1	Volume 4
2	Pages 639 - 885
3	STATE OF NEW HAMPSHIRE
4	
5	DEPARTMENT OF STATE BUREAU OF SECURITIES REGULATIONS
6	No. C-2011000036
7	In the Matter of:
8	Land 1 Community Combine Transport of
9	Local Government Center, Inc., et al.
10	
11	BEFORE DONALD E. MITCHELL, ESQUIRE PRESIDING OFFICER
12	* * * *
13	
14	REPORT OF PROCEEDINGS
	May 3, 2012
15	9:05 a.m.
16	* * * *
17	New Hampshire State Archives and Cancelegies
18	New Hampshire State Archives and Genealogical
19	Public Research Room
20	71 South Fruit Street
	Concord, New Hampshire 03301
21	
22	
23	Court Reporter: Kimberly A. Smith, CSR, CRR, RDR

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(Whereupon the following 1 proceedings were held in the 2 presence of the Presiding 3 Officer, counsel, the parties, and the public:) 09:05:46 6 THE PRESIDING OFFICER: Good morning, 09:05:46 7 ladies and gentlemen. This begins Day 4 of these 09:05:48 proceedings in the matter of Local Government Center, 09:05:54 et al. We are on the direct case of the BSR. 09:05:57 Mr. Volinsky, do you have your first 09:06:03 10 witness prepared? 09:06:08 11 MR. VOLINSKY: I do. 09:06:11 12 13 THE PRESIDING OFFICER: All right. Please 09:06:12 call him forward. 09:06:13 14 Good morning, sir. I'm going to ask 09:06:23 15 you to remain standing, please, and raise your right 16 09:06:25 17 hand. 09:06:28 (The witness was duly sworn by 18 09:06:29 the Presiding Officer.) 19 09:06:31 THE PRESIDING OFFICER: Please be seated. 09:06:46 20 Would you state your name clearly for 09:06:47 21 the record, as a stenographic record is being taken, 09:06:49 2.2 and just identify, if you will, your business address 09:06:52 23

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for us.
09:06:55
                      THE WITNESS:
                                     My name is Howard Atkinson,
09:06:58
           I'm a consulting actuary at the Segal Company.
09:07:00
           our Washington, D.C. office is located on 1920 N
09:07:04
           Street in northwest Washington, D.C.
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                      THE PRESIDING OFFICER:
                                                 Thank you.
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       7
           Mr. Atkinson, I would just draw your attention to the
           fact that the microphone in front of you is not an
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           amplifier. So if you could focus on, for instance,
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           the rear tables in your responses --
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                      THE WITNESS:
                                      Okav.
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                      THE PRESIDING OFFICER: -- we've learned
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           through experience --
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                      THE WITNESS:
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                                      All right.
                      THE PRESIDING OFFICER: -- that that would
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           be the best projection.
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                      THE WITNESS:
                                      Will do.
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                      THE PRESIDING OFFICER:
                                                 Thank you.
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                             Mr. Volinsky, your witness.
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                      MR. VOLINSKY:
                                       Thank you.
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                                HOWARD ATKINSON,
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                having been first duly sworn, was examined
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      2.2
                and testified as follows:
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09:07:35	Τ	DIRECT EXAMINATION
09:07:35	2	BY MR. VOLINSKY:
09:07:37	3	Q. Mr. Atkinson, would you tell us your
09:07:39	4	educational background, please.
09:07:40	5	A. Yes. I have a B.A. degree from Lincoln
09:07:45	6	University in Pennsylvania in mathematics.
09:07:49	7	${ t Q.}$ If you keep your voice up, I'll try and
09:07:51	8	move away from you so that we don't have a close
09:07:54	9	dialogue.
09:07:54	10	A. Okay.
09:07:55	11	Q. Do you have any professional designations?
09:07:57	12	A. I do.
09:07:58	13	Q. What are they?
09:07:59	14	A. I'm an associate of the Society of Actuaries
09:08:03	15	and a fellow of the Conference of Consulting Actuaries
09:08:06	16	and a member of the American Academy of Actuaries.
09:08:09	17	Q. Does all of that qualify you to act in a
09:08:13	18	professional capacity as an actuary?
09:08:15	19	A. They do. Yes, they do.
09:08:16	20	Q. Would you recount for us your employment
09:08:20	21	experience as an actuary.
09:08:23	22	A. Yes. My almost entire career has been in
09:08:26	23	the healthcare actuarial field, starting in 1973 as a

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09:10:07 23 junior actuary at Blue Cross of Western Pennsylvania, which is now Highmark, stayed there for about 12 years or so, and then was promoted externally within the Blue Cross Blue Shield system and became a manager of underwriting reserving at the Blue Cross Blue Shield of Michigan plan, where subsequently I was promoted to director of the department -- of the actuarial department.

And so that takes me from 1973 to 1984, where I decided to change career direction and went into consulting work. At that time I was hired by the Wyatt Company, and I worked there for five years, and then decided that I had garnered enough experience that I wanted to go out on my own.

And so from 1992 to 2005, I had an actuarial practice, Atkinson & Company, where I was an independent actuary. In 2005 I decided to seek employment with the Segal Company, and I've been employed at the Segal Company for seven years since then.

- Are you an officer at Segal? Q.
- I'm a vice president. Α.
- Q. What's your exact title at Segal?

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- A. Vice president, health actuary, and consultant.
- Q. We've talked about your being an actuary. Can you give us a working understanding of what an actuary, particularly in the health field, does.
- A. Yes, I can. For a health actuary, the topics and subject matter that we deal with is pretty much in the underwriting area. That is, rate setting and doing financial analysis, claim projections, trending analysis and the like. That's one facet.

 $\hbox{I'm not sure if I mentioned reserving} \\$ or not, but certainly --

- o. Go ahead.
- A. Reserving is another big component of what a health actuary does. And then there's other facets of actuarial work for healthcare such as doing longterm valuations such as retiree health evaluations analogous to pension valuations to make sure that there's sufficient funds available so that when people retire, in the case of healthcare, that medical -- medical care will be provided to them.
- Q. We have heard the term "reserving" in a couple of contexts in this case. So let me ask you

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to let us understand how you use that term so we'll --

- A. Um-hum.
- Q. -- follow your testimony better.
- A. Okay. Well, there are two major types of reserves that are being discussed here. And I might say that the word "reserving" has many definitions within the health insurance vernacular. So it can be confusing at times. But as it relates to claim reserving for incurred, but not reported claims -- the so-called IBNR --
 - Q. "IBNR" means "incurred but not reported"?
- A. "Incurred but not reported." And for an insurance company or a fund or a plan, it's necessary for -- when preparing a financial statement, that the IBNR is estimated because it takes a while for claims to be paid that were incurred.

So for example, if you're doing a financial statement as of December 31, 2011, there may be -- there will be claims that will be paid in 2012 for services that were incurred in 2011, so you must have sufficient funds reserved in your financial statement as of 12/31/2011 to account for those claims.

It's an estimate, but there are

techniques available that an actuary would use to 09:13:20 estimate that liability. So in that sense, a reserve is a liability. 09:13:27

- And the second kind of reserving?
- The second kind of reserving is just in general for what I'll call un- -- or in- -unanticipated events. So it's more or less -sometimes you hear the word "surplus" or "claims fluctuation reserve," "premium stabilization reserves." There are a lot of names that are associated with that. But it would be a pool of money that would be available in the event that the premiums that were projected were not sufficient to cover the claims expense.
- If I use the term "net assets," does that Ο. equate to one of those two kinds of reserving?
 - Α. Yes. More so the latter.
- A couple of questions about Segal. Give us an understanding of how large a firm it is and geographically its footprint.
- We have about 1,000 employees. Um-hum. Α. I don't recall how many -- maybe about 40 percent of those are actuaries. Don't hold me to that number

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exactly. But we have offices throughout the country.

We're headquartered in New York City; Washington,

D.C. and Chicago, with offices in the Southeast, West

Coast. So we're a national consulting company.

And we do not only healthcare consulting; we're an employee benefits consulting company. So we give consulting advice to our clients. And our clients -- we serve in three markets for the most part: our corporate market, our public sector market, and our health and welfare trust-related market.

- Q. Do you have a Boston office?
- A. We do. We do. We also have an office pretty close to here, who I work with on a regular basis as well some of the actuarial folks there.

I actually, as a senior actuary, review a lot of the work that goes out. We have a very rigorous process within Segal of having materials reviewed once or twice at the least before they go out to a client.

So I get involved in reviewing a lot of the work that some of the actuaries in the Boston office do --

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- Q. Okay.
- A. -- to sign off on.
- Q. In addition to being retained to write expert reports about the Local Government Center, does Segal have other work that it does with respect to the State of New Hampshire?
 - A. Yes.
 - Q. What is that?
- A. Yes. Our Boston office is the main consultant to the State of New Hampshire, their employee retiree -- employee health benefits plan.

 I'm not sure exactly how long, but I know they've been a client of ours since I've been at Segal, which is 2005.

And so we get involved and I review the work of the premiums that we set for the State of New Hampshire Employee Benefits Program; the IBNR I certify. It's done on a sound and actuarial basis. Those are the main components. And there are a lot of other consulting that we do for them -- that our consultants and actuaries do from our Boston office.

Q. And is it the work that was ongoing in the State system that led to your firm being asked to

09:17:19	1	write relevant reports concerning the Local
09:17:22	2	Government Center?
09:17:22	3	A. That is correct. As a result of our work
09:17:28	4	with the State plan, our name was passed over to the
09:17:31	5	Secretary of State when this opportunity came up back
09:17:35	6	in 2010, and we responded accordingly.
09:17:40	7	Q. I understand there is an actuary junior to
09:17:44	8	you that also worked on your report.
09:17:46	9	Is that right?
09:17:47	10	A. That is correct.
09:17:48	11	Q. What is his name?
09:17:49	12	A. His name is Danny Rhodes. And he's an
09:17:53	13	actuary out of our Boston office.
09:17:55	14	Q. Have you been asked, with respect to the
09:17:57	15	Local Government Center, to determine an actuarially
09:18:02	16	appropriate level of capital or net assets for the
09:18:05	17	Local Government Center?
09:18:05	18	A. Yes. That was our our primary
09:18:09	19	assignment back in 2010.
09:18:11	20	Q. And have I asked you to update the work
09:18:14	21	that you did in '10 for the purposes of a report for
09:18:18	22	this particular proceeding?

A. Yes, you did.

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- Did you reach an expert opinion as to how 09:18:22 much in net assets Local Government Center should 09:18:27 hold with respect to the 2010 financial year? 09:18:31 We did. Α. 09:18:38 And other years? Ο. 09:18:39 And other years. 09:18:40 Α. 09:18:41 Q. But I want to ask you about 2010. Yes. Α. 09:18:44 And can you tell me approximately how much Q. 09:18:44 was held in net assets by the Local Government Center 10 09:18:47 in 2010 and how much, in your expert opinion, you 09:18:52 11 conclude they should have held. 12 09:18:56 As of 12/31/2010, according to their 13 Α. 09:19:00 audited financial statements, they were holding net 09:19:04 14 15 assets of about \$86.8 million. And our analysis 09:19:07 demonstrated that 41.4 would be sufficient, based 16 09:19:11 upon our analysis. 17 09:19:20 And by "sufficient," is that the same as 18 09:19:21 Q. appropriate? 19 09:19:23
 - Q. Now, let's go through the process that you used to reach that conclusion. So first, describe for us what kinds of information you reviewed and

Yes. um-hum.

Α.

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09:21:23 23 relied upon to come to the conclusion that they have 86 million and they should have \$41-odd million.

Well, we rely primarily on the audited Α. financial statements going back from 2002 all the way to 2010 as our primary source. But we also received information from the State about information that was pertinent how the -- how the Local Government Center HealthTrust put together their information and how they analyzed the reserve level.

So we reviewed that information in addition to coming up with our own assessment, independent assessment.

- Ο. Taking the information that was collected or provided to you, describe the process you went through to come to your expert opinion that \$41.4 million was an appropriate amount of net assets.
- We -- For the purpose of developing Α. our net asset estimate or claim fluctuation analysis, we independently looked at a model that we use routinely in our consulting environment for that very And that model has its basis in what's purpose. known as stochastic modeling.

And so our approach to looking at the

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adequacy of the needed net assets for the LGC
HealthTrust was based upon using that model, which is
a proprietary model within the Segal Company. And it
has, you know, a lot of input items that we put in
there specific to LGC HealthTrust.

- Q. Can you describe for us in a little more detail what "stochastic modeling" means.
- A. Sure. Well, to, sort of, give you -- it's more called -- it's contrasted with deterministic approach where a deterministic approach is more or less a point value where you're doing projections and you come up with a point. And that's your best estimate of a projection.

So anytime you're involved in doing projections where there is estimation involved, there are -- there is not just one point. There are a range of values that are likely to occur, some with higher probability than others. So stochastic modeling is approached -- takes a look at the point which is a statistical term of the mean value of your projection. And within the range of values, you develop a distribution about that mean.

Q. Yes.

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A. And so these values are as likely to occur if not more so than the mean value. So stochastic modeling is a methodology that is used to look at the distribution of likely events about the mean and develop a range of estimates based upon that distribution.

And so one can then look at the distribution and say, for example, if I take a value that is -- or if I want an outcome that has a confidence level of, let's say, 95 percent, then that will generate a value. Or you could take a confidence level of 60 percent or 99 percent.

It is common in healthcare actuarial analyses such as this to use somewhere between 90 and 95 percent.

- Q. Somewhere between 90 and 95 percent confidence level. And tell us what a "confidence level" means.
- A. Um-hum. Well, a confidence level means that over a long period of time, because the stochastic modeling is done with many iterations, and so it plots points, and so it says that in 95 percent -- 95 percent confidence interval would say that if

you're measuring the adequacy of surplus, for example, 09:24:36 of net assets, that if you do the projection based 09:24:41 upon the distribution that you used, that your points 09:24:44 would satisfy that distribution 95 percent of the 09:24:47 time out of 100. 09:24:50 95 out of 100? 09:24:51 Ο. Α. Right. 09:24:53 And the times where it doesn't satisfy the 09:24:53 remaining 5 percent, does the stochastic model say 09:24:57 it's a complete failure; it's a little bit low; it's 09:25:03 10 a little bit high? How does that work? 09:25:06 11 The 95 percent says that there's a 09:25:08 12 13 5 percent chance that the value could be, you know, a 09:25:12 penny, but on the other side of reserve adequacy, or 09:25:16 14

A. Right. The 95 percent says that there's a 5 percent chance that the value could be, you know, a penny, but on the other side of reserve adequacy, or more. So it could be anywhere. And there's a probability associated with that, obviously the closer it is to the penny than it is to some larger value is higher.

- Q. So just to make sure I follow what you just said, 5 percent of the time you won't get the exact right number; is that what you're saying?
 - A. That's correct.

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Q. And it's more likely that you're off by a

little than a lot? 09:25:45

- That's correct. Α.
- And is there any distinction in the stochastic 95 percent confidence level between being off by a little high versus being off by a little low?
- Α. No. The 95 percent basically says, as I said before, that if you look at all the data points when you're doing your modeling and if one falls outside of the 95 percent, whether it's a penny or not, it counts towards the 5 percent, if you will.
- You may have said this, and I just want to Ο. make sure that I have it. The normal confidence level that you at Segal would use for this stochastic modeling with health insurers' prediction of net assets is in what range?
- I would say we traditionally would use 95 percent. But you know, I would say in the industry, 90-95 percent is probably utilized.
- Are you familiar with a different method related to net assets called risk-based capital, or RBC?
 - Yes, I am. Α.
 - Give us a quick understanding of what "RBC" Q.

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means.

A. Risk-based capital, it's a methodology that was promulgated by the National Association -- or -- yes -- the National Association of Insurance

Commissioners. It's been in use for -- don't quote me on this exactly -- but, you know, 10 years or more in the healthcare --

For insurance companies, they're required to calculate their risk-based capital, analyze their reserve level, using a risk-based capital formula. And it's used for insurance companies as a mechanism for measuring whether or not the carrier, the insurance carrier, is in jeopardy.

So it's a minimum calculation that they're concerned with. And so they have a scale that they look at. And you go through the calculation -- again, this is for insurance companies. You go through the calculation. And if you fall with an RBC level of below 2.0 -- 2.0 being the determinant value in the regulations that the NAIC has promulgated that most states use in their State Insurance Department -- then you're deemed at that point, if it falls below 2.0, that they want

09:28:36 1

to -- you know, they want to watch you a little bit closer.

09:28:40

09:28:39

09:28:42

09:28:51

And so at that point you may be required to file an action plan so that you can correct that provision.

09:28:45

Q. Are you aware of the components of the RBC formula for healthcare?

09:28:56 7

A. Yes.

09:28:56

Q. Do any of the components relate to stochastic modeling?

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A. Yes. Actually, the risk-based capital approach is a form. It has its genesis in stochastic modeling. So the actuaries that develop that -- so it was the NAIC, the National Association of Insurance Commissioners, along with the American Academy of Actuaries, that developed the risk-based capital formula.

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And since it's used to regulate insurers, they have built in -- they have factors that are associated with categories of risk from asset risk to underwriting risk to credit risk to general business risk. There are certain categories that are -- that the model -- you know, that plug in

and come up -- come up with their final value.

- Q. As a professional actuary working with health concerns, do you have a preference for the stochastic modeling approach versus RBC?
- A. Yes. I think RBC, by definition, is a more conservative approach because it's being used to measure adequacy for insurance carriers. So they want to make sure that the carriers are at a certain level. The formula doesn't vary from state to state, so there's no specificity in the sense that, you know, we're looking at a particular plan. It's, you know, all plans in general.

So the -- there's not a whole lot of -- the factors that are developed that are used within the RBC formula are more general in nature. And so, you know, the approach is more -- is more conservative.

- Q. Are you familiar with the term "insurance blank"?
 - A. Yes, I am.
 - o. What's an insurance blank?
- A. Well, that's the annual insurance statement that insurance carriers fill in and file with the

09:29:54

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09:30:01

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09:30:35 10

09:30:38 11

09:30:43 12

09:30:44 13

09:30:49 14

09:30:51 15

09:30:56 16

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09:31:03 18

09:31:07 19

09:31:07 20

09:31:09 21

09:31:11 22

09:31:15 23

```
State Insurance Department each year. And the --
09:31:17
          also included within that is the resource base or the
09:31:22
          RBC calculation exhibits. And so there are numbers
09:31:29
          that are pulled directly from the insurance blank
09:31:31
          that go --
09:31:36
09:31:39
                     MR. QUIRK:
                                  Mr. Mitchell, sorry to interrupt.
                     THE PRESIDING OFFICER: Mr. Quirk, please.
       7
09:31:42
                     MR. QUIRK:
                                  I would object to this line of
09:31:46
          questioning, ask to have the answer stricken.
09:31:48
          is not part of his report. These details were not
09:31:50
      10
          discussed during deposition. And as a result, it is
09:31:53
      11
      12
          an undisclosed expert opinion.
09:31:55
      13
                     THE PRESIDING OFFICER: Mr. Volinsky, please.
09:32:00
                     MR. VOLINSKY: Respectfully, I don't think
09:32:02
      14
          this is an expert opinion. It's a factual statement.
      15
09:32:03
          Insurance blanks exist and information is provided on
      16
09:32:06
          them to Insurance Commissioners. And RBCs are
      17
09:32:09
          calculated off of that. It's a factual statement.
      18
09:32:14
          And that, quite frankly, is as far as I want to go
      19
09:32:16
          with it.
09:32:19
      20
                     THE PRESIDING OFFICER: I understand.
09:32:21
      21
                            Rebuttal then?
09:32:21
      2.2
                     MR. QUIRK: The only rebuttal is, it's
09:32:22 23
```

nowhere within his report. It wasn't discussed in 09:32:24 any detail during his deposition. No information was 09:32:26 provided about this. And thus, we object and ask to 09:32:28 have the answer stricken. 09:32:32 THE PRESIDING OFFICER: Your objection is 09:32:34 denied. 09:32:35 09:32:36 Please proceed, Mr. Volinsky. MR. VOLINSKY: Thank you. 09:32:38 BY MR. VOLINSKY: We've talked about 09:32:41 stochastic modeling, RBC. Are there also some 09:32:44 10 carriers that express their net assets as a 09:32:49 11 percentage of claims expenses? 12 09:32:54 Yes. 13 Α. 09:32:55 And what does that mean when it's expressed 09:32:55 14 Q. 15 that way? 09:32:59 Well, because the calculation can be -- if 16 09:32:59 you were to approach it as I did -- somewhat difficult. 17 09:33:04 Typically what is done is somebody may do an analysis 09:33:09 18 at some point and then translate that reserve amount 19 09:33:13 or net asset amount into a percentage of claims or 09:33:17 20 percentage of expenses, claims plus administrative 09:33:22 21 expenses, and then use that percentage. 09:33:27 2.2 So for example, if it turns out that 09:33:30 23

```
of expenses -- either one; it could be expressed
          either way -- then rather than go through the
09:33:41
          calculation year after year, they would just use that
09:33:43
          20 percent. And so that's common.
09:33:46
09:33:51
                            Over the course of number of years,
09:33:55
          you know, consultants will recommend certain
          percentages to clients. You should hold 10 percent.
09:34:00
          You should hold 20 percent of expected claims.
09:34:06
          But it should have its genesis based upon some
      10
09:34:09
          calculation that was done at some point in time.
09:34:11
      11
      12
                     Have you compiled a chart as part of your
09:34:14
      13
          report in this case that compares the RBC, the actual
09:34:19
          net value, net asset value, and what stochastic
09:34:27
      14
          modeling would require?
09:34:33
      15
                Α.
                     Yes, I did.
      16
09:34:35
                     THE PRESIDING OFFICER:
                                                Number, please.
      17
09:34:35
                     MR. VOLINSKY:
                                      12, BSR 12.
      18
09:34:37
                     BY MR. VOLINSKY:
                                        I'm showing you what's
      19
                Q.
09:35:17
          been marked as BSR 12. Did you prepare this as
09:35:18
      20
          Exhibit 3 to your report that was prepared at my
09:35:21
      21
          request in the process of this case?
09:35:26
      2.2
                     Yes, I did.
```

09:33:32

09:33:38

09:35:27

23

Α.

the net assets is 20 percent of claims or 20 percent

Across the top of the report, you happen to 09:35:29 have shaded it, which I would recommend against in 09:35:35 the future. You have a number of column headings: 09:35:37 1 through 14. And I think to help us understand 09:35:45 what's on the report, I'm going to have you read the 09:35:48 column heading and tell us what's intended by that 09:35:50 09:35:55 column heading. Okav. First column is called "Net assets," 09:35:56 and that is the number that was taken directly from 09:36:05 the audited financial statements of HealthTrust. 10 09:36:07 Let me stop you and ask you a question 09:36:11 11

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2.2

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instance?

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A. Yes. And I don't see the years listed here. Do we somehow have the year -- the top year of 86.8 is actually 2010, and 2009 -- so going down the rows all the way to the bottom is 2002.

about that. Is that just the total net asset number

from the financial statement: the 86.8 in the top

- Q. And let me just ask you, if you know, are -- does this figure being the total, does it include gains and losses from investments?
- A. Yes. It is the final net asset that has been reported. So if there were some gains or losses

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from those things that were investments where there
09:37:00
           was a subtotal shown before that, this is after that.
09:37:04
                      Got it.
                Ο.
09:37:07
                      Um-hum.
                Α.
09:37:08
                      Column 2, please.
                Q.
09:37:09
                      Column 2 shows that there were, as we saw,
09:37:10
                Α.
           some distributions that were made from the HealthTrust
09:37:14
       7
           to the parent. $7.3 million in 2010 went from
09:37:17
           HealthTrust to the parent organization -- I'm sorry.
09:37:29
           I repeat --
       10
09:37:31
                      Yes.
                             That's 3.
                Ο.
09:37:33
      11
                      That's Column 3.
09:37:34
      12
                Α.
                      And so what is Column 2?
      13
                Q.
09:37:35
                      Column 2 is the change in net assets that's
09:37:37
      14
                Α.
           also reported in the financial statement.
                                                            But that's
      15
09:37:39
      16
           prior to the distribution --
09:37:41
      17
                      Okay.
                Q.
09:37:45
                      -- and after the distribution. After the
09:37:46
      18
           distribution.
                            So Column 4 is before the distribution.
09:37:48
      19
           So Column 4 is the sum of Columns 2 and 3.
09:37:51
      20
                      Got it.
09:37:54
      21
                Ο.
                      And so it is the change in net assets
09:37:55
      2.2
           before distribution to the parent were made.
09:37:57
      23
```

- So that's the first group of four columns. 09:38:06 There's now a second group of four columns. 09:38:08
 - So there's a second group in the center Α. here, four columns, the first one showing the reserve target for 2010 of \$84 million. And that represents, according to the reserve policy in HealthTrust, which is an RBC of 4.2. So it's showing 4.2 in the next column --
 - Okay. Q.
 - -- Column 6. And then on translating their target reserve into, as we discussed earlier, the percentage of expenses, so that you can see that in Column --
 - 7, I think. Q.
 - -- Column 7, the 21.8 percent, that's saying that the \$84 million is 21.8 percent of the claims that were incurred plus the administrative expenses in 2010.
 - Okay. And then Column 8?
 - Column 8 is the actuals -- it's taking net assets from Column 1, and translating that, based upon the four point -- the RBC value -- translating that into the RBC equivalent, based on actuals as

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09:38:51 14

15 09:38:53

16 09:38:58

17 09:39:02

18 09:39:04

19 09:39:08

09:39:11 20

09:39:24 21

09:39:26 2.2

09:39:31 23

opposed to the target. 09:39:38

- So for this top line, which is 2010 --
- So you can take for example, the 4.2 in Column 6, compared to the 4.3 in Column 8, it's really representative of the fact that the Column 4 --Column 5, the \$84 million compared to the \$86 million. That's why the 4.3 as opposed to the 4.2 because the actual net assets is slightly higher than the target based upon the -- calculating 4.2 times RBC.
- So in 2010, according to this chart, they Ο. overshot their target by a hair?
- If we move -- if we move over to the next set of columns, the three columns that are labeled "Segal," you can see where the -- our calculation of the -- based upon the stochastic modeling that we did indicate that \$41.4 million would have been sufficient for the risk involved. And so you're right in that that's roughly half of the \$84 million that they had as a target.
- And a little bit less than the net assets they accumulated?
- And so the \$41.4 million, That's correct. Α. these are numbers that were based upon our analysis

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09:41:00 20

09:41:02 21

09:41:03 2.2

09:41:11 23 09:41:13

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09:41:42 7

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09:42:40 23

showing the 95 percent confidence level net asset target and then expressing that as a percentage of expenses.

So the 10.8 -- pardon me. Then based upon the fact that \$41.4 million is the calculated stochastic model net asset number and the fact that 21.3 -- 21.8 -- I'm sorry -- is the percentage of expenses, then the calculated percentage of expenses for our model is about half of that, or 10.8.

- Q. Got it.
- A. And that represents -- if you translate 10.8 in terms of average underwriting expenses, if you're looking to say, how much reserves would we have based upon the estimated monthly expenses that the plan incurs -- the claims that they pay plus the expenses that they incur -- then that reserve is equivalent to 1.3 months of underwriting expense. And that's shown in Column 11.
 - o. Got it.
- A. Then we have in the next three columns, the same information that was reported in Columns 9, 10, and 11, except that our analysis is looking at it at a 99 percent confidence level.

And so at a 99 percent confidence 09:42:43 level, we're saying that the reserves, if you were to 09:42:45 use the 99 percent, would be \$60 million -- that 09:42:52 would be an adequate target -- compared to 41 at 09:42:56 95 percent. And then that translates into 09:43:01 15.6 percent of expenses and 1.9, almost two months 09:43:03 09:43:07 of underwriting results. And have you done the same calculation for 09:43:08 each of the years going back to '02? 09:43:11 Yes, I have. So each row represents going Α. 09:43:16 10 down the column -- I'm sorry -- down the sheet 09:43:19 11 represents years from 2010, 2009, and at the bottom, 12 09:43:22 13 2002, where the 23.4 net assets --09:43:29 Just on my copy. I'm going 09:43:34 14 MR. VOLINSKY: to ask you about some more numbers in this chart. 15 09:43:36 But before I do, let me ask to strike 16 09:43:39 the ID on BSR 12 and admit it as an exhibit. 17 09:43:41 No objection. MR. QUIRK: And to the 09:43:48 18 extent that it was attached to his report and he's 19 09:43:49 had testimony on it, we are not verifying the numbers 09:43:51 20 are accurate. But no objection to it coming in with 09:43:54 21 that caveat. 09:43:58 2.2 THE PRESIDING OFFICER: Okay. Very good.

09:43:58

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Accepted with that caveat. And for my education, 09:43:59 this is the same type of caveat, Mr. Quirk, that 09:44:06 we've had in Day 1 with respect to there were some 09:44:10 differences of numbers when Mr. Coutu was testifying. 09:44:14 Is that correct? 09:44:20 09:44:21 MR. QUIRK: That is correct. 7 THE PRESIDING OFFICER: Thank you very much 09:44:22 for that clarification. Well, education. 09:44:24 knew it. 09:44:26 (BSR 12 admitted into evidence.) 09:44:29 10 BY MR. VOLINSKY: So this chart and Ο. 11 09:44:35 analysis began in '02. Why did you chose '02 to 12 09:44:39 13 begin the process? 09:44:41 Well, I think '02 is the point in time when 09:44:43 14 Α. HealthTrust decided to move to RBC. And so we were 15 09:44:47 actually tracking the -- that's when they came up 16 09:44:52 with the 4.2 reserve policy, RBC policy. So we 17 09:44:54 wanted to track, you know, what the actual results 09:44:57 18 had been since that time going forward to 2010. 19 09:45:03 It's hard for me at this level to keep both 09:45:06 20 the -- well, I guess I can. Let me ask you to do the 09:45:09 21

09:45:15

09:45:19

2.2

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same explanation you did for '10 with respect to '2,

but now we know the columns, so you can just walk us

```
through the numbers.
09:45:22
                     Okay. Well, in 2002, if you were to look
09:45:24
          at audited statements, you would see that their
09:45:27
          net -- net-net asset value assets as of 12/31/2002
09:45:30
          was $23.4 million. And their target, based upon the
09:45:36
09:45:44
          4.2 ACL, using the risk-based capital approach, was
09:45:50
          35.7, which translates into 19.4 percent of expenses.
                     And were they there in '02? Did they reach
                Ο.
09:45:57
          4.2?
09:46:00
                           They were at 23.4. And they set the
                     No.
09:46:01
      10
                Α.
          target at 35.7. Which translates into 19.4 of
09:46:07
      12
09:46:16
          expenses.
09:46:16
      13
                            So as you can see, that percentage of
          expenses -- and that's why it's certainly used
09:46:18
      14
          sometime in the industry -- it doesn't change a whole
09:46:22
      15
          lot over time. You can see it starts out at 19.4 and
09:46:24
      16
          goes up to 21 point -- in the year 2010, it goes up
      17
09:46:28
          to 21.8 in Column 7.
09:46:33
      18
```

And the 23.4 was an actual RBC of 2.8 at

09:46:39 19

09:46:39 20

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09:46:48 22

09:46:48 23

A. That's correct.

Yes.

Yes.

Q.

Α.

Ο.

that time?

```
And then you at Segal did your own
09:46:56
           calculation of where in '02 you, according to your
09:46:58
           expert opinion --
09:46:58
                      Um-hum.
09:46:58
                      -- conclude they should have been for net
09:47:02
                Q.
           assets.
09:47:04
                     And tell us what that is.
09:47:07
       7
                Α.
                      Right.
                               At the 95 percent confidence level,
          we're saying that $16.6 million would be sufficient
09:47:08
          to cover the risk. And that translates into 1.1 months
09:47:11
           of underwriting results on average -- or translated
      10
09:47:19
           into at that time.
                                 Yes.
09:47:25
      11
                      And then just to be consistent, you also
      12
09:47:26
      13
           did the analysis at 99 percent?
09:47:28
                      At 99 percent, the targeted stochastic
09:47:30
      14
                Α.
           model says $23.9 million should be sufficient.
09:47:37
      15
                      The top of the typical confidence level
09:47:42
      16
                Ο.
           that you use in practice is how much?
      17
09:47:45
                      That would be 95 percent.
      18
                Α.
09:47:50
                      95 percent?
09:47:52
      19
                Q.
                      Correct, um-hum.
09:47:52
      20
                Α.
                      Let me ask you to do one more year for us.
09:47:53
      21
                Ο.
                      Um-hum.
09:47:56
      2.2
                Α.
```

So this is '02, '03, '04, '05, '06.

09:47:56 23

Q.

- 09:48:06 1
- 09:48:06
- 09:48:10
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- 09:48:17
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- 09:49:02 12
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- 09:49:16 14
- 09:49:16 15
- 09:49:23 16
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- 09:49:31 18
- 09:49:38 19
- 09:49:41 20
- 09:49:45 21
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- 09:49:53 23

- A. 0kay.
- Q. Explain that for us.
- A. In 2006, their audited financial statement showed that the net assets had grown from \$23.4 million in 2002 to \$77.2 million in 2006. That was 2006?
 - Q. Yes.
- A. In 2006. That's correct. And that at that point they had surpassed their target. Their target was \$53.8 million, if you see that -- \$53.8 million in 2006 and their reserve target was 4.2. But their actual is 6.0 if you base it on RBC. So they had grown from one -- from the -- you know, the actual of 2.8 up to 6.0 in a matter of what -- one, two, three -- four years.
- Q. And then the Segal/Atkinson calculation where they should have been for '06?
- A. Was \$28.6 million compared to the \$53.8 million target, compared to the 77.2 actual.
- Q. And if they had been at the 28.6, that would have been what percentage of expenses and --
- A. 9.8 percent. So from 9 to 9.8 percent.

 And that represented about 1.2 months of underwriting results when translated. And at the 99th percent

level, wherever it is on there, 41.3 would be our 09:50:00 calculated amount of sufficient net assets, which is 09:50:04 14.1 percent of expenses and 1.7 percent of 09:50:09 underwriting results. 09:50:20 Let me ask you, a little bit off the chart, 09:50:20 but we heard a term yesterday called the "law of 09:50:23 large numbers." 09:50:26 7 Um-hum. Α. 09:50:27 Does that come into play conceptually when 09:50:27 you're thinking about how much to hold in net assets 09:50:30 10 and capital, as you've calculated here? 09:50:33 11 I think -- I think you can say that 12 09:50:36 13 in this case, LGC HealthTrust is -- you know, with 09:50:44 53 -- I believe 53,000-plus members -- is a large 09:50:51 14 group as compared to a small group where, you know, 15 09:50:56 maybe you only have 25 members in it or 50 or a couple 16 09:51:01 hundred. Those would be considered small groups. 17 09:51:05 And so your claim fluctuation from 18 09:51:08 year to year for smaller groups is going to be 19 09:51:16 greater than they are for larger groups. Larger 09:51:19 20 groups are more predictable in their outcome. 09:51:21 21 So I can come up with an example for 09:51:24 2.2 09:51:26 23 you that --

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Q. Sure.

A. -- that if, for example, you know, you were to have a coin and toss a coin. And let's just say it's a normal coin so that the chance of a tail or a head is the same: 50 percent. And so the analogy of the small group, if you were to just toss that coin, let's say 10 times, you know, you might expect that it would show 5 heads and 5 tails, but because you only tossed it 10 times, you might get 3 heads and 7 tails or 6 tails and 4 heads.

But if you were to take that same coin and toss it 1,000 times or 10,000 times or 50,000 times, the likelihood that you're going to come out with a 50/50 split in terms of heads and tails is greatly improved because of the number of instances that you actually flipped the coin.

So the law of large numbers has that same applicability in that the larger the concern you're dealing with, the more predictable the results are going to be over time.

Q. And the more predictable the results, how does that impact on the amount of net assets to be held?

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- 09:53:50 16
- 09:53:52 17
- 09:53:58 18
- 09:54:05 19
- 09:54:11 20
- 09:54:13 21
- 09:54:18 22
- 09:54:21 23

- A. More predictable, the lower -- the lower the net assets. Because as I said, if, for example, you had a smaller case, then the chance of one large claim fluctuating up and down could impact the overall results of that particular plan much more severely than a large claim in this group.
- - A. Okay. I'm just going to read it.
 - o. Yes.
- A. It says, "A change in how LGC classified its 2010 underwriting risk in the RBC projection model resulted in the target amount increasing substantially from \$69.3 million in 2009 to \$84.0 million in 2010."

So as I looked at the detail of their RBC calculation, it was quite evident by virtue of the fact that you would see that the 69.3 is a significant -- there's a significant increase from 2009 to 2010, to the \$84 million in their target. And so one would question, you know, what happened between 2009 and 2010 that would cause the target to

09:54:26 1 increase that amount.

So going --

- Q. May I stop you there. You're talking about dollar numbers. But did the 4.2 remain the same as the stated target from '09 to '10?
 - A. As far as I know, it did.
- Q. But the actual translation into dollars changed?
- A. But the actual translation of what the ACL that you applied the 4.2 to changed. So the calculation of the -- you know, it's 4.2 times the ACL level -
 - o. Yes.
- A. -- that is the \$84 million. And so that ACL level, the definition of that changed between 2009 and 2010. And it changed in the sense that the characterization of the underwriting risk was expanded based upon the assumption that the projections that they were using to develop rates was somehow more riskier now in 2010 than it was in 2009. So that would translate into a larger number that you would apply the 4.2 to.
 - Q. Got it. So the target 4.2 stayed the same,

09:54:29

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09:54:55 11

09:55:00 12

09:55:01 13

09:55:02 14

09:55:06 15

09:55:09 16

09:55:15 17

09:55:21 18

09:55:26 19

09:55:32 20

09:55:38 21

09:55:40 22

09:55:44 23

