

46 JB



# New Hampshire Veterans Home

139 Winter Street  
Tilton, NH 03276



Margaret D. LaBrecque  
Commandant

Phone: (603) 527-4400  
Fax : (603) 527-4402

January 13, 2014

Her Excellency, Governor Margaret Wood Hassan  
And the Honorable Council  
State House  
Concord, NH 03301

*retroactive*

### Requested Action

Authorize the New Hampshire Veterans Home to **retroactively** pay Control Technologies Inc., 111 Zachary Road, Manchester NH 03109 (vendor# 160482) the amount of \$7,285.22 for the repair of HVAC and heating consoles at the Veteran's Home from September through December 2013.  
Funding source 100% General Funds

Funding is available in 05-43-43-430010-53580000, New Hampshire Veterans Home, Custodial Services, as follows:

		<u>FY 2014</u>
048-500226	Contractual Maint. Building and Grounds	\$ 7,285.22

### Explanation

This request is **retroactive** due to an oversight involving the issuance of a Request for Proposal (RFP). Control Technologies Inc. has been the vendor for the Veteran's Home for 4 years and has repaired the HVAC and heating consoles with excellent service during that time under prior contracts. In July 2013 the Home initiated a contract with this vendor for \$2,500 while the Home confirmed whether a statewide contract option was available. An unanticipated pump seal leak caused a failure of the Honeywell primary boiler control for the hot water system. This vendor responded in this emergency situation in good faith. In addition, the Veteran's Home has had numerous issues with our HVAC and heating consoles that has caused us to exceed the amount allowable for professional work without a full contract. Control Technologies Inc. is the vendor who has the most knowledge of the software system that runs the heating and control system at the Veteran's Home due to their long history with the repairs and maintenance of the system. The Veteran's Home now requests Governor and Council approval to pay retroactively these invoices that exceed the initial contracted amount of \$2,500. A Request for Proposal is currently posted on the Veteran's Home's web site as well as the Department of Administrative Services, Purchase and Property web site as required as a statewide contract option is not available at this time.

Your favorable action on this request would be appreciated

Respectfully Submitted,

*Margaret D LaBrecque*  
Margaret D. LaBrecque  
Commandant



111 Zachary Road  
 Manchester, NH 03109  
 Ph (603) 626-6070 / Fax (603) 626-0352

Invoice No.	81951
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B I L L T O	NH VETERAN'S HOME 139 WINTER STREET TILTON NH 03276	S I T E	N.H. VETERAN'S HOME 139 WINTER STREET TILTON NH 03276
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Invoice Date	Invoice No.	Customer No.	Payment Terms	Contract No.
09/18/13	81951	NHVECO	NET 30 DAYS	

Ticket #	Qty	Unit Meas	Description	Unit Price	Extended Price
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W/O # - B30918003

8/6 AND 8/7 SERVICE  
 TRAC#47452  
 CUSTOMER PO FS2014-0043  
 UPGRADE OF JACES. THIS INVOICE IS TO ADD CHARGES FOR THE  
 LICENSE CHARGE NOT CHARGED FOR ON INVOICE 81212.

47452	3.00	EA	IA LICENSE CHG	131.84	395.52
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 10-31-13

\*\*\*\*\* THANK YOU, WE APPRECIATE YOUR BUSINESS. \*\*\*\*\*  
 FOR SERVICE REMINDERS AND INFORMATION  
 FOLLOW US ON TWITTER WWW.TWITTER.COM/CONTROLTECHINC

Gross	Tax	Net Amount
395.52	.00	395.52



111 Zachary Road  
 Manchester, NH 03109  
 Ph (603) 626-6070 / Fax (603) 626-0352

Invoice No.	82024
Page	1

B I L L T O	NH VETERAN'S HOME 139 WINTER STREET TILTON NH 03276	S I T E	N.H. VETERAN'S HOME 139 WINTER STREET TILTON NH 03276
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Invoice Date	Invoice No.	Customer No.	Payment Terms	Contract No.
09/19/13	82024	NHVECO	NET 30 DAYS	

Ticket #	Qty	Unit Meas	Description	Unit Price	Extended Price
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W/O # - B30919009

*WIB  
 10-31-13*

9/16 SERVICE  
 TRAC#48091  
 CUSTOMER PO FS2014-0079  
 BOILER TRIPPING.  
 THE BOILER WAS LOCKED OUT ON CODE #19 MAIN FLAME FAILURE.  
 REMOVED THE NOZZLE LINE ASSEMBLY AND CLEANED THE NOZZLES AND  
 CHECKED THE UV SCANNER, REASSEMBLED AND TEST FIRED, UNIT IS  
 LIGHTING PROPERLY.  
 SET THE UNIT TO HIGH FIRE AND IT LOST THE FLAME AND LOCKED  
 OUT. THIS WAS DUE TO A HIGH FIRE SOLENOID TIMING ISSUE.  
 RESET THE TIMING AND TESTED LOW TO HIGH OPERATION. UNIT  
 TRANSITIONS SMOOTHLY WITHOUT LOCKOUT. COMBUSTION TESTED.  
 ALSO LINKED THE BOILER TEMP SETPOINT TO THE EXISITING RESET  
 SCHECULE, BACKED UP THE FRONT END AND ALL IS OPERATING  
 PROPERLY.

