

STATE OF NEW HAMPSHIRE DEPARTMENT OF BUSINESS AND ECONOMIC AFFAIRS DIVISION OF ECONOMIC DEVELOPMENT

172 Pembroke Road, Concord, New Hampshire 03301 TEL: 603-271-2341 Website: <u>www.nheconomy.com</u>

TAYLOR CASWELL Commissioner

WILDOLFO ARVELO Director

August 3, 2018

His Excellency, Governor Christopher T. Sununu and the Honorable Executive Council State House Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Business and Economic Affairs, Division of Economic Development to accept and expend an additional \$11,389 from the United States Department of Defense to offset the cost of an unbudgeted dues increase, purchase of an interactive display/monitor for the BEA conference room, and purchase of two Microsoft Surface Pro computers businesses effective upon Governor and Executive Council approval through June 30, 2019. **100% Federal Funds**

	03-2	22-22-220510-	14500000	-					
PROCUREMENT & GOVT CONTRACTS									
Class	Description Account Curr		FY 2019 Current Budget	Requested Action	FY 2019 Revised Budget				
Revenue			· · · · · · · · · · · · · · · · · · ·	<u>-</u>					
00S	General Funds		(123,090)		(125,616)				
000	Federal Funds	404760	(251,817)	(11,389)	(263,206)				
		Totals	(\$374,907)	(\$11,389)	(\$386,296)				
Expense									
010	Personal Services - Permanent	500100	194,514		194,514				
020	Current Expenses	500200	5,300	547	5,847				
.026	Organizational Dues	500251	2,000	556	2,556				
027	Transfers to DoIT	582703	11,291		11,291				
030	Equipment	500311	0	10,286	10,286				
039	Telecommunications	500188	3,200		3,200				
040	Indirect Costs	500800	24,000		24,000				
041	Audit Fund Set Aside	500801	295		295				
060	Benefits	500612	112,307		112,307				
070	In State Travel Reimbursement	500704	4,000		4,000				
080	Out of State Travel	500713	18,000		18,000				
		Totals	\$374,907	\$11,389	\$386,296				

EXPLANATION

The New Hampshire Procurement Technical Assistance Center (NH PTAC) is a cooperative agreement program between the Division of Economic Development and the US Department of Defense, Defense Logistics Agency (DLA). NH PTAC provides technical assistance to New Hampshire companies (clients) with the complexities of government (federal, state and local) contracting. In Federal Fiscal Year 2017, federal contracts and subcontracts in New Hampshire were valued at \$2.65 billion dollars.

DLA has provided NH PTAC with \$11,389.00 more than originally anticipated in the FY'19 budget. These additional funds, under the existing sequence of annual grants, are intended to provide additional IT equipment.

Portable Computers – DLA specifically approved purchase of two (2) Microsoft Surface Pro portable computers, with docking stations and associated operating software (\$5036). These will be assigned to our two Procurement Counselors, and will enable them to have virtually all of their counseling information resources accessible for use while at client sites and at outreach events.

Interactive Display – In the light of BEA's plan to relocate in September 2018 DLA approved funding a large touchscreen monitor (\$5250), which will replace the training room audiovisual equipment that we have used at 172 Pembroke Rd, which will remain with DNCR. (Note that this is classified as equipment, although under federal guidelines it is a supply).

Organizational Dues - The timing and amount of dues assessed by our national organization, the Association of Procurement Technical Assistance Centers (APTAC), has changed since the FY'19 operating budget was enacted, resulting in budget unavailability to pay the full amount of annual dues in a timely manner, despite the availability of Federal funds.

Class -	Description	Purpose	
020	Current Expense	\$ 547.00	To cover mounting brackets, installation cost
026	Organizational Dues	556.00	To cover increase in annual dues
030	Equipment*	10,286.00	Purchase & install interactive display for conference room and 2 Surface Pro computers & software
		11,389.00	

The following additional appropriations are being requested for Fiscal Year 2019:

In the event that Federal Funds are no longer available, General Funds will not be requested to support these expenditures.