```
but the number multiplied by 4.2 --
09:55:49
                      Increased.
                Α.
09:55:52
                      -- increased?
                 0.
09:55:53
                      Because of the way they interpreted the
09:55:54
           underwriting risk in the risk-based capital formula.
        5
09:55:56
                      Do you know who made the change in the
09:56:01
                 Q.
09:56:03
        7
           interpretation?
                      No. I don't.
                 Α.
09:56:03
                      Let's switch topics.
                 Q.
09:56:05
                      Okay.
                Α.
09:56:29
      10
                      In the context of this case, are you
09:56:29
      11
                 Ο.
           familiar with the term "GMR," or "guaranteed maximum
      12
09:56:30
           rate"?
      13
09:56:36
                      Yes, I am.
09:56:37
      14
                 Α.
                      In the context of this case, what do you
      15
                 Ο.
09:56:38
      16
           understand that to mean?
09:56:40
                      Well, for the risk of July risk pool, those
      17
                 Α.
09:56:44
           are the groups that are renewing based upon the July
      18
09:56:49
           rate calculation, they're actually looked at in
      19
09:56:53
           advance of the normal rate determination.
09:56:58
      20
                             So the rate determination which
09:57:00
      21
           typically takes place in March/April for the July
09:57:03
      2.2
```

rates, because of the budget needs of the

09:57:07

23

And

participating municipalities, and the like, needing 09:57:12 numbers before that time, they actually do a 09:57:15 calculation in October, I believe, for them. 09:57:17 that calculation then is an estimation of what the 09:57:23 actual rate calculation will be. 09:57:27 09:57:29 Q. Okay. And so to that then -- and that amount 09:57:30 that's calculated in October is guaranteed that the 09:57:36 actual rate calculation won't be any higher than that 09:57:41 calculation. So that's why it's called the 10 09:57:45 quaranteed maximum. 09:57:48 11

> So when that calculation is actually performed, since they're not sure whether it's going to -- you know, the actual experience that emerges subsequent to that calculation is going to generate a higher or lower calculation, they add in some margin.

They do what? Ο.

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2.2

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09:58:21

09:58:25

- They add in margin. Α.
- And what does that mean? Q.
- They add margin in the calculation so that Α. hopefully that margin will ensure that the calculation, when it occurs actually in the March/April timeframe, won't be any -- won't be any higher.

So again, it's a way of, sort of, 09:58:29 And that -- my understanding is that the 09:58:32 calculation in October is done for the purposes of 09:58:35 the columns in the budgets. So they could end up 09:58:43 budgeting a number that is different than what their 09:58:46 09:58:50 actual expenditures would be targeted -- the premiums 7 would be targeted once the actual rates are done. 09:58:54 So it's likely that based upon the 09:58:56 margin, the risk margin that's added in in October, 09:58:59 it's likely that that target is going to create a 09:59:03 10 higher premium number. It's going to be more 09:59:06 11 conservative than the actual rate calculation that 12 09:59:09 13 emerges when the rates are done. 09:59:12 So is it accurate to say the longer in 09:59:14 14 Q. 15 advance you predict the rate, that there might be a 09:59:17 16 little more risk? 09:59:21 17 That's correct. Α. 09:59:22 And in order to accommodate this, there's a 18 09:59:22 little bit of a margin added for that guaranteed 19 09:59:25 maximum rate? 09:59:30 20 That's correct, um-hum. 09:59:31 21 Α. Switch topics again. You described for us 09:59:34 2.2 Q.

the concept of IBNR, which is a reserve liability?

09:59:40

23

That's correct. Α. 09:59:48 It's not an asset? Ο. 09:59:48 That's correct. Α. 09:59:49 Are you familiar with how the Local Ο. 09:59:51 Government Center does its IBNR liability reserving? 09:59:57 We did review that. We reviewed 10:00:02 Α. Yes. it -- our review took -- we looked at the 2009 IBNR 10:00:07 calculation in their 2009 financials, and then we 10:00:11 subsequently looked at the 2010 calculation. 10:00:16 Let me refer you to Exhibit 63. Ο. 10 10:00:20 THE PRESIDING OFFICER: Book number? 10:00:40 11 MR. VOLINSKY: That is Book 2 of 5. 12 10:00:41 when everyone gets to BSR 63, I'll tell you that I 13 10:01:14 added numbers at the middle bottom of each page just 10:01:18 14 for reference points. And I'd like to send you to 10:01:21 15 16 page 10. 10:01:23 THE PRESIDING OFFICER: That's the number 17 10:01:35 that appears in the center of the lower portion? 10:01:36 18 MR. VOLINSKY: Yes. 10:01:38 19 THE PRESIDING OFFICER: Thank you. 10:01:39 20 BY MR. VOLINSKY: Are you there? 10:01:41 21 Ο. Yes. 10:01:42 2.2 Α.

And tell us just generally what this

10:01:42 23

Q.

10:01:46

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10:02:19 11

10:02:22 12

10:02:36 13

10:02:40 14

10:02:47 15

10:02:51 16

10:02:59 17

10:02:59 18

10:03:01 19

10:03:03 20

10:03:06 21

10:03:07 22

10:03:10 23

document is that appears at page 10 of Exhibit 63 BSR.

- A. Okay. This is a letter from Peter Riemer, who is the consulting actuary to the LGC HealthTrust, where he's determined the IBNR liability estimate to be booked on their December 31, 2009 financial statements.
- Q. Is this a common function for a consulting actuary to perform for a healthcare concern?
 - A. Yes, it is.
- Q. Let me ask you to turn to page 11, the next page. And I want you to look at paragraph No. 5. In paragraph No. 5, Mr. Riemer wrote, "Next we adjusted the projected December 2009 IBNR factors by the adjustment factor in 4," paragraph 4 above, "including a margin of 10 percent."
 - A. Um-hum.
- Q. And what I want to ask you about is, do you understand what he's talking about when he says -- or writes "including a margin of 10 percent"?
 - A. Yes, I do.
 - Q. Would you explain that for us first.
 - A. Okay. Well, the whole concept of the IBNR

calculation, it is an estimate. So it's a calculated estimate. And typically it's done based upon looking at the historical payment patterns for that particular -- for this particular group to see how it

6 run out.

So you would, sort of, apply that run-out pattern, if you will, to the more current period to estimate what the liability is going to be for the current period. And so it is an estimate.

And so it is a standard practice for actuaries to add a margin into estimates.

impacts the actual reserve, had -- in the past had

- Q. Why?
- A. Because of the uncertainty associated with it. And from a financial reporting standpoint, it's better to be conservative than -- and overstate your liability than to understate your liability.
- Q. Would you comment on whether 10 percent is a typical margin to use in the context of an IBNR like this?
- A. It seems on the high side to me. We typically would use 5 percent for a margin.
 - Q. And so by using 10 percent instead of a

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10:03:46 10

10:03:50 11

10:03:53 12

10:03:56 13

10:03:57 14

10:03:59 15

10:04:04 16

10:04:08 17

10:04:11 18

10:04:13 19

10:04:18 20

10:04:19 21

10:04:26 22

10:04:30 23

- 5 percent, which you would typically use, what impact 10:04:35 does that have on the amount of reserves held as a 10:04:38 liability? 10:04:43 Well, that would increase your claims cost. 10:04:44
 - And so that would reduce your net asset.
 - Reduce your net asset? Do you mean need Q. for net asset or --
 - No, it would actually reduce your reported net assets. It doesn't affect at all your target It shouldn't. If your target is based upon -per se. Well, I'll just leave it at that.
 - I'll accept that. This happens to Okay. be the March 26, '10 IBNR calculation. Have you also seen more recent IBNR calculations?
 - Α. We have.
 - And does the use of the 10 percent margin remain consistent through as close to the present as you know?
 - Yes. Yes. In fact, both of them had --Α. even though they changed their methodology and how they calculated their IBNR between 2009 and 2010, I think the methodology they were using in 2010 is probably a better estimate of the liability. But yet

10:04:48

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10:05:29 15

16 10:05:32

17 10:05:34

18 10:05:38

19 10:05:39

10:05:43 20

10:05:46 21

10:05:51 2.2

10:05:56 23

```
they kept the margins the same -- the 10 percent
10:06:01
                                I would think that the increased
           reserve the same.
10:06:07
           accuracy based upon the methodology they went to in
10:06:10
           2010 would imply a reduced margin.
10:06:15
                      But it didn't go down?
                0.
10:06:17
10:06:19
                Α.
                      No.
                      Let me just show you quickly BSR 63, page 1,
10:06:24
                Q.
           the first page of that exhibit. And you'll see some
10:06:31
           calculations -- some numbers in the middle of the
10:06:35
           page and then immediately below that is a paragraph
10:06:38
      10
           that I've highlighted in yellow.
10:06:44
      11
                             Is that the 10 percent margin
      12
10:06:48
10:06:52
      13
           including through this time period?
                      That's correct, um-hum.
10:06:53
      14
                Α.
                      And apparently they also do it to dental
10:06:54
      15
                Q.
      16
           claims?
10:06:58
      17
                      Yes.
                Α.
10:06:58
                      Are you aware that there are other risk
      18
10:07:02
                Q.
           pools in New Hampshire besides Local Government
      19
10:07:21
           Center?
      2.0
10:07:27
                      Yes.
                             I am aware.
10:07:27
      21
                Α.
                      Does Segal do any work for those other risk
10:07:29
      2.2
                0.
10:07:31
      23
           pools?
```

```
Our Boston office -- and in particular,
10:07:32
           Danny Rhodes, who I mentioned previous -- earlier --
10:07:36
           is involved in doing consulting work for some of
10:07:39
           those other risk pools.
10:07:42
                      In New Hampshire? I'm not talking about
10:07:43
                Ο.
           the State pool; I'm talking about --
10:07:47
       7
                Α.
                      The other pools, yes.
10:07:52
                      -- SchoolCare and Primex.
                                                    Do vou do
10:07:53
          SchoolCare and Primex?
10:07:56
                      Not that I'm aware of, no.
                Α.
10:07:57
      10
                      State of New Hampshire, we just started to
      11
                Ο.
10:07:59
                      Have you prepared -- actually, it's in the
      12
10:08:01
      13
           text of your report -- a comparison chart showing us
10:08:05
           some reference points about the State system and the
10:08:13
      14
           Local Government Center?
10:08:18
      15
                Α.
                      Yes, we did.
      16
10:08:20
                      MR. VOLINSKY: I'd like to refer everyone
      17
10:08:22
          to BSR 13: one three.
      18
10:08:23
                      BY MR. VOLINSKY:
                                         Is this your chart
      19
10:08:52
           comparing the State system and the Local Government
10:08:54
      20
           Center system?
10:08:58
      21
                      Yes, it is.
10:08:58
      2.2
                Α.
                                       I'd ask to strike the ID on
10:08:59
      23
                      MR. VOLINSKY:
```

```
BSR 13 and admit it as an exhibit, please.
10:09:02
                     THE PRESIDING OFFICER: Mr. Quirk?
10:09:06
                     MR. QUIRK: We object to the admission of
10:09:06
       3
          this exhibit.
                           There are some numbers regarding the
10:09:09
          State plan set forth within this document.
10:09:12
          no idea of where he obtained those numbers from.
10:09:14
10:09:17
          There was no backup information provided with his
          report to substantiate those numbers. And thus, we
10:09:20
          object to the admission of the exhibit.
10:09:24
                     THE PRESIDING OFFICER:
                                                I'm going to
      10
10:09:29
          reserve my opinion on that, Mr. Quirk.
10:09:29
      11
                            Mr. Volinsky, would you give me some
      12
10:09:32
      13
          more foundation on this.
10:09:34
                     MR. VOLINSKY:
                                      Sure.
10:09:35
      14
                     BY MR. VOLINSKY: Let's do Column 1, first.
10:09:37
      15
                Q.
                Α.
                     Um-hum.
      16
10:09:43
                     Local Government Center numbers. You have
      17
                Ο.
10:09:48
          a footnote here. What's the source of the numbers
      18
10:09:49
          regarding the Local Government Center?
      19
10:09:51
                     The source is the Local Government
10:09:53
      20
          HealthTrust audited financial statements as of
10:09:58
      21
          December 31, 2010.
10:10:00
      2.2
                     And second column, "SONH" means "State of
10:10:01
      23
                Ο.
```

```
New Hampshire"?
10:10:05
                      Um-hum.
                Α.
10:10:06
                      And "ERHBP" means "Employee and Retiree
10:10:06
           Health Benefit Program"?
10:10:15
                      That's correct.
                Α.
10:10:15
                      There's similarly a footnote here
10:10:15
                 Q.
           disclosing the source of the information you used to
10:10:17
           compile that column in the chart. Can you tell us
10:10:21
           what that source was.
10:10:25
                      Yes.
                             It's the State of New Hampshire
      10
                Α.
10:10:26
           self-funded Employee and Retiree Health Benefit
10:10:31
      11
           Program annual report for the fiscal year ended
      12
10:10:34
           June 30, 2010.
10:10:36
      13
                      And is it available at the website that's
10:10:39
      14
                 Ο.
           included in the chart footnote No. 2?
10:10:42
      15
                Α.
                      Yes.
10:10:45
      16
      17
                      And was this chart as it appears with those
                0.
10:10:46
           footnotes in your report itself?
      18
10:10:49
      19
                      Yes, they were.
10:10:53
                Α.
                      MR. VOLINSKY:
                                       I renew my motion.
10:10:55
      20
                      THE PRESIDING OFFICER:
                                                  Thank you.
10:10:56
      21
                             Anything further, Mr. Quirk?
10:10:57
      2.2
                      MR. QUIRK:
                                    Nothing further, your Honor.
10:10:59
      23
```

THE PRESIDING OFFICER: Then I'm going to 10:11:01 deny that objection. 10:11:02 Please proceed, Mr. Volinsky. 3 10:11:03 MR. VOLINSKY: And admit the exhibit? 10:11:04 THE PRESIDING OFFICER: And admit the 5 10:11:06 10:11:07 exhibit. 10:11:07 7 MR. VOLINSKY: Thank you. (BSR 13 admitted into evidence.) 10:11:08 BY MR. VOLINSKY: Now, Mr. Atkinson, would 0. 9 10:11:14 you tell us what you gleaned from review of the 10:11:16 10 information presented in this chart marked as BSR 13, 10:11:19 11 12 please. 10:11:22 10:11:23 13 Α. This is a comparison of the two plans: LGC HealthTrust and the State of New Hampshire 10:11:27 14 Employee Benefits Program. And as you can see, they 10:11:33 15 are both very large plans. Total membership in excess 10:11:37 16 of tens of thousands of members: 57,000 members for 17 10:11:43 the LGC HealthTrust and almost 40,000 members for the 18 10:11:46 State of New Hampshire Employee Benefits Program. 10:11:52 19 So in our way of viewing this, we 10:11:55 20 talked about the law of large numbers previous --10:11:57 21 both of these are categorized as large cases. 10:12:01 2.2 10:12:05 23 Q. Okay.

10:12:06

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10:12:20

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10:12:58 13

10:12:59 14

10:13:02 15

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10:13:30 20

10:13:35 21

10:13:37 22

10:13:41 23

A. And so you can see that HealthTrust has more members. It has -- it pays more claims.

Operating expenses, you can see there.

Now, the reason why we thought this was useful is because, you know, they both use the same medical carrier to pay their healthcare claims:

Anthem. And for prescription drug they're both using Caremark as their prescription drug manager.

So with regard to claims payment patterns and run-out and lag and all that stuff, they're comparable.

- Q. What about the "claims per member" line, what does that show you?
- A. That tells us that on average that even though they're covering, you know, in the case of LGC, about 17,000 more members, the average cost per claim is about the same. So it's sort of one indicator that, you know, the benefit costs are about the same. The average -- their benefit programs are somewhat comparable.
- Q. Understanding -- Anything else you can tell us that would help us understand how comparable these two plans are?

```
Well, we just want to note that in the case
10:13:44
          of the State of New Hampshire Employee Benefits Plan,
10:13:47
          that, you know, we get involved -- the Segal Company,
10:13:52
          that is -- in doing and developing the premium rates
10:13:55
          for the State plan.
10:13:58
                            And you know, they have special, I
10:14:04
10:14:06
          guess, enabling acts. I'm not sure exactly how you
          would call it. But they have a -- for purposes of
10:14:09
          making sure that their premiums are adequate over the
10:14:14
          years, they've established a reserve target.
10:14:18
      10
          reserve target, from what I understand, is 5 percent
10:14:22
      11
          of -- 5 percent of claims.
      12
10:14:25
10:14:28
      13
                Q.
                      And just to make sure I'm following --
                      Um-hum.
10:14:30
      14
                Α.
                      -- the reserve target that you're talking
      15
10:14:31
                Q.
      16
          about is the net assets kind of reserve?
10:14:33
                      That's correct.
      17
                Α.
10:14:35
                      So the State plan, as you understand it,
      18
10:14:36
          uses 5 percent of claims?
      19
10:14:39
                Α.
                      Yes.
10:14:43
      20
                      Just going back quickly to BSR 12, the 2010
10:14:45
      21
                0.
          figure --
10:14:55
      2.2
                      Up at the top.
```

10:14:56 23

Α.

- 10:14:57
- 10:15:01 2
- 10:15:04
- 10:15:09
- 10:15:19
- 10:15:24
- 10:15:24
- 10:15:26
- 10:15:37
- 10:15:41 10
- 10:15:44 11
- 10:15:51 12
- 10:15:54 13
- 10:15:59 14
- 10:16:00 15
- 10:16:11 16
- 10:16:17 17
- 10:16:25 18
- 10:16:31 19
- 10:16:35 20
- 10:16:40 21
- 10:16:46 22
- 10:16:51 23

- Q. -- was 21.8?
- A. That's the target, that's correct. That's opposed to 5 percent with the State plan.
- Q. Have you particular knowledge as to whether the State plan has had to dip into its 5 percent reserve?
- A. My understanding is they've never had to dip into that reserve at all.
- Q. Mr. Atkinson, would you -- just so we have it cleanly in one place, would you just give us a quick summary of the opinions you've reached about the Local Government Center's reserving practices, both in terms of reserves to liability and reserves with respect to net assets.
- A. Okay. I would say that our review -- this goes back to, you know, our initial work with the Secretary of State -- concluded that the -- that the consulting actuary for the HealthTrust plan in his approach is doing things reasonably, reasonable in terms of actuarial standards, but we believe very conservative, meaning that in setting, for example, the IBNR reserve, he's using a margin of 10 percent, and we think 5 percent is more likely.

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One of the critical aspects of the adequacy of the reserves has to do with setting premium rates. And in setting premium rates, the so-called trend factors that are used. And the trend factors are factors that are used to estimate what claims costs are likely to be in the future. And that's the basis for developing premium rates. And our position is that he's conservative in that as well.

So, for example, I believe at one point he was using a 10.75 percent trend factor for medical. And that was subsequently reduced to 10.0. You know, our feeling is that that's probably overstating things.

But again, what that tends to do, it certainly protects the HealthTrust in the sense that their net assets are probably not going to, you know, go under. But with regard to the calculation of the premium rates, that also means that the participating members are probably being charged more than they have to.

So you know, in general, you know, we don't at all argue at all with regard to the

10:18:22 10:18:27 10:18:33 10:18:34 10:18:37 10:18:39 10:18:41 7 10:18:45 10:18:46 10:18:50 10 10:18:59 11 12 10:19:04 13 10:19:06 10:19:11 14 10:19:14 15 10:19:19 16 17 10:19:22 18 10:19:23 19 10:19:29 10:19:32 20 10:19:33 21 10:19:38 2.2

10:19:40

23

methodology that he uses in determining the rates.

It's that we feel that they're overstating the needed requirements.

- Q. In preparing the rates each rating period?
- A. That's correct.
- Q. And then switch me now to how that relates to the amount they hold in net assets and your opinion on that.
- A. And so that the buildup over time, as we can see, from 2002 to 2010 really supports that in the fact that reserves have built up net assets that have built up primarily as a result of premium rates being higher than what they needed to be.
- Q. And just again, so we have the numbers, if they're at \$86 million now, in your professional expert opinion, you believe their net assets should be how much?
 - A. As of 2010, around \$41 million.

MR. VOLINSKY: Thank you, Mr. Atkinson.

I would move to strike the identification number on Exhibit 68E, as in echo, and ask for its admission.

MR. QUIRK: No objection to that report

```
coming in as a full exhibit because this witness has
10:19:41
           gone through during his live testimony the topics
10:19:43
                      Thank you.
           covered.
10:19:46
                      THE PRESIDING OFFICER: Thank you.
10:19:47
           is admitted then --
10:19:49
10:19:51
                      MR. VOLINSKY:
                                        Thank you.
                      THE PRESIDING OFFICER: -- as BSR 68E?
10:19:52
                      MR. VOLINSKY: E as in echo.
10:19:58
                                   (BSR 68E admitted into evidence.)
10:20:03
                      MR. QUIRK:
                                   Thank you, Mr. Mitchell.
10:20:18
      10
                             Are you through?
10:20:20
      11
                      MR. VOLINSKY:
                                       Yes.
10:20:21
      13
                           QUIRK:
                                    Good morning.
10:20:23
                      THE PRESIDING OFFICER: Mr. Atkinson, how
10:20:24
      14
           are you doing on water and such over there?
      15
10:20:25
                      THE WITNESS:
                                      I'm fine.
                                                   Thank you.
      16
10:20:27
                      THE PRESIDING OFFICER: Please proceed
      17
10:20:31
           then, Mr. Quirk.
      18
10:20:32
                      MR. QUIRK:
                                    Thank you.
      19
10:20:35
                                CROSS-EXAMINATION
10:20:35
      20
           BY MR. QUIRK:
10:20:35
      21
                      Good morning, Mr. Atkinson.
10:20:35
      2.2
                Ο.
10:20:35 23
                Α.
                      Good morning.
```

10:20:41 2

10:20:39

10:20:44

10:20:48

10:20:50

10:20:54

10:21:03

10:21:06

10:20:59 7

10:21:11 10

10:21:16 11

10:21:16 12

10:21:19 13

10:21:21 14

10:21:22 15

10:21:25 16

10:21:27 17

10:21:29 18

10:21:33 19

10:21:37 20

10:21:41 21

10:21:45 22

10:21:51 23

Q. We've met previously during your deposition.

My name is Brian Quirk and I represent the Local

Government Center and its affiliated entities.

I want to start off by talking about some different methods of appropriating the level of reserves, okay? We talked about this during your deposition. There are several different methods an actuary such as yourself can use to determine and calculate the appropriate level of reserves, correct?

- A. There are several different methods, that's correct.
- Q. One of those methods is the method that Peter Riemer used regarding RBC, correct?
 - A. That's correct.
- Q. Another method is the stochastic modeling approach that you used, right?
 - A. Yes.
- Q. And yet another method is percentage of claims as a method of calculating reserves, correct?
- A. I would call percentage of claims not a methodology. It's more or less a translation of an amount to a percentage for purposes -- I mean, it could be called a methodology after a while, but it

10:21:54	1	has its basis has to have its basis in something
10:21:58	2	real. And that real could be a determination using
10:22:01	3	the stochastic modeling, for example, yes.
10:22:04	4	Q. And you agreed during your deposition that
10:22:07	5	you can use percentages of claims as a method to
10:22:10	6	target reserves, right?
10:22:11	7	A. Yes. After you've made the calculation
10:22:15	8	what that percentage should be.
10:22:17	9	Q. You also admitted during your deposition,
10:22:20	10	you can use percentages of premiums, correct?
10:22:22	11	A. Yes. It would generate the same dollars,
10:22:25	12	but just translated as a the denominator would be
10:22:29	13	different.
10:22:31	14	MR. QUIRK: May I grab the easel?
10:22:34	15	THE PRESIDING OFFICER: Certainly.
10:22:35	16	MR. QUIRK: I'm going to sneak behind you.
10:23:06	17	Can you see that okay?
10:23:07	18	THE WITNESS: I can.
10:23:09	19	MR. QUIRK: Andy, can you see that?
10:23:10	20	MR. VOLINSKY: Yes. I'm fine.
10:23:13	21	MR. QUIRK: Mr. Mitchell.
10:23:18	22	Q. BY MR. QUIRK: So if we put actuarial
10:23:25	23	methods to calculate reserves, we've talked about the

```
RBC method, correct?
10:23:38
                      Yes.
                Α.
10:23:40
                      We've talked about this stochastic model
10:23:43
           that you recommended in this case, correct?
10:23:47
                      Yes.
                 Α.
10:23:50
10:23:56
                 Ο.
                      We've talked about the percentage of
10:24:00
        7
           claims, right?
                Α.
                      Yes.
10:24:00
                      And we've talked about percentage of
                 Ο.
10:24:00
           premiums, correct?
10:24:07
       10
                      Yes.
                 Α.
10:24:09
       11
                      And during your deposition, we reviewed a
       12
10:24:10
           press release from the Bureau that we're going to
       13
10:24:17
           talk about in a little bit, but there was also
10:24:20
       14
           another method that one of the other risk pools in
10:24:22
       15
       16
           New Hampshire used.
10:24:25
       17
                             Do you recall that?
10:24:26
                      I don't recall it, no.
                Α.
10:24:26
      18
                      I'm going to show you a document now, just
       19
10:24:27
           to refresh your recollection so we can add yet
10:24:31
       20
           another method to the chart.
10:24:34
       21
                      MR. QUIRK:
                                    It's LGC 362.
10:24:54
      2.2
                              May I approach the witness?
10:24:58
      23
```

```
MR. TILSLEY:
                                     Just one second, Brian.
10:25:03
                      THE PRESIDING OFFICER: Let everyone catch
10:25:06
          up to you.
10:25:07
                          QUIRK:
                                   All set? Everybody have it?
10:25:22
                      THE PRESIDING OFFICER:
                                               Yes, we do.
10:25:25
                Q.
                      BY MR. QUIRK:
                                      I'd ask you to turn to page 4
10:25:27
       7
          of the document and direct your attention to the area
10:25:29
          that says, "Primex." And I will represent to you
10:25:33
          that that's another risk pool within the State of New
10:25:36
          Hampshire, and ask you to read that to yourself.
10:25:41
      10
                             I'll read it to myself.
                Α.
                      Okav.
10:25:43
      11
                      THE PRESIDING OFFICER:
                                               Do you have one
      12
10:25:50
          available for him, Mr. Quirk?
      13
10:25:51
                      MR. QUIRK:
                                   I do.
10:25:57
      14
                      THE PRESIDING OFFICER: Could you provide
      15
10:25:58
      16
          that to him.
10:25:59
                      BY MR. QUIRK: And page 4 of that document,
      17
                Ο.
10:26:20
          when you read the section for Primex, does that
      18
10:26:22
          refresh your recollection as to the method that Primex
      19
10:26:27
          used, at least at that point in time, to calculate
10:26:30
      20
          reserves? It's called capital adequacy policy,
10:26:34
      21
          correct?
10:26:43
      2.2
                      Yes, it is.
10:26:44 23
                Α.
```

```
And it's a mixture between RBC and loss
10:26:44
          reserves, correct?
10:26:48
                     Can I ask a question? Primex, what is their
10:26:48
          major -- what are they insuring?
10:26:51
                     I'm supposed to be asking the questions,
10:26:54
10:26:57
          but I'll be happy to answer the question, if that's
       7
          all right with counsel?
10:26:59
                     MR. VOLINSKY:
                                      No objection. It's relevant.
10:27:00
                     BY MR. QUIRK: They do multiple lines under
                Q.
10:27:03
          one company. And that is property-liability,
10:27:04
      10
          workers' comp, and health.
10:27:08
      11
      12
                     Okay.
10:27:12
                Α.
      13
                     So that's the representation. My question
10:27:12
                Ο.
          to you with respect to Primex, it's correct that
10:27:14
      14
          they're using a capital adequacy policy concerning
10:27:16
      15
          the setting of reserves, correct?
      16
10:27:21
                            And above that it says, "New Hampshire
      17
10:27:23
          approaches." And if you want to go to page 1, this
      18
10:27:25
          is a document produced by the Bureau of Securities.
      19
10:27:28
                     MR. VOLINSKY:
                                      Is there a question?
10:27:33
      20
                     THE PRESIDING OFFICER:
                                                No. I have a
10:27:36
      21
                     And that is, did you get your question
10:27:37
      2.2
          question.
          answered, Mr. Atkinson?
10:27:38
      23
```

```
THE WITNESS:
                                     Well, I'm trying to make sure
10:27:38
           I understand what their -- what lines --
10:27:41
                      BY MR. QUICK:
                                       They have a health line --
                Ο.
10:27:41
                      They have a health line?
10:27:42
                Α.
                      -- to answer your question.
                Q.
10:27:42
                      How much of it is health-related versus
10:27:43
                Α.
10:27:45
       7
           casualty that --
                      I'll represent a portion of their line is
                0.
10:27:46
           health.
                     My question is, they use a certain policy
10:27:48
           called capital adequacy policy to set reserves,
      10
10:27:53
           correct?
10:27:56
      11
                      Yes.
10:27:56
      12
                Α.
      13
                Q.
                      And that is a mixture between risk-based
10:27:58
           capital and losses, correct?
10:28:01
      14
                      And loss reserves.
      15
                Α.
10:28:02
                      Loss reserves, correct?
      16
                Q.
10:28:04
                      Right.
      17
                Α.
10:28:05
                      So right now you'd agree with me that we
      18
10:28:09
           have one, two, three, four -- five approaches to
      19
10:28:31
           calculating reserves, correct?
10:28:36
      20
                      Actually, I stand corrected.
                                                        The -- as I
10:28:37
      21
                Α.
           read it, the -- they use risk-based capital as one
10:28:41
      2.2
                     And then for purposes of doing loss reserves,
10:28:45
      23
           method.
```

```
which is not capital-related --
10:28:49
                      Okay.
10:28:53
                Ο.
                      -- they're using a method as recommended by
10:28:53
           the casualty actuary. And that applies to non-
10:28:56
           health-related --
10:28:59
                      So with that caveat, we'll count risk-based
10:29:00
                Ο.
       7
           capital, stochastic, percentage of claims, percentage
10:29:03
          of premiums, correct?
10:29:07
                      Yes.
                Α.
10:29:08
                      Different methods. And within each of
                Ο.
10:29:08
      10
           these different actuarial methods to calculate
10:29:10
      11
      12
           reserves, you can have variations, correct?
10:29:13
      13
                Α.
                      Yes.
10:29:15
                      For example, risk-based capital can be at
10:29:17
      14
           different levels. For example, the level that the
      15
10:29:24
           HealthTrust board approved: 4.2, right?
      16
10:29:27
                Α.
                      Yes.
      17
10:29:30
                      And it can also have levels ranging from
      18
10:29:30
           3.7 to 10.0, and those ranges are set forth in your
      19
10:29:36
           report, correct?
10:29:45
      20
                      Those are actual observed results. So that
10:29:46
      21
          would be comparable in 2010 to your 4.3 for
10:29:52
      2.2
          HealthTrust compared to your 4.2, which was the
10:29:57
      23
```

```
targeted amount.
10:30:02
                             So in the case of some insurers --
10:30:02
           and you're talking about health insurers --
10:30:06
                      Correct.
                Ο.
10:30:08
                      -- not HealthTrust, that their actual net
10:30:08
           assets have ranged from, as you said, 3.7 to 10.0.
10:30:12
10:30:19
       7
                Q.
                      And then you can have anywhere -- any
           numbers between these, correct, as subsets of the
10:30:21
          RBC, right?
10:30:24
                      You're referring to the actual reserves
      10
10:30:25
           that have emerged as opposed to targets?
10:30:30
      11
      12
                      Correct.
10:30:34
                Ο.
      13
                Α.
                      Okay. 3.7 to 10.0 is not -- they're not
10:30:34
10:30:38
      14
           targets.
                      If an actuary recommends a target of RBC
10:30:38
      15
                Ο.
           10.0, that can be used to target reserves, correct?
      16
10:30:43
      17
                Α.
                      Could, but I don't believe an actuary would
10:30:47
           ever do that.
      18
10:30:50
                      But it could be a level, correct?
      19
                Q.
10:30:50
                      Anything could be a level. But in this
10:30:52
      20
           case, the 3.7 to the 10.0 is not a target. It's what
10:30:55
      21
           actually emerged as a result of their underwriting
10:31:01
      2.2
10:31:04
      23
          practices.
```

```
And what actually emerged -- and you're
10:31:04
           referring to one of the studies we'll get to -- is an
10:31:07
           RBC of 10.0, correct?
10:31:10
                      When you translate their actual net assets
10:31:12
           into an RBC number, it translates into 10.0, not what
10:31:17
10:31:21
          they targeted.
10:31:22
                Q.
                      Right. And when you translate the net
           assets to an RBC, it's RBC 10.0, correct?
10:31:24
                      That's correct.
                Α.
10:31:29
                      And you have stochastic model, and you have
10:31:30
      10
           a particular model -- and I'll write "Segal" -- as a
10:31:34
      11
           model, right?
      12
10:31:38
      13
                Α.
                      Yes.
10:31:39
                      And there can be different models of
10:31:39
      14
                0.
      15
           stochastic modeling, depending upon the assumptions
10:31:43
          you put into the model, correct?
      16
10:31:46
                      That is correct.
      17
                Α.
10:31:48
                      And you have a proprietary model, correct?
      18
10:31:49
                Q.
                      That is correct.
                Α.
10:31:55
      19
                      Thus, in fact, you wouldn't disclose to us
10:31:56
      20
                Q.
           the proprietary nature of your software that you used
10:32:00
      21
           to determine your numbers under the stochastic model,
10:32:04
      2.2
```

10:32:07

23

right?

```
That's correct.
10:32:07
                Α.
                      And other companies can have different
10:32:08
           models that can result in different reserve levels,
10:32:12
           correct?
10:32:15
                      Yes, they could.
10:32:15
                Α.
                      Obviously, percentage of claims, you can
                Q.
10:32:18
        7
           have different levels? For example, the 5 percent
10:32:22
           that you just covered for the State plan, right?
10:32:25
                      Yes.
                Α.
10:32:27
                      In the 5 percent for the State plan, that
10:32:30
           5 percent is set forth directly in the State statute,
      11
10:32:33
           isn't it?
      12
10:32:38
      13
                Α.
                      I believe so, yes.
10:32:38
                      You can also have a 10 percent of claims,
10:32:39
      14
                0.
      15
           correct?
10:32:43
                      Yes, you could.
      16
10:32:44
                Α.
                      You could also have a 15 percent, correct?
      17
                Q.
10:32:46
                      Yes, you could.
      18
                Α.
10:32:49
                      You could also have a 20 percent, correct?
10:32:50
      19
                0.
                      Yes, you could.
10:32:53
      20
                Α.
                      Same thing for percentage of premiums,
10:32:54
      21
                Q.
           realizing they're going to be similar numbers, but
10:32:58
      22
```

23

10:33:00

slightly different, right?

- 10:33:01 1
- 10:33:02
- 10:33:06
- 10:33:07
- 10:33:11
- 10:33:15
- 10:33:19
- 10:33:21
- 10:33:24
- 10:33:26 10
- 10:33:27 11
- 10:33:30 12
- 10:33:33 13
- 10:33:36 14
- 10:33:39 15
- 10:33:43 16
- 10:33:48 17
- 10:33:54 18
- 10:33:56 19
- 10:33:57 20
- 10:34:00 21
- 10:34:07 22
- 10:34:07 23

- A. That's correct.
- Q. You can have 5, 10, 15, 20, anywhere in between; is that correct?
- A. That's correct. Even though I might add that it's probably rarely done as a percentage of premium. Premiums can fluctuate and vary all over the place. It's normally done on claims.
- Q. And when you say, "It's normally done on claims," the converse of that is sometimes it's done on premiums, right?
- A. I haven't seen it done on premium, but it could be. You can translate an amount that you calculated a percentage of claims, you could translate that to a percentage of premium.
- Q. And the statute -- the law that we're all looking at here, RSA 5-B, regarding risk pools in New Hampshire, it does not specify any specific actuarial method to calculate reserves, correct?
 - A. That's correct.
- Q. So in other words, the statute that we're all looking at here doesn't require or prohibit RBC, correct?
 - A. Yes. To my knowledge, it doesn't.

