Grill, Manchester, NH June 2015 - July 2016.

- Cashiering
- Handling take out orders
- Hosting- Greeting customers and bringing them to their tables
- Communicating with customers over the phone to place take out orders and answer questions
- Serving customers Taking orders
- Working individually and with other team members to complete tasks

Skills:

- Fluent in Spanish Language (Speaking, Reading, & Writing)
- Proficient Computer Skills (Excel, Word & Power)

References:

| Sanela Jusufovic | (603) 340- 4106 (Market Basket) | Current Manager - |
|---------------------------|-------------------------------------|-------------------|
| Amanda Jordan | (603) 494- 4975 Big Kahunas) | (Former Manager - |
| Jazzmyhn Ortiz Murillo | (603) 512-2503 | (Coworker) |
| Kaysha Davis | (603) 785- 8455 | (Coworker) |
| Tracy Muehling | (603) 512- 5668 | (Former Teacher) |
| | | |

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Johana Martinez

Objective

To obtain a Customer Service position where I can utilize my skills and ability that provides opportunity for growth and development

Experience

Mar 2012 - Aug 2012

College Lending Solutions

Salem, NH

Application Processor

- · Answered phones with a friendly, professional demeanor and verified information
- Researched loan information to determine eligibility of application status
- Handled multiple accounts from various database systems
- Followed up with applications regarding loan documentation and funding
- Completed additional forms for clients as needed

March 2007- Jan 2012

Red Oak Apartment Homes Inc.

Manchester, NH

Leasing Professional

- Responsible for Managing multiple apartment buildings and renting apartments; including greeting and scheduling appointments for prospective residents
- Daily updating of available apartments and Web listing, conducting property tours, processing
 applications, preparing apartment leases, inputting of receipts, setting up new rental records, set
 up utilities for new residents and generate maintenance work orders

Aug 1999 - June 2006

Gilbert International (JP Morgan Chase)

Jersey City, NJ

Customer Service Rep/Team Leader

- Perform data entry on internet application, process maintenance request
- Follow-up on all uncompleted work orders and generated monthly work order reports

May 1999 - Aug 1999

Dept of City Wide Administration

New York, NY

Clerical Intern/Receptionist

- Analyze and generate reports
- Fax / Eile and perform data entry
- Receive telephone calls and conveyed messages

Education

Brooklyn College

General Equivalency Diploma

Brooklyn, NY

Career and Educational Consultants

Computer Applications for business

Brooklyn, NY

References Available Upon Request

Kristin Migliori, R.N.

ALLAND, MATO POGRAPAN, BOOKSAY OF 1844 TELAN KANSANDANDANDAN JERKA BOOKSAY OKAN

EDUCATION

Boston College, Chestnut Hill, MA

expected May 2013

MSN, Pediatric Nurse Practitioner, Master's Entry Program Sigma Theta Tau (2013), Dean's Award (2011-2013)

GPA: 3.90

Colgate University, Hamilton, NY

May 2011

Bachelor of Arts, High Honors in Cellular Neuroscience

GPA: 3.85, Summa Cum Laude

Phi Beta Kappa (2011), Psi Chi (2010), Phi Eta Sigma (2008), Dean's Academic Excellence (2007-2011)

LICENSURE AND CERTIFICATIONS

- Registered Nurse, Massachusetts (RN2280802) and New Hampshire (067122-21)
- American Red Cross, CPR/AED for the Professional Rescuer and Healthcare Provider

PEDIATRIC NURSE PRACTITIONER STUDENT CLINICAL ROTATIONS

General Pediatrics, Tufts Floating Hospital for Children

Sept. '12- May '13

- Performed routine well child visits for newborns through adolescents. Diagnosed and treated patients with a variety of acute illnesses. Managed patients with chronic health care conditions in collaboration with social workers, nutritionists, and specialists.
- Initiated a quality care improvement project on guidelines for lipid assessment in pediatrics. Implementing an education program about lipid screening for health care providers.

Joslin Diabetes Center, Pediatric and Adolescent Unit

Sept. '12- Dec. '12

 Assessed and adjusted individualized diabetes management of children with type 1 and type 2 diabetes, with a focus on the patient's developmental stage and opportunities for behavior change to maximize compliance with the regimen.

Child Health Services, Manchester NH

Dec. '12- May '13

Performed routine well child and acute visits for newborns through adolescents in a nurse
practitioner role. Conducted in-depth assessments of social, family, and medical history for
all patients and collaborated with nutritionists and social workers to provide holistic care.

Elliot Pediatric Health Associates, Manchester NH

Jan. '12-May '13

- Performed routine well child and acute visits in a nurse practitioner role.
- Gained experience in specialty clinics at New Hampshire's Hospital for Children: nephrology, neurology, gastroenterology, pulmonary, developmental/behavioral health, and integrative medicine.

Pediatric Dermatology, MassGeneral Hospital for Children

Jan '12- May '13

 Collaborated with the medical team to provide consults and treatment plans for a variety of dermatological conditions, including: acne, atopic dermatitis, molluscum, and warts.

RELEVANT EXPERIENCE

- Nursing Student Experience in Pediatrics, Boston Children's Hospital (Spring & Summer '12)
- Autism Para-Professional, Hooksett School District/ Camp Allen (Summer '10 & '11)
- Research Assistant, NH-Dartmouth Family Residency Program (Summer '09): A Multi-Faceted Educational Intervention to Improve Appropriate Inter-Pregnancy Intervals: A Pre-Post Study
- Breakthrough Manchester, teacher, Manchester, NH (Summer '06-'08)

KATE GUARDADO

OBJECTIVES

To obtain a detail-oriented position which will enable me to use my communication skills and professional background with the ability to work and interact well with others in a fast-paced environment.

EDUCATION

Seacoast Career School 2010-2012 Associates Degree

EXPERIENCE

Cumberland Farms • Gas Station
Customer Service Representative 2008 – 2012

Medical Assisting Externship Quest Diagnostics Phlebotomist – 2012 Northeast Gastroenterology Medical Assistant-2012

Medical Assistant/Call Center Agent Manchester Community Health Center 2014-2015

Skills

Ability to work independently CPR & First Aide Certified

Excellent Customer Service

Phlebotomy

Proficient in EMR & CPS

Highly Dependable

judi gleason @

14/Minthrop Street Cerecia and escape

Home Phone (608) 284 1840 Cell Phone (608) 286

I have been working in a pediatric office since October of 2006 and I would now like to be an RN in a more hands on setting. I have been responsible for all aspects of a pediatric office, and feel I am qualified to change positions.

WORK HISTORY

Oct. 2006 - June 2016 RN, Concord Pediatrics, Concord, NH

- ➤ Nurse Visits
- ➤ Injections
- > Phone Triage
- > Immunizations
- > Assist Providers with Procedures
- ➤ Record Keeping
- > Lab Testing (urinalysis, pregnancy, rapid strep, etc.)
- ➤ Prior Authorizations
- Prescription Refills
- > Appointment Scheduling
- ➤ Vital Sign Monitoring
- > Suture and Staple removal
- ➤ Wound Care and Dressing Changes
- ➤ Nebulizer Treatments

March 1999 - August 2006

RN. Dartmouth Hitchcock Clinic

- > Injections
- > Phone Triage
- ➤ Immunizations
- Assist Providers with Procedures
- Record Keeping
- ➤ Lab Testing
- > Appointment Scheduling
- ➤ Vital Sign Monitoring
- > Call Patients with Results of Testing and/or Medication Changes per Primary Care Orders

EDUCATION

1990 - 1993 NHTI - Graduated as an RN

Mount Ida College - Associated Degree in Science 1985 - 1987

Brewster Academy - Graduated General Studies 1981 - 1985

Zuhalddy Galicia
256-dogatt St
Manapastars No. 503-04
Eshall Zuhaldoy Calicia 437 Jackers Aren
(603-204-3876)

PROFESSIONAL SUMMARY:

Currently i am working as an Assistant Manager for HMSHOST, a world leader in the food and beverage industry with services located around the world in all major airports and travel plazes. Over my last 6 years with HMSHOST at the Manchester Boston Regional Airport, I have worked with and developed hundreds of employees in out 8 locations throughout the airport, from small locations such as Starbucks, to larger venues such Sam Adams Brew house, and The Local to serve the traveling public from business executives to families with professionalism and quality standards.

I have a winning attitude, with the ability to run a strong team of individuals to bring a comfortable, yet energetic atmosphere to the traveling customer. Along with my winning attitude i have assisted the several Operations Manages in maintaining high food quality standards scored for NSF and have helped attain monthly and yearly budget goals. I am responsible for training and developing all supervisory staff on the quality standards and goals that make HMSHOST the leader in the industry. I am also responsible for day to day operations and functions of all 8 locations with the support of supervisory staff. My responsibilities also include counseling and disciplining locations staff when necessary, preparing pre-shifts meetings for follow through by locations crew to meet daily goals, updating pricing, and menu changes. I have the ability on and succeeding with new challenges brought before me by both the company and the traveling public.

| | Highlighs | | |
|---|---|----|--|
| • | Strong teader | | |
| • | Friendly/Outgoing | | |
| • | Responsible | | |
| • | Full service restaurant background | Ţ | |
| • | Supervisory skills | ļ | |
| • | Bilingual in Spanish and English. | `\ | |
| • | Hiring and training | 1 | |
| • | Stable work history | | |
| • | Adaptable | ĺ | |
| • | Prepare schedules and ensure all shifts are | | |
| | covered. | 1 | |
| • | CPR certified | | |
| • | Serve safe for food and alcohol beverage | | |
| | certified. | | |
| • | I also help with the HR part when hiring | | |
| | and inputting them in the system prior to | | |
| | being hired. | | |
| • | Input Inventory | | |
| • | Fast learner/ Motivated | | |
| • | Ability to multi-task | | |
| • | ASTCertified | | |
| • | Certified Starbucks, Sam Adams Pub, Sam | | |
| | Adams, The Local, Meeting House, | | |
| | Shipyard, Great American bagel Full | | |
| | Service Restaurant, Grab and Go | | |
| | Concepts. | | |

- Full responsibility dealing with district managers from Starbucks, Great American Bagel, and Quizno's maintaining each concept standards and goals.
- Airport certified in badging all new associates that are hired thru entire process.
- Certified manager in complete display setup of shelving set up, product display and decoration of all grab and go concepts including selection of product display.
- Built trust and respect with associates resulting in positive attitudes achieving monthly awards up to \$1,000 in guest satisfaction at Starbucks.
- Completion of yearly reviews for hourly associates.

Central High School, Manchester NH High School Diploma

WORK EXPERIENCE:

HMS Host, Manchester, NH

- Pormote and support Pre-Shift Meetings daily
- Supervise day to day activities of Supervisor and employees
- Cordinate on the job training for employees
- Hire associates
- Use judgement and discreation of carrying out the duties of the job.

S'Barros (Assitant Manager)

- Efficiently resolved problems or concerns to the satisfaction of all involved parties.
- Continually monitored restaurant and took appropriate action to ensure food quality and service standards were consistently met.
- Communicated well and used strong interpersonal skills to establish positive relationships with guests and employees.
- Made and prepared all the food from scratch. Worked with POS stations, Ovens, Stove and other kitchen equipment.

Dessert Moon (Supervisor)

- Ran the closing shift and ensure all the procedure and food handling was done correctly.
- Input the deposit every night closed the store after insuring everything was fully stocked and cleaned for the following

09/2009-Present

01/2008-01/2008

01/2002-12/2005

| • | shift in the morning. Attended meetings to discuss sales for the year so we ca prepare with the correct amount of staffing. | | |
|---|--|--|-------|
| | | | 1 |

References Available upon Request

Yamilis Centeno

780785460-8000d Definitional distribution Cell: \$60370558-94594856007450371804785449 Brainstramily 53022850000000000



PROFESSIONAL SUMMARY

Medical Office professional effectively served Doctors and Nursing staff so they could focus on the health concerns of their patients. Demonstrated proficiency in obtaining patients' medical history while responding calmly and efficiently in emergency situations by adding a personal touch with excellent bedside manners that immediately placed patients at ease.

CORE STRENGTHS

- Bilingual Spanish/English
- Result-oriented
- Time Management
- Adaptable
- Multitasking
- Meticulous

- Communication
- Altruistic
- Resourceful/Solution based.
- Team player
- Proficient in Microsoft Office
- Medical Record Management

WORK EXPERIENCE

Medical Office Assistant

Internal Medicine/ Dr. Pablo Bisono

06/13-12/16

- Maintained up-to-date and accurate medical records
- Verify patient's insurance eligibility
- Medical Billing & Coding
- Answered phone calls
- Responded to mail correspondence
- Scheduled appointments & meetings
- Assisted in ordering and maintaining operation of medical equipment and tools as well as arranged for repairs as required
- Liaison between medical staff and patient

Medical Administrative Assistant

06/11-06/13

Hospital Hima San Pablo

- Greeted patients & checked them in and out for appointments
- Prepared appropriate forms for new/returning patients
- Completed forms and prepared outgoing lab work
- Managed co-payments, billing, and other expenses
- Collected patient co pays
- Assisted the doctor as needed
- Answered phones, schedule appointments & filed medical charts

Educational

Bayamon Community College

Medical Office Assistant

**References will furnished upon request **

Yarimar Borrero

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OBJECTIVE

Motivated, reliable, bilingual fluency in both English and Spanish individual seeking a Medical Assisting position where I can utilize my skills and experience to ensure utmost comfort for patients

EDUCATION

Manchester Community College

Manchester, NH

Associate of Science Degree: Medical Assisting

May 2015

Relevant Coursework

- Medical Law & Ethics
- Human Body
- Pharmacology
- Clinical Lab Procedures I & II
- Nutrition

RELEVANT EXPERIENCE

Manchester, NH

Manchester OB/GYN Associates

- Completed two hundred hours of internship
- Prepared patients to see medical provider and collected vital signs and update health history
- Assisted provider with procedures and patient's follow-up routines
- Cleaned and stocked rooms with necessary supplies
- Washed and sterilized contaminated instruments
- Observed special procedures to gain analytical and technical skills

EMPLOYMENT EXPERIENCE

Wendy's Fast Food Company

Manchester, NH

Cashier

February 2013 - Present

- Taking customers' orders and processed payments
- Preparing and serving ordered food to customers
- Gained outstanding efficiency in performing multiple job tasks at once
- Showcased excellent customer service skills and coordination with team members and supervisors

CERTIFICATION

- CPR & AED for American Heart Association BLS for Healthcare Providers Program
- First Aid- American Academy of Orthopedic Surgeons
- Blood borne Pathogens- American Academy of Orthopedic Surgeons

David P. Wagner, MURP, MHCM, CMPE

Operations and Compliance Executive

Over 10 years guiding successful financial and operational compliance in healthcare facilities

Proven and repeated success guiding finance, compliance and reporting operations for healthcare organizations with emphasis on Federally Qualified Health Centers (FQHCs). Expert at financial management, guiding billing and reimbursement strategies to optimize revenue. Extensive knowledge of healthcare regulatory requirements, including detailed knowledge of the HRSA 330 program, guiding policy and program implementations to develop facility adherence.

Highlights of Expertise

- Interim CFO / CFO Coaching
- Operational Dashboards
- Compliance Auditing
- Staff Training Programs
- Build / Rebuild Financial Operations
- Budgeting / Budget Administration
- Regulatory Reporting
- Process Improvement
- Risk Identification / Avoidance
- Data Management / Analysis

Career Experience

FQHC Consultants, Inc., Miami, Florida

Consult with recipients of HRSA 330 programs to ensure grant compliance and provide technical assistance optimizing program success.

DIRECTOR / FISCAL, COMPLIANCE, AND OPERATIONAL CONSULTANT (1986 to Present)

Assist Federally Qualified Health Centers (FQHCs) and Rural Health Centers (RHCs) maintain quality, financial, and governance compliance with HRSA 330 program guidelines. Perform operational site visits to evaluate facility compliance with program terms.

- Acted as Interim CFO / CFO coach for organizations growing into needing a full-time CFO, those who recently
 lost a CFO and needing a bridge until a permanent placement is hired, and those with controllers growing into
 the CFO role.
- Helped grantees meet quality measures through performance of Quality Improvement Plan Do Study Act cycles including data review, systems and chart audits, and quality reporting.
- Maintained organizational compliance with regulatory requirements encompassing fraud, waste, and abuse, physician self-referral, anti-kickback, HIPAA, and Medicare and Medical billing compliance.
- Boosted financial performance through analysis and reporting of financial data and design, implementation, and review of systems for financial monitoring including billing, collections, payroll, and accounts payable.
- Built operational dashboards to communicate financial and operational metrics with variance analysis against budgetary and operational goals to ensure easy communication with board, leadership, and staff.
- Collaborated with clients to develop and submit all required reporting, documentation, and applications to adhere with HRSA 330 requirements.

Genuine Health Group, Miami, Florida

Guided strategic direction and policy development to support organizational compliance with healthcare regulatory requirements including those for the Medicare Shared Savings Program (MSSP) ACO while aligning operational activities with organizational goals.

continued...

CHIEF COMPLIANCE OFFICER (2017 to 2019)

Led implementation and design of quality reporting infrastructure and compliance programs including staff training. Assisted Medical Director in providing strategic direction to compliance and quality measures in alignment with organizational goals.

- Promoted quality through continuous provider training on efficient use of quality reporting dashboards for ongoing quality management.
- Ensured accurate quality submissions and CMS quality validation study defense while building department from the ground-up.
- Met continued compliance goals through education of staff members including training the data collection team on reporting measures, data collection, and process level quality measures validation and reporting.
- Drew beneficiaries into the system providing growth through strategic partnerships with participants and liaising with provider groups.
- Improved data analysis and quality reporting through implementation of Arcadia Analytics system.

Baroma Health Partners, Miami, Florida

Handled management of all operations through strategic policy and program development to ensure financial success, regulatory compliance, and business growth.

DIRECTOR OF QUALITY AND CHIEF COMPLIANCE OFFICER (2014 to 2016)

Audited operations to ensure efficient operations providing top-level patient care while growing revenue. Managed financial performance developing routine reporting to monitor success and identify areas of improvement.

- Guided successful compliance through design, implementation, and management of strategic program
 including auditing, training, and reporting on all quality and regulatory requirements according to MSSP
 program guidelines.
- Crafted programs and strategic dashboards to improve quality and decrease costs throughout the ACO in collaboration with care coordinator.
- Wrote and gained approval for application for Next Generation ACO model with the CMS Innovation Center.
- Implemented Health Endeavors program to promote care management and quality reporting.
- Led top-down compliance through design of training for Board of Directors including development of a dashboard for quality tracking, reporting, and improvement tracking.

Banyan Community Health Center, Miami, Florida

Drove operational efficiency through staff education and implementation of multiple systems overseeing quality, reporting, and compliance.

INTERIM CHIEF OPERATING OFFICER (2012 to 2013)

Developed programs, policies, and procedures to guide operational functions for efficiency and quality while optimizing organizational performance. Managed all implementations and projects to improve operations and provide strategic business growth.

- Guided contracting with Medicare and Medicaid managed care plans including design and implementation of credential tracking system.
- Developed top-level teams through design and implementation of physician training encompassing coding, billing, systems, and overall operations.

- Maintained regulatory compliance through managing reporting to HRSA including NCC update reports, UDS reports, and FFR.
- Led 330 Grant compliance through writing and editing of policy and procedure manuals and prepared site for first HRSA visit.
- Grew patient census through crafting and implementing community outreach including promotion to the local community and developing health screening protocols for local events.
- Maximized reimbursement through tailoring of the billing system, implementation of a peer review system,
 and establishment of the Billing and Reimbursement Compliance Program.

Additional Experience

Vice President of Operations (2011 to 2012) • Daughters of Charity Services of New Orleans, New Orleans, Louisiana Clinic Operations Manager – Ochsner Baptist (2010 to 2011) • Ochsner Health System, New Orleans, Louisiana Director of Operations, Multispecialty Group Practice (2008 to 2010) • Crescent City Physicians, Inc., New Orleans, Louisiana

Education & Credentials

Executive Master of Healthcare Management

University of New Orleans, New Orleans, Louisiana Summa cum Laude

Master of Urban and Regional Planning, Real Estate Development and Finance Concentration

University of New Orleans, New Orleans, Louisiana Summa cum Laude

Bachelor of Business Administration, International Business and Finance

Loyola University, New Orleans, Louisiana

Certifications and Licenses

- LEAN/Six Sigma Green Belt (In Certification for Black Belt Status)
- Certified Medical Practice Executive American College of Medical Practice Executives

<u>Affiliations</u>

- Medical Group Management Association (MGMA) Member
- New Orleans MGMA Chapter Vice President, 2011-2012
- South Florida MGMA Secretary, 2012-2014
- The Honor Society of Phi Kappa Phi Member
- Sigma lota Epsilon, The National Honorary and Professional Management Fraternity Member
- The International Honor Society, Beta Gamma Sigma Member
- American College of Healthcare Executives Former Member
- Professional Association of Health Care Office Management Association Former Member

Military Service

• U.S. Airforce Reserve – Production Control / Civil Engineering Assistant

Amoskeag Health formerly Manchester Community Health Center Key Personnel

Budget Request for:

Family Planning Services RFA-2018-DPHS-03-FAMIL-07-A01

Budget Period:

July 1, 2019 - June 30, 2020

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|---|----|----|------|------|
| | | | | |

| Name : | Job Title | Salary | Contract |
|----------------------------|---|---------------|----------|
| Borrero Rodriguez, Yarimar | Medical Assistant | \$ 34,465.60 | 12% |
| To be determined | Chief Operating Officer | \$ 134,992.00 | 1% |
| Gleason, Judith | Nurse | \$ 58,323.20 | 5% |
| Guardado, Kate | Medical Assistant | \$ 35,068.80 | 12% |
| Logan, Kristin | Nurse Practitioner | \$ 106,995.20 | 5% |
| Martinez, Johana | Patient Intake/Front Desk | \$ 32,801.60 | . 7% |
| Muir, Gavin | Chief Medical Officer | \$ 280,945.60 | 1% |
| Reitchel, Dorice | Certified Nurse Midwife | \$ 121,118.40 | 11% |
| Galicia, Zuheiddy | Patient Intake/Front Desk | \$ 31,158.40 | 4% |
| Smith, Shari | Nurse | \$ 58,219.20 | . 5% |
| Nadeau, Alisha . | Director of Wellness & Specialty Services | \$ 91,665.60 | 1% |
| Martinez, Marleni | Patient Intake/Front Desk | \$ 27,664.00 | 4% |
| Centeno, Yamilis | Patient Intake/Front Desk | \$ 27,664.00 | 4% |

Total

Amount Paid from

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| \$ | 1,788.64 |
| \$ | 3,091.13 |
| \$ | 4,181.95 |
| \$ | 5,670.75 |
| \$ | 2,173.11 |
| \$ | 3,722.53 |
| \$ | 12,838.55 |
| \$. | 1,238.55 |
| \$ | 3,085.62 |
| \$ | 1,232.21 |
| \$ | 1,157.52 |
| \$ | 1,157.52 |
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| Name / | Board Role | A concentration | Margona (or | मिन्यी एकाम विस्टेड (९९ ४४ |
| ldowu "Sam" Edokpolo | Director | 11/19/2013 | November, 2019 | 11/19/22 |
| Catherine Marsellos | Vice Chair | 6/2/2015 | June, 2021 | 06/02/24 |
| Som Gurung | Director | 3/7/2017 | March, 2020 | 03/07/26 |
| Mohammad "Saleem" | Director | 1/9/2018 | January, 2021 | 1/9/2027 |
| David Crespo | Secretary | 7/18/2018 | July, 2021 | 7/5/2027 |
| Angella Chen-Shadeed | Director | 8/7/2018 | August, 2021 | 8/1/2027 |
| Dennis "Danny" Carlsen | Director | 8/7/2018 | August, 2021 | 8/1/2027 |
| Sonya Friar | Director | 9/4/2018 | September, 2021 | 9/1/2027 |
| Maria Mariano | Director | 7/6/2015 | September, 2021 | 7/6/2024 |
| Phillip Adams | Director | 6/21/2016 | June, 2019 | 6/21/2025 |
| Kathleen Davidson | Chair | 11/4/2014 | November, 2020 | 11/04/23 |
| Richard Elwell | Treasurer | 1/9/2018 | January, 2021 | 01/09/27 |
| David Hildenbrand | Director | 3/5/2019 | March, 2022 | 03/05/28 |
| Linda Langsten | Director | 7/11/2017 | July, 2020 | 7/11/2026 |
| Dawn McKinney | Director | 7/11/2017 | July, 2020 | 7/11/2026 |
| Oreste "Rusty" Mosca | Director | 2/6/2018 | February, 2021 | 2/6/2027 |

Manchester Community Health Center Key Personnel

a

Budget Request for:

Family Planning Services RFA-2018-DPHS-03-FAMIL-07-A01

Budget Period:

July 1, 2020 - June 30, 2021

| | • | | | - | nt Paid from | | |
|----------------------------|---|---------------|----------|---------------|--------------|--|--|
| Name | Job Title | Salary | Contract | this Contract | | | |
| Borrero Rodriguez, Yarimar | Medical Assistant | \$ 34,985.60 | 22% | \$ | 7,871.08 | | |
| Del Vecchio, Diane | Chief Operating Officer | \$ 137,425.60 | 2% | \$ | 3,425.42 | | |
| , Gleason, Judith | Nurse | \$ 59,196.80 | 10% | \$ | 5,919.80 | | |
| ✓ Guardado, Kate | Medical Assistant | \$ 35,588.80 | 23% | \$ | 8,008.84 | | |
| Logan, Kristin | Nurse Practitioner | \$ 108,929.60 | 10% | \$ | 10,860.01 | | |
| Martinez, Johana | Patient Intake | \$ 33,300.80 | 12% | \$ | 4,161.70 | | |
| Muir, Gavin | Chief Medical Officer | \$ 286,000.00 | 2% | \$ | 7,128.99 | | |
| Reitchel, Dorice | Certified Nurse Midwife | \$ 123,302.40 | 20% | \$ | 24,587.04 | | |
| , Galicia, Zuheiddy | Patient Intake/Front Desk | \$ 31,616.00 | 8% | \$ | 2,371.93 | | |
| Smith, Shari | Nurse | \$ 58,219.20 | 10% | \$ | 5,909.25 | | |
| Nadeau, Alisha | Director of Wellness & Specialty Services | \$ 91,665.60 | 3% | \$ | 2,359.79 | | |
| Martinez, Marleni | Patient Intake/Front Desk | \$ 28,078.96 | . 8% | \$ | 2,216.76 | | |
| Centeno, Yamilis | Patient Intake/Front Desk | \$ 28,078.96 | _ | \$ | 2,216.76 | | |
| 00 | | | Total | <u> </u> | 87.037.37 | | |

New Hampshire Department of Health and Human Services Family Planning Services



State of New Hampshire Department of Health and Human Services Amendment #4 to the Family Planning Services Contract

This 4th Amendment to the Family Planning Services contract (hereinafter referred to as "Amendment #4") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Concord Hospital, Inc., (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 250 Pleasant Street, Concord, NH 03301.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on November 8, 2017 (Item #21A), as amended on August 14, 2018, as amended on June 26, 2019 (Late Item #A), and as amended on December 18, 2019 (Item # 16) the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$517,743.
- 2. Modify Exhibit B, Amendment #3 Method and Conditions Precedent to Payment, Section 4, Subsection 4.1 to read:
 - 4.1. Payment shall be on a cost reimbursement basis for actual expenditures incurred in the fulfillment of this Agreement, and shall be in accordance with the approved line items as specified in Exhibit B-1, Exhibit B-2, Exhibit B-3, Exhibit B-4, Exhibit B-5 Budget Amendment #4, Exhibit B-6 Budget Amendment #3, and Exhibit B-7 Budget Amendment #3.
- 3. Modify Exhibit B-5, Amendment #3 Budget Family Planning Funds, State Fiscal Year 2021 by replacing in its entirety with Exhibit B-5, Amendment #4 Budget Family Planning Funds, State Fiscal Year 2021, which is attached hereto and incorporated by reference herein.

Contractor Initials Alb Date W/a Le Izo 20

New Hampshire Department of Health and Human Services **Family Planning Services**



All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #4 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below.

Date

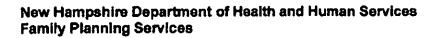
Name: 1

Title:

Department of Health and Human Services

State of New Hampshire

Concord Hospital, Inc.





The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

| 7/6/20 | /s/Christen Lavers | |
|--|---|-------------|
| Date | Name: Title: Assistant Attorney General | |
| I hereby certify that the forego the State of New Hampshire a | ing Amendment was approved by the Governor and Ext the Meeting on:(date of meeting) | |
| , | OFFICE OF THE SECRETARY OF STA | TE |
| | • | ÷ |
| Date | Name: Title: | |

New Hampshire Department of Health and Human Services COMPLETE ONE BUDGET FORM FOR EACH BUDGET PERIOD

Contractor raine Consord Hospital Family Health Cente

Budget Engines for: Family Planeton

Budget Ported: July 1, 2025 - Jame 21, 2221

| tirect As A Percent of Direct | | 15.1 | | | | | | | _ | | | | | | | |
|---------------------------------------|---------------------------------|--------------|--------------------|--------------|----|--|----------------|-------------|--|---------------|--|----------------|--|---------------|----------------|---------------|
| TOTAL | \$ 391,634.00 | \$ 69,114.00 | 3 8 | 450,748.00 | 8 | 285,670.00 | \$ | 84,114.00 | 3 | 354,654.80 | \$ 96,00 | 4.00 | - | | 7 \$ | 96,084.00 |
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| . Subcontracts/Agreements | \$ | 3 | 15 | _ | • | | ŧ | | * | | | • | -[- | | + | |
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| | \$ 391,067,00 | \$ 50,114.00 | 41 | 450,201.00 | * | 295,570.00 | Ť | 59,114.00 | <u> </u> | 354,684.00 | <u>\$ 95,51</u> | 7.00 | \$ | | ₩. | 95,517,0 |
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Concord Hospital Ferrity Health Corper RFA-2019-OPHS-CS-FAREL-CS-A04 Exhibit B-6, Dudyal Ferrity Pleasing Funds Amendment #3 Page 1 of 1 commer results

State of New Hampshire Department of State

CERTIFICATE

I, William M, Gardner, Secretary of State of the State of New Hampshire, do hereby certify that CONCORD HOSPITAL, INC. is a New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on January 29, 1985. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 74948

Certificate Number: 0004488032



IN TESTIMONY WHEREOF.

I hereto set my hand and cause to be affixed the Scal of the State of New Hampshire, this 1st day of April A.D. 2019.

William M. Gordner

Secretary of State

CERTIFICATE

I, William Chapman, Secretary of Concord Hospital, Inc. do hereby certify:

1) I maintain and have custody of and am familiar with the seal and minute books of the corporation;

2) I am authorized to issue certificates with respect to the contents of such books and

to affix such seal to such certificates;

3) The following is a true and complete copy of the resolution adopted by the board of trustees of the corporation at a meeting of that board on March 21, 2005 which meeting was held in accordance with the law of the state of incorporation and the bylaws of the corporation:

The motion was made, seconded and the Board unanimously voted that the powers and duties of the President shall include the execution of all contracts and other legal documents on behalf of the corporation, unless some other person is specifically so designated by the Board, by law, or pursuant to the administrative policy addressing contract and expenditure approval levels.

- 4) the foregoing resolution is in full force and effect, unamended, as of the date hereof; and
- 5) the following persons lawfully occupy the offices indicated below:

Robert P. Steigmeyer, President Scott W. Sloane, Chief Financial Officer

IN WITNESS WHEREOF, I have hereunto set my hand as the Secretary of the Corporation this 26 day of 10 he 20 cc.

| Willia Chapm_ | | | | | |
|---------------|----------|--|--|--|--|
| etary | | | | | |
| | Ma Chapm | | | | |

State of:

County of:

On this, the <u>Undersigned</u> day of <u>June</u>, 20<u>70</u>, before me a notary public, the undersigned officer, personally appeared <u>undersigned</u>, known to me (or satisfactorily proven) to be the person whose name is subscribed to the within instrument, and acknowledged that he/she executed the same for the purposes therein contained.

In witness hereof, I hereunto set my hand and official seal.

Notary Public

My Commission expires: 11-18-60

CAPIREG-01

RDURGIN



CERTIFICATE OF LIABILITY INSURANCE

12/3/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER. AND THE CERTIFICATE HOLDER.

| R | REPRESENTATIVE OR PRODUCER, A | ND T | HE C | ERTIFICATE HOLDER. | /IC A | CONTRACT | DETATECH | THE ISSUING INSURER(S), A | JIHORIZED | |
|---|---|--------------|----------------------------|---|--|--|--|---|--------------|--|
| lf ti | MPORTANT: If the certificate holde f SUBROGATION IS WAIVED, subje his certificate does not confer rights t | ct to | o the | terms and conditions of | the po | licy, certain | policies may | NAL INSURED provisions or by require an endorsement. A s | e endorsed. | |
| PRODUCER License # 1780862 | | | | | CONTACT Rita Durgin | | | | | |
| HUE | B International New England | | | | PHONE (A/C, No | | | FAX (A/C, No): | - | |
| | Central Street, Suite 201 liston, MA 01746 | | | | | | in@hubint | ernational.com | | |
| | | | | | -UANDE | | | RDING COVERAGE | NAIC # | |
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| INSL | JRED | | | | INSURE | | 114401141 | asualty Corporation | 10.00 | |
| | Capital Region Healthcare C | orpc | pratic | nc | INSURE | | | | | |
| | Concord Hospital Inc 250 Pleasant Street | | ٠ | | | INSURER D : | | | | |
| | Concord, NH 03301 | | | • | INSURER E : | | | | | |
| | | | | = | INSURE | | | · · · · · · · · · · · · · · · · · · · | | |
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| | DED RETENTIONS | Щ. | <u> </u> | | | | <u> </u> | | • | |
| Ą | WORKERS COMPENSATION AND EMPLOYERS' LIABILITY | - | | | | | <u> </u> | X PER OTH- | | |
| | ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) | N/A | | SP4061435 | | 10/1/2019 | 10/1/2020 | E.L. EACH ACCIDENT \$ | 1,000,000 | |
| | | | ' | , | | | · ! | E:L DISEASE - EA EMPLOYEE \$ | 1,000,000 | |
| | If yes, describe under DESCRIPTION OF OPERATIONS below | <u> </u> | ↓ | • | | · | | E.L. DISEASE - POLICY LIMIT \$ | 1,000,000 | |
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| CERTIFICATE HOLDER | | | | | CANCELLATION | | | | | |
| NH DHHS Street129 Pleasant Street Concord, NH 03301 | | | | | SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. | | | | | |
| | | | | | | AUTHORIZED REPRESENTATIVE JEG THAT | | | | |



PRODUCER

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 01/08/2020

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

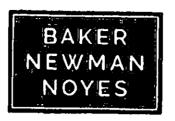
IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

| MARSH USA, INC. 99 HIGH STREET | | | | PHONE FAX (A/C, No. Ext): (A/C, No): | | | | | | |
|--|---|----------------|--------------|--------------------------------------|--|------------------------------|----------------------------|---|-------------------|---------------------------------------|
| BOSTON, MA 02110 Attn: Boston.certrequesi@Marsh.com | | | | ADDRE | \$\$: | | | | | |
| | | | | | INSURER(S) AFFORDING COVERAGE | | | | NAIĊ# | |
| INSUE | 7277064-CHS-gener-20-21 | | | | INSURER A : Granite Shield Insurance Exchange | | | | | |
| וטפאו | CAPITAL REGION HEALTHCARE CORPOR | NOITA | • | | INSURER B : | | | | | |
| 1 | & CONCORD HOSPITAL, INC. ATTN: KATHY LAMONTAGNE, ADMINISTR. | TION | | | INSURER C: | | | | | |
| 1. | 250 PLEASANT STREET | TIOIT | | | INSURE | RD: | | | \longrightarrow | |
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| GENE | DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) GENERAL LIABILITY AND PROFESSIONAL LIABILITY SHARE A COMBINED LIMIT OF 2,000,00012,000,000. HOSPITAL PROFESSIONAL LIABILITY RETRO ACTIVE DATE 06/24/1985. EACH OCCURRENCE AND AGGREGATE LIMITS ARE SHARED AMONGST THE GRANITE SHIELD EXCHANGE HOSPITALS. | | | | | | | | | |
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| CER | CERTIFICATE HOLDER CANCELLATION | | | | | | | | | |
| STATE OF NH DEPT OF HEALTH & HUMAN SERVICES 129 PLEASANT STREET CONCORD, NH 03301 | | | | | SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. | | | | | |
| | | | | | | RIZED REPRESEI h USA Inc. | NTATIVE | | _ | |
| | | | | | Elizabe | th Stapleton | <u> </u> | Elyn & A. | | 型 |

Concord Hospital Mission Statement

Concord Hospital is a charitable organization which exists to meet the health needs of individuals within the communities it serves.

It is the established policy of Cancard Hospital to provide services on the sole basis of the medical necessity of such services as determined by the medical staff without reference to race, color, ethnicity, national origin, sexual orientation, marital status, religion, age, gender, disability, or inability to pay for such services.



Concord Hospital, Inc. and Subsidiaries

Audited Consolidated Financial Statements and Additional Information

Years Ended September 30, 2018 and 2017 With Independent Auditors' Report

Baker Newman & Noyes LLC
MAINE | MASSACHUSETTS | NEW HAMPSHIRE
800.244.7444 | www.bnncpa.com

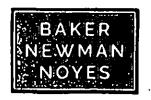
CONCORD HOSPITAL, INC. AND SUBSIDIARIES

Audited Consolidated Financial Statements and Additional Information

Years Ended September 30, 2018 and 2017

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INDEPENDENT AUDITORS' REPORT

The Board of Trustees Concord Hospital, Inc.

We have audited the accompanying consolidated financial statements of Concord Hospital, Inc. and Subsidiaries (the System), which comprise the consolidated balance sheets as of September 30, 2018 and 2017, and the related consolidated statements of operations, changes in net assets and cash flows for the years then ended, and the related notes to the consolidated financial statements.

Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of the System as of September 30, 2018 and 2017, and the results of its operations, changes in its net assets and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Manchester, New Hampshire December 5, 2018

Baker Navman & Noyes LLC.

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CONSOLIDATED BALANCE SHEETS

September 30, 2018 and 2017

ASSETS (In thousands)

| Current assets: | 2018 | <u> 2017</u> |
|---|-------------------|--|
| Cash and cash equivalents | \$ 4,691 | s 3,799 |
| Short-term investments | 30,553 | 7,552 |
| Accounts receivable, less allowance for doubtful accounts | 30,333 | 7,332 |
| of \$15,037 in 2018 and \$11,234 in 2017 | 70,261 | 51,344 |
| Due from affiliates | 659 | 634 |
| Supplies | 2,079 | 1,777 |
| Prepaid expenses and other current assets | 5.262 | 5.855 |
| Total current assets | 113,505 | 70,961 |
| Assets whose use is limited or restricted: | | |
| Board designated | 297,243 | 290,686 |
| Funds held by trustee for workers' compensation | | 3,755 |
| reserves, self-insurance escrows and construction funds | . 55,978 | ~16,515 |
| Donor-restricted funds and restricted grants | 40.431 | 40.350 |
| Total assets whose use is limited or restricted | 393,652 | 347,551 |
| Other noncurrent assets: | • | |
| Due from affiliates, net of current portion | 768. | 1,223 |
| Other assets | 13.344 | 15.052 |
| Total other noncurrent assets | 14,112 | 16,275 |
| Property and equipment: | | • |
| Land and land improvements | 6,942 | 6,426 |
| Buildings | 195,301 | 190,585 |
| Equipment | 292,694 | 246,586 |
| Construction in progress | 7.044 | 38.725 |
| • | 501,981 | 482,322 |
| Less accumulated depreciation | (332.923) | (305,312) |
| | ALL CALERY | ************************************** |
| Net property and equipment | 169.058 | <u> 177.010</u> |
| | \$ <u>690.327</u> | \$_611.797 |

LIABILITIES AND NET ASSETS (In thousands)

| Current liabilities: | <u> 2018</u> | 2017 |
|---|--------------|---------------|
| Short-term notes payable | s - | \$ 15 |
| Accounts payable and accrued expenses | 36,190 | 39.611 |
| Accrued compensation and related expenses | 26,646 | 25,580 |
| Accrual for estimated third-party payor settlements | 35,378 | 27,382 |
| Current portion of long-term debt | 9.061 | <u>8.822</u> |
| Total current liabilities | 107,275 | 101,410 |
| Long-term debt, net of current portion | 128,463 | 76,501. |
| Accrued pension and other long-term liabilities | 48,302 | 60.536 |
| Total liabilities | 284,040 | 238,447 |
| Net assets: | • | |
| Unrestricted | 368,060 | 335,148 |
| Temporarily restricted | 17,580 | 17,800 |
| Permanently restricted | 20.647 | <u>20.402</u> |
| Total net assets | 406,287 | 373,350 |

\$ 690.327 \$ 611.797

CONSOLDATED STATEMENTS OF OPERATIONS

Years Ended September 30, 2018 and 2017 (In thousands)

| | 2018 | 2017 |
|--|-----------|------------------|
| Unrestricted revenue and other support: | | · |
| Net patient service revenue, net of | | |
| contractual allowances and discounts | \$492,647 | \$468,347 |
| Provision for doubtful accounts | (29,329) | (20.018) |
| Net patient service revenue less | | |
| provision for doubtful accounts | 463,318 | 448,329 |
| Other revenue | 20,496 | 19,350 |
| Disproportionate share revenue | 14,327 | 12,717 |
| Net assets released from restrictions for operations | _2,112 | 1.191 |
| Total unrestricted revenue and other support | 500,253 | 481,587 |
| Operating expenses: | | |
| Salaries and wages | 233,356 | 220,255 |
| Employee benefits | 52,130 | 51,723 |
| Supplies and other | 98,713 | 95,948 |
| Purchased services | 43,352 | 32,373 |
| Professional fees | 6,531 | 5,222 |
| Depreciation and amortization | 27,574 | |
| Medicaid enhancement tax | 20,975 | 20,311 |
| Interest expense | 4.873 | 2.918 |
| Total operating expenses | 487.504 | 453,128 |
| en e | • | |
| Income from operations | 12,749 | 28,459 |
| Nonoperating income: | | |
| Unrestricted gifts and bequests | 317 | 1,619 |
| Investment income and other | 12,878 | 10,476 |
| Net periodic benefits cost, other than service cost | _(2.880) | <u>(5.166</u>) |
| Total nonoperating income | _10.315 | 6.929 |
| Excess of revenues and nonoperating income over expenses | \$_23.064 | \$ <u>15.388</u> |

- CONSOLIDATED STATEMENTS OF CHANGES IN NET ASSETS

Years Ended September 30, 2018 and 2017 (In thousands)

| Unrestricted net assets: | | 2018 | 2017 |
|---|--------|--------------------|-----------|
| Excess of revenues and nonoperating income over expenses | | £ 22.064 | £ 16 200 |
| Net unrealized gains on investments | | \$ 23,064 1,805 | \$ 35,388 |
| Net transfers (to) from affiliates | | - | 23,122 |
| Net assets released from restrictions used for | • | (35) | 498 |
| purchases of property and equipment | t . | 479 | 108 |
| Pension adjustment | | <u> 7.599</u> | 13.098 |
| Increase in unrestricted net assets | | 32,912 | 72,214 |
| Temporarily restricted net assets: | | | • |
| Restricted contributions and pledges | | 1 257 | 1 400 |
| Restricted investment income | | 1,357 | 1,423 |
| Contributions to affiliates and other community organizations | | 1,078 | 682 |
| Net unrealized gains on investments | | (222) | (163) |
| Net assets released from restrictions for operations | | 158 | 1,864 |
| Net assets released from restrictions used for | | (2,112) | (1,191) |
| purchases of property and equipment | | (479) | (108) |
| (Decrease) increase in temporarily restricted net assets | gen, s | (220) | 2,507 |
| Permanently restricted net assets: | | | |
| Restricted contributions and pledges | | | |
| Unrealized gains on trusts administered by others | • | 197 | 126 |
| Our agus on trasts administrated by Officis | | <u>48</u> | <u> </u> |
| Increase in permanently restricted net assets | | 245 | 521 |
| Increase in net assets | • | 32,937 | 75,242 |
| Net assets, beginning of year | | <u> 373.350</u> | 298,108 |
| Net assets, end of year | | \$406:287 | \$373.350 |
| | | | |

CONSOLIDATED STATEMENTS OF CASH FLOWS

Years Ended September 30, 2018 and 2017 (In thousands)

| Cash flows from operating activities: | 2018 | <u> 2017</u> |
|--|-----------------|-----------------|
| Increase in net assets | \$ 32,937 | \$ 75,242 |
| Adjustments to reconcile increase in net assets | 3 72,73,1 | 3 /3,242 |
| to net cash provided by operating activities: | • | |
| Restricted contributions and pledges | (1,554) | (1,549) |
| Depreciation and amortization | 27,574 | 24,378 |
| Net realized and unrealized gains on investments | (12,762) | (29,975) |
| Bond premium and issuance cost amortization | . (317) | (75) |
| Provision for doubtful accounts | 29,329 | 20,018 |
| Equity in earnings of affiliates, net | (5,539) | (5,812) |
| (Gain) loss on disposal of property and equipment | (84) | |
| Pension adjustment | (7,\$99) | (13,098) |
| Changes in operating assets and liabilities: | | (10100) |
| Accounts receivable | (48,246) | (18,669) |
| Supplies, prepaid expenses and other current assets | 291 | (1,610) |
| Other assets | 2,495 | (3,702) |
| Due from affiliates | 430 | . 28 |
| Accounts payable and accrued expenses | 7,497 | (1,411) |
| Accrued compensation and related expenses | 1,066 | 2,750 |
| Accrual for estimated third-party payor settlements | 7,996 | 4,923 |
| Accrued pension and other long-term liabilities | (4.635) | (25,624) |
| Net cash provided by operating activities | 28,879 | 26,016 |
| Cash flows from investing activities: | | |
| Increase in property and equipment, net | (30,456) | (34,132) |
| Purchases of investments | (87,949) | (66,306) |
| Proceeds from sales of investments | 31,793 | 72,671 |
| Equity distributions from affiliates | 4.752 | 6.310 |
| Net cash used by investing activities | (81,860) | (21,457) |
| Cash flows from financing activities: | | |
| Payments on long-term debt | (8,816) | (8,571) |
| Proceeds from issuance of long-term debt | 62,004 | |
| Bond issuance costs | (670) | _ |
| Change in short-term notes payable | (15) | (444) |
| Restricted contributions and pledges | 1.370 | 1.700 |
| Net cash provided (used) by financing activities | 53.873 | (7.315) |
| Net increase (decrease) in cash and cash equivalents | 892 | (2,756) |
| Cash and cash equivalents at beginning of year | <u>3.799</u> | 6.555 |
| Cash and cash equivalents at end of year | \$ <u>4.691</u> | \$ <u>3,799</u> |

Supplemental disclosure:
At September 30, 2017, amounts totaling \$10,918 related to the purchase of property and equipment were included in accounts payable and accrued expenses.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

1. Description of Organization and Summary of Significant Accounting Policies

Organization

Concord Hospital, Inc., (the Hospital) located in Concord, New Hampshire, is a not-for-profit acute care hospital. The Hospital provides inpatient, outpatient, emergency care and physician services for residents within its geographic region. Admitting physicians are primarily practitioners in the local area. The Hospital is controlled by Capital Region Health Care Corporation (CRHC).

In 1985, the then Concord Hospital underwent a corporate reorganization in which it was renamed and became CRHC. At the same time, the Hospital was formed as a new entity. All assets and liabilities of the former hospital, now CRHC, with the exception of its endowments and restricted funds, were conveyed to the new entity. The endowments were held by CRHC for the benefit of the Hospital, which is the true party in interest. Effective October 1, 1999, CRHC transferred these funds to the Hospital.

In March 2009, the Hospital created The Concord Hospital Trust (the Trust), a separately incorporated, not-for-profit organization to serve as the Hospital's philanthropic arm. In establishing the Trust, the Hospital transferred philanthropic permanent and temporarily restricted funds, including board designated funds, endowments, indigent care funds and specific purpose funds, to the newly formed organization together with the stewardship responsibility to direct monies available to support the Hospital's charitable mission and reflect the specific intentions of the donors who made these gifts. Concord Hospital and the Trust constitute the Obligated Group at September 30, 2018 and 2017 to certain debt described in Note 6.

Subsidiaries of the Hospital include:

<u>Capital Region Health Care Development Corporation (CRHCDC)</u> is a not-for-profit real estate corporation that owns and operates medical office buildings and other properties.

<u>Capital Region Health Ventures Corporation (CRHVC)</u> is a not-for-profit corporation that engages in health care delivery partnerships and joint ventures. It operates amoulatory surgery and diagnostic facilities independently and in cooperation with other entities.

The Hospital, its subsidiaries and the Trust are collectively referred to as the System. The consolidated financial statements include the accounts of the Hospital, the Trust, CRHCDC and CRHVC. All significant intercompany balances and transactions have been eliminated in consolidation.

Use of Estimates

The preparation of financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

1. Description of Organization and Summary of Significant Accounting Policies (Continued)

Concentration of Credit Risk

Financial instruments which subject the Hospital to credit risk consist primarily of cash equivalents, accounts receivable and investments. The risk with respect to cash equivalents is minimized by the Hospital's policy of investing in financial instruments with short-term maturities issued by highly rated financial institutions. The Hospital's accounts receivable are primarily due from third-party payors and amounts are presented net of expected contractual allowances and uncollectible amounts, including estimated uncollectible amounts from uninsured patients. The Hospital's investment portfolio consists of diversified investments, which are subject to market risk. The Hospital's investment in one fund, the Vanguard Institutional Index Fund, exceeded 10% of total Hospital investments as of September 30, 2018 and 2017.

Cash and Cash Equivalents

Cash and cash equivalents include money market funds with original maturities of three months or less, excluding assets whose use is limited or restricted.

The Hospital maintains its cash in bank deposit accounts which, at times, may exceed federally insured limits. The Hospital has not experienced any losses on such accounts.

Supplies

Supplies are carried at the lower of cost, determined on a weighted-average method, or net realizable value.

Assets Whose Use is Limited or Restricted

Assets whose use is limited or restricted include assets held by trustees under workers' compensation reserves and self-insurance escrows, designated assets set aside by the Board of Trustees, over which the Board retains control and may, at its discretion, subsequently use for other purposes, and donor-restricted investments.

Investments and Investment Income

Investments are carried at fair value in the accompanying consolidated balance sheets. Investment income (including realized gains and losses on investments, interest and dividends) is included in the excess of revenues and nonoperating income over expenses unless the income is restricted by donor or law. Gains and losses on investments are computed on a specific identification basis. Unrealized gains and losses on investments are excluded from the excess of revenues and nonoperating income over expenses unless the investments are classified as trading securities or losses are considered other-than-temporary. Periodically, management reviews investments for which the market value has fallen significantly below cost and recognizes impairment losses where they believe the declines are other-than-temporary.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

1. <u>Description of Organization and Summary of Significant Accounting Policies (Continued)</u>

Beneficial Interest in Perpetual Trusts

The System has an irrevocable right to receive income earned on certain trust assets established for its benefit. Distributions received by the System are unrestricted. The System's interest in the fair value of the trust assets is included in assets whose use is limited and as permanently restricted net assets. Changes in the fair value of beneficial trust assets are reported as increases or decreases to permanently restricted net assets.

Investment Policies

The System's investment policies provide guidance for the prudent and skillful management of invested assets with the objective of preserving capital and maximizing returns. The invested assets include endowment, specific purpose and board designated (unrestricted) funds.

Endowment funds are identified as permanent in nature, intended to provide support for current or future operations and other purposes identified by the donor. These funds are managed with disciplined longer-term investment objectives and strategies designed to accommodate relevant, reasonable, or probable events.

Temporarily restricted funds are temporary in nature, restricted as to time or purpose as identified by the donor or grantor. These funds have various intermediate/long-term time horizons associated with specific identified spending objectives.

Board designated funds have various intermediate/long-term time horizons associated with specific spending objectives as determined by the Board of Trustees.

Management of these assets is designed to increase, with minimum risk, the inflation adjusted principal and income of the endowment funds over the long term. The System targets a diversified asset allocation that places emphasis on achieving its long-term return objectives within prudent risk constraints.

Spending Policy for Appropriation of Assets for Expenditure

In accordance with the Uniform Prudent Management of Institutional Funds Act (UPMIFA), the System considers the following factors in making a determination to appropriate or accumulate donor-restricted endowment funds: (a) the duration and preservation of the fund; (b) the purpose of the organization and the donor-restricted endowment fund; (c) general economic conditions; (d) the possible effect of inflation and deflation; (e) the expected total return from income and the appreciation of investments; (f) other resources of the organization; and (g) the investment policies of the organization.

Spending policies may be adopted by the System, from time to time, to provide a stream of funding for the support of key programs. The spending policies are structured in a manner to ensure that the purchasing power of the assets is maintained while providing the desired level of annual funding to the programs. The System has a current spending policy on various funds currently equivalent to 5% of twelve-quarter moving average of the funds' total market value.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

1. Description of Organization and Summary of Significant Accounting Policies (Continued)

Accounts Receivable and the Allowance for Doubtful Accounts

Accounts receivable are reduced by an allowance for doubtful accounts. In evaluating the collectibility of accounts receivable, the System analyzes its past history and identifies trends for each of its major payor sources of revenue to estimate the appropriate allowance for doubtful accounts and provision for doubtful accounts. Management regularly reviews data about these major payor sources of revenue in evaluating the sufficiency of the allowance for doubtful accounts. For receivables associated with services provided to patients who have third-party coverage, the System analyzes contractually due amounts and provides an allowance for doubtful accounts and a provision for doubtful accounts, if necessary (for example, for expected uncollectible deductibles and copayments on accounts for which the third-party payor has not yet paid, or for payors who are known to be having financial difficulties that make the realization of amounts due unlikely). For receivables associated with self-pay patients (which includes both patients without insurance and patients with deductible and copayment balances due for which third-party coverage exists for part of the bill), the System records a provision for doubtful accounts in the period of service on the basis of its past experience, which indicates that many patients are unable or unwilling to pay the portion of their bill for which they are financially responsible. The difference between the standard rates (or the discounted rates if negotiated) and the amounts actually collected after all reasonable collection efforts have been exhausted is charged off against the allowance for doubtful accounts.

The System's allowance for doubtful accounts for self-pay patients represented 82% and 71% of self-pay accounts receivable at September 30, 2018 and 2017, respectively. The total provision for the allowance for doubtful accounts was \$29,329 and \$20,018 for the years ended September 30, 2018 and 2017, respectively. The System also allocates a portion of the allowance and provision for doubtful accounts to charity care, which is not recorded as revenue. The System's self-pay bad debt writeoffs increased \$6,643, from \$20,787 in 2017 to \$27,430 in 2018. A substantial portion of the increase in self-pay bad debt write-offs is attributed to the System's provision for certain accounts in 2017 that were not formally written off until 2018.

Property and Equipment

Property and equipment is stated at cost at time of purchase, or at fair value at time of donation for assets contributed, less any reductions in carrying value for impairment and less accumulated depreciation. The System's policy is to capitalize expenditures for major improvements and charge maintenance and repairs currently for expenditures which do not extend the lives of the related assets. Depreciation is computed using the straight-line method in a manner intended to amortize the cost of the related assets over their estimated useful lives. For the years ended September 30, 2018 and 2017, depreciation expense was \$27,574 and \$24,378, respectively.

The System has also capitalized certain costs associated with property and equipment not yet in service. Construction in progress includes amounts incurred related to major construction projects, other renovations, and other capital equipment purchased but not yet placed in service. During 2018 and 2017, the Hospital capitalized \$167 and \$509, respectively, of interest expense relating to various construction projects. At September 30, 2018, the Hospital has outstanding construction commitments totaling approximately \$11.9 million for a new medical office building. Construction commenced in the Summer of 2018.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

1. Description of Organization and Summary of Significant Accounting Policies (Continued)

Gifts of long-lived assets such as land, buildings or equipment are reported as unrestricted support, and are excluded from the excess of revenues and nonoperating income over expenses, unless explicit donor stipulations specify how the donated assets must be used. Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used, and gifts of cash or other assets that must be used to acquire long-lived assets, are reported as restricted support. Absent explicit donor stipulations about how long those long-lived assets must be maintained, expirations of donor restrictions are reported when the donated or acquired long-lived assets are placed in service.

Federal Grant Revenue and Expenditures

Revenues and expenses under federal grant programs are recognized as the grant expenditures are incurred.

Bond Issuance Costs/Original Issue Discount or Premium

Bond issuance costs incurred to obtain financing for construction and renovation projects and the original issue discount or premium are amortized to interest expense using the straight-line method, which approximates the effective interest method, over the life of the respective bonds. The original issue discount or premium and bond issuance costs are presented as a component of bonds payable.

Charity Care

The System provides care to patients who meet certain criteria under its charity care policy without charge or at amounts less than its established rates (Note 11). Because the System does not pursue collection of amounts determined to qualify as charity care, they are not reported as revenue. The System uses an industry standard approach in calculating the costs associated with providing charity care. Funds received from gifts and grants to subsidize charity services provided for the years ended September 30, 2018 and 2017 were approximately \$452 and \$278, respectively.

Temporarily and Permanently Restricted Net Assets

Gifts are reported as either temporarily or permanently restricted support if they are received with donor stipulations that limit the use of donated assets. Temporarily restricted net assets are those whose use has been limited by donors to a specific time period or purpose. When a donor restriction expires (when a stipulated time restriction ends or purpose restriction is accomplished), temporarily restricted net assets are reclassified as unrestricted net assets and reported as either net assets released from restrictions for operations (for noncapital related items) or as net assets released from restrictions used for purchases of property and equipment (capital related items). Permanently restricted net assets have been restricted by donors to be maintained in perpetuity.

Donor-restricted contributions whose restrictions are met within the same year as received are reported as unrestricted contributions in the accompanying consolidated financial statements.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

1. Description of Organization and Summary of Significant Accounting Policies (Continued)

Net Patient Service Revenue

The System has agreements with third-party payors that provide for payments to the System at amounts different from its established rates. Payment arrangements include prospectively determined rates per discharge, reimbursed costs, discounted charges, per diem payments and fee schedules. Net patient service revenue is reported at the estimated net realizable amounts from patients, third-party payors and others for services rendered, including estimated retroactive adjustments under reimbursement agreements with third-party payors. Retroactive adjustments are accrued on an estimated basis in the period the related services are rendered and adjusted in future periods as final settlements are determined. Changes in these estimates are reflected in the financial statements in the year in which they occur. For the years ended September 30, 2018 and 2017, net patient service revenue in the accompanying consolidated statements of operations increased by approximately \$2,900 and \$1,300, respectively, due to actual settlements and changes in assumptions underlying estimated future third-party settlements.

Revenues from the Medicare and Medicaid programs accounted for approximately 34% and 5% and 32% and 5% of the Hospital's net patient service revenue for the years ended September 30, 2018 and 2017, respectively. Laws and regulations governing the Medicare and Medicaid programs are complex and subject to interpretation.

The Hospital recognizes patient service revenue associated with services provided to patients who have third-party payor coverage on the basis of contractual rates for the services rendered. For uninsured patients, the Hospital provides a discount approximately equal to that of its largest private insurance payors. On the basis of historical experience, a significant portion of the Hospital's uninsured patients will be unable or unwilling to pay for the services provided. Thus, the Hospital records a significant provision for doubtful accounts related to uninsured patients in the period the services are provided.

Donor-Restricted Gifts

Unconditional promises to give cash and other assets to the System are reported at fair value at the date the promise is received. Conditional promises to give and intentions to give are reported at fair value at the date the condition is met. The gifts are reported as either temporarily or permanently restricted support if they are received with donor stipulations that limit the use of donated assets.

Excess of Revenues and Nonoperating Income Over Expenses

The System has deemed all activities as ongoing, major or central to the provision of health care services and, accordingly, they are reported as operating revenue and expenses, except for unrestricted contributions and pledges, the related philanthropy expenses and investment income which are recorded as nonoperating income.

The consolidated statements of operations also include excess of revenues and nonoperating income over expenses. Changes in unrestricted net assets which are excluded from excess of revenues and nonoperating income over expenses, consistent with industry practice, include the change in net unrealized gains and losses on investments other than trading securities or losses considered other than temporary, permanent transfers of assets to and from affiliates for other than goods and services, pension liability adjustments and contributions of long-lived assets (including assets acquired using contributions which by donor restriction were to be used for the purposes of acquiring such assets).

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

1. Description of Organization and Summary of Significant Accounting Policies (Continued)

Estimated Workers' Compensation and Health Care Claims

The provision for estimated workers' compensation and health care claims includes estimates of the ultimate costs for both reported claims and claims incurred but not reported.

Income Taxes

The Hospital, CRHCDC, CRHVC, and the Trust are not-for-profit corporations as described in Section 501(c)(3) of the Internal Revenue Code, and are exempt from federal income taxes on related income pursuant to Section 501(a) of the Code. Management evaluated the System's tax positions and concluded the System has maintained its tax-exempt status, does not have any significant unrelated business income and had taken no uncertain tax positions that require adjustment to or disclosure in the accompanying consolidated financial statements.

Advertising Costs

The System expenses advertising costs as incurred, and such costs totaled approximately \$201 and \$217 for the years ended September 30, 2018 and 2017, respectively.

Recent Accounting Pronouncements

In May 2014, the Financial Accounting Standards Board (FASB) issued ASU No. 2014-09, Revenue from Contracts with Customers (ASU 2014-09), which requires revenue to be recognized when promised goods or services are transferred to customers in amounts that reflect the consideration to which the System expects to be entitled in exchange for those goods and services. ASU 2014-09 will replace most existing revenue recognition guidance in U.S. GAAP when it becomes effective. ASU 2014-09 is effective for the System on October 1, 2019. ASU 2014-09 permits the use of either the retrospective or cumulative effect transition method. The System is evaluating the impact that ASU 2014-09 will have on its consolidated financial statements and related disclosures.