Respectfully submitted,

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Wildolfo Aryelo Director

Concurred Taylor Caswel Commissioner

MODIFICATION OF COST SHARING	G COOPERATIVE	AGREEME	IENT PAGE 1 OF 1				
1. AGREEMENT NO	SP4800-18-	2. MODIFICATION NO	P00002				
3. ISSUED BY	DoDAAC	SP4800	4. ADMINISTERED BY	DoDAAC S2206A			
Defense Logistics Agency	-		DCMA Boston				
Office of Small Business Programs		Boston Regional Office					
8725 John J. Kingman Road, Suite	1127		495 Summer Street				
Ft. Belvoir, VA 22060-6221			Boston, MA 02210-2138				
5. RECIPIENT DUNS 7875041	58 CAGE Code	013M1	6. ACCOUNTING AND APPROP	RIATION DATA			
New Hamphsire Department of Re	sources & Econ	omic	AA 9780100 5100 001 7000215 4100 S33189				
Development			7. DLA EBS PURCHASE ORDER NUMBER				
172 Pembroke Road			4541048598				
Concord, NH 03301							

8. DESCRIPTION OF MODIFICATION

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1. The following *unilateral* modification is issued to increase the federal funds obligated from \$253,251.00 to \$263,206.00 incorporating the FY 2018 Supplemental Proposal dated 5/04/2018.

2. The Pay Office DoDAAC remains unchanged :

8a. Original B	udget		8b. Revised Budget	8b. Revised Budget			
Personnel:	-	\$252,933.00	Personnel:	\$252,933.00			
Fringe Benefits:		\$141,407.00	Fringe Benefits:	\$141,407.00			
Travel:		\$19,874.00	Travel:	\$19,874.00			
Equipment:		\$0.00	Equipment:	\$0.00			
Supplies:		\$4,968.00	Supplies:	\$14,018.00			
Contractual:							
Other:		\$41,789.00	Other:	\$41,789.00			
Indirect Costs:		\$45,532.00	Indirect Costs:	\$46,437.00			
TOTAL:		\$506,503.00	TOTAL:	\$516,458.00			
GOVERNMENT'S SHARE OF ORIGIN	AL BUDO	iET	GOVERNMENT'S SHARE OF ORIGIN				
\$253,251.00	or	50.00%	\$263,206.00 or	50.96%			
RECIPIENT'S SHARE OF ORIGINAL B	UDGET		RECIPIENT'S SHARE OF ORIGINAL B	UDGET			
\$253,252.00	or	50.00 %	\$253,252.00 or	49.04%			
8c. Original G	ioals		8d. Revised Goals (No Change)				
1. Number of New Clients		130	1. Number of New Clients	130			
2. Hours of Counseling Time		1152	2. Hours of Counseling Time	1152			
3. Number of Participated Events		36	3. Number of Participated Events	36			
Except as provided herein, all terms	and cond	litions of the coope	rative agreement remain unchanged and in	full force and effect.			
9. THE RECIPIENT	IS NOT	REQUIRED T	O SIGN AND RETURN THIS DOCUMENT TO	THE ISSUING OFFICE			
10a. SIGNATURE OF RECIPIENT			11a. UNITED STATES OF AMERICA (SIGNATUR	RE OF GRANTS OFFICER)			
				gned by ALIE.C.1049986110 8.06.12 15:10:36 -04'00'			
10b. NAME & TITLE OF SIGNER	;	LOc. DATE SIGNED	11b. NAME & EMAIL OF GRANTS OFFICER	11c. DATE SIGNED			
			Natalie C. Ross natalie.ross@dla.mil	06/12/2018			

Authority - Title 10, United States Code, Chapter 142

CFDA 12.002 - Procurement Technical Assistance For Business Firms

Recipients serve as a resource for information and training related to contracting opportunities with DoD, other Federal agencies, and State and local governments. This is not a research and development (R&D) program.

Sharp 70" Class Aquos Board Interactive Display System with Wireless

Connectivity B&H # SHPNL703WA · MFR # PN-L703WA

SHARP.

