STATE OF NEW HAMPSHIRE

Honorarium or Expense Reimbursement Report (RSA 15-B)

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Name: CHRISTOPHER S TAYLOR (First / Middle / Last) Work Phone No. 603-271-6184

Work Address: 29 HAZEN DRIVE, CONCORD, NH

Office/Appointment/Employment held: CONCORD

List the full name, post office address, occupation, and principal place of business, if any, of the source of any reportable honorarium or expense reimbursement. When the source is a corporation or other entity, the name and work address of the person representing the corporation or entity in making the honorarium or expense reimbursement must be provided in addition to the name of the corporation or entity.

Source of Honorarium or Expense Reimbursement:

Name of source: _____ (First / Middle / Last)

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If source is a Corporation or other Entity:

Name of Corporation or Entity: ORION HEALTH

Name of Corporate/Entity Representative: KAREN EWING

Work Address of Representative: 120 ADELAIDE ST WEST-STE 1010
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Value of Honorarium: _____ Date Received: _____ ***If exact value is unknown, provide an estimate of the value of the gift or honorarium and identify the value as an estimate.*** ☐ Exact ☒ Estimate

Value of Expense Reimbursement: $2015.00 Date Received: _____ ***A copy of the agenda or an equivalent document must be attached to this filing.*** ☐ Exact ☒ Estimate

Briefly describe the service or event this Honorarium or Expense Reimbursement relates to:

2014 NORTH AMERICAN HEALTHCARE COLLABORATIVE

"I have read RSA 15-B and hereby swear or affirm that the foregoing information is true and complete to the best of my knowledge and belief."

Signature of Filer: _____ Date Filed: 24 NOV 2014

9/07

RSA 15-B:9 Penalty. Any person who knowingly fails to comply with the provisions of this chapter or knowingly files a false report shall be guilty of a misdemeanor.

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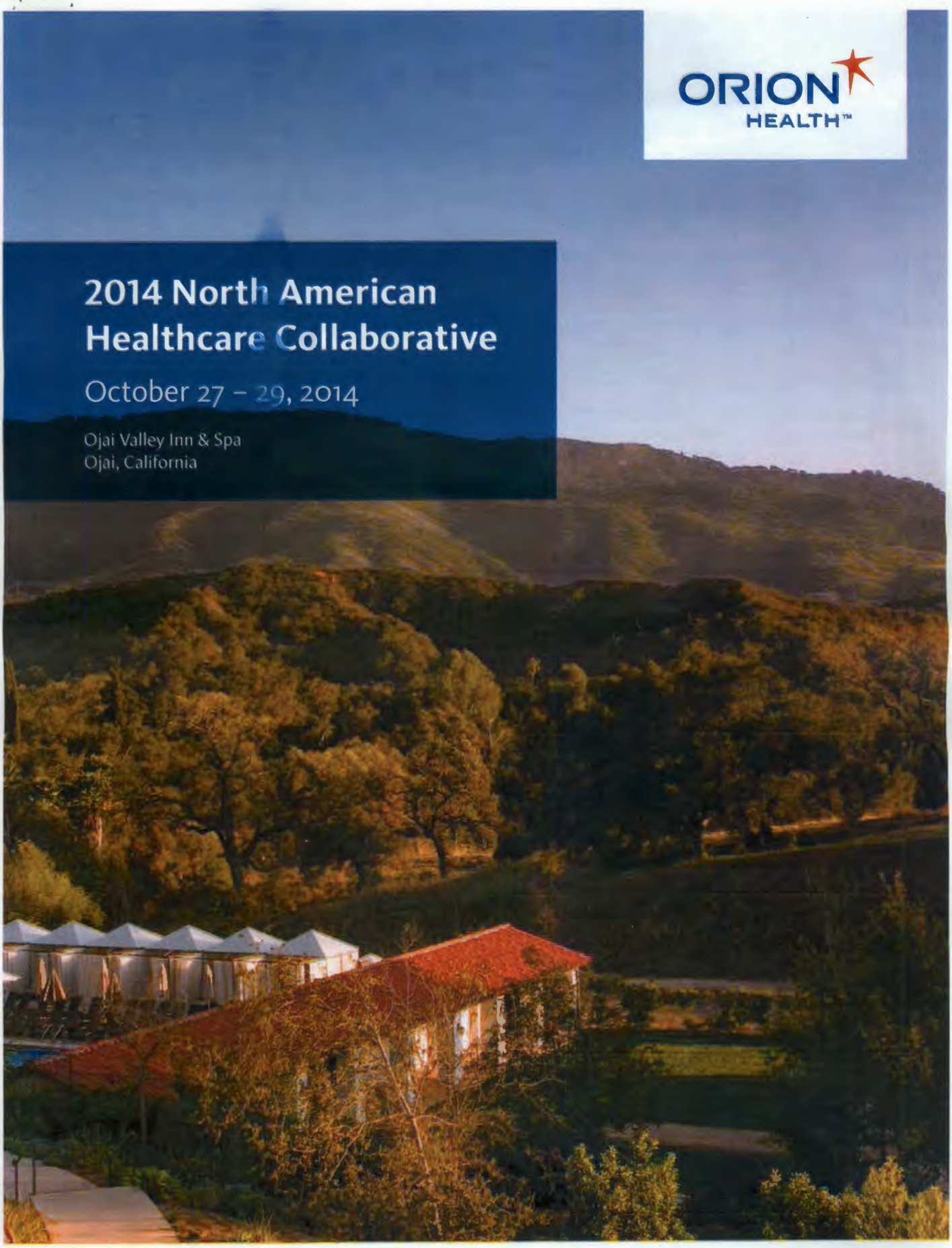
ORION HEALTH™

2014 North American Healthcare Collaborative

October 27 – 29, 2014

Ojai Valley Inn & Spa
Ojai, California



Paul Viskovich
Global President
Orion Health

Welcome to Orion Health's second annual North American Healthcare Collaborative. I am excited to once again have the opportunity to meet with our clients and partners from all corners of the continent to connect and engage in a meaningful dialogue. This is the ideal occasion to share experiences and hear how organizations are leveraging Orion Health's solutions to help make the power of a healthier population a reality.

During our next three days here in the gorgeous Ojai Valley, become inspired. You'll hear about some of the innovative ways that your peers are applying our Triple Aim—Acquire, Analyze and Act—to embrace true population health management, which is this year's conference theme. It is my hope that you leave the conference with a new understanding and appreciation for some of the tools and best practices others are already implementing to advance your population health management programs. By managing your patient population, one individual at a time, your organization will improve cost efficiencies and care quality.

This has been an exciting year for Orion Health, as we have seen exponential growth in signing-on new state-wide and private HIE clients, and our existing customers have achieved milestones in their care coordination efforts. We are also excited to announce the official opening of our new development center in Scottsdale, Arizona, which will enable us to continue to bring next generation tools to healthcare professionals like yourself to attain truly seamless care coordination and improved outcomes. I, and the entire Orion Health leadership team, am looking forward to another great event this year and am excited to partake in conversations with you all about how we can enhance technologies to meet continuing challenges and goals.

Thank you for being here with us. And most of all, thank you for your continued loyalty and support.

Paul Viskovich

Gary Folker
Senior Vice President, Canada
Orion Health

Welcome to Ojai, California for our fourth annual Canadian User Conference and our second annual North American combined meeting. Thank you to our U.S. friends for hosting our Canadian clients.

This past year has seen many changes and evolving trends in the delivery of healthcare. We continue to emphasize key phrases such as "Patient Centric," "Patient Outcomes," "Population Health," "Patient Safety," "Big Data," "Analytics"... so the need and reliance on healthcare IT is greater than ever and the pressures continue to grow. Unfortunately, as we all know, there is no holy grail and the work that we are collectively doing is ultimately very critical to the continuing improvement of our delivery systems.

With that in mind, we gather to share our thoughts and concerns and our experiences. During the next few days, you will be updated in the latest achievements and information from Orion Health. By combining such efforts, we hope that we learn and accelerate our positive impacts as we look forward.

Thank you for your active participation in our Healthcare Collaborative and we look forward to continuing to build strong relationships. Together we can accomplish great things and make important strides that will benefit the North American population.

Enjoy your visit to Ojai, and thank you for participating. Our agenda is packed with great presentations but of course we have times to socialize and to better understand each other. Have a great meeting and thank you again for your valued support.