In February 2016, the FASB issued ASU No. 2016-02, Leases (Topic 842) (ASU 2016-02). Under ASU 2016-02, at the commencement of a long-term lease, lessees will recognize a liability equivalent to the discounted payments due under the lease agreement, as well as an offsetting right-of-use asset. ASU 2016-02 is effective for the System on October 1, 2020, with early adoption permitted. Lessees (for capital and operating leases) must apply a modified retrospective transition approach for leases existing at, or entered into after, the beginning of the earliest comparative period presented in the financial statements. The modified retrospective approach would not require any transition accounting for leases that expired before the earliest comparative period presented. Lessees may not apply a full retrospective transition approach. The System is currently evaluating the impact of the pending adoption of ASU 2016-02 on the System's consolidated financial statements.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

1. Description of Organization and Summary of Significant Accounting Policies (Continued)

In August 2016, the FASB issued ASU No. 2016-14, Presentation of Financial Statements for Not-for-Profit Entities (Topic 958) (ASU 2016-14). Under ASU 2016-14, the existing three-category classification of net assets (i.e., unrestricted, temporarily restricted and permanently restricted) will be replaced with a simplified model that combines temporarily restricted and permanently restricted into a single category called "net assets with donor restrictions". ASU 2016-14 also enhances certain disclosures regarding board designations, donor restrictions and qualitative information regarding management of liquid resources. In addition to reporting expenses by functional classifications, ASU 2016-14 will also require the financial statements to provide information about expenses by their nature, along with enhanced disclosures about the methods used to allocate costs among program and support functions. ASU 2016-14 is effective for the System's fiscal year ending September 30, 2019, with early adoption permitted. The System is currently evaluating the impact of the pending adoption of ASU 2016-14 on the System's consolidated financial statements.

In November 2016, the FASB issued ASU No. 2016-18, Statement of Cash Flows (Topic 230): Restricted Cash (a consensus of the FASB Émerging Issues Task Force) (ASU 2016-18), which provides guidance on the presentation of restricted cash or restricted cash equivalents in the statement of cash flows. ASU 2016-18 will be effective for the System's fiscal year ended September 30, 2020, and early adoption is permitted. ASU 2016-18 must be applied using a retrospective transition method. The System is currently evaluating the impact of the adoption of this guidance on its consolidated financial statements.

In March 2017, the FASB issued ASU No. 2017-07, Compensation — Retirement Benefits (Topic 715): Improving the Presentation of Net Periodic Pension Cost and Net Periodic Postretirement Benefit Cost (ASU 2017-07). ASU 2017-07 will require that an employer report the service cost component of net periodic pension cost in the same line item as other compensation costs arising from services rendered by employees during the period. The other components of net periodic pension cost are required to be presented in the income statement separately and outside a subtotal of income from operations, if one is presented. ASU 2017-07 is effective for the System on October 1, 2019, with early adoption permitted. The System adopted ASU 2017-07 during the year ended September 30, 2018, which resulted in a reclassification of \$5,166 of net periodic benefits costs, excluding service costs, from operating expenses to nonoperating expenses for the year ended September 30, 2017.

In June 2018, the FASB issued ASU No. 2018-08, Clarifying the Scope and the Accounting Guidance for Contributions Received and Contributions Made (ASU 2018-08). Due to diversity in practice, ASU 2018-08 clarifies the definition of an exchange transaction as well as the criteria for evaluating whether contributions are unconditional or conditional. ASU 2018-08 is effective for the System on October 1, 2019, with early adoption permitted. The System is currently evaluating the impact that ASU 2018-08 will have on its consolidated financial statements.

Reclassifications

Certain 2017 amounts have been reclassified to permit comparison with the 2018 consolidated financial statements presentation format.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

1. Description of Organization and Summary of Significant Accounting Policies (Continued)

Subsequent Events

Management of the System evaluated events occurring between the end of the System's fiscal year and December 5, 2018, the date the consolidated financial statements were available to be issued.

Transactions With Amiliates

The System provides funds to CRHC and its affiliates which are used for a variety of purposes. The System records the transfer of funds to CRHC and the other affiliates as either receivables or directly against net assets, depending on the intended use and repayment requirements of the funds. Generally, funds transferred for start-up costs of new ventures or capital related expenditures are recorded as charges against net assets. For the years ended September 30, 2018 and 2017, transfers made to CRHC were \$(157) and \$(114), respectively, and transfers received from Capital Region Health Services Corporation (CRHSC) were \$122 and \$612, respectively.

A brief description of affiliated entities is as follows:

- CRHSC is a for-profit provider of health care services, including an eye surgery center and assisted living facility.
- Concord Regional Visiting Nurse Association, Inc. and Subsidiary (CRVNA) provides home health care services.
- · Riverbend, Inc. provides behavioral health services.

Amounts due the System, primarily from joint ventures, totaled \$1,427 and \$1,857 at September 30, 2018 and 2017, respectively. Amounts have been classified as current or long-term depending on the intentions of the parties involved. Beginning in 1999, the Hospital began charging interest on a portion of the receivables (\$759 and \$810 at September 30, 2018 and 2017, respectively) with principal and interest (6.75% at September 30, 2018) payments due monthly. Interest income amounted to \$58 and \$52 for the years ended September 30, 2018 and 2017, respectively.

Contributions to affiliates and other community organizations from temporarily restricted net assets were \$222 and \$163 in 2018 and 2017, respectively.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

3. Investments and Assets Whose Use is Limited or Restricted

Short-term investments totaling \$30,553 and \$7,552 at September 30, 2018 and 2017, respectively, are comprised primarily of cash and cash equivalents. Assets whose use is limited or restricted are carried at fair value and consist of the following at September 30:

| Board designated funds: | 2018 | 2017 |
|---|----------------|----------------|
| Cash and cash equivalents | \$ 6651 | £ 2.400 |
| Fixed income securities | 4 0,051 | \$ 3,582 |
| Marketable equity and other securities | 22,555 | 22,805 |
| Inflation-protected securities | 248,760 | 243,906 |
| uniation-protected securities | <u> 19.277</u> | <u> 20.393</u> |
| | 297,243 | 290,686 |
| Held by trustee for workers' compensation reserves: | | |
| Fixed income securities | 2,937 | 4,120 |
| | 2,731 | 4,120 |
| Self-insurance escrows and construction funds: | • | • |
| Cash and cash equivalents | 10,912 | 1,740 |
| Fixed income securities | 33,593 | 2,209 |
| Marketable equity securities | <u>8.536</u> | 8.446 |
| | 53,041 | 12,395 |
| 1 | 2,041 | دودٍدٍه ١ |
| Donor-restricted funds and restricted grants: | | |
| Cash and cash equivalents | 5,459 | 5,937 |
| Fixed income securities | 1,832 | 1.848 |
| Marketable equity securities | 20,200 | 19.769 |
| Inflation-protected securities | 1,565 | 1,654 |
| Trust funds administered by others | 11,051 | 11,002 |
| Other | 324 | 140 |
| | 40,431 | 40.350 |
| | | -38/548 |
| | \$191,652 | \$347.551 |

Included in marketable equity and other securities above are \$172,826 and \$173,052 at September 30, 2018 and 2017, respectively, in so called alternative investments and collective trust funds. See also Note 14.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

3. Investments and Assets Whose Use is Limited or Restricted (Continued)

Investment income, net realized gains and losses and net unrealized gains and losses on assets whose use is limited or restricted, cash and cash equivalents, and other investments are as follows at September 30:

| the constant and an array | 2018 | 2017 |
|---|------------------|-----------------|
| Unrestricted net assets: Interest and dividends | \$ 4,344 | \$ 4,466 |
| Investment income from trust funds administered by others | 541 | 494 |
| Net realized gains on sales of investments | · <u>9.996</u> | 4.255 |
| | 14,881 | 9,215 |
| Restricted net assets: | | ٠. |
| Interest and dividends | 323 | 343 |
| Net realized gains on sales of investments | 755 | 339 |
| | 1.078 | 682 |
| | \$ <u>15.959</u> | \$ <u>9.897</u> |
| Net unrealized gains on investments: | | |
| Unrestricted net assets | \$ 1,805 | \$23,122 |
| Temporarily restricted net assets | 158 | 1.864 |
| Permanently restricted net assets | 48 | <u> 395</u> |
| | \$ <u>2.011</u> | \$25,381 |

In compliance with the System's spending policy, portions of investment income and related fees are recognized in other operating revenue on the accompanying consolidated statements of operations. Investment income reflected in other operating revenue was \$1,779 and \$1,655 in 2018 and 2017, respectively.

Investment management fees expensed and reflected in nonoperating income were \$917 and \$851 for the years ended September 30, 2018 and 2017, respectively.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

3. Investments and Assets Whose Use is Limited or Restricted (Continued)

The following summarizes the Hospital's gross unrealized losses and fair values, aggregated by investment category and length of time that individual securities have been in a continuous unrealized loss position at September 30, 2018 and 2017:

| • | Less Tha | n 12 Months | 12 Mont | hs or Longer | Te | otal |
|---|--------------------------|------------------------|------------------|---------------------|------------------|-----------------------|
| • | Fair Value | Unrealized Losses | Fair Value | Unrealized Losses | Fair Yaluc | Unrealized Losses |
| 2018 Marketable equity securities | \$ 1.743 | \$ (234) | \$46,828 | \$ (9,261) | \$48,571 · | \$ (9,495) |
| Fund-of-funds Collective trust funds | 27,194 | (917) | 14.062 | (897) | 27,194 14,062 | (917) (897) |
| | \$ <u>28.937</u> | <u>2(1/121)</u> | \$ 60,890 | \$ <u>(10.158</u>) | \$ <u>89.827</u> | \$(11.309) |
| 2017 Marketable equity securities | \$36,725 | \$ (740) | \$ 13,064 | , \$ (6,119) | \$49,789 | \$ (6,859) |
| Fund-of-funds Collective trust funds | 22,720 _ <u>5.906</u> | (332) (<u>94</u>) | | _ | 22,720 _5.906 | (332) <u>(94</u>) |
| | \$ <u>65.351</u> | \$_(1,166) | \$13.064 | S _(6.119) | \$ <u>78.415</u> | S_ (7.285) |

In evaluating whether investments have suffered an other-than-temporary decline, based on input from outside_investment advisors, management evaluated the amount of the decline compared to cost, the length of time and extent to which fair value has been less than cost, the underlying creditworthiness of the issuer, the fair values exhibited during the year, estimated future fair values and the System's intent and ability to hold the security until a recovery in fair value or maturity. Based on evaluations of the underlying issuers' financial condition, current trends and economic conditions, management believes there are no securities that have suffered an other-than-temporary decline in value at September 30, 2018 and 2017.

4. Defined Benefit Pension Plan

The System has a noncontributory defined benefit pension plan (the Plan), covering all eligible employees of the System and subsidiaries. The Plan provides benefits based on an employee's years of service, age and the employee's compensation over those years. The System's funding policy is to contribute annually the amount needed to meet or exceed actuarially determined minimum funding requirements of the Employee Retirement Income Security Act of 1974 (ERISA).

The System accounts for its defined benefit pension plan under ASC 715, Compensation Retirement Benefits. This Statement requires entities to recognize an asset or liability for the overfunded or underfunded status of their benefit plans in their financial statements.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

4. Defined Benefit Pension Plan (Continued)

The following table summarizes the Plan's funded status at September 30, 2018 and 2017:

| Pour de di Assaulta | <u>2018</u> | 2017 . |
|---|-------------------------|-------------------------|
| Funded status: Fair value of plan assets Projected benefit obligation | \$ 235,752 (267.072) | \$ 233,739 (277,075) |
| | \$_(3).320) | \$_(41.136) |
| Activities for the year consist of: Benefit payments and administrative expenses paid Net periodic benefit cost | \$ 26,584 11,582 | \$ 16,256 14,283 |

The table below presents details about the System's defined benefit pension plan, including its funded status, components of net periodic benefit cost, and certain assumptions used in determining the funded status and cost:

| | 2018 | 2017 |
|---|---------------------|---------------------|
| Change in benefit obligation: | ·- | |
| Projected benefit obligation at beginning of year | \$277,075 | \$270,534 |
| Service cost | 8,702 | 9,138 |
| Interest cost | 11,991 | 10,662 |
| Actuarial (gain) loss | (5,612) | 1,047 |
| Benefit payments and administrative expenses paid | (26,584) | (16,256) |
| Other adjustments to benefit cost | 1.500 | 1.950 |
| Projected benefit obligation at end of year | \$ <u>267.072</u> | \$277.075 |
| Change in plan assets: | | |
| Fair value of plan assets at beginning of year | \$ 233,739 | \$185,404 |
| Actual return on plan assets | 12,597 | 21,591 |
| Employer contributions | 16,000 | 43,000 |
| Benefit payments and administrative expenses | (26.584) | (16.256) |
| Fair value of plan assets at end of year | \$ <u>235.752</u> | \$ <u>233.739</u> |
| Funded status and amount recognized in | | • |
| noncurrent liabilities at September 30 | \$ <u>(31.320</u>) | \$ <u>(43,336</u>) |

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

4. Defined Benefit Pension Plan (Continued)

Amounts recognized as a change in unrestricted net assets during the years ended September 30, 2018 and 2017 consist of:

| | <u>2018</u> | <u> 2017</u> |
|--|-----------------------|-----------------------|
| Net actuarial loss (gain) | | \$ (4,917) |
| Net amortized loss Prior service credit amortization | (7,996) <u>276</u> | (8,457) <u>276</u> |
| Total amount recognized | \$ _(7.599) | S (13.098) |

Pension Plan Assets

The fair values of the System's pension plan assets as of September 30, 2018 and 2017, by asset category are as follows (see Note 14 for level definitions). In accordance with ASU 2015-07, certain investments that are measured using the net value per share practical expedient have not been classified in the fair value hierarchy.

| | 2018 | 2017 |
|------------------------------------|------------------|-------------------|
| •, | Level 1 | Level 1 |
| Short-term investments: | | |
| Money market funds | \$ 31,447 | \$ 41,294 |
| Equity securities: | | - |
| Common stocks | 10,188 | 9,575 |
| Mutual-funds - international | 7,923 | 8,214 |
| Mutual funds - domestic | 49,090 | 45,874 |
| Mutual funds - natural resources | 4,478 | 5,061 |
| Mutual funds - inflation hedge | 8,325 | 8,303 ~ |
| Fixed income securities: | | |
| Mutual funds - REIT | 890 | 415 |
| Mutual funds - fixed income | <u> 15.522</u> | <u> 15.670</u> |
| | 127,863 | 134,406 |
| Funds measured at net asset value: | | |
| Equity securities: | | |
| Funds-of-funds | 71,202 | 67,299 |
| Collective trust funds | <u>_36.687</u> | <u>32.034</u> |
| Total investments at fair value | \$235.752 | \$ <u>233.739</u> |

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

4. Defined Benefit Pension Plan (Continued)

The target allocation for the System's pension plan assets as of September 30, 2018 and 2017, by asset category are as follows:

| | 2018 | | 2017 | |
|-------------------------|----------------------|---------------------------------|----------------------|---------------------------------|
| | Target Allocation | Percentage of Plan Assets | Target Allocation | Percentage of Plan Assets |
| Short-term investments | 0-20% | 13% | 0-20% | 18% |
| Equity securities | 40-80% | · 64 | 40-80% | 62 |
| Fixed income securities | 5-80% | 7 | 5-80% | 7 |
| Other | 0-30% | 16 | 0-30% | 13 |

The funds-of-funds are invested with ten investment managers and have various restrictions on redemptions. One manager holding amounts totaling approximately \$10 million at September 30, 2018 allows for semi-monthly redemptions, with 5 days' notice. One manager holding approximately \$7 million at September 30, 2018 allows for monthly redemptions, with 15 days' notice. Five managers holding amounts totaling approximately \$38 million at September 30, 2018 allow for quarterly redemptions, with notices ranging from 45 to 65 days. Two of the managers holding amounts of approximately \$11 million at September 30, 2018 allow for annual redemptions, with notice ranging from 60 to 90 days. One of the managers holding amounts of approximately \$5 million at September 30, 2018 allows for redemptions on a semi-annual basis, with a notice of 60 days. The redemption is further limited to 25% of the investment balance at each redemption period. The collective trust funds allow for daily or monthly redemptions, with notices ranging from 6 to 10 days. Certain funds also may include a fee estimated to be equal to the cost the fund incurs in converting investments to cash (ranging from 0.5% to 1.5%) or are subject to certain lock periods.

The System considers various factors in estimating the expected long-term rate of return on plan assets. Among the factors considered include the historical long-term returns on plan assets, the current and expected allocation of plan assets, input from the System's actuaries and investment consultants, and long-term inflation assumptions. The System's expected allocation of plan assets is based on a diversified portfolio consisting of domestic and international equity securities, fixed income securities, and real estate.

The System's investment policy for its pension plan is to balance risk and returns using a diversified portfolio consisting primarily of high quality equity and fixed income securities. To accomplish this goal, plan assets are actively managed by outside investment managers with the objective of optimizing long-term return while maintaining a high standard of portfolio quality and proper diversification. The System monitors the maturities of fixed income securities so that there is sufficient liquidity to meet current benefit payment obligations. The System's investment Committee provides oversight of the plan investments and the performance of the investment managers.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

4. Defined Benefit Pension Plan (Continued)

Amounts included in expense during fiscal 2018 and 2017 consist of:

| Components of net periodic benefit cost: | 2018 | <u> 2017</u> |
|--|---------------------------|--------------------|
| Service cost Interest cost | \$ 8,702 11.991 | \$ 9,138 10,662 |
| Expected return on plan assets Amortization of prior service credit and loss | (18,33 <u>1)</u> 7,720 | (15,627) 8,160 |
| Other adjustments to benefits cost | 1.500 | 1.950 |
| Net periodic benefit cost | \$ <u>11.582</u> | S_14.283 |

The accumulated benefit obligations for the plan at September 30, 2018 and 2017 were \$251,736 and \$261,601, respectively.

| | 2018 | 2017 |
|--|-------|-------|
| Weighted average assumptions to determine benefit obligation: | | |
| Discount rate | 4.63% | 4.29% |
| Rate of compensation increase | 3.00 | 3.00 |
| Weighted average assumptions to determine net periodic benefit cost: | | , |
| Discount rate | 4.29% | 4.03% |
| Expected return on plan assets | 7.75 | 7.75 |
| Cash balance credit rate | 5.00 | 5.00 |
| Rate of compensation increase | 3.00 | 2.00 |

In selecting the long-term rate of return on plan assets, the System considered the average rate of earnings expected on the funds invested or to be invested to provide for the benefits of the plan. This included considering the plan's asset allocation and the expected returns likely to be earned over the life of the plan, as well as the historical returns on the types of assets held and the current economic environment.

The loss and prior service credit amount expected to be recognized in net periodic benefit cost in 2019 are as follows:

| Actuarial loss Prior service credit | • | \$ 7,153 _(247) |
|-------------------------------------|---|--------------------|
| | | 5 6.906 |

The System funds the pension plan and no contributions are made by employees. The System funds the plan annually by making a contribution of at least the minimum amount required by applicable regulations and as recommended by the System's actuary. However, the System may also fund the plan in excess of the minimum required amount.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

4. Defined Benefit Pension Plan (Continued)

Cash contributions in subsequent years will depend on a number of factors including performance of plan assets. However, the System expects to fund \$16,000 in cash contributions to the plan for the 2019 plan year.

Benefit payments, which reflect expected future service, as appropriate, are expected to be paid as follows:

| Year Ended September 30 | Pension Benefits |
|-------------------------|------------------|
| 2019 | \$ 23,059 |
| 2020 | 15,039 |
| 2021 | 16,268 |
| 2022 | 17,339 |
| 2023 | 18,539 |
| 2024 – 2028 | 105,746 |

Effective September 26, 2018, the Plan entered into a group annuity contract with Pacific Life Insurance Company. The contract was purchased for certain retirees of the Plan. A total of 354 participants were entitled to receive benefits purchased under the contract. Annuity payments for participants will commence on January 1, 2019 and Pacific Life Insurance Company will assume the risk for participants entitled to receive benefits purchased under this contract. The Plan paid premiums totaling \$9,135 and \$9,241 in September 2018 and October 2018, respectively, relating to the purchase of the contract.

5. Estimated Third-Party Payor Settlements

The System has agreements with third-party payors that provide for payments to the System at amounts different from its established rates. A summary of the payment arrangements with major third-party payors follows:

<u>Medicare</u>

Inpatient and outpatient services rendered to Medicare program beneficiaries are primarily paid at prospectively determined rates. These rates vary according to a patient classification system that is based on clinical diagnosis and other factors. In addition to this, the System is also reimbursed for medical education and other items which require cost settlement and retrospective review by the fiscal intermediary. Accordingly, the System files an annual cost report with the Medicare program after the completion of each fiscal year to report activity applicable to the Medicare program and to determine any final settlements.

The physician practices are reimbursed on a fee schedule basis.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

5. Estimated Third-Party Payor Settlements (Continued)

Medicaid Enhancement Tax and Disproportionate Share Payment

Under the State of New Hampshire's (the State) tax code, the State imposes a Medicaid Enhancement Tax (MET) equal to 5.40% of net patient service revenues in State fiscal years 2018 and 2017. The amount of tax incurred by the System for 2018 and 2017 was \$20,975 and \$20,311, respectively.

In the fall of 2010, in order to remain in compliance with stated federal regulations, the State of New Hampshire adopted a new approach related to Medicaid disproportionate share funding (DSH) retroactive to July 1, 2010. Unlike the former funding method, the State's approach led to a payment that was not directly based on, and did not equate to, the level of tax imposed. As a result, the legislation created some level of losses at certain New Hampshire hospitals, while other hospitals realized gains. DSH payments from the State are recorded within unrestricted revenue and other support and amounted to \$14,327 in 2018 and \$12,717 in 2017, net of reserves referenced below.

The Centers for Medicare and Medicaid Services (CMS) has completed audits of the State's program and the disproportionate share payments made by the State from 2011 to 2014, the first years that those payments reflected the amount of uncompensated care provided by New Hampshire hospitals. It is possible that subsequent years will also be audited by CMS. The System has recorded reserves to address its potential exposure based on the audit results to date.

Medicaid

Inpatient services rendered to Medicaid program beneficiaries are paid at prospectively determined rates per discharge. Outpatient services rendered to Medicaid program beneficiaries are reimbursed under fee schedules and cost reimbursement methodologies subject to various limitations or discounts. The Hospital is reimbursed at a tentative rate with final settlement determined after submission of annual cost reports by the Hospital and audits thereof by the Medicaid program.

The physician practices are reimbursed on a fee schedule basis.

Other

The System has also entered into payment agreements with certain commercial insurance carriers and health maintenance organizations. The basis for payment to the System under these agreements includes prospectively determined rates per discharge, discounts from established charges, fee schedules, and prospectively determined rates.

The accrual for estimated third-party payor settlements reflected on the accompanying consolidated balance sheets represents the estimated net amounts to be paid under reimbursement contracts with the Centers for Medicare and Medicaid Services (Medicare), the New Hampshire Department of Welfare (Medicaid) and any commercial payors with settlement provision. Settlements for the Hospital have been finalized through 2015 for Medicare and Medicaid.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

6. Long-Term Debt and Notes Payable

Long-term debt consists of the following at September 30, 2018 and 2017:

| New Manageria Basish and Education Postition & starts OUREDAY | <u>2018</u> | 2017 |
|---|-------------------|------------------|
| New Hampshire Health and Education Facilities Authority (NHHEFA) Revenue Bonds, Concord Hospital Issue, Series 2017, interest of | • | |
| 5.0% per year and principal payable in annual installments. | | |
| Installments ranging from \$2,010 to \$5,965 beginning October 2032, | | |
| including unamortized original issue premium of \$7,530 in 2018 | \$ 61,740 | s – |
| 2.0% to 5.0% NHHEFA Revenue Bonds, Concord Hospital Issue, Series | | • |
| 2013A; due in annual installments, including principal and interest | | _ |
| ranging from \$1,543 to \$3,555 through 2043, including unamortized | • | • |
| original issue premium of \$2,945 in 2018 and \$3,066 in 2017 | 41,805 | 43,091 |
| 1.71% fixed rate NHHEFA Revenue Bonds, Concord Hospital Issue, | , | |
| Series 2013B; due in annual installments, including principal and | | • |
| interest ranging from \$1,860 to \$3,977 through 2024 | 13,079 | 16,786 |
| 1.3% to 5.6% NHHEFA Revenue Bonds, Concord Hospital Issue, Series | | |
| 2011; due in annual installments, including principal and interest | | • |
| ranging from \$2,737 to \$5,201 through 2026, including unamortized | | |
| original issue premium of \$155 and \$175 in 2017 | 22.325 | <u> 26.289</u> |
| | 138,949 | 86,166 |
| Less unamortized bond issuance costs | (1,425) | (843) |
| Less current portion | <u>(9.061</u>) | <u>(8.822</u>) |
| | \$ <u>128,463</u> | \$ <u>76.501</u> |

In December 2017, \$62,004 (including an original issue premium of \$7,794) of NHHEFA Revenue Bonds, Concord Hospital Issue, Series 2017, were issued to pay for the construction of a new medical office building. In addition, the Series 2017 Bonds reimbursed the Hospital for capital expenditures incurred in association with the construction of a parking garage and the construction of a medical office building, as well as routine capital expenditures.

In February 2013, \$48,631 (including an original issue premium of \$3,631) of NHHEFA Revenue Bonds, Concord Hospital Issue, Series 2013A, were issued to assist in the funding of a significant facility improvement project and to advance refund the Series 2001 NHHEFA Hospital Revenue Bonds. The facility improvement project included enhancements to the System's power plant, renovation of certain nursing units, expansion of the parking capacity at the main campus and various other routine capital expenditures and miscellaneous construction, renovation and improvements of the System's facilities.

In March 2011, \$49,795 of NHHEFA Revenue Bonds, Concord Hospital Issue, Series 2011, were issued to assist in the funding of a significant facility improvement project and pay off the Series 1996 Revenue Bonds. The project included expansion and renovation of various Hospital departments, infrastructure upgrades, and acquisition of capital equipment.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

6. Long-Term Debt and Notes Payable (Continued)

Substantially all the property and equipment relating to the aforementioned construction and renovation projects, as well as subsequent property and equipment additions thereto, and a mortgage lien on the facility, are pledged as collateral for the Series 2011, 2013A and B and 2017 Revenue Bonds. In addition, the gross receipts of the Hospital are pledged as collateral for the Series 2011, 2013A and B and 2017 Revenue Bonds. The most restrictive financial covenants require a 1.10 to 1.0 ratio of aggregate income available for debt service to total annual debt service and a day's cash on hand ratio of 75 days. The Hospital was in compliance with its debt covenants at September 30, 2018 and 2017.

The obligations of the Hospital under the Series 2017, Series 2013A and B and Series 2011 Revenue Bond Indentures are not guaranteed by any of the subsidiaries or affiliated entities.

Interest paid on long-term debt amounted to \$5,530 (including capitalized interest of \$167) and \$4,010 for the years ended September 30, 2018 and 2017, respectively.

The aggregate principal payments on long-term debt for the next five fiscal years ending September 30 and thereafter are as follows:

| 2019 | \$ 9,061 |
|------------|----------|
| 2020 | 7,385 |
| 2021 | 5,186 |
| 2022 | 5,339 |
| 2023 | 5,485 |
| Thereafter | 95.861 |
| | £12g 210 |

7. Commitments and Contingencies

Malpractice Loss Contingencies

Prior to February 1, 2011, the System was insured against malpractice loss contingencies under claims made insurance policies. A claims-made policy provides specific coverage for claims made during the policy period. During 2017, the System paid to transfer its obligation for claims and incidents made and reported under the 2001-2011 policy period to a third party. Under the Loss Portfolio Transfer agreement, the third party assumed obligation for claims and incidents made and reported, including any closed incidents included on loss run reports that may ripen into a claim or suit and are subject to reopening.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (in thousands)

7. Commitments and Contingencies (Continued)

Effective February 1, 2011, the System insures its medical malpractice risks through a multiprovider captive insurance company under a claims-made insurance policy. Premiums paid are based upon actuarially determined amounts to adequately fund for expected losses. At September 30, 2018, there were no known malpractice claims outstanding for the System, which, in the opinion of management will be settled for amounts in excess of insurance coverage, nor were there any unasserted claims or incidents which require loss accruals. The System has established reserves for unpaid claim amounts for Hospital and Physician Professional Liability and General Liability reported claims and for unreported claims for incidents that have been incurred but not reported. The amounts of the reserves total \$3,341 and \$1,995 at September 30, 2018 and 2017, respectively and are reflected in the accompanying consolidated balance sheets within accrued pension and other long-term liabilities. The possibility exists, as a normal risk of doing business, that malpractice claims in excess of insurance coverage may be asserted against the System.

The captive retains and funds up to actuarial expected loss amounts, and obtains reinsurance at various attachment points for individual and aggregate claims in excess of funding in accordance with industry practices. At September 30, 2018, the System's interest in the captive represents approximately 58% of the captive. The System accounts for its investments in the captive under the equity method since control of the captive is shared equally between the participating hospitals. The System has recorded its interest in the captive's equity, totaling approximately \$6,363 and \$5,400 at September 30, 2018 and 2017, respectively, in other noncurrent assets on the accompanying consolidated balance sheets. Changes in the System's interest are included in nonoperating income on the accompanying consolidated statements of operations

In accordance with ASU No. 2010-24, "Health Care Entities" (Topic 954): Presentation of Insurance Claims and Related Insurance Recoveries, at September 30, 2018 and 2017, the Hospital recorded a liability of approximately \$1,000 and \$3,800, respectively, related to estimated professional liability losses. At September 30, 2018 and 2017, the Hospital also recorded a receivable of \$1,000 and \$3,800, respectively, related to estimated recoveries under insurance coverage for recoveries of the potential losses. These amounts are included in accrued pension and other long-term liabilities and other assets, respectively, on the consolidated balance sheets.

Workers' Compensation

The Hospital maintains workers' compensation insurance under a self-insurance plan. The plan offers, among other provisions, certain specific and aggregate stop-loss coverage to protect the Hospital against excessive losses. The Hospital has employed independent actuaries to estimate the ultimate costs, if any, of the settlement of such claims. Accrued workers' compensation losses of \$2,523 and \$2,455 at September 30, 2018 and 2017, respectively, have been discounted at 3% (both years) and, in management's opinion, provide an adequate reserve for loss contingencies. A trustee held fund has been established as a reserve under the plan. Assets held in trust totaled \$2,937 and \$4,120 at September 30, 2018 and 2017, respectively, and is included in assets whose use is limited or restricted in the accompanying consolidated balance sheets.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

7. Commitments and Contingencies (Continued)

Litigation

The System is involved in litigation and regulatory investigations arising in the ordinary course of business. After consultation with legal counsel, management estimates that these matters will be resolved without material adverse effect on the System's financial position, results of operations or cash flows.

Health Insurance

The System has a self-funded health insurance plan. The plan is administered by an insurance company which assists in determining the current funding requirements of participants under the terms of the plan and the liability for claims and assessments that would be payable at any given point in time. The System recognizes revenue for services provided to employees of the System during the year. The System is insured above a stop-loss amount of \$440 on individual claims. Estimated unpaid claims, and those claims incurred but not reported at September 30, 2018 and 2017, have been recorded as a liability of \$6,724 and \$8,799, respectively, and are reflected in the accompanying consolidated balance sheets within accounts payable and accrued expenses.

Operating Leases

The System has various operating leases relative to its office and offsite locations. Future annual minimum lease payments under noncancellable lease agreements as of September 30, 2018 are as follows:

| Year Ending September 30: | | • |
|---------------------------|---|----------|
| 2019 | | \$ 6,121 |
| 2020 | • | 4,845 |
| 2021 | | 4,362 |
| 2022 | | 3,632 |
| 2023 | | 3,346 |
| Thereafter | • | 14.240 |
| | | \$16.546 |

Rent expense was \$6,616 and \$6,297 for the years ended September 30, 2018 and 2017, respectively.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

8. Temporarily and Permanently Restricted Net Assets

Temporarily restricted net assets are available for the following purposes at September 30:

| . ' | 2018 | <u> 2017</u> |
|--|--|------------------------------|
| Health education and program services Capital acquisitions Indigent care For periods after September 30 of each year | \$15,481 1,646 239 <u>214</u> | \$15,970 1,485 243 |
| | \$17.580 | \$ <u>17.800</u> |

Income on the following permanently restricted net asset funds is available for the following purposes at September 30:

| | 2018 | 2017 |
|---|----------|------------|
| Health education and program services | \$17,759 | \$17,595 |
| Capital acquisitions | BO3 ' | 803 |
| Indigent care | 1,810 | 1.811 |
| For periods after September 30 of each year | 275 | <u>193</u> |
| | \$20,647 | \$20,402 |

9. Patient Service and Other Revenue

Net patient service revenue for the years ended September 30 is as follows:

| | 2018 | 2017 |
|--|--------------------|-------------------|
| Gross patient service charges: | | |
| Inpatient services | \$ 538,592 | \$ 488,730 |
| Outpatient services | 641,817 | 609,993 |
| Physician services | 177,347 | 168,161 |
| Less charitable services | (12.021) | (8.547) |
| | 1,345,735 | 1,258,337 |
| Less contractual allowances and discounts: | | |
| Medicare | (487,941) | (456,339) |
| Medicaid | (98,632) | (110,816) |
| Other | (267,214) | (223,077) |
| • | (853.787) | (790,232) |
| Total Hospital net patient service revenue (net of | | |
| contractual allowances and discounts) | 491,948 | 468,105 |
| Other entities | 699 | 242 |
| | \$ <u>.492.647</u> | \$ <u>468.147</u> |

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

9. Patient Service and Other Revenue (Continued)

An estimated breakdown of patient service revenue, net of contractual allowances, discounts and provision for doubtful accounts recognized in 2018 and 2017 from these major payor sources, is as follows for the Hospital. The provision for doubtful accounts for subsidiaries of the Hospital was not significant in 2018 and 2017.

| | <u></u> | Ho: | spital | |
|---------------------------------------|--------------------------------|--------------------------------------|--|---|
| 2015 | Gross Patient Service Revenues | Contractual Allowances and Discounts | Provision for Doubtful Accounts | Net Patient Service Revenues Less Provision for Doubtful Accounts |
| 2018 Private payors (includes | | : | | |
| coinsurance and deductibles) Medicaid | \$ 527,965 134,761 | \$(236,785) (112,341) | \$ (17,106) | \$274,074 22,420 |
| Medicare | 654,270 | (487,941) | (4,887) | 161,442 |
| Self-pay | 28.739 | <u>(16.720</u>) | <u>(7.329)</u> | 4.690 |
| | \$1.345.735 | \$(853.787) | \$(29,322) | \$ <u>462.626</u> - |
| 2017 | • | | | • |
| Private payors (includes | • | | | |
| coinsurance and deductibles) | \$ 494,628 | \$(209,601) | \$ (9,878) | \$ 275,149 |
| Medicaid . | 132,747 | (110,816) | - | 21,931 |
| Medicare | 604,179 | (456,339) | (2,509) | 145,331 |
| Self-pay | <u>26.783</u> | <u>(13.476</u>) | (7.652) | <u>5,655</u> |
| · | \$1.258.337 | \$ <u>(790.232</u>) | \$ (20,039) | \$ <u>448,066</u> |

10. Functional Expenses

The System provides general health care services to residents within its geographic location. Expenses related to providing these services are as follows for the years ended September 30:

| | | | 2018 | <u> 2017</u> |
|-------------------------------|--------------|---|-------------------|--------------|
| Health care services | - | | \$ 357,294 | · \$325,471 |
| General and administrative | | | 76,788 | 80,050 |
| Depreciation and amortization | * | | 27,574 | 24,378 |
| Medicaid enhancement tax | • • | | 20,975 | 20,311 |
| Interest expense | • | • | · <u>4.873</u> | 2,918 |
| | • | | \$ <u>487.504</u> | \$453,128 |

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

10. Functional Expenses (Continued)

Fundraising related expenses were \$946 and \$940 for the years ended September 30, 2018 and 2017, respectively.

11. Charity Care and Community Benefits (Unaudited)

The Haspital maintains records to identify and monitor the level of charity care it provides. The Hospital provides traditional charity care, as well as other forms of community benefits. The estimated cost of all such benefits provided is as follows for the years ended September 30:

| | | • | 2018 | 2017 |
|---------------------------------|---|---|------------------|----------|
| Community health services | - | - | \$ 2,131 | \$ 2,150 |
| Health professions education | | | 3,596 | 4,398 |
| Subsidized health services | - | | 40,595 | 40,320 |
| Research | | | 91 | . 83 |
| Financial contributions | | • | . 605 | 752 |
| Community building activities | | | 8 | 45 |
| Community benefit operations | | | 58 | 97 |
| Charity care costs (see Note 1) | | | <u>4.528</u> | 3.669 |
| · | | | \$ <u>51.612</u> | \$51.514 |

In addition, the Hospital incurred estimated costs for services to Medicare and Medicaid patients in excess of the payment from these programs of \$85,512 and \$88,830 in 2018 and 2017, respectively.

12. Concentration of Credit Risk

The Hospital grants credit without collateral to its patients, most of whom are local residents of southern. New Hampshire and are insured under third-party payor agreements. The mix of gross receivables from patients and third-party payors as of September 30 is as follows:

| | 2018 | 2017 |
|----------------------------------|----------|----------|
| Patients Medicare | 9% | 10% |
| Anthem Blue Cross | 36 16 | 33 14 |
| Cigna Medicaid | 3 | 3 13 |
| Commercial Workers' compensation | 23 | 25 |
| Workers compensation | <u></u> | <u>_</u> |
| | 100% | 100% |

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

13. Volunteer Services (Unaudited)

Total volunteer service hours received by the Hospital were approximately 13,300 in 2018 and 20,800 in 2017. The volunteers provide various nonspecialized services to the Hospital, none of which has been recognized as revenue or expense in the accompanying consolidated statements of operations.

14. Fair Value Measurements

Fair value of a financial instrument is defined as the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. In determining fair value, the System uses various methods including market, income and cost approaches. Based on these approaches, the System often utilizes certain assumptions that market participants would use in pricing the asset or liability, including assumptions about risk and or the risks inherent in the inputs to the valuation technique. These inputs can be readily observable, market corroborated, or generally unobservable inputs. The System utilizes valuation techniques that maximize the use of observable inputs and minimize the use of unobservable inputs. Based on the observability of the inputs used in the valuation techniques, the System is required to provide the following information according to the fair value hierarchy. The fair value hierarchy ranks the quality and reliability of the information used to determine fair values. Financial assets and liabilities carried at fair value will be classified and disclosed in one of the following three categories:

Level I – Valuations for assets and liabilities traded in active exchange markets, such as the New-York Stock Exchange. Level I also includes U.S. Treasury and federal agency securities and federal agency mortgage-backed securities, which are traded by dealers or brokers in active markets. Valuations are obtained from readily available pricing sources for market transactions involving identical assets or liabilities.

Level 2 - Valuations for assets and liabilities traded in less active dealer or broker markets. Valuations are obtained from third party pricing services for identical or similar assets or liabilities.

Level 3 - Valuations for assets and liabilities that are derived from other valuation methodologies, including option pricing models, discounted cash flow models and similar techniques, and not based on market exchange, dealer or broker traded transactions. Level 3 valuations incorporate certain assumptions and projections in determining the fair value assigned to such assets or liabilities.

In determining the appropriate levels, the System performs a detailed analysis of the assets and liabilities. There have been no changes in the methodologies used at September 30, 2018 and 2017. In accordance with ASU 2015-07, certain investments that are measured using the net value per share practical expedient have not been classified in the fair value hierarchy.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

14. Fair Value Measurements (Continued)

The following presents the balances of assets measured at fair value on a recurring basis at September 30:

| 2018 | Level I | Level 2 | Level 3 | Total |
|--|-------------------|------------|--------------|----------------|
| Cash and cash equivalents | \$ 53,575 | s - | s – | \$ 53,575 |
| Fixed income securities | 60,917 | _ | _ | .60,917 |
| Marketable equity and other securities | 104,670 | _ | _ | 104,670 |
| Inflation-protected securities and other | 21,166 | - | _ | 21,166 |
| Trust funds administered by others | | | 11.051 | 11.051 |
| | \$240.328 | S | \$11,051 | <u>251.379</u> |
| Funds measured at net asset value: | | | | |
| Marketable equity and other securities | • | • | • | <u>172.826</u> |
| · · · · · · · · · · · · · · · · · · · | | | | \$424.205 |
| 2017 | | . 4 | | • |
| Cash and cash equivalents | \$ 18,811 | S - | S . – | \$ 18,811 |
| Fixed income securities | 30,982 | - | _ | 30,982 |
| Marketable equity and other securities | 99,069 | _ | _ | 99,069 |
| Inflation-protected securities and other | 22,187 | _ | _ | 22,187 |
| Trust funds administered by others | | | 11.002 | _11.002 |
| | \$ <u>171.049</u> | S <u>-</u> | \$11,002 | 182,051 |
| Funds measured at net asset value: | | | | |
| Marketable equity and other securities | : | | ٠ | <u>173.052</u> |
| | | | | \$355,103 |

The System's Level 3 investments consist of funds administered by others. The fair value measurement is based on significant unobservable inputs.

Investments, in general, are exposed to various risks, such as interest rate, credit and overall market volatility. As such, it is reasonably possible that changes in the fair value of investments will occur in the near term and that such changes could materially affect the amounts reported in the accompanying consolidated balance sheets and statements of operations.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

14. Fair Value Measurements (Continued)

A reconciliation of the fair value measurements using significant unobservable inputs (Level 3) is as follows for 2018 and 2017:

| | Trust Funds Administered by Others |
|-----------------------------------|------------------------------------|
| Balance at September 30, 2016 | \$10,607 |
| Net realized and unrealized gains | 395 |
| Balance at September 30, 2017 | 11,002 |
| Net realized and unrealized gains | 49 |
| Balance at September 30, 2018 | \$11.051 |

The table below sets forth additional disclosures for investment funds (other than mutual funds) valued based on net asset value to further understand the nature and risk of the investments by category:

| | • | Unfunded | | Redemption |
|------------------------|------------------|--------------|--------------------|---------------|
| A1 | Fair | Commit- | Redemption | Notice |
| | Yaluc | <u>ments</u> | Frequency | Period |
| September 30, 2018: | | | | |
| Funds-of-funds | \$ 15,060 | \$ - | Semi-monthly | 5 days |
| Funds-of-funds | 10,300 | . – | Monthly | 15 days |
| Funds-of-funds | 52,984 | _ | Quarterly | 45 – 65 days |
| Funds-of-funds | 19,348 | _ | Annual | 60 - 90 days |
| Funds-of-funds | 8,342 | _ | Scmi-annual | 60 days*** |
| Funds-of-funds | 2,033 | 4,412 | Illiquid | N/A |
| Collective trust funds | 14,062 | _ | Daily . | 10 days |
| Collective trust funds | 50,697 | - | Monthly | 6 - 10 days |
| September 30, 2017: | | | • | |
| Funds-of-funds | \$13,948 | S - | Semi-monthly | 5 days |
| Funds-of-funds | 10,634 | _ | Monthly | 15 days |
| Funds-of-funds | 58,988 | - | Quarterly | 45 – 65 days |
| Funds-of-funds | 18,219 | _ | Annual | 60 - 90 days* |
| Funds-of-funds | 7,232 | _ | Three year rolling | 60 days** |
| Funds-of-funds | 362 | 3,411 | Illiquid | N/A |
| Collective trust funds | 5,906 | – | Daily | 10 days |
| Collective trust funds | 57,763 | | Monthly | 6 - 10 days |

Certain funds are subject to a 2 year lock period before annual redemption can occur.

••• Limited to 25% of the investment balance at each redemption.

Subject to a 3 year rolling lock. This fund also has a special redemption right that allows the Hospital to liquidate 10% of the investment on March 1 of each year, with 30 days' notice.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

14. Fair Value Measurements (Continued)

Invesiment Strategies

Fixed Income Securities

The primary purpose of fixed income investments is to provide a highly predictable and dependable source of income, preserve capital, and reduce the volatility of the total portfolio and hedge against the risk of deflation or protracted economic contraction.

Marketable Equity and Other Securities

The primary purpose of marketable equity investments is to provide appreciation of principal and growth of income with the recognition that this requires the assumption of greater market volatility and risk of loss. The total marketable equity portion of the portfolio will be broadly diversified according to economic sector, industry, number of holdings and other characteristics including style and capitalization. The System may employ multiple equity investment managers, each of whom may have distinct investment styles. Accordingly, while each manager's portfolio may not be fully diversified, it is expected that the combined equity portfolio will be broadly diversified.

The System invests in other securities that are considered alternative investments that consist of limited partnership interests in investment funds, which, in turn, invest in diversified portfolios predominantly comprised of equity and fixed income securities, as well as options, futures contracts, and some other less liquid investments. Management has approved procedures pursuant to the methods in which the System values these investments at fair value, which ordinarily will be the amount equal to the pro-rata interest in the net assets of the limited partnership, as such value is supplied by, or on behalf of, each investment from time to time, usually monthly and/or quarterly by the investment manager. Collective trust funds are generally valued based on the proportionate share of total fund net assets.

System management is responsible for the fair value measurements of investments reported in the consolidated financial statements. Such amounts are generally determined using audited financial statements of the funds and/or recently settled transactions and is estimated using the net asset value per share of the fund. Because of inherent uncertainty of valuation of certain alternative investments, the estimate of the fund manager or general partner may differ from actual values, and differences could be significant. Management believes that reported fair values of its alternative investments at the balance sheet dates are reasonable.

The Hospital has committed to invest up to \$13,747 between six investment managers, and had funded \$2,057 of that commitment as of September 30, 2018. As these investments are made, the Hospital reallocates resources from its current investments resulting in an asset allocation shift within the investment pool.

Inflation-Protected Securities

The primary purpose of inflation-protected securities is to provide protection against the negative effects of inflation.

NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

September 30, 2018 and 2017 (In thousands)

14. Fair Value Measurements (Continued)

Fair Value of Other Financial Instruments

Other financial instruments consist of accounts and pledges receivable, accounts payable and accrued expenses, estimated third-party payor settlements, and long-term debt and notes payable. The fair value of all financial instruments other than long-term debt and notes payable approximates their relative book values as these financial instruments have short-term maturities or are recorded at amounts that approximate fair value. The fair value of the System's long-term debt and notes payable is estimated using discounted cash flow analyses, based on the System's current incremental borrowing rates for similar types of borrowing arrangements. The carrying value and fair value of the System's long-term debt and notes payable amounted to \$138,949 and \$155,435, respectively, at September 30, 2018, and \$86,166 and \$102,286, respectively, at September 30, 2017.



INDEPENDENT AUDITORS' REPORT ON ADDITIONAL INFORMATION

The Board of Trustees Concord Hospital, Inc.

We have audited the consolidated financial statements of Concord Hospital, Inc. and Subsidiaries (the System) as of and for the years ended September 30, 2018 and 2017, and have issued our report thereon, which contains an unmodified opinion on those consolidated financial statements. See page 1: Our audits were conducted for the purpose of forming an opinion on the consolidated financial statements as a whole. The consolidating information is presented for purposes of additional analysis rather than to present the financial position, results of operations and cash flows of the individual entities and is not a required part of the consolidated financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the consolidated financial statements. The consolidating information has been subjected to the auditing procedures applied in the audits of the consolidated financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the consolidated financial statements or to the consolidated financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated in all material respects in relation to the consolidated financial statements as a whole.

Baker Nawmon & Nayes LLC

Manchester, New Hampshire December 5, 2018

CONCORD HOSPITAL, INC. AND SUBSIDIÁRIES

CONSOLIDATING BALANCE SHEET (With Consolidated Totals for September 30, 2017)

September 30, 2018

ASSETS (In thousands)

| | | | 2011 | | | |
|---|------------------------------------|--|--|---------------------|-------------------|---------------------------|
| Current assets: | Concord Hospital (Obligated Group) | Capital Region Health Care Development Corporation | Cepital Region Health Ventures Corporation | Elimi- nations | Consol- idated | 2017 Consol- idated |
| Cash and cash equivalents | \$ 4,676 | | \$ 15 | ٠ | \$ 4,691 | \$ 3,799 |
| Short-term investments | 30.553 | | • - | - | 30,553 | 7,352 |
| Accounts receivable, net | 69,914 | (30) | 377 | - | 70,261 | 51,344 |
| Due from affiliates | 639 | 5,343 | • | (5,543) | 619 | 634 |
| Supplies | 1,979 | - | 100 | (5)5.57 | 2,079 | 1,777 |
| Prepaid expenses and other current assets | 4.977 | 211 | 74 | - | 5.262 | 5.855 |
| Total current assets | 112,758 | 5,724 | 366 | (5,543) | 113,505 | 70,961 |
| Assets whose use is limited or restricted: | | | | • | | |
| Board designated | 297,243 | - | - | - | 297,243 | 290,686 |
| Funds held by trustee for workers' compensation reserves, | | | | | | |
| self-insurance escrows and construction funds | 55,978 | - | - | - | 55,978 | 16,515 |
| Donor-restricted funds and restricted grants | 40.431 | | | | 40.431 | <u>40.150</u> 347,551 |
| Total assets whose use is limited or restricted | 393,652 | - | | - | 393,632 | 347,551 |
| Other noncurrent assets: | | | | | | |
| Due from affiliates, act of current portion | 15,005 | - | | (14,237) | 768 | 1,223 |
| Other assets | <u> </u> | | <u>_2,629</u> 2,629 | (14.237) | _11,144 | -12.023 |
| Total other noncurrent assets | 25,720 | • | 2,629 | (14,2)7) | 14,112 | 16,275 |
| Property and equipment: | | | | | | |
| Land and land improvements | 6,669 | 273 | | - | 6,942 | 6,426 |
| Beildings | 159,768 | 35,500 | | - | 195,301 | 190,585 |
| Equipment | 287,858 | 2,647 | 2,149 | - | 292,694 | 246,386 |
| Construction in progress | <u>7.044</u> 461,339 | 38,460 | . 2,182 | | 7.044 501.981 | <u> 38.725</u> 482.322 |
| Less accumulated depreciation | (103.712) | (27,254) | (3 957) | - | (132,921) | (205,312) |
| Net property and equipment | 157.627 | 11.206 | | | 162.018 | 177.010 |
| | \$ <u>689.757</u> | . 2 <u>16.910</u> | \$ <u>_1,420</u> | \$ <u>[19.780</u>) | \$ <u>690.327</u> | \$ <u>611.797</u> |

LIABILITIES AND NET ASSETS (In thousands)

| ' | | | | | | |
|---|---|--|--|-------------------|------------------|------------------------------------|
| Current liabilities: | Concord Hospital (Obligated Group) | Capital Region Health Care Development Corporation | Capital Region Health Ventures Composition | Elimi- nations | Consol- | 2017 Consol- <u>Iduced</u> . |
| Short-term notes payable | e _ | • | • . | - | | |
| Accounts payable and accrued expenses | 36,059 | 23 | 103 | | 3 | \$ 13 |
| Accrued compensation and related expenses | 26,613 | | 33 | - | 36,190 26,646 | 39,611 |
| Due to affiliates | 3,343 | _ | | (5,543) | 20,040 | 25,580 |
| Accrual for estimated third-party payor settlements | 35 78 | _ | _ | (2,5-2) | 35,378 | 27,382 |
| Current partion of long-term debt | 9.061 | _ | _ | _ | 2.061 | 8.822 |
| Total current liabilities | 112,654 | . 23 | [4] | (5,543) | 107,275 | 101,410 |
| Long-term debt, net of current portion | 128,463 | 14,237 | - | (14,237) | 128,463 | 176,501 |
| Accrued pension and other long-term liabilities | 48.302 | · <u> </u> | | | 48,102 | _60.336 |
| Total liabilities | 289,419 | 14,260 | 141 | (19,780) | 284,040 | 238,447 |
| Net assets: | | | | | | |
| Unrestricted | 362,111 | 2,670 | 3,279 | - | 368,060 | 335,148 |
| Temporarily restricted | 17,580 | - | ~ | - | 17,580 | 17,800 |
| Permanently restricted | <u>_20.647</u> | | | | -20.647 | 20,402 |
| Total net assets | 400-111 | _2.670 | 7778 | _= | 406,287 | <u> </u> |
| • | \$ 689.757 | \$_16,910 | \$ 3,420 | \$(19,780) | \$ 690 127 | \$ 611 797 |

CONCORD HOSPITAL, INC. AND SUBSIDIARIES

CONSOLIDATING STATEMENT OF OPERATIONS (With Consolidated Totals for September 10, 2017)

Year Ended September 30, 2018

(In thousands)

| | | | 201 | | | |
|---|---|---|--|-------------------|------------------|---------------------------|
| | Concord Hospital (Obligated Group) | Capital Region Health Care Development Comoration | Capital Region Health Ventures Corporation | Elimi- netions | Consol- | 2017 Consol- idated |
| Unrestricted revenue and other support: | 4 401 044 | \$ - | | | | |
| Net patient service revenue, net of contractual allowances and discounts Provision for doubtful accounts | \$ 491,948 | 5 | \$ 699 | \$ - | \$ 492,647 | \$ 468,347 |
| Net patient service revenue less provision for doubtful accounts | <u>(29,322)</u> 462,626 | | (7) | | (35-135) | 150'0(8) |
| Met britein service tenenge tem bionnioù tot conorint recomun | 401,010 | - | 031 | - | 463,318 | 441,)29 |
| Other revenue | 13,530 | 5,444 | 5,371 | (4,049) | 20,496 | 19,350 |
| Disproportionate share revenue | 14,327 | - | - | - | 14,327 | 12,717 |
| .Net assets released from restrictions for operations | 2.112 | _= | | | 2,112 | العليلي |
| Total unvestricted revenue and other support | 492,595 | 5,444 | 6,263 | (4,049) | 500,253 | 481,587 |
| Operating expenses: | | | | | | |
| Salaries and wages | 232,432 | - | 392 | 526 | 233,336 | 220,255 |
| Employee benefks | \$1,885 | - | 128 | 187 | \$2,130 | \$1,723 |
| Supplies and other | 99,918 | 1,654 \ | 315. | (3,174) | 98,713 | 95,948 |
| Purchased services | 43,184 | 704 | 109 | (645) | 43,352 | 32,373 |
| Professional fees | . 6,531 | - | - | - | 6,531 | 5,222 |
| Depreciation and amortization | 26,082 | 1,477 | , 13 | - | 27,574 | 24,378 |
| Medicaid enhancement tax | 20,975 | - | - | _ | 20,975 | 20,311 |
| Interest expense | 4.873 | 873 | | (173) | 4.17) | 281 |
| Total operating expenses | 485.880 | 4.701 | <u>- 961</u> | _(4.049) | 417,504 | .453.128 |
| Income from operations | 6,715 | 736 | 3,298 | • | 12,749 | 28,459 |
| Nanoperating Income: | | | | | | |
| Unrestricted gifts and bequests | 317 | - | - | - | 317 | 1,619 |
| Investment Income and other | 12,878 | | - ' | _ | 12,878 | 10,476 |
| Her periodic benefits cost, other than service cost | _(2.810) | | | | (2.110) | _(31)66) |
| Total nonoperating income | <u>-10.315</u> | | | | _10.315 | 6.929 |
| Excess of revenues and nonoperating income over expenses | \$ <u>12.030</u> | S <u>716</u> | \$_3.291 [°] | s | \$ <u>21.064</u> | \$ <u>35388</u> |

CONCORD HOSPITAL BOARD OF TRUSTEES 2019

Valerie Acres, Esq. Sol Asmar, Chair Frederick Briccetti, MD William Chapman, Esq., Secretary Michelle Chicolne Peter Cook Philip Emma, Vice Chair Rosemary Heard Lucy Karl, Esq. Peter Noordsij, MD Manisha Patel, DDS David Ruediq Muriel Schadee, CPA Robert Segal: Lon Setnik, MD (ex-officio, CH Medical Staff President) Robert Steigmeyer, President/CEO (ex-officio) David Stevenson, MD Jeffrey Towle

Treasurer (not Member of the Board): Scott W. Sloane

1/19

Martha E. Seery

CAREER HISTORY:

2014 - Present

Concord Hospital

Concord, NH

Administrative Director

NH Dartmouth Family Medicine Residency,

Concord Hospital Family Health Center

Center for Integrative Medicine

Responsible for maintaining the balance of academic, clinical and managerial operations, ensuring that all staffs are working at optimal levels of performance, performance metrics are understood, monitored, and achieved, budgets are developed and maintained in order to sustain operations in a fiscally viable manner, patient satisfaction levels and employee engagement levels are excellent, and ultimately ensure that the mission, vision, and values are upheld. Practice Management curriculum coordinator.

| 2007 – 2014 | Concord Hospital | Administrative Director NH Dartmouth Family Medicine Residency |
|-------------|---|---|
| 2003 - 2007 | Concord Hospital | Manager NH Dartmouth Family Medicine Residency |
| 1989 – 2002 | Elliot Health System Elliot Hospital Manchester, NH | Director, Demand Management 1992 - 2002 Physician Services Coordinator 1989 - 1992 |
| 1988- 1989 | Elliot Health Systems Northeast Health Services | Supervisor |
| 1983 ~ 1987 | Computervision Corporation Manchester, NH | Data Coordinator |
| EDUCATION: | Bachelor of Science Candidate Southern NH University | |

KAREN M. DECKER-GENDRON, M.A., M.S.N., CAGS, CRC, RN, CNL

NURSING EXPERIENCE:

Concord Hospital Family Health Center

April 2019 - Present August 2014-April 2019 Clinical Manager
Clinical Nurse Leader

PROFESSIONAL

EXPERIENCE:

The State of New Hampshire Concord, NH

July 2009-

Division of Vocational Rehabilitation

January 2013

Vocational Rehabilitation Supervisor-Benefits Unit

Self-Employment Coordinator

The State of New Hampshire Concord, NH

July 2004-

Division of Vocational Rehabilitation

June 2009

Department of Health and Human Services
TANF Medical Assessment Project Supervisor

The State of New Hampshire Concord, NH

November 1996-

Division of Vocational Rehabilitation

July 2004

Rehabilitation Counselor II

The Mental Health Center of Greater Manchester, Manchester, NH

January 1995-

Reaching for Autonomy Program

November 1996

Clinical Case Manager

August 1993-

The State of New Hampshire, Manchester, NH

January 1995

Division of Vocational Rehabilitation

Project Network-NH

Rehabilitation Counselor II; Mental Health Specialist

EDUCATION:

University of New Hampshire, Durham, NH

Master of Science-Direct Entry Master's of Nursing Program

Graduation Date: July, 2014

Assumption College, Worcester, MA

Master of Arts/C.A.G.S. in Rehabilitation Counseling

Graduation Date: May, 1993 Bachelor of Arts in Biology

Bachelor of Arts in Social and Rehabilitation Services

Graduation Date: May, 1991

AFFILIATIONS:

Member National Rehabilitation Association (1993-2012)

Member New Hampshire Rehabilitation Association (1993-2012)

Certified Rehabilitation Counselor (1993-2023)

Member Sigma Theta Tau (Present)

Certified Clinical Nurse Leader (2014-2019)

Danielle M Goulette, BSN, RN, CLC

EDUCATION:

May 2010

Saint Joseph's College of Maine, Standish, ME

Bachelor of Science in Nursing

WORK

EXPERIENCE:

Concord Hospital Family Health Center, Concord, NH

Prenatal Nurse Coordinator responsibilities

August 2013- March 2014

Clinical Leader responsibilities

October 2011 - present

March 2014- present

Clinical responsibilities

March 2011- July 2015

Bedford Hills Care and Rehabilitation Center, Bedford, NH Staff Registered Nurse

St. Vincent de Paul Nursing and Rehab Center, Berlin, NH

September 2010- March 2011

Staff Registered Nurse

LEADERSHIP

TRAINING:

Concord Hospital, Concord, NH

November 2013 January 2014 February 2014

March 2014

Your Leadership Journey Coaching for Peak Performance

Improving Performance

Crucial Conversations; Situational Leadership

CERTIFICATIONS:

2004 - present

2016--present

2012-2015

2011

Cardiopulmonary Resuscitation (CPR) Certified Lactation Counselor (CLC) Certified Breastfeeding Educator

Intravenous (IV) Certification

Electrocardiogram (EKG) Certification

American Heart Association

Academy of Lactation Policy and Practice

The Rising Star

Omnicare of New Hampshire

SUZANNE WILLIAMS

EXPERIENCE

CONCORD HOSPITAL, Concord, NH Practice Manager, Family Health Center 2008- Present CIGNA HEATLHCARE, Hooksett, NH Employer Services Operations Manager 2001-2008 Member Services Call Center Manager 1998-2000 Member Services Supervisor 1996-1998 HEALTHSOURCE, Concord, NH Member Services Representative/Team Leader 1991-1996 Welcome Plan Representative

EDUCATION

Franklin Pierce College, Concord, NH, 1988-2000

Beth L. Koester M.D.