Authorized Dealer

Arrendum bester Frieden for Separa Barrelan Arrendum Barrelan A	BARA

Special Order 🥡

Expected availability: 7-14 business days Shipping Charges Apply

Reviews 0 🖉 Write a review 🕴 0 Questions, 0 Answers

① This item is noncancelable and nonreturnable.

You Pay:	\$5,250.00
עדא 1	
Add	to Cart
Add to	Wish List 🗸

Features

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- 70" Class (69-1/2" diagonal) Interactive Display System
- Built-In Wireless Presentation Capability
- Multi-User Up to 4 Simultaneous Users
- Brilliant High Definition (1920 x 1080) LED Display
- 10-Point Multi-Touch Screen
- 3-Year Limited Warranty
- Built-In 10W per Channel Stereo Audio System with Front Facing Speakers
- Engineered for 24/7 Use
- Enhanced Writing Surface with Improved Fingerprint and Scratch Resistance
- Touch Viewer Software provides Easy Manipulation of Multiple File Types**

Overview

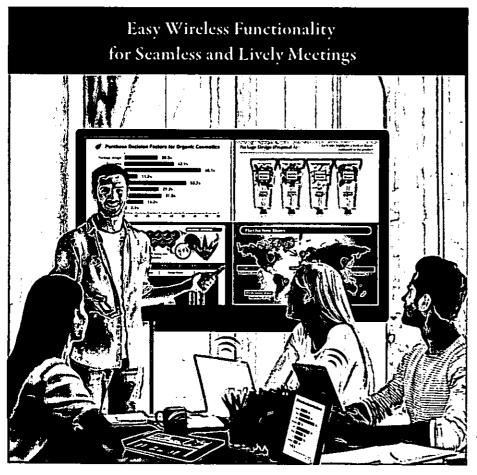
Sharp's AQUOS BOARD® PN-L703W is designed for smooth and effortless communication in a wide range of contexts. The PN-L703W includes built-in wireless connectivity that enables different devices to connect easily. Information from those devices can be displayed in a 2 x 2 split screen, allowing for highly productive interactions. Using SHARP Touch ViewerTM software, you can manipulate various file types in the same work area. The pen digitizer function, meanwhile, distinguishes between pen and finger input and supports natural and seamless operation. These and other superb AQUOS BOARD features are sure to boost creativity and participation levels in presentations and small-scale meetings, while fulfilling the growing demand for cable-free collaboration.

Unique Features of the PN-L703WA Interactive Display Include:

• Built-In Wireless Presentation Ability: Allows users to wirelessly present content on the AQUOS BOARD interactive display directly from their devices without the need to preload files or data.



PN-L703WA PN-L603WA AQUOS BOARD[®] Interactive Display Systems

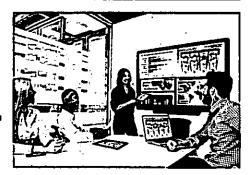




AQUOS BOARD'

The AQUOS BOARD[•] Interactive Display That Lets You Bring Your Own Device (BYOD) to Unleash Creativity

Sharp PN-L703WA/603WA toucheoreen LCD mo boast wireless connectivity, enabling a range of -tion I mult devices to connect to them, inform the 70" Class (09.5" diagonal) and 80" Class (00.5" disponal devices can be displayed in a 2 x 2 split ecreen, allowing for highly productive interactions. Using SHARP Touch Verwer^{te} software, you can manipulate various file types in the same work area. The peri digitizer function, meanwhile, distinguishes between pen and finger input and supports natural and mises operation. These and other superb AQUOS BOARD interactive display features are sure to boost creativity and participation levels in presentations and small-scale meetings, while fulfilling the growing ind for cable-free connection of BYO devices.



Flexible Communications with a Variety of Devices

Wireless Connectivity

Now there's no need to make with langled wires or conve adaptors when you want to share your ideas. The PN-L703WA/B03WA Interactive displays have a built-in whe controller that enables multiple devices—including Mac⁺ or Nedowe[®] computers, smartphones, and tablets—to com windowsky via dedicated connection epitware, blac and Windows its also have a handy option for quick, temporary conne clion: they can leurch the wholese connection achivers on the bundled token without pre-installing anything. Thanks to virview connectivity on the PN-L700WA4803WA interactive displays, meeting participants can enjoy BYOD irredom as well as speedy and active communications.

