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STATE OF NEW HAMPSHIRE OFFICE OF STRATEGIC INITIATIVES

107 Pleasant Street, Johnson Hall Concord, NH 03301-3834 Telephone: (603) 271-2155 Fax: (603) 271-2615

DIVISION OF PLANNING DIVISION OF ENERGY www.nh.gov/osi

November 5, 2019

His Excellency, Governor Christopher T. Sununu, and the Honorable Council State House Concord, New Hampshire 03301

REQUESTED ACTION

1) Authorize the Office of Strategic Initiatives (OSI) to amend the SOLE SOURCE Contract Agreement (Contract #1069446) with Community Action Program Belknap-Merrimack Counties, Inc. (VC#177203), Concord, NH, by increasing the contract amount by \$216,072.00 from \$60,138.00 to \$276,210.00 for the federal Weatherization Assistance Program (WAP), effective upon approval of Governor and Executive Council, through June 30, 2020. This contract was originally approved by Governor and Executive Council on August 14, 2019, Item #35. 100% Federal Funds.

Office of Strategic Initiatives, Low Income Weatherization
01-02-02-024010-77060000-500587

Grants for Pub Assist & Relief \$216,072.00

2) Further request authorization to advance to the vendor \$58,973.00 of the above-referenced contract amount.

EXPLANATION

This contract is SOLE SOURCE because of U.S. Department of Energy's (USDOE) grant guidance (10 CFR 440.15) giving Community Action Agencies preferred status for the Weatherization Assistance Program due to their non-profit status, their role providing a range of services to clients eligible for the Weatherization Assistance Program (WAP), and their historical performance delivering the weatherization program.

The additional amount requested in this contract amendment represents (the CAAs) share of Federal DOE funding for PY 2019. This OSI contract amendment will provide the Community Action Agency with program funds to weatherize homes to reduce energy consumption and energy costs in eligible low income households.

In the event Federal Funds are not available, General Funds will not be requested to support this program.

Respectfully submitted,

Jared Chicoine

Director

G&C 11/25/2019

TDD Access: Relay NH 1-800-735-2964

OFFICE OF STRATEGIC INITIATIVES

SUBJECT: WEATHERIZATION ASSISTANCE PROGRAM CONTRACT COMMUNITY ACTION PROGRAM BELKNAP-MERRIMACK COUNTIES, INC.

AMENDMENT

This Amendment dated October 16, 2019, is between the State of New Hampshire, Office of Strategic Initiatives, 107-Pleasant Street, Concord, Merrimack County, NH 03301 (hereinafter referred to as the "State") and Community Action Program Belknap-Merrimack Counties, Inc., 2 Industrial Park Drive, P.O. Box 1016, Concord, Merrimack County, NH 03302 (hereinafter referred to as the "Contractor").

Pursuant to an Agreement (hereinafter referred to as the "Agreement"), Contract Number 1069446, as approved by Governor and Council on August 14, 2019 (Item #35), the Contractor has agreed to provide certain Services, per the terms and conditions specified in the Agreement and in consideration of payment by the State of certain sums as specified therein.

WHEREAS, pursuant to the provisions of Section 18 of the Agreement, the Agreement may be modified or amended only by a written instrument executed by the parties thereto and only after approval of such modification or amendment by the Governor and Council; and

WHEREAS, The State and the Contractor have agreed to amend the Agreement in certain respects;

NOW THEREFORE, in consideration of the foregoing and of the covenants and conditions in the Agreement as set forth herein, the parties agree to the following:

1. <u>Amendment and Modification of Agreement</u>. The Agreement is amended and modified as follows:

A) Price Limitation:

a. Amend Subparagraph 1.8 of the Agreement by striking the current sum of \$60,138.00 and inserting in place thereof the total sum of \$276,210.00

B) Exhibit A, Scope of Services:

a. Amend Exhibit A, item #4, number of dwelling units, by striking "eleven (11)" in the first line and inserting "forty-six (46)" as the number of dwelling units.

C) Exhibit B, Contract Price:

- a. Amend Exhibit B, line 3, the "Contracted Amount," by striking the current sum of \$60,138.00 and inserting in place thereof the total sum of \$276,210.00.
- b. Amend Exhibit B, line 4, "Administration," by striking the current sum of \$4,275.00 and inserting \$24,924.00 for administrative costs.

CAPBMC Amendment Grant: DE-EE0007935 CFDA: 81.042 Page 1 of 3

- c. Amend Exhibit B, line 5, "Training and Technical Assistance," by striking the current sum of \$4,360.00 and inserting \$17,438.00 for T&TA.
- d. Amend Exhibit B, line 6, "Health and Safety," by striking the current sum of \$1,288.00 and inserting \$19,819.00 for H&S.
- e. Amend Exhibit B, line 7, "Program Activity," by striking the current sum of \$50,215.00 and inserting \$214,030.00 for Program Activity.
- f. Amend Exhibit B, line 8, "Cash Advance," by striking the current sum of \$18,078.00 and inserting \$77,051.00 for Cash Advance.
- 2. Continuance of Agreement. Except as specifically amended and modified by the Terms and Conditions of this Amendment, obligations of the parties hereunder shall remain in full force and effect in accordance with the terms and conditions set forth in the Agreement as it existed immediately prior to this Amendment.

CAPBMC Amendment Grant: DE-EE0007935

CFDA: 81.042

IN WITNESS WHEREOF, the parties have hereunto set their hands as of the day and year first above written.

STATE OF NEW HAMPSHIRE

	Office of Strategic Initiatives	
	By: Med	
	ared Chicoine, Director	_
	Dellar Manigraph C	lanneiga Tua
	Community Action Program Belknap-Merrimack C	ounties, inc.
	By: Lune Kyny	-
State of Nove Hommshine	Steven E. Gregoire, Budget Analyst	
State of New Hampshire County of Merrimack		
appeared Steven E. Gregoire Community Action Program	ctober, before me, Kathy L. Howard, the undersigned, who acknowledged himself/herself to be the Budget Belknap-Merrimack Counties, Inc., a corporation, and the foregoing instrument for the purposes contained	Analyst of d that he/she being
IN WITNESS WHEREOF, I	hereunto set my hand and official seal.	
	Notary Públic/J ust/ice of the Peace KATHY L: HOWARD Notary Public, NH	
My Commission expires:	My Commission Expires October 17, 2023	
Approved as to form,	execution and substance:	A STATE OF THE STA
	OFFICE OF THE ATTORNEY GENERAL	
	By:	-
	Assistant Attorney General	
	Date: 10/28/2019	
	oing contract was approved by the Governor and Couting on	uncil of the State of
	OFFICE OF THE SECRETARY OF STATE	3
	By:	-
	Title:	
	OFFICE OF THE SECRETARY OF STATE By:	Ξ

CAPBMC Amendment Grant: DE-EE0007935 CFDA: 81.042 Contractor Initials:

Date:

Page of 3

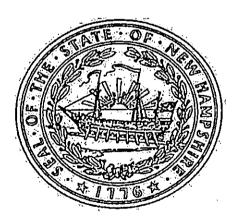
State of New Hampshire Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that COMMUNITY ACTION PROGRAM BELKNAP AND MERRIMACK COUNTIES, INC. is a New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on May 28, 1965. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 63021

Certificate Number: 0004482211



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 1st day of April A.D. 2019.

William M. Gardner

Secretary of State

Community Action Program Belknap-Merrimack Counties, Inc.

CERTIFICATE OF VOTE

I, Dennis T. Martino, Secretary-Clerk of Community Action Program Belknap-Merrimack Counties,
Inc. (hereinafter the "Corporation"), a New Hampshire corporation, hereby certify that: (1) I am the
duly elected and acting Secretary-Clerk of the Corporation; (2) I maintain and have custody and am
familiar with the minute books of the Corporation; (3) I am duly authorized to issue certificates with
respect to the contents of such books; (4) that the Board of Directors of the Corporation have
authorized, on 01/10/2019, such authority to be in force and effect until 6/30/2020
(contract termination date). (see attached)

The person(s) holding the below listed position(s) are authorized to execute and deliver on behalf of the Corporation any contract or other instrument for the sale of products and services:

Jeanne Agri, Executive Director
Michael Tabory, Deputy Director
Steven E. Gregoire, Budget Analyst
Sara A. Lewko, President, Board of Directors

(5) The meeting of the Board of Directors was held in accordance with New Hampshire, (state of incorporation) law and the by-laws of the Corporation; and (6) said authorization has not been modified, amended or rescinded and continues in full force and effect as of the date hereof. Excerpt of dated minutes or copy of article or section of authorizing by-law must be attached.

IN	WIINESS	WHERE	OF, I have	hereunto	set my	hand	as the	Clerk/Secre	tary of	fthe	corporatio	'n
this	18th	_ day of	October		, 20 19).			-		•	
		_ •	-			_		N				
								1 1				

Secretary-Clerk

STATE OF NEW HAMPSHIRE COUNTY OF MERRIMACK

On this 18th day of October , 20 19, before me, Kathy L. Howard the undersigned Officer, personally appeared Dennis T. Martino who acknowledged her/himself to be the Secretary-Clerk of Community Action Program Belknap-Merrimack Counties, Inc., a corporation and that she/he as such Secretary-Clerk being authorized to do so, executed the foregoing instrument for the purposes therein contained.

IN WITNESS WHEREOF, I hereunto set my hand and official seal.

Kathy E. Howard, Notary Public

Notary Public/Justice of the Peace

Commission Expiration Date:

KATHY L. HOWARD Notary Public, NH My Commission Expires October 17, 2023

COMMUNITY ACTION PROGRAM BELKNAP-MERRIMACK COUNTIES, INC.

CORPORATE RESOLUTION

The Board of Directors of Community Action Program Belknap-Merrimack Counties, Inc. authorizes the Executive Director, Deputy Director, Budget Analyst, Chief Accountant, President, Vice-President(s) or Treasurer of the Agency to sign contracts and reports with the State of New Hampshire, Departments of the Federal Government, which include all federal #269 and #272 Forms, and public or private nonprofit agencies including, but not limited to, the following:

- Department of Administrative Services for food distribution programs
- Department of Education for Nutrition programs
- Department of Health and Human Services
 - Bureau of Elderly and Adult Services for elderly programs
 - Bureau of Homeless and Housing Services for homeless/housing programs
 - Division of Children, Youth, and Families for child care programs
 - Division of Family Assistance for Community Services Block Grant
 - Division of Public Health Services for public health programs
- Department of Justice for child advocacy/therapy programs
- Department of Transportation-Public Transportation Bureau for transportation programs
- Public Utilities Commission for utility assistance programs
- Workforce Opportunity Council for employment and job training programs
- Department of Natural and Cultural Resources
- New Hampshire Office of Strategic Initiatives (OSI) for Low Income Energy Assistance,
 Weatherization, SEAS and Block Grant programs
- New Hampshire Community Development Finance Authority
- New Hampshire Housing Finance Authority'
- New Hampshire Secretary of State
- U.S. Department of Health and Human Services
- U.S. Department of Housing and Urban Development
- U.S. Department of the Treasury Internal Revenue Service
- and other departments and divisions as required

This Resolution authorizes the signing of all supplementary and subsidiary documents necessary to executing the authorized contracts as well as any modifications or amendments relative to said contracts or agreements.