PROFESSIONAL EXPERIENCE

| Concord Hospital Family Health Center Medical Director | Concord, NI October 16, 201 |
|--|------------------------------------|
| UMass Memorial Medical Center Chief of Service, Family Medicine Hospitalist Division | Worcester, M/ 2013- October 201 |
| Penobscot Bay Medical Center Chair, Hospitalist Department | Rockport, MI 2011-201 |
| Penobscot Bay Medical Center President of the Medical Staff | Rockport, MI 2010-201 |
| Penobscot Bay Medical Center Chair, Department of Family Practice | Rockpon, MI 2006-2011 |
| Penobscot Bay Medical Center Hospitalist | Rockport, ME 2010-2013 |
| Beth L. Koester MO Private, solo-practice physician | Camden, M6 2001-2010 |
| St. Mary's Family Health Center Employed family physician | Poland, ME 1998-2001 |
| EDUCATION | |
| Carnegie Mellon University, Heinz College Master of Medical Management (MMM) | Pittsburgh, PA May 2014 |
| University of Massachusetts Medical School Doctor of Medicine (MD) | Worcester, MA June 1995 |
| Massachusetts Institute of Technology Master of Science (SM), Electrical Engineering and Computer Science | Cambridge, MA June 1984 |
| University of Lowell Bachelor of Science Summa cum Laude (BS), Electrical Engineering | Lowell, MA May 1981 |
| POST DOCTORAL TRAINING | |
| Marquette General Hospital, College of Human Medicine, Michigan State University Family Practice Resident | Marquette, M 1995-1998 |
| BOARD CERTIFICATION | |
| | |

. Concord Hospital Family Health Center

Key Personnel

| Name | Job Title | Salary | % Paid from this Contract | Amount Paid from this Contract |
|--------------------------|-------------------------|--------------|---------------------------|--------------------------------|
| Martha Seery | Administrative Director | \$129,012.00 | 10% | \$12,901.00 |
| Karen Decker-Gendron, RN | Clinical Manager | 90,000.00 | 15% | 13,501.00 |
| Daniella Goulette, RN | Prenatal Coordinator | 66,209.00 | 30% | 19,863.00 |
| Suzanne Williams | Practice Manager | 92,355.00 | 15% | 13,853.00 |
| Beth Koester, MD | Medical Director | 195,000.00 | 10% | 19,500.00 |

New Hampshire Department of Health and Human Services **Family Planning Services**



State of New Hampshire Department of Health and Human Services Amendment #3 to the Family Planning Services

This 3rd Amendment to the Family Planning Services contract (hereinafter referred to as "Amendment #3") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Coos County Family Health Center, (hereinafter referred to as "the Contractor"), a nonprofit with a place of business at 54 Willow Street, Berlin, NH 03570.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on November 8, 2017, (Item #21A), as amended on June 19, 2019, (Late Item #78), and as amended on December 18, 2019, (Item # 16), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council: and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services: and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- 1. Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$313,488.
- 2. Modify Exhibit B. Amendment #2 Method and Conditions Precedent to Payment, Section 4. Subsection 4.1 to read:
 - Payment shall be on a cost reimbursement basis for actual expenditures incurred in the fulfillment of this Agreement, and shall be in accordance with the approved line items as specified in Exhibit B-1, Exhibit B-2, Exhibit B-3, Exhibit B-4, B-5, Budget Amendment #2. Exhibit 8-6, Budget Amendment #3, Exhibit B-7, Budget Amendment #2, and Exhibit B-8, Budget Amendment #2.
- 3. Modify Exhibit B-6, Amendment #2 Budget Family Planning Funds, State Fiscal Year 2021 by replacing in its entirety with Exhibit B-6, Amendment #3 Budget Family Planning Funds, State Fiscal Year 2021, which is attached hereto and incorporated by reference herein.

Contractor Initials

Amendment #3 Page 1 of 3

Coos County Family Health Center RFA-2018-DPHS-03-FAMIL-03-A03

New Hampshire Department of Health and Human Services Family Planning Services



All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #3 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

State of New Hampshire

IN WITNESS WHEREOF, the parties have set their hands as of the date written below.

1.1

Name

Title:

Coos Gounty Family Health Services

Department of Health and Human Services

Name

Title:

Coos County Family Health Center

RFA-2018-DPHS-03-FAMIL-03-A03

Amendment #3

Page 2 of 3

New Hampshire Department of Health and Human Services Family Planning Services



The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

| 7/6/20 | /s/Christen Lavers |
|--------|---|
| Date | Name: Title: Assistant Attorney General |
| | regoing Amendment was approved by the Governor and Executive Council or ire at the Meeting on: (date of meeting) |
| | OFFICE OF THE SECRETARY OF STATE |
| | |
| Date | Name: Title: |

New Hampshire Department of Health and Human Services

Contractor name Cons County Family Health Bervices, Inc

Budget Request for: Family Penning Services

Budget Puriod: July 1, 2020 - June 30, 2821

| | ·31/42/22/24/74/10/ | | CON 458-00-30-19-20-20 | D. 14 13 | AND THE PERSON | The second second | 46.7 | Venezana Venezana | | 111 | | - 1 | 102 | |
|---------------------------------------|---------------------|---|-----------------------------------|----------|--|-------------------|------------|----------------------|----------|---------------|----------|--------------|------------|-------------|
| THE PERSON NAMED IN COLUMN TWO | THE RESERVE | Letini Marie | My Appendent of a Little Contains | CALL CO. | A AND LINE | Carl Land James | - | | | No. of Lot, | 4.30 | - X | 3 20 5 7 | 1 |
| Total Salary Wages | \$ 81,955,00 | \$ | 81,955,00 | 13 3 | 2.799.00 i | • | 13 | 32,794,00 | 41 | 155.00 | \$ | | \$ | 49,156.0 |
| Employee Benefits | \$ 26,226.00 | L* | 1 26,226,00 | 1 1 | 100.00 | | 11 | 10,160,00 | 5 16 | 1,066,00 | 1 | | 3 | 16,066.0 |
| Consultants | | | <u> </u> | <u> </u> | للهنس | - | 14_ | | 1 | - | <u> </u> | - | 3 | |
| Equipment: | <u> </u> | \$ | <u> </u> | 1.5 | - 1 | | 13 | | 1 | | \$ | | 8 | |
| Rertel | \$ 376.00 | | - 8 375.00 | | 375 CO 1 | • | 11 | 375.00 | | • | \$ | • | - | • |
| Repair and Mainterance | \$ 376.00 | | · 8 375.00 | 15 | 375.00 | | 13 | 375.00 | | | 1 | • | | |
| Purchase/Depreciation | | ļš | . 1 | 3 | <u> </u> | | Li | | 1 | | <u> </u> | | * | |
| <u>Bupples:</u> | <u> </u> | 1 | | I \$ | | - | L | • | 1 | | | • | 3 | |
| Educational | 1,600.00 | \$ | 1,600.00 | 8 | 1,600.00 | | 11 | 1,800,00 | 3 | | 1 | • | | <u> </u> |
| . <u>Le</u> g | \$ - | <u> </u> | | 13 | | - | | | 3 | | 1 | | 3 | |
| Phermacy | 8 | 1 | | \$ | | | T 3 | | | | \$ | | 1 | |
| Medical | \$ 27,000.00 | | \$ 27,000,00 | 3 2 | 7.000.00 T I | • | 14 | 27,000,00 | | 1 | 1 | | 3 | • - |
| Office | \$ 1,400,00 | | - 8 1,400.00 | | 1,400,00 | | I | 1,400,00 | . | • | 1 | • | \$ | |
| Travel | \$ 500.00 | 1 | · 8 500.00 | 15 | 500.00 | | 11 | 500,00 | | | 3 | | 1 | - |
| Occupancy | \$ 9,000.00 | 1 | 9,000.00 | \$ | 0.000.00 | · . | . 1 | 9,000.00 | 1 | | 3 | | 1 | - |
| Current Expenses | • | 1 | | | - 1 | | 11 | • | 1 | | \$ | • | 1 | |
| Telephone | \$ 1,250,00 | \$ | - 8 1,250.00 | \$ | 1,250,00 1 | • | 11 | 1,250,00 | \$ | [| 3 | • | 1 | - |
| Postage | \$ 250.00 | Ls | - 8 250.00 | 18 | 250.00 | | 11 | 250.00 | | $\overline{}$ | 3 | - | 1 \$ | |
| Subscriptions | 1,250,00 | 1 | 8 1,250,00 | I \$ | 1,250,00 | | 11_ | 1.250.00 | | \cdot | \$ | | 1 | |
| Audit and Legal | \$ 1,000,00 | \$ | - \$ 1,000.00 | 1 | 1,000,00 | · · | T | 1,000,00 | \$ | - 1 | 5 | • | 1 | |
| Insurance | \$ 500,00 | I. | \$ 500.00 | | 500.00 | | 15 | 500.00 | 1 | - 1 | \$ | | 3 | |
| Board Expenses | | 1 1 | . 8 | 13_ | • 1 | | $\Gamma =$ | | 1 | | | - | 3 | - |
| Software | \$ 2,850,00 | L | \$ 2,850,00 | I 4 . | 2,850,00 | | Ti | 2,650.00 | | • | 8 | - | 13 | |
|). Marketing/Communications | 2,000,00 |] \$ | . 3 2000.00 | | 2,000,00 I s | | 1.8 | 2,000,00 | 1 | | \$ | | 3 | |
| . Staff Education and Training | 3 | 3 | _ : 14 : | | • 11 | | T i | | | • | 3 | • | 1 3 | |
| Subcontracts/Agreements | | 11 | · 1 | Ta- | • 1 | - | 13 | | 1 | 1 | 1 | - | 1 | |
| . Other (specific details mandatory): | | I | - 18 | [5 | - 1 | · | 1 3 | | • | 1 | \$ | - | \$ | |
| | | 3 | . 8 . | 3 | . 11 | | Li | | \$ | | \$ | • | \$ | |
| | \$. | Ii | · 1 - | 1 8 | - | - | Ti. | | | • | 5 | - | 13 | |
| | 1 | 1.5 | 1 | 1 8 | | | 11 | | | | | • | 1 3 | |
| TOTAL | \$ 157,531.00 | 1 | - 8 147,634.00 | | 2304,00 | | 71 | 93,399.00 | | Table (| R | •• | 1 | 66,222.0 |

Cost County Family Health Contact RFA-2018-0PH-65-FAMIL-63-AGS Exhibit S-6, Amendment 43 Page 1 of 4 Comment of 1 1 2 1 2 1

State of New Hampshire Department of State

CERTIFICATE

1, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that COOS COUNTY FAMILY HEALTH SERVICES, INC. is a New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on December 14, 1979. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 63204

Certificate Number: 0004488016



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 1st day of April A.D. 2019.

William M. Gardner

Secretary of State

CERTIFICATE OF AUTHORITY

| (Name of the elected Officer of the Corporation/LLC: 1. I am a duly elected Clerk/Secretary/Officer of | Suitulyhereby certify that: cannot be contract signatory) ounty family Health Selvices n/LLC Name) |
|---|---|
| 2. The following is a true copy of a vote taken at a meeting of held on <u>ONUARY</u> 1/2 .2020 at which a quorum of (Date) | the Directors/shareholders were present and voting. |
| (Name and Title of Contract Signatory) (is duly authorized on behalf of Contract Signatory) (Name of Corporation/ LLC) | (may list more than one person) |
| of New Hampshire and any of its agencies or department documents, agreements and other instruments, and any armay in his/her judgment be desirable or necessary to effect the | mendments, revisions, or modifications thereto, which |
| 3. I hereby certify that said vote has not been amended or redate of the contract/contract amendment to which this certificate of Authority. New Hampshire will rely on this certificate as evidence the position(s) indicated and that they have full authority to bin limits on the authority of any listed individual to bind the corporal such limitations are expressly stated herein. Dated: | ificate is attached. This authority remains valid for further certify that it is understood that the State of nat the person(s) listed above currently occupy the not the corporation. To the extent that there are any |



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 07/01/2020

07/01/2020 THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). CONTACT NAME: PRODUCER Janice Jobin PHONE IAC. No. Ext): E-MAIL FIAI/Cross Insurance (603) 669-3218 (603) 645-4331 1100 Elm Street jjobin@crossagency.com INSURER(S) AFFORDING COVERAGE NAIC # Manchester NH 03101 Philadelphia Indemnity Ins Co 18058 INSURER A INSURED MEMIC Indemnity Company 11030 INSURER B : Coos County Family Health Services, Inc. INSURER C 133 Pleasant Street INSURER D INSURER E Berlin NH 03570-2006 INSURER F 20-21 All Lines COVERAGES **CERTIFICATE NUMBER: REVISION NUMBER:** THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. ADDL SUBR POLICY EXP (MM/DD/YYYY POLICY EFF (MM/DD/YYYY) TYPE OF INSURANCE **POLICY NUMBER** COMMERCIAL GENERAL LIABILITY 1,000,000 EACH OCCURRENCE DAMAGE TO RENTED PREMISES (Ea occurrence) CLAIMS-MADE OCCUR 1,000,000 20,000 MED EXP (Any one person) Α PHPK2150215 07/01/2020 07/01/2021 1,000,000 PERSONAL & ADV INJURY 2,000,000 GENL AGGREGATE LIMIT APPLIES PER: GENERAL AGGREGATE POLICY X PRO-2.000.000 PRODUCTS - COMP/OP AGG OTHER: COMBINED SINGLE LIMIT (Ea accident) **AUTOMOBILE LIABILITY** 1,000,000 ANY AUTO . . BODILY INJURY (Per person) OWNED SCHEDULED PHPK2150230 Α 07/01/2020 07/01/2021 BODILY INJURY (Per accident) AUTOS ONLY HIRED AUTOS ONLY AUTOS NON-OWNED AUTOS ONLY PROPERTY DAMAGE Uninsured motorist s 1,000,000 UMBRELLA LIAB 3,000,000 OCCUR EACH OCCURRENCE EXCESS LIAB PHUB728244 3,000,000 07/01/2020 07/01/2021 CLAIMS-MADE AGGREGATE 10,000 DED | RETENTION \$ WORKERS COMPENSATION X PER STATUTE AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) 1,000,000 E.L. EACH ACCIDENT N 3102802240 (3a.) NH 07/01/2020 07/01/2021 NIA 1,000,000 E.L. DISEASE - EA EMPLOYEE if yes, describe under DESCRIPTION OF OPERATIONS below 1,000,000 E.L. DISEASE - POLICY LIMIT Limit \$500,000 Employee Dishonesty PHPK2150215 07/01/2020 07/01/2021 DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) **CERTIFICATE HOLDER** CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. NH DHHS 129 Pleasant Street AUTHORIZED REPRESENTATIVE Whall Therin NH 03301 Concord



54 Willow Street Berlin, NH 03570-1800 Ph: 1-603-752-3669 Fax: 1-603-752-3027

2 Broadway Street Gorham, NH 03581-1597 Ph: 1-603-466-2741 Fax: 1-603-466:2953 133 Pleasant Street Berlin, NH 03570-2006 Ph: 1-603-752-2040 Fax: 1-603-752-7797

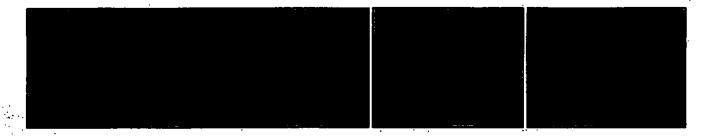
59 Page Hill Road Berlin, NH 03570-3568 Ph: 1-603-752-2900 Fax: 1-603-752-3727

MISSION OF COÖS COUNTY FAMILY HEALTH SERVICES

Coos County Family Health Services is a community-based organization providing innovative, personalized, comprehensive health care and social services of the highest quality to everyone, regardless of economic status.

(Mission Statement)
Board Approved 1/17/19







FINANCIAL STATEMENTS

June 30, 2018 and 2017

With Independent Auditor's Report



INDEPENDENT AUDITOR'S REPORT

Board of Directors
Coos County Family Health Services, Inc.

We have audited the accompanying financial statements of Coos County Family Health Services, Inc., which comprise the balance sheets as of June 30, 2018 and 2017, and the related statements of operations, changes in net assets, and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with U.S. generally accepted accounting principles; this includes the design, implementation and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with U.S. generally accepted auditing standards. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Board of Directors Coos County Family Health Services, Inc. Page 2

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Coos County Family Health Services, Inc. as of June 30, 2018 and 2017, and the results of its operations, changes in its net assets and its cash flows for the years then ended, in accordance with U.S. generally accepted accounting principles.

Berry Dunn McMeil & Parker, LLC

Portland, Maine September 20, 2018

Balance Sheets

June 30, 2018 and 2017

ASSETS

| | <u>2018</u> | <u>2017</u> |
|---|---------------------|---------------------|
| Current assets | | • |
| Cash and cash equivalents | \$ 1,973,813 | \$ 2,367,938 |
| Patient accounts receivable, net | 1,664,499 | 1,542,290 |
| Grants receivable | 272,269 | 226,011 |
| Due from third party payers | 45,000 | 55,000 |
| Other current assets | <u>80,577</u> | <u>87,916</u> |
| Total current assets | 4,036,158 | 4,279,155 |
| Investments | 750,000 | - |
| Assets limited as to use | 612,624 | 658,415 |
| Beneficial interest in funds held by others | 26,180 | 19,352 |
| Property and equipment, net | 2,273,388 | <u>2,365,430</u> |
| Total assets | \$ <u>7,698,350</u> | \$ <u>7.322,352</u> |
| LIABILITIES AND NET ASSETS | | |
| Current liabilities | | _ |
| Accounts payable and accrued expenses | \$ 308,377 | \$ 276,711 |
| Accrued payroll and related expenses | 738,762 | 828,757 |
| Deferred revenue | 31,500 | - |
| Current maturities of long-term debt | | 43,248 |
| Total current liabilities | 1,078,639 | 1,148,716 |
| Long-term debt, less current maturities | | <u>258,229</u> |
| Total liabilities | 1,078,639 | 1,406,945 |
| rotar nabinues | 1,070,033 | 1,700,875 |
| Net assets | | |
| Unrestricted | 6,496,643 | 5,757,854 |
| Temporarily restricted | 94,880 | 132,113 |
| Permanently restricted | <u>28,188</u> | <u>25,440</u> |
| Total net assets | 6,619,711 | 5,915,407 |
| Total liabilities and net assets | \$ <u>7,698,350</u> | \$ <u>7,322,352</u> |

Statements of Operations

Years Ended June 30, 2018 and 2017

| | <u>2018</u> | 2017 |
|--|-------------------|-------------------|
| Operating revenue | | |
| Patient service revenue | \$10,167,944 | \$ 9,584,827 |
| Provision for bad debts | <u>(187,040</u>) | (312,981) |
| Net patient service revenue | 9,980,904 | 9,271,846 |
| Grants, contracts, and contributions | 3,315,147 | 3,384,250 |
| Other operating revenue | 145,677 | 162,991 |
| Interest income | 3,586 | 3,823 |
| Net assets released from restriction for operations | 60,470 | <u>51,277</u> |
| Total operating revenue | 13,505,784 | 12,874,187 |
| Operating expenses | | • |
| Salaries and benefits | 9,259,273 | 8,782,282 |
| Other operating expenses | 3,365,849 | 3,293,632 |
| Depreciation and amortization | 249,132 | 258,710 |
| Interest expense | 820 | <u>13,635</u> |
| Total operating expenses | 12,875,074 | 12.348.259 |
| Excess of revenue over expenses | 630,710 | 525,928 |
| Net assets released from restriction for capital acquisition | <u>108,079</u> | <u> 151,977</u> |
| Increase in unrestricted net assets | \$ <u>738,789</u> | \$ <u>677.905</u> |

Statements of Changes in Net Assets

Years Ended June 30, 2018 and 2017

| | <u>2018</u> | <u>2017</u> |
|---|---------------------|---------------------|
| Unrestricted net assets | | |
| Excess of revenue over expenses | \$ 630,710 | \$ 525,928 |
| Grants received for capital acquisition | <u> </u> | <u> 151,977</u> |
| Increase in unrestricted net assets | 738,789 | 677,905 |
| Temporarily restricted net assets | | |
| Grants, contracts, and contributions | 131,316 | 250,686 |
| Net assets released from restriction for operations | (60,470) | (51,277) |
| Net assets released from restriction for capital acquisition | <u>(108,079</u>) | <u>(151,977</u>) |
| (Decrease) increase in temporarily restricted net assets | (37,233) | 47.432 |
| Permanently restricted net assets | | |
| Contributions | 920 | 2,006 |
| Change in fair value of beneficial interest in funds held by others | <u> 1,828</u> | 444 |
| Increase in permanently restricted net assets | 2,748 | 2.450 |
| Change in net assets | 704,304 | 727,787 |
| Net assets, beginning of year | 5.915.407 | 5,187,620 |
| Net assets, end of year | \$ <u>6,619,711</u> | \$ <u>5,915,407</u> |

Statements of Cash Flows

Years Ended June 30, 2018 and 2017

| • | | 2018 | | <u>2017</u> |
|---|-----|------------------|-----------------|-------------------|
| Cash flows from operating activities | | | | |
| Change in net assets | \$ | 704,304 | \$ | 727,787 |
| Adjustments to reconcile change in net assets to net cash provided | · | • | • | , , |
| by operating activities | | | | |
| Provision for bad debts | | 187,040 | | 312,981 |
| Depreciation and amortization | | 249,132 | | 258,710 |
| Contributions for long-term purposes | | (108,999) | | (153,983) |
| Change in fair value of beneficial interest in funds held | | | | |
| by others | | (1,828) | | (444) |
| (Increase) decrease in the following assets | | • | | • |
| Patient accounts receivable | | (309,249) | | (546,945) |
| Grants receivable | | (46,258) | | 445,095 |
| Due from third party payers | | 10,000 | • | (9,750) |
| Other current assets | | (7,661) | | (41,240) |
| Increase (decrease) in the following liabilities | | | | |
| Accounts payable and accrued expenses | | 31,666 | | (84,984) |
| Accrued payroll and related expenses | | (89,995) | | 155,480 |
| Deferred revenue | | 31,500 | _ | . <u>-</u> |
| Net cash provided by operating activities | • | 649,652 | - | 1.062.707 |
| Cash flows from investing activities | | | | |
| Purchase of investments | | (750,000) | | - |
| Capital acquisitions | | (142,090) | | (253,831) |
| (Increase) decrease in assets limited as to use | | 45,791 | | (18,057) |
| Transfer of endowment assets to perpetual trust held by others | _ | (5,000) | _ | |
| | - | | | • |
| Net cash used by investing activities | | (851,299) | - | (271.888) |
| Cash flows from financing activities | | | | |
| Payments on long-term debt | | (301,477) | | (353,946) |
| Contributions for long-term purposes | | 108,999 | | 153,983 |
| | • | | - | |
| Net cash used by financing activities | • | <u>(192,478)</u> | - | <u>(199,963</u>) |
| Net (decrease) increase in cash and cash equivalents | | (394,125) | ٠ | 590,856 |
| Cash and cash equivalents, beginning of year | - | 2,367,938 | _ | 1,777,082 |
| Cash and cash equivalents, end of year | \$_ | 1,973,813 | \$ ₌ | 2,367,938 |
| Supplemental disclosures of cash flow information Cash paid for interest | \$ | 820 | \$ | 13,635 |
| · | | | | |

Notes to Financial Statements

June 30, 2018 and 2017

1. Summary of Significant Accounting Policies

Organization

Coos County Family Health Services, Inc. (the Organization) is a not-for-profit corporation organized in New Hampshire. The Organization is a Federally Qualified Health Center (FQHC) which provides outpatient health care, dental and disease prevention services to residents of Coos County, New Hampshire through direct services, referral and advocacy.

The Organization is a non-principal participant in the National Rural ACO 13 LLC (the ACO). The mission of the ACO is better health for populations, better care for individuals, and lower growth in health care expenditures. As a participant in the ACO, the Organization intends to work with the ACO, and other ACO participants and providers, to manage and coordinate care for Medicare fee-for-service beneficiaries, and to be accountable for the quality, cost and overall care of its patients. Pursuant to its operating agreement, the ACO will distribute shared savings it receives from Medicare in a predetermined ratio to the Organization, as applicable.

Acquisition of Ronald D. Montminy, D.D.S., P.C.

On October 31, 2016, the Organization acquired a local dental practice for \$85,000 to expand the scope of the Organization's services to include dental. The acquisition price included \$40,000 for furniture and equipment and \$45,000 for a non-compete for a one year period from the acquisition date.

Use of Estimates

The preparation of financial statements in conformity with U.S. generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements. Estimates also affect the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Income Taxes

The Organization is a public charity under Section 501(c)(3) of the Internal Revenue Code. As a public charity, the Organization is exempt from state and federal income taxes on income earned in accordance with its tax exempt purpose. Unrelated business income is subject to state and federal income tax. Management has evaluated the Organization's tax positions and concluded that the Organization has no unrelated business income or uncertain tax positions that require adjustment to the financial statements.

Notes to Financial Statements

June 30, 2018 and 2017

Cash and Cash Equivalents

Cash and cash equivalents include highly liquid investments with an original maturity of three months or less, excluding assets limited as to use.

Allowance for Uncollectible Accounts

Accounts receivable are stated at the amount management expects to collect from outstanding balances. Patient accounts receivable are reduced by an allowance for uncollectible accounts. In evaluating the collectability of patient accounts receivable, the Organization analyzes its past history and identifies trends for each funding source. Management regularly reviews data about revenue in evaluating the sufficiency of the allowance for uncollectible accounts. Amounts not collected after all reasonable collection efforts have been exhausted are applied against the allowance for uncollectible accounts.

A reconciliation of the allowance for uncollectible accounts at June 30 is as follows:

| | ٠. | | <u>2018</u> | | <u> 2017</u> |
|---|----|-----|---------------------------------|-------------|---------------------------------|
| Balance, beginning of year Provision Write-offs | • | \$ | 281,000 187,040 (260,040) | \$ | 182,000 312,981 (213,981) |
| Balance, end of year | | \$_ | 208,000 | \$ _ | 281.000 |

Grants Receivable

Grants receivable are stated at the amount management expects to collect from outstanding balances. All such amounts are considered collectible.

<u>Investments</u>

The Organization reports investments at fair value. Investments include assets held for long-term purposes. Accordingly, investments have been classified as non-current assets on the accompanying balance sheet regardless of maturity or liquidity. The Organization has established policies governing long-term investments.

The Organization has elected the fair value option for valuing its investments, which consolidates all investment performance activity within the other revenue and gains section of the statements of operations. The election was made because the Organization believes reporting the activity as a single amount provides a clearer measure of the investment performance.

Investment income and the change in fair value are included in the excess of revenue over expenses, unless otherwise stipulated by the donor or State Law.

Notes to Financial Statements

June 30, 2018 and 2017

Investments, in general, are exposed to various risks, such as interest rate, credit, and overall market volatility risks. As such, it is reasonably possible that changes in the values of investments will occur in the near term and that such changes could materially affect the amounts reported in the financial statements.

Assets Limited as to Use

Assets limited as to use include assets set aside as a reserve fund under loan agreements for repairs and maintenance on the real property collateralizing the loans, assets designated by the Board of Directors and donor-restricted grants and contributions.

Beneficial Interest in Funds Held by Others

The Organization is a beneficiary of an agency endowment fund at The New Hampshire Charitable Foundation (the Foundation). Pursuant to the terms of the resolution establishing the fund, property contributed to the Foundation is held as a separate fund designated for the benefit of the Organization. In accordance with its spending policy, the Foundation makes distributions from the fund to the Organization. The distributions are approximately 4% of the market value of the fund per year. The Organization's interest in the fund is recognized as permanently restricted net assets with changes in fair value reported as permanently restricted.

Property and Equipment

Property and equipment are carried at cost, less accumulated depreciation. Provision for depreciation is computed using the straight-line method over the useful lives of the related assets.

Gifts of long-lived assets such as land, buildings, or equipment are reported as unrestricted net assets, and excluded from the excess of revenue over expenses, unless explicit donor stipulations specify how the donated assets must be used. Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used and gifts of cash or other assets that must be used to acquire long-lived assets are reported as temporarily restricted net assets. Absent explicit donor stipulations about how long those long-lived assets must be maintained, expirations of donor restrictions are reported when the donated or acquired long-lived assets are placed in service.

Temporarily and Permanently Restricted Net Assets

Temporarily restricted net assets include contributions and grants for program services for which donor-imposed restrictions have not been met. Assets are released from restrictions as expenditures are made in line with restrictions called for under the terms of the donor.

Permanently restricted net assets include net assets subject to donor-imposed stipulations that they be maintained permanently by the Organization. Generally, the donors of these assets permit the Organization to use all or part of the income earned on related investments for general or specific purposes.

Notes to Financial Statements

June 30, 2018 and 2017

Donor-Restricted Gifts

Unconditional promises to give cash and other assets are reported at fair value at the date the promise is received. Conditional promises to give and indications of intentions to give are reported at fair value at the date the gift is received and the conditions are met. The gifts are reported as either temporarily or permanently restricted support if they are received with donor stipulations that limit the use of the donated assets. When a donor restriction expires, that is, when a stipulated time restriction ends or purpose restriction is accomplished, temporarily restricted net assets are reclassified to unrestricted net assets and reported in the statements of operations as "net assets released from restriction."

Patient Service Revenue

Patient service revenue is reported at the estimated net realizable amounts from patients, third-party payers, and others for services rendered, including estimated retroactive adjustments under reimbursement agreements with third-party payers. Retroactive adjustments are accrued on an estimated basis in the period the related services are rendered and adjusted in future periods as final settlements are determined.

340B Drug Pricing Program

The Organization, as an FQHC, is eligible to participate in the 340B Drug Pricing Program. The program requires drug manufacturers to provide outpatient drugs to FQHC's and other identified entities at a reduced price. The Organization contracts with local pharmacies under this program. The local pharmacies dispense drugs to eligible patients of the Organization and bill Medicare and commercial insurances on behalf of the Organization. Reimbursement received by the pharmacies is remitted to the Organization, less dispensing and administrative fees. Gross revenue generated from the program is included in patient service revenue. The cost of drug replenishments and contracted expenses incurred related to the program are included in other operating expenses.

Charity Care

The Organization provides care to patients who meet certain criteria under its sliding fee discount policy without charge or at amounts less than its established rates. Because the Organization does not pursue collection of amounts determined to qualify as charity care, they are not reported as net patient service revenue.

Donated Goods and Services (Unaudited)

The Organization acts as a conduit for pharmaceutical company patient assistance programs. The Organization provides assistance to patients in applying for and distributing prescription drugs under the programs. The value of the prescription drugs distributed by the Organization to patients is not reflected in the accompanying financial statements. The Organization estimates that the value of prescription drugs distributed by the Organization for the years ended June 30, 2018 and 2017 was \$2,183,864 and \$2,756,237, respectively.

Notes to Financial Statements

June 30, 2018 and 2017

Various program help and support for the daily operations of the Organization's Response Program were provided by the general public of the surrounding communities. The donated services have not been reflected in the accompanying financial statements because they do not meet the criteria for recognition (specialized skills that would be purchased if not donated). Management estimates the fair value of donated services received but not recognized as revenues was \$132,525 and \$121,692 for the years ended June 30, 2018 and 2017, respectively. The Response Program also receives donated supplies to be used for program activities. The fair value of supplies recognized as revenues was \$10,165 and \$3,447 for the years ended June 30, 2018 and 2017, respectively.

Functional Expenses

The Organization provides various services to residents within its geographic location. Expenses related to providing these services are as follows:

| | <u>2018</u> | <u>2017</u> |
|----------------------------|----------------------|----------------------|
| Program services | \$11,289,709 | \$10,811,394 |
| Administrative and general | 1,585,365 | <u>1,536,865</u> |
| Total | \$ <u>12,875,074</u> | \$ <u>12,348,259</u> |

Excess of Revenue Over Expenses

The statements of operations reflect the excess of revenue over expenses. Changes in unrestricted net assets which are excluded from the excess of revenue over expenses, consistent with industry practice, include contributions of long-lived assets (including assets acquired using contributions which, by donor restriction, were to be used for the purposes of acquiring such assets).

Subsequent Events

For purposes of the preparation of these financial statements, management has considered transactions or events occurring through September 20, 2018, the date that the financial statements were available to be issued. Management has not evaluated subsequent events after that date for inclusion in the financial statements.

2. Patient Accounts Receivable

Patient accounts receivable consisted of the following as of June 30:

| | <u>2018</u> | <u>2017</u> |
|--|--------------------------------|--------------------------------|
| Medical and dental patient accounts receivable Contract 340B pharmacy receivable | \$ 1,111,015 <u>761,484</u> | \$ 1,012,113 <u>811,177</u> |
| Total patient accounts receivable Allowance for doubtful accounts | 1,872,499 (208,000) | 1,823,290 (281,000) |
| Patient accounts receivable, net | \$ <u>1,664,499</u> | \$ <u>1,542,290</u> |

Notes to Financial Statements

June 30, 2018 and 2017

3. Investments

Financial Accounting Standards Board Accounting Standards Codification (FASB ASC) Topic 820, Fair Value Measurement, defines fair value as the price that would be received to sell an asset or paid to transfer a liability (an exit price) in an orderly transaction between market participants and also establishes a fair value hierarchy which requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value.

The fair value hierarchy within FASB ASC Topic 820 distinguishes three levels of inputs that may be utilized when measuring fair value:

- Level 1: Quoted prices (unadjusted) for identical assets or liabilities in active markets that the entity has the ability to access as of the measurement date.
- Level 2: Significant observable inputs other than Level 1 prices, such as quoted prices for similar assets or liabilities, quoted prices in markets that are not active, and other inputs that are observable or can be corroborated by observable market data.
- Level 3: Significant unobservable inputs that reflect an entity's own assumptions about the assumptions that market participants would use in pricing an asset or liability.

The following table sets forth by level, within the fair value hierarchy, the Organization's investments at fair value measured on a recurring basis:

| • | Investments at Fair Value as of June 30, 2018 | | | | | | | |
|--|---|-------------------|-----------------|-------------|-------------|-------------|--------|------------------------------|
| | | Level 1 | | Level 2 | <u>Lev</u> | <u>el 3</u> | | <u>Total</u> |
| Cash and cash equivalents Corporate bonds Government bonds | \$ _ | 49,520 299,490 | \$ | 400,990 | \$. | - - - | \$ | 49,520 400,990 299,490 |
| Total investments | \$_ | 349,010 | \$ ₌ | 400,990 | \$ | | \$_ | 750,000 |

Corporate bonds are valued based on quoted market prices of similar assets.

Notes to Financial Statements

June 30, 2018 and 2017

4. Assets Limited as to Use

Assets limited as to use is comprised of cash and cash equivalents and consisted of the following as of June 30:

| | | <u>2018</u> | | <u>2017</u> |
|--|------|-------------|-------------|-------------|
| Board designated: working capital | \$ | 515,736 | \$ | 513,931 |
| United States Department of Agriculture Rural Development: loan agreements | | - | | 6,283 |
| Donor restricted: Temporarily restricted: specific purposes | | 94,880 | - | 132,113 |
| Permanently restricted: endowment | | 2,008 | . – | 6,088 |
| Total | .\$_ | 612,624 | \$ _ | 658,415 |

5. Property and Equipment

Property and equipment consists of the following:

| | <u> 2018</u> | <u>2017</u> |
|------------------------------------|---------------------|---------------------|
| Land and improvements | \$ 153,257 | \$ 153,257 |
| Building and improvements | 3,233,370 | 3,233,370 |
| Furniture, fixtures, and equipment | <u>2,129,449</u> | <u>1,999,035</u> |
| Total cost | 5,516,076 | 5,385,662 |
| Less accumulated depreciation | <u>3,242,688</u> | 3,020,232 |
| Property and equipment, net | \$ <u>2,273,388</u> | \$ <u>2,365,430</u> |

In 2010, the Organization made renovations to certain buildings with Federal grant funding under the ARRA – Capital Improvement Program. In 2014 the Organization also made renovations to certain buildings with Federal grant funding under the ACA – Capital Development Program. In accordance with the grant agreements, a Notice of Federal Interest (NFI) is required to be filed in the appropriate official records of the jurisdiction in which the property is located. The NFI is designed to notify any prospective buyer or creditor that the Federal Government has a financial interest in the real property acquired under the aforementioned grant; that the property may not be used for any purpose inconsistent with that authorized by the grant program statute and applicable regulations; that the property may not be mortgaged or otherwise used as collateral without the written permission of the Associate Administrator of the Office of Federal Assistance Management (OFAM), Health Resources and Services Administration (HRSA); and that the property may not be sold or transferred to another party without the written permission of the Associate Administrator of OFAM, HRSA.

Notes to Financial Statements

June 30, 2018 and 2017

6. Line of Credit

The Organization had a \$500,000 line of credit with a local bank, which automatically renews annually in June. The line of credit is collateralized by the Organization's business assets with interest at the prime rate plus 1.50% (6.50% at June 30, 2018). The Organization is also required to pay 0.25% monthly on the unused portion of the line. There was no outstanding balance at June 30, 2018 and 2017. Androscoggin Valley Hospital is guarantor for the line.

7. Long-Term Debt

Long-term debt consists of the following:

| • | • | <u> 2018</u> | | | 2017 | |
|---|-----|---------------------------------------|----------|-------------|-------------------|--|
| Note payable, U.S. Department of Agriculture, Rural Development, payable in monthly installments of \$1,285, including interest at 3.375%, due May 2042, collateralized by real estate. The note was paid in full in August 2017. | \$ | ÷ | | . | 258,958 | |
| Note payable, New Hampshire Health and Education Facilities Authority, payable in monthly installments of \$3,060, including interest at 1.00%, due August 2018, collateralized by real estate. The note was paid in full in August 2017, | | · · · · · · · · · · · · · · · · · · · | • | | 42,519 | |
| Total long-term debt Less current maturities | _ | | <u>:</u> | _ | 301,477 43,248 | |
| Long-term debt, less current maturities | \$_ | | : | \$ _ | 258,229 | |

8. Patient Service Revenue

Patient service revenue is as follows:

| | <u>2018</u> | <u>2017</u> |
|---|----------------------------------|---------------------------|
| Gross charges 340B pharmacy revenue | \$ 9,310,013 <u>2,552,170</u> | \$ 9,199,071 2,201,231 |
| Total gross revenue | 11,862,183 | 11,400,302 |
| Contractual adjustments Sliding fee scale discounts | (1,383,837) <u>(310,402</u>) | (1,566,748) (248,727) |
| Total patient service revenue | \$ <u>10,167,944</u> | \$ <u>9,584,827</u> |

Notes to Financial Statements

June 30, 2018 and 2017

Primary payers representing 10% or more of the Organization's gross patient service revenue are as follows:

| · | | <u>2018</u> | <u>2017</u> |
|-----------------|---|-------------|-------------|
| Medicare | | 33 % | 33 % |
| Medicaid | | 24 % | 23 % |
| Blue Cross | • | 18 % | 18 % |
| Harvard Pilgrim | | 12 % | 12 % |

The Organization has agreements with the Centers for Medicare and Medicaid Services. Laws and regulations governing the Medicare and Medicaid programs are complex and subject to interpretation. The Organization believes that it is in compliance with all laws and regulations. Compliance with such laws and regulations can be subject to future government review and interpretation, as well as significant regulatory action including fines, penalties and exclusion from the Medicare and Medicaid programs. Differences between amounts previously estimated and amounts subsequently determined to be recoverable or payable are included in patient service revenue in the year that such amounts become known.

A summary of the payment arrangements with major third-party payers follows:

Medicare

The Organization is reimbursed for the care of qualified patients on a prospective basis, with retroactive settlements related to vaccine costs only. The prospective payment is based on a geographically-adjusted rate determined by Federal guidelines. Overall, reimbursement is subject to a maximum allowable rate per visit. The Organization's Medicare cost reports have been audited by the Medicare administrative contractor through June 30, 2016.

Medicaid and Other Payers

The Organization also has entered into payment agreements with Medicaid and certain commercial insurance carriers, health maintenance organizations and preferred provider organizations. The basis for payment to the Organization under these agreements includes prospectively determined rates per visit, discounts from established charges and capitated arrangements for primary care services on a per member, per month basis.

The Organization provides care to patients who meet certain criteria under its sliding fee discount policy without charge or at amounts less than its established rates. The Organization estimates the costs associated with providing charity care by calculating the ratio of total cost to total charges, and then multiplying that ratio by the gross uncompensated charges associated with providing care to patients eligible for free care. The estimated cost of providing services to patients under the Organization sliding fee discount policy amounted to \$392,464 and \$311,485 for the years ended June 30, 2018 and 2017, respectively.

The Organization is able to provide these services with a component of funds received through local community support and federal and state grants.

Notes to Financial Statements

June 30, 2018 and 2017

9. Retirement Plan

The Organization has a defined contribution plan under Internal Revenue Code Section 401(k) that cover substantially all employees. The Organization contributed \$209,121 and \$182,073 for the years ended June 30, 2018 and 2017, respectively.

10. Malpractice Insurance

The Organization is protected from medical malpractice risk as an FQHC under the Federal Tort Claims Act (FTCA). The Organization has additional medical malpractice insurance, on a claims-made basis, for coverage outside the scope of the protection of the FTCA. As of the year ended June 30, 2018, there were no known malpractice claims outstanding which in the opinion of management, will be settled for amounts in excess of both FTCA and additional medical malpractice insurance coverage, nor are there any unasserted claims or incidents which require loss accrual. The Organization intends to renew the additional medical malpractice insurance coverage on a claims-made basis and anticipates that such coverage will be available.

11. Concentration of Risk

The Organization has cash deposits in major financial institutions which exceed federal depository insurance limits. The financial institutions have a strong credit rating and management believes the credit risk related to these deposits is minimal.

The Organization grants credit without collateral to its patients, most of whom are incured under third-party payer agreements. The following is a summary of gross medical and dental patient accounts receivable, by funding source at June 30, 2018 and 2017:

| | <u>2018</u> | <u>2017</u> |
|-----------------|-------------|-------------|
| Medicare . | . 35 % | 14 % |
| Medicaid | 17 % | . 29 % |
| Blue Cross | 15 % | 16 % |
| Harvard Pilgrim | 9 % | 12 % |
| Other | 24 % | <u>29</u> % |
| | | |

The following is a summary of gross 340B pharmacy accounts receivable, by contract pharmacy at June 30, 2018 and 2017:

| | | <u>2018</u> | <u>2017</u> |
|----------------------|---|----------------|-------------|
| Walmart Stores, Inc. | / | 64 % | 97 % |
| Walgreen Co. | , | 29 % | 3 % |
| Other | | <u>7</u> % _ | |
| | | <u>100</u> % _ | 100 % |

Notes to Financial Statements

June 30, 2018 and 2017

The Organization receives a significant amount of grants from the U.S. Department of Health and Human Services (DHHS). As with all government funding, these grants are subject to change in future years. For the years ended June 30, 2018 and 2017, grants from DHHS (including both direct awards and awards passed through other organizations) represented approximately 66% and 70%, respectively, of grants, contracts, and contributions.

SUPPLEMENTARY INFORMATION

COOS COUNTY FAMILY HEALTH SERVICES, INC.

Schedule of Expenditures of Federal Awards

Year Ended June 30, 2018

| • • | Federal Grant/Rass Through Grantor/Program Ille | Federal CEDA Number | Passthrough Contract Number | Total Federal Expenditures | in in spec |
|-----|---|---------------------------|-----------------------------------|----------------------------------|------------|
| | United States Department of Health and Human Services: | | | | |
| | Direct: | | 1 | | |
| | Health Centers Cluster | | | | |
| | Consolidated Health Centers (Community Health | | | | |
| | Centers, Migrant Health Centers, Health Care for | 03-224 | <u> </u> | | |
| | the Homeless, and Public Housing Primary Care) | 93.224 | | 3 044,101 | |
| | Affordable Care Act (ACA) Grants for New and | | | | • |
| | Expanded Services Under the Health Center | 02 527 | • | 1,361,384 | |
| | Program | 93.527 | | 1,301,304 | |
| . • | Total Health Centers Cluster | | | 2,005,545 | |
| | in ' | | | | |
| • | Passthrough: State of New Hampshire Department of Health | | | | |
| 1 - | Human Services | | | | |
| | Maternal and Child Health Services Block Grant to | | | | · |
| • | the States | 93.994 | 102-500731/90080000 | 7,521 | |
| | Family Planning Services | 93.217 | 102-500734/90080203 | 39,844 | |
| | Temporary Assistance for Needy Families | 93.558 | 502-500891/45130203 | . 11,331 | |
| | Cancer Prevention and Control Programs for State, | | | | |
| , | Territorial and Tribal Organizations | 93.898 | 102-500731/90080081 | 17,807 | • |
| • | Preventive Health and Health Services Block Grant | | | | |
| | funded solely with Prevention and Public Health | • | | • | |
| | Funds (PPHF) | 93.758 | 102-500731/90072003 | 43,359 | |
| | New Hampshire Coalition Against Domestic and Sexual Violence Injury Prevention and Control Research and State | ٠. | | | |
| | and Community Based Programs | 93,136 | not available | 12,995 | • |
| | Family Violence Prevention and Services/Domestic | 93.671 | not available | 65,966 | |
| • | Violence Shelter and Supportive Services | 93,071 | HOL BARINEDS | 00,000 | |
| | Bi-State Primary Care Association, Inc. | | • | | • |
| • | Grants to States to Support Oral Health Workforce | 93,236 | not available | 79,162 | |
| • | Activities | 83.230 | HOL SASIMONO | 10,102 | |
| | Total United States Department of Health and Human | n Services | | 2,283,530 | |
| | | | | • | |
| · | United States Department of Justice: | | | | |
| | Passthrough: | | | | |
| | New Hampshire Coalition Against Domestic and | | | | • |
| | Sexual Violence | | | | |
| • | Sexual Assault Services Formula Program | 16.017 | not available | 28,147 | |
| | Crime Victim Assistance | 18.575 | not available | 142,103 | |
| | Grants to Encourage Arrest Policies and | | | | |
| | Enforcement of Protection Orders Program | 16.590 | not available | 5,531 | |
| • | Total United States Department of Justice | | | 175,781 | |
| • | Total Expenditures of Federal Awards | | | \$ 2,459,311 | |
| | The accompanying notes are an integral part of this schedule. | | | | |

COOS COUNTY FAMILY HEALTH SERVICES, INC.

Notes to Schedule of Expenditures of Federal Awards

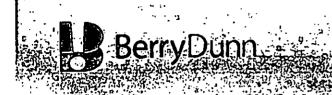
Year Ended June 30, 2018

1. Basis of Presentation

The schedule of expenditures of federal awards (the Schedule) includes the federal grant activity of Coos County Family Health Services, Inc. The information in this schedule is presented in accordance with the requirements of Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance). Because the Schedule presents only a selected portion of the operations of the Organization, it is not intended to and does not present the financial position, changes in net assets, or cash flows of Coos County Family Health Services, Inc.

2. Summary of Significant Accounting Policies

Expenditures reported on the Schedule are reported on the accrual basis of accounting. Such expenditures are recognized following the cost principles contained in the Uniform Guidance, wherein certain types of expenditures are not allowable or are limited as to reimbursement. Negative amounts shown on the Schedule represent adjustments or credits made in the normal course of business to amounts reported as expenditures in prior years. Pass-through entity identifying numbers are presented where available. Coos County Family Health Services, Inc. has elected not to use the 10-percent de minimis indirect cost rate allowed under the Uniform Guidance.



INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

Board of Directors
Coos County Family Health Services, Inc.

We have audited, in accordance with U.S. generally accepted auditing standards and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of Coos County Family Health Services, Inc. (the Organization), which comprise the balance sheet as of June 30, 2018, and the related statements of operations, changes in net assets, and cash flows for the year then ended, and the related notes to the financial statements, and have issued our report thereon dated September 20, 2018.

Internal Control Over Financial Reporting

In planning and performing our audit of the financial statements, we considered the Organization's internal control over financial reporting (internal control) to determine the auditing procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control. Accordingly, we do not express an opinion on the effectiveness of the Organization's internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or combination of deficiencies, in internal control such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

Board of Directors
Coos County Family Health Services, Inc.

Compliance and Other Matters

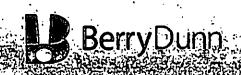
As part of obtaining reasonable assurance about whether the Organization's financial statements are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit and, accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the Organization's internal control or on compliance. This report is an integral part of an audit performed in accordance with Government Auditing Standards in considering the Organization's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Berry Dunn McHeil & Berker, LLC

Portland, Maine September 20, 2018



Contracting Street Contracting

FOR THE MAJOR FEDERAL PROGRAM AND REPORT ON INTERNAL CONTROL
OVER COMPLIANCE REQUIRED BY THE UNIFORM GUIDANCE

.Board.of.Directors____

Coos County Family Health Services, Inc.

Report on Compliance for The Major Federal Program

We have audited Coos County Family Health Services, Inc.'s (the Organization) compliance with the types of compliance requirements described in the OMB Compliance Supplement that could have a direct and material effect on its major federal program for the year ended June 30, 2018. The Organization's major federal program is identified in the summary of auditor's results section of the accompanying schedule of findings and questioned costs.

Management's Responsibility

Management is responsible for compliance with federal statutes, regulations, and the terms and conditions of its federal awards applicable to its federal programs.

Auditor's Responsibility

Our responsibility is to express an opinion on compliance for the Organization's major federal program based on our audit of the types of compliance requirements referred to above. We conducted our audit of compliance in accordance with U.S. generally accepted auditing standards; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and the audit requirements of Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance). Those standards and the Uniform Guidance require that we plan and perform the audit to obtain reasonable assurance about whether noncompliance with the types of compliance requirements referred to above that could have a direct and material effect on a major federal program occurred. An audit includes examining, on a test basis, evidence about the Organization's compliance with those requirements and performing such other procedures as we considered necessary in the circumstances.

We believe that our audit provides a reasonable basis for our opinion on compliance for the major federal program. However, our audit does not provide a legal determination of the Organization's compliance.

Opinion on the Major Federal Program

In our opinion, Coos County Family Health Services, Inc. complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on its major federal program for the year ended June 30, 2018.

Board of Directors
Coos County Family Health Services, Inc.

Report on Internal Control Over Compliance

Management of the Organization is responsible for establishing and maintaining effective internal control over compliance with the types of compliance requirements referred to above. In planning and performing our audit, we considered the Organization's internal control over compliance with the types of requirements that could have a direct and material effect on the major federal program to determine the auditing procedures that are appropriate in the circumstances for the purpose of expressing our opinion on compliance for the major federal program and to test and report on internal control over compliance in accordance with the Uniform Guidance, but not for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of the Organization's internal control over compliance.

A deficiency in internal control over compliance exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, noncompliance with a type of compliance requirement of a federal program on a timely basis. A material weakness in internal control over compliance is a deficiency, or combination of deficiencies, in internal control over compliance requirement of a federal program will not be prevented, or detected and corrected, on a timely basis. A significant deficiency in internal control over compliance is a deficiency, or a combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal program that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies. We did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

The purpose of this report on internal control over compliance is solely to describe the scope of our testing of internal control over compliance and the results of that testing based on the requirements of the Uniform Guidance. Accordingly, this report is not suitable for any other purpose.

Berry Dunn McMeil & Bules, LLC

Portland, Maine September 20, 2018

COOS COUNTY FAMILY HEALTH SERVICES, INC.

Schedule of Findings and Questioned Costs

Year Ended June 30:12018 - P10 75 18 P20 - 7117 - Dellin Junio

1. Summary of Auditors Results

| Financial Sta | lements | ** * * | | | • |
|-----------------------------|--|--------|-------|------------|--------------|
| Type-of-audito | rs-report-issued: | | _Unm | odified | |
| Material wea | l over financial reporting: kness(es) identified? | | Yes | Ø | No . |
| | eficiency(ies) identified that are not red to be material weakness(es)? | | Yes | , \ | None reporte |
| Noncompliand | e material to financial statements noted? | | Yes | Ø | No |
| Federal Awa | ds | | | | . , |
| Internal contro | ol over major programs: | | | | |
| Material wea | kness(es) identified: | - □ | · Yes | ፟ | ·No |
| Significant o conside | eficiency(ies) identified that are not red to be material weakness(es)? | | Yes | | None reporte |
| Type of audito | r's report issued on compliance for major prog | grams: | | Unr | nodified |
| Any audit find in accordant | ings disclosed that are required to be reported be with 2 CFR 200.516(a)? | | Yes | Ø | No |
| Identification | of major programs: | | ٠ | | • |
| CFDA Numbe | Name of Federal Program or Cluster | | | | |
| | Health Centers Cluster | | | | |
| Dollar thresho | old used to distinguish between Type A and rams: | | \$750 | ,000 | |
| Auditee quali | ied as low-risk auditee? | . 🗹 | Yes | | No |
| 2. Financial St | itement Findings | | | | |
| None | | | | | |
| 3. Federal Awa | rd Findings and Questioned Costs | | | | |
| | | | | | |

COOS COUNTY FAMILY HEALTH SERVICES, INC. 54 WILLOW STREET – BERLIN, NH 03570 752-3669 BOARD OF DIRECTORS

H. Guyford Stever, Jr., 2022 (4th)

PRESIDENT
Chair, Executive Committee

Patti Stolte, 2020 (1")
VICE-PRESIDENT
Chair, Personnel Committee

Aline Boucher, 2020 (4th)
TREASURER
Chair, Finance/Development Committee

Pauline Tibbetts, 2020 (1")
SECRETARY

Robert Pelchat, 2020 (6th)

Marge McClellan, 2020 (6th)

Roland Olivier, 2020 (2nd)
Chair, Health Care Reform Committee

David Morin, 2020 (2nd) Chair, Governance Committee

Robert Thompson, 2021 (2nd) Chair, Facilities Committee

Claudette Momeau, 2020 (1")
Chair, Quality Improvement Committee

Kassie Eafrati, 2022 (1")

Melanie Maynor, 2022 (1st)

Cynthia Desmond, 2022 (14)

Gregg Marrer

Kenneth E. Gordon

WORK EXPERIENCE

CHIEF EXECUTIVE OFFICER: Coos County Family Health Services, Berlin, New Hampshire (2/15 - present)

- Provided administrative and strategic leadership to a Federally Qualified Health Center serving approximately 12,000 patients.
- Work closely with the organization's Board of Directors to establish policy and to monitor performance in the realms of finance, clinical quality, consumer and staff satisfaction.

ADMINISTRATOR: North Country Health Consortium, Littleton, New Hampshire (8/13 - present)

Provide administrative leadership of the North Country Accountable Care Organization,
 a newly formed non-profit entity comprised of four community health centers working in collaboration to improve the health and well-being of North Country residents.

EXECUTIVE DIRECTOR: Area Agency on Aging for Northeastern Vermont, St. Johnsbury, Vermont (9/02 - 7/13)

- Provided administrative leadership to a private, non-profit human service agency serving older adults and family caregivers.
- Financial management of the organization's budget.
- Supervision of clinical and administrative staff.

SOCIAL SERVICES COORDINATOR: Caledonia Home Health Care and Hospice, St Johnsbury, Vermont (8/97 - 8/02)

- Provided medical social work to individuals and families receiving home care and hospice services.
- Supervised and coordinated the work of four master's level staff members.
- Provided consultation to medical staff regarding psycho-social issues.
- Participated in discharge planning with other social service and health agencies.

CHILD PROTECTIVE SERVICE WORKER: Vermont Department of Social & Rehabilitation Services, St. Johnsbury, Vermont (5/96 - 8/97)

• Coordinated multidisciplinary treatment teams providing services to families. Kenneth E. Gordon

Resume/Pg. 2

- · Psychosocial assessment & case planning.
- · Care Management (Medicaid reimbursable).
- · Individual and family counseling.
- Placement and supervision of children in foster care.
- Preparation of court reports.

ADOPTION SOCIAL WORKER: Vermont Department of Social & Rehabilitation Services, St. Johnsbury & Newport, Vermont (4/90 -9/94)

- Recruitment, training and assessment of adoptive applicants.
- Placement and supervision of abused and neglected children with adoptive families.
- Counseling with birth parents considering the voluntary relinquishment of a child.
- Gonsultation with casework staff regarding adoption issues.
- Preparation of adoption homes studies and probate court reports.

FOSTER CARE COORDINATOR: Vermont Department of Social & Rehabilitation Services, St. Johnsbury, Vermont (12/86 - 4/90)

- Managed a foster care program serving approximately fifty children.
- Fiscal administration, program planning and evaluation.
- · Curriculum development and in-service training.

ASSISTANT DIRECTOR: Upward Bound Project, Lyndon State College (9/85 - 12/86)

- Co-directed a college preparatory program for disadvantaged youth.
- Formulated program goals and evaluated outcomes.
- Co-authored a successful federal grant proposal totaling more than \$400.00.
- Training, supervision and evaluation of staff.
- · Academic and career counseling.

EDUCATION

MASTERS OF SOCIAL WORK (M.S.W.) May 1996. University of Vermont

- 1" year field internship; Reach Up Program, Vermont Department of Social Welfare
- 2nd year clinical internship: Fletcher Allen Health Care, Inpatient Psychiatric Unit

BACHELOR OF SCIENCE (B.S.) Behavioral Science and Special Education. May, 1984.

Lyndon State College, Lyndonville, Vermont

REFERENCES

Available upon request

Work History

1983- Present Coos County Family Health Services, Berlin, NH.

1991- Present: Chief Operating Officer/RN: Responsible for the day-to-day administration and overall activities of the clinical services in conjunction with the Medical Director and Chief Executive Officer. Major administrative responsibilities include: implement and monitor quality improvement programs; hire, train, supervise and evaluate employees; assist Chief Executive Officer with grant proposals; assist Medical Director with clinical policies and guidelines; perform medical record audits; implement all clinical schedules, and be familiar with all outpatient nursing functions. Responsible for the overall direction, coordination and evaluation of Nursing, Medical Records, Pharmacy, Medical Support, Laboratory and Maintenance Services.

2011- Present: Corporate Compliance Officer: Responsible for the operation and management of the Compliance Program and reports to the CEO and Board of Directors.

1986-1991 Site Coordinator: Responsible for the coordination and evaluation of three programs: Family Planning/Women's Health, Sexually Transmitted Diseases, and HIV Counseling and Testing in three communities - Berlin, Lancaster and Colebrook. Administrative responsibilities included: trained, supervised and evaluated employees; assisted Executive Director with agency policies, procedure and protocols; and provided community education. Clinical responsibilities included: patient counseling, education, follow-up, documentation, laboratory services, referrals and nursing functions/procedures.

1983-1986 Clinical Nurse/Counselor: Responsible for outpatient clinical services and Family Planning/Women's Health counseling services.

1976-1983 St. Vincent de Paul Nursing Home, Berlin, NH.

LPN Charge Nurse: Nursing responsibilities included: responsible for 29 residents, supervised nurse's aides, prepared verbal/written reports, administration of medication, complete nursing care, transcribed physician orders, and documentation; nursing process, assessment, nursing diagnosis, care plan, outpatient goals, outcomes and nursing interventions.

1976-1977 Androscoggin Valley Hospital Berlin, NH Private Duty Nurse: Complete nursing care.

Education:

Granite State College
Bachelor of Science in Healthcare Administration, 2007 December
Member of Alpha Sigma Lambda National Honor Society

New Hampshire Technical College, Berlin, NH Associate Nursing Degree, 1989 (May) Member of Phi Theta Kappa Honor Society

New Hampshire Vocational Technical College, Berlin, NH Practical Nursing Diploma, 1976 (June) Graduated with Honors

Berlin High School, Berlin, NH Graduated 1975

License:

New Hampshire Board of Nursing, Concord, NH Registered Nurse License, 1990 (July) Practical Nurse License, 1976 (October)

Continued Education:

Nursing and Management Workshops, Seminars, National Conferences and Lectures.

References:

Available Upon Request

MELISSA M FRENETTE, CPA

FUNCTIONAL SUMMARY

Certified Public Accountant with over twelve years of experience in public accounting. Experienced in training and supervising staff, managing multiple on-going engagements and facilitating timely income tax filling and reporting for firm clients.

EMPLOYMENT

2007-Present Coos County Family Health Services
Chief Financial Officer

Berlin, NH

-inancial Officer

Oversee the general operation of the Finance and Purchasing Departments
Analyzes available data and suggests way to improve agency's self sufficiency
Prepares budgets, reports and studies for CCFHS and all funding sources
Takes a leadership role in the annual financial audit
Performs employee evaluations and assigns tasks as appropriate
Attends applicable board and committee meetings
Possesses a through working knowledge of cost reporting requirements

2004-2007 Malone, Dirubbo & Company/Phillips & AssociatesLincoln, NH Senior Staff Accountant

Conducted financial statement audits for multiple entities
Prepared audited, reviewed, and compiled financial statements
Compiled and prepared loan package information
Consulted in business entity choices
Prepared personal and business income tax returns
Prepared personal and business income tax projections
Prepared projected financial statements and cash flows
Consulted in inventory cost methods
Trained clients in use of accounting software

1995-2004 Driscoll & Company, PLLC
Senior Staff Accountant/Office Manager

Berlin, NH

Supervised and trained office staff members

Managed work flow for deadline achievement

Installed and maintained accounting and tax software

Prepared audited, reviewed, and compiled financial statements

Prepared payroll tax returns

Conducted 401(K) plan audits and financial statements

EDUCATION

1992-1995 Plymouth State University

B.S. Accounting, minor Mathematics

Graduated cum laude

Plymouth, NH

COMMUNITY ACTIVITIES

Current Assistant Treasurer of Business Enterprise Development Corporation (BEDCO)

Former member Androscoggin Valley Economic Recovery (AVER) technology taskforce

PROFESSIONAL MEMBERSHIPS

American Institute of Certified Public Accountants

New Hampshire Society of Certified Public Accountants

KEY ADMINISTRATIVE PERSONNEL

NH Department of Health and Human Services Division of Public Health Services

Agency Name:

Name of Bureau/Section:

Community Health Services/Maternal & Child Health/Family Planning Services

| BUDGET PERIOD: SFY 20 (7/1/19 - 6/30/20) | | | |
|---|--|---|--|
| alono S. Title May Administrative Demand | Annual Salary of Key Administrative | Percentage of Salary Paid by Contract | Total Salary Amount Paid by Contract |
| Name & Title Key Administrative Personnel | Personnel | | |
| Ken Gordon, CEO | \$149,000 | 0.00% | \$0:00 |
| Patricia Couture, COO | \$132,392 | 1.13% | \$1,500.00 |
| Melissa Frenette, CFO | \$130,582 | 0.00% | \$0:00 |
| | \$0 | 0.00% | \$0.00 |
| <u> </u> | ` \$0 | 0.00% | \$0.00 |
| | \$0 | 0.00% | \$0.00 |
| TOTAL SALARIES (Not to exceed Total/Salary Wages, Line Item 1 | of Budget request) | | \$1,500.00 |

| BUDGET PERIOD: SFY 21 (7/1/20 - 6/30/21) | | | |
|---|--|---------------------------------|--------------------------------|
| | Annual Salary of Key Administrative | Percentage of Salary Paid by | Total Salary Amount Paid by |
| Name & Title Key Administrative Personnel | Personnel | [,] Contract | Contract |
| Ken Gordon, CEO | \$152,048 | 0.00% | \$0.00 |
| Patricia Couture, COO | \$135,034 | 1.11% | \$1,500.00 |
| Melissa Frenette, CFO | \$133,846 | 0.00% | `\$0.00 |
|) — — — · · · · · · · · · · · · · · · · | \$0 | 0.00% | \$0.00 |
| | \$0 | 0.00% | \$0.00 |
| , | \$0 | 0.00% | \$0.00 |
| TOTAL SALARIES (Not to exceed Total/Salary Wages, Line Item 1 | of Budget request) | | \$1,500.00 |

Key Administrative Personnel are top-level agency leadership (President, Executive Director, CEO, CFO, etc.), and individuals directly involved in operating and managing the program (project director, program manager, etc.). These personnel MUST be listed, even if no salary is paid from the contract. Provide their name, title, annual salary and percentage of annual salary paid from the agreement.