Gary Folker

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AGENDA

Collaborative Emcees
***Matthew Maennling**, Regional Vice President Services, Canada, Orion Health*
***Kent Montgomery**, Director, Account Management, Orion Health*

MONDAY, OCTOBER 27, 2014

6:00 - 8:00 PM — **Welcome Cocktail Reception "A Global Village"**
ANACAPA FOYER & TERRACE

We welcome you to the Healthcare Collaborative with a trip around the globe... food and drink – from local favorites to fine New Zealand wine, and great representation from many of the continents in between. Please join us to say hello to your fellow attendees, presenters, and Orion Health staff.

TUESDAY, OCTOBER 28, 2014

7:00 - 4:00 — **Registration and Information Desk**
HACIENDA FOYER

7:00 - 8:00 — **Breakfast**
SHANGRI-LA PAVILION

8:00 - 8:30 — **Welcome and Program Overview**
HACIENDA BALLROOM
Paul Viskovich, Global President, Orion Health
Gary Folker, Senior Vice President, Canada, Orion Health

8:30 - 9:30 — **Keynote: David Meates**
Chief Executive Officer,
Canterbury DHB & West Coast DHB
HACIENDA BALLROOM

The Kings Fund (a UK-based independent charity working to improve health and health care) have highlighted the Canterbury Health System as one of the most integrated health systems in the world and the application of quite radical different approaches to large scale transformation. In this keynote, you will get the opportunity to understand some of the key learnings in relation to the large scale transformation of a complex health system.

9:30 - 10:30 — **Orion Health Product Vision and Roadmap**
HACIENDA BALLROOM
David Bennett, Executive VP, Healthier Populations, Orion Health
David Leach, VP, Intelligent Integration, Orion Health

This session provides an overview of Orion Health's company and product vision across each of its two Solution Groups (Healthier Populations and Intelligent Integration) as it relates to key global health IT trends.

10:30 - 10:45 — **Break**
ANACAPA FOYER AND TERRACE
Sponsored by Health Language

10:45 - 11:30 — **Product Session 1 - Pick one of the following sessions to attend:**

Orion Health Open Platform (HIE)
HACIENDA BALLROOM
Paul de Bazin, Product Director, Orion Health
Jerry Hart, Product Director, Orion Health

This session covers the evolution of the Orion Health HIE into the Orion Health Open Platform to enable big data analysis and open innovation. The new Orion Health Open Platform will revolutionize how HCOs harness the power of big data in healthcare. This session will cover the capability that the Open Platform offers and the value it can create for your organization.

Intelligent Integration: Rhapsody's Roadmap and Vision
ANACAPA 1-4
David Leach, Vice President, Intelligent Integration, Orion Health

Integration is a key part of enabling organizations to deliver connected solutions. The challenge is therefore how to best enhance the rapid, reliable, secure and scalable interoperability between all electronic systems and devices. This session will outline the Orion Health Integration strategy over the next five years and will allow you to provide feedback on the product roadmap.

11:40 - 12:25 — **Product Session 2 - Pick one of the following sessions to attend:**

What's new in Rhapsody Version 6.0
ANACAPA 1-4
David Leach, VP, Intelligent Integration, Orion Health
Harish Panchal, Global VP, Sales & Integration, Orion Health

Discover Rhapsody version 6.0 and its latest features. In particular, find out how these new enhancements will significantly benefit your development and operational capabilities. A live demonstration will be part of this presentation.

Rhapsody Upgrade Best Practices
GARDEN ROOM
Andrew Cordell, Rhapsody Solution Consultant, Orion Health

System upgrades can be stressful events. This session will provide you with a framework on how and when to upgrade and offer best practices to help streamline your upgrade process.

CCD Architecture Status and Roadmap
ANACAPA 5
Craig Sanderson, Product Manager, Orion Health

This session will provide an update on the Orion Health CCD Architecture and its capability to parse discrete data from documents like the CCDA Patient Summary document. This new enhancement will give you the ability to see discrete data from documents directly on your timeline view. This update includes all document types: C-32 CCD, CCDA and C-32 Bridge CCDA. We will discuss where we are today, what we will have by the end of the year, and what is planned for the next 12 to 18 months.

Orion Health Clinical Referrals
ANACAPA 6-8
Drew Ivan, Director, Business Technology, Orion Health
Michael Spillane, Product Manager, Orion Health

Discover how Orion Health Clinical Referrals can transform your referral workflow into a dynamic process so that they never get lost, are a source of rich administrative and clinical information and make their way into the right hands every time.

AGENDA

12:30 - 1:30 **Lunch**
SHANGRI-LA PAVILION
Sponsored by Artemis Solutions

1:30 - 2:15 **Product Session 3 - Pick one of the following sessions to attend:**

Rhapsody Supporting Tools and Services
ANACAPA 1-4
Andrew Cordell, Rhapsody Solution Consultant, Orion Health
From support and implementation services, to tools and education, this session will provide an overview of the full range of Rhapsody supporting tools and services as well as troubleshooting and configuration hints and tips.

Focus Group: Rhapsody Integration Challenges and Strategies
GARDEN ROOM
Drew Ivan, Director, Business Technology, Orion Health
Join this session and discuss your growing integration and interoperability challenges while listening to your peers' insight and experience in the domain.

Orion Health Coordinate
ANACAPA 5
Dr. Chris Hobson, Chief Medical Officer, Orion Health
Michael Spillane, Product Manager, Orion Health
Discover how the Orion Health population health management tools are leveraging our unique strength to help you achieve the goals of accountable care. Learn how our care management, care coordination and patient engagement tools are flexible, extensible and based on industry standards, evidence-based guidelines, clinical best practice, and built on a foundation of data aggregated across the care continuum.

Orion Health Direct Secure Messaging
ANACAPA 6-8
Paul de Bazin, Product Director, Orion Health
Discover Orion Health Direct Secure Messaging version 2.0 and its latest features and accreditation status. Learn how new enhancements will significantly benefit your secure communication capabilities and enable you to communicate with all other accredited Health Information Systems' Programs.

2:20 - 3:05 **Product Session 4 - Pick one of the following sessions to attend:**

Focus Group: Roadmap for Management Console, Rhapsody Mobile and IDE
ANACAPA 1-4
David Leach, VP, Intelligent Integration, Orion Health
Dave Boerner, Rhapsody Solution Consultant, Orion Health
Join this session and seize the opportunity to directly input into the product roadmap for Rhapsody's management console.

Rhapsody Supporting Tools and Services
GARDEN ROOM
Andrew Cordell, Rhapsody Solution Consultant, Orion Health
From support and implementation services, to tools and education, this session will provide an overview of the full range of Rhapsody supporting tools and services as well as troubleshooting and configuration hints and tips.

Orion Health SaaS Roadmap
ANACAPA 5
Rafi Brosch, Vice President, SaaS Operations, Orion Health
In this session, you will learn how we are going to scale and increase the maturity level of our SaaS offerings as expected by our customer. You will also learn how we are improving the SLA, resiliency and support processes to include proactive monitoring via the NOC, incidents notifications, change management, cloud strategy and more going forward.

Orion Health Analytics
ANACAPA 6-8
Binu Jacob, Principal Product Manager, Orion Health
Visibility of data is not enough. Findings do little to improve your current clinical outcomes if they are not integrated in the patient record and in your clinical workflow. Discover how the technology behind the new Orion Health big data capable Analytics solution will deliver intelligent care coordination and decision support at the point of care.

3:05 - 3:15 **Break**
ANACAPA FOYER AND TERRACE

3:15 - 4:00 **Product Session 5 - Pick one of the following sessions to attend:**

Rhapsody Expert Panel
ANACAPA 1-4
David Leach, VP, Intelligent Integration, Orion Health
Harish Panchal, Global VP, Sales & Integration, Orion Health
Drew Ivan, Director, Business Technology, Orion Health
Damian Leopard, Rhapsody Solution Consultant, Orion Health
Andrew Cordell, Rhapsody Solution Consultant, Orion Health
Dave Boerner, Rhapsody Solution Consultant, Orion Health
Bring your Rhapsody questions along to this session and get answers from a panel of Rhapsody experts representing all areas of the integration business unit, including product, development, sales, support and implementation services.

Putting Collaboration back into Consulting: Clinical Adoption and Coordination
GARDEN ROOM
Dr. Bill O'Connor, VP, Consulting Services, Orion Health
Cheryl McKay, Nurse Executive, Healthier Populations, Orion Health
In this session, you will learn industry issues that make consulting services essential; Orion Health's new consulting services and offerings and value and why consulting services are necessary for increased clinical adoption and effective care coordination.

Orion Health Upgrade Strategy
ANACAPA 5
Paul de Bazin, Product Director, Orion Health
Jerry Hart, Product Director, Orion Health
This session covers the process being implemented by Orion Health to better enable client upgrades. It will cover our HIE Standardization effort, the introduction of continuous delivery principles and data migration.

AGENDA

	Orion Health Privacy and Security ANACAPA 6-8 Jennifer Scalise, Chief Compliance and Privacy Officer, Orion Health	*This session will focus on Orion Health as a business associate and what that means for our clients. The session will also cover the security features of our hosted solution offering as well as the security incident process of Orion Health.*
6:45 - 7:00	**Transportation to Reception** MAIN LOBBY	
7:00 – 10:00	**Client Appreciation Dinner "A Taste of Ojai"** THE BIG RED BARN	*Taste the finest the valley has to offer, play a game of horseshoes, and enjoy a BBQ dinner, with all the fixins. (Dress: casual; comfortable shoes.)*

WEDNESDAY, OCTOBER 29, 2014

7:30 - 4:00	**Registration and Information Desk** HACIENDA FOYER	
7:30 - 8:45	**Breakfast** SHANGRI-LA PAVILION	
7:45 - 8:45	**Client Community Breakfast Meeting and Elections** ANACAPA 1-4	
9:00 - 9:15	**Welcome and Overview of Day** HACIENDA BALLROOM Kent Montgomery, Director, Account Management, Orion Health Matthew Maennling, RVP Services, Canada, Orion Health	
9:15 - 10:15	**Keynote: Regina Holliday** Patient Rights Activist, Artist, Author, Speaker and Founder of the Walking Gallery HACIENDA BALLROOM	*This keynote will address the importance of patient and family data access, especially in a time of crisis. The keynote will also explain the power of social media to spread the message of improving healthcare. The speech will be enriched by original art images that have helped shape public health policy and enriched dialogs on the patient perspective.*
10:15 - 10:30	**Break** ANACAPA FOYER AND TERRACE	
10:35 - 11:35	**TechTalks: Business NOT as usual** HACIENDA BALLROOM Should the use of clinical IT tools be a standard of care Dr. Allen Ausford, Family Physician, Clinical Professor, University of Alberta The Business of Knowing Cheryl Hansen, Executive Director, New Brunswick Department of Health LOA: Do you know your number? Cheryl Stephens, President & CEO, CHIC Innovations in HIE Faron Thompson, Information Officer, Scottsdale Health Partners	*The first talk will address why the use of Clinical IM/IT is not mandated and whether it should it be. The second talk will focus on breaking the status quo in the exchange of health information in the health sector. In the third talk, we will learn why it may be better to be a #3 than #1. And the final talk will cover innovative HIE auditing, methods, approaches and practices.*
11:45 - 12:45	**Big Data Panel** HACIENDA BALLROOM Moderator: Matthew Maennling, RVP Services, Canada, Orion Health Panel: Brian Richmond, Chief Technology Officer Louisiana Healthcare Quality Forum Susan Anderson, Assistant Deputy Minister and CIO, Alberta Health Ministry	*Everyone markets solutions for Big Data, but with strict regulation governing use of healthcare data for secondary use, executing a Big Data strategy requires careful planning, policy support and a big budget. This panel will discuss the reality of initiating and executing a Big Data Strategy from the Canadian and U.S. perspectives, and will explore some of the advantages of leveraging existing data stored in Orion Health solutions.*
12:45 - 2:00	**Lunch** SHANGRI-LA PAVILION	
2:00 - 2:45	**Track Session 1 - Pick one of the following sessions to attend:**	
	Panel: Alberta Netcare EHR: a 7 year Retrospective and Look to the Future ANACAPA 1-3 Moderator: Matthew Maennling, Regional VP Services, Canada, Orion Health Panel: Susan Anderson, Assistant Deputy Minister and CIO, Alberta Health Ministry Jodi Glassford, Director, Alberta Health Services Jeanne Hantke, Senior Manager, EHR Services, Alberta Health Services	*In this session, you will learn about the Alberta Netcare program, including functionality, growth strategies and statistics, user adoption and plans for expansion to support allied healthcare professionals. What are the top five clinical tasks performed in Netcare? How long did it take to record the first 100 million clinical tasks, and how quickly did the next 95 million clinical tasks follow? What is the profile of the average user and what benefits have been realized in the 7 years the system has been operational? Also learn how the platform has expanded to include clinical eReferrals and what lies ahead...*

Connecting Communities in Louisiana, North Dakota and Alaska
ANACAPA 4
Allen Abshire, Director of HIT Operations Director, Louisiana Health Care Quality Forum
Rebecca Madison, Executive Director, Alaska eHealth Network
Chad Peterson, Technology and Operations Manager, North Dakota Health Information Network

People living in rural areas or under-served areas are at higher risk for chronic disease and poor health outcomes. Orion Health clients Alaska, North Dakota and Louisiana are pioneering the use of health IT tools to overcome barriers to rural population health management by electronically delivering patients' complete health information to rural providers using Direct Secure Messaging and query-based exchange. In this presentation, executives will share best practices and how provider adoption of these technologies help achieve patient care goals.

Public Health Moving beyond Rhapsody to HIE
ANACAPA 5
Arturo Weldon, Chief Information Technology Officer, District of Columbia, Department of Health

This session will cover how public health agencies should expand to building an HIE, as well as how they have taken a paper reporting function and made it electronic.

Multiple Environments Impacting Security and Privacy in HIE
ANACAPA 6-8
Cheryl Stephens, President and CEO, Community Health Information Collaborative

This session will present information on the role Identity Management, LoA, Policies and Contractual language have on privacy and security assurance in health information exchange. What is required, nice to have, or not enough?

Using Rhapsody to Improve Interoperability and the Patient Experience
GARDEN ROOM
John Bidwell, Systems Analyst IV, Integrated Systems, Kaleida Health

In this session, you will learn how integration engine technology can improve interoperability and collaboration within and between organizations, enhance the patient experience, and simplify the implementation process.

3:00 - 3:45 **Track Session 2 - Pick one of the following sessions to attend:**

A Day in the Life of an IT Enabled Physician
ANACAPA 6-8
Dr. Allen Ausford, Family Physician, Clinical Professor, University of Alberta

Experience a physician's typical day, leveraging robust applications (EMR, HIE/EHR, Provider portal and Case/Population Management), enabling the true value of Clinical IT tools applied directly to patient care. See how Clinical IM/IT facilitates clinical decision support, team based care, virtual consults and population health.

Direct Secure Messaging Panel
ANACAPA 4
Moderator: Kent Montgomery, Director, Account Management, Orion Health
Panel: Rebecca Madison, Executive Director, Alaska eHealth Network; **Jeff Loughlin**, Executive Director, New Hampshire Health Information Organization; **Chad Peterson**, Technology and Operations Manager, North Dakota Health Information Network

This session will provide an overview of the uses, challenges and future vision of Orion Health Direct Secure Messaging (DSM), through the eyes of three Orion Health DSM users.

Are Integration Challenges Different North and South of the 49th Parallel?
ANACAPA 5
Joe Pinotti, Interface Engineer, Children's Hospitals and Clinics of Minnesota
Jerome Foster, Enterprise Integration Strategist, New Brunswick Department of Health

This session will take a practical view on integration from two perspectives – a U.S. Healthcare Provider and Canadian EHR Provider – and the strategies to be successful in each.

Using the HIE to Support Accountable Care
ANACAPA 1-3
Moderator: Suzanne Cogan, Vice President, HIE Sales, Orion Health
Panel: Dr. Tiffany Nelson, Board Chairperson & Chief Strategy Officer, Scottsdale Health Partners; **Michelle Schneider**, RN, Enterprise Information Systems Lead Systems Analyst, St. Francis Care; **Dr. Chris Hobson**, Chief Medical Officer, Orion Health; **Dr. Bill O'Connor**, VP, Consulting Services, Orion Health

An engaging ACO discussion with a panel of clinicians who are engaged in various aspects of ACO. This discussion will encompass different aspects of implementation and how Orion Health products can deliver actionable insight and information to assist in managing patient populations.

Inland Empire HIE: Building a Solid Path to Sustainability
GARDEN ROOM
Richard Swafford, Executive Director, Inland Empire Health Information Exchange

Building and supporting an HIE is far more than the technology that provides the exchange capability, although technology is the single largest expense. The challenge for today's HIE's is primarily financial and political, with sustainability being at the heart of both. The paradox in the HIE space is that an HIE cannot be financially sustainable without a proven value proposition, and creating a value proposition requires demonstration of a sustainable organization. This session will provide a business-focused case study of the Inland Empire Health Information Exchange (IEHIE) and the strategies and methodologies used to achieve sustainability.

3:45 - 4:00 **Break** ANACAPA FOYER AND TERRACE

4:00 - 4:45 **Track Session 3 - Pick one of the following sessions to attend:**

What is a Meaningful Use Modular Certification?
ANACAPA 1-3
Chris Taylor, System Development Specialist, New Hampshire Department of Health and Human Services

In this session, you will learn how to leverage the Rhapsody modular certifications to build a certified solution.

AGENDA

Transforming Alberta's Referral Experience
ANACAPA 4
Jodi Glassford, Director, Alberta Health Services

Alberta Health Services are building a patient-centric system to support referral experiences that are simple, timely and personal. In this session, you will learn how both the patient experience and referral workflows are improved by extending Clinical Portal with Clinical Referrals.

Using Rhapsody for Public Health Reporting - Case Studies on ROI and how Rhapsody is Helping Providers like LifePoint extract and send MU Reporting to Kansas and New Mexico Departments of Health
ANACAPA 5
John Faust, Vice President IT&S, Financial & Ancillary Systems, LifePoint Hospitals
Sandeep Patel, IT Manager, New Mexico Department of Health
Linda King, ELR Coordinator, Kansas Department of Health & Environment

This session will discuss the lifecycle of public health reporting from the provider to the public health agency and how using Rhapsody can help automate processes. This will include onboarding process, specification requirements, connectivity, testing, go live, and ongoing maintenance.

Integration Engine Migration Strategy
ANACAPA 6-8
Michael Wallace, Director Enterprise Application Integration, Catholic Health Initiatives
Linda Wilson, Architect for Enterprise Integration, Catholic Health Initiatives

This session will cover the planning, internal roles and staffing, project management, reporting, tools, testing, monitoring, and the partnership with Orion Health Professional Services for CHI's eGate Migration project.

4:45 - 5:00 **Feedback and Wrap Up**
HACIENDA BALLROOM
Gary Folker, Senior Vice President, Canada, Orion Health

Agenda subject to change

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Networking Activity Schedule

Monday, October 27, 2014

Welcome Cocktail Reception - "A Global Village"

6:00 to 8:00 pm - Anacapa Foyer & Terrace

Kick off the festivities with a trip around the world and welcome reception. From "Pink Moment" signature cocktails celebrating the breathtaking sunsets here in Ojai to New Zealand wines, hors d'oeuvres showcasing the foods of Asia, Europe, and North America, the event will truly have a global theme. Say hello to your fellow attendees, presenters, and Orion Health staff, and experience a very memorable sunset, Ojai's own "Pink Moment."

Tuesday, October 28, 2014

Client Appreciation Dinner - "A Taste of Ojai"

7:00 to 10:00 pm at the Big Red Barn

We will end our day of meetings by kicking back with food and drink highlighting the finest Ojai Valley has to offer. It all happens in the "Big Red Barn," and among the cocktails and appetizers you will find tastings of the valley's famous olive oil, nut butter, Limoncello and lavender lemonade. Try a game of horseshoes or beanbag-toss, and enjoy the live music. Then it's on to dinner for a barbecue with all the fixins and more down-home fun.

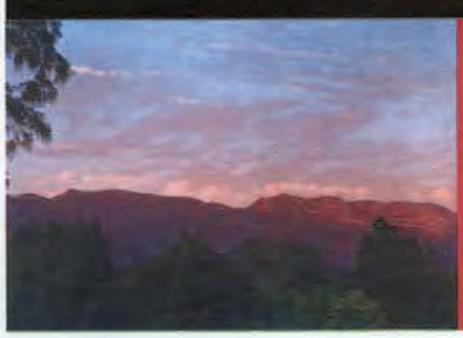
Casual "barbecue" attire encouraged, and be sure to wear comfortable footwear.

Leisure Time

During your downtime, we recommend you to take advantage of the many activities available at the resort:

Golf, Tennis, Swimming, Apothecary, Artist Cottage Classes, Biking, Half-Court Basketball, Spa Treatments, Yoga, Pilates, Fitness classes, Hiking, and more.... Speak with the concierge or front desk staff for activities details.

Explore Ojai -- The town of Ojai is a short ride away, offering shopping, dining, and quaintness to explore. Take the Ojai Trolley... picks up guests every hour at the front circle.



"Ojai's Pink Moment"

The city of Ojai is situated in a small east-west valley, north of Ventura and east of Santa Barbara. It is approximately 12 miles inland from the Pacific Ocean coast. Since Ojai is lined up with an east-west mountain range, it is one of few towns in the world to have a "Pink Moment" occur as the sun is setting. The fading sunlight creates a brilliant shade of pink for several minutes on the Topatopa Bluffs, over 6,000 feet above sea level at the east end of the Ojai Valley. It is a rare and magical moment that thousands of visitors come to Ojai annually to see.

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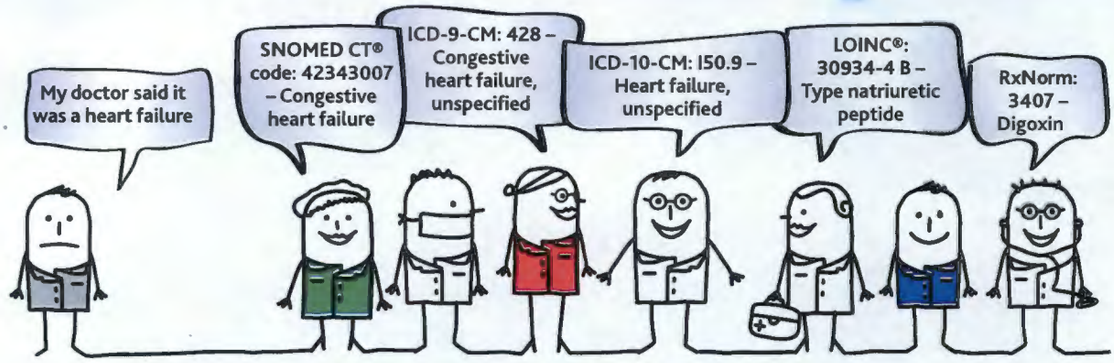

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KEYNOTE SPEAKERS

Regina Holliday

Patient Rights Activist, Artist, Author, Speaker and Founder of the Walking Gallery

Regina Holliday is a Washington, DC-based patient advocate and artist known for painting a series of murals depicting the need for clarity and transparency in medical records. This advocacy mission was inspired by her husband Frederick Allen Holliday II and his struggle to get appropriate care during 11 weeks of continuous hospitalization in five facilities. After his death from kidney cancer on June 17, 2009, she began "73 Cents," a mural depicting her husband dying in darkness surrounded by inaccessible technological tools in a closed data loop. The title refers to the cost per page for medical records in the state of Maryland.

Holliday's artwork became part of the national healthcare debate and was reported on in the mainstream press, and reviewed by such journals as BMJ and APA. She began an advocacy movement called "The Walking Gallery," for which medical providers and advocates wear "patient story" paintings on the backs of business suits. She authored *The Walking Wall: 73 Cents to the Walking Gallery.*

Recently, Holiday was honored at the H.I.T. Men and Women Awards reception for her trailblazing vision and perseverance in advancing the adoption of health IT, innovation and best practices to improve healthcare.

Backed by her own patient and caregiving experiences, Regina Holliday travels the globe heralding her message of patient empowerment and inclusion in healthcare decision making and offering guidance on crowd funding in healthcare. She fearlessly stands before officials and practitioners demanding a thoughtful dialog on the role patients play in their own healthcare.

David Meates

Chief Executive Officer, Canterbury DHB & West Coast DHB

David is Chief Executive of the Canterbury and West Coast District Health Boards – responsible for the health services for over 550,000 New Zealanders, and the leadership of over 9,500 direct employees and thousands more non-government health sector workers contracted by the DHB.

CLIENT PRESENTERS

Allen Abshire

Director of HIT Operations
Louisiana Health Care Quality Forum

Allen Abshire joined the Louisiana Health Care Quality Forum in 2012 as Manager of Business Operations and Technology Services and is currently serving as the Director of HIT Operations. In this role, he oversees the daily operations of the Louisiana Health Information Exchange (LaHIE), working with new participants to ensure EHR system connectivity and managing the Master Patient Index. He also collaborates with leadership and partners in all Quality Forum initiatives to evaluate technology uses that may have a positive impact on the delivery of health care in Louisiana.

Allen's experience includes more than 30 years in information technology, including over 20 in the field of health care information technology. He has worked in various roles with regional HIEs, including Healthcare Access San Antonio, Greater Houston Healthconnect and LaHIE, and has served on the Louisiana HIT Committee and subcommittees. Prior to joining LHCQF, he served as Program Manager for HIE, Telehealth and ACO for CHRISTUS Health – St. Patrick, where he was responsible for CHRISTUS HIE and patient portal oversight after serving as the Regional CIO of CHRISTUS Southwest Louisiana at CHRISTUS St. Patrick Hospital for 12 years.

He has been active in several organizations, including the Technology Council of the SWLA Chamber of Commerce, Rural Healthcare Communications Pilot Program and the Southwest Louisiana Region 5 Healthcare Subcommittee for Mutual Aid Society.

Susan Anderson

Assistant Deputy Minister for Health Information Technology and Systems Division and CIO for Alberta Health Ministry

Susan has worked in both the public and private sectors concentrating on healthcare informatics over the last 21 years. Susan was recently elected as a Director on the Board of Directors for COACH. Before entering the healthcare sector, Susan worked globally in advanced process automation across multiple industries globally including: oil and gas, manufacturing, energy and aerospace sectors.

Allen Ausford, MD

Family Physician, Clinical Professor, University of Alberta

Dr. Ausford practices family medicine at the Meadowlark Family Practice Clinic in Edmonton, Alberta, Canada. He has played an active role in development, design, and roll out of a number of medical informatics initiatives including medical health portals and electronic medical record systems. His involvement has been at regional, provincial, national and international levels in medical applications design, selection, adaptation, integration and interoperability, clinical transformation, change management, physician engagement, clinical decision support and chronic disease management.

His medical practice has been fully automated with an EMR and EHR/HIE since 2002. He was the Chief Medical Information Officer for Capital Health in Edmonton followed by the Provincial Alberta Health Services. He has chaired the Provincial Netcare (Orion Health HIE/Provider Portal/Care management) Clinical Working Group, eCLINICIAN (EPIC Ambulatory EMR) Medical Advisory Committee, Data Stewardship committee, Clinical Decision Support Committee and the College of Physicians and Surgeons (Provincial medical regulatory body) Medical Informatics Committee. He has also done consulting work with CMPA, CPSA, Canada Infoway, IBM (Australia), MOHH (Singapore), Sierra (NWT) and Orion Health.

Dr. Ausford received his medical training at the University of Alberta and has been in community family practice since 1981. He is a Clinical Professor with the Department of Family Medicine at the University of Alberta and is actively involved in the training programs for Medical Students and Residents. He also has special interests in acupuncture, psychotherapy, asthma, diabetes and wilderness medicine.

John Bidwell

Systems Analyst IV, Integrated Systems
Kaleida Health

John Bidwell is a Senior Systems Analyst on the Integration Team for Kaleida Health, the largest healthcare delivery system in Western New York. He holds a Bachelor of Science in Medical Technology from the State University of New York at Buffalo. Mr. Bidwell's 35-year career has taken him from performing laboratory tests at the bench to Laboratory Manager and

finally to Information Systems and Technology where he uses clinical knowledge to support his role in Systems Integration Development.

He currently lives in Buffalo New York, with his wife Paula and their cat Zeke. He has two children, Adam and Sarah. He enjoys wildlife photography and playing French horn with the Buffalo Niagara Concert Band.

John Faust

Vice President, IT&S Financial and Ancillary Systems
LifePoint Hospitals

John Faust has more than 25 years of experience in the healthcare IT management industry encompassing all aspects of hospital operations: financial, clinical, staffing, project management, software integration, and regulatory initiatives. His background includes IT governance of system deployment projects; IT operations and systems integration into hospital operations; large-scale multi-hospital system implementation projects; IT business strategy design and development, change management and risk analysis; and divestiture, mergers and acquisitions.

He currently serves as Vice President, IT&S Financial and Ancillary Systems, for LifePoint Hospitals in Brentwood, Tennessee, which operates more than 65 hospital campuses in 21 states. John oversees the strategic direction, growth and operations of LifePoint's IT&S Financial and Ancillary Systems department, which includes the areas of patient access, revenue cycle and back-end accounting, staffing models, system implementation and conversion projects; as well as leading data integration and HIE/Interoperability technologies across the organization. He has also provided IT&S leadership duties in the completion of LifePoint's Shared Services initiatives for Revenue Cycle, Payroll, and Supply Chain, as well as the company's MedHost HIS implementation for 20-plus hospitals, including infrastructure, network, hardware, and financial and clinical HIS applications. He has worked for LifePoint since 2010.

Prior to that, John was Vice President, Information Systems – Financial Systems at Community Health Systems (CHS) in Franklin, Tenn. His background also includes information systems leadership roles at MedHost (formerly Healthcare Management Systems, Inc.). He holds a bachelor's degree in business management from the University of Mississippi.

Jerome Foster

Enterprise Integration Strategist
Health Business and Technology Solutions,
New Brunswick Department of Health

Jerome has logged 27 year in New Brunswick's Health IT sector. He devoted the first 20 years of his career to River Valley Health (approximately 23 facilities), carrying various responsibilities from Tech/Developer through to Senior System Analyst accountable for integration. Since early 2008, in his current role with Department of Health, Jerome's responsibilities include: enterprise integration strategy (blueprint); integration, direction and advice to projects/initiatives/programs; lead architect for DOH's provincial Electronic Health Record; Business Owner of Rhapsody, providing architectural direction as well as design and development oversight.

Jodi Glassford

Director, Alberta Health Services

Jodi Glassford obtained her Bachelor of Science in Nutrition Sciences from the University of Alberta, followed with a dietetic internship in Southern Alberta. She worked in active clinical practice in rural and urban settings, specializing in diabetes care. In 2008, she started working with the former Calgary Health Region's Medical Access to Service project to set up centralized access and triage, and improve access to services. With the establishment of Alberta Health Services, she is now working on improving access for all Albertans and on creating a consistent referral experience. She currently leads the clinical business development for eReferral and Alberta Referral Pathways.

Cheryl Hansen

Executive Director of Health Business and Technology
New Brunswick Department of Health

Cheryl Hansen has 29 years of experience in the healthcare sector ranging from front line clinical to management-leadership portfolios to policy maker to CIO. She has extensive experience in a variety of settings including primary healthcare, home healthcare, hospital and rehabilitation facilities. Her current responsibilities include provincial direction and leadership for the e-Health portfolio as the Executive Director and CIO of Health Business and Technology Solutions for the province of New Brunswick.

Jeanne Hantke

Senior Manager of EHR Services
Alberta Health Services

Jeanne Hantke is the Senior Manager of EHR Services with Alberta Health Services, responsible for the operations and development of Alberta's provincial EHR - Alberta Netcare Portal. She has extensive IT experience with over ten years in the health sector including management and delivery of Acute, Public Health, Mental Health and Chronic Disease Management systems. Since 2010, Jeanne has provided leadership to the Alberta Netcare team overseeing the expansion and addition of data domains and functionality including introduction of DI Image viewing and Electronic Referral Management capabilities.

Linda King

Electronic Laboratory Reporting (ELR) Coordinator
Bureau of Epidemiology and Public Health Informatics
Kansas Department of Health and Environment

Linda King's career has spanned several sectors of the healthcare industry. Serving as Vice President and Director of Customer Services for SupplyTrak, Inc., she developed and implemented distribution software for redundantly ordered product in hospital consortiums in Florida, Kentucky and Georgia. As Project Manager and Configuration Management Software Testing Manager for ScriptPro, Inc., a pharmacy automation management company, Linda worked with pharmacy robotic system installation, software development and customer relations.

In July 2012, Linda joined KDHE to head the effort to bring Electronic Laboratory Reporting (ELR) to Kansas, and December 2012 saw LabCorp enter production for ELR. To date, Kansas ELR includes 25 hospitals, 3 reference laboratories and the state laboratory, with over 60% of their total reportable disease volume being received via ELR.

Jeffrey B. Loughlin

Executive Director
NH Health Information Organization

Jeff Loughlin is a Project Director with the Massachusetts eHealth Collaborative (MAeHC) and currently serves as a the Executive Director of the New Hampshire Health Information Organization (NHHIO), and the Senior Advisor for the Regional Extension Center of New Hampshire (RECNH), working with providers, practice leaders, medical and administrative staffs to ensure successful adoption and Meaningful Use of Health Information Technology (HIT) and the implementation of the statewide health information exchange (HIE). Jeff has worked with the Collaborative for over 9 years, providing a variety of consulting services to practice, and community based electronic health record (EHR) and HIE initiatives. Prior to joining MAeHC, Jeff served as an information technology (IT) consultant at Boston Medical Center providing EHR implementation and training services for the outpatient medical departments. Before moving to the IT team, Jeff spent several years as a Practice Manager in a variety of outpatient settings at Boston Medical Center, Harvard Vanguard Medical Associates, and Boston City Hospital. Jeff is a US Army veteran with over 26 years of military service and is currently serving as the Deputy Commander, Massachusetts Army National Guard Medical Command as a Medical Service Corps Lieutenant Colonel. Jeff holds a Master's Degree in Healthcare Administration from Simmons College in Boston.

Rebecca Madison

Executive Director
Alaska eHealth Network

Rebecca Madison, MBA, CPHIT, CPHIE, CLS, MT (ASCP) is the Executive Director of the Alaska eHealth Network (AeHN). AeHN provides health information exchange services and clinician assistance for Electronic Health Records implementations. Rebecca and the AeHN HIE team coordinate statewide HIE for providers and health facilities to allow the secure transfer of health information for treatment and payment.

Madison is a highly accomplished, results-driven senior healthcare IT executive with 20 years of successful experience transforming healthcare clinical settings through innovative use of technology. Her track record nationally, and in Alaska, includes large-scale implementation projects and building telehealth and health IT systems from the ground up. Madison is successful in obtaining public funds through federal, state and local grants to support the start-up and growth of health IT and telehealth programs. She is an expert in assessing existing clinical operations to develop a customized IT strategy. Her unique blend of business acumen, technical expertise and administrative experience comes from clinical background both as a medical technologist and a hospital CEO to give her a personal understanding of industry trends and needs of healthcare service providers.

Madison served as the Chair of the Alaska Federal Health Care Access Network (AFHCAN) Advisory Board for seven years. Her career includes positions of CIO, VP of IS and CEO for rural healthcare organizations in both Alaska and the lower 48 states.

Madison holds Bachelor of Science degrees in Biology and Medical Technology and is certified by the American Society of Clinical Pathology as an MT(ASCP). She also has an MBA in Finance/

Accounting and certificates in Health IT and Health Information Exchange.

Tiffany Nelson, MD

Chair of the Board and Chief Strategy Officer
Scottsdale Health Partners

Dr. Tiffany Nelson obtained her medical degree from The University of Arizona College of Medicine, where she received the prestigious Alpha Omega Alpha. Following medical school, Dr. Nelson completed her residency training in Family Medicine at Banner Good Samaritan where she served as Chief Resident.

Dr. Nelson is the founder of Desert Ridge Family Physicians in Phoenix, AZ. The practice was created to promote a patient-centered philosophy in order to foster long lasting relationships with their patients. Desert Ridge Family Physicians has grown to ten physicians and provides care to more than 25,000 patients. The practice has been recognized by their EHR vendor as Best Small Practice in 2007 and as runner up for the 2012 Innovation Award.

In addition, Dr. Nelson played an integral role in the formation of Scottsdale Health Partners (SHP), a clinical integration network and Medicare ACO comprised of 600+ community physicians and a Scottsdale Healthcare Hospitals. Dr. Nelson serves Chair of the Board and Chief Strategy Officer. Since its inception in June, 2012, SHP has demonstrated success in saving up to 10% in medical costs and improving quality for the patients that they serve. Dr. Nelson has been an instrumental part of developing both the care management program and technology platform that has been critical to the success of SHP.

Sandeep Patel

IT Staff Manager
New Mexico Department of Health

Sandeep has 20-plus years of demonstrated success in leading and managing information technology projects in Software design and development, Data Integration and Infrastructure deployment. He has spent the last five years building the NM Department of Health's Infrastructure for Electronic Lab Record (ELR), Syndromic Surveillance (ED) and Immunization (NMSIIS) data. In 2012, Sandeep assumed management duties for 6 developers to develop New Mexico Health Information Technology website for Meaningful Use. In New Mexico all 2200+ Hospitals, Laboratories and Providers will be utilizing the website for Data exchange with Department of Health.

As Information Technology Manager for Application Services, Sandeep currently supports all Surveillance systems within New Mexico Department of Health. As Meaningful Use Coordinator, he has set strategies for designing and developing on-boarding process within New Mexico Department of Health. Currently 75% of Electronic Lab Records, 45% of Immunization and 15% of Syndromic Surveillance data is being integrated into multiple systems via state HIE (New Mexico Health Information Collaborative) utilizing Rhapsody Integration Engine. Sandeep lead and successfully implemented Orion Rhapsody at New Mexico Department of Health. Current Rhapsody configuration includes: NMHIT website (ELR, ED and NMSIIS), NMHIC Data Mapping (ELR) , HTTPS Post and Web Services (NMSIIS), NBS Data Transport, Rhapsody PHIN MS Transport and Public Health Laboratory Interoperability Project (PHLIP).

Sandeep attended the University of New Mexico and holds the following HIT Pro Certifications: Implementation Support Specialist and Health Information Technology Professional.

Charles (Chad) Peterson

Technology and Operations Manager
North Dakota Health Information Network

Chad Peterson is the Technology and Operations Manager for the North Dakota Health Information Network, providing insight and assistance across the state on health information technology issues.

Prior to his appointment at the North Dakota Health Information Network, Chad was the Human Resources and Technology Manager at Northwood Deaconess Health Center in Northwood, ND, and was the CIO for the Dakota Plains Health Information Technology Alliance. He also served as a member of the North Dakota Health Information Technology Advisory Committee.

Chad is the current president of the North Dakota Health Information Management Systems Society Chapter and is currently the Vice-Chair of the National Association of Trusted Exchange. He has a Bachelor of Science degree in Organization Leadership and Associate degrees in Emergency Management and Operations Management.

Joe Pinotti

Interface Engineer
Children's Hospitals and Clinics of Minnesota

With 15 years as interface engineer at Children's, and as an official member of the Cerner technical support team at the hospitals, Mr. Pinotti's main responsibilities center on the Rhapsody integration engine, secured file transfer processes and Cerner support.

The Rhapsody integration production engine at Children's has 96 current interface connections with their ancillary systems. During Pinotti's time at Children's, they have converted from Datagate to e*Gate to Rhapsody. They have developed many diverse integrated processes within Rhapsody including HL7, PDF, .xls, html and FTP transformations.

On the secured file server at Children's, they have developed and maintain 62 file transfer (external & internal) processes using FTP, FTPs, SFTP and LFTP protocols, along with file encryption.

The Cerner servers at Children's are 90% remote hosted. Under the Cerner technical support hat, Pinotti and his team manage system-

CLIENT PRESENTERS

wide issues, integrated bedside monitor issues, code upgrades, code level support and print level support.

Brian C. Richmond

Chief Technology Officer
Louisiana Healthcare Quality Forum

Brian Richmond brings 24 years of information technology experience to the Louisiana Healthcare Quality Forum, including 20 in the healthcare field. He oversees the daily operations of heath IT initiatives, including the Louisiana Health Information Exchange.

In addition, he collaborates with leadership and organizational partners to evaluate technology uses that may positively impact health care delivery. Previously, he was employed by Anthelio Healthcare Solutions, Baton Rouge General Medical Center and the Louisiana Department of Economic Development. He holds a Master's degree in Business Administration from Southeastern Louisiana University in Hammond, La., and is a HIMSS Certified Professional in Healthcare Information and Management Systems.

Michelle Schneider, RN

Enterprise Information Systems Lead Systems Analyst
Saint Francis Care

Michelle Schneider is a Registered Nurse of 27 years and lives in Connecticut. She worked in critical care for many years before transitioning into nursing informatics. She has implemented CPOE, Radiology, Laboratory, Pharmacy and Orders management systems before transitioning into device integration and clinical application development. Michelle is a Certified Scrum Master and is currently implementing the Orion HIE and HISP at Saint Francis Care in Hartford, CT.

Cheryl Stephens, MBA, PhD

President and CEO
Community Health Information Collaborative

Cheryl Stephens is the President and CEO of Community Health Information Collaborative (CHIC) based in Duluth, MN. HIE-Bridge is the Health Information Exchange service offered by CHIC. Dr. Stephens has over 27 years of senior level healthcare administration experience with an emphasis on expanding rural capacity. Much of her time has been devoted to the development of new healthcare networks in the areas of health information exchange, emergency preparedness and managed care. Dr. Stephens is a member of the Minnesota eHealth Advisory Committee and serves on the Health Information Exchange, Privacy and Security and Standards and Interoperability Workgroups of this committee. On a national level CHIC is an anchor participant in eHealth Exchange/Healtheway. Working in partnership with the Office of the National Coordinator, Dr. Stephens has participated in the writing of the Data Use and Reciprocal Support Agreement (DURSA) and in piloting the electronic exchange of medical records by the Social Security Administration and the Veteran's Administration Virtual Lifetime Electronic Record (VLER) project. Dr. Stephens currently serves as Chair of the Privacy and Security Workgroup as a member of the National HIE Governance Forum.

Dr. Stephens has a BS in Medical Technology, a MBA, and has earned a PhD in business administration; her dissertation topic was in the area of Public/Private Partnerships in Healthcare.

Richard Swafford, Ph.D.

Executive Director
Inland Empire Health Information Exchange

Dr. Richard Swafford has more than 25 years of experience in the information technology industry with specialized experience in education and healthcare information technology. As executive director for the Inland Empire Health Information Exchange (IEHIE), a self-sustaining HIE that supports San Bernardino and Riverside Counties with 4.2 million patients, Swafford worked with a collaborative governance team to select and contract with Orion Health and launch the initial pilot project consisting of six hospitals, 800 physicians and a health plan.

Prior to joining IEHIE, Swafford was chief technology officer for the California Health Information Partnership and Services Organization, the California State Regional Extension Center (REC), where his involvement in the development and deployment of the service delivery model, vendor contract negotiation and management of service partners led to the successful roll-out of the REC for the state. Before that, as the chief information officer of the Community Clinics Health Network, Swafford was responsible for the Technical Services Organization, which focused on technical solutions for its members in the form of consulting, planning, hosting, application and system support, training and product selection/implementation.

Swafford is presently a member of the faculty for a number of large universities in Southern California.

Chris Taylor

System Development Specialist
NH Department of Health and Human Services

Chris Taylor has been working in the public health sector for 12 years in various capacities. Presently he is actively engaged in health informatics through middleware integration and transport activities that include use of the Rhapsody integration engine. Prior to this role, he was managing much of the state's disease surveillance and emergency response systems and responsible for helping coordinate disease interventions across state, country, and provincial lines for the northeastern United States/southeastern Canadian border area. Prior to

entering Public Health, he was responsible for first and third tier technical support for a non-profit with a multi-million dollar operating budget and operations in several states. He also gained experience as a systems administrator in the medical device industry where he supported operations in 7 countries.

Faron Thompson

Chief Information Officer
Scottsdale Health Partners

Faron Thompson is the Chief Information Officer for Scottsdale Health Partners (SHP). He joined SHP in this capacity in September, 2012. Prior to this date, he served SHP in a similar capacity as a consultant. Over the course of Faron's twenty-two year career, he has spent most of his time in Healthcare leading information technology, process improvement, reengineering, cost improvement, strategy, and merger and acquisition projects. Additionally, he has over eight years of experience in Financial Services, Consumer Products, Manufacturing and Education. Faron started his career in Healthcare consulting with Ernst & Young in St. Louis, MO and has also led strategic programs for Mercy Health System - St. Louis, MO, and eFunds Corporation – Scottsdale, AZ.

Michael Wallace

Director Enterprise Application Integration
Catholic Health Initiatives

Brought into IT in the early 1980's as a manager with McGraw-Hill, Michael has been involved with Healthcare IT for over 30 years. While with WebMD he was responsible for management of second and third tier support for Ambulatory and Imaging product lines.

Michael has been with Catholic Health Initiatives (CHI) for four years. As Director of Enterprise Application Integration, he and his team are responsible for delivering almost 2 billion messages a year for 100 integrated hospitals across the US. They are currently in the final stages of migrating all interfaces from nine eGate engines to Rhapsody. Among the other ongoing initiatives, challenges and opportunities for the CHI Integration team: rolling out HIE Clinical and Patient Portals across the organization, application rationalization across CHI and its acquisitions, implementing new integration requirements for ACO and CIN models and building a high performance monitoring/support team for the thousands of CHI interfaces.

Arturo Weldon, M.S., PMP

Chief Information Technology Officer
District of Columbia, Department of Health

Arturo Weldon has served as Chief Information Technology Officer for District of Columbia Department of Health (DC DOH) for the last five years. He is responsible for DC DOH's information technology strategy, oversight and operations of the agency's information systems infrastructure, including DOH's health information exchange architecture. He is a member of the DC Health Information Exchange Policy Board, and is chairman of the Technology Committee of this board. He also is a member of the Association of State and Territorial Health Officials, Informatics Directors Peer Network committee.

Mr. Weldon has over 25 years of expertise in diverse range of technologies and project management methodologies that were ascertained within the commercial and government sectors. He has provided executive leaders with information technology leadership for IT investments for the development, operations and management of mission critical systems for organizations such as WMATA, UUNET, Department of Transportation, and Mobil Oil Corporation.

Mr. Weldon has earned a BBA and MS degrees an also is a certified PMP and ITIL v3 professional. He has been educated and applied process improvement methodologies such as Crosby, JURAN, IDEF, RUP, and Agile.