```
The statute that we're all looking at here
10:34:09
           doesn't require or prohibit the stochastic model,
10:34:12
           either the one you recommended or another actuarial
10:34:16
           firm, correct?
10:34:18
                      That's correct.
                Α.
10:34:19
10:34:20
                Q.
                      The statute that we're all looking at here
           does not require or prohibit percent of claims or
10:34:23
          percent of premiums, correct?
10:34:27
                      That's correct.
                Α.
10:34:29
                      So I just wrote up here, "RSA 5-B, no
10:34:35
      10
           specific method to calculate reserves."
10:35:02
      11
                             You'd agree with that, right?
      12
10:35:04
      13
                Α.
                      And hence, my report.
10:35:05
                      Correct.
10:35:06
      14
                Q.
                                  And prior to -- we'll get to
      15
                      MR. QUIRK:
10:35:07
          your report in just a moment. I would like this
      16
10:35:10
           exhibit, as messy and sloppy as it is, to be marked
      17
10:35:14
           as a full exhibit.
      18
10:35:18
                      THE PRESIDING OFFICER: Do you have any
      19
10:35:19
           objection, Mr. Volinsky?
10:35:21
      20
                      MR. VOLINSKY:
                                       No objection.
10:35:23
      21
                      THE PRESIDING OFFICER:
                                                 Can we have a
10:35:24
      2.2
10:35:25
      23
           number.
```

```
MS. WORTHEN:
                                      457.
10:35:27
       1
                      THE PRESIDING OFFICER: 457, Mr. Quirk's
10:35:29
           chart.
                    It is so admitted.
10:35:32
                                   (LGC 457 admitted into evidence.)
10:35:37
                      THE PRESIDING OFFICER:
                                                 Mr. Quirk, do you
10:36:01
           believe that you're done with that exhibit?
10:36:02
                      MR. QUIRK: I don't think so.
10:36:05
       7
                                                         If it's
           okay, could I leave it up?
10:36:06
                      THE PRESIDING OFFICER: That's fine.
10:36:08
                      BY MR. QUIRK: You were just referencing,
      10
                Ο.
10:36:12
           hence your engagement in this case, correct?
10:36:15
      11
                      Yes.
                Α.
10:36:16
                      Your engagement is pursuant to the laws of
      13
                Q.
10:36:17
           2010, right?
10:36:19
      14
                      I'm assuming it's 2010.
10:36:20
      15
                Α.
                      Showing you --
      16
                Q.
10:36:26
                      MR. QUIRK: You admitted his report, right?
      17
10:36:30
                      MR. VOLINSKY:
                                       I'm sorry?
      18
10:36:32
                      MR. QUIRK: You admitted his report.
      19
10:36:34
           up there?
10:36:36
      20
                      MR. VOLINSKY:
                                       It's in the exhibit book.
10:36:36
      21
                      MR. QUIRK: Could you turn to your report,
10:36:39
      2.2
           BSR 68, please.
10:36:42 23
```

```
THE WITNESS:
                                      68. I have no idea where
10:36:47
           that is.
                      Okay.
10:36:48
                      THE PRESIDING OFFICER:
                                                Take your time
       3
10:36:55
           because it will take me longer, Mr. Atkinson.
10:36:56
                      THE WITNESS:
                                      I see 66. Did you say 68?
10:37:05
                      MR. VOLINSKY:
10:37:09
       6
                                       It's Book 4.
                      THE PRESIDING OFFICER:
                                                 Book 4.
10:37:13
                      MR. QUIRK:
                                   Exhibit 68. And page 99.
10:37:16
          Thank you.
10:37:19
                      MR. VOLINSKY:
                                       If you don't mind . . .
10:37:20
      10
                             68.
                                  And if you flip it one more
10:37:46
      11
           page, that will be 99.
      12
10:37:49
                      THE PRESIDING OFFICER: For clarification,
      13
10:37:50
           I have an additional mark at 68 for Bureau of
10:37:51
      14
           Securities Regulation expert report B from yesterday.
      15
10:37:59
           Is that the one we're talking about?
      16
10:38:01
                                            That B would be Coutu.
      17
                      MR. VOLINSKY:
                                       No.
10:38:02
                      MR. QUIRK:
                                   Yes.
      18
10:38:05
                      THE PRESIDING OFFICER: Okay. And so this
      19
10:38:09
           one is?
10:38:09
      20
                      MR. VOLINSKY:
                                       Ε.
                                            Remember we --
10:38:11
      21
                      THE PRESIDING OFFICER:
                                                 Earlier, E?
10:38:11
      2.2
                      MR. VOLINSKY:
10:38:12 23
                                       Yes.
                                             We had broken it up.
```

```
And so this happens to be in 68 at page 99.
10:38:13
                      THE PRESIDING OFFICER: As I said,
10:38:24
           Mr. Atkinson, it will take me longer than you.
10:38:25
                      THE WITNESS:
                                      I have it.
10:38:28
                      BY MR. QUIRK: And on page 99, if everyone's
                Ο.
10:38:30
10:38:32
           with us, you'll see your third paragraph in, you talk
           about that you were retained pursuant to Chapter 149:6,
10:38:36
           the laws of 2010.
10:38:43
                             Do you see that?
10:38:45
                      I do.
                Α.
10:38:46
      10
                      Does that refresh your recollection?
10:38:47
      11
                Ο.
                      Yes, it does.
      12
                Α.
10:38:49
      13
                      Because the statute, RSA 5-B, has no
10:38:50
                Q.
           specific method to calculate reserves and thus no
10:38:54
      14
           specific guidance to risk pools to do that, you were
      15
10:38:58
      16
           retained pursuant to the laws of 2010 to provide a
10:39:01
      17
           recommendation, right?
10:39:06
                      Yes.
      18
                Α.
10:39:07
                      Exhibit 256 on the screen, please.
      19
10:39:11
                Q.
                             Showing you what's been marked LGC
10:39:13
      20
           256 --
10:39:18
      21
                      MR. TILSLEY: Can I have just a second,
10:39:21
      2.2
10:39:23 23
           please.
```

```
MR. QUIRK: Sure.
10:39:24
                     BY MR. QUIRK: -- and ask you to turn to
10:39:25
                Ο.
          pages 43 and 44. The numbers are on the upper-right.
10:39:27
                Α.
                     Okay.
10:39:33
                     MR. QUIRK: Can you scroll down for me to
10:39:38
          149:6, please. Perfect.
10:39:39
                                      I'm sorry. Which page?
       7
                     MR. VOLINSKY:
10:39:43
                     MR. QUIRK: 43 and 44. Second-to-the-last
10:39:49
          page.
       9
10:39:52
                            We're at 256, the second-to-the-last
10:40:04
      10
          page.
10:40:07
      11
                     THE PRESIDING OFFICER: Bear with us,
      12
10:40:20
          Mr. Quirk.
      13
10:40:22
                     MR. QUIRK: Yes. My apologies. I don't
10:40:23 14
          think I gave you this one.
10:40:32 15
                     THE PRESIDING OFFICER: And I would ask the
      16
10:40:37
          observers to also bear with us. There's a significant
      17
10:40:39
          amount of number of exhibits up here, multipage
10:40:42 18
          exhibits. And we have them stored in different
      19
10:40:46
          places. I'm afraid we're not doing Archives'
10:40:50
      20
          reputation.
10:41:03
      21
                     BY MR. QUIRK: And we're at page 43 of 44,
10:41:25 22
                Ο.
          the second-to-the-last page.
10:41:28 23
```

10:41:30	1	THE PRESIDING OFFICER: Thank you for your
10:41:31	2	indulgence, Mr. Quirk. We are with you.
10:41:35	3	MR. QUIRK: Thank you.
10:41:36	4	${ ilde{ ilde{Q}}}$. BY MR. QUIRK: At the middle of the page
10:41:37	5	you'll see 149:6, correct?
10:41:39	6	A. Yes.
10:41:40	7	Q. That's the chapter of the laws of 2010 that
10:41:45	8	was issued by the New Hampshire Legislature and that
10:41:48	9	resulted in you being retained, correct?
10:41:51	10	A. That's correct.
10:41:52	11	Q. And to be clear, you were retained long
10:41:56	12	before this staff petition was filed, right?
10:41:59	13	A. Yes.
10:42:00	14	${f Q}.$ You were retained at the direction of the
10:42:05	15	Secretary of State to provide a recommendation to the
10:42:10	16	Legislature, correct?
10:42:11	17	A. Yes. To provide a recommendation, yes.
10:42:13	18	Q. And your recommendation to the Legislature
10:42:18	19	to try to fill in the gaps of 5-B has not been
10:42:22	20	adopted by the New Hampshire Legislature, has it?
10:42:25	21	A. Not to my knowledge.
10:42:28	22	Q. And do you know that the New Hampshire
10:42:31	23	Legislature right now is in the process of trying to

```
determine and enact specifics concerning the setting
10:42:35
           of reserves?
                         Are you aware of that?
10:42:39
                      No.
                Α.
10:42:41
                      Have you been asked to testify before the
10:42:42
           Legislature concerning your recommendation?
10:42:45
10:42:47
                Α.
                      No.
                Q.
                      Not yet anyway, right?
10:42:48
                      (No response.)
                Α.
10:42:52
                      I want to go through the law of 2010 briefly
10:42:54
           and compare it with what the Secretary of State and
10:42:56
      10
           the Bureau of Securities actually asked you to do in
10:43:00
      11
           this case, okay?
      12
10:43:03
      13
                Α.
                      Okay.
10:43:04
                      If you follow this, the New Hampshire
10:43:05
      14
           Legislature asked -- well, didn't ask -- "instructed
      15
10:43:09
           the Secretary of State, in consultation with the
      16
10:43:13
           Insurance Commissioner, and by employing the services
      17
10:43:16
           of an actuary who has experience with pooled risk
      18
10:43:20
           management programs and is a qualified member of the
      19
10:43:25
           American Academy of Actuaries" to submit a report,
10:43:29
      20
           correct?
10:43:35
      21
                      Yes.
10:43:35
      2.2
                Α.
                      And that report, you'll see from the law,
10:43:36 23
                Q.
```

```
was to go to the Speaker of the House, the President
10:43:39
           of the Senate, the Senate committee and House
10:43:41
           committee, and the Governor, correct?
10:43:46
                      Yes.
                Α.
10:43:48
                      And the next part is what I want you to
10:43:48
                0.
10:43:50
           focus on.
                       It concerns "specific recommendations
       7
           concerning the limitation of reserves in pooled risk
10:43:53
           management programs and the limitation on
10:43:57
           administrative expenses as a percentage of claims of
10:44:00
           pooled risk management programs, "correct?
      10
10:44:04
                      Yes.
                Α.
10:44:06
      11
                      You would agree with me that this law
      12
10:44:06
      13
           instructs the Secretary of State to offer
10:44:09
           recommendations on programs broadly, correct?
10:44:13
      14
                      Yes.
10:44:18
      15
                Α.
                      But that's not what you were asked to do,
      16
                0.
10:44:19
      17
           is it?
10:44:21
                      I'm not following you. When you said
10:44:23
      18
                Α.
           "broadly," how does that relate to what we did?
      19
10:44:26
                      All of the programs, pooled risk programs
10:44:29
      20
           in the State of New Hampshire, you didn't do that,
10:44:33
      21
           correct?
10:44:35
      2.2
```

10:44:35

23

Α.

No.

We didn't. We specifically in our

10:44:37 1 proposal said we could focus in on the HealthTrust.

- Q. And in fact, the Secretary of State or the Bureau of Securities only asked you to focus on Local Government Center HealthTrust, correct?
 - A. Yes.
- Q. The Secretary of State or the Bureau of Securities didn't ask you to look at Primex or SchoolCare, the other two risk pools, did they?
 - A. They did not.
- Q. In addition to limiting your engagement to only one of the three pools, you were also asked -- not asked to provide any recommendations concerning reserves for property-liability or workers' compensation pools, were you?
- A. We were asked, but we -- we said we don't -- that's not our area of expertise, so we didn't respond to those two.
- Q. So if I understand your testimony, you actually explained to the Secretary of State or the Bureau of Securities, You know, I know you're asking me to provide recommendations for other programs, but we just don't have the expertise to do that. Words to that effect you told them?

10:44:41

10:44:45

10:44:50

10:44:53 5

10:44:58

10:45:01

10:45:03

10:45:07

10:45:08 10

10:45:13 11

10:45:17 12

10:45:21 13

10:45:25 14

10:45:26 15

10:45:29 16

10:45:32 17

10:45:33 18

10:45:35 19

10:45:39 20

10:45:43 21

10:45:47 22

10:45:51 23

```
Yes.
                Α.
10:45:52
                      And did they explain to you that the law
10:45:53
           that they were trying to follow required opinions on
10:45:56
           reserves concerning all the different programs?
10:46:00
                      I think I understood that's what they --
10:46:03
10:46:05
           that's what their intent was, yes.
10:46:07
       7
                Q.
                      Are you aware that they've never retained
           any actuary to offer recommendations to the
10:46:09
           Legislature on any other pools other than LGC's
10:46:13
           health program?
      10
10:46:17
                      No, I'm not aware of that.
10:46:18
      11
      12
                      And it also says that the actuary has
10:46:26
10:46:29
      13
           experience with pooled risk management programs,
           correct?
10:46:33
      14
      15
                      Yes.
10:46:33
                Α.
                      You specifically drafted the majority of
10:46:34
      16
      17
           this report, right?
10:46:37
                      Yes.
      18
                Α.
10:46:38
                      And you specifically do not have experience
      19
10:46:39
           with pooled risk management programs such as
10:46:42
      20
           HealthTrust, correct?
10:46:45
      21
                      I do not have specific experience with
10:46:46
      2.2
           pooled arrangements, me personally.
10:46:51
      23
```

10:46:56

10:46:58

10:47:01

10:47:06

10:47:09

10:47:14

10:47:16

10:47:21

10:47:23

10:47:25 10

10:47:27 11

10:47:29 12

10:47:32 13

10:47:36 14

10:47:39 15

10:47:41 16

10:47:41 17

10:47:43 18

10:47:46 19

10:47:50 20

10:47:54 21

10:47:56 22

10:47:58 23

Q. Sure. Next I want to talk about what you did prior to making the recommendation on the level of reserves for LGC HealthTrust.

Because you did not have experience directly with risk pools such as HealthTrust, did you at least look at what the other pools in New Hampshire were doing as it applies to the setting of reserves for its programs?

- A. No. I think I mentioned in that deposition, I didn't think it was necessary.
- Q. And the reason I'm asking some of these questions that we covered in our deposition is that the hearing officer who has to make this decision isn't privy to that deposition, okay? So I apologize if we're going to go over some common ground.
 - A. Okay.
- Q. In addition to not reviewing any pools within New Hampshire as to what they're doing to set reserves, you also didn't look at any pools within New England as to how they're handling reserves within risk pools similar to HealthTrust, correct?
 - A. That is correct.
 - Q. You also didn't look to any -- what any

```
pools did throughout the country, right?
10:48:01
                      That is correct.
                Α.
10:48:03
                      And as you sit here today, you do not know
10:48:03
           what a majority of pools do throughout the country as
10:48:06
           it goes to setting of reserves, do you?
10:48:09
10:48:11
                Α.
                      I do not.
10:48:14
                      You also did not look to any national
           association of risk pools and the guidance that they
10:48:19
           have promulgated concerning the setting of reserves,
10:48:23
           correct?
      10
10:48:26
                      I did not.
                Α.
10:48:26
      11
                      You did not review any LGC HealthTrust
      12
10:48:30
      13
           minutes from 2002 where they decided to adopt RBC 4.2,
10:48:35
           did you?
10:48:43
      14
                      I believe I did, yes.
10:48:43
      1.5
                Α.
                      You reviewed the 2002 minutes?
      16
                0.
10:48:45
                      Well, I'm not sure if it's 2002, but I
      17
                Α.
10:48:47
           recall having information when -- discussing the
      18
10:48:52
      19
           decision to go to 4.2.
10:48:57
                      You had those --
10:48:57
      20
                Ο.
                      I don't know whether it was 2002 or not.
10:49:00
      21
                Α.
                      I'm sorry. You had those discussions with
10:49:01
      2.2
                Q.
```

the Bureau of Securities attorneys, right?

10:49:03

- 10:49:06
 1

 10:49:08
 2

 10:49:10
 3

 10:49:12
 4

 10:49:15
 5

 10:49:17
 6

 10:49:19
 7

 10:49:21
 8
- A. Yes. I believe we did.
- - A. I believe -- I believe I had those minutes.
- Q. If you reviewed minutes, how many sets of minutes did you review?
 - A. I don't recall.
- Q. Would it be the one that instituted RBC or would it be the subsequent minutes where all of these topics were discussed by the board?
- A. I believe it was the initial setting of the 4.2 and Peter Riemer's -- and the board minutes that actually had that discussion.
- Q. So as you sit here now, your best recollection is that you reviewed, at best, the minutes from the 2002 HealthTrust board meeting, correct?
 - A. Yes.
- Q. And am I correct to say then that you did not review any minutes of any subsequent board meetings where the topic was revisited?
 - A. I don't recall. I may have.
 - Q. But as you sit here today, you don't

- 10:49:24
- 10:49:27 10
- 10:49:31 11
- 10:49:35 12
- 10:49:44 13
- 10:49:45 14
- 10:49:47 15
- 10:49:49 16
- 10:49:52 17
- 10:49:53 18
- 10:49:54 19
- 10:49:57 20
- 10:50:00 21
- 10:50:04 22
- 10:50:10 23

```
recall?
10:50:12
       1
                      That's correct.
10:50:12
                Α.
                      Now, Peter Riemer, the actuary, did you
10:50:12
                 Ο.
           call him up and talk with him about why he
10:50:17
           recommended RBC 4.2?
10:50:20
10:50:27
                Α.
                            And it's my understanding he didn't
10:50:29
        7
           recommend it.
                      My point is you never spoke to Peter
                 Ο.
10:50:31
           Riemer, the actuary that was actually retained and
10:50:35
           addressed these issues prior to your recommendation
      10
10:50:37
           to the Legislature, correct?
10:50:40
      11
                      I did not.
      12
10:50:42
      13
                Q.
                      And right before Attorney Volinsky sat
10:50:43
           down, I wrote down a quote you made concerning
10:50:48
      14
           Mr. Riemer.
      15
10:50:50
                Α.
                      Um-hum.
      16
10:50:51
                      And you thought that he was reasonable, but
      17
10:50:51
                0.
           conservative, correct?
      18
10:50:54
                      Yes.
      19
                Α.
10:50:55
                      And I also wrote down a quote you said
10:50:55
      20
           earlier in your testimony, that it's better to be
10:50:58
      21
           conservative in making estimates, correct?
10:51:02
      2.2
```

That's correct.

10:51:04

23

Α.

```
And that's what we're doing here?
10:51:05
           making estimates, right?
10:51:08
                Α.
                      We are.
10:51:09
                      We've talked about what you did not do prior
10:51:12
           to you making a recommendation to the Legislature.
10:51:21
           Now I want to talk about what you did do.
10:51:25
10:51:27
       7
                             You reviewed some financial statements,
           right?
10:51:31
                      Yes.
                Α.
10:51:31
                      And you made certain assumptions within
10:51:33
      10
           your stochastic model, correct?
10:51:38
      11
                      Yes.
      12
                Α.
10:51:40
                      And just so there's no mystery here, the
      13
                Q.
10:51:40
           stochastic model is a software program, and you type
10:51:43
      14
           in certain assumptions and data within the software
10:51:47
      15
           program, correct?
      16
10:51:50
      17
                      That's -- It's more than that. But yes,
                Α.
10:51:51
           there are inputs.
      18
10:51:56
                      And after those inputs, it comes out with a
      19
10:51:57
           calculation, correct?
10:52:01
      20
                      Yes.
10:52:02
      21
                Α.
                      And depending on what you put in to the
10:52:03
      2.2
           model is a result -- the end result is dependent upon
10:52:07
      23
```

10:52:15 1 that, correct?

- A. Sure. Yes.
- Q. And what you put into this model that we just heard about during your direct examination is about medical trend, correct? That was a factor, and in fact, your primary factor that you used in your model, right?

THE PRESIDING OFFICER: Excuse me. Do you still recall the first question?

THE WITNESS: No.

MR. QUIRK: I'm sorry. I jumped in. My apologies. Let me strike the question and I'll ask a different question.

- Q. BY MR. QUIRK: In the stochastic model that you used, Mr. Atkinson, the medical trend factor was the primary factor for your model, correct?
- A. No, it was not the primary input into the model. It was the reason why we used the model, because the trend factor that's used to calculate rates is the primary driver for whether or not the premiums are going to be sufficient or not. So that's the primary reason the model was being used. It wasn't one of the inputs.

10:52:15

10:52:17

10:52:20

10:52:25

10:52:31

10:52:34 7

10:52:36

10:52:37

10:52:39 10

10:52:39 11

10:52:40 12

10:52:43 13

10:52:44 14

10:52:46 15

10:52:49 16

10:52:52 17

10:52:56 18

10:53:02 19

10:53:04 20

10:53:09 21

10:53:13 22

10:53:18 23

I'm going to ask you a broad question so we 10:53:19 all know what went into your model, okay? What were 10:53:22 the inputs that you put into your model? 10:53:25 They were the number of lives. Α. 10:53:28 Number of lives, yes. Q. 10:53:31 10:53:33 Α. It's actually in my report. Q. Please feel free to refer to your report if 10:53:35 you'd like to. 10:53:38 If I can find it. It's right in front of Α. 10:53:39 There it is. me. 10:53:40 10 THE PRESIDING OFFICER: And help the rest 10:53:42 11 12 of us and tell us where you are in your report, please, 10:53:43 Mr. Atkinson. 13 10:53:46 THE WITNESS: Sure. 10:53:47 14 And at the risk of making 15 0. BY MR. QUIRK: 10:53:49 another messy chart, I'm going to write down the 16 10:53:51 assumptions that you used for your model. I'm 17 10:53:56 writing "stochastic model." And go right ahead. 18 10:54:10 I think it might have been in one of the 19 10:54:14 previous reports we did, not the final expert report. 10:54:16 20 But I can tell you that we used the 10:54:18 21 number of members or covered lives. 10:54:20 2.2

I want to make sure it's accurate, so if

10:54:22

23

Ο.

```
it's okay with you, I'm going to give you one of your
10:54:27
           prior reports, okay?
10:54:30
                      Um-hum.
                Α.
10:54:31
                      And when you say "prior report," this --
10:54:42
           what I'm about to give you is the December 29, 2010
10:54:45
           report, correct?
10:54:48
10:54:50
                Α.
                      Yes.
                      And that's the report that we were just
10:54:50
           talking about that you issued to the Secretary of
10:54:53
           State in response to Chapter 149:6, laws of 2010,
      10
10:54:57
           right?
10:55:05
      11
                      That's correct.
      12
10:55:05
                Α.
                      MR. QUIRK:
                                    Exhibit 360.
      13
10:55:09
                                       You reviewed this document
                      BY MR. QUIRK:
10:55:20
      14
                Q.
           during your deposition.
      15
                                       It has a sticker from your
10:55:21
      16
           deposition.
10:55:23
      17
                Α.
                      Um-hum.
10:55:24
                      And feel free to spend as much time as you
      18
10:55:25
           want, and then we'll talk about the various
      19
10:55:27
           assumptions that went into the model that you used.
10:55:31
      20
                      THE PRESIDING OFFICER: "Assumptions"
10:55:38
      21
           meaning "inputs"?
10:55:39
      2.2
                      MR. QUIRK:
                                  "Inputs."
                                                Thank you.
10:55:41
      23
```

```
THE WITNESS:
                                      Okay.
10:55:55
                      BY MR. QUIRK: And the hearing officer
10:55:57
                Ο.
           asked you to refer to a page --
10:55:58
                Α.
                      Right.
10:56:00
                      -- so I'll ask you to do that.
                Q.
10:56:00
10:56:02
                Α.
                      It's page 8, the top of page 8 of the
10:56:07
       7
           report.
                      So top of page 8 of Exhibit 360, there are
                0.
10:56:07
           certain factors -- or inputs you used. And go right
10:56:11
           ahead.
      10
10:56:13
                               It says the main input parameter
                      Right.
10:56:13
      11
           specific to the HealthTrust were "Average number of
      12
10:56:16
           covered employees."
10:56:20
      13
                      All right. So I'm going to write
10:56:21
      14
                Q.
           "average" -- "Average number of covered employees."
10:56:25
      15
                Α.
                      "Average number of covered adults."
10:56:32
      16
                      "Average number of covered adults."
      17
10:56:35
                Q.
                      "Average annual claims cost per employee."
      18
                Α.
10:56:40
                      "Average number of claims cost per employee."
      19
10:56:44
                Q.
                      And "Average annual claims cost per adult."
10:56:51
      20
                Α.
                      "Average annual claims cost per adult."
10:56:57
      21
                Q.
                      And an indicator whether they had specific
10:57:04
      2.2
                Α.
10:57:08
      23
           stop loss and what the attachment point was.
```

```
case there was none.
10:57:11
                      Okay.
                Q.
10:57:14
                      And then the risk of confidence level.
10:57:15
           Those are the main points.
10:57:24
                      And the confidence level is what we heard
                 Ο.
10:57:25
           about on direct exam, right?
10:57:28
10:57:29
                Α.
                      Yes.
                      And you used 95 percent?
                Q.
10:57:30
                      That's right.
                Α.
10:57:32
                      So I've just written down the various
                Ο.
10:57:34
      10
           inputs to your model. Did I write all of them down?
10:57:35
      11
      12
                Α.
                             Those are the main ones, yes.
10:57:39
10:57:45
      13
                Q.
                      Well, I want to be complete.
                      Yes.
10:57:46
      14
                Α.
                      You said those are the main ones.
10:57:46
      15
                Ο.
      16
           other ones went into your model? And the reason I'm
10:57:48
           asking this is we didn't have access to this because
      17
10:57:50
           of the proprietary nature.
      18
10:57:54
                      That's right. Those are the standard input
10:57:56
      19
                Α.
           items, um-hum.
10:57:57
      20
                      Beyond the standard input items, what other
10:57:58
      21
                 Ο.
           items did you use?
10:58:00
      2.2
```

10:58:01

23

Α.

Well, because of the nature of the program,

we revised our distribution function slightly to take 10:58:08 into account the fact of the -- you know, the fact 10:58:12 that this was a risk pool versus a standard employer. 10:58:19 So I'm going to write that --Q. 10:58:27 Go ahead. Α. 10:58:29 10:58:29 Ο. Is it in an input? Is it an input in the model? 7 10:58:35 It's not an input, no. It's revising the 10:58:36 underlying distribution in the -- in the model. 10:58:40 So it's not an input item per se. 10 10:58:45 And repeat for me what it is again. 10:58:47 11 Ο. distribution factor? 12 10:58:51 We revised the claims distribution to 13 10:58:52 recognize the fact that this was a risk pool 10:58:56 14 arrangement and not a standard single employer group. 15 10:58:59 And why was that important? 16 0. 10:59:05 Well, we always customize our model to 17 Α. 10:59:07 recognize whatever variables that we think are 18 10:59:14 pertinent in a particular situation. And this was 19 10:59:18 one of them. 10:59:21 20 Any other variables that you used? 10:59:21 21 0. No. 10:59:23 2.2 Α. 10:59:24 23 Q. So now we have them all. And I'll put that

```
you revised the claims distribution as one, okay?
10:59:27
                      Um-hum.
                Α.
10:59:31
                      So in just a moment I'm going to put a
10:59:41
           sticker on this, assuming it's admitted. So before I
10:59:43
           do that, I want to make sure I write down everything
10:59:47
           that went into your model. Is everything there?
10:59:49
                      That's it.
       7
                Α.
10:59:51
                      MR. QUIRK:
                                   Mr. Mitchell, I'd ask that this
10:59:53
           be marked a full exhibit.
10:59:55
                      THE PRESIDING OFFICER: Mr. Volinsky?
10:59:58
      10
                      MR. VOLINSKY:
                                       No objection.
      11
10:59:59
                      THE PRESIDING OFFICER:
                                                Without objection.
11:00:00
      12
           Number?
      13
11:00:02
                      MS. WORTHEN:
                                      458.
11:00:04
      14
      15
                      MR. QUIRK: Thank you.
11:00:06
11:00:07 16
                      THE PRESIDING OFFICER:
                                                 LGC 458 is admitted.
                                   (LGC 458 admitted into evidence.)
      17
11:00:07
                      THE PRESIDING OFFICER:
                                                 Mr. Quirk, may I
      18
11:00:13
           inquire if you are going into another stage of your
      19
11:00:16
           examination?
11:00:18
      20
                      MR. QUIRK: I'm going to stay with this for
11:00:18
      21
11:00:20
      2.2
           a moment.
                      THE PRESIDING OFFICER: When you complete
11:00:20
      23
```

```
this, would you consider whether this is a good time
11:00:21
           for a morning break?
11:00:24
                                   This would be a fine time.
                      MR. QUIRK:
11:00:26
                      THE PRESIDING OFFICER: Right now or when
11:00:27
          you finish?
       5
11:00:28
11:00:30
                      MR. QUIRK:
                                    Right now.
11:00:30
       7
                      THE PRESIDING OFFICER:
                                                Okay. I think it
          will shorten everything. And we will adjourn then
11:00:31
          for 10 minutes, please. 11:10.
11:00:34
                                   (Recess at 11:00 a.m.,
11:00:34
      10
                                   resumed at 11:15 a.m.)
11:15:24
      11
                      THE PRESIDING OFFICER: We're on the
11:15:24
      12
      13
                    We have returned from recess midmorning
11:15:28
                   Mr. Quirk is still questioning Mr. Atkinson
11:15:32
      14
           on cross-examination.
11:15:36
      15
                             If you're prepared to go forward,
11:15:39
      16
      17
          Mr. Quirk.
11:15:41
                      MR. QUIRK:
                                   Thank you, Mr. Mitchell.
11:15:42
      18
                      BY MR. QUIRK:
                                       I want to talk to you a bit
      19
                Ο.
11:15:50
           about what the Bureau of Securities did after you
11:15:52
      20
           made your recommendation to them concerning the
11:15:54
      21
           reserve levels for risk pools, okay?
11:15:58
      2.2
11:16:00
      23
                Α.
                      Okay.
```

And I'll direct -- if we could have 361 on 11:16:01 361. the screen. 11:16:04 Putting what has been marked LGC 3 11:16:10 Exhibit 361 in front of you, and you'll notice on the 11:16:15 first page -- let me just wait till everyone has 11:16:21 it -- you'll notice on the first page there's a 11:16:40 11:16:42 7 sticker at the bottom, Exhibit Segal 4. Do you see that? 11:16:48 Yes, I do. Α. 11:16:49 That's from your deposition, correct? 11:16:49 10 Ο. Yes. 11:16:51 11 Α. And we spoke about this document during 11:16:52 12 13 your deposition. It's a press release from the 11:16:55 Bureau of Securities after you made your 11:17:00 14 recommendations pursuant to the law that we reviewed 15 11:17:04 16 earlier this morning, correct? 11:17:08 17 Α. Yes. 11:17:10 If you turn to the --11:17:15 18 Well, let me say that I'm looking at the 19 11:17:18 date, the December 30 date, and I don't know if, in 11:17:21 20 fact, it was pursuant to our report or not. 11:17:24 21 You have your report in front of you, the 11:17:27 2.2 Q.

first report you did pursuant to the laws of 2010.

11:17:31

```
And that's Exhibit 360, just for the record.
11:17:34
                             And if you look at the date of your
11:17:37
           report, it's a day before the press release, right?
11:17:38
                      That's correct.
11:17:42
                      And it talks about your report within this
11:17:44
                Q.
           press release on December 30, correct?
11:17:50
11:17:52
       7
                Α.
                      Yes.
                      I want to turn your attention to the second
11:17:53
           page, last sentence. It reads, "The Bureau emphasized
11:18:00
           that these are recommendations and that the Legislature
      10
11:18:15
          will ultimately determine how to address these issues,"
11:18:19
      11
           correct?
      12
11:18:28
11:18:29
      13
                Α.
                      Yes.
                      And to your knowledge, your request is
11:18:30
      14
                Q.
           still pending with the Legislature as far as you know,
      15
11:18:32
      16
           right?
11:18:36
      17
                      That's correct.
                Α.
11:18:36
                      As long as we're here on this document,
      18
11:18:38
           the sentence before the one that we just looked at
      19
11:18:41
           addresses administrative expenses, correct?
11:18:47
      20
                      Yes.
11:18:52
      21
                Α.
                      And you were asked to do two things by the
11:18:52
      2.2
```

Secretary of State prior to this case. You were

11:18:58

```
asked to make a recommendation as to reserves, right?
11:19:02
                      Yes.
                Α.
11:19:06
                      And we've talked a little bit about that so
11:19:07
           far, correct?
11:19:09
                      That's correct.
                Α.
11:19:11
11:19:11
                Q.
                      The second thing you were asked to do was
       7
           to look at administrative expenses for LGC
11:19:13
           HealthTrust, correct?
11:19:19
                      That's correct.
                Α.
11:19:20
                      And even though the law of 2010 didn't
11:19:20
      10
           specify it was only for LGC HealthTrust, that's all
11:19:24
      11
           the Secretary of State asked you to do, correct?
      12
11:19:29
                      That's correct.
      13
                Α.
11:19:31
                      And you did that, right?
11:19:31
      14
                Q.
                      We did.
      15
                Α.
11:19:33
                      And you reviewed all of the financial
      16
11:19:34
           records from 2002 to 2010 before you came to an
      17
11:19:37
           opinion regarding the administrative expenses for LGC
      18
11:19:43
           HealthTrust, correct?
      19
11:19:47
                      That is not correct. We didn't look at the
11:19:48
      20
           prior years until sometime subsequent to two
11:19:52
      21
           thousand -- you know, the issuing of that 2010 report.
11:19:57
      2.2
11:20:00
      23
                Q.
                      And just so --
```

We looked at, I believe it was 2008 and 11:20:01 2009 at that point. 11:20:04 Thank you for that clarification. 11:20:05 looked at 2008 and 2009 prior to you coming to your 11:20:06 conclusion on the administrative expenses for LGC 11:20:12 11:20:16 HealthTrust, right? That's correct. 11:20:17 Α. And your ultimate opinion as set forth in 11:20:19 your report and as relayed by the Bureau of Securities 11:20:22 was that LGC HealthTrust expenses were reasonable, 10 11:20:26 correct? 11:20:34 11 In total. 11:20:34 12 Α. 13 Q. In total. 11:20:35 We didn't look at specific pieces in great 11:20:37 14 Α. detail. 15 11:20:40 Right. You weren't asked to, right? 16 Q. 11:20:40 In total. 17 Α. 11:20:42 You were asked to voice an opinion as to 18 11:20:43 Q. the administrative expenses as to a percentage of 19 11:20:46 claims, correct? 11:20:49 20 That's correct. And we broke it down into 11:20:50 21 Α. the claims administration piece and then the general 11:20:54 2.2

administration piece. And -- yes.

11:20:58

```
And you're careful in your review when you
11:21:00
           are issuing opinions, particularly for the New
11:21:03
           Hampshire Legislature, correct?
11:21:10
                      Yes.
                Α.
11:21:11
                      And you were careful in this case when you
11:21:11
                0.
11:21:13
           did your review of the administrative expenses,
11:21:15
       7
           correct?
                Α.
                      Yes.
11:21:16
                      And after that careful review, it was your
11:21:16
           opinion that the administrative expenses for LGC
11:21:20
      10
           HealthTrust were reasonable; isn't that true?
11:21:23
      11
                      In total.
                Α.
11:21:26
      13
                Q.
                      In total, correct?
11:21:27
                      That's correct.
11:21:28
      14
                Α.
                      And in total LGC's administrative expenses
      15
                Q.
11:21:34
          were approximately 7.7 percent of claims, correct?
      16
11:21:39
      17
                Α.
                      Yes.
11:21:43
                      And if you look at the sentence before the
      18
11:21:44
           one that we just talked about, it reads, "In addition
      19
11:21:48
           to the recommendations for reserves, the Bureau also
11:21:52
      20
           recommended that administrative expenses be capped at
11:21:55
      21
           10 percent of total claims for each plan, "correct?
11:21:58
      2.2
```

That's correct.

11:22:04

23

Α.

```
So the Bureau of Securities is actually
11:22:04
           recommending to the Legislature a level of
11:22:08
           administrative expenses above the ones that LGC
11:22:14
           HealthTrust has, correct?
11:22:18
                Α.
                      As a cap.
11:22:19
11:22:20
                Q.
                      As a cap?
11:22:21
                Α.
                      Right.
                      And the cap is about -- over 2 percent above
                Q.
11:22:22
           what LGC HealthTrust had, correct?
11:22:26
                               They're not actually recommending
                      Riaht.
                Α.
11:22:28
      10
           that everybody go there. They're saying that's what
11:22:30
      11
           the maximum is.
      12
11:22:33
      13
                 Ο.
                      My question is, the cap is 2.2 percent
11:22:35
           above the level that LGC HealthTrust had, correct?
11:22:38
      14
                      That's correct.
      15
                Α.
11:22:40
                      And you deemed that percent reasonable in
      16
                0.
11:22:41
      17
           total, correct?
11:22:45
                      Yes.
                Α.
11:22:45
      18
                      And this recommendation by the Bureau to
      19
11:22:46
           the Legislature on administrative expenses has also
11:22:53
      20
           not been adopted as of yet, correct?
11:22:56
      21
                      I don't know that for a fact, but . . .
11:22:59
      2.2
                Α.
```

As far as you know, it hasn't, right?

11:23:01

23

Q.

- 11:23:03 1
- 11:23:12
- 11:23:21
- 11:23:25
- 11:23:35
- 11:23:40
- 11:23:43 7
- 11:23:47
- 11:23:50
- 11:23:54 10
- 11:23:57 11
- 11:24:02 12
- 11:24:04 13
- 11:24:08 14
- 11:24:08 15
- 11:24:09 16
- 11:24:11 17
- 11:24:18 18
- 11:24:20 19
- 11:24:20 20
- 11:24:23 21
- 11:24:27 22
- 11:24:33 23

- A. That's correct.
- Q. And as long as we're on this document, I'll ask you to turn to the first page, second full paragraph, and it gives a bit of context as to where the law of 2010 came from that sought your expertise as a recommendation.

It states, "During the 2010 legislative session, legislation was introduced proposing to limit the amount of reserves maintained by pools to 5 to 10 percent. While this initiative was unsuccessful, the Legislature passed a law," and it goes on to say that they're looking for opinions so they can determine what the appropriate amount is, correct?

- A. Yes.
- Q. It indicates that someone -- whether the Bureau or someone else -- proposed 5 to 10 percent, the Legislature rejected that proposal, correct?
 - A. Yes.
- Q. So when you were talking earlier about this 5 percent of claims that exists in state law concerning the State of New Hampshire employees and their health insurance, that specific requirement was

```
rejected by the Legislature, correct?
11:24:36
                                I don't know the basis for their
                      It was.
                Α.
11:24:38
           rejection though.
11:24:41
                      I'm not asking the basis.
                                                     It was rejected,
11:24:42
           right?
11:24:45
11:24:45
                Α.
                      Yes.
                      Did you know it was rejected -- this
11:24:49
           legislation was rejected before you issued your
11:24:54
           December 29, 2010 report?
11:24:57
                      I did not.
                Α.
      10
11:25:00
                      Did you know it was rejected before you
11:25:11
      11
           issued the report for Attorney Volinsky in February
      12
11:25:22
           2012?
11:25:29
      13
                      Repeat the question again.
11:25:29
      14
                Α.
                      Did you know the legislation regarding the
11:25:30
      15
                Q.
      16
           5 to 10 percent was rejected before you issued your
11:25:33
      17
           February 2012 report?
11:25:36
                      I did not.
      18
                Α.
11:25:38
                      So in your February 2012 report where
      19
11:25:40
           you're making comparisons, you were not aware that
11:25:45
      20
           the Legislature had already rejected a similar level
11:25:49
      21
           of reserves, correct?
11:25:52
      2.2
```

That is correct.

11:25:55

23

Α.