New Hampshire Department of Health and Human Services Family Planning Services



State of New Hampshire Department of Health and Human Services Amendment #3 to the Family Planning Services

This 3rd Amendment to the Family Planning Services contract (hereinafter referred to as "Amendment #3") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Equality Health Center, (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 38 South Main Street, Concord, NH 03301.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on November 8, 2017, (Item #21A), as amended on June 19, 2019, (Late Item #78), and as amended on December 18, 2019, (Item # 16), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$358,981.
- 2. Modify Exhibit B, Amendment #2 Method and Conditions Precedent to Payment, Section 4, Subsection 4.1 to read:
 - 4.1. Payment shall be on a cost reimbursement basis for actual expenditures incurred in the fulfillment of this Agreement, and shall be in accordance with the approved line items as specified in Exhibit B-1, Exhibit B-2, Exhibit B-3, Exhibit B-4, B-5, Budget Amendment #2, Exhibit B-6, Budget Amendment #3, Exhibit B-7, Budget Amendment #2, and Exhibit B-8, Budget Amendment #2.
- 3. Modify Exhibit B-6, Amendment #2 Budget Family Planning Funds, State Fiscal Year 2021 by replacing in its entirety with Exhibit B-6, Amendment #3 Budget Family Planning Funds, State Fiscal Year 2021, which is attached hereto and incorporated by reference herein.

Amendment #3

RFA-2018-DPHS-03-FAMIL-04-A03

Equality Health Center

Page 1 of 3

Contractor Initials Dmy

Date 5/21/2020

New Hampshire Department of Health and Human Services Family Planning Services



All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #3 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below.

State of New Hampshire
Department of Health and Human Services

Date

Name:

Title: Asso

Equality Health Center

5/21/2020

Name: Title:

EXECUTIVE

DIRECTOR

New Hampshire Department of Health and Human Services Family Planning Services



| The preceding Amendment, having been re execution. | oviewed by this office, is approved as to form, substance, and OFFICE OF THE ATTORNEY GENERAL |
|---|---|
| May 29, 2020 Date | Ochristopher Marshall Dame: Title: |
| I hereby certify that the foregoing Amendmenthe State of New Hampshire at the Meeting | ent was approved by the Governor and Executive Council of on: (date of meeting) |
| | OFFICE OF THE SECRETARY OF STATE |
| | · |
| Date | Name: Title: |

Exhibit 8-6, Amendment #3 Budget Family Planning Funds

New Hampshire Department of Health and Human Services

Bidder/Program Name:

Equality Health Center

Budget Request for:

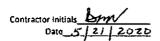
RFA-2018-DPH5-03-FAMIL-04-A03 Family Planning Services

Budget Period

July 1, 2020-June 30, 2021

| | | • | otal Program Co | 33 | ٠, | Г | Contrac | tar Shar | ·/N | fatch | П | unded by | DHHS co | ntra | t share |
|----------------------------------|-----|----------|-----------------|----|---------|----|-------------|----------|-----|---------|----|----------|----------|------|-------------|
| | | Direct | Indirect | Г | Total | Г | Direct . | Indirect | · | (ota) | | | Indirect | | Total |
| line Item | 171 | remental | Flied | | , | | rcremental) | Fixed | | | Ì | remental | Fixed | | |
| 1. Total Salary/Wages | \$ | 202,700 | | \$ | 202,700 | 5 | 131,610 | | \$ | 131,610 | \$ | 71,090 | | 5 | 71,090 |
| 2. Employee Benefits | \$ | 15,509 | | 5 | 15,509 | 5 | 10,068 | | \$ | 10,068 | Ś | 5,441 | | 5 | 5,441 |
| 3. Consultants | | | | 5 | • | П | | | Ś | | \$ | • | | \$ | - |
| 4. Equipment: | | | | \$ | | | | | 5 | - | \$ | - | | \$ | |
| Rental | | | | 5 | | | | i - | 5 | | \$ | 2 | | \$ | |
| Repair and Maintenance | | | | 5 | • | Π | | | 5 | • | \$ | - | | \$ | |
| Purchase/Depreciation | | | | \$ | • | Ī | | | 5 | | 3 | - | | \$ | • |
| 5. Supplies: | | | | \$ | - | | | | \$ | • | 3 | | | \$ | - |
| Educational | \$ | 750 | | \$ | 750 | 5 | 750 | | \$ | 750 | \$ | - | | \$ | _ |
| Lab | | | | \$ | • | | | | 5 | • | \$ | - | | \$ | |
| Pharmacy | \$ | 500 | | 5 | 500 | \$ | 250 | | \$ | 250 | \$ | 250 | | \$ | 250 |
| Medical | \$ | 450 | | \$ | 450 | | | | \$ | | \$ | 450 | | \$ | 450 |
| Office | \$ | 2,678 | | 5 | 2,678 | \$ | 2,678 | | \$ | 2,678 | 5 | - | | \$ | |
| 6. Travel | \$ | 614 | | \$ | 614 | \$ | 614 | | \$ | 614 | 5 | - | | \$ | |
| 7. Occupancy | \$ | 17,102 | | 5 | 17,102 | 5 | 17,102 | | 5 | 17,102 | 5 | - | | \$ | - |
| 8. Current Expenses | 1 | | | \$ | • | T | | | \$ | | 5 | - | | 5 | |
| Telephone | \$ | 2,685 | | 15 | 2,685 | Ś | 2,685 | | S | 2,685 | 5 | | | Ś | |
| Postage | 5 | 628 | | \$ | 628 | 5 | 628 | | s | 628 | s | | | Š | |
| Subscriptions | 5 | 1,716 | | s | 1,716 | \$ | 1,716 | | 5 | 1,716 | Š | | | \$ | - |
| Audit and Legal | \$ | 1,370 | | \$ | 1,370 | \$ | 1,370 | | 5 | 1,370 | s | • | | Š | |
| Insurance | \$ | 6,566 | | 5 | 6,566 | \$ | 6,566 | | \$ | 6,566 | s | | | \$ | |
| Board Expenses | \$ | 397 | | \$ | 397 | \$ | 397 | | \$ | 397 | \$ | | | 5 | |
| 9. Software | | | | 5 | | | • | | 5 | • | S | - | | Ś | |
| 10. Marketing/Communications | \$ | 1,050 | | S | 1,050 | 5 | 1,050 | | 5 | 1.050 | 5 | | | Ś | |
| 11. Staff Education and Training | \$ | 1,000 | | 5 | 1,000 | \$ | 1,000 | | s | 1,000 | 5 | | | 5 | _ |
| 12. Subcontracts/Agreements | | | | 5 | | Ť | | | s | • | 5 | | | \$ | |
| 13. Other-Translation Services | s | 300 | | 5 | 300 | | | | \$ | - | \$ | 300 | | Š | 300 |
| Other-Licenses | \$ | 250 | | \$ | 250 | Г | | | \$ | | Ś | 250 | İ | \$ | 250 |
| - | | | | \$ | • | 1 | | | 5 | - " | \$ | • | | \$ | |
| <u> </u> | | | | 5 | | | | | 5 | | \$ | • | | 5 | |
| Total | \$ | 256,265 | ş · | \$ | 256,265 | \$ | 178,484 | \$ - | \$ | 178,484 | S | 77,781 | \$ - | \$ | 77,781 |

Indirect As A Percent of Direct



State of New Hampshire Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that EQUALITY HEALTH
CENTER is a New Hampshire Trade Name registered to transact business in New Hampshire on March 02, 2016. I further certify
that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this
office is concerned; and the attached is a true copy of the list of documents on file in this office.

Business 1D: 740013

Certificate Number: 0004591721



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 12th day of September A.D. 2019.

William M. Gardner

Secretary of State

CERTIFICATE OF AUTHORITY

| I, Elizabeth Campbell | | , hereby certify that: |
|---|--|---|
| (Name of the elected Officer of the Corpo | oration/LLC; cannot be contract signatory) | |
| 1. I am a duly elected Clerk/Secretary/Officer of | Equality Health Center | · |
| | (Corporation/LLC Name) | |
| 2. The following is a true copy of a vote taken at the held on May 20, 2020, at whice (Date) | | |
| VOTED: That Dalia M. Vidunas | | more than one person) |
| (Name and Title of Contract Sign | natory) | |
| is duly authorized on behalf of <u>Equality Health</u> (Name of Corpo | | eements with the State |
| of New Hampshire and any of its agencies o documents, agreements and other instruments, may in his/her judgment be desirable or necessa | , and any amendments, revisions, or modit | |
| 3. I hereby certify that said vote has not been are date of the contract/contract amendment to whithirty (30) days from the date of this Certificate. New Hampshire will rely on this certificate as position(s) indicated and that they have full autilimits on the authority of any listed individual to be all such limitations are expressly stated herein. | ich this certificate is attached. This authority of Authority. I further certify that it is unders evidence that the person(s) listed above thority to bind the corporation. To the external contents are the corporation. | ty remains valid for tood that the State of currently occupy the nt that there are any |
| Dated: 5-20-2020 | Engillage | V |
| | Signature of Elected Officer | 7 |
| | Name: Elizabeth Campbell Title: Treasurer, EHC Board of Directors | |
| | | |

NHWOMEN-01

MSNELL



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 11/26/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). SONTACT Mary Ellen Snell, CIC Davis & Towle Morrill & Everett, inc. PHONE (A/C, No. Ext): (603) 715-9754 [AC, No]: (603) 225-7935 115 Airport Road Concord, NH 03301 Aportess; msnell@davistowle.com INSURER(S) AFFORDING COVERAGE MEURER A: Essex Insurance Company INSURED MINNER B: First Community Insurance Co. NH Women's Health Services Inc MSURER C: **DBA Equality Health Center** WEURER D 38 South Main Street Concord, NH 03301 NSURER E MSURER F COVERAGES CERTIFICATE NUMBER: THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT. TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS. EXCLUSIONS AND CONDITIONS OF SUCH POLICIES, LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. POLICY EFF POLICY EXP POLICY NUMBER TYPE OF INSURANCE 1.000.000 X COMMERCIAL GENERAL LIABILITY EACH OCCURRENCE
DAMAGE TO RENTED
PREMISES (En occurrence). 50.000 CLAIMS-NADE X OCCUR SM929311 1/10/2019 1/10/2020 1,000 Professional Liabili MED EXP (Any one person) 1,000,000 PERSONAL & ADV INJURY 3,000,000 GENERAL AGGREGATE GENT, AGGREGATE LIMIT APPLIES PER: POLICY PRO: PRODUCTS - COMPIOP AGG COMBINED SINGLE LIMIT (Ex. accident)______ AUTOMOBILE LIABILITY ANY AUTO SODILY INJURY (Per person) SCHEDULED AUTOS OWNED AUTOS ONLY BODILY INJURY (Per accident)
PROPERTY DAMAGE
(Per accident) HIRED ONLY non-gymer Autosoner UMBRELLA LIAB occur EACH OCCURRENCE EXCESS LIAB CLAMS-MADE AGGREGATE DED RETENTION \$ WORKERS COMPENSATION AND EMPLOYERS' LIABILITY STATUTE WC009863311 10/1/2019 10/1/2020 100,000 ANY PROPRIETORIPARTNER EXECUTIVE OFFICE NAME MBER EXCLUDED? (Mindatory in NH) E.L. EACH ACCIDENT N 100.000 E.L. DISEASE - EA EMPLOYEE 500.000 N yes, describe under DESCRIPTION OF OPERATIONS below E.L. DISEASE - POLICY LIMIT DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 181, Additional Remarks Schedule, may be etleched if more space in required)
Professional Liability Policy Insurance Company: Evanston Insurance Company Policy Dates: 1/10/2019 to 1/10/2020 Limits of Lisbility: \$1,000,000 Each Claim \$3,000,000 Aggregate SEE ATTACHED ACORD 101 CERTIFICATE HOLDER CANCELLATION

NH DHHS 129 Pleasant Street Concord, NH 03301 SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE

THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

LOC #: 1



ADDITIONAL REMARKS SCHEDULE

Page _ 1 of _ 1

| AGENCY Davis & Towle Morrill & Everett, Inc. | | NAMED INSURED NH Women's Health Services Inc DBA Equality Health Center | |
|--|-----------|---|--|
| POLICY MUMBER SEE PAGE 1 | | 38 South Main Street Concord, NH 03301 | |
| CARRIER | NAIC CODE | | |
| SEE PAGE 1 | SEE P 1 | EFFECTIVE DATE: SEE PAGE 1 | |

ADDITIONAL REMARKS

THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM, FORM NUMBER: ACORD 25 FORM TITLE: Certificate of Liability Insurance

Description of Operations/Locations/Vehicles: Directors & Officers Liability Insurance Company: Mount Vernon Fire Ins. Co. Policy Dates: 9/6/2019 to 9/6/2020 Limits of Liability: \$1.000.000 Each Claim

Limits of Liability: \$1,000,000 Each Claim \$1,000,000 Aggregate

Employment Practices Liability
Insurance Company: Mount Vernon Fire Ins. Co.
Policy Dates: 9/6/2019 to 9/6/2020
Limits of Liability:
\$1,000,000 Each Claim
\$1,000,000 Aggregate



Mission Statement

Equality Health Center's mission is to advance health by empowering our clients and communities through advocacy, education, outreach, and the provision of quality, non-judgmental healthcare with expertise in sexual, reproductive, and gender-affirming services.

Vision Statement

We envision a world in which all people have the freedom to make educated choices regarding all aspects of their healthcare.

Core Values

- We are a client-centered, not-for-profit, independent healthcare facility.
- We provide quality, evidence-based healthcare.
- We value the equality of all regardless of age, race, ethnicity, religion, gender, sexual orientation, gender identity, disability, body size, socio-economic status, or immigration status.
- We respect the dignity of all individuals and act with compassion.
- We remain committed to reproductive freedom and social justice.
- We are committed to providing difficult to access healthcare, with expertise in abortion and LGBTQ care.
- We strive to create and maintain a physically and emotionally safe, confidential, and inclusive environment.
- We provide medically accurate, comprehensive and respectful client and community education.
- We actively seek collaborations within our community to accomplish shared goals.
- We are committed to the training of future healthcare providers.
- We continue to champion the feminist model of healthcare, which promotes self-determination and equality for all people.

CONCORD FEMINIST HEALTH CENTER dba EQUALITY HEALTH CENTER

FINANCIAL STATEMENTS

FOR THE YEARS ENDED DECEMBER 31, 2018 AND 2017

CONCORD FEMINIST HEALTH CENTER dba EQUALITY HEALTH CENTER

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Hennessey & Vallee, PLLC

Certified Public Accountants



INDEPENDENT ACCOUNTANTS' COMPILATION REPORT

To the Board of Trustees of Concord Feminist Health Center dba Equality Health Center Concord, New Hampshire

Management is responsible for the accompanying financial statements of Equality Health Center (a nonprofit organization), which comprise the statements of financial position as of December 31, 2018 and 2017, and the related statements of activities, functional expenses and cash flows for the years then ended, and the related notes to the financial statements in accordance with accounting principles generally accepted in the United States of America. We have performed the compilation engagements in accordance with Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements, nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

Hennessey & Vallee, PLLC Concord, New Hampshire

May 14, 2019

CONCORD FEMINIST HEALTH CENTER dbn EQUALITY HEALTH CENTER

STATEMENTS OF FINANCIAL POSITION

DECEMBER 31, 2018 AND 2017

| | | 2018 | | 2017 |
|----------------------------------|-------------|-----------|----------|-----------|
| ASSETS | | | | |
| Current Assets | | | | • |
| Cash - operating | \$ | (803) | \$ | 8,392 |
| Cash - savings | | 138,328 | | 150,684 |
| Cash - money market | | 1,084 | | 29,542 |
| Accounts receivable | | 59,028 | | 88,376 |
| Employee loan receivable | | 1,420 | | • |
| Grant receivable | | 44,114 | | 13,240 |
| Investments | | 124,664 | | 57,065 |
| Inventory | | 12,211 | | 34,204 |
| Prepaid expenses | | 7,424 | | 10,868 |
| Total current assets | · | 387,470 | | 392,371 |
| Property and Equipment | | | | |
| Land, building and improvements | | 372,635 | | 323,391 |
| Medical equipment | | 77,999 | | 77,999 |
| Office equipment | | 117,709 | | 117,709 |
| Office furniture | | 33,659 | | 31,200 |
| Signage/Lago | | 6,605 | | 6,605 |
| Total property and equipment | | 608,607 | | 556,904 |
| Less: accumulated depreciation | | (407,821) | | (390,485) |
| Property and equipment - net | | 200,786 | | 166,419 |
| TOTAL ASSETS | \$ | 588,256 | <u>s</u> | 558,790 |
| LIABILITIES AND NET ASSETS | | | | |
| Current Liabilities | | | | |
| Accounts payable | \$ | 11,875 | \$ | 18,825 |
| Accrued expenses | | 33,572 | | 31,876 |
| Total current liabilities | | 45,447 | | 50,701 |
| Net Assets | | | | |
| Without donor restrictions | | 542,809 | | 508,089 |
| Total net assets | | | | |
| i Otal liet 455615 | | 542,809 | | 508,089 |
| TOTAL LIABILITIES AND NET ASSETS | <u>s</u> | 588,256 | S | 558,790 |

See Accompanying Notes and Accountants' Compilation Report.

CONCORD FEMINIST HEALTH CENTER dba EQUALITY HEALTH CENTER

STATEMENTS OF ACTIVITIES

FOR THE YEARS ENDED DECEMBER 31, 2018 AND 2017

| | _ | 2018 | 2017 | | |
|--|----|---------|------|----------|--|
| REVENUE AND SUPPORT | | | | | |
| Health care services | \$ | 578,789 | s | 600.930 | |
| Contributions | • | 61,634 | • | 56,806 | |
| Medical resident fees | | 7,200 | | 4,500 | |
| Grants | | 189,267 | | 142,667 | |
| Events | | 16,071 | | 10.201 | |
| In-kind services | | 4,000 | | 4,000 | |
| Other revenue | | 1,779 | | 1,503 | |
| Total revenue and support without donor restrictions | | 858,740 | | 820,607 | |
| EXPENSES | | | | | |
| Program expenses | | 712,722 | | 636,236 | |
| Management and general | | 162,690 | | 141,269 | |
| Fundraising | | 16,087 | | 12,965 | |
| Total expenses | | 891,499 | | 790,470 | |
| OTHER REVENUE AND EXPENSE | | | | | |
| Class action settlement | | 68,542 | | | |
| Investment income | | 3,874 | | 2.082 | |
| Realized gain on investments | | • | | 19,376 | |
| Unrealized (loss) gain on investments | | (4,937) | | (16,645) | |
| Total other revenue and expense | | 67,479 | | 4,813 | |
| INCREASE IN NET ASSETS WITHOUT | | | | | |
| DONOR RESTRICTIONS | | 34,720 | | 34,950 | |
| NET ASSETS - Beginning of Year | | 508,089 | | 473,139 | |
| NET ASSETS - End of Year | \$ | 542,809 | s | 508,089 | |

CONCORD FEMINIST HEALTH CENTER dba EQUALITY HEALTH CENTER

STATEMENTS OF CASH FLOWS

FOR THE YEARS ENDED DECEMBER 31, 2018 AND 2017

| | | 2018 | 2017 | | |
|--|---------------|------------|-------------|--|--|
| CASH FLOWS FROM OPERATING ACTIVITIES | | • | | | |
| Increase in net assets | S | 34,720 \$ | 34,950 | | |
| Adjustments to reconcile change in net assets to | | | | | |
| net cash from operating activities: | | | | | |
| Depreciation | - | 17,336 | 13,648 | | |
| Unrealized loss on investments | | 4,937 | 16,645 | | |
| Realized gain on safe of investments | - | • | (19.376) | | |
| (Increase) decrease in assets | | | ` ' | | |
| Accounts and grants receivable | | (1,526) | (45,847) | | |
| Employee loan receivable | | (1,420) | | | |
| Prepaid expenses | | 3,444 | (1,051) | | |
| Inventory | | 21,993 | (21,100) | | |
| Increase (decrease) in liabilities | | · | , | | |
| Accounts payable | | (6,950) | 3,528 | | |
| Accried expenses | | 1,696 | 1,903 | | |
| NET CASH PROVIDED (USED) BY | | | | | |
| OPERATING ACTIVITIES | | 74,230 | (16,700) | | |
| CASH FLOWS FROM INVESTING ACTIVITIES | | | | | |
| Proceeds from sale of investments | | | 27,224 | | |
| Purchase of investments | | (72,536) | - | | |
| Purchase of property and equipment | | | (23,572) | | |
| r ordinate or property and equipment | | (51,703) | (12,592) | | |
| NET CASH USED BY | | | | | |
| INVESTING ACTIVITIES | · | (124,239) | (8,940) | | |
| NET DECREASE IN CASH | | (50,009) | (25,640) | | |
| | | , , | (, , | | |
| CASH - Beginning Of Year | | 188,618 | 214,258 | | |
| CASH - End of Year | \$ | 138,609 \$ | 188,618 | | |

CONCORD FEMINIST HEALTH CENTER dba EQUALITY HEALTH CENTER

STATEMENT OF FUNCTIONAL EXPENSES

FOR THE YEAR ENDED DECEMBER 31, 2018

(With comparative totals for the year ended December 31, 2017)

| | | Program Services | | General and Administrative | | Fund Raising | | 2018 Total | | 2017 Total | |
|------------------------------|----------|---------------------|-----------|----------------------------|----------|-----------------|-----------|---------------|---|---------------|--|
| WAGES AND RELATED | | · | | | | • | | | • | | |
| Salaries and wages | \$ | 411,561 | \$ | 98,237 | \$ | 7,239 | S | 517,037 | S | 464,138 | |
| Employee benefits | | 32,898 | | 12,440 | | 737 | | 46,075 | | 35,114 | |
| Payroll taxes | | 31,206 | | 7,449 | | 549 | | 39,204 | | 36,058 | |
| Total wages and related | | 475,665 | | 118,126 | _ | 8,525 | | 602,316 | _ | 535,310 | |
| OTHER EXPENSES | | | | | | | | | | | |
| Medical supplies | | 69,642 | | | | | | 69,642 | | 78,433 | |
| Professional fees | | 25,471 | | 3,063 | | - | | 28,534 | | 20,493 | |
| Medical practitioners | | 28,525 | | • | | | | 28,525 | | 30,300 | |
| Advertising | | 21,030 | | 335 | | 4,376 | | 25,741 | | 15,209 | |
| Office supplies and expense | | 2,561 | | 20,729 | | 1,097 | | 24,387 | | 17,972 | |
| Meetings and events | | 21,366 | | • | | • | | 21,366 | | 9,708 | |
| Occupancy | | 15,715 | | 4,024 | | 382 | | 20,121 | | 21,740 | |
| Depreciation | | 13,540 | | 3,467 | | 329 | | 17,336 | | 13,648 | |
| Insurance | | 15,638 | | 1,464 | | 121 | | 17,223 | | 16,153 | |
| Telephone and internet | | 4,481 | | 1,313 | | 173 | | 5,967 | | 5,615 | |
| Equipment rental | | 2,592 | | 2,808 | | | | 5,400 | | 3,784 | |
| Bank and credit card charges | | • | | 4,850 | | • | | 4,850 | | 4,094 | |
| In-kind services | | 4,000 | | - | | - | | 4,000 | | 4,000 | |
| Licensing and fees | | 3,813 | | - | | - | | 3,813 | | 3,650 | |
| Memberships | | 2,585 | | 517 | | 345 | | 3,447 | | 2,591 | |
| Printing and copying | | 1,804 | | 984 | | 492 | | 3,280 | | 3,165 | |
| Repairs and maintenance | | 1,489 | | 382 | | 38 | | 1,909 | | 1,129 | |
| Postage and shipping | - | 559 | | 628 | | 209 | | 1,396 | | 2,003 | |
| Travel | | 1,364 | | • | | - | | 1,364 | | • | |
| Stuff development | | 882 | | | _ | <u> </u> | | 882 | | 1,473 | |
| Total other expenses | | 237,057 | _ | 44,564 | _ | 7,562 | | 289,183 | | 255,160 | |
| TOTAL EXPENSES - 2018 | <u>s</u> | 712,722 | <u>\$</u> | 162,690 | <u>s</u> | 16,087 | <u>\$</u> | 891,499 | | | |
| TOTAL EXPENSES - 2017 | <u>s</u> | 636,236 | \$ | 141,269 | \$ | 12,965 | | | s | 790,470 | |

CONCORD FEMINIST HEALTH CENTER dba EQUALITY HEALTH CENTER

NOTES TO FINANCIAL STATEMENTS FOR THE YEARS ENDED DECEMBER 31, 2018 AND 2017

NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Nature of Business

Concord Feminist Health Center (the Organization) was organized in New Hampshire as a non-stock, non-profit corporation in 1974. The Organization operates as the Equality Health Center and provides reproductive health, LGBTQ, and behavioral health services as well as advocacy and educational outreach.

In 2018 and 2017, over 2,000 clients were provided with a variety of reproductive care and other services. Some of the services were free of charge including non-biased and compassionate counseling services for pregnancy options, pre and post abortion, birth control and pre and post HIV testing. Referrals were provided for other counseling services such as prenatal care, midwives, adoption services, naturopathic care, smoking cessation, eating disorders, LGBTQ support groups and domestic and sexual assault support. The Organization provides outreach to the schools and to the greater community and also maintains a voice in the political arena to protect the rights of individuals and their choices.

Basis of Accounting

The financial statements are prepared on the accrual basis of accounting.

Basis of Presentation

The Organization presents its financial statements according to generally accepted accounting principles for not-for-profit organizations and classifies its revenues and net assets in accordance with donor imposed restrictions. The Organization's net assets are presented as follows:

Net assets without donor restrictions – Includes both undesignated and designated net assets, which are revenues not restricted by outside sources and revenues designated by the Board of Directors for special purposes and their related expenses.

Net assets with donor restrictions – Includes gifts and pledges for which time and donor-imposed restrictions have not yet been made. At December 31, 2018 and 2017, the Organization had no net assets with donor restrictions.

Cash and Cash Equivalents

The Organization considers all highly liquid investments with a maturity of three months or less when purchased to be each equivalents. At December 31, 2018 and 2017, the Organization had no cash equivalents.

Accounts. Receivable

The Organization utilizes the direct write-off method of recording uncollectable accounts receivable. Due to the Organization's low experience with uncollectible accounts, no allowance for bad debts has been provided.

CONCORD FEMINIST HEALTH CENTER dba EQUALITY HEALTH CENTER

NOTES TO FINANCIAL STATEMENTS FOR THE YEARS ENDED DECEMBER 31, 2018 AND 2017

NOTE I SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Property and Depreciation

Property is recorded at cost, except for donated assets, which are recorded at estimated fair value at the date of the donation. Expenditures for maintenance and repairs are charged against operations. Renewal and betterments which materially extend the tife of the assets are capitalized. Depreciation is computed using the straight-line method over the estimated useful lives of the assets as follows:

| Building and improvements | 15 – 40 years |
|---------------------------|---------------|
| Medical equipment | 3 - 5 years |
| Office equipment | 5 years |
| Furniture | 5 - 7 years |
| Signage | 5 - 7 years |

Depreciation expense aggregated \$17,336 and \$13,648 for the years ended December 31, 2018 and 2017, respectively.

Accrued Earned Time

The Organization has accrued a liability for future compensated leave time that its employees have earned and which is vested with the employee. The liability was \$20,369 and \$12,225 at December 31, 2018 and 2017, respectively.

Revenue Recognition

Contributions received are recorded as net assets without donor restrictions or net assets with donor restrictions, depending on the existence or nature of any donor restrictions. Support that is not restricted by the donor is reported as an increase in net assets without donor restrictions. The Organization has not received any support that would be classified as net assets with donor restrictions. Service revenue is recognized when services have been completed and are ready to be invoiced.

Functional Expenses

The cost of providing the various programs has been summarized on a functional basis in the Statement of Activities. Accordingly, certain costs have been allocated among the programs and supporting services benefited. General and administrative expenses include those expenses that are not directly identifiable with any specific function but provide for the overall support and direction of the Organization.

Donated Services

The Organization receives a significant amount of donated services from unpaid volunteers as Board of Directors Members and others who assist in special projects including escorting/greeting patients and fund-raising. These volunteers provide more than a thousand hours of service each year. These services, while critical to the success of the Organization, have not been recognized in the Statement of Activities because the criteria for recognition have not been met.

The Organization received donated services from a medical director at fair value of \$4,000 for each year ended December 31, 2018 and 2017. This is recognized in the financials as In-kind donations.

CONCORD FEMINIST HEALTH CENTER dba EQUALITY HEALTH CENTER

NOTES TO FINANCIAL STATEMENTS FOR THE YEARS ENDED DECEMBER 31, 2018 AND 2017

NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (Continued)

Advertising

The Organization expenses advertising costs as they are incurred. Advertising costs for the years ended December 31, 2018 and 2017 were \$25,741 and \$15,209.

Felimentes

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect certain reported amounts and disclosures. Accordingly, actual results could differ from those estimates.

Reclassifications

Certain amounts in the 2017 linancial statements have been reclassified in order to conform to the 2018 presentation with no effect on previously reported changes in not assets.

Income Taxes

The Internal Revenue Service has determined that the Organization is exempt from federal income tax under Section 501(c)(3) of the Internal Revenue Code. The Organization is also exempt from state income taxes by virtue of its ongoing exemption from federal income taxes. Accordingly, no provision for income taxes has been recorded in the accompanying financial statements.

The Organization complies with the Accounting for Uncertainty in Income Taxes standard. Accordingly, management has evaluated its tax positions and has concluded that the Organization has maintained its tax exempt status, does not have any significant unrelated business income, and has taken no uncertain tax positions that require adjustment or disclosure in its financial statements. With few exceptions, the Organization is no longer subject to income tax examinations by the U.S. Federal or State authorities for years before 2015.

NOTE 2 LIQUIDITY AND AVAILABITY OF FINANCIAL ASSETS

The Organization has \$347,299 of financial assets available within one year of the balance sheet date to meet each needs for general expenditures, consisting of each of \$138,609, accounts and grants receivable of \$104,562 and investments of \$124,664. None of the financial assets are subject to donor or other contractual restrictions that make them unavailable for general expenditure within one year of the balance sheet date. The Organization has a policy to structure its financial assets to be available as its general expenditures, liabilities and other obligations come due.

NOTE 3 INVESTMENTS

The Organization has received donations of equity securities which are held in a brokerage account. These marketable securities are reported in the Statements of Financial Position at fair value based on readily determinable rates. Unrealized gains and losses are included in the change in net assets in the accompanying Statements of Activities.

CONCORD FEMINIST HEALTH CENTER dba EQUALITY HEALTH CENTER

NOTES TO FINANCIAL STATEMENTS FOR THE YEARS ENDED DECEMBER 31, 2018 AND 2017

. NOTE 4 FAIR VALUE OF FINANCIAL INSTRUMENTS

Accounting Standards Codification No. 825, "Financial Instruments", requires the Organization to disclose estimated fair value for its financial instruments. The carrying amounts of cash, accounts receivable, prepaid expenses, accounts payable, and accrued expenses approximate fair value because of the short maturity of those instruments.

NOTE 5 NET ASSETS - BOARD DESIGNATED

The Board has designated certain funds as contributions for the purpose of providing elient assistance. These funds are held in separate cash accounts. The Organization periodically receives further contributions for this assistance. Management recommends and the Board approves the use of the funds.

NOTE 6 LINE OF CREDIT

The Organization has an unsecured revolving line of credit with a local bank that allows for borrowings up to \$100,000 with interest payable monthly at the bank's prime rate plus 1%. Interest expense was zero and the line had no outstanding balance at December 31, 2018 and 2017.

NOTE 7 SUBSEQUENT EVENTS

The Organization has evaluated events through May 14, 2019, the date the financial statements were available to be issued. Management has determined that there were no material subsequent events that require disclosure.



Board of Directors August 2019

Chair:

Nicole Bates, MSW Term exp: May 2020

Vice Chair:

Debra Petrick, RN, BSN Term exp: May2020

Treasurer:

Elizabeth (Liz) Campbell Term exp: May 2021

Secretary:

Gayle Spelman, PA Term exp: May 2021

Deborah Gerber, M.Ed Term exp: May 2021

Rick LaPage, APRN Term exp: May 2021

John Malmberg, JD Term exp: May 2021

Alzora (Zoe) O'Neil Term exp: May 2022

Jess I. Place

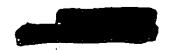
Term exp: May 2020

Jess Wojenski

Term exp: May 2022

Rachel Leigh Allen





Education

Columbia University School of Nursing, New York, NY MSN October 2014 Women's Health Nurse Practitioner

GPA: 3.76

Columbia University School of Nursing, New York, NY

BSN May 2013 GPA: 3.95

Sigma Theta Tau International, Student Representative to the Dean

Skidmore College, Saratoga Springs, NY BA Biology May 2012 GPA: 3.97 Phi Beta Kappa Highest honors in biology, summa cum laude

Clinical Experience

Manchester Obstetrical and Gynecological Associates Manchester, NH Oct 2014-present Women's Health Nurse Practitioner: Full time NP at busy and diverse OB/GYN practice. Care includes routine and acute gynecology, prenatal and postpartum care, infertility, family planning and medical abortion services. Skills: IUD insertion and removal, nexplanon insertion and removal, sonohysterogram, endometrial biopsy, vulva biopsy, IUI.

Student NP Clinical Experience

Choices Women's Medical Center Jamaica, NY Jan-Jul 2014

280 clinical hours

Intern, GYN department: Worked independently under the clinical guidance of Physician Assistant preceptor. Care provided included well-woman gynecology, contraceptive counseling STI testing and treatment, medication abortion, surgical abortion follow-up care; contraceptive counseling, colposcopy, IUC insertion and removal, Nexplanon removal, and prenatal care. 20-40 patient visits per day.

Planned Parenthood New York, NY Sept-Dec 2013

135 clinical hours

Student Nurse Practitioner: Worked one-on-one with preceptor to provide sexual and reproductive health care to females and males. Included well-woman gynecology, pregnancy testing and options counseling, STI testing and treatment; medication; and surgical abortion follow-up care.

Licenses and Certifications

- Women's Health Nurse Practitioner- Board Certified, State of New Hampshire
- Registered Professional Nurse State of New Hampshire
- CPR/AED for Health Care Providers. American Heart Association
- . Doulas of North America (DONA) Doula Training, June 2008.

Memberships and Associations

- National Abortion Federation, Clinicians for Choice- Member, 2013
- Nursing Students for Choice- Columbia University Chapter founding member
- Phi Beta Kappa
- Sigma Theta Tau International

Work History

Private nurse. Manhattan, New York. December 2013.

Provided in-home care to one terminally ill patient as part of a 24-hour nursing team. Aided in planning and carrying out transition to hospice service and end of life care.

- Skidmore College Department of Blology. Saratoga Springs, NY. September 2010-May 2012.

 Served as an academic tutor in evolution, ecology, and genetics courses. Held bi-weekly open tutoring hours and coordinated and assisted in laboratory courses.
- Rosaly's Farm, Peterborough, NH. May-October 2011.

Harvested, prepared and sold organic fruits, vegetables and flowers to local residents and businesses. Independently managed weekend field work.

Seana Cullinan Gardens and Landscapes. Peterborough, NH. March 2007-September 2010

Forewoman and on-site manager of a busy landscape firm aimed at creating and maintaining ecologically sound outdoor spaces for private residences and businesses. Strong knowledge of organic gardening and native flora and fauna was used in all projects. Hired and trained field crew, coordinated transit and assisted in design plans while maintaining relationships with clients on site.

Volunteer Experience

Sexual and Reproductive Health Educator New York, NY October 2013-May 2014

Developed and taught an 8-week comprehensive sexual and reproductive health curriculum for 8th grade females at Tomkins Square Middle School. Assisted with male class curriculum and guest lectures.

PERSIST Health Project New York, NY. September 2012-May 2013.

Project intern for PERSIST Health group, an organization aimed at providing health education and resources to people working in the sex trade in New York City. Responsibilities included coordinating focus groups with community members, note taking, and outreach research.

DALIA M. VIDUNAS, MSW

HIGHLIGHTS OF QUALIFICATIONS

Versatile, result oriented administrator with experience in developing and implementing programs, training, quality management, troubleshooting, negotiations, and people management skills.

- Experienced in working with diverse organizations and bringing them together to one table
- Demonstrated proficiency in managing simultaneous projects
- Vast experience in training and public speaking, including national level conferences
- Developed and implemented statewide policies and procedures pertaining to domestic violence, substance abuse, child abuse/neglect and sexual assault

PROFESSIONAL EXPERIENCE

Executive Director

2010 - present

Equality Health Center, Concord, NH: EHC is a non-profit medical facility focusing on reproductive health care, LGBTQ+ services and social justice for the clients served. Responsible for overhauling medical practice, streamline operations, expand services provided, and foster an atmosphere of empowerment and accountability. Directly responsible for functions involving strategic planning and implementation; program development, implementation and coordination; fund-raising; marketing plan development. Developed LGBTQ+ and behavioral health programs.

Medical Case Management Consultant

2007 - 2010

Aetna/Schaller Anderson Medical Administrators, Inc., Concord, NH: Facilitated the coordination, continuity, accessibility and appropriate utilization of services to secure quality healthcare while promoting cost effective outcomes and improve program/operational efficiency involving clinical issues to high risk Médicaid clients. Assisted with the development of policies and procedures related to care management. Identified and reported gaps in the medical and social service delivery system through data collection, tracking and analysis.

Consultant

2006 - 2007

Concord, NH: Specializing in working with non-profits in the areas of Strategic Planning, Operations/Process Improvement, Change Management, Fund Development and Grant Writing.

Executive Director

2002 - 2005

Community Services Council of New Hampshire, Concord, NH: Oversaw all operations of a non-profit social service agency with an annual budget of over 3.5 million dollars. Implemented and maintained comprehensive management policies and procedures to ensure sound financial, programmatic and administrative operations. Programs included: residential substance abuse treatment program; residential and day services for people with developmental disabilities; NH's Homeless Management Information System; a state-wide 24/7 information and referral service; Medicare advocacy programs.

Medicare Program Educator

2000 - 2002

Northeast Health Care Quality Foundation, Dover, NH: Conducted over 150 seminars pertaining to Medicare and aging issues for consumers and professionals. Conducted consumer focus groups in three states related to preventive health care benefits, analyzed and interpreted data for Medicare and presented findings at national conferences. Developed Consumer and Professional Resource Guides and multiple health care brochures for New Hampshire, Maine and Vermont.

NH Department of Health and Human Services Program Specialist

1992 - 1999

Long Term Care Program Specialist, Division of Elderly and Adult Services, Concord, NH: Designed and developed state-wide long term care initiatives for the elderly and adults with disabilities including NH's ServiceLink program. Coordinated and facilitated state-wide and community-based public forums. Principle author of New Hampshire's State Plan on Aging: 1998-2000. Full project management and evaluation of numerous grants and programs.

Child Protection Program Specialist Division for Children, Youth and Families, Concord, NH: Developed and coordinated the implementation of all child protection policies for New Hampshire, integrating for the first time domestic violence and later Court Appointed Special Advocates with NH's child protection services policies and procedures. Provided technical assistance and training to child protection services staff, community agencies, and law enforcement.

Director 1986 - 1992

Victim Assistance Program, Office of the Strafford County Attorney, Dover, NH: Founded program to assist victims of violent crime through the criminal court process via intervention, a coordinated forensic interviewing process, providing information/support and referrals. Established the Sexual Assault Response Team for Strafford County. Collaborated in the development and implementation of state-wide multi-disciplinary approaches to adult sexual assault and child maltreatment. Testified on numerous Legislative Bills pertaining to sexual assault, domestic violence and child maltreatment. Member of several NH Legislative Study Committees.

Child Protective Service Worker

1982 - 1986

NH DHHS Division for Children, Youth and Families, Nashua and Rochester, NH: Investigated allegations of child maltreatment, specializing in sexual abuse. Conducted comprehensive assessments and evaluation of family dynamics to evaluate risks to child(ren). Collaborated with law enforcement in criminal investigations. New Hampshire Foster Parent Trainer.

Child Care Worker 1979 - 1981

Dover Children's Home, Dover, NH: Responsible for the care and social development of children, ages 7-18, in an intermediate level residential group home. Conducted weekly group sessions with adolescent girls. Developed and implemented a teen independent living program.

EDUCATION

- Master of Social Work: Administration/Community Organization, 1999, University of NH, Durham, NH
- Bachelor of Arts: Dual Major: Social Work/Psychology, 1979, University of NH, Durham, NH

PROFESSIONAL DEVELOPMENT COURSEWORK

Strategic Organizational Learning, Writing in Plain Language, Total Quality Management - Train the Trainers, Dual Diagnosis and Treatment, Disease Management and Substance Abusc, Domestic & Sexual Violence Training, Medicare Health Insurance Counseling, Education and Assistance Services (HICEAS) Volunteer Training, Court Appointed Special Advocate (CASA) Volunteer Training

PROFESSIONAL ORGANIZATIONS

| • | New Hampshire Elder Rights Coalition | 2001 - 2005 |
|---|---|-------------|
| • | New Hampshire Attorney General's Task Force on Child Abuse and Neglect | 1989 - 1999 |
| • | New Hampshire Governor's Commission on Domestic Violence | 1996 - 1998 |
| • | Northern NE Professional Society on the Abuse of Children, Board of Directors | 1992 - 1995 |
| • | Sexual Assault Support Services, Board of Directors | 1988 - 1992 |

AWARDS

- "Outstanding Commitment to Improving the Lives of Children", 1997, awarded by the New Hampshire Court Appointed Special Advocates (CASA).
- "Outstanding Dedication and Service", 1994, awarded by the New Hampshire Attorney General's Task Force on Child Abuse and Neglect.

Lisa Hall

Employment:

1995 to the present: Equality Health Center (formerly Concord Feminist Health Center), 38 S. Main St.

Concord, NH 03301

Title: Medical Services Coordinator

Direct Client Care Responsibilities

- > Phones/Appt. making
- > Health education counseling
- > Reviewing and documenting medical histories for the providers
- > Limited OB Ultrasound for gestational dating
- > Assisting the medical providers with medical procedures
- > Sterifizing medical instruments
- > Miscellaneous medical /office duties-filing, confirming appointments, verifying insurance
- > Talking to clients lacking funds to pay for their appointments and discuss their options with them and problem-solve ways to get fee together.

Medical Trends and Services

- > Program Development: Encourage, establish, and work to implement new and existing models of care
- > Promoting teamwork with providers and employees that encourage and exemplify client-centered care

Medical Supplies Ordering

- > Responsible for inventory and ordering of all medications and medical supplies necessary to run the medical office.
- > Researching Vendors to ensure we are getting the best prices possible.
- > Communicating with Finance Coordinator regularly regarding inventory and Ordering Budget to ensure that spending is in line with the set budget

Maintaining of Lab reports and Lab Log

- > Ensure that all ordered lab tests are documented appropriately
- > Obtain and File lab reports in the client's chart and bring to the attention of the ordering provider in a timely manner
- > Follow up with practitioner or client as needed
- > Discuss lab quality assurance issues with staff as needed

Training Coordinator

- > Consult with pertinent staff to know what trainings need to occur
- > Orientation of new staff to the organization.
- > Work with Executive Director to ensure all necessary paperwork for new employees is in compliance with state regulations and office policies
- > Help organize and maintain Personnel Files/training schedules
- > On-going training support to staff
- > Address training weaknesses/areas needing improvement
- > Do 3 month Evaluations for all new hires
- Oversee Rapid HIV Testing Program

Medical Hiring Coordinator

- > Keeping track of hiring needs by communicating with pertinent staff
- > Advertising for Positions as needed
- ➤ Weed/Cull through Applicants with Hiring Committee
- > Initial Phone/email contact with promising candidates to find closest CFHC matches
- > Arranging Interviewing schedule
- > Interviewing of candidates
- > Part of group that decides who should be hired
- > Reference checks of applicants

Outreach and Education

- > Sexual Education presentations to community youth and to school educators
- > Health Fair presenter at local community colleges
- > Developing health education materials for website

Equality Health Center

Key Personnel

| Name | Job Title | Salary | % Paid from this Contract | Amount Paid from this Contract |
|---------------|------------------------------|------------------|---------------------------|--------------------------------|
| Rachel Allen | WHNP, MSN | Approx. \$70,270 | Approx. 49% | Approx. \$34,451 |
| Dalia Vidunas | Executive Director | \$72,000 | 0 | 0 |
| Lisa Hall | Medical Services Coordinator | \$47,133 | 0 | 0 |

New Hampshire Department of Health and Human Services Family Planning Services



State of New Hampshire Department of Health and Human Services Amendment #3 to the Family Planning Services

This 3rd Amendment to the Family Planning Services contract (hereinafter referred to as "Amendment #3") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Joan G. Lovering Health Center, (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 559 Portsmouth Avenue, Greenland NH 03840.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on November 8, 2017, (Item #21A), as amended on June 19, 2019, (Late Item #78), and as amended on December 18, 2019, (Item # 16), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37, General Provisions, Block 1.8, Price Limitation, to read:
 \$445,690.
- 2. Modify Exhibit B, Amendment #2 Method and Conditions Precedent to Payment, Section 4, Subsection 4.1 to read:
 - 4.1. Payment shall be on a cost reimbursement basis for actual expenditures incurred in the fulfillment of this Agreement, and shall be in accordance with the approved line items as specified in Exhibit B-1, Exhibit B-2, Exhibit B-3, Exhibit B-4, B-5, Budget Amendment #2, Exhibit B-6, Budget Amendment #3, Exhibit B-7, Budget Amendment #2, and Exhibit B-8, Budget Amendment #2.
- 3. Modify Exhibit B-6, Amendment #2 Budget Family Planning Funds, State Fiscal Year 2021 by replacing in its entirety with Exhibit B-6, Amendment #3 Budget Family Planning Funds, State Fiscal Year 2021, which is attached hereto and incorporated by reference herein.

Joan G. Lovering Health Center RFA-2018-DPHS-03-FAMIL-05-A03 Amendment #3

Page 1 of 3

Contractor Initials UPL
Date 5 85 2021

New Hampshire Department of Health and Human Services **Family Planning Services**



All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #3 remain in full force and effect. This amendment shall be upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire Department of Health and Human Services

5/25/20V

Title:

Sociale Compussion

Joan G. Lovering Health Center

<u>5/25/2020</u> Date

Name: LISA A. LEACH

Title: EXECUTIVE DIRECTOR

Joan G. Lovering Health Center RFA-2018-DPHS-03-FAMIL-05-A03 Amendment #3

Page 2 of 3



New Hampshire Department of Health and Human Services Family Planning Services



The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

| 06/09/20 | • | Catherine Pinos |
|--|---------------------------|--|
| Date | Name: Title: | Catherine Pinos, Attorney |
| I hereby certify that the foregoing Ame the State of New Hampshire at the Me | ndment was a eting on: | pproved by the Governor and Executive Council of (date of meeting) |
| | OFFICE | OF THE SECRETARY OF STATE |
| , | | |
| Date | Name: | : |
| | Title: | |

Joan G. Lovering Health Center RFA-2018-DPHS-03-FAMIL-05-A03 Amendment #3

Page 3 of 3



Exhibit B-6, Amendment #3 Budget Family Planning Funds

New Hampshire Department of Health and Human Services

Biddusffragram Hame: Joan G. Levering Health Conter

Budget Request for: Family Planning

Budget Feriod: July 1, 2022 - June 30, 2021

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| | Direct Control | benet : | | | The state of the | A ALCOHOL | C.C. Interespectal Print | Paris Paris | \$ 77.76% |
| 是一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个一个 | The location was a | 9,739.60 | 127 848 60 | \$ 40,404.00 | \$ 9,739.EO | 20 113.00 | 14,694.00 | | £ 14.894.1 |
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| Graphysis Banafits | 24,679,10 | 1,753,13 | 1 1500.00 | | | \$ 2,542.00 | | : | |
| Consultants | 3.500.00 | <u> </u> | 1 100000 | * | | !\$` | ļ <u>. </u> | - | |
| Equipment | <u> </u> | <u>* ——</u> — | | | | 18 | ļ <u>. </u> | - | |
| Rental | 1 _ | 1,800,00 | \$ 1,000.00 | 1 | \$ 1,800.00 | \$ 1,000,00 | | H | • |
| Regels and Maintenance | <u> </u> | | \$ 2,250.00 | \$ 2,250.00 | \$ | 1,250,00 | 12 | | \$ |
| Pyrchase/Depreciation | \$ 2,250.00 | | 4 | š · | 3 | 11 | } - | | |
| Supplies | <u> </u> | <u> </u> | 2,250,34 | 3 2,258.34 | [§ | 2,258.34 | | ! | |
| Educational | 5 2,258.34 | <u> </u> | 1,800.00 | | | \$ 3,600.00 | | : | 6 640 |
| Leb | \$ 3,600,00 | | 15,000,00 | | | \$ 8,511.00 | | | • |
| Phermacy | \$ 15,000,00 | ! | 14,000.00 | | \$ | 14,600.60 | | | 1 |
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| Travel | \$ 1,000,00 | 1 139,33 | | | \$ 8,339.33 | 8,339,33 | } | | 3 |
| Осоружног | 15 | \$ 6,37.33 | | 13 | \$ | 13 | } | 1: | 1 |
| Correct Expenses | 1 | 933.00 | \$ 933.00 | · · | 933.00 | 3 133,00 | | | 1 |
| Telephone | 15 | * **** | 100.00 | \$ 100,00 | I | \$ 100.00 | · | 14 . | s |
| Postage | \$ 100.00 | | • | | 18 | 18 020 | 13 | | 3 |
| Bubecriptions | | \$ 750,00 | 750.00 | 5 - | 150.00 | | | | 3 |
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| Industrial | | \$ 80.00 | | | \$ 80,00 | | | | \$ |
| Board Expenses | _\ <u>\$</u> | 2,450,00 | | 1 | 2,450.00 | 2,450.00 | | } | 3 |
| . Saforere | | | 4,000,00 | | 18 | 4,000.00 | | [| 3 |
| 0. Marketing/Communications | \$ 4,000.00 | | 1,000.00 | | <u> </u> | 1,000.00 | | | <u> -</u> |
| 1. Stati Education and Training | 1,000.00 | 3 1200.00 | | | 1,200.00 | | · | | i |
| 2. Subcontracts/Agreements | | 12000 | 12 . | 13 - | 11 | 18 | | } | 8 |
| 3. Other (specific details municipally): | | <u> </u> | | 11 | 18 | <u> </u> | + | { | 13 |
| | | } _ | ₩ | 3 | 11 | <u> </u> | +} | | 11 |
| | | } | 1 | | | 13 | H.546.00 | i · | 3 19,64 |
| TOTAL | \$ 198,516,44 | 1. | \$ 223,078.17 | \$ 96,678.44 | \$2,511.7 | \$ 123,182.1 | 7 3 37,540.00 | 1* | |

Indirect As A Percent of Direct

Joan G. Lovering Health Center RFA-2018-0PHS-03-FAMIL-05-A03 Exhibit B-6, Amendment #3 Budget Femily Planning Funds

Page 1 of 1

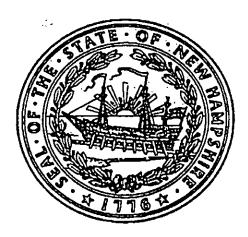
State of New Hampshire Department of State

CERTIFICATE

1, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that JOAN G. LOVERING HEALTH CENTER is a New Hampshire Trade Name registered to transact business in New Hampshire on January 04, 2011. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 641092

Certificate Number: 0004526669



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 11th day of June A.D. 2019.

William M. Gardner

Secretary of State

CERTIFICATE OF AUTHORITY

| I,Katherine Robart Bal (Name of the elected Officer of the Corporation/LLC; | cannot be contract signatory) |
|---|---|
| I am a duly elected Clerk/Secretary/Officer ofJoan G (Corporation) | 6. Lovering Health Center |
| 2. The following is a true copy of a vote taken at a meeting of held onMay 12, 2020, at which a quor voting. (Date) | |
| VOTED: ThatLisa Leach | (may list more than one person) |
| is duly authorized on behalf ofJoan G. Lovering Health C agreements with the State (Name of Corporation/ LLC) | enter to enter into contracts or |
| of New Hampshire and any of its agencies or department documents, agreements and other instruments, and any armay in his/her judgment be desirable or necessary to effect the | mendments, revisions, or modifications thereto, which |
| 3. I hereby certify that said vote has not been amended or redate of the contract/contract amendment to which this certificate of thirty (30) days from the date of this Certificate of Authority. New Hampshire will rely on this certificate as evidence the position(s) indicated and that they have full authority to bir limits on the authority of any listed individual to bind the corporall such limitations are expressly stated herein. Dated: _5/26/2020 | ificate is attached. This authority remains valid for I further certify that it is understood that the State of lat the person(s) listed above currently occupy the lad the corporation. To the extent that there are any |
| | Title: Treasurer |



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DOYYYY)

| | | _'` | • • • | PORTE OF EIN | 0121 | | | | 11. | /13/2019 |
|---|--|-------|------------------|--|--------------------|------------------------------|---|---|--|-------------|
| THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. | | | | | | | | | | |
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| Cros | ss Insurance-Wakefield | | | | PHONE | - (781) 91 | 4-1000 | FAX [AJC, No]; | (781) 2 | 24-5777 |
| | Edgewater Place Suite 220 | | | | IAC No. | abardico/f | crossagency. | | · · · · · | |
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| INSU | | | | | INSURE | RD: Selective | Insurance Co | , of America | | 12572 |
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| | 129 Pleasant Street | | | | AUTHO | RIZED REPRESE | VTATIVE' | | | |
| | Concord NH 03301 | | | | | | | | | |



OUR MISSION

The Health Center is an independent, local, nonprofit clinic. We are dedicated to providing confidential, comprehensive and accurate sexual health information and services to all females and males on New Hampshire's Seacoast in a safe, supportive environment. We are committed to being the region's premier resource for sexual health education. It is our passion to honor, respect and advocate for the right of everyone to maintain freedom and choices regarding their own sexual health in keeping with the feminist health care model and tradition.



FEMINIST HEALTH CENTER OF PORTSMOUTH, INC. D/B/A JOAN G. LOVERING HEALTH CENTER

Financial Statements
- For the Year Ended December 31, 2018



ST HEALTH CENTER OF PORTSMOUTH, INC. D/B/A JOAN G. LOVERING HEALTH CENTER

TABLE OF CONTENTS

| Accountant's Compilation Report | | | | |
|---------------------------------|-------------------------------|-----------|--|--|
| Financial | Statements | | | |
| | atement of Financial Position | | | |
| Sta | atement of Activities | 3 | | |
| Sta | atement of Cash Flows | 4 | | |
| No | otes to Financial Statements | through 7 | | |



ACCOUNTANT'S COMPILATION REPORT

To the Board of Trustees of Feminist Health Center of Portsmouth, Inc.

Management is responsible for the accompanying financial statements of Feminist Health Center of Portsmouth, Inc. (a nonprofit organization), which comprise the statement of financial position as of December 31, 2018, and the related statements of activities and cash flows for the year then ended, and the related notes to the financial statements in accordance with accounting principles generally accepted in the United States of America. We have performed a compilation engagement in accordance with the Statements on Standards for Accounting and Review Services promulgated by the Accounting and Review Services Committee of the AICPA. We did not audit or review the financial statements nor were we required to perform any procedures to verify the accuracy or completeness of the information provided by management. Accordingly, we do not express an opinion, a conclusion, nor provide any form of assurance on these financial statements.

We are not independent with respect to Feminist Health Center of Portsmouth, Inc.

Hampton, New Hampshire June 28, 2019

; FEMINIST HEALTH CENTER OF PORTSMOUTH, INC. D/B/A JOAN G. LOVERING HEALTH CENTER



Statement of Financial Position As at December 31, 2018

ASSETS

| CURRENT ASSETS. | |
|--|---------------------|
| Cash | \$140,817 |
| Accounts receivable | 9,085 |
| Prepaid expenses | 860 |
| Total current assets | <u>150,762</u> |
| PROPERTY AND EQUIPMENT, NET | 405,099 |
| OTHER ASSETS | |
| Closing costs | _ 2,149 |
| TOTAL ASSETS | \$ <u>558.010</u> ~ |
| | |
| LIABILITIES AND NET AS | SETS |
| CURRENT LIABILITIES | |
| Accounts payable | \$ 3,573 |
| Mortgage's payable | 7,899 |
| Line of credit | <u>9,515</u> |
| Total current liabilities | 20,987 |
| LONG-TERM LIABILITIES | |
| Mortgage's payable, less current portion | 122,444 |
| Total liabilities | <u>143,431</u> |
| NET ASSETS | · |
| Without donor restrictions | 391,095 |
| With donor restrictions | 23,484 |
| Total net assets | 414,579 |
| TOTAL LIABILITIES AND NET ASSETS | \$558.010 |

FEMINIST HEALTH CENTER OF PORTSMOUTH, INC. D/B/A JOAN G. LOVERING HEALTH CENTER Statement of Activities

Statement of Activities
As at December 31, 2018

| DRAFT | WITHOUT DONOR | WITH DONOR | , |
|-------------------------------|------------------|---------------|------------|
| • | RESTRICTIONS | RESTRICTIONS | TOTAL |
| SUPPORT AND REVENUE | | | |
| Services provided | \$208,577 | | \$208.577 |
| . Medical supplies | 66.006 | | 66.006 |
| Grants | 139.377 | \$23,484 | 162.861 |
| Donations , | 94.524 | | 94,524 |
| Fundraising | 47.208 | | 47.208 |
| Insurance Settlement | 62.681 | | 62.681 |
| Interest income | . <u>51</u> | | <u>\$1</u> |
| Total support and revenue | 618,424 | 23,484 | 641.908 |
| EXPENSES | | | |
| Program expenses | | _ | |
| Sularies and wages | 291.847 | | 291.847 |
| Physician fees | 20.390 | | 20,390 |
| Clinical services | 3.125 | | 3.125 |
| - Payroll taxes | 21.937 | • | 21.937 |
| Depreciation & Amortization | 27.023 | | 27.023 |
| Utilities | 9.144 | | 9.144 |
| Repairs and maintenance | 5.418 | | 5.418 |
| Telephone | 4.765 | | 4.765 |
| Office supplies and postage | 5.858 | | 5.858 |
| Medical supplies | 21.369 | | 21.369 |
| Contraceptive supplies | 31.997 | | 31,997 |
| Insurance | 16.370 | | 16.370 |
| Printing | 1.173 | | 1,173 |
| Bookkeeping fees | 504 | | 504 |
| Payroll processing fees | 3.925 | • | 3.925 |
| Consulting fees | 6.000 | • | 6.000 |
| Outside services | 1.609 | | 1.609 |
| Employee benefits | 31.185 | | 31.185 |
| Marketing | 4.076 | | 4.076 |
| Auxiliary services | [4,55] | | 14,551 |
| Stall development | 8.151 | 1 | 8.151 |
| Credit card fees | 7.112 | • | 7,112 |
| Memberships/subscriptions | 2.358 | | 2.358 |
| Interest expense | 2.593 | | 2,593 |
| Lah expense | 6.398 | • | 6.398 |
| Equipment expense and repair | 4.585 | • | 4.585 |
| Fundraising expense | 10.519 | | 10.519 |
| Grant expense | 146 | • | 146 |
| Regulatory fees | 1.954 | | 1.954 |
| Bank charges | 167 | | 167 |
| Travel | . 121 | | 121 |
| Total expenses | 566.370 | . 0 | 566.370 |
| Change in net assets | <u>52.054</u> | 23,484 | 75,538 |
| NET ASSETS, BEGINNING OF YEAR | 339,041 | Q | 339,041 |
| NET ASSETS, END OF YEAR | \$391,095 | 523.484 | \$414.579 |

FEMINIST HEALTH CENTER OF PORTSMOUTH, INC. D/B/A JOAN G. LOVERING HEALTH CENTER



Statement of Cash Flows
For the Year Ended December 31, 2018

| CASH FLOWS FROM OPERATING ACTIVITIES | |
|--|-------------|
| Change in net assets | \$ 75,538 |
| Adjustments to reconcile change in net assets to net cash provided by operating activities | |
| Depreciation and amortization | 27,023 |
| Accounts receivable | 14,061 |
| Prepaid expenses | 1,939 |
| Accounts payable | -23,239 |
| NET CASH PROVIDED BY OPERATING ACTIVITIES | 95,322 |
| CASH FLOWS FROM INVESTING ACTIVITIES | · |
| Purchase of fixed assets | <u>-810</u> |
| NET CASH USED BY INVESTING ACTIVITIES | 810 |
| CASH FLOWS FROM FINANCING ACTIVITIES | |
| Mortgage's payable, net | -13,260 |
| Payments on line of credit, net | <u>-985</u> |
| NET CASH USED BY FINANCING ACTIVITIES | -14,245 |
| NET INCREASE IN CASH | 80,267 |
| CASH AT BEGINNING OF YEAR | 60,550 |
| CASH AT END OF YEAR | \$140.817 |

FEMINIST HEALTH CENTER OF PORTSMOUTH, INC. D/B/A JOAN G. LOVERING HEALTH CENTER

Notes to Financial Statements
December 31, 2018



SIGNIFICANT ACCOUNTING POLICIES

Organization and Nature of Activities

Feminist Health Center of Portsmouth, Inc. provides services to women and men of all ages at their facility in Greenland, New Hampshire. The Organization offers a safe, supportive and nonjudgmental environment with access to pregnancy counseling and testing, contraception and abortion services, STD counseling and testing, as well as annual checkups, menopause care, outreach clinics and health education. Their holistic philosophy is grounded in respect, compassion and commitment to medical excellence and choice. Founded in 1908 as "The Feminist Health Center of Portsmouth", we changed our name in 2011 to the "Joan G. Lovering Health Center" in honor of Joan G. Lovering, a New Hampshire pioneer for reproductive rights, and one of our founders. During 2013 the Health Center launched a capital campaign to raise funds for a facility addition and updating and new equipment.