Note: Connectes adheses a developmento han ba App Same" estre dans (20) er Golgo Play" dans desputi" platterni, Addisent tenns may appja.

Window Connection System Requires .

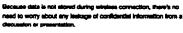
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-	21 28140	

2 x 2 Split-Screen Display

The PN-L703WA4803WA Interactive displays can connect we with multiple mobile devices and simultaneously display the onace contents of those devices in a 2 x 2 solt screen. Alternatively, any one of the individual acreans can be enlarged to full-acrean size. The acrean can be switched either from the AQUOS BOARD interactive display or from a connected device.







Overlay Function

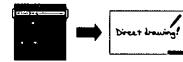
Enhanced Security

In overlay mode, you can write ennotations on a transparent screen tays the visible onscreen content. Text and graphics written thai o on the ACLUOS BOARD interactive display can be captured -- along with the contents on the screen- and seved as JPEQ files on a connected USB memory device or on a wireleasily connected Mac or Windows computer. The overlay function is a major boon when you nt to share meeting notes with participants and others. and the survey strength is a



Direct Drawing Function

The PN-L702NA/822NA interactive decime, can be culcidy selected to enable use of Direct Drawing, a user-intensity function that's just Bus using a whileboard. Even for first-time users, this simple write-and-erase function is easy and intuitive to operate. Screen captures can be airved as JPEG likes on a USB memory device.



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Flexible, Natural Work Environment

Revolutionize Discussions with SHARP Touch Viewer Software

SHAPP Touch Viewer software is a louch-opera ted oneo in uber interface that late you easily view, manipulate, and write annotations on different types of Nes, including Microsoft* Office applications, videos, and Web pages. Being able to organize a variety of the types in one work area allows you to have more active discussions.

View verticus types of files in one work area

Version benefative types of neuron to start when it will be appendix of the Weight and when the filler - including bilineared (Clifford Res, FCPs, the bages, and Weight and when the magnetiles applications, and you can share at the attents. The most is appendix applications, and you can share at the attents then attention appendix in the same were seen. nat (dans ginger, then, familier, for, stational gastrer, and

Édit original data Cright Motant Office Resultate compilité application and adim). nd as "vhosts" can be easily opened with

Biore onecreen leyouts Concilven installe of "shares" can be shared for inter estrieved, as you can easily restart a discussion where you left all,

wife Touch Venue activate term the located CO-ACA

Pen Digitizer Functionality Boosts Communicative Potential

The PN-L703WA4803WA Interactive displays leakure a pen digitizer function that autom stically distinguishes persond linger input, allowing you to perform pen and louch operations without having to aveluch modes. The bundled louch pen employe a pressure sensor that bithinky rend writing style. The pen digitizer function is comparible with Microsoft Office' (Encel, Word, Powerfort and OneNote'), Adobe Photoshop', Bustration' and SHARP Touch Vewer software. hoot, Adobe alat iy ik Not as

Smooth Operation and Comfortable Writing

Simultaneous Writing for Up to 4 People

The PN-L703WAVE03WA Interactive disclose let you capture ideas at int of creation. Recognizing up to 10 touch points, they the m allow up to four people to write at the same time with a finger or touch pen.

User-Friendly SHARP Pen Software Interface

The ensy-to-leunch SHARP Pen Software user interface incorporate a menu comprising enterity arranged icons that provide easy access to pen settings and functions. Settings such as color and line thickness can be established for each touch pen. The menus for each pen can be displayed in a floating format that allows them to be id to any convenient location on the screen.



Touch-operated onscreen menu

Pressing the Touch Menu Judian on the PN-L702WA/802WA interactive displays instantly displays an onecrean menu that lats you easily switch input sources, change volume level, or turn the touchearsen function on and of without using a remote controller.

Handwriting Recognition

A hendwriting recognition" function converts exercised onecreen hendwriting into standard text. This convenient function allows you to utilize checitien content to make next and legible minutes of your meetings.

