

Victoria F. Sheehan Commissioner THE STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION



William Cass, P.E. Assistant Commissioner

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301 Bureau of TSMO September 24, 2019

# **REQUESTED ACTION**

The Department of Transportation requests placing this item on the Consent Calendar.

Authorize the Department of Transportation to enter into a contract amendment, with Tilson Technology Management, Inc. (Vendor #265209), Portland, ME, Contract #2016-10. The purpose of this amendment is to extend the completion date from October 30, 2019 to October 30, 2022 to continue designing and building the Advanced Transportation Management System (ATMS) on the Frederick E. Everett Turnpike (FEET), effective upon Governor and Council approval. The original contract was approved by Governor and Council on March 22, 2017, Item #23, amended on February 21, 2018, Item #5A and amended on October 3, 2018, Item #30.

## **EXPLANATION**

The purpose of this contract amendment is to allow sufficient time to complete the Advanced Transportation Management System on the Frederick E. Everett Turnpike. This contract amendment is requested for the following reasons:

- Allow for the VA roofing project to be completed. The VA roof in Manchester, NH is leaking and is under contract to be repaired. Tilson is responsible to install wireless communication equipment on the roof and that cannot be completed until the roof is repaired. At this time the exact schedule is unknown and we need to provide an additional year for this work.
- Include a 24-month maintenance and warranty period. This was included in the original contract documentation. The project work is expected to be completed October 30, 2020. The 24-month maintenance and warranty period would then begin with a completion date of October 30, 2022.
- To extend the outer-limit end date that was built into the original contract language. Original outerlimit date is May 30, 2021, and this contract is to extend that date to October 30, 2022.

There will be a future contract amendment request for a change order to increase the contract amount. This change order is currently under review with the Parties. At this time due to time constraint we are requesting the time extension only.

The Amendment has been approved by the Attorney General as to form and execution. The Department of Information Technology (DoIT) has reviewed and approved the Amendment. Copies of the fully executed agreement are on file at the Secretary of State's Office and the Department of Administrative Services Office, and, subsequent to Governor and Council approval, will be on file at the Department of Transportation.

It is respectfully requested that this resolution be approved.

Sincerely, Zotors F. Shatter

Victoria F. Sheehan Commissioner

Attachments



STATE OF NEW HAMPSHIRE DEPARTMENT OF INFORMATION TECHNOLOGY 27 Hazen Dr., Concord, NH 03301 Fax: 603-271-1516 TDD Access: 1-800-735-2964 www.nh.gov/doit

**Denis Goulet** *Commissioner* 

August 27, 2019

Victoria F. Sheehan Commissioner State of New Hampshire Department of Transportation John O. Morton Bldg., 7 Hazen Drive Concord, NH 03302-0483

Dear Commissioner Sheehan:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to amend a contract with Tilson Technology Management, Inc., of Portland, ME as described below and referenced as DoIT No. 2016-094C.

The purpose of this amendment is extend the completion date from October 30, 2019 to October 30, 2022 to continue designing and building the Advanced Transportation Management System (ATMS) on the Frederick E. Everett Turnpike (FEET), effective upon Governor and Council approval.

A copy of this letter should accompany the Department of Transportation's submission to the Governor and Executive Council for approval.

Sincerely. Denis Goulet

DG/ik DoIT 2016-094C

cc: Charles Burns

"Innovative Technologies Today for New Hampshire's Tomorrow"

### STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION Advanced Transportation Management System (ATMS) Frederick E. Everett Turnpike Corridor (FEET) RFP 2016-10 CONTRACT AMENDMENT C

WHEREAS, the Governor and Council approved an agreement between the New Hampshire Department of Transportation (NHDOT) and Tilson Technology Management, Inc. on March 22, 2017, Item #23 for the period of March 22, 2017 through May 30, 2018;

WHEREAS, the Governor and Council approved an amendment to the Agreement between NHDOT and Tilson Technology Management, Inc. on February 21, 2018, Item #5A, to be effective through October 30, 2018.

WHEREAS, the Governor and Council approved an amendment to the Agreement between NHDOT and Tilson Technology Management, Inc. on October 3, 2018, Item #30, to be effective through October 30, 2019 and to increase the contract amount by \$158,226.00.

WHEREAS, the Vendor, Tilson Technology Management, Inc. and NHDOT have agreed to amend certain provisions of the agreement;

WHEREAS, Section 1.3 Contract Term, states the Contract initial term will begin on the Effective Date and extend through May 30, 2018 with three, one-year option to extend ("Extended Term") at the sole option of the State, subject to the parties' prior written agreement on applicable fees for each extended term, up to but not beyond May 30, 2021. NHDOT wishes to amend the outer-limit end date of May 30, 2021 to October 30, 2022.