This Resolution was approved by the Board of Directors of Community Action Program Belknap-Merrimack Counties, Inc. on January 10, 2019, and has not been amended or revoked and remains in effect as of the date listed below.

<u>1,0/18/2019</u>

Dennis T. Martino Secretary/Clerk

SEAL



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 09/27/2019

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). Karen Shaughnessy PHONE (603) 669-3218 (603) 645-4331 FIAI/Cross Insurance (AJC, No): (A/C. No. Ext): E-MAIL 1100 Elm Street kshaughnessy@crossagency.com ADDRESS: INSURER(S) AFFORDING COVERAGE NAIC # NH 03101 Philadelphia Ins Co Manchester INSURER A : Granite State Health Care and Human Services Self-INSURED INSURER B : INSURER C: Federal Ins Co Community Action Programs Belknap-Merrimack Counties Inc. 20281 P. O. Box 1016 INSURER D INSURER E : NH 03302 Concord INSURER F 19-20 All Lines **CERTIFICATE NUMBER:** REVISION NUMBER: COVERAGES THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS. EXCLUSIONS AND CONDITIONS OF SUCH POLICIES, LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. ADOLISUBR POLICY EFF POLICY EXP (MM/DDYYYYY) (MM/DDYYYYY) TYPE OF INSURANCE LIMITS INSD WYD POLICY NUMBER 1,000,000 COMMERCIAL GENERAL LIABILITY EACH OCCURRENCE
DAMAGE TO RENTED
PREMISES (Ea occurrence) 100,000 CLAIMS-MADE | X OCCUR 5 000 MED EXP (Any one person) PHPK2041343 10/01/2019 10/01/2020 1,000,000 PERSONAL & ADV INJURY 3,000,000 GEN'L AGGREGATE LIMIT APPLIES PER: GENERAL AGGREGATE 3,000,000 PRO-JECT X POLICY PRODUCTS - COMP/OP AGG s OTHER COMBINED SINGLE LIMIT AUTOMOBILE LIABILITY s 1,000,000 BODILY INJURY (Per person) ANYAUTO OWNED AUTOS ONLY HIRED SCHEDULED AUTOS NON-OWNED PHPK2041342 10/01/2019 10/01/2020 **SODILY INJURY (Per accident)** \$ PROPERTY DAMAGE (Per accident) AUTOS ONLY AUTOS ONLY 1,000,000 Uninsured motorist WINDRELLA LIAB 5,000,000 EACH OCCURRENCE OCCUR PHUB694692 10/01/2019 10/01/2020 5,000,000 **EXCESS LIAB** AGGREGATE 4 CLAIMS-MADE DED | RETENTION \$ 10,000 WORKERS COMPENSATION X PER AND EMPLOYERS' LIABILITY 1.000.000 ANY PROPRIETOR/PARTNER/EXECUTIVE E.L. EACH ACCIDENT 02/01/2019 02/01/2020 В Ν MIA HCHS20190000100 (3a.) NH OFFICER/MEMBER EXCLUDED? 1,000,000 (Mandatory in NH) E.L. DISEASE - EA EMPLOYEE ll yes, describe under DESCRIPTION OF OPERATIONS below 1,000,000 E.L., DISEASE - POLICY LIMIT Limit \$1,000,000 Directors & Officers Liability С 82471794 04/01/2019 04/01/2020 DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) Confirmation of Coverage.

CERTIFICATE HOLDER		CANCELLATION
Office of Strategic Initiatives (OSI)		SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
107 Pleasant Street Johnson Hall, 3rd Floor Concord	NH 03301	AUTHORIZED REPRESENTATIVE Jalich Sconger

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STATE OF NEW HAMPSHIRE

OFFICE OF STRATEGIC INITIATIVES 107 Pleasant Street, Johnson Hall Concord, NH 03301-3834 Telephone: (603) 271-2155

Fax: (603) 271-2615

DIVISION OF PLANNING DIVISION OF ENERGY www.nh.gov/osi

July 24, 2019

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

Approved by Governor

And Council on: 2/14/2019

Agenda Item:

P.O. #: 101094410

REQUESTED ACTION

1) Authorize the Office of Strategic Initiatives (OSI) to enter into a SOLE SOURCE contract with Community Action Program Belknap-Merrimack Counties, Inc. (VC #177203), Concord, NH, in the amount of \$60,138.00 for the federal Weatherization Assistance Program (WAP) effective August 14, 2019, upon approval of Governor and Executive Council, through June 30, 2020. 100% Federal Funds.

Funds to support this request are anticipated to be available in the following account in FY 2020 upon availability and continued appropriation of funds in the future operating budget.

Office of Strategic Initiatives, Low Income Weatherization
01-02-02-024010-77060000-500587
Grant for Pub. Assist & Relief \$60,138.00

2) Further request authorization to advance to the vendor \$ 18,078.00 of the above-referenced contract amount.

EXPLANATION

This contract is SOLE SOURCE because of U.S. Department of Energy's (USDOE) grant guidance (10 CFR 440.15) giving Community Action Agencies preferred status for the Weatherization Assistance Program due to their non-profit status, their role providing a range of services to clients eligible for the Weatherization Assistance Program (WAP), and their historical performance delivering the weatherization program.

OSI is responsible for administering New Hampshire's statewide Weatherization Assistance Program, funded by a grant from USDOE. The objective of the program is to weatherize homes to reduce energy consumption and energy costs in eligible low income households. Priority is given to households that include people who are elderly, disabled, or children, and households with high energy usage. OSI contracts with New Hampshire's Community Action Agencies to provide weatherization services at the local level. OSI estimates that the USDOE's WAP grant award to New Hampshire will contribute to the weatherization of approximately two hundred twenty-eight (228) homes in the State.

TDD Access: Relay NH 1-800-735-2964

His Excellency, Governor Christopher T. Sununu and the Honorable Council July 24, 2019 Page 2 of 2

The requested advance of funds will enable Community Action Program Belknap-Merrimack Counties, Inc. to operate the program between monthly reimbursements from the State, and may only be used for allowable program expenses as detailed in Exhibit B.

In the event Federal Funds are no longer available, General Funds will not be requested to support this contract.

Respectfully submitted,

Jared Chicoine Director

Attachments

Notice: This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

ACREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

GENERAL PROVISIONS

1. IDENTIFICATION.		· · · · · · · · · · · · · · · · · · ·			
1.1 State Agency Name		1.2 State Agency Address			
Office of Strategic Initiatives		107 Pleasant Street, Johnson H	10II 101		
		Concord, New Hampshire 03301			
		I.4 Contractor Address			
1.3 Contractor Name	3. 11	2 Industrial Dr.,PO Box 1016	Concord, NH 03302-1016		
Community Action Program is	Belknap-Merrimack Counties, Inc.	2 Industrial Office of the	, Collogia, 55522		
		1			
	1.6 Account Number	1.7 Completion Date	1.8 Price Limitation		
1.5 Contractor Phone	1.6 Account Number	1.7 Completion Date	•		
Number 6	2. 22 22 224010 77060000	June 30; 2020	\$60,138.00		
(603) 225-3295	01-02-02-024010-77060000	June 30, 2020	1 300,		
	500587	10 Cine to a new Telephone	Mimbor		
1.9 Contracting Officer for St	tate Agency	1.10 State Agency Telephone	; Namber		
Kirk Stone; Weatherization Pro	ogram Manager .	(603) 271-2155			
		1.12 Name and Title of Con	Canal Cionatory		
Contractor Signature	- 1	[.12] Name and Title of Con	tractor dignator)		
Vilanin	Van.	Land And Cupputing Disco	da.		
		Jeanne Agri, Executive Director			
			PRODUCTION OF THE PROPERTY OF		
1.17 Acknowledgement: Star	ite of New Hartphiling County of Me	errimack			
		" identifie	win block 1.12 or satisfactorily		
On 7/11/2019 , befo	ore the undersigned officer, persona	illy appeared the person identifie	takie document in the expacity		
proven to be the person whose name is signed in block 1.11, and acknowledged that s/he executed this document in the capacity					
indicated in block 1,12.					
1.13 [Signature of Notary Public or Justice of the Peace					
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(Scal) //eth	go process	The state of the s			
1.13.2 Name and Title of No	Rary, or Justice of the Peace HOWARD Notary Public, NH				
	tion Expires October 17, 2023				
fand = Date 7/17/19 Jared Chicoine Director					
1.19 Approval by the N.H. Department of Administration, Division of Personnel (if applicable)					
// p		Director, On:			
By: Director, On:					
1.17 Approval by the Attorney General (Form, Substance and Execution) (If applicable)					
Approval by the Attorney General (Form, Substance and Execution) (i) approvals.					
2000 / 1 1/M	1	On: 7/10/14			
By July		On: 7/19/19			
1.18 Authrnval by the Livyern	nor and Executive Council (If applied	cable)			
1.18	To the time of		AUG 1 4 2019		
(ku/XVXXX	O DEBUTY C	ECRETARY OF STA	AUG 1 4 2019		
	e in the current	CUMLIMAL OF JU	(1) Li		

- 2. EMPLOYMENT OF CONTRACTOR/SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT A which is incorporated herein by reference ("Services").
- 3. EFFECTIVE DATE/COMPLETION OF SERVICES.
 3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.18, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.14 ("Effective Date").
- 3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.
- 4. CONDITIONAL NATURE OF AGREEMENT.
 Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds, and in no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to terminate this Agreement immediately upon giving the Contractor notice of such termination. The State shall not be required to transfer funds from any other account to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

5. CONTRACT PRICE/PRICE LIMITATION/PAYMENT.

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT B which is incorporated herein by reference.

5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law. 5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY.