48091	3.50	HR	DDC TECH STRAIGHT TIME	104.00	364.00
	1.00	EA	TRUCK CHARGE	32.86	32.86

*W/S OK  
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Gross	Tax	Net Amount
396.86	.00	396.86



111 Zachary Road  
 Manchester, NH 03109  
 Ph (603) 626-6070 / Fax (603) 626-0352

Invoice No.	82478
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<b>B I L L T O</b>	NH VETERAN'S HOME 139 WINTER STREET TILTON NH 03276	<b>S I T E</b>	N.H. VETERAN'S HOME 139 WINTER STREET TILTON NH 03276
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Invoice Date	Invoice No.	Customer No.	Payment Terms	Contract No.
10/14/13	82478	NHVECO	NET 30 DAYS	

Ticket #	Qty	Unit Meas	Description	Unit Price	Extended Price
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W/O # - B31014011

10/10 AND 10/11 SERVICE  
 TRAC#48806  
 CUSTOMER PO FS2014-0124

THE CUSTOMER IS HAVING COMMUNICATION ISSUES.  
 FOUND SEVERAL CONTROLLERS IN THE BUILDING LOST POWER FOR  
 SEVERAL HOURS CAUSING THEIR MAC AND DEVICE INSTANCE TO GO TO  
 1. HAD TO LOCATE ALL CONTROLLERS AND REMOVE THEM FROM THEM  
 MSTP BUS AND DIRECTLY CONNECT TO THEM AND ASSIGN THE PROPER  
 MAC AND DEVICE INSTANCE. REBOOT THE CONTROLLER THEN PLACE  
 BACK ON THE MSTP BUS. THIS WILL HAPPEN IN TIER 2  
 CONTROLLERS, YOU WOULD NEED TO UPGRADE THE FIRMWARE IN EACH  
 CONTROLLER TO PREVENT THIS FROM HAPPENING IN THE FUTURE.

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48806	11.50	HR	DDC TECH STRAIGHT TIME	104.00	1,196.00
	1.00	EA	TRUCK CHARGE	32.86	32.86

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Gross	Tax	Net Amount
1,228.86	.00	1,228.86



111 Zachary Road  
 Manchester, NH 03109  
 Ph (603) 626-6070 / Fax (603) 626-0352

Invoice No.	82517
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B I L L T O	NH VETERAN'S HOME 139 WINTER STREET TILTON NH 03276	S I T E	N.H. VETERAN'S HOME 139 WINTER STREET TILTON NH 03276
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Invoice Date	Invoice No.	Customer No.	Payment Terms	Contract No.
10/16/13	82517	NHVEC0	NET 30 DAYS	

Ticket #	Qty	Unit Meas	Description	Unit Price	Extended Price
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W/O # - B31016007

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10-31-13*

10/15 SERVICE  
 TRAC#48865  
 CUSTOMER PO FS2014-0127  
 BOILER #2 WILL NOT RUN.  
 THE PUMP SEAL LEAK CAUSED A FAILURE OF THE HONEYWELL PRIMARY CONTROL. CHANGED THE UNIT WITH BOILER#1 AND IT IS UP AND RUNNING.  
 THE UNIT IS CALLED IN AT WEBB, THEY WILL MATCH THE REPLACEMENT AND CALL US BACK WHEN AVAILABLE.  
 ALSO CHECKED AHU-5 EXHAUST FAN NOT RUNNING, TRACED TO A DEFECTIVE RIB CONTROL RELAY, WILL ORDER FROM SHOP AND RETURN TO REPLACE.

48865	3.00	HR	MECHANICAL STRAIGHT TIME	89.00	267.00
	1.00	EA	TRUCK CHARGE	32.86	32.86

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Gross	Tax	Net Amount
299.86	.00	299.86



111 Zachary Road  
 Manchester, NH 03109  
 Ph (603) 626-6070 / Fax (603) 626-0352

Invoice No.	82606
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B I L L T O	NH VETERAN'S HOME 139 WINTER STREET TILTON NH 03276	S I T E	N.H. VETERAN'S HOME 139 WINTER STREET TILTON NH 03276
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Invoice Date	Invoice No.	Customer No.	Payment Terms	Contract No.
10/18/13	82606	NHVECO	NET 30 DAYS	

Ticket #	Qty	Unit Meas	Description	Unit Price	Extended Price
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W/O # - B31018008

10/17 SERVICE  
 CUSTOMER PO FS2014-0132  
 TRAC#48906  
 BOILER #2, RETURN TO INSTALL RIB RELAY AND PRIMARY CONTROL.  
 REMOVED AND REINSTALLED WORKING HONEYWELL PRIMARY ON BOILER #1.  
 INSTALLED NEW PRIMARY COTNROL, FLAME AMPLIFIER AND PURGE  
 TIMER CRD ON BOILER #2, CHECKED ALL BASE CONNECTIONS AND  
 TEST FIRED BOILER, UNIT WORKS PROPERLY.  
 REMOVED AND REPLACED RIB RELAY ON AHU-5 EXHAUST FAN, TESTED  
 OPERATION IN HAND AND AUTO, RELAY IS WORKING PROPERLY.

48906	4.00	HR	MECHANICAL STRAIGHT TIME	89.00	356.00
	1.00	EA	TRUCK CHARGE	32.86	32.86
	1.00	EA	Relay in a Box, 24/120Vac/d	32.42	32.42
	1.00	EA	HONEYWELL PRIMARY RM7840	2289.60	2,289.60
	1.00	EA	FLAME AMPLIFIER R7851	277.49	277.49
	1.00	EA	PURGE TIMER CARD ST7800	88.60	88.60

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 10-31-13

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Gross	Tax	Net Amount
3,076.97	.00	3,076.97



111 Zachary Road  
 Manchester, NH 03109  
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Invoice No.	82709
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B I L L T O	NH VETERAN'S HOME 139 WINTER STREET TILTON NH 03276	S I T E	N.H. VETERAN'S HOME 139 WINTER STREET TILTON NH 03276
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Invoice Date	Invoice No.	Customer No.	Payment Terms	Contract No.
10/24/13	82709	NHVECO	NET 30 DAYS	

Ticket #	Qty	Unit	Description	Unit Price	Extended Price
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W/O # - B31024010

10/21 SERVICE  
 TRAC#49121  
 CUSTOMER PO FS2014-0138  
 LOOKED AT ERV-EAST THAT WAS NOT WORKING. THE MNL-200 HAS A  
 PROBLEM WITH THE OUTPUTS. THE FRONT END IS CALLING THE FANS  
 ON BUT THE OUTPUT C1 IS OPEN. THE COOLING OUTPUT IS CLOSED  
 AND THE CONDENSER IS RUNNING WITHOUT FANS. REMOVED THE  
 COOLING ENABLE WIRE FROM C3 TO PREVENT DAMAGE TO THE  
 CONDENSER COMPRESSORS. WE WILL RETURN WITH THE FILES TO LOOK  
 AT THIS.

49121	3.50	HR	DDC TECH STRAIGHT TIME	104.00	364.00
	1.00	EA	TRUCK CHARGE	32.86	32.86

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 10-25-13*

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Gross	Tax	Net Amount
396.86	.00	396.86



111 Zachary Road  
 Manchester, NH 03109  
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Invoice No.	83412
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O	139 WINTER STREET	H	
L	TILTON NH 03276	I	
D		P	
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O		O	

Invoice Date	Customer Order No.	Order Date	Date Shipped	Ship Via	Payment Terms	Sales person	Our Order No.
11/25/13		11/22/13	11/22/13	UPS GROUND	NET 30 DAYS	HK	5018

Quantity			Item Number/Description	U/M	Unit Cost	Extension	Tax
Ordered	Shipped	Back Ordered					
			NON-STOCK				
3.00	3.00	0.00	23A CONTACTOR A-B100C23KJ10	EA	192.66	577.98	NO
			NON-STOCK				
3.00	3.00	0.00	E1PLUS 27A OVERLOAD RELAY	EA	111.26	333.78	NO
			SH				
0.00	0.00	0.00	SHIPPING & HANDLING	EA	.00	10.67	NO

THANK YOU, WE APPRECIATE YOUR BUSINESS

Taxable Amount	Non-Taxable Amount	Sales Tax	Amount Due This Invoice
.00	922.43	.00	922.43



111 Zachary Road  
 Manchester, NH 03109  
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Invoice No.	83827
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Invoice Date	Invoice No.	Customer No.	Payment Terms	Contract No.
12/16/13	83827	NHVECO	NET 30 DAYS	

Ticket #	Qty	Unit Meas	Description	Unit Price	Extended Price
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W/O # - B31216011

12-10 SERVICE CALL  
 INSTALL CUSTOMER SUPPLIED CONTACTORS FOR RTU'S.  
 INSTALLED OVERLOAD RELAYS FOR ERV NORTH AND EAST IN LEDU  
 (CUSTOMER SUPPLIED). ALSO FOUND MNL200 CONTROLLERS FOR EACH  
 UNIT HAD A BAD DO. ERV NORTH DO1 WAS BAD AND DO2 FOR ERV  
 EAST. MOVED WIRES TO SPARE DO'S AND REDOWNLOADED  
 CONTROLLERS. BOTH UNITS ARE NOW UP AND RUNNING PROPERLY.  
 ERV-1 NO HEAT. FOUND CIRCULATOR FOR HOT WATER COIL WAS  
 OVERRIDDEN OFF AT PRIORITY 1, RELINQUISHED VALVE AT PRIORITY  
 1 AND CHECKED OPERATION.

49824	5.00	HR	DDC TECH STRAIGHT TIME	107.00	535.00
	1.00	EA	TRUCK CHARGE	32.86	32.86

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Gross	Tax	Net Amount
567.86	.00	567.86