Income Taxes

The Organization is a New Hampshire nonprofit corporation as described in Section 501(c)(3) of the Internal Revenue Code and is exempt from federal and state income taxes, and as such, no tax provisions have been made in the accompanying financial statements.

Feminist Health Center of Portsmouth, Inc. has adopted provisions of the Financial Accounting Board of Accounting Standards Codification (ASC) Top 740-10. The Organization's policy is to evaluate all tax positions on an annual basis in conjunction with the filing of the annual return of organization exempt from income tax. Interest and penalties assessed by income taxing authorities are included in administrative expense. For 2018, there were no penalties or interest assessed or paid. The Organization files informational returns in the U.S. federal and state jurisdictions. The Organization's federal and state informational returns for 2016, 2017 and 2018 are subject to examination by the IRS and state taxing authorities, generally for three years after they were filed.

Method of Accounting and Revenue Recognition

The financial statements of Feminist Health Center of Portsmouth, Inc. have been prepared on the accrual basis of accounting. Revenue is derived from the following principal sources: services, contributions, grants and fundraising activities. Contributions are recognized when received. Revenue from grants is recognized when the grant is awarded. Other service revenue is recognized when earned.

Contributed Services

During the year ended December 31, 2018, the value of contributed services meeting the requirements for recognition in the financial statements was not material and has not been recorded. In addition, many individuals volunteer their time and perform a variety of tasks that assist the Organization at the facility, but these services do not meet the criteria for recognition as contributed services.

Estimates

The preparation of the financial statements in conformity with generally accepted accounting principles in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Accordingly, actual results could differ from those estimates.

Property and Equipment

Property and equipment are recorded at cost or, if donated, at fair market value at date of donation. Depreciation is computed on the estimated useful lives of the assets using the straight-line method as follows:

| Building | 3-1 years |
|------------------------|-------------|
| Building improvements | 10-31 years |
| Equipment | S-7 years |
| Furniture and fixtures | 7 years |

FEMINIST HEALTH CENTER OF PORTSMOUTH, INC. D/B/A JOAN G. LOVERING HEALTH CENTER

Notes to Financial Statements
December 31, 2018
Continued

expense as incurred; major renewals and betterments are capitalized. The Organization's depreciation expense was \$26,865.

Recent Accounting Standard Adopted

In August 2016, the Financial Accounting Standards Board ("FASB") issued ASU No. 2016-14, Not-for-Profit Entities (Topic 958) Presentation of Financial Statements of Not-for Profit Entities. ASU 2016-14 requires not-for-profits to present on the face of the statement of financial position amounts for two classes of net assets at the end of the period.

ASU 2016-014 is effective for the fiscal years beginning after December 15, 2017, and interim periods within fiscal years, beginning after December 15, 2018.

Financial Statement Presentation

Feminist Health Center of Portsmouth, Inc. presents its financial statements in accordance with the Financial Accounting Standards Board (FASB) in its Statement of Financial Accounting Standards, Financial Statements of Not-for-Profit Organizations. Accordingly, the Organization reports information regarding its financial position and activities according to two classes of net assets: without donor restrictions and with donor restrictions.

- Without donor restricted net assets represent net assets that are not subject to donor-imposed stipulations.
- With donor restricted net assets represent contributions and grants for which donor/grantorimposed restrictions have not been met and for which the ultimate purpose of the proceeds is
 not permanently restricted or represent contributions and grants for which donor/grantor
 restrictions require that the corpus be invested in perpetuity and only the income be made
 available for program operations, in accordance with donor restrictions.

Cash and Cash Equivalents

For purposes of the statement of cash flows, the Organization considers all highly liquid investments available for current use with an initial maturity of three months or less to be cash equivalents.

Accounts Receivable

The Organization uses the direct write-off method for uncollectible accounts. Accounts are reviewed regularly.

NOTE 2 PROPERTY AND EQUIPMENT

Property and equipment schedule is as follows:

| Land and improvements | \$ 45,480 |
|-------------------------------|----------------|
| Building | 161,422 |
| Building improvements | 215,460 |
| Medical equipment | 101,437 |
| Office equipment | 44,813 |
| Furniture and fixtures | 24,172 |
| New building addition | <u>356,301</u> |
| • | 949,085 |
| Less Accumulated depreciation | <u>543,986</u> |
| | \$405,099 |

NOTE 3 MORTGAGE PAYABLE

- a) Mortgage payable, \$88,242, (\$3,899 due within one year) represents a mortgage due Optima Bank with a rate of 4.99%. The mortgage is secured by property.
- b) Mortgage payable, \$42,101, (\$4,000 due within one year) represents a mortgage due Optima Bank with a rate of 4.50%.

FEMINIST HEALTH CENTER OF PORTSMOUTH, INC. D/B/A JOAN G. LOVERING HEALTH CENTER

Notes to Financial Statements December 31, 2018 Continued



Line of credit, \$9,515, represents a line of credit due Optima Bank at prevailing market rates.

NOTE 5 INTEREST EXPENSE

The Organization paid \$2,593 in interest expense during the year ended December 31, 2018. No interest was capitalized during the year.

NOTE 6 COMPENSATED ABSENCES

Compensated absences amount cannot be reasonably estimated as of December 31, 2018.

NOTE 7 LIQUIDITY

The following reflects the Organization's financial assets as of December 31, 2018, reduced by amounts not available for general use because of contractual or donor-imposed restrictions within one year of the statement of financial position date.

Financial assets \$140,817

Less those unavailable for general expenditures within one year, due to:

Contractual or Donor imposed restrictions

Restricted by Donor with purpose or donor restrictions -23,484

Financial assets available to meet cash needs for general Expenditures within one year

\$117,333

NOTE 8 EVALUATION OF SUBSEQUENT EVENTS

Feminist Health Center of Portsmouth, Inc. has evaluated all subsequent events through June 28, 2019, the date the financial statements were available to be issued, and determined that any subsequent events that require recognition or disclosure were considered in the preparation of the financial statements.



Board of Directors Listing

| Position | Member Name |
|------------|--|
| Chair | Mary Toumpas |
| Vice Chair | Caitlin Delaney |
| Secretary | R. Will Lusenhop, M.S.W., Ph.D., Licsw |
| Treasurer | Michael Murphy, CPA |
| Member | Katherine Robart Bal |
| Member | Christie Davis |
| Member | Peggy Lamb |
| Member | Eleanor Mackenzie |
| Member | Cynthia Bear |

LISA LEACH

PROFESSIONAL SUMMARY

Driven healthcare administrator with 10 years' experience in operations management combined with 11 years' experience as a certified nuclear medicine technologist seeking to leverage expertise to take next career step. Accomplished in designing and actualizing strategies to improve organizational performance, revenue generation and profitability, and teamwork. Demonstrated leadership skills that align objectives and guide teams towards the achievement of organizational goals and the continued delivery of high quality healthcare services.

SKILLS

Operations Management
Program Development
Lean Six Sigma and Lean Project Management
Complex Statistical Analysis

Performance Optimization
Quality Assurance
Budget Administration
Staff Development and Mentorship

WORK HISTORY

YORK HOSPITAL

Practice Manager 1 York, Maine 1 July 2017 - Current

- Manages the daily operations of OBGYN and Pediatrics physician practices. Includes physicians, advance
 practice providers, and support staff in multiple practice locations.
- Oversees the budgeting process for the practices to plan for capital needs, practice development, and growth opportunities.
- Provides monthly financial reporting and data analysis for the practices.
- Oversees regulatory compliance and local organizational policies and procedures.

HCA PHYSICIAN SERVICES

Area Practice Manager | Portsmouth, New Hampshire | June 2014 - October 2016

- Direct daily activities within various physician practices; manage net revenues up to \$5M.
- Plan. develop, and execute strategies to achieve operational, financial, and organizational goals.
- Complete needs-based assessments to identify opportunities for growth, enhance work flows, cut costs, improve practice positioning, and penetrate new service markets.
- Maintain community outreach and public relations programs to strengthen relationships with the public.
- Leverage Lean Six Sigma expertise to improve organizational performance and bridge gaps between management and operations; propose solutions to managing leadership to improve practice operations.

WENTWORTH-DOUGLASS HOSPITAL

Multi-Modality Supervisor V Dover, NH V July 2005 - October 2013

- Provided leadership to healthcare professionals across 3 hospital locations.
- Established strategy and business plans for ultrasound, nuclear medicine, and PET/CT modalities within the Imaging Services Department.
- Devised, actualized, and oversaw Lean Six Sigma and Lean projects to increase exam metrics and revenue.
- Drove patient satisfaction benchmarks by motivating and mentoring staff, providing education and transparency, and heading stakeholder analysis.
- Eliminated non-patient care overtime hours, adjusted hours of operation to match patient demand, controlling inventory and purchasing, and designing cross-training initiatives to cut expenses.
- Successfully partnered with human resource professionals to align objectives and achieve business plan
 goals while enhancing productivity and performance.

PORTSMOUTH REGIONAL HOSPITAL

Nuclear Medicine Technologist | Portsmouth, NH | July 2001 - July 2005

- Prepared, administered, and measured radioactive isotopes to produce diagnostic scans and images to diagnose and treat diseases.
- Designed and instituted new processes and standards for outpatient and inpatient diagnostic exams to achieve and exceed department goals.
- Trained, mentored, and precepted new employees on procedures, best practices, and hospital policies.
- Maintained state and federal compliance, facilitated state inspections, and spearheaded quality assurance and performance programs to meet state regulation requirements.

MASSACHUSETTS GENERAL HOSPITAL

Clinical Research Technologist + Boston, MA 1 July 2000 - July 2001

- Managed blood specimens for oncology clinical trials.
- Processed specimens for sample storage and assay.
- Developed extensive Access database to organize specimen collection, processing, and storage and to create efficient centralized records system.

EDUCATION

M.H.A. Healthcare Administration

New England College

Henniker, NH 1 2009

BACHELOR OF SCIENCE Biology

Salem State University

Salem, MA | 1995

Concentration in Nuclear Medicine Technology

AFFILIATIONS

American College of Healthcare Executives (ACHE)
Society of Nuclear Medicine (NMTCB)
Medical Group Management Association (MGMA)

CERTIFICATIONS

Supervisory Skills Certificate . University of New Hampshire, Durham, NH
Leadership Certificate . Bruce Mast & Associates, Portsmouth, NH
Certified Nuclear Medicine Technologist . Nuclear Medicine Technology Certification Board

CONTRACTOR NAME

Key Personnel

| Name | Job Title | Salary | % Paid from this Contract | Amount Paid from | | |
|------------|--------------------|------------------|------------------------------|------------------|--|--|
| Lisa Leach | Executive Director | \$ 73,000 | 0% | \$0 | | |
| | | | | | | |
| | | | | | | |
| | | - | | <u> </u> | | |
| | | | | | | |

(B) 8/20/19

New Hampshire Department of Health and Human Services Family Planning Services



State of New Hampshire Department of Health and Human Services Amendment #3 to the Family Planning Services

This 3rd Amendment to the Family Planning Services contract (hereinafter referred to as "Amendment #3") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Lamprey Health Care, Inc. (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 207 South Main Street, Newmarket, NH 03857.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on November 8, 2017, (Item #21A), as amended on June 19, 2019, (Late Item #78), and as amended on December 18, 2019, (Item # 16), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$922,928.
- Modify Exhibit B, Amendment #2 Method and Conditions Precedent to Payment, Section 4, Subsection 4.1 to read:
 - 4.1. Payment shall be on a cost reimbursement basis for actual expenditures incurred in the fulfillment of this Agreement, and shall be in accordance with the approved line items as specified in Exhibit B-1, Exhibit B-2, Exhibit B-3, Exhibit B-4, Exhibit B-5 Budget Amendment #2, Exhibit B-6 Budget Amendment #3, Exhibit B-7 Budget Amendment #2 and Exhibit B-8 Budget Amendment #2.
- 3. Modify Exhibit 8-6 Amendment #2 Budget, Family Planning Funds, State Fiscal Year 2021 by replacing in its entirety with Exhibit 8-6 Amendment #3 Budget, Family Planning Funds, State Fiscal Year 2021, which is attached hereto and incorporated by reference herein.

Contractor Initial Date 6/2/2010

New Hampshire Department of Health and Human Services Family Planning Services



All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #3 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire

Department of Health and Human Services

Name: Lisa Morris Title: Director

Lamprey Health Care, Inc.

6272020

Name: Title:

Lamprey Health Care, Inc.

Amendment #3

RFA-2018-DPHS-03-FAMIL-06-A03

Page 2 of 3





The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

| 06/09/20 | | Catherine Pinos |
|---|-----------------|--|
| Date | Name: Title: | Catherine Pinos, Attorney |
| I hereby certify that the foregoing the State of New Hampshire at the | | pproved by the Governor and Executive Council of (date of meeting) |
| | OFFICE | OF THE SECRETARY OF STATE |
| Date | Name: Title: | |

Page 1 of 1

| New Harnon | hire Department | of Health and I | durana Bendea |
|------------|-----------------|-----------------|---------------|

Budget Request for: FANLLY PLANSES

| 《广西》。 | Management of the Program Cost security Security | | | | | | | وونفك | والمعارف والمالة | | | | | |
|--|--|----------------------|---------------|------|----------------|------------------|-----------------|----------------|------------------|--------------|----------------|------------------|----------------|----------------|
| Line Bern Standard Same | A HOPE STATE | SE Indicact for such | Later . Com | F 21 | Direct 1973(1) | - | Indirect DCD | " IS THE STATE | - | Oraci Car. | - Palend | rect 5" | - | Term - Vil |
| 1 TOTAL STRIPLY AND STREET | \$ 334,777.30 | <u> </u> | 334,927,30 | 1 | 177,392,38 | 3 | | \$ 177,392,36 | 1 | 157 534.94 | 1 | . 1 | 1 | 157.534.94 |
| L Employee Benefits | \$ 80,975,50 | 1 | 80,976,50 | 13 | \$4,037,03 | 3 | · · · · · | \$ \$4,037,03 | | 26,938,47 | | 1 | - | 26,939,47 |
| Consultants | 1,464,02 | 5 . | 7,464,02 | 13 | 7,464,02 | | | 7,484,02 | | | - | - | • | |
| . Equipment: | \$. | \$ · | • | 1 5 | | 3 | | | 1 | | - | | ╌ | |
| Rental | | i | 1 | 1 | | 1 | | <u>.</u> | 3 | | - | | ŧ | |
| Repair and Maintenance | S 054.36 | | 205,36 | 1.5 | 255,36 | 1 | | \$ 955,36 | 3 | - | i | | - | |
| Purchase/Depreciation | \$ 1,088,00 | \$ - 1 | 1,065,00 | | 1,085.00 | | 1 | 1,088,00 | | | 5 | - : | ŧ | |
| 5. Supplies: | \$ | 1 | | 13- | | 3 | - | 1 | 3 | | ₹ | | • | |
| Educational | \$ | \$ | s . | 11. | | 3: | | • | • | | - | 1.0 | ╌ | |
| Lab | 1 | 1 | 3 | 1 | | 1 | | • | | | : - | | : | |
| Pharmacy | \$ | 5 . | <u> </u> | 1 1 | | 1 | | • | | | - | | • | |
| Medical | \$ 21,019,65 | 3 | 21,019,65 | | 6.519.65 | | | \$ 8,519,65 | | 12,500,00 | • | -: | • | 12,500,00 |
| Office | \$ 984.07 | 3 | \$ P66,87 | 13 | 968.97 | | - : 1 | \$ 968,97 | 1 | 74-704-70 | - | - | . - | |
| Travel | \$ 1,800,00 | | 1,800,00 | | 1,800,00 | | | 1,600,00 | | | + | | : - | |
| . Occupancy | \$ 21,043,06 | | \$ 21,043,05 | | 21,043,05 | | | \$ 21,043,05 | | | • | | ÷ | |
| Current Expenses | 1 | <u> </u> | 1 | 1 | | ٠. | | 8 | + | | + | - | ÷ | |
| Telegrore | š . | 5 | | 13 | | 1 | | | 1 | | - | | ÷ | |
| Postage | 3 | \$ | | H | - | H: | - :- | : : | + | | | $-\div$ | ÷ | |
| Subscriptions | \$ | \$ | | 13 | | 1 | | | | | • | | ÷ | |
| Audit and Lectal | 3 | 1 : 1 | . | 11 | | 1 . . | | | - | | | | : | |
| Inturance | 1 | <u> </u> | \$ | 1. | | - | | . | + | · | • | - | ÷ | - - |
| Board Expenses | <u> </u> | 3 . | • | 1. | | H | | | + | | +- | -: | ÷ | |
| i. Software | \$. | <u>:</u> | 1 | 1 | | + | : | | - | | | - :- | • | _ <u> </u> |
| 10. Mark eting/Communications | 3 | : 1 | | 1 | | ٠. | | • | ٠. | | • | | - | <u> </u> |
| 1). Staff Education and Training | \$ 4,332,59 | | \$ 4,332,59 | 1 | 2,000,00 | ٠. | | 2,000,00 | ! ! | 2,332,59 | • | · | • | |
| 2. Subcontracts/Acreements | \$ | 5 | 1 | + | | ٠. | | * ******* | ٠. | 233237 | - | | :- | 2,332.59 |
| 13. Other (specific details mandatory): | | | . | 1. | | H. | | • | ٠. | <u>-</u> - | • | | • | |
| +R/IT Support | \$ 14,267,56 | ŧ . | \$ 14,267,56 | 1 | 14,267,56 | [- | | § 14.267,56 | 1 . | | - | | : | |
| Admin/Finance Allocation | \$ 31 105 00 | | \$ 31,106,00 | | 31,106,00 | | | \$ 31,106,00 | | | - | | • | <u> </u> |
| Clinical Support Affocation (Billing/HIM/Of) | \$ 41,831,39 | | \$ 41,831,39 | | 41,831,39 | | | 6 41,831,39 | | | <u> </u> | | • | - |
| TOTAL | 5 561,779,30 | | \$ 561,779,39 | | 362,473,38 | | : | \$ 382,473,38 | | 129,36E,00 | • | - | • | **** |
| | | • • • | | | | • | • | a 362,4/3,36 | 1.3 | 107,390,90 | | | | 199,306,00 |

Lamprey House Care RFA-2016-DPHS-63-FAMIL-06-AD3 Buthin S-6, Amendment A3 Budget Fundy Pletting Funds

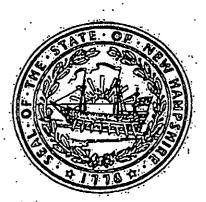
State of New Hampshire Department of State

CERTIFICATE.

This william M. Gordiner, Scoretary of State of the State of New Hampshire, do hereby certify that LAMPREY HEALTH CARE, INC. is a New Hampshire: Nonprolit. Composition, registered to transact business in New Hampshire on August 16, 1971. I further teentify that all-fees and documents required by the Secretary of State's office have been required and is in good standing as far as this office have been required.

Business:10::66382

Certificate Number ::0004496055



IN TESTIMONY WHEREOR:

I hereto set my hand and cause to be affixed
the Seat of the Sant, of New Hampahire.

thisti lith day of: April A.D. 2019.

William M. Gardnor

Secretary of State

CERTIFICATE OF AUTHORITY

| I, Thomas Christopher Drew, hereby certify that: (Name of the elected Officer of the Corporation/LLC; ca | nnot be contract signatory) |
|---|--|
| Tam a duly elected Clerk/Secretary/Officer of Lamprey Health (Corporation/L.) | |
| 2. The following is a true copy of a vote taken at a meeting of the held on March 25, 2020, at which a quorum of the Directors/sha (Date) | e Board of Directors/shareholders, duly called and reholders were present and voting. |
| VOTED: That Gregory A. White, Chief Executive Officer (may list (Name and Title of Contract Signatory) | st more than one person) |
| is duly authorized on behalf of Lamprey Health Care, Inc. to ento (Name of Corporation/ LLC) | er into contracts or agreements with the State |
| of New Hampshire and any of its agencies or departments and fur agreements and other instruments, and any amendments, revision judgment be desirable or necessary to effect the purpose of this | sions, or modifications thereto, which may in his/he |
| 3. I hereby certify that said vote has not been amended or repedate of the contract termination to which this certificate is attacted as from the date of this Certificate of Authority. I further contracted and that they have full authority to bind the corporation authority of any listed individual to bind the corporation in contimitations are expressly stated herein. | ched. This authority remains valid for thirty (30) ertify that it is understood that the State of New on(s) listed above currently occupy the position(s) on. To the extent that there are any limits on the |
| Dated: June 2, 2020 | Signature of Elected Officer Name: Thomas Christopher Drew Title: Secretary |
| STATE OF NEW HAMPSHIRE | |
| County of | |
| The foregoing instrument was acknowledged before me this | day of, 20, |
| By(Name of Elected Clerk/Secretary/Officer of the Agency) | |
| | (Notary Public/Justice of the Peace) |
| (NOTARY SEAL) | • |
| Commission Expires: | |

ASTOBERT



CERTIFICATE OF LIABILITY INSURANCE

7/1/2020

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER. AND THE CERTIFICATE HOLDER.

| R | EPRESENTATIVE OR PRODUCER, A | | | | ,,,, | CONTRACT | DETTTEEN | THE ISSUING INSURER(S), A | UTHORIZED | | | |
|---------------------------------------|--|---|----------------------|---|--------------------|--|---|---|----------------------------|--|--|--|
| lf th | PORTANT: If the certificate holds SUBROGATION IS WAIVED, subjected in certificate does not confer rights | ct to | the | terms and conditions of | the po | licy, certain | policies may | NAL INSURED provisions or by require an endorsement. A s | e endorsed. tatement on | | | |
| PRO | DUCER License # 1780862 | | | | CONTA NAME: | ст | | | | | | |
| HUB International New England | | | | | | o, Ext): (207) 8 | 329-3450 | FAX (AIC, No):(207) | 829-6350 | | | |
| | US Route 1 berland Foreside, ME 04110 | | | | E-MAIL AOORESS: | | | | | | | |
| · · · · · · · · · · · · · · · · · · · | | | | | | INSURER(S) AFFORDING COVERAGE NAIC # | | | | | | |
| | | | | | | INSURER A : Philadelphia Indomnity Insurance Company 18 | | | | | | |
| INSL | RED | | | | | | | surance Company | 44326 | | | |
| | Lamprey Health Care, Inc. | | | | INSURE | RC: | | | Ì | | | |
| | 207 South Main Street | | | | INSURE | RD: | | | | | | |
| | Newmarket, NH 03857 | | | | INSURE | RE: | | | | | | |
| | | | | <u> </u> | INSURER F: | | | | | | | |
| CO | VERAGES CEF | TIFI | CATI | E NUMBER: | | | | REVISION NUMBER: | | | | |
| C | IIS IS TO CERTIFY THAT THE POLICI DICATED. NOTWITHSTANDING ANY I ERTIFICATE MAY BE ISSUED OR MAY ICLUSIONS AND CONDITIONS OF SUCH | PER POLI | IREM TAIN CIES | ENT, TERM OR CONDITIO THE INSURANCE AFFOR LIMITS SHOWN MAY HAVE | N OF A | NY CONTRAC 7 THE POLIC REDUCED BY | CT OR OTHEF IES DESCRIB PAID CLAIMS | R DOCUMENT WITH RESPECT TO BED. HEREIN IS SUBJECT TO ALL | WHICH THIS | | | |
| LTR | TYPE OF INSURANCE | ADDL | SUBR | POLICY NUMBER | | POLICY EFF (MM/DD/YYYY) | POLICY EXP (MM/DD/YYYY) | LIMITS | | | | |
| Α | X COMMERCIAL GENERAL LIABILITY CLAIMS-MADE X OCCUR | | | PHPK2149654 | | 7/1/2020 | 7/1/2021 | EACH OCCURRENCE \$ DAMAGE TO RENTED PREMISES (Ea occurrence) \$ | 1,000,000 100,000 | | | |
| | | | | | | | | MED EXP (Any one person) \$ | 5,000 | | | |
| | | | | | | | | PERSONAL & ADV INJURY \$ | 1,000,000 | | | |
| | GEN'L AGGREGATE LIMIT APPLIES PER: | | | | | | | GENERAL AGGREGATE \$. | 3,000,000 | | | |
| | POLICY PRO LOC | | | | | | | PRODUCTS - COMPIOP AGG S | 3,000,000 | | | |
| | AUTOMOBILE LIABILITY | | | | | | W-1 | COMBINED SINGLE LIMIT (Ea accident) \$ | | | | |
| | ANY AUTO | | | | | | | BODILY INJURY (Per person) \$ | | | | |
| | OWNED SCHEDULED AUTOS | | | | | | | BODILY INJURY (Per accident) \$ | | | | |
| | HIRED ONLY AUTOS ONLY | | | | | , | PROPERTY DAMAGE (Per accident) \$ | | | | | |
| | | | <u> </u> | | | | | s | | | | |
| | UMBRELLA LIAB OCCUR | | i | | | | · · | EACH OCCURRENCE \$ | | | | |
| | EXCESS LIAB CLAIMS-MADE | | | | | | | AGGREGATE \$ | | | | |
| | DED RETENTION \$ | <u> </u> | <u> </u> | | | | | <u> </u> | , | | | |
| В | WORKERS COMPENSATION AND EMPLOYERS' LIABILITY | | | | | | X PER OTH- | | | | | |
| | ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) | N/A | WCA00545408 | | | 7/1/2020 | 7/1/2021 | E.L. EACH ACCIDENT \$ | 500,000 | | | |
| | | | İ | | | | | E.L. DISEASE - EA EMPLOYEE \$ | 500,000 | | | |
| | If yes, describe under DESCRIPTION OF OPERATIONS below | <u> </u> | ļ | | | | | E.L. DISEASE - POLICY LIMIT \$ | 500,000 | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| DES Evid | RIPTION OF OPERATIONS / LOCATIONS / VEHIC ence of General Liability and Workers | LES (| ACORU Densa | 0 101, Additional Remarks Schedu tion coverage. | ile, may b | e attached if mor | e space is requir | red) | - ' | | | |
| | | | | | | | | | | | | |
| | | | | | | | | | | | | |
| CEI | RTIFICATE HOLDER | | | | CANO | ELLATION | | | | | | |
| NH DHHS 129 Pleasant Street | | | | | | SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. | | | | | | |
| | Concord, NH 03301 | | | AUTHORIZED REPRESENTATIVE AND TWITZ | | | | | | | | |

LAMPREY HEALTH CARE

Where Excellence and Caring go Hand in Hand

Our Mission

The mission of Lamprey Health Care is to provide high quality primary medical care and health related services, with an emphasis on prevention and lifestyle management; to all individuals regardless of ability to pay.

- We seek to be a leader in providing access to medical and health services that improve the health status of the individuals and families in the communities we serve.
- Our mission is to remove barriers that prevent access to care; we strive to eliminate such barriers as language, cultural stereotyping, finances and/or lack of transportation.
- Lamprey Health Care's commitment to the community extends to providing and/or coordinating access to a full range of comprehensive services.
- Lamprey Health Care is committed to achieving the highest level of patient satisfaction through a personal and caring approach and exceeding standards of excellence in quality and service.

Our Vision

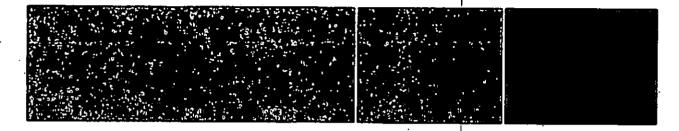
- We will be the outstanding primary care choice for our patients, our communities and our service area, and the standard by which others are judged.
- We will continue as pacesetter in the use of new knowledge for lifestyle improvement, quality of life.
- . We will be a center of excellence in service, quality and teaching.
- We will be part of an integrated system of care to ensure access to medical care for all individuals and families in our communities.
- We will be an innovator to foster development of the best primary care practices, adoption of the tools of technology and teaching.
- We will establish partnerships, linkages, networks and referrals with other organizations to provide access to a full range of services to meet our communities' needs.

Our Values

- · We exist to serve the needs of our patients.
- We value a positive earing approach in delivering patient services.
- We are committed to improving the health and total well-being of our communities.
- . We are committed to being proactive in identifying and meeting our communities' health care needs.
- We provide a supportive environment for the professional and personal growth, and healthy lifestyles
 of our employees.
- We provide an atmosphere of learning and growth for both patients and employees as well as for those seeking training in primary care.
- We succeed by utilizing a team approach that values a positive, constructive commitment to Lamprey Health Care's mission.

Affirmed 12/19/2018





LAMPREY HEALTH CARE Where Excellence and Caring go Hand in Hand

CONSOLIDATED FINANCIAL STATEMENTS

and

REPORTS IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS AND THE UNIFORM GUIDANCE

September 30, 2018 and 2017

With Independent Auditor's Report



INDEPENDENT AUDITOR'S REPORT

Board of Directors
Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc.

Report on Consolidated Financial Statements

We have audited the accompanying consolidated financial statements of Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc., which comprise the consolidated balance sheets as of September 30, 2018 and 2017, and the related consolidated statements of operations, changes in net assets and cash flows for the years then ended, and the related notes to the consolidated financial statements.

Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with U.S. generally accepted accounting principles; this includes the design, implementation and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with U.S. generally accepted auditing standards and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Board of Directors Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc. Page 2

Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc. as of September 30, 2018 and 2017, and the results of their operations, changes in their net assets and their cash flows for the years then ended in accordance with U.S. generally accepted accounting principles.

Other Matter

Our audit was conducted for the purpose of forming an opinion on the consolidated financial statements as a whole. The accompanying consolidating balance sheets as of September 30, 2018 and 2017, and the related consolidating statements of operations and changes in net assets for the years then ended, are presented for purposes of additional analysis rather than to present the financial position and changes in net assets of the individual entities, and are not a required part of the consolidated financial statements. The accompanying schedule of expenditures of federal awards, as required by Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards, is presented for purposes of additional analysis and is not a required part of the consolidated financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the consolidated financial statements. The information has been subjected to the auditing procedures applied in the audit of the consolidated financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the consolidated financial statements or to the consolidated financial statements themselves, and other additional procedures in accordance with U.S. generally accepted auditing standards. In our opinion, the information is fairly stated, in all material respects, in relation to the consolidated financial statements as a whote.

Other Reporting Required by Government Auditing Standards

In accordance with Government Auditing Standards, we have also issued our report dated December 19, 2018 on our consideration of Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc.'s internal control over financial reporting and on our tests of their compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is solely to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the effectiveness of Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc.'s internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with Government Auditing Standards in considering Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc.'s internal control over financial reporting and compliance.

Berry Dunn McMeil & Bules, LLC

Portland, Maine December 19, 2018

Consolidated Balance Sheets

September 30, 2018 and 2017

ASSETS

| | <u>2018</u> | <u> 2017</u> |
|---|----------------------|----------------------|
| Current assets | | • |
| Cash and cash equivalents | \$ 1,341,015 | \$ 1,196,504 |
| Patient accounts receivable, less allowance for uncollectible | | |
| accounts of \$254,097 in 2018 and \$233,455 in 2017 | 1,330,670 | 1,071,115 |
| Grants receivable | 228,972 | 476,151 |
| Other receivables | 172,839 | |
| Inventory | 72,219 | 63,579 |
| Other current assets | <u>139,568</u> | <u>160,946</u> |
| Total current assets | 3,285,283 | 3,053,652 |
| Investment in limited liability company | 22,590 | 20,298 |
| Assets limited as to use | 3,205,350 | 3,425,833 |
| Property and equipment, net | 7,584,923 | <u>7.870.894</u> |
| Total assets | \$ <u>14.098,146</u> | \$ <u>14.370.677</u> |
| LIABILITIES AND NET ASSETS | } | |
| Current liabilities | | |
| Accounts payable and accrued expenses | \$ 438,830 | \$ 396,284 |
| Accrued payroll and related expenses | 919,690 | 880,477 |
| Deferred revenue | 117,696 | 89,040 |
| Current maturities of long-term debt | 102.014 | 97.502 |
| Total current liabilities | 1,578,230 | - 1,463,303 |
| Long-term debt, less current maturities | 2,134,337 | 2,243,339 |
| Market value of interest rate swap | 13.404 | <u>13.769</u> |
| Total liabilities | 3,725,971 | 3,720,411 |
| Net assets | | |
| Unrestricted | 9,951,659 | 10,176,258 |
| Temporarily restricted | 420,516 | 474.008 |
| Total net assets | 10.372.175 | 10,650,266 |
| Total liabilities and net assets | \$ <u>14.098,146</u> | \$ <u>14.370.677</u> |
| | : | |

The accompanying notes are an integral part of these consolidated financial statements.

Consolidated Statements of Operations

Years Ended September 30, 2018 and 2017

| | 2018 | <u>2017</u> |
|---|-------------------|--------------------|
| Operating revenue | | |
| Patient service revenue | * 0.43C.405 | * 0.000 700 |
| Provision for bad debts | (354,460) | \$ 8,906,722 |
| | 1394.480) | (274.770) |
| Net patient service revenue | 9,071,725 | 8,631,952 |
| Grants, contracts and contributions | 5,638,925 | 5,262,945 |
| Other operating revenue | 769,240 | 877,054 |
| Net assets released from restrictions for operations | 118,447 | |
| | | -101100 |
| Total operating revenue | 15,498,337 | 14.847.141 |
| | | |
| Operating expenses | İ | • |
| Salaries and wages | 9,941,188 | 9,361,791 |
| Employee benefits | 1,688,571 | 1,860,717 |
| Supplies | 715,862 | 593,252 |
| Purchased services | 1,569,327 | 1,526,562 |
| Facilities | 594,355 | 589,108 |
| Other operating expenses | 537,414 | 590,580 |
| Insurance | 143,338 | 137,232 |
| Depreciation | 459,716 | 444,584 |
| Interest | 96,431 | 117,623 |
| . \ | ļ ———— | |
| Total operating expenses | <u>15,746,202</u> | 15,221,449 |
| Deficiency of revenue over expenses | (247,865) | (374,308) |
| Change in fair value of financial instrument | 365 | 31.004 |
| Net assets released from restrictions for capital acquisition | 22,901 | <u> 175.595</u> |
| | | |
| Decrease in unrestricted net assets | \$ (224,599) | \$_(167,709) |
| · | · ——· | |

Consolidated Statements of Changes In Net Assets

Years Ended September 30, 2018 and 2017

| | 2018 | 2017 |
|--|---|---|
| Unrestricted net assets Deficiency of revenue over expenses Change in fair value of financial instrument Net assets released from restrictions for capital acquisition | \$ (247,865) 366 22,901 | \$ (374,308) 31,004 175,595 |
| Decrease in unrestricted net assets | (224,599) | (167.709) |
| Temporarily restricted net assets Provision for uncollectible pledges Contributions Grants for capital acquisition Net assets released from restrictions for operations Net assets released from restrictions for capital acquisition Decrease in temporarily restricted net assets | 71,205 16,651 (118,447) (22,901) | (1,100) 77,771 166,366 (75,190) (175,595) |
| Change in net assets | (278,091) | (175,457) |
| Net assets, beginning of year | 10,650,266 | 10.825.723 |
| Net assets, end of year | \$ <u>10,372,175</u> | \$ <u>10.650.266</u> |

Consolidated Statements of Cash Flows

Years Ended September 30, 2018 and 2017

| | 2018 | <u> 2017</u> |
|---|---------------------|---------------------|
| Cash flows from operating activities | | - |
| Change in net assets | \$ (278,091) | \$ (175,457) |
| Adjustments to reconcile change in net assets to net cash | | • |
| provided (used) by operating activities | | |
| Provision for bad debts | 354,460 | 274,770 |
| Depreciation | 469,716 | 444,584 |
| Equity in earnings of limited liability company | (2,292) | (4,094) |
| Change in fair value of financial instrument | (365) | (31,004), |
| Grants for capital acquisition | (16,651) | (166,366) |
| Write off of uncollectible pledges | | 1,100 |
| (Increase) decrease in the following assets: | <u> </u> | |
| Patient accounts receivable | (614,015) | (267,849) |
| Grants receivable | 247,179 | • |
| Other receivable | (87,482) | |
| Inventory | (8,640) | |
| Other current assets | 21,378 | |
| Increase in the following liabilities: | 21,070. | (05,074) |
| Accounts payable and accrued expenses | 42,546 | 169,240 |
| Accrued payroll and related expenses | 39,213 | 64,025 |
| , , , , , , , , , , , , , , , , , , , | · | , |
| Deferred revenue | <u> 28,656</u> | <u>4,517</u> |
| Net cash provided (used) by operating activities | 185.612 | (4,708) |
| Cash flows from investing activities | | , |
| Increase in designated funds | (155,880) | (591,411) |
| Release of designated funds | 376,363 | 740,479 |
| Capital acquisitions | (173,745) | (320,244) |
| Capital adjustations | | |
| Net cash provided (used) by investing activities | 46,738 | (171.176) |
| Cash flows from financing activities | | • |
| Grants for capital acquisition | 16,651 | 166,366 |
| | | |
| Principal payments on long-term debt | (104,490) | <u>(91,817)</u> |
| Net cash (used) provided by financing activities | <u>(87,839</u>) | <u>· 74.549</u> |
| Net increase (decrease) in cash and cash equivalents | 144,611 | (101,335) |
| Cash and cash equivalents, beginning of year | 1.196.504 | 1.297.839 |
| Cash and cash equivalents, end of year | \$ <u>1,341,015</u> | \$ <u>1.196.504</u> |
| Supplemental disclosure of cash flow information Cash paid for interest | \$ 96,431 | \$ 117,623 |

Notes to Consolidated Financial Statements

September 30, 2018 and 2017

Organization

Lamprey Health Care, Inc. (LHC) is a not-for-profit corporation organized in the State of New Hampshire. LHC is a Federally Qualified Health Center (FQHC) whose primary purpose is to provide high quality family health, medical and behavioral health services to residents of southern New Hampshire without regard to the patient's ability to pay for these services.

Subsidiary

Friends of Lamprey Health Care, Inc. (FLHC) is a not-for-profit corporation organized in the State of New Hampshire. FLHC:s primary purpose is to support LHC. FLHC is also the owner of the property occupied by LHC's administrative and program offices in Newmarket, New Hampshire. LHC is the sole member of FLHC.

1. Summary of Significant Accounting Policies

Principles of Consolidation

The consolidated financial statements include the accounts of LHC and its subsidiary, FLHC (collectively, the Organization). All significant intercompany balances and transactions have been eliminated in consolidation.

Use of Estimates

The preparation of financial statements in conformity with U.S. generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements. Estimates also affect the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Income-Taxes -

Both LHC and FLHC are public charities under Section 501(c)(3) of the Internal Revenue Code. As public charities, the entities are exempt from state and federal income taxes on income earned in accordance with their tax-exempt purposes. Unrelated business income is subject to state and federal income tax. Management has evaluated the Organization's tax positions and concluded that the Organization has no unrelated business income or uncertain tax positions that require adjustment to the consolidated financial statements.

Cash and Cash Equivalents

Cash and cash equivalents consist of demand deposits and petty cash funds.

Notes to Consolidated Financial Statements

September 30, 2018 and 2017

Allowance for Uncollectible Accounts

Patient accounts receivable are stated at the amount management expects to collect from outstanding balances. Patient accounts receivable are reduced by an allowance for uncollectible accounts. In evaluating the collectibility of patient accounts receivable, the Organization analyzes its past collection history and identifies trends for all funding sources in the aggregate. In addition, patient balances in excess of 120 days are 100% reserved. Management regularly reviews revenue and payer mix data in evaluating the sufficiency of the allowance for uncollectible accounts. Amounts not collected after all reasonable collection efforts have been exhausted are applied against the allowance for uncollectible accounts.

A reconciliation of the allowance for uncollectible accounts follows:

| • | <u>2018</u> | . <u>2017</u> |
|---|------------------------------------|-------------------------------------|
| Balance, beginning of year Provision Write-offs | \$ 233,455 354,460 (333,818) | \$.278,061 274,770 (319,376) |
| Balance, end of year | \$254,097 | \$ 233,455 |

The provision for bad debts increased primarily as a result of the regulatory environment related to challenges with credentialing of providers and timely filing limits.

Grants and Other Receivables

Grants and other receivables are stated at the amount management expects to collect from outstanding balances. All such amounts are considered collectible.

Investment in Limited Liability Company

The Organization is one of eight partners who each made a capital contribution of \$500 to Primary Health Care Partners (PHCP). The purposes of PHCP are: (i) to engage and contract directly with the payers of health care to influence the design and testing of emerging payment methodologies; (ii) to achieve the three part aim of better care for individuals, better health for populations and lower growth in expenditures in connection with both governmental and non-governmental payment systems; (iii) to undertake joint activities to offer access to high quality, cost effective medical, mental health, oral health, home care and other community-based services, based upon the medical home model of primary care delivery, that promote health and well-being by developing and implementing effective clinical and administrative systems in a manner that is aligned with the FQHC model; and to lead collaborative efforts to manage costs and improve the quality of primary care services delivered by health centers operated throughout the state of New Hampshire; and (iv) to engage in any and all lawful activities, including without limitation the negotiation of contracts, agreements and/or arrangements (with payers and other parties). The Organization's investment in PHCP is reported using the equity method and the investment amounted to \$22,590 and \$20,298 at September 30, 2018 and 2017, respectively.

Notes to Consolidated Financial Statements

September 30, 2018 and 2017

Assets Limited as To Use

Assets limited as to use include assets set aside under loan agreements for repairs and maintenance on the real property collateralizing the loan, assets designated by the board of directors for specific projects or purposes and donor-restricted contributions.

Property and Equipment

Property and equipment acquisitions are recorded at cost, less accumulated depreciation. Depreciation is provided over the estimated useful life of each class of depreciable asset and is computed on the straight-line method.

Gifts of long-lived assets, such as land, buildings, or equipment, are reported as unrestricted support unless explicit donor stipulations specify how the donated assets must be used. Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used and gifts of cash or other assets that must be used to acquire long-lived assets are reported as temporarily restricted net assets. Absent explicit donor stipulations about how long those long-lived assets must be maintained, expirations of donor restrictions are reported when the donated or acquired long-lived assets are placed in service.

Temporarily Restricted Net Assets

Temporarily restricted net assets include contributions and grants for which donor-imposed restrictions have not been met. Assets are released from restrictions as expenditures are made in line with restrictions called for under the terms of the donor. Grants restricted for capital acquisition which were received prior to 2000 are released from restriction over the life of the related acquired assets, matching depreciation expense.

Patient Service Revenue

-Patient service-revenue-is reported at the estimated net realizable amounts-from patients, third party payers, and others for services rendered, including estimated retroactive adjustments under reimbursement agreements with third-party payers. Retroactive adjustments are accrued on an estimated basis in the period the related services are rendered and adjusted in future periods as final settlements are determined.

340B Drug Pricing Program.

LHC, as an FQHC, is eligible to participate in the 340B Drug Pricing Program. The program requires drug manufacturers to provide outpatient drugs to FQHCs and other identified entities at a reduced price. LHC contracts with local pharmacies under this program. The local pharmacies dispense drugs to eligible patients of LHC and bills Medicare and commercial insurances on behalf of LHC. Reimbursement received by the pharmacies is remitted to LHC net of dispensing and administrative fees. Revenue generated from the program is included in patient service revenue net of third party allowances. The cost of drug replenishments and contracted expenses incurred related to the program are included in other operating expenses.

Notes to Consolidated Financial Statements

September 30, 2018 and 2017

Charity Care

The Organization provides discounts to patients who meet certain criteria under its sliding fee discount program. Because the Organization does not pursue collection of amounts determined to qualify for the sliding fee discount, they are not reported as patient service revenue.

Donor-Restricted Gifts

Unconditional promises to give cash and other assets are reported at fair value at the date the promise is received. Conditional promises to give and indications of intentions to give are reported at fair value at the date the gift is received and the conditions are met. The gifts are reported as either temporarily or permanently restricted support if they are received with donor stipulations that limit the use of the donated assets. When a donor restriction expires (that is, when a stipulated time restriction ends or purpose restriction is accomplished), temporarily restricted net assets are reclassified to unrestricted net assets and reported in the consolidated statements of operations as "net assets released from restrictions."

Functional Expenses

The Organization provides health care and wrap around services, including translation and care management, to residents of the greater Newmarket, Raymond, and Nashua, New Hampshire communities. Expenses related to providing these services are classified by their general nature as follows:

| | | <u> 2018</u> | <u> 2017</u> |
|---|----------|-------------------------|----------------------------|
| Program services Administrative and general | \$ | 13,407,871 2,338,331 | \$ 12,484,460 2,736,989 |
| Total | \$ \$ | 15,746,202 | \$ <u>15.221.449</u> |

<u>Deficiency of Revenue Over Expenses</u>

The consolidated statements of operations reflect the deficiency of revenue over expenses. Changes in unrestricted net assets which are excluded from this measure, consistent with industry practice, include contributions of long-lived assets (including assets acquired using contributions which, by donor restriction, were to be used for the purposes of acquiring such assets) and changes in fair value of an interest rate swap that qualifies for hedge accounting.

Notes to Consolidated Financial Statements

September 30, 2018 and 2017

Subsequent Events

For purposes of the preparation of these financial statements, management has considered transactions or events occurring through December 19, 2018, the date that the financial statements were available to be issued. Management has not evaluated subsequent events after that date for inclusion in the financial statements.

2. Assets Limited as to Use

Less accumulated depreciation

Property and equipment, net

Assets limited as to use are composed of cash and cash equivalents and consist of the following:

| | 2018 | 2017 |
|---|--|------------------------------------|
| United States Department of Agriculture, Rural Development (Rural Development) to an agreements Designated by the governing board Donor restricted, temporarily | \$ 142,092 2,752,113 311,145 | \$ 142,587 2,924,858 358,388 |
| Total | \$ <u>3,205,360</u> | \$ <u>3.425.833</u> |
| roperty and Equipment | | |
| Property and equipment consists of the following: | | |
| | 2018 | <u>2017</u> |
| Land and improvements Building and improvements Furniture, fixtures and equipment | \$ 1,164,763 10,943,714 _1,723,627 | • • |
| Total cost | 13.822.094 | 13.661.980 |

The Organization has made renovations to certain buildings with federal grant funding. In accordance with the grant agreements, a Notice of Federal Interest (NFI) was filed in the appropriate official records of the jurisdiction in which the property is located. The NFI is designed to notify any prospective buyer or creditor that the Federal Government has a financial interest in the real property components acquired under the aforementioned grant; that the property may not be used for any purpose inconsistent with that authorized by the grant program statute and applicable regulations; that the property may not be mortgaged or otherwise used as collateral without the written permission of the Associate Administrator of the Office of Federal Assistance Management (OFAM). Health Resources and Services Administration (HRSA); and that the property may not be sold or transferred to another party without the written permission of the Associate Administrator of OFAM and HRSA.

Notes to Consolidated Financial Statements

September 30, 2018 and 2017

4. Line of Credit

The Organization has an available \$1,000,000 revolving line of credit from a local bank through May 2019, with an interest rate of 4.25%. The line of credit is collateralized by all business assets. There was no outstanding balance at September 30, 2018 and 2017!

5. Long-Term Debt

Long-term debt consists of the following:

| • | | <u>2018</u> | | <u>2017</u> |
|--|--------------|-----------------------|-----|---------------------|
| Promissory note payable to local bank; see terms outlined below. | \$ | 875;506 | \$ | 894,652 |
| 5.375% promissory note payable to Rural Development; paid in monthly installments of \$4,949, which includes interest, through June 2026. The note is collateralized by all tangible property owned by the Organization. | | 371,976 | | 413,615 |
| 4.75% promissory note payable to Rural Development, paid in monthly installments of \$1,892, which includes interest, through November 2033. The note is collateralized by all tangible property owned by the Organization. | | 242,438 | | 255,108 |
| 4.375% promissory note payable to Rural Development, paid in monthly installments of \$5,000, which includes interest, through December 2036. The note is collateralized by all tangible property owned by the Organization. | | 746,431 | | 777.466 ·· |
| Total long-term debt Less current maturities | ; ; | 2,236,351 .102,014 | - | 2,340,841 97,502 |
| Long-term debt, less current maturities | \$_ <u>:</u> | 2,134,337 | \$_ | 2.243.339 |

The Organization has a promissory note with a local bank which is a ten-year balloon note to be paid at the amortization rate of 30 years, with monthly principal payments of \$1,345 plus interest at 85% of the one-month LIBOR rate plus 2.125% through January 2022 when the balloon payment is due. The note is collateralized by the real estate. The Organization has an interest rate swap agreement for the ten-year period through 2022 that limits the potential interest rate fluctuation and essentially fixes the rate at 4.13%. The fair market value of the interest rate swap agreement was a liability of \$13,404 and \$13,769 at September 30, 2018 and 2017, respectively.

Notes to Consolidated Financial Statements

September 30, 2018 and 2017

The Organization is required to meet certain administrative and financial covenants under various loan agreements included above. The Organization is in compliance with all loan covenants at September 30, 2018.

Maturities of long-term debt for the next five years are as follows:

| 2019 | | | , | | \$ 102,014 |
|------------|----|---|---|---|---------------------|
| 2020 | | | | | 107,082 |
| 2021 | | • | | | 112,402 |
| 2022 | ٠. | | | | 895,426 |
| 2023 | | | | | 97,595 |
| Thereafter | | | | • | 921,832 |
| Total | | • | | | \$ <u>2.236.351</u> |
| | | | | | . 1 |

6. Temporarily Restricted Net Assets

Temporarily restricted net assets consisted of the following:

| | <u>2018</u> | <u>2017</u> |
|-----------------------------|-------------------|-------------------|
| Temporarily restricted for: | | • |
| Capital improvements | \$ 340,806 | \$ 347,056 |
| Community programs | 54,643 | 89,209 |
| Substance abuse prevention | 25,067 | 37.743 |
| Total | \$ <u>420,516</u> | \$ <u>474.008</u> |

The composition of assets comprising temporarily restricted net assets at September 30, 2018 and — 2017 is as follows:

| | , | <u> 2018</u> | <u> 2017</u> |
|---|----------|--------------------|-----------------------|
| Assets limited as to use Property and equipment | | 311,145 109,371 | \$ 358,388 115,620 |
| Total | <u> </u> | 420,616 | \$ <u>474.008</u> |

Notes to Consolidated Financial Statements

September 30, 2018 and 2017

7. Patient Service Revenue

Patient service revenue follows:

| | <u>2018</u> | <u> 2017</u> |
|---|--|--|
| Gross charges 340B contract pharmacy revenue | \$13,683,357 | \$12,752,924 |
| Total gross revenue | 15,010,613 | 13,951,188 |
| Contractual adjustments Sliding fee discounts Other discounts | (4,534,268) (1,030,666) (19,394) | (4,005,181) (1,020,240) <u>(19,045</u>) |
| Total patient service revenue | \$ <u>9.426.186</u> | \$ <u>8,906,722</u> |

Revenue from the Medicaid and Medicare programs accounted for approximately 27% and 17%, respectively, of the Organization's gross patient service revenue for the year ended September 30, 2018 and 28% and 16%, respectively for the year ended September 30, 2017. Laws and regulations governing the Medicare and Medicaid programs are complex and subject to interpretation. Management believes that the Organization is in compliance with all laws and regulations. Compliance with such laws and regulations can be subject to future government review and interpretation, as well as significant regulatory action including fines, penalties and exclusion from the Medicare and Medicaid programs. Differences between amounts previously estimated and amounts subsequently determined to be recoverable or payable are included in patient service revenue in the year that such amounts become known.

A summary of the payment arrangements with major third-party payers follows:

Medicare

The Organization is reimbursed for the care of qualified patients on a prospective basis, with retroactive settlements related to vaccine costs only. The prospective payment is based on a geographically-adjusted rate determined by federal guidelines. Overall, reimbursement was and continues to be subject to a maximum allowable rate per visit. The Organization's Medicare cost reports have been audited by the Medicare administrative contractor through September 30, 2017.

Medicaid and Other Payers

The Organization also has entered into payment agreements with Medicaid and certain commercial insurance carriers, health maintenance organizations and preferred provider organizations. The basis for payment to the Organization under these agreements includes prospectively-determined rates per visit, discounts from established charges.

Notes to Consolidated Financial Statements

September 30, 2018 and 2017

Charity Care

The Organization provides care to patients who meet certain criteria under its sliding fee discount policy without charge or at amounts less than its established rates. The Organization estimates the costs associated with providing the care to patients who qualify under the sliding fee discount policy by calculating the ratio of total cost to total charges, and then multiplying that ratio by the gross charges forgone under the sliding fee discount policy. The estimated cost amounted to approximately \$1,041,596 and \$1,096,647 for the years ended September 30, 2018 and 2017, respectively.

The Organization is able to provide these services with a component of funds received through local community support and federal and state grants.

8. Retirement Plan

The Organization has a defined contribution plan under Internal Revenue Code Section 403(b). The Organization contributed \$157,605 and \$326,988 for the years ended September 30, 2018 and 2017, respectively. The Organization's Board of Directors voted to suspend the employer contributions to the plan in April 2018 and resume contributions in January 2019 subsequent to the adoption of revisions to the employer contribution component of the plan documents.

9. Concentration of Risk

The Organization has cash deposits in major financial institutions which exceed federal depository insurance limits. The financial institutions have strong credit ratings and management believes the credit risk related to these deposits is minimal.

The Organization grants credit without collateral to its patients, most of whom are local residents and are insured under third-party payer agreements. Following is a summary of accounts receivable, by funding source, at September 30:

| | 2018 | <u> 2017</u> |
|--|---------|--------------|
| Medicare | 18 % | 18 % |
| Medicaid Anthem Blue Cross Blue Shield | 14 % | 15 % 14 % |
| Other payers, including self pay | 55 % | <u>53</u> % |
| | . 100 % | 100 % |

The Organization receives a significant amount of grants from the U.S. Department of Health and Human Services (DHHS). As with all government funding, these grants are subject to reduction or termination in future years. For the years ended September 30, 2018 and 2017, grants from DHHS (including both direct awards and awards passed through other organizations) represented approximately 76% and 77%, respectively, of grants, contracts and contributions.

Notes to Consolidated Financial Statements

September 30, 2018 and 2017

10. Medical Majpractice

The Organization is protected from medical malpractice risk as an FQHC under the Federal Tort Claims Act (FTCA). The Organization has additional medical malpractice insurance; on a claims-made basis, for coverage outside the scope of the protection of the FTCA. As of September 30, 2018, there were no known malpractice claims outstanding which, in the opinion of management, will be settled for amounts in excess of both FTCA and medical malpractice insurance coverage, nor are there any unasserted claims or incidents which require loss accrual. The Organization intends to renew medical malpractice insurance coverage on a claims-made basis and anticipates that such coverage will be available.

SUPPLEMENTARY INFORMATION

Consolidating Balance Sheet

September 30, 2018

ASSETS

| | Lamprey Health Care, | Friends of Lamprey Health Care, Inc. | 2018 Consolidated |
|---|-----------------------------|---|----------------------|
| Current assets | | · | • |
| Cash and cash equivalents | \$ 656,379 | \$ 684,636 | \$ 1,341,015 |
| Patient accounts receivable, net | 1,330,670 | - | 1,330,670 |
| Grants receivable | 228,972 | - | 228,972 |
| Other receivables | 172,839 | • • | 172,839 |
| Inventory | 72,219 | • | 72,219 |
| Other current assets | <u>139.568</u> | . | 139,568 |
| Total current assets | 2,600,647 | 684,636 | 3,285,283 |
| Investment in limited liability company | 22,590 | | 22,590 |
| Assets limited as to use | 2,920,876 | 284,474 | 3,205,350 |
| Property and equipment, net | 5.585.290 | 1,999,633 | 7.584.923 |
| Total assets | \$ <u>11.129.403</u> | \$ <u>2,968,743</u> | \$ <u>14.098.146</u> |
| LIABILITIES AND | NET ASSETS | · | |
| Current liabilities | | | • |
| Accounts payable and accrued expenses | \$ 438,830 | \$ - | \$ 438,830 |
| Accrued payroll and related expenses | 919,690 | • | 919,690 |
| Deferred revenue | 117,696 | , - | 117,696 |
| Current maturities of long-term debt | <u>63.027</u> | 38,987 | 102,014 |
| Total current liabilities | 1,539,243 | 38,987 | 1,578,230 |
| Long-term debt, less current maturities | 1,184,455 | 949,882 | 2,134,337 |
| Market value of interest rate swap | 13,404 | | 13.404 |
| Total liabilities | 2.737.102 | 988,869 | 3,725,971 |
| Net assets | | | · |
| Unrestricted | 7,971,785 | 1,979,874 | 9,951,659 |
| Temporarily restricted | 420.516 | | <u>420.516</u> |
| Total net assets | 8.392.301 | 1.979.874 | 10,372,175 |
| Total liabilities and net assets | \$ <u>11,129,403</u> | \$ <u>2.968.743</u> | \$ <u>14.098.146</u> |

Consolidating Balance Sheet

September 30, 2017

ASSETS

| ا جمعتو ا جمعتو | Lamprey Health Care, Inc. | Friends of Lamprey Health Care, Inc. | 2017 Consolidated |
|---|---------------------------------|---|----------------------|
| Current assets | | | |
| Cash and cash equivalents | \$ 543,845 | \$ 652,659 | \$ 1,196,504 |
| Patient accounts receivable; net | 1,071,115 | , - | 1,071,115 |
| Grants receivable | 476,151 | - | 476,151 |
| Other receivables | 85,357 | - | 85,357 |
| Inventory | 63,579 | • | 63,579 |
| Other current assets | <u>160,946</u> | | <u>160.946</u> |
| Total current assets | 2,400,993 | 652,659 | 3,053,652 |
| Investment in limited liability company | 20,298 | • | 20,298 |
| Assets limited as to use | 3,141,359 | 284,474 | 3,425,833 |
| Property and equipment, net | <u>5,869,762</u> | 2.001.132 | 7.870.894 |
| Total assets | \$ <u>11.432.412</u> | \$ <u>2.938.265</u> | \$ <u>14.370.677</u> |
| LIABILITIES AND NET | ASSETS | | |
| Current liabilities | ! | | |
| Accounts payable and accrued expenses | \$ 393,269 | \$ 3,015 | \$ 396,284 |
| Accrued payroll and related expenses | 880,477 | • | 880,477 |
| Deferred revenue | 89,040 | - | 89,040 |
| Current maturities of long-term debt | 60 169 | ·- ·: · 37:333 · | 97.502 |
| Collett meranges or long term cont | i | | - |
| Total current liabilities | 1,422,955 | 40,348 | 1,463,303 |
| Long-term debt, less current maturities | 1,248,098 | 995,241 | 2,243,339 |
| Market value of interest rate swap | <u>13,769</u> | | 13,769 |
| Total liabilities | 2.684.822 | 1.035.589 | 3.720.411 |
| Net assets | Į, | | |
| Unrestricted | 8,273,582 | 1,902,676 | 10,176,258 |
| Temporarily restricted | <u>474,008</u> | | 474,008 |
| Total net assets | 8.747.590 | 1.902.676 | 10.650.266 |
| Total liabilities and net assets | \$ <u>11.432.412</u> | \$ <u>2.938.265</u> | \$ <u>14.370.677</u> |

Consolidating Statement of Operations

Year Ended September 30, 2018

| | Lamprey Health Care Inc. | Friends of Lamprey Health Care, Inc. | Eliminations | 2018 Consolidated |
|---|--------------------------------|---|--------------|----------------------|
| Operating revenue | | • | | |
| Patient šervice revenue | \$ 9,426,185 | 5 - | is - | \$ 9,426,185 |
| Provision for bad debts | (354,460) | | · | (354.460) |
| Net patient service revenue | 9,071,725 | • | - | 9,071,725 |
| Rental income | - | 227,916 | (227,916) | - |
| Grants, contracts and contributions | 5,538,925 | | | 5,538,925 |
| Other operating revenue . | 769 148 | 92 | · - | 769,240 |
| Net assets released from restrictions for | | | | , |
| operations | <u> 118.447</u> | | _ | 118,447 |
| Total operating revenue | 15,498,245 | 228.008 | (227.916) | _15,498,337 |
| Operating expenses | | • | j . | |
| Salaries and wages | 9,941,188 | - | - | 9,941,188 |
| Employee benefits | 1,688,571 | • | - | 1,688,571 |
| Supplies | 715,784 | 78 | - | 715,862 |
| Purchased services | 1,569,171 | 156 | | 1,569,327 |
| Facilities | 816,102 | 6,169 | (227,916) | 594,355 |
| Other operating expenses | 535,414 | 2,000 | | 537,414 |
| Insurance | 143,338 | - | | 143,338 |
| Depreciation | 353,293 | 106,423 | - | 459,716 |
| Interest expense | 60.447 | 35,984 | · | <u>96.431</u> |
| Total operating expenses | <u>15.823,308</u> | 150,810 | (227,916) | 15,746,202 |
| (Deficiency) excess of revenue over | • | | | |
| expenses | (325,063) | 77,198 | - | (247,865) |
| Change in fair value of financial | | | | • |
| instrument | 365 | • | · • | 365 |
| Net assets released from restrictions for | | | | |
| capital acquisition | 22,901 | | | <u>22.901</u> |
| (Decrease) increase in unrestricted | | | | |
| net assets | \$ <u>(301.797</u>) | \$ <u>77.198</u> | \$ | \$ <u>(224,599</u>) |

Consolidating Statement of Operations

Year Ended September 30, 2017

| | Lamprey Health Care, Inc. | Friends of Lamprey Health Care, Inc. | Eliminations | 2017 Consolidated |
|---|---------------------------------|--------------------------------------|-------------------------|--------------------------|
| Operating revenue Patient service revenue | \$ 8,906,722 | s - | s - | \$ 8,906,722 |
| Provision for bad debts | _(274.770) | <u> </u> | | (274,770) |
| Net patient service revenue | 8,631,952 | • | - | 8,631,952 |
| Rental income | - | 227,916 | (227,916) | • |
| Grants, contracts and contributions | 5,262,945 | - | • | 5,262,945 |
| Other operating revenue | 876,963 | 91 | - | 877,054 |
| Net assets released from restrictions for | | | | |
| operations | <u>75,190</u> | | | <u>. 75,190</u> |
| Total operating revenue | 14.847.050 | 228,007 | (227,916) | 14.847.141 |
| Operating expenses | | | | |
| Salaries and wages | 9,361,791 | • | - | 9,361,791 |
| Employee benefits | 1,860,717 | • | . '- | 1:860,717 |
| Supplies | 593,070 | _ 182 | - | 593,252 |
| Purchased services | 1,526,457 | 105 | . • | 1,526,562 |
| Facilities | 803,891 | 13,133 | (227,916) | 589,108 |
| Other operating expenses | 586,192 | 4,388 | | 590,580 |
| Insurance | 137,232 | - | , - | 137,232 |
| Depreciation | 346,833 | 97,751 | - | 444,584 |
| _Interest | 67,608 | <u>50,015</u> . | | 117.623 |
| Total operating expenses | <u>15-283-791</u> | ···· <u>165:574</u> | - <u>···-(227-916</u>) | <u>15,221,449</u> . |
| (Deficiency) excess of revenue over expenses | (436,741) | 62,433 | | (374,308) |
| Change in fair value of financial instrument | 31,004 | | • | 31,004 |
| Net assets released from restrictions for capital acquisition | <u>175,595</u> | | | <u>175,595</u> |
| (Decrease) increase in unrestricted net assets | \$ <u>(230.142</u>) | \$ <u>62.433</u> | \$ | \$ <u>''' (167.709</u>) |

Consolidating Statement of Changes in Net Assets

Year Ended September 30, 2018

| • | Lamacaul | Friends of | |
|---|-------------------------|-------------------------|----------------------|
| | Lamprey Health Care, | Lamprey Health Care, | 2018 |
| | Inc. | Inc. | |
| • | | IIIC. | _Consolidated_ |
| Unrestricted net assets | | | |
| (Deficiency) excess of revenue over expenses | (325,063) | 77,198 | (247,865) |
| Change in fair value of financial instrument Net assets released from restrictions for capital | 36 5 | • | 365 |
| acquisition | <u> 22.901</u> | | 22,901 |
| (Decrease) increase in unrestricted net assets | <u>(301.797)</u> | 77.198 | (224,599) |
| Temporarily restricted net assets | } | | |
| Contributions | 71,205 | - | 71,205 |
| Grants for capital acquisition | 16,65,1 | - | 16,651 |
| Net assets released from restrictions for operations | (118,447) | - | (118,447) |
| Net assets released from restrictions for capital | | • | |
| acquisition | <u>(22,901)</u> | | (22.901) |
| Decrease in temporarily restricted net assets | (53,492) | . —— | (53,492) |
| Change in net assets | (355,289) | 77,198 | (278,091) |
| Net assets, beginning of year | <u>8.747.590</u> | 1.902,678 | 10.650.266 |
| Net assets, end of year | \$ <u>8,392,301</u> | \$ <u>1.979.874</u> | \$ <u>10.372.175</u> |

Consolidating Statement of Changes in Net Assets

➤ Year Ended September 30, 2017

| | Lamprey Health Care, Inc. | Friends of Lamprey Health Care, Inc. | 2017 Consolidated | |
|---|---------------------------------|---|------------------------|--|
| Unrestricted net assets | | | • | |
| (Deficiency) excess of revenue over expenses Change in fair value of financial instrument Net assets released from restrictions for capital | \$ (436,741) 31,004 | \$ 62,433 | \$ (374,308) 31,004 | |
| acquisition | <u> 175.595</u> | - | <u>175,595</u> | |
| (Decrease) increase in unrestricted net assets | (230,142) | 62,433 | (167,709) | |
| Temporarily restricted net assets | | • | | |
| Provision for uncollectible pledges | (1,190) | • | (1,100) | |
| Contributions | 77,771 | • | 77,771 | |
| Grants for capital acquisition | 166,366 | - | 166,366 | |
| Net assets released from restrictions for operations Net assets released from restrictions for capital | (75,1 <u>9</u> 0) | • | (75,190) | |
| acquisition | <u>(175.595</u>) | | (175.595) | |
| Decrease in temporarily restricted net assets | <u>(7,748</u>) | | (7,748) | |
| Change in net assets | (237,890) | 62,433 | (175,457) | |
| Net assets, beginning of year | 8.985.480 | 1.840.243 | 10.825.723 | |
| Net assets, end of year | \$ <u>8,747,590</u> | \$ <u>1.902.676</u> | \$ <u>10.650.266</u> | |

Consolidated Schedule of Expenditures of Federal Awards

Year Endod September 30, 2018

| Federal Grant/Paga-Through <u>Grantor/Prodram Yitte</u> | Federal CFDA Number | Pasa-Through Contract Number | Total Federal Expenditures |
|---|---------------------------|------------------------------------|----------------------------------|
| United States Department of Health and Human Services | | | |
| <u>Direct</u> | | İ | |
| Health Centers Cluster Consolidated Health Centers (Community Health Centers | | <u>:</u> | • |
| Migrant Health Centers, Health Care for the Homeless, and | | i | |
| Public Housing Primary Care) | 93,224 | (| \$ 1 037 934 |
| Affordable Care Act (ACA) Grants for New and Expanded | 50.224 | j | \$ 1,037,934 |
| Services Under the Health Center Program | 93.527 | | 2,444,721 |
| Total Health Centers Cluster | | | 3,482,655 |
| Pass-Through | | i | |
| State of New Hampshire Department of Health and Human Services | • | 1 | |
| Special Programs for the Aging Title III, Part D Disease Provention | | 1 | |
| and Health Promotion Services | 93,043 | 010-048-8917-102-500731 | 42,261 |
| Special Programs for the Aging Title III, Part B Grants for Supportive | 00.040 | 1 | 72,201 |
| Services and Senior Centers | 93.044 | 512-500352 | 14,995 |
| Public Health Emergency Preparedness | 93.069 | 010-090-7545-102-500731 | 20,045 |
| Hospital Preparedness Program (HPP) and Public Health Emergency | • | 1 | |
| Preparedness (PHEP) Aligned Cooperative Agreements | 93.074 | 010-090-7545-102-500731 | 30,999 |
| Dertmouth College | | 1 | |
| Area Health Education Centers Point of Service Maintenance and | | | |
| Enhancement Awards | 93.107 | 6125R989 | 77,248 |
| State of New Hampshire Department of Health and Human Services Family Planning Services | | | |
| State of New Hampshire Department of Health and Human Services | 93.217 | 010-090-55300000-500731 | 140,584 |
| Substance Abuse and Mental Health Services Projects of Regional | • | · 1· | |
| and National Significance | 93.243 | 010-092-3395-102-500731 | 00.003 |
| Dartmouth College | 33.243 | 010-092-3393-102-300731 | 82,857 |
| Substance Abuse and Mental Health Services Projects of Regional | • | | |
| and National Significance | 93.243 | R831 | 37,325 |
| | | | · |
| Total CFDA 93.243 | | | 120,182 |
| Dartmouth College | | i | |
| Public Health Training Centers Program | 93.249 | 1383 | 14,680 |
| State of New Hampshire Department of Health and Human Services | | | |
| Temporary Assistance for Needy Families | 93,558 | 010-045-61460000-500731- | 45.540 |
| Temporary Assistance for Needy Families | 93.558 | 010-045-61460000-500731 | 15,543 |
| • | 33.330 | | 5,182 |
| Total CFDA 93.558 | | | 20,725 |
| Preventive Health and Health Services Block Grant funded solely with | | | |
| Prevention and Public Health Funds (PPHF) | 93,758 | 010-090-4527-102-500731- | 7.654 |
| Preventive Health and Health Services Block Grant funded solely with | 33.730 | 1 | 7,034 |
| Prevention and Public Health Funds (PPHF) | 6 93.758 | 010-090-5362-102-500731 | 12,188 |
| | 55.7.55 | 1 | |
| Total CFDA 93.758 | | | 19,840 |
| Block Grants for Prevention and Treatment of Substance Abuse | 93,959 | 010-092-3380-102-500731 | 102,015 |
| Block Grants for Prevention and Treatment of Substance Abuse | 93.959 | 010-092-3384-102-500731 | 21,314 |
| Total CFDA 93.959 | · | | 123,329 |
| Maternal and Child Health Services Block Grant to the States | 93.994 | 010-090-51900000-500731 | 134,605 |
| Total Federal Awards, All Programs | | | |
| TOWN TOWNS CHENDY WITH | | | \$ 4,242,32 8 |

Notes to Consolidated Schedule of Expenditures of Federal Awards

Year Ended September 30, 2018

1. Basis of Presentation

The schedule of expenditures of federal awards (the Schedule) includes the federal grant activity of Lamprey Health Care, Inc. and Friends of Lamprey Health Care. Inc. (the Organization). The information in this Schedule is presented in accordance with the requirements of Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance). Because the Schedule presents only a selected portion of the operations of the Organization, it is not intended to and does not present the financial position, changes in net assets, or cash flows of Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc.

2. Summary of Significant Accounting Policies

Expenditures reported on the Schedule are reported on the accrual basis of accounting. Such expenditures are recognized following the cost principles contained in the Uniform Guldance, wherein certain types of expenditures are not allowable or are limited as to reimbursement. Negative amounts shown on the Schedule represent adjustments or credits made in the normal course of business to amounts reported as expenditures in prior years. Pass-through entity identifying numbers are presented where available. Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc. have elected not to use the 10-percent de minimis indirect cost rate allowed under the Uniform Guidance.



INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

Board of Directors
Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc.

We have audited, in accordance with U.S. generally accepted auditing standards and the standards applicable to financial audits contained in Government Auditing Standards issued by the Comptroller General of the United States, the consolidated financial statements of Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc. (the Organization), which comprise the consolidated balance sheet as of September 30, 2018, and the related consolidated statements of operations, changes in net assets, and cash flows for the year then ended, and the related notes to the consolidated financial statements, and have issued our report thereon dated December 19, 2018.

Internal Control Over Financial Reporting

In planning and performing our audit of the consolidated financial statements, we considered the Organization's internal control over financial reporting (internal control) to determine the auditing procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the consolidated financial statements, but not for the purpose of expressing an opinion on the effectiveness of the Organization's internal control. Accordingly, we do not express an opinion on the effectiveness of the Organization's internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or combination of deficiencies, in internal control such that there is a reasonable possibility that a material misstatement of the entity's consolidated financial statements will not be prevented, or detected and corrected on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

Board of Directors
Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc.

Compliance and Other Matters

As part of obtaining reasonable assurance about whether the Organization's consolidated financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit and, accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the Organization's internal control or on compliance. This report is an integral part of an audit performed in accordance with Government Auditing Standards in considering the Organization's internal control and compliance. Accordingly, this communication is not suitable for any other, purpose.

Berry Dunn McNeil & Areler, LLC

Portland, Maine December 19, 2018



INDEPENDENT AUDITOR'S REPORT ON COMPLIANCE FOR THE MAJOR FEDERAL PROGRAM AND REPORT ON INTERNAL CONTROL OVER COMPLIANCE REQUIRED BY THE UNIFORM GUIDANCE

Board of Directors

Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc.

Report on Compliance for the Major Federal Program

We have audited Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc.'s (the Organization) compliance with the types of compliance requirements described in the OMB Compliance Supplement that could have a direct and material effect on its major federal program for the year ended September 30, 2018. The Organization's major federal program is identified in the summary of auditor's results section of the accompanying schedule of findings and questioned costs.

Management's Responsibility

Management is responsible for compliance with federal statutes, regulations, and the terms and conditions of its federal awards applicable to its federal programs.

Auditor's Responsibility

Our responsibility is to express an opinion on compliance for the Organization's major federal program based on our audit of the types of compliance requirements referred to above. We conducted our audit of compliance in accordance with U.S. generally accepted auditing standards; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and the audit requirements of Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guldance). Those standards and the Uniform Guidance require that we plan and perform the audit to obtain reasonable assurance about whether noncompliance with the types of compliance requirements referred to above that could have a direct and material effect on a major federal program occurred. An audit includes examining, on a test basis, evidence about the Organization's compliance with those requirements and performing such other procedures as we considered necessary in the circumstances.

We believe that our audit provides a reasonable basis for our opinion on compliance for the major federal program. However, our audit does not provide a legal determination of the Organization's compliance.

Opinion on the Major Federal Program

In our opinion, Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc. complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on its major federal program for the year ended September 30, 2018.

Board of Directors

Lamprey Health Care, Inc. and Friends of Lamprey Health Care, Inc.

Report on Internal Control Over Compilance

Management of the Organization is responsible for establishing and maintaining effective internal control over compliance with the types of compliance requirements referred to above. In planning and performing our audit, we considered the Organization's internal control over compliance with the types of requirements that could have a direct and material effect on the major federal program to determine the auditing procedures that are appropriate in the circumstances for the purpose of expressing our opinion on compliance for the major federal program and to test and report on internal control over compliance in accordance with the Uniform Guidence, but not for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of the Organization's internal control over compliance.

A deficiency in internal control over compliance exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, noncompliance with a type of compliance requirement of a federal program on a timely basis. A material weakness in internal control over compliance is a deficiency, or combination of deficiencies, in internal control over compliance requirement of a federal program will not be prevented, or detected and corrected, on a timely basis. A significant deficiency in internal control over compliance is a deficiency, or a combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal program that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies. We did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

The purpose of this report on internal control over compliance is solely to describe the scope of our -testing-of-internal control over-compliance and the results of that testing based on the requirements of the Uniform Guidance. Accordingly, this report is not suitable for any other purpose.

Berry Dunn McMeil & Barker, LLC

Portland, Maine December 19, 2018

- Schedule of Findings and Questioned Costs

Year Ended September 30, 2018

1. Summary of Auditor's Results

| Financial Statements | | ļ | • | |
|---|-------------|----------------|-------------|---------------|
| Type of auditor's report issued: | | Unm | odified | ,. I , |
| Internal control over financial reporting: Material weakness(es) identified? Significant deficiency(ies) identified that are not | | Yes | Ø | No |
| considered to be material weakness(es)? | | Yes | \square | None reported |
| Noncompliance material to financial statements noted? | | Yes | \square | No |
| Federal Awards | | · | | |
| Internal control over major programs: | | | | |
| Material weakness(es) identified: Significant deficiency(ies) identified that are not considered to be material weakness(es)? Type of auditor's report issued on compliance for major progra | | Yes | \boxtimes | No |
| | | Yes | \square | None reported |
| | | Unmo | dified | • |
| Any audit findings disclosed that are required to be reported in accordance with 2 CFR 200.516(a)? | | Yes | Ø | No |
| Identification of major programs: | | | - | |
| CFDA Number Name of Federal Program or Cluster | | | | |
| Health Centers Cluster | | | | |
| Oollar threshold used to distinguish between Type A and Type B programs: | | \$750 , | 000 | |
| Auditee qualified as low-risk auditee? | \boxtimes | Yes | | No |

Schedule of Findings and Questioned Costs (Concluded)

Year Ended September 30, 2018

2. Financial Statement Findings

None

3. Federal Award Findings and Questioned Costs

None

LAMPREY HEALTH CARE Where Excellence and Carring go Hand in Hand

2018-2019 Board of Directors

Mark E. Howard, Esq. (Chair/President) Newmarket, New Hampshire 03857 Term Ends 2020 Serving 5 years

Frank Goodspeed (Vice President) Nashua, NH 03060 Term Ends 2020 Serving 5 years

Arvind Ranade, (Treasurer)
Nashua, NH 03062
Term Ends 2021
Serving 3 years

Thomas "Chris" Drew (Secretary) Newmarket, NH 03857 Term Ends 2019 Serving 20 years

Audrey Ashton-Savage (Immediate Past Chair/President) Newmarket, NH 03857 Term Ends 2021 Serving 28 years

Elizabeth Crepeau Newmarket, NH 03857 Term ends 2021 Serving 12 years

Landon Gamble, DDS Epping, NH 03042 (work) Term Ends 2020 Serving 1 year

Robert Gilbert Brentwood, NH 03833 Term Ends 2020 Serving 1 year Raymond Goodman, III Newmarket, NH 03857 Term ends 2021 Serving 6 years

Amanda Pears Kelly Portsmouth, NH 03801 Term Ends 2020 Serving 5 years

Carol LaCross
Durham, NH 03824
Term Ends 2021
Serving 30 years

Lara Rice Nashua, NH 03062 Term Ends 2020 Serving I year

Wilberto Torres Nashua, NH 03063 Term Ends 2019 Serving 1 year

Laura Valencia Nashua, NH 03062 Term Ends 2021 Serving 3 months

Robert S. Woodward Lee, NH 03861 Term Ends 2019 Serving 2 years

Patricia A. Mason, LPN

Summary

Over 17 years of experience in Women's Health and Prenatal patient care. Extensive experience with independent audits, patient management and Adolescent Health issues. Extensive experience in emergency care either on site or as Fire Dept. responder.

Professional Experience

Lamprey Health Care - Nashua NH

2002 - Present

Women's Health & Prenatal Supervisor, Nurse

- Administrative officer for Women's Health Services.
- Responsible for the administrative supervision, program development and budget management of the Family Planning and Teen Clinic programs, Outreach and Prenatal care services. (\$462,602)
- Assure compliance with state and federal standards, policies and guidelines along with grant conditions.
- Assist with grant writing and submission.
- Responsible for staff education and training in Women and Adolescent health issues.
- Administer the Breast and Cervical Cancer program for the Nashua site.
- Perform office nurse duties as needed.
- Triage patients.
- Coordinated Emergency Preparedness training for staff with in house drills.

Disaster Medical Assistance Team - DMAT MA-2

2006 - present

Nurse

- Deploy as needed to locations in or out of the United States that are in need of rapid-response medical care or casualty decontamination during a terrorist attack, natural disaster or other incident
- Provide direct care to patients in a hospital setting, temporary medical tent or in the field.
- Enter patient information into an Electronic Medical Record.
- Sustain long hours and be self-contained for 24 hours without food or shelter.
- Able to deploy for minimum of 2 weeks.

Boston Marathon Medical Tent

2007 - present

- Set up cots and medical supplies in tent
- Assess and care for wounds, medical issues and fatigue. Monitor vitals, start IV and prepare for transport or release back to race.

Bridges, Nashua NH

2003 - 2010

Crisis Intervention Advocate

- Answer crisis phone lines 12 hours per month.
- Meet victims of domestic violence/sexual assault at the hospital if needed
- Attend meetings and training

Town of Hudson NH Fire Department

Firefighter/Emergency Medical Technician - Intermediate

1984 - 2006

- Perform emergency medical care and transportation of patients.
- Respond to fires and emergencies as a call firefighter
- Attend monthly trainings and ride along

Education

St. Joseph's School of Nursing, Nashua, NH

2001

Licensure/Certifications

State of NH Licensed Practical Nurse
American Heart Association, CPR Instructor
Certified in IV Therapy, Phlebotomy and Emergency Pharmacology
Lactation Consultant
State of NH Notary, Justice of the Peace
Cosmetology – State of NH

CONTRACTOR NAME

Key Personnel

| Name | Job Title | Salary | % Paid from this Contract | Amount Paid from this Contract |
|----------------|-----------------------------|----------|---------------------------|--------------------------------|
| Patricia Mason | Family Planning Coordinator | 49,861 | 27% | \$13,296.28 |
| | | <u> </u> | <u> </u> | · |

New Hampshire Department of Health and Human Services Family Planning Services



State of New Hampshire Department of Health and Human Services Amendment #3 to the Family Planning Services

This 3rd Amendment to the Family Planning Services contract (hereinafter referred to as "Amendment #3") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Planned Parenthood of Northern New England (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 784 Hercules Drive, Suite 110 Colchester, VT 05446.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on November 8, 2017, (Item #21A), as amended on June 19, 2019, (Late Item #78), and as amended on December 18, 2019, (Item # 16), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$2,282,443.
- 2. Modify Exhibit B, Amendment #2 Method and Conditions Precedent to Payment, Section 4, Subsection 4.1 to read:
 - 4.1. Payment shall be on a cost reimbursement basis for actual expenditures incurred in the fulfillment of this Agreement, and shall be in accordance with the approved line items as specified in Exhibit B-1, Exhibit B-2 Amendment #2, Exhibit B-3 Amendment #2 and Exhibit B-4, Amendment #3.
- 3. Modify Exhibit B-4, Amendment #2 Budget, Family Planning Funds, State Fiscal Year 2021 by replacing in its entirety with Exhibit B-4, Amendment #3 Budget, Family Planning Funds, State Fiscal Year 2021, which is attached hereto and incorporated by reference herein.

Contractor Initials Mg
Date 5/21/20

Planned Parenthood of Northern New England

Amendment #3

RFA-2018-DPHS-03-FAMIL-09-A03

Page 1 of 3

New Hampshire Department of Health and Human Services Family Planning Services



All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment.#3 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below.

State of New Hampshire Department of Health and Human Services

J 120100

Date

Name: Lisa Morris
Title: Director

Title: Director

Planned Parenthood of Northern New England

5/20/X

Date

Name:

President (F

New Hampshire Department of Health and Human Services Family Planning Services



The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

| | OFFICE OF THE AFTORNET GENERAL |
|---|---|
| June 9, 2020 | J Christopher Marshall |
| Date | Mame: Title: Assistant Attorney General |
| I hereby certify that the foreg the State of New Hampshire | oing Amendment was approved by the Governor and Executive Council of at the Meeting on: (date of meeting) |
| | OFFICE OF THE SECRETARY OF STATE |
| Date | Name: |

Planned Parenthood of Northern New England

RFA-2018-DPHS-03-FAMIL-09-A03

Amendment #3
Page 3 of 3

Exhibit B-4 Budget, Amendment #3

New Hampshire Department of Health and Human Services COMPLETE ONE SUDGET FORM FOR EACH BUDGET PERIOD

Contractor name Planned Parenthood of Northern New England, Inc.

Budget Request for: Family Planning Services

Budget Period: July 1,2029 - June 30, 2021

| | | | (ctal Progra | Cost. | | | | Co | W. | clar Sian (Red | ď. | | - 7 | 1. dedoc | | | 162 | T T T T T T T T T T T T T T T T T T T |
|---|-------------|--------------|--------------|--------------------|------|--------------|----|------------------|-----|----------------|----------|---------------|-----|--------------|----------|---------|----------|---------------------------------------|
| Line ners | | The state of | * Indites | ٠., | == . | ≙Yetal: ^ | | - Direct | - | Indirect | ~ | " TO'EL " " P | į | EnOrmal Con- | | direct. | | Total : |
| 1. Total SaleneWages | \$ 2,0 | 58,095.84 | \$ 208,1 | 57.00 | \$ | 2,266,252.84 | 3 | 1,637,613.00 | 3 | 208,157.00 | \$ | 1,845,770.00 | \$ | 420,483 | | | 3 | 420,483 |
| 2. Employee Benefits | \$5 | 27,394.72 | \$ 51,4 | 66.93 | \$ | 578,861.65 | \$ | 419,644.41 | 3 | 51,466.93 | \$ | 471,111.34 | * | 107,750 | \$ | • | 15 | 107,750 |
| 3. Consultants | 5 | | \$ | - | \$ | • | \$ | • | \$ | | 3 | - | ۳ | • | \$ | | 13 | • |
| 4. Equipment: | \$ | - | \$ | - T | \$ | • • | \$ | | \$ | | \$ | | * | • | \$ | | 13 | |
| Rental | T \$ | 9,141.58 | \$ 4,9 | 98,41 | 3 | 14,139.97 | 3 | 7,273.88 | \$ | 4,998.41 | \$_ | 12,272,29 | | 1,868 | \$ · · · | • | \$ | 1,888 |
| Repair and Maintenance | [\$ | 7,518.40 | \$ 33,9 | 39.19 | \$ | 41,505.59 | \$ | 5,98 0,75 | \$ | 33,989.19 | | 39,969.94 | | 1,536 | \$ | • | 15 | 1,536 |
| Purchese/Depreciation |] \$ | 3,656.63 | \$ 10,9 | 96.50 | \$ | 14,653.13 | \$ | 2,909.56 | \$_ | 10,996.50 | 3 | 13,906.06 | * | 747 | \$ | • | \$ | 747 |
| 5. Supplies: | I \$ | • | \$ | - 1 | 3 | - | \$ | • | * | • | \$ | | * | • | \$ | • | <u> </u> | |
| Educational | \$ | | \$ | - 1 | Š | • | \$ | | 3 | | 3_ | • | 4 | • [| 3 | • | 13 | • |
| Lab | \$ | 83.967.00 | \$ | - 1 | \$ | 83,967.00 | \$ | 66,811.97 | \$ | | \$ | 66,811.97 | \$ | 17,155 | | | 15 | 17,155 |
| Pharmscy | \$ 5 | 75,662.15 | \$ | • | 3 | 575,662.15 | 3 | 458,050.47 | \$ | | * | 458,050.47 | 3 | 117,612 | \$ | • | 15 | 117,612 |
| Medical . | \$ 1 | 31,858.83 | \$ | • . | \$ | 131,858,83 | \$ | 104,919,18 | \$ | • | \$ | 104,919.18 | \$ | 26,940 | | | 13 | 26,940 |
| Office | \$ | 27,115.91 | \$ 5,7 | 95.08 | S | 32,910.99 | \$ | 21,575,95 | \$ | 5,795.08 | \$ | 27,371.03 | 3 | 5,540 | \$ | | 13 | 5,540 |
| S. Trevel | 13 | 53,676.89 | \$ 8,2 | 07.09 | 3 | 61,883,97 | \$ | 42,710.34 | \$ | 8,207.09 | 3 | 50,917,42 | 3 | 10,967 | S | • | 15 | 10,967 |
| 7. Occupancy | \$ 3 | 75,249.25 | \$ 23,4 | 34.72 | \$ | 396,683.96 | \$ | 298,583.29 | \$ | 23,434.72 | \$ | 322,018.00 | 3 | 76,668 | \$ | • | 13 | 76,666 |
| 8. Current Expenses | \$ | | 3 | | 3 | | \$ | • | \$ | • | * | | 3 | - } | 3 | • | 13 | • |
| Telephone | \$ | 74,248.18 | \$ 4,9 | 01.25 | 3 | 79,149,44 | 3 | 59,078,77 | \$ | 4,901.25 | \$ | 63,960.03 | 3 | 15,169 | \$ | - | 13 | 15,169 |
| Postage | \$ | 19,705.00 | \$ 6 | 24.39 | 3 | 20,329.39 | \$ | 15,679.14 | \$ | 624,30 | \$ | 16,303.53 | 1 | 4,026 | \$ | | <u> </u> | 4,026 |
| Subscriptions | 3 | 14,628.35 | \$ 13,8 | 13.24 | \$ | 28,241,59 | 3 | 11,639,68 | \$ | 13,613,24 | * | 25,252.92 | \$ | 2,969 | \$ | | 12 | 2,969 |
| Audit and Lagal | 3 | - | \$ 35,0 | 29.53 | \$ | 35,029.53 | \$ | • | \$ | 35,029.53 | \$ | 35,029.53 | 5 | | \$ | | 1.5 | |
| Insurance | \$ | 22,596.77 | \$ | - 1 | \$ | 22,598.77 | \$ | 17,980.10 | 3 | - | . | 17,980.10 | 3 | 4,617 | \$ | • | 13 | 4,617 |
| Board Expenses | 1 | - | 3 | | 3 | • | 2 | | \$ | | \$ | • | * | | \$ | •_ | 13 | • |
| 9. Software | 3 | • | \$ | • [| \$ | | \$ | | \$ | | \$ | • | 8 | • | \$ | | 1.5 | • |
| 10. Marketing/Communications | \$ | 58,813.00 | \$ 2.9 | 47.79 | \$ | 61,760.79 | \$ | 46,797.11 | 3 | 2,947,79 | \$ | 49,744.90 | 13 | 12,016 | \$ | • | 3 | 12,016 |
| 11. Staff Education and Training | \$ | 3,694.86 | \$ 5,5 | 66.85 | \$ | 9,261,71 | \$ | 2,939.98 | \$ | 5,566.85 | \$ | 8,506.83 | 15 | 755 | \$ | | 1\$ | 755 |
| 12. Subcontracts/Agreements | 13 | 1 | 3 | 1. | 3 | • | \$ | - | 3 | | 1 | | 13 | | \$ | • | 1\$ | • |
| 13. Other (specific details mandatory): | 13 | - | \$ | - 1 | 3 | | 3 | | 3 | • | \$ | | \$ | | \$ | • | 13 | • |
| Outside Printing | \$ | 9,401.28 | \$ | 89.33 | \$ | 9,490.60 | \$ | 7,480.54 | \$ | 89.33 | \$ | 7,569.86 | \$ | 1,921 | 3 | - | 13 | 1,921 |
| Bank fees/Miscellaneous | 3 | 28,732.63 | \$ 3,1 | 14.95 | 3 | 31,847.58 | \$ | 22,862.36 | 3 | 3,114.95 | 3 | . 25,977.31 | 1 | 5,870 | 3 | | 1\$ | 5.870 |
| Professional Services | 3 1 | 26,369.37 | \$ 100,5 | 22.93] | \$ | 226,892.31 | 3 | .100,551.25 | \$ | 100,522,93 | \$ | 201,074.10 | \$ | 25,818 | | • | 13 | 25,818 |
| TOTAL | \$ 4,2 | 11,524.64 | \$ 513,4 | 55.18 | \$ | 4,724,979.61 | 3 | 3,351,081.74 | \$ | 513,455.18 | 1 | 3,844,536.92 | T | 860,443 | \$ | | TI | 860,443 |

Indirect As A Percent of Direct

12.2%

Planned Perenthood of Northern New England RFA-2018-DPN3-03-FAME-08-A03 Euhibli B-4 Budget - Amendment #3 Page 1 of 1 Contractor Initiate NA 1/20

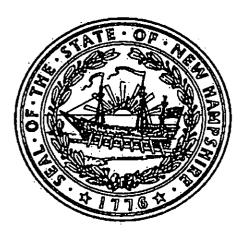
State of New Hampshire Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that PLANNED PARENTHOOD OF NORTHERN NEW ENGLAND, INC. is a Vermont Nonprofit Corporation registered to transact business in New Hampshire on September 28, 1984. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 77950

Certificate Number: 0004590457



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 10th day of September A.D. 2019.

William M. Gardner

Secretary of State

CERTIFICATE OF VOTE

- I, Anne Fowler, of Planned Parenthood Northern New England (PPNNE), do hereby certify that:
- 1. I am a duly elected Secretary of Planned Parenthood of Northern New England.
- 2. The following is a true copy of the resolution duly adopted at a meeting of the Board of Trustees of the corporation duly held on 29 April 2020:

The CEO is hereby authorized on behalf of this Agency to enter into the said contract with the State and to execute any and all documents, agreements and other instruments, and any amendments, revisions, or modifications thereto, as he/she may deem necessary, desirable or appropriate.

- 3. Meagan Gallagher is the duly elected CEO of this corporation.
- 4. I hereby certify that said vote has not been amended or repealed and remains in full force and effect as of the date of the contract/contract amendment to which this certificate is attached. This authority remains valid for thirty (30) days from the date of this Certificate of Authority. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all such limitations are expressly stated herein.

Date: 29 April 2020

Anne C.Fowler (Apr 30, 2020)

Signature of Elected Official

Name: Anne Fowler Title: Secretary



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DO/YYYY) 12/31/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). CONTACT NAME: PRODUCER Marsh USA, Inc. PHONE (A/C. No. Ext): E-MAIL 1155 Avenue of the Americas New York, NY 10036 ADDRESS: Attn: healthcare.accountscss@marsh.com Fax: 212-948-1307 NAIC # INSURER(S) AFFORDING COVERAGE 23841 INSURER A : New Hampshire Insurance Company COLVT GLWC CN101357758-WC-30-30-20-21 N/A PLANNED PARENTHOOD OF NORTHERN INSURER 8: NA NEW ENGLAND, AN AFFILIATE OF PLANNED INSURER C : PARENTHOOD FEDERATION OF AMERICA, INC. INSURER D : 784 HERCULES DR, SUITE 110 INSURER E COLCHESTER, VT 05446 INSURER F NYC-010009990-11 **REVISION NUMBER: 6** CERTIFICATE NUMBER COVERAGES THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS. EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. ADDLISUBRI POLICY EFF POLICY EXP
(MM/OD/YYYY) (MM/OD/YYYY) LIMITS TYPE OF INSURANCE POLICY NUMBER INSD WVD 1.000.000 01/01/2020 01/01/2021 082695195 **EACH OCCURRENCE** COMMERCIAL GENERAL LIABILITY DAMAGE TO RENTED PREMISES (Ea occurrence) 500,000 CLAIMS-MADE X OCCUR INCLUDED MED EXP (Any one person) X SIR: \$100,000 1,000,000 PERSONAL & ADV INJURY 2,000,000 GENERAL AGGREGATE GEN'L AGGREGATE LIMIT APPLIES PER: 2.000,000 PRODUCTS - COMPIOP AGG POLICY _ lgc, x roc OTHER: OMBINED SINGLE LIMIT AUTOMOBILE LIABILITY (Fa accident) BODILY INJURY (Per person) ANY AUTO OWNED AUTOS ONLY HIRED AUTOS ONLY SCHEDULED AUTOS NON-OWNED **BODILY INJURY (Per accident)** \$ PROPERTY DAMAGE (Per accident) AUTOS ONLY \$. EACH OCCURRENCE 4 UMBRELLA LIAB OCCUR AGGREGATE EXCESS LIAB CLAIMS-MADE \$ RETENTIONS DED 01/01/2020 01/01/2021 WORKERS COMPENSATION AND EMPLOYERS' LIABILITY STATUTE 1,000,000 E L. EACH ACCIDENT ANYPROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? N NIA 1,000,000 E.L. DISEASE - EA EMPLOYEE (Mandatory In NH) 1,000,000 i yes, describe under DESCRIPTION OF OPERATIONS below E.L. DISEASE - POLICY LIMIT DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) RE: STATE FP GRANT CANCELLATION CERTIFICATE HOLDER NH DEPARTMENT OF HEALTH & HUMAN SERVICES SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE ATTN: DIRECTOR, DIVISION OF PUBLIC HEALTH SERVICES THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. 29 HAZEN DRIVE CONCORD, NH 03301-6504 AUTHORIZED REPRESENTATIVE of Marsh USA Inc. Rickl Fitzsimmons Till 15



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 12/31/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(lest must have ADDITIONAL INSURED provisions or be endown

| H | SUBROGATION IS WAIVED, subject its certificate does not confer rights t | to th | e te | rms and conditions of th | re polic | y, certain p | olicies may | | | | |
|---|---|------------------------|----------------------|--|--|---|------------------|---|--|-------------|--|
| | DUCER | J (110 | COIL | Works MAINS IN HER OLS | CONTA | | <i>l</i> · | | | | |
| , 110 | Marsh USA, Inc. | | | | NAME: PHONE FAX | | | | | | |
| | 1166 Avenue of the Americas New York, NY 10036 | . 212.0 | 40 437 | | (A/C, No, Ext): (A/C, No); E-MAIL ADDRESS: | | | | | | |
| | Attn: healthcare.accountscss@marsh.com Fax: | 212-9 | 46-130 |) <i>(</i> | | | URER(S) AFFOR | RDING COVERAGE | | NAIC# | |
| CN1 | 01357758-WC-30-30-20-21 COL,VT | GUW | | | INSURE | R A : New Hamp | | | | 23841 | |
| INSU | INSURED DISCUSSION OF MODIFICAN | | | | | R B : N/A | · · · | | | N/A | |
| | PLANNED PARENTHOOD OF NORTHERN NEW ENGLAND, AN AFFILIATE OF PLANNED | כ | | | INSURE | RC: | | | • | - | |
| | PARENTHOOD FEDERATION OF AMERICA, | | | | INSURE | RD: | | | | | |
| | 784 HERCULES DR, SUITE 110 COLCHESTER, VT 05446 | | | • | INSURE | | | | | | |
| | ' | | | | INSURE | | | | | | |
| CO | VERAGES CER | TIFIC | ATE | NUMBER: | | -010009987-08 | | REVISION NUMBER: 3 | | | |
| IN Ci | HIS IS TO CERTIFY THAT THE POLICIES DICATED. NOTWITHSTANDING ANY REFRIFICATE MAY BE ISSUED OR MAY KOLUSIONS AND CONDITIONS OF SUCH | QUIR PERTA POLIC | EME AIN, CIES. | NT, TERM OR CONDITION THE INSURANCE AFFORD LIMITS SHOWN MAY HAVE | OF AN' ED BY | Y CONTRACT THE POLICIE REDUCED BY | OR OTHER I | DOCUMENT WITH RESPEC D HEREIN IS SUBJECT TO | T TO Y | MHICH THIS | |
| <u>LTR</u> | | AOOL INSD | WVD | | | POLICY EFF (MM/DD/YYYY) | [MM/DD/YYYY] | LOMITS | | | |
| A | X COMMERCIAL GENERAL LIABILITY | | | 082695195 | | 01/01/2020 | 01/01/2021 | EACH OCCURRENCE DAMAGE TO RENTED | <u> </u> | . 1,000,000 | |
| | CLAIMS MADE X OCCUR | | | | | • | | PREMISES (Ea occurrence) | \$ | 500,000 | |
| • | X SIR: \$100,000 | | | | | | i | MED EXP (Any one person) | 5 | INCLUDED | |
| | | | | | | | | PERSONAL & ADV INJURY | \$ | 1,000,000 | |
| | GEN'L AGGREGATE LIMIT APPLIES PER | | | | | | | GENERAL AGGREGATE | \$ | 2,000,000 | |
| • | POLICY PRO- X LOC | | | | | | | | \$ \$ | . 2,000,000 | |
| | AUTOMOBILE LIABILITY | | | | | | | COMBINED SINGLE LIMIT (Ea accident) | \$ | | |
| | ANY AUTO | | | | | | | | \$ | | |
| | OWNED SCHEDULED | | | | | 1 | | | \$ | | |
| | AUTOS ONLY AUTOS NON-OWNED | | | | | | | PROPERTY DAMAGE | <u> </u> | | |
| | AUTOS ONLY AUTOS ONLY | | | , | | | | (Per accident) | 5 | | |
| A | X UMBRELLA LIAB X OCCUR | Н | | 086396874 | | 01/01/2020 | 01/01/2021 | EACH OCCURRENCE : | <u>.</u> | 1,000,000 | |
| | EXCESS LIAB CLAIMS MADE | | | | | | | | <u> </u> | 1,000,000 | |
| | DED RETENTIONS | 1 | | | | | | | <u>* </u> | | |
| Ā | WORKERS COMPENSATION | | | WC 016433074 | | 01/01/2020 | 01/01/2021 | X PER OTH- | • | | |
| | AND EMPLOYERS' LIABILITY ANYPROPRIETOR/PARTNER/EXECUTIVE | l l | | | ļ | | | 4 1 1 1 2 1 2 1 2 1 | <u> </u> | 1,000,000 | |
| • | OFFICER/MEMBEREXCLUDED? (Mandatory in NH) | N/A | | | ŀ | İ | | E.L. DISEASE - EA EMPLOYEE | • | 1,000,000 | |
| | If yes, describe under DESCRIPTION OF OPERATIONS below | | ' | | | | | E.L. DISEASE - POLICY LIMIT | <u>. </u> | 1,000,000 | |
| | DESCRIPTION OF OPERATIONS DECOM | | | | | | | C.C DISEASE - FOCICI CHAIT | · | | |
| | · | | | | | | | | · | | |
| | CRIPTION OF OPERATIONS / LOCATIONS / VEHICL | | | | | | space la require | ıd) | | | |
| RE: E | EARLY INTERVENTION SERVICES FOR HUMAN IM | MUNO | OEFIC | MENCY VIRUS (RFP-2017-DPHS-1 | 8-EARLY | -01) | | | | · | |
| | | | | , | • | | | | | | |
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| | • | | | | | | | | | | |
| CF | RTIFICATE HOLDER | | | | CANO | ELLATION | | | | | |
| | NH DEPARTMENT OF HEALTH & HUMAN SE DIVISION OF PUBLIC HEALTH SERVICES EARLY INTERVENTION SVCS FOR HUMAN IMMUNODEFICIENCY VIRUS | RVICE | s | | SHO THE | ULD ANY OF 1 EXPIRATION | DATE THE | ESCRIBED POLICIES BE CAI REOF, NOTICE WILL BE Y PROVISIONS. | | | |
| 129 PLEASANT STREET CONCORO, NH 03301-3857 | | | | AUTHORIZED REPRESENTATIVE of Marsh USA Inc. | | | | | | | |

Keil. 1:5

Ricki Fitzsimmons



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 12/31/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this cartificate does not confer rights to the certificate holder in lieu of such endorsement(s). CONTACT NAME: PHONE (A/C, No. Ext): E-MAIL PRODUČER Marsh USA, Inc. FAX (A/C, No): 1166 Avenue of the Americas New York, NY 10036 ADDRESS: Attn: healthcare.accountscss@marsh.com Fax: 212-948-1307 INSURER(S) AFFORDING COVERAGE NAIC # CN101357758-ALL-PROP-20-21 COL.VT PROP 24554 INSURER A : XL Insurance America, Inc. PLANNED PARENTHOOD OF NORTHERN INSURER B : NEW ENGLAND, AN AFFILIATE OF PLANNED INSURER C : PARENTHOOD FEDERATION OF AMERICA, INC. INSURER D : 784 HERCULES DR. SUITE 110 COLCHESTER, VT 05446 INSURER E : INSURER F : **COVERAGES** CERTIFICATE NUMBER: NYC-010145548-09 **REVISION NUMBER: 6** THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED, NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN. THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS. EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. ADDLISUBR POLICY EFF POLICY EXP H2M LTR TYPE OF INSURANCE LIMITS POLICY NUMBER COMMERCIAL GENERAL LIABILITY EACH OCCURRENCE DAMAGE TO RENTED PREMISES (Ea occurrence) \$ CLAIMS-MADE Loccur MED EXP (Any one person) PERSONAL & ADV INJURY GEN'L AGGREGATE LIMIT APPLIES PER: **GENERAL AGGREGATE** PRO-JECT POLICY PRODUCTS - COMP/OP AGG OTHER: COMBINED SINGLE LIMIT (En accident) AUTOMOBILE LIABILITY ANY AUTO **BODILY INJURY (Per person)** SCHEDULED AUTOS NON-OWNED AUTOS ONLY, OWNED AUTOS ONLY **BODILY INJURY (Per accident)** PROPERTY DAMAGE HIRED AUTOS ONLY (Per accident) \$ UMBRELLA LIAB OCCUR EACH OCCURRENCE EXCESS LIAB CLAIMS-MADE AGGREGATE RETENTION \$ o⊯o WORKERS COMPENSATION STATUTE AND EMPLOYERS' LIABILITY ANYPROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBEREXCLUDEO? E L. EACH ACCIDENT (Mandatory in NH)
If yes, describe under
DESCRIPTION OF OPERATIONS below E L. DISEASE - EA EMPLOYER E.L. DISEASE - POLICY LIMIT US00077307PR20A **PROPERTY** 01/01/2021 01/01/2020 3,232,263 DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be ettached if more space to required) RE: NEW HAMPSHIRE FAMILY PLANNING SERVICES AGREEMENT **CERTIFICATE HOLDER** CANCELLATION STATE OF NEW HAMPSHIRE SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE DEPARTMENT OF HEALTH & HUMAN SERVICES THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. ATTN: E. MARIA REINEMANN, ESQ., DIRECTOR 129 PLEASANT STREET CONCORD, NH 03301 **AUTHORIZED REPRESENTATIVE** of March USA Inc. Manashi Mukherjee Mansoni Mukneyer

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AGENCY CUSTOMER ID: CN101357758

LOC#: New York



ADDITIONAL REMARKS SCHEDULE

Page 2 of 3

| | | I |
|-----------------|-----------|---|
| Marsh USA, Inc. | | NAMED :NSURED PLANNED PARENTHOOD OF NORTHERN NEW ENGLAND, AN AFFILIATE OF PLANNED |
| POLICY NUMBER | | PARENTHOOD FEDERATION OF AMERICA, INC. 784 HERCULES DR. SUITE 110 COLCHESTER, VT 105446 |
| CARRIER | NAIC CODE | |
| | | EFFECTIVE DATE: |

ADDITIONAL REMARKS

THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,

FORM NUMBER: 25 FORM TITLE: Certificate of Liability Insurance

SUBLIMATS:

EQUIPMENT BREAKDOWN: INCLUDED IN LIMIT EXCEPT, \$2,000,000 PERISHABLE GOODS & SPOILAGE \$250,000 CONTAMINATION \$250,000 RADIATION

EARTH MOVEMENT:

\$30,000,000 per occurrence / annual aggregate except;

\$5,000,000 per occurrence / annual aggregate - for all loss arising from "damage" in Alaska, Hawaii and Puerto Rico \$10,000,000 per occurrence / annual aggregate - for all loss arising from "damage" in US Pacific Northwest Seismic Zone \$10,000,000 per occurrence / annual aggregate - for all loss arising from "damage" in New Madrid Seismic Zone

\$30,000,000 per occurrence / annual aggregate - for all loss arising from "damage" in California

FŁOOD:

\$50,000,000 per occurrence / annual aggregate except;

\$7,500,000 for all loss arising from "damage" in High Hazard flood zones

DEDUCTIBLES:

\$150,000 COMBINED PER OCCURRENCE, EXCEPT AS INDICATED BELOW:

EARTH MOVEMENT:

\$150,000 PER OCCURRENCE EXCEPT:

CALIFORNIA, ALASKA, AND HAWAII: 5% PROPERTY DAMAGE / 5% TIME ELEMENT PER LOCATION SUBJECT TO A COMBINED MINIMUM OF \$150,000 PER "OCCURRENCE"

NEW MADRID SEISMIC ZONE AND PACIFIC NORTHWEST SEISMIC ZONE: 5% PROPERTY DAMAGE / 5% TIME ELEMENT COMBINED PER OCCURRENCE SUBJECT TO A COMBINED MINIMUM OF \$150,000 PER 'OCCURRENCE'.

FL000:

\$150,000 PER OCCURRENCE EXCEPT

HIGH HAZARD FLOOD ZONES:

THE MAXIMUM AMOUNT RECOVERABLE THROUGH THE NATIONAL FLOOD INSURANCE PROGRAM (WHETHER PURCHASED OR NOT) OR \$1,000,000 PER LOCATION, WHICHEVER IS GREATER

WIND:

150,000 PER OCCURRENCE EXCEPT:

HIGH HAZARD WIND ZONES: 5% PROPERTY DAMAGE / 5% TIME ELEMENT SUBJECT TO A COMBINED MINIMUM OF \$150,000 PER "OCCURRENCE"

EQUIPMENT BREAKDOWN:

PROPERTY DAMAGE: \$25,000 PER OCCURRENCE TIME ELEMENT: 24 HOURS PER OCCURRENCE

OTHER DEDUCTIBLES MAY APPLY AS PER POLICY TERMS AND CONDITIONS.

AGENCY CUSTOMER ID: CN10.1357758

LOC #: New York



ADDITIONAL REMARKS SCHEDULE

Page 3 of 3

| AGENCY Marsh USA, Inc. | NAMED INSURED PLANNED PARENTHOOD OF NORTHERN NEW ENGLAND, AN AFFILIATE OF PLANNED |
|---|---|
| POLICY NUMBER | PARENTHOOD FEDERATION OF AMERICA, INC. 784 HERCULES DR, SUITE 110 |
| CARRIER NAIC CODE | COLCHESTER, VT 05446 |
| | EFFECTIVE DATE: |
| ADDITIONAL REMARKS | |
| THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM, FORM NUMBER: 25 FORM TITLE: Certificate of Liability Insura | ance |

MISSION STATEMENT

To provide, promote, and protect access to reproductive health care and sexuality education so that all people can make voluntary choices about their reproductive and sexual health.





Board of Trustees
Planned Parenthood of Northern New England, Inc. and Related Entities

We have audited the consolidated financial statements of Planned Parenthood of Northern New England, Inc. and Related Entities (PPNNE) for the year ended December 31, 2018, and have issued our report thereon dated April 29, 2019. Professional standards require that we communicate to you the following information related to our audit.

SECTION I – REQUIRED COMMUNICATIONS

Our Responsibility under U.S. Generally Accepted Auditing Standards, Government Auditing Standards and Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance)

As stated in our engagement letter dated November 11, 2018, our responsibility, as described by professional standards, is to express an opinion about whether the consolidated financial statements prepared by management with your oversight are fairly presented, in all material respects, in conformity with U.S. generally accepted accounting principles (U.S. GAAP). Our audit of the consolidated financial statements does not relieve you or management of your responsibilities.

In planning and performing our audit, we considered PPNNE's internal control over financial reporting in order to determine our auditing procedures for the purpose of expressing our opinion on the consolidated financial statements and not to provide assurance on the internal control over financial reporting. We also considered internal control over compliance with requirements that could have a direct and material effect on a major federal program in order to determine our auditing procedures for the purpose of expressing our opinion on compliance and to test and report on internal control over compliance in accordance with the Uniform Guidance.

As part of obtaining reasonable assurance about whether PPNNE's consolidated financial statements are free of material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts and grants, noncompliance with which could have a direct and material effect on the determination of consolidated financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit. Also, in accordance with the Uniform Guidance, we examined, on a test basis, evidence about compliance with the types of compliance requirements described in the Office of Management and Budget Compliance Supplement applicable to each of its major federal programs for the purpose of expressing an opinion on PPNNE's compliance with those requirements. While our audit provides a reasonable basis for our opinion, it does not provide a legal determination on PPNNE's compliance with those requirements.

Our responsibility with respect to the schedule of expenditures of federal awards is described in our report issued pursuant to the Uniform Guidance.

Board of Directors
Planned Parenthood of Northern New England, Inc. and Related Entities
Page 2

Significant Audit Findings

Qualitative Aspects of Accounting Practices

Management is responsible for the selection and use of appropriate accounting policies. The significant accounting policies used by PPNNE are described in Note 1 to the consolidated financial statements. During the year ended December 31, 2018, PPNNE adopted the Financial Accounting Standards Board's Accounting Standards Update (ASU) No. 2016-14, Presentation of Financial Statements of Not-for-Profit Entities. The new ASU marks the completion of the first phase of a larger project aimed at improving not-for-profit financial reporting. Under the new ASU, net asset reporting are streamlined and clarified. The previous three category classification of net assets was replaced with a simplified model that combines temporarily restricted and permanently restricted into a single category called "net assets with donor restrictions." The guidance for classifying deficiencies in endowment funds and on accounting for the lapsing of restrictions on gifts to acquire property and equipment has also been simplified and clarified. New disclosures highlight restrictions on the use of resources that make otherwise liquid assets unavailable for meeting near-term financial requirements. The ASU also imposes several new requirements related to reporting expenses. New or revised disclosures in the financial statements are: Note 1 – Basis of Statement Presentation, Note 2 – Liquidity and Availability of Financial Assets, Note 11 – Net Assets, and Note 12 – Endowments.

We noted no transactions entered into by PPNNE during the year for which there is a lack of authoritative guidance or consensus. All significant transactions have been recognized in the consolidated financial statements in the proper period.

Accounting estimates are an integral part of the consolidated financial statements prepared by management and are based on management's knowledge and experience about past and current events and assumptions about future events. Certain accounting estimates are particularly sensitive because of their significance to the consolidated financial statements and because of the possibility that future events affecting them may differ significantly from those expected. The most sensitive estimates affecting the consolidated financial statements were:

- Management's estimates of the allowance for uncollectible accounts and contributions and allowances for contractual adjustments based on historical data and current contracted reimbursement rates,
- Management's estimate of the value of the beneficial interest in trusts based on current market rates and actuarially determined life expectancy tables,
- Management's estimate of depreciable lives on capital assets based on industry standards, and
- Management's estimates of cost allocations based on estimated utilization of support services by functional cost centers.

We evaluated the key factors and assumptions used to develop the estimates in determining that they are reasonable in relation to the consolidated financial statements taken as a whole.

Board of Directors
Planned Parenthood of Northern New England, Inc. and Related Entities
Page 3

Certain consolidated financial statement disclosures are particularly sensitive because of their significance to financial statement users. The most sensitive disclosures affecting the consolidated financial statements are as follows:

- Note 1 New Accounting Pronouncements
- Note 2 Liquidity and Availability of Financial Assets
- Note 7 Line of Credit
- Note 8 Long-term Debt
- Note 10 Commitments and Contingencies
- Note 12 Appropriations from Underwater Endowments

The consolidated financial statement disclosures are neutral, consistent and clear.

Difficulties Encountered in Performing the Audit

We encountered no difficulties in dealing with management in performing and completing our audit.

Corrected and Uncorrected Misstatements

Professional standards require us to accumulate all known and likely misstatements identified during the audit, other than those that are trivial, and communicate them to the appropriate level of management. An audit adjustment is defined as a proposed correction of the consolidated financial statements that, in our judgment, may not have been detected except through our auditing procedures. There were no audit adjustments.

A passed audit adjustment is an adjustment that is not proposed as a current year audit adjustment because the dollar amount of the adjustment is not considered material to the consolidated financial statements. There were no passed audit adjustments.

Disagreements with Management

For purposes of this letter, professional standards define a disagreement with management as a financial accounting, reporting, or auditing matter, whether or not resolved to our satisfaction, that could be significant to the consolidated financial statements or the auditor's report. We are pleased to report that no such disagreements arose during the course of our audit.

Management Representations

We have requested certain representations from management that are included in the management representation letter dated as of the date of this letter.

Management Consultations with Other Independent Accountants

In some cases, management may decide to consult with other accountants about auditing and accounting matters, similar to obtaining a "second opinion" on certain situations. If a consultation involves application of an accounting principle to PPNNE's consolidated financial statements or a determination of the type of auditor's opinion that may be expressed on those statements, our professional standards require the consulting accountant to check with us to determine that the consultant has all the relevant facts. To our knowledge, there were no such consultations with other accountants.

Board of Directors
Planned Parenthood of Northern New England, Inc. and Related Entities
Page 4

Other Audit Findings or Issues

We generally discuss a variety of matters, including the application of accounting principles and auditing standards, with management each year prior to retention as PPNNE's auditor. However, these discussions occurred in the normal course of our professional relationship and our responses were not a condition to our retention.

Other Matters

With respect to the schedule of expenditures of federal awards, we made certain inquiries of management and evaluated the form, content, and methods of preparing the information to determine that the information complies with U.S. GAAP, the method of preparing it has not changed from the prior period, and the information is appropriate and complete in relation to our audit of the consolidated financial statements. We compared and reconciled the schedule of expenditures of federal awards to the underlying accounting records used to prepare the consolidated financial statements or to the consolidated financial statements themselves.

SECTION II - INTERNAL CONTROL

In planning and performing our audit of the consolidated financial statements of PPNNE as of and for the year ended December 31, 2018, in accordance with U.S. generally accepted auditing standards, we considered PPNNE's internal control over financial reporting (internal control) as a basis for designing audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the consolidated financial statements, but not for the purpose of expressing an opinion on the effectiveness of PPNNE's internal control. Accordingly, we do not express an opinion on the effectiveness of PPNNE's internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of PPNNE's consolidated financial statements will not be prevented, or detected and corrected, on a timely basis.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

We sincerely appreciate the cooperation, courtesy and working environment provided to us by management and the employees of PPNNE during the engagement.

This communication is intended solely for the information and use of the Board of Trustees, Budget and Finance Committee, and management of PPNNE and is not intended to be, and should not be, used by anyone other than these specified parties.

Berry Dunn McNeil & Parker, LLC

Portland, Maine April 29, 2019



INDEPENDENT AUDITOR'S REPORT

Board of Trustees
Planned Parenthood of Northern New England, Inc. and Related Entities

Report on the Consolidated Financial Statements

We have audited the accompanying consolidated financial statements of Planned Parenthood of Northern New England, Inc. and Related Entities (PPNNE), which comprise the consolidated statement of financial position as of December 31, 2018, and the related consolidated statements of activities, functional expenses and cash flows for the year then ended, and the related notes to the consolidated financial statements.

Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with U.S. generally accepted accounting principles; this includes the design, implementation and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with U.S. generally accepted auditing standards and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of PPNNE's internal control. Accordingly, we express no such opinion. An audit also includes assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall presentation of the consolidated financial statement presentation.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Board of Trustees
Planned Parenthood of Northern New England, Inc. and Related Entities

Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all-material—respects, the consolidated financial position of PPNNE as of December 31, 2018, and the consolidated results of their operations, changes in their net assets and their cash flows for the year then ended, in conformity with U.S. generally accepted accounting principles.

Other Matters

Report on Summarized Comparative Information

We have previously audited PPNNE's 2017 consolidated financial statements, and we expressed an unmodified audit opinion on those audited consolidated financial statements in our report dated May 24, 2018. In our opinion, the summarized comparative information presented herein as of and for the year ended December 31, 2017 is consistent, in all material respects, with the audited consolidated financial statements from which it has been derived.

Change in Accounting Principle

As discussed in Note 1 to the consolidated financial statements, in 2018 PPNNE adopted Financial Accounting Standards Board Accounting Standards Update No. 2016-14, *Presentation of Financial Statements of Not-for-Profit Entities* (Topic 958). Our opinion is not modified with respect to this matter.

Other Reporting Required by Government Auditing Standards

In accordance with Government Auditing Standards, we have also issued our report dated April 29, 2019 on our consideration of PPNNE's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts and grant agreements and other matters. The purpose of that report is solely to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the effectiveness of PPNNE's internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with Government Auditing Standards in considering PPNNE's internal control over financial reporting and compliance.

Berry Dunn McNeil & Parker, LLC

Portland, Maine April 29, 2019

Registration No. 92-0000278

Consolidated Statement of Financial Position

December 31, 2018 (With Comparative Totals for December 31, 2017)

ASSETS

| | Without Donor Restrictions | With Donor Restrictions | 2018 <u>Total</u> | 2017 <u>Total</u> |
|---|----------------------------|----------------------------|----------------------|----------------------|
| Current assets | | | | |
| Cash | \$ 6,640,427 | \$ 992,859 | \$ 7,633,286 | \$ 6,773,987 |
| Accounts receivable, net | 1,634,820 | • | 1,634,820 | 1,709,090 |
| Contributions receivable, net | 729,319 | 18,977 | 748,296 | 1,031,221 |
| Other | <u> 1,008,001</u> | | <u>1,008,001</u> | <u>1,012,490</u> |
| Total current assets | <u>10.012,567</u> . | 1.011.836 | 11,024,403 | 10,526,788 |
| Property and equipment | | | | |
| Land | 35,657 | | 35,657 | -54,157 |
| Buildings | 2,598,747 | | 2,598,747 | 3,030,500 |
| Leasehold improvements Furniture, fixtures and | 4,977,416 | • | 4,977,416 | 4,895,538 |
| equipment | 3,328,301 | - | 3,328,301 | 3,305,532 |
| Construction-in-progress | 825,028 | | 825,028 | <u>119,308</u> |
| | 11,765,149 | | 11,765,149 | 11,405,035 |
| Less accumulated depreciation and amortization | (7,450,912) | | (7,450,912) | <u>(7,119,176</u>) |
| Property and equipment, net | 4,314,237 | | 4,314,237 | 4,285,859 |
| Other assets | • | rusers a | - - 14 - | |
| Contributions receivable, net of | | | | |
| current portion | _ | 65,907 | 65,907 | 23,378 |
| Long-term investments | 3,317,766 | 1,263,577 | 4,581,343 | 4,847,426 |
| Other | 174,752 | 405,916 | 580,668 | 862,167 |
| | 114,132 | <u> 400,5 10</u> | 300,008 | 002,107 |
| Total other assets | 3,492,518 | <u>1,735,400</u> | 5,227,918 | 5,732,971 |
| Total assets | \$ <u>17,819,322</u> | \$ <u>2,747,236</u> | \$ <u>20,566,558</u> | \$ <u>20,545,618</u> |

LIABILITIES AND NET ASSETS

| | . Without Donor <u>Restrictions</u> | With Donor Restrictions | 2018 <u>Total</u> | 2017 <u>Total</u> |
|---|--|----------------------------|--|--|
| Current liabilities Current portion of long-term debt Accounts payable and accrued expenses Accrued salaries and benefits Other | \$ 10,500 869,081 869,502 1,179,831 | \$ - - - | \$ 10,500 869,081 869,502 1,179,831 | \$ 10,000 997,307 768,663 1,022,678 |
| Total current liabilities | 2,928,914 | • | 2,928,914 | 2,798,648 |
| Long-term debt, net of current portion | 249,511 | | 249,511 | 259,767 |
| Total liabilities | 3,178,425 | <u> </u> | 3,178,425 | 3,058,415 |
| Net assets Without donor restrictions With donor restrictions | 14,640,897 | 2,747,236 | 14,640,897 2,747,236 | 13,358,214 _4,128,989 |
| Total net assets | 14,640,897 | 2,747,236 | <u>17,388,133</u> | 17,487,203 |

Total liabilities and net assets \$ 17,819,322 \$ 2,747,236 \$20,566,558 \$20,545,618

Consolidated Statement of Activities

Year Ended December 31, 2018 (With Comparative Totals for Year Ended December 31, 2017)

| | Without Donor Restrictions | With Donor Restrictions | 2018 Total | 2017 <u>Total</u> |
|---|-------------------------------|----------------------------|----------------------|----------------------|
| Operating revenue and support | , | | | |
| Gross patient service revenue | \$ 38,805,985 | \$ - | \$ 38,805,985 | \$ 38,236,910 |
| Less contractual allowances and discounts Patient service revenue (net of contractual | 24,084,403 | | 24,084,403 | 23,211,638 |
| allowances and discounts) | 14,721,582 | • | 14,721,582 | 15,025,272 |
| Less provision for bad debts | 763,092 | | 763,092 | 704,552 |
| Net patient service revenue | 13,958,490 | • | 13,958,490 | 14,320,720 |
| Grants and contracts | 3,891,495 | • | 3,891,495 | 3,559,538 |
| Contributions and beguests | 6,485,997 | 238.886 | 6,724,883 | 7,328,059 |
| Other | 582,993 | <u>54,181</u> | 637,174 | 548,258 |
| • | 24,918,975 | 293,067 | 25,212,042 | 25,756,575 |
| | 21,010,010 | 200,001 | | 20,730,373 |
| Net assets released from restrictions | 973,380 | (973,380) | <u>-</u> _ | · <u>-</u> |
| Total operating revenue | | • | | |
| and support | <u>25,892,355</u> | (680,313) | 25,212,042 | <u>25,756,575</u> |
| Operating expenses Program services | | | | |
| Direct patient services | 17,791,280 | _ | 17,791,280 | 16,432,626 |
| Education and outreach | 188,070 | - | 188,070 | 132,052 |
| Public policy | 2,323,732 | - | | |
| Marketing and communication | | - | 2,323,732 | 1,626,944 |
| Marketing and communication | 278,696 | | <u>278,696</u> | <u>209.744</u> |
| Total program services | 20,581,778 | | 20,581,778 | 18,401,366 |
| Support services | | | • | |
| General and administrative | 2,815,511 | | 2 045 544 | 2 505 206 |
| Fundraising | 1,389,606 | - | 2,815,511 | 2,585,306 |
| , undialing | 1,369,000 | | 1,389,606 | <u>1,165,984</u> |
| Total support services | 4,205,117 | | 4,205,117 | 3,751,290 |
| Total expenses | 24,786,895 | · | 24,786,895 | 22,152,656 |
| Change in net assets | | • | | 1 |
| from operations | 1,105,460 | (680,313) | 425,147 | 3.603.919 |
| Other changes | | | | |
| Non-operating investment | | | | |
| (loss) gain | (349,920) | (174,297) | (524,217) | 396,807 |
| Contributions | (348,320) | (174,297) | (324,217) | |
| Net assets released from restrictions | E27 142 | /ED7.140\ | • | 15,080 |
| ivet assets released inditi restrictions | <u> 527.143</u> | <u>(527,143</u>) | | |
| Total other changes | 177,223 | <u>(701,440</u>) | <u>(524,217</u>) | 411,887 |
| Change in net assets | 1,282,683 | (1,381,753) | (99,070) | 4,015,806 |
| Net assets, beginning of year | 13,358,214 | 4,128,989 | <u>17.487.203</u> | 13,471,397 |
| Net assets, end of year | \$ <u>`14,640,897</u> | \$ 2,747,236 | \$ <u>17,388,133</u> | \$ <u>17.487.203</u> |

The accompanying notes are an integral part of these consolidated financial statements.