6.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal opportunity laws. This may include the requirement to utilize auxiliary aids and services to ensure that persons with communication disabilities, including vision, hearing and speech, can communicate with, receive information from, and convey information to the Contractor. In addition, the Contractor shall comply with all applicable copyright laws. 6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex,3 handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination. 6.3 If this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all the provisions of Executive Order No. 11246 ("Equal Employment Opportunity"), as supplemented by the regulations of the United States Department of Labor (41 C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States issue to implement these regulations. The Contractor further agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

7. PERSONNEL.

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this

Contractor Initials 9A
Date 7.11 • 19

Agreement. This provision shall survive termination of this. Agreement,

7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State's representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer's decision shall be final for the State.

8. EVENT OF DEFAULT/REMEDIES.

- 8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):
- 8.1.1 failure to perform the Services satisfactorily or on schedule;
- 8.1.2 failure to submit any report required hereunder; and/or 8.1.3 failure to perform any other covenant, term or condition of this Agreement.
- 8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:
 8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely remedied, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;
 8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;
- 8.2.3 set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or
- 8.2.4 treat the Agreement as breached and pursue any of its remedies at law or in equity, or both.

9. DATA/ACCESS/CONFIDENTIALITY/PRESERVATION.

- 9.1 As used in this Agreement, the word "data" shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.
- 9.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

 9.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

10. TERMINATION. In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT A.

11. CONTRACTOR'S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

12. ASSIGNMENT/DELEGATION/SUBCONTRACTS. The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice and consent of the State. None of the Services shall be subcontracted by the Contractor without the prior written notice and consent of the State.

13. INDEMNIFICATION. The Contractor shall defend, indemnify and hold harmless the State, its officers and employees, from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (or which may be claimed to arise out of) the acts or omissions of the Contractor. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

14. INSURANCE.

- 14.1 The Contractor shall, at its sole expense, obtain and maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:
- 14.1.1 comprehensive general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000per occurrence and \$2,000,000 aggregate; and
- 14.1.2 special cause of loss coverage form covering all property subject to subparagraph 9.2 herein, in an amount not less than 80% of the whole replacement value of the property. 14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

Contractor Initials A

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than thirty (30) days prior to the expiration date of each of the insurance policies. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference. Each certificate(s) of insurance shall contain a clause requiring the insurer to provide the Contracting Officer identified in block 1.9, or his or her successor, no less than thirty (30) days prior written notice of cancellation or modification of the policy.

15. WORKERS' COMPENSATION.

- 15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("Workers' Compensation").
- 15,2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignce to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are inco porated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.
- 16. WAIVER OF BREACH. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.
- 17. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.
- 18. AMENDMENT. This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and .

 Executive Council of the State of New Hampshire unless no

- such approval is required under the circumstances pursuant to State law, rule or policy.
- 19. CONSTRUCTION OF AGREEMENT AND TERMS. This Agreement shall be construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party.
- 20. THIRD PARTIES. The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.
- 21. HEADINGS. The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.
- 22. SPECIAL PROVISIONS. Additional provisions set forth in the attached EXHIBIT C are incorporated herein by reference.
- 23. SEVERABILITY. In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.
- 24. ENTIRE AGREEMENT. This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior Agreements and understandings relating hereto.

EXHIBIT A

Scope of Services

1. Community Action Program Belknap-Merrimack Counties, Inc., hereinafter "the Contractor" or "Subgrantee," agrees to perform weatherization services and all additional services and other work necessary to provide Weatherization Assistance Program (WAP) services to eligible low income individuals in accordance with the regulations set forth by the U. S. Department of Energy in 10 CFR 440 dated February 1, 2002, and in 2 CFR 200 as amended, and in accordance with the provisions and procedures contained in the most recent New Hampshire Weatherization Assistance Program (NHWAP) State Plan, Policies and Procedures Manual, Field Guide, and as otherwise administered by the Office of Strategic Initiatives (OSI).

Periodically OSI may issue Subgrantee Guidance (SG) and Subgrantee Notices (SN) or other clarifications as necessary. All such changes shall be considered as incorporated into the NH Weatherization Policies and Procedures Manual and Field Guide. The Contractor agrees to alter the Program procedures in accordance with a SG, SN or other instructions.

The Subgrantee agrees to abide by changes in the NH Weatherization Assistance Program designed to improve program delivery and further agrees to perform Weatherization Program services in a manner that will successfully interact with utility administered energy efficiency programs for low-income households in order to provide the best services for New Hampshire's low-income households.

- 2. The contract period, to be known as Program Year 2019 (PY19), will commence on August 14, 2019, and will have a completion date of June 30, 2020, subject to the approval of Governor and Executive Council.
- 3. Plans for expenditure of funds for Training and Technical Assistance, Program Implementation, and Leveraging Activities must be defined in the Contractor's Management Plan (CMP) and approved by OSI. Requests to deviate from the plan must be made in writing in advance, and approved by OSI as prescribed in the NH Policies and Procedures Manual.
- 4. In PY19, Contractor agrees to complete Weatherization Services on eleven (11) dwelling units according to the standards outlined in the most recent NH Weatherization Policies and Procedures Manual and Field Guide.
 - (a) Weatherization Services are intended to increase the energy efficiency of the home, and to improve the home's comfort and safety. A certified energy auditor first performs a NHWAP energy audit on the home using scientific test equipment. Specific energy conservation measures and heating source repairs are then implemented in order of priority and cost effectiveness. This integrated activity is carried out in accordance with provisions and procedures outlined in the most recent NH Policies and Procedures Manual and Field Guide.
 - (b) The minimum number of dwelling units and the amount of funds to be expended shall conform to the provisions of this contract and shall be incorporated into the CMP. Deviations of more than 20% from expected dwelling unit goals in any given quarter may result in a reduction of the contract amounts and a reallocation of funds to other contractors.
- 5. In accordance with the US DOE's "Quality Work Plan" (QWP) and the provisions of Weatherization Program Notice (WPN) 15-4 (http://www.waptac.org/data/files/Website_docs/Government/Guidance/2014/WPN-15-4.pdf), beginning

- April 1, 2015, Contractor must have regular and reliable access to properly trained and certified Quality Control Inspector(s), available as either staff or contractors, able to fully function in that capacity. This contract provides funding for continued training and technical assistance sufficient to allow the Contractor to secure and maintain the skilled personnel necessary to meet the requirements of WPN 15-4.
- 6. All work performed under the Weatherization Assistance Program (WAP) in New Hampshire, using federal money from any WAP program year, must meet the minimum specifications defined in the US Department of Energy's "Quality Work Plan" (QWP) and the associated Standard Work Specifications (SWS). Details are presented in the Standard Work Specifications (SWS) for Home Energy Upgrades referred to in US DOE Weatherization Program Notice 15-4 (see link in paragraph 5, above), as well as in the New Hampshire Weatherization Assistance Program's Field Guide, as most recently amended, which governs WAP work in New Hampshire. Contractor must ensure, and be able to document for OSI, that all staff and contractors who will perform Weatherization work are properly trained and certified for that work and have been informed that their work must meet the requirements of the SWS or dwelling units will not be considered complete and reimbursement will not occur.

EXHIBIT B

Methods and Conditions of Payment

In consideration of the satisfactory performance of the Services, the State agrees to pay the Contractor, Community Action Program Belknap-Merrimack Counties, Inc., in total, the sum of:

\$ 60,138.00	(which hereinafter is referred to as the "Contracted Amount"), of which
\$ 4,275.00	may be expended for Administration,
\$ 4,360.00	may be expended for Training & Technical Assistance,
\$ 1,288.00	may be expended for Health & Safety measures,
\$ 50,215.00	(the balance), to be spent on weatherization activities (Program Activity) and.
\$ 18,078.00	will be issued as a cash advance,

Drawdowns from the total contracted amount will be paid to the Contractor only after written documentation of cash need is submitted to OSI. Disbursement of the contracted amount shall be made in accordance with the procedures established by the State and 2 CFR 200.305(b) on an advance basis; limited to minimum amounts needed; and be timed to be in accordance with the actual, immediate cash requirements of the Contractor in carrying out the purpose of the program. The Contractor must make timely payments to (sub) contractors in accordance with the contract provisions. Contractor shall submit a payment request to OSI for each month of the contract period. Payment requests from Contractor shall be received at OSI no later than the 15th day of each month, or the first business day following the 15th day.

Administrative costs are provided to cover a specified number of unit completions at minimal standards. Administrative funds may be pro-rated by OSI if production unit completions do not meet expected production goals.

OSI may, as a function of its administrative oversight, modify contracted budget amounts as necessary to ensure the efficient operation of the NHWAP as long as these modified expenditures do not exceed the Contracted Amount total as specified above.

All obligations of the State, including the continuance of any payments, are contingent upon the availability and continued appropriation of funds for the services to be provided.

EXHIBIT C

Special Provisions

- 1. 2 CFR 200 as amended (Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards), 10 CFR 440 dated February 1, 2002 (Weatherization Assistance Program), the New Hampshire Weatherization Assistance Program State Plan, Weatherization Assistance Program Policies and Procedures, and Field Guide are all considered legally binding and enforceable documents under this contract. OSI reserves the right to use any legal remedy at its disposal including, but not limited to, disallowance of costs, withholding of funds, suspension of agency personnel, disbarment of agency personnel, disbarment of agency personnel, disbarment of agencies and/or subcontractors from present or future contracts, and such other legal remedies as determined to be appropriate by the New Hampshire Department of Justice in the enforcement of rules and regulations pertaining to the Weatherization Assistance Program.
- 2. An audit shall be made at the end of the Contractor's fiscal year in accordance with 2 CFR 200, Subpart F-Audit Requirements. This audit report shall include a schedule of revenues and expenditures by contract or grant number of all expenditures during the Contractor's fiscal year. The Contractor shall utilize a competitive bidding process to choose a qualified financial auditor at least every four years.
 - The audit report shall include a schedule of prior year's questioned costs along with a response to the current status of the prior year's questioned costs. Copies of all management letters written as a result of the audit along with the audit report shall be forwarded to OSI within one month of the time of receipt by the Contractor accompanied by an action plan, if applicable, for each finding or questioned cost.
- 3. The following paragraph shall be added to paragraph 9 of the general provisions:
 - "9.4 All negotiated contracts (except those of \$5,000 or less) awarded by the Subgrantee shall allow OSI, DOE, the Comptroller General of the United States, or any duly authorized representatives, access to any books, documents, papers, and records of the Subgrantee or their subcontractors, which are directly pertinent to the Weatherization Assistance Program for the purpose of making audits, examinations, excerpts and transcription."
- 4. In paragraph 10 of the general provisions, the following sentence shall be deleted: "The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in EXHIBIT A."
- 5. The costs charged under this contract shall be determined as allowable under the cost principles detailed in 2 CFR 200 Subpart E Cost Principles.
- 6. Program and financial records pertaining to this contract shall be retained by the Contractor for 3 (three) years from the date of submission of the final expenditure report or, for awards that are renewed quarterly or annually, from the date of the submission of the quarterly or annual financial report, as stated in 2 CFR 200.333 Retention Requirements for Records.
- 7. Kirk Stone, Weatherization Program Manager of OSI, has been designated with the responsibility for overseeing this contract.