WHEREAS, Section 1.7 Completion Date, of the Contract Agreement is October 30, 2019 and NHDOT wishes to amend the date to October 30, 2022.

#### **RESOLVED**, that the agreement be amended as follows:

Section 1.3 Contract Term shall be amended to read Contract initial term will begin on the Effective Date and extend through May 30, 2018 with the option to extend ("Extended Term") at the sole option of the State, subject to the parties' prior written agreement on applicable fees, up to but not beyond October 30, 2022.

Section 1.7, Completion Date, of the Contract Agreement shall be amended to read October 30, 2022.

All other provisions of the agreement shall remain in effect.

Initial and Date All Pages: Vendor Initials  $\underline{SB}$ 

Date: 9/3/14

Contract Amendment C Page 1 of 2

## STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION Advanced Transportation Management System (ATMS) Frederick E. Everett Turnpike Corridor (FEET) RFP 2016-10 CONTRACT AMENDMENT C

IN WITNESS WHEREOF, the parties have hereunto set their hands as of the day and year first above written.

B Bant

Date: 9 23 19

Joshua B. Broder, CEO Tilson Technology Management, Inc.

**Corporate Signature Notarized:** 

STATE of MAINO COUNTY of CLIMBERARIA

On this, the  $23^{eD}$  day of September, 2019, before me, <u>Benjan T. Madden</u>, the undersigned Officer Shua Byadev, personally appeared and acknowledged her/himself to be the <u>CEO</u> of <u>TISON</u>, a corporation, and that she/he, as such <u>CEO</u> being authorized to do so, executed the foregoing instrument for the purposes therein contained, by signing the name of the corporation by her/himself as <u>CEO</u>.

IN WITNESS WHEREOF I hereunto set my hand and official seal.

Notary Public/Justice of the Peace My Commission Expires: Octobe 25, 2019

#### **Department of Transportation**

William J. Cass, PE, Assistant Commissioner State of New Hampshire Department of Transportation

Approved by the Attorney General (Form, Substance and Execution)

<u>State of NeverHampshire</u>, Department of Justice

Approved by NH Governor and Council

(SEAL)

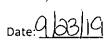
BENJAMIN T. MADDEN Notary Public, State of Maine My Commission Expires October 25, 2019

Date: <u>9/3/19</u>

Date: 10/7/19

Date: \_\_\_\_\_

Initial and Date All Pages: Vendor Initials



Contract Amendment C Page 2 of 2

## CERTIFICATE OF TILSÓN TECHNOLOGY MANAGEMENT, INC.

## (Corporation Without Seal)

I, Lynne D. Houle, do hereby represent and certify that:

- I am the Clerk of Tilson Technology Management, Inc., a Maine Corporation (the (1)"Corporation").
- I maintain and have custody of and am familiar with the minutes of the Corporation. (2)
- I am duly authorized to issue certificates with respect to the contents of such books. (3)
- The following statements are true and accurate based on the resolutions adopted by the (4) Board of Directors of the Corporation via unanimous written consent in lieu of a meeting of the Board of Directors dated as of April 18, 2016, which written consent was duly adopted in accordance with Maine law and the Bylaws of the Corporation.
- The signature of Joshua Broder, Chief Executive Officer of the Corporation, affixed to (5) any contract, instrument or document shall bind the Corporation to the terms of such contract, instrument or document.
- The foregoing signature authority has not been revoked, annulled or amended in any (6) manner whatsoever, and remains in full force and effect as of the date hereof.
- (7) The Corporation has no seal.

IN WITNESS WHEREOF, I have hereunto set my hand as Clerk of the Corporation.

This document is dated the 23<sup>rd</sup> day of September, 2019.

Anne Olerk of Tilson Technology Management, Inc.

## STATE OF MAINE, COUNTY OF CUMBERLAND, ss.:

Personally appeared before me Lynne D. Houle, to me known to be the person described in and who executed the within and foregoing instrument, and acknowledged that she signed the same as her voluntary act and deed, for the uses and purposes therein mentioned.

Witness my hand and official seal hereto affixed.

Signed: <u>Danielle K. Cote</u>, Notary Public in and for the



DANIELLE K COTE NOTARY PUBLIC - MAINE Y COMMISSION EXPIRES MARCH 23, 2023

State of Maine My commission expires 3/23/2023

# State of New Hampshire Department of State

#### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that TILSON TECHNOLOGY MANAGEMENT, INC. is a Maine Profit Corporation registered to transact business in New Hampshire on December 02, 2015. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 735502 Certificate Number: 0004560458



#### IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 6th day of August A.D. 2019.

William M. Gardner Secretary of State



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DATE (MM/DD/YYYY)

