

Charles M. Arlinghaus Commissioner (603) 271-3201

.

State of New Hampshire

DEPARTMENT OF ADMINISTRATIVE SERVICES 25 Capitol Street - Room 120 Concord, New Hampshire 03301 <u>Office@das.nh.gov</u>

> Joseph B. Bouchard Assistant Commissioner (603) 271-3204

Catherine A. Keane Deputy Commissioner (603) 271-2059

February 25, 2020

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

### **REQUESTED ACTION**

Authorize the Department of Administrative Services, Bureau of Purchase and Property, to exercise an option to extend the contract for six (6) months (April 1, 2020 through September 30, 2020) with Cellco Partnership d/b/a Verizon Wireless of Basking Ridge, NJ (Vendor No. 177660) for the provision of wireless cellular and data service. This contract was approved by the Governor and Executive Council on June 15, 2016, item 94, and amended by the first amendment on June 6, 2018, item 167, amended by the second amendment on February 20, 2019, items 102 and amended by the third amendment on July 31, 2019, item #119. The original contract price limitation will increase by \$1,250,000 from \$2,500,000.00 to \$3,750,000.00. The contract is set to expire on March 31, 2020. This amendment exercises the option to extend the current contract for a six (6) month term under the same terms, conditions and pricing structure.

Funding shall be provided through individual agency expenditures, none of which shall be permitted unless there are sufficient appropriated funds to cover the expenditure.

#### **EXPLANATION**

This request is being submitted in order give the State more time to finish the evaluations, negotiations, and award process for replacement contracts under RFP 2239-20, as well as continuing to allow the State agencies the ability to continue wireless and cellular data services to fit their business needs.

Based on the foregoing, I am respectfully recommending approval of the contract amendment with Cellco Partnership d/b/a Verizon Wireless.

Respectfully submitted,

Charles M. Arlinghaus



#### STATE OF NEW HAMPSHIRE DEPARTMENT OF INFORMATION TECHNOLOGY 27 Hazen Dr., Concord, NH 03301 Fax: 603-271-1516 TDD Access: 1-800-735-2964

www.nh.gov/doit

**Denis Goulet** Commissioner

January 24, 2020

Charles M. Arlinghaus, Commissioner State of New Hampshire Department of Administrative Services 25 Capitol Street Concord, NH 03301

Dear Commissioner Arlinghaus,

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to amend a contract with Cellco Partnership d/b/a Verizon Wireless, Basking Ridge, NJ, as described below and referenced as DoIT No. 2016-126D.

This amendment request is to extend the current contact for six (6) months under the same prices and conditions by extending the completion date to September 30, 2020 from the original completion date of March 31, 2020. It will allow State agencies to continue wireless and data services.

This amendment shall become effective upon Governor and Executive Council approval through September 30, 2020.

A copy of this letter should accompany the Department of Administrative Services' submission to the Governor and Executive Council for approval.

Sincerely.

Denis Goulet

DG/ik/ck DoIT: 2016-126C cc: Erica Brisson, DAS

#### FOURTH AMENDMENT TO THE CONTRACT BETWEEN CELLCO PARTNERSHIP d/b/g VERIZON AND THE STATE OF NEW HAMPSHIRE, DEPARTMENT OF ADMINISTRATIVE SERVICES, FOR WIRELESS CELLULAR AND DATA SERVICES CONTRACT # 8002046

This Fourth Amendment (hereinafter referred to as the "Amendment"), dated this <u>6th</u> day of February, 2020, is by and between the State of New Hampshire, Department of Administrative Services (hereinafter referred to as "the State") and Cellco Partnership d/b/a Verizon (hereinafter referred to as "the Contractor") for Wireless Cellular and Data Services.

WHEREAS, pursuant to an agreement approved by Governor and Executive Council on June 15, 2016, Item #94, effective July 1, 2016 and set to expire March 31, 2020, (hereinafter referred to as "the Agreement"), which was first amended on June 6, 2018, item #167, second amended on February 20, 2019, items #102, third amended on July 31, 2019, item #119, the Contractor agreed to perform certain wireless cellular and data services for the State in consideration of payment by the State of certain sums as specified therein; and

WHEREAS, pursuant to Section 18 of the Agreement, the Agreement may be amended by an instrument in writing executed by both parties;

NOW, THEREFORE, for and in consideration of the mutual promises set forth in this Amendment and the underlying Agreement, the parties do mutually agree as follows:

- 1. Delete in its entirety Form Number P-37, item 1.7 Completion Date and substitute the following:
  - 1.7 September 30, 2020
- Delete in its entirety Form Number P-37, item 1.8 Price Limitation and substitute the following:
  - 1.8 \$3,750,000.00
- 3. All other provisions of the Agreement, approved by the Governor and Executive Council on June 15, 2016, item #94, and first amended on June 6, 2018, item #167, second amended on Eebruary 20, 2019, item #102, and third amended on July 31, 2019, item #119, shall remain in full force and effect.

Contractor Initial Date:

CEL	LO PARTNERSHIP/D/B/A VERIZON
By:	
	Todd Loccisano

(Print Name)

Title: VP - Contract Management

Date: February 6, 2020

NOTARY PUBLIC/JUSTICE OF THE PEACE

On the <u>6th</u> day of <u>February</u>, <u>2020</u>, There appeared before me, the state and county foresaid a person who satisfactorily identified himself as

Todd Loccisano

And acknowledge that he executed this document indicated above.

In witness thereof. I hereunto set my hand and official seal.

(Notary Public/Justice of the Péace)

My commission expires:

11/5/2020 (Date)

JANELLE ROBERTS WIGGINS NOTARY RUBLIC BALITMORE COUNTY MARYLAND MY COMMISSION EXPIRES NOV. 5, 2020

STATE OF NEW HAMPSHIRE By:

Title: <u>Commissioner</u> <u>Department of Administrative Services</u>

Date: 2 20/2020

OFFICE OF THE ATTORNEY GENERAL By: allmine Ralphuaters

(Print Name)

Title: Date:

The foregoing contract was approved by the Governor and Council of New Hampshire on

Signed: \_\_\_\_\_

(Print Name)

Title:

Contractor Initials:

# State of New Hampshire Department of State

#### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that CELLCO PARTNERSHIP a Delaware Partnership formed to transact business in New Hampshire on September 12, 1995. I further certify that it has paid the fees required by law and has not dissolved.

Business ID: 233953 Certificate Number: 0004798101



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Scal of the State of New Hampshire, this 6th day of February A.D. 2020.

William M. Gardner Secretary of State

### **CELLCO PARTNERSHIP D/B/A VERIZON WIRELESS**

### ASSISTANT SECRETARY'S CERTIFICATE

I, Karen M, Shipman, do hereby certify that I am a duly elected, qualified and acting Assistant Secretary of Cellco Partnership, a Delaware general partnership, and as such I am authorized to execute this certificate. In such capacity, I further certify that:

Todd Loccisano, Vice President -Contract Management, on behalf of Cellco Partnership d/b/a Verizon Wireless, is authorized, under delegation, to execute and deliver that certain Fourth Amendment to the Contract for Wireless Cellular and Data Services (Contract #8002046), entered into on or about December 11, 2018, by and between The State of New Hampshire, Department of Administrative Services and Cellco Partnership d/b/a Verizon Wireless.

Dated: February 6, 2020

n M. Shipman

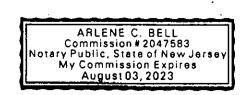
Assistant Secretary

STATE OF NEW JERSEY

COUNTY OF SOMERSET

On this 6th day of February, 2020, before me, the undersigned notary public, personally appeared KAREN M. SHIPMAN, ASSISTANT SECRETARY of CELLCO PARTNERSHIP, proved to me through satisfactory evidence of identification, which was a corporate photographic identification card, that she, as such Assistant Secretary being authorized to do so, executed the foregoing instrument for the purposes therein contained.

Unlexe C. Be Notary Pub



# State of New Hampshire Bepartment of State

### RENEWAL CERTIFICATE OF REGISTERED TRADE NAME

OF

Verizon Wireless

This is to certify that CELLCO PARTNERSHIP, reregistered in this office as doing business under the Trade Name Verizon Wireless, at 180 Washington Valley Rd, Bedminster, NJ 07921 on December 15, 2015.

The nature of business is Retail store location selling cellular telephone products and services.

Expiration Date: December 15, 2020

Business ID#: 548934



IN TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 15th day of July, 2015 A.D.

William M. Gardner Secretary of State

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Tellco Partnership dba verizon Wireless Busurer B: New Hampshire Insurance Company 23841 1095 Avenue of the Americas 19399								
New York NY 10036 USA								
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ACORD 25 (2016/03)

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## AGENCY CUSTOMER ID: \$70000027366

LOC #:

ACORD	

# ADDITIONAL REMARKS SCHEDULE

Page \_ of \_

AGENCY Aon Risk Services Northeast, Inc.		RAMEDINGURED Cellco Partnership dba Verizon Wireless
POLICY NUMBER See Certificate Number: \$70077226653		
CARRIER	NAIC CODE	
See Certificate Number: 570077226653		EFFECTIVE DATE:
ADDITIONAL REMARKS		

AUDITIONAL REMARKS

 THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,

 FORM NUMBER: ACORD 25
 FORM TITLE: Certificate of Liability Insurance

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ADDITIONAL POLICIES

If a policy below does not include limit information, refer to the corresponding policy on the ACORD certificate form for policy limits.

LNSR LJTR	TYPE OF INSURANCE		SUBR WVD	POLICY NUMBER	POLICY EFFECTIVE DATE (MM/DDYYYY)	PULICY EXPIRATION DATE (MM/DD/YYYY)	LIMITS
	AUTOHOBILE LIABILITY						
				СА 299-19-16 NH - Primary	06/30/2019	06/30/2020	
<b>^</b>				CA 299-19-17 NH - Excess	06/30/2019	06/30/2020	
$\vdash$	WORKERS COMPENSATION						
c		N/A		WC014649149 NY	06/30/2019	06/30/2020	
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B		R/A		WC014649145 HA,ND,OH,WI,WY	06/30/2019	06/30/2020	
8		N/A		WC014649147 NJ.TX.VA	06/30/2019	06/30/2020	

JUL12'19 PM 2:13 DAS



State of New Hampshire

DEPARTMENT OF ADMINISTRATIVE SERVICES 25 Capitol Street - Room 120 Concord, New Hampshire 03301 <u>Qiffice#das.nh.gov</u>

Charles M. Arlinghaus Commissioner (603) 271-3201 Joseph B. Bouchard Assistant Commissioner (603) 271-3204

Catherine A. Keane Deputy Commissioner (603) 271-2059

July 11, 2019

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

#### **REQUESTED ACTION**

Authorize the Department of Administrative Services, Bureau of Purchase and Property to amend the State Contract with Cellco Partnership d/b/a Verizon Wireless of Basking Ridge, NJ (Vendor No. 177660) for the provision of wireless, cellular and data service by adding to Exhibit 8 service plans for National Security, Public Safety, and First Responders. The contract was originally approved by Governor and Executive Council on June 15, 2016, Item 94, omended by the First Amendment on June 6, 2018, Item #167, and amended by the Second Amendment on February 20, 2019, Item 102 and effective upon Governor and Council through March 31, 2020.