- 8. The following paragraphs shall be added to the general provisions:
 - "25. RESTRICTION ON ADDITIONAL FUNDING. It is understood and agreed between the parties that no portion of the "Grant" funds may be used for the purpose of obtaining additional Federal funds under any other law of the United States, except if authorized under that law."
 - "26. ASSURANCES/CERTIFICATIONS. The following are attached and signed: Certification Regarding Drug-Free Workplace Requirements; Certification Regarding Lobbying; Certification Regarding Debarment, Suspension and Other Responsibility Matters; Certification Regarding the Americans With Disabilities Act Compliance; Certification Regarding Environmental Tobacco Smoke; Assurance of Compliance Nondiscrimination in Federally Assisted Programs; and Certification Regarding the Federal Funding Accountability and Transparency Compliance.
 - "27. COPELAND ANTI-KICKBACK ACT. All contracts and subgrants in excess of \$2,000.00 for construction or repair shall include a provision for compliance with Copeland "Anti-Kickback" Act (18 USC 874) as supplemented in Department of Labor Regulations (29 CFR, Part 3). This Act provides that each contractor, subcontract or subgrantee shall be prohibited from inducing, by any means, any person employed in the construction, completion or repair of public work, to give up any part of the compensation to which he is otherwise entitled. The subgrantee should report all suspected violations to OSI."
 - "28. PROCUREMENT. Subgrantee shall comply with all provisions of 2 CFR 200 Subpart D Post Federal Award Requirements Procurement Standards, with special emphasis on financial procurement (2 CFR 200 Subpart F Audit Requirements) and property management (2 CFR 200 Subpart D Post Federal Award Requirements Property Standards)"
 - "29. CLOSE OUT OF CONTRACT. All final required reports and reimbursement requests shall be submitted to the State within sixty (60) days of the completion date (Agreement Block 1.7)."

STANDARD EXHIBIT D

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Sections 5151-5160 of the Drug-Free Workplace Act of 1988 (Pub. L. 100-690, Title V, Subtitle D; 41 U.S.C. 701 et seq.), and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

CERTIFICATION REGARDING DRUG-FREE WORKPLACE REQUIREMENTS ALTERNATIVE I - FOR GRANTEES OTHER THAN INDIVIDUALS

US DEPARTMENT OF HEALTH AND HUMAN SERVICES US DEPARTMENT OF ENERGY US DEPARTMENT OF HOMELAND SECURITY

This certification is required by the regulations implementing Sections 5151-5160 of the Drug-Free Workplace Act of 1988 (Pub. L. 100-690, Title V, Subtitle D; 41 U.S.C. 701 et seq.). The January 31, 1989, regulations were amended and published as Part II of the May 25, 1990, Federal Register (pages 21681-21691), and require certification by grantees (and by inference, sub-grantees and sub-contractors), prior to award, that they will maintain a drug-free workplace. Section 3017.630(c) of the regulation provides that a grantee (and by inference, sub-grantees and sub-contractors) that is a State may elect to make one certification to the Department in each federal fiscal year in lieu of certificates for each grant during the federal fiscal year covered by the certification. The certificate set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. False certification or violation of the certification shall be grounds for suspension of payments, suspension or termination of grants, or government wide suspension or debarment. Contractors using this form should send it to:

Director, New Hampshire Office of Strategic Initiatives, 107 Pleasant Street, Johnson Hall, Concord, NH 03301

- (A) The grantee certifies that it will or will continue to provide a drug-free workplace by:
 - (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
 - (b) Establishing an ongoing drug-free awareness program to inform employees about—
 - (1) The dangers of drug abuse in the workplace;
 - (2) The grantee's policy of maintaining a drug-free workplace;
 - (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
 - (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
 - (c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
 - (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will—
 - (1) Abide by the terms of the statement; and
 - (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

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CERTIFICATION REGARDING DRUG-FREE WORKPLACE REQUIREMENTS ALTERNATIVE I - FOR GRANTEES OTHER THAN INDIVIDUALS, cont'd

US DEPARTMENT OF HEALTH AND HUMAN SERVICES US DEPARTMENT OF ENERGY US DEPARTMENT OF HOMELAND SECURITY

		Fund	ragraph (d)(2) from an employee or otherwise re oyers of convicted employees must provide notice	ce, including position tille, to every grant
		has de	or on whose grant activity the convicted employers on whose grant activity the convicted employers ignated a central point for the receipt of such a fication number(s) of each affected grant;	notices. Notice shall include the
	(f)	Takin subpa	g one of the following actions, within 30 calend ragraph (d)(2), with respect to any employee wi	ar days of receiving notice under no is so convicted—
		(1)	Taking appropriate personnel action against stermination, consistent with the requirements amended; or	such an employee, up to and including of the Rehabilitation Act of 1973, as
		(2)	Requiring such employee to participate satisf rehabilitation program approved for such pur law enforcement, or other appropriate agency	poses by a Federal, State, or local health,
,	(g)	Makii of par	ng a good faith effort to continue to maintain a cagraphs (a), (b), (c), (d), (e), and (f).	drug-free workplace through implementation
(B)	The g	rantee mection wi	nay insert in the space provided below the site(sith the specific grant.) for the performance of work done in
Place	of Perfo	ormance	(street address, city, county, State, zip code) (li	st each location)
		r.,PO Bo 03302-		
Check	☐ iſ	there are	e workplaces on file that are not identified here.	
Comm		ction Pr	ogram of Belknap-Merrimack Counties, Inc.	August 14, 2019 -Junc30, 2020
			actor Name	Period Covered by this Certification

Name and Title of Authorized Contractor Representative

Contractor Representative Signature

7/11/2019 Date

STANDARD EXHIBIT E

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Section 319 of Public Law 101-121, Government wide Guidance for New Restrictions on Lobbying, and 31 U.S.C. 1352, and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

CERTIFICATION REGARDING LOBBYING

US DEPARTMENT OF HEALTH AND HUMAN SERVICES US DEPARTMENT OF ENERGY US DEPARTMENT OF HOMELAND SECURITY

Programs (indicate applicable program covered):

Community Services Block Grant

Low-Income Home Energy Assistance Program

HRRP Program

Weatherization Assistance Program

Contract Period:	August 14	2019 -	June30.	20 20
Contract I criou.	August 1	2017	Junes,	

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement (and by specific mention sub-grantee or sub-contractor).
- If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement (and by specific mention sub-grantee or sub-contractor), the undersigned shall complete and submit Standard Form LLL, "Disclosure Form to Report Lobbying, in accordance with its instructions, attached and identified as Standard Exhibit E-1.
- (3) The undersigned shall require that the language of this certification be included in the award document for sub-awards at all tiers (including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements) and that all sub-recipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of notices than \$10,000 and not more than \$100,000 for each such failure.

Subject to a civil penalty of hydrogen and the			
It ahue I dan		Jeanne Agri, Executive Director	<u> </u>
Contractor Representative Signature		Contractor's Representative Title	1
() Community Action Program of Belknap-Merrimack	Counties, In	c. 7/11/2019	
Cartanalan Nama		Date	

Contractor Name

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STANDARD EXHIBIT F

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Executive Office of the President, Executive Order 12529 and 45 CFR Part 76 regarding Debarment, Suspension, and Other Responsibility Matters, and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

CERTIFICATION REGARDING DEBARMENT, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS - PRIMARY COVERED TRANSACTIONS

Instructions for Certification

- (1) By signing and submitting this proposal (contract), the prospective primary participant is providing the certification set out below.
- (2) The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. If necessary, the prospective participant shall submit an explanation of why it cannot provide the certification. The certification or explanation will be considered in connection with the NH Office of Strategic initiatives (OSI) determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- (3) The certification in this clause is a material representation of fact upon which reliance was placed when OSI determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, OSI may terminate this transaction for cause or default.
- (4) The prospective primary participant shall provide immediate written notice to the OSI agency to whom this proposal (contract) is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- (5) The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participant," "person," "primary covered transaction," "principal," "proposal," and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549: 45 CFR Part 76.
- (6) The prospective primary participant agrees by submitting this proposal (contract) that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by OSI.
- (7) The prospective primary participant further agrees by submitting this proposal that it will include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion Lower Tier Covered Transactions," provided by OSI, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- (8) A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible, or involuntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the Non-procurement List (of excluded parties).
- (9) Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
- (10) Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal government, OSI may terminate this transaction for cause or default.

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CERTIFICATION REGARDING DEBARMENT, SUSPENSION, AND OTHER RESPONSIBILITY MATTERS - PRIMARY COVERED TRANSACTIONS, cout'd

Certification Regarding Debarment, Suspension, and Other Responsibility Matters - Primary Covered Transactions

(1)	The prospective primary participant certifies to the best of its knowledge and belief, that it and its
	principals:

- (a) are not presently debarred, suspended, proposed for debarment, declared incligible, or voluntarily excluded from covered transactions by any Federal department or agency;
- (b) have not within a three-year period preceding this proposal (contract) been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or a contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
- (c) are not presently indicted for otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (I) (b) of this certification; and
- (d) have not, within a three-year period preceding this application/proposal, had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal (contract).

Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion - Lower Tier Covered Transactions (To Be Supplied to Lower Tier Participants)

By signing and submitting this lower tier proposal (contract), the prospective lower tier participant, as defined in 45 CFR Part 76, certifies to the best of its knowledge and belief that it and its principals:

- (a) are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency.
- (b) where the prospective lower tier participant is unable to certify to any of the above, such prospective participant shall attach an explanation to this proposal (contract).

The prospective lower tier participant further agrees by submitting this proposal (contract) that it will include this clause entitled "Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion - Lower Tier Covered Transactions," without modification in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

Contractor Representative Signature Jeanne Agri, Executive Director Contractor's Representative Title	
Community Action Program of Belknap-Merrimack Counties, Inc. 7/11/2019	
Contractor Name Date	

STANDARD EXHIBIT G

CERTIFICATION REGARDING THE AMERICANS WITH DISABILITIES ACT COMPLIANCE

The Contractor identified in Section 1.3 of the General Provisions agrees by signature of the Contractor's representative as identified in Sections 1.11 and 1.12 of the General Provisions, to execute the following certification:

By signing and submitting this proposal (contract) the Contractor agrees to make reasonable efforts to comply with all applicable provisions of the Americans with Disabilities Act of 1990.

Jean mo (1 cm)	Jeanne Agri. Executive Director
Contractor Representative Signature	Contractor's Representative Title

Community Action Program of Belknap-Merrimack Counties, Inc.

7/11/2019

Contractor Name

Date

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A word # DE-EE0007935, CFDA #81,042

STANDARD EXHIBIT H

CERTIFICATION Public Law 103-227, Part C ENVIRONMENTAL TOBACCO SMOKE

Public Law 103227, Part C Environmental Tobacco Smoke, also known as the Pro Children Act of 1994, requires that smoking not be permitted in any portion of any indoor facility routinely owned or leased or contracted for by an entity and used routinely or regularly for provision of health, day care, education, or library services to children under the age of 18, if the services are funded by Federal programs either directly or through State or local governments, by Federal grant, contract, loan, or loan guarantee.

The law does not apply to children's services provided in private residences, facilities funded solely by Medicare or Medicaid funds, and portions of facilities used for inpatient drug or alcohol treatment.

Failure to comply with the provisions of the law may result in the imposition of a civil monetary penalty of up to \$1000 per day and/or the imposition of an administrative compliance order on the responsible entity.

By signing and submitting this application the applicant/grantee certifies that it will comply with the requirements of the Act.

The applicant/grantee further agrees that it will require the language of this certification be included in any subawards which contain provisions for the children's services and that all subgrantees shall certify accordingly.

Decompo Olai	Jeanne Agri, Executive Director
ontractor Representative Signature	Contractor's Representative Title
Community Action Program of Belknap-Merrimack Counties, Inc.	7/11/2019
Contractor Name	Date

Exhibits D thru H
Page 7 of 7
Initial A Date 7 11 (9)
Award # DE-EE0007935, CFDA #81,042

STANDARD EXHIBIT I

U.S. DEPARTMENT OF ENERGY ASSURANCE OF COMPLIANCE NONDISCRIMINATION IN FEDERALLY ASSISTED PROGRAMS

OMB Burden Disclosure Statement

Public reporting burden for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to Office of Information Resources Management Policy, Plans, and Oversight, Records Management Division, HR-422 - GTN, Paperwork Reduction Project (1910-0400), U.S. Department of Energy, 1000 independence Avenue, S.W., Washington, DC 20585; and to the Office of Management and Budget (OMB), Paperwork Reduction Project (1910-0400), Washington, DC 20503.

Community Action Program Belknap-Merrimack Counties, Inc. (Hereinafter called the "Applicant") HEREBY AGREES to comply with Title VI of the Civil Rights Act of 1964 (Pub. L. 88-352), Section 16 of the Federal Energy Administration Act of 1974 (Pub. L. 93-275), Section 401 of the Energy Reorganization Act of 1974 (Pub. L. 93-438), Title IX of the Education Amendments of 1972, as amended, (Pub. L. 92-318, Pub. L. 93-568, and Pub. L. 94-482), Section 504 of the Rehabilitation Act of 1973 (Pub. L. 93-112), the Age Discrimination Act of 1975 (Pub. L. 94-135), Title VIII of the Civil Rights Act of 1968 (Pub. L. 90-284), the Department of Energy Organization Act of 1977 (Pub. L. 95-91), the Energy Conservation and Production Act of 1976, as amended, (Pub. L. 94-385) and Title 10, Code of Federal Regulations, Part 1040. In accordance with the above laws and regulations issued pursuant thereto, the Applicant agrees to assure that no person in the United States shall, on the ground of race, color, national origin, sex, age, or disability, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity in which the Applicant receives Federal assistance from the Department of Energy.

Applicability and Period of Obligation

In the case of any service, financial aid, covered employment, equipment, property, or structure provided, leased, or improved with Federal assistance extended to the Applicant by the Department of Energy, this assurance obligates the Applicant for the period during which Federal assistance is extended. In the case of any transfer of such service, financial aid, equipment, property, or structure, this assurance obligates the transferee for the period during which Federal assistance is extended. If any personal property is so provided, this assurance obligates the Applicant for the period during which it retains ownership or possession of the property. In all other cases, this assurance obligates the Applicant for the period during which the Federal assistance is extended to the Applicant by the Department of Energy.

Employment Practices

Where a primary objective of the Federal assistance is to provide employment or where the Applicant's employment practices affect the delivery of services in programs or activities resulting from Federal assistance extended by the Department, the Applicant agrees not to discriminate on the ground of race, color, national origin, sex, age, or disability, in its employment practices. Such employment practices may include, but are not limited to, recruitment, advertising, hiring, layoff or termination, promotion, demotion, transfer, rates of pay, training and participation in upward mobility programs; or other forms of compensation and use of facilities.

Subrecipient Assurance

The Applicant shall require any individual, organization, or other entity with whom it subcontracts, subgrants, or

Page Lof 2 Date] - 11:19 Initial CO Award #DE-EE0007935, CFDA #81.042

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OMS Control No. 1910-0400
All Other Editions Are Obsolete

subleases for the purpose of providing any service, financial aid, equipment, property, or structure to comply with laws and regulations cited above. To this end, the subrecipient shall be required to sign a written assurance form; however, the obligation of both recipient and subrecipient to ensure compliance is not relieved by the collection or submission of written assurance forms.

Data Collection and Access to Records

The Applicant agrees to compile and maintain information pertaining to programs or activities developed as a result of the Applicant's receipt of Federal assistance from the Department of Energy. Such information shall include, but is not limited to the following: (1) the manner in which services are or will be provided and related data necessary for determining whether any persons are or will be denied such services on the basis of prohibited discrimination; (2) the population eligible to be served by race, color, national origin, sex, age and disability; (3) data regarding covered employment including use or planned use of bilingual public contact employees serving beneficiaries of the program where necessary to permit effective participation by beneficiaries unable to speak or understand English; (4) the location of existing or proposed facilities connected with the program and related information adequate for determining whether the location has or will have the effect of unnecessarily denying access to any person on the basis of prohibited discrimination; (5) the present or proposed membership by race, color, national origin, sex, age and disability in any planning or advisory body which is an integral part of the program; and (6) any additional written data determined by the Department of Energy to be relevant to the obligation to assure compliance by recipients with laws cited in the first paragraph of this assurance.

The Applicant agrees to submit requested data to the Department of Energy regarding programs and activities developed by the Applicant from the use of Federal assistance funds extended by the Department of Energy. Facilities of the Applicant (including the physical plants, buildings, or other structures) and all records, books, accounts, and other sources of information pertinent to the Applicant's compliance with the civil rights laws shall be made available for inspection during normal business hours on request of an officer or employee of the Department of Energy specifically authorized to make such inspections. Instructions in this regard will be provided by the Director, Office of Civil Rights, U.S. Department of Energy.

This assurance is given in consideration of and for the purpose of obtaining any and all Federal grants, loans, contracts (excluding procurement contracts), property, discounts or other Federal assistance extended after the date hereof, to the Applicants by the Department of Energy, including installment payments on account after such data of application for Federal assistance which are approved before such date. The Applicant recognizes and agrees that such Federal assistance will be extended in reliance upon the representations and agreements made in this assurance, and that the United States shall have the right to seek judicial enforcement of this assurance. This assurance is binding on the Applicant, the successors, transferces, and assignees, as well as the person(s) whose signatures appear below and who are authorized to sign this assurance on behalf of the Applicant.

Applicant Certification

The Applicant certifies that it has complied, or that, within 90 days of the date of the grant, it will comply with all applicable requirements of 10 C.F.R. § 1040.5 (a copy will be furnished to the Applicant upon written request to DOE).

Jeanne Agri, Executive Director

n-Merrimick Counties. It

Date 7/11/2019

Community Action Program Belknap-Merrim(c) Counties, Inc. 2 Industrial Park Drive, PO Box 1016, Concord, NH 03302-1016 603-225-3295

New Hampshire Office of Strategic Initiatives STANDARD EXHIBIT J

CERTIFICATION REGARDING THE FEDERAL FUNDING ACCOUNTABILITY AND TRANSPARENCY ACT (FFATA) COMPLIANCE

The Federal Funding Accountability and Transparency Act (FFATA) requires prime awardees of individual Federal grants equal to or greater than \$25,000 and awarded on or after October 1, 2010, to report on data related to executive compensation and associated first-tier sub-grants of \$25,000 or more. If the initial award is below \$25,000 but subsequent grant modifications result in a total award equal to or over \$25,000, the award is subject to the FFATA reporting requirements, as of the date of the award.

In accordance with 2 CFR Part 170 (Reporting Subaward and Executive Compensation Information), the New Hampshire Office of Strategic Initiatives must report the following information for any subaward or contract award subject to the FFATA reporting requirements:

- 1) Name of entity
- 2) Amount of award
- 3) Funding agency
- 4) NAICS code for contracts / CFDA program number for grants
- 5) Program source
- 6) Award title descriptive of the purpose of the funding action
- 7) Location of the entity
- 8) Principle place of performance
- 9) Unique identifier of the entity (DUNS #)
- 10) Total compensation and names of the top five executives if:
 - a. More than 80% of annual gross revenues are from the Federal government, and those revenues are greater than \$25M annually and
 - b. Compensation information is not already available through reporting to the SEC.

Prime grant recipients must submit FFATA required data by the end of the month, plus 30 days, in which the award or award amendment is made.

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of The Federal Funding Accountability and Transparency Act, Public Law 109-282 and Public Law 110-252, and 2 CFR Part 170 (Reporting Subaward and Executive Compensation Information), and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

The below named Contractor agrees to provide needed informa Hampshire Office of Strategic Initiatives and to comply with all Phinancial Accountability and Viransparency Act.	tion as outlined above to the New If applicable provisions of the Federal
LCIMBO MEAN	Jeanne Agri, Executive Director
(Contractor Representative Signature) (Authorized C	Contractor Representative Name & Title)
Community Action Program Belknap-Merrimack Counties, Inc.	<u>7/11/2019</u>
(Contractor Name)	(Date)

Contractor initials: A
Date: 1.1.19
Page 1 of 2
Award #DE-EE0007935,
CFDA 81.042

STANDARD EXHIBIT

J FORM A

	·
As the Contractor identified in Section below listed questions are true and a	on 1.3 of the General Provisions, I certify that the responses to the courate.
1. The DUNS number for your entity	is: <u>07-399-7504</u>
receive (1) 80 percent or more of you grants, sub-grants, and/or cooperative	preceding completed fiscal year, did your business or organization in annual gross revenue in U.S. federal contracts, subcontracts, loans, e agreements; and (2) \$25,000,000 or more in annual gross revenues racts, loans, grants, subgrants, and/or cooperative agreements?
X_NO	YES
If the	answer to #2 above is NO, stop here
If the answer to	#2 above is YES, please answer the following:
or organization through periodic repo	ormation about the compensation of the executives in your business orts filed under section 13(a) or 15(d) of the Securities Exchange Act r section 6104 of the Internal Revenue Code of 1986?
NO	YES
If the	answer to #3 above is YES, stop here
If the answer to	o #3 above is NO, please answer the following:
4. The names and compensation of thorganization are as follows:	ne five most highly compensated officers in your business or
Name:	Amount:
Name:	Amounti
Name:	Amount:
Name:	Amount:
Name:	Amount:

Contractor initials:

Date: 1.1.9

Page 2 of 2

Award #DE-EE0007935,

CFDA 81.042

State of New Hampshire Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that COMMUNITY ACTION PROGRAM BELKNAP AND MERRIMACK COUNTIES, INC. is a New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on May 28, 1965. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 63021

Certificate Number: 0004482211



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 1st day of April A.D. 2019.

