



Lori A. Shabinette
Commissioner

Lori A. Weaver
Deputy Commissioner

STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF THE COMMISSIONER

129 PLEASANT STREET, CONCORD, NH 03301-3857
603-271-9200 1-800-852-3345 Ext. 9200
Fax: 603-271-4912 TDD Access: 1-800-735-2964 www.dhhs.nh.gov

J Mac

June 16, 2022

His Excellency, Governor Christopher T. Sununu
and the Honorable Executive Council
State House
Concord, NH 03301

REQUESTED ACTION

Pursuant to RSA 94:6, the Department of Administrative Services respectfully requests to place Olivia May at Step 6 for the position of Director of Medicaid Enterprise Development, Position #9U401, unclassified salary grade GG, earning \$105,482.00, effective upon Governor and Council approval. 50% General Funds and 50% Federal Funds.

EXPLANATION

The Director of Medicaid Enterprise Development position provides planning, policy, and operational support to the Division of Medicaid across a number of DHHS programs and functions, including supporting implementation of managed care contracts, Medicaid program financing, Medicaid fiscal accountability and transparency, state plan amendment and waiver development and implementation, Medicaid Management Information System coordination with DHHS programs and other duties that may be assigned from time to time by the Medicaid Director. The position reports directly to the Medicaid Director and has direct reports within the leadership of the Division of Medicaid Services, and supports other DHHS senior leadership positions in pursuing integration efforts between Medicaid and other departmental programs and services, as well as supporting coordination with key departmental functions such as program integrity and other state agencies the interface with Medicaid programming.

Ms. May possess a Masters of Public Health, and Health Policy from Harvard T.H. Chan School of Public Health, Boston, Massachusetts. She has most recently worked for the American Institutes for Research, Boston, Massachusetts as a Researcher/Consultant in the Payer Innovation, In that role she lead several operational and new policy initiatives for the federal Health and Human Services Center for Consumer Information and Insurance Oversight. In addition, she worked) as Manager for Tufts Health Plan Watertown, Massachusetts for the Transformation and Support Division of the MassHealth Program (the Massachusetts's Medicaid program).

Based on her educational background, experience and demonstrated skills Ms. May is exceptionally well qualified to direct and implement strategies for the operations and development of the Division of Medicaid Services, its integration with the entirety of DHHS programs and services, and Medicaid liaison with other state agencies that intersect with Medicaid.

His Excellency, Governor Christopher T. Sununu

June 16, 2022

Page 2 of 2

In addition to Ms. May's education and experience, the hiring landscape supports appointment at Step 6. I respectfully request that Ms. May be placed in the Director of Medicaid Enterprise Development position, unclassified salary grade GG, at step 6 with an effective start date of August 1, 2022.

Sincerely,



Lori A. Shibinette
Commissioner

Enclosure

Olivia May

Education

- Harvard T.H. Chan School of Public Health, Boston, MA** December 2018
Master of Public Health, Health Policy, Teaching Assistant for Economic Analysis
- Wesleyan University, Middletown, CT** May 2014
Bachelor of Arts, Science in Society Program, Certificate in Writing

Experience

- American Institutes for Research (formerly IMPAQ), Boston, MA** Jan 2022-Present
Researcher/Consultant in the Payer Innovation, Transformation and Support Division
Senior Research Analyst October 2020-Jan 2022
- I lead several operational and new policy initiatives for the Center for Consumer Information and Insurance Oversight: interoperability and patient access APIs, network adequacy, and continuity of care under the No Surprises Act are my primary projects. I lead internal teams as well as manage external vendors to provide policy recommendations, regulatory support, implementation planning, and operational execution of insurer education and oversight.
 - I have a business development role that includes proposal writing and project management for Medicaid opportunities and CMS alternative payment model implementation contracts.
 - I lead external stakeholder engagement on new policy topics with state divisions of insurance, insurance exchanges, major health insurance companies and associations, provider associations, and consumer advocacy groups.
 - I serve as an operational lead for agile implementation efforts supporting qualified health plan certification and compliance.
- Tufts Health Plan, Watertown, MA** Jan 2019-Oct 2020
MassHealth Program Manager (Product Department)
- Leadership and end-to-end oversight of business processes, policy implementation, and strategic initiatives for MassHealth (Medicaid/CHIP) Products (one MCO plan and four ACO partnership plans.)
 - Led internal process improvements and new IT implementation including: data vendor procurement, Medicaid business owner for enterprise claims processing system migration, cross-organizational financial data reconciliation effort, and provider data governance.
 - Primary liaison to Massachusetts Executive Office of Health and Human Services as well as other key state agencies; implemented state contract and monitored financial performance of MassHealth accountable care products.
 - Management of program specialist position and multiple interns.
- UnitedHealth Group, Phoenix, AZ** Summer 2018
Strategic Initiatives Summer Associate, Clinical Medical Economics Team
- Performed data analysis for initiative on foster care and generated white paper on population risk stratification methods.
- National Partnership for Women & Families, Washington, DC** Nov 2015-Sept 2017
Health Project Coordinator
- Facilitated technical expert panels and working groups on quality measures for CMS Hospital Compare program.
- Pulmonary Hypertension Association, Silver Spring, MD** Sept 2014-Oct 2015
Patient & Caregiver Services Program Associate
- Led psychosocial support programs and engaged patients and caregivers in federal advocacy initiatives. Built expertise in rare disease community advocacy and impacts of orphan drug, pharmacy benefit coverage, and other pertinent policies.