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D       Anternational Lipbility       CLOARS-MADE       PO0T000008305101       1/19/2019       12/19/2019       AGGREGATE       \$3,000,000         B       MORKERS COMPERSATION       AND EMPORTER COMPARIANCE       VA265D281916039       4/1/2019       4/1/2020       X       EXECUS       \$3,000,000         B       MORKERS COMPARIANCE       Y/N       N/A       VA265D281916039       4/1/2019       4/1/2020       X       EXECUS       \$3,000,000         B       MORKERS COMPARIANCE       Y/N       N/A       VA265D281916039       4/1/2019       4/1/2020       X       EXECUS       \$3,000,000         B       MORKERS COMPARIANCE       Y/N       N/A       VA265D281916039       4/1/2019       4/1/2020       X       EXECUS       \$1,000,000         C       Professional Lipbility       Y/N       N/A       ANE 184466518       12/19/2018       12/19/2018       12/19/2019       12/19/2019       \$5,000,000         DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached If more space is required)       Immits       \$5,000,000         Installation Floater Policy effective 12/19/2018 to 12/19/2019 \$2,500,000 Aggregate Limit. Illinois Union Insurance Company - Contractor's Pollution Coverage       Policy 6C/Y02281978100030 degregate Limit with         S25,000 Per Pollution Co				·				5	
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AND EMPLOYERS LUBLING       Y/N         AMPEROPRATINER CALCUTIVE       Y/N         AMPROVE       Y/N         MARCHARMENER       Y/N         MARCUTINE       Y/N         MARCUTINE       Y/N         MARCUTINE       Y/N         MARCUTINE       Y/N         MARCUTINE       Y/N         MARCUTINE       ANE 184466518         Marcutine       Y/N         Marcutine       ANE 184466518         Marcutine       Y/N	8 WORKERS COMPENSATION	V 1	VA265D291916039		4/1/2019	4/1/2020	X PER OTH-		-
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CERTIFICATE HOLDER       CANCELLATION         Should any of the above described policies be cancelled before       Should any of the above described policies be cancelled before         New Hampshire Department of Transportation       110 Smokey Bear Bivd       Authorized representative         Concord NH 03301       Authorized Representative       Monution	Per the cancellation clause contained in th	e policies not	ed on this certificate, the	e policy p	rovisions inc	dude at least	30 days notice of cancel	lation ex	cept for
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Victoria F. Sheehan Commissioner THE STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION



William Cass, P.E. Assistant Commissioner

> Bureau of TSMO August 22, 2018

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House

Concord, New Hampshire 03301

#### **REQUESTED ACTION**

- Authorize the Department of Transportation to enter into a contract amendment, with Tilson Technology Management, Inc. (Vendor #265209), Portland, ME, Contract #2016-10. The purpose of this amendment is to increase the contract amount by \$158,226.00 from \$4,225,966.31 to \$4,384,192.31 to continue designing and building the Advanced Transportation Management System (ATMS) on the Frederick E. Everett Turnpike (FEET), effective upon Governor and Council approval. The original contract was approved by Governor and Council on March 22, 2017, Item #23 and amended on February 21, 2018, Item #5A. 100% Turnpike Funds.
- 2. Further, to extend the completion date from October 30, 2018 to October 30, 2019.

Funds to support this request are available in FY 2019 budget. Funds to support FY 2020 are anticipated to be available in the following account upon the availability and continued appropriation of funds in the future operating budget, with the ability to adjust encumbrances between State Fiscal Years through the Budget Office, if needed and justified:

04-96-96-961017-7507	<u>SFY 2019</u>	<u>SFY 2020</u>
Central NH Turnpike	\$148,226.00	\$10,000.00
046-500463 Eng Consultants Non-Benefits		

### EXPLANATION

The purpose of this contract amendment is to allow sufficient time to complete the Advanced Transportation Management System on the Frederick E. Everett Turnpike and to increase the total contract amount. This contract amendment is requested for the following reasons:

- The wireless communication network originally designed had a lease cost that was over the Department's budget therefore the Department requested a complete wireless network redesign with associated lease negotiations.
- Steel fabrication costs have increased since original budget in February 2017.
- The design-build Tilson Technology team had to make changes in design plans to accommodate future ATMS needs of the F.E. Everett Corridor.

The Amendment has been approved by the Attorney General as to form and execution. The Department of Information Technology (DoIT) has reviewed and approved the Amendment. Copies of the fully executed agreement are on file at the Secretary of State's Office and the Department of Administrative

JOHN O. MORTON BUILDING • 7 HAZEN DRIVE • P.O. BOX 483 • CONCORD, NEW HAMPSHIRE 03302-0483 TELEPHONE: 603-271-3734 • FAX: 603-271-3914 • TDD: RELAY NH 1-800-735-2984 • INTERNET: WWW.NHDOT.COM Services Office, and, subsequent to Governor and Council approval, will be on file at the Department of Transportation.

It is respectfully requested that this resolution be approved.