William M. Gardner

Secretary of State

Community Action Program Belknap-Merrimack Counties, Inc.

CERTIFICATE OF VOTE

I, Dennis T. Martino, Secretary-Clerk of Community Action Program Belknap-Merrimack Counties,
Inc. (hereinafter the "Corporation"), a New Hampshire corporation, hereby certify that: (1) I am the
duly elected and acting Secretary-Clerk of the Corporation; (2) I maintain and have custody and am
familiar with the minute books of the Corporation; (3) I am duly authorized to issue certificates with
respect to the contents of such books; (4) that the Board of Directors of the Corporation have
authorized, on 01/10/2019, such authority to be in force and effect until 6/30/2020
(contract termination date). (see attached)

The person(s) holding the below listed position(s) are authorized to execute and deliver on behalf of the Corporation any contract or other instrument for the sale of products and services:

Jeanne Agri, Executive Director Michael Tabory, Deputy Director Steven E. Gregoire, Budget Analyst Sara A. Lewko, President, Board of Directors

(5) The meeting of the Board of Directors was held in accordance with New Hampshire, (state of incorporation) law and the by-laws of the Corporation; and (6) said authorization has not been modified, amended or rescinded and continues in full force and effect as of the date hereof. Excerpt of dated minutes or copy of article or section of authorizing by-law must be attached.

IN WITNESS	WHERE	DF, I have	hereunto	set my	hand a	as the	Clerk/Sec	rctary	of the	corpora	itior
this <u>11th</u>	day of	July		, 20 19	•			•			
					•		<i>[</i>]				
							M = M		م البشد		

Secretary-Clerk

STATE OF NEW HAMPSHIRE COUNTY OF MERRIMACK

On this 11th day of July , 2019, before me, Kathy L. Howard the undersigned Officer, personally appeared Dennis T. Martino who acknowledged her/himself to be the Secretary-Clerk of Community Action Program Belknap-Merrimack Counties, Inc., a corporation and that she/he as such Secretary-Clerk being authorized to do so, executed the foregoing instrument for the purposes therein contained.

IN WITNESS WHEREOF, I hercunto set my hand and official seal.

Notary Public/Justice of the Peace

Commission Expiration Date:

KATHY L. HOWARD Notary Public, 4H My Commission Expires October 17, 2023

COMMUNITY ACTION PROGRAM BELKNAP-MERRIMACK COUNTIES, INC.

CORPORATE RESOLUTION

The Board of Directors of Community Action Program Belknap-Merrimack Counties, Inc. authorizes the Executive Director, Deputy Director, Budget Analyst, Chief Accountant, President, Vice-President(s) or Treasurer of the Agency to sign contracts and reports with the State of New Hampshire, Departments of the Federal Government, which include all federal #269 and #272 Forms, and public or private nonprofit agencies including, but not limited to, the following:

- Department of Administrative Services for food distribution programs
- Department of Education for Nutrition programs
- · Department of Health and Human Services
 - Bureau of Elderly and Adult Services for elderly programs
 - Bureau of Homeless and Housing Services for homeless/housing programs
 - Division of Children, Youth, and Families for child care programs
 - Division of Family Assistance for Community Services Block Grant
 - Division of Public Health Services for public health programs
- Department of Justice for child advocacy/therapy programs
- Department of Transportation-Public Transportation Bureau for transportation programs
- Public Utilities Commission for utility assistance programs
- Workforce Opportunity Council for employment and job training programs
- Department of Natural and Cultural Resources
- New Hampshire Office of Strategic Initiatives (OSI) for Low Income Energy Assistance,
 Weatherization, SEAS and Block Grant programs
- New Hampshire Community Development Finance Authority
- New Hampshire Housing Finance Authority'
- New Hampshire Secretary of State
- U.S. Department of Health and Human Services
- U.S. Department of Housing and Urban Development
- U.S. Department of the Treasury Internal Revenue Service
- and other departments and divisions as required

This Resolution authorizes the signing of all supplementary and subsidiary documents necessary to executing the authorized contracts as well as any modifications or amendments relative to said contracts or agreements.

This Resolution was approved by the Board of Directors of Community Action Program Belknap-Merrimack Counties, Inc. on January 10, 2019, and has not been amended or revoked and remains in effect as of the date listed below.

7/11/2019 Date

Dennis T. Martino Secretary/Clerk



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 07/11/2019

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SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.							EO BEFORE				
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# COMMUNITY ACTION PROGRAM BELKNAP – MERRIMACK COUNTIES, INC.

FINANCIAL STATEMENTS
FOR THE YEARS ENDED FEBRUARY 28, 2018 AND 2017
AND
INDEPENDENT AUDITORS' REPORT

### COMMUNITY ACTION PROGRAM BELKNAP - MERRIMACK COUNTIES, INC.

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CERTIFIED PUBLIC ACCOUNTANTS
WOLFEBORO + MORTH CONWAY
FOVER + CONCORD
STRATHAM

To the Board of Directors

Community Action Program Belknap-Merrimack Counties, Inc.

Concord, New Hampshire

#### **INDEPENDENT AUDITORS' REPORT**

#### Report on the Financial Statements

We have audited the accompanying financial statements of Community Action Program Belknap-Merrimack Counties, Inc. (a nonprofit organization), which comprise the statements of financial position as of February 28, 2018 and 2017, and the related statements of cash flows, and notes to the financial statements for the years then ended, and the related statements of activities and functional expenses for the year ended February 28, 2018.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

**Opinion** 

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Community Action Program Belknap-Merrimack Counties, Inc. as of February 28, 2018 and February 28, 2017, and the changes in their net assets and their cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Report on Summarized Comparative Information

We have previously audited Community Action Program Belknap-Merrimack Counties, Inc.'s 2017 financial statements, and we expressed an unmodified audit opinion on those audited financial statements in our report dated October 30, 2017. In our opinion, the summarized comparative information presented herein as of and for the year ended February 28, 2017, is consistent, in all material respects, with the audited financial statements from which it was derived.

Other Matters

Our audit was conducted for the purpose of forming an opinion on the financial statements as a whole. The accompanying schedule of expenditures of federal awards, as required by Title 2 U.S. Code of Federal Regulations (CFR) Part 200, Uniform Administrative Requirements, Cost Principles and Audit Requirements for Federal Awards, is presented for purposes of additional analysis and is not a required part of the financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated, in all material respects, in relation to the financial statements as a whole.

Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated January 8, 2019, on our consideration of Community Action Program Belknap-Merrimack Counties, Inc.'s internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering Community Action Program Belknap-Merrimack Counties, Inc.'s internal control over financial reporting and compliance.

Leone McDonnell & Roberts Professional association

Concord, New Hampshire January 8, 2019

#### STATEMENTS OF FINANCIAL POSITION FEBRUARY 28, 2018 AND 2017

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		<u>2018</u> .	<u>2017</u>
CURRENT ASSETS			
Cash		\$ 1,751,685	\$ 1,732,344
Accounts receivable		2,993,405	2,161,972
Inventory		26,567	21,530
Prepaid expenses	•	88,287	94,315
Investments		98,753	85,225
		•	
Total current assets		4,958,697	<u>4,095,386</u>
		. ————,,	
PROPERTY			
Land, buildings and improvement	s	4,634,220	4,618,289
Equipment, furniture and vehicles		6,227,722	5,838,444
	•		
Total property		10,861,942	10,456,733
Total property		,0,00,7,0.1	,0,100,750
Less accumulated depreciation		6,936,808	<u>6,</u> 818,622
2000 000amalatoa aoptoolation			
Property, net		3,925,134	3,638,111
t roporty, not		<u></u>	910001111
OTHER ASSETS			
Due from related party		139,441	139,441
Due nom related party			2 300,441
Total other assets		139,441	139,441
Total offici assets	•		
TOTAL ASSETS		\$ 9,023,272	\$ 7,872,938
, TOTAL ASSETS	,	φ. 0,020,212	ψ 1,012,330
	LIABILITIES AND NET ASSETS.		
	LIABILITIES AND NET ASSETS.		
CURRENT LIABILITIES	·		•
	•	\$ 172,745	\$ 163,753
Current portion of notes payable		1,443,697	847,707
Accounts payable		1,056,676	
Accrued expenses			1,019,426
Refundable advances		1,187,333	1,159,331
		0.000.454	0.400.545
Total current liabilities		3,860,451	3,190,217
LONG TERM LIABILITIES		962,781	1 454 450
Notes payable, less current portion	n snown above	902,701	1,151,156
		4 000 000	4 0 4 4 0 7 0
Total liabilities		4,823,232	4,341,373
NET ASSETS		0.407.407	0.005
Unrestricted		3,497,187-	2,887,454
Temporarily restricted		702,853	644,111
		4 000 040	2 504 505
Total net assets		4,200,040	<u>3,531,565</u>
			<b>6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 6 7 8 7 8 9 1 1 1 1 1 1 1 1 1 1</b>
. TOTAL LIABILITIES AND N	ET ASSETS	\$ 9,023,272	\$ 7,872,938

# STATEMENT OF ACTIVITIES FOR THE YEAR ENDED FEBRUARY 28, 2018 WITH COMPARATIVE TOTALS FOR THE YEAR ENDED FEBRUARY 28, 2017

•	Unrestricted	Temporarily Restricted	2018 <u>Total</u>	2017 <u>Total</u>
REVENUES AND OTHER SUPPORT Grant awards Other funds In-kind United Way Realized gain on sale of property	\$ 17,935,847 1,538,501 1,147,978 30,517	\$ - 2,870,131 - -	\$ 17,935,847. 4,408,632 1,147,978 30,517	\$ 15,822,185 4,769,775 1,100,528 43,751 20,250
Total revenues and other support	20,652,843	2,870,131	23,522,974	21,756,489
NET ASSETS RELEASED FROM. RESTRICTIONS	2,811,389	(2,811,389) 58,742	23,522,974	
Total	23,464,232		20,00.2,0.	
EXPENSES Salaries and wages Payroll taxes and benefits Travel Occupancy Program services Other costs Depreciation In-kind	8,295,198 2,054,965 281,239 1,222,773 7,979,371 1,636,269 236,706 1,147,978	-	8,295,198 2,054,965 281,239 1,222,773 7,979,371 1,636,269 236,706 1,147,978	7,973,527 1,997,820 277,832 1,134,026 7,104,507 1,512,410 225,631 1,100,528
Total expenses	22,854,499		22,854,499	21,326,281
CHANGE IN NET ASSETS	609,733	58,742	668,475	430,208,
NET ASSETS, BEGINNING OF YEAR	2,887,454	644,111	3,531,565	3,101,357
NET ASSETS, END OF YEAR	\$ 3,497,187	\$ 702,853	\$ 4,200,040	\$ 3,531,565

### STATEMENTS OF CASH FLOWS FOR THE YEARS ENDED FEBRUARY 28, 2018 AND 2017

		2018		2017		
CASH FLOWS FROM OPERATING ACTIVITIES Change in net assets Adjustments to reconcile change in net assets to	\$	668,475	\$	430,208		
net cash provided by operating activities:  Depreciation Gain on sale of property		236,706		225,631 (20,250)		
(Increase) decrease in current assets:  Accounts receivable Inventory Prepaid expenses		(831,433) (5,037) 6,028		481,783 8,393 6,609		
Increase (decrease) in current liabilities: Accounts payable Accrued expenses Refundable advances		595,990 37,250 28,002		(335,107) 45,752 37,296		
NET CASH PROVIDED BY OPERATING ACTIVITIES	<del>,</del>	735,981	-	880,315		
CASH FLOWS FROM INVESTING ACTIVITIES Additions to property Investment in partnership Proceeds from sale of property		(523,729) (13,528)	-	(127,048) (12,919) 20,250		
NET CASH USED IN INVESTING ACTIVITIES		(537,257)		(119,717)		
CASH FLOWS FROM FINANCING ACTIVITIES  Repayment of long term debt	_	(179,383)	٠.	(152,251)		
NET CASH USED IN FINANCING ACTIVITIES		(179,383)	. ,	(152,251)		
NET INCREASE.IN CASH		19,341	•	608,347		
CASH BALANCE, BEGINNING OF YEAR	•	1,732,344		1,123,997		
CASH BALANCE, END OF YEAR	<u>\$_</u>	1,751,685	:	\$ 1,732,344		
SUPPLEMENTAL DISCLOSURE OF CASH FLOW INFORMATION:  Cash paid during the year for interest	<u>\$.</u>	73,582	·	\$ 109,150		

# STATEMENT OF FUNCTIONAL EXPENSES FOR THE YEAR ENDED FEBRUARY 28, 2018 WITH COMPARATIVE TOTALS FOR THE YEAR ENDED FEBRUARY 28, 2017

		<u>Program</u>	<u>Ma</u>	nägement		2018 <u>Total</u>	ė	2017 Total
Salaries and wages Payroll taxes and benefits Travel Occupancy Program Services	<b>\$</b> .	8,026,291 1,948,839 279,829 1,107,004 7,979,371	\$	268,907 106,126 1,410 115,769	\$	8,295,198 2,054,965 281,239 1,222,773 7,979,371	5	7,973,527 1,997,820 277,832 1,134,026 7,104,507
Other costs: Accounting fees Legal fees Supplies Postage and shipping Equipment rental and maintenance Printing and publications		24,915 5,137 236,553 49,153 1,680 3,643		27,549 26,718 1,052 - 27,649		52,464 5,137 263,271 50,205 1,680 31,292 23,274		48,888 45,447 259,191 55,100 5,503 13,967
Conferences, conventions and meetings Interest Insurance Membership fees Utility and maintenance Computer services Other Depreciation In-kind	,	13,730 68,274 123,457 19,045 185,882 21,517 645,081 231,959 1,147,978		9,544 5,308 35,257 8,668 64,390 17,179 14,888 4,747	_	73,582 158,714 27,713 250,272 38,696 659,969 236,706 1,147,978		27,628 109,150 158,030 19,672 123,416 36,678 609,740 225,631 1,100,528
Total functional expenses	<u>.</u> \$_	22,119,338	\$	735,161	<u>\$</u>	22,854,499	<u>\$</u>	21,326,281

### BOARD OF DIRECTORS

Sara A. Lewko, President	Theresa M. Cromwell					
David Siff, Esq., Vice President	Susan Koerber					
Dennis Martino, Secretary-Clerk	Christine Averill					
Safiya Wazir, Treasurer	Kathryn Hans					
Kathy Goode	Robert (Bob) Krieger, Deputy Sheriff					
Heather Brown	Ben Wilson					
	·					

Current fiscal year (3/1/19 - 2/28/20) board meetings - 3/14/19, 5/30/19, 9/12/19, 11/14/19, 1/9/20

Community Action Program

Belknap-Merrimack Counties, Inc.

WAP - DOE Contract For the Period

July 1, 2019 to June 30, 2020

#### **Key Personnel**

Christopher Vought

Director of Housing Rehabilitation and Energy Conservation
\$62,185.50

Karen Lingner

Administrative Assistant

\$31,765.50

**Brandon Boewe** 

Energy/Rehabilitation Auditor

\$44,483.50

Jamison Graham

Energy/Rehabilitation Auditor

\$38,005.50

#### CHRISTOPHER A. VOUGHT II

#### SUMMARY OF SKILLS

- Business owner for over 10 years and very familiar with all aspects of business management including: Sales, risk management, cost control and profit & loss
- Experience as a director, general manager, operations manager, home inspector, energy auditor, property/facilities maintenance, contractor, and various aspects of quality control
- Proficient with Windows operating systems, Microsoft Office, TREAT energy auditing software, HomeGauge home inspection software
- Comfortable with computers, electronics, hand tools, power tools, various multi-meters, testing devices and diagnostic equipment
- Lock-Out Specialist- including key cutting/duplicating, residential door lock repair/replacement

### CAREER EXPERIENCE

Director of Housing Rehabilitation and Energy Conservation Community Action Program Belknap-Merrimack Counties Inc. 02/2019-Current

- Manage the Housing Rehabilitation and Energy Conservation Programs, including the Weatherization Assistance Program, CORE energy programs and Lead Hazard Control Program
- Fiscal accountability, budget management, and scheduling
- Responsible for the day-to-day operations, including a hands-on approach in training, assisting and mentoring department employees
- Working closely with funding sources and various departments within The Agency to ensure Program success and growth

Certified Building Analyst/Energy Auditor Southern New Hampshire Services Inc.

11/2017-02/2019

- BPI Certified Building Analyst Professional
- Successfully passed the Energy Auditor Pilot Program written exam
- Responsible for a minimum of 120 energy audits per year and maintaining 40+ open projects in progress
- Educating clients about the program and its process, how their home operates as a system, and how to conserve energy
- Inspect all areas of the home to determine potential health and safety concerns, evaluate the effectiveness and condition of existing insulation and thermal boundaries
- Perform numerous technical tests regarding combustion appliance safety and efficiency, heating/cooling system distribution and diagnostics, mechanical ventilation, air leakage and electrical appliance energy usage
- Input the data collected during the audit into energy auditing software, generate applicable reports, organize each project and ensure all required paperwork is complete
- Determine a course of action for replacement, supplementation or improvement of the homes energy related systems, safety devices and thermal envelope

- Initiate a work order containing all measures to be performed, assign to applicable contractors and ensure the work is completed as ordered
- Coordinate closely and effectively with clients, contractors, utility/program personnel and colleagues within the organization

## State of New Hampshire Licensed Home Inspector Owner/General Manager at Time's A Wasting Home Inspection Services

10/2016-Current

- State of New Hampshire Home Inspection License, American Society of Home Inspectors (ASHI) Associate Member
- Execute pre-listing and pre-closing residential home inspections, existing homeowner general safety & maintenance inspections, well water and radon gas testing
- Generate comprehensive reports containing all observations, information, and images gathered during the inspection
- Coordinate directly with Clients, Realtors, Real Estate Agencies, Mortgage Specialists, and various professionals in the residential home buying & home maintenance field

# Home, Facilities & Property Maintenance/Repair Services Owner/General Manager at Time's A Wasting Handyman Services

06/2015-06/2017

- Various light-duty repairs, maintenance services, upkeep, and consultation catering primarily to busy, unable, and/or inexperienced homeowners and small business owners
- Education and advisement to Clients of my recommendations in the areas of remodeling, upgrading, repairing, and maintaining various areas and components of their homes and small businesses
- Produce accurate project cost estimates detailing all planning, materials, and timeline while effectively communicating with the Client to ensure they fully comprehend the entire project scope from start to finish
- Generate new clients and maintain Client loyalty through performing quality services and my ability to communicate professionally and intelligently

#### Independent Carpet Contractor/Installer

03/2008-02/2017

Sub-Contracted with Lowe's Home Improvement Stores C/O Paul S. Trajlinek III, Installs By Paul LLC. (Certified Carpet Installer)

- Optimized and maintained communication and relationships with store management, associates, and customers during the initial consultation, measurement, purchasing, and carpet installation processes
- Achieved weekly, monthly, and yearly scores above 95% in Professionalism and Craftsmanship, consistently
- Received multiple "Gold" (100%) and "Silver" (95+%) end-of-year awards presented by Lowe's to exceptional Sub-Contractors in each region

#### City Operations Manager

Vanguard Car Rental USA INC (Alamo Rent A Car & National Car Rental)

- Hired, directed, scheduled, mentored, and supported over 40 exempt & non-exempt employees working within-the following areas: management, sales, client service, clerical administration, payroll, training, production, logistics, facilities, asset protection and cash management, vehicle service and repair
- Managed the daily inventory of a peak rental fleet of over 1,200 vehicles
- Increased sales, which in turn generated over \$9,000,000 in annual revenue, earning 34% market share with 6 direct competitors in Manchester, NH
- Initiated the creation of successful systems to interpret business reporting, trend analysis, budget obligations, and financial data
- Innovated demand forecasting, pricing, logistics, inventory utilization, and strategic planning practices
- Led the coordination of numerous projects including a dual-brand consolidation involving the conversion of a single branded facility into operating two separate brands, computer operating systems and clientele

#### EDUCATION & CERTIFICATIONS

- Residential Energy Performance Association (REPA) Associate Member
- Home Performance Coalition Conference (2019)
- HUD/EPA Lead RRP Certified Renovator (2018)
- OSHA 30 Hour Outreach Training Program Construction (2018)
- NYSWDA Building Analyst Professional training course (2018)
- Energy Out West Conference (2018)
- ASHI Inspection World Conference & Convention (2017)
- ASHI Standards of Practice and Code of Ethics course (2016)
- National Home Inspection Exam (2016)
- Manchester Community College (2016) Certificate for American Society of Home Inspectors (ASHI) and State of New Hampshire Home Inspection Course
- Licensed Maine State Motor Vehicle Inspection Technician (1998-2003)
- Portland (Maine) Regional Vocational Technical Center (1996)
   Diploma Automotive Technology & Automotive Business Management
- Deering High School Diploma



## Brandon Boewe

#### SUMMARY

I completed the Energy Services Program at Lakes Region Community College so that I could develop the skills and knowledge to help others improve their homes and lower their energy expenses. Over the past two years I have held various positions that have made me a well-rounded individual in the green energy field. I want to find a position where I can grow and continue learning to prepare myself for a stronger future.