```
MR. QUIRK: I'm going to ask for 362 to
11:26:01
           come up, please.
11:26:04
                             Is everybody with us on 362?
11:26:29
                      THE PRESIDING OFFICER:
                                                 Not yet.
11:26:34
                      THE WITNESS: Am I supposed to have that as
11:26:36
11:26:38
          well?
11:26:40
       7
                      MR. QUIRK:
                                   I think I showed you that one
          earlier.
                      That's the one that I was showing to you
11:26:42
           regarding the Primex calculation. Is that it?
11:26:44
                      THE WITNESS:
                                      Yes.
      10
11:26:53
                      THE PRESIDING OFFICER: We're with you.
11:26:54
                      BY MR. QUIRK: The document just prior to
11:26:58
      12
                Ο.
      13
           this that we reviewed was a press release dated
11:27:00
           December 30, 2010 concerning recommendations,
11:27:03
      14
           correct?
      15
11:27:08
                      I'm looking for the date.
11:27:15
      16
                Α.
                      Upper right. I'll just -- I'll move on.
      17
11:27:18
                Q.
           My point is, if you could turn to the last page of
11:27:23
      18
           362, and the date is December 30, 2010, correct?
11:27:25
      19
                      Yes, it is.
                Α.
11:27:32
      20
                      That's the same date as the press release,
11:27:34
      21
                0.
           Exhibit 361, correct?
11:27:37
      2.2
11:27:39
      23
                Α.
                      Yes.
```

```
So it appears that 362 is the actual
11:27:40
          recommendations -- and it is a seven-page document --
11:27:45
          by the Bureau of Securities to the Legislature
11:27:52
          pursuant to the laws of 2010, correct?
11:27:55
                      Yes.
                            Let me -- Yes.
                Α.
11:27:59
                      I ask you to turn to page 2 of this
11:28:13
11:28:18
       7
          document. And in the middle there it says, "Other
          approaches." And they reference a national
11:28:30
          association of pooled risk management groups.
11:28:33
                            Do you see that?
      10
11:28:36
                      I do.
                Α.
11:28:36
      11
                      Within that first sentence it states that
      12
11:28:39
      13
          this national association of pooled risk management
11:28:43
          groups noted that "there was not a consensus on the
11:28:48
      14
11:28:51
      15
          issue as to the proper amount of reserves versus
      16
          surplus, correct?
11:28:55
      17
                Α.
                      Yes.
11:28:56
                      Prior to your recommendation concerning
      18
11:28:58
          risk pools, did you even know of the national
      19
11:29:06
          association of risk pools: AGRiP?
11:29:07
      20
                      I did not.
11:29:08
      21
                Α.
                      Did you ever do any research to try to
11:29:09
      2.2
          determine whether there were national associations of
11:29:11
      23
```

```
pooled risk management groups prior to your opinion?
11:29:15
                      I did not.
                Α.
11:29:17
                      Because for some reason, you didn't feel
11:29:19
           that that was relevant, correct?
11:29:21
                      It wasn't.
                Α.
11:29:22
                      I ask you to turn to page 4. And at the
11:29:24
          top of the page of page 4, there is a reference to
11:29:39
          the Pennsylvania study, correct?
11:29:53
                      Yes.
                Α.
11:29:56
                      And you are familiar with that Pennsylvania
11:29:57
      10
           study, right?
      11
11:30:02
                      I don't believe I was.
11:30:03
      12
      13
                      Did you review the Pennsylvania study prior
11:30:05
                Q.
           to any of your reports?
11:30:10
      14
                      I don't -- I don't believe so, no.
      15
                Α.
11:30:12
                      So if you didn't review this study, do you
      16
11:30:14
           know how the Bureau put it into their recommendations?
      17
11:30:18
                      I don't.
                Α.
      18
11:30:21
                      So it's fair to say -- and I'll direct your
      19
11:30:22
           attention to the last sentence -- that because you did
11:30:26
      20
           not review this study, you would not have known that,
11:30:29
      21
           based upon this report, there was a determination, a
11:30:33
      2.2
          conclusion that "RBC of 5.5 to 7.5 was appropriate
11:30:38
      23
```

```
for nonprofit organizations"? You weren't aware of
11:30:44
          that, correct?
11:30:48
                      That's correct.
                Α.
11:30:52
                      And it says "for nonprofit organizations."
11:30:52
           HealthTrust is a nonprofit organization, correct?
11:30:56
                      Yes.
11:30:58
                Α.
                      And it concluded that this "RBC of 5.5 to
11:31:00
           7.5 was appropriate."
                                     That's less than the RBC for
11:31:05
          HealthTrust, correct?
                                     More.
                                             I'm sorry. More.
                                                                  More
11:31:10
           than the RBC for HealthTrust, right?
      10
11:31:15
                      Meaning the 4.2, more than the 4.2?
                Α.
11:31:17
      11
                      Correct.
11:31:23
                0.
                      Yes, it is.
      13
                Α.
11:31:23
                      And this is a Bureau of Securities document,
11:31:26
      14
                Q.
           correct?
11:31:32
      15
                      Yes.
      16
                Α.
11:31:32
                      I want to direct your attention to the top
      17
11:31:33
           of page 6. And if everybody's with us at the top of
      18
11:31:40
           page 6, it has a comment in the first sentence that
      19
11:32:01
           4.2 of RBC -- and that's LGC's HealthTrust -- "is not
11:32:11
      20
           out of line with the range of RBC ratios used in
11:32:20
      21
          other jurisdictions."
11:32:23
      2.2
11:32:25
      23
                             Do you see that?
```

```
I do.
                Α.
11:32:25
                      Do you know where that statement came from?
11:32:25
                Ο.
                      Not exactly. Our report looked at a study
                Α.
11:32:35
          that was done in the State of Massachusetts, and it
11:32:37
          showed a lot of the ranges of RBCs that had -- or
11:32:40
11:32:45
          reserves that had actually been accumulated.
11:32:47
          study did not at all come up with targeted levels.
          They just looked at actuals.
11:32:54
                      So as you sit here --
                Ο.
11:32:57
                      It says, "RBC ratios used by other
                Α.
11:32:59
      10
          jurisdictions." I don't know if that actually meant
11:33:04
      11
      12
          used as a target or RBC levels that were actually
11:33:06
          achieved.
11:33:10
      13
                      Let me help --
11:33:11
      14
                Q.
                      MR. VOLINSKY:
                                      Let him --
11:33:12
      15
                      MR. QUIRK:
                                   I'm sorry.
      16
11:33:14
                      BY MR. QUIRK: Were you done?
      17
                Ο.
11:33:15
                      I believe I'm finished with that statement.
      18
                Α.
11:33:16
                      I'm going to direct you to your report.
      19
11:33:18
          And it's in both your reports. But for purposes of
11:33:20
      20
          this question, I'll direct you to your February 16,
11:33:23
      21
          2012 report. It's BSR Exhibit 68. And I missed the
11:33:27
      2.2
```

Is that E?

11:33:31

23

letter.

```
THE PRESIDING OFFICER:
                                                 Ε.
11:33:32
                                   E. And I would direct your
                      MR. QUIRK:
11:33:38
           attention to page 9.
11:33:39
                      THE PRESIDING OFFICER: That would be
11:33:51
          page 107.
11:33:52
11:33:54
                      MR. QUIRK: 107.
                                          Thank you.
       7
                Q.
                      BY MR. QUIRK: And right above the
11:33:57
          stochastic modeling, I want to focus your attention
11:33:59
          on a sentence. Are you with me, Mr. Atkinson?
11:34:02
                      Yes.
                Α.
11:34:05
      10
                      And it reads, "This 4.2 target reserve
11:34:05
      11
          level" -- and that's referring to LGC HealthTrust's
      12
11:34:10
          target reserve level, correct?
      13
11:34:10
                      I'm sorry. Where are you again?
11:34:21
      14
                Α.
                      Right above "Stochastic model."
11:34:21
      15
                Q.
                      Right above it, okay.
11:34:21 16
                Α.
                      That's okay. Let's just step back.
                                                               "This
      17
                Q.
11:34:21
           4.2 target reserve level, do you see that?
      18
11:34:21
                      Yes, I do.
      19
                Α.
11:34:25
                      And you're referring to HealthTrust's 4.2
11:34:25
      20
           target reserve level, right?
11:34:29
      21
                Α.
                      I am.
11:34:31
      2.2
                      You go on to say, "while highly subjective,
11:34:31 23
                Q.
```

```
it is certainly not out of line when compared to the
11:34:36
          range of RBC ratios of the aforementioned surveyed
11:34:38
          health insurance companies," correct?
11:34:43
                     That's correct.
                Α.
11:34:45
                     And if you could go back to 362,
11:34:45
11:34:51
          Exhibit 362, at the top of page 6, and I was asking
          you where that statement came from, that statement
11:35:03
          came from your report, correct?
11:35:05
                     I'm not quite -- not quite. But it looks
11:35:06
          like it's pretty close.
11:35:10
      10
                     And in fact, you do view RBC 4.2, in your
11:35:11
      11
          words, "Not to be out of line with the RBC used in
      12
11:35:18
      13
          other jurisdictions," right?
11:35:22
                     Surveyed in other health insurance
11:35:24
      14
                Α.
          companies. That's their actual reports, not target.
      15
11:35:27
                     And what survey are you referring to when
      16
11:35:32
          you are making a statement that the 4.2 is not out of
      17
11:35:37
          line with the companies surveyed?
      18
11:35:41
                     I don't recall exactly, but it was done by
      19
11:35:47
          the Blue Cross Blue Shield Association.
11:35:49
      20
                     THE PRESIDING OFFICER: Again, it was done
11:35:51
      21
          by whom, please?
11:35:52
      2.2
                     THE WITNESS: The Blue Cross Blue Shield
```

11:35:53

```
Association. At the top of page 9 of my report, it
11:35:57
           says, "Even the Blue Cross Blue Shield Association
11:36:01
           uses the RBC formula."
11:36:04
                      MR. QUIRK: 356.
                                           Exhibit 356.
11:36:06
                      BY MR. QUIRK:
                                        Showing you what's been
                 Ο.
11:36:16
           marked Exhibit 356 --
11:36:18
11:36:19
        7
                Α.
                      Okay.
                      -- and ask you if you recognize that
                 0.
11:36:20
           document?
11:36:22
                      I do.
                 Α.
       10
11:36:22
                      Can you tell us how many pages are within
11:36:35
       11
                 Ο.
           this document.
       12
11:36:38
11:36:39
      13
                 Α.
                      Approximately 223.
                      And this is a "Study of the reserves and
11:36:42
      14
                 0.
           surpluses of health insurers in Massachusetts,"
11:36:50
      15
      16
           correct?
11:36:53
      17
                Α.
                      Yes.
11:36:53
                      And this is a study of the reserves and
      18
11:36:54
           surpluses that was completed in May of 2010, right?
      19
11:36:57
                Α.
                      Yes.
11:37:00
      20
                      And this study was cited in your report to
11:37:00
       21
                 Ο.
           the Legislature concerning a recommendation on
11:37:06
      2.2
           reserves, right?
11:37:09
      23
```

```
It was reported -- a report that was done,
11:37:10
           it actually summarizes where these insurance carriers
11:37:17
           actually are with regard to the reserves, not what
11:37:20
           their target is.
11:37:23
                      And this is a fairly comprehensive study,
                Q.
11:37:28
11:37:32
           right?
                      Yes, it is.
11:37:32
       7
                Α.
                      And it looks at a number of nonprofit
11:37:33
           entities that provides health insurance coverage,
11:37:37
           correct?
      10
11:37:41
                      Yes, it does.
                Α.
11:37:41
      11
                      And it also looks at a number of for-profit
      12
11:37:43
                Ο.
      13
           entities, correct?
11:37:47
                      I believe it does as well, yes.
11:37:47
      14
                Α.
                      I would turn your attention to page 10 of
11:37:51
      15
                Ο.
      16
          the document, and it would be page 11 for purposes of
11:37:56
           displaying it on the screen, or even perhaps 12.
      17
11:38:01
          that's it. Perfect.
      18
11:38:09
                             It's Table 6 in this comprehensive
      19
11:38:11
           study that includes nonprofit entities that provide
11:38:16
      20
           health coverage.
11:38:22
      21
                             Are you with me?
11:38:23
      2.2
```

11:38:24 23

Α.

Yes, I am.

- And Table 6 discusses various risk-based 11:38:24 capital ratios for the various companies that were 11:38:31 analyzed as part of this comprehensive study, correct? 11:38:35 That's correct. Α. 11:38:37 And the companies are Blue Cross Blue 11:38:38 0. 11:38:43 Shield, HMO Blue, another Blue Cross Blue Shield, 11:38:47 7 Fallon, Harvard Pilgrim, Health NE, Neighborhood, Tufts, UHNE, and then it has a section that it kind 11:38:53 of averages out and it says, "All companies," correct? 11:38:58
 - Q. And at the end of this comprehensive study, they list each of the entities and they tell you whether they're a nonprofit or for-profit. My question is, are you aware that only two of these companies are for-profit and the rest are nonprofits?
 - A. Not exactly.

Yes.

Α.

10

11

12

13

14

15

16

17

18

19

20

21

2.2

23

11:39:01

11:39:04

11:39:10

11:39:14

11:39:19

11:39:22

11:39:25

11:39:28

11:39:32

11:39:37

11:39:40

11:39:43

11:39:50

11:39:53

- Q. Taking my representation that the only two -Health NE and UHNE, I believe, are for-profit -taking that representation, the remaining companies
 would fall in the category of nonprofit, correct?
 - A. Yes. Based on your statement.
- Q. And there are years listed on the top of this chart, correct?

```
Yes.
11:39:54
                Α.
                      I want to focus your attention to 2008.
11:39:55
           When we see Blue Cross Blue Shield having an RBC of
11:40:04
           640 percent, is that also viewed at 6.4 RBC?
11:40:11
                      Yes, that is.
                Α.
11:40:14
11:40:15
                Ο.
                      So that would be 2.2 higher than LGC's
           HealthTrust, correct?
11:40:21
       7
                      Yes.
                             Thereabouts because these are actuals
11:40:22
           as opposed to targets.
11:40:28
                      Understood. And if you go down the list of
      10
                Ο.
11:40:29
           the nine companies, each one of them is above LGC
11:40:37
      11
           HealthTrust's target except one, correct?
      12
11:40:46
                      That's correct.
11:40:49
      13
                Α.
                      And in fact, there's a wide range, right?
11:40:52
      14
                Q.
                      There is.
11:40:56
      15
                Α.
                      The range goes all the way from 3.69 RBC --
      16
11:40:57
           I'm translating that into 3.69. You understand how
      17
11:41:02
           I'm doing that, right?
      18
11:41:06
      19
                Α.
                      I do.
11:41:07
                      It goes from 3.69 RBC all the way to 10.13
11:41:07
      20
           RBC, correct?
11:41:14
      21
                      It does.
11:41:15
      2.2
                Α.
                      And what's the average for 2008 of these
```

11:41:17

23

Q.

```
nine nonprofit and profit companies in Massachusetts?
11:41:23
                      5.15.
                Α.
11:41:28
                      And that is above the LGC HealthTrust
11:41:29
           target, right?
11:41:32
                Α.
                      Yes.
11:41:33
                      The target that you said was reasonable,
11:41:33
                Q.
11:41:39
       7
           but conservative, correct?
                      I'm sorry. What did I say?
                Α.
11:41:43
                      During your testimony earlier.
11:41:45
                Q.
                      That what was reasonable?
      10
                Α.
11:41:47
                      You testified earlier --
11:41:48
      11
                Ο.
                      Yes.
      12
11:41:49
                Α.
                      -- that Peter Riemer's evaluation was
      13
                Ο.
11:41:49
           reasonable but conservative; do you recall that?
11:41:54
      14
                      Just a general statement about reserves or
11:41:56
      15
                Α.
      16
           are we talking specifically about the RBC?
11:42:00
      17
                      I believe you said it's better to be
11:42:04
                Ο.
           conservative, right?
      18
11:42:05
                      In the -- I believe at that time we were
11:42:07
      19
           discussing premium setting and IBNR setting.
11:42:09
      20
11:42:14
                              The record will speak to that.
                                                                   It's
      21
                Ο.
           no question that the average of these companies were
11:42:18
      2.2
           above the RBC of HealthTrust, right?
```

11:42:23

23

11:42:26	1	A. That's correct. And therein lies the
11:42:29	2	problem.
11:42:29	3	Q. And if you view HealthTrust as being
11:42:32	4	conservative, apparently these companies are more
11:42:36	5	conservative, right?
11:42:37	6	A. I have no idea what they're setting their
11:42:42	7	target at. This represents where they actually are.
11:42:45	8	Q. Where they are. Fair enough.
11:42:47	9	And if you go to 2007, the average
11:42:51	10	bumps up as to where they are, right? It's 6.15 RBC?
11:42:58	11	A. On average they didn't have a good year for
11:43:00	12	2008.
11:43:01	13	${f Q}.$ And if we go all the way down the line for
11:43:06	14	the last five years, the average RBC is higher than
11:43:11	15	4.2, correct?
11:43:13	16	A. The actual RBCs.
11:43:15	17	Q. The actual RBC, correct?
11:43:16	18	A. Yes, um-hum.
11:43:21	19	${f Q}.$ And this study is cited in your report,
11:43:26	20	right?
11:43:26	21	A. It is.
11:43:28	22	${ ilde{ ilde{Q}}}.$ I want to talk a little bit more about the
11:44:32	23	risk-based capital approach and your opinions

- 11:44:36 1 concerning RBC, okay?
 - 2 A. Yes.

11:44:38

11:44:39

11:44:44

11:44:48

11:44:49

11:44:55

11:45:00

11:45:02

11:45:07

11:45:09

11:45:13

11:45:17

11:45:23

11:45:28

11:45:29

11:45:31

11:45:39

11:45:41

11:45:47

11:45:47

11:45:53

11:45:55 23

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19

20

21

2.2

- Q. You will admit that RBC is the de facto standard for measuring the adequacy of reserves for health insurance entities, correct?
 - A. It is.
- Q. And it's used by numerous nonprofit health entities, correct?
- A. That's correct. That's because they are required to.
- Q. So if someone such as the Bureau of Securities were to allege that LGC HealthTrust was using an improper method of calculating reserves, you would agree with me that RSA 5-B does not set forth a particular method, correct?
 - A. It does not.
- Q. And because it doesn't set forth a particular method, it's up to the actuary to choose one of the different methods to calculate reserves, correct?
 - A. That's correct.
- Q. And you were aware that in this case, LGC retained an actuary to do just that, correct?

I am. Α. 11:45:59 And that actuary is Peter Riemer, right? 11:46:00 Q. That's right. 11:46:05 Α. And he is a member of the American Academy Ο. 11:46:05 of Actuaries, correct? 11:46:10 11:46:11 Α. He is. And from your review, he did an annual 11:46:12 Q. evaluation of the HealthTrust pool, correct? 11:46:15 "Evaluation" meaning rate setting? Α. 11:46:20 Correct. 10 Ο. 11:46:23 Yes. Α. 11:46:23 11 12 And you were aware that he made 11:46:28 Q. 13 recommendations based on the adequacy of the 11:46:34 contributions or the premiums, right? 11:46:40 14 15 The rate setting. 11:46:42 Α. Yes. Correct. And you're aware that he set 16 11:46:44 17 reserves that he felt were necessary to be maintained 11:46:48 to meet expenses of all incurred and incurred but not 18 11:46:52 19 reported claims, correct? 11:46:57 That's correct. Α. 11:46:58 20 And he also set forth reserves based upon 11:46:59 21 0. the projected needs of LGC's HealthTrust plan based 11:47:10 2.2

upon his opinions, correct?

11:47:15

23

```
Well, I'm not sure if the 4.2 was his
11:47:17
           opinion or not.
11:47:21
                      And we'll look at some minutes in a moment.
                Ο.
11:47:21
           But leaving aside that issue --
11:47:24
                      Um-hum.
                Α.
11:47:26
                      -- you would agree that the board of
11:47:26
           HealthTrust adopted a plan that addressed the
11:47:31
       7
           projected needs of the program based upon their view,
11:47:36
           correct?
11:47:39
                      That's right.
                Α.
11:47:39
      10
                      And LGC did that in consultation with
11:47:42
      11
                Ο.
           Mr. Riemer, correct?
      12
11:47:52
                      That's correct.
11:47:53
      13
                Α.
                      LGC 397. But for purposes of --
11:48:12
      14
                Q.
                      MR. QUIRK:
                                   Mr. Mitchell, I think it's
11:48:16
      15
      16
           easiest probably to refer to the joint exhibits,
11:48:17
      17
           No. 1. RSA 5-B.
11:48:26
                      THE PRESIDING OFFICER:
                                                 Thank you.
      18
11:48:28
                      MR. QUIRK:
                                    It's the same document, but we
      19
11:48:29
           did not have the joint exhibits on the software so we
11:48:30
      20
           couldn't project it. It's 397. And page 4 of this
11:48:33
      21
           document.
11:48:46
      2.2
                      MR. VOLINSKY: You may need to give him
11:48:52
      23
```

```
one.
11:48:54
       1
                      MR. QUIRK:
                                    Thank you.
11:48:54
                      BY MR. QUIRK:
                                        I'm handing you what's been
        3
                 0.
11:48:55
           marked by agreement as the joint exhibits.
11:48:57
           Exhibit 1 is RSA 5-B, the statute that we have been
11:49:00
11:49:03
           talking about this morning.
11:49:08
                             Do you recognize that?
                      I do.
                Α.
11:49:09
                      And you've reviewed that statute, right?
11:49:09
                Q.
                      Yes.
                Α.
11:49:11
      10
                      And ask you to turn to page 4.
11:49:12
      11
                Ο.
                      Page numbers are . . .
11:49:19
      12
                 Α.
      13
                 Ο.
                      Of the statute. So it would be page 5 if
11:49:21
           you're also counting the cover page.
11:49:25
      14
           specifically I'd like to focus on RSA 5-B:5 --
      15
11:49:30
                      Okay.
      16
                 Α.
11:49:34
                      -- okay?
                                 We have discussed this morning
      17
11:49:36
           several times that in your opinion, the statute does
      18
11:49:47
           not specify a method -- specific method to calculate
      19
11:49:53
           reserves, correct?
11:49:57
      20
                      That's correct.
11:49:59
      21
                 Α.
                      But the statute does require certain things
11:49:59
      2.2
                 0.
           of risk pools, right?
11:50:04
      23
```

```
It does.
                Α.
11:50:05
                      And the statute 5-B:5, Roman I(f), I'11
11:50:05
           direct your attention to, requires that the risk pool
11:50:15
           "provide for an annual actuarial evaluation," correct?
11:50:20
                      Yes.
                Α.
11:50:24
                      And that "the evaluation shall assess the
11:50:24
                Ο.
11:50:29
       7
           adequacy of contributions required to fund any such
           program, " correct?
11:50:32
                Α.
                      Yes.
11:50:33
                      And you acknowledged a moment ago that LGC
11:50:34
      10
           HealthTrust did just that: "assess the adequacy of
11:50:41
      11
           the contributions, " or premiums, correct?
       12
11:50:46
                      I did.
      13
                Α.
11:50:50
                      Another requirement of the risk pools is
11:50:51
      14
                0.
           that the evaluation "assess reserves necessary to be
      15
11:50:55
           maintained to meet expenses of all incurred and
      16
11:51:02
           incurred but not reported claims, "correct?
      17
11:51:05
                Α.
                      Yes.
      18
11:51:07
                      And you similarly acknowledged a moment ago
      19
11:51:08
           that LGC HealthTrust did just that, correct?
11:51:13
      20
                      I did.
11:51:17
      21
                Α.
```

11:51:21

11:51:25

2.2

23

0.

Moving on with that sentence, it also

requires the evaluation to address "other projected

```
needs of the plan, "correct?
11:51:32
                      It does.
                Α.
11:51:33
                      And you acknowledged a moment ago that
11:51:34
          whether it was Mr. Riemer or the board, the Board of
11:51:37
          Directors of HealthTrust did just that with its RBC
11:51:43
11:51:47
          4.2, correct?
                      I can't say that's correct necessarily.
11:51:49
                      You just acknowledged a moment ago that the
11:51:53
          board did an evaluation of other projected needs,
11:51:56
          correct?
      10
11:51:59
                      I'm not sure what "other projected needs
11:51:59
          are." What are they?
      12
11:52:03
      13
                     Well, we've already talked about the claims
11:52:04
                Ο.
          and the IBNR. They're the net assets, right?
11:52:08
      14
                      And so what are the other ones?
      15
                Α.
11:52:10
                      Oh, they could be -- they could be
      16
11:52:11
          additional expenses. They could be a contingency
      17
11:52:13
          fund for different things. But for purposes of my
      18
11:52:16
          question, I'm just going to assume the other projected
      19
11:52:18
          needs is the net assets or the RBC 4.2, okay?
11:52:23
      20
                      MR. VOLINSKY:
                                      I'd object.
11:52:28
      21
                      THE PRESIDING OFFICER: Yes.
                                                       Basis of the
11:52:29
      2.2
          objection, Mr. Volinsky?
11:52:31
      23
```

```
MR. VOLINSKY:
                                       The statute isn't clear that
11:52:33
          that's what that phrase refers to. And I don't --
11:52:34
          from my own knowledge, I don't think there's anything
11:52:39
          else in the set of statutes that identifies that
11:52:41
          piece.
11:52:44
                      THE PRESIDING OFFICER:
11:52:44
                                                 Well, I understand.
                            Mr. Quirk, do you have any comment?
11:52:48
                      MR. QUIRK:
                                   It's projected needs of the
11:52:51
          plan. We're talking about projected needs. The --
11:52:53
                      THE PRESIDING OFFICER:
                                                 Hold on.
                                                            The basis
11:52:56
      10
          which you cite is denied, so the objection is denied.
      11
11:52:59
      12
                      MR. VOLINSKY:
                                      Thank you.
11:53:02
      13
                      MR. QUIRK:
                                   Thank you.
11:53:03
                      THE PRESIDING OFFICER: Go ahead.
11:53:03
      14
      15
                Q.
                      BY MR. QUIRK:
                                      And projected needs of the
11:53:05
          plan can include the net assets, right?
      16
11:53:06
                      Yes, it could.
      17
                Α.
11:53:08
                      And the LGC board projected those at RBC 4.2,
      18
11:53:09
          correct?
      19
11:53:16
                      They did.
11:53:16
      20
                Α.
                      The requirement that actually exists in the
11:53:21
      21
                0.
          statute goes on and says, "The annual actuarial
11:53:24
      2.2
          evaluation shall be performed by a member of the
      23
11:53:28
```

```
American Academy of Actuaries, "correct?
11:53:32
                      Yes.
                Α.
11:53:34
                      It goes on to say that person has to be
11:53:35
           "qualified in the coverage area being evaluated,"
11:53:39
           right?
11:53:42
                      Yes.
11:53:42
                Α.
11:53:42
                      And you acknowledged a moment ago
           Mr. Riemer is a member of the American Academy of
11:53:44
           Actuaries, correct?
11:53:47
                      That's correct.
      10
                Α.
11:53:47
                      You'll also acknowledge that he is
11:53:48
      11
                Ο.
           qualified in the area of health coverage, correct?
      12
11:53:51
                      I did.
11:53:54
      13
                Α.
                      So although the statute doesn't require a
11:53:56
      14
                0.
           specific method in determining reserves, it does
      15
11:54:08
           require certain things under 5-B:5, I(f), correct?
      16
11:54:15
      17
                Α.
                      It does.
11:54:24
                                   Mr. Mitchell, this may be a
11:54:32
                      MR. QUIRK:
      18
           good time to take a break at the lunch hour, or I'm
      19
11:54:33
           happy to move on to a different area.
11:54:35
      20
                      THE PRESIDING OFFICER: How much more do
11:54:37
      21
           you have?
11:54:38
      2.2
                      MR. QUIRK: I'd like some time to consult.
11:54:39
      23
```

```
But if I have that opportunity, I may be cutting down
11:54:40
           on some things.
11:54:44
                      THE PRESIDING OFFICER: Let me just make
11:54:45
          inquiry.
11:54:46
                             Attorney Gordon, do you anticipate
11:54:47
          cross-examination of this client -- of this witness?
11:54:49
       7
                      MR. GORDON:
                                     Not at this point, but I would
11:54:52
           probably want to have some consultation as well.
11:54:53
                      THE PRESIDING OFFICER: Very good. And
11:54:55
          Mr. Howard?
      10
11:54:57
                                    Same response, although
                          HOWARD:
11:54:59
      11
           probably less likely.
      12
11:55:01
                      THE PRESIDING OFFICER: If there's no
11:55:02
      13
           objection, it would be a good time to break for
11:55:02
      14
           lunch.
                   We will do so and return at 1:15.
11:55:05
      15
                      MR. QUIRK:
                                   Did you say 1:15?
      16
11:55:14
                      THE PRESIDING OFFICER: 1:15, one-five.
      17
11:55:17
                                   (Whereupon, at 11:55 a.m.,
      18
11:55:19
                                  the proceedings were recessed,
      19
11:55:24
                                  to reconvene at 1:15 p.m.
11:55:26 20
                                  this same date.)
11:55:30
      21
      2.2
      23
```

AFTERNOON SESSION 11:55:30 1 (1:16 p.m.)01:17:03 THE PRESIDING OFFICER: Good afternoon, 01:17:03 3 ladies and gentlemen. We've returned from the lunch 01:17:04 Mr. Atkinson is on cross-examination to 01:17:06 01:17:12 Attorney Quirk. 01:17:13 Please continue, Mr. Quirk. MR. QUIRK: Thank you. 01:17:15 HOWARD ATKINSON, 01:17:15 the witness at the time of recess, having 01:17:15 10 been previously duly sworn, was further 01:17:15 11 examined and testified as follows: 12 01:17:15 13 CROSS-EXAMINATION (continued) 01:17:19 BY MR. QUIRK: 01:17:19 14 Good afternoon. 01:17:20 1.5 Ο. Good afternoon. 16 Α. 01:17:20 We talked a little bit this morning about 17 01:17:21 Ο. the Pennsylvania study, and I want to refer you to 01:17:23 18 LGC Exhibit 355. And I'm going to hand you this 01:17:29 19 document. And I'll wait till everyone has it before 01:17:34 20 And I have some questions for you. 01:17:40 21 Page 5 -- it's not page 5 -- it's ii 01:18:06 2.2 on the document; it would use a different number if 01:18:06 23

we pull it up. 01:18:12 I'm going to direct your attention to 01:18:15 the last full paragraph that says, "We explored other 01:18:19 states' laws." 01:18:23 Are you with me? 01:18:25 01:18:26 Α. I am. This section -- Well, I should back up. 01:18:26 This study relates to something that the Pennsylvania 01:18:32 Legislature instructed to get some actuarial reports 01:18:36 on the Blue Cross Blue Shield plans, correct? 10 01:18:40 Yes, it is. Α. 01:18:43 11 And on ii, the paragraph that I was just 01:18:52 12 referencing, "We explored other states' laws and 13 01:18:57 practices," it goes on to say, "concerning reserves 01:18:59 14 and surpluses to identify other potential models," 15 01:19:04 16 correct? 01:19:07 Α. Yes. 17 01:19:07 And the last sentence of that paragraph 18 01:19:07 before it goes into the bullet says, "However, very 19 01:19:10 few states have chosen to regulate the upper bounds 01:19:13 20 of surplus capital accumulation." 01:19:17 21 Do you see that? 01:19:20 2.2 01:19:21 23 Α. I do.

Were you aware of that? 01:19:23 0. For the most part, yes. 01:19:26 And what that means is that if a state 01:19:28 0. chose to do that -- say, 20 percent max -- anything 01:19:32 over that 20 percent reserve level would have to be

returned, correct?

- Α. If a state were to do what again?
- If a state enacted a law --Q.
- Right. Α.
- -- that required a maximum surplus --Ο.
- Oh, maximum. Α.
- -- of 20 percent of premiums, anything 0. above that would have to be returned, right?
 - That's correct. Α.
- And it goes on to talk about what occurs in Ο. Michigan. And it talks about capping the Blue Cross Blue Shield plan and the surplus of that plan at a ratio of RBC of 1,000 percent or 10.0, correct?
 - Yes, it does. Α.
- And what that means is that if the plan went above RBC 10.0, the Legislature is directing insurance companies in that state, That's when you need to return money to either members, profit --

01:19:38

01:19:41

01:19:43

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01:19:51 12

13 01:19:54

01:19:56 14

15 01:19:57

16 01:20:01

01:20:08

17

18 01:20:12

19 01:20:19

01:20:20 20

01:20:22 21

01:20:27 2.2

01:20:29 23

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stakeholders or whoever, right?
01:20:35
                      Yes.
                Α.
01:20:38
                      So it's fair to say from your experience --
01:20:38
          and you have some -- that state legislatures know how
01:20:40
          to set a cap on, for example, RBC, correct?
01:20:47
                      I wouldn't go so far as to say that.
01:20:50
                Α.
01:20:54
          this is one of the few exceptions where they've
          actually set a cap. First I'm aware of.
01:20:56
                      Let me frame it this way. Michigan knows
                Ο.
01:20:58
          how to set a cap, right?
      10
01:21:01
                      They've done it.
                Α.
01:21:03
      11
                      Turn the page for me. Second bullet.
      12
01:21:04
                Ο.
      13
          Hampshire.
                        New Hampshire has similarly adopted a law
01:21:14
          setting a cap for not-for-profit health insurers in
01:21:18
      14
          New Hampshire, correct?
01:21:23
      15
                      Yes.
                            That's what it says.
01:21:24
      16
                Α.
                      So when I was asking you about state
      17
01:21:25
                Ο.
          legislators knowing how to do this and we talked
      18
01:21:30
          about Michigan, apparently the New Hampshire
      19
01:21:33
          Legislature knows how to do it also, correct?
01:21:37
      20
                      According to that bullet, yes.
01:21:39
      21
                Α.
                      MR. QUIRK: And for purposes of the record,
01:21:45
      2.2
```

I will direct -- and I'm going to get into this

01:21:55

23

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later -- but for purpose of the record, I'll reference
01:21:59
          that the statute is RSA 420-A. I'll provide Attorney
01:22:02
          Volinsky a copy of the statute.
01:22:08
                      And since I'm going to ask questions about
01:22:19
          it, could I have this marked?
       5
01:22:21
01:22:23
                      MR. VOLINSKY: No objection to it being
       7
          marked.
                     But this doesn't apply to risk pools.
01:22:25
                      MR. QUIRK:
                                   Understood.
01:22:30
                      THE PRESIDING OFFICER: Okay. One, yes,
       9
01:22:32
          you may have it marked.
01:22:34
      10
                      MR. QUIRK:
                                   Thank you.
01:22:35
      11
                      THE PRESIDING OFFICER: He has no objection.
01:22:37
      12
      13
          We'll get a number first.
01:22:41
                      MS. WORTHEN:
                                      459.
01:22:43
      14
                                                 LGC 459.
                      THE PRESIDING OFFICER:
      15
01:22:44
01:22:47 16
                      MR. VOLINSKY:
                                       I didn't get that.
                      MR. QUIRK:
                                   459.
      17
01:22:48
                      THE PRESIDING OFFICER:
                                                 459.
                                                        And
      18
01:22:53
           Mr. Volinsky, you can wait for redirect or
      19
01:22:54
           otherwise --
01:22:54
      20
                      MR. VOLINSKY:
                                       Fair enough.
01:22:54
      21
                      THE PRESIDING OFFICER: -- to your
01:22:54
      2.2
          objections.
01:22:59
      23
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MR. QUIRK: May I provide you with a copy. 01:22:59 (LGC 459 admitted into evidence.) 01:23:25 I'm showing you what's been BY MR. QUIRK: 01:23:28 0. marked as a full exhibit, LGC 459, and ask you to 01:23:29 draw your attention to the first page where it says, 01:23:34 "Health service corporation," okay? 01:23:41 01:23:43 7 Α. Yes. And it goes on to say -- it defines "health 01:23:43 service corporation," and it says, "means a 01:23:47 nonprofit-sharing corporation without capital stock, 10 01:23:49 organized under the laws of the state for the purpose 01:23:53 11 of establishing, maintaining, and operating a health 12 01:23:55 13 service plan." 01:23:59 And it goes on, correct? 01:24:01 14 Yes. 01:24:02 15 Α. And to Attorney Volinsky's point, I will 16 01:24:03 concede, that is not a risk pool, okay? 17 01:24:07 Yes. Α. 01:24:10 18 It's a nonprofit insurance company. 19 01:24:10 point on this is, if you turn to point -- to page 3, 01:24:16 20 about two-thirds of the way down, it talks about this 01:24:21 21 maximum surplus level of 20 percent. 01:24:26 2.2 Do you see that? 01:24:31 23

```
I do.
                Α.
01:24:32
                      My question is, from this, would you agree
01:24:33
           with me that the New Hampshire Legislature knows how
01:24:36
           to set forth in a statute concerning not-for-profit
01:24:42
           insurance companies what the maximum surplus should be?
01:24:48
                      That appears to be the case.
01:24:55
                Α.
01:24:57
                Q.
                      And for example, if a not-for-profit carrier
           went above that level, they would have to return
01:25:00
           surplus, right?
01:25:04
                      I'm going to read it first.
                Α.
01:25:05
      10
                             I don't see where it says that.
01:25:19
      11
                      If it's setting a maximum percent, would it
01:25:20
      12
                Q.
      13
           be fair to say that they cannot exceed that?
01:25:23
                      But it doesn't necessarily mean return of
01:25:26
      14
                Α.
01:25:29
      15
           premiums.
                      They would just need to meet it?
      16
                0.
01:25:30
                      Yes, um-hum.
      17
                Α.
01:25:32
                      And above that it talks about a reserve
      18
                Q.
01:25:33
           fund by an equal amount to at least 5 percent of the
      19
01:25:36
           annual premium income, correct?
01:25:39
      20
                      Yes.
01:25:46
      21
                Α.
```

01:25:58

01:26:00

2.2

23

And we talked about this at length, but for

purposes of clarity, RSA 5-B contains no such provision

```
regarding a specific percentage of a maximum reserve
01:26:06
           or a minimum reserve as a percentage basis under 5-B,
01:26:07
           correct?
01:26:12
                              This -- As I read it, this was
                      Okay.
01:26:12
           referring to a health service corporation in
01:26:19
           instances where its liabilities exceed its assets --
01:26:22
                      Correct.
01:26:25
                Q.
                      -- and it's a way of replenishing the
01:26:26
           reserves.
01:26:29
                      Understood.
                Ο.
      10
01:26:29
                      Yes.
                Α.
01:26:29
      11
                      My point is, the Legislature knows how to
01:26:30
      12
                Q.
           put a percentage on a surplus, correct?
      13
01:26:32
                      Yes.
01:26:35
      14
                Α.
                      And there's no such percentage within
01:26:36
      15
                Ο.
      16
           RSA 5-B, correct?
01:26:39
      17
                Α.
                      That's correct.
01:26:40
                      If you could go back to the Lewin Group,
01:26:41
      18
           and on that page, it's iii, and the third bullet
01:26:46
      19
           down, North Carolina. And it talks about some
01:26:53
      20
           legislation in North Carolina, correct?
01:26:55
      21
                      Yes.
01:26:58
      2.2
                Α.
                      And the legislation there is to propose a
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01:26:58

23

Q.

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limit to the Blue Cross plan of RBC, 6.5 or
01:27:01
           $100 million, correct?
01:27:05
                      That's correct.
                Α.
01:27:08
                      If you could go down further on the page,
01:27:17
           the second full paragraph under No. 2.
01:27:19
01:27:23
           about -- towards the bottom of that paragraph, it
          talks about "Surplus in the range of 15 to 25 percent
01:27:24
          of annual premium revenue seems to be a standard for
01:27:28
           risk protection alone, "correct?
01:27:31
                      Yes.
                Α.
01:27:35
      10
                      And when it says "risk protection alone,"
      11
01:27:35
           if you read the next sentence -- I'll give you some
      12
01:27:39
           time to do that.
      13
01:27:46
                      Um-hum.
01:27:47
      14
                Α.
      15
                      Would you agree that the next sentence goes
01:27:48
                Ο.
           on to talk about some additional protections that a
      16
01:27:51
           carrier may have such as "capital for competitive,
      17
01:27:55
           service, and regulatory response, correct?
      18
01:28:00
                      It does.
      19
                Α.
01:28:02
                      And when we're talking about HealthTrust,
01:28:03
      20
           those types of reserves is what you were testifying
01:28:05
      21
           to about net assets, correct?
01:28:08
      2.2
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01:28:09

23

Α.

Yes.

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And HealthTrust, based upon the chart that
01:28:15
           you did attach to your report -- I believe it's
01:28:20
           BSR 12 -- and I'll just bring it up to you -- BSR 12
01:28:26
           indicates that HealthTrust's percentage is at a
01:28:40
           little over 21 percent, correct?
01:28:45
01:28:47
                Α.
                      That's correct.
                      And that 21 percent is, as you just testified
01:28:48
           a moment ago, protection for -- risk protection, but
01:28:52
           also the other protections about capital for
01:28:59
           competitive, service, or regulatory responses,
01:29:02
      10
           correct?
01:29:05
      11
                      That's correct.
01:29:06
      12
                Α.
      13
                      And you'd agree with me that the range that
01:29:06
                Q.
           HealthTrust has is within the surplus range that this
01:29:08
      14
      15
           report, after its study, seems to be a standard for
01:29:12
           risk protection alone, correct?
      16
01:29:16
                      If you're referring to insurance companies,
      17
                Α.
01:29:20
           that's correct.
      18
01:29:21
      19
                      Right.
01:29:23
                0.
                      Of which healthcare is not -- HealthTrust
01:29:24
      20
                Α.
           is not.
01:29:27
      21
                               And as long as you just brought up
01:29:28
      2.2
                0.
                      Right.
```

a distinction between HealthTrust and an insurance

23

01:29:35

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company, I'd like to ask you a couple of questions
about that, all right? And we talked about that at
your deposition a little bit, correct?