Tarte all impages appealed in Diffe for Informations to the Diff for Malance manual in antipated interaction

Minimize glare and fingerprints

Protecting the ecreen is an anti-giare film that works to help recluce glare and reflections and minimize imparprint soling on the glass.

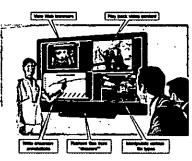
Front-mounted speakers

Two speakers (10 W + 10 W) are mounted low on the front of the LCD monitor to deliver clearer sound.

SHARP Display Connect

This software is especially effective for communications with large audiences. By allowing the AQUOS BOARD interactive display to share As onecrean content with up to 50 devices", and by enabling the exchange of Res between those devices, \$1440P Display Connect facilitates lively decuesions and papertees meetings in both business and educational settings.

* The surface of economicatio matter determs there are failed (2) and the economycrying Windows (2) bits Line Landow (2) Windows (2), bits and the economication of the surface and the sur



Software Summary

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Microsoft Office Standard 2016 - License - 11 PC - Select Plus - With - Single Language Microsoft - Pantik (021-410559) Contract Name: Computer Software Contract 112 8002065	0	<u>52251100)</u>
Microsoft Exchange Server 2016 Standard (CAL - Ucenso - 1) Covice (CAL - Sciect) Sciect Plvis - With - Sincle Ucenevere Microsoft - Part# 3314044533 (Contract # 8002065) Noter D = Vice (CAL)	0	<u>\$22100</u>)
Microsofi Windows Server-Utenses & software assurance-11 devices (244-Select) Select Phys-Sinde Ucencuare Microsoft-Partis Ritshoff29 Contract Namer Computer Software Contract #28002035	1	° \$33100)
McAleo Complete Data Protection = Uteanse & 11 Year Cold Business Streaction = Uteanse & 11 Year Cold Business Streaction = 11 node or 11 Well center (cliente = elitic test Plus, Accordate = level (A)((11)+25)) = (McAleo = Paritik Cold Cold = AAAA) (McAleo = Paritik Cold Cold = AAAA) (Contract Name; Computer Software) (Contract Name; Computer Software)		<u>\$3300</u>
Software Total per PC:		\$ 356.00
For 2 PC:		\$ 712.00
2 ea Laptop bags @ \$60.00		\$120.00



Pricing Proposal Quotation #: 15724623 Created On: 7/31/2018 Valid Until: 8/31/2018

NH DEPT OF INFO TECHNOLOGY

Inside Account Manager

27 H ATT CON Unit Pho Fax:	NNIFER JACK IAZEN DRIVE N: BUSINESS OFFICE NCORD, NH 03301 ied States ne: 6032714975 : iii: jennifer.jack@das.nh.gov	Sarah Goossens 290 Davidson Ave Somerset, NJ 08873 Phone: 732-652-6404 Fax: 732-652-3004 Email: sarah_goossens@shi.com			
All P	rices are in US Dollar (USD) Product	Qty	Your Price	Total	
1	McAfee Complete Data Protection - License + 1 Year Gold Business Support - 1 node or 1 VDI server/clients - GHE - Protect Plus, Associate - level A (11-25) - English McAfee - Part#: CDBCDE-AA-AI Contract Name: Computer Software Contract #: 8002065 Note: Qty 11 Per Transaction Minimum	11	\$38.00	\$418.00	
2	Microsoft Office Professional Plus 2016 Sngl Microsoft Volume License 1 License Microsoft - Part#: 79P-05582 Contract Name: Computer Software Contract #: 8002065 Note: 2016 LICENSE	1	\$330.00	\$330.00	
3	Microsoft Office Standard 2016 - License - 1 PC - Select Plus - Win - Single Language Microsoft - Part#: 021-10559 Contract Name: Computer Software Contract #: 8002065	1	\$241.00	\$241.00	
4	Microsoft Project Standard 2016 - License - 1 PC - Select, Select Plus - Win - Single Language Microsoft - Part#: 076-05702 Contract Name: Computer Software Contract #: 8002065 Note: 2016 LICENSE	1	\$365.00	\$365.00	
5	Microsoft Exchange Server 2016 Standard CAL - License - 1 device CAL - Select, Select Plus - Win - Single Language Microsoft - Part#: 381-04438 Contract Name: Computer Software Contract #: 8002065 Note: DEVICE CAL	1	\$44.00	\$44.00	
6	Microsoft Exchange Server 2016 Standard CAL - License - 1 user CAL - Select Plus Microsoft - Part#: 381-04439 Contract Name: Computer Software	. 1	\$57.00	\$57.00	