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Sincerely,

John F. h2\_-

Victoria F. Sheehan , Commissioner



STATE OF NEW HAMPSHIRE

DEPARTMENT OF INFORMATION TECHNOLOGY 27 Hazen Dr., Concord, NH 03301 Fax: 603-271-1516 TDD Access: 1-800-735-2964 www.nh.gov/doit

**Denis Goulet** Commissioner

September 4, 2018

Victoria F. Sheehan Commissioner State of New Hampshire Department of Transportation John O. Morton Bldg., 7 Hazen Drive Concord, NH 03302-0483

Dear Commissioner Sheehan:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to amend a contract with Tilson Technology Management, Inc., of Portland, ME as described below and referenced as DoIT No. 2016-094B.

The purpose of this amendment is to provide for design changes to the wireless communication network, change in design plans to accommodate future Advanced Transportation Management System (ATMS) needs of the F.E. Everett Corridor and increased cost of materials.

The amendment will increase the contract amount by \$158,226.00, from \$4,225,966.31 to \$4,384,192.31 and the end date will be extended from October 30, 2018 to October 30, 2019, effective upon Governor and Executive Council approval.

A copy of this letter should accompany the Department of Transportation's submission to the Governor and Executive Council for approval.

Sincerely.

**Denis Goulet** 

DG/ik DoIT 2016-094B

cc: Julie Seiger, Charles Burns

"Innovative Technologies Today for New Hampshire's Tomorrow"

#### STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION Advanced Transportation Management System (ATMS) Frederick E. Everett Turnpike Corridor (FEET) RFP 2016-10 CONTRACT AMENDMENT B

WHEREAS, the Governor and Council approved an agreement between the New Hampshire Department of Transportation (NHDOT) and Tilson Technology Management, Inc. on March 22, 2017, Item #23 for the period of March 22, 2017 through May 30, 2018;

WHEREAS, the Governor and Council approved an amendment to the Agreement between NHDOT and Tilson Technology Management, Inc. on February 21, 2018, Item #5A, to be effective through October 30, 2018.

WHEREAS, the Vendor, Tilson Technology Management, Inc. and NHDOT have agreed to amend certain provisions of the agreement;

WHEREAS, Section 1.7 Completion Date, of the Contract Agreement is October 30, 2018 and NHDOT wishes to amend the date to October 30, 2019.

WHEREAS, Section 1.8 Price Limitation, of the Contract Agreement is \$4,225,966.31. NHDOT wishes to increase the contract price by \$158,226.00, increasing the total contract price to \$4,384,192.31.

**RESOLVED**, that the agreement be amended as follows:

Section 1.7, Completion Date, of the Contract Agreement shall be amended to read October 30, 2019.

Section 1.8, Price Limitation, of the Contract Agreement shall be amended to read \$4,384,192.31.

All other provisions of the agreement shall remain in effect.

Initial and Date All Pages: Vendor Initials

Date: 8/21/18

Contract Amendment B Page 1 of 2

#### STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION Advanced Transportation Management System (ATMS) Frederick E. Everett Turnpike Corridor (FEET) RFP 2016-10 CONTRACT AMENDMENT B

IN WITNESS WHEREOF, the parties have hereunto set their hands as of the day and year first above written.

Date: 8/21/18

Joshua B. Broder, CEO Tilson Technology Management, Inc.

Corporate Signature Notarized: STATE of Maine COUNTY of <u>Main Deril and</u>

On this, the <u>21</u> day of <u>AUGUST</u>, 2018, before me, <u>JUSNUA BUDE</u>, the undersigned Officer \_\_\_\_\_\_, personally appeared and acknowledged her/himself to be the <u>LED</u> of <u>TILSON</u>, a corporation, and that she/fel as such \_\_\_\_\_\_ being authorized to do so, executed the foregoing instrument for the purposes therein contained, by signing the name of the corporation by her/himself as <u>CEO</u>.

-IN WUTNESS WHEREOF thereunto set my hand and official seal.

Notary Public/Justice of the Peace My Commission Expires: 5/13/20

Department of Transportation

William J. Cass, PE, Assistant Commissioner State of New Hampshire Department of Transportation

Approved by the Attorney General (Form, Substance and Execution)

Allow B. Hreenster

State of New Hampshire, Department of Justice

Approved by NH Governor and Council

Date: 9/7/18

(SEAL)

Date: \_\_\_\_\_

Date: 9/W/L8

Initial and Date All Pages: Vendor Initials

Date: 8/21/13

Contract Amendment B Page 2 of 2

#### CERTIFICATE OF TILSON TECHNOLOGY MANAGEMENT, INC.

#### (Corporation Without Scal)

I, Timothy Schneider, do hereby represent and certify that:

- (1) 1 am the General Counsel of Tilson Technology Management, Inc., a Maine Corporation (the "Corporation").
- (2) I have access to and am familiar with the minutes of the Corporation.
- (3) I am authorized to verify the contents of such books.
- (4) The following statements are true and accurate based on the resolutions adopted by the Board of Directors of the Corporation via unanimous written consent in lieu of a meeting of the Board of Directors dated as of April 18, 2016, which written consent was duly adopted in accordance with Maine law and the Bylaws of the Corporation.
- (5) The signature of Joshua Broder, Chief Executive Officer of the Corporation, affixed to any contract, instrument or document shall bind the Corporation to the terms of such contract, instrument or document.
- (6) The foregoing signature authority has not been revoked, annulled or amended in any manner whatsoever, and remains in full force and effect as of the date hereof.
- (7) The Corporation has no seal.

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IN WITNESS WHEREOF, I have hereunto set my hand as General Counsel to the Corporation.

This document is dated the 21<sup>st</sup> day of August, 2018.

**Timothy Schneider** 

General Counsel of Tilson Technology Management, Inc.

STATE OF MAINE, COUNTY OF CUMBERLAND, ss.:

Personally appeared before me Timothy Schneider, to me known to be the person described in and who executed the within and foregoing instrument, and acknowledged that he signed the same as his voluntary act and deed, for the uses and purposes therein mentioned.

Witness my hand and official seal hereto affixed.

Name:

Notary Public in and for the State of Maine My Commission Expires: 5/13/2025

# State of New Hampshire Department of State

#### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that TILSON TECHNOLOGY MANAGEMENT, INC. is a Maine Profit Corporation registered to transact business in New Hampshire on December 02, 2015. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 735502 Certificate Number: 0004166817

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IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 21st day of August A.D. 2018.

William M. Gardner Secretary of State

ACORD	CERTIFICATE OF LIABILITY INSURANCE 3/27/2018										
THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.											
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Victoria F. Sheehan Commissioner THE STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION

William Cass, P.E. Assistant Commissioner

> Bureau of TSMO January 11, 2018

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House

Concord, New Hampshire 03301

#### REQUESTED ACTION

Date 221-18

The Department of Transportation requests placing this item on the Consent Calendar.

G+C#5A

Authorize the Department of Transportation to amend Contract #2016-10, with Tilson Technology Management, Inc. (Vendor #265209), Portland, ME, by extending the completion date from May 30, 2018 to October 30, 2018 to continue designing and building the Advanced Transportation Management System (ATMS) on the Frederick E. Everett Turnpike (FEET), effective upon Governor and Council approval through October 30, 2018. The original contract was approved by Governor and Council on March 22, 2017, Item #23. Time extension only, no new funding.

#### EXPLANATION

The purpose of this contract amendment is to allow sufficient time to complete the Advanced Transportation Management System on the Frederick E: Everett Turnpike. The original schedule for this project anticipated a Governor and Council approval date of August 2016. Due to contract negotiations, the contract wasn't approved until March 2017. The requested time extension through October 30, 2018 will allow Construction to occur during the summer months of 2018.

The Amendment has been approved by the Attorney General as to form and execution. The Department of Information Technology (DoIT) has reviewed and approved the Amendment. Copies of the fully executed agreement are on file at the Secretary of State's Office and the Department of Administrative Services Office, and, subsequent to Governor and Council approval, will be on file at the Department of Transportation.

It is respectfully requested that this resolution be approved.

Sincerely,

William Care for

Victoria F. Sheehan Commissioner

JOHN O. MORTON BUILDING + 7 HAZEN DRIVE + P.O. BOX 483 + CONCORD, NEW HAMPSHIRE 03302-0483 TELEPHONE: 603-271-3734 + FAX: 603-271-3914 + TDD; RELAY NH 1-800-735-2984 + INTERNET: WWW.NHDOT.COM



STATE OF NEW HAMPSHIRE DEPARTMENT OF INFORMATION TECHNOLOGY 27 Hazen Dr., Concord, NH 03301 Fax: 603-271-1516 TDD Access: 1-800-735-2964 www.nh.gov/doit

Denis Coulet Commissioner

February 1, 2018

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Victoria F. Sheehan Commissioner State of New Hampshire Department of Transportation John O. Morton Bldg. 7 Hazen Drive Concord, NH 03302-0483

Dear Commissioner Sheehan:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to enter into a contract with Tilson Technology Management, Inc., of Portland, ME as described below and referenced as DoIT No. 2016-094A.

The purpose of this request is to extend the current contract to allow the continuation of construction of the Advanced Transportation Management System (ATMS) along the Frederick E. Everett Turnpike until completion.

There is no funding increase associated with this amendment. This amendment shall become effective upon Governor and Council approval through October 30, 2018.

A copy of this letter should accompany the submission to the Governor and Executive Council for approval.

Sincerely **Denis Goulet** 

DG/kaf Contract 2016-094A

cc: Gail Hambleton

"Innovative Technologies Today for New Hampshire's Tomorrow"

#### STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION Advanced Transportation Management System (ATMS) Frederick E. Everett Turnpike Corridor (FEET) RFP 2016-10 CONTRACT AMENDMENT A

WHEREAS, the Governor and Council approved an agreement between the New Hampshire Department of Transportation (NHDOT) and Tilson Technology Management, Inc. on March 22, 2017, Item #23 for the period of March 22, 2017 through May 30, 2018;

WHEREAS, the Vendor, Tilson Technology Management, Inc. and NHDOT have agreed to amend certain provisions of the agreement;

WHEREAS, Section 1.7 Completion Date, of the P-37 form is May 30, 2018 and NHDOT wishes to amend the date to October 30, 2018.

# RESOLVED, that the agreement be amended as follows:

Section 1.7, Completion Date, of the P-37 form shall be amended to read October 30, 2018.

All other provisions of the agreement shall remain in effect.

Initial and Date All Pages: Vendor Initials \_\_\_\_\_\_

Date: 1/8/17

Contract Amendment A Page 1 of 2

#### STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION Advanced Transportation Management System (ATMS) Frederick E. Everett Turnpike Corridor (FEET) RFP 2016-10 CONTRACT AMENDMENT A

IN WITNESS WHEREOF, the partles have hereunto set their hands as of the day and year first above written.

osliua B. Broder, CEO Tilson Technology Management, Inc.

Corporate Signature Notarized: STATE of Manne COUNTY of Cumberland

On this, the Studay of January, 2018, before me, Hichole D. Stevens the ... personally appeared and acknowledged her/himself to undersigned Officer bshug Brodel be the CEO of TISON Technologia comportation, and that she/he, as such (CEO) being authorized to do so, executed the foregoing institument for the purposes therein contained, by signing the name of the corporation by her/himself as \_\_\_\_\_

IN WITNESS/WHEREOF I hercunto set my hand and official seal.

(SEAL)

Date: 1/8/18

Notary Public/Justice of the Peace

My Commission Expires: January

NichoLE D. STEVENS Notary Public, Maine My Commission Expires January 14, 2018

Department of Transportation

William J. Cass, PE, Assistant Commissioner State of New Hampshire Department of Transportation

Approved by the Attorney General (Form, Substance and Execution)

Allie B Streenstu

State of New Hampshire, Department of Justice

Approved by NH Governor and Council

Initial and Date All Page Vendor Initials 306

Date: 1/6/18

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Date: 1/22/18

FEB 2 1 2018

Contract Amendment A Page 2 of 2

## CERTIFICATE OF TILSON TECHNOLOGY MANAGEMENT, INC.

#### (Corporation Without Seal)

I, Lynne D. Houle, do hereby represent and certify that:

- I am the Clerk of Tilson Technology Management, Inc., a Maine Corporation (the (1) "Corporation").
- I maintain and have custody of and am familiar with the minutes of the Corporation. (2)
- I am duly authorized to issue certificates with respect to the contents of such books. (3)
- The following statements are true and accurate based on the resolutions adopted by the (4) Board of Directors of the Corporation via unanimous written consent in lieu of a meeting . of the Board of Directors dated as of April 18, 2016, which written consent was duly adopted in accordance with Maine law and the Bylaws of the Corporation.
- The signature of Joshua Broder, Chief Executive Officer of the Corporation, affixed to (5) any contract, instrument or document shall bind the Corporation to the terms of such contract, instrument or document.
- The foregoing signature authority has not been revoked, annulled or amended in any (6) manner whatsoever, and remains in full force and effect as of the date hereof.
- The Corporation has no seal. (7)

IN WITNESS WHEREOF, I have hereunto set my hand as Clerk of the Corporation.

This document is dated the 8<sup>th</sup> day of January, 2018.

Houle Clerk of Tilson Technology Management, Inc.

#### STATE OF MAINE, COUNTY OF CUMBERLAND, ss.:

Personally appeared before me Lynne D. Houle, to me known to be the person described in and who executed the within and foregoing instrument, and acknowledged that she signed the same as her voluntary act and deed, for the uses and purposes therein mentioned.

Witness my hand and official seal hereto affixed.



DANIELLE K COTE NOTARY PUBLIC - MAINE IY COMMISSION EXPIRES MARCH 23, 2023

Signed: Danielle K. Cote, Notary Public in and for the State of Maine My commission expires Mauch 23 25123

# State of New Hampshire Department of State

#### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that TILSON TECHNOLOGY MANAGEMENT, INC. is a Maine Profit Corporation registered to transact business in New Hampshire on December 02, 2015. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 735502



#### IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 8th day of January A.D. 2018.

William M. Gardner Secretary of State

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Victoria F. Sheehan Commissioner

#### THE STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION



William Cass, P.E. Assistant Commissioner

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301 February 6, 2017 Bureau of Transportation, Systems, Management, and Operations (TSMO)

#### **REQUESTED ACTION**

Authorize the Department of Transportation to enter into a contract with Tilson Technology Management, Inc. (Vendor #267136) in the amount of \$4,225,966.31 to design, test, and build an Advanced Transportation Management System (ATMS) on the Frederick E. Everett Tumpike (FEET) from the Massachusetts Stateline in Nashua to the 1-93 Exit 13 interchange in Concord within the Division of Operations effective upon Governor and Council approval. 100% Tumpike Funds.

Funding is available as follows for SFY 2017, and is contingent upon the availability and continued appropriation of funds for SFY 2018:

04-96-96-961017-7507	SFY 2017	SFY 2018
Central NH Tumpike 046-500463 Eng Consultants Non-Benefits	\$415,000.00	\$3,810,966.31

#### EXPLANATION

The above referenced project involves engaging one Team to design and build an Advanced Transportation Management System (ATMS) on the Frederick E. Everett Turnpike (FEET) from the Massachusetts Stateline in Nashua to the I-93 Exit 13 interchange in Concord. This project includes new Intelligent Transportation System (ITS) field devices and a new wireless communications network connecting the field devices to the existing Transportation Management Center (TMC).

A Request For Proposal (RFP 2016-10) was developed using a procurement approach based on combined overall scoring of the technical proposal and cost proposal apportioned at 70% and 30%, respectively.

The Contract resulting from this RFP is a firm fixed price, which includes the following: systems engineering, design, permitting, construction, integration, and a 24-month maintenance period. The state has the sole discretion to extend the maintenance period for up to three additional 12-month periods. The Department of Information Technology (DoIT) reviewed and approved the REP on February 25, 2016 prior to Vendor solicitation.

On March 2, 2016 the Department publicly advertised the subject RFP. The RFP stated that the Department has established an approximate budget for this project of between \$3.75 million and \$4 million. During the response period, the Department conducted a Vendor Conference for all Vendors who responded with intent to submit and entertained questions and/or inquiries from the Vendors. Proposals were received from the following Vendors in accordance with the requirements for submission, including the stipulated deadline of April 22, 2016:

#### VENDOR TEAM NAME

- Green Mountain Communications, Inc. (GMCI) Team;
- McCourt Construction (McCourt) Team; and,
- Tilson Technology Management, Inc. (Tilson) Team

Proposals from each Team were reviewed by the FEET RFP Selection Committee along with technical review support by the consulting firm Vanasse Hangen Brustlin (VHB). The Selection Committee was comprised of Bureau of Turnpikes Assistant Administrator, Bureau of Highway Design- Design Services Chief, Bureau of (TSMO) Project Manager, Bureau of TSMO Communications Supervisor, and DoIT IT Project Manager.

On June 8, 2016, the Selection Committee held interviews with the three Vendor Teams. Each Team conducted a presentation describing their Team, capabilities, and pertinent aspects of their proposal; provided answers to a specific set of questions targeting each proposal; and participated in an open question and answer period. Following the interviews, the Selection Committee met to discuss the Team interviews and to finalize the ratings of the Proposals.

The Selection Committee used the table below to rate the technical aspect of each proposal, taking into account the ATMS system design and technical aspects; the firm's qualifications such as: project Team, capabilities, references, implementation, transition, and delivery approach. The technical aspect accounted for 70 of the total 100 maximum points. A minimum of 50 points were required, as specified in the RFP, for further consideration in the overall selection process. Proposals not receiving a technical score of 50 points or higher, in addition to being removed from further consideration, had the corresponding price proposal returned unopened to the applicable Vendor.

TECHNICAL PROPOSAL with the following potential maximum scores for each Technical Proposal category;	POINTS 70
Project Need	5
Corporate Qualifications: Previous Experience	10
Management Summary: Key Personnel, Project Management, and Coordination	20
Work Plan: Technical Approach, Communication Systems, Innovation and Value Engineering, Ability to meet project schedule, System Maintenance, and Warranty Approach	35
	ai Fairthean
*PRICE PROPOSAL POTENTIAL MAXIMUM POINTS	30
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TOTAL POTENTIAL MAXIMUM POINTS AWARDED	100

\*The following formula was used to assign points for the price proposal: Vendor's Price Score = (Lowest Proposed Price/Vendor's Proposed Price) x 30.

Based on the above mentioned analysis, the Selection Committee identified two Teams with technical scores exceeding 50 points and worthy of consideration in the selection process. The McCourt Team did not achieve the minimum technical score. As such, based on the requirements in the RFP 2016-10, Section 4.4, the proposal submission was disqualified from further consideration, and the corresponding price proposal is to be returned unopened to McCourt.