A. I believe so, yes.

Q. And what we talked about at your depositi
```

- Q. And what we talked about at your deposition was your first report of December 29, 2010 was changed in certain ways as compared with your February 2012 report, correct?
 - A. That's correct.

01:29:51

01:29:59

01:30:06

01:30:06

01:30:07

01:30:10

01:30:14

01:30:20

01:30:23

01:30:26

01:30:28

01:30:31

01:30:36

01:30:41

01:30:42

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- Q. And one of the changes that was between the reports was that Attorney Volinsky, after he saw your draft, asked that you highlight what you just said: "LGC HealthTrust isn't an insurance company." And he asked you to put, "It's important to note," correct?
- $\hbox{$\mathbb{A}$.} \qquad \hbox{$I$'m not sure of the exact words, but yes,}$ that was part of our discussion.
- Q. And in fact, unlike your earlier report, your February report references that within the summary, correct?
 - A. It does.
 - Q. And if you could look to BSR Exhibit 68 --
 - A. Yes.
 - Q. -- page 113, which is the numbers at the

```
bottom of the page.
01:31:03
                      Right.
01:31:04
                Α.
                      Just wait till everybody has it.
                Ο.
01:31:05
                             Are you with me?
01:31:22
                      Yes.
                Α.
01:31:23
01:31:24
                Q.
                      Finding No. 1 has a statement in there that
       7
           the RBC approach, in your opinion -- at least at this
01:31:29
           time -- it was not an appropriate -- "It was not
01:31:33
           appropriate for LGC HealthTrust, as it is not an
01:31:36
           insurance company," correct?
      10
01:31:40
                      That's correct.
                Α.
01:31:41
      11
      12
                      But for all intents and purposes, LGC
01:31:50
      13
           HealthTrust operates like an insurance company, right?
01:31:52
                      In many respects it does, yes.
01:31:54
      14
                Α.
                      We talked about that at your deposition also,
      15
                Q.
01:31:57
      16
           correct?
01:32:00
                      I believe so, yes.
      17
                Α.
01:32:00
                      And the distinction you made, at least
      18
01:32:01
           during your deposition, was that the difference was
      19
01:32:04
           that HealthTrust didn't file reports with the
01:32:07
      20
           Insurance Commissioner, correct?
01:32:11
      21
                      That's correct.
                                          They do not.
01:32:14
      2.2
                Α.
01:32:17
      23
                Q.
                      But as an operational point of view, LGC
```

01:32:29

01:32:34

01:32:35

01:32:41

01:32:45

01:32:48

01:32:50 7

01:32:52

01:32:55

01:32:59 10

01:33:00 11

01:33:02 12

01:33:06 13

01:33:08 14

01:33:13 15

01:33:15 16

01:33:17 17

01:33:18 18

01:33:20 19

01:33:26 20

01:33:30 21

01:33:34 22

01:33:39 23

HealthTrust operates in all aspects like an insurance company, correct?

A. Well, any health plan of this size is going to operate in a manner that generates premiums and pays claims. So in that respect, just like an insurance company, they do.

They don't have multiple lines of coverage and multiple kinds of products such as individual versus group, which a typical insurance company does.

So this basically operates, in my opinion, more like a fund or a plan than an insurance company.

- Q. If you didn't have the word "pool" on LGC HealthTrust and you just looked at the operations of what it does, it operates just like an insurance company, correct?
 - A. I would say more like a fund.
- Q. Then you would disagree with the Bureau's expert Michael Coutu? And I'm referring to page 132 of the first day of testimony. I'll represent to you that the BSR's expert, when asked about this topic, said, "So, in all aspects, HealthTrust acts like an

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insurance company?" Answer: "Just like it."
01:33:42
                            Would you agree or disagree with that
01:33:47
          statement?
01:33:49
                      I would say in many aspects it does operate
01:33:49
          like an insurance company, as I said before, um-hum.
01:33:52
                      If you look at the BSR -- or LGC Exhibit 355
01:33:57
                Q.
01:34:11
       7
          and we go on to the next page, at the top of the
          page, it starts with, "To quantify the amount."
01:34:19
          It's page iv. It's right up there if that helps you
01:34:25
          to match it up to the document you're looking at.
      10
01:34:31
                Α.
                      Okay.
01:34:33
      11
                      It's LGC Exhibit 355.
01:34:33
      12
                Q.
01:34:36
      13
                Α.
                      Okay.
                             Thanks. Here it is.
                      Take your time.
01:34:39
      14
                Q.
01:34:45
      15
                Α.
                      What page?
                      It's iv. At the top it says, "To quantify
      16
                0.
01:34:45
      17
          the amount."
01:35:11
                Α.
                      Right.
01:35:14
      18
                      This paragraph is designed to explain what
      19
01:35:14
          type of historical financial data they reviewed to
01:35:18
      20
          come to certain opinions. And it states that they
01:35:23
      21
           "analyzed historical financial data for 31 not-for-
01:35:29
      2.2
          profit Blue Cross and Blue Shield plans nationwide,"
01:35:33
      23
```

```
correct?
01:35:36
       1
                      Yes.
                Α.
01:35:36
                      And the time period was from 1998 to 2004,
01:35:37
                Ο.
           correct?
01:35:40
                      Yes.
                Α.
01:35:41
01:35:44
                Q.
                      And if you go to the table -- to the
           paragraph below the table, it says, "The table shows,
01:35:47
          for example, that an RBC ratio of 887 percent would
01:35:54
           be needed to have a 95 percent confidence of
01:35:59
           maintaining reserves, correct?
      10
01:36:03
                      MR. VOLINSKY: Excuse me.
                                                    I object.
01:36:06
      11
                      THE PRESIDING OFFICER:
                                                 There is an
01:36:08
      12
01:36:08
      13
           objection --
                      MR. QUIRK:
                                   I'm happy --
01:36:08
      14
                      THE PRESIDING OFFICER: One moment, please.
01:36:08
      15
01:36:09 16
          Objection. Grounds, please.
      17
                      MR. QUIRK: I'm happy to read the whole
01:36:11
           sentence.
01:36:14 18
                      MR. VOLINSKY:
                                       Okay.
01:36:14
      19
                      THE PRESIDING OFFICER: Withdraws the
01:36:15
      20
           objection. Got to keep the record clean, Mr. Quirk.
01:36:15
      21
                      MR. QUIRK:
                                   Thank you.
01:36:18
      2.2
                      THE PRESIDING OFFICER: The objection's
01:36:19 23
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withdrawn. You may proceed. 01:36:20

- BY MR. QUIRK: "The table shows, for example, that an RBC ratio of 887 percent would be needed to have a 95 percent confidence of maintaining reserves above the BCBSA minimum level should there be a sevenyear insurance down cycle, "correct?
 - Α. Yes.
- Next sentence [as read], This analysis led us to conclude that surplus levels that produce RBC ratios in the range of 500 to 900 percent can be justified to protect against underwriting swings, and it goes on, "that could jeopardize a Blue's standing with state insurance regulators and the Blue Cross Blue Shield plan, correct?
 - Α. Yes.
- As long as we're here, it mentions 95 percent. You talked about 95 percent in the morning.

Do you recall that confidence level?

- I do. Α.
- And it was in the context of dipping into 0. either one penny or more than that, correct?
 - That's correct. Α.

01:36:23

01:36:26

01:36:29

01:36:32

01:36:38

01:36:41

01:36:42

01:36:46

01:36:49 10

01:36:54 11

01:36:59 12

13 01:37:06

01:37:10 14

01:37:11 15

16 01:37:13

17 01:37:17

01:37:18 18

01:37:19

19

20

01:37:21

01:37:21 21

01:37:24 2.2

01:37:26 23

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01:37:26
01:37:29
01:37:31
01:37:34
01:37:36
01:37:41
01:37:48
01:37:50
01:37:53
          10
01:37:57
01:37:58
          11
          12
01:38:03
          13
01:38:06
01:38:09
          14
01:38:11
          15
01:38:15
          16
          17
01:38:25
01:38:25
          18
          19
01:38:40
01:38:43
          20
01:38:59
          21
01:39:00
          2.2
01:39:03
          23
```

- Q. Can you explain that a bit more for me, what you meant by the one penny.
- A. Yes. I'm saying when you're doing the stochastic modeling, it's actually going through and coming up with, you know, projected surplus levels or net asset levels. And so -- based upon the claim distribution that's built in. And so as it's putting up the various points, you can then summarize those points, either above or below a certain threshold.

And so if you look at the points that are below 95 percent -- in other words, that's where the majority of the dollars and amounts would be -- and there would be amounts above 95 percent. Some of them would just barely be above and some would be above by a significant amount.

Q. Thank you. If you could turn to page 11 of the report.

MR. QUIRK: And it would be, I think, 22.

If I could have a moment, Mr. Mitchell?

THE PRESIDING OFFICER: Sure. Mr. Quirk, the report that you're going to refer to, is it his report or the one --

MR. QUIRK: No. I'm sorry. It's the

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continuation of the Pennsylvania report, Exhibit 355.
01:39:04
           Page 11 of the report.
01:39:21
                      BY MR. QUIRK:
                                       I want to direct your
                Ο.
01:39:21
           attention to the top of the page where it talks about
01:39:23
           the State of North Carolina, okay?
01:39:25
01:39:28
                Α.
                      Yes.
                      It says, in North Carolina, the Insurance
01:39:28
          Commissioner formed a working group in 2004 to look
01:39:32
           at the surplus of the Blue Cross Blue Shield plans in
01:39:35
           that state, correct?
      10
01:39:39
                      Yes.
                Α.
01:39:41
      11
                      And at the end of the first paragraph, it
      12
01:39:41
           talks about a bill proposes a limit on those plans.
      13
01:39:43
                             Do you see that?
01:39:47
      14
                      I do.
      15
                Α.
01:39:48
                      And what's the RBC of the limit that the
      16
01:39:50
           North Carolina bill proposed?
      17
01:39:53
                      Either 6.5 or $100 million.
                Α.
      18
01:39:55
                      If you could turn your attention to page 14
      19
01:40:05
           of the report.
01:40:24
      20
                             I believe, Tammy, it's 25.
01:40:26
      21
                             And there's a section entitled, "Is
01:40:33
      2.2
          there a 'right' surplus level?"
01:40:35
      23
```

```
Do you see that?
01:40:38
                      I do.
01:40:39
                Α.
                      And I'm going to read you what the Lewin
01:40:39
           Group in this Pennsylvania study came to and ask you
01:40:44
           if you agree with it, okay?
01:40:48
01:40:50
                Α.
                      Yes.
                      And it says, "Our research reveals that
01:40:50
           there is no consensus as to the 'right' level of
01:40:52
           surplus for a health insurance company."
01:40:56
                             Do you agree with that statement?
01:40:59
      10
                      No. I do not.
                                       I feel like there is a right
                Α.
01:41:01
      11
           level.
      12
01:41:14
01:41:16
      13
                Q.
                      Okay.
                      It's rarely calculated, and therefore,
01:41:16
      14
           there is no standard for looking at it, no approach.
01:41:21
      15
           So I believe that's why they have that in parentheses
01:41:26
      16
           [sic].
01:41:31
      17
                      Have you done the level of research that is
01:41:31
      18
                Q.
           indicated in this report?
01:41:35
      19
                      What level of research has been done in
01:41:39
      20
01:41:41
           this report?
      21
                      If you're not aware, just say, I don't
01:41:42
      2.2
                Q.
01:41:46 23
           know.
```

- 01:41:46 1
 01:41:46 2
 01:41:50 3
 01:41:52 4
 01:41:52 5
- A. I don't know.
 - $\ensuremath{\mathbb{Q}}.$ Fair enough. So you disagree with that statement in this report, it sounds like?
 - A. I do.
 - Q. The next sentence, let's see if you would agree or disagree with this. "How much surplus is needed to provide an adequate margin of safety is largely a matter of judgment rather than calculation."
 - A. Disagree.
 - Q. And it goes on, and I would draw your attention to the paragraph below the indented paragraph. And it talks about them speaking with a former State Insurance Commissioner. And this commissioner informally opined that "an RBC ratio of 700 percent ought to be sufficient."

Do you see that?

- A. I do.
- - A. Yes.
- Q. And that's significantly higher, you would agree, than the target that LGC HealthTrust of RBC 4.2, correct?

01:42:06 9

7

10

01:41:57

01:41:59

01:42:08

- 01:42:12 11
- 01:42:14 12
- 01:42:20 13
- 01:42:23 14
- 01:42:27 15
- 01:42:30 16
- 01:42:31 17
- 01:42:33 18
- 01:42:39 19
- 01:42:41 20
- 01:42:41 21
- 01:42:44 22
- 01:42:50 23

```
Yes.
                Α.
01:42:51
                      Almost done with this report. If you could
01:42:59
           turn to page 16 of the report. Under the graph,
01:43:01
           there is a sentence similarly, "The actuarial firm
01:43:06
           Milliman USA."
01:43:14
01:43:17
                             Do you see that?
01:43:17
                Α.
                      Yes.
                      Who is Milliman USA, if you know?
                Q.
01:43:18
                      They are a national actuarial consulting
                Α.
01:43:20
           firm.
      10
01:43:23
                      A fairly large actuarial firm in the United
01:43:24
      11
                0.
           States?
      12
01:43:25
01:43:25
      13
                Α.
                      They are.
                      And they provide actuarial services for
01:43:25
      14
                Q.
           health insurance entities, correct?
01:43:28
      15
                      They do.
01:43:31
      16
                Α.
                      And this large "actuarial firm, Milliman
      17
01:43:32
           USA, has recommended maintaining capital of 20 to
01:43:37
      18
           25 percent of premium revenue, correct?
01:43:41
      19
                Α.
                      Let me read the rest of the paragraph.
01:43:52
      20
                             Yes, they do.
01:44:02
      21
                      Change of topic. If we could go -- if you
01:44:03
      2.2
                Q.
           could go to your report, I believe it's BSR 68.
01:44:06 23
```

Okay. Α. 01:44:13 I'll wait till everybody has it. Page 6 of 01:44:16 Ο. the report, so that would be 104 under your numbering. 01:44:27 I just want to ask you a few questions 01:44:42 about your review of Peter Riemer's work for LGC 01:44:44 HealthTrust of IBNR, okay? You reviewed different 01:44:53 01:44:56 years -- I believe it was at least 2009 and then also 2010, correct? 01:45:00 Α. That's correct. 01:45:01 And you were asked on direct about the 01:45:02 10 Ο. changes in 2010, correct? 01:45:07 11 The change in methodology, you mean? 12 01:45:10 Α. I believe so. 01:45:14 13 Q. Yes. 01:45:15 14 Α. And you don't know why that change in 01:45:15 15 Q. 16 methodology occurred, correct? 01:45:18 17 Α. Do not know. 01:45:19 But what we do know is that there was a 01:45:20 18 0. decrease of \$4 million from the prior year of the 01:45:24 19 estimated medical IBNR, correct? 01:45:29 20 Meaning that the previous year's 01:45:32 21 Α.

methodology overstated the reserve?

Or the next year had a decrease of

01:45:35

01:45:37

2.2

23

Ο.

```
$4 million, right?
01:45:39
                      Because the previous year was overstated.
                 Α.
01:45:40
                      Is that in your report?
01:45:43
                 0.
                      That's the intent.
01:45:45
                Α.
                      And you go on to say, "We believe this
01:45:49
                 Q.
           estimate is a much more reasonable estimate of
01:45:52
           expected IBNR claims, correct?
01:45:55
        7
                      That's correct.
                 Α.
01:45:57
                      And you didn't review all of HealthTrust's
                 Q.
01:45:58
           IBNR, right?
      10
01:46:06
                      We did not.
                 Α.
01:46:06
      11
                      You only reviewed part of HealthTrust's IBNR,
      12
01:46:07
                 Q.
01:46:11
      13
           right?
                      The largest portions of it, that's correct.
01:46:12
      14
                 Α.
                      I think you said during your deposition, it
01:46:14
      15
                 Q.
      16
           was about 82 percent, correct?
01:46:16
      17
                Α.
                      That's correct.
01:46:17
                      And that was the health portion of the IBNR
01:46:18
      18
                 Ο.
           under LGC HealthTrust?
      19
01:46:21
                      That's correct.
01:46:22
      20
                 Α.
                      And you didn't look at, at all, the IBNR
01:46:23
      21
                 0.
           for the prescription drug benefit program, correct?
01:46:27
      2.2
                                  That runs out very quickly.
01:46:31
      23
                 Α.
                      Did not.
```

And you also did not review the dental part 01:46:34 of the health program's IBNR, correct? 01:46:40 The premiums were kind of small Α. Did not. 01:46:42 there. 01:46:45 And you also did not review the short-term 01:46:45 disability portion of the IBNR, correct? 01:46:48 We did not. 01:46:50 Α. So put differently, you didn't review 01:46:51 12 percent of HealthTrust's overall IBNR, correct? 01:46:54 That's correct. Α. 10 01:46:57 Changing topics again, I just want to talk 01:47:06 0. 12 briefly about the State insurance fund that you 01:47:09 13 referenced in your report that by statute has a 01:47:15 5 percent cap on reserves, okay? 01:47:20 14 01:47:26 15 Α. Okay. You would agree with me that if that State 01:47:28 16 plan ran out of money, they could go into the general 17 01:47:31 fund of New Hampshire to obtain funds to pay claims, 18 01:47:38 19 correct? 01:47:43 If that would have occurred, that would be 01:47:43 20 an option, yes, that's correct. 01:47:46 21 And that is an option of the State plan, 01:47:49 2.2 Q.

correct?

01:47:51

```
That's correct.
                Α.
01:47:51
                      That is not an option for the Local
01:47:52
                Q.
           Government Center health plan, correct?
01:47:56
                      That's correct.
                Α.
01:47:57
                      And in that way, they're different, right?
01:47:58
                Q.
01:48:00
                Α.
                      They are in that respect.
                Q.
                      We talked a little bit this morning about
01:48:06
           actual RBCs versus targets, correct?
01:48:12
                      Yes.
                Α.
01:48:16
                      And when we were doing that, I was showing
01:48:18
      10
           you the Massachusetts study -- for purposes of the
01:48:21
      11
           record, it's LGC 356 -- and ask you to turn to page
      12
01:48:31
      13
           10 of the report. Just wait till everybody has it.
01:48:55
                                                 We're all set,
                      THE PRESIDING OFFICER:
01:49:08
      14
           Mr. Quirk.
01:49:10
      15
                      MR. QUIRK:
                                    Thank you.
      16
01:49:10
                      BY MR. QUIRK: And if you look to page 10,
      17
01:49:11
                Q.
           we were going over these RBCs for the various
      18
01:49:13
           companies, some Blue Cross, some nonprofits, and some
      19
01:49:16
           for-profit.
01:49:21
      20
                             Do you recall those questions?
01:49:23
      21
                      I do.
01:49:24
      2.2
                Α.
                      And one of the comments you made in response
01:49:24 23
                Q.
```

```
was that these are actual RBCs, correct?
01:49:28
                       That's correct.
                 Α.
01:49:32
                       And that compares with the target RBC, right?
01:49:33
                 0.
                       It doesn't compare them.
                 Α.
01:49:37
                       It's different then?
                 Q.
01:49:40
01:49:41
                 Α.
                       They're different.
        7
                 Q.
                      And that's, I think, the point you were
01:49:42
           making in response to this graph, right?
01:49:44
                 Α.
                       That's correct.
01:49:46
                       For 2010 --
                 Ο.
01:49:48
       10
                       Um-hum.
                 Α.
01:49:50
       11
                       -- and I'm going to refer you to the BSR
01:49:51
       12
           Exhibit 12. And you should have it in front of you.
       13
01:49:55
           But if not, I will look for it and get it in front of
01:50:00
       14
      15
           you.
01:50:04
                      Which one --
      16
                 Α.
01:50:04
                       It's a one-page document.
      17
01:50:05
                 Q.
                      What's it look like?
                 Α.
      18
01:50:07
                       MR. QUIRK: I don't want to mess up
      19
01:50:23
           Attorney Ramsdell's papers.
01:50:24
      20
                       MR. VOLINSKY: Do you need this? It's an
01:50:27
       21
           attachment to the report.
01:50:29
      2.2
                       MR. QUIRK:
01:50:30
      23
                                    Thank you.
```

```
BY MR. QUIRK: If you could look to your
                Ο.
01:50:31
           report, and the report, it's at Exhibit 3 of your
01:50:32
                     It's an identical chart.
           report.
01:50:39
                             And are you with me?
01:50:42
                      I am.
                Α.
01:50:43
                      I just want to highlight, in 2010 --
01:50:45
                Q.
                      THE PRESIDING OFFICER:
01:50:48
                                                  Excuse me.
           Mr. Quirk.
01:50:49
                      MR. QUIRK:
                                    Yes.
01:50:50
                      THE PRESIDING OFFICER: Are we at BSR 12 or
      10
01:50:51
           something else?
01:50:56
      11
                      MR. QUIRK:
                                   For purposes of the record, why
      12
01:50:59
           don't we refer to it as his report, for clarity of
01:51:01
      13
           the record.
01:51:03
      14
                      THE PRESIDING OFFICER: So that means we're
01:51:04
      15
           back to which exhibit?
      16
01:51:05
      17
                      MR. SATURLEY:
                                       68.
01:51:09
                      MR. QUIRK:
                                    It is 68E.
      18
01:51:11
                      THE PRESIDING OFFICER:
                                                  68E.
                                                         Thank you.
01:51:13
      19
           At what page?
01:51:13
      20
                      MR. VOLINSKY:
                                       110.
01:51:15
      21
                      MR. SATURLEY:
                                       110.
01:51:17
      2.2
                      BY MR. QUIRK:
                                       And if you look to 2010, the
01:51:29 23
                Q.
```

```
top line, the difference between HealthTrust's target
01:51:35
          RBC and the actual RBC in the year 2010 is only .1
01:51:43
          RBC, correct?
01:51:50
                      That's correct.
01:51:51
                      In earlier -- in earlier years there was a
01:51:53
          larger difference between the target and the actual,
01:52:00
01:52:02
       7
          correct?
                      Yes.
                Α.
01:52:06
                      But with respect to the last year of
01:52:06
          audited financials, the target is 4.2 and the actual
01:52:08
      10
          is 4.3, right?
01:52:14
      11
                      That's correct.
01:52:16
      12
                Α.
      13
                      And thus, when you look at this chart, and
01:52:18
                Q.
          referring back to Exhibit 356, the Massachusetts
01:52:24
      14
      15
          study that we have up on the screen, and that is at
01:52:30
          page 10, even when you look at HealthTrust's actual
      16
01:52:37
          RBC of 4.3, for the average -- for the averages for
      17
01:52:43
          all companies for 2010, 2009 -- I'm sorry -- 2008,
01:52:50
      18
          2007, 2006, 2005, 2004, HealthTrust's actual RBC is
      19
01:52:59
          below the average for all of these companies in each
01:53:06
      20
          of those five years, correct?
01:53:10
      21
                      It is.
                               But I should point out that the
01:53:12
      2.2
```

definition of what RBC was, the ACL number for 2010,

01:53:27

```
we discussed that earlier, changed between 2009 and
01:53:33
                  So had it been the same definition, the 4.3
          2010.
01:53:36
          would have been higher.
01:53:40
                                   Now, for purposes of the
                      MR. QUIRK:
01:53:44
          record, Mr. Mitchell, at this time I'd ask that the
01:53:45
          ID be stricken on LGC Exhibit 356. It's the "Study
01:53:49
          of the reserves and surpluses of health insurers in
01:53:53
          Massachusetts," dated May 2010.
01:53:57
                      MR. VOLINSKY:
                                     No objection.
01:54:04
                      THE PRESIDING OFFICER: No objection.
                                                                 It's
01:54:07
      10
          stricken and now is LGC 356 in the record.
01:54:08
      11
                                  (LGC 356 admitted into evidence.)
      12
01:54:16
      13
                Ο.
                      BY MR. QUIRK: With respect to LGC 356,
01:54:19
          would you turn to page 13 of the report. And I believe
01:54:22
      14
          it would be 1510.
      15
                               Thank you.
01:54:25
                      Are we at the Massachusetts report?
      16
                Α.
01:54:34
                      Yes.
                            Massachusetts report.
      17
01:54:36
                Ο.
                     Which page again?
      18
                Α.
01:54:37
                     Page 13 of the report.
      19
01:54:38
                Q.
                      13, okay.
01:54:39
      20
                Α.
                      And below the graph -- or the chart, I should
01:54:40
      21
                0.
          say -- there is "Recommendations." And I could have
01:54:45
      2.2
01:54:53
      23
          been mistaken, but did you say that there were not
```

```
recommendations as a result of the Massachusetts
01:54:55
           study before the lunch break?
01:54:57
                      I don't recall.
                Α.
01:54:59
                      I may have been mistaken.
                                                     But in any event,
01:55:02
           there is a recommendation on page 13 of the
01:55:05
01:55:11
           Massachusetts report, correct?
01:55:16
       7
                Α.
                      Recommendation of an upper threshold?
                      That's right.
                Q.
01:55:18
                      Not a target, but an upper threshold.
01:55:19
                Α.
                      That's right.
                Ο.
01:55:23
      10
                      Um-hum.
01:55:24
      11
                Α.
      12
                      And this is a recommendation based upon a
01:55:24
                0.
      13
           study of at least the entities set forth above in the
01:55:30
           chart, correct?
01:55:36
      14
01:55:39
      15
                Α.
                      I'm assuming so.
                      And those companies, we talked about before
      16
                0.
01:55:41
      17
           the lunch break -- some nonprofit, some profit, right?
01:55:45
                      Yes.
                Α.
      18
01:55:50
                      And the recommendations by the Massachusetts
      19
01:55:51
           Division of Insurance are that they "should adopt" --
01:55:53
      20
           "consider adopting upper RBC threshold review levels
01:55:56
      21
           for health insurers, analogous to the current RBC
01:55:59
      2.2
           thresholds for minimum levels of reserves [sic]."
01:56:03
      23
```

```
It goes on, "An RBC ratio range of 700 percent to
01:56:09
           900 percent would be an appropriate standard to
01:56:13
           consider for such an upper threshold review, "correct?
01:56:16
                             That's the recommendation.
01:56:20
                      And that would be an RBC of 7.0 to 9.0,
                Ο.
01:56:23
01:56:27
           correct?
       7
                Α.
                      As a maximum.
01:56:27
                Q.
                      Correct.
01:56:29
                      Yes.
                Α.
01:56:31
                                  May I have a moment,
                      MR. QUIRK:
01:56:45
      10
           Mr. Mitchell?
01:56:46
      11
                      THE PRESIDING OFFICER:
                                                Surely.
01:56:47
      12
                                   Mr. Mitchell, would it be okay
      13
                      MR. QUIRK:
01:57:15
           if we took a short recess so we could consult with
01:57:17
      14
           respondents' counsel to determine how much is left?
01:57:17
      15
           And we're getting very, very close to the end, at
      16
01:57:17
      17
           least for the cross-examination.
01:57:22
                      THE PRESIDING OFFICER: I'll give you five
01:57:22
      18
           minutes to do so.
01:57:24
      19
                      MR. QUIRK:
                                    Thank you.
01:57:25
      20
                                   (Recess at 1:57 p.m.,
01:57:27
      21
                                   resumed at 2:06 p.m.)
02:06:36
      2.2
                      THE PRESIDING OFFICER: We've returned from
02:06:43 23
```

```
that brief recess to allow respondents' counsel to
02:06:44
           confer. Please proceed.
02:06:51
                      MR. QUIRK:
                                    Thank you.
02:06:52
                      BY MR. QUIRK:
                                       Mr. Atkinson, I just have
02:06:55
           one or two more questions.
02:06:57
                      Um-hum.
02:06:58
                Α.
02:06:59
                Q.
                      I direct your attention to your February 2012
           report, BSR Exhibit 68.
02:07:02
                Α.
                      Um-hum.
02:07:05
                      And page 113 at the bottom. And this is your
02:07:07
      10
                Ο.
           page on summary findings and observations, correct?
02:07:23
      11
                      Yes.
      12
                Α.
02:07:28
      13
                Q.
                      And I direct your attention to the fourth
02:07:28
           summary finding and observation in paragraph numbered
02:07:31
      14
           4, okay?
02:07:35
      15
                Α.
                      Yes.
02:07:36
      16
                      And the last sentence of that is something
      17
02:07:36
                0.
           that we haven't talked about yet today. It's about
02:07:39
      18
           returning surplus, correct?
02:07:43
      19
                Α.
                      Yes.
02:07:47
      20
                      And in your actuarial opinion, "prudent
02:07:47
      21
           underwriting would call for trying to achieve the
02:07:54
      2.2
           reduction over multiple" and then you have "(2 to 3)
```

02:07:56

```
years during the rate revisit process, "correct?
02:08:04
                      Yes.
                Α.
02:08:06
                      And put differently, you would first
02:08:07
           recommend that any return, if any is warranted, would
02:08:10
           be done over multiple years, right?
02:08:15
                      Yes.
02:08:17
                Α.
                             That was my recommendation.
02:08:21
       7
                Q.
                      And the second part of that is that it
           would be to reduce rates, correct?
02:08:23
                      Yes.
                Α.
02:08:27
                      MR. QUIRK:
                                   That's all the questions we
02:08:30
      10
           have at this time on behalf of LGC.
02:08:31
      11
                      THE PRESIDING OFFICER:
                                                Thank you.
02:08:34
      12
      13
                             Mr. Gordon, would you be next on
02:08:36
           cross-examination, if any?
02:08:40
      14
                      MR. GORDON: I would be, but I won't.
02:08:41
      15
                      THE PRESIDING OFFICER: Very good. Thank
02:08:44
      16
           you, sir.
      17
02:08:44
                             Mr. Howard?
02:08:44
      18
                      MR. HOWARD: And I echo Mr. Gordon's
      19
02:08:45
           sentiment.
02:08:48
      20
                      THE PRESIDING OFFICER: Then on redirect,
02:08:49
      21
           Mr. Volinsky, the witness is yours.
02:08:52
      2.2
                      MR. VOLINSKY:
02:08:54 23
                                       Thank you.
```

02:09:02

REDIRECT EXAMINATION

02:09:02

BY MR. VOLINSKY:

- 02:09:03
- Mr. Atkinson, have you ever heard of Blue Cross Blue Shield insurers being referred to as "the
- 02:09:10

02:09:07

02:09:12

02:09:15

Α. Yes, I have.

insurers of last resort"?

- What does that phrase mean?
- 02:09:12
- 02:09:19
- multiple lines of coverage, and one or two of them of

Well, by their very nature, they have

- 02:09:26 10
- which are in the individual and non-group lines.
- 02:09:30 11
- Those lines typically must get prior approval rates
- 02:09:34 12
- by the Insurance Commissioner. And typically that
- 13 02:09:38
- means a rate hearing of some sort. And typically
- 02:09:41 14
- that means that they don't get what they ask for and

So by nature, their reserves need to

- 15 02:09:49
- when they ask for it because of public outcry over
- 16 02:09:53
- those products.
- 17 02:09:54
- be higher because of those loss leaders and the rate 18 02:09:57
- 19 02:10:02
- delay action typically that happens during the rate
- 02:10:05 20
- hearing process.
- 02:10:07 21
- So Blue Cross Blue Shield is a -- I would Ο.
- 02:10:12 2.2
- use the word "traditional" insurance company, although
- 02:10:17 23
- it's not for profit? Is that a fair --

```
It's not traditional. Typically they have
02:10:19
           different enabling acts in most states --
02:10:21
                      Got it.
       3
                Ο.
02:10:24
                      -- that are not in the traditional sense.
02:10:25
                      You do know that the Local Government Center
02:10:32
                Ο.
02:10:34
           HealthTrust is free of regulation by the New Hampshire
02:10:37
       7
           Insurance Department; do you not?
                      I do know that.
                Α.
02:10:39
                      And HealthTrust in New Hampshire doesn't go
02:10:40
           through any rate-setting process supervised by a
02:10:44
      10
           state regulatory agency.
02:10:49
      11
                             Do you know that?
02:10:51
                      I'm aware of that.
      13
                Α.
02:10:51
                      So does it have that same concern that the
02:10:52
      14
                0.
02:10:56
      15
           Blue Cross programs have about lag due to approval
      16
           processes?
02:11:00
      17
                Α.
                      It does not.
02:11:00
                      MR. VOLINSKY:
                                       Does someone have the control
      18
02:11:11
          for this?
      19
02:11:12
                      MR. QUIRK:
                                    Right here.
02:11:17
      20
                      BY MR. VOLINSKY: You were asked -- Let's
02:11:27
      21
                0.
           do this first.
                            I'll use the chart from your report
02:11:30
      2.2
           so that we can just stay with Exhibit 68. It's also
```

02:11:41

```
a separate chart that we show as BSR 12.
02:11:44
                      THE PRESIDING OFFICER:
                                                 Do you know what
02:11:51
           page this came from?
02:11:52
                      MR. VOLINSKY:
                                       110.
02:11:54
                      THE PRESIDING OFFICER:
                                                 Thank you.
                                                               Book 4.
02:11:55
02:12:04
                      MR. VOLINSKY:
                                       Yes.
                                              Book 4.
02:12:06
                      THE PRESIDING OFFICER: 68 at page 110.
                      MR. VOLINSKY:
                                       Thank you.
02:12:09
                      BY MR. VOLINSKY:
                                          I want to refer you to
                Q.
02:12:14
           the column that deals with the calculation of the
      10
02:12:16
           actual amount of net surplus in RBCs.
02:12:20
      11
                             Do you see when we go from '09 to
02:12:28
      12
           '10, there's a drop of .5?
      13
02:12:32
                      Yes.
02:12:33
      14
                Α.
      15
                Ο.
                      In the context of this case, are you aware
02:12:35
      16
           of .5 RBC being used by the Local Government Center
02:12:38
      17
           for what are called administrative expenses?
02:12:44
                      Yes, I am.
                Α.
02:12:47
      18
                      In your history of working as a healthcare
      19
02:12:48
           actuary, have you ever seen a health insurer or a
02:12:53
      20
           plan use RBC to calculate administrative expenses?
02:12:58
      21
                      MR. QUIRK:
                                   I'm going to just object for
02:13:04
      2.2
          the purposes of the record. He testified earlier
02:13:06
      23
```

that he has no experience with risk pools. So with 02:13:08 that clarification, I don't have an objection to the 02:13:11 question. 02:13:16 I'll accept that. MR. VOLINSKY: 02:13:16 THE PRESIDING OFFICER: The objection is 02:13:17 02:13:18 granted then. Please proceed. Q. BY MR. VOLINSKY: Do you understand 02:13:21 Mr. Quirk's objection? 02:13:23 Yes. Α. 02:13:24 With that change. Have you ever seen a 02:13:24 10 health insurer use RBC to calculate administrative 02:13:27 11 12 expenses? 02:13:31 13 Α. But I would also say that I've never 02:13:31 seen administrative expenses being reserved for, 02:13:35 14 whether it's RBC or otherwise. Typically 15 02:13:38 administrative expenses are something that are 02:13:41 16 predictable. If not predictable, at least to a high 17 02:13:43 level of predictability. 02:13:48 18 So as it relates to insolvency, a 19 02:13:50 typical plan insurer is not going to go under because 02:13:54 20 of their administrative expenses. They know how many 02:13:57 21 people they, you know, have employed and the like. 02:14:01 2.2 So that number can be easily determined, and it's not

02:14:04

```
necessarily something you would reserve for.
02:14:10
                      Mr. Quirk pointed out that you do not have
02:14:16
                Ο.
           risk pool experience, and that's an accurate statement?
02:14:18
                      That's correct.
02:14:21
                Α.
                      How about others at your firm, do they have
02:14:22
                0.
           work -- experience working with risk pools?
02:14:25
02:14:28
       7
                Α.
                      Yes.
                      How about people at your firm in the Boston
                0.
02:14:28
           office: experience working with risk pools there?
02:14:32
                             In fact, the actuary who worked along
                      Yes.
      10
                Α.
02:14:35
           with me on this report, Danny Rhodes, works with many
02:14:38
      11
           of the municipalities and divisions within the LGC
      12
02:14:43
      13
           specifically. So, yes.
02:14:49
                      So these are municipalities in New Hampshire
02:14:52
      14
                Ο.
           that are --
02:14:56
      15
                      THE PRESIDING OFFICER:
                                                 Excuse me,
      16
02:14:56
           Mr. Volinsky.
      17
02:14:58
                      MR. VOLINSKY:
                                       Yes.
02:14:58
      18
                      THE PRESIDING OFFICER:
                                                 Could I have a
      19
02:14:59
           clarification?
02:15:00
      20
                      MR. QUIRK:
                                    Yes.
02:15:01
      21
                      THE PRESIDING OFFICER:
                                                 Mr. Atkinson. we
02:15:01
      2.2
           were speaking in the context of Massachusetts
02:15:02
      23
```

```
municipalities which your assistant or an underwriter
02:15:05
           that works with you does work.
02:15:11
                      THE WITNESS:
                                      Yes.
       3
02:15:14
                      THE PRESIDING OFFICER:
                                                Do you remember that?
02:15:14
                      THE WITNESS:
                                      Yes.
02:15:15
02:15:15
                      THE PRESIDING OFFICER: And then you used
02:15:16
       7
          the initials "LGC." Did you mean the Massachusetts
           league?
02:15:20
                      THE WITNESS:
                                      No.
                                           My understanding is that
02:15:23
          it's the New Hampshire LGC that we're talking about.
02:15:25
      10
                      THE PRESIDING OFFICER: Let's have the
02:15:29
      11
           question and the answer exchange again, please.
      12
02:15:30
      13
                      MR. VOLINSKY: Do you want me to ask again?
02:15:32
                      THE PRESIDING OFFICER: If you would, for
02:15:34
      14
      15
           the record.
02:15:35
                      MR. VOLINSKY:
                                       Yes.
      16
02:15:35
                      BY MR. VOLINSKY: I don't know if I can do
      17
                Ο.
02:15:39
           it exactly, but Dan Rhodes is the actuary who worked
      18
02:15:40
          with you on this project?
      19
02:15:44
                      Yes, that's correct.
                Α.
02:15:44
      20
                      And Dan works with certain towns that are
02:15:45
      21
                Ο.
          in risk pools?
02:15:49
      2.2
02:15:50
      23
                Α.
                      That is correct.
```

```
And are those towns New Hampshire or
02:15:51
           Massachusetts or both?
02:15:55
                      Don't know if they're both, but certainly
02:15:57
       3
                Α.
           New Hampshire.
02:16:00
                      MR. VOLINSKY:
                                       Okay.
                                             Is that . . .
02:16:01
                      THE PRESIDING OFFICER:
02:16:03
       6
                                                 Thank you.
02:16:07
       7
          you.
                      BY MR. VOLINSKY:
                                          Mr. Quirk had you look at
                0.
02:16:07
           Joint Exhibit 1, which is the statute in this case.
02:16:14
                      Um-hum.
                Α.
      10
02:16:18
                      And he had you focus on Section (f) down
02:16:23
      11
           here and asked you a number of questions about it.
      12
02:16:27
      13
           I want to focus your attention on 5-B:5 I(c), which
02:16:30
           is the requirement to "Return all earnings and
02:16:39
      14
           surplus in excess of amounts required for
02:16:41
      15
           administration, claims, reserves, and purchase of
02:16:46
      16
           excess insurance to the participating political
      17
02:16:50
           subdivisions."
      18
02:16:53
                      Um-hum.
      19
                Α.
02:16:59
                      Does that requirement, returning excess
02:17:00
      20
           earnings and surplus, does that play any role in your
02:17:03
      21
           coming to your conclusions about the excess surplus
02:17:06
      2.2
```

at LGC?

02:17:10

```
No, it didn't.
                Α.
02:17:12
                      The calculation that you did for LGC is a
02:17:17
           calculation just, This is what I think they need,
02:17:22
           right?
02:17:27
                      That is correct.
                Α.
02:17:27
                      Let me refer you to LGC 356, which is the
02:17:28
                 Q.
02:17:35
        7
           Massachusetts study --
                 Α.
                      Um-hum.
02:17:38
                      -- the thick one. And let me first turn
02:17:39
           you to page 30. You'll see two charts on page 30 and
02:18:00
      10
           then some text below it.
02:18:16
      11
                      Right.
02:18:18
                 Α.
                      Let me just ask you to read very quickly to
02:18:19
      13
                 Q.
           yourself the two paragraphs below the chart.
02:18:24
      14
      15
02:19:26
                 Α.
                      Okay.
                      Having read those two paragraphs, can you
02:19:26
      16
      17
           tell me whether the insurers referenced in this study
02:19:29
           are reporting actual or targeted RBCs.
      18
02:19:33
                      They're reporting actual.
02:19:38
      19
                 Α.
                      Any doubt about that?
02:19:44
      20
                 Q.
                            None whatsoever.
                      No.
02:19:45
      21
                Α.
```

02:19:47

02:19:54

2.2

23

0.

exhibit.

Same exhibit, I turn you to page 10 of the

Um-hum. Α. 02:20:02 There's the table that Mr. Quirk had you 02:20:03 Ο. looking at? 02:20:06 Yes. Α. 02:20:07 Let me refer you to the text, the bottom of 02:20:08 the same page, particularly this bottom paragraph 02:20:15 02:20:21 that goes on to the next page, representing that "The levels of surplus for the selected companies exceed 02:20:27 minimum regulatory requirements." 02:20:30 Is this a reference to the 2.0 or 200 10 02:20:33 level of RBC that we've been talking about as the 02:20:37 11 common minimum capital requirement? 12 02:20:40 Yes, it is. 02:20:42 13 Α. Um-hum. Let me put you to the very next page, 02:20:44 14 0. page 11, and direct you to the bottom bullet. I want 02:20:47 15 16 you to read that bottom bullet to yourself and then 02:21:00 first tell me if you understand the concept being 02:21:05 17 described there. 18 02:21:08 Do you understand what they're 02:21:50 19 talking about there, or writing about? 02:21:51 20 I do. Yes. 02:21:53 21 Α.

02:21:53

02:21:57

2.2

23

Would you explain that concept of having

major investments in equities introducing a need for

even more net capital?

Yes. Well, net capital and net assets has to do with, you know, variability and experience. to the extent that you are risking their reserve -risking your investments as part of their portfolio, that although they stand to have higher yields, they also stand to have higher losses as well than average.

So that concept says that they would require -- for those that have a higher percentage of their investments tied up in equities would require higher capitalization, if you will.

- And if one were trying to reduce the level of capitalization, could one -- or necessary capitalization, could one do that by having less risky investments?
 - That's correct. Yes. Α.
- Thank you. You were asked a question about 0. whether you reviewed administrative expenses, and you said you did it in total?
 - That's correct. Α.
 - What did you mean? 0.
- We didn't review every specific line item Α. to find out if each line item was appropriate or not.

02:22:02

02:22:04

02:22:08

02:22:13

02:22:17

02:22:21

02:22:24 7

02:22:33

02:22:35

02:22:38 10

02:22:42 11

12 02:22:44

13 02:22:47

02:22:51 14

15 02:22:54

16 02:22:54

17 02:22:57

18 02:22:59

19 02:23:05

02:23:07 20

02:23:07 21

2.2

02:23:09

02:23:14 23

We reviewed it more from a benchmarking standpoint 02:23:18 for -- based upon some of our clients and clients of 02:23:23 like size. 02:23:27 And we would say that the roughly 02:23:30 4 percent or so for claims administration and 5 02:23:31 02:23:34 3 percent or more for general administration is --02:23:39 they're both reasonable. So the combination of those two, I believe, we mentioned that it's 7.7 percent. 02:23:41 And that 7.7 percent total administrative level is 02:23:45 reasonable, in our opinion. 10 02:23:52 Thank you. Ο. 02:23:56 11 Um-hum. 12 02:23:56 Α. 13 You were asked questions by Mr. Quirk about 02:23:57 Ο. the various ways of determining net capital, and 02:24:00 14 there were some questions about Primex in particular 02:24:05 15 16 and their method? 02:24:09 17 Yes. Α. 02:24:10 And you asked questions in response about 18 02:24:10 whether they were in health or in other fields. 19 02:24:14 Do you recall that? 02:24:17 20 Yes, I do. 02:24:18 21 Α. Let me refer you to Exhibit 64. And maybe 02:24:20 2.2 Ο. 02:24:24 23 you'll just be able to work off the screen.

```
be brief.
02:24:27
       1
                      Um-hum.
                Α.
02:24:27
                      This is the Risk Pool Practices Agreement
02:24:28
           reached between the Bureau and Primex. And I want to
02:24:33
           refer us, just quickly, to paragraph 1.12.
                                                             It's right
02:24:38
           there in the middle of the screen.
02:24:57
02:24:59
       7
                Α.
                      Right.
                      Did you know at the time you were trying to
02:24:59
           answer Mr. Quirk's questions that Primex has
02:25:01
           discontinued its health program as asserted in 1.12?
      10
02:25:04
                      I did not know that, no.
                Α.
02:25:08
      11
                      MR. QUIRK:
                                    Objection.
02:25:11
                      THE PRESIDING OFFICER: Objection, Mr. Quirk?
02:25:12
      13
                                    I think that mischaracterizes
                      MR. QUIRK:
02:25:13
      14
           the document. It's still ongoing as we speak.
02:25:15
      15
           the document says it terminates as of June 30, 2012.
02:25:19
      16
                      MR. VOLINSKY:
      17
                                       I'll accept that.
02:25:23
           document says what it says.
      18
02:25:24
                      THE PRESIDING OFFICER:
                                                 Objection granted.
02:25:25
      19
                             Please proceed, Mr. Volinsky.
02:25:26
      20
                      BY MR. VOLINSKY: As the document reads,
02:25:28
      21
                0.
           did you know that information?
02:25:32
      2.2
                      I did not.
02:25:33
      23
                Α.
```

```
Let me refer you to BSR 65. And again, it
02:25:37
          will be quick so if people want, I can just put it on
02:25:47
                         65 is the Risk Pool Practices Agreement
          the screen.
02:25:52
          between the Bureau and SchoolCare, which is another
02:25:58
          risk pool in the State. And I would refer you to
02:26:03
02:26:09
          paragraph 1.16, which I'm now putting in the center.
02:26:22
       7
                            Mr. Quirk asked you if you'd studied
          any associations for risk pools. I want to refer you
02:26:25
          to this language about the association AGRiP as it
02:26:27
          appears on the screen.
      10
02:26:34
                Α.
                      Right.
02:26:35
      11
                      So you can see there's a representation of
      12
02:26:35
          SchoolCare's membership in AGRiP.
02:26:37
      13
02:26:44
      14
                Α.
                      Okay.
02:26:45
      15
                Ο.
                      Just take that as a representation.
          then let me refer you to paragraph 1.17 which refers
02:26:47
      16
          to SchoolCare actually adopting stochastic modeling
      17
02:26:54
          as a result of a 2010 report. Your report was 2010,
      18
02:26:59
      19
          right?
02:27:06
                      Yes.
02:27:06
      20
                Α.
                      And in your report you recommended
02:27:11
      21
                0.
          stochastic modeling?
02:27:13
      2.2
```

I did.

Α.

02:27:14

```
MR. VOLINSKY: I think those are full
02:27:25
           exhibits?
02:27:26
                      MR. TILSLEY:
                                      They are.
02:27:27
                      MR. VOLINSKY:
                                       Thank you. If I can just
02:27:28
           have one moment, your Honor.
        5
02:27:42
                      THE PRESIDING OFFICER: You may.
02:27:44
                      MR. QUIRK: Andy, I don't know if this is
02:27:59
           full or not.
02:28:00
                      MR. VOLINSKY:
                                       They're conferring as to
02:28:01
           whether this is full or not, so I'm giving Mr. Quirk
02:28:02
      10
           a moment.
02:28:04
      11
                      THE PRESIDING OFFICER:
02:28:05
      12
      13
                      MR. VOLINSKY:
                                       If there's uncertainty, I
02:28:10
           would move to strike IDs on 64 and 65.
02:28:12
      14
      15
                      MR. QUIRK:
                                    No objection.
02:28:17
                      MR. VOLINSKY: Very good. Ask that they be
      16
02:28:17
      17
           admitted.
02:28:19
                      THE PRESIDING OFFICER:
                                                  ID is stricken on
      18
02:28:19
           BSR 64 and 65, and they now are admitted with those
      19
02:28:22
           same numbers: 64 and 65.
02:28:26
      20
                                   (BSR 64 and BSR 65 admitted
02:28:30
      21
                                   into evidence.)
02:28:35
      2.2
                      MR. VOLINSKY:
02:28:37 23
                                       Thank you.
```

```
BY MR. VOLINSKY: You were asked if you
02:28:38
           spoke to Peter Riemer, the consulting actuary for the
02:28:39
           Local Government Center?
02:28:45
                      Yes, I was.
02:28:45
                Α.
                      You have not spoken to him?
                Ο.
02:28:46
02:28:47
                Α.
                      I have not.
02:28:48
                Q.
                      Have you read his deposition?
                Α.
                      I did.
02:28:49
                      MR. VOLINSKY:
                                       That's all I have.
                                                              Thank you.
02:28:50
                      THE PRESIDING OFFICER: Very much.
      10
02:28:55
                             Mr. Quirk, any recross?
02:28:56
      11
                      MR. QUIRK:
                                    Just some brief follow-up.
02:28:59
                      THE PRESIDING OFFICER:
02:29:01
      13
                                                  All right.
                               RECROSS-EXAMINATION
02:29:02
      14
           BY MR. QUIRK:
02:29:05
      15
                      On that last point, Mr. Riemer's deposition,
      16
02:29:05
           he was deposed just within the past couple months,
      17
02:29:08
           right?
      18
02:29:10
                      I don't recall the date. I would imagine
02:29:10
      19
           it was in the past couple months.
02:29:12
      20
                      And that was after you issued your February
02:29:13
      21
                Ο.
           report and your December 2010 report, right?
02:29:15
      2.2
                      Most likely.
02:29:18
      23
                Α.
```

```
I want to just ask you a question about
02:29:18
           BSR 65, the risk pool agreement with SchoolCare that
02:29:22
           Attorney Volinsky just asked you about, okay?
02:29:30
                      Okay.
02:29:32
                Α.
                      Had you ever seen that agreement prior to
                Ο.
02:29:32
02:29:35
           today?
02:29:35
                Α.
                      I have not.
                      Have you ever spoken with anybody from
                0.
02:29:35
           SchoolCare?
02:29:37
                      No. I have not.
      10
                Α.
02:29:38
                      Do you have any idea whether SchoolCare's
02:29:39
      11
                Ο.
           stochastic model that was just shown to you and that
      12
02:29:44
           you just saw for the first time today is anything
      13
02:29:47
           similar to the stochastic model that you recommended?
02:29:49
      14
      15
                      I have not -- I do not.
02:29:52
                Α.
                      And you haven't consulted with them in
      16
                0.
02:29:56
      17
           issuing their stochastic model, correct?
02:29:59
                Α.
                      I have not.
      18
02:30:01
                      MR. QUIRK:
                                    That's all I have.
                                                           Thank you.
      19
02:30:03
                                                Thank you very
                      THE PRESIDING OFFICER:
02:30:04
      20
                  Anyone else have anything for this witness?
02:30:05
      21
                                     No, Mr. Mitchell.
                      MR.
                           HOWARD:
02:30:09
      2.2
                      THE PRESIDING OFFICER:
02:30:10
      23
                                                  Thank you,
```

```
Mr. Atkinson. You are excused, and you are released
02:30:11
           from these proceedings with the caveat that if
02:30:14
           necessary, you'll get a call --
02:30:19
                      THE WITNESS:
                                      Um-hum.
02:30:21
                      THE PRESIDING OFFICER: -- and we'll expect
       5
02:30:22
02:30:24
          to see you back.
       7
                      THE WITNESS:
                                      Thank you.
02:30:25
                      THE PRESIDING OFFICER:
                                                Why don't we take
02:30:28
          five minutes while we go ahead and clean some room
02:30:29
           for ourselves and go to the next witness.
02:30:33
      10
                          SATURLEY:
                      MR.
                                       Thank you.
02:30:37
      11
                      MR. QUIRK:
                                   Thank you.
02:30:39
      12
      13
                                   (Witness excused.)
02:30:40
02:30:40
      14
                                   (Recess at 2:30 p.m.,
      15
                                  resumed at 2:45 p.m.)
02:45:51
                      THE PRESIDING OFFICER: Returning on the
      16
02:45:53
           record.
                     Mr. Atkinson has completed his testimony;
      17
02:45:54
           and Mr. John Andrews, who was testifying yesterday
      18
02:45:59
           and was under cross-examination by Mr. Ramsdell, his
      19
02:46:03
           cross-examination of Mr. Andrews will now continue.
02:46:09
      20
                             Good afternoon, Mr. Andrews.
02:46:13
      21
                      THE WITNESS:
                                      Good afternoon.
02:46:15
      2.2
02:46:16 23
                      THE PRESIDING OFFICER: Again, I remind
```

you, that you are under oath. 02:46:17 THE WITNESS: Yes. 02:46:19 THE PRESIDING OFFICER: And you understand 3 02:46:19 the significance of that? 02:46:20 THE WITNESS: 02:46:21 02:46:22 6 THE PRESIDING OFFICER: Very good. Please 7 continue. 02:46:23 JOHN ANDREWS, 8 the witness at the time of recess, having 9 been previously duly sworn, was further 10 examined and testified as follows: 11 CROSS-EXAMINATION (continued) 12 BY MR. RAMSDELL: 13 Mr. Andrews, when we left off yesterday, I 02:46:29 14 0. was asking you questions about the reorganization and 15 02:46:31 what led up to that. And we're going to get back to 16 02:46:32 that in a few minutes. But I think I was probably 17 02:46:35 remiss yesterday in not cleaning up a few things that 18 02:46:37 were left from your direct examination. So I'm going 19 02:46:41 to start by asking you on a few different topics. 02:46:43 20 You, yesterday, were asked a number 02:46:46 21 of questions about the two-year lockout period. 02:46:48 2.2

I believe twice you tried to explain the protection

02:46:52

02:46:55 1 that provided to members.

02:46:57

02:47:00

02:47:02

02:47:05

02:47:11

02:47:20

02:47:23

02:47:29

02:47:30

02:47:34

02:47:37

02:47:43

02:47:47

02:47:53

02:47:58

02:48:04

02:48:10

02:48:13

02:48:16

02:48:25

02:48:28

02:48:30

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2.2

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Would you explain it to us now, please.

And John, before you give your first answer, I'm

asking you to keep your voice up.

A. Yes. The two-year lockout benefitted the members because if an employee went to get, you know, medical services, there was usually about a six-week lag time between the time the services were rendered and the time that the bill came in.

So anybody who, you know, received medical services, say, from the middle of November to the end of the year -- December 31 -- their bills would appear in the following calendar year to be paid.

Yet if an entity left the program, they'd leave, say, December 31 -- or in the case of a unit with a fiscal year that would be June 30 -- and they're now gone and participating in paying premium into whatever new plan they picked.

Meanwhile, we're not receiving any premium, but we've got the bill to pay. And what we wanted to do was prevent this jumping around from year to year.

Q. Okay. If I can, in that lag time you're

```
talking about there, those costs that came in after
02:48:33
           there were no more premiums being paid by that
02:48:36
           member's -- or the employee of that -- employer of
02:48:41
           that member, those costs were borne by the rest of
02:48:44
           your members, correct?
02:48:47
02:48:49
                Α.
                      Yes.
                Q.
                      Now, I'm also -- I think everybody can hear
02:48:49
           you.
02:48:52
                      Okay.
                Α.
02:48:53
                      So I'm going to ask you to keep your voice
02:48:53
      10
                Ο.
           up.
02:48:55
      11
                      Yes.
                             That's called -- and in the vernacular,
02:48:55
      12
      13
           that was called the run-in.
02:49:00
                      Yesterday, you were asked a number of
02:49:02
      14
                Q.
           questions about the prohibition in RSA 5-B on paying
      15
02:49:04
      16
           board members.
02:49:10
                             Do you recall that?
      17
02:49:12
                      Yes.
                             I recall being asked that. I don't
                Α.
02:49:13
      18
           recall the prohibition.
      19
02:49:17
                      If I recall your testimony yesterday, it was
02:49:19
      20
                Q.
           that you didn't actually pay board members, correct?
02:49:22
      21
                      Correct.
                Α.
02:49:25
      2.2
```

02:49:26 23

Q.

Board members whose employers wanted LGC or

```
whichever one of its entities to pay for the substitute
02:49:34
          teacher or firefighter or whatever, you reimbursed
02:49:38
          them for that, correct?
02:49:41
                      Yes.
02:49:42
                Α.
                      When you were asked those questions
02:49:44
          yesterday, were you aware that that prohibition you
02:49:45
          were asked about did not go into law until after you
02:49:50
          left LGC?
02:49:54
                      No.
                Α.
02:49:56
                      May I have Exhibit 256, please. This exhibit
02:49:58
      10
          was used for a different purpose this morning.
02:50:19
      11
      12
                             Do you recognize this as the -- a
02:50:21
      13
          House bill?
                         I'm not asking if you recognize that
02:50:26
          specific House bill. But we'll go down in a second
02:50:30
      14
          to the provision I want to ask you about.
      15
                                                           But that's
02:50:33
          House Bill 1393, the final version of the 2010 session,
      16
02:50:36
      17
          correct?
02:50:41
                      I don't know.
                                       That was after I left.
      18
                Α.
02:50:41
                      I understand.
      19
                Q.
02:50:43
                      MR. VOLINSKY:
                                       I'll take your representation.
02:50:45
      20
                                     If that's what it is . . .
                      THE WITNESS:
02:50:47
      21
                      BY MR. RAMSDELL:
                                         Would you just accept for
02:50:50
      2.2
                Q.
02:50:52
      23
          me --
```

```
Yes.
                Α.
02:50:52
                      -- that -- Okay.
                Ο.
02:51:01
                      THE PRESIDING OFFICER:
                                                 Could we be guided
02:51:01
       3
          as to whether 256 is in a book or if it's separate?
02:51:03
                          QUIRK:
                                   I believe that's one of the
02:51:13
02:51:14
          exhibits, Mr. Mitchell, that we talked about this
02:51:17
       7
          morning and that I presented to you this morning.
                      MR. GORDON:
                                    Is it on the table?
02:51:28
                      MR.
                          QUIRK:
                                   It might be on the copier there.
02:51:31
                      THE PRESIDING OFFICER:
                                                 Thank you for
02:51:33
      10
          helping us. My bad.
02:51:35
      11
                                   My pleasure.
      12
                      MR. QUIRK:
02:51:45
      13
                      THE PRESIDING OFFICER: I'm glad I
02:51:52
          telegraphed that one.
02:51:53
      14
                                      We have a stipulation to
      15
                      MR. RAMSDELL:
02:52:44
          present that, in fact, this provision in the law
      16
02:52:45
          about not paying board members did not go into effect
      17
02:52:49
          until 2010, after Mr. Andrews had retired.
      18
02:52:53
                      THE PRESIDING OFFICER:
                                                 Excellent.
      19
02:52:59
          accept that stipulation and any further stipulations
02:53:00
      20
          you all might come to.
02:53:03
      21
                      MR. RAMSDELL:
                                       Thank you. You have in
02:53:06
      2.2
          front of you two binders with BSR exhibits.
02:53:46
      23
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would take the one closer to you, I believe you'll
02:53:50
           find BSR Exhibit No. 67.
02:53:53
                      THE PRESIDING OFFICER:
                                                  I thank counsel for
       3
02:54:29
           putting these in a binder. It would certainly be
02:54:30
           helpful if you refer to the binder first and then the
02:54:33
           exhibit number, if you know.
02:54:36
                                       I will.
                      MR. RAMSDELL:
02:54:37
                      THE PRESIDING OFFICER:
                                                  Thank you.
02:54:38
                      BY MR. RAMSDELL: Mr. Andrews, you have --
                Q.
02:54:41
           it's Book 4. I'm asking you to turn to page 137,
02:54:45
      10
           please.
02:54:51
      11
                             Are you with me, John?
      12
02:55:02
      13
                Α.
                      Yes.
02:55:03
                      That is the beginning of the HealthTrust,
02:55:04
      14
                Q.
           Inc. official bylaws, October 16, 1999, correct?
02:55:10
      15
                Α.
                      Yes.
02:55:16
      16
                      HealthTrust, a standalone entity at that
      17
02:55:16
                Ο.
           point?
02:55:21 18
                      Yes.
02:55:21
      19
                Α.
                      I'm going to ask you to turn to page 152,
02:55:21
      20
                Q.
           please.
02:55:27
      21
                      I have it.
02:55:35
      2.2
                Α.
                      You were asked a number of questions
02:55:36 23
                Q.
```

yesterday about whether members had to request the 02:55:38 return of surplus, and I think there was some 02:55:44 confusion about whether that happened after the 02:55:50 reorganization or not. These are the 1999 bylaws. 02:55:51 Would you take a look at 6.4, please, the "Return of 02:55:57 contributions to members." 02:56:01 02:56:03 Α. Yes. And would you agree with me that the last 02:56:03 sentence in the bylaws says [as read], Such return 02:56:05 may be made -- may by means of reduction in 10 02:56:08 contributions due in subsequent fund year unless such 02:56:12 11 member elects otherwise by notice, correct? 12 02:56:17 Correct. 02:56:20 13 Α. So at least as of 1999, that was in the 02:56:20 14 0. bylaws of HealthTrust, correct? 02:56:26 15 Yes. Α. 02:56:27 16 Thank you. While we're with that same 17 02:56:29 Ο. book, same exhibit, I would ask you to turn to the 18 02:56:46 page numbered page 1, please. 19 02:56:54 Α. Yes. 02:57:05 20 Would you agree with me that this begins 02:57:05 21 [as read], The Local Government Center official 02:57:09 2.2

bylaws as of December 15, 2011, correct?

02:57:12

- That's what it -- that's what it is. Α. 02:57:16
- Okay. 02:57:20 Ο.
 - Yes. Α.

6

7

- Would you turn to page 25, please. Q.
- I have it. Α.
 - Q. Are you with me? Okay. I'm going to ask you about Section 10.1. You were asked a number of questions yesterday about in the event of dissolution, whether real estate proceeds would return to HealthTrust or PLT members and whether there was anything that memorialized that.

Do you remember those questions?

- Α. Yes.
- Do you agree with me under Section 10.1 of 0. the bylaws, it states that, "In the event of dissolution of LGC, and after all legal debts, liabilities, and retirement plan obligations have been fully discharged, all remaining assets shall be liquidated and the proceeds shall be distributed equitably to the members in accordance with their participation in NHMA and/or the trusts from which the assets to be distributed are generated"? read that correctly?

02:57:21 02:57:21 02:57:33 02:57:34 02:57:36 02:57:41 02:57:47 10 02:57:49 02:57:53 11 12 02:57:55 13 02:57:56 02:57:56 14 15 02:58:00 16 02:58:03 17 02:58:08 18 02:58:11 19 02:58:15 02:58:19 20 02:58:23 21 02:58:28 2.2

02:58:35

```
That's what it says: "all remaining
02:58:36
                Α.
          assets."
02:58:38
                      Isn't that what you were describing
02:58:39
                Ο.
          yesterday?
02:58:41
                      I've got to presume "all remaining assets"
02:58:41
          would include any real estate assets.
02:58:44
02:58:52
       7
                Q.
                      You know what, I'll get that binder out of
          the way for you. And if you'd take a look at Book 5
02:59:02
          of 5 of BSR exhibits. I believe the whole binder
02:59:05
          only has one exhibit in it, BSR No. 66.
02:59:35
      10
                      Yes.
                Α.
02:59:38
      11
                      I'm going to ask you to take a look at some
      12
02:59:38
          minutes that were shown to you by the Bureau yesterday.
      13
02:59:45
          Would you turn to page 11, please.
02:59:49
      14
                Α.
                      I have those.
02:59:59
      15
                      Page 11. Yesterday you were shown --
03:00:01
      16
          Here's the top of it to make sure we're talking about
      17
03:00:20
          the same thing. You were shown these minutes
      18
03:00:22
          yesterday. They're the minutes of the NHMA Health
03:00:25
      19
          Insurance Trust Board of Trustees meeting, dated
03:00:29
      20
          January 19, 2000, correct?
03:00:30
      21
                      Yes.
03:00:33
      2.2
                Α.
```

03:00:33 23

Q.

And outside legal counsel, Robert Lloyd was

```
present?
03:00:37
                      Yes.
                Α.
03:00:37
                      You were present?
03:00:37
                Ο.
                      Yes.
                Α.
03:00:38
                      You were asked about a different section.
                Ο.
03:00:39
03:00:43
           And then later in your testimony, you were asked
           questions about going to the Supreme Court after the
03:00:45
           firefighters had raised a 91A request and LGC had
03:00:52
           objected to that.
03:00:57
                             Do you remember those questions?
      10
03:00:58
                      Yes.
                Α.
03:00:59
      11
                      Would you look at --
03:01:00
                Q.
                      MR. GORDON:
                                     Mike, he needs to -- it's 4.
03:01:04
      13
                      THE PRESIDING OFFICER:
                                                  Not 5.
03:01:13
      14
                                        I apologize if I said the
03:01:13
      15
                      MR. RAMSDELL:
      16
           wrong book.
                          I thought I said 4 out of 5.
03:01:18
                                        It's Book 3.
      17
                      MR. SATURLEY:
03:01:18
                      MR. VOLINSKY:
                                        Book 3.
03:01:20
      18
                      MR. RAMSDELL:
                                        That would be the problem.
03:01:25
      19
           It is page 11.
03:01:41
      20
                      THE PRESIDING OFFICER: Please proceed.
03:01:46
      21
                      MR. RAMSDELL:
                                        Sure.
03:01:48
      2.2
                      BY MR. RAMSDELL: The very first topic in
03:01:49
      23
                Q.
```

03:01:52

03:01:54 2

03:01:59

03:02:03

03:02:07

03:02:09

03:02:13 7

03:02:16

03:02:23

03:02:26 10

03:02:30 11

03:02:32 12

03:02:38 13

03:02:40 14

03:02:43 15

03:02:47 16

03:02:51 17

03:02:53 18

03:02:57 19

03:03:02 20

03:03:05 21

03:03:14 22

03:03:17 23

the minutes here, "Review and action on minutes of November 22, 1999. A motion by Bob Wheeler, seconded by Dave Jack, to approve the minutes of November 22, 1999 as presented, was passed unanimously. John Bohenko asked if the minutes were available to everyone due to the Right To Know Law. Bob Lloyd replied that the Right To Know Law does not apply to the HealthTrust." Mr. Bohenko "asked as if as a board member, could he release information to someone who requested it?" And "Bob Lloyd replied yes."

So on January 19, 2000, there was a discussion at the HealthTrust -- Health Insurance Trust Board of Trustees meeting wherein it was discussed in your presence that Bob Lloyd, your outside counsel, represented to you that the Right To Know Law does not apply to HealthTrust, correct?

- A. That's correct. When I was asked that question, I didn't recall that we apparently did have legal advice about the application of the Right To Know Law.
- Q. You may recall, however, that in 2004, the New Hampshire Supreme Court ruled that HealthTrust is a quasi-public entity that does not clearly fall

```
within the ambit of entities covered by the Right To
03:03:21
          Know Law and, thus, HealthTrust neither knew nor
03:03:26
          should have known that its conduct violated the
03:03:30
          statute when it objected to the Right To Know Law
03:03:33
          request from the Professional Fire Fighters.
03:03:36
03:03:39
                            Do you recall that opinion?
03:03:39
                Α.
                            I believe they said we had a
          reasonable belief.
03:03:51
                      THE PRESIDING OFFICER: John, if you want
03:03:52
          to wait for a question and answer. If you keep your
03:03:55
      10
          voice up, please, sir.
03:03:58
      11
                      MR. RAMSDELL: I'm not going to ask
03:04:01
      12
          Mr. Andrews for the cite, but I'll give you the cite
03:04:01
      13
          if you'd like the cite to the case.
03:04:02
      14
                      THE PRESIDING OFFICER:
03:04:04
      15
                                                 Fine.
                                                        Thank you.
                      MR. RAMSDELL:
                                       It is -- it was issued
      16
03:04:05
          November 30, 2004, and I'll get you the cite at the
      17
03:04:08
          end of the day.
03:04:11
      18
                            We're going to return to the topic of
03:04:27
      19
          the reorganization.
03:04:29
      20
                            The cite to the case is 151 N.H. 501.
03:04:44
      21
                      THE PRESIDING OFFICER:
                                                 Thank you.
03:04:50
      2.2
03:05:10 23
                      MR. RAMSDELL:
                                      Thank you.
```

```
May I have Exhibit 32, please.
                                                                  A11
03:05:10
       1
           set?
       2
03:05:29
                             Mr. Andrews, are you all set as well?
03:05:31
                      THE WITNESS:
                                      Yes.
03:05:33
                      BY MR. RAMSDELL: Do you have Exhibit 32 in
                Q.
03:05:34
           front of you?
03:05:35
03:05:36
       7
                Α.
                      Yes.
                      This is a copy of the minutes of the Joint
03:05:36
           Competition Committee, dated October 24, 2002; is that
03:05:41
           correct?
      10
03:05:45
                      Yes.
                Α.
03:05:45
      11
                      And just so we're clear from yesterday,
      12
03:05:45
           Joint Competition Committee, it lists here HealthTrust,
      13
03:05:49
           Property-Liability Trust, and New Hampshire Municipal
03:05:57
      14
           Association, all three of them. At this time,
03:06:00
      15
           October 24, 2002, they were all separate entities,
      16
03:06:03
      17
           correct?
03:06:05
                      That's correct.
                                         The Property-Liability
      18
                Α.
03:06:06
           Trust Board of Trustees, they also had two additional
03:06:09
      19
           ones. I just don't think they were at that meeting.
03:06:12
      20
           That's why.
03:06:15
      21
                      But they were separate entities --
03:06:16
      2.2
                Ο.
                      Yes.
03:06:18 23
                Α.
```

```
-- with separate boards of directors?
03:06:18
                0.
                      Yes.
                Α.
03:06:21
                      And again, at this meeting, we can see, if
03:06:21
                 0.
           we go down just a little bit on the first page here,
03:06:25
           that your outside counsel, Mr. Lloyd, was present?
03:06:30
03:06:33
                 Α.
                      Yes.
03:06:33
                      And it appears that this discussion
           continues on for six pages.
03:06:40
                             Would you agree with me?
03:06:46
                      Yes.
                Α.
03:06:47
       10
                      Let me just ask you about the minutes as a
03:06:48
       11
                 0.
           general proposition here. John, you don't need to
       12
03:06:55
           look at the exhibit.
03:06:58
       13
                      0h.
03:06:59
       14
                 Α.
                      You've described that the board generally
03:07:01
      15
                 Ο.
      16
           had robust discussion?
03:07:03
      17
                      Yes.
03:07:06
                Α.
                      But in -- many boards of directors don't
03:07:07
      18
           record minutes that are nearly as extensive as this.
03:07:12
       19
           Would you agree with me?
03:07:16
       20
                      Yes.
03:07:17
       21
                 Α.
                      Why were minutes kept as extensively as
03:07:18
      2.2
           they were for the individual and then the
03:07:24
      23
```

Well, they were -- they were being kept by 03:07:31 an exceptionally skilled and dutiful employee, 03:07:36 Carolyn Hoeker. She captured just about everything. 03:07:41 She was really good at it. And we didn't disabuse 03:07:48 03:07:54 her of that. We thought she did a great job. 03:07:57 7 Q. So you were pleased that the minutes were kept in as extensive a fashion as they were? 03:07:59 Α. Yes. 03:08:02 I also notice, if we go to the end of 03:08:03 10 these -- and you don't have to look at it now. 03:08:06 11 12 Okay. 03:08:08 Α. 13 -- that at the very end of the minutes on 03:08:10 0. all of the minutes, I believe, it says they're 03:08:13 14 respectfully submitted, and then often your signature 03:08:18 15 is there, Ms. Hoeker's signature is there. 03:08:21 16 17 Was there a practice about reviewing 03:08:25 minutes before they were accepted as final? 18 03:08:27 Yes. Carolyn circulated them amongst 19 Α. 03:08:30 myself, Sandal Keeffe, Wendy Parker, maybe the other 03:08:35 20 leadership team members. But at least when we're 03:08:43 21

03:07:27

03:08:45

03:08:48

2.2

23

consolidated Local Government Center entities?

dealing with insurance trust matters, you know, those

two people and myself. And we all reviewed them.

03:08:52

03:08:56

03:08:59

03:09:04

03:09:07

03:09:08

03:09:14 7

03:09:17

03:09:21

03:09:24 10

03:09:29 11

03:09:29 12

03:09:33 13

03:09:37 14

03:09:40 15

03:09:44 16

03:09:49 17

03:09:50 18

03:09:54 19

03:09:56 20

03:09:59 21

03:10:03 22

03:10:07 23

And you know, if -- if there was some mistake or error -- and sometimes Carolyn would -- you know, would flag sections that she didn't catch everything. And so, you know, we had an opportunity to put in a correction or whatever.

Now, anytime that we did, you know, was generally to be inclusive, to make sure something got in there that she might have missed. In particular, Sandal would, you know, correct anything that Carolyn didn't catch in terms of the finance numbers.

- Q. When you say "to be" -- and it was an intent to be inclusive, was there any effort made to, upon review -- when somebody went, You know, I wish I hadn't said that; that just doesn't sound very smart; I'm going to wish nobody had seen that or anything, were they sanitized in that fashion?
- A. I don't recall that they were. In fact, if you review all of the minutes that have been provided and everything, you'll find that there were probably things in there that we wish we hadn't said, you know.
- Q. Okay. But everyone was encouraged to participate and say their piece?

- 03:10:09 1
- 03:10:11 2
- 03:10:13
- 03:10:15
- 03:10:18
- 03:10:23
- 03:10:26 7
- 03:10:29
- 03:10:32
- 03:10:36 10
- 03:10:41 11
- 03:10:44 12
- 03:10:49 13
- 03:10:55 14
- 03:10:56 15
- 03:10:57 16
- 03:10:59 17
- 03:11:08 18
- 03:11:11 19
- 03:11:11 20
- 03:11:15 21
- 03:11:16 2.2
- 03:11:20 23

- A. Oh, absolutely, yes.
- Q. Let's look at these minutes or some of the contents of the minutes. We're not going to go through all of it. But in this third paragraph here where it starts with, "Paul Beecher advised," at the very end of that paragraph, "It was stated that HealthTrust's Board of Trustees was of the opinion that it would be worthwhile to approach the other boards to explore ways of bringing everyone together with the ultimate goal of providing better services/products," that was a topic of discussion?
- A. Yes. That reflects how this committee came to be, Board of Trustees of HealthTrust that was interested in getting the others to pursue the combination.
- Q. And if we go to the third page of these minutes, please. There's a paragraph that starts, "Wendy Parker emphasized"?
 - A. Yes.
- Q. And what she emphasized was [as read], It's just not one area of this organization that they are focused on. It is the entire organization. We need to unite and pull all our resources together to

provide the best value. Presently we are too "siloed" 03:11:24 in our effort. That is not productive. 03:11:29 That's what she said? 03:11:32 Yes. I think I remember using that term 03:11:34 Α. "siloed" in --03:11:36 Tell me what that means, that "We are too 03:11:37 Ο. 'siloed' in our effort" and "That is not productive." 03:11:44 What does that mean? 03:11:47 Well, it means everybody started doing Α. 03:11:48 their own thing and nothing was coordinated in terms 03:11:49 10 of service and the members and providing different 03:11:52 11 It was HealthTrust over here doing 12 services to them. 03:11:57 13 its thing and property and liability, NHMA. 03:12:01 all. 03:12:05 14 Don't put that away yet. We're going to 03:12:05 15 Ο. 16 the next page. 03:12:07 17 Oh, all right. Α. 03:12:08 We need to go to page 4. 03:12:09 18 Q. Are you with me? 19 03:12:18 Yes. 03:12:19 20 Α. "Keith Burke states, 'How can we change our 03:12:20 21 Ο. operation to make it better for our members? I think 03:12:25 2.2 that's what we have to focus on.' Paul Beecher 03:12:27 23

concurred by stating, 'That's a good point.'" 03:12:30 Was that the focus --03:12:37 Yes. Α. 03:12:37 -- making the organization better for your 0. 03:12:37 members? 03:12:37 03:12:37 Α. Yes. A couple of paragraphs further down you 03:12:38 start to speak and say that, "'We are not drawing the 03:12:39 line here with municipalities, but also with the 03:12:43 schools. We need to make sure that we serve the 10 03:12:46 whole base of our members. One-stop shopping - that 03:12:48 is important; it enhances services. I think better 03:12:52 12 13 governance makes for a better workplace.'" 03:12:56 Now, you used that phrase yesterday --03:13:01 14 "one-stop shopping" -- in answer to some questions. 03:13:03 15 What did you mean by that? 16 03:13:06 Well, what we meant by that was that, you 17 Α. 03:13:07 know, a community could -- or a school district or 18 03:13:10 county could get, you know, all of its insurance 19 03:13:13 coverages, its legal advisory services, its training 03:13:16 20

03:13:21

03:13:25

03:13:36

21

2.2

23

programs and everything from one place, we could try

know, make them complement each other, and hopefully

to integrate them and make them -- make them, you

03:13:39

03:13:43

03:13:44

03:13:49

03:13:54

03:13:56

03:13:58 7

03:14:01

03:14:05

03:14:08 10

03:14:13 11

03:14:16 12

03:14:18 13

03:14:21 14

03:14:25 15

03:14:30 16

03:14:32 17

03:14:32 18

03:14:32 19

03:14:34 20

03:14:36 21

03:14:40 22

03:14:41 23

we could do it less expensively or, you know, at a cheaper cost.

Q. At the very bottom of this page, Keith
Burke speaks again and he asks, "'Where do we want to
go with this? What makes the most sense?' Paul
Beecher states that probably 'We all have different
ideas.' Paul noted that his vision is to try to find
different ways of doing business - 'maybe two trusts
that are subsidiaries of NHMA and no differences after
that.' Wendy Parker stressed that this exercise 'will
make us stronger and give us more resources for our
members.' Julia Griffin pointed out the cumbersome
nature of having three entities with different
mission statements; 'as an organization, you cannot
succeed.'" And "Mr. Beecher agreed with Julia's
statement."

Is that correct?

- A. Yes.
- Q. If you go to the next page, I only have one more question about these minutes. If you go down to the paragraph that starts, "Keith Burke inquired."
 - A. Yes.
 - Q. About in the middle of that paragraph

there's a sentence that starts, "Bob Lloyd advised 03:14:43 developing 'the big picture.'" 03:14:48 Are you with me? 03:14:51 Yes. Α. 03:14:52 "Bob noted that the strengths and 5 03:14:52 03:14:54 weaknesses need to be realized and a determination 03:14:56 7 must be made as to the best way to achieve improvement. Bob concurred that a facilitator would 03:14:59 be beneficial. 'Combine the products to better 03:15:03 serve'" -- "'to better provide products to the 03:15:06 10 marketplace. Do the members want one-stop shopping? 03:15:07 11 12 I think you should set a series of meetings to see if 03:15:10 13 this can be accomplished by April 1, 2003. I think 03:15:12 you have to keep focusing on these goals. I suggest 03:15:16 14 you set the meetings and move ahead.'" 03:15:18 15 Here's my question for you. Ιs 16 03:15:21 that -- Bob Lloyd here is suggesting looking at the 17 03:15:26 big picture; he's suggesting bringing in a 03:15:29 18 facilitator to form -- to move the discussion 19 03:15:32 forward. He's suggesting a target date: April 1, 2003. 03:15:37 20 My question is -- and this is your 03:15:41 21

outside counsel -- did he regularly participate in

these meetings like this?

03:15:44

03:15:49

2.2

```
He'd been with the program since
03:15:50
           their start. So he's -- you know, he regularly
03:15:55
           participated like this. In other words, participated
03:16:00
           in ways other than legal advice, you know. General
03:16:05
           advice.
03:16:10
                      And he provided you with legal advice about
03:16:11
                Q.
03:16:14
       7
          what you could and what you could not legally do,
           correct?
03:16:17
                      Yes.
                Α.
03:16:17
                      We're done with this exhibit, John.
                Ο.
03:16:31
      10
                             May I have Exhibit 35, please.
03:16:33
      11
                             All set?
      12
03:16:51
03:16:52
      13
                      THE PRESIDING OFFICER:
                                                 All set.
                      BY MR. RAMSDELL: We're not going to pull
03:17:11
      14
                Q.
           this one up on the screen, but you have it in front
03:17:17
      15
           of you.
03:17:20
      16
      17
                      THE PRESIDING OFFICER: We have Exhibit 37.
03:17:22
                      MR. RAMSDELL:
                                       35.
      18
03:17:24
                      THE PRESIDING OFFICER:
                                                 35.
      19
03:17:25
                      BY MR. RAMSDELL: And John, you have it in
03:17:27
      20
                Ο.
           front of you. So I'm only going to ask you a couple
03:17:28
      21
           of questions about this. Frankly, we can't pull it
03:17:31
      2.2
03:17:31
      23
          up on the screen.
```

We've moved ahead a month. This is a 03:17:31 Joint Competition Committee meeting, November 18, 2002, 03:17:35 correct? 03:17:39 Yes. Α. 03:17:39 And we've introduced a new name at this 03:17:40 03:17:46 In the very first substantive paragraph here on the first page, "Paul Beecher advised that James 03:17:48 7 Pritchard of Pritchard Consulting would facilitate 03:17:52 today's meeting. Paul noted that today's focus would 03:17:55 be on a new way of looking at the services we provide 03:17:58 10 into the three organizations." 03:18:03 11 Is that correct? 12 03:18:04 13 Α. Yes. 03:18:05 And following up on the suggestion that 03:18:05 14 Q. Attorney Lloyd had made the month before, now a 15 03:18:09 16 facilitator had been brought in, correct? 03:18:13 17 Α. Yes. 03:18:15 Would you go to page 4, please. With me? 18 Q. 03:18:18 Yes. 19 Α. 03:18:31 I just want to touch on some of the topics 03:18:31 20 that were discussed. And again, this -- all of these 03:18:34 21 pages have to do with board members speaking their 03:18:36 2.2 piece about this idea. But the discussion ensued as

03:18:40

```
to where there is vulnerability in the organization,
03:18:43
           it was noted that the organization is slow, and there
03:18:47
           are reasons that are listed under there, correct?
03:18:51
                      Yes.
                Α.
03:18:53
                      It was noted that the organization is
03:18:54
                 0.
           divided, correct?
03:18:56
03:18:57
        7
                Α.
                      Yes.
                      It is stated -- it was stated there exists
03:18:59
           a narrow vision of who our customers are, what they
03:19:01
           need, and how to respond to multiple needs and be
03:19:05
      10
           more connected, correct?
03:19:08
      11
                      Yes.
      12
                 Α.
03:19:10
                      And some of the short --
      13
                 Q.
03:19:13
                      These are Mr. Pritchard's observations.
03:19:14
      14
                Α.
03:19:20
      15
                Q.
                      He was pointing out shortcomings, correct?
                      Yes.
      16
                Α.
03:19:21
                      For example, you mentioned a minute ago and
      17
03:19:22
                 Q.
           he pointed out, you do not offer a one-stop shopping
      18
03:19:24
           approach, correct?
      19
03:19:27
                      Correct.
03:19:28
      20
                Α.
                      You don't have packaged discounts?
03:19:28
      21
                 Ο.
                      Correct.
03:19:30
      2.2
                Α.
```

03:19:31

23

Q.

And you don't have an approach for dealing

03:19:32 1 | with critical school needs?

- A. Correct.
- Q. And at the very top of the next page, you return to something you'd said the prior month. You noted, "The customer base is looked at being siloed also. We serve cities and towns over here and school districts there. None of it comes together."

What's the importance of that point,

John?

- A. Well, it's all -- they're all one local government at the -- you know, at the base level. And they don't always cooperate together and work jointly very well. And that's sort of been siloed up to this organization. And you know, I think that if we -- one of the -- maybe one of the byproducts of bringing them all together in the -- you know, in their insurance programs and stuff and, therefore, in training and whatever, maybe we can get them to be more cooperative below at the local level.
- Q. I just want to point out one more comment that was made during the discussion, John. If you go to the very bottom of that same page --
 - A. Yes.

03:19:34 03:19:35 03:19:38 03:19:41 03:19:45 03:19:49 03:19:52 03:19:54 03:19:54 10 03:20:00 11 12 03:20:08 13 03:20:13 03:20:19 14 03:20:22 15 16 03:20:28 17 03:20:31 03:20:35 18 19 03:20:39 03:20:42 20 03:20:45 21 03:20:48 2.2

03:20:50

-- Robert Beauregard commented that "When I 03:20:51 was first elected six years ago, I looked at the NHMA 03:20:55 as being an extension of towns and cities. I was 03:20:58 shocked to find that we had two separate entities 03:21:02 that did not talk to one another very much. 03:21:05 03:21:09 that is one of the reasons I got involved. 03:21:12 too long to get answers. Our customers are the taxpayers. We need to pull all this together. 03:21:15 do our job well, we will not have to worry about 03:21:19 Primex." 10 03:21:23 That's what he had to say? 03:21:24 11 Yes, that's Bob Beauregard. He was one of 03:21:26 12 Α. 13 the property and liability trustees. I see the other 03:21:31 two. 03:21:34 14 John, we're done with this exhibit. 15 Q. 03:21:34 May I have 37, please. 16 03:21:40 We've moved a little bit further 17 03:22:03 forward. We're still in November, November 25, 2002. 03:22:05 18 This is a HealthTrust by itself, not a joint 19 03:22:08 competition, but HealthTrust alone Board of Trustees 03:22:11 20 meeting and executive session, November 25, 2002, 03:22:14 21 correct? 03:22:17 2.2 Correct.

03:22:17

23

Α.

- 03:22:20 1
- 03:22:37 2
- 03:22:38
- 03:22:41
- 03:22:44
- 03:22:48
- 03:22:52 7
- 03:22:55
- 03:22:59
- 03:23:02 10
- 03:23:05 11
- 03:23:09 12
- 03:23:12 13
- 03:23:14 14
- 03:23:17 15
- 03:23:23 16
- 03:23:28 17
- 03:23:30 18
- 03:23:32 19
- 03:23:37 20
- 03:23:41 21
- 03:23:42 22
- 03:23:43 23

- Q. If you would join me on page 5, please.
- A. I have it.
- If you go past the redacted portion, 0. there's a paragraph that starts, "Keith Burke advised that we have been entering into discussions with the PLT and the NHMA to determine where we need to be as an entity. There have been two meetings. At the last discussion with the representatives from PLT and HT, they wanted to merge as an entity. What role will NHMA have in that? There are a number of people at the table who think that NHMA needs to be part of that, and there are some who do not feel that way. We are still talking about how this may play out in the long run. If we're going to remain competitive, this made sense in the long run. Dave Lang asked if there has been a formal vote taken on this. replied in the negative. 'They are just having discussions. I am trying to bring you up-to-date on the progress.'" You added, "'The committee wants staff to come back with some ideas of structure, organizational and board.'"

Is that correct?

A. Yes.

```
So at this point it's really kind of a
03:23:43
           feeling-out process, if you will?
03:23:46
                       Yes.
                 Α.
        3
03:23:48
                       Fair to say you think you can do things
03:23:50
           better for your members and you're figuring out how
03:23:52
           to do that?
03:23:56
03:23:57
                 Α.
                       Yes.
                       But let's not make any mistake about it,
03:23:57
           competition was an issue as well, correct?
03:23:59
                       Correct.
                 Α.
       10
03:24:01
                       We're done with that exhibit.
03:24:05
       11
                 Ο.
                              May I have Exhibit 38, please.
       12
03:24:15
                              Do you have 38, John?
03:24:28
       13
                       Yes, I do.
03:24:29
       14
                 Α.
                       We've moved ahead to December of 2002.
03:24:29
       15
                 Ο.
       16
           this is another Joint Competition Committee meeting,
03:24:32
       17
           correct?
03:24:36
                       Correct.
                 Α.
03:24:36
      18
                       Attorney Lloyd is present?
03:24:39
       19
                 Q.
                       Yes.
03:24:41
       20
                 Α.
                       And Mr. Pritchard is present again?
03:24:41
       21
                 Ο.
                       Yes.
03:24:44
       2.2
                 Α.
                       And fair to say that this discussion goes
03:24:45 23
                 Q.
```

```
on for a number of pages, but Mr. Pritchard is
03:24:47
           facilitating the discussion?
03:24:51
                      Yes.
                 Α.
03:24:53
                      If you go to page 2, please --
03:24:54
                 Q.
                      Yes.
                Α.
03:25:00
03:25:00
                      -- near the bottom of the page,
03:25:04
        7
           Mr. Pritchard reviewed the three options that had
           previously been discussed. And then he recaps three
03:25:07
           options, correct?
03:25:10
                      Yes.
                 Α.
       10
03:25:11
                      Option 1: No change in structure, but still
03:25:11
       11
           reenergize the organization, build the idea that we
       12
03:25:16
           are still one, correct?
03:25:21
       13
                      Correct.
03:25:22
       14
                 Α.
                      On the next page, Option 2 is presented.
03:25:23
      15
                 Ο.
           That would be a two-board model. This would bring
03:25:29
       16
       17
           health insurance and risk management together; is that
03:25:32
           correct?
      18
03:25:35
                      Correct.
      19
                 Α.
03:25:35
                      And then there's Option 3: A single board
03:25:36
       20
                 Q.
           and single organization, correct?
03:25:40
       21
                      Correct.
03:25:42
       2.2
                Α.
                      Now, for each of these three options, there
03:25:42
      23
                 Q.
```

```
are pros and there are cons identified, correct?
03:25:45
                      Correct.
                Α.
03:25:49
                      For Option 3, the single board with the
03:25:50
          single organization, the pros are listed as: ability
03:25:53
          to move quicker, easier to make decisions about use
03:25:56
03:26:00
          of dollars, fewer meetings. I think you mentioned
       7
          something about fewer meetings yesterday after
03:26:04
          consolidation.
03:26:07
                      Yes.
                Α.
03:26:07
                      Why is that important?
03:26:08
      10
                      Well, you know, we were calling on these
03:26:09
      11
          board members to --
      12
03:26:13
      13
                      THE PRESIDING OFFICER:
                                                 Excuse me.
03:26:15
          Mr. Andrews, I'm going to interject.
03:26:15
      14
                                                     This is
          redundant from yesterday --
03:26:18
      15
                      MR. RAMSDELL:
                                       Okav.
      16
03:26:21
                      THE PRESIDING OFFICER: -- so please ask
      17
03:26:21
          him another question.
      18
03:26:22
                      BY MR. RAMSDELL: Continuing into the pros
      19
03:26:24
          are: one-third the number of committees, shared
03:26:25
      20
          resources, combined departments, cost savings, single
03:26:30
      21
          culture, one face and singular presence with customers,
03:26:33
      2.2
          more policy-oriented board, more flexibility for
03:26:36
      23
```

```
management to take action, broader labor perspective
03:26:40
          for potentially better decisions, better job of
03:26:43
          eliminating the silos, single culture, keep names,
03:26:46
          and easiest model to allow for staff empowerment,
03:26:51
          correct?
03:26:55
03:26:55
                Α.
                      Correct.
                Q.
                      And there were cons identified as well,
03:26:57
          correct?
03:26:59
                      Yes.
                Α.
03:26:59
                      I'm going to ask you to move forward to
03:27:03
      10
                Ο.
          page 5, please.
03:27:06
      11
                      I have it.
03:27:10
      12
                Α.
      13
                      And you start to speak at that point,
03:27:11
                Q.
          explaining that [as read], We came to one board that
03:27:14
      14
          oversees a new entity, which we would call the Local
03:27:17
      15
          Government Center.
                                 There would be reorganization of
03:27:21
      16
          staff.
                   We need to capture some efficiencies there
      17
03:27:23
          and do more cross-training. We need more versatile
03:27:26
      18
          staff people in the field. There would be three
      19
03:27:30
          service centers. All staff would work for the Local
03:27:32
      20
          Government Center. Each service would be specialized.
03:27:35
      21
          All the services would be available to all members.
03:27:38
      2.2
03:27:43
      23
                            You advised under this option there
```

would be one board of directors and you suggested a 03:27:44 composition of the board members split up among school, 03:27:49 municipal, county, police, fire, and teachers. 03:27:53 Correct? 03:27:58 Yes. Α. 03:27:59 03:27:59 Q. And you introduced the idea of a structure 03:28:03 for the Local Government Center that is described on the next page, with a Local Government Center at the 03:28:06 top, two legislative committees, a Risk Management 03:28:10 Committee, a Long-Range Planning Committee, and 03:28:13 10 Budget and Finance Committee; is that correct? 03:28:18 11 Correct. 12 Α. 03:28:22 13 Q. If we move ahead to page 11, at the very 03:28:23 bottom, Mr. Pritchard noted that, "I think you have a 03:28:33 14 15 consensus here. However, there are some things still 03:28:36 to be worked out such as explore the concerns of 16 03:28:39 union members with this model, explore ways to modify 17 03:28:42 the model to create a win/win situation, bring this 03:28:47 18 back to the committee." 19 03:28:52 And he reviewed the next steps, 03:28:53 20 correct? 03:28:54 21 Correct. 03:28:54 2.2 Α.

[As read], There will be a small group

03:28:55

23

Q.

meeting by the middle of January, you need to explore 03:28:57 the concerns of union members with this model, need 03:29:00 to explore ways to modify this model to make it a 03:29:02 win/win situation, and bring the results back to the 03:29:08 entire Competition Committee, correct? 03:29:13 Correct. 03:29:15 Α. 7 Okay. We're done with that. We're going 03:29:16 to skip No. 39, John. We're going to go to No. 40. 03:29:24 We'll move forward to January 15 of 2003. And again, 03:29:40 this is the Joint Competition Committee minutes; is

> Yes. Α.

that correct?

- And Attorney Lloyd is present, correct? Q.
- Yes. Α.
- And it's introduced where Paul Beecher Ο. advised that, "We are here today to discuss the impact of combining the three boards into one," correct?
 - Correct. Α.
- And if we turn to page 3, one of the questions -- near the bottom, the very last paragraph there -- is Mr. Beecher voices one of the concerns that he has and that is, "When I came to the last meeting, I asked, as a HealthTrust trustee, the same

03:29:45 10

03:29:50 11

03:29:50 12

13 03:29:50

03:29:52 14

15 03:29:52

16 03:29:56

17 03:29:59

18 03:30:02

03:30:03 19

03:30:08 20

03:30:10 21

03:30:15 2.2

03:30:18 23

question - Is this right for HealthTrust?" 03:30:24 Is that what each of the boards was 03:30:28 doing, was independently determining whether it was 03:30:30 in their best interests? 03:30:32 I -- I mean, I don't know what they're 03:30:34 03:30:35 doing. I -- I guess they were. I assume that 03:30:46 property and liability trustees were asking that same question among themselves. And others like -- I don't 03:30:51 remember Paul asking me that question. 03:30:55 But consolidation could not have taken Ο. 03:30:59 10 place unless each of the independent boards approved 03:31:01 11 it, could it? 12 03:31:04 03:31:06 13 Α. No, not at all. In fact, each of them was required to vote on it independently of the other. 03:31:09 14 Would you turn to page 5, please. 03:31:19 15 Ο.

Do you see that?

A. Yes.

doing this.'"

03:31:27

03:31:32

03:31:36

03:31:37

03:31:38

03:31:38

03:31:41

03:31:44

16

17

18

19

20

21

2.2

23

Q. And your attorney, outside counsel, "Bob Lloyd responded in the negative," correct?

paragraph from the bottom. "Rod MacDonald inquired

as to whether 'We would be violating our charter by

A. Correct.

```
So that was his function: legal questions
                0.
03:31:44
           were raised, he answered them?
03:31:46
                      Yes.
        3
                Α.
03:31:48
                      We're done with this exhibit.
                Ο.
03:31:53
                      That was his function.
                Α.
03:31:55
03:31:56
                Q.
                      We're done.
                                     No. 41, please. This is Joint
03:32:12
       7
           Competition Committee of January 22, 2003, correct?
                Α.
                      Correct.
03:32:14
                      And again, Attorney Lloyd and Mr. Pritchard
03:32:14
                Q.
           are present?
      10
03:32:17
                      Yes.
                Α.
03:32:17
      11
                      And would you turn to the middle of page 2,
      12
03:32:18
                Ο.
      13
           please.
03:32:20
                      Yes.
03:32:25
      14
                Α.
                      You referred to two important organizational
03:32:26
      15
                Ο.
           features that presently exist. [As read] The
03:32:28
      16
           important thing is to maintain status under RSA 5-B,
      17
03:32:30
           as well as Internal Revenue Code Section 115.
                                                                This
      18
03:32:35
           is the pooled risk management statute that we wrote.
      19
03:32:41
           They are not under the laws of the Insurance
03:32:44
      20
           Department. What it really avoids is the process of
03:32:46
      21
           having to submit coverage plans, rates, et cetera to
03:32:49
      2.2
```

We are in the same position as a city, town,

03:32:51

We have

26 what, please?

03:32:58

03:32:54

enough issues with regulating agencies.

or school district in relation to taxes.

3 03:33:01

But you were raising the concern,

Whatever we do, it has to comply with 5-B, correct?

03:33:05

Yes. Α.

03:33:09

03:33:11

03:33:20

If we could move forward to -- it's Ο. page 2633, the Bates number on the left-hand side at

03:33:23

the bottom. It's a few pages forward.

03:33:26

THE PRESIDING OFFICER:

03:33:28 10

> THE PRESIDING OFFICER: Thank you.

2633.

12 03:33:33

03:33:30 11

MR. RAMSDELL:

13 03:33:36

03:33:36 14

15 03:33:41

16 03:33:43

17 03:33:46

18 03:33:49

19 03:33:53

03:33:56 20

03:33:58 21

03:34:01 2.2

03:34:06 23

BY MR. RAMSDELL: The last paragraph on the Ο. page is [as read], Leon Kenison queried if it would be helpful to have a sketch for implementation and key points when it is presented at the meeting of all boards. You noted there will be some legal analysis and steps to be followed. Bob Lloyd will undertake this task. The boards would have to vote. Then maybe an initial board and appropriate bylaws will be Then the Local Government Center and created. protection of ownership has to be addressed. Assets could be turned over and Bob -- Attorney Lloyd commented that we could look at using one of the

```
existing entities for that.
03:34:08
                      Yes.
                 Α.
03:34:13
                      And at the very top of the next page, [as
03:34:13
           read], Mr. Lloyd suggests having another meeting in
03:34:16
           30 days and advised that the necessary information
03:34:18
03:34:21
           could be prepared by then.
                             Is that correct?
03:34:24
                      Yes.
                Α.
03:34:25
                      We're done with that exhibit.
                                                          No. 42.
                 Q.
03:34:26
      10
           please.
03:34:41
                             Now, we've moved forward another
03:34:43
      11
           couple of months. We're up to March 5, 2003.
      12
03:34:46
           this is a Joint Competition Committee. These are the
03:34:48
      13
           minutes of that committee; is that correct?
03:34:52
      14
      15
                      Yes.
03:34:57
                 Α.
                      I'm going to ask you to move forward to --
      16
03:34:57
           the Bates number on the bottom left is 2640.
      17
03:34:59
                      I have it.
      18
                Α.
03:35:11
                      There's a section that's entitled,
      19
03:35:12
           "Presentation of legal procedure for implementation
03:35:15
      20
           of proposal."
03:35:18
      21
                             Do you see that?
03:35:20
      2.2
03:35:20
      23
                Α.
                      Yes.
```

```
"Attorney Lloyd reviewed in detail the
03:35:22
          memorandum that was distributed at today's meeting
03:35:25
          and is attached to these minutes"; is that correct?
03:35:29
                      Yes.
                Α.
03:35:31
                      [As read], Mr. Lloyd addressed the
03:35:33
          advantages of maintaining segregation and separate
03:35:41
03:35:44
       7
          identifiable entities as compared to a full merger.
          Keith Burke queried, if we have a fire in one entity,
03:35:46
          can you draw from another entity? Attorney Lloyd
03:35:49
          responded in the affirmative.
      10
03:35:52
                      Yes.
                Α.
03:35:55
      11
                      Then further down -- Mr. Lloyd continues to
      12
03:35:55
                Ο.
      13
          explain the legal procedure as this goes on, correct?
03:36:01
                      Yes.
03:36:05
      14
                Α.
                     Would you take a look at the next exhibit,
03:36:13
      15
                Ο.
      16
          please, Exhibit No. 368. Don't put this one away.
03:36:17
          I'm going to ask you a question about that in a minute.
      17
03:36:20
          The minutes of the March 5, Joint Competition Committee
03:37:08
      18
          meeting refer to a memo presented by Attorney Lloyd.
03:37:13
      19
                            Is this the memo that Attorney Lloyd
03:37:17
      20
          gave to the Joint Competition Committee?
03:37:20
      21
                      Yes, it's addressed to the Joint Competition
03:37:21
      2.2
                Α.
```

Committee

03:37:29

```
And in this memorandum, it is broken down
03:37:29
           by section.
                         It has a section, "Advantages of
03:37:31
           maintaining segregation and [sic] separate
03:37:34
           identifiable entities as compared to a full merger,"
03:37:37
           correct?
03:37:40
                      Correct.
03:37:40
                Α.
03:37:41
       7
                      On the next page, he talks about the
           Attorney General and how it might view -- or might
03:37:50
           have to be consulted regarding a consolidation,
03:37:53
           correct?
      10
03:37:57
                      Yes.
                Α.
03:37:57
      11
                      It goes through the ultra vires doctrine,
03:37:58
      12
                Ο.
           as well, correct, at C?
      13
03:38:04
                      Yes.
03:38:07
      14
                Α.
                      On page 3 of this memorandum, there's a
      15
                Ο.
03:38:12
      16
           discussion of "type of separate entity: voluntary
03:38:15
      17
           corporation or limited liability company," correct?
03:38:20
                      Yes.
      18
                Α.
03:38:22
                      And in the legal memorandum, Mr. Lloyd
      19
03:38:23
           breaks down that analysis of type of separate entity,
03:38:27
      20
           whether a voluntary corporation or a limited
03:38:29
      21
           liability company, correct?
03:38:31
      2.2
03:38:32
      23
                Α.
                      Yes.
```

```
And at the very -- on the last page of this
03:38:32
           memorandum, No. 3 is entitled, "The limited liability
03:38:35
           company solution, correct?
03:38:40
                      Yes.
                Α.
03:38:42
                      3.1 says it would be a "single member."
03:38:43
           3.2, "Merger of each existing voluntary corporation
03:38:48
          with a separate LLC." And 3.3, "Formation of a
03:38:50
          workers' compensation LLC, "correct?
03:38:56
                      Yes.
                Α.
03:38:57
                      But he does point out, "Real estate might
03:38:58
      10
           require separate corporate existence, correct?
03:39:02
      11
      12
                Α.
                      Yes.
03:39:04
      13
                Ο.
                      And this is the legal memorandum provided
03:39:05
           to the Joint Competition Committee by its outside
03:39:07
      14
      15
           counsel, correct?
03:39:10
                      Yes.
03:39:11
      16
                Α.
                      You can put the other exhibit away. We'll
      17
                Ο.
03:39:12
      18
           move on.
03:39:21
                             May I have Exhibit 370, please.
      19
03:39:38
                             Exhibit 370 is -- now we are a month
03:39:48
      20
           later, April 7, 2003, and this is a memorandum from
03:39:52
      21
          Attorney Lloyd to the New Hampshire Municipal
03:39:56
      2.2
          Association, Inc., the New Hampshire Municipal
03:40:00
      23
```

```
Association Property-Liability Trust, Inc., and
03:40:06
           HealthTrust, Inc., correct?
03:40:07
                      Correct.
                Α.
03:40:08
                      Because they were still separate entities
03:40:09
           at that point, correct?
03:40:11
                      Yes.
03:40:12
                Α.
                      And this legal memorandum from Attorney
03:40:13
           Lloyd advises those boards about reorganizing.
03:40:19
           it goes through a primary objective, "A primary
03:40:25
           corporate objective of the Competition Committee
      10
03:40:32
           proposal is to achieve a single unified board of
03:40:34
      11
           trustees from the three existing boards of NHMA, NHMA
       12
03:40:39
           PLT, and HealthTrust," correct?
03:40:43
      13
                      Correct.
03:40:46
      14
                 Α.
                      In Section B below that he opines that it
03:40:46
      15
                0.
      16
           "meets all the legal requirements," correct?
03:40:52
      17
                Α.
                      Yes.
03:40:54
                      There then are alternatives that are
      18
                 Q.
03:40:54
      19
           discussed on the next page?
03:40:57
                Α.
                      Yes.
03:41:00
      20
                      And then we return to, in capital letter C,
03:41:00
      21
                 0.
           "The limited liability company solution," correct?
03:41:05
      2.2
03:41:08
      23
                Α.
                      Yes.
```

```
And then in Roman Numeral III, Attorney
03:41:12
           Lloyd advises you about the process and schedule for
03:41:18
           completion of consolidation, correct?
03:41:20
                       Yes.
                 Α.
03:41:23
                       He advises the boards that there will need
                 Ο.
03:41:24
           to be a resolution of each board, correct?
03:41:27
03:41:31
        7
                 Α.
                       Yes.
                       Incorporators and interim Board of Trustees
                 0.
03:41:32
           will be necessary?
03:41:37
                       Yes.
                 Α.
       10
03:41:37
                       And the completion will be effective by
03:41:37
       11
                 0.
           July 1, 2003, correct?
       12
03:41:41
                       Yes.
03:41:42
       13
                 Α.
                       Would you take a look at Exhibit 45, please.
03:41:46
      14
                 Q.
                              May I have 45, please.
03:41:50
      15
                              These are actually the minutes of the
03:42:13
      16
       17
           HealthTrust Board of Trustees meeting for April 7,
03:42:16
           2003, correct?
      18
03:42:18
                 Α.
                       Correct.
03:42:19
      19
                       And Attorney Lloyd is present at that
03:42:19
      20
           meeting, correct?
03:42:23
       21
                       Correct.
03:42:24
      2.2
                 Α.
                       And now --
03:42:24
      23
                 Ο.
```

- I notice I'm not present. Α. 03:42:26
 - Fair enough. Q.
 - I don't know why I wasn't, but . . . Α.
 - Okay. And this is not a Joint Competition Q. Committee meeting, but the separate HealthTrust Board of Trustees, correct?
 - Α. Correct.
 - And during that meeting, it just starts out, "Keith Burke noted that 'We are here to answer questions, have more discussion, and take a vote on joining the trusts, '" correct?
 - Α. Correct.
 - "John Bohenko stated, 'I think I have not Ο. made a decision yet because of what Bob Lloyd said because of the legal makeups. The one I favor the most is the holding company with the separate LLCs. If you said there has to be a commingling of assets, my vote would be different, " correct?
 - Α. Correct.
 - And then two paragraphs later, "Keith Burke interjects with 'When we talk about commingling of funds, you can if you want to. If we need help from PLT, we can get it and vice versa, but that is a

03:42:28

03:42:30

03:42:33

03:42:41

03:42:45

03:42:45

03:42:46

03:42:48

03:42:53 10

03:42:55 11

12 03:42:59

13 03:43:00

03:43:02 14

03:43:05 15

16 03:43:08

17 03:43:10

03:43:13 18

03:43:16 19

03:43:16 20

03:43:19 21

03:43:22 2.2

03:43:26 23 03:43:32 03:43:38 03:43:39 03:43:44 03:43:47 03:43:51 7 03:43:54 03:43:56 03:43:59 10 03:44:02 11 12 03:44:05 03:44:07 13 03:44:10 14 03:44:12 15 03:44:15 16 17 03:44:19 03:44:22 18 03:44:26 19 03:44:31 20 03:44:35 21 03:44:41 2.2

03:44:44

23

03:43:28

decision for the whole board to make.' Bob Lloyd stated that 'There will be 12 New Hampshire Municipal Association members that would require two-thirds vote for that to be changed.' John Bohenko inquired as to how things could go back to the way they were in the future if this does not work; 'Would you need a two-thirds vote?' Bob noted that he thought that was correct. 'I have never seen that in any organization. They are authorized by statute. Dissolution would be voted on as a new resolution.' Keith added that 'We are trying to make something complete that is simple.'"

And then at the very end of this meeting -- and there is -- I'm not going to go through all of it, but there is lots of discussion among the HealthTrust Board of Trustees during this.

But at the very end on page 5, "Rod MacDonald asked, 'If this passes today, is this up and running by July 1, 2003?' It was concluded that if the resolution passes, that would occur."

"Mr. Cryans' motion to move on the 'joint resolution' as written, seconded by Julia Griffin passed with seven votes in favor, three votes

in opposition, and one abstention," correct? 03:44:47 Correct. Α. 03:44:50 Thank you. We're done with that exhibit. 03:44:51 0. May I have Exhibit 47, please. 03:44:52 This very same day, this is a Board 03:45:09 of Trustees meeting, but it's a different Board of 03:45:09 03:45:14 Trustees. This is the Property-Liability Trust Board of Trustees minutes; is that correct? 03:45:14 Α. Yes. 03:45:15 And at that time, different board than the 03:45:16 10 HealthTrust board, correct? 03:45:18 11 Correct. 12 Α. 03:45:19 13 At the very beginning of this, Mr. Caron 03:45:21 Ο. called the meeting to order. "It was noted that the 03:45:25 14 purpose of this meeting was for the PLT Board of 03:45:28 15 Trustees to discuss, deliberate, and act on the issue 03:45:31 16 of reorganization as recommended by the Competition 17 03:45:34 Committee. It was noted that this meeting followed 18 03:45:38 an all-boards informational meeting with the 19 03:45:40 executive committee and the Board of Trustees of both 03:45:43 20 HealthTrust and PLT, correct? 03:45:46 21 Correct. 03:45:49 2.2 Α.

03:45:49

23

Q.

And when we get to the bottom of the second

```
page of these minutes --
03:45:51
                      Excuse me. Could I just check something?
03:45:53
                      If we get to the bottom of the second page,
                0.
03:46:03
          a motion is then made by -- With me?
03:46:05
                      Ms. Brenner, yes.
                Α.
03:46:09
03:46:11
                Q.
                            Ms. Brenner, seconded by
03:46:13
       7
          Mr. Beauregard, "to approve a joint resolution that
          the NHMA, the New Hampshire Municipal Association
03:46:18
          PLT, and HealthTrust, Inc. be consolidated into an
03:46:20
          organization represented by a single Board of
03:46:22
      10
          Trustees, and it was unanimously approved, correct?
03:46:24
      11
                Α.
                      Yes.
03:46:29
      12
      13
                Q.
                      If you go to the fourth page of this exhibit.
03:46:29
                      Yes.
03:46:38
      14
                Α.
                      That is the joint resolution of the NHMA,
      15
                Q.
03:46:38
           Inc., the NHMA PLT, and HealthTrust; that's correct?
      16
03:46:43
                Α.
                      Yes.
      17
03:46:49
                      And this is the resolution of the three
      18
03:46:49
          boards that actually effects the consolidation, or
      19
03:46:51
          authorizes -- I guess I should say -- it doesn't get
03:46:56
      20
          effected until counsel files the appropriate legal
03:47:01
      21
          documents. But it actually authorizes counsel to do
03:47:04
      2.2
```

03:47:09

23

that, correct?

03:47:09 1

03:47:09 2

03:47:15 3

03:47:17

03:47:21

03:47:22

03:47:25 7

03:47:26

03:47:29

03:47:31 10

03:47:35 11

03:47:39 12

03:47:43 13

03:47:48 14

03:47:50 15

03:47:53 16

03:47:57 17

03:47:57 18

03:47:58 19

03:48:03 20

03:48:06 21

03:48:09 22

03:48:12 23

- A. Yes.
- Q. And what was actually resolved is that the respective Board of Trustees [as read] each separately and jointly deem it advisable and generally to the welfare and advantage of each company and all their respective members and the employees of the members that the companies be consolidated into an organization represented by a single Board of Trustees, correct?
 - A. Yes.
- Q. And if we get to the second resolution, among other things, [as read] for NHMA to be renamed the Local Government Center, HealthTrust and PLT be merged into and -- with separate New Hampshire limited liability companies, with the sole member of each being the new Local Government Center, Inc., correct?
 - A. Correct.
- Q. "The New Hampshire Municipal Association,
 Inc. legislative and dues collection activities be
 segregated from the activities of the new Local
 Government Center by being conducted in a separately
 constituted committee of the new Local Government

```
Center, Inc. for a limited liability company with the
03:48:15
          Local Government Center, Inc. as its sole member.
03:48:19
          That the workers' compensation joint business of
03:48:22
          HealthTrust and PLT be transferred to a separate
03:48:26
          limited liability company with the Local Government
03:48:29
          Center . . . as its sole member.
                                                The current Local
03:48:31
03:48:36
          Government Center that holds real estate utilized by
          the companies be renamed and such corporation's
03:48:38
          ownership transferred to the new Local Government
03:48:42
          Center, Inc., be and is hereby, in all respects
03:48:44
      10
          approved and adopted, correct?
03:48:49
      11
                      Yes.
      12
                Α.
03:48:53
                     We're done with that exhibit.
03:48:53
      13
                Q.
                            May I have Exhibit 46, please.
03:49:03
      14
                            Are you with me, John?
03:49:13
      15
                      Yes.
      16
                Α.
03:49:14
                      There was reference in the last two
      17
03:49:19
                Ο.
          exhibits to an all-boards meeting that same day,
03:49:23
      18
          April 7, 2003.
                            These are actually the minutes of
      19
03:49:26
          that all-boards meeting, correct?
03:49:29
      20
                      Correct.
03:49:30
      21
                Α.
                      And at page 2 on this, Mr. Pritchard
03:49:31
      2.2
```

referred to the PowerPoint presentation entitled

03:49:37

23

these minutes. correct? 03:49:42 Yes. Α. 03:49:43 We're not going to go through that entire 03:49:46 PowerPoint presentation, but I want to mention some 03:49:48 of the things that are in these minutes. 03:49:50 On page 3 --03:49:53 Yes. Α. 03:49:54 -- Mr. Pritchard, the third paragraph, 03:49:54 "Mr. Pritchard stated that the committee participants 03:49:57 10 pinpointed challenges, i.e., the organization is slow 11 03:49:59 in making decisions, they tend to be siloed, they 12 03:50:03 13 kept thinking about these things as it went along. 03:50:07 Three alternative scenarios were considered as 03:50:10 14 15 follows: no change in structure - try to put things 03:50:12 together internally. Two-board model, single-board 16 03:50:15 and single-organization model. They concluded that 17 03:50:19 the single-board/single-organization model was the 18 03:50:22 best scenario"; is that correct? 19 03:50:25 Α. Yes. 03:50:30 20 If you turn to the next page, Mr. Pritchard 03:50:31 21 continues on, saying that, "We do not want to change 03:50:35 2.2

some of the core values as follows: honesty and

03:49:39

03:50:39

23

"Competition Committee Charge," which is attached to

03:50:42 03:50:46 03:50:49 03:50:52 03:50:56 03:50:58 7 03:51:00 03:51:03 03:51:07 03:51:12 10 11 03:51:15 12 03:51:18 13 03:51:23 03:51:25 14 15 03:51:29 16 03:51:33 17 03:51:34 18 03:51:36 19 03:51:42 03:51:45 20 03:51:49 21 03:51:55 2.2

03:51:57

23

integrity, service to the members above all else, excellence in reputation; being part of something special, hard work and continuous self-improvement, member driven - a distinction from the competition."

"Mr. Pritchard stated that the guiding principles of the organization would be to: maintain openness to change, maintain expertise of staff, hear and respect unique concerns of all communities of interest, stay focused on the mission."

Mr. Pritchard then goes on to describe the compelling reasons that were given for going to a single-board model. And to just touch on the highlights of those, [as read] coalesce around a common vision, empower staff to innovate and serve, improve understanding of varying viewpoints, service all the needs of local governments and their officials/ employees, recognize unique strengths of different participant entries, focus on education. Create efficiencies in operations, maximize use of available resources, address future competition, streamline governance and committee process. They felt this would create efficiencies. There would be less duplication of the supervisory structure.

03:52:05 03:52:05 03:52:07 03:52:09 03:52:10 03:52:11 03:52:11 03:52:21 03:52:25 10 03:52:28 03:52:31 11 12 03:52:32 13 03:52:35 03:52:39 14 15 03:52:41 16 03:52:44 17 03:52:49 18 03:52:50 19 03:52:52 03:52:54 20 03:52:57 21 03:53:00 2.2 03:53:06 23

THE PRESIDING OFFICER: Is there a question in that, Mr. --

THE WITNESS: That's what it says.

- Q. BY MR. RAMSDELL: That is the discussion that occurred?
 - A. Yes.
- Q. Thank you. If we turn to page 7, you were the first one to speak on that page and you offered that, "'I think we have to be careful and get a cross-section of all the communities and make sure all points of view are represented. It is important to maintain that connection for every member. Everyone who serves will have to be conversant about all issues. Everyone will have to learn. It takes about a year until you figure out what decisions have to be made; there will be a training period.'"

That was your opinion, correct?

- A. Yes. In context, I think I was talking about, you know, what's going to happen when we get this new board together, what would be necessary.
- Q. And then if we go to the next-to-the-last paragraph, a couple of sentences from the end, "Keith Burke emphasized that 'I think it is important to

03:53:10

03:53:12

03:53:17

03:53:20

03:53:27

03:53:34

03:53:50 7

me?

03:53:50

03:53:50

03:53:50 10

03:53:53 11

03:53:55 12

03:53:57 13

03:53:59 14

03:54:05 15

03:54:07 16

03:54:12 17

03:54:14

03:54:17

18

19

03:54:20 20

03:54:24 21

03:54:28 22

03:54:30 23

note that this is not about Primex. It is about changing the landscape [sic]. We have to find ways to work together. Primex keeps us sharp. The focus is on how we can evolve as a total organization to make it stronger and better for members.'"

If we go to page 12. Are you with

- A. Almost. Yes.
- Q. Mr. Lloyd refers to his memorandum included in the materials for the packet for today's meeting -- and we've already looked at that memorandum. It's the same one that we looked at, John; is that correct?
 - A. Yes.
- Q. In the middle of the page, Attorney Lloyd's outline shows that the limited liability corporation model, "'The entities need to make a choice and maintain financial segregation. You can have a single board and single minutes. Single members of the LLC would be the Local Government Center and each line of business would be put in a separate LLC. If you had a 'holding company,' there would be complete segregation. Decisions would be made by that committee. They would be used to finance NHMA

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activities.'"
03:54:33
                             That's the model that your counsel
03:54:36
           provided to the boards, correct?
03:54:38
                      Yes.
                Α.
03:54:40
                      And then he went on to say, "'I have
03:54:41
03:54:45
           reviewed this proposal with someone at the Attorney
           General's Office and was informed that they would not
03:54:48
           take jurisdiction of that [sic] matter, " correct?
03:54:50
           That's your outside counsel confirming --
03:54:56
                      Yes.
                Α.
03:54:56
      10
                      -- that he spoke to the Attorney General's
03:54:58
      11
           Office about this move, correct?
      12
03:55:00
      13
                Α.
                      Yes.
03:55:01
                      We're done with this exhibit. Two more on
03:55:02
      14
                0.
           the consolidation.
03:55:10
      15
                             If you take a look at No. 43, please.
03:55:13
      16
           We're actually not going to go through the pages of
      17
03:55:22
           this.
                   But this is the PowerPoint presentation that
      18
03:55:24
           Attorney Lloyd referred to in the minutes that we
      19
03:55:27
          just went over, correct?
03:55:30
      20
                      I -- I don't -- I'm not sure.
03:55:34
      21
                Α.
                              Would you take a look at Exhibit 43,
03:55:38
      2.2
                0.
                      Okay.
03:55:41
      23
           please.
```

```
I'm looking for a date on it.
                Α.
03:55:45
                      You know what, John? We'll just move on.
03:55:52
                Ο.
          I don't believe there is a date on it. We'll just
03:55:55
          move on.
03:55:58
                             This is just --
                Α.
                      Okay.
03:55:58
03:56:01
                      THE PRESIDING OFFICER: We're going to move
03:56:02
       7
          on, Mr. Andrews. Thank you.
                      THE WITNESS: All right. This is all recap
03:56:03
          of all that's going on.
03:56:06
                                      I only have one more document
                      MR. RAMSDELL:
      10
03:56:08
          about the consolidation, so I'd prefer to move on.
03:56:09
      11
          My error. I don't have the date. It's not your
      12
03:56:12
03:56:15
      13
          fault. It's my fault.
                      THE WITNESS:
                                     Oh, okay.
03:56:18
      14
                      MR. RAMSDELL: May I have Exhibit 48, please.
03:56:23
      15
                Ο.
                      BY MR. RAMSDELL: These are the Executive
      16
03:56:28
      17
          Committee meeting minutes of April 7, 2003 --
03:56:31
                Α.
                      Yes.
      18
03:56:33
                      -- correct? And Attorney Lloyd is present
      19
03:56:34
                Q.
          for that?
      20
03:56:37
                      Yes.
03:56:37
      21
                Α.
                      And this starts out, "It was noted that the
03:56:38
      2.2
                Q.
03:56:40
      23
          purpose of this meeting was for the Executive Committee
```

to discuss, deliberate, and act on the issue of 03:56:42 reorganization, as recommended by the Competition 03:56:44 It was noted that this meeting followed Committee. 03:56:47 an all-boards meeting with the Executive Committee 03:56:49 and the Boards of Trustees on the PLT and HealthTrust, 03:56:52 03:56:57 and separate meetings of the two trusts on this It was further noted that the two Boards of 03:56:58 7 matter. Trustees had voted to adopt a joint resolution to 03:57:01 consolidate the NHMA, PLT, and HealthTrust into a 03:57:03 single organization called the Local Government 03:57:08 10 Center (LGC) which would be represented by a single 03:57:10 11 board of trustees." 12 03:57:13 Is that correct? 03:57:17 13 Yes. 03:57:17 14 Α. On the next page near the bottom of the 15 Q. 03:57:18 16 page. With me? 03:57:24 17 Α. Yes. 03:57:24 "A motion by Mr. Kenison, seconded by 03:57:25 18 Mr. Olson to approve a joint resolution that the New 19 03:57:29 Hampshire Municipal Association, Inc., the New 03:57:32 20 Hampshire Municipal Association PLT, Inc., and

HealthTrust, Inc. be consolidated into an organization

represented by a single Board of Trustees was

03:57:35

03:57:37

03:57:40

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approved by a vote of 14 in favor, 1 opposed." 03:57:42 Is that correct? 03:57:49 Yes. Α. 03:57:49 One more question about this exhibit. 03:57:50 Would you turn to the next page, please. 03:57:51 03:57:53 Α. Yes. 03:57:53 At the very top of this page, you speak. You reported that "a letter would be sent out to 03:57:57 1,800 municipal, school, and county officials 03:58:00 informing them of this change. Mr. Russell suggested 03:58:04 10 that the letter be held a couple of days so committee 03:58:07 11 members could directly inform their own people first," 12 03:58:10 03:58:15 13 correct? Yes. 03:58:15 14 Α. Those are your members you're talking about, 15 Q. 03:58:16 16 correct? 03:58:18 Α. Yes. That was the schools and counties and 17 03:58:18 communities that were members of the various programs. 18 03:58:22 MR. RAMSDELL: We're done with the 19 03:58:29 consolidation. I'll take those exhibits. Let's see 03:58:30 20 if we can at least make a dent. Unless your 03:59:21 21 preference is to stop now. I mean, I am going to a 03:59:24 2.2 new topic. I have no problem going on for a while, 03:59:26 23

```
if you'd like.
03:59:28
                     THE PRESIDING OFFICER: How long do you
03:59:29
          expect your new topic --
03:59:29
                          RAMSDELL: This topic? If somebody
03:59:32
          could tell me how long --
       5
03:59:34
                     THE PRESIDING OFFICER: Let me ask it this
03:59:41
03:59:42
          way. Are there any of these exhibits at this time
          that we could allow to speak for themselves?
03:59:46
                     MR. RAMSDELL:
                                      I don't think so, but I think
03:59:50
          I'll eliminate some as I going along, just like I did
03:59:53
      10
          with the others.
03:59:56
      11
                     THE PRESIDING OFFICER: Whatever you need
03:59:57
      12
      13
          to do.
03:59:58
                     MR. RAMSDELL: Let's see if we can at least
03:59:58
      14
          make a dent in this by 4:30. Is that -- Wherever I
04:00:01
      15
          am by 4:30, I'll stop. Is that okay?
      16
04:00:04
                     THE PRESIDING OFFICER: You know that I'm
      17
04:00:08
          prepared to remain longer than that.
04:00:09
      18
                     MR. RAMSDELL: I know you are and I know
04:00:11
      19
          other people have other concerns, so I'm trying to be
04:00:12
      20
          solicitous of others as well.
04:00:15
      21
                     BY MR. RAMSDELL: John, the first exhibit
04:00:32
      2.2
          in front of you is 373. We're going to eliminate
04:00:33
      23
```

that one. 04:00:37

3

May I have 51, please.

Now, yesterday you were asked a number of questions about the strategic plan, and you distinguished between the strategic plan and the consolidation. And these are the minutes of the Budget and Finance Committee executive session on November 13, 2003, correct?

Yes. Α.

At the very beginning of this, you refer to the memorandum initiated by Attorney Lloyd, dated October 27, 2003 with recommendations for the workers' compensation program for 2004.

"'Decisions need to be made on the program for 2004. This was discussed at great length at the Long-Range Planning Committee meeting, and there were some recommendations made; however, there are financial implications. I will turn this over to Attorney Lloyd. This is all confidential; it is attorney work product.'"

And then a discussion takes place about the workers' compensation, and we're not going to go through all of that. But would you go to the

04:00:39

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04:01:10 11

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04:01:20 13

04:01:22 14

04:01:24 15

04:01:27 16

17 04:01:31

04:01:33 18

19 04:01:37

04:01:40 20

04:01:42 21

04:01:43 2.2

04:01:47 23

Yes. Α. 04:01:57 Near the top of this last page, "Keith 04:02:00 Burke inquired as to whether we need to take action 04:02:04 on this. Attorney Lloyd stated, 'I think you do. 04:02:07 04:02:11 You know that the Long-Range Planning Committee will 04:02:15 7 make a recommendation which is out of their scope.'" "Keith Burke's motion not to make a 04:02:19 recommendation on the workers' compensation issue 04:02:23 until the Long-Range Planning Committee is heard at 04:02:23 10 the next Local Government Center's Board of Directors 04:02:27 11 meeting, seconded by John Bohenko, passed with one 12 04:02:27 abstention." 13 04:02:31 So no decisions were made during this 04:02:32 14 15 meeting, correct? 04:02:33 That's correct. 16 Α. 04:02:35 We can move on. 17 Ο. 04:02:36 May I have Exhibit 62, please. 18 04:02:41 This is the Board of Directors 19 04:02:51 meeting minutes of November 21, 2003. It begins with 04:02:54 20 a Long-Range Planning Committee report. "Dr. Weiss 04:02:58 21 referred to the minutes on the October 28, 2003 04:03:02 2.2

meeting of the Long-Range Planning Committee and

very last page of the exhibit, please.

04:01:49

04:03:04

23

04:03:08

04:03:12

04:03:14

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04:03:26

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04:03:38

04:03:42

04:03:42 10

04:03:45 11

04:03:47 12

04:03:50 13

04:03:52 14

04:03:55 15

04:04:01 16

04:04:04 17

04:04:05 18

04:04:09 19

04:04:13 20

04:04:17 21

04:04:23 22

04:04:26 23

noted, 'This is a condensed version. We spent four hours going over these recommendations because it's a difficult situation. We were brought recommendations and comments by Bob Lloyd and Lisa Chanzit. You have a recommendation in your packet.'"

On the next page, there is a long discussion begun by -- or introduced by Dr. Weiss, "When our committee met, we had some information from Bob Lloyd." And then Attorney Lloyd stated, "One of my purposes was to lay out the budget. There are long-range plan considerations to be taken into account to determine the rating for next year. It was our recommendation that long-range considerations could be put in. You also need to give authority to place the reinsurance for 2004. Phil Stewart has some quotes that came in last night."

There's some discussion about why there are condensed minutes. And then there's a discussion beginning in the box down there, "John Bohenko asked, 'Where will the money come from?' Bob Lloyd responded, 'Originally there was \$1 million in the workers' compensation program (\$500,000 from HealthTrust and PLT respectively). That money has

```
been there to cover losses. It will be sufficient
04:04:32
          for 2004.' John queried, 'How much has been used to
04:04:34
          subsidize the program?' Bob replied, 'It will be
04:04:40
          consumed in 2004.'"
04:04:44
                      THE PRESIDING OFFICER:
                                                If we use this,
04:04:44
04:04:48
          Mr. Ramsdell, whose marks of emphasis on this
04:04:49
          document -- who made the marks of emphasis on this
          document?
04:04:51
                      MR. RAMSDELL: It was produced that way.
04:04:56
          I don't know.
      10
04:04:57
                      THE PRESIDING OFFICER: And that would be
04:04:57
      11
          the same if you went higher on the document to --
      12
04:04:58
      13
                      MR. RAMSDELL: Oh, I do know what that is
04:05:03
04:05:04
      14
          now.
      15
                      THE PRESIDING OFFICER:
                                                Thank you.
04:05:05
                      MR. RAMSDELL:
                                      These were previously
      16
04:05:07
          redacted. And then once the order came out to
      17
04:05:08
          provide unredacted versions, that just represents
      18
04:05:11
          what had previously been redacted --
      19
04:05:14
                      THE PRESIDING OFFICER:
                                                Thank you.
04:05:17
      20
                      MR. RAMSDELL: -- so --
04:05:17
      21
                      THE PRESIDING OFFICER: Please proceed.
04:05:18
      2.2
04:05:33 23
                Q.
                      BY MR. RAMSDELL: At the very bottom of
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this page, Dr. Weiss noted, "'This was an effort to
04:05:34
          start a new product. The group that came together
04:05:39
          made a commitment and they knew that may be the
04:05:41
          expense that would be incurred.'"
04:05:44
                            At the next page, please --
04:05:51
04:05:51
                Α.
                      Um-hum.
04:05:54
                Q.
                          "Dr. Andersen inquired as to whether
          there is some kind of long-term plan" --
04:05:56
                     Who -- Is that Dr. Weiss's quote at the top
                Α.
04:05:57
          of the page?
04:06:00
      10
                           That's a quote from -- I believe it
                      No.
04:06:02
      11
          was Julia Griffin, but I -- "Julia Griffin added PLT
      12
04:06:04
04:06:11
      13
          and HT started it because municipalities asked us to
          do it because they did not want to deal with Primex."
04:06:13
      14
04:06:13
      15
                Α.
                      Okay.
                      [As read], Dr. Andersen inquired as to
04:06:16
      16
          whether there is some kind of long-term plan.
      17
04:06:18
          do you cut bait? When you are losing money? You
04:06:20
      18
          commented, I think the recommendation was 2004.
04:06:23
      19
          Dr. Weiss stated, We are saying hold on for one more
04:06:27
      20
04:06:29
      21
          year.
                            And then the discussion continues for
04:06:30
      2.2
          a number of pages, correct?
04:06:34 23
```

- 04:06:37 1
- 04:06:44 2
- 04:06:51
- 04:06:52
- 04:06:56
- 04:06:58
- 04:07:00
- 04:07:04
- 04:07:07
- 04:07:09 10
- 04:07:12 11
- 04:07:17 12
- 04:07:19 13
- 04:07:20 14
- 04:07:25 15
- 04:07:27 16
- 04:07:29 17
- 04:07:31 18
- 04:07:33 19
- 04:07:35 20
- 04:07:40 21
- 04:07:43 22
- 04:07:46 23

- A. Correct.
- Q. There is a discussion on page 4. With me?
- A. Yes.
- Q. "Keith Burke interjected with 'The critical mass argument is very important. I think it makes sense to have it run another year. I think you find the schools do not use it very frequently.'"

You indicated, "'In all liability coverages, you are worried about severity and frequency. Schools have a lot less exposure than public works.' Keith Burke emphasized 'That is why I am saying to go after the schools to build critical mass.'"

"Sam Giarrusso stated, 'I think we need to embrace this recommendation and attain this critical mass. As long as the competition is out there, we [sic] have to deal with it. This organization needs a plan to make it available to sell to other communities. As a teacher, I want to know if I can access it in a reasonable fashion.'"

"John Eich noted, 'In regards to what John Andrews said, if we do not pull this together, Primex will buy us with their 'war chest.' Where are

04:07:51 04:07:53 3 04:08:02 04:08:08 04:08:12 04:08:15 04:08:18 04:08:22 9 04:08:24 04:08:27 10 04:08:32 11 04:08:34 12 13 04:08:37 04:08:40 14 15 04:08:42 16 04:08:45 17 04:08:48 18 04:08:51 19 04:08:53 04:08:57 20 04:08:59 21 04:09:01 2.2

04:09:04

23

we going in the long range? We are part of this whole deal. We have to embrace this to succeed.'"

If we just go to the next page, "Tim Ruehr noted, 'We are not competing against the 'war chest.' We are competing against the critical mass. What do we have to do to get to the critical mass? I think that is what we need to look at. Once we let workers' comp go, it will not be good.'"

And you stressed, "'You are the market leaders. You know health and property-liability. Primex has the school market for property-liability and workers' comp. Their property-liability school revenues are something like \$3.5 million. I read something recently in the Harvard Business School magazine; if are you going to compete, you better be a leader. Five years from now, you do not want to find yourselves here trying to determine what we did wrong. There is no reason they should take all of our business unless we do not [sic] let it happen.'"

And John Bohenko responded to that, said, "'I do not disagree about competing. I have concerns about using members' balance from HealthTrust. We are trying to build members' balance. We raised

If Primex is

[sic] premiums to do that. I do not want to have to 04:09:06 say that I will spend your money to subsidize workers' 04:09:08 comp. You may think it is minor and not material, 04:09:12 but eventually someone will ask that. 04:09:14 subsidizing health that way, I will never recommend 04:09:17 going there. I am dealing with people who put in 04:09:20 premium share.'" 7 04:09:23 Jon Steiner pointed out, "'At the 04:09:25 04:09:28 04:09:29 10 04:09:32 11

beginning it was half and half. This is the first time that a full board could talk around one table. The program has never had the full potential. never had a forum to discuss that. That is [sic] one of the reasons for the merger.'"

It's plain from that discussion there was not unanimity of thought on the issue, was there?

No. Α.

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04:09:34

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04:09:54

04:09:57

- There was, as you described it, robust Ο. discussion?
 - Yes. Α.
- "Keith Burke's motion to accept the recommendation of the Long-Range Planning Committee to remain in workers' compensation for at least the next year, seconded by Dave Caron, passed with one

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opposing vote, correct?
04:10:00
                      Correct.
                Α.
04:10:02
                      That's it for that exhibit.
                 Ο.
04:10:02
                             John, I think the next exhibit you
04:10:39
           have there is 64.
04:10:41
                      Correct.
04:10:42
                 Α.
                      I'm going to go past that one.
04:10:42
                 Q.
                             May I have Exhibit 67, please.
04:10:54
                             Are you with me, John?
04:11:03
                      Yes.
                Α.
04:11:04
       10
                      This is the Local Government Center Long-
04:11:05
       11
                 Ο.
           Range Planning Committee Meeting, Executive Session
       12
04:11:07
           minutes of April 19, 2004; is that correct?
04:11:10
       13
                      Yes.
04:11:11
       14
                 Α.
                      I'm going to ask you to take a look at
04:11:12
      15
                 Q.
      16
           page 2.
04:11:17
      17
                      Excuse me.
                                    What date was it again?
04:11:22
                Α.
                      April 19, 2004. It should be Exhibit 67.
04:11:27
      18
                Q.
                      Oh, I'm sorry. I got --
04:11:30
      19
                Α.
                      No, no, don't be sorry.
                                                   67. There you go.
04:11:32
      20
                Q.
                      Yes.
04:11:44
      21
                Α.
                      At the beginning of page 2, "Jenny Emery
04:11:46
      2.2
                 Q.
           reviewed actions to be considered as follows."
04:11:57
      23
```

going to represent to you that the exhibit that we 04:11:59 just went past showed that the board had authorized 04:12:02 retaining Jenny Emery as an outside consultant. 04:12:05 Do you remember Jenny Emery? 04:12:09 Yes. Α. 04:12:10 04:12:11 Q. And do you remember her being retained for 04:12:13 7 this purpose? Yes. Α. 04:12:14 She starts by saying, "Now that the 04:12:14 governance and operational structures have been 04:12:17 10 integrated, LGC needs a plan to translate this 04:12:19 11 integration into value for members, "correct? 12 04:12:23 04:12:28 13 Α. Yes. Would you go to page 3, please. 04:12:31 14 0. There's a lengthy discussion here, I'll represent to you -- and 15 04:12:38 you can see from the minutes -- about Primex. 04:12:40 16 Emery advised that will happen. They may win some 17 04:12:47 battles, but you want to win the war. We would have 04:12:49 18 liked to keep them, but we do not want to continue to 19 04:12:52 lose money on them." 04:12:55 20 This is a discussion specifically 04:12:56 21

about Gilford in the previous paragraph. "'You will

win in two years if Primex is taking the risk.

04:12:58

04:13:02

2.2

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04:13:10 3 the
04:13:12 4 kno

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04:13:16

04:13:05

04:13:24 7

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04:13:37 11

04:13:40 12

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04:13:51 14

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04:13:59 18 04:14:11 19

04:14:14 20

04:14:17 21

04:14:20 22

04:14:26 23

Harvard Pilgrim is taking the risk, it may take longer. You may want to put greater resolution on the picture and not just react to situations. We know it is real, but do not know enough about it yet.' Keith Burke asked, 'Will it be possible to find out who is taking the risk?' Jenny responded with, 'I think so. We are trying to find out from our contacts without doing anything unethical how the deal is structured.'"

- A. No, the reference to you -- that you'll know in two years if Primex -- we'll win in two years with Primex goes back to the lockout stuff because I guess what we're saying there is that if Gilford comes back to us, is Primex the one that's going to take that hit --
 - Q. Thank you.
 - A. -- of the run-out.
- Q. Go with me to page 6, please. Introduced at this time are strategic ideas as follows: "Broaden your [sic] definition of the member to be. All public entities, whether purchasing products or not. Employees/other stakeholders of members. Engage with competitors/counterparties to shape the environment.

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04:14:51 10

04:14:52 11

04:14:55 12

04:15:00 13

04:15:02 14

04:15:05 15

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04:15:12 17

04:15:16 18

04:15:19 19

04:15:20 20

04:15:22 21

04:15:25 22

04:15:30 23

Broader definition of 'people risk management, products, and services' of the health benefits for HT, workers' comp, and HR management. They revolve around the quality of members and employees. Is there even broader resource management, better employee training leads to less liability losses? Are there more programs you could do?"

Those were the strategic ideas that were brought up at that time?

A. Yes.

Q. And then there were tactical ideas that were brought up as well. And those include "bring workers' compensation claims in-house and build broader people risk management services infrastructure. Target the market for greater efficiency. Explore for [sic] reinsurance efficiency. And enhance/increase member input (make member-driven more tangible)."

Is that correct?

A. Yes.

Q. And then finally at the top of page 7 for this exhibit, the next page, you advised at that point, "The workers' compensation issue is addressed

by analyzing if we are looking at a subsidy or an 04:15:32 In order to look at it as an investment, investment. 04:15:36 we need [sic] to look at the entire package." 04:15:39 Is that correct? 04:15:43 Right. 04:15:44 Α. We're done with this exhibit. 04:15:47 Q. 04:16:00 May I have Exhibit 68, please. These are the Local Government Center 04:16:26 Board of Directors minutes of May 4, 2004, the 04:16:29 executive session, correct? 10 04:16:32 Correct. Α. 04:16:33 11 And I haven't been asking you on each one 12 04:16:34 04:16:37 13 of these, but you were present for this. The one you weren't present for you pointed out for me? 04:16:40 14 Yes. 04:16:42 1.5 Α. And Attorney Lloyd is present as well? 04:16:42 16 Q. 17 Yes. 04:16:44 Α. Jenny Emery is present as well? 04:16:45 18 Q. Yes. 19 Α. 04:16:50 And at the bottom of this page there's a 04:16:50 20 0. recap of hiring Jenny Emery and her national presence 04:16:53 21 and risk pool experience, correct? 04:16:57 2.2 04:17:01 23 Α. Yes.

04:17:10 04:17:12 04:17:15 04:17:20 04:17:22 7 04:17:25 04:17:28 04:17:33 10 04:17:34 11 12 04:17:37 13 04:17:40 04:17:44 14 04:17:46 15 04:17:49 16 17 04:17:52 04:17:54 18 19 04:17:55 04:17:58 20 04:18:02 21 04:18:05 2.2

04:18:07

23

04:17:01

04:17:05

At the middle of the next page, Jenny Emery states, "Primex - they (Primex) have a broad mission We do not want them to define our future, statement. but we have to be aware that they are there. developed a synopsis of how to approach this." solicited questions and then continued with, "How important is workers' comp to LGC's ability to deliver on its mission and is it healthy to take the How is the Primex/Harvard Pilgrim Healthcare product structured, and what does this suggest about the competitive threat? In today's environment, are there opportunities to form an alliance with SchoolCare, the School Boards Association, or Primex? Can the current marketplace and financial position of the separate risk services programs be enhanced through product surveys and financial integration?" All those ideas were brought up?

A. Yes.

Q. And then she noted, "We have to see if the plan we can develop [sic] can be integrated. It is not presumed that we have to stay in the workers' compensation business. If we should, and we can, let's prove it. If we cannot prove it, then we are

```
open to that possibility."
04:18:10
                             So no decisions had been made at this
04:18:13
           point, correct?
04:18:16
                           We're open to the possibility that we
04:18:16
           could prove it ultimately.
04:18:21
04:18:21
                                  (Court reporter inquiry.)
04:18:30
                      THE WITNESS: Possibility that we might not
           prove it. That there might not be a projection, you
04:18:31
           know -- have a --
04:18:36
                                   (Court reporter inquiry.)
04:18:41
      10
                      THE PRESIDING OFFICER: Stop, Mr. Andrews,
04:18:41
      11
      12
           please.
                    Stop.
04:18:43
                      THE WITNESS: I thought she asked.
04:18:43
      13
                      THE PRESIDING OFFICER.
                                                 She did ask, but
04:18:48
      14
           she's getting much more than what your answer was.
04:18:48
      15
                             Okay. Let's pick it up from
      16
04:18:52
           Mr. Ramsdell's question, if we could. Could you read
      17
04:18:57
           that back to Mr. Ramsdell.
      18
04:19:00
                                   (Record read as requested.)
      19
04:19:03
                      THE WITNESS:
                                      Correct.
                                                 Wait a minute.
04:19:13
      20
                          RAMSDELL: You know what? I think this
04:19:20
      21
          is probably a good time to end.
04:19:21
      2.2
                      THE PRESIDING OFFICER:
                                                 The answer is
04:19:22
      23
```

```
"Correct"?
04:19:23
       1
                      THE WITNESS: Correct.
                                                 Yes.
04:19:24
                      THE PRESIDING OFFICER:
                                                 Thank you.
04:19:27
       3
                             Mr. Ramsdell?
04:19:27
                      MR. RAMSDELL:
                                       I'd ask that we finish for
       5
04:19:29
04:19:31
          the day at this time.
                      THE PRESIDING OFFICER: Mr. Volinsky?
04:19:33
                      MR. VOLINSKY:
                                       No objections.
04:19:34
                      THE PRESIDING OFFICER: And other
04:19:35
       9
           respondents' counsel?
04:19:37
      10
                      MR. GORDON:
                                     Concur.
04:19:39
      11
                      THE PRESIDING OFFICER: Everyone concurs.
04:19:39
      12
      13
          We'll break for the day.
04:19:41
                             Thank you, Mr. Andrews. We will
04:19:42
      14
          convene tomorrow morning, reconvene tomorrow morning
04:19:44
      15
      16
           at 9:00 a.m. And my understanding was, unless told
04:19:46
           otherwise, is we'll begin with Mr. Andrews?
      17
04:19:50
                      MR. RAMSDELL:
                                       No.
                                             They have an out-of-
      18
04:19:54
      19
          state --
04:19:56
                      THE PRESIDING OFFICER: We'll talk about it
04:19:57
      20
           afterwards. We'll close the record now. Thank you
04:19:58
      21
           again.
04:20:00
      2.2
                             We're off.
04:20:01 23
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(Whereupon, at 4:20 p.m., 04:20:01 the proceedings were recessed, 04:20:10 to reconvene on Friday, May 4, 04:20:11 2012, at 9:00 a.m.) 04:20:19

CERTIFICATE

I, KIMBERLY A. SMITH, Certified Shorthand
Reporter, Certified Realtime Reporter, and Registered
Diplomate Reporter in the State of New Hampshire,
do hereby certify that I reported in machine
shorthand the proceedings had at the taking of the
above-entitled hearing, held on the 3rd day of May
2012, and that the foregoing is a true, complete,
and accurate transcript of said proceedings as appears
from my stenographic notes so taken to the best of my

I further certify that I am a disinterested person in the event or outcome of this cause of action.

ability, and transcribed under my personal direction.

THE FOREGOING CERTIFICATION OF THIS TRANSCRIPT

DOES NOT APPLY TO ANY REPRODUCTION OF THE SAME BY ANY

MEANS UNLESS UNDER THE DIRECT CONTROL AND/OR

DIRECTION OF THE CERTIFYING COURT REPORTER.

IN WITNESS WHEREOF, I subscribe my hand and affix my Certified Shorthand Reporter seal this 16th day of May, 2012.

KIMBERLY A. SMITH, CSR, CRR, RDR