7	Plus	1	\$35.00	\$35.00
	Microsoft - Part#: PGI-00741 Contract Name: Computer Software Contract #: 8002065			
	Note: *Standard CAL a required prerequisite. Enterprise CAL adds additional features on top of the Standard CAL			
8	CutePDF Professional Acro Software - Part#: C201	1	\$40.00	\$40.00
	Contract Name: Computer Software Contract #: 8002065			
9	Microsoft Visio Standard 2016 - License - 1 PC - Select, Select Plus - Win - Single Language	1	\$162.00	\$162.00
	Microsoft - Part#: D86-05738			
	Contract Name: Computer Software Contract #: 8002065			
10	Microsoft Visio Professional 2016 - License - 1 PC - Select, Select Plus - Win - Single Language	1	\$312.00	\$312.00
	Microsoft - Part#: D87-07312			
	Contract Name: Computer Software Contract #: 8002065			
11	Microsoft Windows Server - License & software assurance - 1 user CAL - Select, Select Plus - Single Language	1	\$44.00	\$44.00
	Microsoft - Part#: R18-00130			
	Contract Name: Computer Software Contract #: 8002065			
12	Microsoft Windows Server - License & software assurance - 1 device CAL - Select, Select Plus - Single Language	1	\$33.00	\$33.00
	Microsoft - Part#: R18-00129 Contract Name: Computer Software			
	Contract #: 8002065			
13	BlackBerry Enterprise Mobility Suites - Collaboration Edition with Premium Support Good Technology - Part#: EMS.CB.SU.PM	1	\$81.00	\$81.00
	Contract Name: Computer Software			
	Contract #: 8002065 Coverage Term: 8/19/2018 – 8/18/2019			
	Note: 1 Year			
14	Polaris Office for BlackBerry User License Good Technology - Part#: ISV.PO.SU	1	\$11.00	\$11.00
	Contract Name: Computer Software			
	Contract #: 8002065			
	Coverage Тегт: 8/19/2018 – 8/18/2019 Note: 1 Year			
15	iAnnotate for BlackBerry User License Subscription Good Technology - Part#: ISV.IAN.SU	1	\$21.00	\$21.00
	Contract Name: Computer Software			
	Contract #: 8002065 Coverage Term: 8/19/2018 - 8/18/2019			
	Note: 1 Year			

Additional Comments

McAfee has a no returns policy.

Good Technology does not allow returns. The EULA for all of Good's products can be found at: www.good.com/legal

The Products offered under this proposal are resold in accordance with the <u>SHI Online Customer Resale Terms and Conditions</u>, unless a separate resale agreement exists between SHI and the Customer.

Red River

To: STATE OF NEW HAMPSHIRE JOANNE BARRY 25 CAPITAL STREET CONCORD, NH 03301 Ph: 603-271-3506 Email: Joanne.Barry@nh.gov Red River Solutions, LLC 21 Water Street Suite 500 CLAREMONT, NH 03743 Ph: 603-448-8880 Fax: 603-448-8844 www.redriver.com