Linda Wilson

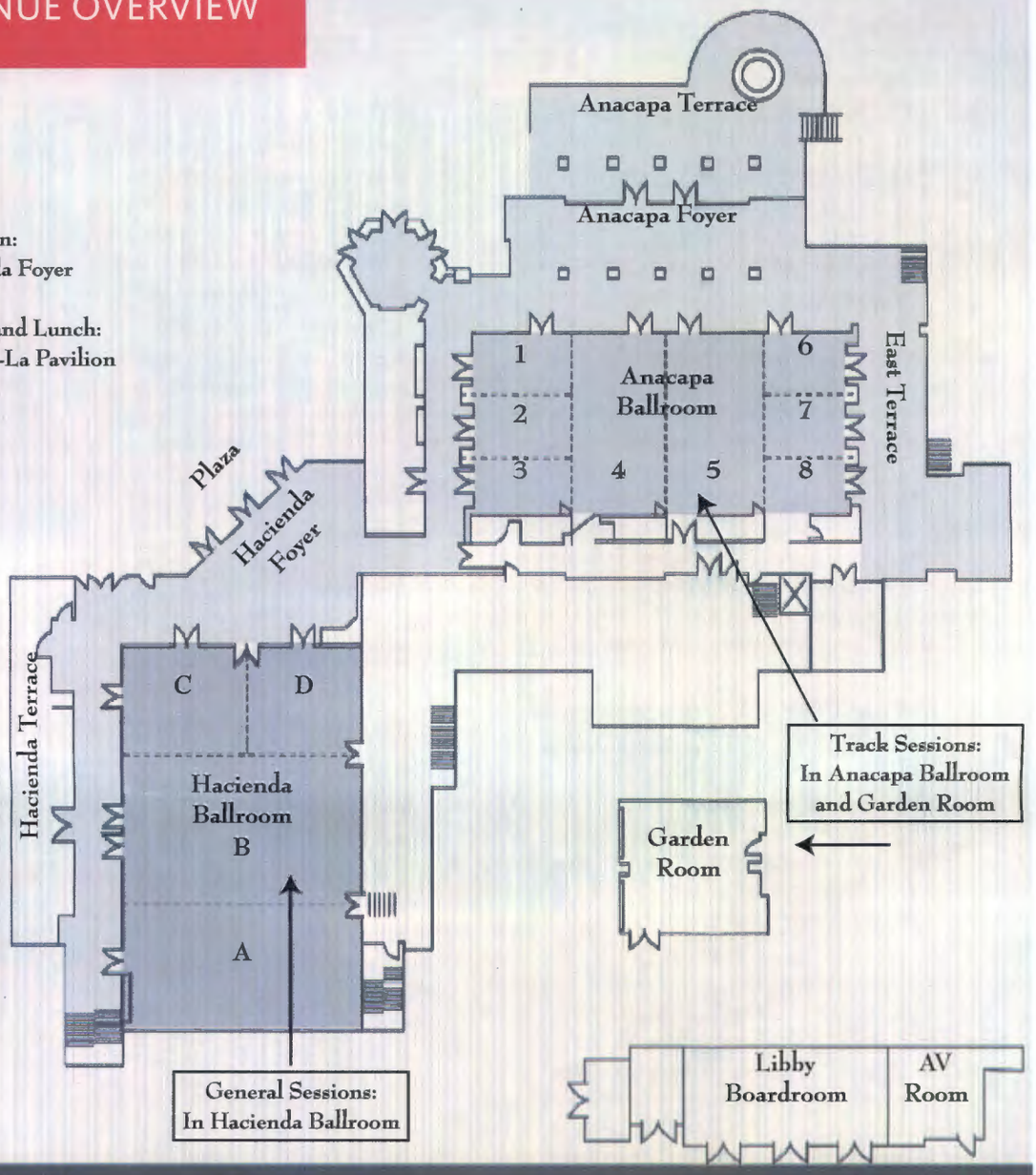
Architect for Enterprise Integration
Catholic Health Initiatives

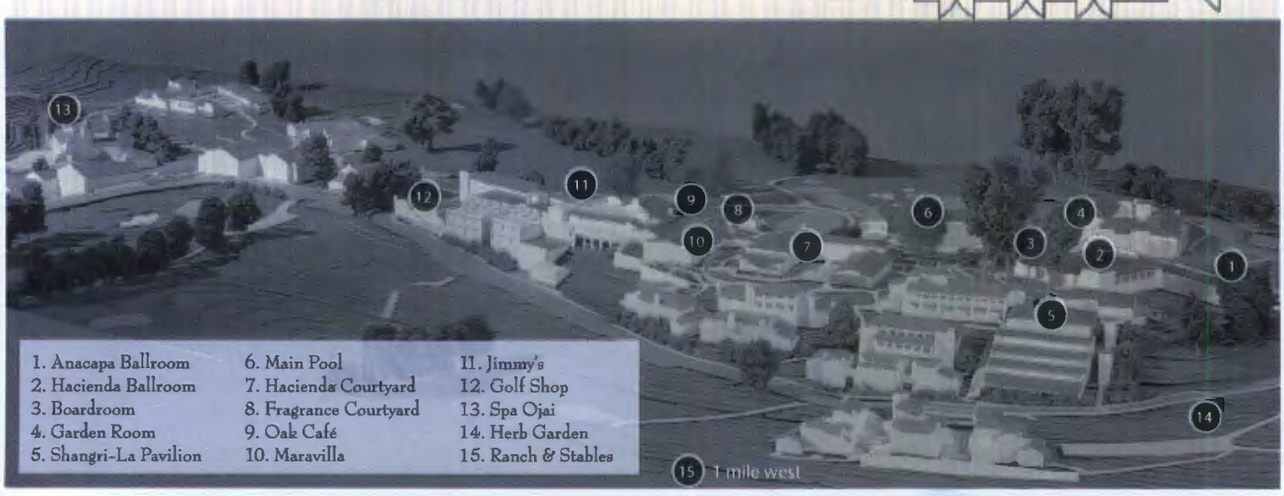
Linda Wilson is an Architect for Enterprise Integration at Catholic Health Initiatives. Linda has worked in healthcare for 23 years starting in Finance and working with the uninsured population in Colorado. She has spent the last 16 years in IT roles and has held positions as a DBA, System Administrator before moving into Integration.

VENUE OVERVIEW

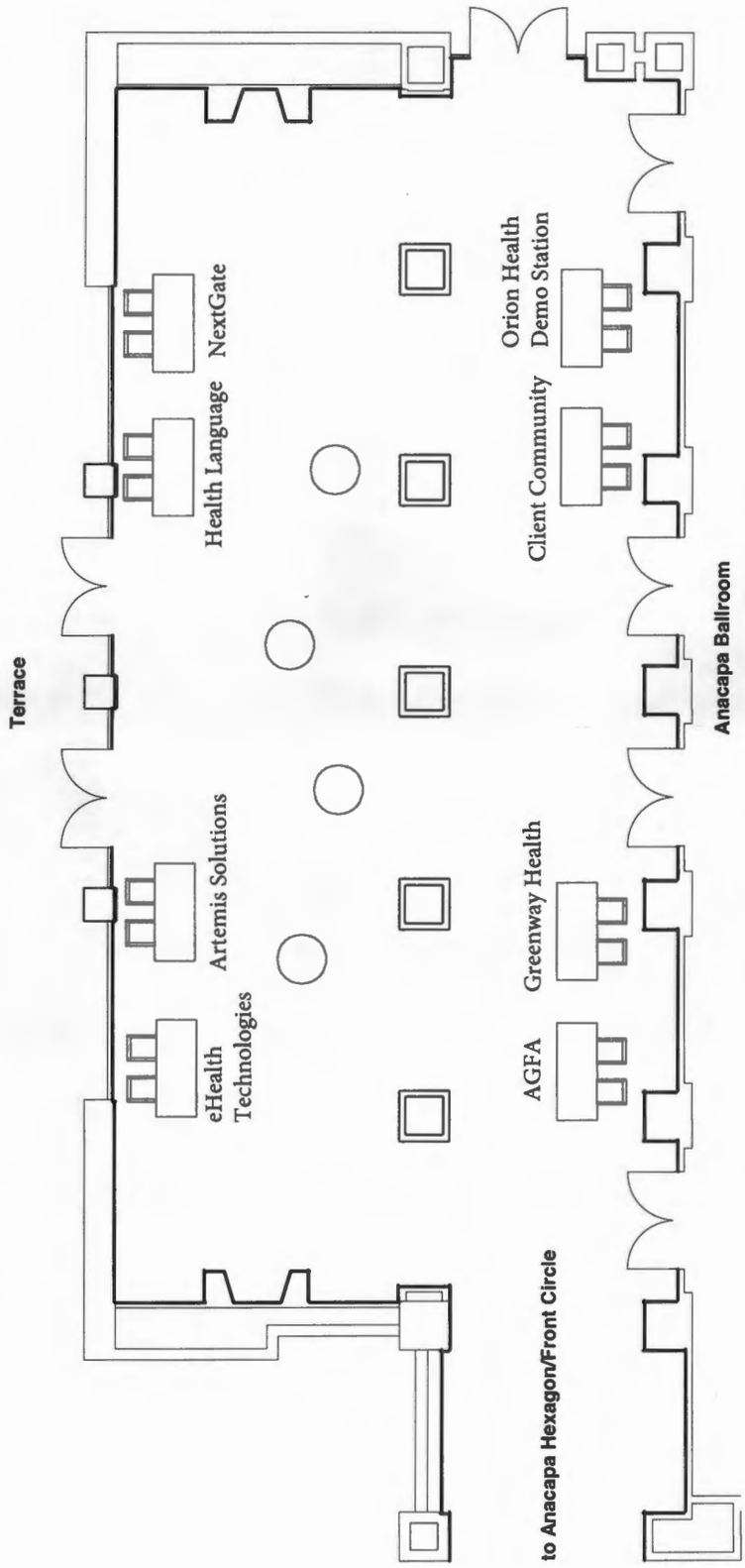
Registration:
In Hacienda Foyer

Breakfast and Lunch:
In Shangri-La Pavilion





ANACAPA FOYER



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Disaster recovery implementation? Check.
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