Funding shall be provided through individual agency expenditures, none of which shall be permitted unless there are sufficient appropriated funds to cover the expenditure.

#### **EXPLANATION**

The State currently utilizes three contracts for Wireless Cellular and Data Services which are set to expire on March 31, 2020 and one contract with AT&T for First Responder Network Authority (FirstNet). This amendment will allow national security, public safety, and first responder wireless cellular and data plans for State agencies, and eligible participants. That require these services when local or nationwide emergencies and disasters occur who utilize the Verizon network for the wireless cellular and data requirements.

Based on the foregoing, I am respectfully recommending approval of the contract amendment with Cellco Partnership d/b/a Verizon Wireless.

Respectfully submitted,

Charles M. Arlinghaus Commissioner

TDD ACCESS: RELAY NH 1-800-735-2964



STATE OF NEW HAMPSHIRE DEPARTMENT OF INFORMATION TECHNOLOGY 27 Hazen Dr., Concord, NH 03301 Fax: 603-271-1516 TDD Access: 1-800-735-2964 www.nh.gov/doit

Denis Goulet Commissioner

April 12, 2019

Charles M. Arlinghaus, Commissioner State of New Hampshire Department of Administrative Services 25 Capitol Street Concord, NH 03301

Dear Commissioner Arlinghaus,

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to amend a contract with Cellco Partnership d/b/a Verizon Wireless, Basking Ridge, NJ, as described below and referenced as DoIT No. 2016-126C.

This amendment request is to add National Security, Public Safety, and First Responder plans for the purpose of providing the State with a source for wireless cellular services effective upon Governor and Council approval through March 31, 2020.

A copy of this letter should accompany the Department of Administrative Services' submission to the Governor and Executive Council for approval.

Sincerely

Denis Goulet

DG/kaf DoIT: 2016-126C cc: Paul Rhodes, DAS

#### THIRD AMENDMENT TO THE CONTRACT BETWEEN CELLCO PARTNERSHIP d/b/g VERIZON AND THE STATE OF NEW HAMPSHIRE, DEPARTMENT OF ADMINISTRATIVE SERVICES, FOR WIRELESS CELLULAR AND DATA SERVICES CONTRACT # 8002046

This Third Amendment (hereinafter referred to as the "Amendment"), dated this <u>14th</u> day of May, 2019, is by and between the State of New Hampshire. Department of Administrative Services (hereinafter referred to as "the State") and Cellco Partnership d/b/a Verizon (hereinafter referred to as "the Contractor") for Wireless Cellular and Data Services.

WHEREAS, pursuant to an agreement approved by Governor and Executive Council on June 15, 2016, item #94, effective July 1, 2016 and set to expire March 31, 2020. (hereinafter referred to as "the Agreement"), which was first amended on June 6, 2018, item #167 and second amended on February 20, 2019, item #102, the Contractor agreed to perform certain wireless cellular and data services for the State in consideration of payment by the State of certain sums as specified therein; and

WHEREAS, pursuant to Section 18 of the Agreement, the Agreement may be amended by an instrument in writing executed by both parties;

NOW, THEREFORE, for and in consideration of the mutual promises set forth in this Amendment and the underlying Agreement, the parties do mutually agree as follows:

1. Amend Exhibit B, Payment Terms, add the following National Security, Public Safety, and First Responders plan:

Custom 4G Unlimited Mobile Broadb	and Plan with Mobile Broadband Priority and
Preemption for National Securi	ty, Public Safety, and First Responders
Covernment	Liable Subscribers Only
The plan below reflects the monthly acou	uss chargo disonunt. No additional discounts apply.
Only 4G LTE GSHUTHTS global c	apable devices can be activited on this plan.
Monthay Access Foo	\$33,99 (20300)
Domestic Data Alimizacce	Unimited Coverage includes the Verizon Wireless 4G network; and the 3G
cycle: However, in the event data usage acceeds 25GB es speeds will automatically be reduced to 600kbps for data usage for actively engaged and deployed first police; em assigned fedoral law entorcement users on this plan will any billing cycle. To ensure users are able to maximize the will stream at 720p. This service plan includes Mobile Br customers to connect to the network with priority by lower Mobile Broactiand Priority identifies the user with an Acce tower Access Class users. Preemption submatically ac network in Bross uncommon times when the network in conjunction with this plan are smalled to mobile device spot stationary wirdless networking power devices), streaming cameras and stationary video surveillance cameras), and only available to National Security. Public Safety, and F (formerly SIC) Codett.	is not subject to speed reductions ("hrotling") within a given billing cholling cycle for three (3) consecutive billing cycles, data throughput usage encoding 25CB per billing cycle on a go-tonvard basis. Data engency medical technicizers, emergency management agency, and not be subject to speed reductions regardless of data usage during er high-speed data use for business applications, video applications coatland Priority and Preemption. Mobile Broadbard Priority allows aging a pool of radio resources dedicated to enable their connection, as Priority setting, giving them higher priority for network access than firsters to provide approved personnel uninterrupted access to the study inflized, 911 cells are never preempted. [Devices utilized in Scations.] Dedicated internel connections (including but not timited to, video on non-smartphone devices (including but not timited to, body hot, devices are expressly prohibited on this rate plan. This plan is insti Responder customers only as defined by the billowing MACS 1923120 Administration of Public Health Programs (
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922120 Police Protection	828150 Regulation Licensing, and Inspection of Commercial
922130 Legal Counsel and Prosecution	Sectors
922140 Correctional Institutions	1926130 Regulation and Administration of Commis, Electric, Gas
922150 Parole Offices and Probation Offices	10201150 American Indian and Alaska Native Tribal Governments
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922190 Other Justice Public Order, and Salarty Activities	1921130 Uther General Government Support

Page 1 of 6

Contractor Initials Dale

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National Security, F	Public Safety, and First Responders 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2
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	el-capable emertphones can be activited on this plan,
Monthly Access Fee	\$39,99 (16807)
Monthly Minutes in U.S	Unimited
Domestic Data Allowance <sup>(1)</sup>	Untimited
Comestic Mossaging Allowance	Unimited
Op	tional Service Features
Domestic Mobile Hotspot	\$5,00 additional per month (76440)
Vsh-to-Talk Plus	\$2,00 additional per month (#1129/81174)
	rges. Coverage includes the Verizon Wireless 4G network; and the 3G
istwork, while evailable, <sup>(9</sup> Data usage on this rate	plan is not subject to speed reductions ("throttling") within a given billing
ycle, However, in the event data usage exceeds 25G	8 each billing cycle for Direc (3) consecutive billing cycles, data throughout
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valiable to National Security, Public Safety, and Fire	I Responders customers only as defined by the following NAICS (formerly
IC) Codes:	
· · · · · · · · · · · · · · · · · · ·	923120 Administration of Public Health Programs
21910 Ambulanos Services	928110 National Bocurity
22110 Courts	926120 Regulation and Administration of Transportation Programs
22120 Police Protection	926150 Regulation, Licensing, and Inspection of Commercial
22130 Legal Counsel and Prosecution	Sectors
22140 Correctional Institutiona	<ul> <li>B26130 Regulation and Administration of Comms, Electric, Gas.</li> </ul>
22150 Parole Offices and Probation Offices	Utilities
22160 Fire Protoction (except private)	. 921150 American Indian and Alaska Native Tribel Governments
22190 Other Justice, Public Order, and Safety Activ	NSRI 121190 UCHER GENERAL GOVERNMEN SUBBOR
	921110 Executive Officers
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Contractor Initials: Date: 754/19

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Custom 4G Unlimit	ed Push to Talk Plus Only Plan for
	ublic Salety, and First Responders
Governa	nent 1 inbla Subscribers Only
the plan below reflects the monthly	access chargo discount. No and bonal discounts apply.
Monthly Access Fee	\$17,99 (96626-4G Only and 96628-3G/4G)
Monthly Push to Talk Plus Minutes	Unfinited
Domestic Voice Per Minute Rate	\$0.25
NOTE: No domestic mamino or loco distance char	rges. Coverage includes the Verizon Wireless 4G network; and the 3G
returns while excitable. This pervice plan is available	to to National Security, Public Safety, and First Responder customers only
as defined by the following NAICS (formerty SIC) Co	des:
621910 Ambulance Services	923120 Administration of Public Health Programs
922110 Courts	928110 National Security
922120 Patice Protection	826120 Regulation and Administration of Transportation Programs
922130 Legal Counsel and Prosecution	826150 Regulation, Licensing, and Inspection of Commercial Sectors
822140 Correctional Institutions	826130 Regulation and Administration of Comms, Electric, Gas,
922150 Parole Offices and Probation Offices	Utitics
922160 Fire Protection (except private)	921150 American Indian and Alaska Native Tribal Governments
922190 Other Justice, Public Order, and Salety	921190 Other General Government Support
Activities	921110 Emotione Offices
Mobile Broa	adband Priority Feature for
	ublic Safety, and First Responders
	nent Liable Subsenbors Only
Anthey Access Fee Per MDN	280.00 (84124)
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IOTE: MODE Product and the south their connection Mol	the Broadband Priority identifies the user with an Access Priority setting,
wing them higher grighty for network access than	lower Access Class usors. This feature is evallable to National Security;
their Safety and First Remonder customers only a	s defined by the lolowing NAICS (formerly SIC) Codes:
21910 Ambutance Services	1923120 Administration of Public Health Programs
22110 Courts	928110 National Socurity
22120 Police Protection	926120 Regulation and Administration of Transportation Programs
22130 Legisl Counsel and Prosecution	926150 Regulation, Licensing, and Inspection of Commercial Sectors
22140 Correctional Institutions	926130 Regulation and Administration of Commis, Electric, Gas
22150 Parole Offices and Probation Offices	(Utilise)
22160 Fire Protection (except private)	821 150 American Indian and Alaska Native Tribel Governments
22190 Other Justice Public Order, and Safety	921 190 Other General Covernment Support
vetivities	
Verizon Wireless	Preemption Service Feature for
National Security, P	ublic Safety, and First Responders
	neni Liablo Subscriburs Onty
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Anthin Access Fee Per MDN	\$0.00 (88428 Basic/Smart Phone and 88433 Non-Phone)
Anthly Access Fee Per MDN . (OTP: Presention Service (Presention) is a case	\$0.00 (85428 Basic/Smart Phone and 85433 Non-Phone) shitly that restlocatios instwork resources to customers so that they can
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Contractor Initials: 1 Dote: 5 '19<sup>''</sup> Π4

	alety, and First Responders
Monthly Access For	\$0.00
Vertzon Wireless Private Responder Core Service for Natio	nai Becurity, Public Bafety, and First Responders ("Private
	s from commercial and consumer traffic on our network. This
	t Responder customens only as defined by the following NAICS
formerty SIC) Codes:	
lational Security/ First Responders / Public Safety	Chemical
621910 Ambulance Service	* 561612 Protective Services
922110 Courts	• 541330, 541690 Chemical Engineering and Consulting
922120 Police Protection	* 239210 Pharmaceutical
922130 Legal Counsel and Prosecution	Communications
922140 Correctional Institutions	• 517110 Telecommunications, Wired
922150 Parole Offices and Probation Offices	* 517212 Colutar and other Wireless Telecommunications
922160 Fire Protection (except private)	• 238210, 334290 and 561620 Alarm Systems
922190 Other Justice, Public Order and Safety Activities	Critical Manufacturing
928110 National Security	237310 Highway, Street and Bridge Construction
921190 Other General Government Support	B11310 Industry Equipment Repair
921110 Executive Offices	238210 Industrial Building Construction
921150 American Indian/Alaska Native Tribal Governments	<ul> <li>• 211113 Extraction; 236220 Construction Management</li> </ul>
Vator · · · ·	<ul> <li>920150 Regulation, Licensing and Inspection of</li> </ul>
924110 Water Infrastructure	Misoellaneous Commercial Sectors
221320 Sewage Treatment Facilities	Energy
221310 Water Supply and Imgation Systems	* 333811 Wind Turbine *
ransportation	<ul> <li>221111 Hydroelectric Power Generation</li> </ul>
482111 Reaway Transportation	221122 Electric Power Distribution
481111 Passenger Air Transportation	• 221118 Other Electric Power Generation
481112 Freight Air Transportation	221210 Natural Gas Distribution
483111 Shipping Transportation	# 926130 Regulation and Administration of
926120 Transportation Administration	Communications, Electric, Gas and Other Utilities
491110 Postal Service	<ul> <li>221113 Nuclear Electric Power Generation</li> </ul>
B26120 Public Transportation	• 562211 Hazardous Waste Treatment and Disposal
926120 Regulation and Administration of Transportation	Healthcare and Public Health
rograms	621112 Health Care Practitioners
normation Technology	• 923120 Public Health Programs
541512 Computer Integration	

Contractor Initials: //// Dote: 5/14/19

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The plans	below reflect any applicable dis					
Class of Bervice ("CoB")	Customer can ellocate bench the PNTM Service Option set	ridib for applications into the M lected.	ission Critical CoS according			
Mission Critical Co3 Applications	Recommended for video, Vol applications.					
Best Effort Co3 Applications	Suitable for best effort applic	stons (e.g. email, web browsin				
PHTM Service Options:	Enhancod (Entry Level) 18	Promium (Mid Level)	(Highest Level) (Highest Level) (Conting Public Safety HALES O:			
Monthly Access Fee (per Ene)	Waived - \$0.00	Waived - \$0,00	Waived - \$0.00			
Mission Critical CoS Speeds	Mapped Up to 0.5.Mops	Mapped Up to 2 Mbps	Mapped Up to 2 Mbps			
Best Effort CoS Applications Speeds	Remaining evaluatio 4G LTE bendwidth	Remaining available 4G LTE bandwidth	Romaining available .4G LTE bandwidth			
RF, Priority on access network	Ņ/A	N/A	During heavy notwork usage periods			
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2. All other provisions of the Agreement, approved by the Governor and Executive Council on June 15, 2016, item #94, and first amended on June 6, 2018, item #167, and second amended on February 20, 2019, item #102, shall remain in full force and effect.

Contractor Initials: 4/19 Date: 5/1

CELLO	O PARTNERSHIP D/B/A VERIZON
By:	Jul ?!
/ -	Todd Loccisano

(Print Name) Executive Director Title: Enterprise & Goverment Contracts

Dote: May 14, 2019

NOTARY PUBLIC/JUSTICE OF THE PEACE

On the <u>14th</u>day of <u>May</u>, <u>2019</u>, There appeared before me, the state and county foresaid a person who satisfactorily identified himself as

Todd Loccisano

And acknowledge that he executed this document indicated above.

In witness thereof, I hereunto set my hand and official seal.

(Notary Public/Justice of the Peace)

1-1

My commission expires:

(Date) EOXANNE N. MARTIN Public-Maryland rederick County Commission Expires October 07, 2019

TATE OF NEW HAMPSHIRE By:

Charles M. Arlinghaus (Print Name)

Title: <u>Commissioner</u> <u>Department of Administrative Services</u>

Date:

OFFICE OF THE ATTORNEY GENERAL

By:

Title: Date:

The foregoing contract was approved by the Governor and Council of New Hampshire on

Signed: \_\_\_\_\_

Title:

(Print Name)

Contractor Initials Date:

Poge 6 of 6

# State of New Hampshire Department of State

#### CERTIFICATE

1, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that CELLCO PARTNERSHIP a Delaware Partnership formed to transact business in New Hampshire on September 12, 1995. I further certify that it has paid the fees required by law and has not dissolved.

Business ID: 233953 Certificate Number: 0004523949



#### IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 4th day of June A.D. 2019. ÷

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William M. Gardner Secretary of State

#### **CELLCO PARTNERSHIP D/B/A VERIZON WIRELESS**

#### ASSISTANT SECRETARY'S CERTIFICATE

I, Karen M. Shipman, do hereby certify that I am a duly elected, qualified and acting Assistant Secretary of Cellco Partnership, a Delaware general partnership, and as such I am authorized to execute this certificate. In such capacity, I further certify that:

Todd Loccisano, Executive Director – Enterprise and Government Contracts, on behalf of Cellco Partnership d/b/a Verizon Wireless, is authorized, under delegation, to execute and deliver that certain Third Amendment to the Contract for Wireless Cellular and Data Services (Contract #8002046), entered into on or about December 11, 2018, by and between The State of New Hampshire, Department of Administrative Services and Cellco Partnership d/b/a Verizon Wireless.

Dated: May 14, 2019

Shi

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Assistant Secretary

STATE OF NEW JERSEY

COUNTY OF SOMERSET

On this 14th day of May, 2019, before me, the undersigned notary public, personally appeared KAREN M. SHIPMAN, ASSISTANT SECRETARY of CELLCO PARTNERSHIP, proved to me through satisfactory evidence of identification, which was a corporate photographic identification card, that she, as such Assistant Secretary being authorized to do so, executed the foregoing instrument for the purposes therein contained.

alere C.

Notary Public



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ADDITIONAL REMARKS					

THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM, FORM NUMBER: ACORD 25 FORM TITLE: Certificate of Llability Insurance

	INSURER(S) AFFORDING COVERAGE	NAIC #
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ADDITIONAL POLICIES	If a policy below does not include limit information, refer to the corresponding policy on the ACORD						
	certificate form for policy limits.						

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State of New Hampshire DEPARTMENT OF ADMINISTRATIVE SERVICES OFFICE OF THE COMMISSIONER 25 Capitol Street - Room 120 Concord, New Hampshire 03301

Charles M. Arlinghaus Commissioner (603)-271-3201 Joseph B. Bouchard Assistant Commissioner (603)-271-3204

FEB01'19 Am11:53 DAS

2120/19/02 mic

Catherine A. Keane Deputy Commissioner (603)-271-2059

January 17, 2019

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

#### **REQUESTED ACTION**

Authorize the Department of Administrative Services, Bureau of Purchase and Property, to exercise an option to extend the contract for one (1) year with Cellco Partnership d/b/a Verizon Wireless of Basking Ridge, NJ (Vendor No. 177660) for the provision of wireless cellular and data service. The original contract was approved by Governor and Council on June 15, 2016, (Item #94), amended on June 6, 2018 (Item #167), for a period of three (3) years and set to expire on March 31, 2019. The terms and conditions and pricing structure remain the same. Effective upon Governor and Council approval for the period of April 1, 2019 through March 31, 2020.

Funding shall be provided through individual agency expenditures, none of which shall be permitted unless there are sufficient appropriated funds to cover the expenditure.

#### EXPLANATION

On June 15, 2016 (Item #94) Governor and Council approved a contract with Cellco Partnership d/b/a Verizon Wireless for the provision of wireless cellular and data service. This request is to allow for a one year extension so that the Bureau can work with the Department of Information Technology and our vendors to draft an updated Request for Proposal to meet the changing needs of cellular and wireless services.

The benefits of amending the contract shall allow the State agencies the ability to continue current wireless and cellular data services that meet their current business needs.

Based on the foregoing, I am respectfully recommending approval of the contract amendment with Cellco Partnership d/b/a Verizon Wireless.

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Respectfully submitted,

Charles M. Arlinghaus Commissioner



STATE OF NEW HAMPSHIRE DEPARTMENT OF INFORMATION TECHNOLOGY 27 Hazen Dr., Concord, NH 03301 Fax: 603-271-1516 TDD Access: 1-800-735-2964

www.nh.gov/doit

Denis Goulet Commissioner

January 17, 2019

Charles M. Arlinghaus, Commissioner State of New Hampshire Department of Administrative Services 25 Capitol Street Concord, NH 03301

Dear Commissioner Arlinghaus,

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to amend a contract with Cellco Partnership d/b/a Verizon Wireless, Basking Ridge, NJ, as described below and referenced as DoIT No. 2016-126B.

This amendment request is to extend the current Verizon Wireless contact for one (1) year under the same prices and conditions by extending the completion date to March 31, 2020 from the original completion date of March 31, 2019, for the purpose of providing the State with a source for wireless cellular services effective upon Governor and Council approval through March 31, 2020.

A copy of this letter should accompany the Department of Administrative Services' submission to the Governor and Executive Council for approval.

Sincerely,

**Denis** Goulet

DG/kaf DoIT: 2016-126B cc: Paul Rhodes, DAS

#### SECOND AMENDMENT TO THE CONTRACT BETWEEN CELLCO PARTNERSHIP d/b/g VERIZON AND THE STATE OF NEW HAMPSHIRE, DEPARTMENT OF ADMINISTRATIVE SERVICES, FOR WIRELESS CELLULAR AND DATA SERVICES CONTRACT # 8002046

This Second Amendment (hereinafter referred to as the "Amendment"), dated this <u>11th</u> day of December, 2018, is by and between the State of New Hampshire, Department of Administrative Services (hereinafter referred to as "the State") and Cellco Partnership d/b/a Verizon(hereinafter referred to as "the Contractor") for Wireless Cellular and Data Services.

WHEREAS, pursuant to an agreement approved by Governor and Executive Council on June 15, 2016, item #94, effective July 1, 2016 and set to expire March 31, 2019, (hereinafter referred to as "the Agreement"), which was first amended on June 6, 2018, item #167, the Contractor agreed to perform certain wireless cellular and data services for the State in consideration of payment by the State of certain sums as specified therein; and

WHEREAS, pursuant to Section 18 of the Agreement, the Agreement may be amended by an instrument in writing executed by both parties;

NOW, THEREFORE, for and in consideration of the mutual promises set forth in this Amendment and the underlying Agreement, the parties do mutually agree as follows:

1. Delete in its entirety Form Number P-37, item 1.7 Completion Date and substitute the following:

1.7 March 31, 2020

2. All other provisions of the Agreement, approved by the Governor and Executive Council on June 15, 2016, item #94, and first amended on June 6, 2018, item #167, shall remain in full force and effect.

Contractor Initials Date:

<b>N</b>	• •
CELLCO PARNERSHIP D/B/A VERIZON By:	By:Charles M. Arlinghaus(Print Name)
Title: Enterprise & Government Contracts	Department of Administrative Services
Date: December 11, 2018	Date:
NOTARY PUBLIC/JUSTICE OF THE PEACE	OFFICE OF THE ATTORNEY GENERAL By:
On the <u>11th</u> day of <u>December</u> , <u>2018</u> , There appeared before me, the state and county foresaid a person who satisfactorily	(Print Name) Title:
identified himself as	Date: 1/28/19
And acknowledge that he executed this document indicated above. In witness thereof, I hereunto set my hand and official seal.	The foregoing contract was approved by the Governor and Council of New Hampshire on
ROXANNE N. MARTIN Notery Public-Mervland (Notar/ Consist (Sawithe of the October 07. 2019 My commission expires: New Commission expires: (Date)	Signed: (Print Name) Title:
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Page 2 of 2

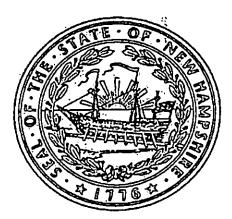
Contractor Initials: Date: 10/11/18

# State of New Hampshire Department of State

### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that CELLCO PARTNERSHIP a Delaware Partnership formed to transact business in New Hampshire on September 12, 1995. I further certify that it has paid the fees required by law and has not dissolved.

Business ID: 233953 Certificate Number: 0004084002



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Scal of the State of New Hampshire, this 18th day of April A.D. 2018.

William M. Gardner Secretary of State

#### **CELLCO PARTNERSHIP D/B/A VERIZON WIRELESS**

#### **ASSISTANT SECRETARY'S CERTIFICATE**

I, Karen M. Shipman, do hereby certify that I am a duly elected, qualified and acting Assistant Secretary of Celico Partnership, a Delaware general partnership, and as such I am authorized to execute this certificate. In such capacity, I further certify that:

Todd Loccisano, Executive Director – Enterprise and Government Contracts, on behalf of Cellco Partnership d/b/a Verizon Wireless, is authorized, under delegation, to execute and deliver that certain Second Amendment to the Contract for Wireless Cellular and Data Services (Contract #8002046), entered into on or about December 11, 2018, by and between The State of New Hampshire; Department of Administrative Services and Cellco Partnership d/b/a Verizon Wireless.

Dated: January 9, 2019

n M. Shipma

Assistant Secretary

STATE OF NEW JERSEY

#### COUNTY OF SOMERSET

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On this 9th day of January, 2019, before me, the undersigned notary public, personally appeared KAREN M. SHIPMAN, ASSISTANT SECRETARY of CELLCO PARTNERSHIP, proved to me through satisfactory evidence of identification, which was a corporate photographic identification card, that she, as such Assistant Secretary being authorized to do so, executed the foregoing instrument for the purposes therein contained.

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	ARLENE C. BELL
1.	Commission # 2047583
Noter	y Public, State of New Jersey
	My Commission Expires
L	August 03, 2023

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# State of New Hampshire Bepartment of State

RENEWAL CERTIFICATE OF REGISTERED TRADE NAME

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Veripon Wireleas

This is to certify that CELLCO PARTNERSHIP, reregistered in this office as doing business under the Trade Name Verizon Wireless, at 180 Washington Valley Rd, Bedminster, NJ 07921 on December 15, 2015.

The nature of business is Retail store location selling cellular telephone products and services

Expiration Date: December 15, 2020.

Business ID#: 548934

IN TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire this 15th day of July, 2015 A.D.

William M. Oardner Secretary of State

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•				CA 774-22-66 NH - Excess		06/30/2018	06/30/2019		
	WORKERS COMPENSATION					-			
D	:	N/A		WC014590552 FL		06/30/2018	06/30/2019		
8		N/A		WC014590553 HE		06/30/2018	06/30/2019		
8		N/A		WC014590549 NJ ,NY , TX , VA			06/30/2019		,
8		N/A		WC014590554 MA,ND,OH,WA,W	/I ,WY	06/30/2018	06/30/2019		
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MAY 21 '18 PH 2:42 DAS State of New Hampshire

DEPARTMENT OF ADMINISTRATIVE SERVICES OFFICE OF THE COMMISSIONER 25 Capitol Street - Room 120 Concord, New Hampshire 03301

Joseph B. Bouchard Assistant Commissioner (603) 271-3204

Charles M. Arlinghaus Commissioner (603) 271-3201

May 2, 2018

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

#### **REQUESTED ACTION**

Authorize the Department of Administrative Services to amend an existing contract (Contract #8002046) with Cellco Partnership d/b/a Verizon Wireless (VC# 177660), Basking Ridge, NJ for the provision of wireless cellular and data service, by exercising a contract amendment option to amend and add multiple plans that have improved rates and services, effective upon Governor and Council through March 31, 2019. The terms and conditions and pricing structure shall remain the same. The original contract was approved by Governor and Council on June 15, 2016, Item 94.

Funding shall be provided through individual agency expenditures, none of which shall be permitted unless there are sufficient appropriated funds to cover the expenditure.

#### **EXPLANATION**

This request is a result of newly launched custom plans for government subscribers. Multiple plans will be amended and multiple plans will be added that have improved rates and services. This will allow for cellular plans that fit agency needs more efficiently and effectively.

The benefits of amending the contract shall allow the State agencies the ability to obtain wireless and cellular data services for their business needs and improved pricing on existing plans.

Based on the foregoing, I am respectfully recommending approval of the contract amendment with Cellco Partnership d/b/a Verizon Wireless.

Respectfully submitted,

Charles M. Arlinghaus Commissioner

TDD Access: Relay NH 1-800-735-2964

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#### STATE OF NEW HAMPSHIRE DEPARTMENT OF INFORMATION TECHNOLOGY 27 Hazen Dr., Concord, NH 03301 Fax: 603-271-1516 TDD Access: 1-800-735-2964 www.nh.gov/doit

Denis Goulet Commissioner

February 27, 2018

Charles M. Arlinghaus, Commissioner State of New Hampshire Department of Administrative Services 25 Capitol Street Concord, NH 03301

Dear Commissioner Arlinghaus,

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to amend a contract with Cellco Partnership d/b/a Verizon Wireless, Basking Ridge, NJ, as described below and referenced as DoIT No. 2016-126A.

This amendment request is the result of newly launched custom plans for government subscribers. The amendment will decrease the monthly access fees for certain plans and will add additional Mobile Broadband plans.

A copy of this letter should accompany the Department of Administrative Services' contract documentation through the approval process.

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Sincerely

Denis Goulet

DC/ik

cc: Heather Kelley, DAS

#### FIRST AMENDMENT TO THE CONTRACT BETWEEN CELLCO PARTNERSHIP D/B/A VERIZON WIRELESS AND THE STATE OF NEW HAMPSHIRE, DEPARTMENT OF ADMINISTRATIVE SERVICES, FOR WIRELESS CELLULAR AND DATA SERVICES CONTRACT # 8002046

This First Amendment (hereinafter referred to as the "Amendment"), dated this 30<sup>th</sup> day of March, 2018, is by and between the State of New Hampshire, Department of Administrative Services (hereinafter referred to as "the State") and Celico Partnership d/b/a Venzon Wireless (hereinafter referred to as "the Contractor") for Wireless Cellular and Data Services.

WHEREAS, pursuant to an agreement effective July 1, 2016 set to expire March 31, 2019, (hereinafter referred to as "the Agreement"), the Contractor agreed to perform certain wireless cellular and data services for the State in consideration of payment by the State of certain sums as specified therein; and

WHEREAS, pursuant to Section 18 of the Agreement, the Agreement may be amended by an instrument in writing executed by both parties;

NOW, THEREFORE, for and in consideration of the mutual promises set forth in this Amendment and the underlying Agreement, the parties do mutually agree as follows:

1. Amend Pricing, Smart Phone with PDA plan, 1,000 Minute Plan Voice Minute Plan +5GB Data, is deleted and replaced with the following pricing plans:

<u>p</u>						
Unlimited Plan for Smartphones – G	overnment					
\$70.00						
	i i					
Custom 4G Verizon Unlimited Smortphone Plan for Public Sector						
' \$50.05						

2. Amend Pricing, to add the following Pricing Plans:

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Custom Flat Rate Mobile B	roadband - Governme	ent, Unlimited
Data, Limi	ited up to 600 kbps	
, 1	\$34.99	·
•		
Custom Mobile Broadband	Plan II – Government, l	Inlimited Data
	\$44.99	
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4	Pope 1 of 4	
1	Poge 1 of 4	Contrac

Contractor Initials: Date:	$\Delta$
Contractor Initials:	
Date:	<u>3/90/</u> 2018

### 3. Amend, Balance of Product Line to add the following Pricing Plans:

0 Voice Minutes	0 Volce; Minutes_	100 Voice Minutes	250 Volce Minutes	500 Voice Minutes
100MB	250MB	100MB	250MB	IGB
\$10.00	\$20.00	\$15.00	\$23:10	\$20:25

## International Options Monthly Feature: Mexico and Canada

#### International Options Monthly Recurring Feature: Mexico and Canada

0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes	,500 Volce Minutes
100MB	250MB	100MB	250MB	1GB
\$10.00	(\$20.00	\$15:00	\$23.10.	<b>\$</b> 20.25

#### International Options Monthly Feature: 140+ Countries

0 Volce Minutes	0 Voice MInutes	100 Voice Minutes	250 Volce Minutes
100MB	250MB	100MB	250MB
\$19.25	\$38.50	\$30.80	\$65.45

# International Options Monthly Recurring Feature: 140+ Countries

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0 Voice Minutes	0 Voice Minutes	100 Voice Minutes	250 Voice Minutes
100MB	250MB	100MB-	250MB
\$19.25		\$30.80	\$65.45

Page 2

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Contractor Initia Date:

All other provisions of the Agreement, approved by the Governor and Executive Council on June 15, 2016 shall remain in full force and effect.

Cellco Partnerskip (1/b) a Verizon Wireless By: Todd Loccisano (Print Name) **Executive Director** Title: Enterprise & Government Contracts Date: March 30, 2018 NOTARY PUBLIC/JUSTICE OF THE PEACE On the 30th day of March, 2018. There appeared before me, the state and county foresaid a person who satisfactorily identified himself as Todd Loccisano And acknowledge that he executed this document indicated above. In witness thereof, I hereunto set my hand and official seal. (Norany Put lic/Justice of the Peace) My commission expires: 20 (Date) JANELLE ROBERTS WIGGINS BALITMORE COUNTY MARYLAND MY COMMISSION EXPIRES NOV. 5, 2020 Ś

STATE OF NEW HAMPSHIRE 8v:

Charles M. Arlinghous (Print Name)

Title: Commissioner Department of Administrative Services

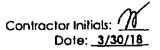
Date: OFFICE OF THE ATTORNEY GENERAL By: anne Mart (Print Name) t Atterney General Title: 5/21/18 Date:

The foregoing contract was approved by the Governor and Council of New Hampshire on

jun 0.6 2018 Signed:

**DEPUTY SECRETARY OF STATE** 

Page 3





JUN09126 Additio (S

State of New Hampshire DEPARTMENT OF ADMINISTRATIVE SERVICES OFFICE OF THE COMMISSIONER 25 Capitol Street - Room 120 Concord, New Hampshire 03301

VICKI V. QUIRAM Commissioner (603)-271-3201

JOSEPH 8. BOUCHARD Assistant Commissioner (603)-271-3204

June 6, 2016

Her Excellency, Margaret Wood Hassan And the Honorable Council State House Concord, New Hampshire 03301

#### **REQUESTED ACTION**

Authorize the Department of Administrative Services to enter into contract with Cellco Partnership d/b/a Verizon Wireless of Basking Ridge, NJ, Vendor Code 177660 P001, for the provision of Wireless Cellular Telephone and Data Services. This contract shall begin upon Governor and Executive Council approval and end on March 31, 2019. The price limitation of this contract is \$2,500,000.00.

Funding shall be provided through individual agency expenditures, none of which shall be permitted unless there are sufficient appropriated funds in a specific PAU to cover the requested service.

#### EXPLANATION

The State currently utilizes four contracts for Wireless Cellular Telephone and Data Services which are set to expire on June 30, 2016. In order to provide for the continuation of these essential services the Department, through the Bureau of Purchase and Property, released a solicitation for bids on January 6, 2016. The Bid was advertised in a statewide newspaper and on the Purchase and Property website. Attached are the results of the bid.

It is the Department's intent to enter into multiple contracts with various vendors in order to ensure optimal coverage and functionality for the utilizing State agencies. This is one of four contracts that the Department intends to bring forward for approval.

The cellular data services are important to the operation of stationary wireless equipment and mobile devices primarily used by the Department of Transportation, the Department of Environmental Services and the Department of Safety. Based on the foregoing, I am respectfully recommending approval of the contract with Cellco Partnership d/b/a Verizon Wireless.

Respectfully Submitted,

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Vicki V. Quiram Commissioner



#### STATE OF NEW HAMPSHIRE DEPARTMENT OF INFORMATION TECHNOLOGY 27 Hazen Dr., Concord, NH 03301 Fax: 603-271-1516 TDD Access: 1-800-735-2964 www.nh.gov/doit

Denis Goulet Commissioner

June 7, 2016

Vicki V. Quiram, Commissioner State of New Hampshire Department of Administrative Services 25 Capitol Street Concord, NH 03301

Dear Commissioner Quiram:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved the Department of Administrative Services' request to enter into a statewide contract as described below and referenced as DoIT No. 2016-126.

To enter into a contract with Cellco Partnership d/b/a Verizon Wireless, Basking Ridge, NJ for wireless cellular and data services, resulting from RFB #1812-16, through March 31, 2019. The amount of the contract shall not exceed \$2,500,000.

A copy of this letter should accompany the Department of Administrative Services' contract documentation through the approval process.

Sincerely

**Denis Goulet** 

DG/mh

cc: Paul Rhodes, DAS

#### FORM NUMBER P-37 (version 5/8/15)

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Subject:

Notice: This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

## AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

#### GENERAL PROVISIONS

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1. IDENTIFICATION.					
1.1 State Agency Name		1.2 State Agency Address			
Deportment of Administralive	Services	25 Capitol St.			
		Concord, NH 03301			
1.3 Contractor Name	·····	1.4 Contractor Address			
		One Verizon Way			
Celico Portnership d/b/o Verizon Wireless		Basking Ridge, NJ 07920			
			· · · · · · · · · · · · · · · · · · ·		
1.5 Contractor Phone					
Number	]	March 31, 2019	\$2.500.000.00		
	N/A				
617-780-3896		1.10 State Agency Telephor			
1.9 Contracting Officer for St	Die Agency	603-271-3350			
Paul Rhodes					
1.11 Contractor Signature		1.12 Nome and Tille of Cor	stractor Signatory		
		Todd Loccisano- Executive D	lirector.		
hell			Enterprise and Government Accounts		
	had Musil County		·····		
1.13 Acknowledgement: Sig	le of 1/1219 1247 . County	or terms contractor			
On 31 May 2014 , belo	re the undersigned officer, pe	ersonally appeared the person id	lentified in block 1.12. or		
solisfactorily proven to be the	person whose name is signed	d in block 1.11, and acknowledg	ed that s/he executed this		
document in the capacity inc	licoted in block 1.12.	·····			
1.13.1 Signature of Notary Pu	blic or Justice of the Peace	7 -			
	nique D. Mason	(X)	,		
	OTARY PUBLIC	( non-find) han			
[Seol] Anne An 1.13.2 Nome and Tille Anne An	HOEASoundy, Maryland				
My Com	nission Expires 8/29/2016	Mingre D. Mas	son, Notary Rubbic		
1.14 State Agency Signature		1.15 Name and Title of Stat			
		Vicki V. Quiram, Commission	1 <del>0</del> 1		
	Dote:				
1.16 Approval by the N.H. De	portment of Administration, I	Division of Personnel (il applicabl	e)		
By:		Director, On:			
1.17 Approval by the Attorne	y General (Form, Substance	and Execution) (if opplicable)			
By:		On:			
1.18 Approval by the Govern	or and Everytive Council Jil	opplicable			
1 1.16 Approval by the Govern	ior and the course counce he				
By:		On:			
	. / .				

Page 1 of 24

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PERFORMED. The State of New Hompshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT A which is incorporated herein by reference ("Services").

#### 3. EFFECTIVE DATE/COMPLETION OF SERVICES.

3.1 Nolwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hompshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.18, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.14 ("Effective Date").

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

#### 4. CONDITIONAL NATURE OF AGREEMENT.

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation. The continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds, and in no event shall. The State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to terminate this Agreement immediately upon giving the Contractor notice of such termination. The State shall not be required to transfer funds from any other account to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

#### 5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT.

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT B which is incorporated herein by reference. 5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of wholever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.

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5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required ar permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.

5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the lotal of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

# 6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ ÉQUAL EMPLOYMENT OPPORTUNITY.

6.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal opportunity laws. This may include the requirement to utilize auxiliary aids and services to ensure that persons with communication disabilities, including vision, hearing and speech, can communicate with, receive information from, and convey information to the Contractor. In addition, the Contractor shall comply with all applicable copyright laws.

6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination. 6.3 If this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all the provisions of Executive Order No. 11246 ("Equal Employment Opportunity"), as supplemented by the regulations of the United States Department of Labor (4) C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States issue to implement these regulations. The Contractor further agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

#### 7. PERSONNEL.

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be property licensed and otherwise authorized to do so under all applicable laws.

7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this Agreement. This provision shall survive termination of this Agreement.

Page 2 of 24

Contractor Initials \_\_\_\_ Dote 5311

7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State's representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer's decision shall be final for the State.

#### 8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following octs or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

8.1.1 failure to perform the Services satisfactorily or on schedule;

 8.1.2 failure to submit any report required hereunder, and/or

8.1.3 failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following octions:

8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the obsence of a greater or lesser specification of time. thirty (30) days from the date of the notice; and if the Event of Default is not timely remedied, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;

8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;

8.2.3 set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or

8.2.4 freat the Agreement as breached and pursue any of its remedies at law or in equity, or both.

#### 9. DATA/ACCESS/CONFIDENTIALITY/ PRESERVATION.

9.1 As used in this Agreement, the word "data" shall mean all information and things developed or obtained () during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, oll studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

9.2 All data and any properly which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

9.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

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10. TERMINATION. In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any final Report described in the attached EXHIBIT A.

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11. CONTRACTOR'S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefils, workers' compensation or other emoluments provided by the State to its employees.

#### 12. ASSIGNMENT/DELEGATION/SUBCONTRACTS. The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice and consent of the State. None of the Services shall be subcontracted by the Contractor without the prior written notice and consent of the State.

13. INDEMNIFICATION. The Contractor shall defend, indemnify and hold harmless the State, its officers and employees, from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (or which may be claimed to anse out of) the acts or omissions of the Contractor. Notwithstanding the foregoing, nothing herein contained shalt be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby, reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

#### 14. INSURANCE.

14.1 The Contractor shall, at its sole expense, obtain and maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force. The following insurance:

14.1.1 comprehensive general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate; and

14.1.2 special cause of loss coverage form covering all property subject to subparagraph 9.2 herein, in an amount not less than 80% of the whole replacement value of the property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

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Page 3 of 24

Contractor Initials \_ Date 5 31.16

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of Insurance required under this Agreement no later than thirty (30) days prior to the expiration date of each of the insurance policies. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference. Each certificate(s) of Insurance shall contain a clause requiring the insurer to provide the Contracting Officer identified in block 1.9, or his or her successor, no less than thirty (30) days prior written notice of concellation or modification of the policy.

#### 15. WORKERS' COMPENSATION.

15.1 By signing this agreement, the Contractor agrees. certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("Workers' Compensation"). 15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A. Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activilies which the person proposes to undertake pursuant to this Agreement, Contractor shall furnish the Contracting Officer Identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be alloched and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hompshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

15. WAIVER OF BREACH. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and oll of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

17. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepoid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein. 18. AMENDMENT. This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after opproval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no such approval is required under the circumstances pursuant to State law, rule or policy.

**...**,

#### 19. CONSTRUCTION OF AGREEMENT AND TERMS. This

Agreement shall be construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or In favor of any party.

20. THIRD PARTIES. The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

21. HEADINGS. The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. SPECIAL PROVISIONS. Additional provisions set forth in the attached EXHIBIT C are incorporated herein by reference.

23. SEVERABILITY. In the event any of the provisions of this Agreement are field by a court of competent jurisdiction to be controry to any state or federal law. The remaining provisions of this Agreement will remain in full force and effect.

24. ENTIRE AGREEMENT. This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior Agreements and understandings relating hereto.

**Contractor Initials** 

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## EXHIBIT A SCOPE OF SERVICES

## 1. INTRODUCTION

Cellco Partnership d/b/a Verizon Wireless. (hereinafter referred to as the "Contractor") hereby agrees to provide the State of New Hompshire (hereinafter referred to as the "State"), Department of Administrative Services, with Wireless Cellular Telephone and Data Services in accordance with the bid/proposal submission in response to State Request for Bid #1812-16 and as described herein.

## 2. CONTRACT DOCUMENTS

This Contract consists of the following documents ("Contract Documents") in order of precedence:

- a. State of New Hompshire Terms and Conditions, General Provisions Form P-37
- b. EXHIBIT A Scope of Services
- c. EXHIBIT B Payment Terms
- d. EXHIBIT C Special Provisions
- e. EXHIBIT D RFB 1812-16

## 3. TERM OF CONTRACT

This Contract shall commence upon July 1, 2016 or the approval of Governor and Executive Council, whichever is later, and shall terminate on March 31, 2019, a period of approximately two (2) years and nine (9) months, unless extended for additional terms.

The Contract may be extended for an additional two (2) one-year terms thereafter under the same terms, conditions and pricing structure upon the mutual agreement between the Contractor and State, and the with the approval of the Governor and Executive Council.

The maximum term of the Contract (including all extensions) connot exceed five (5) years.

## 4. SCOPE OF WORK

The Contractor shall perform all services according to the requirements and specifications of this Contract.

## NETWORK

Contractor shall provide services including, but not limited to, network technology, (i.e. CDMA, GSM, etc.).

## COVERAGE

The Contractor services shall cover a minimum of the following geographic areas for each proposed service. The Contractor shall also ensure same coverage is available 99% of the time for the respective geographic area. Contractor shall provide roaming area coverage. Loss of service shall not occur when transferring between cell towers:

- Traditional Cellular Telephone Service for voice operational coverage shall be 80% of all geographic areas of New Hampshire.
- ISP Access Data Service for SmartPhones and wireless "Air Card" coverage for 70% of all geographic areas of New Hampshire;

Page 5 of 24

**Contractor Initials** 

## PORTING OF EXISTING TELEPHONE NUMBERS

Contractor shall port all lines by start of business on June 30, 2016.

## IYPE OF SERVICE

<u>Traditional Cellular Telephone Service</u>, Domestic Use

Traditional cellular telephone services shall allow users to directly dial any telephone number which is available through the Public Branch Exchanges as available from Local Exchange Carriers, Competitive Local Exchange Carriers, Long Distance Carriers and competitive Cellular Telephone Service providers. Access to any telephone subscriber number shall not be restricted. Services shall include typical "off the shelf" features and telephone operation. Equipment provided for use with this service shall be referred to as Traditional Cellular Telephone (TCT) equipment. One free voice device shall be offered for each user one time per line. Otherwise devices shall be eligible for upgrade at prices included in any Exhibit B.

## Access Data Services

Contractor shall provide data transport at multiple speeds, limited by the use of Contractor technology. Common terminology is third generation (3G) fourth generation (4G) service and fifth generation (5G).

## <u>SmortPhone Services</u>

A SmartPhone is defined as a mobile phone with advanced capabilities including PC-like functionality with access to text messaging, e-mail and web browsing. Phones must be capable of accessing Microsoft Exchange Server and Lotus Notes e-mail and include Personal Digital Assistant (PDA) capabilities including calendaring. Access shall be provided throughout the Contractor footprint of the continental United States. Equipment functionality must include the ability to open MS Excel, MS Word and Adobe Acrobat files. Currently systems running iOS are the only accepted operating systems, though this may change and the Contractor needs to be flexible with this evolving technology. Equipment provided for use with this Contract shall be referred to as SmartPhone (SM) equipment. One free SmartPhone device for each operating system specified shall be offered for each user one time per line. The free device must sustain the End of Life support of the SmartPhone's manufactures as it relates to update support. For example, if a device is not able to update to the latest OS then a new free devices shall be provided even if outside the two year replacement window. Otherwise devices shall be eligible for upgrade at prices included in the Contract.

One free SmartPhone sample device shall be provided to the Department of Information Technology (DoIT). Director of Technical Support, for a 90 day evaluation and use approval prior to distribution to users. Devices shall be returned to the Contractor after evaluation. Rejected devices shall be replaced with DoIT approved devices.

Contractor shall provide State liable users with access to the State's Mobile Device Management solution at no additional cost.

#### LICENSES

The Contractor shall currently hold and retain throughout the duration of the Contract all licenses or certificates required by the State and Federal authorities inclusive of the Federal Communications Commission and State of New Hampshire Public Utilities Commission. The Contractor must file with the appropriate regulatory body, any tariff, amendments, or special Contract offerings to ensure that the required terms and conditions of this Contract ore met. The Contractor shall cooperate fully with the PUC to ensure that all time schedules noted within are met.

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In the event of loss of license or permit to provide services as defined, the Contractor shall have the right to cure within 30 days of receipt of written notification from the State. Subsequently if the Contractor is unable to cure, this contract shall be nullified; with the State free to engage in an agreement with any Vendor as becomes necessary to continue services without retribution by the original Contractor.

## INTRODUCTION OF SERVICES

The Contractor must insure that services do not operate in conflict with alternate service providers. Contractor must provide all user cellular equipment inclusive of telephones, data modems and associated devices, and deploy prior to June 30, 2016 in order to insure that the State is not without service for any period of time during transfer of service from an incumbent Contractor. Additional equipment shall be provided when requested to support new subscribers after start the Contract. Only services requested and authorized by the State shall be replaced. The Contractor shall communicate with State agency contacts and State users for coordination with the distribution of equipment.

## **RETENTION OF EXISTING TELEPHONE NUMBERS**

The State shall retain any existing cellular telephone number currently assigned to a State subscriber. Contractor shall be responsible to port over numbers to the proposed service as requested by the user. The porting of numbers shall not delay service installation nor-result in a user being without service.

## ORDERING PROCEDURE

## Telephoned Requests

State agencies may call the Contractor at any time between 8:00 A.M. and 4:30 P.M. to request services, Monday through Friday. The Contractor shall respond and provide appropriate service as requested, and allowed under this Contract, with the exception of Smartphones. Smartphones shall require prior written approval from the State Department of Information Technology CIO. No tablets may be purchased through this Contract.

- <u>Contractor Signature Documents</u>
   Any signature forms used by the Contractor to reflect service requests or delivery of service by
   the Contractor to the State shall refer to the Contract number.
- Purchase Orders
   The State may email, mail, or fax Purchase Orders as requests for service. Contractor shall accept State Purchase Orders whenever used.
- Initial Service Requests

The Contractor shall contact State agencies to perform a service needs analysis as directed by the State at the initiation of the Contract. The Contractor shall meet with each designated agency to determine the count and type of telephones, service program and delivery of replacement services. The needs analysis shall be completed prior to deployment. A complete deployment plon including agency, end user, telephone number, equipment supplied, cost and cost plan, shall be provided to the Department of Safety Telecommunications Section prior to deployment.

Political sub-divisions and authorized non-profit organizations shall utilize their own individually established ordering procedures.

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			Contractor Initials

Addition and Removal of Users

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Telephone subscriptions may be added or removed from service at any time during the Contract, with a maximum requirement of a 30-day or one calendar month activation period with no termination liability. All service agreements shall be coterminous with the termination date of the Contract. All provided equipment (telephone, charger, belt-clip, etc.) shall be returned to the Contractor within 30 days of request of line removal.

#### <u>Returns</u>

Return Authorization credits shall be provided without penalty for faulty equipment. Contractor shall be responsible for all shipping charges for equipment returned. Defective telephones, accessories and associated equipment shall be replaced within three (3) State business days from notification of failure. Such service shall be available to State users by placing a single telephone call to the Contractor.

#### USER TRAINING

The Contractor shall train each user on the operation of the individual telephone, service access and features upon delivery of equipment. Complete training shall be available at each individual State office. Continued support shall be provided to train new users and provide refresher training for others when requested by the State.

#### <u>User Documentation</u>

The Contractor shall provide instruction manuals and associated documentation with each system provided. Manuals shall include detailed operation of all devices, accessories and system operations including use of Anti-Virus/Anti-Malware application.

Manuals that include detailed information of the operation of telephones, accessories and system operations can also be made available through the Contractor's website.

#### CUSTOMER SUPPORT SERVICES

The Contractor shall provide complete customer support inclusive of the following:

- <u>Account Management</u>
   The Contractor shall provide a single point of contact for the State or its representative.
   Contractor must work in conjunction with any State vendor regarding the interface of any
   and all Contractor or State provided and supported communications equipment.
- <u>Account Team Access</u>

Contractor shall provide telephone, facsimile, and Internet e-mail access to each individual on the Contractor account team. General toll free numbers shall be provided for telephone and facsimile services on a statewide basis.

Billing Support

The Contractor shall assign a dedicated financial representative to the State account that will cooperate with the State to resolve billing, call detail, equipment programming, data discrepancies and all other aspects of the Contract. The Contractor shall be capable of receiving electronic payments from the State.

If Contractor subcontracts any or all of the products and/or services covered by this Contract, the Contractor shall be the central point of contact for all matters of ordering, billing, invoicing, and delivery. Use of a subcontractor does not release the selected Contractor of any responsibility. Bills and invoices for products and services must be issued by and payable to the Contractor. Questions

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**Contractor Initials** 

related to billing or delivery of service and/or equipment will be handled promptly by the Contractor and not the subcontractor(s).

Problem Resolution

The Contractor shall have a single contact person, available from 8:00 A.M. to 4:30 P.M. during State workdays for the resolution of problems. The contact person must be authorized to provide invoice corrections, initiate repair and equipment replacement processes and expedite services.

The State Contract Administrator shall work with the Contractor to resolve problems that cannot be resolved by the agency end-users.

The Contract Administrator may impose a moratorium on a Contract pending resolution of any controversy that arises regarding services to be provided pursuant to this Contract or take other action deemed necessary.

#### TECHNOLOGY UPDATES

The influx and transition of new technology may result in the disconnection or discontinuation of a defined service and connection to new technology. The Contractor shall not impose any charges for a given service when the State discontinues one service (upgrades level of service and features; e.g. State upgrades base phone to a SMART phone service with web/data access) and for the replacement of another while remaining a customer of that same Contractor. Contractor shall replace any interface equipment which becomes obsolete due to Contractor service updates performed at the discretion of the Contractor.

All users shall be notified sixty (60) business days prior to system operation changes, (inclusive of equipment updates and software/firmware updates if available.)

#### CONFIDENTIAL INFORMATION

The Contractor agrees that all discussions or information gained during any engagement shall be considered confidential and that no information gathered by the Contractor shall be released without prior written consent of the State.

#### REPORTING REQUIREMENTS

Invoices and reports are required throughout the duration of any resulting Contract as denoted below.

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<u>Monthly Reports</u>

The Contractor shall provide a Monthly Summary Report forwarded to Department of Administrative Services, Bureau of Plant and Property detailing service. Included shall be all cellular telephone numbers subscribed to the State, billing program used, monthly cost, usage cost, data usage, telephone minute usage, date of the last usage, equipment provided (including make/model/serial number/telephone number), telephone "owner", State agency responsible for billing and contact person. The State shall not be required to use any Contractor associated website as the main source to gather this information, though website access can be made available as an additional option.

The report shall also highlight any device that has been inactive for 60 days or more. That State shall work with the agency and Contractor to determine if these devices shall be removed from service.

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**Contractor Initials** Date

- <u>Report Delivery Timeframe</u>
   Reports shall be delivered on or prior to 25 days subsequent to the monthly bill cycle.
- <u>Electronic Media</u> Monthly reports shall be provided in electronic PC formal with all files provided as Open Data Base Compliant (ODBC) ASCII flat files. All such reports shall be e-mailed to designated Contract administrator, or alternate addresses when provided by the State.

## **REPAIR AND INSTALLATION SERVICES**

Contractor shall repair network operations, support replacement equipment and correct failed network services 24 hours per day, 7 days per week, 52 weeks per year. Toll free number must be answered at all times, with technical support and phone replacement support available 24 hours per day, 7 days per week; 52 weeks per year.

## Toll Free Telephone Number

A toll free telephone number shall be provided for trouble reporting and immediate service assistance. Personnel must be knowledgeable of the Contract services and devices as configured for the State.

## Escolation to Second Level Support

Escalation to second level support shall be provided for trouble reports not addressed and corrected within a 24 hour time period.

#### PRIME CONTRACTOR

Contractor warrants that they are the prime Contractor for the business solicited in this Contract.

## Subcontractor Performance

The Contractor shall be responsible for the performance of any subcontractors that are used.

## Introduction of New Technology

Contractor shall provide notification to the State prior to technology updates requiring end user equipment replacement or modifications in methods of calling. Whenever such changes are made, the State may request sample equipment to verify that services operate within the parameters of the Contract, any such change shall be communicated to the end users a minimum of sixty (60) days in advance.

The presentation of any new service not currently in the Contract shall require the issuance of a Contract amendment after the service is accepted by the State.

#### **TELEPHONES AND EQUIPMENT**

Contractor shall provide a single end user device for each service end user, inclusive of Traditional Cellular Telephones, SmartPhones, and Data services. The Contractor shall also offer equipment for purchase at the discretion of the State. The Contractor must provide cellular service for compatible equipment that is currently owned, by the State. Services for all equipment shall include equipment programming, repair, installation and instructional assistance. All user equipment shall be retained as property of the State once delivered to end-users. Equipment may be substituted of any time after equipment review and acceptance by the state.

<u>Accessories</u>

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Contractor Initial Date

All telephones provided by the Contractor shall be complete and ready to use with the following attachments:

- 120 Vac battery charger/adaptor
- 12 Vdc battery adaptor/charger
- Belt clip holster or belt clip carrying case
- Universal headset
- Screen protectors for SmartPhones

## Hand Held Portable Telephones

Traditional Cellular Telephones shall be new or like new sets. Telephones shall allow use of each service feature proposed by the Contractor and incorporate hands free talk-back, corded earpiece, graphic display, internal call directory and other common phone features. One (1) base phone shall be provided at no charge per service government enduser, make and model per Contractor's sole discretion, with optional feature phones proposed for purchase.

ISP Access Data Equipment;

Contractor shall provide Internet access equipment inclusive of Sierra Wireless Aircards, Novatel Wireless Ovation or equipment with some performance and similar features, designed for use with laptop, mobile or stationary data equipment. Contractor must provide a full physical, operating and technical description of each device offered.

Contractor shall provide a full range of SmarlPhones offerring iOS. Android and Microsoft operating systems (though at this time the ONLY approved device is the iOS).

<u>Mochine-to-Machine</u>

Contractor shall provide services allowing wireless and wired systems; such as vehicle tracking, game cameras, etc. Any lines utilized under this plan shall be a separate account from any other voice or data plan.

Bluetooth Equipment

Contractor shall offer devices and accessories compatible with Bluetooth, hands-free, equipment. Hands-free equipment shall be offered at a minimum discount, listed in Exhibit B for the entire term of any the Contract.

## Existing Equipment

Equipment currently owned by the State, when compatible, shall be serviced by the Contractor. Services shall include equipment programming, repair as available from the Contractor, removal and installation of equipment in State vehicles, and operational instructional assistance.

Equipment Maintenance and Warranty

The Contractor shall have at their disposal installation and support technicians to provide support services for all equipment supplied by the Contractor. All equipment shall remain fully functional throughout the duration of the Contract. Any equipment purchased by the State shall be provided with a three (3) year warranty, resulting in free of charge repair or replacement of any device that becomes faulty. Replacement of such devices may be with a certified like new device. Replacement shall be provided within three (3) State business days of report. It will be acceptable through the course of the Contract to substitute alternate equipment as manufacturers discontinue products and introduce new equipment. Acceptance of such equipment shall be at the discretion of the State.

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Contractor Initials \_\_\_\_\_\_ Date\_\_\_\_\_5'3/-16 As an alternative, the Contractor may propose one year equipment warranty with equipment replacement available for each year of the Contract, resulting in complete equipment coverage for the entire duration of the Contract.

If there are no available appropriated funds for more than thirty (30) days, the Contractor may terminate this Agreement with thirty (30) days prior written notice to the State. To the extent that Contractor terminates, the Agreement pursuant to this Section, the State agrees that any handset or equipment provided under the Agreement in the previous six (6) months will be returned to Contractor. The State remains responsible for any charges incurred for the products and services delivered that are not funded, including charges for products and services ordered before funds are committed and/or to the extent that funding is not approved.

- Quality of Equipment
   All equipment provided shall be new or of factory refurbished like new quality. The State
   retains the right to reject any equipment which does not provide a showroom appearance
   and equivalent operation.
- Insurance The Contractor may propose equipment insurance providing replacement of lost, stolen or damaged telephones. Insurance shall be at the option of the subscriber and not a requirement of the Contractor.
- Security The Contractor shall maintain network security at all times, disallowing network facility access by unauthorized users. When fraudulent use is detected, the Contractor shall contact the State and discontinue service for a designated telephone number if directed by the State.

#### NATIONAL SERVICE COMPATIBILITY

The service shall be interactive with other vendor services allowing functionality throughout most areas of the United States.

## INTERNATIONAL SERVICE COMPATIBILITY

Contractor may offer international services allowing the use of multi-band telephones (or single band phones) that operate under GSM (Global Special Mobile) or alternate technologies used in Europe or other areas of the world. International Services shall be ordered by the end user on an as needed basis.

#### E911 AND FCC SERVICE COMPATIBILITY

Contractor services and equipment must meet all FCC, State E911 and Federal E911 mandates.

#### SERVICE FEATURES

The Contractor shall offer service features as defined below. All offered features are defined and priced in Exhibit B Balance of Product Line.

#### Coll Forwarding

Forwarding of calls to alternate lines and/or voice mail. Transfer may be invoked either if calls are unanswered after a designated number of rings or if line is busy.

Voice Mail

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Contractor Initials

An onswering system allowing calls to forward to an automated message center for call message recording and playback.

#### Text Messaging

Users shall have the ability to send and receive text messages using telephones.

Caller.ID;

Display of originating caller telephone number.

The State shall require correction of defective work or damages to any part of a building or its appurtenances when caused by the Contractor's employees, equipment or supplies. Within 30 days of receipt of written notification from the State, the Contractor shall replace in satisfactory condition within a reasonable period of time as mutually agreed upon by both parties; all defective work and damages to any part of a building or its appurtenances rendered thereby when caused by the acts or omissions of Contractor's employees, equipment or supplies in the performance of work under this contract. Upon failure of the Contractor to proceed promptly with the necessary corrections as mutually agreed, the State may withhold any amount necessary to correct all defective work or damages from payments to the Contractor.

The Contractor or their personnel shall not represent themselves as employees or agents of the State.

While on State property, employees shall be subject to the control of the State, but under no circumstances shall such persons be deemed to be employees of the State.

All personnel shall observe all regulations or special restrictions in effect at the State Agency.

#### 5, TERMINATION

The State of New Hampshire has the right to terminate the contract at any time by giving the Contractor thirty (30) days advance written notice with no termination liability.

## 6. OBLIGATIONS AND LIABILITY OF THE CONTRACTOR

The Contractor shall provide wireless cellular telephone and data services strictly pursuant to, and in conformity with, the specifications described in State RF8 #1812-16, as described herein, and under the terms of this Contract.

The Contractor shall agree to hold the State of NH harmless from liability arising out of injuries or damage caused while performing this work arising out of (or which may be claimed to arise out of) the acts or omissions of the Contractor. The Contractor shall agree that any damage to building(s), materials, equipment or other property during the performance of the service shall be repaired at its own expense, to the State's salisfaction.

## 7. DEBARMENT, SUSPENSION, INELIGIBILITY AND VOLUNTARY EXCLUSION LOWER TIER COVERED TRANSACTIONS

The Contractor certifies, by signature of this contract; that neither it nor its principals is presently debarred, suspended, proposed for debarrent, declared ineligible, or voluntarily excluded from participation in this transaction by any Federal Department or Agency.

#### 8. INSURANCE

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## Certificate of insurance amounts must be met and maintained throughout the term of the contract and any extensions as per the P-37, section 14.

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## EXHIBIT B PAYMENT TERMS

## 1. CONTRACT PRICE

The Contractor hereby agrees to provide wireless cellular telephone and data services in complete compliance with the terms and conditions specified in Exhibit A for an amount up to and not to exceed a price of <u>\$2,500,000,00</u>; this figure shall not be considered a guaranteed or minimum figure; however it shall be considered a maximum figure from the effective date of through the expiration date set as March 31, 2019.

Pricing does not include federal, state, local or foreign tax, fees, assessments or other charges (collectively "taxes"); which must be billed based on the jurisdiction in which the subscriber's cellular number is set up and located. Taxes and other fees vary by state and local areas and are subject to change without notice.

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## 2. PRICING STRUCTURE

## Basic Volce - No Text or Data

100		· . ]
Voice	200 Voice	Unlimited
Minute	Minute	Minute
Plan	Plan	Plan
\$24.00	\$27.99	\$5,4.99

## Basic Voice - Including Text and Data

100		·
Voice	200 Voice	Unlimiteð
Minute	Minute	Minute
Plan .	Plan	Plan
\$24.00	\$27.99	\$54.99

## Smart Phone with PDA

400		
Voice		Unlimited
Minute	600 Voice	Voice
Share	Minute	Minute 📜
Plan +	Share Plan	Plan +
5GB	+ 5GB	SGB
.Data	Data	Data
\$50.99	\$64.99	\$85.00

ISP ACCESS DA	TA SERVICE CO	STS	 	
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	2G8 Pooled	Pooled
4	Tablets	
		· · · ·
PLAN COST PER DEVICE	\$29.99	\$34.99
	N/A	N/A
		· ·
	N/A	N/A
DUT GOING US MINUTES	N/A	N/A 💛
	N/A	N/A
COST PER TEXT MESSAGE	N/A	N/A

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# Machine-to-Machine

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	TMB .	25MB	150MB
connectivity – Fleet vehicle tracking, wireless			
sensors, game cameras, etc.	· .		:
Overage rate per Megabyte	\$1.00	\$1.00	: \$1.00
		· · · ·	
Cost/month	\$5:00	\$10.00	\$18.00

# Telephone And Equipment Costs 🔾

ITEM	CATEGORY	MANUFACTURER		ONE TIME COST PER ITEM
Traditional Cellular Telephone		Kyocero	Dura XV Plus	No Charge*
Mobile or Stationary Data Access	MS	MIFI`6620	Mobile Hotspot	No Charge*
USB Wireless Broadband Card	MS	MIFI 620L	-⊎SB Modém	No Charge*
Smart Phone	SP	Apple	iPhone 55 16GB	No Charge*
Smart Phone Mobile Antivirus and Mobile anti-Malware Protection	SP	N/A	N/A	N/A

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Contractor Initials \_\_\_\_\_\_ Date \_\_\_\_\_

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120 Vac Battery Adaptor	TCT//SP_	As provided by manufacturer equipment manufacturer	As provided by manufacturer equipment manufacturer	No Charge
12 Vdc battery adaptor/charger	TCT/SP	As provided by manufacturer equipment manufacturer	As provided by monufacturer equipment manufacturer	No Charge
Belt clip holster or belt clip carrying case		As provided by manufacturer equipment manufacturer	As provided by manufacturer equipment manufacturer	No Charge
Earpiece (ear-bud)	. TCT/SP	As provided by manufacturer equipment 1 manufacturer	As provided by manufacturer equipment manufacturer	No Charge
Screen protector for Smartphone	SP	As provided by manufacturer equipment; manufacturer	As provided by manufacturer equipment manufacturer	No Charge

Percentage discount off of MSRP for Bluetooth equipment: 25% on all eligible devices.

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## Balance of Product Line

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ITEM	CATEGORY	DESCRIPTION	COST	· · · · · · · · · · · · · · · · · · ·
		No Minute	\$11,99 -	
Nationwide Flat Rate Plan for SONH		Plan	\$.25/min	
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<u>.</u>		Share, Voice	msgs per	\$0.02 /
Nationwide Add-A-Line Plan for SONH		Plan	<u>mö.</u>	Receive
			\$27.99/m	\$0.25/Minut
			onth, 200	e <sup>-</sup> \$0,10
		:	text/pix	send /
Nationwide Plan for SONH 200 Minute Voice		Share Voice	msgs per	\$0.02 /
Calling Plan Pooled	ICT	Plan i	:mo.	Receive
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Nationwide Plan for SONH 400 Minute Voice		Non-Shore	msgs per	\$0.02 /
Calling Plan Non-Pooled		<u>Voice</u> Plan	mo.	Receive
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Nationwide Plan for SONH 400 Minute Voice	1	Share Voice	text/pix	send /
Calling Plan Pooled		Plan	msgs per	\$0.02 /

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Nationwide Plan for SONH 400 Minute Voice		• •	Non-Share	Minute -	\$10 per GB
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Nationwide Plan for SONH 1000 Minute Voice	J	Share Voice	\$0:25 / Minuté	Receive
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& 4G Data Share Plan with Mobile Hotspot	SP		Mobile	\$10 per GB
Public Sector Mobile Broadband Share Plans		Voice Plan	Hotspot	Dato
Government Subscribers Only 5GB	1 MOD	600	\$39.99/m	
Public Sector Mobile Broadband Share Plans	MSD	5G8	onth .	\$8 per GB
Government Subscribers Only 10GB		1,000	\$59.99/m	
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Public Sector Mobile Broadband Share Plans	MSD	20GB	<u>\$99.99/m</u>	\$8 per GB

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Government Subscribers Only 20GB	•		onth :	<u></u>
Mobile Broadband Machine-To-Machine	· · · · · · · · · · · · · · ·		\$5.00/mo	.\$1/MB
Share Plans- Low Usage	MSD	1 MB	nth'	Overage
Mobile Broadband Machine-To-Machine	· · · · ·		\$7.00/mo	\$1/MB
Share Plans- Low Usage	MSD	5 MB	nth	Overage
Mobile Broadband Machine-To-Machine			\$10.00/m	\$1/MB
Share Plans- Low Usage	MSD	25 MB	onth	Overage
Mobile Broadband, Machine-To-Machine			\$15.00/m	\$1/MB
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Mobile Broadband Machine-To-Machine		· · · · · · · · · · · · · · · · · · ·	*\$18.00/m	\$1/MB
Share Plans- Low Usage	MSD	150-MB	onth	Overage
Mobile Broadband Machine-To-Machine			\$20.00/m	\$1/MB
Share Plans- High Usage	MSD	250MB	onth	Overage
Mobile Broadband Machine-To-Machine			\$25.00/m	\$1/MB
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International Options: 140+ Countries Data /		Minutes /100	\$33.20/m	age
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International Options: 140+ Countries Data / Voice / Messages	SP	250MB/ 250 Minutes/ 250 Messages	\$70.55/m	- \$25/100MB Overage, \$0.25/Minut e Overage, \$0.25/Mess age Overage
International Options: 140+ Countries Data Only	, SP	100MB	\$20.75/m onth	\$25/100MB
International Options: 140+ Countries Data Only	SP	250MB	\$41,50/m i-onth	\$25/100MB

#### 3. INVOICE

#### INVOICING REQUIREMENTS

Invoices are required throughout the duration of the Contract as denoted below.

Invoicing Services

Invoicing Services shall consist of the costing of all Contractor provided services. Contractor shall detail all charges and provide extended definitions of itemized charges. Bulked charges shall be rejected by the State. A separate invoice shall be available for each telephone subscribed to each State office. The State may require that multiple telephones be billed on a single account. In such cases, the Contractor shall place charges on a single master bill.

Invoices shall be submitted on a monthly basis, inclusive of the first bill cycle day of the month to the last bill cycle day of the month in which the services have been performed. Charges will be pro-rated by the numbers of days in service when partial month services occur.

Invoice Details

All monthly reports and invoices shall be itemized including details for every billable item, inclusive of basic monthly charges, minutes of use, excess minutes of use, coll detail inclusive of city/town location and telephone number colled. All coll records must be listed in sequential order by date of call.

Invoice Corrections

The Contractor shall provide within sixty (60) working days, any corrective data requested by the State. This shall include replacement reports, corrective information on balances and credits and any other change of service information required for bill back to agencies by the State.

Invoice Delivery Timefrome

Invoices shall be delivered on or prior to 25 days subsequent to the monthly bill cycle. The State shall not be held liable for service performed without the receipt of property filed invoices, reports and supporting information. Invoices shall be forwarded directly to State users, and may be forwarded as a group to same addresses when directed by the State.

<u>Account Balances</u>
 The Contractor shall maintain all records of payments, credits and balances.

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**Contractor Initials** 

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- Accuracy of Invoices Contractor shall be responsible to justify all charges to the State. Invoices must be reviewed for accuracy prior to delivery to the State. All billing information provided to the State must reflect same information: Paper invoices and electronic reports must reflect same call detail, record count, call and service cost. Conflicts between support data and paper billing shall be considered incomplete billing and payment held until proper support information provided by the Contractor.
- <u>Paper</u>

Invoices must be provided on paper. It is preferable that invoices also be available electronically, delivered by e-mail, or downloadable from an Internet web site.

For State agencies who participale in the Procurement Card program the Contractor shall be paid by Procurement Card when invoice is received.

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The invoice shall be sent to the address of the using agency under agreement.

4. PAYMENT

Payments shall be made via Procurement Card by State agencies who participate in the Procurement Card program.

## EXHIBIT C SPECIAL PROVISIONS

1. Delete Section 14 in its entirety and substitute the following:

"14.1 The Contractor shall, at its sole expense, obtain and maintain in force, and, the following insurance: 14.1.1 Commercial general liability insurance against claims of bodily injury, (including

death and property damage, with a combined single limit in amounts of \$1,000,000each and general aggregate ; and

14.1.2 special cause of loss coverage form covering all property subject to subparagraph 9.2 herein, in an amount not less than 80% of the whole replacement value of the property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed authorized or permitted to do business in the State of New Hampshire.

14.3 The Contractor shall furnish to the Contracting Officer, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than thirty (30) days after to the expiration date of each of the insurance policies. The certificate(s) of insurance and any renewals thereof shall be attached and will be provided within five(5) days of execution of agreement. Any subcontractor or assignee must obtain and maintain substantially the same insurance with substantially the same limits as the Contractor."

2. Delete Section 15 in its entirety and substitute the following: "16. WORKERS' COMPENSATION.

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15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("Workers' Compensation"). 15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. Contractor shall furnish the Contracting Officer, or his or her successor, proof of Workers' Compensation in compliance with the statutory requirements of the State of New Hampshire and Employer's Liability in the amount of \$1,000,000 each accident/disease/policy limit. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which

might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement."

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Contractor Initial Date

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## CELLCO PARTNERSHIP D/B/A VERIZON WIRELESS

## ASSISTANT SECRETARY'S CERTIFICATE

I, Karen M. Shipman, do hereby certify that I am a duly elected, qualified and acting Assistant Secretary of Cellco Partnership, a Delaware general partnership, and as such I am authorized to execute this certificate. In such capacity, I further certify that:

Todd Loccisano is duly appointed, qualified and acting under delegated authority, to sign on behalf of Cellco Partnership d/b/a Verizon Wireless as Executive Director – Contract Management.

Dated: May 31, 2016

Karen M. Shipman

Assistant Secretary

22955467

# State of New Hampshire Bepartment of State

## CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire do hereby certify that CELLCO PARTNERSHIP is a(n) Delaware Partnership registered to transact business in New Hampshire on September 12, 1995. I further certify that it is in good standing as far as this office is concerned, having paid the fees required by law.



In TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 6<sup>th</sup> day of May, A.D. 2016

William M. Gardner Secretary of State

# State of New Hampshire Bepartment of State

RENEWAL CERTIFICATE OF REGISTERED TRADE NAME

Verizon Wireless

This is to certify that CELLCO PARTNERSHIP, reregistered in this office as doing business under the Trade Name Verizon Wireless, at 180 Washington Valley Rd, Bedminster, NJ 07921 on December 15, 2015.

The nature of business is Retail store location selling cellular telephone products and services.

Expiration Date: December 15, 2020

Business ID#: 548934



IN TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 15th day of July, 2015 A.D.

The Sid

William M. Gardner Secretary of State

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