Quote No: OP-0007457-3

Quote Date: 08/07/18 Customer PO: RFQ: Contract: Open Market

Quote Name: SONH- MS SURFACE PRO LTE

A	ccount Rep		Sales Support	Lead Time	Ship Via	F.O.B.	Terms
Ĩ	Amy Shambo		Helen Hewes	14			
amy.sha	amy.shambo@redriver.com		Helen.Hewes@redriver.com	Days ARO	UPS GROUND	FOB Destination	NET 30
6	03-504-3817		603-442-5580				
Line	ltem		Description		QTY	Price	Ext. Price
1	GWP-00001		ROSOFT RFACE PRO LTE 256G I5 8G NO PI	EN	1	\$1,485.00	\$1,485.00
2	EYV-00001		ROSOFT RFACE PEN CHARCOAL BLACK .		1	\$82.00	\$82.00
3	FMN-00001		ROSOFT RFACE PRO KEYBOARD/COVER C CK	CASE -	1	\$106.00	\$106.00
4	PF3-00005	_	ROSOFT RFACE DOCKING STATION.FOR P	RO4/PRO3	1	\$163.00	\$163.00
5	A9W-00005	SUR	ROSOFT FFACE PRO EXT WARR - 2 YEAR - CIDENTAL DAMAGE		1	\$326.00	\$326.00
		тна		/ 1			
		-	CHARGE FOR DOMESTIC GROUN PPING OR HANDLING	٩D			
						TOT	AL: \$2,162.00

*** Attention Contracting *** Domestic Orders placed against this quote may be subject to state sales tax unless your organization's tax exemption certificate for the appropriate state(s) is included in your order.

This quote is provided IAW FAR Part 13, 14, or 15.

This quote is valid for 30 days unless otherwise noted within this quote.

REMIT TO: Red River Technology LLC PO Box 780924 Philadelphia, PA 19178-0924 We welcome your feedback. Please complete our Customer Survey: <u>http://www.redriver.com/customer-surve</u>y

Red River

Quote No: OP-0007457-3

Terms and Conditions

Thank you for choosing to work with Red River Solutions, LLC (Red River).

Quotations are considered all or nothing unless otherwise specified. Please contact us if you have a quotation you would like to procure a portion of.

This quote is intended for the use of the person to whom it is addressed and contains information that is privileged and confidential and may be protected from disclosure under applicable law. If you are not the intended recipient, your use of this message for any purpose is strictly prohibited. If you have received this quote in error, please notify the sender so that we may correct our records.

By soliciting and accepting this quote, the intended recipient of this quote agrees not to disclose its content to any third party, including without limitation any other vendors, and agrees not to use this quote for any purpose other than determining whether to purchase the quoted goods or services from Red River. You agree that Red River shall be entitled to enjoin any violation of this obligation and shall be entitled to whatever other remedies are afforded under law for any violation.

All purchases are subject to credit approval.

Invoicing of hardware/software products and licensing will be based on proof of delivery. Invoicing of services will be based on Period of Performance (POP) start date, milestone completion, or as otherwise agreed upon in Statement of Work (SOW).

All returns are subject to pre-approval and must have an RMA (Return Merchandise Authorization) number issued by Red River. Return approval may be based on the policies of the manufacturers whose products we provide. Generally, unopened products in 100% re-sellable condition may be returned within 30 days. Please take note that most manufacturers do not permit the return of products that have been opened, custom built or otherwise preconfigured. Some manufacturers do not allow returns for any reason. Please check with your sales representative for specific manufacturer return guidelines. Failure to return a product within the applicable return period will be deemed to be an acceptance of the product.

Red River does not separately warrant the products of the manufacturers we carry.

Red River will honor all pricing for a period of 30 days pending manufacturer or distributor price increase or discontinuance, unless otherwise noted within this quote.

Shipments of information technology products to California may require additional charges to cover CA state environmental fees.

Terms and conditions, and other contractual obligations, based on effective customer specific contracts and/or agreements supersede and take precedence over these standard terms and conditions.

Red River is an equal opportunity employer. All decisions concerning the employment relationship are made without regard to age, race, color, religion, creed, sex, national origin, marital status, veteran status, the presence of any physical or mental disability, genetic information or any other status or characteristic protected by federal, state, or local law. Discrimination or harassment based upon any of these factors is wholly inconsistent with our company values and will not be tolerated.

These terms and conditions are subject to change without notice.

Additional shipping charges may apply when OCONUS, expedited, or heavy-weight shipments or any non-standard shipping arrangements are requested and/or required for order fulfillment.

D&B No: 933678708 Cage Code: