



30

STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF HUMAN SERVICES
DIVISION OF CLIENT SERVICES

Nicholas A. Toumpas
Commissioner

Carol E. Sideris
Director

129 PLEASANT STREET, CONCORD, NH 03301
603-271-9404 1-800-852-3345 Ext. 9404
Fax: 603-271-4232 TDD Access: 1-800-735-2964 www.dhhs.nh.gov

March 11, 2013

SOLE SOURCE

Her Excellency, Governor Margaret Wood Hassan
and the Honorable Council
State House
Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the State of New Hampshire, Department of Health and Human Services, Division of Client Services to amend an existing **sole source** contract (PO# 7000896) with Deloitte Consulting LLP, 2601 Market Place, 2nd Floor, Harrisburg, PA 17110 (Vendor # 174776), by increasing the price limitation by \$4,942,800.00 from \$28,367,824.33 to an amount not to exceed \$33,310,624.33, effective April 3, 2013 or the date of Governor and Executive Council, whichever is later. The purpose of this amendment is to provide integration with both the Federally Facilitated Exchange and the Federal Data Services Hub, as well as provide the necessary modifications to New HEIGHTS, ensuring compliance with the Affordable Care Act. Governor and Council approved the original contract on October 3, 2012, Agenda Item #36. Funds are available in the following account(s) in State Fiscal Year 2013 and are anticipated to be available in State Fiscal Years 2014 – 2017 upon the availability and continued appropriation of funds in the future operating budgets, with authority to adjust amounts within the price limitation and amend the related terms of the contract without further approval from Governor and Executive Council.

AMENDMENT = 90% FED 10% GEN

05-95-45-450010-6125 HEALTH AND SOCIAL SERVICES, DEPT. OF HEALTH AND HUMAN SVCS, HHS TRANSITIONAL ASSISTANCE, DIVISION OF FAMILY ASSISTANCE, DIRECTOR'S OFFICE

State Fiscal Year	Class/Object	Description	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2013	046-500464	Consultants	\$0.00	\$4,448,520.00	\$4,448,520.00
Sub Total			\$0.00	\$4,448,520.00	\$4,448,520.00

05-95-45-450010-0967 HEALTH AND SOCIAL SERVICES, DEPT. OF HEALTH AND HUMAN SVCS, HHS TRANSITIONAL ASSISTANCE, DIVISION OF FAMILY ASSISTANCE, 11-253:1-VII-G NEW HGHTS RENEW

State Fiscal Year	Class/Object	Description	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2013	034-500099	Major IT Systems	\$6,157,022.00	\$494,280.00	\$6,651,302.00

SFY 2014	034-500099	Major IT Systems	\$748,645.00	\$0.00	\$748,645.00
Sub Total			\$6,905,667.00	\$494,280.00	\$7,399,947.00

05-95-95-950010-0977 HEALTH AND SOCIAL SERVICES, DEPT. OF HEALTH AND HUMAN SVCS, HHS COMMISSIONER, OFFICE OF THE COMMISSIONER, 11-253:1:VII-Q ACCESS FRONT DOOR

State Fiscal Year	Class/Object	Description	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2014	034-500099	Major IT Systems	\$6,070,888.00	\$0.00	\$6,070,888.00
SFY 2015	034-500099	Major IT Systems	\$7,649,112.00	\$0.00	\$7,649,112.00
Sub Total			\$13,720,000.00	\$0.00	\$13,720,000.00

05-95-45-450010-TBD HEALTH AND SOCIAL SERVICES, DEPT. OF HEALTH AND HUMAN SVCS, HHS TRANSITIONAL ASSISTANCE, DIVISION OF FAMILY ASSISTANCE, TBD

State Fiscal Year	Class/Object	Description	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2015	034-500099	Major IT Systems	\$16,397.00	\$0.00	\$16,397.00
SFY 2016	034-500099	Major IT Systems	\$6,456,127.00	\$0.00	\$6,456,127.00
SFY 2017	034-500099	Major IT Systems	\$1,269,633.33	\$0.00	\$1,269,633.33
Sub Total			\$7,742,157.333	\$0.00	\$7,742,157.333
			3		3
		Total	\$28,367,824.33	\$4,942,800.00	\$33,310,624.33

EXPLANATION

This is an amendment to a sole source contract because it is in the best interest of the State of New Hampshire and the Department of Health and Human Services to contract with Deloitte Consulting LLP for these enhancements. Any vendor other than Deloitte would have a tremendous learning curve and the timelines do not support the lag time that would be required to bring a new team on board. The deliverables contained in this amendment are directly related to the work currently under development in the contract, therefore it is not possible to given the tight timelines and criticality of this functionality to consider another vendor.

At the time of the original contract submission, the scope of the Affordable Care Act work included an analysis of requirements to establish a Health Insurance Exchange interface with a State, Regional or Federal exchange. A determination has been made to integrate New HEIGHTS with the Federally Facilitated Exchange. This amendment is to provide functionality to complete the work of implementing the Health Insurance Exchange within the aggressive time limits required under the Affordable Care Act.

The areas that need to be addressed as part of the Health Insurance Exchange implementation include:

- InterSix web services are planned as part of the Federally Facilitated Exchange/Federal Data Sharing Hub integration for the October 2013 target date. The purpose of these services is to provide near real-time data verification with federal agencies to facilitate real-time eligibility determination. The Federal Data Sharing Hub centralizes verification data from multiple federal

agencies, and makes it accessible through web services. The web services can then be called by New HEIGHTS and NH EASY. New Hampshire will also provide services to the Federal Data Sharing Hub, specifically to confirm coverage in Medicaid/CHIP and to send application information to the Federal Data Sharing Hub for applicants who may be eligible for a Qualified Health Plan to facilitate the “no wrong door” concept.

- Significant Changes to New HEIGHTS, NH EASY and supporting work that are related to the Federally Facilitated Exchange/Federal Data Sharing Hub interfaces. The major areas where these changes need to be made are:
 - Federal Data Sharing Hub Management Services
 - Remote ID Proofing
 - Social Security Administration Composite
 - Verify Lawful Presence
 - Verify Annual Household Income
 - Account Transfer (Federally Facilitated Exchange to New Hampshire)
 - Account Transfer (New Hampshire to Federally Facilitated Exchange)
 - Check Existing Coverage
 - Medicaid Only Application
 - Notifications
 - Verifications and Related Changes
 - Redeterminations and Change Reporting
 - Reports
 - Configuration and Performance Management
 - Medicaid Processing Re-engineering
 - Post Implementation Support

Should Governor and Council determine to deny this request, the Department of Health and Human Services will not be able to become compliant with the implementing of the Health Insurance Exchange required under the Affordable Care Act in October 2013.

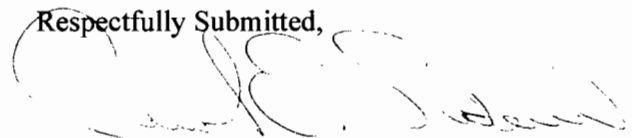
The State will be working with Deloitte Consulting daily ensuring that the deliverables outlined in this contract amendment are met. Additionally, the Centers for Medicare & Medicaid Services are also working closely with both the State and the vendor to ensure timely implementation.

Geographic area served: Statewide

Source of Funds: 90% Federal Funds and 10% State General Funds

In the event the Federal funds become no longer available, General Funds will not be requested to support this activity.

Respectfully Submitted,



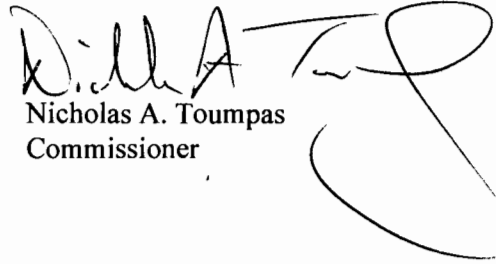
Carol E. Sideris
Division of Client Services

Her Excellency, Governor Margaret Wood Hassan
and the Honorable Council
March 11, 2013
Page 4



Peter Hastings
Interim Commissioner
Department of Information Technology

Approved by:



Nicholas A. Toumpas
Commissioner



STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY

27 Hazen Dr., Concord, NH 03301
Fax: 603-271-1516 TDD Access: 1-800-735-2964
www.nh.gov/doit

Peter C. Hastings
Acting Commissioner

March 15, 2013

Nicholas Toumpas, Commissioner
State of New Hampshire
Department of Health and Human Services
129 Pleasant Street
Concord, NH 03301-3857

Dear Commissioner Toumpas:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to enter into a contract amendment with Deloitte Consulting LLP, of Pittsburgh, PA as described below and referenced as DoIT No. 2013-063A.

This is a request to amend the contract to ensure compliance with the Affordable Care Act (ACA), the modernization of the New HEIGHTS infrastructure, and to provide functionality to support DHHS' strategic vision for improved service delivery. Deloitte has performed an analysis of requirements to establish a Health Insurance Exchange (HIX) interface with a State, Regional, or Federal exchange. The Department has now determined that it will pursue a strategy to integrate with the Federally Facilitated Exchange (FFE). This amendment is to provide functionality to complete the work of implementing the HIX within the aggressive time limits required under the ACA. The amendment increases the contract funding by \$4,942,800.00, from \$28,367,824.33 to an amount not to exceed \$33,310,624.33 and shall be effective upon Governor and Council approval.

A copy of this letter should accompany the Department of Health and Human Services' submission to the Governor and Executive Council for approval.

Sincerely,

A handwritten signature in black ink that reads "Peter C. Hastings".

Peter C. Hastings

PCH/ltn
Contract #2013-063A
cc: Mary Calise, DHHS
Leslie Mason, DoIT

STATE OF NEW HAMPSHIRE
Department of Health and Human Services
New HEIGHTS
Service Modernization and Incremental Renewal
Amendment 1

This 1st Amendment to the Deloitte Consulting LLP Contract (hereinafter referred to as Amendment 1) dated this 6th day of March 2013, is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or the "Department" or "DHHS") and Deloitte Consulting, Limited Liability Partnership (hereinafter "Deloitte" and/or "the Contractor") with a place of business at 1000 One PPG Place, Pittsburgh, Pennsylvania 15222-5414.

WHEREAS, pursuant to an Agreement (the Contract) approved by Governor and Executive Council, on October 3, 2012, Item #36, P.O. Number 7000896, the Contractor agrees to supply certain services upon the terms and conditions specified in the Contract and in consideration of certain sums as specified therein; and

WHEREAS, pursuant to section 17 of the General Terms, Form P-37 (1/09) the Contract may be modified or amended only by a written instrument executed by the parties thereto, and only after approved of such modification by the Governor and Executive Council; and

WHEREAS, the Contractor and the Department have agreed to amend the Contract in certain respects; and

WHEREAS, this Agreement may be extended by mutual agreement of the Parties for up to three (3) additional years subject to formal approval by the Governor and Executive Council of the State of New Hampshire and

WHEREAS the Department wishes to extend the New HEIGHTS contract to support a Federally Facilitated Exchange (FFE) under the Affordable Care Act (ACA) including system interfaces between the Federal Data Services Hub (FDSH) and New HEIGHTS as well as supporting changes to the New HEIGHTS and NH EASY systems, the Department and the Contractor hereby agree to amend the Scope of Work and the terms and conditions of the Contract;

NOW THEREFORE, in consideration of the foregoing, and the covenants and conditions contained in the Contract and set forth herein, the parties agree as follows:

1. Except as provided herein, all provisions of the Agreement shall remain in full force and effect. This modification shall take effect on March 6, 2013, or upon the approval of the Governor and Executive Council, whichever is later.
2. **General Provisions, Form P-37 (1/09)** is hereby amended as follows:
 - 2.1. Block 1.8, Price Limitation, increase by an amount not to exceed \$4,942,800.00 from \$28,367,824.33 to \$33,310,624.33.
 - 2.2. Block 1.15 Contracting Offer for State Agency is amended by replacing "Terry R. Smith, Director" with "Carol E. Sideris, Director Division of Client Services".
 - 2.3. Block 3, "Effective Date: Completion of Services" is amended by adding the following sentences to 3.1:

“The effective date of the original contract is October 4, 2012. This Amendment, Amendment 1, is effective on the date of Governor and Executive Council approval or March 6, 2013, whichever is later.

3. **Exhibit A Contract Scope of Work** is hereby amended as follows:

- 3.1. The provisions of Contract Exhibit A: *Scope of Work*, Paragraph 1.1. *Purpose* is hereby stricken and replaced with the following:

This document defines the specific services Deloitte Consulting LLP (Contractor) will provide to the State. In general, these services include enhancement of the New HEIGHTS system in support of the scope of work defined in Attachment B – New HEIGHTS Statement of Work and the associated Attachment B – Addendum 1, FFE Scope of Services. Attachment B includes projects to support CMS’s standards and conditions for enhanced Medicaid funding, modernization of the New HEIGHTS technology architecture, enhancements to support the DHHS Access Front Door (AFD) service modernization initiative and integration with the Federally Facilitated Exchange (FFE) and the Federal Data Services Hub (FDSH) as well as supporting changes to the New HEIGHTS and NH EASY systems.

- 3.2. The provisions of Contract Exhibit A: *Scope of Work*, Paragraph 1.4 *Definitions* are amended by Inserting the following thereafter:

- | | |
|---|---|
| 1.4.11 Federally Facilitated Exchange (FFS) | Health care exchange operated federally which requires integration with State Department of Health and Human Services New HEIGHTS eligibility system. |
| 1.4.12 Federal Data Services Hub (FDSH) | Federally maintained data integration hub through which States exchange data in support of Medicaid operations and FFE integration |

- 3.3. The provisions of Contract Exhibit A: *Scope of Work*, Paragraph 1.5.1 are amended by Inserting the following thereafter:

- Amendment 1
- Attachment A “*Service Modernization, Incremental Renewal and FFE Staff Loading Amendment 1*”
- Attachment B “*New HEIGHTS Scope of Services*” and “*Attachment B – Addendum 1, FFE Scope of Services*”
- Attachment B-1 “*New HEIGHTS Service Modernization, Incremental Renewal and FFE Milestones Amendment 1*”
- And any and all other attachments and/or appendices and/or tables.

- 3.4. The provisions of Contract Exhibit A: *Scope of Work*, Paragraph 3.1 (a) is hereby stricken and replaced with the following:

A baseline complement of Contractor staff will be provided, according to Attachment A - Service Modernization, Incremental Renewal and FFE Staff Loading Amendment 1, to perform work under the Services, Requirements, and Staffing as defined in Attachment B-New HEIGHTS and FFE Scope of Services (the "Work") Work shall be scheduled full time for all resources on the project as defined in Attachment A. Full time is defined as forty hours per week. The total hours provided by the contractor shall meet the full time equivalents (FTE) defined in Attachment A with an average equal to 173.33 hours per month per FTE.

3.5. The provisions of Contract Exhibit A: *Scope of Work*, Paragraph 3.2 (e) is hereby stricken and replaced with the following:

Facilities and desktop computing hardware and software for up to 40 Contractor staffed housed at the 7 Eagle Square site or an equivalent location.

3.6. The Contract Exhibit A: *Scope of Work* Paragraphs 4. PROJECT MANAGEMENT AND RESPONSIBILITIES, 5. COMMUNICATION AND REPORTING, 6. TESTING, 7. SYSTEM DOCUMENTATION are amended to strike references to Attachment B - New HEIGHTS Scope of Services and replace them with references to Attachment B New HEIGHTS Scope of Services and Attachment B – Addendum 1, FFE Scope of Services.

4. **Exhibit B Payment Terms** is hereby amended as follows:

4.1. Amend Exhibit B Section 1, Price, by striking

- a) The total price for all services and facilities provided under this Agreement shall not exceed \$28,367,824.00.

And inserting in its place:

- a) The total price for all services and facilities provided under this Agreement shall not exceed \$33,310,624.33, as stated in the General Terms and Conditions, Form P-37, Section 1.8.

4.2. Amend Exhibit B Section 2, Terms of Payment by striking:

- a) This Agreement is funded with funds from the New Hampshire General Fund in the amount of \$6,593,967.00 and with federal funds made available under the following Catalog of Federal Domestic Assistance:
 - CFDA #10.561, Federal Agency Department of Agriculture, Food and Nutrition Services, Program Title Food Stamp State Administration in the amount of \$1,522,048.00.
 - CFDA #93.778, Federal Agency Department of Health and Human Services, Centers for Medicare and Medicaid Services, Program Title XIX (Medicaid) in the amount of \$20,237,955.00.
 - CDFA #93.658 and #93.659, Federal Agency Department of Health and Human Services, Administration for Children and Families, Program Title IV-E Foster Care/Adoption Assistance in the amount of \$13,854.00.

And inserting in its place:

- a) This Agreement is funded with funds from the New Hampshire General Fund in the amount of \$7,088,247.33 and with federal funds made available under the following Catalog of Federal Domestic Assistance:
 - CFDA #10.561, Federal Agency Department of Agriculture, Food and Nutrition Services, Program Title Food Stamp State Administration in the amount of \$1,522,048.00.
 - CFDA #93.778, Federal Agency Department of Health and Human Services, Centers for Medicare and Medicaid Services, Program Title XIX (Medicaid) in the amount of \$24,686,475.00.
 - CDFA #93.658 and #93.659, Federal Agency Department of Health and Human Services, Administration for Children and Families, Program Title IV-E Foster Care/Adoption Assistance in the amount of \$13,854.00.



4.3. Amend Exhibit B Section 2, Terms of Payment by striking:

b) The State will make payment to the Contractor as defined in the Milestone Payment Schedule included as Attachment B-1. The schedule of payments and milestone definitions pursuant to Attachment B-1 may be modified in writing with the mutual agreement of both the State and the contractor, provided the modifications do not result in total state fiscal year amounts that exceed the total state fiscal year amounts of Attachment B-1.

And inserting in its place:

b) The State will make payment to the Contractor as defined in the Milestone Payment Schedule included as Attachment B-1 New HEIGHTS Service Modernization, Incremental Renewal and FFE Milestones Amendment 1. The schedule of payments and milestone definitions pursuant to Attachment B-1 may be modified in writing with the mutual agreement of both the State and the contractor, provided the modifications do not result in total state fiscal year amounts that exceed the total state fiscal year amounts of Attachment B-1.

4.4. Amend Exhibit B Section 2, Terms of Payment by striking:

- a) A portion of the funding totaling \$22,500,000 towards this contract is budgeted and available in the following accounts for the current biennium:
05-95-45-450030-0967: \$7,500,000
05-95-95-950030-0977: \$15,000,000

A combination of Capital and Operating funding requests is being submitted for the full funding of this contract as part of the budget process for SFY 2014/2015.

And inserting in its place:

- a) A portion of the funding totaling \$27,000,000 towards this contract is budgeted and available in the following accounts for the current biennium:
05-95-45-450030-0967: \$7,500,000
05-95-95-950030-0977: \$15,000,000
05-95-45-450010-6125: \$4,500,000

A combination of Capital and Operating funding requests is being submitted for the full funding of this contract as part of the budget process for SFY 2014/2015.

4.5. Amend Exhibit B Section 2, Terms of Payment by striking:

- a) The Parties further agree that the invoices will contain the payment number and the services as indicated in Attachment B-1: Service Modernization and Incremental Renewal Milestones and the Contractor has no obligation to provide details in the invoice for state and federal cost allocations.

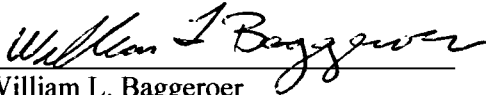
And inserting in its place:

- a) The Parties further agree that the invoices will contain the payment number and the services as indicated in Attachment B-1: Service Modernization, Incremental Renewal and FFE Milestones Amendment 1 and the Contractor has no obligation to provide details in the invoice for state and federal cost allocations.

IN WITNESS WHEREOF, the parties have set their hands as of the dates written below.

State of New Hampshire
Office of Information Systems


Date 03/12/13



William L. Baggeroer
Director

State of New Hampshire
Division of Client Services

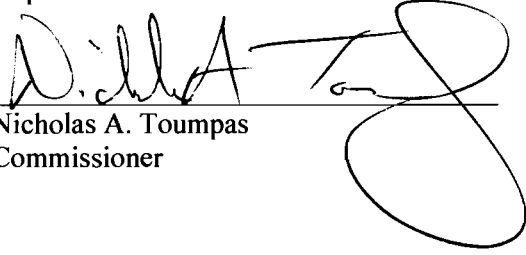
Date 3/12/13



Carol E. Sideris
Director

State of New Hampshire
Department of Health and Human Services

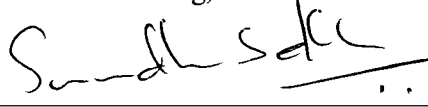
Date 3/22/13

Approved by: 

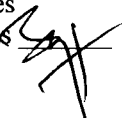
Nicholas A. Toumpas
Commissioner

Deloitte Consulting, LLP

Date 3/6/13



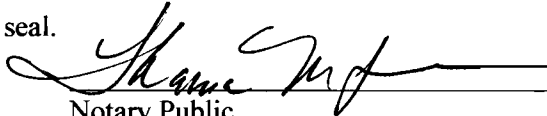
Sundhar Sekhar, Principal
Deloitte Consulting LLP

Initial all pages
Vendor Initials 

STATE OF
COUNTY

On this the 12th day of March 2013, before me, Theresa M. Jones
the undersigned officer, personally appeared William S. Baggs, known to me (or satisfactorily
proven) to be the person whose name subscribed to the within instrument, and acknowledged that he/she executed
the same for purposes therein contained.

In witness thereof I hereto set my hand and official seal.



Notary Public

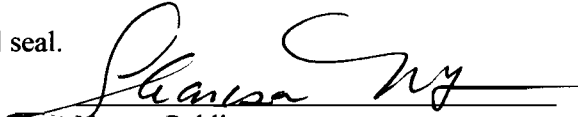
My Commission Expires _____

Theresa M. Jones, Notary Public
My Commission Expires September 19, 2017

STATE OF
COUNTY

On this the 12th day of March 2013, before me, Theresa M. Jones
the undersigned officer, personally appeared Carl E. Sidant, known to me (or satisfactorily
proven) to be the person whose name subscribed to the within instrument, and acknowledged that he/she executed
the same for purposes therein contained.

In witness thereof I hereto set my hand and official seal.



Notary Public

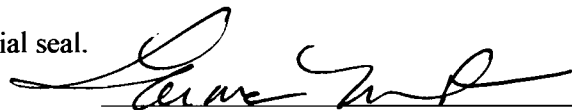
My Commission Expires _____

Theresa M. Jones, Notary Public
My Commission Expires September 19, 2017

STATE OF
COUNTY

On this the 22 day of March 2013, before me, Theresa M. Jones
the undersigned officer, personally appeared Nicholas A. Tompkins, known to me (or satisfactorily
proven) to be the person whose name subscribed to the within instrument, and acknowledged that he/she executed
the same for purposes therein contained.

In witness thereof I hereto set my hand and official seal.



Notary Public

My Commission Expires _____

Theresa M. Jones, Notary Public
My Commission Expires September 19, 2017

Initial all pages
Vendor Initials WBS

STATE OF Michigan

COUNTY OF Ingham

On this the 10th day of March 2013, before me, Jill M. Lapham the undersigned officer, personally appeared Sundhar Sekhar who acknowledged himself/herself to be a Principal of Deloitte Consulting LLP, a Delaware registered limited liability partnership, and that he/she, as such being authorized to do so, executed the foregoing instrument for the purposes therein contained, by signing the name of the corporation by himself/herself as Principal. x Sundhar Sekhar

IN WITNESS WHEREOF, I hereunto set my hand and official seal.



Jill M. Lapham
Notary Public/Justice of the Peace
My commission expires: 10-17-2013

The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

By: Jeanne P. Herick
Jeanne P. Herick, Attorney
Date: 18 Mar. 2013

I hereby certify that the foregoing contract was approved by the Governor and Executive Council of the State of New Hampshire at the Meeting on: _____ (date of meeting)

Office of the Secretary of State

By: _____
Title: _____
Date: _____

Initial all pages
Vendor Initials [Signature]

CERTIFICATE

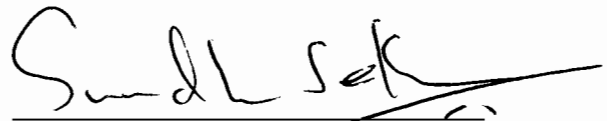
I, David Parent, Principal of Deloitte Consulting LLP, do hereby certify that:

1. I am a Principal of Deloitte Consulting LLP, a Delaware limited partnership (“Deloitte Consulting”);
2. I maintain and have custody of a copy of the Memorandum of Agreement of Deloitte Consulting and a list of the Principals of Deloitte Consulting assigned to the Camp Hill, Pennsylvania Office;
3. I am duly authorized to issue certificates with respect to Deloitte Consulting and such Principals;
4. I have attached hereto as Certificate Exhibit A, a certificate of authority setting forth the authority of a Principal of Deloitte Consulting to enter into and sign agreements in the name of and on behalf of Deloitte Consulting;
5. Sundhar Sekhar, is on the date hereof, and since 2003 has been, a Principal of Deloitte Consulting as referred to in Certificate Exhibit A attached hereto;
6. As a Principal of Deloitte Consulting, he is fully authorized on behalf of and in the name of Deloitte Consulting to enter into and take any and all actions to execute, acknowledge, and deliver the contract with the State of New Hampshire, acting through the Office of the Governor, providing for the performance by Deloitte Consulting of certain management consulting services, and any and all documents, agreements, and other instruments (and any and all amendments, revisions, and modifications thereto) as he may deem necessary, desirable, or appropriate to accomplish the same;
7. The signatures of Sundhar Sekhar, as Principal of Deloitte Consulting, affixed to any instruments or documents described in or contemplated by the preceding paragraph shall be exclusive evidence of the authority of said Principal to bind Deloitte Consulting thereby;
8. The certificate of authority of Deloitte Consulting attached as Exhibit A has not been revoked, annulled, or amended in any manner whatsoever and remains in full force and effect as of the date thereof;

9. The following persons, whose signatures appear below, have been duly appointed or assigned to and now occupy the positions indicated below in Deloitte Consulting:




David Parent, Principal
Deloitte Consulting LLP
Detroit Office



Sundhar Sekhar, Principal
Deloitte Consulting LLP
Camp Hill Office

10. IN WITNESS WHEREOF, I have hereunto set my hand as Principal of the Partnership this 6th day of March, 2013.



David Parent

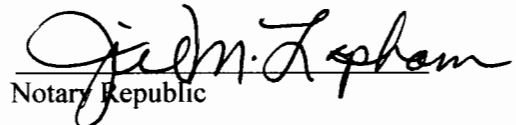
MICHIGAN

COUNTY OF INGHAM

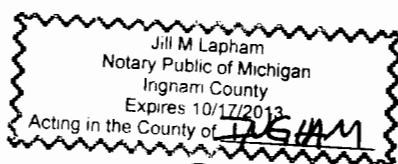
On this 6th day of March, 2013, before me, Jill M. Lapham, the undersigned officer, personally appeared David Parent who acknowledged himself to be a Principal of Deloitte Consulting LLP, a Delaware limited partnership, and that he, as such Principal, being authorized to do so, executed the foregoing instrument for the purposes therein contained, by signing his name thereto as Principal.

IN WITNESS WHEREOF, I hereunto set my hand and official seal.

My Commission Expires: 10-17-2013



Notary Republic



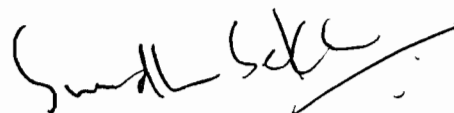
3-6-2013

CERTIFICATE EXHIBIT A

I, SUNDHAR SEKHAR, DO HEREBY CERTIFY THAT:

1. I am a Principal of Deloitte Consulting LLP; a Delaware limited partnership ("Deloitte Consulting").
2. I have custody of a copy of the Memorandum of Agreement of Deloitte Consulting and a list of Principals of Deloitte Consulting assigned to its Camp Hill, Pennsylvania office.
3. Principals of Deloitte Consulting are fully authorized by the Memorandum of Agreement of Deloitte Consulting to enter into and to take any and all actions on behalf of and in the name of Deloitte Consulting to execute, acknowledge, and deliver contracts providing for the performance by Deloitte Consulting of management consulting services, and any and all documents, agreements, and other instruments (and any and all amendments, revisions, and modifications thereto) as may be necessary, desirable, or appropriate to accomplish the same.
4. Deloitte Consulting LLP has no company seal.
5. I am duly authorized to issue this Certificate.

IN WITNESS WHEREOF, I have hereunto set my hand as a Principal of Deloitte Consulting LLP this 6th day of March, 2013.



Sundhar Sekhar

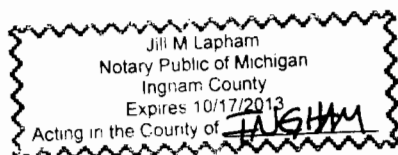
MICHIGAN

COUNTY OF INGHAM

On this 6th day of March, 2013, before me, Jill M. Lapham the undersigned officer, personally appeared Sundhar Sekhar who acknowledged himself to be a Principal of Deloitte Consulting LLP, a Delaware limited partnership, and that he, as such Principal, being authorized to do so, executed the foregoing instrument for the purposes therein contained, by signing his name thereto as Principal.

IN WITNESS WHEREOF, I hereunto set my hand and official seal.

My Commission Expires: 10-17-2013 
Notary Republic



3-6-2013

Attachment A

Service Modernization, Incremental Renewal and FFE Staff Loading Amendment 1

Year 1	1	2	3	4	5	6	7	8	9	10	11	12	Totals
FTEs Per Month	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Totals
RPC Analysts	0.00	0.00	0.00	4.00	6.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	66.00
Batch Analysts	0.00	0.00	0.00	4.00	4.00	8.00	8.00	12.00	12.00	14.00	14.00	14.00	90.00
AFD & 90/10 Analysts	0.00	0.00	0.00	4.00	4.00	8.00	8.00	12.00	12.00	14.00	14.00	14.00	90.00
Infrastructure Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
FFE and FDSH Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	20.00	22.00	24.00	66.00
Total FTE	0.00	0.00	0.00	12.00	14.00	24.00	24.00	32.00	32.00	56.00	58.00	60.00	312.00

Year 2	13	14	15	16	17	18	19	20	21	22	23	24	Totals
FTEs Per Month	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Totals
RPC Analysts	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	96.00
Batch Analysts	18.00	18.00	18.00	18.00	18.00	18.00	18.00	18.00	18.00	18.00	18.00	18.00	216.00
AFD & 90/10 Analysts	16.00	16.00	16.00	16.00	16.00	16.00	16.00	16.00	16.00	16.00	16.00	16.00	192.00
Infrastructure Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
FFE and FDSH Analysts	26.00	26.00	23.00	21.00	21.00	21.00	19.00	18.00	14.00	0.00	0.00	0.00	189.00
Total FTE	68.00	68.00	65.00	63.00	63.00	63.00	61.00	60.00	56.00	42.00	42.00	42.00	693.00

Year 3	25	26	27	28	29	30	31	32	33	34	35	36	Totals
FTEs Per Month	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Totals
RPC Analysts	8.00	8.00	8.00	8.00	8.00	8.00	6.00	6.00	5.06	4.00	3.00	3.00	75.06
Batch Analysts	20.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00	18.00	18.00	18.00	234.00
AFD & 90/10 Analysts	14.00	14.00	14.00	14.00	14.00	14.00	14.00	14.00	14.00	9.88	9.88	9.88	155.64
Infrastructure Analysts	0.00	0.00	0.00	0.00	0.00	0.00	2.00	2.00	2.00	3.00	3.00	3.00	15.00
FFE and FDSH Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total FTE	42.00	42.00	42.00	42.00	42.00	42.00	42.00	42.00	41.06	34.88	33.88	33.88	479.70

Attachment A

Year 4	37	38	39	40	41	42	43	44	45	46	47	48	Totals
FTEs Per Month	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Totals
RPC Analysts	1.85	1.85	1.85	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	5.55
Batch Analysts	21.00	21.00	21.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00	243.00
AFD & 90/10 Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Infrastructure Analysts	9.00	9.00	9.00	8.74	8.74	8.74	5.00	5.00	5.00	0.00	0.00	0.00	68.22
FEE and FDSH Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total FTE	31.85	31.85	31.85	28.74	28.74	28.74	25.00	25.00	25.00	20.00	20.00	20.00	316.77

Year 5	49	50	51	52	53	54	55	56	57	58	59	60	Totals
FTEs Per Month	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Totals
RPC Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Batch Analysts	19.09	19.09	19.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	57.27
AFD & 90/10 Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Infrastructure Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
FEE and FDSH Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total FTE	19.09	19.09	19.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	57.27

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New Hampshire

Department of Health and Human Services

Service Modernization and Incremental Renewal

Attachment B – Addendum for Amendment 1

FFE Scope of Services

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Change Log

Date	Title	Description
February 2, 2012	Amendment 1 - FFE and FDSH scope expansion	The statement of work was updated for Amendment 1 to include New HEIGHTS integration with the Federally Facilitated Exchange (FFE) and the Federal Data Services Hub (FDSH) and associated work within New HEIGHTS and NH EASY.

1 PURPOSE

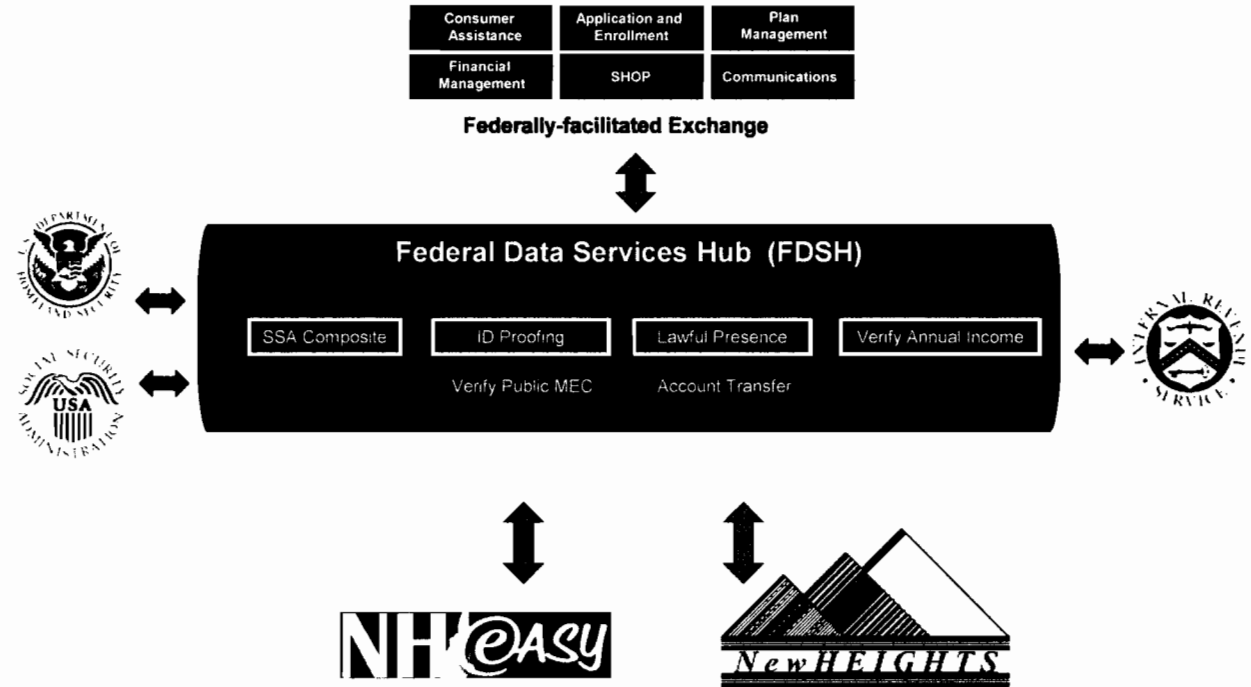
This Amendment augments the scope to include integration with the Federally Facilitated Exchange (FFE) and the Federal Data Services Hub (FDSH):

- Interface Integration – Work required to develop and implement web services required for New HEIGHTS and NH EASY to interface with Federal Data Services Hub (FDSH) and coordinate with the FFE.
- Upstream & Downstream Supporting Changes – Changes required for New HEIGHTS (the integrated eligibility system) and NH EASY (the citizen self-service portal) to support State functions required for using the FFE implementation model.

2 FUNCTIONAL REQUIREMENTS

2.1 FFE AND FDSH INTEGRATION

The overview shown in Figure 1 provides a high-level depiction of the interactions that will be enabled between New HEIGHTS/NH EASY and the FDSH and FFE as a result of the FFE/FDSH integration effort.



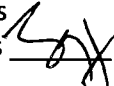
Conceptual Framework for FFE-FDSH-NH EASY/New HEIGHTS Interactions
Interfaces overview for New HEIGHTS interactions with the FFE and FDSH.

Six web services are planned as part of the FFE/FDSH integration for the October 2013 target date. The purpose of these services is to provide near real-time data verification with federal agencies to facilitate real-time eligibility determination. The FDSH centralizes verification data from multiple federal agencies, and makes it accessible through web services. The web services can then be called by New HEIGHTS and NH EASY. New Hampshire will also provide services to the FDSH, specifically to confirm coverage in Medicaid/CHIP and to send application information to the FDSH for applicants who may be eligible for a Qualified Health Plan to facilitate the “no wrong door” concept. The web services with red borders include transactions which will be requested by the FEE and responded to by New HEIGHTS. The Account Transfer transactions will both be sent and received by New HEIGHTS.

2.1.1 INTERFACES

The following table summarizes the web services included within the Statement of work.

Hub ID	Business Service Name	Description
H1	Remote ID Proofing	This service validates the authenticity of individuals who register with the intent to enroll in a health plan. This will be used for individuals signing up for an account in NH EASY.
H3	SSA Composite	This service retrieves Social Security Number, Death Information, Citizenship Status, Incarceration Data, Title II income and Quarters of Coverage from SSA for use in evaluating an individual's eligibility. This will be used to validate application data in New HEIGHTS and NH EASY.
H4	Verify Lawful Presence (VLP)	This service retrieves immigration status from DHS when citizenship cannot be verified through the SSA. This is the first query in a 3-step process. New Hampshire will utilize only Step 1 of the VLP service within this scope of work.
H7	VLP Close Case	DSH Case is automatically opened during initial VLP call and can be closed at any time by the requestor. This is a required companion interface to VLP step1.
H9B	Verify Annual Household Income and Family Size (batch)	This service obtains data regarding household annual income and family size from IRS. This will be used to provide the electronic source data for income information.
H9T	Verify Annual Household Income and Family Size (transactional)	This service obtains data regarding household annual income and family size from IRS. This will be used to provide the electronic source data for income information.
H31T	Verify Non-Employer-Sponsored-Insurance (ESI)	This service verifies coverage under Medicaid or CHIP for applicants to the FFE. Participants are not eligible for subsidized coverage under a QHP if there is current MEC. This interface is required of the state for consumption by the FFE.

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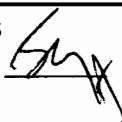
	Minimum Essential Coverage (MEC) (transactional)	Note: This service is also referred to as the “check existing coverage” interface.
H31B	Verify Non-Employer-Sponsored-Insurance (ESI) Minimum Essential Coverage (MEC) (batch)	FDSH will send a quarterly request to the TDS to verify the continued MEC eligibility for Medicaid, CHIP, and BHP. The Exchange will initiate the request and send the information collected to the Requestor. This will be completed as an asynchronous transaction in a batch process.
H15	Account Transfer: FFE to Medicaid/CHIP	This service transfers the individual’s application and all relevant verification data obtained by the Exchange to the Medicaid or CHIP agency.
H16	Account Transfer: Medicaid/CHIP to FFE Response	This service provides a confirmation of a successful transfer from the Medicaid or CHIP agency to the FFE.
H17	Account Transfer: Medicaid/CHIP to FFE	This service transfers the individual’s application and all relevant verification data obtained by the Medicaid or CHIP agency to the Exchange.
H18	Account Transfer: FFE to Medicaid/CHIP Response	This service provides a confirmation of successful transfer from the FFE to the Medicaid or CHIP agency.
N/A	FDHS Management Services	This includes the web services protocol configuration and testing with the FDHS. This infrastructure will be used to manage all of the interfaces included in the scope of this initiative. Note: Security requirements for FDHS infrastructure are currently being assessed and are not included in this scope of work.

2.1.2 UPSTREAM/DOWNSTREAM SUPPORTING CHANGES

There are significant changes to New HEIGHTS, NH EASY and supporting work that are related to integration with the FFE/FDSH interfaces. The requirements related to these impacts and included in this APD are outlined below.

Milestone Group	Requirement
Benefits Management	
- Eligibility Preservation Options	<ul style="list-style-type: none"> • Implement State plan option to protect eligibility for one year after birth even if other members of household are eligible • Implement option to protect children for one year of eligibility
- Choice of Category	<ul style="list-style-type: none"> • Allow applicants to elect MAGI-only or non-MAGI determination
Data Collection	
- Import Rules for FDSH data	<ul style="list-style-type: none"> • Transfer applicant/account information from FFE or EASY into New HEIGHTS
FDSH Clearance	<ul style="list-style-type: none"> • Automate clearance and enrollment
Account Transfer Enrollments Downstream Interfaces	<ul style="list-style-type: none"> • Automatically enroll applicants in MMIS and BRIDGES based on account transfers
FDSH/MAGI Data Display & Maintenance	<ul style="list-style-type: none"> • Support new data collection fields included in the FDSH interfaces for interface input case worker input/maintenance through New HEIGHTS
Medicaid Only Application (Driver Flow)	<ul style="list-style-type: none"> • Provide a streamlined Medicaid/CHIP-only application • Screen for potential MAGI eligibility through NH EASY
Notifications	<ul style="list-style-type: none"> • Provide clients with timely notification regarding eligibility and FFE transfers
Verification and Related Changes	<ul style="list-style-type: none"> • FDSH & Self Attestation Verifications • Verify client data using FDSH data (either prospective or retrospective)
Redeterminations and Change Reporting	<ul style="list-style-type: none"> • Use electronic verification sources (where available) to complete eligibility redeterminations systematically, without requiring customer action

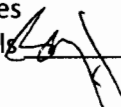
Milestone Group	Requirement
Reports	<ul style="list-style-type: none"> Update Medicaid reporting processes based on FFE transfers and MAGI-based eligibility determination
Configuration and Performance Management	<ul style="list-style-type: none"> Allocation of an FTE to manage the environment configuration and change control throughout the duration of the project as performance testing for system run-time and resource requirements.
Medicaid Process Re-engineering	<ul style="list-style-type: none"> Provide technical assistance to DHHS related to the intersection of systems, DHHS operations and Managed Care integration. Activities will include assisting DHHS with system and operational readiness planning and change management.
Facilities and Infrastructure	<ul style="list-style-type: none"> Office furniture, building modification, phone services to support expanded staff assuming provision of the Sun Room space and/or the Central Scan Unit (CSU) facilities as necessary to accommodate peak staff
Post Implementation Support	<ul style="list-style-type: none"> Post implementation support will include allocation of resources defined in Attachment A to manage the staged implementation of the scope of work, defect correction, solution refinement and completion of work deferred to after the initial go live period.



2.1.3 RESOURCE ALLOCATION

The scope of work includes FFE/FDSH initiatives to support integration and modifications for New HEIGHTS. DHHS will work with the contractor to manage the functional requirements as described in this section within the estimates provided in the table below and to prioritize New HEIGHTS Maintenance Contractor resources to complete work that exceeds the defined Resources Constraints (defined by the hours in the table below and the staff load in Attachment A).

Milestone	Hours	FTEs
FDHS Management Services	2,440	14.08
Remote ID Proofing	1,356	7.82
SSA Composite	2,604	15.02
Verify Lawful Presence	3,470	20.02
Verify Annual Household Income	1,734	10.00
Account Transfer (FFE to NH)	5,856	33.79
Account Transfer (NH to FFE)	5,856	33.79
Check Existing Coverage	812	4.68
Configuration & Performance Management	3,256	18.78
Benefits Management	2,170	12.52
Data Collection Changes	1,626	9.38
Medicaid Only Application & Notification	2,170	12.52
Verifications and Related Changes	2,440	14.08
Redetermination Changes	2,440	14.08
Reporting Enhancements	1,626	9.38
Post Implementation Support	4,344	25.06
Medicaid Business Process Reengineering	N/A	N/A
Hardware and Software	N/A	N/A
Facilities and Infrastructure	N/A	N/A

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New HEIGHTS Service Modernization, Incremental Renewal and FFE Milestones Amendment 1


Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	1	AFD/Medicaid Modernization	Medicaid Eligibility Updates (Separate Cash Logic)	Requirements	10/21/12	\$31,625.00	\$31,625.00	\$31,625.00
Base Contract	2	Business & Persistence (Real-Time)	Project Management (Business/Persistence - Real-Time)	Project Start-Up & CMS Initial Gateway Support	10/21/12	\$63,964.26	\$95,589.26	\$95,589.26
Base Contract	3	Business & Persistence (Real-Time)	Project Management (Business/Persistence - Real-Time)	Status Report (Business/Persistence Project - Real-Time)	10/21/12	\$63,964.26	\$159,553.52	\$159,553.52
Base Contract	4	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	10/21/12	\$79,951.01	\$239,504.53	\$239,504.53
Base Contract	5	AFD/Medicaid Modernization	NH EASY - Provider & Guardian Accounts	Requirements	10/21/12	\$21,505.00	\$261,009.53	\$261,009.53
Base Contract	6	AFD/Medicaid Modernization	Online Provider Notices (LTC/HCBC, etc.)	Requirements	10/21/12	\$10,350.00	\$271,359.53	\$271,359.53
Base Contract	7	AFD/Medicaid Modernization	Medicaid Eligibility Updates (Separate Cash Logic)	Design	10/31/12	\$79,062.50	\$350,422.03	\$350,422.03
Base Contract	8	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 1	SFU Common - Requirements Definition	10/31/12	\$117,300.00	\$467,722.03	\$467,722.03
Base Contract	9	Business & Persistence (Real-Time)	RPC - Common Functions	Common Components Release 1 - Construction & Unit Test	10/31/12	\$110,539.67	\$578,261.70	\$578,261.70
Base Contract	10	Business & Persistence (Real-Time)	RPC - Conversion Execution	MyBatis Mapping Generation	10/31/12	\$118,416.50	\$696,678.20	\$696,678.20

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Attachment B-1


Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	11	Business & Persistence (Real-Time)	Batch Framework	Batch Framework - As Is Analysis	11/05/12	\$145,750.00	\$842,428.20	\$842,428.20
Base Contract	12	Business & Persistence (Batch)	Standard Filing	SFU Framework - Design	11/09/12	\$138,040.08	\$980,468.28	\$980,468.28
Base Contract	13	AFD/Medicaid Modernization	NH EASY - Provider & Guardian Accounts	Design	11/10/12	\$53,762.50	\$1,034,230.78	\$1,034,230.78
Base Contract	14	AFD/Medicaid Modernization	Online Provider Notices (LTC/HCBC, etc.)	Design	11/10/12	\$25,875.00	\$1,060,105.78	\$1,060,105.78
Base Contract	15	Business & Persistence (Real-Time)	Application Entry - Group 1	Construction & Unit Test	11/12/12	\$33,606.25	\$1,093,712.03	\$1,093,712.03
Base Contract	16	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 1	SFU Common - Design	11/12/12	\$117,300.00	\$1,211,012.03	\$1,211,012.03
Base Contract	17	Business & Persistence (Real-Time)	Application Entry - Group 1	Integration Test	11/19/12	\$18,330.68	\$1,229,342.71	\$1,229,342.71
Base Contract	18	Business & Persistence (Real-Time)	RPC - Common Functions	Common Components Release 2 - Construction & Unit Test	11/26/12	\$110,539.67	\$1,339,882.38	\$1,339,882.38
Base Contract	19	Business & Persistence (Real-Time)	Application Entry - Group 1	System Test	11/27/12	\$6,110.23	\$1,345,992.61	\$1,345,992.61
Base Contract	20	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 1	SFU Common - XML Schema Definition	11/27/12	\$117,300.00	\$1,463,292.61	\$1,463,292.61
Base Contract	21	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Client Application	Requirements	11/28/12	\$5,980.00	\$1,469,272.61	\$1,469,272.61
Base Contract	22	Business & Persistence (Real-Time)	Application Entry - Group 1	Implementation	11/30/12	\$3,055.11	\$1,472,327.72	\$1,472,327.72
Base Contract	23	Business & Persistence (Real-Time)	Project Management (Business/Persistence - Real-Time)	Status Report (Business/Persistence Project - Real-Time)	12/01/12	\$63,964.26	\$1,536,291.98	\$1,536,291.98

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Attachment B-1

Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	24	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	12/01/12	\$79,951.01	\$1,616,242.99	\$1,616,242.99
Base Contract	25	Business & Persistence (Real-Time)	Batch Framework	Batch Framework - Architecture Definition	12/01/12	\$145,750.00	\$1,761,992.99	\$1,761,992.99
Base Contract	26	Business & Persistence (Real-Time)	RPC - Conversion Execution	SQL Extraction for MyBatis	12/03/12	\$118,416.50	\$1,880,409.49	\$1,880,409.49
Base Contract	27	Business & Persistence (Real-Time)	Application Entry - Group 2	Construction & Unit Test	12/03/12	\$33,606.25	\$1,914,015.74	\$1,914,015.74
Base Contract	28	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Client Application	Design	12/08/12	\$14,950.00	\$1,928,965.74	\$1,928,965.74
Base Contract	29	Business & Persistence (Batch)	Standard Filing	SFU Framework - Construction	12/09/12	\$138,040.08	\$2,067,005.82	\$2,067,005.82
Base Contract	30	AFD/Medicaid Modernization	508 Compliance Assessment	Requirements	12/13/12	\$34,500.00	\$2,101,505.82	\$2,101,505.82
Base Contract	31	AFD/Medicaid Modernization	Security/Standards Review	Requirements	12/16/12	\$34,500.00	\$2,136,005.82	\$2,136,005.82
Base Contract	32	Business & Persistence (Real-Time)	Application Entry - Group 2	Integration Test	12/18/12	\$18,330.68	\$2,154,336.50	\$2,154,336.50
Base Contract	33	AFD/Medicaid Modernization	Medicaid Eligibility Updates (Separate Cash Logic)	Construction & Unit Test	12/18/12	\$158,125.00	\$2,312,461.50	\$2,312,461.50
Base Contract	34	Business & Persistence (Real-Time)	RPC - Common Functions	Common Components Release 3 - Construction & Unit Test	12/24/12	\$110,539.67	\$2,423,001.17	\$2,423,001.17
Base Contract	35	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 1	SFU -Common - Business Object Model	12/27/12	\$117,300.00	\$2,540,301.17	\$2,540,301.17
Base Contract	36	AFD/Medicaid Modernization	508 Compliance Assessment	As IS Assessment	12/28/12	\$34,500.00	\$2,574,801.17	\$2,574,801.17
Base Contract	37	Business & Persistence (Real-Time)	Eligibility Determination / Standard Filing	Construction & Unit Test	12/28/12	\$61,883.15	\$2,636,684.32	\$2,636,684.32

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Attachment B-1

Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	38	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 2	Non-Fin Common - Requirements Definition	12/28/12	\$113,850.00	\$2,750,534.32	\$2,750,534.32
Base Contract	39	AFD/Medicaid Modernization	Security/Standards Review	As IS Assessment	12/31/12	\$34,500.00	\$2,785,034.32	\$2,785,034.32
Base Contract	40	Business & Persistence (Real-Time)	Application Entry - Group 2	System Test	01/02/13	\$6,110.23	\$2,791,144.55	\$2,791,144.55
Base Contract	41	AFD/Medicaid Modernization	Medicaid Eligibility Updates (Separate Cash Logic)	System Test	01/02/13	\$31,625.00	\$2,822,769.55	\$2,822,769.55
Base Contract	42	AFD/Medicaid Modernization	NH EASY - Provider & Guardian Accounts	Construction & Unit Test	01/04/13	\$107,525.00	\$2,930,294.55	\$2,930,294.55
Base Contract	43	AFD/Medicaid Modernization	Online Provider Notices (LTC/HCBC, etc.)	Construction & Unit Test	01/04/13	\$51,750.00	\$2,982,044.55	\$2,982,044.55
Base Contract	44	Business & Persistence (Real-Time)	Eligibility Determination / Standard Filing	Integration Test	01/12/13	\$33,754.44	\$3,015,798.99	\$3,015,798.99
Base Contract	45	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Client Application	Construction & Unit Test	01/12/13	\$29,900.00	\$3,045,698.99	\$3,045,698.99
Base Contract	46	AFD/Medicaid Modernization	HIX Exchange Interface for Medicaid	Exchange Interface Requirements	01/12/13	\$103,500.00	\$3,149,198.99	\$3,149,198.99
Base Contract	47	AFD/Medicaid Modernization	HIX Exchange Interface for Medicaid	Federal Data Hub interface Requirements	01/12/13	\$103,500.00	\$3,252,698.99	\$3,252,698.99
Base Contract	48	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	AE - Requirements	01/18/13	\$20,700.00	\$3,273,398.99	\$3,273,398.99
Base Contract	49	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	SFU - Requirements	01/18/13	\$24,150.00	\$3,297,548.99	\$3,297,548.99
Base Contract	50	AFD/Medicaid Modernization	NH EASY - Provider & Guardian Accounts	System Test	01/19/13	\$21,505.00	\$3,319,053.99	\$3,319,053.99
Base Contract	51	AFD/Medicaid Modernization	Online Provider Notices (LTC/HCBC, etc.)	System Test	01/19/13	\$10,350.00	\$3,329,403.99	\$3,329,403.99
Base Contract	52	AFD/Medicaid Modernization	508 Compliance Assessment	To Be Gap Analysis	01/27/13	\$34,500.00	\$3,363,903.99	\$3,363,903.99

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	53	Business & Persistence (Real-Time)	Eligibility Determination / Standard Filing	System Test	01/27/13	\$11,251.48	\$3,375,155.47	\$3,375,155.47
Base Contract	54	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Client Application	System Test	01/27/13	\$5,980.00	\$3,381,135.47	\$3,381,135.47
Base Contract	55	Business & Persistence (Real-Time)	Application Entry - Group 3-Release 1	Construction & Unit Test	01/27/13	\$92,211.27	\$3,473,346.74	\$3,473,346.74
Base Contract	56	AFD/Medicaid Modernization	Reports Framework	Reports Architecture Requirements Definition & COTS Selection Criteria	01/29/13	\$95,833.33	\$3,569,180.07	\$3,569,180.07
Base Contract	57	Business & Persistence (Real-Time)	Batch Framework	Batch Framework - Proof of Concept	01/30/13	\$145,750.00	\$3,714,930.07	\$3,714,930.07
Base Contract	58	AFD/Medicaid Modernization	Security/Standards Review	To Be Gap Analysis	01/30/13	\$34,500.00	\$3,749,430.07	\$3,749,430.07
Base Contract	59	Business & Persistence (Real-Time)	Application Entry - Group 2	Implementation	02/01/13	\$3,055.11	\$3,752,485.18	\$3,752,485.18
Base Contract	60	AFD/Medicaid Modernization	Medicaid Eligibility Updates (Separate Cash Logic)	Implementation	02/01/13	\$15,812.50	\$3,768,297.68	\$3,768,297.68
Base Contract	61	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 2	Non-Fin Common - Design	02/06/13	\$113,850.00	\$3,882,147.68	\$3,882,147.68
Base Contract	62	AFD/Medicaid Modernization	EDM - Fax Server Integration to Content Management	Design	02/06/13	\$40,250.00	\$3,922,397.68	\$3,922,397.68
Base Contract	63	Business & Persistence (Batch)	Standard Filing	SFU Framework - Unit Test	02/07/13	\$69,020.04	\$3,991,417.72	\$3,991,417.72
Base Contract	64	Business & Persistence (Batch)	Standard Filing	MA/Cash Design	02/07/13	\$34,510.02	\$4,025,927.74	\$4,025,927.74
Base Contract	65	Business & Persistence (Batch)	MAGI Eligibility Upgrades	AE - Design	02/07/13	\$51,750.00	\$4,077,677.74	\$4,077,677.74

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	66	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	SFU - Design	02/07/13	\$60,375.00	\$4,138,052.74	\$4,138,052.74
Base Contract	67	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	EDBC Framework - Design	02/09/13	\$202,872.21	\$4,340,924.95	\$4,340,924.95
Base Contract	68	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 3	Resources Common - Requirements Definition	02/11/13	\$113,850.00	\$4,454,774.95	\$4,454,774.95
Base Contract	69	Business & Persistence (Real-Time)	Application Entry - Group 3-Release 1	Integration Test	02/11/13	\$50,297.06	\$4,505,072.01	\$4,505,072.01
Base Contract	70	AFD/Medicaid Modernization	NH EASY - Provider & Guardian Accounts	Implementation	02/18/13	\$10,752.50	\$4,515,824.51	\$4,515,824.51
Base Contract	71	AFD/Medicaid Modernization	Online Provider Notices (LTC/HCBC, etc.)	Implementation	02/18/13	\$5,175.00	\$4,520,999.51	\$4,520,999.51
Base Contract	72	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 2	Non-Fin Common - XML Schema Definition	02/21/13	\$113,850.00	\$4,634,849.51	\$4,634,849.51
Base Contract	73	Business & Persistence (Batch)	EASY	Construction & Unit Test	02/25/13	\$49,244.40	\$4,684,093.91	\$4,684,093.91
Base Contract	74	Business & Persistence (Batch)	Reference System	Construction & Unit Test	02/25/13	\$38,993.37	\$4,723,087.28	\$4,723,087.28
Base Contract	75	AFD/Medicaid Modernization	MITA Assessment	Requirements Definition	02/25/13	\$25,875.00	\$4,748,962.28	\$4,748,962.28
Base Contract	76	Business & Persistence (Real-Time)	Eligibility Determination / Standard Filing	Implementation	02/26/13	\$5,625.74	\$4,754,588.02	\$4,754,588.02
Base Contract	77	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 2	Non-Fin -Common - Business Object Model	02/26/13	\$113,850.00	\$4,868,438.02	\$4,868,438.02
Base Contract	78	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Client Application	Implementation	02/26/13	\$2,990.00	\$4,871,428.02	\$4,871,428.02

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	79	AFD/Medicaid Modernization	HIX Exchange Interface for Medicaid	Exchange Interface Design	02/26/13	\$103,500.00	\$4,974,928.02	\$4,974,928.02
Base Contract	80	AFD/Medicaid Modernization	HIX Exchange Interface for Medicaid	Federal Data Hub interface Design	02/26/13	\$103,500.00	\$5,078,428.02	\$5,078,428.02
Base Contract	81	Business & Persistence (Real-Time)	Application Entry - Group 3 - Release 1	System Test	02/26/13	\$16,765.69	\$5,095,193.71	\$5,095,193.71
Base Contract	82	AFD/Medicaid Modernization	EDM - Fax Server Integration to Content Management	Requirements	02/26/13	\$16,100.00	\$5,111,293.71	\$5,111,293.71
Base Contract	83	AFD/Medicaid Modernization	Reports Framework	Reports COTS Selection	02/28/13	\$95,833.33	\$5,207,127.04	\$5,207,127.04
Base Contract	84	Business & Persistence (Real-Time)	Batch Framework	Batch Framework - Core Functions	03/01/13	\$145,750.00	\$5,352,877.04	\$5,352,877.04
Base Contract	85	Business & Persistence (Real-Time)	Project Management (Business/Persistence-Real-Time)	Status Report (Business/Persistence Project - Real-Time)	03/01/13	\$63,964.26	\$5,416,841.30	\$5,416,841.30
Base Contract	86	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	03/02/13	\$79,951.01	\$5,496,792.31	\$5,496,792.31
Base Contract	87	Business & Persistence (Batch)	Standard Filing	MA/Cash Construction & Unit Test	03/09/13	\$55,216.03	\$5,552,008.34	\$5,552,008.34
Base Contract	88	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	AE - Construction & Unit Test	03/09/13	\$103,500.00	\$5,655,508.34	\$5,655,508.34
Base Contract	89	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	SFU - Construction & Unit Test	03/09/13	\$120,750.00	\$5,776,258.34	\$5,776,258.34
Base Contract	90	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	EDBC Framework - Construction	03/11/13	\$304,308.32	\$6,080,566.66	\$6,080,566.66
Base Contract	91	Business & Persistence (Batch)	EASY	Integration Test	03/12/13	\$26,860.58	\$6,107,427.24	\$6,107,427.24
Base Contract	92	Business & Persistence (Batch)	Reference System	Integration Test	03/12/13	\$21,269.11	\$6,128,696.35	\$6,128,696.35

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	93	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 3	Resources Common - Design	03/23/13	\$113,850.00	\$6,242,546.35	\$6,242,546.35
Base Contract	94	AFD/Medicaid Modernization	MITA Assessment	As Is MITA Inventory	03/27/13	\$25,875.00	\$6,268,421.35	\$6,268,421.35
Base Contract	95	Business & Persistence (Real-Time)	Application Entry - Group 3-Release 1	Implementation	03/28/13	\$8,382.84	\$6,276,804.19	\$6,276,804.19
Base Contract	96	Business & Persistence (Batch)	Application Entry - Group 3-Release 2	Construction & Unit Test	03/28/13	\$92,211.27	\$6,369,015.46	\$6,369,015.46
Base Contract	97	Business & Persistence (Batch)	Common	Construction & Unit Test	03/28/13	\$74,195.06	\$6,443,210.52	\$6,443,210.52
Base Contract	98	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Resource Assessment	Requirements	03/28/13	\$9,890.00	\$6,453,100.52	\$6,453,100.52
Base Contract	99	AFD/Medicaid Modernization	Reports Framework	Reports Proof of Concept	03/30/13	\$95,833.33	\$6,548,933.85	\$6,548,933.85
Base Contract	100	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 3	Resources Common - XML Schema Definition	04/07/13	\$113,850.00	\$6,662,783.85	\$6,662,783.85
Base Contract	101	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Resource Assessment	Design	04/07/13	\$24,725.00	\$6,687,508.85	\$6,687,508.85
Base Contract	102	Business & Persistence (Batch)	Reports - Milestone 1	Release 1 - Design	04/09/13	\$44,157.94	\$6,731,666.79	\$6,731,666.79
Base Contract	103	AFD/Medicaid Modernization	MITA Assessment	To Be Gap Analysis	04/11/13	\$25,875.00	\$6,757,541.79	\$6,757,541.79
Base Contract	104	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 3	Resources -Common - Business Object Model	04/12/13	\$113,850.00	\$6,871,391.79	\$6,871,391.79
Base Contract	105	Business & Persistence (Batch)	Application Entry - Group 3-Release 2	Integration Test	04/12/13	\$50,297.06	\$6,921,688.85	\$6,921,688.85

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	106	Business & Persistence (Batch)	Common	Integration Test	04/12/13	\$40,470.03	\$6,962,158.88	\$6,962,158.88
Base Contract	107	AFD/Medicaid Modernization	EDM - Fax Server Integration to Content Management	Construction & Unit Test	04/12/13	\$80,500.00	\$7,042,658.88	\$7,042,658.88
Base Contract	108	Business & Persistence (Batch)	EASY	System Test	04/16/13	\$8,953.53	\$7,051,612.41	\$7,051,612.41
Base Contract	109	Business & Persistence (Batch)	Reference System	System Test	04/16/13	\$7,089.70	\$7,058,702.11	\$7,058,702.11
Base Contract	110	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	EDBC - Requirements	04/18/13	\$17,250.00	\$7,075,952.11	\$7,075,952.11
Base Contract	111	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	Other - Requirements	04/18/13	\$6,900.00	\$7,082,852.11	\$7,082,852.11
Base Contract	112	Business & Persistence (Batch)	EASY	Implementation	04/26/13	\$4,476.76	\$7,087,328.87	\$7,087,328.87
Base Contract	113	Business & Persistence (Batch)	Reference System	Implementation	04/26/13	\$3,544.85	\$7,090,873.72	\$7,090,873.72
Base Contract	114	AFD/Medicaid Modernization	MITA Assessment	Findings Summary	04/26/13	\$25,875.00	\$7,116,748.72	\$7,116,748.72
Base Contract	115	Business & Persistence (Batch)	Application Entry - Group 3-Release 2	System Test	04/27/13	\$16,765.69	\$7,133,514.41	\$7,133,514.41
Base Contract	116	Business & Persistence (Batch)	Common	System Test	04/27/13	\$13,490.01	\$7,147,004.42	\$7,147,004.42
Base Contract	117	AFD/Medicaid Modernization	EDM - Fax Server Integration to Content Management	System Test	04/27/13	\$16,100.00	\$7,163,104.42	\$7,163,104.42
Base Contract	118	AFD/Medicaid Modernization	NH EASY Client- Online client scheduling	Requirements	04/28/13	\$9,890.00	\$7,172,994.42	\$7,172,994.42
Base Contract	119	AFD/Medicaid Modernization	NH EASY Client - Appointment/event reminders (e-mail)	Requirements	04/28/13	\$11,615.00	\$7,184,609.42	\$7,184,609.42
Base Contract	120	Business & Persistence (Real-Time)	Application Entry - Group 4-Release 1	Construction & Unit Test	04/28/13	\$92,211.27	\$7,276,820.69	\$7,276,820.69

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	121	Business & Persistence (Batch)	Reports - Milestone 1	Release 1 - Construction & Unit Test	04/29/13	\$121,434.34	\$7,398,255.03	\$7,398,255.03
Amendment	1	New HEIGHTS & NH EASY Supporting Changes	Benefits Management	Design	05/03/13	\$67,600.07	\$7,465,855.10	\$7,465,855.10
Amendment	2	New HEIGHTS & NH EASY Supporting Changes	Data Collection Changes	Design	05/03/13	\$50,752.00	\$7,516,607.10	\$7,516,607.10
Amendment	3	New HEIGHTS & NH EASY Supporting Changes	Medicaid Only Application & Notification	Design	05/03/13	\$67,600.00	\$7,584,207.10	\$7,584,207.10
Amendment	4	New HEIGHTS & NH EASY Supporting Changes	Verifications and Related Changes	Design	05/03/13	\$76,128.00	\$7,660,335.10	\$7,660,335.10
Base Contract	122	AFD/Medicaid Modernization	NH EASY Client- Online client scheduling	Design	05/08/13	\$24,725.00	\$7,685,060.10	\$7,685,060.10
Base Contract	123	AFD/Medicaid Modernization	NH EASY Client - Appointment/event reminders (e-mail)	Design	05/08/13	\$29,037.50	\$7,714,097.60	\$7,714,097.60
Base Contract	124	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	EDBC Framework - Unit Test	05/10/13	\$101,436.11	\$7,815,533.71	\$7,815,533.71
Base Contract	125	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	MA/Cash Design	05/10/13	\$101,436.11	\$7,916,969.82	\$7,916,969.82
Base Contract	126	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	EDBC - Design	05/10/13	\$43,125.00	\$7,960,094.82	\$7,960,094.82
Base Contract	127	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	Other - Design	05/10/13	\$17,250.00	\$7,977,344.82	\$7,977,344.82
Base Contract	128	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Resource Assessment	Construction & Unit Test	05/12/13	\$49,450.00	\$8,026,794.82	\$8,026,794.82
Base Contract	129	Business & Persistence (Real-Time)	Application Entry - Group 4-Release 1	Integration Test	05/13/13	\$50,297.06	\$8,077,091.88	\$8,077,091.88
Base Contract	130	Business & Persistence (Batch)	Reports - Milestone 1	Release 1 - Integration Test	05/14/13	\$33,118.46	\$8,110,210.34	\$8,110,210.34

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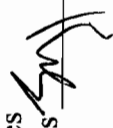
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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Amendment	5	Interfaces	FDHS Management Services	Develop Data Exchange Patterns and Protocols	05/17/13	\$190,320.00	\$8,300,530.34	\$8,300,530.34
Base Contract	131	Business & Persistence (Batch)	Application Entry - Group 3-Release 2	Implementation	05/27/13	\$8,382.84	\$8,308,913.18	\$8,308,913.18
Base Contract	132	Business & Persistence (Batch)	Common	Implementation	05/27/13	\$6,745.01	\$8,315,658.19	\$8,315,658.19
Base Contract	133	AFD/Medicaid Modernization	EDM - Fax Server Integration to Content Management	Implementation	05/27/13	\$8,050.00	\$8,323,708.19	\$8,323,708.19
Base Contract	134	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Resource Assessment	System Test	05/27/13	\$9,890.00	\$8,333,598.19	\$8,333,598.19
Base Contract	135	Business & Persistence (Real-Time)	Application Entry - Group 4-Release 1	System Test	05/28/13	\$16,765.69	\$8,350,363.88	\$8,350,363.88
Base Contract	136	Business & Persistence (Batch)	Reports - Milestone 1	Release 1 - System Test	05/29/13	\$17,663.18	\$8,368,027.06	\$8,368,027.06
Amendment	6	Interfaces	Remote ID Proofing	Construction, Unit & Integration Test	05/31/13	\$105,872.00	\$8,473,899.06	\$8,473,899.06
Amendment	7	Medicaid Business Process Reengineering	Phase 1	Managed Care Implementation Assistance	05/31/13	\$50,000.00	\$8,523,899.06	\$8,523,899.06
Base Contract	137	Business & Persistence (Real-Time)	Project Management (Business/Persistence-Real-Time)	Status Report (Business/Persistence Project - Real-Time)	06/01/13	\$63,964.26	\$8,587,863.32	\$8,587,863.32
Base Contract	138	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	06/01/13	\$79,951.01	\$8,667,814.33	\$8,667,814.33
Amendment	8	Federally Facilitated Exchange	General	Facilities and Infrastructure	05/31/13	\$46,000.00	\$8,713,814.33	\$8,713,814.33
Amendment	9	New HEIGHTS & NH EASY Supporting Changes	Configuration & Performance Management	1st Quarter Support	06/07/13	\$84,656.00	\$8,798,470.33	\$8,798,470.33
Base Contract	139	Business & Persistence (Batch)	Standard Filing	MA/Cash Integration Test	06/07/13	\$34,510.02	\$8,832,980.35	\$8,832,980.35

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	140	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	AE - System Test	06/07/13	\$20,700.00	\$8,853,680.35	\$8,853,680.35
Base Contract	141	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	SFU - System Test	06/07/13	\$24,150.00	\$8,877,830.35	\$8,877,830.35
Base Contract	142	Business & Persistence (Batch)	Reports - Milestone 1	Release 2 - Design	06/08/13	\$44,157.94	\$8,921,988.29	\$8,921,988.29
Base Contract	143	Business & Persistence (Batch)	Reports - Milestone 1	Release 2 - Construction & Unit Test	06/08/13	\$121,434.34	\$9,043,422.63	\$9,043,422.63
Base Contract	144	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	MA/Cash Construction & Unit Test	06/09/13	\$202,872.21	\$9,246,294.84	\$9,246,294.84
Base Contract	145	AFD/Medicaid Modernization	NH EASY Client- Online client scheduling	Construction & Unit Test	06/12/13	\$49,450.00	\$9,295,744.84	\$9,295,744.84
Base Contract	146	AFD/Medicaid Modernization	NH EASY Client - Appointment/event reminders (e-mail)	Construction & Unit Test	06/12/13	\$58,075.00	\$9,353,819.84	\$9,353,819.84
Amendment	10	Interfaces	SSA Composite	Construction, Unit & Integration Test	06/21/13	\$203,216.00	\$9,557,035.84	\$9,557,035.84
Base Contract	147	Business & Persistence (Batch)	Reports - Milestone 1	Release 2 - Integration Test	06/23/13	\$33,118.46	\$9,590,154.30	\$9,590,154.30
Base Contract	148	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Resource Assessment	Implementation	06/26/13	\$4,945.00	\$9,595,099.30	\$9,595,099.30
Base Contract	149	Business & Persistence (Batch)	Standard Filing	MA/Cash System Test	06/27/13	\$34,510.02	\$9,629,609.32	\$9,629,609.32
Base Contract	150	AFD/Medicaid Modernization	NH EASY Client- Online client scheduling	System Test	06/27/13	\$9,890.00	\$9,639,499.32	\$9,639,499.32
Base Contract	151	AFD/Medicaid Modernization	NH EASY Client - Appointment/event reminders (e-mail)	System Test	06/27/13	\$11,615.00	\$9,651,114.32	\$9,651,114.32
Base Contract	152	Business & Persistence (Real-Time)	Application Entry - Group 4-Release 1	Implementation	06/27/13	\$8,382.84	\$9,659,497.16	\$9,659,497.16
Base Contract	153	Business & Persistence (Batch)	Application Entry - Group 4-Release 2	Construction & Unit Test	06/27/13	\$92,211.27	\$9,751,708.43	\$9,751,708.43

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	154	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	AE - Implementation	06/27/13	\$10,350.00	\$9,762,058.43	\$9,762,058.43
Base Contract	155	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	SFU - Implementation	06/27/13	\$12,075.00	\$9,774,133.43	\$9,774,133.43
Amendment	11	Interfaces	FDHS Management Services	Test Data Exchange Patterns and Protocols	06/28/13	\$50,752.00	\$9,824,885.43	\$9,824,885.43
Base Contract	156	Business & Persistence (Batch)	Reports - Milestone 1	Release 1 - Implementation	06/28/13	\$4,415.79	\$9,829,301.22	\$9,829,301.22
Base Contract	157	Business & Persistence (Batch)	Reports - Milestone 1	Release 2 - System Test	07/08/13	\$17,663.18	\$17,663.18	\$9,846,964.40
Amendment	12	Interfaces	Remote ID Proofing	System Test	07/12/13	\$28,080.00	\$45,743.18	\$9,875,044.40
Amendment	13	Interfaces	Verify Lawful Presence	Construction, Unit & Integration Test	07/12/13	\$270,816.00	\$316,559.18	\$10,145,860.40
Amendment	14	Interfaces	Verify Annual Household Income	Construction, Unit & Integration Test	07/12/13	\$135,200.00	\$451,759.18	\$10,281,060.40
Amendment	15	Interfaces	Account Transfer (FFE to NH)	Construction, Unit & Integration Test	07/12/13	\$456,768.00	\$908,527.18	\$10,737,828.40
Amendment	16	Interfaces	Account Transfer (NH to FFE)	Construction, Unit & Integration Test	07/12/13	\$456,768.00	\$1,365,295.18	\$11,194,596.40
Amendment	17	New HEIGHTS & NH EASY Supporting Changes	Benefits Management	Construction, Unit & Integration Test	07/12/13	\$124,176.00	\$1,489,471.18	\$11,318,772.40
Amendment	18	New HEIGHTS & NH EASY Supporting Changes	Data Collection Changes	Construction, Unit & Integration Test	07/12/13	\$92,976.00	\$1,582,447.18	\$11,411,748.40
Amendment	19	New HEIGHTS & NH EASY Supporting Changes	Medicaid Only Application & Notification	Construction, Unit & Integration Test	07/12/13	\$124,176.00	\$1,706,623.18	\$11,535,924.40
Amendment	20	New HEIGHTS & NH EASY Supporting Changes	Verifications and Related Changes	Construction, Unit & Integration Test	07/12/13	\$139,568.00	\$1,846,191.18	\$11,675,492.40
Base Contract	158	Business & Persistence (Batch)	Application Entry - Group 4-Release 2	Integration Test	07/12/13	\$50,297.06	\$1,896,488.24	\$11,725,789.46

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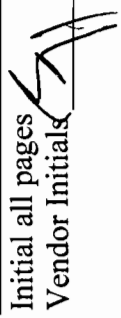
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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Amendment	21	Interfaces	Check Existing Coverage	Construction, Unit & Integration Test	07/26/13	\$63,440.00	\$1,959,928.24	\$11,789,229.46
Amendment	22	Medicaid Business Process Reengineering	Phase 2	Managed Care Planning	07/26/13	\$150,000.00	\$2,109,928.24	\$11,939,229.46
Base Contract	159	Business & Persistence (Batch)	Standard Filing	MA/Cash Implementation	07/27/13	\$13,804.01	\$2,123,732.25	\$11,953,033.47
Base Contract	160	AFD/Medicaid Modernization	NH EASY Client- Online client scheduling	Implementation	07/27/13	\$4,945.00	\$2,128,677.25	\$11,957,978.47
Base Contract	161	AFD/Medicaid Modernization	NH EASY Client - Appointment/event reminders (e-mail)	Implementation	07/27/13	\$5,807.50	\$2,134,484.75	\$11,963,785.97
Base Contract	162	Business & Persistence (Batch)	Application Entry - Group 4-Release 2	System Test	07/27/13	\$16,765.69	\$2,151,250.44	\$11,980,551.66
Base Contract	163	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 1	Construction & Unit Test	07/29/13	\$92,211.27	\$2,243,461.71	\$12,072,762.93
Amendment	23	Interfaces	SSA Composite	System Test	08/02/13	\$54,080.00	\$2,297,541.71	\$12,126,842.93
Base Contract	164	Business & Persistence (Batch)	Reports - Milestone 1	Release 2 - Implementation	08/07/13	\$4,415.79	\$2,301,957.50	\$12,131,258.72
Base Contract	165	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 1	Integration Test	08/13/13	\$50,297.06	\$2,352,254.56	\$12,181,555.78
Amendment	24	Interfaces	Verify Lawful Presence	System Test	08/23/13	\$72,176.00	\$2,424,430.56	\$12,253,731.78
Amendment	25	Interfaces	Verify Annual Household Income	System Test	08/23/13	\$35,984.00	\$2,460,414.56	\$12,289,715.78
Amendment	26	New HEIGHTS & NH EASY Supporting Changes	Benefits Management	System Test	08/23/13	\$29,328.00	\$2,489,742.56	\$12,319,043.78
Amendment	27	New HEIGHTS & NH EASY Supporting Changes	Data Collection Changes	System Test	08/23/13	\$22,048.00	\$2,511,790.56	\$12,341,091.78
Amendment	28	New HEIGHTS & NH EASY Supporting Changes	Medicaid Only Application & Notification	System Test	08/23/13	\$29,328.00	\$2,541,118.56	\$12,370,419.78

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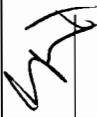
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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Amendment	29	New HEIGHTS & NH EASY Supporting Changes	Verifications and Related Changes	System Test	08/23/13	\$33,072.00	\$2,574,190.56	\$12,403,491.78
Base Contract	166	Business & Persistence (Batch)	Application Entry - Group 4-Release 2	Implementation	08/26/13	\$8,382.84	\$2,582,573.40	\$12,411,874.62
Base Contract	167	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 1	System Test	08/28/13	\$16,765.69	\$2,599,339.09	\$12,428,640.31
Base Contract	168	AFD/Medicaid Modernization	EDM - Case Worker Desktop Document Upload & Workflow	Requirements	08/28/13	\$7,475.00	\$2,606,814.09	\$12,436,115.31
Base Contract	169	AFD/Medicaid Modernization	EDM - Client Electronic Document Verification (Image Upload)	Requirements	08/28/13	\$11,615.00	\$2,618,429.09	\$12,447,730.31
Base Contract	170	Business & Persistence (Real-Time)	Project Management (Business/Persistence-Real-Time)	Status Report (Business/Persistence Project - Real-Time)	09/01/13	\$63,964.26	\$2,682,393.35	\$12,511,694.57
Base Contract	171	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	09/04/13	\$79,951.01	\$2,762,344.36	\$12,591,645.58
Amendment	30	Interfaces	Check Existing Coverage	System Test	09/06/13	\$16,848.00	\$2,779,192.36	\$12,608,493.58
Base Contract	172	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	MA/Cash Integration Test	09/07/13	\$30,430.83	\$2,809,623.19	\$12,638,924.41
Base Contract	173	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	EDBC - Construction & Unit Test	09/07/13	\$86,250.00	\$2,895,873.19	\$12,725,174.41
Base Contract	174	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	Other - Construction & Unit Test	09/07/13	\$34,500.00	\$2,930,373.19	\$12,759,674.41
Base Contract	175	AFD/Medicaid Modernization	EDM - Case Worker Desktop Document Upload & Workflow	Design	09/07/13	\$18,687.50	\$2,949,060.69	\$12,778,361.91
Base Contract	176	AFD/Medicaid Modernization	EDM - Case Worker Desktop Document Upload & Workflow	Design	09/07/13	\$29,037.50	\$2,978,098.19	\$12,807,399.41

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Amendment	31	Interfaces	Account Transfer (FFE to NH)	System Test	09/13/13	\$121,888.00	\$3,099,986.19	\$12,929,287.41
Amendment	32	Interfaces	Account Transfer (NH to FFE)	System Test	09/13/13	\$121,888.00	\$3,221,874.19	\$13,051,175.41
Amendment	33	New HEIGHTS & NH EASY Supporting Changes	Configuration & Performance Management	2nd Quarter Support	09/13/13	\$84,656.00	\$3,306,530.19	\$13,135,831.41
Base Contract	177	Business & Persistence (Batch)	Standard Filing	Other Programs Design	09/15/13	\$34,510.02	\$3,341,040.21	\$13,170,341.43
Amendment	34	Interfaces	FDHS Management Services	Implement Data Exchange Patterns and Protocols	09/27/13	\$12,688.00	\$3,353,728.21	\$13,183,029.43
Amendment	35	Interfaces	Remote ID Proofing	Implementation	09/27/13	\$7,072.00	\$3,360,800.21	\$13,190,101.43
Amendment	36	Interfaces	SSA Composite	Implementation	09/27/13	\$13,520.00	\$3,374,320.21	\$13,203,621.43
Amendment	37	Interfaces	Verify Lawful Presence	Implementation	09/27/13	\$17,888.00	\$3,392,208.21	\$13,221,509.43
Amendment	38	Interfaces	Verify Annual Household Income	Implementation	09/27/13	\$9,152.00	\$3,401,360.21	\$13,230,661.43
Amendment	39	Interfaces	Account Transfer (FFE to NH)	Implementation	09/27/13	\$30,368.00	\$3,431,728.21	\$13,261,029.43
Amendment	40	Interfaces	Account Transfer (NH to FFE)	Implementation	09/27/13	\$30,368.00	\$3,462,096.21	\$13,291,397.43
Amendment	41	Interfaces	Check Existing Coverage	Implementation	09/27/13	\$4,160.00	\$3,466,256.21	\$13,295,557.43
Amendment	42	New HEIGHTS & NH EASY Supporting Changes	Benefits Management	Implementation	09/27/13	\$4,576.00	\$3,470,832.21	\$13,300,133.43
Amendment	43	New HEIGHTS & NH EASY Supporting Changes	Data Collection Changes	Implementation	09/27/13	\$3,328.00	\$3,474,160.21	\$13,303,461.43
Amendment	44	New HEIGHTS & NH EASY Supporting Changes	Medicaid Only Application & Notification	Implementation	09/27/13	\$4,576.00	\$3,478,736.21	\$13,308,037.43

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Amendment	45	New HEIGHTS & NH EASY Supporting Changes	Verifications and Related Changes	Implementation	09/27/13	\$4,992.00	\$3,483,728.21	\$13,313,029.43
Amendment	46	New HEIGHTS & NH EASY Supporting Changes	Redetermination Changes	Design	09/27/13	\$76,128.00	\$3,559,856.21	\$13,389,157.43
Amendment	47	Medicaid Business Process Reengineering	State Innovation Model (SIM)	Initiative Support	09/27/13	\$100,000.00	\$3,659,856.21	\$13,489,157.43
Base Contract	178	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	MA/Cash System Test	09/27/13	\$50,718.05	\$3,710,574.26	\$13,539,875.48
Base Contract	179	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	EDBC - System Test	09/27/13	\$17,250.00	\$3,727,824.26	\$13,557,125.48
Base Contract	180	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	Other - System Test	09/27/13	\$6,900.00	\$3,734,724.26	\$13,564,025.48
Base Contract	181	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 1	Implementation	09/27/13	\$8,382.84	\$3,743,107.10	\$13,572,408.32
Base Contract	182	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 2	Construction & Unit Test	09/27/13	\$92,211.27	\$3,835,318.37	\$13,664,619.59
Base Contract	183	Business & Persistence (Real-Time)	EASY	Construction & Unit Test	09/27/13	\$52,621.10	\$3,887,939.47	\$13,717,240.69
Base Contract	184	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 2	Integration Test	10/12/13	\$50,297.06	\$3,938,236.53	\$50,297.06
Base Contract	185	Business & Persistence (Real-Time)	EASY	Integration Test	10/12/13	\$28,702.42	\$3,966,938.95	\$78,999.48
Base Contract	186	AFD/Medicaid Modernization	EDM - Case Worker Desktop Document Upload & Workflow	Construction & Unit Test	10/12/13	\$37,375.00	\$4,004,313.95	\$116,374.48
Base Contract	187	AFD/Medicaid Modernization	EDM - Client Electronic Document Verification (Image Upload)	Construction & Unit Test	10/12/13	\$58,075.00	\$4,062,388.95	\$174,449.48
Base Contract	188	Business & Persistence (Batch)	Standard Filing	Other Programs Construction & Unit Test	10/15/13	\$55,216.03	\$4,117,604.98	\$229,665.51

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	189	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	MA/Cash Implementation	10/27/13	\$20,287.22	\$4,137,892.20	\$249,952.73
Base Contract	190	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	EDBC - Implementation	10/27/13	\$8,625.00	\$4,146,517.20	\$258,577.73
Base Contract	191	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	Other - Implementation	10/27/13	\$3,450.00	\$4,149,967.20	\$262,027.73
Base Contract	192	Business & Persistence (Real-Time)	Application Entry - Group 5 - Release 2	System Test	10/27/13	\$16,765.69	\$4,166,732.89	\$278,793.42
Base Contract	193	AFD/Medicaid Modernization	EDM - Case Worker Desktop Document Upload & Workflow	System Test	10/27/13	\$7,475.00	\$4,174,207.89	\$286,268.42
Base Contract	194	AFD/Medicaid Modernization	EDM - Client Electronic Document Verification (Image Upload)	System Test	10/27/13	\$11,615.00	\$4,185,822.89	\$297,883.42
Base Contract	195	Business & Persistence (Real-Time)	Application Entry - Group 6 - Release 1	Construction & Unit Test	10/29/13	\$92,211.27	\$4,278,034.16	\$390,094.69
Base Contract	196	AFD/Medicaid Modernization	LTC - MED, OASIS/MDS	Requirements	11/09/13	\$37,490.00	\$4,315,524.16	\$427,584.69
Base Contract	197	Business & Persistence (Real-Time)	Application Entry - Group 6 - Release 1	Integration Test	11/13/13	\$50,297.06	\$4,365,821.22	\$477,881.75
Base Contract	198	Business & Persistence (Real-Time)	EASY	System Test	11/16/13	\$9,567.47	\$4,375,388.69	\$487,449.22
Base Contract	199	AFD/Medicaid Modernization	LTC - MED, OASIS/MDS	Design	11/19/13	\$93,725.00	\$4,469,113.69	\$581,174.22
Amendment	48	New HEIGHTS & NH EASY Supporting Changes	Redetermination Changes	Construction, Unit & Integration Test	11/22/13	\$139,568.00	\$4,608,681.69	\$720,742.22
Base Contract	200	Business & Persistence (Real-Time)	Application Entry - Group 5 - Release 2	Implementation	11/26/13	\$8,382.84	\$4,617,064.53	\$729,125.06
Base Contract	201	Business & Persistence (Real-Time)	EASY	Implementation	11/26/13	\$4,783.74	\$4,621,848.27	\$733,908.80

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	202	AFD/Medicaid Modernization	EDM - Case Worker Desktop Document Upload & Workflow	Implementation	11/26/13	\$3,737.50	\$4,625,585.77	\$737,646.30
Base Contract	203	AFD/Medicaid Modernization	EDM - Client Electronic Document Verification (Image Upload)	Implementation	11/26/13	\$5,807.50	\$4,631,393.27	\$743,453.80
Amendment	49	Federally Facilitated Exchange	Post Implementation Support	Milestone 1	11/28/13	\$150,592.00	\$4,781,985.27	\$894,045.80
Base Contract	204	Business & Persistence (Real-Time)	Application Entry - Group 6-Release 1	System Test	11/28/13	\$16,765.69	\$4,798,750.96	\$910,811.49
Base Contract	205	Business & Persistence (Real-Time)	Project Management (Business/Persistence - Real-Time)	Status Report (Business/Persistence Project - Real-Time)	12/01/13	\$63,964.26	\$4,862,715.22	\$974,775.75
Base Contract	206	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	12/04/13	\$79,951.01	\$4,942,666.23	\$1,054,726.76
Amendment	50	New HEIGHTS & NH EASY Supporting Changes	Configuration & Performance Management	3rd Quarter Support	12/20/13	\$84,656.00	\$5,027,322.23	\$1,139,382.76
Amendment	51	New HEIGHTS & NH EASY Supporting Changes	Redetermination Changes	System Test	12/20/13	\$33,072.00	\$5,060,394.23	\$1,172,454.76
Amendment	52	New HEIGHTS & NH EASY Supporting Changes	Reporting Enhancements	Design	12/20/13	\$50,752.00	\$5,111,146.23	\$1,223,206.76
Base Contract	207	AFD/Medicaid Modernization	LTC - MED, OASIS/MDS	Construction & Unit Test	12/24/13	\$187,450.00	\$5,298,596.23	\$1,410,656.76
Amendment	53	New HEIGHTS & NH EASY Supporting Changes	Redetermination Changes	Implementation	12/27/13	\$4,992.00	\$5,303,588.23	\$1,415,648.76
Base Contract	208	Business & Persistence (Real-Time)	Application Entry - Group 6-Release 1	Implementation	12/28/13	\$8,382.84	\$5,311,971.07	\$1,424,031.60

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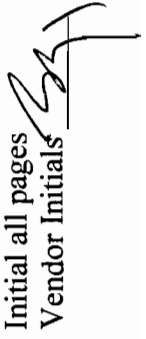
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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	209	Business & Persistence (Real-Time)	Application Entry - Group 6 - Release 2	Construction & Unit Test	12/28/13	\$92,211.27	\$5,404,182.34	\$1,516,242.87
Base Contract	210	AFD/Medicaid Modernization	Client Notices - Framework Configuration	Architecture Requirements Definition & COTS Selection Criteria	12/28/13	\$95,833.33	\$5,500,015.67	\$1,612,076.20
Base Contract	211	AFD/Medicaid Modernization	LTC - MED, OASIS/MDS	System Test	01/08/14	\$37,490.00	\$5,537,505.67	\$1,649,566.20
Base Contract	212	Business & Persistence (Real-Time)	Application Entry - Group 6 - Release 2	Integration Test	01/12/14	\$50,297.06	\$5,587,802.73	\$1,699,863.26
Base Contract	213	Business & Persistence (Batch)	Standard Filing	Other Programs Integration Test	01/13/14	\$34,510.02	\$5,622,312.75	\$1,734,373.28
Base Contract	214	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Financial & Medical Screening	Requirements	01/26/14	\$11,615.00	\$5,633,927.75	\$1,745,988.28
Base Contract	215	AFD/Medicaid Modernization	Imaging/EASY - LTC/HCBC (Service Link Document Upload)	Requirements	01/26/14	\$7,475.00	\$5,641,402.75	\$1,753,463.28
Base Contract	216	AFD/Medicaid Modernization	NH EASY Client - Kiosk Functionality for DO Traffic Management	Requirements	01/26/14	\$11,615.00	\$5,653,017.75	\$1,765,078.28
Base Contract	217	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 1	Requirements	01/26/14	\$27,887.50	\$5,680,905.25	\$1,792,965.78
Base Contract	218	Business & Persistence (Real-Time)	Application Entry - Group 6 - Release 2	System Test	01/27/14	\$16,765.69	\$5,697,670.94	\$1,809,731.47
Base Contract	219	AFD/Medicaid Modernization	Client Notices - Framework Configuration	COTS Selection	01/27/14	\$95,833.33	\$5,793,504.27	\$1,905,564.80
Base Contract	220	Business & Persistence (Real-Time)	Document Imaging	Construction & Unit Test	01/28/14	\$34,646.83	\$5,828,151.10	\$1,940,211.63
Amendment	54	Federally Facilitated Exchange	Post Implementation Support	Milestone 2	01/30/14	\$150,592.00	\$5,978,743.10	\$2,090,803.63
Base Contract	221	Business & Persistence (Batch)	Standard Filing	Other Programs System Test	02/02/14	\$34,510.02	\$6,013,253.12	\$2,125,313.65

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	222	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Financial & Medical Screening	Design	02/05/14	\$29,037.50	\$6,042,290.62	\$2,154,351.15
Base Contract	223	AFD/Medicaid Modernization	Imaging/EASY - LTC/HCBC (Service Link Document Upload)	Design	02/05/14	\$18,687.50	\$6,060,978.12	\$2,173,038.65
Base Contract	224	AFD/Medicaid Modernization	NH EASY Client - Kiosk Functionality for DO Traffic Management	Design	02/05/14	\$29,037.50	\$6,090,015.62	\$2,202,076.15
Base Contract	225	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 1	Design	02/05/14	\$69,718.75	\$6,159,734.37	\$2,271,794.90
Base Contract	226	AFD/Medicaid Modernization	LTC - MED, OASIS/MDS	Implementation	02/07/14	\$18,745.00	\$6,178,479.37	\$2,290,539.90
Base Contract	227	Business & Persistence (Real-Time)	Document Imaging	Integration Test	02/12/14	\$18,898.27	\$6,197,377.64	\$2,309,438.17
Amendment	55	New HEIGHTS & NH EASY Supporting Changes	Reporting Enhancements	Construction, Unit & Integration Test	02/14/14	\$92,976.00	\$6,290,353.64	\$2,402,414.17
Base Contract	228	Business & Persistence (Real-Time)	Application Entry - Group 6 - Release 2	Implementation	02/26/14	\$8,382.84	\$6,298,736.48	\$2,410,797.01
Base Contract	229	AFD/Medicaid Modernization	Client Notices - Framework Configuration	Proof of Concept	02/26/14	\$95,833.33	\$6,394,569.81	\$2,506,630.34
Base Contract	230	Business & Persistence (Real-Time)	Project Management (Business/Persistence-Real-Time)	Status Report (Business/Persistence Project - Real-Time)	03/01/14	\$63,964.26	\$6,458,534.07	\$2,570,594.60
Base Contract	231	Business & Persistence (Batch)	Standard Filing	Other Programs Implementation	03/04/14	\$13,804.01	\$6,472,338.08	\$2,584,398.61
Base Contract	232	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	03/05/14	\$79,951.01	\$6,552,289.09	\$2,664,349.62
Base Contract	233	Business & Persistence (Batch)	Client Notices - Milestone 1 - Release 1	Construction & Unit Test	03/07/14	\$150,114.85	\$6,702,403.94	\$2,814,464.47

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	234	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Financial & Medical Screening	Construction & Unit Test	03/12/14	\$58,075.00	\$6,760,478.94	\$2,872,539.47
Base Contract	235	AFD/Medicaid Modernization	Imaging/EASY - LTC/HCBC (Service Link Document Upload)	Construction & Unit Test	03/12/14	\$37,375.00	\$6,797,853.94	\$2,909,914.47
Base Contract	236	AFD/Medicaid Modernization	NH EASY Client - Kiosk Functionality for DO Traffic Management	Construction & Unit Test	03/12/14	\$58,075.00	\$6,855,928.94	\$2,967,989.47
Base Contract	237	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 1	Construction & Unit Test	03/12/14	\$139,437.50	\$6,995,366.44	\$3,107,426.97
Base Contract	238	Business & Persistence (Real-Time)	Document Imaging	System Test	03/19/14	\$6,299.42	\$7,001,665.86	\$3,113,726.39
Amendment	56	New HEIGHTS & NH EASY Supporting Changes	Reporting Enhancements	System Test	03/21/14	\$22,048.00	\$7,023,713.86	\$3,135,774.39
Base Contract	239	Business & Persistence (Batch)	Client Notices - Milestone 1 - Release 1	Integration Test	03/22/14	\$81,880.83	\$7,105,594.69	\$3,217,655.22
Amendment	57	Federally Facilitated Exchange	Post Implementation Support	Milestone 3	03/27/14	\$150,592.00	\$7,256,186.69	\$3,368,247.22
Base Contract	240	Business & Persistence (Batch)	Client Notices - Milestone 1 - Release 2	Construction & Unit Test	03/27/14	\$150,114.85	\$7,406,301.54	\$3,518,362.07
Base Contract	241	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Financial & Medical Screening	System Test	03/27/14	\$11,615.00	\$7,417,916.54	\$3,529,977.07
Base Contract	242	AFD/Medicaid Modernization	Imaging/EASY - LTC/HCBC (Service Link Document Upload)	System Test	03/27/14	\$7,475.00	\$7,425,391.54	\$3,537,452.07
Base Contract	243	AFD/Medicaid Modernization	NH EASY Client - Kiosk Functionality for DO Traffic Management	System Test	03/27/14	\$11,615.00	\$7,437,006.54	\$3,549,067.07
Base Contract	244	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 1	System Test	03/27/14	\$27,887.50	\$7,464,894.04	\$3,576,954.57

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Amendment	58	New HEIGHTS & NH EASY Supporting Changes	Configuration & Performance Management	4th Quarter Support	03/28/14	\$84,656.00	\$7,549,550.04	\$3,661,610.57
Amendment	59	New HEIGHTS & NH EASY Supporting Changes	Reporting Enhancements	Implementation	03/28/14	\$3,328.00	\$7,552,878.04	\$3,664,938.57
Base Contract	245	AFD/Medicaid Modernization	Client Notices - Barcode Integration w/Content Management	Requirements	03/28/14	\$19,780.00	\$7,572,658.04	\$3,684,718.57
Base Contract	246	Business & Persistence (Real-Time)	Client Scheduling	Construction & Unit Test	03/28/14	\$72,029.55	\$7,644,687.59	\$3,756,748.12
Base Contract	247	AFD/Medicaid Modernization	EDM - LTC/HCBC Lookback (w/Image Verification)	Requirements	03/28/14	\$9,890.00	\$7,654,577.59	\$3,766,638.12
Base Contract	248	Business & Persistence (Real-Time)	Document Imaging	Implementation	03/29/14	\$3,149.71	\$7,657,727.30	\$3,769,787.83
Base Contract	249	Business & Persistence (Batch)	Client Notices - Milestone 2 - Release 1	Construction & Unit Test	03/29/14	\$150,114.85	\$7,807,842.15	\$3,919,902.68
Base Contract	250	Business & Persistence (Batch)	Client Notices - Milestone 1-Release 1	System Test	04/06/14	\$27,293.61	\$7,835,135.76	\$3,947,196.29
Base Contract	251	AFD/Medicaid Modernization	Client Notices - Barcode Integration w/Content Management	Design	04/07/14	\$49,450.00	\$7,884,585.76	\$3,996,646.29
Base Contract	252	AFD/Medicaid Modernization	EDM - LTC/HCBC Lookback (w/Image Verification)	Design	04/07/14	\$24,725.00	\$7,909,310.76	\$4,021,371.29
Base Contract	253	Business & Persistence (Batch)	Eligibility Determination - Milestone 2	Other Programs - Design	04/08/14	\$82,872.21	\$7,992,182.97	\$4,104,243.50
Base Contract	254	Business & Persistence (Batch)	Client Notices - Milestone 1-Release 2	Integration Test	04/11/14	\$81,880.83	\$8,074,063.80	\$4,186,124.33
Base Contract	255	Business & Persistence (Real-Time)	Client Scheduling	Integration Test	04/12/14	\$39,288.85	\$8,113,352.65	\$4,225,413.18

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	256	Business & Persistence (Batch)	Client Notices - Milestone 2-Release 1	Integration Test	04/13/14	\$81,880.83	\$8,195,233.48	\$4,307,294.01
Base Contract	257	Business & Persistence (Batch)	Client Notices - Milestone 1-Release 2	System Test	04/26/14	\$27,293.61	\$8,222,527.09	\$4,334,587.62
Base Contract	258	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Financial & Medical Screening	Implementation	04/26/14	\$5,807.50	\$8,228,334.59	\$4,340,395.12
Base Contract	259	AFD/Medicaid Modernization	Imaging/EASY - LTC/HCBC (Service Link Document Upload)	Implementation	04/26/14	\$3,737.50	\$8,232,072.09	\$4,344,132.62
Base Contract	260	AFD/Medicaid Modernization	NH EASY Client - Kiosk Functionality for DO Traffic Management	Implementation	04/26/14	\$5,807.50	\$8,237,879.59	\$4,349,940.12
Base Contract	261	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 1	Implementation	04/26/14	\$13,943.75	\$8,251,823.34	\$4,363,883.87
Base Contract	262	Business & Persistence (Real-Time)	Client Notices	Construction & Unit Test	04/27/14	\$38,164.40	\$8,289,987.74	\$4,402,048.27
Base Contract	263	Business & Persistence (Batch)	Client Notices - Milestone 2 - Release 1	System Test	04/28/14	\$27,293.61	\$8,317,281.35	\$4,429,341.88
Base Contract	264	Business & Persistence (Batch)	Client Notices - Milestone 1 - Release 1	Implementation	05/06/14	\$13,646.80	\$8,330,928.15	\$4,442,988.68
Base Contract	265	AFD/Medicaid Modernization	Client Notices - Barcode Integration w/Content Management	Construction & Unit Test	05/12/14	\$98,900.00	\$8,429,828.15	\$4,541,888.68
Base Contract	266	Business & Persistence (Real-Time)	Client Notices	Integration Test	05/12/14	\$20,816.95	\$8,450,645.10	\$4,562,705.63
Base Contract	267	AFD/Medicaid Modernization	EDM - LTC/HCBC Lookback (w/Image Verification)	Construction & Unit Test	05/12/14	\$49,450.00	\$8,500,095.10	\$4,612,155.63
Base Contract	268	Business & Persistence (Real-Time)	Client Scheduling	System Test	05/17/14	\$13,096.28	\$8,513,191.38	\$4,625,251.91
Base Contract	269	Business & Persistence (Batch)	Client Notices - Milestone 1 - Release 2	Implementation	05/26/14	\$13,646.80	\$8,526,838.18	\$4,638,898.71

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	270	AFD/Medicaid Modernization	Client Notices - Barcode Integration w/Content Management	System Test	05/27/14	\$19,780.00	\$8,546,618.18	\$4,658,678.71
Base Contract	271	Business & Persistence (Real-Time)	Client Scheduling	Implementation	05/27/14	\$6,548.14	\$8,553,166.32	\$4,665,226.85
Base Contract	272	AFD/Medicaid Modernization	EDM - LTC/HCBC Lookback (w/Image Verification)	System Test	05/27/14	\$9,890.00	\$8,563,056.32	\$4,675,116.85
Base Contract	273	Business & Persistence (Batch)	Eligibility Determination - Milestone 2	Other Programs - Construction & Unit Test	05/28/14	\$227,898.59	\$8,790,954.91	\$4,903,015.44
Base Contract	274	Business & Persistence (Batch)	Mass Change	Construction & Unit Test	05/28/14	\$95,548.86	\$8,886,503.77	\$4,998,564.30
Base Contract	275	Business & Persistence (Batch)	Client Notices - Milestone 2 - Release 1	Implementation	05/28/14	\$13,646.80	\$8,900,150.57	\$5,012,211.10
Base Contract	276	Business & Persistence (Batch)	Client Notices - Milestone 2 - Release 2	Construction & Unit Test	05/28/14	\$150,114.85	\$9,050,265.42	\$5,162,325.95
Base Contract	277	Business & Persistence (Real-Time)	Project Management (Business/Persistence-Real-Time)	Status Report (Business/Persistence Project - Real-Time)	06/01/14	\$63,964.26	\$9,114,229.68	\$5,226,290.21
Base Contract	278	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	06/04/14	\$79,951.01	\$9,194,180.69	\$5,306,241.22
Base Contract	279	Business & Persistence (Batch)	Eligibility Determination - Milestone 2	Other Programs - Integration Test	06/12/14	\$62,154.16	\$9,256,334.85	\$5,368,395.38
Base Contract	280	Business & Persistence (Batch)	Mass Change	Integration Test	06/12/14	\$52,117.56	\$9,308,452.41	\$5,420,512.94
Base Contract	281	Business & Persistence (Batch)	Client Notices - Milestone 2-Release 2	Integration Test	06/12/14	\$81,880.83	\$9,390,333.24	\$5,502,393.77
Base Contract	282	Business & Persistence (Real-Time)	Client Notices	System Test	06/16/14	\$6,938.98	\$9,397,272.22	\$5,509,332.75
Base Contract	283	AFD/Medicaid Modernization	Client Notices - Barcode Integration w/Content Management	Implementation	06/26/14	\$9,890.00	\$9,407,162.22	\$5,519,222.75

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	284	Business & Persistence (Real-Time)	Client Notices	Implementation	06/26/14	\$3,469.49	\$9,410,631.71	\$5,522,692.24
Base Contract	285	AFD/Medicaid Modernization	EDM - LTC/HCBC Lookback (w/Image Verification)	Implementation	06/26/14	\$4,945.00	\$9,415,576.71	\$5,527,637.24
Base Contract	286	Business & Persistence (Batch)	Eligibility Determination - Milestone 2	Other Programs - System Test	06/27/14	\$33,148.89	\$9,448,725.60	\$5,560,786.13
Base Contract	287	Business & Persistence (Batch)	Client Notices - Milestone 2 - Release 2	System Test	06/27/14	\$27,293.61	\$9,476,019.21	\$5,588,079.74
Base Contract	288	Business & Persistence (Real-Time)	Caseload Management	Construction & Unit Test	06/27/14	\$87,524.08	\$9,563,543.29	\$5,675,603.82
Base Contract	289	AFD/Medicaid Modernization	EDM - DDU Medical Eligibility (APT/ANB/MEAD/CSD/HCSD)	Requirements	06/28/14	\$29,670.00	\$9,593,213.29	\$5,705,273.82
Base Contract	290	AFD/Medicaid Modernization	EDM - DDU Medical Eligibility (APT/ANB/MEAD/CSD/HCSD)	Design	07/08/14	\$74,175.00	\$74,175.00	\$5,779,448.82
Base Contract	291	Business & Persistence (Real-Time)	Caseload Management	Integration Test	07/12/14	\$47,740.41	\$121,915.41	\$5,827,189.23
Base Contract	292	Business & Persistence (Batch)	Mass Change	System Test	07/17/14	\$17,372.52	\$139,287.93	\$5,844,561.75
Base Contract	293	Business & Persistence (Batch)	Eligibility Determination - Milestone 2	Other Programs - Implementation	07/27/14	\$8,287.22	\$147,575.15	\$5,852,848.97
Base Contract	294	Business & Persistence (Batch)	Mass Change	Implementation	07/27/14	\$8,686.26	\$156,261.41	\$5,861,535.23
Base Contract	295	Business & Persistence (Batch)	Client Notices - Milestone 2-Release 2	Implementation	07/27/14	\$13,646.80	\$169,908.21	\$5,875,182.03
Base Contract	296	Business & Persistence (Batch)	Reports - Milestone 2	Release 1 - Design	08/09/14	\$44,157.94	\$214,066.15	\$5,919,339.97

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	297	AFD/Medicaid Modernization	EDM - DDU Medical Eligibility (APTD/ANB/MEAD/CSD/HCSD)	Construction & Unit Test	08/12/14	\$148,350.00	\$362,416.15	\$6,067,689.97
Base Contract	298	Business & Persistence (Real-Time)	Caseload Management	System Test	08/16/14	\$15,913.47	\$378,329.62	\$6,083,603.44
Base Contract	299	Business & Persistence (Real-Time)	Caseload Management	Implementation	08/26/14	\$7,956.73	\$386,286.35	\$6,091,560.17
Base Contract	300	AFD/Medicaid Modernization	EDM - DDU Medical Eligibility (APTD/ANB/MEAD/CSD/HCSD)	System Test	08/27/14	\$29,670.00	\$415,956.35	\$6,121,230.17
Base Contract	301	Business & Persistence (Batch)	Client Registration	Construction & Unit Test	08/28/14	\$116,285.71	\$532,242.06	\$6,237,515.88
Base Contract	302	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 1 - Construction & Unit Test	08/29/14	\$138,156.99	\$670,399.05	\$6,375,672.87
Base Contract	303	Business & Persistence (Batch)	Reports - Milestone 2	Release 1 - Construction & Unit Test	08/29/14	\$121,434.34	\$791,833.39	\$6,497,107.21
Base Contract	304	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 2	Requirements	08/29/14	\$27,887.50	\$819,720.89	\$6,524,994.71
Base Contract	305	Business & Persistence (Real-Time)	Project Management (Business/Persistence - Real-Time)	Status Report (Business/Persistence Project - Real-Time)	09/01/14	\$18,570.27	\$838,291.16	\$6,543,564.98
Base Contract	306	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	09/02/14	\$79,951.01	\$918,242.17	\$6,623,515.99
Base Contract	307	Business & Persistence (Batch)	Client Registration	Integration Test	09/12/14	\$63,428.57	\$981,670.74	\$6,686,944.56
Base Contract	308	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 1 - Integration Test	09/13/14	\$37,679.18	\$1,019,349.92	\$6,724,623.74
Base Contract	309	Business & Persistence (Batch)	Reports - Milestone 2	Release 1 - Integration Test	09/13/14	\$33,118.46	\$1,052,468.38	\$6,757,742.20

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	310	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 2	Design	09/18/14	\$69,718.75	\$1,122,187.13	\$6,827,460.95
Base Contract	311	Business & Persistence (Real-Time)	Mass Change	Mass Change	09/26/14	\$7,186.49	\$1,129,373.62	\$6,834,647.44
Base Contract	312	AFD/Medicaid Modernization	EDM - DDU Medical Eligibility (APTD/ANB/MEAD/CSD/HCSD)	Implementation	09/26/14	\$14,835.00	\$1,144,208.62	\$6,849,482.44
Base Contract	313	Business & Persistence (Batch)	Client Registration	System Test	09/27/14	\$21,142.86	\$1,165,351.48	\$6,870,625.30
Base Contract	314	Business & Persistence (Real-Time)	Security Maintenance	Construction & Unit Test	09/27/14	\$29,993.18	\$1,195,344.66	\$6,900,618.48
Base Contract	315	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 1 - System Test	09/28/14	\$20,095.56	\$1,215,440.22	\$6,920,714.04
Base Contract	316	Business & Persistence (Batch)	Reports - Milestone 2	Release 1 - System Test	09/28/14	\$17,663.18	\$1,233,103.40	\$6,938,377.22
Base Contract	317	AFD/Medicaid Modernization	Spnddown Enhancements	Requirements	09/28/14	\$19,780.00	\$1,252,883.40	\$6,958,157.22
Base Contract	318	AFD/Medicaid Modernization	NH EASY Client - Integrate MMIS Client Portal (PA's, etc.)	Requirements	09/28/14	\$11,615.00	\$1,264,498.40	\$6,969,772.22
Base Contract	319	AFD/Medicaid Modernization	EDM - Link Verifications & Images	Requirements	09/28/14	\$39,560.00	\$1,304,058.40	\$7,009,332.22
Base Contract	320	AFD/Medicaid Modernization	Spnddown Enhancements	Design	10/08/14	\$49,450.00	\$1,353,508.40	\$49,450.00
Base Contract	321	Business & Persistence (Real-Time)	Security Maintenance	Integration Test	10/12/14	\$16,359.91	\$1,369,868.31	\$65,809.91
Base Contract	322	AFD/Medicaid Modernization	NH EASY Client - Integrate MMIS Client Portal (PA's, etc.)	Design	10/18/14	\$29,037.50	\$1,398,905.81	\$94,847.41
Base Contract	323	AFD/Medicaid Modernization	EDM - Link Verifications & Images	Design	10/18/14	\$98,900.00	\$1,497,805.81	\$193,747.41

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	324	Business & Persistence (Batch)	Client Registration	Implementation	10/27/14	\$10,571.43	\$1,508,377.24	\$204,318.84
Base Contract	325	Business & Persistence (Real-Time)	Security Maintenance	System Test	10/27/14	\$5,453.30	\$1,513,830.54	\$209,772.14
Base Contract	326	Business & Persistence (Real-Time)	Data Exchange	Construction & Unit Test	10/28/14	\$44,362.65	\$1,558,193.19	\$254,134.79
Base Contract	327	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 1 - Implementation	10/28/14	\$5,023.89	\$1,563,217.08	\$259,158.68
Base Contract	328	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 2 - Design	10/28/14	\$50,238.90	\$1,613,455.98	\$309,397.58
Base Contract	329	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 2 - Construction & Unit Test	10/28/14	\$138,156.99	\$1,751,612.97	\$447,554.57
Base Contract	330	Business & Persistence (Batch)	Reports - Milestone 2	Release 1 - Implementation	10/28/14	\$4,415.79	\$1,756,028.76	\$451,970.36
Base Contract	331	Business & Persistence (Batch)	Reports - Milestone 2	Release 2 - Design	10/28/14	\$44,157.94	\$1,800,186.70	\$496,128.30
Base Contract	332	Business & Persistence (Batch)	Reports - Milestone 2	Release 2 - Construction & Unit Test	10/28/14	\$121,434.34	\$1,921,621.04	\$617,562.64
Base Contract	333	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 1 - Design	11/09/14	\$50,238.90	\$1,971,859.94	\$667,801.54
Base Contract	334	Business & Persistence (Real-Time)	Data Exchange	Integration Test	11/12/14	\$24,197.81	\$1,996,057.75	\$691,999.35
Base Contract	335	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 2 - Integration Test	11/12/14	\$37,679.18	\$2,033,736.93	\$729,678.53
Base Contract	336	Business & Persistence (Batch)	Reports - Milestone 2	Release 2 - Integration Test	11/12/14	\$33,118.46	\$2,066,855.39	\$762,796.99
Base Contract	337	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 2	Construction & Unit Test	11/12/14	\$139,437.50	\$2,206,292.89	\$902,234.49
Base Contract	338	AFD/Medicaid Modernization	Spnddown Enhancements	Construction & Unit Test	11/12/14	\$98,900.00	\$2,305,192.89	\$1,001,134.49
Base Contract	339	Business & Persistence (Real-Time)	Common	Common	11/26/14	\$5,114.86	\$2,310,307.75	\$1,006,249.35

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	340	Business & Persistence (Real-Time)	Security Maintenance	Implementation	11/26/14	\$2,726.65	\$2,313,034.40	\$1,008,976.00
Base Contract	341	Business & Persistence (Real-Time)	Data Exchange	System Test	11/27/14	\$8,065.94	\$2,321,100.34	\$1,017,041.94
Base Contract	342	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 2 - System Test	11/27/14	\$20,095.56	\$2,341,195.90	\$1,037,137.50
Base Contract	343	Business & Persistence (Batch)	Reports - Milestone 2	Release 2 - System Test	11/27/14	\$17,663.18	\$2,358,859.08	\$1,054,800.68
Base Contract	344	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 2	System Test	11/27/14	\$27,887.50	\$2,386,746.58	\$1,082,688.18
Base Contract	345	AFD/Medicaid Modernization	Spnddown Enhancements	System Test	11/27/14	\$19,780.00	\$2,406,526.58	\$1,102,468.18
Base Contract	346	AFD/Medicaid Modernization	EDM - Image Optimization	Requirements	11/28/14	\$9,890.00	\$2,416,416.58	\$1,112,358.18
Base Contract	347	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 1 - Construction & Unit Test	11/29/14	\$138,156.99	\$2,554,573.57	\$1,250,515.17
Base Contract	348	Business & Persistence (Real-Time)	Project Management (Business/Persistence - Real-Time)	Status Report (Business/Persistence Project - Real-Time)	12/01/14	\$18,570.27	\$2,573,143.84	\$1,269,085.44
Base Contract	349	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	12/01/14	\$79,951.01	\$2,653,094.85	\$1,349,036.45
Base Contract	350	AFD/Medicaid Modernization	EDM - Image Optimization	Design	12/08/14	\$24,725.00	\$2,677,819.85	\$1,373,761.45
Base Contract	351	AFD/Medicaid Modernization	NH EASY Client - Integrate MMIS Client Portal (PA's, etc.)	Construction & Unit Test	12/12/14	\$58,075.00	\$2,735,894.85	\$1,431,836.45
Base Contract	352	AFD/Medicaid Modernization	EDM - Link Verifications & Images	Construction & Unit Test	12/12/14	\$197,800.00	\$2,933,694.85	\$1,629,636.45
Base Contract	353	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 1 - Integration Test	12/14/14	\$37,679.18	\$2,971,374.03	\$1,667,315.63
Base Contract	354	Business & Persistence (Real-Time)	Data Exchange	Implementation	12/27/14	\$4,032.97	\$2,975,407.00	\$1,671,348.60

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	355	Business & Persistence (Real-Time)	Reference System	Reference System	12/27/14	\$20,381.14	\$2,995,788.14	\$1,691,729.74
Base Contract	356	Business & Persistence (Real-Time)	Quality Control	Quality Control	12/27/14	\$35,884.30	\$3,031,672.44	\$1,727,614.04
Base Contract	357	Business & Persistence (Real-Time)	MMIS	MMIS	12/27/14	\$13,148.48	\$3,044,820.92	\$1,740,762.52
Base Contract	358	Business & Persistence (Real-Time)	History Maintenance	History Maintenance	12/27/14	\$9,149.73	\$3,053,970.65	\$1,749,912.25
Base Contract	359	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 1 - Design	12/27/14	\$50,238.90	\$3,104,209.55	\$1,800,151.15
Base Contract	360	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 2 - Implementation	12/27/14	\$5,023.89	\$3,109,233.44	\$1,805,175.04
Base Contract	361	Business & Persistence (Batch)	Reports - Milestone 2	Release 2 - Implementation	12/27/14	\$4,415.79	\$3,113,649.23	\$1,809,590.83
Base Contract	362	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 2	Implementation	12/27/14	\$13,943.75	\$3,127,592.98	\$1,823,534.58
Base Contract	363	AFD/Medicaid Modernization	Spenddown Enhancements	Implementation	12/27/14	\$9,890.00	\$3,137,482.98	\$1,833,424.58
Base Contract	364	AFD/Medicaid Modernization	NH EASY Client - Integrate MMIS Client Portal (PA's, etc.)	System Test	12/27/14	\$11,615.00	\$3,149,097.98	\$1,845,039.58
Base Contract	365	AFD/Medicaid Modernization	EDM - Link Verifications & Images	System Test	12/27/14	\$39,560.00	\$3,188,657.98	\$1,884,599.58
Base Contract	366	Business & Persistence (Real-Time)	Work Programs	Construction & Unit Test	12/28/14	\$194,403.62	\$3,383,061.60	\$2,079,003.20
Base Contract	367	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 1 - System Test	12/29/14	\$20,095.56	\$3,403,157.16	\$2,099,098.76
Base Contract	368	Business & Persistence (Batch)	Reports - Milestone 3	Release 1 - Design	01/07/15	\$44,157.94	\$3,447,315.10	\$2,143,256.70
Base Contract	369	Business & Persistence (Real-Time)	Work Programs	Integration Test	01/12/15	\$106,038.34	\$3,553,353.44	\$2,249,295.04
Base Contract	370	AFD/Medicaid Modernization	EDM - Image Optimization	Construction & Unit Test	01/12/15	\$49,450.00	\$3,602,803.44	\$2,298,745.04

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	371	AFD/Medicaid Modernization	NH EASY Client - Integrate MMIS Client Portal (PA's, etc.)	Implementation	01/26/15	\$5,807.50	\$3,608,610.94	\$2,304,552.54
Base Contract	372	AFD/Medicaid Modernization	EDM - Link Verifications & Images	Implementation	01/26/15	\$19,780.00	\$3,628,390.94	\$2,324,332.54
Base Contract	373	Business & Persistence (Real-Time)	Work Programs	System Test	01/27/15	\$35,346.11	\$3,663,737.05	\$2,359,678.65
Base Contract	374	AFD/Medicaid Modernization	EDM - Image Optimization	System Test	01/27/15	\$9,890.00	\$3,673,627.05	\$2,369,568.65
Base Contract	375	Business & Persistence (Batch)	Reports - Milestone 3	Release 1 - Construction & Unit Test	01/27/15	\$121,434.34	\$3,795,061.39	\$2,491,002.99
Base Contract	376	AFD/Medicaid Modernization	Vital Records	Requirements	01/27/15	\$21,390.00	\$3,816,451.39	\$2,512,392.99
Base Contract	377	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 1 - Implementation	01/28/15	\$5,023.89	\$3,821,475.28	\$2,517,416.88
Base Contract	378	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 2 - Design	01/28/15	\$50,238.90	\$3,871,714.18	\$2,567,655.78
Base Contract	379	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 2 - Construction & Unit Test	01/28/15	\$138,156.99	\$4,009,871.17	\$2,705,812.77
Base Contract	380	Infrastructure	Application Infrastructure - Milestone 1	AI Group 1 - Release 1	01/28/15	\$75,000.00	\$4,084,871.17	\$2,780,812.77
Base Contract	381	Business & Persistence (Real-Time)	Benefits Recovery	Design	02/05/15	\$39,300.09	\$4,124,171.26	\$2,820,112.86
Base Contract	382	Business & Persistence (Batch)	Reports - Milestone 3	Release 1 - Integration Test	02/11/15	\$33,118.46	\$4,157,289.72	\$2,853,231.32
Base Contract	383	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 2 - Integration Test	02/12/15	\$37,679.18	\$4,194,968.90	\$2,890,910.50
Base Contract	384	AFD/Medicaid Modernization	Vital Records	Design	02/16/15	\$53,475.00	\$4,248,443.90	\$2,944,385.50
Base Contract	385	Business & Persistence (Real-Time)	Benefits Recovery	Construction & Unit Test	02/25/15	\$108,075.25	\$4,356,519.15	\$3,052,460.75
Base Contract	386	Business & Persistence (Real-Time)	Work Programs	Implementation	02/26/15	\$17,673.06	\$4,374,192.21	\$3,070,133.81

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	387	AFD/Medicaid Modernization	EDM - Image Optimization	Implementation	02/26/15	\$4,945.00	\$4,379,137.21	\$3,075,078.81
Base Contract	388	Business & Persistence (Batch)	Reports - Milestone 3	Release 1 - System Test	02/26/15	\$17,663.18	\$4,396,800.39	\$3,092,741.99
Base Contract	389	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 2 - System Test	02/27/15	\$20,095.56	\$4,416,895.95	\$3,112,837.55
Base Contract	390	Infrastructure	Application Infrastructure - Milestone 1	AI Group 1 - Release 2	02/27/15	\$75,000.00	\$4,491,895.95	\$3,187,837.55
Base Contract	391	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	03/01/15	\$79,951.01	\$4,571,846.96	\$3,267,788.56
Base Contract	392	Business & Persistence (Real-Time)	Benefits Recovery	Integration Test	03/12/15	\$29,475.07	\$4,601,322.03	\$3,297,263.63
Base Contract	393	Infrastructure	Application Infrastructure - Milestone 1	AI Group 1 - Release 3	03/14/15	\$75,000.00	\$4,676,322.03	\$3,372,263.63
Base Contract	394	Business & Persistence (Real-Time)	Benefits Recovery	System Test	03/27/15	\$15,720.04	\$4,692,042.07	\$3,387,983.67
Base Contract	395	Business & Persistence (Batch)	Reports - Milestone 3	Release 1 - Implementation	03/28/15	\$4,415.79	\$4,696,457.86	\$3,392,399.46
Base Contract	396	Business & Persistence (Batch)	Reports - Milestone 3	Release 2 - Design	03/28/15	\$44,157.94	\$4,740,615.80	\$3,436,557.40
Base Contract	397	Business & Persistence (Batch)	Reports - Milestone 3	Release 2 - Construction & Unit Test	03/28/15	\$121,434.34	\$4,862,050.14	\$3,557,991.74
Base Contract	398	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 2 - Implementation	03/29/15	\$5,023.89	\$4,867,074.03	\$3,563,015.63
Base Contract	399	Infrastructure	Application Infrastructure - Milestone 1	AI Group 1 - Release 4	03/29/15	\$75,000.00	\$4,942,074.03	\$3,638,015.63
Base Contract	400	Business & Persistence (Batch)	Document Imaging	Design	04/07/15	\$22,421.28	\$4,964,495.31	\$3,660,436.91
Base Contract	401	Business & Persistence (Batch)	Caseload Management	Release 1 - Design	04/08/15	\$85,045.56	\$5,049,540.87	\$3,745,482.47
Base Contract	402	Business & Persistence (Batch)	Reports - Milestone 3	Release 2 - Integration Test	04/12/15	\$33,118.46	\$5,082,659.33	\$3,778,600.93

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	403	AFD/Medicaid Modernization	Vital Records	Construction & Unit Test	04/12/15	\$106,950.00	\$5,189,609.33	\$3,885,550.93
Base Contract	404	Business & Persistence (Real-Time)	Benefits Recovery	Implementation	04/26/15	\$3,930.01	\$5,193,539.34	\$3,889,480.94
Base Contract	405	Business & Persistence (Batch)	Reports - Milestone 3	Release 2 - System Test	04/27/15	\$17,663.18	\$5,211,202.52	\$3,907,144.12
Base Contract	406	AFD/Medicaid Modernization	Vital Records	System Test	04/27/15	\$21,390.00	\$5,232,592.52	\$3,928,534.12
Base Contract	407	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 2 - Design	04/27/15	\$50,238.90	\$5,282,831.42	\$3,978,773.02
Base Contract	408	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 2 - Construction & Unit Test	04/27/15	\$138,156.99	\$5,420,988.41	\$4,116,930.01
Base Contract	409	Business & Persistence (Batch)	Document Imaging	Construction & Unit Test	04/27/15	\$61,658.53	\$5,482,646.94	\$4,178,588.54
Base Contract	410	Business & Persistence (Batch)	Security Maintenance	Construction & Unit Test	04/27/15	\$15,216.68	\$5,497,863.62	\$4,193,805.22
Base Contract	411	Infrastructure	Application Infrastructure - Milestone 2	AI Group 2 - Release 1	04/27/15	\$75,000.00	\$5,572,863.62	\$4,268,805.22
Base Contract	412	Business & Persistence (Batch)	Caseload Management	Release 1 - Construction & Unit Test	04/28/15	\$233,875.29	\$5,806,738.91	\$4,502,680.51
Base Contract	413	Business & Persistence (Batch)	Data Exchange	Release 1 - Design	05/09/15	\$59,105.54	\$5,865,844.45	\$4,561,786.05
Base Contract	414	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 2 - Integration Test	05/12/15	\$37,679.18	\$5,903,523.63	\$4,599,465.23
Base Contract	415	Business & Persistence (Batch)	Document Imaging	Integration Test	05/12/15	\$16,815.96	\$5,920,339.59	\$4,616,281.19
Base Contract	416	Business & Persistence (Batch)	Security Maintenance	Integration Test	05/12/15	\$8,300.01	\$5,928,639.60	\$4,624,581.20
Base Contract	417	Business & Persistence (Batch)	Caseload Management	Release 1 - Integration Test	05/13/15	\$63,784.17	\$5,992,423.77	\$4,688,365.37
Base Contract	418	Business & Persistence (Batch)	Reports - Milestone 3	Release 2 - Implementation	05/27/15	\$4,415.79	\$5,996,839.56	\$4,692,781.16

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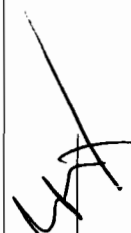
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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	419	AFD/Medicaid Modernization	Vital Records	Implementation	05/27/15	\$10,695.00	\$6,007,534.56	\$4,703,476.16
Base Contract	420	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 2 - System Test	05/27/15	\$20,095.56	\$6,027,630.12	\$4,723,571.72
Base Contract	421	Business & Persistence (Batch)	Document Imaging	System Test	05/27/15	\$8,968.51	\$6,036,598.63	\$4,732,540.23
Base Contract	422	Business & Persistence (Batch)	Security Maintenance	System Test	05/27/15	\$2,766.67	\$6,039,365.30	\$4,735,306.90
Base Contract	423	Infrastructure	Application Infrastructure - Milestone 2	AI Group 2 - Release 2	05/27/15	\$75,000.00	\$6,114,365.30	\$4,810,306.90
Base Contract	424	Business & Persistence (Real-Time)	Benefits Issuance	Construction & Unit Test	05/28/15	\$46,278.22	\$6,160,643.52	\$4,856,585.12
Base Contract	425	Business & Persistence (Batch)	Client Scheduling	Construction & Unit Test	05/28/15	\$78,438.84	\$6,239,082.36	\$4,935,023.96
Base Contract	426	Business & Persistence (Batch)	Caseload Management	Release 1 - System Test	05/28/15	\$34,018.22	\$6,273,100.58	\$4,969,042.18
Base Contract	427	Business & Persistence (Batch)	Data Exchange	Release 1 - Construction & Unit Test	05/29/15	\$162,540.23	\$6,435,640.81	\$5,131,582.41
Base Contract	428	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	06/04/15	\$79,951.01	\$6,515,591.82	\$5,211,533.42
Base Contract	429	Infrastructure	Application Infrastructure - Milestone 2	AI Group 2 - Release 3	06/11/15	\$75,000.00	\$6,590,591.82	\$5,286,533.42
Base Contract	430	Business & Persistence (Real-Time)	Benefits Issuance	Integration Test	06/12/15	\$25,242.66	\$6,615,834.48	\$5,311,776.08
Base Contract	431	Business & Persistence (Batch)	Client Scheduling	Integration Test	06/12/15	\$42,784.82	\$6,658,619.30	\$5,354,560.90
Base Contract	432	Business & Persistence (Batch)	Data Exchange	Release 1 - Integration Test	06/13/15	\$44,329.15	\$6,702,948.45	\$5,398,890.05
Base Contract	433	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 2 - Implementation	06/26/15	\$5,023.89	\$6,707,972.34	\$5,403,913.94
Base Contract	434	Business & Persistence (Batch)	Document Imaging	Implementation	06/26/15	\$2,242.13	\$6,710,214.47	\$5,406,156.07

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	435	Business & Persistence (Batch)	Security Maintenance	Implementation	06/26/15	\$1,383.33	\$6,711,597.80	\$5,407,539.40
Base Contract	436	Infrastructure	Application Infrastructure - Milestone 2	AI Group 2 - Release 4	06/26/15	\$75,000.00	\$6,786,597.80	\$5,482,539.40
Base Contract	437	Business & Persistence (Real-Time)	Benefits Issuance	System Test	06/27/15	\$8,414.22	\$6,795,012.02	\$5,490,953.62
Base Contract	438	Business & Persistence (Batch)	Client Scheduling	System Test	06/27/15	\$14,261.61	\$6,809,273.63	\$5,505,215.23
Base Contract	439	Business & Persistence (Batch)	Caseload Management	Release 1 - Implementation	06/27/15	\$8,504.56	\$6,817,778.19	\$5,513,719.79
Base Contract	440	Business & Persistence (Batch)	Caseload Management	Release 2 - Design	06/27/15	\$85,045.56	\$6,902,823.75	\$5,598,765.35
Base Contract	441	Business & Persistence (Batch)	Caseload Management	Release 2 - Construction & Unit Test	06/27/15	\$233,875.29	\$7,136,699.04	\$5,832,640.64
Base Contract	442	Infrastructure	Application Infrastructure - Milestone 3	AI Group 3 - Release 1	06/27/15	\$75,000.00	\$7,211,699.04	\$5,907,640.64
Base Contract	443	Business & Persistence (Batch)	MMIS	Daily - Construction & Unit Test	06/27/15	\$275,909.74	\$7,487,608.78	\$6,183,550.38
Base Contract	444	Business & Persistence (Batch)	Data Exchange	Release 1 - System Test	06/28/15	\$23,642.21	\$7,511,250.99	\$6,207,192.59
Base Contract	445	Business & Persistence (Batch)	Caseload Management	Release 2 - Integration Test	07/12/15	\$63,784.17	\$63,784.17	\$6,270,976.76
Base Contract	446	Business & Persistence (Batch)	MMIS	Daily - Integration Test	07/12/15	\$150,496.22	\$214,280.39	\$6,421,472.98
Base Contract	447	Business & Persistence (Real-Time)	Benefits Issuance	Implementation	07/27/15	\$4,207.11	\$218,487.50	\$6,425,680.09
Base Contract	448	Business & Persistence (Batch)	Client Scheduling	Implementation	07/27/15	\$7,130.80	\$225,618.30	\$6,432,810.89
Base Contract	449	Business & Persistence (Batch)	Caseload Management	Release 2 - System Test	07/27/15	\$34,018.22	\$259,636.52	\$6,466,829.11
Base Contract	450	Infrastructure	Application Infrastructure - Milestone 3	AI Group 3 - Release 2	07/27/15	\$75,000.00	\$334,636.52	\$6,541,829.11

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	451	Business & Persistence (Batch)	MMIS	Daily - System Test	07/27/15	\$50,165.41	\$384,801.93	\$6,591,994.52
Base Contract	452	Business & Persistence (Batch)	Data Exchange	Release 1 - Implementation	07/28/15	\$5,910.55	\$390,712.48	\$6,597,905.07
Base Contract	453	Business & Persistence (Batch)	Data Exchange	Release 2 - Design	07/28/15	\$59,105.54	\$449,818.02	\$6,657,010.61
Base Contract	454	Business & Persistence (Batch)	Data Exchange	Release 2 - Construction & Unit Test	07/28/15	\$162,540.23	\$612,358.25	\$6,819,550.84
Base Contract	455	Infrastructure	Application Infrastructure - Milestone 3	AI Group 3 - Release 3	08/11/15	\$75,000.00	\$687,358.25	\$6,894,550.84
Base Contract	456	Business & Persistence (Batch)	Data Exchange	Release 2 - Integration Test	08/12/15	\$44,329.15	\$731,687.40	\$6,938,879.99
Base Contract	457	Business & Persistence (Batch)	Caseload Management	Release 2 - Implementation	08/26/15	\$8,504.56	\$740,191.96	\$6,947,384.55
Base Contract	458	Business & Persistence (Batch)	Application Infrastructure - Milestone 3	AI Group 3 - Release 4	08/26/15	\$75,000.00	\$815,191.96	\$7,022,384.55
Base Contract	459	Business & Persistence (Batch)	MMIS	Daily - Implementation	08/26/15	\$25,082.70	\$840,274.66	\$7,047,467.25
Base Contract	460	Business & Persistence (Batch)	Data Exchange	Release 2 - System Test	08/27/15	\$23,642.21	\$863,916.87	\$7,071,109.46
Base Contract	461	Infrastructure	Application Infrastructure - Milestone 4	AI Group 4 - Release 1	08/28/15	\$75,000.00	\$938,916.87	\$7,146,109.46
Base Contract	462	Business & Persistence (Batch)	MMIS	Recon/Target - Construction & Unit Test	08/28/15	\$275,909.74	\$1,214,826.61	\$7,422,019.20
Base Contract	463	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	09/02/15	\$79,951.01	\$1,294,777.62	\$7,501,970.21
Base Contract	464	Business & Persistence (Batch)	MMIS	Recon/Target - Integration Test	09/12/15	\$150,496.22	\$1,445,273.84	\$7,652,466.43
Base Contract	465	Business & Persistence (Batch)	Data Exchange	Release 2 - Implementation	09/26/15	\$5,910.55	\$1,451,184.39	\$7,658,376.98
Base Contract	466	Infrastructure	Application Infrastructure - Milestone 4	AI Group 4 - Release 2	09/27/15	\$75,000.00	\$1,526,184.39	\$7,733,376.98

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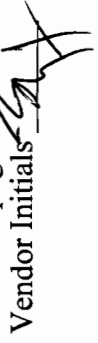
Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	467	Business & Persistence (Batch)	EMA	Construction & Unit Test	09/27/15	\$63,836.62	\$1,590,021.01	\$7,797,213.60
Base Contract	468	Business & Persistence (Batch)	MMIS	Recon/Target - System Test	09/27/15	\$50,165.41	\$1,640,186.42	\$7,847,379.01
Base Contract	469	Infrastructure	Application Infrastructure - Milestone 4	AI Group 4 - Release 3	10/12/15	\$75,000.00	\$1,715,186.42	\$75,000.00
Base Contract	470	Business & Persistence (Batch)	EMA	Integration Test	10/12/15	\$34,819.98	\$1,750,006.40	\$109,819.98
Base Contract	471	Infrastructure	Application Infrastructure - Milestone 4	AI Group 4 - Release 4	10/27/15	\$75,000.00	\$1,825,006.40	\$184,819.98
Base Contract	472	Business & Persistence (Batch)	EMA	System Test	10/27/15	\$11,606.66	\$1,836,613.06	\$196,426.64
Base Contract	473	Business & Persistence (Batch)	MMIS	Recon/Target - Implementation	10/27/15	\$25,082.70	\$1,861,695.76	\$221,509.34
Base Contract	474	Business & Persistence (Batch)	Quality Control	Construction & Unit Test	10/28/15	\$98,743.57	\$1,960,439.33	\$320,252.91
Base Contract	475	Business & Persistence (Batch)	History Maintenance	Construction & Unit Test	10/28/15	\$77,706.98	\$2,038,146.31	\$397,959.89
Base Contract	476	Infrastructure	Application Infrastructure - Milestone 5	AI Group 5 - Release 1	10/28/15	\$75,000.00	\$2,113,146.31	\$472,959.89
Base Contract	477	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 1 - Design	11/09/15	\$34,958.37	\$2,148,104.68	\$507,918.26
Base Contract	478	Business & Persistence (Batch)	Quality Control	Integration Test	11/12/15	\$53,860.13	\$2,201,964.81	\$561,778.39
Base Contract	479	Business & Persistence (Batch)	History Maintenance	Integration Test	11/12/15	\$42,385.63	\$2,244,350.44	\$604,164.02
Base Contract	480	Business & Persistence (Batch)	EMA	Implementation	11/26/15	\$5,803.33	\$2,250,153.77	\$609,967.35
Base Contract	481	Business & Persistence (Batch)	Quality Control	System Test	11/27/15	\$17,953.38	\$2,268,107.15	\$627,920.73
Base Contract	482	Business & Persistence (Batch)	History Maintenance	System Test	11/27/15	\$14,128.54	\$2,282,235.69	\$642,049.27

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	483	Infrastructure	Application Infrastructure - Milestone 5	AI Group 5 - Release 2	11/27/15	\$75,000.00	\$2,357,235.69	\$717,049.27
Base Contract	484	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 1 - Construction & Unit Test	11/29/15	\$96,135.52	\$2,453,371.21	\$813,184.79
Base Contract	485	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	12/02/15	\$79,951.01	\$2,533,322.22	\$893,135.80
Base Contract	486	Infrastructure	Application Infrastructure - Milestone 5	AI Group 5 - Release 3	12/12/15	\$75,000.00	\$2,608,322.22	\$968,135.80
Base Contract	487	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 1 - Integration Test	12/14/15	\$26,218.78	\$2,634,541.00	\$994,354.58
Base Contract	488	Business & Persistence (Batch)	Quality Control	Implementation	12/27/15	\$8,976.69	\$2,643,517.69	\$1,003,331.27
Base Contract	489	Business & Persistence (Batch)	History Maintenance	Implementation	12/27/15	\$7,064.27	\$2,650,581.96	\$1,010,395.54
Base Contract	490	Infrastructure	Application Infrastructure - Milestone 5	AI Group 5 - Release 4	12/27/15	\$75,000.00	\$2,725,581.96	\$1,085,395.54
Base Contract	491	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 1 - System Test	12/29/15	\$13,983.35	\$2,739,565.31	\$1,099,378.89
Base Contract	492	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 1 - Implementation	01/28/16	\$3,495.84	\$2,743,061.15	\$1,102,874.73
Base Contract	493	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 2 - Design	01/28/16	\$34,958.37	\$2,778,019.52	\$1,137,833.10
Base Contract	494	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 2 - Construction & Unit Test	01/28/16	\$96,135.52	\$2,874,155.04	\$1,233,968.62
Base Contract	495	Business & Persistence (Batch)	Benefits Recovery	Release 1 - Design	02/07/16	\$73,974.79	\$2,948,129.83	\$1,307,943.41
Base Contract	496	Business & Persistence (Batch)	Benefits Issuance	Release 1 - Design	02/09/16	\$69,388.35	\$3,017,518.18	\$1,377,331.76
Base Contract	497	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 2 - Integration Test	02/12/16	\$26,218.78	\$3,043,736.96	\$1,403,550.54
Base Contract	498	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 2 - System Test	02/27/16	\$13,983.35	\$3,057,720.31	\$1,417,533.89

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Attachment B-1

Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	499	Business & Persistence (Batch)	Benefits Recovery	Release 1 - Construction & Unit Test	02/27/16	\$203,430.68	\$3,261,150.99	\$1,620,964.57
Base Contract	500	Business & Persistence (Batch)	Benefits Issuance	Release 1 - Construction & Unit Test	02/29/16	\$190,817.97	\$3,451,968.96	\$1,811,782.54
Base Contract	501	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	03/02/16	\$88,366.91	\$3,540,335.87	\$1,900,149.45
Base Contract	502	Business & Persistence (Batch)	Benefits Recovery	Release 1 - Integration Test	03/13/16	\$55,481.10	\$3,595,816.97	\$1,955,630.55
Base Contract	503	Business & Persistence (Batch)	Benefits Issuance	Release 1 - Integration Test	03/15/16	\$52,041.27	\$3,647,858.24	\$2,007,671.82
Base Contract	504	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 2 - Implementation	03/28/16	\$3,495.84	\$3,651,354.08	\$2,011,167.66
Base Contract	505	Business & Persistence (Batch)	Benefits Recovery	Release 1 - System Test	03/28/16	\$29,589.92	\$3,680,944.00	\$2,040,757.58
Base Contract	506	Business & Persistence (Batch)	Benefits Issuance	Release 1 - System Test	03/30/16	\$27,755.34	\$3,708,699.34	\$2,068,512.92
Base Contract	507	Business & Persistence (Batch)	Benefits Recovery	Release 1 - Implementation	04/27/16	\$7,397.48	\$3,716,096.82	\$2,075,910.40
Base Contract	508	Business & Persistence (Batch)	Benefits Recovery	Release 2 - Design	04/27/16	\$73,974.79	\$3,790,071.61	\$2,149,885.19
Base Contract	509	Business & Persistence (Batch)	Benefits Recovery	Release 2 - Construction & Unit Test	04/27/16	\$203,430.68	\$3,993,502.29	\$2,353,315.87
Base Contract	510	Business & Persistence (Batch)	Bridges	Construction & Unit Test	04/27/16	\$180,297.18	\$4,173,799.47	\$2,533,613.05
Base Contract	511	Business & Persistence (Batch)	Benefits Issuance	Release 1 - Implementation	04/29/16	\$6,938.84	\$4,180,738.31	\$2,540,551.89
Base Contract	512	Business & Persistence (Batch)	Benefits Issuance	Release 2 - Design	04/29/16	\$69,388.35	\$4,250,126.66	\$2,609,940.24
Base Contract	513	Business & Persistence (Batch)	Benefits Issuance	Release 2 - Construction & Unit Test	04/29/16	\$190,817.97	\$4,440,944.63	\$2,800,758.21
Base Contract	514	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 1 - Design	05/09/16	\$50,238.90	\$4,491,183.53	\$2,850,997.11

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Attachment B-1

Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	515	Business & Persistence (Batch)	Work Programs	Release 1 - Design	05/09/16	\$79,141.64	\$4,570,325.17	\$2,930,138.75
Base Contract	516	Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 1 - Design	05/09/16	\$34,958.37	\$4,605,283.54	\$2,965,097.12
Base Contract	517	Business & Persistence (Batch)	Benefits Recovery	Release 2 - Integration Test	05/12/16	\$55,481.10	\$4,660,764.64	\$3,020,578.22
Base Contract	518	Business & Persistence (Batch)	Bridges	Integration Test	05/12/16	\$98,343.92	\$4,759,108.56	\$3,118,922.14
Base Contract	519	Business & Persistence (Batch)	Benefits Issuance	Release 2 - Integration Test	05/14/16	\$52,041.27	\$4,811,149.83	\$3,170,963.41
Base Contract	520	Business & Persistence (Batch)	Benefits Recovery	Release 2 - System Test	05/27/16	\$29,589.92	\$4,840,739.75	\$3,200,553.33
Base Contract	521	Business & Persistence (Batch)	Bridges	System Test	05/27/16	\$32,781.31	\$4,873,521.06	\$3,233,334.64
Base Contract	522	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 1 - Construction & Unit Test	05/29/16	\$138,156.99	\$5,011,678.05	\$3,371,491.63
Base Contract	523	Business & Persistence (Batch)	Benefits Issuance	Release 2 - System Test	05/29/16	\$27,755.34	\$5,039,433.39	\$3,399,246.97
Base Contract	524	Business & Persistence (Batch)	Work Programs	Release 1 - Construction & Unit Test	05/29/16	\$217,639.50	\$5,257,072.89	\$3,616,886.47
Base Contract	525	Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 1 - Construction & Unit Test	05/29/16	\$96,135.52	\$5,353,208.41	\$3,713,021.99
Base Contract	526	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	06/01/16	\$88,366.91	\$5,441,575.32	\$3,801,388.90
Base Contract	527	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 1 - Integration Test	06/13/16	\$37,679.18	\$5,479,254.50	\$3,839,068.08
Base Contract	528	Business & Persistence (Batch)	Work Programs	Release 1 - Integration Test	06/13/16	\$59,356.23	\$5,538,610.73	\$3,898,424.31
Base Contract	529	Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 1 - Integration Test	06/13/16	\$26,218.78	\$5,564,829.51	\$3,924,643.09
Base Contract	530	Business & Persistence (Batch)	Benefits Recovery	Release 2 - Implementation	06/26/16	\$7,397.48	\$5,572,226.99	\$3,932,040.57

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	531	Business & Persistence (Batch)	Bridges	Implementation	06/26/16	\$16,390.65	\$5,588,617.64	\$3,948,431.22
Base Contract	532	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 1 - System Test	06/28/16	\$20,095.56	\$5,608,713.20	\$3,968,526.78
Base Contract	533	Business & Persistence (Batch)	Benefits Issuance	Release 2 - Implementation	06/28/16	\$6,938.84	\$5,615,652.04	\$3,975,465.62
Base Contract	534	Business & Persistence (Batch)	Work Programs	Release 1 - System Test	06/28/16	\$31,656.65	\$5,647,308.69	\$4,007,122.27
Base Contract	535	Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 1 - System Test	06/28/16	\$13,983.35	\$5,661,292.04	\$4,021,105.62
Base Contract	536	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 1 - Implementation	07/28/16	\$5,023.89	\$5,023.89	\$4,026,129.51
Base Contract	537	Business & Persistence (Batch)	Work Programs	Release 1 - Implementation	07/28/16	\$7,914.16	\$12,938.05	\$4,034,043.67
Base Contract	538	Business & Persistence (Batch)	Work Programs	Release 2 - Design	07/28/16	\$79,141.64	\$92,079.69	\$4,113,185.31
Base Contract	539	Business & Persistence (Batch)	Work Programs	Release 2 - Construction & Unit Test	07/28/16	\$217,639.50	\$309,719.19	\$4,330,824.81
Base Contract	540	Business & Persistence (Batch)	NECSES	Construction & Unit Test	07/28/16	\$70,748.07	\$380,467.26	\$4,401,572.88
Base Contract	541	Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 1 - Implementation	07/28/16	\$3,495.84	\$383,963.10	\$4,405,068.72
Base Contract	542	Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 2 - Design	07/28/16	\$34,958.37	\$418,921.47	\$4,440,027.09
Base Contract	543	Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 2 - Construction & Unit Test	07/28/16	\$96,135.52	\$515,056.99	\$4,536,162.61
Base Contract	544	Business & Persistence (Batch)	Work Programs	Release 2 - Integration Test	08/12/16	\$59,356.23	\$574,413.22	\$4,595,518.84
Base Contract	545	Business & Persistence (Batch)	NECSES	Integration Test	08/12/16	\$38,589.86	\$613,003.08	\$4,634,108.70
Base Contract	546	Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 2 - Integration Test	08/12/16	\$26,218.78	\$639,221.86	\$4,660,327.48

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Contract	Milestone Number	Category	Milestone	Deliverable	Date	Payment Amount	State Fiscal Year Total	Federal Fiscal Year Total
Base Contract	547	Business & Persistence (Batch)	Work Programs	Release 2 - System Test	08/27/16	\$31,656.65	\$670,878.51	\$4,691,984.13
Base Contract	548	Business & Persistence (Batch)	NECSES	System Test	08/27/16	\$12,863.29	\$683,741.80	\$4,704,847.42
Base Contract	549	Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 2 - System Test	08/27/16	\$13,983.35	\$697,725.15	\$4,718,830.77
Base Contract	550	Business & Persistence (Batch)	Work Programs	Release 2 - Implementation	09/26/16	\$7,914.16	\$705,639.31	\$4,726,744.93
Base Contract	551	Business & Persistence (Batch)	NECSES	Implementation	09/26/16	\$6,431.64	\$712,070.95	\$4,733,176.57
Base Contract	552	Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 2 - Implementation	09/26/16	\$3,495.84	\$715,566.79	\$4,736,672.41
Grand Total						\$33,310,624.33	\$33,310,624.33	\$33,310,624.33

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Vendor Initials 

State of New Hampshire Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that a notice of registration to transact business in this state was filed by DELOITTE CONSULTING LLP, a Delaware registered limited liability partnership, on March 10, 2004. I further certify that all fees including annual fees required by the Secretary of State's office have been paid.



In TESTIMONY WHEREOF, I hereto
set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 22nd day of August, A.D. 2012

A handwritten signature in black ink, appearing to read "William M. Gardner".

William M. Gardner
Secretary of State



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF FAMILY ASSISTANCE

129 PLEASANT STREET, CONCORD, NH 03301-3857
 603-271-9474 1-800-852-3345 Ext. 9474
 FAX: 603-271-4637 TDD Access: 1-800-735-2964 www.dhhs.nh.gov

Nicholas A. Toumpas
 Commissioner

Terry R. Smith
 Director

August 28, 2012

His Excellency, Governor John H. Lynch
 and the Honorable Executive Council
 State House
 Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the State of New Hampshire, Department of Health and Human Services, Division of Family Assistance to execute a **sole source** contract with Deloitte Consulting LLP, 2500 One PPG Place, Pittsburgh, Pennsylvania 15222-5401 (Vendor #174776), to provide enhancements to the New HEIGHTS public assistance eligibility system for the purpose of modernizing New HEIGHTS infrastructure and providing functionality to support the Department of Health and Human Services' strategic vision for improved service delivery in an amount not to exceed \$28,367,824.33, effective October 4, 2012 or the date of Governor and Council approval, whichever is later, through September 30, 2016. Funds are available in the following account(s) in State Fiscal Year 2013 and are anticipated to be available in State Fiscal Years 2014 – 2017, upon the availability and continued appropriation of funds in the future operating budgets, with authority to adjust amounts through the Comptroller, if needed and justified, between State Fiscal Years.

05-95-45-450030-0967 HEALTH AND SOCIAL SERVICES, DEPT. OF HEALTH AND HUMAN SVCS, HHS TRANSITIONAL ASSISTANCE, DIVISION OF FAMILY ASSISTANCE, 11-253:1:VII-G NEW HGHTS RENEW

State Fiscal Year	Class/Object	Description	Current Modified Budget
SFY 2013	034-500099	Major IT Systems	\$6,157,022.00
SFY 2014	034-500099	Major IT Systems	\$748,645.00
Sub Total			\$6,905,667.00

05-95-95-950030-0977 HEALTH AND SOCIAL SERVICES, DEPT. OF HEALTH AND HUMAN SVCS, HHS COMMISSIONER, OFFICE OF THE COMMISSIONER, 11-253:1:VII-Q ACCESS FRONT DOOR

State Fiscal Year	Class/Object	Description	Current Modified Budget
SFY 2014	034-500099	Major IT Systems	\$6,070,888.00
SFY 2015	034-500099	Major IT Systems	\$7,649,112.00
Sub Total			\$13,720,000.00

State Fiscal Year	Class/Object	Description	Current Modified Budget
SFY 2015	034-500099	Major IT Systems	\$16,397.00
SFY 2016	034-500099	Major IT Systems	\$6,456,127.00
SFY 2017	034-500099	Major IT Systems	\$1,269,633.33
Sub Total			\$7,742,157.33
		Total	\$28,367,824.33

EXPLANATION

This request is sole source because it is in the best interest of the State of New Hampshire and the Department of Health and Human Services to contract with Deloitte Consulting LLP, the current vendor responsible for maintenance of the New HEIGHTS system. As the current vendor responsible for maintenance of the New HEIGHTS system, Deloitte Consulting LLP is uniquely qualified to provide this enhancement due to their role with the Department of Health and Human Services/Division of Family Assistance in the development and implementation of the New HEIGHTS system. Because enhancements to the system involve the core subsystems within New HEIGHTS that are maintained by Deloitte, it is in the State's best interest to preserve contractor accountability for the changes being made to the system. To contract with a different vendor could place the State in a situation whereby neither Deloitte nor another contractor accept responsibility for a malfunction that could result in costly litigation for the State to pursue a remedy to the problem. In addition, there may be greater risk for failure of these projects if the vendor lacks experience on New HEIGHTS and the business processes being enhanced. Also, the process of procuring a new vendor would require reallocation of the Department of Health and Human Services' resources that are critical to the State's modernization efforts based on enhanced Medicaid funding requirements. Given the time limitations of federal and State priorities, the delay would likely result in New Hampshire's inability to support federal and State projects that cannot be deferred.

The Department of Health and Human Services considered a number of alternatives to provide the required service modernization features, Medicaid enhanced funding conditions and standards, and the long term needs of the Department of Health and Human Services far into the future. The analysis of alternative approaches compared the pros and cons of four alternatives to implementing a new eligibility determination and case management system for the Department of Health and Human Services. These alternatives included:

1. **Maintain Status Quo** – Continue maintaining New HEIGHTS as is;
2. **Ground Up Development** – Construct a system from scratch;
3. **Incremental Infrastructure Modernization** – Enhance and build upon the existing New HEIGHTS architecture using an incremental deployment strategy and a combination of COTS and Java framework components; and
4. **Transfer/Commercial Off The Shelf (COTS) System** – Transfer another state's integrated system or buy and build a system using a health and human services framework solution provided by COTS products

The initial qualitative analysis indicated that there might be two viable approaches, both of which were further analyzed in a cost/benefit analysis. The last two options, transferring a system from another state or implementing a COTS solution were compared to modernizing the existing system.

A transfer solution and COTS development effort were combined for purposes of comparison due to the similar attributes of both alternatives, including state resource requirements, financial investment and implementation duration. From a qualitative perspective, the long-term benefits of both an incremental modernization and a new system are essentially equal. However, from a timeline perspective and the management of state resources, the most cost beneficial of the two approaches is to incrementally modernize the infrastructure.

This requested action is to provide infrastructure modernization of New HEIGHTS and critical system enhancements to support the Department of Health and Human Services' strategic vision for improved service delivery. The New HEIGHTS infrastructure modernization project is a critical necessity. New HEIGHTS has been in operation in New Hampshire for 13 years and is rapidly approaching the end of its anticipated 15-year life expectancy. While New HEIGHTS continues to support the business needs of the Department of Health and Human Services, the technology has become outdated and is becoming more costly to operate and more expensive to maintain and enhance. The system uses an IBM mainframe, COBOL programming language, DB2 database technology, and a PowerBuilder user interface. Obtaining the resources to maintain and enhance the system at an affordable price is becoming increasingly difficult. For example, it is already challenging to find system analysts and programmers with PowerBuilder experience. Additionally, the existing infrastructure technology presents challenges as the State embarks on key initiatives requiring interoperability with other systems and applications. Since New HEIGHTS provides eligibility determination for critical public assistance programs including Medicaid/Children's Health Insurance Program, Supplemental Nutrition Assistance Program, Temporary Assistance to Needy Families (TANF), Child Care, Adoption Subsidy/Foster Care and Emergency Assistance, the modernization of New HEIGHTS is one of the highest priority projects for the Department of Health and Human Services.

The modernized New HEIGHTS infrastructure will support streamlined service delivery that improves the quality of client service while minimizing service delivery cost. The planned service modernization enhancements will provide significant improvements for both Department of Health and Human Services' staff and clients. These improvements include:

- Many enhancements to NH EASY, New Hampshire's Electronic Application System, which is the online self-service function for New HEIGHTS;
- A variety of worker productivity improvements to the electronic imaging and workflow functionality contained in New HEIGHTS; and
- Many process improvements to the base New HEIGHTS system which will increase productivity and accuracy in the eligibility determination process.

This project was identified in the New Hampshire Information Technology Plan 2005 – 2009, Appendix VII, Project ID 79 – Contractor operational support of existing system with the Strategic Theme of Improving and Standardizing State Government IT Infrastructure.

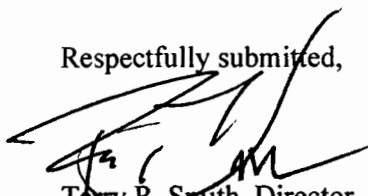
Geographic area served: Statewide

Source of Funds: Federal Funds of 76.76% from multiple benefiting federal programs and 23.24% State General Funds.

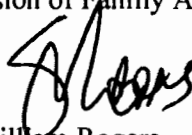
In the event the Federal funds become no longer available, General Funds will not be requested to support this activity.

His Excellency, Governor John H. Lynch
and the Honorable Executive Council
August 28, 2012
Page 4

Respectfully submitted,

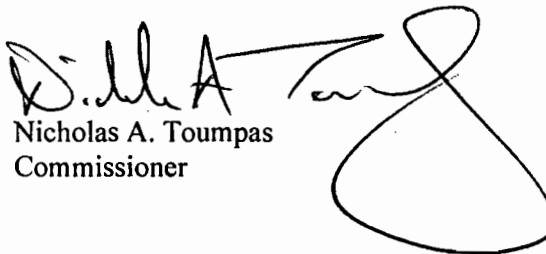


Terry R. Smith, Director
Division of Family Assistance



S. William Rogers
Commissioner
Department of Information Technology

Approved by:



Nicholas A. Toumpas
Commissioner

*The Department of Health and Human Services' Mission is to join communities and families
in providing opportunities for citizens to achieve health and independence.*



STATE OF NEW HAMPSHIRE
DEPARTMENT OF HEALTH AND HUMAN SERVICES
OFFICE OF INFORMATION SERVICES

Nicholas A. Toumpas
 Commissioner

129 PLEASANT STREET, CONCORD, NH 03301-3857
 603-271-9469 1-800-852-3345 Ext. 9469
 Fax: 271-4912 TDD Access: 1-800-735-2964 www.dhhs.nh.gov

William L. Baggeroer
 Chief Information Officer

August 28, 2012

S. William Rogers
 Commissioner
 Department of Information Technology
 27 Hazen Drive
 Concord, NH 03301

Requested Action and Explanation

The Department of Health and Human Services (DHHS), Division of Family Assistance (DFA), respectfully requests approval to enter into a sole source agreement with Deloitte LLP of 2601 Market Place, 2nd Floor, Harrisburg, PA 17110. The purpose of this project is the modernization of the New HEIGHTS infrastructure and to provide functionality to support DHHS's strategic vision for improved service delivery. The contract is to be effective upon date of Governor and Council approval through September 30, 2016, in an amount not to exceed \$28,367,824.33.

New HEIGHTS has been in operation in New Hampshire for 13 years now and is rapidly approaching the end of its anticipated 15 year life expectancy. While New HEIGHTS continues to support the business needs of DHHS, the technology has become outdated and is becoming more expensive to operate, maintain and enhance. DHHS must modernize the New HEIGHTS infrastructure and implement enhanced service delivery functionalities as the infrastructure modernization project will provide DHHS with a modernized n-tier object oriented architecture. The modernized New HEIGHTS infrastructure will also support streamlined service delivery that increases the quality of client service while minimizing the cost of service delivery.

The service modernization enhancements will provide significant improvements for both DHHS staff and clients alike. These improvements include projects to enhance the self-service program, NH EASY, enhancements to the eligibility determination process for long term care applicants, enhancements to the imaging and content management functionality to provide efficiencies for workers, as well as other improvements to support DHHS.

Funds are available as noted below in the following accounts for Fiscal Years (FY) 2013 thru 2017:

05-95-45-450010-0967 HEALTH AND SOCIAL SERVICES, DEPT. OF HEALTH AND HUMAN SVCS, HHS TRANSITIONAL ASSISTANCE, DIVISION OF FAMILY ASSISTANCE, 11-253:1:VII-G NEW HGHTS RENEW

State Fiscal Year	Class/Object	Description	Current Modified Budget
SFY 2013	034-500099	Major IT Systems	\$6,157,022.00

SFY 2014	034-500099	Major IT Systems	\$748,645.00
Sub Total			\$6,905,667.00

05-95-95-950010-0977 HEALTH AND SOCIAL SERVICES, DEPT. OF HEALTH AND HUMAN SVCS, HHS COMMISSIONER, OFFICE OF THE COMMISSIONER, I1-253:1:VII-Q ACCESS FRONT DOOR

State Fiscal Year	Class/Object	Description	Current Modified Budget
SFY 2014	034-500099	Major IT Systems	\$6,070,888.00
SFY 2015	034-500099	Major IT Systems	\$7,649,112.00
Sub Total			\$13,720,000.00

05-95-45-450010-TBD HEALTH AND SOCIAL SERVICES, DEPT. OF HEALTH AND HUMAN SVCS, HHS TRANSITIONAL ASSISTANCE, DIVISION OF FAMILY ASSISTANCE, TBD

State Fiscal Year	Class/Object	Description	Current Modified Budget
SFY 2015	034-500099	Major IT Systems	\$16,397.00
SFY 2016	034-500099	Major IT Systems	\$6,456,127.00
SFY 2017	034-500099	Major IT Systems	\$1,269,633.33
Sub Total			\$7,742,157.33

Prior Related Actions

There are no prior related actions.

Alternatives and Benefits

Potential alternatives to executing a new contract with Deloitte LLP, were evaluated but it was concluded that the other alternatives were not viable given current mandates and time constraints. This is a sole source contract because it is in the best interest of the State of New Hampshire and the Department of Health and Human Services to contract with Deloitte LLP for these enhancements. Any vendor other than Deloitte would have a tremendous learning curve and the timelines do not support the lag time that would be required to bring a new team on board. It is anticipated that it would have taken another vendor an additional 6 – 12 months to get enough transition to be able to perform the work in this contract, therefore, the costs would be greater with another vendor.

As the current vendor responsible for maintenance of the New HEIGHTS system, Deloitte LLP is uniquely qualified to provide these enhancements due to their role with DHHS/DFA in the development and implementation of the New HEIGHTS system. In addition, because enhancements to the system involve the core infrastructure and subsystems within New HEIGHTS that are maintained by Deloitte, it is in the State's best interest to preserve contractor accountability for the changes being made to the system. To contract with a different vendor could place the State in a situation whereby neither Deloitte nor another contractor would accept responsibility for a malfunction that could result in costly litigation for the State to pursue a remedy to the problem. More importantly there is a greater risk for failure of these projects if the vendor lacks experience on New HEIGHTS and the business processes being enhanced. The process of procuring a new vendor would require reallocation of DHHS resources that are critical to the State's modernization efforts based on the

enhanced Medicaid funding requirements. Given the time limitations of federal and state priorities, the delay would likely result in New Hampshire's inability to support federal and state projects that cannot be deferred.

New Hampshire has considered a number of alternatives to provide the required service modernization features, and the long term needs of DHHS far into the future. This analysis of alternative approaches compared the pros and cons of four alternatives to implementing a new eligibility determination and case management system for DHHS. These alternatives include:

1. **Maintain Status Quo** – Continue maintaining New HEIGHTS as is
2. **Ground Up Development** – Construct a system from scratch
3. **Incremental Infrastructure Modernization** – Enhance and build upon the existing New HEIGHTS architecture using an incremental deployment strategy and a combination of COTS and Java framework components
4. **Transfer/COTS System** – Transfer another state's integrated system or buy and build a system using a health and human services (HHS) framework solution provided by COTS products

The initial qualitative analysis indicated that there were two viable approaches, both of which were further analyzed via a cost/benefit Analysis (CBA). The last two options, transferring a system from another state or implementing a COTS solution were compared to modernizing the existing system.

A transfer solution and COTS development effort were combined for purposes of comparison due to the similar attributes of both alternatives, including state resource requirements, financial investment and implementation duration.

From a qualitative perspective, the long-term benefits of both an incremental modernization and a new system are essentially equal. However, from a timeline perspective and the management of state resources, the most cost beneficial of the two approaches is to incrementally modernize the infrastructure.

All costs associated with the two approaches are summarized below. This includes initial development and implementation costs, as well as conversion, training and maintenance and operations costs during this timeframe. Costs are identified in constant dollars.

System Life Costs	Incremental Infrastructure Modernization	Transfer Solution
Hardware/Infrastructure	\$1,022,033	\$2,044,065
Software	\$1,612,400	\$3,224,800
State Staff	\$2,308,029	\$3,069,678
Contract Staff (DDI Vendor)	\$28,367,824	\$62,000,000
Other Miscellaneous	\$553,556	\$553,556
TOTAL Non-Recurring (DDI)	\$33,173,842	\$70,892,100
Annual Vendor Maintenance and Enhancements (per year)	\$5,500,000	\$5,500,000

*The non-recurring and recurring costs of the selected option provide a strong return on investment compared to other alternatives.

The high level benefits of the alternatives under consideration include improved case work productivity and workflow management flexibility, system longevity, and compliance with all Federal standards and conditions.

The benefits shown in the table below are categorized as quantitative or qualitative. Quantitative benefits are measurable cost savings or redirected government funds. Quantitative benefits include direct cost savings (e.g., reduction in long-term maintenance costs for a new system), as well as indirect cost savings (e.g., labor-related costs). Indirect quantitative benefits result from changes in systems and business processes that enable increased staff productivity and greater efficiency. Labor savings can be redirected to other activities such as family self-sufficiency, early intervention, employment services, and prevention services.

Qualitative benefits do not result in a measurable cost savings to the State; however, these benefits are real and substantive. The citizens of New Hampshire, families who receive assistance, state personnel, and service delivery partners, will realize many qualitative benefits from the New HEIGHTS initiative.

Anticipated benefits of the New HEIGHTS initiative include:

Benefit Type	Benefit Description
Quantitative	Reduced physical infrastructure expenditures resulting from centralization and specialized task management using central mail, change centers, etc.
Qualitative	Reduction in IT system maintenance and operations costs associated with reliance on z/OS operating system and general purpose mainframe CPU capacity in the form of reduced ongoing price escalation
Qualitative	Improved policy support at lower cost from reduced implementation time for program, policy, and system changes
Qualitative	Less stressed workforce due to the workload relief provided by enhanced workflow management and load balancing across remote and central facilities and staff
Qualitative	Increased system longevity

Impact on Other State Agencies and Municipalities

DHHS does not anticipate any impact to other state agencies.

Requisition Information:

Vendor Name <u>Deloitte LLP</u>

Funding Sources and Amounts:

	* Object Code(s)	SFY 2013	SFY 2014-SFY 2017	Total
STATE	034-500099	\$715,298.00	\$5,878,669.33	\$6,593,967.33
FEDERAL	034-500099	\$5,441,724.00	\$16,332,133.00	\$21,773,857.00
OTHER (Specify Source, i.e.: Registration Fees)				
TOTAL		\$6,157,022.00	\$22,210,802.33	\$28,367,824.33

CONTACT PERSON

Laurie Snow, New HEIGHTS Project Manager
NH Department of Health and Human Services
Division of Family Assistance
7 Eagle Square, Suite 301
Concord, NH 03301
Telephone: (603) 227-0326
Fax: (603) 226-2154
Email: lsnow@dhhs.state.nh.us

CERTIFICATION

The undersigned hereby certify that the information provided in this document and any attachments is complete and accurate and that alternatives to the solution defined in this document have been appropriately considered.

Respectfully submitted,



William L. Baggeroer
Chief Information Officer

S. William Rogers
August 28, 2012
Page 6 of 6

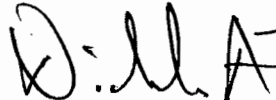


Terry R. Smith, Director
Division of Family Assistance



Steven Kelleher
Information Technology Manager, DHHS
Department of Information Technology

Approved by:



Nicholas A. Toumpas
Commissioner



CC: Leslie Mason, IT Manager
Laurie Snow, Project Manager



STATE OF NEW HAMPSHIRE
DEPARTMENT OF INFORMATION TECHNOLOGY

27 Hazen Dr., Concord, NH 03301
Fax: 603-271-1516 TDD Access: 1-800-735-2964
www.nh.gov/doi

S. William Rogers
Commissioner

September 7, 2013

Nicholas Toumpas, Commissioner
State of New Hampshire
Department of Health and Human Services
129 Pleasant Street
Concord, NH 03301-3857

Dear Commissioner Toumpas:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to enter into a contract with Deloitte Consulting LLP, of Pittsburgh, PA as described below and referenced as DoIT No. 2013-063.

This is a request to enter into a contract to provide enhancements to the New HEIGHTS system for the purpose of modernization of the infrastructure and to support the DHHS strategic vision of improved service delivery. The amount of the contract is not to exceed \$28,367,824.33 and shall be effective upon Governor and Council approval from October 4, 2012 to September 30, 2016.

A copy of this letter should accompany the Department of Health and Human Services' submission to the Governor and Executive Council for approval.

Sincerely,

A handwritten signature in black ink, appearing to read "S. Rogers".

S. William Rogers

SWR/ltn
Contract #2013-063
cc: Mary Calise, DHHS
Leslie Mason, DoIT


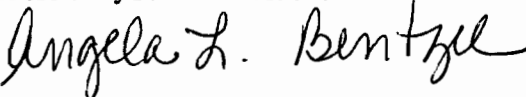
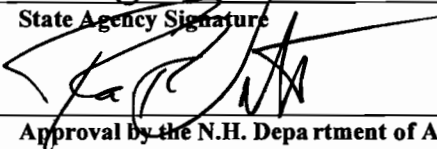
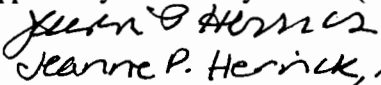
Subject: New HEIGHTS Service Modernization and Incremental Renewal

AGREEMENT


The State of New Hampshire and the Contractor hereby mutually agree as follows:

GENERAL PROVISIONS

1. IDENTIFICATION.

1.1 State Agency Name Dept of Health & Human Services Division of Family Assistance		1.2 State Agency Address 129 Pleasant Street Concord, NH 03301	
1.3 Contractor Name Deloitte Consulting LLP		1.4 Contractor Address 2601 Market Place, 2nd Floor Harrisburg, PA 17110	
1.5 Contractor Phone Number +1 (717) 651-6240	1.6 Account Number	1.7 Completion Date September 30, 2016	1.8 Price Limitation \$28,367,824.33
1.9 Contracting Officer for State Agency Mary Calise		1.10 State Agency Telephone Number 603-271-9285	
1.11 Contractor Signature 		1.12 Name and Title of Contractor Signatory Sundhar Sekhar, Principal	
1.13 Acknowledgement: State of <u>PA</u>, County of <u>Dauphin</u> On <u>8/17/2012</u> , before the undersigned officer, personally appeared the person identified in block 1.12, or satisfactorily proven to be the person whose name is signed in block 1.11, and acknowledged that s/he executed this document in the capacity indicated in block 1.12.			
1.13.1 Signature of Notary Public or Justice of the Peace [Seal] 			
1.13.2 Name and Title of Notary or Justice of the Peace Angela L Bentzel, Notary Public			
1.14 State Agency Signature 		1.15 Name and Title of State Agency Signatory Terry R. Smith, Director	
1.16 Approval by the N.H. Department of Administration, Division of Personnel (if applicable) By: _____ Director, On: _____			
1.17 Approval by the Attorney General (Form, Substance and Execution) By:  Jeanne P. Herrick, Attorney On: <u>31 Aug. 2012</u>			
1.18 Approval by the Governor and Executive Council By: _____ On: _____			

COMMONWEALTH OF PENNSYLVANIA
Notarial Seal
Angela L. Bentzel, Notary Public
Susquehanna Twp., Dauphin County
My Commission Expires June 8, 2015
MEMBER, PENNSYLVANIA ASSOCIATION OF NOTARIES

Contractor initials: 
Date: 8/17/12

2. EMPLOYMENT OF CONTRACTOR/SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT A which is incorporated herein by reference ("Services").

3. EFFECTIVE DATE/COMPLETION OF SERVICES.
3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, this Agreement, and all obligations of the parties hereunder, shall not become effective until the date the Governor and Executive Council approve this Agreement ("Effective Date").
3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

4. CONDITIONAL NATURE OF AGREEMENT.
Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds, and in no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to terminate this Agreement immediately upon giving the Contractor notice of such termination. The State shall not be required to transfer funds from any other account to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

5. CONTRACT PRICE/PRICE LIMITATION/PAYMENT.
5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT B which is incorporated herein by reference.
5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.
5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.
5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in

no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/EQUAL EMPLOYMENT OPPORTUNITY.
6.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal opportunity laws. In addition, the Contractor shall comply with all applicable copyright laws.
6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.
6.3 If this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all the provisions of Executive Order No. 11246 ("Equal Employment Opportunity"), as supplemented by the regulations of the United States Department of Labor (41 C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States issue to implement these regulations. The Contractor further agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

7. PERSONNEL.
7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.
7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this Agreement. This provision shall survive termination of this Agreement.
7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State's representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer's decision shall be final for the State.

8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

- 8.1.1 failure to perform the Services satisfactorily or on schedule;
- 8.1.2 failure to submit any report required hereunder; and/or
- 8.1.3 failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

- 8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely remedied, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;
- 8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;
- 8.2.3 set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or
- 8.2.4 treat the Agreement as breached and pursue any of its remedies at law or in equity, or both.

9. DATA/ACCESS/CONFIDENTIALITY/PRESERVATION.

9.1 As used in this Agreement, the word "data" shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

9.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

9.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

10. **TERMINATION.** In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT A.

11. **CONTRACTOR'S RELATION TO THE STATE.** In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

12. **ASSIGNMENT/DELEGATION/SUBCONTRACTS.** The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written consent of the N.H. Department of Administrative Services. None of the Services shall be subcontracted by the Contractor without the prior written consent of the State.

13. **INDEMNIFICATION.** The Contractor shall defend, indemnify and hold harmless the State, its officers and employees, from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (or which may be claimed to arise out of) the acts or omissions of the Contractor. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

14. INSURANCE.

14.1 The Contractor shall, at its sole expense, obtain and maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:

14.1.1 comprehensive general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$250,000 per claim and \$2,000,000 per occurrence; and

14.1.2 fire and extended coverage insurance covering all property subject to subparagraph 9.2 herein, in an amount not less than 80% of the whole replacement value of the property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than fifteen (15) days prior to the expiration date of each of the insurance policies. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference. Each certificate(s) of insurance shall contain a clause requiring the insurer to endeavor to provide the Contracting Officer

identified in block 1.9, or his or her successor, no less than ten (10) days prior written notice of cancellation or modification of the policy.

15. WORKERS' COMPENSATION.

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("Workers' Compensation").

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

16. WAIVER OF BREACH. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

17. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

18. AMENDMENT. This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire.

19. CONSTRUCTION OF AGREEMENT AND TERMS.

This Agreement shall be construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party.

20. THIRD PARTIES. The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

21. HEADINGS. The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. SPECIAL PROVISIONS. Additional provisions set forth in the attached EXHIBIT C are incorporated herein by reference.

23. SEVERABILITY. In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

24. ENTIRE AGREEMENT. This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior Agreements and understandings relating hereto.

EXHIBIT A SCOPE OF WORK

1.0 INTRODUCTION

1.1 PURPOSE

This document defines the specific services Deloitte Consulting LLP (Contractor) will provide to the State. In general, these services include enhancement of the New HEIGHTS system in support of the scope of work defined in Attachment B – New HEIGHTS Scope of Services. Attachment B includes projects to support CMS’s standards and conditions for enhanced Medicaid funding, modernization of the New HEIGHTS technology architecture and enhancements to support the DHHS Access Front Door (AFD) service modernization initiative.

1.2 SCOPE

Contractor will provide the above services as specified in the Scope of Work (as hereinafter defined; “SOW”). The SOW defines the tasks related to the enhancement of the New HEIGHTS.

1.3 PERIOD OF PERFORMANCE

The work defined by this document begins on October 4, 2012 or the date of Governor and Council approval, whichever is later and shall be comprised of enhancement services to be rendered through September 30, 2016.

1.4 DEFINITIONS

- | | |
|--|---|
| 1.4.1 Contractor Project Manager | Representative designated by Contractor |
| 1.4.2 DFA | Department of Health and Human Services
Division of Family Assistance |
| 1.4.3 New HEIGHTS Project Manager | Representative designated by the State |
| 1.4.4 DoIT | Department of Information Technology |
| 1.4.5 Project Management Team | The New HEIGHTS Project Manager, the Contractor
Project Manager and Contractor Project Partner |
| 1.4.6 New HEIGHTS Maintenance Contractor | The New HEIGHTS contractor providing ongoing
maintenance and enhancements to New HEIGHTS |
| 1.4.7 State | The NH Department of Health and Human Services
and/or the NH Department of Information
Technology as applicable |
| 1.4.8 Scope of Work (SOW) | The term “Scope of Work” means this document,
including all Exhibits, Attachments, Specifications or
materials referenced within this document, which are
either physically included with this portion of the
Statement of Work or available separately, and are
incorporated herein by reference. |
| 1.4.9 System | New HEIGHTS |

Contractor initials:
Date:

- 1.4.10 Technical Support Group (TSG) Technical support group responsible for zOS mainframe operations, upgrades including system administration and systems database administration.

1.5 Order of Precedence

The Agreement between the State and Contractor shall comprise 1) this Agreement (including all Exhibits and Attachments).

- 1.5.1 For interpretive purposes, in the event of conflict or ambiguity among the document elements of this Agreement, such conflict or ambiguity shall be resolved by giving precedence to the document elements in the following order:
- New Hampshire Standard Agreement Terms and Conditions, Form P-37;
 - Exhibits A, B, C, C-1, D, E, F, G, H, I, J

1.6 Reviews

Reviews are the process of Contractor and State agreeing upon the validity and content of system documentation, deliverables, and weekly project status reviews. All approvals of deliverables will be done in writing through the New HEIGHTS Project Manager or designee.

2. NOTICES

All notices under this Agreement shall be deemed duly given: 1) upon delivery, if delivered by hand against receipt, or 2) three days after posting if sent by registered or certified mail, return receipt requested.

Notices to the Contractor shall be delivered to the address below:

Mr. Sundhar Sekhar
Deloitte Consulting LLP
2601 Market Place
2nd Floor
Harrisburg, PA 17110-9373

Notices to the State shall be delivered to the address below:

Ms. Laurie Snow
7 Eagle Square
Suite 301
Concord, NH 03301

Either party may change its address for notification purposes by giving written notice of the change and setting forth the new address and an effective date.

3. SCOPE OF SERVICES

3.1 The Contractor shall provide the State with:

- a) A baseline complement of Contractor staff will be provided, according to Attachment A-Service Modernization and Incremental Renewal Staff Loading in this Agreement, to perform work under the Services, Requirements, and Staffing as defined in Attachment B-New HEIGHTS Scope of Services (the "Work") Work shall be scheduled full time for all resources on the project as defined in

[Handwritten initials]
[Handwritten date]

Attachment A. Full time is defined as forty hours per week. The total hours provided by the contractor shall meet the full time equivalents (FTE) defined in Attachment A with an average equal to 173.33 hours per month per FTE.

3.2 The State shall provide the Contractor with:

- a) Timely access to staff and execution of responsibilities defined for the State's New HEIGHTS Project Team, the Department of Information Technology (DoIT), the Technical Support Group (TSG), the New HEIGHTS Maintenance Contractor and other outside agencies required for work associated with this Agreement.
- b) Personnel knowledgeable in the business requirements of the State and operations of State information systems to participate, in a timely manner, for work associated with this Agreement including all phases of design, review, testing and implementation.
- c) Systems administration support through the DoIT and the Technical Support Group (TSG) for mainframe infrastructure and PC server support, including hardware upgrades, installation and configuration of third party software, systems administration/maintenance and performance management.
- d) Adequate infrastructure including telecommunications, networks, hardware (server capacity, disk space, etc.) and software licensing for development and operations in the current and any newly agreed upon database regions. This includes procurement of new hardware and software required to support the scope of work defined in this Agreement.
- e) Facilities and desktop computing hardware and software for up to 20 Contractor staffed housed at the 7 Eagle Square site or an equivalent location.

4. PROJECT MANAGEMENT AND RESPONSIBILITIES

The success of the project requires a highly coordinated joint project management effort by the Contractor, the State and the New HEIGHTS maintenance team. The State and Contractor shall provide adequate resources to manage the project. All Parties are committed to sharing of project management responsibilities and to the successful completion of the project. To this end, the Parties are committed to an integrated management approach. The State shall be responsible for the performance of its personnel and agents, including the DoIT, TSG, the New HEIGHTS maintenance contractor and other third parties. The Contractor shall be responsible for performance of its personnel and its sub-contracted staff in support of this agreement. The State consents to the Contractor using third parties, on a staff augmentation basis, to perform a portion of the services under this agreement. The Contractor is responsible for the performance of its sub-contractors' services to the same extent that Contractor would be responsible to the State if the Contractor had performed such services. Project management responsibilities are detailed in Attachment B New HEIGHTS Scope of Services.

5. COMMUNICATION AND REPORTING

The Contractor shall establish and maintain a communication plan which includes a weekly status meeting with State and Contractor management to review each active project or sub-project to ensure the projects are on track with the approved work plan. The status report will give an update of current activities in all areas of the project and will be provided electronically in advance of the status meeting.

The Contractor will utilize a tracking utility provided by the State to manage all in progress work and to track defects identified during system and regression testing. Communication and reporting services are detailed in Attachment B - New HEIGHTS Scope of Services.

6. TESTING

A comprehensive testing approach, which includes Unit, System, Regression, and Integration testing will be followed as described in Attachment B - New HEIGHTS Scope of Services.

7. SYSTEM DOCUMENTATION

The Contractor will be responsible for system technical documentation according to the requirements in Attachment B - New HEIGHTS Scope of Services, Section 3 Project Management. The State shall be responsible for the content of the User Guide, Policy Manuals, and On-Line Screen Help and the definition of links to New HEIGHTS screens for on-line access. The State shall also be responsible for maintaining the User Manual, Policy Manuals, and On-Line Screen Help.

8. ASSUMPTIONS AND DEPENDENCIES

During the course of the Agreement the State reserves the right to require the Contractor to reassign or otherwise remove from the project any contractor or subcontractor employee found unacceptable by the State within 30 days from written notification from the New HEIGHTS Project Manager.

In connection with the services contemplated by the agreement, each party shall comply with the obligations applicable to such party under the Health Information Technology for Economic and Clinical Health Act provisions at 42 USC §§17921-17954 and all associated implementing regulations, as amended ("HITECH"), as of the date that compliance with such obligation is required under such law, and the obligations applicable to such party under HIPAA (as defined in Exhibit I). In furtherance thereof (1) each provision of HITECH and HIPAA that is required to be included in business associate agreements pursuant to HITECH and is not already set forth in Exhibit I is hereby incorporated into Exhibit I by reference; and (2) to the extent that the provisions of Exhibit I are unclear, such provisions shall be construed to allow for compliance by the parties with HIPAA and HITECH.

Regarding Protected Health Information, and other personally identifiable information ("PII"), the State will provide such data to the Contractor to the minimum extent necessary to perform the services. The State will also ensure that access by Contractor to PHI and PII is limited to access within the State's facilities, network, data, equipment, software and working space at the State's facilities which are in secured environments and only where there is controlled access.

9. CHANGE ORDERS

The State may, with written notice to the Contractor and written consent of the Contractor, make changes within the general scope of this Agreement. Such changes may include modification in the functional requirements and processing procedures, other changes specifically required by new or amended Federal or State laws and regulations, changes in Department priority and/or to adjust milestones as required to manage scope within the constraints of the resource requirements defined in Attachment A.

The State may also request that the Contractor provide a fixed price bid for additional major enhancements to the New HEIGHTS system beyond the resources defined in Attachment A.

The written order issued by the State shall specify whether the change is to be made on a certain date or placed into effect only after approval of the Contractor price proposal as described in the following paragraph. The State and Contractor will agree upon the impact of the change order on the total project schedule and upon the date of implementation of the change.

As soon as possible after receipt of a written change order request, but in no event more than thirty (30) days thereafter, the Contractor shall provide the State with a written statement detailing the change request analysis and

fixed price or time and materials cost involved in implementing the change. The cost to the State resulting in a change in the work shall specify the total cost based on the number of staff-hours required to complete the change, times the change order rate. The change order rates will be negotiated based on the specific circumstances for each change order. This Agreement shall be amended to include the additional scope of services and shall be subject to and effective upon approval of Governor and Council.

If the State does not accept the Contractor's proposal, the State may:

- a) withdraw its change request; or
- b) modify its change request, in which case the procedures set forth above will apply to Contractor's response to the modified change request

The Contractor will be required to use all commercially reasonable efforts to implement a change request described in the change order in accordance with the terms of such change order.

All claims, disputes, and other matters in question between the State and Contractor arising out of or relating to change orders shall be decided in the manner set forth in Section 10 Dispute Resolution.

10. DISPUTE RESOLUTION

The Contractor and the State shall work in good faith toward accomplishment of the objectives that form the basis of this Agreement. Notwithstanding Section 1.5 of the Agreement, the following dispute resolution process shall be followed in the event of any dispute or disagreement between the parties relating to any provision of the Agreement or an interpretation thereof and before exercising any termination right for default or breach or any other right to remedy under or relating to the Agreement whether provided by law or under the Agreement, within thirty days of such a dispute may pursue in good faith the dispute resolution process set forth below.

All dispute resolution meetings, consistent with the intent of the Agreement, shall be conducted at the State's place of business, 129 Pleasant Street, Concord New Hampshire 03301.

10.1 Invocation of Progressive Dispute Negotiation.

The party believing itself aggrieved (the "Invoking Party") shall call for progressive management involvement in the dispute negotiation by written notice to the other party.

10.2 Progression of Management Involvement.

The Parties shall use their best efforts to arrange personal meetings and/or telephone conferences as needed, at mutually convenient times, between negotiators for the parties at the successive management levels set forth below:

- Level 1
 - ⇒ New HEIGHTS Project Manager
 - ⇒ The Contractor Project Managers
- Level 2
 - ⇒ Division of Family Assistance Director and the New HEIGHTS Project Manager
 - ⇒ The Contractor Project Partner
- Level 3
 - ⇒ Commissioner of the Department of Health and Human Services and/or the Chief Information Officer of the Department of Information Technology.
 - ⇒ Contractor Quality Assurance Partner

The negotiators at each level shall have a period of ten business days in which to attempt to resolve the dispute. The allotted time for first level negotiators shall begin on the date of receipt of the Invoking Party's notice.

If a resolution is not achieved by negotiators at any given management level at the end of their allotted time, then the allotted time for the negotiators at the next management level, if any shall begin immediately.

If resolution is not achieved by negotiators at the final management level, each party reserves all rights at law or in equity.

Initiation of the dispute resolution process cannot, in and of itself, cause work to stop on any part of the project. Work must continue for all portions of the work not in dispute during dispute resolution unless suspended by the State per this Agreement.

This Agreement may be extended to include additional services for up to three (3) one year extensions subject to formal approval by the Governor and Council of the State of New Hampshire; such extension shall be subject to all terms and conditions herein. Any amendments to this Agreement regarding the price limitation shall require approval of the Governor and Council of the State of New Hampshire.

[Handwritten initials]
[Handwritten date]

EXHIBIT B PAYMENT TERMS

1. Price:
 - a) The total price for all services and facilities provided under this Agreement shall not exceed \$28,367,824.

2. Terms of Payment
 - a) This Agreement is funded with funds from the New Hampshire General Fund in the amount of \$6,593,967.00 and with federal funds made available under the following Catalog of Federal Domestic Assistance:
 - CFDA #10.561, Federal Agency Department of Agriculture, Food and Nutrition Services, Program Title Food Stamp State Administration in the amount of \$1,522,048.00.
 - CFDA #93.778, Federal Agency Department of Health and Human Services, Centers for Medicare and Medicaid Services, Program Title XIX (Medicaid) in the amount of \$20,237,955.00.
 - CDFA #93.658 and #93.659, Federal Agency Department of Health and Human Services, Administration for Children and Families, Program Title IV-E Foster Care/Adoption Assistance in the amount of \$13,854.00.
 -

 - b) The State will make payment to the Contractor as defined in the Milestone Payment Schedule included as Attachment B-1. The schedule of payments and milestone definitions pursuant to Attachment B-1 may be modified in writing with the mutual agreement of both the State and the contractor, provided the modifications do not result in total state fiscal year amounts that exceed the total state fiscal year amounts of Attachment B-1.

 - c) A portion of the funding totaling \$22,500,000 towards this contract is budgeted and available in the following accounts for the current biennium:
05-95-45-450030-0967: \$7,500,000
05-95-95-950030-0977: \$15,000,000

A combination of Capital and Operating funding requests is being submitted for the full funding of this contract as part of the budget process for SFY 2014/2015.

 - d) The State will make reasonable efforts to achieve Contractor payments within 45 workdays after receipt of invoice. The Contractor may halt further services hereunder until payment is received on past due invoices, which have been outstanding for more than 75 days and are not in good faith dispute between the Parties.

 - e) The Parties further agree that the invoices will contain the payment number and the services as indicated in Attachment B-1: Service Modernization and Incremental Renewal Milestones and the Contractor has no obligation to provide details in the invoice for state and federal cost allocations.

 - f) The State's liability for deliverables in each State fiscal year shall not exceed the amount appropriated.

 - g) This Agreement may be extended to include additional services for up to three (3) one year extensions subject to formal approval by the Governor and Council of the State of New Hampshire; such extension shall be subject to all terms and conditions herein. Any amendments to this Agreement regarding the price limitation shall require approval of the Governor and Council of the State of New Hampshire.

Contractor initials: _____

Date: _____

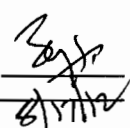
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EXHIBIT C SPECIAL REQUIREMENTS

- 1 The State and the vendor agree that in the event of a failure to meet staffing commitment according to the staff-loading chart included in Attachment A, or any mutually agreed upon performance standards included in the Service Level Agreement developed by the Contractor and approved by the State at the start of the project, damage shall be sustained by the State and that it is and will be impractical and extremely difficult to ascertain and determine the actual damages which the State will sustain by reason of such failure. The parties agree that the Service Level Agreement, as agreed upon by the State and the Contractor, will establish the baseline for measuring vendor performance and establish the schedule of liquidated damages. It is therefore agreed that the State may require the vendor to pay liquidated damages for such failures. The Contractor shall have five workdays or other mutually agreed period from the date of receipt of written notification of a failure to correct the failure set forth in the written notification. If the failure is not resolved within this period, liquidated damages may be imposed retroactively to the date of expected delivery. The remedy of termination will remain available to the state. Liquidated damages may not exceed the total payment for said month, included in Attachment B-1.

The vendor shall be liable for liquidated damages that are related to delays directly caused by the above acts action or omissions by the vendor. The vendor shall not be liable for liquidated damages for events that are directly caused by the failure of the State or any State agency to perform any required activity.

- 2 Standard State Agreement Paragraph 13, Indemnification, is deleted, and in place thereof is inserted:
 - 13.1 The Contractor shall defend, indemnify and hold harmless the State, its officers and employees, from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (or which may be claimed to arise out of) the acts or omissions of the Contractor, its subcontractors, and assignees.
 - 13.2 The Contractor shall require any subcontractor, delegates, or transferees to agree in writing to defend, indemnify and hold harmless the State, its officers and employees from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (or which may be claimed to arise out of) the acts or omissions of the subcontractor, delegate, or transferee.
 - 13.3 The Contractor's monetary limitation liability to the State shall not exceed two times the total Agreement price, except it shall not apply to the following provisions.
 - 13.4 Notwithstanding the monetary limitation contained in paragraph 13.3 above, in the event a claim or action is brought against the State in which infringement and/or a violation of HIPAA is alleged, the Contractor, at its own expense, shall defend, indemnify and hold harmless the State against all such claims or actions for any expenses, costs or damages, including legal fees and expenses, incurred by the State in connection with such claims or actions.
 - 13.5 Further, notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State.
 - 13.6 This covenant shall survive the termination of the Agreement.
- 3 Following Standard State Agreement Paragraph 9.3 insert:

Contractor initials: 

Date: 

9.3.1 All applicant and/or recipient materials and information provided to the Contractor by the State or acquired by the Contractor on behalf of the State whether oral, written, magnetic tape, cards or otherwise shall be regarded as confidential information in accordance with the provisions of federal and State law and ethical standards, and all necessary steps shall be taken by the Contractor to safeguard the confidentiality of such material or information in conformance with federal and State law and ethical standards.

9.3.2 This provision shall not apply to any information, or any portion thereof, which is required to be disclosed by order of a court of competent jurisdiction, administrative agency or governmental body, or by subpoena, summons or other legal process, or by law, rule or regulation provided that prior to such disclosure by the Contractor the State is given reasonable advance notice of such order and an opportunity to object to such disclosure. The Contractor shall carry out its confidentiality obligations using the same degree of care that it uses in protecting its own proprietary information, but at least a reasonable degree of care. Notwithstanding anything herein to the contrary, the Contractor shall have the right to retain one copy of confidential information and any summaries, analyses, notes or extracts prepared by the Contractor which are based on or contain portions of confidential information evidencing its services for the State as required by law, regulation, professional standards or reasonable business practice.

- 4 Notwithstanding anything to the contrary in this Agreement, the State shall have all rights of ownership of all deliverables, application software and documentation associated with this project for which the State has made payment in accordance with the terms and conditions of this Agreement.
- The State shall have the unrestricted authority to publish, disclose, distribute and otherwise use, in whole or in part, any deliverable, application software and documentation associated with this project for which the State has made payment in accordance with the terms and conditions of this Agreement.
 - With the prior approval of the State, to the extent that the Contractor utilizes any of its property (including, without limitation, any hardware or proprietary software of the Contractor or any proprietary or confidential information of the Contractor or any trade secrets of Contractor and excluding the State's application software, deliverables, and documentation) in performing services hereunder, such property shall remain the property of the Contractor and the State shall acquire no right or interest in such property. Nothing in this Agreement shall be construed as precluding or limiting in any way the right of the Contractor to provide consulting, auditing or other services of any kind or nature whatsoever to any person or entity as the Contractor in its sole discretion deems appropriate. In furtherance of the foregoing and not in limitation and notwithstanding any contrary provision of this Agreement, the Parties hereby acknowledge and agree that the Contractor shall have ownership and copyright ownership of, including, without limitation, all rights to use, disclose and otherwise employ its ideas, concepts, know-how, methods, techniques, processes, and skills, and adaptations thereof (including, without limitation, function, system and data models; the generalized features of the structure, sequence and organization of software and the user interfaces and screen designs; general purpose routines, tools and utilities; and procedures, processes, logic coherence and methods of operation of systems) in conducting its business (including, without limitation, providing services or creating programming or materials for other clients), and the State shall not assert against Contractor or its personnel any prohibitions or restraint from so doing.
 - Appropriate Federal and/or State representatives will have access to work in progress and to pertinent cost records of the Contractor and its subcontractors at such intervals, as any representative shall deem necessary. All records associated with this project must be retained for a period of five years after final payment or resolution of any litigation.
- 5 The State, or any of its entities, shall not hire or contract with any Contractor personnel or sub-contractor personnel that have been directly and substantively involved in the work related to this Agreement during the term of this Agreement and for three (3) months following the end of this Agreement unless written consent is granted by the Contractor.
- 6 Should the State fail to make all payments in a timely manner as required hereunder, or otherwise be in breach of this Agreement, including, without limitation, failure of the State to timely perform its obligations under this Agreement, following the unsuccessful conclusion of dispute resolution as described in Section 10 of Exhibit A, Contractor upon thirty (30) days written notice to the State, may terminate this Agreement if the State fails to cure its breach within such thirty (30) days notice period or in the absence of a greater

specification of time. The State shall have all rights to dispute any determination by the Contractor of breach, or the cure thereof, by use of the Dispute Resolution provisions of Section 10 of Exhibit A or other legal process.

- 7 To the extent that Contractor, has entered into other contracts with any other state, exchange, or the Federal Government, relating to the design, development, implementation, or operation of a health benefit exchange as described in the Section 1311 of the ACA to which the requirements of 45 CFR 95 and 45 CFR 92 apply, Contractor will proactively identify for, review for, discuss with, and submit recommendations to the State regarding reuse of work from these other contracts or other shared efforts with these third-parties that could lead to efficiencies in accomplishing the specific requirements of or the objective of this Contract.
- 8 The federal government reserves a royalty-free, non-exclusive, and irrevocable license to reproduce, publish, or otherwise use, and to authorize others to use, for federal government purposes, the copyright in any work developed under a grant, sub-grant, or contract under a grant or sub-grant or any rights of copyright to which a contractor purchases ownership.
- 9 The contractor shall comply with the Clean Air Act, Section 306 and Clean Water Act, Section 309.

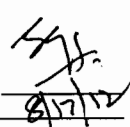
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Exhibit C-I Additional Special Provisions

1) Gratuities or Kickbacks

The Contractor agrees that it is a breach of this Agreement to accept or make a payment, gratuity or offer of employment on behalf of the Contractor, any Sub-Contractor or the State in order to influence the performance of the Scope of Work detailed in Exhibit A of this Agreement. The State may terminate this Agreement and any sub-contract or sub-agreement if it is determined that payments, gratuities or offers of employment of any kind were offered or received by any officials, officers, employees or agents of the Contractor or Sub-Contractor.

2) Retroactive Payments-Individual Services

Notwithstanding anything to the contrary contained in this Agreement or in any other document, agreement or understanding, it is expressly understood and agreed by the parties hereto, that no payments will be made hereunder to reimburse the Contractor for any services provided to any individual prior to the Effective Date of this Agreement and no payments shall be made for expenses incurred by the Contractor for any services provided prior to the date on which the individual applies for services or (except as otherwise provided by the federal regulations) prior to a determination that the individual is eligible for such services.

3) Retroactive Payments-Contractor Services

Notwithstanding anything to the contrary contained in this Agreement or in any other document, agreement or understanding, it is expressly understood and agreed by the parties hereto, that no payments will be made hereunder to reimburse the Contractor for any costs incurred for any purposes prior to the Effective Date of the Agreement.

4) Audit Requirement

On or before the date set forth in Section 1.7 of these General Provisions, the Contractor shall deliver to the State, at the address set forth in Section 1.2 of these General Provisions, an independent audit performed by a Certified Public Accountant, of the Contractor, including the funds received under this Agreement.

The following requirement shall apply if the Contractor is a State or Local Government or an Institution of Higher Education or Other Non-Profit Organization: If the federal funds expended under this or any other Agreement from any and all sources exceeds \$300,000 in the aggregate in a one year fiscal period the required audit shall be performed in accordance with the provisions of OMB Circular A-133, Audits of States, Local Governments, and Non-Profit Organizations for fiscal years ending on or after June 30, 1997.

5) Credits

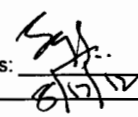
All documents, notices, press releases, research reports, and other materials prepared during or resulting from the performance of the services or the Agreement shall include the following statement: "The preparation of this (report, document, etc.) was financed under an Agreement with the State of New Hampshire, Department of Health and Human Services, Division of (name), with funds provided in part or in whole by the (State of New Hampshire and/or United States Department of Health and Human Services.)"

6) Debarment, Suspension and Other Responsibility Matters

If this Agreement is funded in any part by monies of the United States, the Contractor shall comply with the provisions of Section 319 of the Public Law 101-121, Limitation on use of appropriated funds to influence certain Federal contracting and financial transactions; with the provisions of Executive Order 12549 and 45 CFR Subpart A, B, C, D, and E Section 76 regarding Debarment, Suspension and Other Responsibility Matters, and shall complete and submit to the State the appropriate certificates of compliance upon approval of the Agreement by the Governor and Council.

Contractor initials: _____

Date: _____

Handwritten signature and date in black ink. The signature is stylized and appears to be 'L.A.'. The date is written as '6/17/12'.

STANDARD EXHIBIT D

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Sections 5151-5160 of the Drug-Free Workplace Act of 1988 (Pub. L. 100-690, Title V, Subtitle D; 41 U.S.C. 701 et seq.), and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

**CERTIFICATION REGARDING DRUG-FREE WORKPLACE REQUIREMENTS
ALTERNATIVE I - FOR GRANTEEES OTHER THAN INDIVIDUALS**

**US DEPARTMENT OF HEALTH AND HUMAN SERVICES - CONTRACTORS
US DEPARTMENT OF EDUCATION - CONTRACTORS
US DEPARTMENT OF AGRICULTURE - CONTRACTORS**

This certification is required by the regulations implementing Sections 5151-5160 of the Drug-Free Workplace Act of 1988 (Pub. L. 100-690, Title V, Subtitle D; 41 U.S.C. 701 et seq.). The January 31, 1989 regulations were amended and published as Part II of the May 25, 1990 Federal Register (pages 21681-21691), and require certification by grantees (and by inference, sub-grantees and sub-contractors), prior to award, that they will maintain a drug-free workplace. Section 3017.630(c) of the regulation provides that a grantee (and by inference, sub-grantees and sub-contractors) that is a State may elect to make one certification to the Department in each federal fiscal year in lieu of certificates for each grant during the federal fiscal year covered by the certification. The certificate set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. False certification or violation of the certification shall be grounds for suspension of payments, suspension or termination of grants, or government wide suspension or debarment. Contractors using this form should send it to:

Commissioner, NH Department of Health and Human Services, 129 Pleasant Street,
Concord, NH 03301-6505.

- (A) The grantee certifies that it will or will continue to provide a drug-free workplace by:
- (a) Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
 - (b) Establishing an ongoing drug-free awareness program to inform employees about—
 - (1) The dangers of drug abuse in the workplace;
 - (2) The grantee's policy of maintaining a drug-free workplace;
 - (3) Any available drug counseling, rehabilitation, and employee assistance programs; and
 - (4) The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
 - (c) Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
 - (d) Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will—
 - (1) Abide by the terms of the statement; and
 - (2) Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such conviction;

Contractor initials:

Date:

**CERTIFICATION REGARDING DRUG-FREE WORKPLACE REQUIREMENTS
ALTERNATIVE I - FOR GRANTEES OTHER THAN INDIVIDUALS, cont'd**

**US DEPARTMENT OF HEALTH AND HUMAN SERVICES - CONTRACTORS
US DEPARTMENT OF EDUCATION - CONTRACTORS
US DEPARTMENT OF AGRICULTURE - CONTRACTORS**

- (e) Notifying the agency in writing, within ten calendar days after receiving notice under subparagraph (d)(2) from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer on whose grant activity the convicted employee was working, unless the Federal agency has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;
- (f) Taking one of the following actions, within 30 calendar days of receiving notice under subparagraph (d)(2), with respect to any employee who is so convicted—
 - (1) Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended; or
 - (2) Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- (g) Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs (a), (b), (c), (d), (e), and (f).

(B) The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant.

Place of Performance (street address, city, county, State, zip code) (list each location)

New HEIGHTS Project
7 Eagle Square, Suite 101
Concord, New Hampshire 03301

Check if there are workplaces on file that are not identified here.

Deloitte Consulting LLP

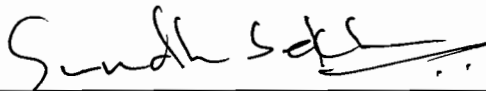
From: 10/04/12 – 09/30/16

Contractor Name

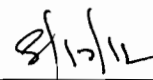
Period Covered by this Certification

Sundhar Sekhar, Principal

Name and Title of Authorized Contractor Representative



Contractor Representative Signature



Date

Contractor initials: 

Date: 

STANDARD EXHIBIT E

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Section 319 of Public Law 101-121, Government wide Guidance for New Restrictions on Lobbying, and 31 U.S.C. 1352, and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

CERTIFICATION REGARDING LOBBYING

**US DEPARTMENT OF HEALTH AND HUMAN SERVICES - CONTRACTORS
US DEPARTMENT OF EDUCATION - CONTRACTORS
US DEPARTMENT OF AGRICULTURE - CONTRACTORS**

Programs (indicate applicable program covered):

Aid to Families with Dependent Children Program under Title IV-A
Child Support Enforcement Program under Title IV-D
Job Opportunities and Basic Skills (JOBS) Program under Title IV-F
Medicaid Program under Title XIX
Social Services Block Grant Program under Title XX
The Food Stamp Program under Title VII

Contract Period: 10/04/12 – 09/30/16

The undersigned certifies, to the best of his or her knowledge and belief, that:

- (1) No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement (and by specific mention sub-grantee or sub-contractor).
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement (and by specific mention sub-grantee or sub-contractor), the undersigned shall complete and submit Standard Form LLL, "Disclosure Form to Report Lobbying, in accordance with its instructions, attached and identified as Standard Exhibit E-I.
- (3) The undersigned shall require that the language of this certification be included in the award document for sub-awards at all tiers (including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements) and that all sub-recipients shall certify and disclose accordingly.

Contractor initials:

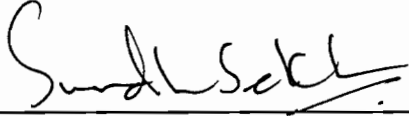
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CERTIFICATION REGARDING LOBBYING, cont'd

**US DEPARTMENT OF HEALTH AND HUMAN SERVICES - CONTRACTORS
US DEPARTMENT OF EDUCATION - CONTRACTORS
US DEPARTMENT OF AGRICULTURE - CONTRACTORS**

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.



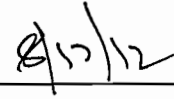
Contractor Signature

Principal

Contractor's Representative Title

Deloitte Consulting LLP

Contractor Name



Date

Contractor initials: 

Date: 

STANDARD EXHIBIT F

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Executive Office of the President, Executive Order 12529 and 45 CFR Part 76 regarding Debarment, Suspension, and Other Responsibility Matters, and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

**CERTIFICATION REGARDING DEBARMENT, SUSPENSION, AND OTHER
RESPONSIBILITY MATTERS - PRIMARY COVERED TRANSACTIONS**

Instructions for Certification

1. By signing and submitting this proposal (contract), the prospective primary participant is providing the certification set out below.
2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. If necessary, the prospective participant shall submit an explanation of why it cannot provide the certification. The certification or explanation will be considered in connection with the NH Department of Health and Human Services' (DHHS) determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
3. The certification in this clause is a material representation of fact upon which reliance was placed when DHHS determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, DHHS may terminate this transaction for cause or default.
4. The prospective primary participant shall provide immediate written notice to the DHHS agency to whom this proposal (contract) is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
5. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participant," "person," "primary covered transaction," "principal," "proposal," and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549: 45 CFR Part 76. See the attached definitions.
6. The prospective primary participant agrees by submitting this proposal (contract) that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by DHHS.
7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion - Lower Tier Covered Transactions," provided by DHHS, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible, or involuntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the Non-procurement List (of excluded parties).

Contractor initials: 

Date: 

**CERTIFICATION REGARDING DEBARMENT, SUSPENSION, AND OTHER
RESPONSIBILITY MATTERS - PRIMARY COVERED TRANSACTIONS, cont'd**

9. Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.
10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal government, DHHS may terminate this transaction for cause or default.

**Certification Regarding Debarment, Suspension, and Other
Responsibility Matters - Primary Covered Transactions**

- (1) The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
 - (a) are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal department or agency;
 - (b) have not within a three-year period preceding this proposal (contract) been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or a contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
 - (c) are not presently indicted for otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (1)(b) of this certification; and
 - (d) have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- (2) Where the prospective primary participant is unable to certify to any of the statements in this certification, such prospective participant shall attach an explanation to this proposal (contract).

Contractor initials:
Date:

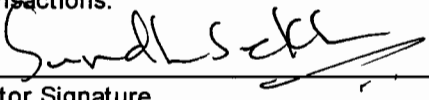
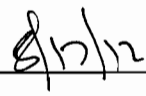
**CERTIFICATION REGARDING DEBARMENT, SUSPENSION, AND OTHER
RESPONSIBILITY MATTERS - PRIMARY COVERED TRANSACTIONS, cont'd**


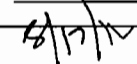
**Certification Regarding Debarment, Suspension, Ineligibility and
Voluntary Exclusion - Lower Tier Covered Transactions
(To Be Supplied to Lower Tier Participants)**

By signing and submitting this lower tier proposal (contract), the prospective lower tier participant, as defined in 45 CFR Part 76, certifies to the best of its knowledge and belief that it and its principals:

- (a) are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency.
- (b) where the prospective lower tier participant is unable to certify to any of the above, such prospective participant shall attach an explanation to this proposal (contract).

The prospective lower tier participant further agrees by submitting this proposal (contract) that it will include this clause entitled "Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion - Lower Tier Covered Transactions," without modification in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

 Contractor Signature	Principal Contractor's Representative Title
Deloitte Consulting LLP Contractor Name	Date 

Contractor initials: 
Date: 

STANDARD EXHIBIT G

CERTIFICATION REGARDING THE AMERICANS WITH DISABILITIES ACT COMPLIANCE

The Contractor identified in Section 1.3 of the General Provisions agrees by signature of the Contractor's representative as identified in Sections 1.11 and 1.12 of the General Provisions, to execute the following certification:

- 1. By signing and submitting this proposal (contract) the Contractor agrees to make reasonable efforts to comply with all applicable provisions of the Americans with Disabilities Act of 1990.

[Handwritten Signature]

Principal

Contractor Signature

Contractor's Representative Title

Deloitte Consulting LLP

8/17/12

Contractor Name

Date

Contractor initials: *[Signature]*
Date: *8/17/12*

NH Department of Health and Human Services

STANDARD EXHIBIT H

CERTIFICATION REGARDING ENVIRONMENTAL TOBACCO SMOKE

Public Law 103-227, Part C - Environmental Tobacco Smoke, also known as the Pro-Children Act of 1994 (Act), requires that smoking not be permitted in any portion of any indoor facility owned or leased or contracted for by an entity and used routinely or regularly for the provision of health, day care, education, or library services to children under the age of 18, if the services are funded by Federal programs either directly or through State or local governments, by Federal grant, contract, loan, or loan guarantee. The law does not apply to children's services provided in private residences, facilities funded solely by Medicare or Medicaid funds, and portions of facilities used for inpatient drug or alcohol treatment. Failure to comply with the provisions of the law may result in the imposition of a civil monetary penalty of up to \$1000 per day and/or the imposition of an administrative compliance order on the responsible entity.

The Contractor identified in Section 1.3 of the General Provisions agrees, by signature of the Contractor's representative as identified in Section 1.11 and 1.12 of the General Provisions, to execute the following certification:

1. By signing and submitting this contract, the Contractor agrees to make reasonable efforts to comply with all applicable provisions of Public Law 103-227, Part C, known as the Pro-Children Act of 1994.

Contractor Signature

Principal

Contractor's Representative Title

Deloitte Consulting LLP

Contractor Name

Date

Contractor initials: _____

Date: _____

STANDARD EXHIBIT I

The Contractor identified in Section 1.3 of the General Provisions of the Agreement agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-91 and with the Standards for Privacy of Individually Identifiable Health Information, 45 CFR Parts 160 and 164. As defined herein, "Business Associate" shall mean the Contractor and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services.

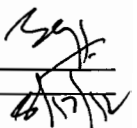
BUSINESS ASSOCIATE AGREEMENT

(1) Definitions.

- a. "Designated Record Set" shall have the meaning given to such term under the Privacy Rule, including, but not limited to, 45 CFR Section 164.501.
- b. "Data Aggregation" shall have the same meaning as the term "data aggregation" in 45 CFR Section 164.501.
- c. "Health Care Operations" shall have the same meaning as the term "health care operations" in 45 CFR Section 164.501.
- d. "HIPAA" means the Health Insurance Portability and Accountability Act of 1996, Public Law 104-91.
- e. "Individual" shall have the same meaning as the term "individual" in 45 CFR Section 164.501 and shall include a person who qualifies as a personal representative in accordance with 45 CFR Section 164.501(g).
- f. "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Parts 160 and 164, promulgated under HIPAA by the United States Department of Health and Human Services.
- g. "Protected Health Information" shall have the same meaning as the term "protected health information" in 45 CFR Section 164.501, limited to the information created or received by Business Associate from or on behalf of Covered Entity.
- h. "Required by Law" shall have the same meaning as the term "required by law" in 45 CFR Section 164.501.
- i. "Secretary" shall mean the Secretary of the Department of Health and Human Services or his/her designee.
- j. Other Definitions - All terms not otherwise defined herein shall have the meaning established under 45 C.F.R. Parts 160, 162 and 164, as amended from time to time.

(2) Use and Disclosure of Protected Health Information.

Contractor initials: _____
Date: _____


Handwritten signature and date.

- a. *Business Associate shall not use or disclose PHI except as reasonably necessary to provide the services outlined under Exhibit A of the Agreement, as amended to include this Exhibit H. Further, the Business Associate shall not, and shall ensure that its directors, officers, employees and agents, do not use or disclose PHI in any manner that would constitute a violation of the Privacy Rule if so used by Covered Entity.*
- b. *Business Associate may use or disclose PHI:*
- (i) for the proper management and administration of the Business Associate;*
 - (ii) as required by law, pursuant to the terms set forth in paragraph c. below; or*
 - (iii) for data aggregation purposes for the health care operations of Covered Entity.*
- c. *To the extent Business Associate is permitted under the Agreement to disclose PHI to a third party, Business Associate must obtain, prior to making any such disclosure, (i) reasonable assurances from the third-party that such PHI will be held confidentially and used or further disclosed only as required by law or for the purpose for which it was disclosed to the third party; and (ii) an agreement from such third party to immediately notify Business Associate of any breaches of the confidentiality of the PHI, to the extent it has obtained knowledge of such breach.*
- d. *The Business Associate shall not, unless such disclosure is reasonably necessary to provide services under Exhibit A of the Agreement, as amended to include this Exhibit H, disclose any PHI in response to a request for disclosure on the basis that it is required by law, without first notifying covered entity so that Covered Entity has an opportunity to object to the disclosure and to seek appropriate relief. If Covered Entity objects to such disclosure, the Business Associate shall refrain from disclosing the PHI until Covered Entity has exhausted all remedies.*
- e. *If the Covered Entity notifies the Business Associate that Covered Entity has agreed to be bound by additional restrictions on the uses or disclosures of PHI pursuant to the Privacy Rule, the Business Associate shall be bound by such additional restrictions and shall not disclose PHI in violation of such additional restrictions.*

(3) Obligations and Activities of Business Associate.

- a. *Business Associate shall report to the designated Privacy Officer of Covered Entity, in writing, any use or disclosure of PHI in violation of the Agreement, as amended to include this Exhibit H, of which it becomes aware, within two (2) business days of becoming aware of such unauthorized use or disclosure.*
- b. *Business Associate shall use appropriate safeguards to prevent the use or disclosure of PHI other than as permitted by the Agreement, as amended to include this Exhibit H.*
- c. *Business Associate shall make available all of its internal policies and procedures, books and records relating to the use and disclosure of PHI received from, or created or received by the Business Associate on behalf of Covered Entity to the Secretary for purposes of determining Covered Entity's compliance with HIPAA and the Privacy Rule.*

Contractor initials: _____

Date: _____

[Handwritten initials]
[Handwritten date]

d. *Business Associate shall require all of its directors, officers, employees and agents, subcontractors, and third parties that receive, use or have access to PHI under the Agreement, as amended to include this Exhibit H, to agree in writing to adhere to the same restrictions and conditions on the use and disclosure of PHI contained herein, including the duty to return or destroy the PHI as provided under Section (3)k. herein. Business Associate shall also require its agents, subcontractors, and third parties to indemnify, defend and hold harmless Covered Entity from and against any claim, liability, or expense arising out of or relating to any non-permitted use or disclosure of PHI by the agents, subcontractors and third parties.*

e. *Within five (5) business days of receipt of a written request from Covered Entity, Business Associate shall make available during normal business hours at its offices all records, books, agreements, policies and procedures relating to the use and disclosure of PHI to the Covered Entity, for purposes of enabling Covered Entity to determine Business Associate's compliance with the terms of the Agreement, as amended to include this Exhibit H.*

f. *Within ten (10) days of receiving a written request from Covered Entity, Business Associate shall provide access to PHI in a designated record set to the Covered Entity, or as directed by Covered Entity, to an individual in order to meet the requirements under 45 CFR Section 164.524.*

g. *Within ten (10) days of receiving a written request from Covered Entity for an amendment of PHI or a record about an individual contained in a Designated Record Set, the Business Associate shall make such PHI available to Covered Entity for amendment and incorporate any such amendment to enable Covered Entity to fulfill its obligations under 45 CFR Section 164.526.*

h. *Business Associate shall document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR Section 164.528.*

i. *Within ten (10) days of receiving a written request from Covered Entity for a request for an accounting of disclosures of PHI, Business Associate shall make available to Covered Entity such information as Covered Entity may require to fulfill its obligations to provide an accounting of disclosures with respect to PHI in accordance with 45 CFR Section 164.528.*

j. *In the event any individual requests access to, amendment of, or accounting of PHI directly from the Business Associate, the Business Associate shall within two (2) business days forward such request to Covered Entity. Covered Entity shall have the responsibility of responding to forwarded requests. However, if forwarding the individual's request to Covered Entity would cause Covered Entity or the Business Associate to violate HIPAA and the Privacy Rule, the Business Associate shall instead respond to the individual's request as required by such law and notify Covered Entity of such response as soon as practicable.*

k. *Within ten (10) business days of termination of the Agreement, as amended to include this Exhibit H, for any reason, the Business Associate shall return or destroy, as specified by Covered Entity, all PHI received from, or created or received by the Business Associate in connection with the Agreement, and shall not retain any copies or back-up tapes of such PHI. If return or destruction is not feasible, Business Associate shall continue to extend the protections*

Contractor initials: _____

Date: _____

[Handwritten initials]
[Handwritten date]

of the Agreement, as amended by this Exhibit H, to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such PHI. If Covered Entity, in its sole discretion, requires that the Business Associate destroy any or all PHI, the Business Associate shall certify to Covered Entity that the PHI has been destroyed.

l. Business Associate shall only request, use and disclose the minimum amount of PHI necessary to accomplish the purpose of the request, use or disclosure.

(4) Obligations of Covered Entity

a. Covered Entity shall notify Business Associate of any changes or limitation(s) in its Notice of Privacy Practices provided to individuals in accordance with 45 CFR Section 164.520, to the extent that such change or limitation may affect Business Associate's use or disclosure of PHI.

b. Covered Entity shall promptly notify Business Associate of any changes in, or revocation of permission provided to Covered Entity by individuals whose PHI may be used or disclosed by Business Associate under this Agreement, pursuant to 45 CFR Section 164.506 or 45 CFR Section 164.508.

c. Covered entity shall promptly notify Business Associate of any restrictions on the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR 164.522, to the extent that such restriction may affect Business Associate's use or disclosure of PHI.

(5) Term and Termination

a. Term. The Agreement, as amended to include this Exhibit H, shall become effective as of {insert effective date} and shall continue in effect until (i) termination of the Agreement, (ii) termination as provided herein, or (iii) termination by mutual agreement of the parties.

b. Termination for Cause.

Covered Entity may immediately terminate the Agreement, as amended to include this Exhibit H, if it determines that Business Associate has violated the Agreement. Upon Covered Entity's knowledge of a breach by Business Associate, Covered Entity may either immediately terminate the Agreement or provide an opportunity for Business Associate to cure the alleged breach within a timeframe specified by Covered Entity. If Covered Entity determines that neither termination nor cure is feasible, Covered Entity shall report the violation to the Secretary.

(6) Miscellaneous

a. Definitions and Regulatory References. All terms used, but not otherwise defined herein, shall have the same meaning as those terms in the Privacy Rule, as amended from time to time.

Contractor initials: _____

Date: _____

3/11/12
[Signature]

A reference in the Agreement, as amended to include this Exhibit H, to a Section in the Privacy Rule means the Section as in effect or as amended.

b. Amendment. Covered Entity and Business Associate agree to take such action as is necessary to amend the Agreement, as amended to include this Exhibit H, from time to time as is necessary for Covered Entity to comply with the changes in the requirements of HIPAA, the Privacy Rule, and applicable federal and state law.

c. No Third Party Beneficiaries. Nothing express or implied in the Agreement, as amended to include Exhibit H, is intended or shall be deemed to confer upon any person or entity other than the Covered Entity, the Business Associate, and their respective successors and assigns, any rights, obligations, remedies or liabilities whatsoever.

d. Data Ownership. The Business Associate acknowledges that it has no ownership rights with respect to the PHI provided by or created on behalf of Covered Entity.

f. Interpretation. The parties agree that any ambiguity in the Agreement, as amended to include this Exhibit H, shall be resolved to permit Covered Entity to comply with HIPAA and the Privacy Rule.

g. Indemnification. Business Associate shall indemnify, defend and hold harmless Covered Entity from and against any claim, liability, or expense arising out of or relating to any non-permitted use or disclosure of PHI by the Business Associate, including without limitation its directors, officers, and employees.

h. Segregation. If any term or condition of this Exhibit H or the application thereof to any person(s) or circumstance is held invalid, such invalidity shall not affect other terms or conditions which can be given effect without the invalid term or condition; to this end the terms and conditions of this Exhibit H are declared severable.

i. Survival. Provisions in this Exhibit H regarding the use and disclosure of PHI, return or destruction of PHI, extensions of the protections of the Agreement in section 3 k., the defense and indemnification provisions of section 3 d., and section 6 g. shall survive the termination of the Agreement.

Contractor initials: _____

Date: _____

Handwritten signature and date in black ink.

IN WITNESS WHEREOF, the parties hereto have duly executed this Exhibit I.

Division of Family Services
The State of New Hampshire

Mary Caliseon
Signature of Authorized Representative

Terry R. Smith
Name of Authorized Representative

Director
Title of Authorized Representative

8/30/12
Date

Deloitte Consulting, LLP
Name of the Contractor

Sundhar Sekhar
Signature of Authorized Representative

Sundhar Sekhar
Name of Authorized Representative

Principal
Title of Authorized Representative

8/17/12
Date

Contractor initials: MS
Date: 8/17/12

NH Department of Health and Human Services

STANDARD EXHIBIT J

CERTIFICATION REGARDING THE FEDERAL FUNDING ACCOUNTABILITY AND
TRANSPARENCY ACT (FFATA) COMPLIANCE

The Federal Funding Accountability and Transparency Act (FFATA) requires prime awardees of individual Federal grants equal to or greater than \$25,000 and awarded on or after October 1, 2010, to report on data related to executive compensation and associated first-tier sub-grants of \$25,000 or more. If the initial award is below \$25,000 but subsequent grant modifications result in a total award equal to or over \$25,000, the award is subject to the FFATA reporting requirements, as of the date of the award.

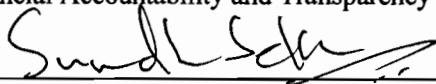
In accordance with 2 CFR Part 170 (*Reporting Subaward and Executive Compensation Information*), the Department of Health and Human Services (DHHS) must report the following information for any subaward or contract award subject to the FFATA reporting requirements:

- 1) Name of entity
- 2) Amount of award
- 3) Funding agency
- 4) NAICS code for contracts / CFDA program number for grants
- 5) Program source
- 6) Award title descriptive of the purpose of the funding action
- 7) Location of the entity
- 8) Principle place of performance
- 9) Unique identifier of the entity (DUNS #)
- 10) Total compensation and names of the top five executives if:
 - a. More than 80% of annual gross revenues are from the Federal government, and those revenues are greater than \$25M annually and
 - b. Compensation information is not already available through reporting to the SEC.

Prime grant recipients must submit FFATA required data by the end of the month, plus 30 days, in which the award or award amendment is made.

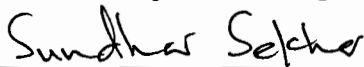
The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of The Federal Funding Accountability and Transparency Act, Public Law 109-282 and Public Law 110-252, and 2 CFR Part 170 (*Reporting Subaward and Executive Compensation Information*), and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

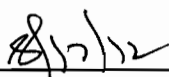
The below named Contractor agrees to provide needed information as outlined above to the NH Department of Health and Human Services and to comply with all applicable provisions of the Federal Financial Accountability and Transparency Act.



(Contractor Representative Signature)

(Authorized Contractor Representative Name & Title)





(Contractor Name)

(Date)

NH Department of Health and Human Services

STANDARD EXHIBIT J

FORM A

As the Contractor identified in Section 1.3 of the General Provisions, I certify that the responses to the below listed questions are true and accurate.

1. The DUNS number for your entity is: 00-256-3455

2. In your business or organization's preceding completed fiscal year, did your business or organization receive (1) 80 percent or more of your annual gross revenue in U.S. federal contracts, subcontracts, loans, grants, sub-grants, and/or cooperative agreements; and (2) \$25,000,000 or more in annual gross revenues from U.S. federal contracts, subcontracts, loans, grants, subgrants, and/or cooperative agreements?

X NO _____ YES

If the answer to #2 above is NO, stop here

If the answer to #2 above is YES, please answer the following:

3. Does the public have access to information about the compensation of the executives in your business or organization through periodic reports filed under section 13(a) or 15(d) of the Securities Exchange Act of 1934 (15 U.S.C.78m(a), 78o(d)) or section 6104 of the Internal Revenue Code of 1986?

X NO _____ YES

If the answer to #3 above is YES, stop here

If the answer to #3 above is NO, please answer the following:

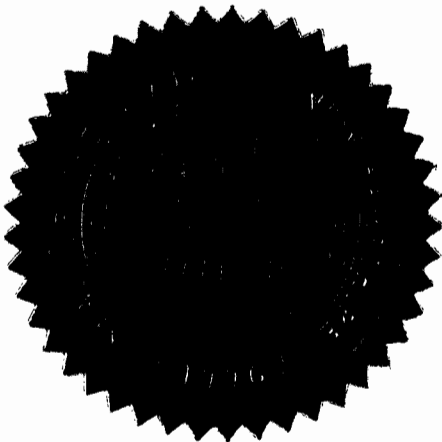
4. The names and compensation of the five most highly compensated officers in your business or organization are as follows:

Name: _____	Amount: _____
Name: _____	Amount: _____
Name: _____	Amount: _____
Name: _____	Amount: _____
Name: _____	Amount: _____

State of New Hampshire Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that a notice of registration to transact business in this state was filed by DELOITTE CONSULTING LLP, a Delaware registered limited liability partnership, on March 10, 2004. I further certify that all fees including annual fees required by the Secretary of State's office have been paid.



In TESTIMONY WHEREOF, I hereto
set my hand and cause to be affixed
the Seal of the State of New Hampshire,
this 3rd day of May, A.D. 2012

A handwritten signature in cursive script, reading "William M. Gardner", is written in black ink. The signature is located below the testimonial text and above the printed name.

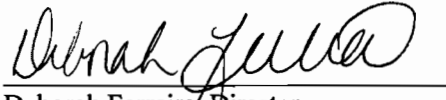
William M. Gardner
Secretary of State

CERTIFICATE

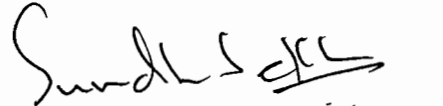
I, Deborah Ferreira, Director of Deloitte Consulting LLP, do hereby certify that:

1. I am a Director of Deloitte Consulting LLP, a Delaware limited partnership (“Deloitte Consulting”);
2. I maintain and have custody of a copy of the Memorandum of Agreement of Deloitte Consulting and a list of the Principals/Directors of Deloitte Consulting assigned to the Camp Hill, Pennsylvania Office;
3. I am duly authorized to issue certificates with respect to Deloitte Consulting and such Principals;
4. I have attached hereto as Certificate Exhibit A, a certificate of authority setting forth the authority of a Principal/Director of Deloitte Consulting to enter into and sign agreements in the name of and on behalf of Deloitte Consulting;
5. Sundhar Sekhar, is on the date hereof, and since 2003 has been, a Principal of Deloitte Consulting as referred to in Certificate Exhibit A attached hereto;
6. As a Principal of Deloitte Consulting, he is fully authorized on behalf of and in the name of Deloitte Consulting to enter into and take any and all actions to execute, acknowledge, and deliver the contract with the State of New Hampshire, acting through the Office of the Governor, providing for the performance by Deloitte Consulting of certain management consulting services, and any and all documents, agreements, and other instruments (and any and all amendments, revisions, and modifications thereto) as he may deem necessary, desirable, or appropriate to accomplish the same;
7. The signatures of Sundhar Sekhar, as Principal of Deloitte Consulting, affixed to any instruments or documents described in or contemplated by the preceding paragraph shall be exclusive evidence of the authority of said Principal to bind Deloitte Consulting thereby;
8. The certificate of authority of Deloitte Consulting attached as Exhibit A has not been revoked, annulled, or amended in any manner whatsoever and remains in full force and effect as of the date thereof;

9. The following persons, whose signatures appear below, have been duly appointed or assigned to and now occupy the positions indicated below in Deloitte Consulting:



Deborah Ferreira, Director
Deloitte Consulting LLP
Camp Hill Office



Sundhar Sekhar, Principal
Deloitte Consulting LLP
Camp Hill Office

10. IN WITNESS WHEREOF, I have hereunto set my hand as Director of the Partnership this
17 day of August, 2012.


Deborah Ferreira

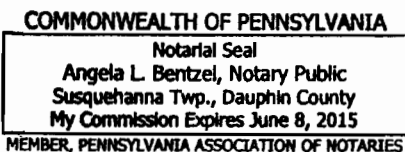
PENNSYLVANIA

COUNTY OF DAUPHIN

On this 17 day of August, 2012, before me, Angela L Bentzel, the undersigned officer, personally appeared Deborah Ferreira who acknowledged herself to be a Director of Deloitte Consulting LLP, a Delaware limited partnership, and that she, as such Director, being authorized to do so, executed the foregoing instrument for the purposes therein contained, by signing her name thereto as Director.

IN WITNESS WHEREOF, I hereunto set my hand and official seal.

My Commission Expires: 06/08/2015 Angela L. Bentzel
Notary Republic



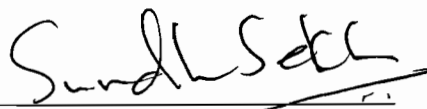
Contractor initials: [Signature]
Date: 8/17/12

CERTIFICATE EXHIBIT A

I, SUNDHAR SEKHAR, DO HEREBY CERTIFY THAT:

1. I am a Principal of Deloitte Consulting LLP, a Delaware limited partnership ("Deloitte Consulting").
2. I have custody of a copy of the Memorandum of Agreement of Deloitte Consulting and a list of Principals of Deloitte Consulting assigned to its Camp Hill, Pennsylvania office.
3. Principals of Deloitte Consulting are fully authorized by the Memorandum of Agreement of Deloitte Consulting to enter into and to take any and all actions on behalf of and in the name of Deloitte Consulting to execute, acknowledge, and deliver contracts providing for the performance by Deloitte Consulting of management consulting services, and any and all documents, agreements, and other instruments (and any and all amendments, revisions, and modifications thereto) as may be necessary, desirable, or appropriate to accomplish the same.
4. Deloitte Consulting LLP has no company seal.
5. I am duly authorized to issue this Certificate.

IN WITNESS WHEREOF, I have hereunto set my hand as a Principal of Deloitte Consulting LLP this 17th day of August, 2012.


Sundhar Sekhar

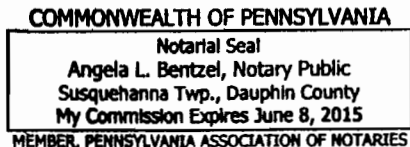
PENNSYLVANIA


COUNTY OF DAUPHIN

On this 17 day of August, 2012, before me, Angela L Bentzel, the undersigned officer, personally appeared Sundhar Sekhar who acknowledged himself to be a Principal of Deloitte Consulting LLP, a Delaware limited partnership, and that he, as such Principal, being authorized to do so, executed the foregoing instrument for the purposes therein contained, by signing his name thereto as Principal.

IN WITNESS WHEREOF, I hereunto set my hand and official seal.

My Commission Expires: 06/08/2015 Angela L Bentzel
Notary Republic



Contractor initials: 
Date: 8/17/12



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
06/14/2012

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Marsh USA, Inc. 1166 Avenue of the Americas New York, NY 10036 709965-\$25M-12-13	CONTACT NAME: _____ PHONE (A/C, No, Ext): _____ FAX (A/C, No): _____ E-MAIL ADDRESS: _____																					
	<table border="1"> <thead> <tr> <th colspan="2">INSURER(S) AFFORDING COVERAGE</th> <th>NAIC #</th> </tr> </thead> <tbody> <tr> <td>INSURER A : National Union Fire Ins Co Pittsburgh PA</td> <td></td> <td>19445</td> </tr> <tr> <td>INSURER B : Insurance Company Of The State Of PA</td> <td></td> <td>19429</td> </tr> <tr> <td>INSURER C : Illinois National Ins Co</td> <td></td> <td>23817</td> </tr> <tr> <td>INSURER D :</td> <td></td> <td></td> </tr> <tr> <td>INSURER E :</td> <td></td> <td></td> </tr> <tr> <td>INSURER F :</td> <td></td> <td></td> </tr> </tbody> </table>		INSURER(S) AFFORDING COVERAGE		NAIC #	INSURER A : National Union Fire Ins Co Pittsburgh PA		19445	INSURER B : Insurance Company Of The State Of PA		19429	INSURER C : Illinois National Ins Co		23817	INSURER D :			INSURER E :			INSURER F :	
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INSURER D :																						
INSURER E :																						
INSURER F :																						

COVERAGES	CERTIFICATE NUMBER: NYC-005362029-07	REVISION NUMBER: 6
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THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATION MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	GENERAL LIABILITY <input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input checked="" type="checkbox"/> LOC			GL5076462	06/01/2012	06/01/2013	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/POP AGG \$ 2,000,000
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> ALL OWNED AUTOS <input type="checkbox"/> SCHEDULED AUTOS <input type="checkbox"/> HIRED AUTOS <input type="checkbox"/> NON-OWNED AUTOS			CA2714625 'Auto Physical Damage' '\$500 DEDUCTIBLE COMP/COLL'	06/01/2012	06/01/2013	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED \$ RETENTION \$			13273208	06/01/2012	06/01/2013	EACH OCCURRENCE \$ 4,000,000 AGGREGATE \$ 4,000,000
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N N	N/A	WC15110298 (AOS) WC15110299 (CA) WC15110301 (MA, WI) WC15110300 (FL)	06/01/2012 06/01/2012 06/01/2012 06/01/2012	06/01/2013 06/01/2013 06/01/2013 06/01/2013	<input checked="" type="checkbox"/> WC STATUTORY LIMITS <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

STATE OF NEW HAMPSHIRE IS INCLUDED AS AN ADDITIONAL INSURED AS RESPECTS GENERAL LIABILITY AND AUTOMOBILE LIABILITY COVERAGE.

WORKERS COMPENSATION INSURANCE COVERAGE IS PROVIDED UNDER DELOITTE'S POLICY, MEETING NEW HAMPSHIRE'S STATUTORY REQUIREMENTS.

CERTIFICATE HOLDER STATE OF NEW HAMPSHIRE DEPT. OF HEALTH & HUMAN SERVICES OFFICE OF COMMISSIONER 129 PLEASANT STREET CONCORD, NH 03301	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE of Marsh USA Inc. Nancy Bartolino <i>Nancy Bartolino</i>
---	---

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COMPUTER ACCESS AND USE AGREEMENT

PLEASE READ THIS AGREEMENT CAREFULLY. IT CONTAINS IMPORTANT INFORMATION ABOUT THE DUTIES YOU MUST UNDERTAKE AND THE RULES YOU MUST ADHERE TO ONCE YOU ARE GRANTED ACCESS TO USE THE STATE OF NEW HAMPSHIRE'S COMPUTER FACILITIES.

In consideration for receiving access to and use of the computer facilities, network, licensed or developed software, software maintained or operated by any of the State entities, systems, equipment, documentation, information, reports, or data of any kind (hereinafter "Information"), User understands and agrees to the following rules:

1. That at all times utmost care shall be used in protecting Information from unauthorized access, misuse, theft, damage, destruction, modification, or disclosure.
2. That any person or any use not specifically known by the user as being authorized to access or use Information must be promptly reported to the appropriate supervisor.
3. That information shall be used solely for the purpose of conducting official State business, and all other use or access is strictly forbidden including, but not limited to, personal or other private use.
4. That at no time shall user access or attempt to access any information without having the express authority to do so.
5. That at no time shall user access or attempt to access any information in a manner inconsistent with the approved method of system entry.
6. That all information developed while on the job or while utilizing State facilities or resources shall be the exclusive property of the State of New Hampshire.
7. That all software licensed, developed, or being evaluated by the State cannot be copied, shared, distributed, sub-licensed, modified, reverse engineered, rented, or sold, and that at all times user must use utmost care to protect and keep such software strictly confidential in accordance with the license or any other Agreement executed by the State.
8. That only equipment or software owned, licensed, or being evaluated by the State can be used by user. Use of personal or a third party's equipment or software at State facilities is strictly forbidden unless prior written approval has been obtained, and in the case microcomputer software, a virus scan has been performed by the State LAN administrator.
9. That at no time shall user's confidential computer password(s) or premises access card be shared with or used by any other person.
10. That at no time shall user share or use another person's confidential computer password(s) or premises access card.
11. That at no time shall user leave a workstation without first ensuring that the workstation is properly secured from unauthorized access.

Contractor initials:

Date:

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[Handwritten date]

12. That user must report any and all violations of this Agreement to the appropriate supervisor promptly upon learning of such violation.
13. That if user is found to be in violation of any of the above-stated rules, the User may face disciplinary sanctions including a reprimand, suspension, termination from employment, or criminal or civil prosecution, if the act constitutes a violation of law.
14. That from time to time circumstances may require that this Agreement be modified by the State to reflect any changes in procedure or policy. The user will be notified in writing of any changes and will be required to adhere to such changes.
15. That the user acknowledges that he or she has read, fully understands, and agrees to abide by each of the above-stated rules as a condition of being granted access to use information.

Remainder of this page intentionally left blank.

Contractor initials: SGS
Date: 8/11/12

New HEIGHTS Service Modernization and Incremental Renewal

Staff Loading

Year 1	12												
	1	2	3	4	5	6	7	8	9	10	11	12	
FTEs Per Month	Jul-12	Aug-12	Sep-12	Oct-12	Nov-12	Dec-12	Jan-13	Feb-13	Mar-13	Apr-13	May-13	Jun-13	Totals
RPC Analysts	0.00	0.00	0.00	4.00	6.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	66.00
Batch Analysts	0.00	0.00	0.00	4.00	4.00	8.00	8.00	12.00	12.00	14.00	14.00	14.00	90.00
AFD & 90/10 Analysts	0.00	0.00	0.00	4.00	4.00	8.00	8.00	12.00	12.00	14.00	14.00	14.00	90.00
Infrastructure Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total FTE	0.00	0.00	0.00	12.00	14.00	24.00	24.00	32.00	32.00	36.00	36.00	36.00	246.00

Year 2	24												
	13	14	15	16	17	18	19	20	21	22	23	24	
FTEs Per Month	Jul-13	Aug-13	Sep-13	Oct-13	Nov-13	Dec-13	Jan-14	Feb-14	Mar-14	Apr-14	May-14	Jun-14	Totals
RPC Analysts	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	8.00	96.00
Batch Analysts	18.00	18.00	18.00	18.00	18.00	18.00	18.00	18.00	18.00	18.00	18.00	18.00	216.00
AFD & 90/10 Analysts	16.00	16.00	16.00	16.00	16.00	16.00	16.00	16.00	16.00	16.00	16.00	16.00	192.00
Infrastructure Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total FTE	42.00	42.00	42.00	42.00	42.00	42.00	42.00	42.00	42.00	42.00	42.00	42.00	504.00

Year 3	36												
	25	26	27	28	29	30	31	32	33	34	35	36	
FTEs Per Month	Jul-14	Aug-14	Sep-14	Oct-14	Nov-14	Dec-14	Jan-15	Feb-15	Mar-15	Apr-15	May-15	Jun-15	Totals
RPC Analysts	8.00	8.00	8.00	8.00	8.00	8.00	6.00	6.00	5.06	4.00	3.00	3.00	75.06
Batch Analysts	20.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00	18.00	18.00	18.00	234.00
AFD & 90/10 Analysts	14.00	14.00	14.00	14.00	14.00	14.00	14.00	14.00	14.00	9.88	9.88	9.88	155.64
Infrastructure Analysts	0.00	0.00	0.00	0.00	0.00	0.00	2.00	2.00	2.00	3.00	3.00	3.00	15.00
Total FTE	42.00	42.00	42.00	42.00	42.00	42.00	42.00	42.00	41.06	34.88	33.88	33.88	479.70

Contractor initials: *SH*
Date: *5/17/14*

Attachment A

Year 4	37	38	39	40	41	42	43	44	45	46	47	48	Totals
FTEs Per Month	Jul-15	Aug-15	Sep-15	Oct-15	Nov-15	Dec-15	Jan-16	Feb-16	Mar-16	Apr-16	May-16	Jun-16	Totals
RPC Analysts	1.85	1.85	1.85	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	5.55
Batch Analysts	21.00	21.00	21.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00	20.00	243.00
AFD & 90/10 Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Infrastructure Analysts	9.00	9.00	9.00	8.74	8.74	8.74	5.00	5.00	5.00	5.00	5.00	5.00	68.22
Total FTE	31.85	31.85	31.85	28.74	28.74	28.74	25.00	25.00	25.00	25.00	20.00	20.00	316.77

Year 5	49	50	51	52	53	54	55	56	57	58	59	60	Totals
FTEs Per Month	Jul-16	Aug-16	Sep-16	Oct-16	Nov-16	Dec-16	Jan-17	Feb-17	Mar-17	Apr-17	May-17	Jun-17	Totals
RPC Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Batch Analysts	19.09	19.09	19.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	57.27
AFD & 90/10 Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Infrastructure Analysts	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
Total FTE	19.09	19.09	19.09	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	57.27

Contractor Initials: STL
Date: 5/12/16



New Hampshire

Department of Health and Human Services

Attachment B
New HEIGHTS Statement of Work

Contractor initials:
Date:



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1. Introduction

1.1 New HEIGHTS Background

The New Hampshire Empowering Individuals to Get Help Transitioning to Self-sufficiency (New HEIGHTS) system is the backbone of the eligibility determination and case management for the New Hampshire Department of Health and Human Services (DHHS). New HEIGHTS supports approximately 1,000 DHHS staff that process new applications, manage cases and complete redeterminations. It automates more than 125 public assistance program variations, including 76 different Medicaid categories and manages approximately \$1.2 billion in annual benefits to over 180,000 consumers. New HEIGHTS is a fully integrated eligibility system that provides shared client intake, cascading eligibility, common client notices and other features seamlessly across programs to fully automate multi-program eligibility determination. New HEIGHTS is used by DHHS eligibility determination case workers who also work across benefit programs to provide a single point of access for clients and to improve the overall efficiency of human services delivery.

New HEIGHTS is also fully integrated with a document imaging solution including scanning and indexing, document workflow and enterprise content management. Additionally, New HEIGHTS supports extensive interfaces with federal and state systems such as MMIS, NECSES (New England Child Support), NH Bridges (Child Welfare), SSA and CMS.

The New Hampshire Electronic Application System (NH EASY) is an innovative, web-based application that is fully integrated with New HEIGHTS and allows providers and clients to screen, apply for and subsequently check real-time benefit status including numerous specific details regarding their Medicaid benefits. In order to encourage clients to apply for assistance and make the eligibility determination process more transparent, New Hampshire recently implemented a substantial upgrade to the screening functionality whereby providers and clients can now screen for all benefits including Medicaid to evaluate their potential eligibility. NH EASY also offers a first-in-the-nation feature for clients to "go-green" with online notices and email "ticklers" for personalized correspondence. NH EASY is currently in the process of being expanded and enhanced to allow clients to perform all of their redetermination and change reporting activities online.

1.2 PURPOSE

The purpose of this project is modernization New HEIGHTS to support the Center for Medicare and Medicaid (CMS) conditions for enhanced Medicaid funding and DHHS's strategic vision for improved service delivery from the Access Front Door project.

New HEIGHTS has been in operation in New Hampshire for 13 years now and is rapidly approaching the end of its anticipated 15 year life expectancy. While New HEIGHTS continues to support the business needs of DHHS, the technology has become outdated and is becoming more costly to operate and more expensive to maintain and enhance.

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To receive enhanced Medicaid funding, DHHS must modernize the New HEIGHTS infrastructure and implement enhanced service delivery functionalities. The infrastructure modernization project will provide DHHS with a modernized n-tier object oriented architecture.

The modernized New HEIGHTS infrastructure will also support streamlined service delivery that increases the quality of client service while minimizing the cost of service delivery. These service modernization enhancements will provide significant improvements for both DHHS staff and clients alike.

2 FUNCTIONAL REQUIREMENTS

The scope of work includes both core eligibility and service modernization initiatives. The first section below, core eligibility functionality, describes the 24 core functions of the integrated New HEIGHTS system and how they will be incrementally modernized and enhanced. The second section discusses new functions, outside of the core eligibility functions, that will be added to support enhanced service delivery. DHHS will work with the contractor to manage the functional requirements as described in this section within the estimates provided in the table below and to prioritize New HEIGHTS Maintenance Contractor resources to complete work that exceeds the defined Resources Constraints (defined by the hours in the table below and the staff load in Attachment A).

Category	Requirement	Date	Hours
Business & Persistence (real-time)	Project Management (Business/Persistence-Real-time)	Oct-12	650
Business & Persistence (real-time)	Project Start-Up & CMS Initial Gateway Support	Oct-12	650
Business & Persistence (real-time)	Project Management (Business/Persistence-Real-time)	Dec-12	650
Business & Persistence (real-time)	Project Management (Business/Persistence-Real-time)	Mar-13	650
Business & Persistence (real-time)	Project Management (Business/Persistence-Real-time)	Jun-13	650
Business & Persistence (real-time)	Project Management (Business/Persistence-Real-time)	Sep-13	650
Business & Persistence (real-time)	Project Management (Business/Persistence-Real-time)	Dec-13	650



New Hampshire Department of Health and Human Services
New HEIGHTS Service Modernization and Incremental Renewal

Category	Description	Date	Hours
Business & Persistence (real-time)	Project Management (Business/Persistence-Real-time)	Mar-14	650
Business & Persistence (real-time)	Project Management (Business/Persistence-Real-time)	Jun-14	650
Business & Persistence (real-time)	Project Management (Business/Persistence-Real-time)	Sep-14	189
Business & Persistence (real-time)	Project Management (Business/Persistence-Real-time)	Dec-14	189
Business & Persistence (real-time)	RPC - Common Functions	Dec-12	3,372
Business & Persistence (real-time)	RPC - Conversion Execution	Dec-12	2,408
Business & Persistence (real-time)	Application Entry - Group 1	Nov-12	621
Business & Persistence (real-time)	Application Entry - Group 2	Feb-13	621
Business & Persistence (real-time)	Eligibility Determination Standard Filing	Feb-13	1,144
Business & Persistence (real-time)	Application Entry - Group 3	May-13	3,409
Business & Persistence (real-time)	Application Entry - Group 4	Aug-13	3,409
Business & Persistence (real-time)	Application Entry - Group 5	Nov-13	3,409
Business & Persistence (real-time)	Application Entry - Group 6	Feb-14	3,409
Business & Persistence (real-time)	Document Imaging	Mar-14	641
Business & Persistence (real-time)	Client Scheduling	May-14	1,332

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New Hampshire Department of Health and Human Services
New HEIGHTS Service Modernization and Incremental Renewal

Category	Description	Date	Hours
Business & Persistence (real-time)	Client Notices	Jun-14	706
Business & Persistence (real-time)	Caseload Management	Aug-14	1,618
Business & Persistence (real-time)	Mass Change	Sep-14	73
Business & Persistence (real-time)	EASY	Nov-13	973
Business & Persistence (real-time)	Benefits Issuance	Jul-15	856
Business & Persistence (real-time)	Common	Nov-14	52
Business & Persistence (real-time)	Security Maintenance	Nov-14	554
Business & Persistence (real-time)	Data Exchange	Dec-14	820
Business & Persistence (real-time)	Reference System	Dec-14	207
Business & Persistence (real-time)	Quality Control	Dec-14	365
Business & Persistence (real-time)	MMIS	Dec-14	134
Business & Persistence (real-time)	History Maintenance	Dec-14	93
Business & Persistence (real-time)	Benefits Recovery	Apr-15	1,998
Business & Persistence (real-time)	Work Programs	Feb-15	3,594
Business & Persistence (real-time)	Total	N/A	42,049

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New Hampshire Department of Health and Human Services
New HEIGHTS Service Modernization and Incremental Renewal

Category	Description	Date	Hours
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Oct-12	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Dec-12	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Mar-13	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Jun-13	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Sep-13	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Dec-13	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Mar-14	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Jun-14	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Sep-14	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Dec-14	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Mar-15	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Jun-15	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Sep-15	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Dec-15	769
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Mar-16	850

Contractor initials: *[Signature]*
Date: *[Signature]*



New Hampshire Department of Health and Human Services
New HEIGHTS Service Modernization and Incremental Renewal

Category	Description	Date	Value
Business & Persistence (batch)	Project Management (Business/Persistence - Batch)	Jun-16	850
Business & Persistence (batch)	Batch Framework	Mar-13	5,606
Business & Persistence (batch)	EASY	Apr-13	861
Business & Persistence (batch)	Reference System	Apr-13	682
Business & Persistence (batch)	Common	May-13	1,297
Business & Persistence (batch)	Standard Filing	Jul-13	6,637
Business & Persistence (batch)	Eligibility Determination - Milestone 1	Oct-13	6,869
Business & Persistence (batch)	Eligibility Determination - Milestone 2	Jul-14	6,869
Business & Persistence (batch)	Mass Change	Jul-14	1,670
Business & Persistence (batch)	Client Notices - Milestone 1	Apr-14	5,249
Business & Persistence (batch)	Client Notices - Milestone 2	Jul-14	5,249
Business & Persistence (batch)	Client Registration	Oct-14	2,033
Business & Persistence (batch)	Application Entry - Milestone 1	Dec-14	4,831
Business & Persistence (batch)	Application Entry - Milestone 2	Mar-15	4,831
Business & Persistence (batch)	Application Entry - Milestone 3	Jun-15	4,831

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New Hampshire Department of Health and Human Services
New HEIGHTS Service Modernization and Incremental Renewal

Category	Description	Date	Hours
Business & Persistence (batch)	Reports - Milestone 1	Mar-13	4,246
Business & Persistence (batch)	Reports - Milestone 2	Dec-14	4,246
Business & Persistence (batch)	Reports - Milestone 3	May-15	4,246
Business & Persistence (batch)	Document Imaging	Jun-15	1,078
Business & Persistence (batch)	Security Maintenance	Jun-15	266
Business & Persistence (batch)	Client Scheduling	Jul-15	1,371
Business & Persistence (batch)	Caseload Management	Aug-15	8,177
Business & Persistence (batch)	EMA	Nov-15	1,116
Business & Persistence (batch)	Data Exchange	Sep-15	5,683
Business & Persistence (batch)	MMIS	Dec-15	9,647
Business & Persistence (batch)	Quality Control	Dec-15	1,726
Business & Persistence (batch)	History Maintenance	Dec-15	1,359
Business & Persistence (batch)	Benefits Issuance	Mar-16	6,672
Business & Persistence (batch)	Reports - Milestone 4 (Non-MA)	Mar-16	3,361
Business & Persistence (batch)	Work Programs	Sep-16	7,610



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Category	Description	Date	Hours
Business & Persistence (batch)	NECSES	Sep-16	1,237
Business & Persistence (batch)	Benefits Recovery	Jun-16	7,113
Business & Persistence (batch)	Reports - Milestone 5 (Non-MA)	Sep-16	3,361
Business & Persistence (batch)	Bridges	Jun-16	3,152
Business & Persistence (batch)	Total	N/A	145,643
AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 1	Dec-12	4,692
AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 2	Feb-13	4,554
AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 3	Apr-13	4,554
AFD/Medicaid Modernization	Reports Framework	Aug-13	2,875
AFD/Medicaid Modernization	Medicaid Eligibility Updates (Separate cash logic)	Feb-13	3,163
AFD/Medicaid Modernization	MAGI Eligibility Upgrades	Oct-13	6,900
AFD/Medicaid Modernization	Client Notices - Framework configuration	Feb-14	2,875
AFD/Medicaid Modernization	Client Notices - Barcode Integration w/Content Management	Apr-14	1,978
AFD/Medicaid Modernization	508 Compliance Assessment	Jan-13	1,035
AFD/Medicaid Modernization	Security/Standards Review	Jan-13	1,035
AFD/Medicaid Modernization	NH EASY - Provider & Guardian Accounts	Feb-13	2,151
AFD/Medicaid Modernization	NH EASY - Online provider notices (LTC/HCBC, etc)	Feb-13	1,035
AFD/Medicaid Modernization	LTC - MED, OASIS/MDS	Feb-14	3,749
AFD/Medicaid Modernization	NH EASY - LTC/HCBC Client Application	Feb-13	598

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Category	Description	Date	Hours
AFD/Medicaid Modernization	NH EASY - LTC/HCBC Resource Assessment	Jun-13	989
AFD/Medicaid Modernization	NH EASY - LTC/HCBC Financial & Medical Screening I combined with LTC Application	Apr-14	1,162
AFD/Medicaid Modernization	Imaging/EASY - LTC/HCBC (Service Link document upload)	Apr-14	748
AFD/Medicaid Modernization	NH EASY Client - Kiosk functionality for DO traffic management	Apr-14	1,162
AFD/Medicaid Modernization	NH EASY Client- Online client scheduling	Jul-13	989
AFD/Medicaid Modernization	NH EASY Client - Integrate MMIS client portal (PA's, etc)	Jan-15	1,162
AFD/Medicaid Modernization	NH EASY Client - Appointment/event reminders (e-mail)	Jul-13	1,162
AFD/Medicaid Modernization	EDM - Case worker desktop document upload & workflow	Nov-13	748
AFD/Medicaid Modernization	EDM - Fax Server Integration to Content Management	May-13	1,610
AFD/Medicaid Modernization	EDM - Image Optimization	Feb-15	989
AFD/Medicaid Modernization	EDM - Client electronic document verification (image upload)	Nov-13	1,162
AFD/Medicaid Modernization	EDM - LTC/HCBC Lookback (w/image verification)	Jun-14	989
AFD/Medicaid Modernization	EDM - Link verifications & images	Jan-15	3,956
AFD/Medicaid Modernization	EDM - DDU Medical Eligibility (APTD/ANB/MEAD/CSD/HCSO)	Sep-14	2,967
AFD/Medicaid Modernization	HIX exchange interface for Medicaid	Feb-13	4,140
AFD/Medicaid Modernization	Vital Records	May-15	2,139
AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 1	Apr-14	2,789
AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 2	Dec-14	2,789

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Agency	Description	Date	Hours
AFD/Medicaid Modernization	Spendedown Enhancements	Dec-14	1,978
AFD/Medicaid Modernization	MITA Assessment	Apr-13	1,035
AFD/Medicaid Modernization	Total	N/A	75,854
Infrastructure	Application Infrastructure - Milestone 1	Mar-15	2,885
Infrastructure	Application Infrastructure - Milestone 2	Jun-15	2,885
Infrastructure	Application Infrastructure - Milestone 3	Aug-15	2,885
Infrastructure	Application Infrastructure - Milestone 4	Oct-15	2,885
Infrastructure	Application Infrastructure - Milestone 5	Dec-15	2,885
Infrastructure	Total	N/A	14,423

2.1 CORE ELIGIBILITY FUNCTIONALITY

One of the key aspects of the New HEIGHTS incremental modernization project is to upgrade the existing functional areas supporting the current business processes. These modernization components are designed to specifically aid in determining a person's eligibility for the Medicaid and CHIP programs. All of the other health and human service programs currently supported by New HEIGHTS as an integrated eligibility solution will be upgraded as part of this project with a critical path that focused on Medicaid and CHIP delivery on or before December 31, 2015. Benefiting programs include Medicaid, CHIP, SNAP, TANF and Child Care as well as State cash assistance and health programs (including long term care and HCBC), and Foster Care and Adoption Subsidy.

2.1.1 New HEIGHTS Technical Architecture Overview

When New HEIGHTS was originally implemented, all client and case interactions regardless of media/contact method were bound by the brick and mortar constraints of local district offices. Although the system was implemented using a client-server architecture and a relational database

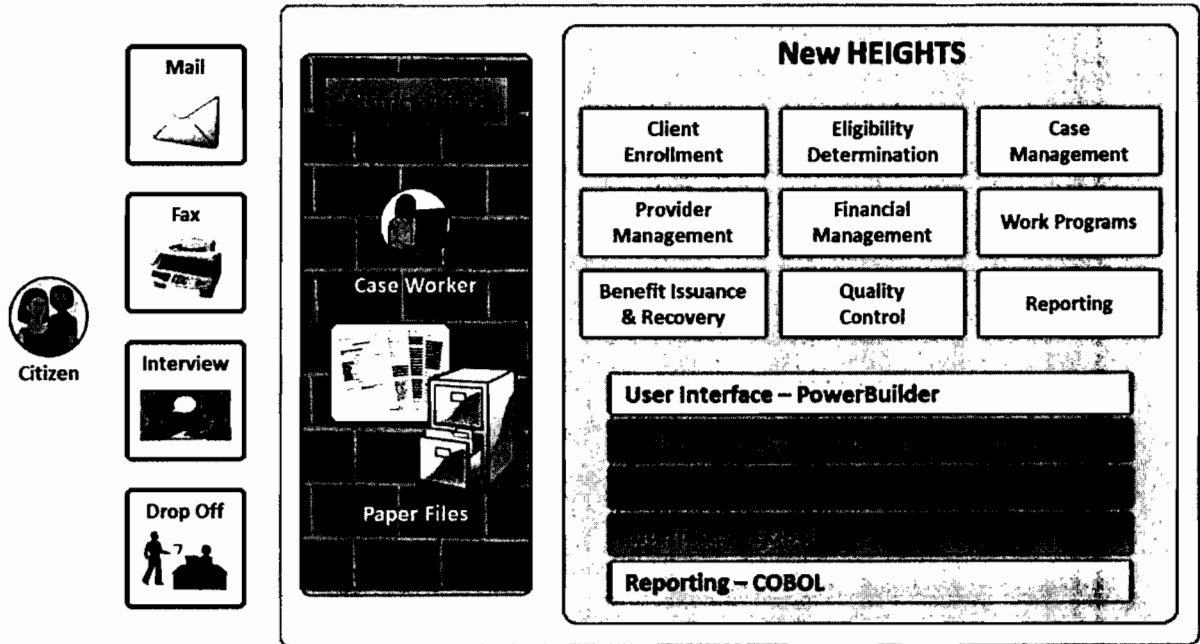
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management system (RDBMS), the user interface required a thick client and backend systems for online and batch events and also used traditional CICS and COBOL application development as illustrated in the figure below, **New HEIGHTS – Then**.

New HEIGHTS – Then



New HEIGHTS – Then

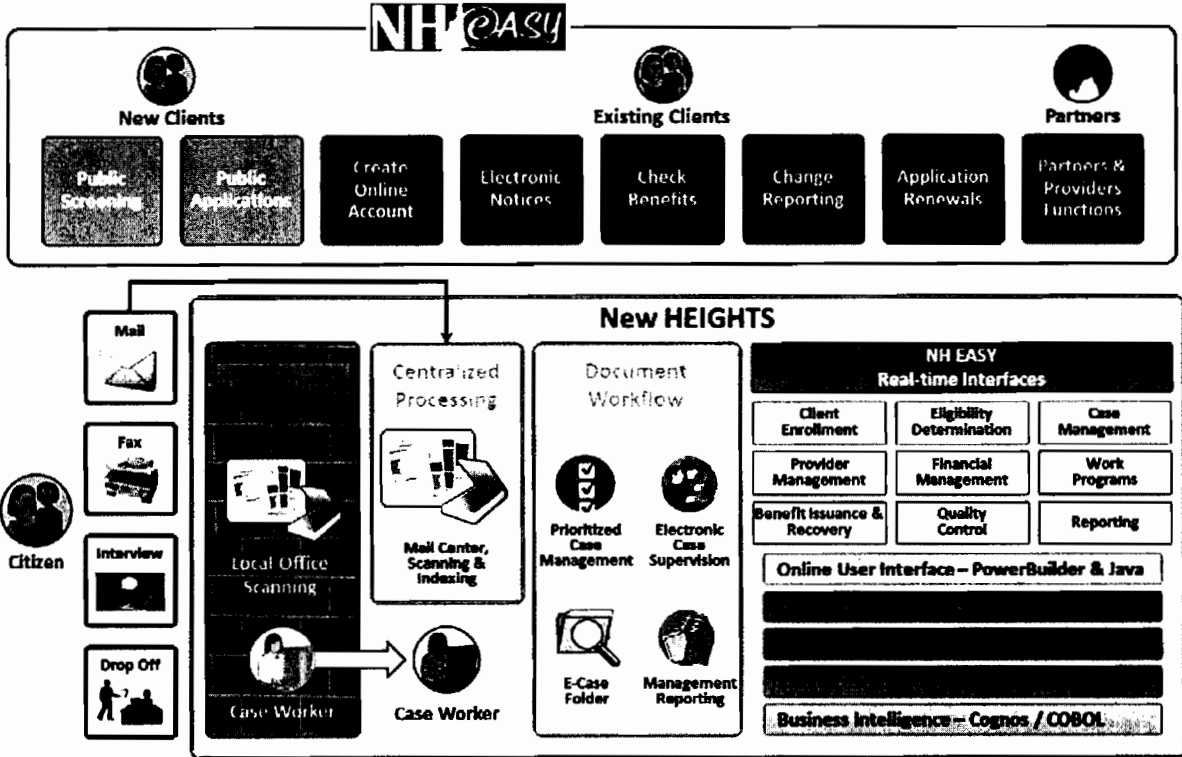
New HEIGHTS was originally implemented with a client-server architecture limiting the client and case worker interactions.

Today, New HEIGHTS has evolved and is supporting a migration towards a more progressive service delivery model with the addition of a centralized mail center, digitized workflow management and a number of community partner and client self-service features provided through the Web. During this migration, New HEIGHTS has also started a progression towards using best-of-breed COTS products and an n-tier architecture supporting multiple API's to expose services across the DHHS enterprise. This migration is illustrated in the figure below, **New HEIGHTS – Now**.



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New HEIGHTS – Now



New HEIGHTS – Now

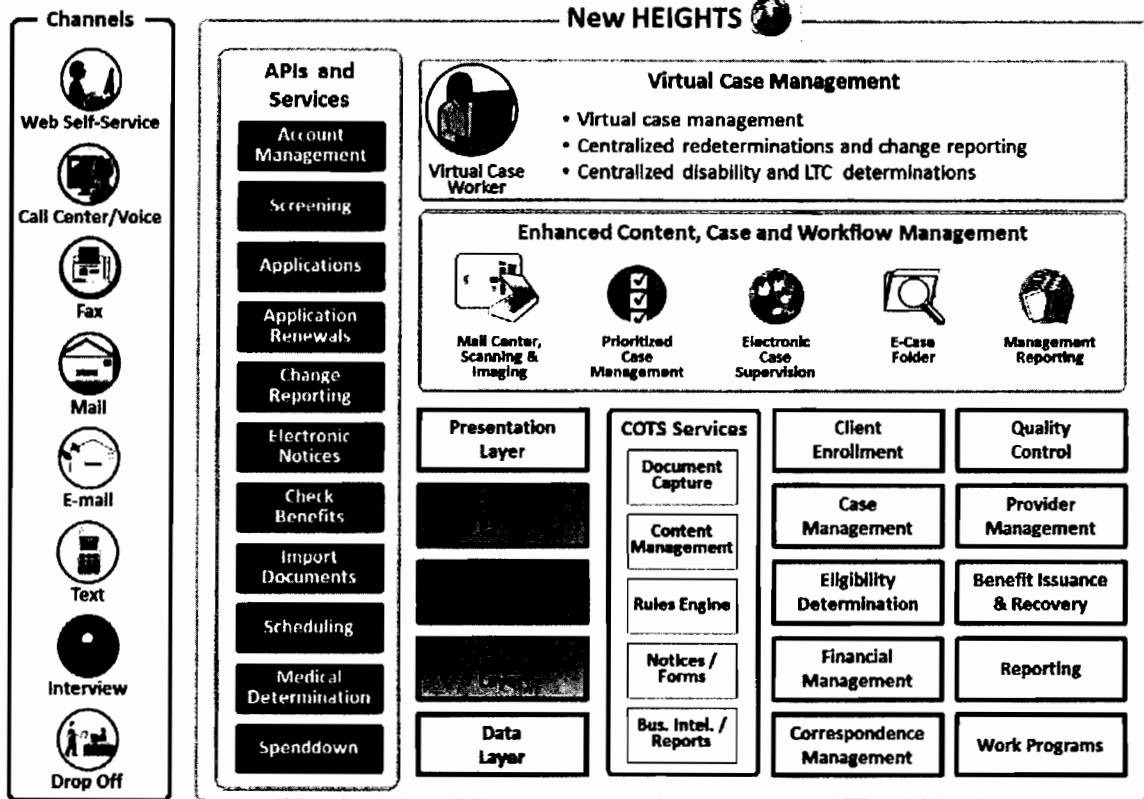
New HEIGHTS has evolved and now supports a more progressive service delivery model.

The planned service modernization enhancements will provide DHHS with additional flexibility to both distribute and consolidate work to maximize the efficiency of case workers across remote offices and new centralized change centers. These changes will take advantage of enhanced connectivity across the State. New Hampshire has one of the highest rates of internet service nationally and the combination of online self-service, fax server integration, text ready capabilities, voice recordings and other similar enhancements will represent a giant step forward for efficient case management. The changes are illustrated in the figure below, **New HEIGHTS – Future**.

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New HEIGHTS – Future



New HEIGHTS – Future

The future of New HEIGHTS includes both infrastructure and service modernization initiatives that will provide the flexibility to both distribute and consolidate work, maximizing the efficiency of case workers across remote offices and new centralized change centers.

2.1.2 N-Tier Architecture

The system will be architected as an n-tier object oriented implementation. The tiers include:

- Presentation Layer – End user interface (UI)
- Services Layer – Data abstraction between the presentation and business layers
- Business Object Layer – Business logic and rules
- Persistence Layer – Management of data between the business and data layers
- Data Layer – Storage of system data

The architecture will be designed to make the most effective use of the capabilities of each of the tiers and to provide tier independence. Tier independence isolates changes in one tier from other tiers to the extent possible, and simplifies application development and maintenance.

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2.1.2.1 Presentation Layer

The presentation layer will be delivered to the end user workstation through a standard web browser. HTML pages will be used for displaying the static content of the application. Server-side validations will be performed to ensure all validations are performed.

Although the majority of the application business logic will be contained within the middle tier, the presentation tier will perform some portions of edit and validation logic in addition to interacting with end users. Appropriate components of application security will be incorporated into the presentation tier through window level access.

For New HEIGHTS case workers, Java Server Faces (JSF) will be used to support the presentation layer. For client and community partner, Java Server Pages (JSP) will be used to support the presentation layer.

A session façade will be utilized to decouple the presentation and business layers providing enhanced modularity, simplicity and flexibility for HTTP requests.

2.1.2.2 Business Objects Layer

The business object layer will contain the business logic/business rules for the application. It will host the business service components and business objects to implement the business rules (calculations and validations) and interfaces between the user interface and the resource layer. During the incremental migration of the business object layer, the existing Cobol Remote Procedure Calls (RPC) will be exposed as web services to the presentation layer. Upon completion of the business object layer transformation, CICS will be removed from the New HEIGHTS architecture.

2.1.2.3 Persistence Layer

The persistence layer is used to manage application interaction with the data layer and will utilize a MyBatis Java Persistence API or equivalent. The persistence layer will enable accessing, persisting, and managing data between Java objects /classes and a relational database. This specification both simplifies and decouples access to the data layer from the business layer.

2.1.2.4 Data Layer

The data tier will be supported by DB2 and will contain both the physical data and related database objects such as stored procedures or triggers. Data access objects will manage the interface to the database to obtain and store data. Retaining the current DB2 database architecture is a core component of the incremental modernization strategy. Because the current database is consistent with contemporary integrated eligibility system designs, both new and old components can access a single database concurrently minimizing the need for data conversion, bridges or other complexities sometimes required when modernizing or replacing an existing solution.

2.1.3 Functional Components

The incremental renewal and modernization of the 24 core functions in New HEIGHTS will take place in four phases. The first phase will include an upgrade of the presentation layer, consisting of

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approximately 450 screens, from PowerBuilder to J2EE using JSF 2.0. The second phase will modernize the business/persistence layer by converting the real-time COBOL components for online transactions or remote procedures calls (RPCs) to J2EE. The third phase will convert strategic backend COBOL batch programs and reports. The fourth phase will include a conversion of the job control language (JCL) components, REXX routines and other mainframe specific infrastructure components.

Throughout the phases, each functional group will be upgraded layer by layer. Each of the functional areas is described below.

- **Client Registration (CR)** – This subsystem includes the functionality to register requests for assistance from clients as they apply for services. CR provides statewide clearance and prior contact checking. This subsystem also determines if a client qualifies for an expedited food stamp interview. The client registration module performs a screening function that determines, at a gross level, the programs of assistance for which a client may be eligible. The client registration interview process is short and is intended to fulfill initial registration and screening requirements.
- **Application Entry (AE)** – This subsystem is used to perform the interactive interview with the client for intake and eligibility review. AE is also the subsystem that supports the entry of all case change information. It is a large subsystem, consisting of more than 150 screens, and is broken down into areas such as non-financial, assets, expenses and income.

The Conclude Interview Processing area of AE contains the screens that are used to perform functions such as confirming eligibility results, printing the application form and referring individuals to employment and training. The confirmation process is complex. It provides case workers the opportunity to affect the benefit calculation process performed by the system. This process employs complex business logic and "check-and-balance" rules. It allows the confirmation of all the assistance groups created by the standard filing unit (SFU) subsystem and processed (for statuses of open, pending, denial or closure) by the eligibility determination/benefit calculation (EDBC) subsystem. This process also allows the complex processing of "past-month" eligibility computation and confirmation. Once a benefit is confirmed, this process creates the appropriate notices, and invokes numerous triggers for the Benefit Issuance subsystem (EFT, EBT and checks), MMIS interface, Child Support interface, Bridges interface, notices of decision, periodic reporting and data exchanges.

- **Standard Filing Unit (SFU)** – This highly complex subsystem determines which case members are associated with specific categories of assistance within a case, both online and in batch. Different assistance group filing units are built for each program of assistance within the case. SFU uses the non-financial data gathered in Application Entry to configure the individuals in the case for a set of the many possible programs and subprograms of assistance for which potential eligibility exists. The SFU process also incorporates a very complex cascade process, which

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allows the choice of the appropriate Medicaid program based on State policy. The cascade process evaluates each level of SFU and coordinates with the Eligibility Determination modules to evaluate eligibility. If the filing unit is ineligible, the SFU process evaluates the next level of cascade until a filing unit is found eligible or there are no more levels left in the cascade. The SFU process also incorporates the complex medical assistance (MA) business rules which include non-overlapping MA eligibility and specific MA eligibility rules for Home and Community Based Care (HCBC) and Nursing homes. It also determines the begin dates of eligibility for about 103 different varieties of assistance. The eligibility begin dates are different based upon the various programs of assistance (Cash, Adult programs and so on). The closure dates business rules for these programs as computed by SFU vary according to the programs. Medicaid eligibility computation for end dates is very complex and involves date-specific eligibility. Cash programs follow a twice-a-month process. The SFU process involves the complicated Advance Notice period processing where the worker can choose the Advance Notice period and run SFU for a specific period. SFU will be modified to support the new MAGI eligibility requirements.

- **Eligibility Determination/Benefit Calculation (EDBC)** – The EDBC subsystem contains the intricate logic used to determine non-financial, asset and income eligibility for each of the categories of assistance for all SFUs built by New HEIGHTS. When it is executed for a case, it performs the eligibility and budgeting calculations in on-line and batch mode as necessary to determine the benefits for a given case. The EDBC process works closely with the SFU process as it evaluates the eligibility only for the assistance groups built by SFU. During the cascade process the controls are passed back-and-forth between SFU and EDBC to determine the eligibility results. Every time EDBC is invoked, the main eligibility driver function gathers the appropriate non-financial, resource, and income data and performs non-financial, resource, and income eligibility determinations for each Assistance Group created by the SFU subsystem, and all members within a given SFU.

The EDBC process can be invoked in multiple ways in New HEIGHTS. During Intake, this process is automatically scheduled to run after all non-financial, resource, and income information is gathered and appropriate SFUs are created. During “ongoing case maintenance”, the worker may change information that may affect the configuration of filing units and/or the eligibility of the individuals in a case. The Family Service Specialist can also determine eligibility for past periods by specifying the month eligibility is to be re-determined. During Eligibility Review, SFU and EDBC are automatically scheduled to run, once all the appropriate non-financial, resource, and income information has been verified. In addition, cases that need an eligibility determination in a batch mode are also processed by EDBC. EDBC will be modified to support the new MAGI eligibility requirements.

- **Client Notices (CN)** – An integrated Notice of Decision is generated for each action that occurred to a case each day. A trigger is generated corresponding to the appropriate notice to be printed. If multiple actions occur to a case in a day, then the overnight batch programs filter through the

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information generated during the day and produces notices based on the final, valid actions of the day. CN also produces more than 100 variations of letters triggered from subsystems within New HEIGHTS. Users are given the option to print letters online or have them produced in batch. CN also has screens for viewing, printing, suppressing, and adding supplemental text to notices and letters.

- **Benefit Issuance (BI)** – The Benefit Issuance subsystem performs the daily and monthly benefit issuance activities for cash and food stamps. BI contains screens to view benefit issuance history and perform benefit issuance support functions such as supplemental issuance requests and approvals, stop payments, cancels, and reissuances. Additionally, a number of fiscal reports are produced.
- **Benefit Recovery (BV)** – The Benefit Recovery subsystem is used primarily by the Office of Special Investigations staff. BV performs benefit error processing such as referral creation, claim establishment and tracking, and recoupment calculation. Benefit Recovery also includes Federal Reporting including the FNS209 report.
- **Data Exchange (DX)** – This subsystem handles the fifteen (15) different cross-matches between New HEIGHTS and a variety of external systems, both state and federal. These cross-matches are:
 - Social Security Administration (SSA) for SSN matches, prisoner matches, death matches, alien 40 quarters, buy-in and Social Security Income
 - Employment Security for Unemployment Compensation Benefits prescreen, discrepancies, wage prescreen, quarterly wages, and new hire information
 - National Automobile Dealers Association for determining vehicle value
 - Veteran’s Administration for VA benefits
 - Food and Nutrition Services for Disqualified Recipient information

There are associated screens including matches, discrepancies, and dispositions for each individual exchange as well as launches to appropriate data entry screens to resolve discrepancies.

- **Reporting (RP)** – This subsystem produces all reports from the New HEIGHTS system including management reports, statistical reports, federal reports, control and exception reports, etc. These reports are used across the department at the State level for program and policy administration and at the local office level for managing and evaluating operations. Many reports now are generated from the Enterprise Data Warehouse (EDW) that has information

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that is extracted from New HEIGHTS on a monthly basis. Maintenance of the EDW tables and reports is also a responsibility of New HEIGHTS staff.

- **Data Warehouse (DM)** – The New HEIGHTS Data Warehouse Extracts and Reports are critical for strategic management of DFA. DM provides valuable information about caseloads to District Office managers to do caseload analysis on their own without waiting for reports to be coded, tested, and run by system analysts. In addition, the extract and reports provide DFA performance measurement information to assess worker performance. Many of the reports being produced are viewable through an Access front end.

Using Cognos analytical cubes, DFA is able to pull recidivism and longitudinal data together to evaluate the effectiveness of Temporary Assistance to Needy Families (TANF) program initiatives and welfare reform. The data warehouse is used to automatically produce the TANF Federal Reports, particularly the ACF 199. The goal is to enhance the continuing evolution of the New HEIGHTS Data Mart as the “single source” for reporting and analytics for the Department by using DFA as the primary information source.

- **Caseload Management (CM)** – The CM subsystem includes a variety of critical case management tools for workers including a Work Dashboard which provides each worker with a snapshot of their caseload and actions required each day, Pending Screens, Redetermination Screens, and Expected Change Screens which provide prioritized lists of cases meeting the proper criteria. It also provides other functionality such as Alerts Screens, Case Transfer Process, TANF Clock to track clients in the 60 month lifetime limit, and other processes which assist workers in managing their caseloads. Additionally, batch functionality is included which scans the database to create mass change triggers, generates alerts and notices, and determines error prone profiles.
- **Work Programs (WP)** – The comprehensive WP subsystem serves a variety of functions for tracking TANF recipients and the Food Stamp Employment and Training (FS E&T) program participants. WP supports the Work Program case management process by enrolling individuals from the referral list, defining the assessment, defining the New Hampshire Employment Program (NHEP) component, defining the profile groups, developing the employability plan, tracking of activities and capturing detailed work history. WP automates a reconciliation and sanction process for clients who fail to cooperate. It provides reports for planning and administering programs and services. It also includes a wide variety of inquiry screens for managing caseloads.
- **Mass Change (MC)** – The Mass Change subsystem is used to process mass eligibility determinations in New HEIGHTS. MC provides the ability to apply policy changes initiated by the State or Federal government that may affect the entire caseload or a significant portion of the

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caseload, and to re-determine eligibility periodically for assistance groups affected by time-dependent events.

- **Client Scheduling (CS)** – This subsystem includes the screens to maintain worker schedules. Functionality is also included for searching schedules for available appointment slots and automatic scheduling of redetermination appointments. CS provides the ability to schedule group and individual orientations for work programs, view daily schedules by district offices, and set global standard days that can be used across all offices.
- **Periodic Reporting (PR)** – This subsystem is used primarily for tracking of Extended Medical Assistance (EMA) cases. There are complex policies governing these cases that require tracking EMA periods and mailing and receipt of reporting forms.
- **Reference Tables (RT)** – All screens in New HEIGHTS contain word values instead of the codes. RT maintains the parameters and code values used by New HEIGHTS for eligibility determination and field editing. The parameters and code values within RT are identified by the subsystems that require them.
- **Medicaid Management Information System (MMIS) Interface** – The MMIS interface subsystem is used to exchange Medicaid related data with the MMIS system. Contracted resources at another data center in Concord, NH operate the MMIS System. The New HEIGHTS information sent to MMIS includes Client, Demographics, Eligibility, Spenddown Eligibility, Case Head Information, Third Party Liability (TPL), Nursing Homes, Pregnancy, Legally Liable County (LLC) and Replacement Card Requests. The process is complex, as the MMIS interface is also required to interpret data produced by EDBC before transmitting it to the MMIS system. In addition, on a daily basis New HEIGHTS sends client's new or changed Third Party Liability (TPL) information to MMIS for the Office of Medical Services (OMS). There is a reconciliation process between New HEIGHTS and MMIS. This subsystem also includes an interface with Healthy Kids Corp for processing of Healthy Kids Silver cases.
- **Bridges Interface (BG)** – The New HEIGHTS/New Hampshire Bridges interface communicates information between the two systems. The Eligibility interface sends the Child Care, Foster Care, Adoption Subsidy and Family preservation eligibility information determined from the EDBC subsystem of New HEIGHTS and performs reconciliation between the two systems. Eligibility, Work Program Employment and Training Service Providers, Work Program Employment and Training Services (ETS) Authorization, Medical Transportation and Emergency data are also sent.
- **Child Support Interface (IV-D)** – The child support interface communicates information between New HEIGHTS and the New England Child Support Enforcement System (NECSSES). It is used to exchange information about applicants that could affect eligibility determination. Some examples of these exchanges include determining if the applicant is receiving child support from non-custodial parent(s), initiating a re-evaluation of eligibility in case of non-cooperation, and

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identifying when private insurance is provided by a non-custodial parent. The interface can also be used to refer cases to the Division of Child Support Services (DCSS) when an absent parent is added to an eligibility application.

- **Quality Control (QC)** – This subsystem includes functionality to facilitate quality control reviews. This includes creating a QC universe (list of all cases subject to a QC review) and from that random samples of cases that have had a positive or negative action in the review period.
- **Security Maintenance (SM)** – This subsystem includes the functionality to establish the New HEIGHTS administrative structure (workers, caseloads, units, etc.) and maintain the security profiles that control access to the screens in the New HEIGHTS system.
- **History Maintenance (HM)** – This subsystem maintains the activity audit trail (who accessed what screens and when) and includes the functionality for purging, archiving, and restoring case and individual data.
- **Document Imaging (DI)** – The document imaging functionality is the electronic document management solution for New HEIGHTS. It uses the COTS product Kofax to capture, compile and index electronic documents including client applications and verifications. The backend document management system including the image storage and retrieval functions is provided by OnBase. These functions are coupled with the workflow functionality including inbox, e-folder, document search capabilities, etc., which are implemented within New HEIGHTS.
- **NH EASY** – The New Hampshire Electronic Application System (EASY) is the online self-service function for New HEIGHTS. Clients can screen themselves for potential eligibility and create accounts to perform activities such as applying, reporting changes, completing their redeterminations and reviewing real-time benefit status information. They can also elect to “go-green” in order to view their notices online and receive email alerts whenever new notice information is posted.

In addition to the core infrastructure modernization that will occur for each of the functional groups described above, there are several more significant changes that will also be implemented to update and enhance the system. These include the following:

- **Medicaid Eligibility Updates:** Although New Hampshire functionally delinked cash and Medicaid several years ago, from a system standpoint, it was done via workarounds. Likewise, New Hampshire offers clients a choice of category, but this is also handled via workarounds. This enhancement will be to fully automate these processes.
- **Reporting Enhancements Using Cognos/Data Mart:** Currently reports are coded in COBOL and stored on the New HEIGHTS mainframe. This enhancement is set up the infrastructure to produce eligibility reports using the data mart and Cognos. The reports to be targeted as part of

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this enhancement are related to Medicaid. Reports that specifically relate to the other programs such as TANF, Child Care, and Food Stamps will not be included at this time.

- **Medicaid Rules Modularization:** This will include the purchase of a rules engine and implementation of rules to determine eligibility for the expanded Medicaid categories of assistance using the MAGI standard.
- **Notices Software Upgrade:** Notices of Decision and other letters are currently produced are based on triggers from the eligibility module which are created in COBOL. Also, another COBOL program expands these triggers to get all of the variable information needed for the notice. Next, the formatting for these notices and letters uses mainframe software called Advance Function Printing (AFP). Each notice and letter must be individually created in AFP because there is no capability to create standard templates. This process is very cumbersome and slow. The upgrade will be to code the triggers and expansion in Java and to purchase and use newer software that allows for creation of templates, use of graphics, and is more compatible with the newer technologies.
- **Imaging Form Barcode and Recognition** – This would automatically create a barcode on forms such as a redetermination application, income verification form, etc. that would replace the current barcoded cover sheet. The system would be “trained” to auto-recognize these forms and connect them to the correct case.

2.2 ENHANCED SERVICE DELIVERY FUNCTIONALITY

The modernized New HEIGHTS infrastructure will support streamlined service delivery that increases the quality of client service while minimizing the cost of service delivery. The planned service modernization enhancements detailed below will provide significant improvements for both DHHS staff and clients alike.

2.2.1 NH EASY – Client Service Enhancements

The following enhancements are included in the scope of work and will improve the NH EASY client experience:

- **Kiosk Functionality for District Offices:** To aid in the district office traffic patterns, New Hampshire will provide kiosks in the lobby for clients to check in and also to perform online functions including application, redetermination, change reporting, online notices and check my benefit features.
- **Integrate MMIS Client Portal:** New Hampshire is in the development phase of a new MMIS. Part of this new MMIS is to create a client portal for clients to view MMIS information such as prior authorizations and other claims information. This project will integrate the MMIS client portal with NH EASY, so that clients have one door into their benefits – both eligibility and claims. The project scope will include creation of portlet for the MMIS contractor to provide access to the



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online functions they develop without requiring the user to have a separate login ID and password.

- **Appointment/Event Reminders:** This enhancement will provide email message reminders to clients of upcoming appointments, managed care open/annual enrollment reminders, and redetermination windows.
- **Online Client Scheduling:** This enhancement to NH EASY will provide a mechanism for clients to schedule a face-to-face or telephone appointment for their eligibility determination interview.

2.2.2 NH EASY – Long Term Care Enhancements

The following enhancements are planned to enable clients to screen themselves and apply for long term care via NH EASY:

- **Long Term Care/HCBC Financial and Medical Screening:** This project will allow clients to perform a preliminary high level self-assessment of eligibility for long term care and HCBC services based on their financial and medical conditions.
- **Long Term Care/HCBC Client Application:** This project will enhance NH EASY to allow clients to apply for long term care programs, including nursing facility and HCBC services.
- **Resource Assessment:** This project will provide the ability for families to start their resource assessment using NH EASY.

2.2.3 NH EASY – Provider and Guardian Accounts

The following enhancements are planned to upgrade the NH EASY provider application and enable guardians, protective payees and providers to create NH EASY accounts:

- **Provider NH EASY Modernization:** This project includes refreshing the look and feel of the provider facing self-service application and integrating it with the client facing self-service application.
- **Guardian/Protective Payee/Provider Accounts:** Currently, only caseheads are able to establish NH EASY accounts to view account status, view notices, apply for additional programs, complete redeterminations or report changes. This enhancement will allow for guardians, protective payees, conservators, and other providers (such as nursing facilities) to establish accounts to manage eligibility. It also includes online provider notices. Beyond the system modifications, case workers may be required to link guardian/payees to clients for this capability to take effect.

2.2.4 Content Management and Workflow Enhancements

The following enhancements will provide improved content management and workflow functionality:

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- **Case Worker Document Upload:** Case workers will be able take electronic documents from their desktop, automatically upload them to the document imaging and content management system, and associate them with a case. Currently, they must print the documents, create cover sheets and manually scan the documents. Upload will be limited to standard input types supported by the content management document viewer and will be loaded as separated documents.
- **Link Verifications and Images:** This enhancement will link documents to the individual screens to which they relate. This will create efficiencies and increase accuracy in eligibility determinations as worker must currently go to the e-folder or inbox to see documents related to a given case.
- **Disability Determination Unit (DDU) Medical Eligibility:** The DDU is responsible for medical eligibility criteria for the disability programs such as Aid to the Permanently and Totally Disabled, Aid to the Needy Blind, Medicaid for Employed Adults with Disabilities, Children with Severe Disabilities, and Home Care for Children with Severe Disabilities. Currently the eligibility worker collects all of the forms in hard copy and then mails them to the DDU. This enhancement will provide imaging and e-folder functionality including a virtual packet created as part of document imaging/workflow.
- **Multi-Batch Scanning:** Currently, workers must scan each batch separately which takes more time than being able to load multiple batches at the same time.
- **Batch Release Prioritization:** All batches are currently released to Kofax in the order they are scanned. At high peak times, there is no way to prioritize batches for release so that the unprocessed batches have priority. Processed and conversion batches need a lower priority as a worker has already processed them in the eligibility system.
- **Virtual Coversheet:** This project will create “virtual” coversheets, enabling more efficient use of time and reduced costs for paper and printing. Currently, a paper coversheet must be created for each batch of documents. This cover sheet is the first step in indexing as it identifies the case that the documents belong to, the received date of the documents, etc.
- **Fax Server:** This project includes the purchase of a fax server and the functionality to directly import them into the imaging system for indexing and release to New HEIGHTS. Currently, faxes are printed, cover sheets created, and manually scanned.
- **Document Image Upload:** This will allow clients and LTC service link staff to electronically submit their verifications and other documents electronically for inclusion in New HEIGHTS. It will involve changes to the Kofax batch manager to do page/document separation and indexing. It will also provide the ability for eligibility workers to upload documents such as emails, PDFs, MS Word documents, etc. into the imaging system. Upload will be limited to standard input



types supported by the content management document viewer and will be loaded as separated documents.

2.2.5 Virtual Case Management Enhancements

This project will enable DHHS to continue modernizing their business processes by enabling centralized case administration and specialized task management to support resource and workload balancing across central and remote offices. This includes the reconfiguration of New HEIGHTS to allow for better workflow management, metrics and dashboards for the LTC caseload.

2.2.6 Spenddown Enhancements

This will include enhancements to attach images to New HEIGHTS spenddown screens for ease in processing spenddown as well as other eligibility enhancements related to the spenddown process. This will make it more efficient for case workers to audit for duplicate spenddown receipts and validate spenddown expenses toward their deductible.

2.2.7 Long Term Care Eligibility Enhancements

The following new functionality is planned to enhance the long term care eligibility functionality:

- **LTC Medical Determination:** Providers, as part of the medical determination process for eligibility for long term care services, need to provide information about the client's medical eligibility. This project will provide the capability within NH EASY to provide this information electronically and expedite the eligibility determination process.
- **OASIS/MDS Integration:** Interfaces will be developed to use data from the Minimum Data Set (MDS) and Outcome and Assessment Information Set (OASIS) as part of the application and medical determination process for long term care services. MDS is part of the federally mandated process for clinical assessment of all residents in Medicare or Medicaid certified nursing homes. This process provides a comprehensive assessment of each resident's functional capabilities and helps nursing home staff identify health problems. OASIS is a key component of Medicare's partnership with the home care industry to foster and monitor improved home health care outcomes and is proposed to be an integral part of the revised Conditions of Participation for Medicare-certified home health agencies.

2.2.8 Vital Records Interface

This enhancement will create an interface with the New Hampshire Division of Vital Records Administration to receive electronic updates regarding birth, marriage, divorce and death events.

2.2.9 MITA Assessment

In order to determine New Hampshire's current MITA maturity, the State will conduct a MITA assessment. The purpose of this assessment is to determine the business and technical capability levels of New HEIGHTS and NH EASY. This will result in a roadmap which will enable the State to continue making tangible and measurable progress toward the next maturity level. New Hampshire will schedule



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its MITA assessment after version 3.0 is published. This task includes the MITA gap assessment. MITA findings will be prioritized for completion using New HEIGHTS Maintenance Contractor resources.

2.2.10 508 Accessibility Assessment

This project will include an evaluation of NH EASY functions for accessibility. Accessibility remediation tasks will be prioritized for completion using New HEIGHTS Maintenance Contractor resources.

2.2.11 Security/Standards Review

This project will include the execution of a security review facilitated by DHHS on DoIT based on State security and vulnerability standards. Remediation tasks will be prioritized for completion using New HEIGHTS Maintenance Contractor resources, DoIT and the TSG.

2.2.12 Health Insurance Exchange Interface for Medicaid

This project includes the requirements and design tasks for the HIX interface with a State, Regional or Federal exchange. Note: This project does not include the development or testing of an exchange or the interface with the Federal data hub supporting the exchanges.

3 PROJECT MANAGEMENT PLAN

Key activities will be managed using a structured project management methodology including:

- Project management and oversight
- Technical planning support
- Requirements Definition and Reverse Engineering
- Application Development
- Testing
- Conversion
- Implementation
- Post Implementation Support

Over the term of the contract, the Project Management deliverables will include:

- Creation and maintenance of the Quality Management Plan
- Creation and maintenance of the Risk Management Plan
- Creation and maintenance of Performance Management Plan, including:



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- MS Project Plan based on the deliverable matrix with added drill down task management for milestones based on complexity and duration using a “rolling wave” project management approach
- Actual Vs. Planned task progress per the project plan baseline
- Resources usage Vs. resource forecast by FTE per month and actual usage provided using ATS (Application Tracking System)
- Risk/issue status and days outstanding with criticality assignment
- Problem report (PPR) (defect/change) tracking at the milestone level for systems/regressions using ATS
- Weekly performance review to keep the management team abreast of the project

3.1.1 Activity 1 – Project / Contract Management and Support

Task 1 – Perform Project Management Functions

Requirements of Task

Throughout the execution of the project, the state’s project management team (which is comprised of the New HEIGHTS Project Manager, Deputy Project Manager and core State staff and contracted Subject Matter Experts) will:

- provide oversight for the activities conducted by the Contractor,
- provide review and approval for all deliverables,
- help ensure Contractor’s access to critical State resources,
- facilitate ongoing status reporting and conduct periodic project reviews, and
- serve as liaison to federal partner agencies, DHHS Executive staff, and State regulatory agencies

The contractor is generally responsible for managing the overall contract from its company’s perspective, including but not limited to:

- Financial management – producing bills/invoices
- Subcontractor management – managing subcontractors, contracts and relationships
- Scope management

Deliverables from Task

- Project Plan
- Issue and risk management
- Resource time (effort) tracking/reporting (by task)

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- Producing and processing bills/invoices – as agreed upon
- Status Reports – due to the state project manager on Thursday of each week for prior week’s activities. Status reports shall include:
 - Major accomplishments
 - Major upcoming work
 - Significant issues and concerns for the overall project

Roles and Responsibilities Related to Task

Function/Task	Responsibility
Develop processes and procedures for development of the Project Plan	State, Contractor
Create the Project Plan content	Contractor
Execute and control the project	State, Contractor
Provide tools to facilitate the planning, execution, and control of the project	State
Participate in project status meetings	State, Contractor
Manage subcontractors	Contractor
Submit invoices	Contractor
Review, approve and pay invoices	State
Provide Project Manager with a primary point of accountability for all Contractor activities	Contractor
Participate as critical members of the project management team	State, Contractor
Provide status reports for all Contractor activities, tasks, and deliverables	Contractor

Project Management Roles and Responsibilities

The state and contractor staff will perform various tasks as part of managing the project.

Task 2 – Project Archives Repository

Requirements of Task

The contractor shall create and maintain a repository of project-related artifacts that includes at a minimum: Deliverables and Work Products, project standards, project organizational charts, and other business, functional, and design materials collected and created as part of the project that are relevant.

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Deliverables from Task

- Project Management Repository – due two weeks after contract start, with continuous updates with complete version control for the duration of the project.

Roles and Responsibilities Related to Task

Function/Task	Responsibility
Provide New HEIGHTS Project Management Repository	Contractor

Project Archives Roles and Responsibilities
The contractor staff will create and maintain a repository of project-related artifacts.

3.1.2 Activity 2 – Technical Planning and Support

Task 1 – Define and Procure Application Infrastructure

Requirements of Task

Develop a technical architecture to support development, testing, training, and production of the proposed solution

The Technical Architecture Plan will include:

- Required servers and the minimal hardware specifications per server, identifying each server by its purpose and its environment.
- Required new software for each server, including number of licenses and versions.
- Additional hardware required (such as routers and load balancers), including recommended vendors, versions, and specifications.
- Other new software required, including the total number of licenses and the structure of pricing and usage of the licenses.
- An overall detailed architectural diagram(s). The diagram should include detailed graphics displaying the listed hardware and its relative placement in the architecture. The Contractor should clearly mark the communication channels between hardware units, identifying features such as encryption where appropriate.

Deliverables from Task

- Technical Architecture Procurement Plan – due prior to procuring infrastructure components with sufficient lead time for acquisition

Roles and Responsibilities Related to Task

Function/Task	Responsibility
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Contractor initials:
Date:



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Function/Task	Responsibility
Produce Technical Architecture Procurement Plan	State, Technical Support Group (TSG), Contractor
Procure all New HEIGHTS hardware and software	State
Review deliverables	State

Application Infrastructure Procurement Roles and Responsibilities
The state and contractor staff will define and procure an application infrastructure.

Task 2 – Install, Configure and Maintain Technical Environments

Requirements of Task

The Contractor will be responsible for collaborating with DoIT and TSG to provide application support for installing, configuring and maintaining the technical environments for the New HEIGHTS project.

Deliverables from Task

- Capacity Plan – Initial draft; updated as required thereafter.
- Configuration Management (CM) Plan – initial draft; updated as required thereafter.
- Technical Environments – due for each identified environment per timeframe outlined in Contractor’s approved Project Plan.

Roles and Responsibilities Related to Task

Function/Task	Responsibility
Setup/install/configure hardware and software for identified environments	State, TSG
Assist in setup/installation/configuration of technical environments	Contractor
Maintain and support NEW HEIGHTS technical environments	State, TSG
Develop Capacity Plans	State, TSG
Provide input for Capacity Planning	Contractor
Provide configuration items to enable builds and promotions	Contractor
Build and promote application	New HEIGHTS Maintenance Contractor

Contractor initials: [Signature]
Date: 8/12/14



Function/Task	Responsibility
Develop Configuration Management Plan	New HEIGHTS Maintenance Contractor
Monitor/enforce adherence to Configuration Management Plan	New HEIGHTS Maintenance Contractor/State

Technical Environment Roles and Responsibilities

The state and contractor staff will install, configure and maintain technical environments.

3.1.3 Activity 3 – Requirements Definition / Analysis

Task 1 – Perform Analysis / Requirements Definition

Requirements of Task

Functional requirements will be driven by reverse engineering the existing application. This approach will minimize the state resources required to define requirements and will propagate the strengths of existing solution. The State will be responsible for providing subject matter experts and other analysts to further define and clarify requirements for new functionality included in the scope work.

Deliverables from Task

- Requirements Document for enhanced functionality
- Business Process Change Document – identifies new or changed business processes based on the agreed upon (high-level) requirements; timeframe to be determined based on Contractor’s methodology and approach to development.

Roles and Responsibilities Related to Task

Function/Task	Responsibility
Complete reverse engineering activities for functions being upgraded based on current requirements	Contractor
Provide business subject matter experts on current State business policy and procedure as required an in support of new functionality requirements definition	State
Approve requirements for new functionality	State
Provide change control documentation for new functions	Contractor

Requirements Definition Roles and Responsibilities

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The state and contractor staff will perform analysis/requirements definition.

3.1.4 Activity 4 – Application Development

Task 1 – Design System

Requirements of Task

The design task is intended to translate requirements into a set of deliverables that can be used to drive and support the building of software artifacts – code, configuration data, and rules. For functionality being reverse engineered, the design specifications will be extracted from the existing solution artifacts and assets. Design documentation will leverage existing system documentation for processes that are not scheduled for enhancement/modification. For new functionality, each standard unit of development effort - whether an iteration cycle, a milestone, a functional module, or a release - will typically require the following items:

- A list of proposed schema changes
- Web page mockups for new pages and pages with enhanced functionality
- Business rules to be deployed in the rules engine
- Configuration changes in the application or framework to enable the necessary functionality
- Business process diagrams for modified business processes
- Descriptions of common user interface objects such as menus and other navigational items.

Deliverables from Task

- Business Designs – timeframe to be determined based on Contractor’s methodology and approach to development.
- Technical Designs – timeframe to be determined based on Contractor’s methodology and approach to development.
- Physical Data Model – timeframe to be determined based on Contractor’s methodology and approach to development. For new or modified data model changes, the existing data model will be carried forward as part of this project.

Roles and Responsibilities Related to Task

Function/Task	Responsibility
Develop Business Logic Diagram(s) for new functions	Contractor
Develop Unit Test Plans	Contractor



Function/Task	Responsibility
Develop System Test Plan	State
Create and maintain the logical and physical data model	New HEIGHTS Maintenance (Contractor)

Review and approve business designs State

System Design Roles and Responsibilities

The state and contractor staff will design the system and develop necessary artifacts.

Task 2 – Build and Unit Test System

Requirements of Task

The Contractor will have sole responsibility for developing source code, configuration data with respect to frameworks, rules for the rules engine, the batch schedule, and the creation of build inputs for migration to through the various environments. The Contractor shall unit test all of the resulting artifacts. The Contractor will check the components into the repository and mark project artifacts as final when they are ready for promotion based on State approval.

In addition to unit testing, the Development Team shall perform integration testing in the development environment in order to ensure that defects are not introduced when the unit is combined with the other software.

The Contractor will mark components as ready for State system test once unit and integration testing are complete. For integration testing, the Contractor will be responsible for identifying and developing utilities to complete systematic tests and comparisons of “before and after” test scripts to enhance overall quality when applicable.

Deliverables from Task

- Software artifacts – timeframe to be determined based on Contractor’s methodology and approach to development.

Roles and Responsibilities Related to Task

Function/Task	Responsibility
Construct all software artifacts	Contractor
Unit test software artifacts	Contractor
Integration test software artifacts	Contractor

Contractor initials: [Signature]
Date: 8/12/12



Function/Task	Responsibility
Initiate/submit database change requests	Contractor
Approve database change requests	State
Apply database change requests	New HEIGHTS Maintenance Contractor

Construction Roles and Responsibilities

The contractor staff will build and test the system.

3.1.5 Activity 5 – Conversion

Based on the selected strategy, data conversion is not applicable. Where conversions are required for enhancements or other targeted transformation, conversion plans specific to those activities will be jointly agreed upon by the State and contractor.

3.1.6 Activity 6 – Testing

Task 1 – Develop Test Plans

Requirements of Task

The Contractor is required to develop a unit test plan and a strategy for automated testing for replacement of the business and persistence layers for real-time transactions as well as for batch.

Deliverables from Task

- Test Plan – due prior to system test migration per function.
- Automated Testing Strategy – due prior to system migration of the COBOL RPC programs.

Roles and Responsibilities Related to Task

Function/Task	Responsibility
Unit and integration test plan	Contractor
System and regression test plan	State
Automated Test Plan & Assets	Contractor
Approval of Automated Test Plan	State

Test Plan Development Roles and Responsibilities

The state and contractor staff will develop test plans.

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Task 2 – Perform System and Regression Test

Requirements of Task

The State will execute Systems and Regression tests in accordance with the test plan developed by the State.

Deliverables from Task

- System Test Results Document – due at the completion of system test cycle
- Regression Test Results Document – due at the completion of regression test cycle
- Production-ready system – due at the completion of regression testing

Roles and Responsibilities Related to Task

Function/Task	Responsibility
Execute test plans	State
Document test results	State
Review and approve test results	State

System and Regression Test Roles and Responsibilities

The state staff will execute systems and regression tests in accordance with the test plans.

Task 3 – Perform Software Implementation

Requirements of Task

The contractor is responsible for promoting the software to each environment, including production, based on state approvals and will assist in the resolution of problems, issues, and errors as they arise.

Deliverables from Task

- Software Promotion Approval Form - due prior to each release for state approval

Roles and Responsibilities Related to Task

Function/Task	Responsibility
Define the order in which configurable items need to be built and applied	Contractor
Identify new batch jobs and order of execution when combined with other batch jobs	Contractor

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Function/Task	Responsibility
Script the build process	New HEIGHTS Maintenance Contractor
Approve the build components	State
Verify that the build is correct	New HEIGHTS Maintenance Contractor
Promote releases to Testing and environments	New HEIGHTS Maintenance Contractor

Software Promotion Roles and Responsibilities

The contractor staff will promote the software to each environment, including production, based on state approvals.

3.1.7 Deliverables

The State will approve all Deliverables according to the review process described below.

- a) Each Deliverable that conforms in all material respects with the applicable specifications agreed by the parties in writing (“Specifications”) will be approved by the State, without condition. Within ten working days from its receipt of a Deliverable, the State will provide the Contractor with (i) written approval of such Deliverable or (ii) a written statement of conditional approval (in which case the State will proceed to pay the Contractor for the Deliverable) or rejection, which identifies in reasonable detail the deficiencies preventing approval without condition (the “Deficiencies”). The review process begins with receipt of the Deliverable by the State. The date of receipt is the first working day after the date of delivery to the State.
- b) Within five working days of Contractor’s receipt of a notice of Deficiencies, it will clarify with the State the reasons for conditional approval or rejection. The Contractor will have thirty working days from the end of the clarification period to complete corrective actions in order for such Deliverable to conform in all material respects to the applicable Specifications. Within five working days of the State’s receipt thereof, it will complete its review of the corrected Deliverable and notify the Contractor in writing of acceptance, conditional acceptance, or rejection.
- c) Notwithstanding the foregoing provisions of this Section, approval of a Deliverable (including a Deliverable that was previously conditionally approved or rejected) will be deemed given by the State without condition if the State has not delivered to the Contractor a notice of



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Deficiencies for such Deliverable during the period for State review thereof as set forth in this Section, or if the State uses the Deliverable in production.

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3.1.8 Assumptions

- a) The New HEIGHTS maintenance contractor will provide DBA, desktop/LAN support (for staff housed in the State provided facility), operations cycle support, change/configuration management, subject matter expertise, and post implementation support for work associated with this Agreement.
- b) State staff will perform system and regression testing for the infrastructure modernization of New HEIGHTS and for the enhancements associated the CMS standards and conditions for enhanced funding along with regression testing resources for the AFD initiative.
- c) The New HEIGHTS maintenance contractor will prioritize resources to complete infrastructure modernization of new functions that were not in production as of April 30, 2012 and/or additional hours of service required beyond the resources of Attachment A to complete the work defined in Attachment B.
- d) The New HEIGHTS maintenance and State Operations staff will be available during and after normal business hours to assist the Contractor's enhancement team to successfully run batch jobs in the integration and system/acceptance test environments and for conversion/implementation support.
- e) The State will develop and execute training plans, materials and programs in support of work associated with this Agreement.
- f) Milestone and deliverable dates of this agreement and the project plan shall be regarded as estimates. The contractor shall use diligent efforts to meet such dates and shall notify the State promptly if Contractor encounters significant delays in completing the services or deliverables.

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Attachment B-1

New HEIGHTS

Service Modernization and Incremental Renewal

Milestones

Item Number	Activity	Start Date	End Date	Estimated Cost	Actual Cost	Remaining Budget
1	12.1 AFD/Medicaid Modernization	10/21/2012	10/21/2012	\$ 31,625.00	\$ 31,625.00	\$ 31,625.00
2	1 Business & Persistence (Real-Time)	10/21/2012	10/21/2012	\$ 63,964.26	\$ 63,964.26	\$ 95,589.26
3	4.0 Business & Persistence (Real-Time)	10/21/2012	10/21/2012	\$ 63,964.26	\$ 63,964.26	\$ 159,553.51
4	5 Business & Persistence (Batch)	10/21/2012	10/21/2012	\$ 79,951.01	\$ 79,951.01	\$ 239,504.53
5	15.1 AFD/Medicaid Modernization	10/21/2012	10/21/2012	\$ 21,505.00	\$ 21,505.00	\$ 261,009.53
6	16.1 AFD/Medicaid Modernization	10/21/2012	10/21/2012	\$ 10,350.00	\$ 10,350.00	\$ 271,359.53
7	12.2 AFD/Medicaid Modernization	10/31/2012	10/31/2012	\$ 79,062.50	\$ 79,062.50	\$ 350,422.03
8	11.1 AFD/Medicaid Modernization	10/31/2012	10/31/2012	\$ 117,300.00	\$ 117,300.00	\$ 467,722.03
9	2.1 Business & Persistence (Real-Time)	10/31/2012	10/31/2012	\$ 110,539.67	\$ 110,539.67	\$ 578,261.69

Attachment B-1

Milestone Number	WBS Category	Milestone	Deliverable	Start Date	End Date	Estimated Cost
10	3.1 Business & Persistence (Real-Time)	RPC - Conversion Execution	MyBatis Mapping Generation	10/31/2012	\$ 118,416.50	\$ 696,678.19
11	10.1 Business & Persistence (Real-Time)	Batch Framework	Batch Framework - As Is Analysis	11/5/2012	\$ 145,750.00	\$ 876,034.44
12	34.1 Business & Persistence (Batch)	Standard Filing	SFU Framework - Design	11/9/2012	\$ 138,040.08	\$ 1,014,074.52
13	16.10 AFD/Medicaid Modernization	NH EASY - Provider & Guardian Accounts	Design	11/10/2012	\$ 53,762.50	\$ 1,086,167.70
14	16.2 AFD/Medicaid Modernization	Online Provider Notices (LTC/HCBC, etc.)	Design	11/10/2012	\$ 25,875.00	\$ 1,112,042.70
15	6.1 Business & Persistence (Real-Time)	Application Entry - Group 1	Construction & Unit Test	11/12/2012	\$ 33,606.25	\$ 730,284.44
16	11.2 AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 1	SFU Common - Design	11/12/2012	\$ 117,300.00	\$ 1,229,342.70
17	6.20 Business & Persistence (Real-Time)	Application Entry - Group 1	Integration Test	11/19/2012	\$ 18,330.68	\$ 1,032,405.20
18	2.2 Business & Persistence (Real-Time)	RPC - Common Functions	Common Components Release 2 - Construction & Unit Test	11/26/2012	\$ 110,539.67	\$ 1,339,882.37
19	6.3 Business & Persistence (Real-Time)	Application Entry - Group 1	System Test	11/27/2012	\$ 6,110.23	\$ 1,345,992.60
20	11.30 AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 1	SFU Common - XML Schema Definition	11/27/2012	\$ 117,300.00	\$ 1,463,292.60
21	19.1 AFD/Medicaid Modernization	NH EASY - LTC/HCBC Client Application	Requirements	11/28/2012	\$ 5,980.00	\$ 1,469,272.60

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Attachment B-1

22	6.4	Business & Persistence (Real-Time)	Application Entry - Group 1	Implementation	11/30/2012	\$ 3,055.11	\$ 1,472,327.71	\$ 1,472,327.71
23	7.0	Business & Persistence (Real-Time)	Project Management (Business/Persistence - Real-Time)	Status Report (Business/Persistence Project - Real-Time)	12/1/2012	\$ 63,964.26	\$ 1,536,291.97	\$ 1,536,291.97
24	8.0	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	12/1/2012	\$ 79,951.01	\$ 1,616,242.98	\$ 1,616,242.98
25	10.2	Business & Persistence (Real-Time)	Batch Framework	Batch Framework - Architecture Definition	12/1/2012	\$ 145,750.00	\$ 1,761,992.98	\$ 1,761,992.98
26	3.2	Business & Persistence (Real-Time)	RPC - Conversion Execution	SQL Extraction for MyBatis	12/3/2012	\$ 118,416.50	\$ 1,880,409.48	\$ 1,880,409.48
27	9.1	Business & Persistence (Real-Time)	Application Entry - Group 2	Construction & Unit Test	12/3/2012	\$ 33,606.25	\$ 1,914,015.73	\$ 1,914,015.73
28	19	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Client Application	Design	12/8/2012	\$ 14,950.00	\$ 1,928,965.73	\$ 1,928,965.73
29	34.11	Business & Persistence (Batch)	Standard Filing	SFU Framework - Construction	12/9/2012	\$ 138,040.08	\$ 2,067,005.81	\$ 2,067,005.81
30	13.1	AFD/Medicaid Modernization	508 Compliance Assessment	Requirements	12/13/2012	\$ 34,500.00	\$ 2,101,505.81	\$ 2,101,505.81
31	14.1	AFD/Medicaid Modernization	Security/Standards Review	Requirements	12/16/2012	\$ 34,500.00	\$ 2,136,005.81	\$ 2,136,005.81
32	9.20	Business & Persistence (Real-Time)	Application Entry - Group 2	Integration Test	12/18/2012	\$ 18,330.68	\$ 2,154,336.49	\$ 2,154,336.49
33	12.3	AFD/Medicaid Modernization	Medicaid Eligibility Updates (Separate Cash Logic)	Construction & Unit Test	12/18/2012	\$ 158,125.00	\$ 2,312,461.49	\$ 2,312,461.49

Contractor initials: 
Date: _____

Attachment B-1

Milestone Number	WBS	Category	Milestone	Deliverable	Date	Payment Amount	Start Year	End Year	Total Fiscal Year
34	2.3	Business & Persistence (Real-Time)	RPC - Common Functions	Common Components Release 3 - Construction & Unit Test	12/24/2012	\$ 110,539.67	\$ 2,423,001.16	\$ 2,423,001.16	\$ 2,423,001.16
35	11.4	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 1	SFU -Common - Business Object Model	12/27/2012	\$ 117,300.00	\$ 2,540,301.16	\$ 2,540,301.16	\$ 2,540,301.16
36	13.2	AFD/Medicaid Modernization	508 Compliance Assessment	As IS Assessment	12/28/2012	\$ 34,500.00	\$ 2,574,801.16	\$ 2,574,801.16	\$ 2,574,801.16
37	17.1	Business & Persistence (Real-Time)	Eligibility Determination Standard Filing	Construction & Unit Test	12/28/2012	\$ 61,883.15	\$ 2,636,684.30	\$ 2,636,684.30	\$ 2,636,684.30
38	18.1	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 2	Non-Fin Common - Requirements Definition	12/28/2012	\$ 113,850.00	\$ 2,750,534.30	\$ 2,750,534.30	\$ 2,750,534.30
39	14.2	AFD/Medicaid Modernization	Security/Standards Review	As IS Assessment	12/31/2012	\$ 34,500.00	\$ 2,785,034.30	\$ 2,785,034.30	\$ 2,785,034.30
40	9.3	Business & Persistence (Real-Time)	Application Entry - Group 2	System Test	1/2/2013	\$ 6,110.23	\$ 2,791,144.53	\$ 2,791,144.53	\$ 2,791,144.53
41	12.4	AFD/Medicaid Modernization	Medicaid Eligibility Updates (Separate Cash Logic)	System Test	1/2/2013	\$ 31,625.00	\$ 2,822,769.53	\$ 2,822,769.53	\$ 2,822,769.53
42	15.2	AFD/Medicaid Modernization	NH EASY - Provider & Guardian Accounts	Construction & Unit Test	1/4/2013	\$ 107,525.00	\$ 2,930,294.53	\$ 2,930,294.53	\$ 2,930,294.53
43	16	AFD/Medicaid Modernization	Online Provider Notices (LTC/HCBC, etc.)	Construction & Unit Test	1/4/2013	\$ 51,750.00	\$ 2,982,044.53	\$ 2,982,044.53	\$ 2,982,044.53
44	17.20	Business & Persistence (Real-Time)	Eligibility Determination Standard Filing	Integration Test	1/12/2013	\$ 33,754.44	\$ 3,015,798.97	\$ 3,015,798.97	\$ 3,015,798.97
45	19.3	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Client Application	Construction & Unit Test	1/12/2013	\$ 29,900.00	\$ 3,045,698.97	\$ 3,045,698.97	\$ 3,045,698.97
46	20.1	AFD/Medicaid Modernization	HIX Exchange Interface for Medicaid	Exchange Interface Requirements	1/12/2013	\$ 103,500.00	\$ 3,149,198.97	\$ 3,149,198.97	\$ 3,149,198.97

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47	20.2	AFD/Medicaid Modernization	HIX Exchange Interface for Medicaid	Federal Data Hub interface Requirements	1/12/2013	\$ 103,500.00	\$ 3,252,698.97	\$ 3,252,698.97
48	42.11	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	AE - Requirements	1/18/2013	\$ 20,700.00	\$ 3,273,398.97	\$ 3,273,398.97
49	42	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	SFU - Requirements	1/18/2013	\$ 24,150.00	\$ 3,297,548.97	\$ 3,297,548.97
50	15.3	AFD/Medicaid Modernization	NH EASY - Provider & Guardian Accounts	System Test	1/19/2013	\$ 21,505.00	\$ 3,319,053.97	\$ 3,319,053.97
51	16.4	AFD/Medicaid Modernization	Online Provider Notices (LTC/HCBC, etc.)	System Test	1/19/2013	\$ 10,350.00	\$ 3,329,403.97	\$ 3,329,403.97
52	13.3	AFD/Medicaid Modernization	508 Compliance Assessment	To Be Gap Analysis	1/27/2013	\$ 34,500.00	\$ 3,363,903.97	\$ 3,363,903.97
53	17.3	Business & Persistence (Real-Time)	Eligibility Determination Standard Filing	System Test	1/27/2013	\$ 11,251.48	\$ 3,375,155.46	\$ 3,375,155.46
54	19.4	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Client Application	System Test	1/27/2013	\$ 5,980.00	\$ 3,381,135.46	\$ 3,381,135.46
55	28.1	Business & Persistence (Real-Time)	Application Entry - Group 3-Release 1	Construction & Unit Test	1/27/2013	\$ 92,211.27	\$ 3,473,346.73	\$ 3,473,346.73
56	38.1	AFD/Medicaid Modernization	Reports Framework	Reports Architecture Requirements Definition & COTS Selection Criteria	1/29/2013	\$ 95,833.33	\$ 3,569,180.06	\$ 3,569,180.06
57	10.3	Business & Persistence (Real-Time)	Batch Framework	Batch Framework - Proof of Concept	1/30/2013	\$ 145,750.00	\$ 3,714,930.06	\$ 3,714,930.06
58	14.3	AFD/Medicaid Modernization	Security/Standards Review	To Be Gap Analysis	1/30/2013	\$ 34,500.00	\$ 3,749,430.06	\$ 3,749,430.06
59	9.4	Business & Persistence (Real-Time)	Application Entry - Group 2	Implementation	2/1/2013	\$ 3,055.11	\$ 3,752,485.17	\$ 3,752,485.17

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Milestone Number	WBS Category	Milestone	Implementation	2/1/2013	\$ 15,812.50	\$ 3,768,297.67	3,768,297.67
60	13	AFD/Medicaid Modernization	Medicaid Eligibility Updates (Separate Cash Logic)	2/1/2013	\$ 15,812.50	\$ 3,768,297.67	\$ 3,768,297.67
61	18.2	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 2	2/6/2013	\$ 113,850.00	\$ 3,882,147.67	\$ 3,882,147.67
62	30.1	AFD/Medicaid Modernization	EDM - Fax Server Integration to Content Management	2/6/2013	\$ 40,250.00	\$ 3,922,397.67	\$ 3,922,397.67
63	34.12	Business & Persistence (Batch)	Standard Filing	2/7/2013	\$ 69,020.04	\$ 3,991,417.71	\$ 3,991,417.71
64	34.2	Business & Persistence (Batch)	Standard Filing	2/7/2013	\$ 34,510.02	\$ 4,025,927.73	\$ 4,025,927.73
65	42.1	Business & Persistence (Batch)	MAGI Eligibility Upgrades	2/7/2013	\$ 51,750.00	\$ 4,077,677.73	\$ 4,077,677.73
66	42.2	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	2/7/2013	\$ 60,375.00	\$ 4,138,052.73	\$ 4,138,052.73
67	41.0	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	2/9/2013	\$ 202,872.21	\$ 4,340,924.95	\$ 4,340,924.95
68	24.1	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 3	2/11/2013	\$ 113,850.00	\$ 4,454,774.95	\$ 4,454,774.95
69	28.1	Business & Persistence (Real-Time)	Application Entry - Group 3-Release 1	2/11/2013	\$ 50,297.06	\$ 4,505,072.01	\$ 4,505,072.01
70	15.4	AFD/Medicaid Modernization	NH EASY - Provider & Guardian Accounts	2/18/2013	\$ 10,752.50	\$ 4,515,824.51	\$ 4,515,824.51
71	16.5	AFD/Medicaid Modernization	Online Provider Notices (LTC/HCBC, etc.)	2/18/2013	\$ 5,175.00	\$ 4,520,999.51	\$ 4,520,999.51
72	18.3	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 2	2/21/2013	\$ 113,850.00	\$ 4,634,849.51	\$ 4,634,849.51

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73	25.1	Business & Persistence (Batch)	EASY	Construction & Unit Test	2/25/2013	\$ 49,244.40	\$ 4,684,093.90	\$ 4,684,093.90
74	26.1	Business & Persistence (Batch)	Reference System	Construction & Unit Test	2/25/2013	\$ 38,993.37	\$ 4,723,087.27	\$ 4,723,087.27
75	27.1	AFD/Medicaid Modernization	MITA Assessment	Requirements Definition	2/25/2013	\$ 25,875.00	\$ 4,748,962.27	\$ 4,748,962.27
76	17.4	Business & Persistence (Real-Time)	Eligibility Determination Standard Filing	Implementation	2/26/2013	\$ 5,625.74	\$ 4,754,588.01	\$ 4,754,588.01
77	18.40	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 2	Non-Fin -Common - Business Object Model	2/26/2013	\$ 113,850.00	\$ 4,868,438.01	\$ 4,868,438.01
78	20	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Client Application	Implementation	2/26/2013	\$ 2,990.00	\$ 4,871,428.01	\$ 4,871,428.01
79	20.3	AFD/Medicaid Modernization	HIX Exchange Interface for Medicaid	Exchange Interface Design	2/26/2013	\$ 103,500.00	\$ 4,974,928.01	\$ 4,974,928.01
80	20.4	AFD/Medicaid Modernization	HIX Exchange Interface for Medicaid	Federal Data Hub interface Design	2/26/2013	\$ 103,500.00	\$ 5,078,428.01	\$ 5,078,428.01
81	28.13	Business & Persistence (Real-Time)	Application Entry - Group 3 - Release 1	System Test	2/26/2013	\$ 16,765.69	\$ 5,095,193.70	\$ 5,095,193.70
82	30.1	AFD/Medicaid Modernization	EDM - Fax Server Integration to Content Management	Requirements	2/26/2013	\$ 16,100.00	\$ 5,111,293.70	\$ 5,111,293.70
83	38.20	AFD/Medicaid Modernization	Reports Framework	Reports COTS Selection	2/28/2013	\$ 95,833.33	\$ 5,207,127.03	\$ 5,207,127.03
84	10.4	Business & Persistence (Real-Time)	Batch Framework	Batch Framework - Core Functions	3/1/2013	\$ 145,750.00	\$ 5,352,877.03	\$ 5,352,877.03
85	21.0	Business & Persistence (Real-Time)	Project Management (Business/Persistence-Real-Time)	Status Report (Business/Persistence Project - Real-Time)	3/1/2013	\$ 63,964.26	\$ 5,416,841.29	\$ 5,416,841.29



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Milestone Number	WBS Category	Milestone	Date	Value	Value	Value
86	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	3/2/2013	\$ 79,951.01	\$ 5,496,792.30	\$ 5,496,792.30
87	Business & Persistence (Batch)	Standard Filing	3/9/2013	\$ 55,216.03	\$ 5,552,008.33	\$ 5,552,008.33
88	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	3/9/2013	\$ 103,500.00	\$ 5,655,508.33	\$ 5,655,508.33
89	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	3/9/2013	\$ 120,750.00	\$ 5,776,258.33	\$ 5,776,258.33
90	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	3/11/2013	\$ 304,308.32	\$ 6,080,566.65	\$ 6,080,566.65
91	Business & Persistence (Batch)	EASY	3/12/2013	\$ 26,860.58	\$ 6,107,427.23	\$ 6,107,427.23
92	Business & Persistence (Batch)	Reference System	3/12/2013	\$ 21,269.11	\$ 6,128,696.34	\$ 6,128,696.34
93	AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 3	3/23/2013	\$ 113,850.00	\$ 6,242,546.34	\$ 6,242,546.34
94	AFD/Medicaid Modernization	MITA Assessment	3/27/2013	\$ 25,875.00	\$ 6,268,421.34	\$ 6,268,421.34
95	Business & Persistence (Real-Time)	Application Entry - Group 3-Release 1	3/28/2013	\$ 8,382.84	\$ 6,276,804.19	\$ 6,276,804.19
96	Business & Persistence (Batch)	Application Entry - Group 3-Release 2	3/28/2013	\$ 92,211.27	\$ 6,369,015.46	\$ 6,369,015.46
97	Business & Persistence (Batch)	Common	3/28/2013	\$ 74,195.06	\$ 6,443,210.52	\$ 6,443,210.52
98	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Resource Assessment	3/28/2013	\$ 9,890.00	\$ 6,453,100.52	\$ 6,453,100.52
99	AFD/Medicaid Modernization	Reports Framework	3/30/2013	\$ 95,833.33	\$ 6,548,933.85	\$ 6,548,933.85

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Milestone Number	Milestone	Resources Common - XML Schema Definition	4/7/2013	\$ 113,850.00	\$ 6,662,783.85	\$ 6,662,783.85
100	24.3 AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 3	Resources Common - XML Schema Definition	4/7/2013	\$ 113,850.00	\$ 6,662,783.85
101	33.20 AFD/Medicaid Modernization	NH EASY - LTCHCBC Resource Assessment	Design	4/7/2013	\$ 24,725.00	\$ 6,687,508.85
102	23.11 Business & Persistence (Batch)	Reports - Milestone 1	Release 1 - Design	4/9/2013	\$ 44,157.94	\$ 6,731,666.79
103	27.3 AFD/Medicaid Modernization	MITA Assessment	To Be Gap Analysis	4/11/2013	\$ 25,875.00	\$ 6,757,541.79
104	24.4 AFD/Medicaid Modernization	Rules Engine Data Dictionary & Base Configuration Milestone 3	Resources -Common - Business Object Model	4/12/2013	\$ 113,850.00	\$ 6,871,391.79
105	28.2 Business & Persistence (Batch)	Application Entry - Group 3-Release 2	Integration Test	4/12/2013	\$ 50,297.06	\$ 6,921,688.85
106	29.2 Business & Persistence (Batch)	Common	Integration Test	4/12/2013	\$ 40,470.03	\$ 6,962,158.88
107	30.21 AFD/Medicaid Modernization	EDM - Fax Server Integration to Content Management	Construction & Unit Test	4/12/2013	\$ 80,500.00	\$ 7,042,658.88
108	25.3 Business & Persistence (Batch)	EASY	System Test	4/16/2013	\$ 8,953.53	\$ 7,051,612.41
109	26.30 Business & Persistence (Batch)	Reference System	System Test	4/16/2013	\$ 7,089.70	\$ 7,058,702.11
110	42 AFD/Medicaid Modernization	MAGI Eligibility Upgrades	EDBC - Requirements	4/18/2013	\$ 17,250.00	\$ 7,075,952.11
111	42.41 AFD/Medicaid Modernization	MAGI Eligibility Upgrades	Other - Requirements	4/18/2013	\$ 6,900.00	\$ 7,082,852.11
112	25.4 Business & Persistence (Batch)	EASY	Implementation	4/26/2013	\$ 4,476.76	\$ 7,087,328.87
113	26.4 Business & Persistence (Batch)	Reference System	Implementation	4/26/2013	\$ 3,544.85	\$ 7,090,873.72

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Milestone Number	Category	Milestone Description	Findings Summary	Start Date	End Date	Original Budget	Actual Budget
114	AFD/Medicaid Modernization	MITA Assessment	Findings Summary	4/26/2013		\$ 25,875.00	\$ 7,116,748.72
115	Business & Persistence (Batch)	Application Entry - Group 3-Release 2	System Test	4/27/2013		\$ 16,765.69	\$ 7,133,514.41
116	Business & Persistence (Batch)	Common	System Test	4/27/2013		\$ 13,490.01	\$ 7,147,004.42
117	AFD/Medicaid Modernization	EDM - Fax Server Integration to Content Management	System Test	4/27/2013		\$ 16,100.00	\$ 7,163,104.42
118	AFD/Medicaid Modernization	NH EASY Client- Online client scheduling	Requirements	4/28/2013		\$ 9,890.00	\$ 7,172,994.42
119	AFD/Medicaid Modernization	NH EASY Client- Appointment/event reminders (e-mail)	Requirements	4/28/2013		\$ 11,615.00	\$ 7,184,609.42
120	Business & Persistence (Real-Time)	Application Entry - Group 4-Release 1	Construction & Unit Test	4/28/2013		\$ 92,211.27	\$ 7,276,820.69
121	Business & Persistence (Batch)	Reports - Milestone 1	Release 1 - Construction & Unit Test	4/29/2013		\$ 121,434.34	\$ 7,398,255.04
122	AFD/Medicaid Modernization	NH EASY Client- Online client scheduling	Design	5/8/2013		\$ 24,725.00	\$ 7,422,980.04
123	AFD/Medicaid Modernization	NH EASY Client- Appointment/event reminders (e-mail)	Design	5/8/2013		\$ 29,037.50	\$ 7,452,017.54
124	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	EDBC Framework - Unit Test	5/10/2013		\$ 101,436.11	\$ 7,553,453.64
125	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	MA/Cash Design	5/10/2013		\$ 101,436.11	\$ 7,654,889.75
126	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	EDBC - Design	5/10/2013		\$ 43,125.00	\$ 7,698,014.75
127	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	Other - Design	5/10/2013		\$ 17,250.00	\$ 7,715,264.75

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128	33.30	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Resource Assessment	Construction & Unit Test	5/12/2013	\$ 49,450.00	\$ 7,764,714.75	\$ 7,764,714.75
129	37.1	Business & Persistence (Real-Time)	Application Entry - Group 4-Release 1	Integration Test	5/13/2013	\$ 50,297.06	\$ 7,815,011.81	\$ 7,815,011.81
130	23.13	Business & Persistence (Batch)	Reports - Milestone 1	Release 1 - Integration Test	5/14/2013	\$ 33,118.46	\$ 7,848,130.26	\$ 7,848,130.26
131	28.2	Business & Persistence (Batch)	Application Entry - Group 3-Release 2	Implementation	5/27/2013	\$ 8,382.84	\$ 7,856,513.11	\$ 7,856,513.11
132	29.40	Business & Persistence (Batch)	Common	Implementation	5/27/2013	\$ 6,745.01	\$ 7,863,258.11	\$ 7,863,258.11
133	30.41	AFD/Medicaid Modernization	EDM - Fax Server Integration to Content Management	Implementation	5/27/2013	\$ 8,050.00	\$ 7,871,308.11	\$ 7,871,308.11
134	33.4	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Resource Assessment	System Test	5/27/2013	\$ 9,890.00	\$ 7,881,198.11	\$ 7,881,198.11
135	37.1	Business & Persistence (Real-Time)	Application Entry - Group 4-Release 1	System Test	5/28/2013	\$ 16,765.69	\$ 7,897,963.80	\$ 7,897,963.80
136	23.14	Business & Persistence (Batch)	Reports - Milestone 1	Release 1 - System Test	5/29/2013	\$ 17,663.18	\$ 7,915,626.98	\$ 7,915,626.98
137	31.0	Business & Persistence (Real-Time)	Project Management (Business/Persistence-Real-Time)	Status Report (Business/Persistence Project - Real-Time)	6/1/2013	\$ 63,964.26	\$ 7,979,591.23	\$ 7,979,591.23
138	32.0	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	6/1/2013	\$ 79,951.01	\$ 8,059,542.25	\$ 8,059,542.25
139	34.23	Business & Persistence (Batch)	Standard Filing	MA/Cash Integration Test	6/7/2013	\$ 34,510.02	\$ 8,094,052.27	\$ 8,094,052.27
140	42	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	AE - System Test	6/7/2013	\$ 20,700.00	\$ 8,114,752.27	\$ 8,114,752.27
141	42.2	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	SFU - System Test	6/7/2013	\$ 24,150.00	\$ 8,138,902.27	\$ 8,138,902.27

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Milestone Number	Milestone Description	Release Date	Estimated Cost	Actual Cost	Remaining Budget	
142	Business & Persistence (Batch)	Reports - Milestone 1	6/8/2013	\$ 44,157.94	\$ 8,183,060.21	\$ 8,183,060.21
143	Business & Persistence (Batch)	Reports - Milestone 1	6/8/2013	\$ 121,434.34	\$ 8,304,494.55	\$ 8,304,494.55
144	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	6/9/2013	\$ 202,872.21	\$ 8,507,366.77	\$ 8,507,366.77
145	AFD/Medicaid Modernization	NH EASY Client- Online client scheduling	6/12/2013	\$ 49,450.00	\$ 8,556,816.77	\$ 8,556,816.77
146	AFD/Medicaid Modernization	NH EASY Client - Appointment/event reminders (e-mail)	6/12/2013	\$ 58,075.00	\$ 8,614,891.77	\$ 8,614,891.77
147	Business & Persistence (Batch)	Reports - Milestone 1	6/23/2013	\$ 33,118.46	\$ 8,648,010.22	\$ 8,648,010.22
148	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Resource Assessment	6/26/2013	\$ 4,945.00	\$ 8,652,955.22	\$ 8,652,955.22
149	Business & Persistence (Batch)	Standard Filing	6/27/2013	\$ 34,510.02	\$ 8,687,465.24	\$ 8,687,465.24
150	AFD/Medicaid Modernization	NH EASY Client- Online client scheduling	6/27/2013	\$ 9,890.00	\$ 8,697,355.24	\$ 8,697,355.24
151	AFD/Medicaid Modernization	NH EASY Client - Appointment/event reminders (e-mail)	6/27/2013	\$ 11,615.00	\$ 8,708,970.24	\$ 8,708,970.24
152	Business & Persistence (Real-Time)	Application Entry - Group 4-Release 1	6/27/2013	\$ 8,382.84	\$ 8,717,353.09	\$ 8,717,353.09
153	Business & Persistence (Batch)	Application Entry - Group 4-Release 2	6/27/2013	\$ 92,211.27	\$ 8,809,564.36	\$ 8,809,564.36
154	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	6/27/2013	\$ 10,350.00	\$ 8,819,914.36	\$ 8,819,914.36
155	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	6/27/2013	\$ 12,075.00	\$ 8,831,989.36	\$ 8,831,989.36

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156	23.15	Business & Persistence (Batch)	Reports - Milestone 1	Release 1 - Implementation	6/28/2013	\$ 4,415.79	\$ 8,836,405.15	\$ 8,836,405.15
157	23.24	Business & Persistence (Batch)	Reports - Milestone 1	Release 2 - System Test	7/8/2013	\$ 17,663.18	\$ 17,663.18	\$ 8,854,068.33
158	37.2	Business & Persistence (Batch)	Application Entry - Group 4-Release 2	Integration Test	7/12/2013	\$ 50,297.06	\$ 67,960.23	\$ 8,904,365.39
159	34.25	Business & Persistence (Batch)	Standard Filing	MA/Cash Implementation	7/27/2013	\$ 13,804.01	\$ 81,764.24	\$ 8,918,169.40
160	35.4	AFD/Medicaid Modernization	NH EASY Client- Online client scheduling	Implementation	7/27/2013	\$ 4,945.00	\$ 86,709.24	\$ 8,923,114.40
161	36.50	AFD/Medicaid Modernization	NH EASY Client - Appointment/event reminders (e-mail)	Implementation	7/27/2013	\$ 5,807.50	\$ 92,516.74	\$ 8,928,921.90
162	37.2	Business & Persistence (Batch)	Application Entry - Group 4-Release 2	System Test	7/27/2013	\$ 16,765.69	\$ 109,282.43	\$ 8,945,687.58
163	43.1	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 1	Construction & Unit Test	7/29/2013	\$ 92,211.27	\$ 201,493.70	\$ 9,037,988.85
164	23.25	Business & Persistence (Batch)	Reports - Milestone 1	Release 2 - Implementation	8/7/2013	\$ 4,415.79	\$ 205,909.50	\$ 9,042,314.65
165	43.1	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 1	Integration Test	8/13/2013	\$ 50,297.06	\$ 256,206.55	\$ 9,092,611.71
166	37.2	Business & Persistence (Batch)	Application Entry - Group 4-Release 2	Implementation	8/26/2013	\$ 8,382.84	\$ 264,589.40	\$ 9,100,994.55
167	43.13	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 1	System Test	8/28/2013	\$ 16,765.69	\$ 281,355.08	\$ 9,117,760.23
168	45.1	AFD/Medicaid Modernization	EDM - Case Worker Desktop Document Upload & Workflow	Requirements	8/28/2013	\$ 7,475.00	\$ 288,830.08	\$ 9,125,235.23

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Milestone Number	WBS Category	Milestone	Deliverable	Date	Payroll Amount	Sub Total	Per Total
169	AFD/Medicaid Modernization	EDM - Client Electronic Document Verification (Image Upload)	Requirements	8/28/2013	\$ 11,615.00	\$ 300,445.08	\$ 9,136,850.23
170	Business & Persistence (Real-Time)	Project Management (Business/Persistence-Real-Time)	Status Report (Business/Persistence Project - Real-Time)	9/1/2013	\$ 63,964.26	\$ 364,409.34	\$ 9,200,814.49
171	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	9/4/2013	\$ 79,951.01	\$ 444,360.35	\$ 9,280,765.50
172	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	MA/Cash Integration Test	9/7/2013	\$ 30,430.83	\$ 474,791.18	\$ 9,311,196.34
173	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	EDBC - Construction & Unit Test	9/7/2013	\$ 86,250.00	\$ 561,041.18	\$ 9,397,446.34
174	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	Other - Construction & Unit Test	9/7/2013	\$ 34,500.00	\$ 595,541.18	\$ 9,431,946.34
175	AFD/Medicaid Modernization	EDM - Case Worker Desktop Document Upload & Workflow	Design	9/7/2013	\$ 18,687.50	\$ 614,228.68	\$ 9,450,633.84
176	AFD/Medicaid Modernization	EDM - Case Worker Desktop Document Upload & Workflow	Design	9/7/2013	\$ 29,037.50	\$ 643,266.18	\$ 9,479,671.34
177	Business & Persistence (Batch)	Standard Filing	Other Programs Design	9/15/2013	\$ 34,510.02	\$ 677,776.20	\$ 9,514,181.36
178	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	MA/Cash System Test	9/27/2013	\$ 50,718.05	\$ 728,494.26	\$ 9,564,899.41
179	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	EDBC - System Test	9/27/2013	\$ 17,250.00	\$ 745,744.26	\$ 9,582,149.41
180	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	Other - System Test	9/27/2013	\$ 6,900.00	\$ 752,644.26	\$ 9,589,049.41
181	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 1	Implementation	9/27/2013	\$ 8,382.84	\$ 761,027.10	\$ 9,597,432.25

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182	43.2	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 2	Construction & Unit Test	9/27/2013	\$ 92,211.27	\$ 853,238.37	\$ 9,689,643.53
183	44.1	Business & Persistence (Real-Time)	EASY	Construction & Unit Test	9/27/2013	\$ 52,621.10	\$ 905,859.47	\$ 9,742,264.63
184	43.2	Business & Persistence (Real-Time)	Application Entry - Group 5-Release 2	Integration Test	10/12/2013	\$ 50,297.06	\$ 956,156.53	\$ 50,297.06
185	44.2	Business & Persistence (Real-Time)	EASY	Integration Test	10/12/2013	\$ 28,702.42	\$ 984,858.95	\$ 78,999.48
186	45.3	AFD/Medicaid Modernization	EDM - Case Worker Desktop Document Upload & Workflow	Construction & Unit Test	10/12/2013	\$ 37,375.00	\$ 1,022,233.95	\$ 116,374.48
187	46.30	AFD/Medicaid Modernization	EDM - Client Electronic Document Verification (Image Upload)	Construction & Unit Test	10/12/2013	\$ 58,075.00	\$ 1,080,308.95	\$ 174,449.48
188	39.32	Business & Persistence (Batch)	Standard Filing	Other Programs Construction & Unit Test	10/15/2013	\$ 55,216.03	\$ 1,135,524.98	\$ 229,665.51
189	41.7	Business & Persistence (Batch)	Eligibility Determination - Milestone 1	MA/Cash Implementation	10/27/2013	\$ 20,287.22	\$ 1,155,812.20	\$ 249,952.73
190	42.4	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	EDBC - Implementation	10/27/2013	\$ 8,625.00	\$ 1,164,437.20	\$ 258,577.73
191	42.45	AFD/Medicaid Modernization	MAGI Eligibility Upgrades	Other - Implementation	10/27/2013	\$ 3,450.00	\$ 1,167,887.20	\$ 262,027.73
192	43	Business & Persistence (Real-Time)	Application Entry - Group 5 - Release 2	System Test	10/27/2013	\$ 16,765.69	\$ 1,184,652.89	\$ 278,793.42
193	45.40	AFD/Medicaid Modernization	EDM - Case Worker Desktop Document Upload & Workflow	System Test	10/27/2013	\$ 7,475.00	\$ 1,192,127.89	\$ 286,268.42

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Attachment B-1

Line Item Number	WBS Code	Activity Description	Start Date	End Date	Estimated Cost	Actual Cost
194	46.40	AFD/Medicaid Modernization	10/27/2013	System Test	\$ 11,615.00	\$ 1,203,742.89
		EDM - Client Electronic Document Verification (Image Upload)				\$ 297,883.42
195	50.1	Business & Persistence (Real-Time)	10/29/2013	Construction & Unit Test	\$ 92,211.27	\$ 1,295,954.16
		Application Entry - Group 6 - Release 1				\$ 390,094.69
196	49.10	AFD/Medicaid Modernization	11/9/2013	Requirements	\$ 37,490.00	\$ 1,333,444.16
		LTC - MED, OASIS/MDS				\$ 427,584.69
197	50.1	Business & Persistence (Real-Time)	11/13/2013	Integration Test	\$ 50,297.06	\$ 1,383,741.22
		Application Entry - Group 6 - Release 1				\$ 477,881.75
198	44.30	Business & Persistence (Real-Time)	11/16/2013	System Test	\$ 9,567.47	\$ 1,393,308.69
		EASY				\$ 487,449.22
199	49.2	AFD/Medicaid Modernization	11/19/2013	Design	\$ 93,725.00	\$ 1,487,033.69
		LTC - MED, OASIS/MDS				\$ 581,174.22
200	43.24	Business & Persistence (Real-Time)	11/26/2013	Implementation	\$ 8,382.84	\$ 1,495,416.54
		Application Entry - Group 5 - Release 2				\$ 589,557.06
201	44.40	Business & Persistence (Real-Time)	11/26/2013	Implementation	\$ 4,783.74	\$ 1,500,200.27
		EASY				\$ 594,340.80
202	45.50	AFD/Medicaid Modernization	11/26/2013	Implementation	\$ 3,737.50	\$ 1,503,937.77
		EDM - Case Worker Desktop Document Upload & Workflow				\$ 598,078.30
203	47	AFD/Medicaid Modernization	11/26/2013	Implementation	\$ 5,807.50	\$ 1,509,745.27
		EDM - Client Electronic Document Verification (Image Upload)				\$ 603,885.80
204	50.13	Business & Persistence (Real-Time)	11/28/2013	System Test	\$ 16,765.69	\$ 1,526,510.96
		Application Entry - Group 6-Release 1				\$ 620,651.48
205	47.00	Business & Persistence (Real-Time)	12/1/2013	Status Report (Business/Persistence Project - Real-Time)	\$ 63,964.26	\$ 1,590,475.21
		Project Management (Business/Persistence - Real-Time)				\$ 684,615.74

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New HEIGHTS Service Modernization
and Incremental Renewal 98 of 122

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Milestone Number	Milestone Description	Region	Start Date	End Date	Start Date	End Date	Start Date	End Date	Start Date	End Date	Start Date	End Date
218	Business & Persistence (Real-Time)	Application Entry - Group 6 - Release 2	System Test	1/27/2014	\$ 16,765.69	\$ 2,251,958.94	\$ 1,346,099.47					
219	AFD/Medicaid Modernization	Client Notices - Framework Configuration	COTS Selection	1/27/2014	\$ 95,833.33	\$ 2,347,792.27	\$ 1,441,932.80					
220	Business & Persistence (Real-Time)	Document Imaging	Construction & Unit Test	1/28/2014	\$ 34,646.83	\$ 2,382,439.11	\$ 1,476,579.63					
221	Business & Persistence (Batch)	Standard Filing	Other Programs System Test	2/2/2014	\$ 34,510.02	\$ 2,416,949.13	\$ 1,511,089.65					
222	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Financial & Medical Screening	Design	2/5/2014	\$ 29,037.50	\$ 2,445,986.63	\$ 1,540,127.15					
223	AFD/Medicaid Modernization	Imaging/EASY - LTC/HCBC (Service Link Document Upload)	Design	2/5/2014	\$ 18,687.50	\$ 2,464,674.13	\$ 1,558,814.65					
224	AFD/Medicaid Modernization	NH EASY Client - Kiosk Functionality for DO Traffic Management	Design	2/5/2014	\$ 29,037.50	\$ 2,493,711.63	\$ 1,587,852.15					
225	AFD/Medicaid Modernization	Virtual DOWorkflow - Milestone 1	Design	2/5/2014	\$ 69,718.75	\$ 2,563,430.38	\$ 1,657,570.90					
226	AFD/Medicaid Modernization	LTC - MED, OASIS/MDS	Implementation	2/7/2014	\$ 18,745.00	\$ 2,582,175.38	\$ 1,676,315.90					
227	Business & Persistence (Real-Time)	Document Imaging	Integration Test	2/12/2014	\$ 18,898.27	\$ 2,601,073.65	\$ 1,695,214.18					
228	Business & Persistence (Real-Time)	Application Entry - Group 6 - Release 2	Implementation	2/26/2014	\$ 8,382.84	\$ 2,609,456.49	\$ 1,703,597.02					
229	AFD/Medicaid Modernization	Client Notices - Framework Configuration	Proof of Concept	2/26/2014	\$ 95,833.33	\$ 2,705,289.83	\$ 1,799,430.35					

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230	52.00	Business & Persistence (Real-Time)	Project Management (Business/Persistence-Real-Time)	Status Report (Business/Persistence Project - Real-Time)	3/1/2014	\$ 63,964.26	\$ 2,769,254.08	\$ 1,863,394.61
231	39.35	Business & Persistence (Batch)	Standard Filing	Other Programs Implementation	3/4/2014	\$ 13,804.01	\$ 2,783,058.09	\$ 1,877,198.62
232	53.00	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	3/5/2014	\$ 79,951.01	\$ 2,863,009.10	\$ 1,957,149.63
233	55.1	Business & Persistence (Batch)	Client Notices - Milestone 1 - Release 1	Construction & Unit Test	3/7/2014	\$ 150,114.85	\$ 3,013,123.96	\$ 2,107,264.48
234	57.3	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Financial & Medical Screening	Construction & Unit Test	3/12/2014	\$ 58,075.00	\$ 3,071,198.96	\$ 2,165,339.48
235	58.3	AFD/Medicaid Modernization	Imaging/EASY - LTC/HCBC (Service Link Document Upload)	Construction & Unit Test	3/12/2014	\$ 37,375.00	\$ 3,108,573.96	\$ 2,202,714.48
236	59.3	AFD/Medicaid Modernization	NH EASY Client - Kiosk Functionality for DO Traffic Management	Construction & Unit Test	3/12/2014	\$ 58,075.00	\$ 3,166,648.96	\$ 2,260,789.48
237	60.3	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 1	Construction & Unit Test	3/12/2014	\$ 139,437.50	\$ 3,306,086.46	\$ 2,400,226.98
238	54.3	Business & Persistence (Real-Time)	Document Imaging	System Test	3/19/2014	\$ 6,299.42	\$ 3,312,385.88	\$ 2,406,526.41
239	55.12	Business & Persistence (Batch)	Client Notices - Milestone 1 - Release 1	Integration Test	3/22/2014	\$ 81,880.83	\$ 3,394,266.71	\$ 2,488,407.24
240	55.2	Business & Persistence (Batch)	Client Notices - Milestone 1 - Release 2	Construction & Unit Test	3/27/2014	\$ 150,114.85	\$ 3,544,381.56	\$ 2,638,522.09
241	57.4	AFD/Medicaid Modernization	NH EASY - LTC/HCBC Financial & Medical Screening	System Test	3/27/2014	\$ 11,615.00	\$ 3,555,996.56	\$ 2,650,137.09

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Task Number	Task Description	Task Category	Milestone	Start Date	End Date	Estimated Cost	Actual Cost
242	AFD/Medicaid Modernization	AFD/Medicaid Modernization	Imaging/EASY - LTC/HCBC (Service Link Document Upload)	3/27/2014	3/27/2014	\$ 7,475.00	\$ 3,563,471.56
243	AFD/Medicaid Modernization	AFD/Medicaid Modernization	NH EASY Client - Kiosk Functionality for DO Traffic Management	3/27/2014	3/27/2014	\$ 11,615.00	\$ 3,575,086.56
244	AFD/Medicaid Modernization	AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 1	3/27/2014	3/27/2014	\$ 27,887.50	\$ 3,602,974.06
245	AFD/Medicaid Modernization	AFD/Medicaid Modernization	Client Notices - Barcode Integration w/Content Management	3/28/2014	3/28/2014	\$ 19,780.00	\$ 3,622,754.06
246	Business & Persistence (Real-Time)	Business & Persistence (Real-Time)	Client Scheduling	3/28/2014	3/28/2014	\$ 72,029.55	\$ 3,694,783.62
247	AFD/Medicaid Modernization	AFD/Medicaid Modernization	EDM - LTC/HCBC Lookback (w/Image Verification)	3/28/2014	3/28/2014	\$ 9,890.00	\$ 3,704,673.62
248	Business & Persistence (Real-Time)	Business & Persistence (Real-Time)	Document Imaging	3/29/2014	3/29/2014	\$ 3,149.71	\$ 3,707,823.33
249	Business & Persistence (Batch)	Business & Persistence (Batch)	Client Notices - Milestone 2 - Release 1	3/29/2014	3/29/2014	\$ 150,114.85	\$ 3,857,938.18
250	Business & Persistence (Batch)	Business & Persistence (Batch)	Client Notices - Milestone 1-Release 1	4/6/2014	4/6/2014	\$ 27,293.61	\$ 3,885,231.79
251	AFD/Medicaid Modernization	AFD/Medicaid Modernization	Client Notices - Barcode Integration w/Content Management	4/7/2014	4/7/2014	\$ 49,450.00	\$ 3,934,681.79
252	AFD/Medicaid Modernization	AFD/Medicaid Modernization	EDM - LTC/HCBC Lookback (w/Image Verification)	4/7/2014	4/7/2014	\$ 24,725.00	\$ 3,959,406.79
253	Business & Persistence (Batch)	Business & Persistence (Batch)	Eligibility Determination - Milestone 2	4/8/2014	4/8/2014	\$ 82,872.21	\$ 4,042,279.00
			System Test				\$ 2,657,612.09
			System Test				\$ 2,669,227.09
			System Test				\$ 2,697,114.59
			Requirements				\$ 2,716,894.59
			Construction & Unit Test				\$ 2,788,924.14
			Requirements				\$ 2,798,814.14
			Implementation				\$ 2,801,963.86
			Construction & Unit Test				\$ 2,952,078.71
			System Test				\$ 2,979,372.32
			Design				\$ 3,028,822.32
			Design				\$ 3,053,547.32
			Other Programs - Design				\$ 3,136,419.53

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Milestone Number	Activity	Start Date	End Date	Planned	Actual	Remaining
254	55.2 Business & Persistence (Batch)	Integration Test	4/11/2014	\$ 81,880.83	\$ 4,124,159.83	\$ 3,218,300.36
255	61.2 Business & Persistence (Real-Time)	Integration Test	4/12/2014	\$ 39,288.85	\$ 4,163,448.68	\$ 3,257,589.21
256	68.12 Business & Persistence (Batch)	Integration Test	4/13/2014	\$ 81,880.83	\$ 4,245,329.51	\$ 3,339,470.04
257	55.23 Business & Persistence (Batch)	System Test	4/26/2014	\$ 27,293.61	\$ 4,272,623.12	\$ 3,366,763.65
258	57.50 AFD/Medicaid Modernization	Implementation	4/26/2014	\$ 5,807.50	\$ 4,278,430.62	\$ 3,372,571.15
259	58.50 AFD/Medicaid Modernization	Implementation	4/26/2014	\$ 3,737.50	\$ 4,282,168.12	\$ 3,376,308.65
260	59.50 AFD/Medicaid Modernization	Implementation	4/26/2014	\$ 5,807.50	\$ 4,287,975.62	\$ 3,382,116.15
261	60.5 AFD/Medicaid Modernization	Implementation	4/26/2014	\$ 13,943.75	\$ 4,301,919.37	\$ 3,396,059.90
262	64.1 Business & Persistence (Real-Time)	Construction & Unit Test	4/27/2014	\$ 38,164.40	\$ 4,340,083.77	\$ 3,434,224.30
263	68.13 Business & Persistence (Batch)	System Test	4/28/2014	\$ 27,293.61	\$ 4,367,377.38	\$ 3,461,517.91
264	55.1 Business & Persistence (Batch)	Implementation	5/6/2014	\$ 13,646.80	\$ 4,381,024.19	\$ 3,475,164.71
265	56.3 AFD/Medicaid Modernization	Construction & Unit Test	5/12/2014	\$ 98,900.00	\$ 4,479,924.19	\$ 3,574,064.71
266	64.20 Business & Persistence (Real-Time)	Integration Test	5/12/2014	\$ 20,816.95	\$ 4,500,741.13	\$ 3,594,881.66

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Milestone Number	WBS	Category	Milestone	Deliverable	Date	Approved Amount	State Fiscal Year Total	Federal Fiscal Year Total
267	65.3	AFD/Medicaid Modernization	EDM - LTC/HCBC Lookback (w/Image Verification)	Construction & Unit Test	5/12/2014	\$ 49,450.00	\$ 4,550,191.13	\$ 3,644,331.66
268	61.3	Business & Persistence (Real-Time)	Client Scheduling	System Test	5/17/2014	\$ 13,096.28	\$ 4,563,287.42	\$ 3,657,427.94
269	55.2	Business & Persistence (Batch)	Client Notices - Milestone 1 - Release 2	Implementation	5/26/2014	\$ 13,646.80	\$ 4,576,934.22	\$ 3,671,074.75
270	56.4	AFD/Medicaid Modernization	Client Notices - Barcode Integration w/Content Management	System Test	5/27/2014	\$ 19,780.00	\$ 4,596,714.22	\$ 3,690,854.75
271	61.4	Business & Persistence (Real-Time)	Client Scheduling	Implementation	5/27/2014	\$ 6,548.14	\$ 4,603,262.36	\$ 3,697,402.89
272	65.40	AFD/Medicaid Modernization	EDM - LTC/HCBC Lookback (w/Image Verification)	System Test	5/27/2014	\$ 9,890.00	\$ 4,613,152.36	\$ 3,707,292.89
273	63.1	Business & Persistence (Batch)	Eligibility Determination - Milestone 2	Other Programs - Construction & Unit Test	5/28/2014	\$ 227,898.59	\$ 4,841,050.95	\$ 3,935,191.48
274	67.10	Business & Persistence (Batch)	Mass Change	Construction & Unit Test	5/28/2014	\$ 95,548.86	\$ 4,936,599.82	\$ 4,030,740.34
275	68.1	Business & Persistence (Batch)	Client Notices - Milestone 2 - Release 1	Implementation	5/28/2014	\$ 13,646.80	\$ 4,950,246.62	\$ 4,044,387.15
276	68.2	Business & Persistence (Batch)	Client Notices - Milestone 2 - Release 2	Construction & Unit Test	5/28/2014	\$ 150,114.85	\$ 5,100,361.47	\$ 4,194,502.00
277	62.0	Business & Persistence (Real-Time)	Project Management (Business/Persistence-Real-Time)	Status Report (Business/Persistence Project - Real-Time)	6/1/2014	\$ 63,964.26	\$ 5,164,325.73	\$ 4,258,466.26
278	63.0	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	6/4/2014	\$ 79,951.01	\$ 5,244,276.74	\$ 4,338,417.27
279	63.2	Business & Persistence (Batch)	Eligibility Determination - Milestone 2	Other Programs - Integration Test	6/12/2014	\$ 62,154.16	\$ 5,306,430.90	\$ 4,400,571.43

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Item Number	Activity Description	Start Date	End Date	Estimated Cost	Actual Cost	Remaining Budget	
280	67.2 Business & Persistence (Batch)	Mass Change	Integration Test	6/12/2014	\$ 52,117.56	\$ 5,358,548.47	\$ 4,452,688.99
281	68.2 Business & Persistence (Batch)	Client Notices - Milestone 2-Release 2	Integration Test	6/12/2014	\$ 81,880.83	\$ 5,440,429.29	\$ 4,534,569.82
282	64.3 Business & Persistence (Real-Time)	Client Notices	System Test	6/16/2014	\$ 6,938.98	\$ 5,447,368.28	\$ 4,541,508.80
283	56.5 AFD/Medicaid Modernization	Client Notices - Barcode Integration w/Content Management	Implementation	6/26/2014	\$ 9,890.00	\$ 5,457,258.28	\$ 4,551,398.80
284	64.4 Business & Persistence (Real-Time)	Client Notices	Implementation	6/26/2014	\$ 3,469.49	\$ 5,460,727.77	\$ 4,554,868.29
285	66 AFD/Medicaid Modernization	EDM - LTC/HCBC Lookback (w/Image Verification)	Implementation	6/26/2014	\$ 4,945.00	\$ 5,465,672.77	\$ 4,559,813.29
286	63 Business & Persistence (Batch)	Eligibility Determination - Milestone 2	Other Programs - System Test	6/27/2014	\$ 33,148.89	\$ 5,498,821.65	\$ 4,592,962.18
287	68.23 Business & Persistence (Batch)	Client Notices - Milestone 2 - Release 2	System Test	6/27/2014	\$ 27,293.61	\$ 5,526,115.26	\$ 4,620,255.79
288	69.1 Business & Persistence (Real-Time)	Caseload Management	Construction & Unit Test	6/27/2014	\$ 87,524.08	\$ 5,613,639.34	\$ 4,707,779.87
289	73.1 AFD/Medicaid Modernization	EDM - DDU Medical Eligibility (APTD/ANB/MEAD/CSD/H CSD)	Requirements	6/28/2014	\$ 29,670.00	\$ 5,643,309.34	\$ 4,737,449.87
290	73.2 AFD/Medicaid Modernization	EDM - DDU Medical Eligibility (APTD/ANB/MEAD/CSD/H CSD)	Design	7/8/2014	\$ 74,175.00	\$ 74,175.00	\$ 4,811,624.87

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Item #	Activity	Start Date	End Date	Original Budget	Current Budget	Actual Budget	Actual Spend	Actual Balance
291	69.2 Business & Persistence (Real-Time)		7/12/2014	\$ 47,740.41	\$ 121,915.41	\$ 4,859,365.28		
292	67.3 Business & Persistence (Batch)		7/17/2014	\$ 17,372.52	\$ 139,287.93	\$ 4,876,737.80		
293	63.4 Business & Persistence (Batch)		7/27/2014	\$ 8,287.22	\$ 147,575.15	\$ 4,885,025.02		
294	67.4 Business & Persistence (Batch)		7/27/2014	\$ 8,686.26	\$ 156,261.41	\$ 4,893,711.28		
295	68.2 Business & Persistence (Batch)		7/27/2014	\$ 13,646.80	\$ 169,908.21	\$ 4,907,358.08		
296	85.1 Business & Persistence (Batch)		8/9/2014	\$ 44,157.94	\$ 214,066.16	\$ 4,951,516.03		
297	73.3 AFD/Medicaid Modernization		8/12/2014	\$ 148,350.00	\$ 362,416.16	\$ 5,099,866.03		
298	69.3 Business & Persistence (Real-Time)		8/16/2014	\$ 15,913.47	\$ 378,329.63	\$ 5,115,779.49		
299	69.4 Business & Persistence (Real-Time)		8/26/2014	\$ 7,956.73	\$ 386,286.36	\$ 5,123,736.23		
300	73.40 AFD/Medicaid Modernization		8/27/2014	\$ 29,670.00	\$ 415,956.36	\$ 5,153,406.23		
301	74.10 Business & Persistence (Batch)		8/28/2014	\$ 116,285.71	\$ 532,242.07	\$ 5,269,691.94		
302	84.1 Business & Persistence (Batch)		8/29/2014	\$ 138,156.99	\$ 670,399.06	\$ 5,407,848.93		

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Item Number	Task Description	Milestone	Start Date	End Date	Estimated Cost	Actual Cost
303	85.1 Business & Persistence (Batch)	Reports - Milestone 2	8/29/2014	8/29/2014	\$ 121,434.34	\$ 791,833.40
304	86.1 AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 2	8/29/2014	8/29/2014	\$ 27,887.50	\$ 819,720.90
305	70 Business & Persistence (Real-Time)	Project Management (Business/Persistence - Real-Time)	9/1/2014	9/1/2014	\$ 18,570.27	\$ 838,291.17
306	71.00 Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	9/2/2014	9/2/2014	\$ 79,951.01	\$ 918,242.18
307	74.2 Business & Persistence (Batch)	Client Registration	9/12/2014	9/12/2014	\$ 63,428.57	\$ 981,670.75
308	84.1 Business & Persistence (Batch)	Application Entry - Milestone 1	9/13/2014	9/13/2014	\$ 37,679.18	\$ 1,019,349.93
309	85.13 Business & Persistence (Batch)	Reports - Milestone 2	9/13/2014	9/13/2014	\$ 33,118.46	\$ 1,052,468.39
310	86.2 AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 2	9/18/2014	9/18/2014	\$ 69,718.75	\$ 1,122,187.14
311	72.0 Business & Persistence (Real-Time)	Mass Change	9/26/2014	9/26/2014	\$ 7,186.49	\$ 1,129,373.63
312	73.5 AFD/Medicaid Modernization	EDM - DDU Medical Eligibility (APT/ANB/MEAD/CSD/H CSD)	9/26/2014	9/26/2014	\$ 14,835.00	\$ 1,144,208.63
313	74.30 Business & Persistence (Batch)	Client Registration	9/27/2014	9/27/2014	\$ 21,142.86	\$ 1,165,351.49
314	76.10 Business & Persistence (Real-Time)	Security Maintenance	9/27/2014	9/27/2014	\$ 29,993.18	\$ 1,195,344.67
315	84.14 Business & Persistence (Batch)	Application Entry - Milestone 1	9/28/2014	9/28/2014	\$ 20,095.56	\$ 1,215,440.23

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Milestone Number	WBS Category	Milestone	Release 1 - System Test	9/28/2014	\$	17,663.18	\$	1,233,103.41	\$	5,970,553.28
316	Business & Persistence (Batch)	Reports - Milestone 2	Release 1 - System Test	9/28/2014	\$	17,663.18	\$	1,233,103.41	\$	5,970,553.28
317	AFD/Medicaid Modernization	Spenddown Enhancements	Requirements	9/28/2014	\$	19,780.00	\$	1,252,883.41	\$	5,990,333.28
318	AFD/Medicaid Modernization	NH EASY Client - Integrate MMIS Client Portal (PA's, etc.)	Requirements	9/28/2014	\$	11,615.00	\$	1,264,498.41	\$	6,001,948.28
319	AFD/Medicaid Modernization	EDM - Link Verifications & Images	Requirements	9/28/2014	\$	39,560.00	\$	1,304,058.41	\$	6,041,508.28
320	AFD/Medicaid Modernization	Spenddown Enhancements	Design	10/8/2014	\$	49,450.00	\$	1,353,508.41	\$	49,450.00
321	Business & Persistence (Real-Time)	Security Maintenance	Integration Test	10/12/2014	\$	16,359.91	\$	1,369,868.32	\$	65,809.91
322	AFD/Medicaid Modernization	NH EASY Client - Integrate MMIS Client Portal (PA's, etc.)	Design	10/18/2014	\$	29,037.50	\$	1,398,905.82	\$	94,847.41
323	AFD/Medicaid Modernization	EDM - Link Verifications & Images	Design	10/18/2014	\$	98,900.00	\$	1,497,805.82	\$	193,747.41
324	Business & Persistence (Batch)	Client Registration	Implementation	10/27/2014	\$	10,571.43	\$	1,508,377.25	\$	204,318.84
325	Business & Persistence (Real-Time)	Security Maintenance	System Test	10/27/2014	\$	5,453.30	\$	1,513,830.56	\$	209,772.15
326	Business & Persistence (Real-Time)	Data Exchange	Construction & Unit Test	10/28/2014	\$	44,362.65	\$	1,558,193.21	\$	254,134.80
327	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 1 - Implementation	10/28/2014	\$	5,023.89	\$	1,563,217.10	\$	259,158.69
328	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 2 - Design	10/28/2014	\$	50,238.90	\$	1,613,456.00	\$	309,397.60
329	Business & Persistence (Batch)	Application Entry - Milestone 1	Release 2 - Construction & Unit Test	10/28/2014	\$	138,156.99	\$	1,751,612.99	\$	447,554.58

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Attachment B-1

Item ID	Activity	Phase	Start Date	End Date	Estimated Cost	Actual Cost	Remaining Budget
330	Business & Persistence (Batch)	Reports - Milestone 2	10/28/2014	10/28/2014	\$ 4,415.79	\$ 1,756,028.78	\$ 451,970.38
331	Business & Persistence (Batch)	Reports - Milestone 2	10/28/2014	10/28/2014	\$ 44,157.94	\$ 1,800,186.73	\$ 496,128.32
332	Business & Persistence (Batch)	Reports - Milestone 2	10/28/2014	10/28/2014	\$ 121,434.34	\$ 1,921,621.07	\$ 617,562.66
333	Business & Persistence (Batch)	Application Entry - Milestone 2	11/9/2014	11/9/2014	\$ 50,238.90	\$ 1,971,859.97	\$ 667,801.57
334	Business & Persistence (Real-Time)	Data Exchange	11/12/2014	11/12/2014	\$ 24,197.81	\$ 1,996,057.78	\$ 691,999.38
335	Business & Persistence (Batch)	Application Entry - Milestone 1	11/12/2014	11/12/2014	\$ 37,679.18	\$ 2,033,736.96	\$ 729,678.56
336	Business & Persistence (Batch)	Reports - Milestone 2	11/12/2014	11/12/2014	\$ 33,118.46	\$ 2,066,855.42	\$ 762,797.01
337	AFD/Medicaid Modernization	Virtual DOW/Workflow - Milestone 2	11/12/2014	11/12/2014	\$ 139,437.50	\$ 2,206,292.92	\$ 902,234.51
338	AFD/Medicaid Modernization	Spenddown Enhancements	11/12/2014	11/12/2014	\$ 98,900.00	\$ 2,305,192.92	\$ 1,001,134.51
339	Business & Persistence (Real-Time)	Common	11/26/2014	11/26/2014	\$ 5,114.86	\$ 2,310,307.78	\$ 1,006,249.37
340	Business & Persistence (Real-Time)	Security Maintenance	11/26/2014	11/26/2014	\$ 2,726.65	\$ 2,313,034.43	\$ 1,008,976.02
341	Business & Persistence (Real-Time)	Data Exchange	11/27/2014	11/27/2014	\$ 8,065.94	\$ 2,321,100.37	\$ 1,017,041.96
342	Business & Persistence (Batch)	Application Entry - Milestone 1	11/27/2014	11/27/2014	\$ 20,095.56	\$ 2,341,195.93	\$ 1,037,137.52
343	Business & Persistence (Batch)	Reports - Milestone 2	11/27/2014	11/27/2014	\$ 17,663.18	\$ 2,358,859.11	\$ 1,054,800.70

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Attachment B-1

Milestone Number	Milestone Description	Start Date	End Date	Actual Cost	Budgeted Cost	Estimate at Completion
344	86.4 AFD/Medicaid Modernization	Virtual DO/Workflow - Milestone 2	System Test	11/27/2014	\$ 27,887.50	\$ 2,386,746.61
345	87.4 AFD/Medicaid Modernization	Spnddown Enhancements	System Test	11/27/2014	\$ 19,780.00	\$ 2,406,526.61
346	91.1 AFD/Medicaid Modernization	EDM - Image Optimization	Requirements	11/28/2014	\$ 9,890.00	\$ 2,416,416.61
347	93.1 Business & Persistence (Batch)	Application Entry - Milestone 2	Release 1 - Construction & Unit Test	11/29/2014	\$ 138,156.99	\$ 2,554,573.59
348	77.00 Business & Persistence (Real-Time)	Project Management (Business/Persistence - Real-Time)	Status Report (Business/Persistence Project - Real-Time)	12/1/2014	\$ 18,570.27	\$ 2,573,143.86
349	78.0 Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	12/1/2014	\$ 79,951.01	\$ 2,653,094.87
350	91.2 AFD/Medicaid Modernization	EDM - Image Optimization	Design	12/8/2014	\$ 24,725.00	\$ 2,677,819.87
351	88.30 AFD/Medicaid Modernization	NH EASY Client - Integrate MMIS Client Portal (PA's, etc.)	Construction & Unit Test	12/12/2014	\$ 58,075.00	\$ 2,735,894.87
352	89.3 AFD/Medicaid Modernization	EDM - Link Verifications & Images	Construction & Unit Test	12/12/2014	\$ 197,800.00	\$ 2,933,694.87
353	93.13 Business & Persistence (Batch)	Application Entry - Milestone 2	Release 1 - Integration Test	12/14/2014	\$ 37,679.18	\$ 2,971,374.05
354	79.40 Business & Persistence (Real-Time)	Data Exchange	Implementation	12/27/2014	\$ 4,032.97	\$ 2,975,407.02
355	80.0 Business & Persistence (Real-Time)	Reference System	Reference System	12/27/2014	\$ 20,381.14	\$ 2,995,788.16
356	81.0 Business & Persistence (Real-Time)	Quality Control	Quality Control	12/27/2014	\$ 35,884.30	\$ 3,031,672.46
						\$ 1,082,688.20
						\$ 1,102,468.20
						\$ 1,112,358.20
						\$ 1,250,515.18
						\$ 1,269,085.45
						\$ 1,349,036.46
						\$ 1,373,761.46
						\$ 1,431,836.46
						\$ 1,629,636.46
						\$ 1,667,315.64
						\$ 1,671,348.61
						\$ 1,691,729.75
						\$ 1,727,614.05

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Date: 8/10/14

New HEIGHTS Service Modernization
and Incremental Renewal 110 of 122

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Milestone Number	MBS	Category	Milestone	Deliverable	Date	Amount	Start	End	Fiscal Year
371	89	AFD/Medicaid Modernization	NH EASY Client - Integrate MMIS Client Portal (PA's, etc.)	Implementation	1/26/2015	\$ 5,807.50	\$ 3,608,610.96	\$ 2,304,552.55	
372	89.50	AFD/Medicaid Modernization	EDM - Link Verifications & Images	Implementation	1/26/2015	\$ 19,780.00	\$ 3,628,390.96	\$ 2,324,332.55	
373	90.30	Business & Persistence (Real-Time)	Work Programs	System Test	1/27/2015	\$ 35,346.11	\$ 3,663,737.07	\$ 2,359,678.66	
374	91.4	AFD/Medicaid Modernization	EDM - Image Optimization	System Test	1/27/2015	\$ 9,890.00	\$ 3,673,627.07	\$ 2,369,568.66	
375	96.1	Business & Persistence (Batch)	Reports - Milestone 3	Release 1 - Construction & Unit Test	1/27/2015	\$ 121,434.34	\$ 3,795,061.42	\$ 2,491,003.01	
376	97.10	AFD/Medicaid Modernization	Vital Records	Requirements	1/27/2015	\$ 21,390.00	\$ 3,816,451.42	\$ 2,512,393.01	
377	93.15	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 1 - Implementation	1/28/2015	\$ 5,023.89	\$ 3,821,475.31	\$ 2,517,416.90	
378	93.21	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 2 - Design	1/28/2015	\$ 50,238.90	\$ 3,871,714.21	\$ 2,567,655.80	
379	93.22	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 2 - Construction & Unit Test	1/28/2015	\$ 138,156.99	\$ 4,009,871.20	\$ 2,705,812.79	
380	94.10	Infrastructure	Application Infrastructure - Milestone 1	AI Group 1 - Release 1	1/28/2015	\$ 75,000.00	\$ 4,084,871.20	\$ 2,780,812.79	
381	95.1	Business & Persistence (Real-Time)	Benefits Recovery	Design	2/5/2015	\$ 39,300.09	\$ 4,124,171.28	\$ 2,820,112.88	
382	96.1	Business & Persistence (Batch)	Reports - Milestone 3	Release 1 - Integration Test	2/11/2015	\$ 33,118.46	\$ 4,157,289.74	\$ 2,853,231.33	
383	93.2	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 2 - Integration Test	2/12/2015	\$ 37,679.18	\$ 4,194,968.92	\$ 2,890,910.51	
384	97.2	AFD/Medicaid Modernization	Vital Records	Design	2/16/2015	\$ 53,475.00	\$ 4,248,443.92	\$ 2,944,385.51	

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385	95.2	Business & Persistence (Real-Time)	Benefits Recovery	Construction & Unit Test	2/25/2015	\$ 108,075.25	\$ 4,356,519.17	\$ 3,052,460.76
386	90.40	Business & Persistence (Real-Time)	Work Programs	Implementation	2/26/2015	\$ 17,673.06	\$ 4,374,192.22	\$ 3,070,133.81
387	91.5	AFD/Medicaid Modernization	EDM - Image Optimization	Implementation	2/26/2015	\$ 4,945.00	\$ 4,379,137.22	\$ 3,075,078.81
388	96.14	Business & Persistence (Batch)	Reports - Milestone 3	Release 1 - System Test	2/26/2015	\$ 17,663.18	\$ 4,396,800.40	\$ 3,092,741.99
389	93.2	Business & Persistence (Batch)	Application Entry - Milestone 2	Release 2 - System Test	2/27/2015	\$ 20,095.56	\$ 4,416,895.96	\$ 3,112,837.55
390	94.2	Infrastructure	Application Infrastructure - Milestone 1	AI Group 1 - Release 2	2/27/2015	\$ 75,000.00	\$ 4,491,895.96	\$ 3,187,837.55
391	92.00	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	3/1/2015	\$ 79,951.01	\$ 4,571,846.97	\$ 3,267,788.57
392	95.30	Business & Persistence (Real-Time)	Benefits Recovery	Integration Test	3/12/2015	\$ 29,475.07	\$ 4,601,322.04	\$ 3,297,263.63
393	94.3	Infrastructure	Application Infrastructure - Milestone 1	AI Group 1 - Release 3	3/14/2015	\$ 75,000.00	\$ 4,676,322.04	\$ 3,372,263.63
394	95.4	Business & Persistence (Real-Time)	Benefits Recovery	System Test	3/27/2015	\$ 15,720.04	\$ 4,692,042.08	\$ 3,387,983.67
395	96.15	Business & Persistence (Batch)	Reports - Milestone 3	Release 1 - Implementation	3/28/2015	\$ 4,415.79	\$ 4,696,457.87	\$ 3,392,399.46
396	96.36	Business & Persistence (Batch)	Reports - Milestone 3	Release 2 - Design	3/28/2015	\$ 44,157.94	\$ 4,740,615.81	\$ 3,436,557.41
397	96.4	Business & Persistence (Batch)	Reports - Milestone 3	Release 2 - Construction & Unit Test	3/28/2015	\$ 121,434.34	\$ 4,862,050.16	\$ 3,557,991.75

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Milestone Number	Milestone Category	Milestone Description	Start Date	End Date	Amount	Amount	Amount
398	Business & Persistence (Batch)	Application Entry - Milestone 2	3/29/2015	Release 2 - Implementation	\$ 5,023.89	\$ 4,867,074.05	\$ 3,563,015.64
399	Infrastructure	Application Infrastructure - Milestone 1	3/29/2015	AI Group 1 - Release 4	\$ 75,000.00	\$ 4,942,074.05	\$ 3,638,015.64
400	Business & Persistence (Batch)	Document Imaging	4/7/2015	Design	\$ 22,421.28	\$ 4,964,495.33	\$ 3,660,436.92
401	Business & Persistence (Batch)	Caseload Management	4/8/2015	Release 1 - Design	\$ 85,045.56	\$ 5,049,540.89	\$ 3,745,482.48
402	Business & Persistence (Batch)	Reports - Milestone 3	4/12/2015	Release 2 - Integration Test	\$ 33,118.46	\$ 5,082,659.35	\$ 3,778,600.94
403	AFD/Medicaid Modernization	Vital Records	4/12/2015	Construction & Unit Test	\$ 106,950.00	\$ 5,189,609.35	\$ 3,885,550.94
404	Business & Persistence (Real-Time)	Benefits Recovery	4/26/2015	Implementation	\$ 3,930.01	\$ 5,193,539.36	\$ 3,889,480.95
405	Business & Persistence (Batch)	Reports - Milestone 3	4/27/2015	Release 2 - System Test	\$ 17,663.18	\$ 5,211,202.53	\$ 3,907,144.13
406	AFD/Medicaid Modernization	Vital Records	4/27/2015	System Test	\$ 21,390.00	\$ 5,232,592.53	\$ 3,928,534.13
407	Business & Persistence (Batch)	Application Entry - Milestone 3	4/27/2015	Release 2 - Design	\$ 50,238.90	\$ 5,282,831.44	\$ 3,978,773.03
408	Business & Persistence (Batch)	Application Entry - Milestone 3	4/27/2015	Release 2 - Construction & Unit Test	\$ 138,156.99	\$ 5,420,988.42	\$ 4,116,930.01
409	Business & Persistence (Batch)	Document Imaging	4/27/2015	Construction & Unit Test	\$ 61,658.53	\$ 5,482,646.95	\$ 4,178,588.54
410	Business & Persistence (Batch)	Security Maintenance	4/27/2015	Construction & Unit Test	\$ 15,216.68	\$ 5,497,863.63	\$ 4,193,805.22
411	Infrastructure	Application Infrastructure - Milestone 2	4/27/2015	AI Group 2 - Release 1	\$ 75,000.00	\$ 5,572,863.63	\$ 4,268,805.22
412	Business & Persistence (Batch)	Caseload Management	4/28/2015	Release 1 - Construction & Unit Test	\$ 233,875.29	\$ 5,806,738.92	\$ 4,502,660.51

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Milestone Number	Activity	Start Date	End Date	Estimated Cost	Actual Cost	Remaining Budget	
413	108.1 Business & Persistence (Batch)	Data Exchange	Release 1 - Design	5/9/2015	\$ 59,105.54	\$ 5,865,844.45	\$ 4,561,786.05
414	99.2 Business & Persistence (Batch)	Application Entry - Milestone 3	Release 2 - Integration Test	5/12/2015	\$ 37,679.18	\$ 5,903,523.63	\$ 4,599,465.22
415	100.30 Business & Persistence (Batch)	Document Imaging	Integration Test	5/12/2015	\$ 16,815.96	\$ 5,920,339.59	\$ 4,616,281.19
416	101.20 Business & Persistence (Batch)	Security Maintenance	Integration Test	5/12/2015	\$ 8,300.01	\$ 5,928,639.60	\$ 4,624,581.19
417	105.13 Business & Persistence (Batch)	Caseload Management	Release 1 - Integration Test	5/13/2015	\$ 63,784.17	\$ 5,992,423.77	\$ 4,688,365.36
418	96.4 Business & Persistence (Batch)	Reports - Milestone 3	Release 2 - Implementation	5/27/2015	\$ 4,415.79	\$ 5,996,839.56	\$ 4,692,781.16
419	98 AFD/Medicaid Modernization	Vital Records	Implementation	5/27/2015	\$ 10,695.00	\$ 6,007,534.56	\$ 4,703,476.16
420	99 Business & Persistence (Batch)	Application Entry - Milestone 3	Release 2 - System Test	5/27/2015	\$ 20,095.56	\$ 6,027,630.13	\$ 4,723,571.72
421	100.4 Business & Persistence (Batch)	Document Imaging	System Test	5/27/2015	\$ 8,968.51	\$ 6,036,598.64	\$ 4,732,540.23
422	101.3 Business & Persistence (Batch)	Security Maintenance	System Test	5/27/2015	\$ 2,766.67	\$ 6,039,365.31	\$ 4,735,306.90
423	102.20 Infrastructure	Application Infrastructure - Milestone 2	AI Group 2 - Release 2	5/27/2015	\$ 75,000.00	\$ 6,114,365.31	\$ 4,810,306.90
424	103.10 Business & Persistence (Real-Time)	Benefits Issuance	Construction & Unit Test	5/28/2015	\$ 46,278.22	\$ 6,160,643.53	\$ 4,856,585.12
425	104.1 Business & Persistence (Batch)	Client Scheduling	Construction & Unit Test	5/28/2015	\$ 78,438.84	\$ 6,239,082.37	\$ 4,935,023.96
426	105.1 Business & Persistence (Batch)	Caseload Management	Release 1 - System Test	5/28/2015	\$ 34,018.22	\$ 6,273,100.59	\$ 4,969,042.18
427	108.1 Business & Persistence (Batch)	Data Exchange	Release 1 - Construction & Unit Test	5/29/2015	\$ 162,540.23	\$ 6,435,640.82	\$ 5,131,582.41

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Milestone Number	Business Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	6/4/2015	\$ 79,951.01	\$ 6,515,591.83	\$ 5,211,533.42
428	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	6/4/2015	\$ 79,951.01	\$ 6,515,591.83	\$ 5,211,533.42
429	Infrastructure	Application Infrastructure - Milestone 2	AI Group 2 - Release 3	6/11/2015	\$ 75,000.00	\$ 6,590,591.83	\$ 5,286,533.42
430	Business & Persistence (Real-Time)	Benefits Issuance	Integration Test	6/12/2015	\$ 25,242.66	\$ 6,615,834.49	\$ 5,311,776.08
431	Business & Persistence (Batch)	Client Scheduling	Integration Test	6/12/2015	\$ 42,784.82	\$ 6,658,619.31	\$ 5,354,560.91
432	Business & Persistence (Batch)	Data Exchange	Release 1 - Integration Test	6/13/2015	\$ 44,329.15	\$ 6,702,948.47	\$ 5,398,890.06
433	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 2 - Implementation	6/26/2015	\$ 5,023.89	\$ 6,707,972.36	\$ 5,403,913.95
434	Business & Persistence (Batch)	Document Imaging	Implementation	6/26/2015	\$ 2,242.13	\$ 6,710,214.49	\$ 5,406,156.08
435	Business & Persistence (Batch)	Security Maintenance	Implementation	6/26/2015	\$ 1,383.33	\$ 6,711,597.82	\$ 5,407,539.41
436	Infrastructure	Application Infrastructure - Milestone 2	AI Group 2 - Release 4	6/26/2015	\$ 75,000.00	\$ 6,786,597.82	\$ 5,482,539.41
437	Business & Persistence (Real-Time)	Benefits Issuance	System Test	6/27/2015	\$ 8,414.22	\$ 6,795,012.04	\$ 5,490,953.63
438	Business & Persistence (Batch)	Client Scheduling	System Test	6/27/2015	\$ 14,261.61	\$ 6,809,273.65	\$ 5,505,215.24
439	Business & Persistence (Batch)	Caseload Management	Release 1 - Implementation	6/27/2015	\$ 8,504.56	\$ 6,817,778.20	\$ 5,513,719.80
440	Business & Persistence (Batch)	Caseload Management	Release 2 - Design	6/27/2015	\$ 85,045.56	\$ 6,902,823.76	\$ 5,598,765.36
441	Business & Persistence (Batch)	Caseload Management	Release 2 - Construction & Unit Test	6/27/2015	\$ 233,875.29	\$ 7,136,699.05	\$ 5,832,640.64

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Milestone Number	Category	Description	Start Date	End Date	Amount	Amount	Amount
442	106.1	Infrastructure	Application Infrastructure - Milestone 3	AI Group 3 - Release 1	6/27/2015	\$ 75,000.00	\$ 5,907,640.64
443	112.1	Business & Persistence (Batch)	MMIS	Daily - Construction & Unit Test	6/27/2015	\$ 275,909.74	\$ 6,183,550.38
444	108.1	Business & Persistence (Batch)	Data Exchange	Release 1 - System Test	6/28/2015	\$ 23,642.21	\$ 6,207,192.60
445	105.2	Business & Persistence (Batch)	Caseload Management	Release 2 - Integration Test	7/12/2015	\$ 63,784.17	\$ 6,270,976.77
446	112.1	Business & Persistence (Batch)	MMIS	Daily - Integration Test	7/12/2015	\$ 150,496.22	\$ 6,421,472.99
447	103.4	Business & Persistence (Real-Time)	Benefits Issuance	Implementation	7/27/2015	\$ 4,207.11	\$ 6,425,680.10
448	104.4	Business & Persistence (Batch)	Client Scheduling	Implementation	7/27/2015	\$ 7,130.80	\$ 6,432,810.90
449	105.24	Business & Persistence (Batch)	Caseload Management	Release 2 - System Test	7/27/2015	\$ 34,018.22	\$ 6,466,829.13
450	106.2	Infrastructure	Application Infrastructure - Milestone 3	AI Group 3 - Release 2	7/27/2015	\$ 75,000.00	\$ 6,541,829.13
451	112.13	Business & Persistence (Batch)	MMIS	Daily - System Test	7/27/2015	\$ 50,165.41	\$ 6,591,994.53
452	108.2	Business & Persistence (Batch)	Data Exchange	Release 1 - Implementation	7/28/2015	\$ 5,910.55	\$ 6,597,905.09
453	121	Business & Persistence (Batch)	Data Exchange	Release 2 - Design	7/28/2015	\$ 59,105.54	\$ 6,657,010.62
454	121.22	Business & Persistence (Batch)	Data Exchange	Release 2 - Construction & Unit Test	7/28/2015	\$ 162,540.23	\$ 6,819,550.85
455	106.3	Infrastructure	Application Infrastructure - Milestone 3	AI Group 3 - Release 3	8/11/2015	\$ 75,000.00	\$ 6,894,550.85
456	121.23	Business & Persistence (Batch)	Data Exchange	Release 2 - Integration Test	8/12/2015	\$ 44,329.15	\$ 6,938,880.00

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Milestone Number	Task	Release	Start Date	End Date	Original Budget	Current Budget	Actual Budget	Actual Cost	Actual Revenue
457	Business & Persistence (Batch)	Caseload Management	Release 2 - Implementation	8/26/2015	\$ 8,504.56	\$ 8,504.56	\$ 740,191.96	\$ 6,947,384.56	
458	Business & Persistence (Batch)	Application Infrastructure - Milestone 3	AI Group 3 - Release 4	8/26/2015	\$ 75,000.00	\$ 75,000.00	\$ 815,191.96	\$ 7,022,384.56	
459	Business & Persistence (Batch)	MMIS	Daily - Implementation	8/26/2015	\$ 25,082.70	\$ 25,082.70	\$ 840,274.67	\$ 7,047,467.26	
460	Business & Persistence (Batch)	Data Exchange	Release 2 - System Test	8/27/2015	\$ 23,642.21	\$ 23,642.21	\$ 863,916.88	\$ 7,071,109.48	
461	Infrastructure	Application Infrastructure - Milestone 4	AI Group 4 - Release 1	8/28/2015	\$ 75,000.00	\$ 75,000.00	\$ 938,916.88	\$ 7,146,109.48	
462	Business & Persistence (Batch)	MMIS	Recon/Target - Construction & Unit Test	8/28/2015	\$ 275,909.74	\$ 275,909.74	\$ 1,214,826.62	\$ 7,422,019.22	
463	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	9/2/2015	\$ 79,951.01	\$ 79,951.01	\$ 1,294,777.63	\$ 7,501,970.23	
464	Business & Persistence (Batch)	MMIS	Recon/Target - Integration Test	9/12/2015	\$ 150,496.22	\$ 150,496.22	\$ 1,445,273.86	\$ 7,652,466.45	
465	Business & Persistence (Batch)	Data Exchange	Release 2 - Implementation	9/26/2015	\$ 5,910.55	\$ 5,910.55	\$ 1,451,184.41	\$ 7,658,377.01	
466	Infrastructure	Application Infrastructure - Milestone 4	AI Group 4 - Release 2	9/27/2015	\$ 75,000.00	\$ 75,000.00	\$ 1,526,184.41	\$ 7,733,377.01	
467	Business & Persistence (Batch)	EMA	Construction & Unit Test	9/27/2015	\$ 63,836.62	\$ 63,836.62	\$ 1,590,021.03	\$ 7,797,213.63	
468	Business & Persistence (Batch)	MMIS	Recon/Target - System Test	9/27/2015	\$ 50,165.41	\$ 50,165.41	\$ 1,640,186.44	\$ 7,847,379.04	
469	Infrastructure	Application Infrastructure - Milestone 4	AI Group 4 - Release 3	10/12/2015	\$ 75,000.00	\$ 75,000.00	\$ 1,715,186.44	\$ 75,000.00	
470	Business & Persistence (Batch)	EMA	Integration Test	10/12/2015	\$ 34,819.98	\$ 34,819.98	\$ 1,750,006.42	\$ 109,819.98	
471	Infrastructure	Application Infrastructure - Milestone 4	AI Group 4 - Release 4	10/27/2015	\$ 75,000.00	\$ 75,000.00	\$ 1,825,006.42	\$ 184,819.98	

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Item Number	Item Description	Phase	Activity	Start Date	End Date	Estimated Cost	Actual Cost	Remaining Budget
472	Business & Persistence (Batch)	EMA	System Test	10/27/2015		\$ 11,606.66	\$ 1,836,613.08	\$ 196,426.63
473	Business & Persistence (Batch)	MMIS	Recon/Target - Implementation	10/27/2015		\$ 25,082.70	\$ 1,861,695.78	\$ 221,509.34
474	Business & Persistence (Batch)	Quality Control	Construction & Unit Test	10/28/2015		\$ 98,743.57	\$ 1,960,439.35	\$ 320,252.91
475	Business & Persistence (Batch)	History Maintenance	Construction & Unit Test	10/28/2015		\$ 77,706.98	\$ 2,038,146.33	\$ 397,959.89
476	Infrastructure	Application Infrastructure - Milestone 5	AI Group 5 - Release 1	10/28/2015		\$ 75,000.00	\$ 2,113,146.33	\$ 472,959.89
477	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 1 - Design	11/9/2015		\$ 34,958.37	\$ 2,148,104.70	\$ 507,918.26
478	Business & Persistence (Batch)	Quality Control	Integration Test	11/12/2015		\$ 53,860.13	\$ 2,201,964.83	\$ 561,778.39
479	Business & Persistence (Batch)	History Maintenance	Integration Test	11/12/2015		\$ 42,385.63	\$ 2,244,350.46	\$ 604,164.01
480	Business & Persistence (Batch)	EMA	Implementation	11/26/2015		\$ 5,803.33	\$ 2,250,153.79	\$ 609,967.34
481	Business & Persistence (Batch)	Quality Control	System Test	11/27/2015		\$ 17,953.38	\$ 2,268,107.16	\$ 627,920.72
482	Business & Persistence (Batch)	History Maintenance	System Test	11/27/2015		\$ 14,128.54	\$ 2,282,235.70	\$ 642,049.26
483	Infrastructure	Application Infrastructure - Milestone 5	AI Group 5 - Release 2	11/27/2015		\$ 75,000.00	\$ 2,357,235.70	\$ 717,049.26
484	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 1 - Construction & Unit Test	11/29/2015		\$ 96,135.52	\$ 2,453,371.23	\$ 813,184.78
485	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	12/2/2015		\$ 79,951.01	\$ 2,533,322.24	\$ 893,135.80
486	Infrastructure	Application Infrastructure - Milestone 5	AI Group 5 - Release 3	12/12/2015		\$ 75,000.00	\$ 2,608,322.24	\$ 968,135.80

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Milestone Number	WBS Category	Milestone	Description	Date	Planned Amount	Actual Amount	Remaining	Year
487	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 1 - Integration Test	12/14/2015	\$ 26,218.78	\$ 2,634,541.02	\$ 994,354.58	
488	Business & Persistence (Batch)	Quality Control	Implementation	12/27/2015	\$ 8,976.69	\$ 2,643,517.70	\$ 1,003,331.26	
489	Business & Persistence (Batch)	History Maintenance	Implementation	12/27/2015	\$ 7,064.27	\$ 2,650,581.98	\$ 1,010,395.53	
490	Infrastructure	Application Infrastructure - Milestone 5	AI Group 5 - Release 4	12/27/2015	\$ 75,000.00	\$ 2,725,581.98	\$ 1,085,395.53	
491	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 1 - System Test	12/29/2015	\$ 13,983.35	\$ 2,739,565.32	\$ 1,099,378.88	
492	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 1 - Implementation	1/28/2016	\$ 3,495.84	\$ 2,743,061.16	\$ 1,102,874.72	
493	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 2 - Design	1/28/2016	\$ 34,958.37	\$ 2,778,019.53	\$ 1,137,833.09	
494	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 2 - Construction & Unit Test	1/28/2016	\$ 96,135.52	\$ 2,874,155.05	\$ 1,233,968.61	
495	Business & Persistence (Batch)	Benefits Recovery	Release 1 - Design	2/7/2016	\$ 73,974.79	\$ 2,948,129.85	\$ 1,307,943.41	
496	Business & Persistence (Batch)	Benefits Issuance	Release 1 - Design	2/9/2016	\$ 69,388.35	\$ 3,017,518.20	\$ 1,377,331.76	
497	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 2 - Integration Test	2/12/2016	\$ 26,218.78	\$ 3,043,736.98	\$ 1,403,550.54	
498	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 2 - System Test	2/27/2016	\$ 13,983.35	\$ 3,057,720.33	\$ 1,417,533.89	
499	Business & Persistence (Batch)	Benefits Recovery	Release 1 - Construction & Unit Test	2/27/2016	\$ 203,430.68	\$ 3,261,151.01	\$ 1,620,964.57	
500	Business & Persistence (Batch)	Benefits Issuance	Release 1 - Construction & Unit Test	2/29/2016	\$ 190,817.97	\$ 3,451,968.99	\$ 1,811,782.55	
501	Business & Persistence (Batch)	Project Management (Business/Persistence - Batch)	Status Report (Business/Persistence Project - Batch)	3/2/2016	\$ 88,366.91	\$ 3,540,335.90	\$ 1,900,149.46	

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502	120.13	Business & Persistence (Batch)	Benefits Recovery	Release 1 - Integration Test	3/13/2016	\$ 55,481.10	\$ 3,595,816.99	\$ 1,955,630.55
503	117.13	Business & Persistence (Batch)	Benefits Issuance	Release 1 - Integration Test	3/15/2016	\$ 52,041.27	\$ 3,647,858.26	\$ 2,007,671.82
504	118.40	Business & Persistence (Batch)	Reports - Milestone 4 (Non-MA)	Release 2 - Implementation	3/28/2016	\$ 3,495.84	\$ 3,651,354.10	\$ 2,011,167.65
505	120.14	Business & Persistence (Batch)	Benefits Recovery	Release 1 - System Test	3/28/2016	\$ 29,589.92	\$ 3,680,944.01	\$ 2,040,757.57
506	117.14	Business & Persistence (Batch)	Benefits Issuance	Release 1 - System Test	3/30/2016	\$ 27,755.34	\$ 3,708,699.35	\$ 2,068,512.91
507	120.15	Business & Persistence (Batch)	Benefits Recovery	Release 1 - Implementation	4/27/2016	\$ 7,397.48	\$ 3,716,096.83	\$ 2,075,910.39
508	120.2	Business & Persistence (Batch)	Benefits Recovery	Release 2 - Design	4/27/2016	\$ 73,974.79	\$ 3,790,071.63	\$ 2,149,885.19
509	120.22	Business & Persistence (Batch)	Benefits Recovery	Release 2 - Construction & Unit Test	4/27/2016	\$ 203,430.68	\$ 3,993,502.31	\$ 2,353,315.87
510	121.10	Business & Persistence (Batch)	Bridges	Construction & Unit Test	4/27/2016	\$ 180,297.18	\$ 4,173,799.50	\$ 2,533,613.05
511	117.15	Business & Persistence (Batch)	Benefits Issuance	Release 1 - Implementation	4/29/2016	\$ 6,938.84	\$ 4,180,738.33	\$ 2,540,551.89
512	117.21	Business & Persistence (Batch)	Benefits Issuance	Release 2 - Design	4/29/2016	\$ 69,388.35	\$ 4,250,126.68	\$ 2,609,940.24
513	117.2	Business & Persistence (Batch)	Benefits Issuance	Release 2 - Construction & Unit Test	4/29/2016	\$ 190,817.97	\$ 4,440,944.66	\$ 2,800,758.22
514	99.11	Business & Persistence (Batch)	Application Entry - Milestone 3	Release 1 - Design	5/9/2016	\$ 50,238.90	\$ 4,491,183.56	\$ 2,850,997.12
515	122.11	Business & Persistence (Batch)	Work Programs	Release 1 - Design	5/9/2016	\$ 79,141.64	\$ 4,570,325.20	\$ 2,930,138.76
516	124.11	Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 1 - Design	5/9/2016	\$ 34,958.37	\$ 4,605,283.57	\$ 2,965,097.13

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Item Number	Item Description	Release Date	Release Description	Release Date	Release Description	Release Date	Release Description	Release Date	Release Description	Release Date	Release Description
517	Business & Persistence (Batch)	120.23	Benefits Recovery	5/12/2016	Release 2 - Integration Test	\$ 55,481.10	\$ 4,660,764.66	\$ 3,020,578.22			
518	Business & Persistence (Batch)	121.20	Bridges	5/12/2016	Integration Test	\$ 98,343.92	\$ 4,759,108.58	\$ 3,118,922.14			
519	Business & Persistence (Batch)	117.23	Benefits Issuance	5/14/2016	Release 2 - Integration Test	\$ 52,041.27	\$ 4,811,149.85	\$ 3,170,963.41			
520	Business & Persistence (Batch)	120.24	Benefits Recovery	5/27/2016	Release 2 - System Test	\$ 29,589.92	\$ 4,840,739.77	\$ 3,200,553.32			
521	Business & Persistence (Batch)	121.3	Bridges	5/27/2016	System Test	\$ 32,781.31	\$ 4,873,521.07	\$ 3,233,334.63			
522	Business & Persistence (Batch)	99.12	Application Entry - Milestone 3	5/29/2016	Release 1 - Construction & Unit Test	\$ 138,156.99	\$ 5,011,678.06	\$ 3,371,491.62			
523	Business & Persistence (Batch)	117.24	Benefits Issuance	5/29/2016	Release 2 - System Test	\$ 27,755.34	\$ 5,039,433.40	\$ 3,399,246.96			
524	Business & Persistence (Batch)	122.12	Work Programs	5/29/2016	Release 1 - Construction & Unit Test	\$ 217,639.50	\$ 5,257,072.90	\$ 3,616,886.45			
525	Business & Persistence (Batch)	124.12	Reports - Milestone 5 (Non-MA)	5/29/2016	Release 1 - Construction & Unit Test	\$ 96,135.52	\$ 5,353,208.42	\$ 3,713,021.98			
526	Business & Persistence (Batch)	119.00	Project Management (Business/Persistence - Batch)	6/1/2016	Status Report (Business/Persistence Project - Batch)	\$ 88,366.91	\$ 5,441,575.33	\$ 3,801,388.89			
527	Business & Persistence (Batch)	99.1	Application Entry - Milestone 3	6/13/2016	Release 1 - Integration Test	\$ 37,679.18	\$ 5,479,254.50	\$ 3,839,068.06			
528	Business & Persistence (Batch)	122.1	Work Programs	6/13/2016	Release 1 - Integration Test	\$ 59,356.23	\$ 5,538,610.73	\$ 3,898,424.29			
529	Business & Persistence (Batch)	124.13	Reports - Milestone 5 (Non-MA)	6/13/2016	Release 1 - Integration Test	\$ 26,218.78	\$ 5,564,829.51	\$ 3,924,643.07			
530	Business & Persistence (Batch)	120.3	Benefits Recovery	6/26/2016	Release 2 - Implementation	\$ 7,397.48	\$ 5,572,226.99	\$ 3,932,040.55			
531	Business & Persistence (Batch)	121.40	Bridges	6/26/2016	Implementation	\$ 16,390.65	\$ 5,588,617.64	\$ 3,948,431.20			

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Milestone ID	WBS Category	Milestone Description	Start Date	End Date	Planned Start	Planned End	Planned Cost	Actual Cost
532	99.1 Business & Persistence (Batch)	Application Entry - Milestone 3	6/28/2016	6/28/2016	Release 1 - System Test	6/28/2016	\$ 20,095.56	\$ 5,608,713.20
533	117.25 Business & Persistence (Batch)	Benefits Issuance	6/28/2016	6/28/2016	Release 2 - Implementation	6/28/2016	\$ 6,938.84	\$ 5,615,652.04
534	122.1 Business & Persistence (Batch)	Work Programs	6/28/2016	6/28/2016	Release 1 - System Test	6/28/2016	\$ 31,656.65	\$ 4,007,122.25
535	124.1 Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	6/28/2016	6/28/2016	Release 1 - System Test	6/28/2016	\$ 13,983.35	\$ 4,021,105.60
536	99.15 Business & Persistence (Batch)	Application Entry - Milestone 3	7/28/2016	7/28/2016	Release 1 - Implementation	7/28/2016	\$ 5,023.89	\$ 4,026,129.49
537	122.15 Business & Persistence (Batch)	Work Programs	7/28/2016	7/28/2016	Release 1 - Implementation	7/28/2016	\$ 7,914.16	\$ 4,034,043.65
538	122.21 Business & Persistence (Batch)	Work Programs	7/28/2016	7/28/2016	Release 2 - Design	7/28/2016	\$ 79,141.64	\$ 4,113,165.29
539	122.2 Business & Persistence (Batch)	Work Programs	7/28/2016	7/28/2016	Release 2 - Construction & Unit Test	7/28/2016	\$ 217,639.50	\$ 4,330,824.79
540	123.10 Business & Persistence (Batch)	NECSES	7/28/2016	7/28/2016	Construction & Unit Test	7/28/2016	\$ 70,748.07	\$ 4,401,572.86
541	124.15 Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	7/28/2016	7/28/2016	Release 1 - Implementation	7/28/2016	\$ 3,495.84	\$ 4,405,068.70
542	124.36 Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	7/28/2016	7/28/2016	Release 2 - Design	7/28/2016	\$ 34,958.37	\$ 4,440,027.07
543	124.37 Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	7/28/2016	7/28/2016	Release 2 - Construction & Unit Test	7/28/2016	\$ 96,135.52	\$ 4,536,162.59
544	122.23 Business & Persistence (Batch)	Work Programs	8/12/2016	8/12/2016	Release 2 - Integration Test	8/12/2016	\$ 59,356.23	\$ 4,595,518.82
545	123.20 Business & Persistence (Batch)	NECSES	8/12/2016	8/12/2016	Integration Test	8/12/2016	\$ 38,589.86	\$ 4,634,108.67
546	124.38 Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	8/12/2016	8/12/2016	Release 2 - Integration Test	8/12/2016	\$ 26,218.78	\$ 4,660,327.45

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Item No.	Item Description	Work Programs	Release 2 - System Test	8/27/2016	\$ 31,656.65	\$ 670,878.51	\$ 4,691,984.11
547	122.2 Business & Persistence (Batch)	Work Programs	Release 2 - System Test	8/27/2016	\$ 31,656.65	\$ 670,878.51	\$ 4,691,984.11
548	123.30 Business & Persistence (Batch)	NECSES	System Test	8/27/2016	\$ 12,863.29	\$ 683,741.79	\$ 4,704,847.39
549	124.39 Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 2 - System Test	8/27/2016	\$ 13,983.35	\$ 697,725.14	\$ 4,718,830.74
550	122.25 Business & Persistence (Batch)	Work Programs	Release 2 - Implementation	9/26/2016	\$ 7,914.16	\$ 705,639.30	\$ 4,726,744.90
551	123.40 Business & Persistence (Batch)	NECSES	Implementation	9/26/2016	\$ 6,431.64	\$ 712,070.95	\$ 4,733,176.55
552	124.40 Business & Persistence (Batch)	Reports - Milestone 5 (Non-MA)	Release 2 - Implementation	9/26/2016	\$ 3,495.84	\$ 715,566.78	\$ 4,736,672.38
Grand Total					\$ 28,367,824.33	\$ 28,367,824.33	\$ 28,367,824.33

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Date: 8/27/16