Consolidated Statement of Functional Expenses

Year Ended December 31, 2018 (With Comparative Totals for Year Ended December 31, 2017)

| | Direct Patient <u>Services</u> | Education and Outreach | Public Policy | Marketing and Communication | Total Program <u>Services</u> | General and <u>Administrative</u> | Fundraising | Total Support Services | 2018 Total | 2017 <u>Total</u> |
|--|--|------------------------------|------------------------------|-----------------------------------|--|---|----------------------------|----------------------------------|---|---|
| Payroll and related costs Contraceptive supplies Outside laboratory fees Occupancy costs | \$ 10,739,362 1,954,567 477,267 1,799,342 | \$ 144,921 51 13,596 | \$ 1,192,623 - 138,631 | \$ 103,716 10,091 | \$ 12,180,622 1,954,618 477,267 1,961,660 | \$ 1,595,257 - 145,268 | \$ 1,020,507 55,336 | \$ 2,615,764 | \$14,796,386 1,954,618 477,267 2,162,264 | \$13,122,084 2,068,450 516,341 1,989,820 |
| Medical supplies Professional services Advertising | 697,400 584,905 222,969 | 30 63 - | 201,050 198,199 2,734 | 75 122,912 145 | 697,430 786,093 321,111 226,096 | 595,646 11,391 12,302 | 40,833 350 1,008 | 636,479 11,741 13,310 | 697,430 1,422,572 332,852 239,406 | 701,247 995,742 213,782 233,984 |
| Insurance and taxes Printing and postage Dues and materials Interest expense | 58,622 56,731 13,096 | 2,912 4,401 | 5,196 168,522 | 37,075 - | 103,805 229,654 13,096 | 4,380 9,767 318,556 | 56,296 2,510 188,204 | 70,676 12,277 - 506,760 | 174,481 241,931 13,096 1,443,353 | 190,217 175,683 24,685 1,165,348 |
| Other Total expenses before depreciation and amortization | 521,893 17,126,154 | 21,727 187,949 | 388,29 <u>1</u> 2,295,246 | <u>4,682</u> 278,696 | 936,593 19,888,045 | 2,692,567 | 1,375,044 | 4,067,511 | 23,955,656 | 21,397,383 |
| Depreciation and amortization | 665,126 | 121 | 28,486 | | 693,733 | 122,944 | 14,562 | 137,506 | 831,239 | <u>755,273</u> |
| Total expenses | \$ <u>17,791,280</u> | \$ <u>188,070</u> | \$ <u>2,323,732</u> | \$278,696 | \$_20,581,778 | \$ <u>2,815,511</u> | \$ <u>1,389,606</u> | \$ 4,205,117 | \$ <u>24,786,895</u> | \$ <u>22,152,656</u> |

The accompanying notes are an integral part of these consolidated financial statements.

Consolidated Statement of Cash Flows

Year Ended December 31, 2018 (With Comparative Totals for Year Ended December 31, 2017)

| | <u>2018</u> | <u>2017</u> |
|---|---------------------|---------------------|
| Cash flows from operating activities | | |
| Change in net assets | \$ (99,070) | \$ 4,015,806 |
| Adjustments to reconcile change in net assets to net cash provided | 4 (00,0.0) | Ψ ¬,010,000 |
| by operating activities | | |
| Depreciation and amortization | 831,239 | 755,273 |
| Provision for bad debts | 763,092 | 704,552 |
| Revenue from contributed securities | (692,102) | |
| Proceeds of contributed securities | 692,102 | 1,457,623 |
| Unrealized/realized loss (gain) on investments | 584,446 | (433,390) |
| Contributions restricted to long-term purposes | - | (15,080) |
| Change in value of beneficial interest in trusts | 95,944 | (241,753) |
| Gain on disposal of property and equipment | (223,785) | - |
| (Increase) decrease in | | |
| Accounts receivable | (688,822) | (1,126,863) |
| Contributions receivable | 210,631 | 373,508 |
| Other current assets | 4,489 | (168,065) |
| Other long-term assets | 185,555 | 55,864 |
| (Decrease) increase in | | |
| Accounts payable and accrued expenses | (339,709) | 431,401 |
| Accrued salaries and benefits | 100,839 | 31,414 |
| Other current liabilities | <u> 157,153</u> | <u>143,075</u> |
| Net cash provided by operating activities | 1,582,002 | 4,525,742 |
| Cash flows from investing activities | | |
| Purchases of property and equipment | (746,831) | (461,501) |
| Proceeds from sale of property and equipment | 322,482 | (101,001, |
| Proceeds from sale of investments | 312,677 | 1,122,100 |
| Purchases of investments | (631,040) | (1,087,593) |
| | | |
| Net cash used by investing activities | <u>(742,712)</u> | <u>(426,994</u>) |
| Cash flows from financing activities | | |
| Contributions received for long-term purposes | 29,765 | 48,202 |
| Principal payments on long-term debt | (9,756) | <u>(411,063</u>) |
| | | 11,7000 |
| Net cash provided (used) by financing activities | 20,009 | <u>(362,861)</u> |
| Net increase in cash | 859,299 | 3,735,887 |
| Cash, beginning of year | <u>6,773,987</u> | _3,038,100 |
| Cash, end of year | \$ <u>7,633,286</u> | \$ <u>6,773,987</u> |
| Supplemental disclosure: Noncash investing and financing transactions Purchases of property and equipment included in accounts payable and accrued expenses | \$ <u>211,483</u> | \$ |

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

Nature of Activities

Planned Parenthood of Northern New England, Inc. (PPNNE) is a Vermont nonprofit corporation organized for the purpose of providing reproductive health and education services. PPNNE is also an advocacy organization working for public policies which guarantee reproductive rights and ensure access to services. PPNNE is registered to conduct business in Maine, New Hampshire and Vermont.

In 1990, PPNNE established Planned Parenthood of Northern New England Action Fund, Inc., a nonprofit corporation, for the purpose of expanding lobbying activities for the states of Maine, New Hampshire and Vermont. During 2014, PPNNE amended the operating documents of Planned Parenthood of Northern New England Action Fund, Inc. to include activities for only the state of Vermont and renamed the corporation Planned Parenthood Vermont Action Fund, Inc. Also during 2014, PPNNE established Planned Parenthood Maine Action Fund, Inc. and Planned Parenthood New Hampshire Action Fund, Inc., both nonprofit corporations, for the purpose of expanding lobbying activities for the states of Maine and New Hampshire, respectively.

Operations and balances of Planned Parenthood Vermont Action Fund, Inc., Planned Parenthood Maine Action Fund, Inc. and Planned Parenthood New Hampshire Action Fund, Inc. (collectively known as the Action Funds) are considered immaterial to PPNNE, but are included in the accompanying consolidated financial statements.

1. Summary of Significant Accounting Policies

New Accounting Pronouncements

In August 2016, the Financial Accounting Standard Board (FASB) issued Accounting Standards Update (ASU) No. 2016-14, Presentation of Financial Statements of Not-for-Profit Entities (Topic 958), which makes targeted changes to the not-for-profit financial reporting model. The new ASU marks the completion of the first phase of a larger project aimed at improving not-for-profit financial reporting. Under the new ASU, net asset reporting is streamlined and clarified. The previous three category classification of net assets is replaced with a simplified model that combines temporarily restricted and permanently restricted into a single category called "net assets with donor restrictions." The guidance for classifying deficiencies in endowment funds and on accounting for the lapsing of restrictions on gifts to acquire property and equipment has also been simplified and clarified. New disclosures highlight restrictions on the use of resources that make otherwise liquid assets unavailable for meeting near-term financial requirements. The ASU also imposes several new requirements related to reporting expenses. The ASU is effective for PPNNE for the year ended December 31, 2018.

In July 2018, FASB issued ASU No. 2018-08, Not-for-Profit Entities (Topic 958). The ASU was issued to clarify and improve the accounting guidance for contributions received and contributions made. The ASU is effective for annual periods beginning after December 15, 2018. PPNNE is evaluating the impact that ASU No. 2018-08 will have on its consolidated financial statements and related disclosures.

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

In May 2014, FASB issued ASU No. 2014-09, Revenue from Contracts with Customers, which requires revenue to be recognized when promised goods or services are transferred to customers in amounts that reflect the consideration to which PPNNE expects to be entitled in exchange for those goods and services. ASU No. 2014-09 will replace most existing revenue recognition guidance in U.S. generally accepted accounting principles (U.S. GAAP) when it becomes effective. ASU No. 2014-09 is effective for the PPNNE's fiscal year ending December 31, 2019. ASU No. 2014-09 permits the use of either the retrospective or cumulative effect transition method. PPNNE is evaluating the impact that ASU No. 2014-09 will have on its consolidated financial statements and related disclosures.

In February 2016, FASB issued ASU No. 2016-02, Leases (Topic 842). The ASU was issued to increase transparency and comparability among organizations by recognizing lease assets and lease liabilities in the statement of financial position and disclosing key information about leasing arrangements. The ASU is effective for annual periods beginning after December 15, 2019. Management is reviewing the guidance in the ASU to determine whether it will have a material effect on PPNNE's financial position or changes in its net assets.

Principles of Consolidation

The consolidated financial statements include the accounts of PPNNE and the Action Funds. The Action Funds are consolidated since PPNNE has both an economic interest in the Action Funds and control of the Action Funds through a majority voting interest in their governing boards. All material interorganizational transactions have been eliminated.

Comparative Financial Information

The consolidated financial statements include certain prior-year summarized comparative information in total, but not by net asset class. Such information does not include sufficient detail to constitute a presentation in conformity with U.S. GAAP. Accordingly, such information should be read in conjunction with PPNNE's consolidated financial statements for the year ended December 31, 2017, from which the summarized information was derived.

Use of Estimates

The preparation of the consolidated financial statements, in conformity with U.S. GAAP, requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements. Estimates also affect the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

Notes to the Consolidated Financial Statements

December 31, 2018
(With Comparative Totals for December 31, 2017).

Basis of Statement Presentation

The consolidated financial statements of PPNNE have been prepared in accordance with U.S. GAAP, which require PPNNE to report information regarding its consolidated financial position and activities according to the following net asset classification:

Net assets without donor restrictions: Net assets that are not subject to donor-imposed restrictions and may be expended for any purpose in performing the primary objectives of PPNNE. These net assets may be used at the discretion of PPNNE's management and the Board of Trustees.

Net assets with donor restrictions: Net assets subject to stipulations imposed by donors and grantors. Some donor restrictions are temporary in nature; those restrictions will be met by actions of PPNNE or by the passage of time. Other donor restrictions are perpetual in nature, whereby the donor has stipulated the funds be maintained in perpetuity. Donor restricted contributions are reported as increases in net assets with donor restrictions. When a restriction expires, net assets are reclassified from net assets with donor restrictions to net assets without donor restrictions in the statement of activities.

Promises to Give

Unconditional promises to give cash and other assets are reported at fair value at the date the promise is received. The gifts are reported as support for net assets with donor restrictions if they are received with donor stipulations that limit the use of the donated assets.

Income Taxes

The Internal Revenue Service has determined that PPNNE and its subsidiaries, the Action Funds, are exempt from taxation under Internal Revenue Code Sections 501(c)(3) and 501(c)(4), respectively. Accordingly, no provision for income taxes has been reflected in these consolidated financial statements.

Cash

PPNNE maintains its cash in bank deposit accounts which, at times, may exceed federally insured limits. PPNNE has not experienced any losses in such accounts. Management believes it is not exposed to any significant risk on cash.

Accounts Receivable

Accounts receivable are stated at the amount management expects to collect from outstanding balances. Management provides for probable uncollectible amounts through a charge to earnings and a credit to a valuation allowance based on its assessment of the current status of individual accounts. Balances that are still outstanding after management has used reasonable collection efforts are written off through a charge to the valuation allowance and a credit to accounts receivable.

Notes to the Consolidated Financial Statements

December 31, 2018
(With Comparative Totals for December 31, 2017)

In evaluating the collectibility of patient accounts receivable, PPNNE analyzes past results and identifies trends for each of its major payor sources of revenue to estimate the appropriate allowance for uncollectible accounts and provision for bad debts. Data for each major source is regularly reviewed to evaluate the allowance for uncollectible accounts. For receivables relating to services provided to patients having third-party coverage, PPNNE analyzes contractually due amounts and provides an allowance for uncollectible accounts and a corresponding provision for bad debts. For receivables relating to self-pay patients (which includes both patients without insurance and patients with deductible and copayment balances for which third-party coverage exists for part of the bill), PPNNE records a provision for bad debts in the period of service based on past experience, which indicates that many patients are unable to pay amounts for which they are financially responsible. The difference between the standard rates and the amounts actually collected after all reasonable collection efforts have been exhausted is charged against the allowance for uncollectible accounts.

The allowance for uncollectible accounts was \$930,000 and \$758,000 at December 31, 2018 and 2017, respectively. During 2018 and 2017, net write-offs of self-pay accounts were approximately \$587,000 and \$552,000, respectively. An increase in the self-pay accounts receivable balances led management to increase the allowance for uncollectible accounts by \$172,000.

Property and Equipment

Property and equipment is stated at cost at the date of acquisition or fair market value at the date of the gift. Donated property and equipment is reported as support without donor restrictions unless the donor has restricted the donated asset to a specific purpose. Assets donated with explicit restrictions regarding their use and contributions of cash that must be used to acquire property and equipment are reported as support with donor restrictions. Absent donor stipulations regarding how long those donated assets must be maintained, PPNNE reports expirations when the donated or acquired assets are placed in service as instructed by the donor. PPNNE reclassifies net assets with donor restrictions to net assets without donor restrictions at that time. Depreciation is computed using the straight-line method over the estimated useful lives of the underlying assets. Amortization of leasehold improvements is computed using the straight-line method over the lesser of the useful lives or the term of the underlying leases. The cost of maintenance and repairs is charged to expense as incurred; renewals and betterments greater than \$1,000 are capitalized.

At December 31, 2018, PPNNE was in the process of renovating its Manchester, New Hampshire and Brattleboro, Vermont locations. As of December 31, 2018, PPNNE had incurred costs of approximately, \$790,000. Renovations for Brattleboro, Vermont were completed in January 2019 and renovations for Manchester, New Hampshire are expected to be completed in July 2019. The estimated total cost of these projects of \$1,300,000 is being funded through restricted donations from a capital campaign.

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

Investments

PPNNE is required to report covered investments in the statement of financial position at fair value with any realized or unrealized gains and losses reported in the consolidated statement of activities. Covered investments include all equity securities with readily determinable fair values and all investments in debt securities. All of PPNNE's investments are held in cash and cash equivalents, exchange traded funds or mutual funds.

Gifts of securities are reported at fair value on the date of the gift. PPNNE's policy is to liquidate all donated securities as soon as possible. Any resulting gain or loss is recognized in the net assets without donor restrictions category.

An amount equal to investment income appropriated for operating purposes is included in operating revenue and support in the consolidated statement of activities. The remainder of investment income is excluded from the consolidated change in net assets from operations.

Change in Net Assets from Operations

The statement of activities report the change in net assets from operations. The changes in net assets which are excluded from this measurement include investment income greater than amounts eligible to be distributed pursuant to PPNNE's spending policy, contributions which are restricted by the donor to be maintained in perpetuity or which are donor-restricted to be used for the purpose of acquiring long-term assets and the release thereof when PPNNE has complied with the donative restrictions.

Net Patient Service Revenue

PPNNE has agreements with third-party payors that provide for payments at amounts different from their established rates. Net patient service revenue is reported at the estimated net realizable amounts from patients, third-party payors and others for services rendered. For the years ended December 31, 2018 and 2017, net patient service revenue was reduced by \$14,787,881 and \$14,392,653, respectively, as a result of third-party contractual allowances and other adjustments.

The net patient service revenue percentage by third-party payors and patients for the years ended December 31 was as follows:

| | •• | <u>2018</u> | <u>2017</u> |
|-----------------------|----|--------------|--------------|
| Commercial . | | 66% | 68% |
| Medicare and Medicaid | | 21 | 20 |
| Private pay | | <u>13</u> | <u>12</u> |
| | | <u>100</u> % | <u>100</u> % |

Notes to the Consolidated Financial Statements

December 31, 2018
(With Comparative Totals for December 31, 2017)

Charity Care

PPNNE also provides patient services under sliding fee arrangements. These discounts from charges are available for eligible patients whose income and family size meet the criteria outlined in the federal poverty guidelines updated each year. Because PPNNE does not pursue collection of amounts determined to qualify as charity care as described above, they are not reported as patient service revenue. PPNNE maintains records to identify the amount of charges forgone for services and supplies furnished under its sliding fee/charity care policy, as well as the estimated cost of those services and supplies and equivalent service statistics.

The following information measures the level of charity care provided during the years ended December 31:

| | <u>2018</u> | <u>2017</u> |
|--|---------------------|---------------------|
| Charges foregone, based on established rates | \$ <u>8,311,036</u> | \$ <u>8,070,504</u> |
| Estimated costs and expenses incurred to provide charity care | \$ <u>5,344,000</u> | \$ <u>4,692,000</u> |
| Equivalent percentage of charity care charges to patient charges | <u>21.56</u> % | <u>21.18</u> % |

Cost of providing charity care services has been estimated based on an overall financial statement ratio of costs to charges applied to charity charges forgone.

Functional Allocation of Expenses

PPNNE's expenses are presented on a functional basis, showing basic program activities and support services. PPNNE directly assigns costs based on the organizational cost centers (functional units) in which expenses are incurred or expenses are allocated between support functions and program services based on an analysis of personnel time and space utilized for the related services.

Subsequent Events

For purposes of the preparation of these consolidated financial statements in conformity with U.S. GAAP, PPNNE has considered transactions or events occurring through April 29, 2019, which was the date that the consolidated financial statements were available to be issued. Management has not evaluated subsequent events after that date for inclusion in the consolidated financial statements.

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

2. Liquidity and Availability of Financial Assets

PPNNE regularly monitors liquidity required to meet its operating needs and other contractual commitments, while also striving to optimize the investment of its available funds. PPNNE has various sources of liquidity at its disposal, including cash, investments and a line of credit.

For purposes of analyzing resources available to meet general expenditures over a 12-month period, PPNNE considers all expenditures related to its ongoing activities, and general and administrative services undertaken to support those ongoing activities, to be general expenditures.

In addition to financial assets available to meet general expenditures over the next 12 months, PPNNE operates with a balanced budget and anticipates collecting sufficient revenue to cover expenditures not covered by donor-restricted resources or, where appropriate, borrowings.

PPNNE had working capital less assets with restrictions of \$5,702,124 and \$5,304,437 at December 31, 2018 and 2017, respectively. PPNNE had average days (based on normal expenditures) cash and unrestricted investments on hand of 152 and 143 at December 31, 2018 and 2017, respectively.

At December 31, 2018 and 2017, the following financial assets could readily be available within one year of the statement of financial position date to meet general expenditure:

| | | <u>2018</u> | | <u>2017</u> |
|---|------------|-------------|---|--------------|
| Financial assets | | | | |
| Cash | \$ | 7,633,286 | 9 | 6,773,987 |
| Accounts receivable, net | | 1,634,820 | | 1,709,090 |
| Contributions receivable, net | | 748,296 | | 1,031,221 |
| Grants receivable due in one year or less for operations | | 397,655 | | 409,384 |
| Investments without board-designation or donor-restrictions | | 443,433 | | 550,315 |
| Expected appropriation of donor-restricted endowed funds for | | | | |
| use over the next 12 months | | 55,063 | | 54,181 |
| Expected appropriation of board-designated endowed funds | | | | |
| for use over the next 12 months | - | 133,360 | | 129.895 |
| Total financial assets | _ | 11,045,913 | | 10,658,073 |
| Assets with restrictions | | | | |
| Board-designated cash for capital acquisitions | | (1,642,881) | | (1,167,776) |
| Donor-restricted cash for capital acquisitions | | (750,484) | | (1,247,627) |
| Donor-restricted cash for endowment | _ | | | (8,300) |
| Total assets with restrictions | · - | (2,393,365) | | _(2,423,703) |
| Financial assets available to meet general expenditures within one year | \$_ | 8,652,548 | 5 | 8_8,234,370 |

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

PPNNE's Board of Trustees has designated a portion of its resources without donor-imposed restrictions to act as endowment funds. These funds are invested for long-term appreciation and current income but remain available and may be spent at the discretion of the Board of Trustees.

2018

2017

PPNNE also has a line of credit available to meet short-term needs, as disclosed in Note 7.

3. Accounts Receivable

Accounts receivable consisted of the following:

| - | Patient accounts receivable Less allowance for contractual adjustments Less allowance for uncollectible accounts | \$ | 3,514,820 (950,000) (930,000) | \$ | 3,339,090 (872,000) (758,000) |
|----|---|-----|-------------------------------------|-----|-------------------------------------|
| | | \$_ | 1,634,820 | \$ | 1,709,090 |
| 4. | Contributions Receivable | | | | |
| | Contributions receivable consisted of the following: | | | | |
| | Contributions for | | <u>2018</u> | | <u>2017</u> |
| | Operating purposes Operating purposes, time restriction Capital projects | \$ | 755,098 65,000 1,000 | \$ | 861,850 170,000 32,000 |
| | Contributions receivable, gross | | 821,098 | | 1,063,850 |
| | Less allowance for uncollectible contributions and unamortized discounts of approximately 2% at December 31, 2018 and | | ٠ | | · |
| | 2017 | - | (6,895) | - | (9 <u>.251</u>) |
| | Contributions receivable, net | | 814,203 | | 1,054,599 |
| | Less contributions receivable, current portion | _ | 748,296 | _ | 1,031,221 |
| | Contributions receivable, net of current portion | \$_ | 65,907 | \$_ | 23,378 |

Notes to the Consolidated Financial Statements

December 31, 2018
(With Comparative Totals for December 31, 2017)

Contributions are due as follows at December 31:

| | 2018 | <u>2017</u> |
|---|----------------------|------------------------|
| Less than one year One to five years | \$ 750,458 70,640 | \$ 1,038,846 25,004 |
| Contributions receivable, gross | \$ <u>821,098</u> | \$ <u>1,063,850</u> |

5. Beneficial Interest in Trusts

6.

PPNNE is a member of the Planned Parenthood Federation of America, Inc. (PPFA), a national organization, and pays quarterly dues to PPFA for program support provided. PPFA administers various charitable gift annuity and pooled income fund gift programs and a charitable remainder annuity trust in which PPNNE is designated to receive any remaining assets at the end of the program's term. PPNNE's interest in these trusts is reported as a contribution in the year in which it is notified of its interest.

Several donors have established trusts naming PPNNE as the beneficiary of charitable remainder trusts, which are administered by a third-party. The charitable remainder trusts provide for the payment of distributions to the grantor or other designated beneficiaries over the trust's term (usually the designated beneficiary's lifetime).

The beneficial interest in these trusts is calculated based on the present value of the underlying assets using the beneficiaries' life expectancies and a 2.56% and 2.16% discount rate in 2018 and 2017, respectively.

Beneficial interest in trusts, included in other long-term assets in the consolidated statement of financial position, consisted of the following:

| • | <u>2018</u> | 2017 |
|--|------------------------------------|-----------------------------------|
| Charitable gift annuities Charitable remainder unitrusts | \$ 78,778 <u>327,138</u> | \$ 112,553 573,268 |
| | \$ <u>405,916</u> | \$ <u>685,821</u> |
| Investments | | |
| The market value of the investments is as follows: | <u>2018</u> | 2017 |
| Cash and cash equivalents Mutual funds Exchange traded funds | \$ 195,052 4,028,205 358,086 | \$ 94,371 4,415,409 337,646 |
| | \$ <u>4,581,343</u> | \$ <u>4,847,426</u> |

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

Investment income (loss) is summarized as follows:

| | <u>2018</u> | <u> 2017</u> |
|--|---|--|
| Interest and dividend income Realized gain Unrealized (loss) gain Investment fees | \$ 268,862 \$ 12,976 (597,422) <u>(24,557</u>) | 170,639 16,778 416,612 (25,222) |
| | \$ <u>(340,141</u>) \$ | 578,807 |

Net investment (loss) income is reported in the consolidated statement of activities as follows:

| | | <u>2018</u> | • | <u>2017</u> |
|--|----------------|-------------------------------|---------|--------------------|
| Operating investment income Non-operating investment (loss) income | \$ _ | 184,076 (524, <u>217</u>) | \$ _ | 182,000 396,807 |
| | \$_ | (340,141) | \$_ | 578,807 |

Investments in general are exposed to various risks, such as interest rates, credit and overall market volatility. As such, it is reasonably possible that changes could materially affect the amounts reported in the consolidated statement of financial position.

7. Line of Credit

PPNNE has a \$1,500,000 line of credit agreement at People's United Bank. The line of credit bears interest at the Wall Street Journal prime rate, subject to a floor (5.50% at December 31, 2018). The agreement expires August 1, 2019. Under the terms of the agreement, investments without donor restrictions not to exceed \$2,300,000, margined at 70% and subject to securities mix and bond rates, as well as 70% of PPNNE's pledged endowment account plus eligible accounts receivable aged 90 days and less, are pledged as collateral. There was no outstanding balance on the line of credit as of December 31, 2018 and 2017.

In connection with the line of credit agreement, PPNNE is required to maintain a debt service coverage ratio of 1.2-to-1. PPNNE was in compliance with this ratio for the year ended December 31, 2018.

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

8. Long-Term Debt

| , | | | | |
|--|---------|---|-----|--------------|
| | | <u>2018</u> | | <u> 2017</u> |
| Mortgage note payable to People's United Bank, with monthly installments due of \$1,904, including interest at 4.87%, through September 2025, with a balloon payment for the remaining balance due at maturity, collateralized by buildings. | \$ | 260,011 | \$ | 269,767 |
| Less current portion | _ | 10,500 | _ | 10,000 |
| Long-term debt, excluding current portion | \$_ | 249,511 | \$_ | 259,767 |
| Future maturities of long-term debt are approximately as follows: | | | | |
| 2019 2020 2021 2022 2023 Thereafter | \$ _ | 10,500 11,000 11,500 12,000 12,500 202,511 | | |
| | \$_ | 260,011 | | |

Cash paid for interest approximates interest expense for the years ended December 31, 2018 and 2017.

Under the terms of People's United mortgage note agreement, PPNNE is required to maintain financial covenants, which were met as of December 31, 2018 and 2017.

9. Operating Leases

PPNNE rents certain facilities and leases office equipment from third-parties under agreements reflected as operating leases. The total facility rent expense was \$1,223,186 and \$1,120,768 in 2018 and 2017, respectively. Total equipment lease expense was \$43,315 and \$48,010 in 2018 and 2017, respectively.

Future minimum lease commitments are approximately as follows:

| 2019 | | \$ | 949,000 |
|------------|---|----|---------|
| 2020 | | | 889,000 |
| 2021 | | | 668,000 |
| 2022 | | | 410,000 |
| 2023 | • | | 342,000 |
| Thereafter | | _ | 709,000 |
| | | _ | |

\$_3,967,000

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

Rental income relating to subleases under these leases was \$12,700 and \$17,100 in 2018 and 2017, respectively.

10. Commitments and Contingencies.

Grants and Contracts

Grants and contracts require the fulfillment of certain conditions as set forth in the instrument of the grant or contract. Failure to fulfill the conditions could result in the return of funds to the grantor. Although that is a possibility, management deems the contingency remote.

Risk Management

PPNNE maintains medical malpractice insurance coverage on a claims-made basis. PPNNE is subject to complaints, claims and litigation due to potential claims which arise in the normal course of business. U.S. GAAP requires PPNNE to accrue the ultimate cost of malpractice claims when the indicant that gives rise to the claim occurs, without consideration of insurance recoveries. Expected recoveries are presented as a separate asset. PPNNE has evaluated its exposure to losses arising from potential claims and determined no such accrual is necessary for the years' ended December 31, 2018 and 2017. PPNNE intends to renew coverage on a claims-made basis and anticipates coverage will be available in future periods.

Litigation

PPNNE is involved in legal matters arising from the ordinary course of business. In the opinion of management, these matters will not materially affect PPNNE's financial position.

11. Net Assets

Net assets without donor restrictions were as follows at December 31:

| | <u>2018</u> | <u>2017</u> |
|---|-----------------------------------|-----------------------------------|
| Undesignated Board-designated endowment funds | \$ 11,766,564 <u>2,874,333</u> | \$ 10,485,456 <u>2,872,758</u> |
| • | \$ 14,640,897 | \$ 13,358,214 |

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

Net assets with donor restrictions are available for the following purposes:

| | | <u>2018</u> | | <u>2017</u> |
|--|----------------|---|----------------|---|
| Funds maintained in perpetuity: Key to the Future Fund, income unrestricted Laura Fund, income unrestricted The David Wagner Fund, income restricted Maine endowment, income unrestricted Other endowment funds, income unrestricted | \$ | 944,717 130,429 50,559 76,209 113,284 | \$ | 944,717 130,429 50,559 76,209 113,284 |
| Total funds maintained in perpetuity | _ | 1,315,198 | _ | 1,315,198 |
| Funds maintained with donor restrictions temporary in nature Accumulated (loss) earnings on funds maintained in perpetuity Planned Gifts Laura Fund Other programs Time restriction Capital projects | \$ | (51,622) 405,916 51,571 210,689 65,000 750,484 | \$ | 117,455 685,821 80,014 432,575 220,299 1,277,627 |
| Total funds maintained with donor restrictions temporary in nature | - | 1,432,038 | - | 2.813.791 |
| Total net assets with donor restrictions | \$_ | 2,747,236 | \$_ | 4,128,989 |
| Net assets released from restrictions consisted of the following: | | | | |
| · | _ | 2018 | | 2017 |
| Operating purpose or time restrictions accomplished PPFA - planned gifts Laura Fund Cancer Screening Access Fund CAPS Grant Restricted to other programs Time restrictions met | \$ - \$_ | 183,961 124,699 18,718 50,000 31,488 564,514 | \$ - \$_ | 35,341 19,079 58,826 9,120 1,064,240 1,186,606 |
| Nonoperating purpose restrictions accomplished Acquisition of long-term assets | \$_ | 527,143 | \$_ | 49,460 |

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

12. Endowments

PPNNE's endowments include both donor-restricted endowment funds and funds designated by the Board of Trustees to function as endowments. As required by U.S. GAAP, net assets associated with endowment funds, including funds designated by the Board of Trustees to function as endowments, are classified and reported based on the existence or absence of donor-imposed restrictions.

Interpretation of Relevant Law

PPNNE has interpreted the State of Vermont Uniform Prudent Management of Institutional Funds Act (the Act) as requiring the preservation of the contributed value of the donor-restricted endowment funds absent explicit donor stipulations to the contrary. As a result of this interpretation, PPNNE classifies as net assets with perpetual donor restriction (1) the original value of gifts donated to be maintained in perpetuity, (2) the original value of subsequent gifts to be maintained in perpetuity, and (3) accumulations to the gifts to be maintained in perpetuity made in accordance with the direction of the applicable donor gift instrument at the time the accumulation is added to the fund. If the donor-restricted endowment assets earn investment returns beyond the amount necessary to maintain the endowment assets' corpus value, the excess is available for appropriation and, therefore, included in net assets with donor restrictions until appropriated by the Board of Trustees for expenditure. PPNNE has interpreted the act to permit spending from funds with deficiencies in accordance with the prudent measures required under the Act. Funds designated by the Board of Trustees to function as endowments are classified as net assets without donor restrictions.

In accordance with the Act, PPNNE considers the following factors in making a determination to appropriate or accumulate donor-restricted endowment funds:

- (1) The duration and preservation of the fund
- (2) The purposes of PPNNE and the donor-restricted endowment fund
- (3) General economic conditions
- (4) The possible effect of inflation and deflation
- (5) The expected total return from income and the appreciation of investments
- (6) Other resources of PPNNE, and
- (7) The investment policies of PPNNE.

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

Endowment Composition and Changes in Endowment

The endowment net assets composition by type of fund as of December 31, 2018 is as follows:

| | Without Donor Restrictions | With Donor Restrictions | <u>Total</u> |
|--|-------------------------------|-------------------------|----------------------|
| Donor-restricted endowment funds | \$ - | \$ 1,263,576 | \$ 1,263,576 |
| Board-designated endowment funds | 2,874,333 | | 2,874,333 |
| Total funds | \$_2,874,333 | \$ <u>1,263,576</u> | \$ <u>4.137.909</u> |
| The changes in endowment net assets for the year e | ended December 3 | 1, 2018 were a | is follows: |
| | Without Donor Restrictions | With Donor Restrictions | · <u>Total</u> |
| Endowment net assets, December 31, 2017 | \$ 2,872,758 | \$ 1,432,653 | \$ 4,305,411 |
| Investment return Investment income Net depreciation | 136,653 <u>(414,479</u>) | , 55,072 (169,968) | 191,725 (584,447) |
| Total investment loss | (277,826) | (114,896) | (392,722) |
| Contributions | 1,575 | | 1,575 |
| Transfers from undesignated net assets | 407,721 | • | 407,721 |
| Endowment assets appropriated for expenditure | (129,895) | <u>(54,181</u>) | <u>(184.076</u>) |
| Endowment net assets, December 31, 2018 | \$ <u>2,874,333</u> | \$ <u>1,263,576</u> | \$ <u>4,137,909</u> |
| The endowment net assets composition by type of fu | und as of Decembe | er 31, 2017 wa | s as follows: |
| | Without Donor Restrictions | With Donor Restrictions | <u>Total</u> |
| Donor-restricted endowment funds | \$ - | \$ 1,432,653 | \$ 1,432,653 |
| Board-designated endowment funds | 2,872,758 | _ | 2.872.758 |
| Total funds | \$ <u>2,872,758</u> | \$ <u>1,432,653</u> | \$ <u>4,305,411</u> |

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

The changes in endowment net assets for the year ended December 31, 2017 were as follows:

| | Without Donor Restrictions | With Donor Restrictions | <u>Total</u> |
|--|-------------------------------|----------------------------|---------------------|
| Endowment net assets, December 31, 2016 | \$ 2,737,758 | \$ 1,300,677 | \$ 4,038,435 |
| Investment return Investment income Net appreciation | 30,162 98,515 | 40,429 129,790 | 70,591 228,305 |
| Total investment return | 128,677 | 170,219 | 298,896 |
| Contributions | 135,000 | 15,080 | 150,080 |
| Endowment assets appropriated for expenditure | <u>(128,677</u>) | (53,323) | <u>` (182,000</u>) |
| Endowment net assets, December 31, 2017 | \$ <u>2,872,758</u> | \$ <u>1,432,653</u> | \$ <u>4,305,411</u> |

Funds with Deficiencies

From time to time, the fair value of assets associated with individual donor-restricted endowment funds may fall below the level that the donor or the Act requires PPNNE to retain as a fund of perpetual duration. Deficiencies of this nature exist in 4 donor-restricted endowment funds, which together have an original gift value of \$1,264,640, a current fair value of \$1,212,005, and an accumulated deficiency of \$52,635 as of December 31, 2018. These deficiencies resulted from unfavorable market fluctuations that occurred shortly after the investment of new contributions for donor-restricted endowment funds and continued appropriation for certain programs that was deemed prudent by the Board of Trustees. There were no deficiencies of this nature as of December 31, 2017.

Return Objectives and Risk Parameters

PPNNE has adopted investment and spending policies for endowment assets that attempt to provide for equal treatment of present and future needs, with neither group favored at the expense of the other. To meet these objectives, the Board of Trustees seeks to provide reasonably stable and predictable funds from the endowment for PPNNE's operating budget, to grow capital and to preserve and grow the real (inflation-adjusted) purchasing power of assets as indicated by the aggregate value of appreciation and income. PPNNE seeks to generate a long-term target rate of return in excess of five percent above the rate of inflation plus costs of managing the investments.

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

Strategies Employed for Achieving Objectives

To satisfy its long-term rate-of-return objectives, PPNNE relies on a total return strategy in which investment returns are achieved through both capital appreciation (realized and unrealized) and current yield (interest and dividends). PPNNE targets an asset allocation strategy wherein assets are diversified among several asset classes. The pursuit of maximizing total return is tempered by the need to minimize the volatility of returns and preserve capital. As such, PPNNE seeks broad diversification among assets having different characteristics with the intent to endure lower relative performance in strong markets in exchange for greater downside protection in weak markets.

Spending Policy

PPNNE's investment policy states that spendable investment income will be calculated as 4% of the average endowment portfolio value based on the portfolio market value at the end of the most recent 12 quarters. Appropriations and withdrawals in excess of this policy must be approved by the Board of Trustees. Under this policy, PPNNE appropriated for distribution \$184,076 and \$182,000 for operating purposes for the years ended December 31, 2018 and 2017, respectively, which are included in other operating revenue and support in the consolidated statement of activities. Earnings on board-designated endowment funds in excess of appropriations are available for operations and are reported as investment return without donor restrictions.

13. Fair Value Measurements

FASB Accounting Standards Codification (ASC) Topic 820-10-20, Fair Value Measurement, defines fair value as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. FASB ASC Topic 820-10-20 also establishes a fair value hierarchy which requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. The standard describes three levels of inputs that may be used to measure fair value:

- Level 1: Quoted prices (unadjusted) or identical assets or liabilities in active markets that the entity has the ability to access as of the measurement date.
- Level 2: Significant other observable inputs other than Level 1 prices, such as quoted prices for similar assets or liabilities, quoted prices in markets that are not active and other inputs that are observable or can be corroborated by observable market data.
- Level 3: Significant unobservable inputs that reflect PPNNE's own assumptions about the assumptions that market participants would use in pricing an asset or liability.

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

Assets measured at fair value on a recurring basis were as follows:

| • | <u>Fair Value</u> <u>Total</u> | e Measuremen Level 1 | ts at Decembe Level 2 | r 31, 2018 Level 3 |
|--|--|--|---|---|
| Cash and cash equivalents Mutual funds Exchange traded funds Investments | \$ 195,052 4,028,205 358,086 \$ 4,581,343 | \$ 195,052 4,028,205 358,086 \$ 4,581,343 | \$ <u>. </u> | \$ <u>. </u> |
| Contributions receivable | \$ <u>814,203</u> | \$ | \$ | \$ <u>814,203</u> |
| Charitable gift annuities Charitable remainder unitrusts Beneficial interest in trusts | \$ 78,778 327,138 \$ 405,916 | \$ - \$ | \$ 78,778 327,138 \$ 405,916 | \$ - \$ |
| | <u>Fair Value</u> <u>Total</u> | e Measuremen <u>Level 1</u> | ts at Decembe Level 2 | er 31, 2017 Level 3 |
| Cash and cash equivalents Mutual funds Exchange traded funds Investments | \$ 94,371 4,415,409 337,646 \$ 4,847,426 | \$ 94,371 4,415,409 337,646 \$ 4,847,426 | \$ - - - - - | \$ |
| Contributions receivable | \$ <u>1,054,599</u> | \$ <u> </u> | \$ | \$ <u>1,054,599</u> |
| Charitable gift annuities Charitable remainder unitrusts Beneficial interest in trusts | \$ 112,553 573,268 \$ 685,821 | \$ - \$ | \$ 112,553 573,268 \$ 685,821 | \$ <u>-</u> |

The fair value of a financial instrument is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction between market participants at the measurement date. Fair value is best determined based upon quoted market prices. However, in certain instances, there are no quoted market prices for PPNNE's various financial instruments included in Level 2 and Level 3.

The fair value for the beneficial interest in trusts is primarily based on an estimate of the fair value of underlying securities invested in by the trusts, discounted to their present value. Those techniques are significantly affected by the assumptions used, including the discount rate and estimates of future cash flows. Accordingly, the fair value estimates may not be realized in an immediate settlement of the instrument.

The fair value for Level 3 assets is based upon the present value of expected cash flows using current market interest rates.

Notes to the Consolidated Financial Statements

December 31, 2018 (With Comparative Totals for December 31, 2017)

Significant activity for assets measured at fair value on a recurring basis using significant unobservable inputs is as follows:

| | Contributions <u>Receivable</u> | | |
|-------------------------------------|------------------------------------|--|--|
| December 31, 2016 | \$ 1,461,229 | | |
| Contributions/additions Receipts | 1,236,932 _(1,643,562) | | |
| December 31, 2017 | 1,054,599 | | |
| Contributions/additions Receipts | 1,666,355 <u>(1,906,751</u>) | | |
| December 31, 2018 | \$ <u>814,203</u> | | |



Planned Parenthood of Northern New England Board of Trustees 2019 - 2020

Officers:

Chair:

Benjamin T. Siracusa Hillman

First Vice Chair: Second Vice Chair: Margot Milliken Melinda Moulton Anne Fowler

Secretary: Treasurer:

Anita Springer

Maine

Daryl Fort

Portland, ME 04103

Lucy J. Karl, Esq.

New Hampshire

Concord, NH 03302-2703

The Reverend Anne C. Fowler

Portland, ME 04103

Ashley Lamb

Exeter, NH 03833

Jennifer Goodspeed Jill Ross Claremont, NH 03743

Falmouth, ME 04105

Maribeth Hourlhan

Benjamin T. Siracusa Hiliman

Exeter, NH 03833

Falmouth, ME 04105 Margot Milliken

Portland, ME 04102

Skip Small, MD Barrington, NH 03825

Usa Sockabasin Greene, ME 04236 Anita Springer

Meredith, NH 03253

Steven W. Sinding Bondville, VT 05340

<u>Vermont</u>

Dr. Felicia Kornbluh

Williston, VT

Eli A. Goldberg

Winooski, VT 05404

Melinda Moulton Huntington, VT 05462

Tabitha Moore

Wallingford, VT 05773

Kesha Ram

Burlington, VT 05401

MEAGAN GALLAGHER



PROFILE

- Fourteen years senior management responsibility across multiple functions of \$20M not-for-profits
- Proven results in strategy, program development, service expansion and operational improvement
- Exceptional analytical and problem solving skills

WORK EXPERIENCE

PLANNED PARENTHOOD OF NORTHERN NEW ENGLAND, Burlington, Vermont President and CEO

October 2013 - Present

- Inspires Board and staff to fulfill PPNNE's mission
- Build a culture of empowerment and exceptional performance
- Build a sustainable business model that ensures access to PPNNE's services
- · Oversees a bold and aggressive public policy and regulatory agenda
- Participates in national collaborations to leverage the national scale of Planned Parenthood locally

Senior Vice President of Business Operations (Interim Co-CEO January - September 2013)

November 2010 - September 2013

- Stabilized health center visit volume after 5+ years of declines
- Achieved efficiencies through standardization of operations
- Opened St. Johnsbury, VT health center and relocated 3 additional health centers
- Led practice management and electronic health record implementation
- Led organization through CEO transition and increased staff confidence in senior management
- Increased momentum of fundraising campaign, exceeding the \$10M spring 2013 goal by \$800,000

PLANNED PARENTHOOD LEAGUE OF MASSACHUSETTS, Boston, Massachusetts

Senior VP Strategic Initiatives and Chief Operating Officer

September 2004 - October 2010

- Identified and implemented new lines of business; improved operating margin by \$1M
- Opened 4 new health centers and increased health center revenues by 70%
- Developed 5 year strategic and financial plan supported by \$30M fundraising campaign
- Developed scalable comprehensive sex education strategy and reached 97 schools
- Developed branding strategy and launched public awareness campaign

Chief Financial Officer

August 2000 - September 2004

- Improved timeliness of financial reporting by 33%
- Decreased accounts receivable days from 60 to 30 days
- Implemented inventory and purchasing systems to support organizational growth

Controller

March 2000 - August 2000

- Prepared monthly financial statements for management
- Prepared materials for financial statement audit resulting in no audit findings

PRICEWATERHOUSECOOPERS, Boston, Massachusetts

Senior Associate and Associate

June 1997 - March 2000

- Supervised financial statement audit staff, specializing in not-for-profit clients
- Assisted with audit planning and report preparation
- Performed financial statement and A-133 compliance audits

EDUCATION

TUFTS UNIVERSITY, Medford, Massachusetts, 1997 BS Mathematics Magna Cum Laude, Phi Beta Kappa

EDUCATION

Champlain College Bachelor's Degree in Accounting

May 1996

EXPERIENCE

Planned Parenthood of Northern New England

Burlington, VT

Chief Financial Officer

August 2010 - Present

- Responsible for partnering with the CEO, the VP for Health Center Operations and the Management Team in the development of PPNNE's plans, policies and programs to ensure the fulfillment of PPNNE's strategic plan within a sound business environment
- Directly oversee all financial activities, including preparation of current financial reports, long-range forecasts, cash flow monitoring and projecting, analysis of internal and external trends and performance indicators, and the agency budget
- Supervise the Accounting Department, the Patient Accounts Department, the Information Technology Department and Financial Analyst, ensuring those functions are aligned with organizational goals and are serving the needs of all internal and external customers
- Provide leadership and support to the Board of Directors' Budget and Finance Committee and Investment Committee, including planning, facilitating agendas, providing meeting materials, recommendations and documentation of committee actions
- Work closely with the VP of Health Center Operations and the Health Center Operations Team to assess and recommend improvements in the current clinic operational structure to maximize quality, productivity, revenue and profitability
- Provide financial leadership through a \$25 million capital campaign ensuring that the agency properly recognizes all donations raised through the campaign and project and monitor the agency's cash flow needs during the term of
- Participated as a member of the Core Group that led the agency through a successful Practice Management software conversion and a conversion to electronic health records
- Selected to participate as a member of two National workgroups whose work included developing standardized financial policies for all affiliates, drafting an Affiliate Accounting and Reporting Standards Manual, and developing a National standardized data reporting package for all affiliates

Director of Finance

August 2001 - July 2010

- Directed the financial operations of PPNNE, including analysis of agency financial position, financial and program trends and program needs
- Developed the financial pieces of the annual budget process and prepared and monitored the agency's annual
- Developed and implemented a system for department managers to perform regular financial statement variance analysis and projections
- Supervised the activities of the Accounting Department and its systems and ensured that strong internal controls were in place and functioning properly within the Accounting Department
- Communicated regularly with the Board of Directors on financial matters, and served as staff liaison to the Budget and Finance Committee and the Investment Committee .
- Managed agency's cash flow and projected cash flow needs and developed appropriate systems to anticipate cash requirements
- Managed agency's general liability, medical liability, property and equipment, and auto insurance, and all claims, premium renewals and coverage
- Oversaw the financial reporting and monitoring of all government grants and developed and maintained systems that comply with grant requirements
- Oversaw order processing, central distribution, inventory control, analytics, reporting, customer service, and effective processes and procedures for central supply chain process

McSoley McCoy & Co.

South Burlington, VT

Audit Manager

September 1996 - August 2001

- Prepared and completed corporate, fiduciary, individual, partnership, non-profit, and employee benefit plan lax returns in accordance with tax reporting deadlines
- Supervised and conducted audits, compilations and reviews of employee benefit plans, non-profit organizations, and small businesses
- Assisted with the preparation of reports and expert testimony for litigation support engagements
- Managed bookkeeping tasks such as general ledger maintenance, set-up of computerized accounting systems, cash receipts and disbursements, accounts receivable, accounts payable, and inventory
- Performed the firm's annual internal inspection, updated the firm's quality control document and organized the on-site peer review tri-annually

DONNA L. BURKETT, MD

Curriculum Vitae Medical Director

Planned Parenthood of Northern New England

Office phone:

EDUCATION

1995-1998
Residency in Family Medicine, Oregon Health Sciences University (OHSU), Portland, OR. See below for detail.

1991-1995
Medical Degree, University of North Carolina School of Medicine, Chapel Hill, NC

1986-1990 B.S. Chemistry/8.A. French, Mars Hill College, Mars Hill, NC

EMPLOYMENT

Sept 9, 2013 - present Medical Director, Planned Parenthood of Northern New England, Regional Planned Parenthood Affiliate in VT, NH and ME. Duties include:

- Oversight and management of the Medical Services Department
- Clinical quality and risk management for 21 health centers across 3 states, providing sexual and reproductive health care
- Security and compliance oversight
- Strategic planning, new program implementation

Feb 2011-2014 Consultant, Planned Parenthood Federation of America.

Medical Services Department, writing and editing Primary

Care Standards and Guidelines

July 2006- Aug 2013 Affiliate Medical Director, Planned Parenthood Health
Systems, Inc. Regional Planned Parenthood in NC, SC, VA
and WV. Duties include:

- Oversight and evaluation of physician and clinical employees
- Quality and risk management oversight for high-risk services in 12 health centers through 4 states
- Protocol review and oversight
- New clinical program innovation and implementation

July 2005-May 2013 Part-time faculty, MAHEC Family Health Center, Asheville, NC. Duties include:

- Starting and running a teaching vasectomy clinic
- Precepting residents in Family Practice clinic
- Participating in Obstetrical call
- Some didactic responsibilities for the reproductive health curriculum

February 2005 - June 2005

Family leave/volunteer at ABCCM, local free clinic

2001-2005

Family Physician and Administrative Physician, WNC O8-Gyn and Family Practice, Asheville, NC. Activities included:

- Established Family Medicine side of practice and built a very busy practice over several years
- Scope of practice included care of men, women, and children, primary gynecological care, obstetrical care, vasectomy, circumcision, and minor dermatological care and procedures
- As a partner, took on the administration of a failing practice and brought it into improved fiscal conditions through hiring better qualified management staff, changing billing system to more up-to-date one and internalized billing, bringing the AR DSO from 90+ to 40-50 in 1-year period, developing standard practices for quality and efficiency in the practice
- Established a teaching vasectomy service

Jan 2000 – April 2001

Family Leave/volunteer as Preceptor at OHSU Family Medicine Department prior to move to NC

1996 - 2000

All Women's Health Center, Portland and Eugene, OR. Parttime, contractual work in a non-profit reproductive health organization serving low-income women.

1998 - 1999

Family Practitioner, North Porlland Clinic, Providence Health System, Portland, OR. Full-time clinician in an underserved community clinic. Duties included:

- Active obstetrical practice
- Call, hospital management of patients
- Chair End of Life Improvement committee
- Participant several medical informatics endeavors

July and August 1998 Extended vacation, following residency

1995-1998

Family Practice Resident, OHSU, Portland, OR. Full-time. Inpatient, out-patient, surgical, rural and urgent care rotations. Extra duties:

 Chief Resident 1997-1998 – scheduling, arranging conferences, teaching, and trouble-shooting

ADDITIONAL EDUCATIONAL EXPERIENCE

2004-2013 Advanced Life Support in Obstetrics (ALSO) Instructor

Certification, American Academy of Family Physicians

(AAFP). Adult learning model utilized.

2003 Fundamentals of Management Course, AAFP. An intensive

program designed to train FPs to become more effective

managers and leaders.

Spring 1988 Semester Abroad, Institute d'Etude Français, Avignon,

FRANCE

PROFESSIONAL MEMBERSHIPS

| 2014-present | Member, Maine Medical Association |
|---|---|
| 2014-present | Member, New Hampshire Medical Society |
| 2014-present | Member, Vermont Medical Society |
| 2011-present | Member, WPATH (World Professional Association of |
| | Transgender Health) |
| 1998-present | Diplomate, American Board of Family Practice |
| 1998-present | Member, American Academy of Family Physicians |
| 2006-present | Member, Association of Reproductive Health Professionals |
| 2001-2014 | Member, NC Academy of Family Physicians |
| 2001-5, 2012 -14 | Member, Western North Carolina Medical Society |
| 2014-present 2011-present 1998-present 1998-present 2006-present 2001-2014 | Member, Vermont Medical Society Member, WPATH (World Professional Association of Transgender Health) Diplomate, American Board of Family Practice Member, American Academy of Family Physicians Member, Association of Reproductive Health Professional Member, NC Academy of Family Physicians |

Member, American Medical Women's Association

VOLUNTEER SERVICE

1992-2002

| 2017-present | Medical Directors Council of PPFA (MeDC) President |
|----------------|--|
| 2016 | MeDC Representative to ACEC |
| 2006 – present | MeDC member |
| 2010 2016 | Member, Medical Advisory Board, AFAXYS |
| 2012 – 2013 | Member, Federation Patient Safety Committee, ARMS, Inc. |
| 2008 – present | Multiple short-term committees, PPFA |
| 2005-2012 | Board Member of children's school, serving preschool through 8 th grade. Chair 2008-2011. Led the school through a director transition and through implementation of Policy Governance. |
| 2003 – present | various volunteer activities, same school |
| 2005 - present | Reproductive health educator, various schools and church |

INTERESTS AND ACTIVITIES

Knitting, cooking local foods, gardening, traveling

REFERENCES

Available upon request

Kai Williams



EDUCATION

Bachelor of Arts

University of Vermont, Burlington, VT, 05401

Graduated 2007

High School Diploma

Brunswick High School, Brunswick, ME, 04011

Graduated 2003

EXPERIENCE

Director of Health Center Operations, Planned Parenthood of Northern New England

Present

- Provide strategic leadership and budget management for the operations of PPNNE's 21 health centers.
- Supervise Training Manager, Senior Operations Managers, and Health Center Administrative Associate.
- Optimize the efficiency of PPNNE's health services by developing systems that create the simplest possible experience for staff and patients while meeting productivity and other operational standards as well as patient expectations.

Training & Operations Manager, Planned Parenthood of Northern New England 2012-2014

- In addition to the duties of HCA & Operations Training Specialist, supervise the Training Specialist and manage training budget.
- Lead Health Center Operations projects and development of standardized work flows.
- In 2014, took over management of Centralized Lab Department which coordinates management and notification of abnormal findings.

Training and Operations Specialist, Planned Parenthood of Northern New England 2010-2012

- Plan, develop, and deliver administrative and clinical trainings for HCA and clinician staff.
- Work closely with the Medical Services and Operations departments to maintain health center workflows and current best
 practice.
- Facilitate rollout and training of new health center initiatives.

Gynecological Teaching Assistant and Standardized Patient, University of Vermont 2009-2011

- Educate and model components of the pelvic exam to Medical Students.
- Role-play assigned patient care scenarios and then score medical students on all aspects of the visit, including exam and history intake skills.

Healthcare Associate and Abortion Care Coordinator, Planned Parenthood of Northern New England 2006-2010

- Work as a Healthcare Associate administratively and clinically.
- Train and mentor new staff.
- Facilitate health center flow during surgical schedules.

| CERTIFICATIONS | |
|---|--|
| Nonprofit Management, Marlboro College, 2012 | |
| Train the Trainer, PPNNE, 2011 | |
| Democratic designation of the second | |

443 Congress St. 318 floor + Portland, ME + 04101 + WORK (207)687-3294 + CELL (207)232-1325 + E-MAIL kai.williams@ppnne.org

Yvonne Lockerby

would be until the state of the

Motivated and innovative Business Operations Manager with extensive experience leading the customer relations, sales, and operations functions for a variety of businesses and industries. Proven record of successfully designing and implementing new programs and systems, presenting complex changes in an understandable and logical manner that generates buy-in and acceptance. Resourceful, self-motivated, progressive thinker, highly skilled at recruiting, training, directing and motivating multi-faceted teams focused on organizational goals.

- Demonstrated success designing, planning, and implementing comprehensive changes at all levels; brought into Planned Parenthood to establish and grow a centralized call center, providing customer and administrative support for 21 separate centers from one location and fielding 100K+ customer calls/year
- Effective communicator and problem solver with the proven ability to develop and deliver effective training programs and procedures; as the Sr. Director of Centralized Support Services, researched and set benchmarking data for disparate markets and tailored marketing and call center scripts to increase patient recruitment and retention
- Strong focus on identifying and realizing cost savings while ensuring superior service; based on ongoing problems with a lab services vendor, researched and negotiated a new contract with a different vendor that resulted in increased customer satisfaction and decreased turnaround time and costs

Customer-Centric Operations Management • Strategic Planning • Electronic Health Records Conversion
Annual Budgeting • Regional Benchmarking • Policy & Procedure Writing

EXPERIENCE

Planned Parenthood of Northern New England, Colchester, VT

September 2010 – Present

Vice President for Centralized Operations (May 2014 - Present)

| 0 | Provide strategic direction and oversight for the Centralized Operations; which includes the Call Center, |
|---|---|
| | Facilities, Governmental Grants, Innovations and Marketing departments |
| 0 | Ensures call center is providing superior customer service and capturing patient feedback through supervision of Call Center Supervisor |
| | Ensures PPNNE facilities reflect a commitment to high quality care through supervision of Facilities Manage |
| | Ensures all grant applications, reporting, compliance activities are accomplished through supervision of |

- Director of Governmental Grants

 Ensure new innovative technology and solutions are identified and implemented to improve our 21 health center operations, through supervision of Innovations Manager
- Ensure our branding, marketing and advertising activities align with industry best practices and PPNNE mission and business objectives through supervision of Marketing and Communications Manager
- Helped lead an organization-wide initiative examining health center efficiencies, identifying areas for improvement that will allow providers to see more patients and deliver higher quality care at lower overall costs

Senior Director, Centralized Support Services (December 2013 - May 2014)

- Provided strategic and operational oversight of the Information & Technology and Marketing Departments in addition to the Centralized Support Services (Call Center, BlueMail, and Centralized Lab Management) departments
- Developed a focused marketing and branding initiative to increase patient recruitment and retention; reset outdated benchmark data by gathering anecdotal information from health center sites and designed call center scripts and campaigns based on the unique needs of each market
- Directed the IT department during the implementation of a new EHR initiative, ensuring all technology used was certified, and seeking ways to reduce redundancies and share information with other health care providers as appropriate

Director Centralized Support Services (September 2012 – December 2013)

- Oversaw all aspects of PPNNE's Call Center, BlueMail and Centralized Laboratory Management departments
- Developed and Implemented a strategy to create a unified customer service model: reviewed, designed, and introduced new policies and operating structures and set standards and guidelines for interaction with external and internal customers (patients and staff) across all departments

 Provided remote oversight for BlueMail, a mail order prescription program in the tri-state area; developed policies and procedures and ensured compliance with state pharmacy regulations while identifying strategies to increase program utilization at the health center Supervised staff within the Centralized Lab Management department; developed a portal for the primary delivery method of normal lab results and ensured timely accurate handling of all centralized lab results Partnered with leadership members to support various strategic and tactical goals and initiatives Call Center Director (September 2010 – September 2012) Directed call center operations and led a team of 10 in providing high quality and efficient services to callers contacting 21 clinic sites in Maine, New Hampshire, and Vermont in accordance with a unified customer service model 0 Collected and analyzed data from callers to identify trends and develop agency-wide process improvements Collaborated with members of the Health Center Operations Team to develop new strategies to address an evolving business model Created and managed the annual call center budget, analyzed monthly variances, and determined service directives and initiatives Served as a core member of the Practice Management System and provided leadership in the documentation, development, and implementation of all processes within the organization Autumn Harp, Essex Jct. VT January 2009 – September 2010 Account Manager Managed internationally-recognized client accounts, including Victoria's Secret, Gap, New York & Company, Old Navy, Aloette, and Lise Watler, facilitating the design and launch efforts of new private-label cosmetic Coordinated the development, procurement, manufacturing, and testing of client products in accordance with customer service and order management objectives Collaborated with Sales, QA, Purchasing, Planning, and Production teams to meet client expectations Idearc Media, Williston VT January 2007 - August 2008 District Sales Manager Managed a sales team of 6 covering Vermont and part of New Hampshire; consistently met team revenue goals; recruited, trained, developed, and evaluated new team members Analyzed productivity, Identified areas needing improvement, and implemented action plans to enhance sales and service objectives Resolution, South Burlington VT September 2003 – December 2006 Sales Development and Customer Service Center Manager Created company's first sales-focused teams from the ground up, developing, training and managing employees focused on Business to Business, Business to Education, Business to Consumer, and Quality for a multi-channel order and fulfillment entity; sales program was later rolled out to other clients Served as the primary liaison between client service executives, sales development, and the customer service center □ Created and implemented quality and sales programs utilized in all functional areas Verlzon, South Burlington VT December 1996 - September 2003 Team Leader temporary (October 2002-July 2003) Supervised, led, coached, and developed a team of 20 call center sales consultants to achieve corporate sales objectives Developed and implemented tactical plans to address key strategic objectives and revenue performance goals; recognized for achieving sales increases \square > Communicated information to the team related to corporate vision/strategy, departmental goals, and Service and Sales Consultant; Training Facilitator (December 1996 - October 2002) Resolved customer inquiries regarding billing and service issues with a focus on promoting and selling

additional services; assisted in dealing with escalated customer complaints

Elected Chairperson of Onsite Wellness Program, promoting and enabling healthier lifestyles

Page 2 of 3

Yvonne Lockerby - Resume

Served in a rotational role of Training Facilitator from 2000 to 2002, analyzing, coordinating, and presenting training materials relevant to the Service and Sales Consultant position

EDUCATION

Charter Oak State College, New Britain CT A.S. Degree

Sarah M. McGinnis

Planned Parenthood of Northern New England

Burlington, Vermont

Director of Risk-Quality Management & Security

February 2012 to present

- Maintains a culture of compliance, quality, and safety by developing, implementing and managing program
 activities in accordance with PPNNE's mission and strategic goals, PPFA standards and guidelines, and
 federal and state regulations.
- Manages enterprise wide risk and compliance activities to maintain full accreditation status with PPFA.
- Directs affiliate security program.