#### **EXPERIENCE**

Energy Auditor, Community Action Program Belknap-Merrimack Counties, Inc.

Concord, NH -- June, 2015 - Present

#### Accomplishments

- · Performed energy audits on clients' homes.
- Worked with clients to determine priority measures to save the most heat and electricity with the funding available.
- Utilized energy auditing software (TREAT) to submit work orders to utility companies for funding approval.
- Created work orders and communicated with contractors on best practices to achieve our projects' goals.

### Building Materials Customer Service Associate, Lowe's Home Improvement Center

Concord, NH — April 2016 - June 2016

#### Accomplishments

- Engaged with customers to help them find what product they need for their projects
- Kept store shelves organized and well stocked with merchandise
- Worked with other team members to pull internet orders
- Assisted customers with loading materials into their vehicles
- Guided power equipment through store to ensure safety of customers and other employees
- Performed daily safety checks to keep all topstocked products are stored safely

# Coos County Energy Auditor, Tri-County Community Action Program

Tamworth/Berlin, NH — July 2015 - April 2016

#### Accomplishments

- Performed energy audits on clients' nomes in much greater frequency than in my past positions.
- Worked with clients to determine priority measures to save the most heat and electricity with the funding available.
- Utilized energy auditing software (TREAT) to submit work orders to utility companies for funding approval.
- Created work orders and communicated with the installation crew on best practices to achieve our projects' goals.
- Retested homes after work was performed to confirm successful installations of energy saving measures.

- Met with community members to discuss inexpensive, but cost effective "do-it-yourself" methods homeowners could use to save on their energy expenses.
- Assisted crews with installation of insulation and air sealing measures

## Weatherization Installer/Energy Auditor, Green & Wired Building Solutions

Loudon, NH -- November 2014 - June 2015

#### Accomplishments

- Learned hands on skills required for installation of improvements including air sealing, open blow / dense packing cellulose, installing foam board.
- Became more familiar with the ins-and-outs of building systems as an installer.
- Performed energy audits on clients' homes that included CAZ testing, combustion analysis, blower door testing, and creating work scopes for the crew to implement
- Worked with clients to organize priority measures to fit their budgets and improve their homes.

#### Residential Energy Specialist Intern, GDS Associates Inc. Manchester, NH — April 2014 - November 2014

#### Accomplishments

- Became proficient with energy modeling software
- Analyzed blueprints for new homes under construction
- Communicated with builders and homeowners to assure quality service
- Assisted in inspections including blower door and duct leakage tests
- Worked with Housing and Urban Development to create Green Physical Needs Assessments and reports

### Intern, New Hampshire Ball Bearing, Astro Division Laconia, NH — December 2013 - April 2014

#### Accomplishments

- Worked with maintenance technicians to identify energy saving opportunities with equipment and the building envelope.
- Created an assessment on specific areas of the building envelope with recommendations on how to correct leakage
- Became familiar with energy monitoring software including having to troubleshoot the system after it had crashed.
- Cataloged electricity usage data with software
- Wrote a guide for maintenance staff on how to use energy monitoring software and catalog data
- Submitted a report to the Environmental Manager on how to improve efficiency of the company's new boilers

#### **EDUCATION**

Lakes Region Community College Energy Services and Technology — 2011 - 2015

I finished the Energy Services Program at LRCC in December of 2015. I had been going to school part time while supporting myself full time to get an education and build real world experience. I'm ready to move forward with my career in sustainable energy as I know that this education has made me a strong candidate.

#### SKILLS

- Experience in residential, commercial, and industrial energy efficiency
- Certified BPI Building Analyst since 2012
- Proficient with Microsoft Word, Excel, and PowerPoint as well as other applications such as REM Rate, TREAT, and StruxureWare.
- First Aid and CPR Certified

#### REFERENCES

References are available upon request.

#### Jamison Graham

#### Skill Profile

- Excellent attention to detail.
- CDL-A license with a Hazmat endorsement.
- Great understanding of heating equipment and distribution systems.
- · Very knowledgeable about LPG.
- BPI Building Analyst certified.
- Certified to teach Moderate Risk Deleading (MA)

#### Employment History

#### Community Action Program Belknap-Merrimack Counties, Inc. 2 Industrial Park Drive, Concord NH

#### **Energy Auditor**

March 2018 - Present

Daily activities include fielding incoming client phone calls, scheduling in home energy audit visits, Testing and assessing client heating systems, completing files and uploading information into State approved software.

- Working with clients to provide the best service experience.
- Conduct efficient and accurate home energy audits.
- Correctly test the efficiency and assess Heating system condition.
- Complete accurate files in a timely manner.
- BPI Building Analyst certified.
- Communicating with sub-contractors to make sure the quality of client service is at its highest.

### Palmer Gas & Oil 13 Hall Farm Rd, Atkinson NH

#### Service Advisor

November 2012 - March 2018

Daily activities include fielding incoming service calls and assigning jobs to technicians for the best routing and customer safety.

- Working with customers to provide the best service experience.
- Communicating with technicians to make sure the quality of customer service is at its highest.
- Conduct recertification of all types of propane cylinders.
- Create and maintain an accurate on call schedule.
- Work seamlessly with all other company departments.
- Complete all customer file data entry accurately and completely.

#### Worcester Community Action Council Inc. 484 Main St, Worcester MA

#### **Energy Coordinator**

April 2009 - February 2012

Managed Auditing teams in both the Weatherization and Heating system replacement programs while assisting in the oversight of 8 budgets around those programs. Daily activities include fielding incoming client phone calls, job routing and oversight, problem solving with clients and contractors.

- Working with clients to provide the best service.
- Communicating with Sub-Contractors to make sure the quality of work was at its highest.
- Proficiently Assigned weatherization jobs to sub-contractors.
- Coordinated the heating system replacement hid process.
- Completing paper work/ files accurately and completely for auditing.
- Conducted Proficient home energy audits following DOE guidelines.
- Proficient at completing heat loss surveys.

#### Metro Lift Propane 42 Main St, Epping NH

#### Managers Assistant/ Delivery Driver

Sept 2005 - April 2009

Assisted the Manager with daily gas plant operations while working with the Driving team to ensure on time deliveries and satisfied customers. Daily activated include fielding incoming customer phone calls, assisting with delivery routing and oversight, on site customer relations/account set up and past due balance collecting.

- · Accurately recorded and entered bulk inventory daily.
- Ability to drive all five delivery routes safely and efficiently.
- · Work with customers and there requests.
- Proficient with Advanced Routing System software on mainframe.
- Handle issues with the ARS software on handheld computers used for drivers.

#### Any Kar Towing and Recovery P.O. Box 186, Danville NH

#### Owner/ Operator

Jan 2003 - Sept 2005

Worked with auto auctions to retrieve vehicles that customers donated through many charitable organizations. Daily activities include setting up appointments, billing and safe tow truck operations (wheel lift and flat bed).

- Secured contract towing for non-profit donation companies.
- Schedule pickups and deliveries.
- Book keeping and invoicing.

#### Community Action Inc. 27 Locust St, Haverhill MA

#### **Building Maintenance**

Nov 2002 - Jan 2003

- · Custodial duties.
- Minor building maintenance.

#### MB Tractor and Equipment 194 Plaistow Rd, Plaistow NH

#### Parts / Service Dept.

May 2001 - Sept 2002

- · Prepared sold equipment for delivery.
- Restock inventory.
- · Customer service at parts desk.
- · Assist service technicians when needed.

#### Continued Education

MASS State Certified Auditor
DHCD Energy Conservation Unit
Boston, MA
Proficient in conducting home energy audits up to four units.

Worker De-leading Training (24 hour course)
Institute For Environmental Education
Wilmington, MA
Certified to work safely for a de-leading company.

OSHA 10 Certified Bridges Safety Institute Class was held in Framingham, MA Work site safety training.

Moderate Risk De-leading Certified Teacher CLPPP Canton, MA Certified to teach Moderate Risk De-leading. BPI Building Analyst Professional Building Performance Institute Class was held in Framingham MA Learned how to do approved BPI home energy audits.

RRP Certified
Institute For Environmental Education
Wilmington, MA
Learned how to carry out lead safe practices during renovations.

Advanced Blower Door Diagnostics & Pressure Differential Training Green Jobs Academy Framingham, MA Set up and use of blower doors with a digital gauge and understanding of Zonal pressures.

6 Hour Residential Burner Program National Education Program (Beckett) Watertown, MA Oll burner clean, tune and repairs.

#### Karen M. Lingner

#### **Employment History**

2009 - Present

Administrative Assistant - Housing Rehabilitation/Energy Conservation

Community Action Program

I am responsible for a variety of administrative duties which facilitate the smooth running of the Housing Rehabilitation and Energy Conservation Programs. I am responsible for coordinating the record keeping and reporting functions of the programs as well as invoicing and data entry.

2003 - 2009

Scheduler - CHNT and CAT Dispatch back-up

Community Action Program

I was responsible for various administrative duties to enable the efficient operation of CNHT (Central New Hampshire Transportation), a ride sharing program. I was responsible for covering CAT Dispatch when Dispatcher was not available which could be anywhere from an hour to a whole shift.

1999 - 2003

Caregiver for Parents

1987 - 1999

Customer Service Representative

Stevens Insurance Agency

I was responsible for all aspects of obtaining, expanding and servicing accounts for approximately one thousands clients in regards to personal and business insurance.

#### Education

Glastonbury High School, Glastonbury CT – graduated 1967 Licensed NH Property & Casualty Agent - 1991