Medical Services Associate

August 2010 to January 2012

- Prepared required reports for internal and external stakeholders.
- Special projects included developing clinician performance evaluation tool, audit process improvement, editing Medical Services policies and manuals, and providing interdepartmental support.

Supply Chain and Contracts Manager

May 2008 to August 2010

- Controlled the inventory processes for 27 health centers across three states, representing an annual \$2M budget.
- Prepared contraceptive demand forecasts, annual budget line item preparation and tracking and quarterly variance reports.

Prime Pods Limited Cork, Ireland

(Manufacturer of high-end modular kitchen and bath units for hotels and apartment complexes)

Project Coordinator April '07 to May '08

- Exceeded all project management objectives for 2007: 60% over target for net sales profit per unit and 40% over target for units sold.
- Projects managed include a \$3.25M Hilton Hotel project, a \$1M Kier Build residential project, and a \$1.25M
 PJ Hegarty Construction residential project.

Amgen Technology (Ireland) Limited

Cork, Ireland

(Global enterprise biotechnical company)

Executive Assistant to Managing Director of European Capital Projects

July '06 to April '07

- Provided administrative support to executive leadership.
- Developed reporting templates; provided training for and management of electronic documentation control; recorded and issued meeting minutes.

Green Mountain Youth Symphony

Montpelier, Vermont

(Community-based youth orchestra)

Manager

May '03 to September '05

- Increased orchestra participation by 45% using a variety of methods: identified and targeted new
 recruitment areas, wrote press releases and public announcements, updated the website, created a
 newsletter and fostered relationships with appropriate sponsors and advertisers.
- Prepared Board reports, taxes, and financial reports; managed accounts, wrote grant applications and reports; kept all licensing current; developed scholarship program.

Planned Parenthood of Northern New England

Williston, Vermont

Patient Financial Services Coordinator

1996 - 2003

- Successfully managed the introduction of multiple new products and services.
- Analyzed laboratory processes for cost and revenue improvement, enhanced customer service and improved workflow.
- Updated and streamlined fee structures, using a tool kit of budget projections, industry costing standards and internal financial analysis. Ensured regulatory compliance.

Education

Community College of Vermont

1992

Montpelier, Vermont

Completed History and Software Applications course work.

Antioch University

1982-1985

Yellow Springs, Ohio

Completed two years' History and Literature course work, and three work internships.

. Kathryn B. Laing

Professional experience

Director for Governmental Grants

Planned Parenthood of Northern New England Colchester, Vermont

Reporting line: Yvonne Lockerby, VP for Centralized Services

Dates: March 2018 - present

Development Manager

Fletcher Free Library Burlington, Vermont

Reporting line: Mary Danko, Library Director Dates: March 2014 – to present

Grants & Contracts Manager

Lund Family Center

Burlington & South Burlington, Vermont

Reporting line: Elizabeth Knox, then Director of Development at Lund

Dates of employ: September 2011 - February 2014

Grants Manager

International Center for Tropical Agriculture – CIAT (Spanish acronym), a CGIAR center located in Cali, Colombia

Reporting line: Albin Hubscher, then Deputy Director General for Corporate Services

Dates: July 2005 – June 2009

Various positions between January 1996- June 2005

International Center for Tropical Agriculture – CIAT (Spanish acronym) Cali, Colombia

Education

- MA in International Relations Australian National University (ANU), Canberra, Australia.
 Dates: February 2001 June 2003
- Cambridge Certificate in Teaching English as a Foreign Language to Adults (CTEFLA). UK, 1993
- BA in Psychology & History Australian National University (ANU), Canberra, Australia
 Dates: 1989 1992
- School:
 - o Frensham School, Mittagong, Australia 11-12th grade
 - o Colegio Bolívar, Cali, Colombia K-10th grade

Skills / Interests

- Bilingual English and Spanish. Excellent written English & Spanish
- Results Based Accountability (RBA) Trainer
- Advanced management of MS Office programs; developed knowledge of database development & management; well versed in diverse fundraising software.
- A leader and team player. An experienced multi-tasker, who works well under pressure.

Planned Parenthood of Northern New England

Family Planning grant

Key Personnel

| Name | Title | Salary | % Paid from this Contract | Amount Paid from this Contract |
|------------------|--------------------------------|--------------|------------------------------|--------------------------------|
| Meagan Gallagher | CEO | \$236,086.50 | 0% | \$ - |
| Heather Bushey | CFO | \$137,845.50 | 0% | \$ - |
| Donna Burkett | Medical Director | \$223,977.00 | 20.17% | \$45,169.44 |
| Kal Williams | VP of Health Center Operations | \$122,401.50 | 20.17% | \$24,684.71 |
| Yvonne Lockerby | VP of Centralized Operations | \$107,679.00 | 20.17% | \$21,715.62 |
| Sarah McGinnis | Director of RQM & Security | \$ 68,133.00 | 20.17% | \$13,740.38 |
| Kath Laing | Director of Gov't Grants | \$ 58,578.00 | 20.17% | \$11,813.43 |





STATE OF NEW HAMPSHIRE

DEPARTMENT OF HEALTH AND HUMAN SERVICES

29 HAZEN DRIVE, CONCORD, NH 03301-6503 603-271-4612 1-800-852-3345 Ext. 4612 Fax: 603-271-4827 TDD Access: 1-800-735-2964



Jeffrey A. Meyers Commissioner

> Lisa Morris Director

> > October 24, 2017

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Health and Human Services, Division of Public Health Services, to enter into ten (10) agreements, of which nine (9) are retroactive, with the vendors listed below, for the provision of Family Planning Services in an amount not to exceed \$2,915,402 to be effective retroactive to July 1, 2017 (with the exception of the agreement with new contractor, Mascoma Community Health Care, Inc.), upon Governor and Council approval through June 30, 2019 69.73% Federal Funds, 30.27% General Funds (with the exception of Planned Parenthood of Northern New England - 100% General Funds).

| Vendor | Location | Vendor# | Amount |
|---|----------------|-------------|-------------|
| Community Action Program – Belknap Merrimack Counties, Inc. | Concord, NH | 177203-B003 | \$431,864 |
| Concord Hospital Family Health Center . | Concord, NH | 177653-B011 | \$259,098 |
| Coos County Family Health | Berlin, NH | 155327-B001 | \$157,270 |
| Equality Health Center | Concord, NH | 257562-B001 | \$179,800 |
| Joan G. Lovering Health Center | Greenland, NH | 175132-R001 | \$222,896 |
| Lamprey Health Care | Newmarket, NH | 177677-R001 | \$462,602 |
| Manchester Community Health Center | Manchester, NH | 157274-B001 | \$265,086 |
| *Mascoma Community Health Care, Inc. | Canaan, NH | TBD | \$200,000 |
| **Planned Parenthood of Northern New England | Colchester, VT | 177528-R002 | \$548,000 |
| White Mountain Community Health Center | Conway, NH | 174170-R001 | \$188,786 |
| *Now contractor Not extractly a 71447 (7) | | . Total: | \$2,915,402 |

^{*}New contractor - Not retroactive to 7/1/17 (Effective upon G&C approval)

^{**}No Federal Funds (100% General Funds)

His Excellency, Governor Christopher T. Sununu and the Honorable Council Page 2 of 4

Funds are available in the following accounts for State Fiscal Year 2018 and State Fiscal Year 2019, with authority to adjust amounts within the price limitation and adjust encumbrances between State Fiscal Years through the Budget Office, without further approval from Governor and Executive Council, if needed and justified.

SEE FISCAL DETAIL ATTACHED

EXPLANATION

A portion of this request is retroactive because nine (9) of the ten (10) vendors continued to provide Family Planning Services after their agreements expired on June 30, 2017. The nine (9) vendors continued services to ensure continuity of clinical care for consumers while the Department reprocured services through the Request for Applications process. The Request for Applications process resulted in the nine (9) retroactive agreements and one (1) new agreement with Mascoma Community Health Care, Inc., which will begin providing services upon Governor and Executive Council approval.

Funds in this agreement will be used by the Department to partner with health centers to provide comprehensive reproductive health services. Services include: contraception, pregnancy testing and counseling, achieving pregnancy, basic infertility services, preconception health and prevention testing, cancer screening, and treatment of sexually transmitted infections (STI) for women and men of reproductive age. The education, counseling, and medical services available within contracted clinic settings assist women and men in achieving their reproductive health and birth goals. Services provided under this agreement follow all Federal Title X and State regulations. No abortion services are provided through these Agreements.

These Agreements allow the New Hampshire Family Planning Program to offer a comprehensive and integrated network of programs and partners statewide who provide essential services to vulnerable populations. Reproductive health care and family planning are critical public health services that must be affordable and easily accessible within communities throughout the State. For the project period of July 1, 2017 to June 30, 2019, the family planning Contractors are anticipated to annually serve eighteen thousand (18,000) vulnerable and low-income individuals throughout New Hampshire. This project period will bring a heightened focus on vulnerable populations, including: the uninsured, adolescents, LGBTQ, those needing confidential services, refugee communities, and persons at risk of unintended pregnancy and/or sexually transmitted infections (STIs) due to substance abuse.

Partnering with health centers in both rural and urban settings ensures that access to affordable reproductive health care is available in all areas of the State. Family Planning Services reduce the health and economic disparities associated with lack of access to high quality, affordable health care. Women with lower levels of education and income, uninsured women, women of color, and other minority women are less likely to have access to quality family planning services than their more highly educated and financially stable counterparts. Young men are less likely to have access to and receive family planning services than women. Services provided under these agreements are not duplicated elsewhere in the State as there is no other system for affordable, comprehensive reproductive health care services.

The vendors were selected through a competitive bid process. A Request for Applications was posted on the Department of Health and Human Services' Website from June 16, 2017 through August 4, 2017. In addition, a notice of the published Request for Applications was emailed to an all-inclusive listing of family planning vendors in the State.

, His Excellency, Governor Christopher T. Sununui and the Honorable Council Page 3 of 4

The Department received ten (10) applications. The applications were reviewed and accepted by a team of individuals with program specific knowledge. The review included a thorough discussion of the qualifications of the applicants (Summary Score Sheet attached)

As referenced in the Request for Applications and in Exhibit C-1 of the contracts, the contracts have the option to extend services for up to two (2) additional year(s), contingent upon satisfactory delivery of services, available funding, agreement of the parties and approval of the Governor and Council.

The following performance measures, objectives and deliverables will be used to measure the effectiveness of the agreements:

- The percent of clients under one hundred percent (100%) Federal Poverty Level in the family planning caseload;
- The percent of clients under two hundred fifty percent (250%) Federal Poverty Level in the family planning caseload;
- The percent of clients less than twenty (20) years of age in the family planning caseload;
- The percent of clients served in the Family Planning Program that were Medicaid recipients at the time of their last visit;
- The percent of clients who are males in the Family Planning caseload;
- The proportion of women less than twenty-five (25) years of age screened for Chlamydia and tested positive;
- The percent of family planning clients of reproductive age who receives preconception counseling;
- The percent of female family planning clients tess than twenty-five (25) years of age screened for Chlamydia infection;
- The percentage of women ages fifteen (15) to forty-four (44) at risk of unintended pregnancy that is provided a most effective (sterilization, implants, intrauterine devices or systems (IUD/IUS)) or moderately effective (injectable, oral pills, patch, ring or diaphragm) contraceptive method;
- The percentage of women ages fifteen (15) to forty-four (44) years at risk of unintended pregnancy that is provided a Long Acting Reversible Contraception (LARC) (implants or intrauterine devices or systems (IUD/IUS)) method:
- The percent of family planning clients less than eighteen (18) years of age who received
 education that abstinence is a viable method/form of birth control;
- The percentage of family planning clients who received STD/HIV reduction education;
- · Community Partnership Report; and
- Annual Training Report.

Area served: Statewide

Should Governor and Executive Council not authorize this request, the sustainability of New Hampshire's reproductive health care system may be significantly threatened. Not authorizing this request could remove the safety net of services which improve birth outcomes, prevent unplanned pregnancy and reduce health disparities. Not authorizing this request negatively impacts the health of New Hampshire's reproductive population, ages fifteen (15) to forty four (44), and increases health care costs for New Hampshire citizens.

Source of Funds: 57.02% Federal Funds from the Office of Population Affairs; US DHHS, Administration for Children and Families, and 42.98% General Funds (with the exception of Planned Parenthood of Northern New England - 100% General Funds).

His Excellency, Governor Christopher T. Sununu, and the Honorable Council Page 4 of 4

In the event that the Federal Funds become no longer available, General Funds will not be requested to support this program.

Respectfully submitted,

Lisa Morris, MSSW

_Director

Approved by:

Jeffrey A. Meyer Commissioner

State of New Hampshire Department of Health and Human Services Family Planning Services (RFA-2018-DPHS-03-FAMIL)

FISCAL DETAIL SHEET

05-95-90-902010-5530 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POPULATION HEALTH & COMMUNITY SERVICES, FAMILY PLANNING PROGRAM

CFDA #93.217

FAIN# FPHPA016248

69.73% Federal and 30.27% General

FUNDER: Office of Population Affairs

Community Action Program - Belknap Merrimack Counties, Inc.

Vendor ID #177203-B003

| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
|----------------|---------------|--------------------------------|------------|---------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | 170.618 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | . 170,618 |
| L | | | Sublotal: | \$341,236 |

Concord Hospital

Vendor ID #177653-B011

| | | 1011401 101 | <u> </u> | |
|----------------|---------------|--------------------------------|------------|------------------|
| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$96,517 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$96,517 |
| | <u> </u> | | Subtotal: | \$193,034 |

· Coos County Family Health Center

Vendor ID #155327-B001

| Fiscal Year | Class/Account | Class Title | Job Number | Budgel Amount |
|----------------|---------------|--------------------------------|------------|------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$66,274 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$66,274 |
| | | | Subtotal: | \$132,548 |

Equality Health Center

Vendor ID #257562-B001

| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
|----------------|---------------|--------------------------------|------------|------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$78,400 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$78,400 |
| | | | Subtotal: | \$156,800 |

Joan G. Lovering Health Care

Vendor ID #175132-R001

| Fiscal Year | ·Class/Account | .Class Title | Job Number | Budget Amount |
|----------------|----------------|--------------------------------|------------|------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$99,948 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$99,948 |
| | | | Subtotal: | \$199,896 |

Lamprey Health Care

Vendor ID #177677-R001

| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
|----------------|---------------|--------------------------------|------------|------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$201.582 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$201,582 |
| | | | Sublotal: | \$403,164 |

Manchester Community Health Center

Vendor ID #157274-B001

| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
|-------------------|---------------|--------------------------------|------------|------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$109,925 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$109,925 |
| <u>_</u> <u>_</u> | | | Subtotal: | \$219,850 |

Mascoma Community Health Center

Vendor ID #TBD

| Fiscal Year | Class/Account. | Class Title | Job Number | Budget Amount |
|----------------|----------------|--------------------------------|------------|------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$77,382 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$77,382 |
| <u></u> | | | Subtotal: | \$154,764 |

White Mountain Community Health Center

Vendor ID #174170-R001

| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
|----------------|---------------|--------------------------------|------------|------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$83,108 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$83,108 |
| | | · | Subtotal: | \$166,216 |

Planned Parenthood of Northern New England 100% General Funds

Vendor ID #177528-R002

| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
|----------------|---------------|----------------------------------|-------------|------------------|
| 2018 | 102-500731 | Contracts for Program Services . | 90080213 | \$274,000 |
| 2019 | 102-500731 | . Contracts for Program Services | 90080213 | \$274,000 |
| | | | , Subtotal: | \$548,000 |

05-95-45-450010-6146 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: TRANSITIONAL ASSISTANCE, DIVISION OF FAMILY ASSISTANCE, AND TEMPORARY ASSISTANCE TO NEEDY FAMILIES.

CFDA# 93.558

FAIN# 1701NHTANF

100% Federal Funds

FUNDER: US DHHS Administration for Children and Families

Community Action Program - Belknap Merrimack Counties, Inc.

Vendor ID #177203-B003

| Fiscal Year | Class/Account | Class Title | Job Number- | Budget Amount |
|----------------|---------------|-----------------------|-------------|------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$45,314 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$45,314 |
| | · · | | Subtotal: | \$90,628 |

Concord Hospital

Vendor ID #177653-B011

| | · | | AGUIDOL ID MI | 77003-5011 |
|--------|---------------|-----------------------|---------------|------------|
| Fiscal | Class/Account | Class Title | Job Number | Budget |
| Year | | | | Amount - |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$33,032 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$33,032 |
| | | | Subtotal; | \$66,064 |

Coos County Family Health Center

Vendor ID #155327-B001

| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
|----------------|---------------|-----------------------|------------|------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$12,361 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$12,361 |
| | | <u> </u> | Subtotal: | \$24,722 |

Equality Health Center

Vendor ID #257562-B001

| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
|----------------|---------------|-----------------------|------------|------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,500 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$11,500 |
| | <u> </u> | | Subtotel: | \$23,000 |

Joan G. Lovering Health Care

Vendor ID #175132-R001

| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
|----------------|---------------|-----------------------|------------|------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,500 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$11,500 |
| | | | Subtotal: | \$23,000 |

Lamprey Health Care

Vendor ID #177677-R001

| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
|----------------|---------------|-----------------------|------------|------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$29,719 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$29,719 |
| | | | Subtotal: | \$59,438 |

Manchester Community Health Center

Vendor ID #157274-B001

| Final I | | | | . 10. É. 4.DOO |
|----------------|---------------|-----------------------|------------|------------------|
| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$22,618 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$22,618 |
| L | · | | Subtotal: | \$45,236 |

Mascoma Community Health Center

Vendor ID #TBD

| Fiscal Year | Class/Account | Class Title | Job Number | Budget Amount |
|----------------|-----------------|-----------------------|------------|------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$22,618 |
| 2019 | 2019 502-500891 | Payment for Providers | 45030203 | \$22,618 |
| ·l | <u>`</u> | | Subtotal: | \$45,236 |

White Mountain Community Health Center .

Vendor ID #174170-R001

| Fiscal. Year | Class/Account | Class Title | Job Number | Budget Amount |
|-----------------|---------------|-----------------------|------------|----------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,285 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$11,285 \$11,285 |
| | | | Sublotal: | \$22,570 |
| | | • | TOTAL: | \$2,915,402 |



New Hampshire Department of Health and Human Services Office of Business Operations Contracts & Procurement Unit Summary Scoring Sheet

Family Planning Services

RFA-2018-DPHS-03-FAMIL

RFA Name

RFA Number

Bldder Name Community Action Program Belknap-Merrimack Counties, Inc. Concord Hospital, Family Health Center Coos Co. Family Health Equality Health Center Joan G. Lovering Health Care Lamprey Health Care, Inc. Manchester Community Health Center Mascoma Community Health Care, Inc. Planned Parenthood of Northern New England White Mountain Community Health Center

| Pass/Fail | Maximum Points | Actual Points | | | |
|-----------|-------------------|------------------|--|--|--|
| Pass | 0 . | 0 | | | |
| Pass | 0 | 0 | | | |
| Pass | 0. | 0 | | | |
| Pass | 0 | 0 | | | |
| Pass | 0 | 0 | | | |
| Pass | 0 | 0 | | | |
| Pass | 0 | 0 | | | |
| Pass | 0 | . 0 | | | |
| Pass | 0 | 0. | | | |
| Pass | 0 | D | | | |

| _ | Reviewer Names |
|------|---|
| 1. { | Rhonda Siegel, Administrator II, DPHS Health Mgmt Ofc |
| 2. | Ann Marie Mercuri, QA/QI Maternal 5 Child Health, DPHS |
| 3. į | Sarah McPhee, Program Planner, Disease Control, DPHS |
| 4. | |
| 5. | |
| 6. | |
| 7. | · |
| 8. | |
| 9. | · |





Jeffrey A. Meyers Commissioner

Lisa M. Morris Director

STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF PUBLIC HEALTH SERVICES

29 HAZEN DRIVE, CONCORD, NH 03301 603-271-4501 1-800-852-3345 Ext. 4501 Fax: 603-271-4827 TDD Access: 1-800-735-2964 www.dhhs.nh.gov

June 17, 2019

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Health and Human Services, Division of Public Health Services, to exercise a renewal option and amend an existing agreement with the vendors listed below in bold, to provide Family Planning Services by increasing the price limitation by \$1,740,506 from \$3,800,360 to \$5,540,866, and by extending the completion date from June 30, 2019 to June 30, 2021 effective upon Governor and Executive Council approval. 52% Federal Funds, 48% General Funds.

| Vendor Name | Vendor Number | Location | Current (Modified) Budget | Increased (Decreased) Amount | Revised Modified Budget | G&C Approval |
|---|-------------------|-------------------|---------------------------------|------------------------------------|-------------------------------|--|
| Coos County Family Health | 155327- 8001 | Berlin, NH | \$314,540 | \$0 | \$314,540 | O: 11/08/2017 Item #21A A01: 06/19/19 Item #78F |
| Lamprey Health Care | 177677- . R001 | Nashua, NH | \$925,204 | \$0 | \$925,204 | O: 11/08/2017 Item #21A A01: 06/19/19 Item #78F |
| Manchester Community Health Center | 157274- B001 | Manchester, NH | \$530,172 | \$0 | \$530,172 | O: 11/08/2017 A01: 06/19/19 Item #78F |
| Community Action Program - Belknap Merrimack Counties, Inc. | 177203- B003 | Concord, NH | \$431,864 | \$341,926 | \$773,790 | O: 11/08/2017 Item #21A A01: 08/14/2018 |

His Excellency, Governor Christopher T. Sununu and the Honorable Council Page 2 of 5

| Concord Hospital, Inc. | 177653- B011 | Concord, NH | \$259,098 | \$259,098 | \$518,196 | O: 11/08/2017 Item #21A |
|---|-----------------|------------------|-------------|-------------|-------------|----------------------------|
| Family Health Center | OVII | | | | | A01: 08/14/2018 |
| Equality Health Center | 257562- B001 | Concord, NH | \$179,800 | \$179,800 | \$359,600 | O: 11/08/2017 Item #21A |
| Joan G. Lovering Health Center | 175132- R001 | Greenland, NH | \$222,896 | \$222,896 | \$445,792 | O: 11/08/2017 Item #21A |
| Planned Parenthood of Northern New England | 177528- R002 | Portland, ME | \$548,000 | \$548,000 | \$1,096,000 | O: 11/08/2017 Item #21A |
| White Mountain Community Health Center | 174170- R001 | Conway, NH | \$188,786 | \$188,786 | \$377,572 | O: 11/08/2017 Item #21A |
| Mascoma Community Health Care, Inc. | TBD | Canaan, NH | \$200,000 | \$0 | \$200,000 | O: 11/08/2017 |
| | Service 1 | Total | \$3,800,360 | \$1,740,506 | \$5,540,866 | , g, |

Funds are anticipated to be available in the accounts included in the attached fiscal details for State Fiscal Years 2020 and 2021, with authority to adjust amounts within the price limitation and adjust encumbrances between State Fiscal Years through the Budget Office.

See attached fiscal details.

EXPLANATION

The purpose of this request is to continue to allow the New Hampshire Family Planning Program to offer a comprehensive and integrated network of family planning programs and partners statewide who provide essential services to vulnerable populations. Reproductive health care and family planning are critical public health services that must be affordable and easily accessible within communities throughout the State.

Approximately 3,075 individuals will be served from July 1, 2019 through June 30, 2021.

The original agreement, included language in Exhibit C-1, that allows the Department to renew the contract for up to two (2) years, subject to the continued availability of funding, satisfactory performance of service, parties' written authorization and approval from the Governor and Executive Council. The Department is in agreement with renewing services for the two (2) remaining years at this time.

His Excellency, Governor Christopher T. Sununu and the Honorable Council Page 3 of 4

Partnering with health centers in both rural and urban settings ensures that access to affordable reproductive health care is available in all areas of the State. Family Planning Program services reduce the health and economic disparities associated with lack of access to high quality, affordable health care. Women with lower levels of education and income, uninsured women, women of color, and other minority women are less likely to have access to quality family planning services than their more highly educated and financially stable counterparts. Young men are less likely to have access to and receive family planning services than women. Services provided under these agreements are not duplicated elsewhere in the State as there is no other system for affordable, comprehensive reproductive health care services.

This project period will bring a heightened focus on vulnerable populations, including: the uninsured, adolescents, LGBTQ, those needing confidential services, refugee communities, and persons at risk of unintended pregnancy and/or sexually transmitted infections due to substance abuse.

The contracted vendors are performing and meeting their contractual obligations and performance requirements. Family planning services allow men and women to prevent unintended pregnancies and adequately space births for improved maternal and infant outcomes. Family planning also gives individuals the opportunity to increase personal advancements in careers and education. Each vendor provides contraception, sexual transmitted disease testing and treatment, basic infertility services, annual primary care services and other services including breast and cervical cancer screenings, and confidential teen health services. This program allows individuals to decide if and when they would like to have children which leads to positive health outcomes for infants, women, and families.

The effectiveness of the services delivered by the vendors listed above will be measured through monitoring the following performance measures:

- The percent of clients in the family planning caseload who respectively were under 100% Federal Poverty Level (FPL), were under 250% FPL, were males, and under twenty (20) years of age.
- The percent of clients served in the family planning program that were Medicaid recipients at the time of their last visit.
- The proportion of women under twenty-five (25) screened for Chlamydia and tested positive.
- The percent of family planning clients of reproductive age who receive preconception counseling.
- The percent of women aged 15-44 at risk of unintended pregnancy that is provided a most effective (sterilization, implants, intrauterine devices or systems (IUD/IUS)) or moderately effective (injectable, oral pills, patch, ring, or diaphragm) contraceptive method.
- The percent of family planning clients less than eighteen (18) years of age who received education that abstinence is a viable method of birth control.
- The percentage of family planning clients who received STD/HIV reduction education.

Should the Governor and Executive Council not authorize this request, the sustainability of New Hampshire's reproductive health care system will be negatively impacted. Not authorizing this request could remove the safety net of services that improve birth outcomes, prevent unplanned pregnancy and reduce health disparities which could increase health care costs for the State's citizens.

Area served: Statewide

His Excellency, Governor Christopher T. Sununu and the Honorable Council Page 4 of 4

Source of Funds: 52% Federal Funds from the Office of Population Affairs; US Department of Health and Human Services, Administration for Children and Families, and 48% General Funds.

In the event that the Federal Funds become no longer available, General Funds will not be requested to support this program.

Respectfully submitted.

Jeffrey A. Meyers

Commissioner .

05-95-90-902010-5530 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POPULATION HEALTH & COMMUNITY SERVICES, **FAMILY PLANNING PROGRAM**

CFDA#93.217 FAIN#FPHPA006407

52% Fedéral and 48% General

Community Action Program - Belknap Merrimack Counties, Inc. Vendor ID #177203-B003

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | · 102-500731 | Contracts for Program Services | 90080203 | \$170,618 | \$0 | \$170,618 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$170,618 | \$0 | \$170,618 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | · | \$92,980 | \$92,980 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | | \$32,669 | \$32,669 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | | \$92,980 | \$92,980 |
| 2021 | 102-500731 | Contracts for Program Services | 90080207 | | \$32,669 | \$32,669 |
| | | | Subtotal: | \$341,236 | \$251,298 | \$592,534 |

Concord Hospital

Vendor ID #177653-B011

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------------------|------------|----------------------------|------------------------------------|-------------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$96,517 | \$0 | \$96,517 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$96,517 | \$0 | \$96,517 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | | \$46,489 | \$46,489 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | | \$50,028 | \$50,028 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | | \$46,489 | \$46,489 |
| 2021 | 102-500731 | Contracts for Program Services | 90080207 | | \$50,028 | \$50,028 |
| | | | Subtotal: | \$193,034 | \$193,034 | \$386,068 |

Coos County Family Health Center

Vendor ID #155327-B001

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$66,274 | \$0 | \$66,274 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$66,274 | \$0 | \$66,274 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$31,922 | \$0 | \$31,922 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | \$34,352 | \$0 | \$34,35 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$31,922 | , \$0 | \$31,922 |
| 2021 | 102-500731 | Contracts for Program Services | 90080207 | \$34,352 | \$ 0 | \$34,35 |
| | | | Subtotal: | \$265,096 | \$0 | \$265,096 |

Equality Health Center

Vendor ID #257562-B001

| Fiscal Year | Class/Account | · Class Title | Job Number | Current Modified Budget | Increased (Decreased) . Amount | Revised Modified Budget |
|-------------|---------------|--------------------------------------|------------|----------------------------|--------------------------------------|----------------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$78,400 | \$0 | \$78,400 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$78,400 | \$0 | \$78,400 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | | \$37,762 | \$37,762 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | | \$40,638 | \$40,638 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | | \$37,762 | \$37,762 |
| 2021 | 102-500731 | Contracts for Program Services | 90080207 | | \$40,638 | \$40,638 |
| | | | Subtotal: | \$156,800 | \$156,800 | \$313,600 |

Joan G. Lovering Health Care

Vendor ID #175132-R001

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2048 | 102-500731 | Contracts for Program Services | 90080203 | \$99,948 | \$ 0 | \$99,948 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$99,948 | \$ 0 | \$99,948 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | | \$48,141 | \$48,141 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | · | \$51,807 | \$51,807 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | | \$48,141 | \$48,141 |
| 2021 | 102-500731 | Contracts for Program Services | 90080207 | | \$51,807 | \$51,807 |
| | | | Subtotal: | \$199,896 | \$199,896 | \$399,792 |

Lamprey Health Care

Vendor ID #177677-R001

| , Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-----------------|--------------------------------------|--------------------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$201,582 | \$0 | \$201,582 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$201,582 | \$0 | \$201,582 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$97,095 | \$0 | . \$97,095 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | \$104,487 | \$0 | \$104,487 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$97,095 | \$0 | \$97,095 |
| 2021 102-500731 | Contracts for Program Services | 90080207 | \$104,487 | \$0 | \$104.487 | |
| | | | Subtotal: | \$806,328 | \$0 | \$806,328 |

Manchester Community Health Center

Vendor ID #157274-B001

| Fiscal Year | Class/Account | Class Title | _ Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------------------|--------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$109,925 | \$ 0 | \$109,925 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$109,925 | \$ 0 | \$109,925 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$52,947 | \$0 | \$52,947 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | \$56,978 | \$0 | \$56,978 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$52,947 | \$0 | \$52,947 |
| 2021 | 102-500731 | Contracts for Program Services | 90080207 | \$56,978 | \$0 | \$56,978 |
| , | | · | Subtotal: | \$439,700 | \$0 | \$439,700 |

Mascoma Community Health Center

Vendor ID #283136-B001

| iascoma Com | munity Health Ce | nter | vendor iD i | 7283136-BUUT | | · |
|-------------------------------------|------------------|--------------------------------------|-------------|----------------------------|------------------------------------|----------------------------|
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$77,382 | \$0 | \$77,38 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$77,382 | \$0_ | \$77,38 |
| 2020 | 102-500731 | Contracts for Program Services | -90080206 | | \$0 | \$6 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | | \$0 | \$ |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | | \$0 | - \$ |
| 2021 102-500731 Program Services | _ | 90080207 | | \$0 | \$ | |
| | | | Subtotal: | \$154,764 | \$0 | \$154,764 |

White Mountain Community Health Center

Vendor ID #174170-R001

| Fiscal Year | Class/Account | . Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$83,108 | \$ 0 | 2\$83,108 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$83,108 | \$0 | \$83,108 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | | \$40,030 | \$40,030 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | | \$43,078 | \$43,078 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | | \$40,030 | \$40,030 |
| 2021 | . 102-500731 | Contracts for Program Services | 90080207 | | \$43,078 | \$43,078 |
| | | | Subtotal: | \$166,216 | \$166,216 | \$332,432 |

Planned Parenthood of Northern New England 100% General Funds

Vendor ID #177528-R002

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------------------|-----------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080213 | \$274,000 | \$0 | \$274,000 |
| 2019 | 102-500731 | Contracts for Program Services | 90080213 | \$274,000 | \$0 | \$274,000 |
| 2020 | 102-500731 | Contracts for Program Services | 90080213 | | \$274,000 | \$274,000 |
| 2021 | i i | _ | 90080213 | | \$274,000 | \$274,000 |
| | | | Subtotal: | \$548,000 | \$548,000 | \$1,096,000 |
| | | 1. | AU 5530 TOTALS: | \$3,271,070 | \$1,515,244 | \$4,786,314 |

05-95-45-450010-6146 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: TRANSITIONAL ASSISTANCE, TRANSITIONAL ASSISTANCE, AND TEMPORARY

ASSISTANCE TO NEEDY FAMILIES

CFDA# 93.558 FAIN# 1801NHTANF

100% Federal Funds

FUNDER: US DHHS Administration for Children and Families

Community Action Program - Belknap Merrimack Counties, Inc. Venord ID #177203-B003

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$45,314 | \$0 | \$45,314 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$45,314 | so so | \$45,314 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | | \$45,314 | \$45,314 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | | \$45,314 | \$45,314 |
| | | | Subtotal: | \$90,628 | \$90,628 | \$181,256 |

Concord Hospital Vendor ID #177653-B011

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$33,032 | \$0 | \$33,032 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$33,032 | . \$0 | \$33,032 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | | \$33,032 | \$33,032 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | | \$33,032 | \$33,032 |
| | | | Subtotal: | \$66,064 | \$66,064 | \$132,128 |

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|-----------------|--------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$12,361 | \$0 | \$12,361 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$12,361 | \$0 | \$12,361 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$12,361 | \$0 | \$12,361 |
| 2021 | 2021 502-500891 | Payment for Providers | 45030203 | \$12,361 | \$0 | \$12,361 |
| | | | Subtotal: | \$49,444 | \$0 | \$49,444 |

| Equality Health Center | Vendor ID #257562-B001 |
|------------------------|------------------------|
| Equality Health Center | Vendor 10 #23/362-0001 |

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | | \$11,500 | \$11,500 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | | \$11,500 | \$11,500 |
| | | | Subtotal: | \$23,000 | \$23,000 | \$46,000 |

Joan G. Lovering Health Care Vendor ID #175132-R001

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | | \$11,500 | \$11,500 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | | \$11,500 | \$11,500 |
| | | | Subtotal: | \$23,000 | \$23,000 | \$46,000 |

Lamprey Health Care Vendor ID #177677-R001

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$29,719 | \$0 | \$29,719 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$29,719 | \$0 | \$29,719 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$29,719 | \$0 | \$29,719 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$29,719 | \$0 | \$29,719 |
| | | · · | Subtotal: | \$118,876 | \$0 | \$118,876 |

Manchester Community Health Center Vendor ID #157274-B001

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | × \$22,618 | \$0 | \$22,618 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| | | | Subtotal: | \$90,472 | \$0 | \$90,472 |

Mascoma Community Health Center Vendor ID #283136-B001 Increased **Current Modified** Revised Modified Fiscal Year Class/Account Class Title Job Number (Decreased) Budget Budget **Amount** Payment for 2018 502-500891 45030203 \$22,618 \$22,618 Providers \$0 Payment for 2019 502-500891 45030203 \$22,618 \$22,618 Providers \$0 Payment for 2020 502-500891 45030203 \$0 \$0 Providers Payment for 2021 502-500891 45030203 \$0 \$0 Providers Subtotal: \$45,236 \$0 \$45,236

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|--------------------------|-------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,285 | \$0 - | \$11,285 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$11,285 | \$0 | \$11,285 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | | \$11,285 | \$ 11,285 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | | \$11,285 | \$11,285 |
| | | | Subtotal: | \$22,570 | \$22,570 | \$45,140 |
| • | | AU | 6146 TOTAL: | \$529,290 | \$225,262 | \$754,552 |

AU 5530&6146 TOTALS:

\$3,800,360

\$1,740,506

\$5,540,866



Jeffrey A. Meyers Commissioner

Lisa M. Morris Director

STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF PUBLIC HEALTH SERVICES

29 HAZEN DRIVE, CONCORD, NH 03301 603-271-4501 1-800-852-3345 Ext. 4501 Fax: 603-271-4827 TDD Access: 1-800-735-2964 www.dhhs.nh.goy

December 3, 2019

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Health and Human Services, Division of Public Health Services, to retroactively amend an existing agreement with the vendors listed below in **bold**, to provide Family Planning Services, by increasing the price limitation by \$1,200,000 from \$5,540,866 to \$6,740,866, effective July 1, 2019, with no change to the completion date of June 30, 2021, upon Governor and Executive Council approval. 100% General Funds.

Seven (7) of the ten (10) vendors, which includes Planned Parenthood of Northern New England (PPNNE), have attested to their inability to participate in the Title X program as recent federal regulations inhibit their ability to provide a full range of family planning services. Six (6) vendors do not see an increase in their overall budget as General Funds will backfill their existing budgets. PPNNE will receive additional General Funds to restore their federal Title X award to allow them to continue to provide comprehensive family planning services.

| Vendor Name | Vendor Number | Location | Current (Modified) Budget | Decrease Amount – Federal Funds | Increased Amount- General Funds | Revised Modified Budget | G&C Approval |
|--|------------------|-------------------|---------------------------------|---------------------------------------|--|-------------------------------|--|
| Amoskeag Health | 157274- 8001 | Manchester, NH | \$530,172 | (\$105,894) | \$105,894 | \$530,172 | O: 11/08/2017 A01: 06/19/19 Item #78F |
| Community Action Program — Belknap Merrimack Counties, Inc. | 177203- 8003 | Concord, NH | \$773,790 | \$0 | \$0 | \$773,790 | O: 11/08/2017 Item #21A A01: 08/14/2018 A02: 06/26/19 Late Item #A |

| | | Total | \$5,540,866 | (\$628,712) | \$1,828,712 | \$6,740,866 | |
|--|-----------------|-------------------|-------------|-----------------------|------------------|-------------|--|
| White Mountain Community Health Center | 174170- R001 | Conway, NH | \$377,572 | \$0 | \$0 | \$377,572 | O: 11/08/2017 Item #21A A02: 06/26/19 Late Item #A |
| Planned Parenthood of Northern New England | 177528- R002 | Colchester, VT | \$1,096,000 | \$0 | \$1,200,000 | \$2,296,000 | O: 11/08/2017 Item #21A A02: 06/26/19 Late Item #A |
| Mascoma Community Health Care, Inc. | 283136- B001 | Canaan, NH | \$200,000 | \$0 | \$0 | \$200,000 | O: 11/08/2017 |
| Lamprey Health Care | 177677- R001 | Nashua, NH | \$925,204 | (\$194,190) | \$194,190 | \$925,204 | O: 11/08/2017 Item #21A A01: 06/19/19 Item #78F |
| Joan G. Lovering Health Center | 175132- R001 | Greenland, NH | \$445,792 | (\$96,282) | \$96,282 | \$445,792 | O: 11/08/2017 Item #21A A02: 06/26/19 Late Item #A |
| Equality Health Center | 257562- B001 | Concord, NH | \$359,600 | (\$75,524) | \$ 75,524 | \$359,600 | O: 11/08/2017 Item #21A A02: 06/26/19 Late Item #A |
| Coos County Family Health | 155327 B001 | Berlin, NH | \$314,540 | (\$63,844) | \$63,844 | \$314,540 | O: 11/08/2017 Item #21A A01: 06/19/19 Item #78F |
| Concord Hospital, Inc. Family Health Center | 177653- B011 | Concord, NH | \$518,196 | ' (\$ 92,978) | \$92,978 | \$518,196 | O: 11/08/2017 Item #21A A01: 08/14/2018 A02: 06/26/19 Late Item #A |

His Excellency, Governor Christopher T. Sununu and the Honorable Council Page 3 of 4

Funds are available in the following accounts for State Fiscal Years 2020 and 2021, with authority to adjust amounts within the price limitation and adjust encumbrances between State Fiscal Years through the Budget Office, if needed and justified.

See attached fiscal details.

EXPLANATION

This request is **retroactive** because funds anticipated to be available in Fiscal Year 2020 were not yet appropriated in the operating budget due to the continuing resolution; funds became available on September 25, 2019.

The purpose of this request is to implement section 902010-5530 of HB3. These general funds will supplant federal Title X funding allowing the New Hampshire Family Planning Program (NHFPP) to offer a comprehensive and integrated network of family planning programs and partners statewide who provide essential services to vulnerable populations.

The funding change is due to changes in federal regulation of the Title X program. Seven of the ten Title X agencies have attested that they will no longer participate in the Title X program (as of July 1, 2019) as the federal rule change limits their ability to provide a full range of family planning services including limiting their ability to refer patients for abortion services. Two agencies have attested that they will continue to provide services under Title X. One agency, Mascoma Community Health Care has notified DHHS that they will no longer participate in the NH family planning program as of July 1, 2019. In accordance with HB3, this contract utilizes general funds to replace federal funds. Other than NH DHHS, the only agency that contracted directly with the federal gov't for Title X funding was PPNNE (PPNNE does not receive federal funds through DHHS). As PPNNE is no longer accepting Title X federal funds, PPNNE will receive additional general funds of \$1.2M in accordance with HB3.

Reproductive health care and family planning are critical public health services that must be affordable and easily accessible within communities throughout the State. Through this contract, the New Hampshire Family Planning Program is partnering with health centers in both rural and urban settings to ensure that access to affordable reproductive health care is available in all areas of the State. Family Planning Program services reduce the health and economic disparities associated with lack of access to high quality, affordable health care. Women with lower levels of education and income, uninsured women, women of color, and other minority women are less likely to have access to quality family planning services than their more highly educated and financially stable counterparts. Young men are less likely to have access to and receive family planning services than women. Services provided under these agreements are not duplicated elsewhere in the State, as there is no other system for affordable, comprehensive reproductive health care services.

Through this contract, the New Hampshire Family Planning Program will bring a heightened focus on vulnerable populations, including: the uninsured, adolescents, LGBTQ, those needing confidential services, refugee communities, and persons at risk of unintended pregnancy and/or sexually transmitted infections due to substance abuse.

The contracted vendors are performing and meeting their contractual obligations and performance requirements. Family planning services allow men and women to prevent unintended pregnancies and adequately space births for improved maternal and infant outcomes. Family planning also gives individuals the opportunity to increase personal advancements in careers and education. Each vendor provides contraception, sexual transmitted disease testing and treatment, basic infertility services, annual primary care services and other services including breast and cervical cancer screenings. This program allows individuals to decide if and when they would like to have children which leads to positive health outcomes for infants, women, and families.

His Excellency, Governor Christopher T. Sununu and the Honorable Council Page 4 of 4

The effectiveness of the services delivered by the vendors listed above will be measured through monitoring the following performance measures:

- The percent of clients in the family planning caseload who respectively were under 100% Federal Poverty Level (FPL), were under 250% FPL, were males, and under twenty (20) years of age.
- The percent of clients served in the family planning program that were Medicaid recipients at the time of their last visit.
- The proportion of women under twenty-five (25) screened for Chlamydia and tested positive.
- The percent of family planning clients of reproductive age who receive preconception counseling.
- The percent of women aged 15-44 at risk of unintended pregnancy that is provided a most effective (sterilization, implants, intrauterine devices or systems (IUD/IUS)) or moderately effective (injectable, oral pills, patch, ring, or diaphragm) contraceptive method.
- The percent of family planning clients less than eighteen (18) years of age who received
 education that abstinence is a viable method of birth control.
- The percentage of family planning clients who received STD/HIV reduction education.

Should the Governor and Executive Council not authorize this request, the sustainability of New Hampshire's reproductive health care system will be negatively impacted. Not authorizing this request could remove the safety net of services that improve birth outcomes, prevent unplanned pregnancy and reduce health disparities, which could increase health care costs for the State's citizens.

Area served: Statewide

Source of Funds: 100% General Funds.

In the event that the Federal Funds become no longer available, no additional General Funds will be requested to support this program.

Respectfully submitted,

Settrey A. Meye Commissioner 05-95-90-902010-5530 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POPULATION HEALTH & COMMUNITY SERVICES,

FAMILY PLANNING PROGRAM

CFDA#93.217 FAIN#FPHPA006407

52% Federal and 48% General

| Fiscal Year | Class/Account | nap Merrimack Counties, i Class Title | Job Number | Current Modified Budget | (Docressed) Amount | Revised Modified Budget |
|-------------|---------------|--|------------|----------------------------|-----------------------|----------------------------|
| | 102-500731 | Contracts for Program Services | 90080203 | \$170,618 | \$0 | \$170,618 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$170,618 | \$0 | \$170,618 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$92,980 | \$0 | \$92,980 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | \$32,669 | \$0 | \$32,669 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$92,980 | \$0 | \$92,980 |
| 2021 | 102-500731 | Contracts for Program Services | 90080207 | \$32,669 | \$ 0 | \$32,669 |
| | | <u></u> | Subtotel: | \$592,534 | \$0 | \$592,534 |

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|-----------------------------------|------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$83,108 | \$0 | \$83,108 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$83,108 | \$0 | \$83,108 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$40,030 | s 0 | \$40,030 |
| 2020 | 102-500731 | Contracts for Program Services | 90080207 | \$43,078 | \$0 | \$43,078 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$40,030 | so | \$40,030 |
| 2021 | 102-500731 | Contracts for Program Services | 90080207 | \$43,078 | \$0 | \$43,078 |
| | | | Subtotel: | \$332,432 | | \$332,432 |
| | | <u> </u> | Total | \$924,966 | \$0 | \$924,966 |

05-95-90-902010-6530 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POPULATION HEALTH & COMMUNITY SERVICES,

FAMILY PLANNING PROGRAM

100% Federal Funds

Concord Hospital

Vendor ID #177653-B011

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|----------------|---------------------------------------|---|--|----------------------------|------------------------------------|------------------------------------|
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$96,517 | so | \$96,517 |
| | 702 300701 | Contracts for Program | | | | |
| 2019 | 102-500731 | Services | 90080203 | \$96,517 | \$0 | \$96,517 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$46,489 | (\$46.489) | \$0 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$46,489 | (\$46,489) | \$0 |
| | 1.22 | | | | | |
| | | | Subtotal: | \$286,012 | (\$92,978) | \$193,034 |
| N. PHA | ****** 4 a 1 6 u | 1700 C 1000 C 1000 C 1000 C 1000 C 1000 C 1000 C 1000 C 1000 C 1000 C 1000 C 1000 C 1000 C 1000 C 1000 C 1000 C | Vendor iD | 155327-B001 | | Commence of the Commence of the |
| Fiscal Year | Family Health Center Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$66.274 | \$0 | \$66,274 |
| 2019 | 102-500731 | Contracts for Program - Services | 90080203 | \$66,274 | \$ 0 | \$66,274 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$31,922 | (531,922) | \$0 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$31,922 | (\$31,922) | \$0 |
| | | | Subtotal: | \$196,392 | (\$63,844) | \$132,548 |
| | - A | of Reventers and the second | Secretary Contract Co | DETECTION | THE PERSON NAMED IN COLUMN TWO | <u> Simples = Per la Marianea.</u> |
| Equality Healt | th.Center | | Vendor IO I | 257562-B001 | Increased | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$78,400 | 50 | \$78,400 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$78,400 | so | \$78,400 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$37,762 | (\$37,762) | \$0 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$37,762 | (\$37,762) | so |
| | | | Subtotal: | \$232,324 | (\$75,524) | \$156,800 |

| Joan G. Loverli | ng Health Care | | Vendor ID #17 | 5132-R001 | | |
|-----------------|-----------------------|-----------------------------------|---------------------------------|---|------------------------------------|----------------------------|
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | (Decreased) Amount | Revised Modified Budget |
| 2048 | 102-500731 | Contracts for Program Services | 90080203 | \$99,948 | \$0 | \$99,948 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$99,948 | \$0 | \$99,948 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$48,141 | (\$48,141) | \$0 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$48,141 | (\$48,141) | \$0 |
| | | | Subtotal: | \$298,178 | (\$96,282) | \$199,895 |
| 5.21.355.SE | STATE OF THE STATE OF | | ्रित्रकार काल्यान हो। अर्थनार्थ | | 2 | |
| Lamproy Health | Care | | Vendor ID #1776 | 577-R001 | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$201,582 | so | \$201,582 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$201,582 | 50 | \$201,582 |
| 2020 | 102-500731 | Centracts for Program Services | 90080206 | \$97,095 | (\$97,095) | so |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$97,095 | (597,095) | \$0 |
| | | | Subtotal: | \$597,354 | (\$194,190) | \$403,164 |
| | | | and the second second | 20 a 10 a 10 a 10 a 10 a 10 a 10 a 10 a | | at 5 million and a comment |
| Amoskeag Hea | Class/Account | Vendor ID #157274- Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$109,925 | \$0 | \$109,925 |
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$109,925 | \$0 | \$109,925 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$52,947 | (\$52,947) | so |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$52,947 | (\$52.947) | so |
| | | | Subtotal: | \$325,744 | (\$105,894) | \$219,850 |
| THE RESERVE | PERSONAL PROPERTY. | | | | | |
| Mascoma Comi | nunity Health Center | | Vendor ID #283136-B00 |)1 | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |

Family Planning Fiscal Details

| 2018 | 102-500731 | Contracts for Program Services | 90080203 | \$77,382 | \$0 | \$77,382 |
|------|------------|-----------------------------------|-----------|-----------|-----|-----------|
| 2019 | 102-500731 | Contracts for Program Services | 90080203 | \$77,382 | so | \$77,382 |
| 2020 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | 50 | \$0 |
| 2021 | 102-500731 | Contracts for Program Services | 90080206 | \$0 | \$0 | \$0 . |
| | | | Subtotal: | \$154,784 | \$0 | \$154,764 |

AU 5530 YOTALS: \$3,013,734 (\$628,712) \$2,385,022

05-95-90-902010-5530 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POPULATION HEALTH & COMMUNITY SERVICES,

FAMILY PLANNING PROGRAM 100% General Funds

| 00% General F | THE PROPERTY OF THE PARTY OF | Section Review of the land | | No. of Concession, Name of Street, or other Persons, Name of Street, Name of S | | \$ 3 4 |
|---------------------|-----------------------------------|-----------------------------------|-------------------|--|------------------------------------|----------------------------|
| oncord Hospi | | | Vendor ID #177653 | 8011 | l | |
| | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| Piscal Year 2018 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | so |
| 2019 | 102-500731 | Contracts for Program Services | | so | \$0 | <u>so</u> |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$50,028 | \$46,489 | \$98,517 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$50,028 | \$46,489 \$92,978 | \$98,517 \$193,034 |
| | | | Subtotal: | \$100,0\$6 | | 3133,034 |
| | | | Vendor ID \$1553 | 3 (100 A) | <u> </u> | |
| Coos County F | amily Health Center Class/Account | Class Title | Job Number | Current Modified Budget | Incressed (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 |
| 2019 | 102-500731 | Contracts for Program Services | | \$0 | so | \$0 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$34,352 | \$31,922 | \$66,274 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$34,352 | 531.922 | \$68,274 |
| | | | Subtotal: | \$68,704 | \$63,844 | \$132,548 |
| | E RESERVE TO THE | | | | | |
| Equality Healt | | | Vendor ID #25756 | 52-8001 | lacence of | - |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |

| | T | Contracts for Program | i | 1 | T | |
|---|----------------------|------------------------------------|--|---|------------------------------------|----------------------------|
| 2018 | 102-500731 | Services | | \$0 | \$0 | \$0 |
| 2019 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$ D |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$40,638 | \$37,762 | \$78,400 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$40,638 | \$37,762 | \$78.400 |
| | | | Subtotal: | \$81,276 | \$75,524 | \$156,800 |
| A STATE OF SECTION ASSESSMENT | | DECEMBER OF THE | THE RESIDENCE OF THE PARTY OF T | | | |
| Joan G. Lovering | Health Care | | Vendor ID #175132 | 2-R001 | | i |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | (Decreased) | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | | so | \$0 | \$0 |
| 2019 | 102-500731 | Contracts for Program Services | | \$0 | \$0 | \$0 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$51,807 | \$48,141 | \$99,948 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$51,807 | \$48,141 | \$99,948 |
| | | | Subtotal: | \$103,614 | \$98,282 | \$199,896 |
| 10 To | ALCOHOL: NO. TO | THE RESERVE | AND COMPANY OF THE PARTY OF THE | The second second second | THE PERSON NAMED IN | |
| amprey Health | | | Vendor ID #177677- | | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | | \$0 | so | \$0 |
| 2019 | 102-500731 | Contracts for Program Services | | \$0 | 50 | \$0 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$104,487 | \$97,095 | \$201,582 |
| 2021 | 102-500731 | Contracts for Program Services . | 90080208 | \$104,487 | \$97,095 | \$201,582 |
| | | | Subtotal: | \$208,974 | \$194,190 | \$403,164 |
| | | | RANGE STATE OF THE | 20 min 20 m 2 | | سيسك بماءونس بولافست |
| Amoskeag Healti | .h | Vendor ID #157274- | -B001 | ļ | <u> </u> | |
| fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 102-500731 | Contracts for Program Services | | \$0 . | \$0 | \$0 |
| 2019 | 102-500731 | Contracts for Program. Services | | \$0 | \$0 | \$0 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$56,978 | \$52,947 | \$109,925 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$56,978 | \$52,947 | \$109,925 |
| | | | Subtotal: | \$113,956 | \$105,894 | \$219,850 |
| 3 - 188 - 18 - 18 - 18 - 18 | | AND DESCRIPTION OF STREET | Company of the Compan | 1500mm 1500mm 1500mm 1500mm 1500mm 1500mm 1500mm 1500mm 1500mm 1500mm 1500mm 1500mm 1500mm 1500mm 1500mm 1500mm | | |
| Planned Parenth | nood of Northern New | w England | Vendor ID #177 | 528-R002 | | |

| 00% General F | unds | <u> </u> | | | Increased | |
|-----------------------------|--------------------------------------|--|-----------------------------|----------------------------|------------------------------------|----------------------------|
| iscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | (Decreased) Amount | Revised Modified Budget |
| 018 | 102-500731 | Contracts for Program Services | 90080213 | \$274,000 | \$0 | \$274,000 |
| 2019 | 102-500731 | Contracts for Program Services | 90080213 | \$274,000 | \$0 | \$274,000 |
| 2020 | 102-500731 | Contracts for Program Services | 90080208 | \$274,000 | \$600,000 | \$874,000 |
| 2021 | 102-500731 | Contracts for Program Services | 90080208 | \$274,000 | \$600,000 | \$874,000 |
| | - - | SCIVICES | Subtotel: | \$1,096,000 | \$1,200,000 | \$2,296,000 |
| | | - | ALLESZO TOTALS: | \$1,772,580 | \$1,828,712 | \$3,601,292 |
| | | COCKE CONTROLS DEC | T OF HEALTH AND HUMAN SVS. | HHS TRANSITIONA | L ASSISTANCE, DIVI | SION OF FAMILY ASSI |
| 5-95-45-4 <u>5001</u> | 0-6146 HEALTH AND | SUCIAL SERVICES, DE | ANCE AND TEMPORARY | | | |
| <u> (RANSITIONAL</u> | L ASSISTANCE, DIVIS | SION OF FAMILY ASSIST | ANCE, AND TEMPORARY | | | |
| ASSISTANCE T | O NEEDY FAMILIES | | | | | |
| CFDA# 93.558 | FAIN# 1801NHTANF | 100% Federal Fur | | | | |
| FUNDER: US O | HHS Administration | for Children and Familie: | 3 | | | <u> </u> |
| ······ | | - | | <u> </u> | | <u> </u> |
| Community Ac | tion Program - Belkr | nap Merrimack Countles, | Inc. Venord ID #177203-B003 | | | |
| | <u> </u> | | <u> </u> | Current Modified | Increased | Ravised Modified |
| Fiscal Year | Class/Account | Class Title | Job Number | | (Decreased) | Budget |
| -ISCAL 1 BAL | Classificcount | 10.000 | | Budget | Amount | Orogor |
| | 500 500001 | Payment for Providers | 45030203 | \$45,314 | SO | \$45,314 |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$45,314 | \$0 | \$45,314 |
| 2019 | 502-500891 | | 45030203 | \$45,314 | \$0 | \$45,314 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$45,314 | SO . | \$45,314 |
| 2021 | 502-500891 | Payment for Providers | Subtotal: | \$181,256 | 50 | \$181,256 |
| | | | Suproter. | \$ 107,200 | | |
| | | A STATE OF THE PARTY OF THE PAR | | | | |
| Concord Hosp Fiscal Year | Ital Vendor ID #1 Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) | Revised Modified Budget |
| | i | | | | Amount | \$33.032 |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$33,032 | \$0 | |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$33,032 | \$0 | \$33,032 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$33,032 | SO | \$33,032 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$33,032 | so | \$33,032 |
| | | 1 | Subtotal: | \$132,128 | \$0 | \$132,128 |
| MATTER STREET, SEC. | and market state of the latest trans | | Subtotal. | | | <u> </u> |
| Coop Courty | amily Health Center | Vendor ID #155327 | -B001 | <u> </u> | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$12,361 | \$0 | \$12,361 |
| | 502-500891 | Payment for Providers | 45030203 | \$12,361 | SO | \$12,361 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$12,361 | \$0 | \$12,361 |
| 2020 | | Payment for Providers | 45030203 | \$12,361 | 50 | \$12,361 |
| 2021 | 502-500891 | Fayment to Floriders | Subtotal: | \$49,444 | \$0 - | \$49,444 |
| | | | SUDIOLEI. | | | |
| | | | | | | |
| Equality Healt | | Or ID #257552-8001 | Job Number | Current Modified | Increased (Decreased) | Revised Modified |
| | Class/Account | | | | | Budget |

Family Planning Fiscal Details

| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
|--------------------|----------------------|----------------------------|--|----------------------------|------------------------------------|----------------------------|
| 019 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 020 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 021 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | 50 | \$11,500 |
| | | | Subtotal: | \$46,000 | so | \$46,000 |
| | | Comment - 14 Comment | No. 11 TO THE REPORT OF | artist surger and areas | | والتعارف فسنسوخ أفا |
| | ng Health Care | Vendor ID #175132-R00 | 1 | ξ | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | \$0 | \$11,500 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | | \$11,500 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$11,500 | SO | \$11,500 |
| | | | Subtotal: - | \$46,000 | so | \$46,000 |
| | | n excelular activities are | PATALOGICAL COLOR TO TWO | 3-6-2-6 | وروا المعالمين الم | oi. (3.70) |
| Lamprey Healti | | or ID #177677-R001 | T | | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$29,719 | \$0 | \$29,719 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$29,719 | \$0 | \$29,719 |
| 2020 | 502-500891 | Payment for Providers | 45030203. | \$29,719 | \$0 | \$29,719 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$29,719 | \$0 | \$29,719 |
| | | | Subtotal: | \$118,876. | \$0 | \$118,876 |
| WELL COME TO SER | | | The target of the second second | | التلايات بيسية و | كالمناهد والمستدالة |
| Amoskezg Hea | elth Vendor IC | #167274-B001 | <u> </u> | | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | (Decreased) (Amount | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$22,618_ | \$0 | \$22,618 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | 20 | \$22,618 |
| | | | Subtotal: | \$90,472 | \$0 | \$90,472 |
| esi olas yazka ee. | | | THE RESERVE OF THE PARTY OF THE | | | |
| | nmunity Health Cente | | 3136-B001 | | | |
| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$22,618 | \$0 | \$22,618 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$0 | \$0 | \$0 |
| | 502-500891 | Payment for Providers | 45030203 | \$0 | \$0 | \$0 |
| 2021 | 1302-300091 | | | -r | 1 | i |
| 2021 | | 1 | Subtotal: | \$45,236 | \$0 | \$45,236 |

Family Planning Fiscal Details

| Fiscal Year | Class/Account | Class Title | Job Number | Current Modified Budget | Increased (Decreased) Amount | Revised Modified Budget |
|-------------|---------------|-----------------------|----------------|----------------------------|------------------------------------|----------------------------|
| 2018 | 502-500891 | Payment for Providers | 45030203 | \$11,285 | \$0 | \$11,285 |
| 2019 | 502-500891 | Payment for Providers | 45030203 | \$11,285 | \$0 | \$11,285 |
| 2020 | 502-500891 | Payment for Providers | 45030203 | \$11,285 | SO | \$11,285 |
| 2021 | 502-500891 | Payment for Providers | 45030203 | \$11,285 | \$0 | \$11,285 |
| | | | Subtotal: | \$45,140 | \$0 | \$45,140 |
| | | | AU 6146 TOTAL: | \$754,552 | \$0 | \$754,552 |

Totals

\$5,540,866

\$1,200,000

\$6,740,866