The cost proposals were opened on June 9, 2016 following the oral presentations. Only cost proposals for the GMCI Team and the Tilson Team were opened because their technical scores exceeded the minimum technical score required to open the cost proposals.

The RFP included a list of the individual bid items on a bid items form included as Appendix E of the RFP. The bid items form was divided into nine sections that cumulatively made up the Total Base Cost for the proposal. A tenth section included the value engineering options and other optional bid items for the Department's consideration. Each of the first five sections included the individual items that made up the project sub-systems (Closed Circuit TV (CCTV), Dynamic Message Signs (DMS), Motor Vehicle Detection Systems (MVDS), existing equipment, and communications). The remaining four sections included project-wide items such as engineering, testing and integration, training, system maintenance, and warranty.

The following table outlines the Committee's technical scoring, each Team's base price proposal, corresponding price score, and total score:

Team	Technical Score (max: 70 points)	Base Cost	Total Price Score (max. 30 points)	Total Score
GMCI	52.4	\$5,166517.00	29.5	81.9
McCourt	37	N/A	N/A	N/A
Tilson	63	\$5,076,594.06	30	93

Based on the Selection Committee proposal review and interview process, the committee has concluded that Tilson's proposal meets, and or exceeds, each of stated goals in the RFP.

The RFP states that the Department reserves the right, at its discretion, to make an award by item, by a part of an item, by groups of items, or by the total proposal in accordance with the Department's available budget. This statement provides the Department's justification to negotiate a final project cost with the highest scoring Team.

Given the submitted price proposal, negotiation and a reduction in the scope of the project was required to meet the budget. A strategy was developed which prioritized the ATMS devices/elements and identified those portions of the infrastructure that could be implemented by other means outside of this RFP.

The TSMO Project Manager met with the Attorney General's office on Tuesday, June 21, 2016 to review the RFP selection process and to receive concurrence on subsequent steps in the process. Based on that conversation, consistent with RFP 2016-10 Sections 3.17-Award and 4.5-Contractor Selection, an Intent to Award letter was sent to the Filson Team.

Accordingly, the Project Manager met with the Tilson Team to negotiate reductions in scope and cost. Based on these negotiations, Tilson reduced their pricing on August 11, 2016. The negotiated costs and reduction in scope included removing four CCTV, one DMS, and two MVDS. The final scope includes installing fourteen CCTV, five DMS, and thirteen MVDS. The overall project cost was reduced to \$4,225,966.31 based on these discussions.

This Contract has been approved by the Attorney General as to form and execution. The Department has verified that the necessary funds are available. Copies of the fully executed contract are on file at the Secretary of State's Office and the Department of Administrative Services, and subsequent to Governor and Council approval will be on file at the Department of Transportation.

Based on the scoring and above information, the Department requests approval to enter into a contract with Tilson Technology Management, Inc.

It is respectfully requested that this resolution be approved.

A Sincerely,

F.

Victoria Sheehan Commissioner

Attachment: Proposal Scoring summary cc: C. Waszczuk D. Rodrigue M. Servetas

S. Klasen



STATE OF NEW HAMPSHIRE DEPARTMENT OF INFORMATION TECHNOLOGY 27 Hazen Dr., Concord, NH 03301 Fax: 603-271-1516 TDD Access: 1-800-735-2964

www.nh.gov/doit

**Denis Goulet** Commissioner

December 30, 2016

Victoria F. Sheehan Commissioner Department of Transportation State of New Hampshire John O. Morton Bldg. 7 Hazen Drive Concord, NH 03302-0483

Dear Commissioner Sheehan:

This letter represents formal notification that the Department of Information Technology (DoIT) has approved your agency's request to enter into a contract with Tilson Technology Management, Inc., as described below and referenced as DoIT No. 2016-094.

The purpose of this contract is to design and build an Advanced Transportation Management System (ATMS) along the Frederick E. Everett Turnpike Corridor from the Massachusetts state line in Nashua to the I-93 Exit 13 interchange in Concord with additional work possible along the existing NHDOT fiber optic infrastructure. This project includes new Intelligent Transportation System (ITS) field devices and a new wireless communications network connecting the field devices to the existing NHDOT Transportation Management Center (TMC) in Concord.

The contract amount is \$4,225,966.31 effective upon Governor and Council approval through May 30, 2018.

A copy of this letter should accompany the submission to the Governor and Executive Council for approval.

Sincerely **Denis** Goulet

DG/mh Contract 2016-094

cc: Gail Hambleton

"Innovative Technologies Today for New Hampshire's Tomorrow"

The State of New Hampshire and the Contractor hereby mutually agree as follows:

	1.2 State	e Agency Address	· · · · ·
tion - Bureau of lanagement and			483
ment, Inc.	245 Cor Suite 20	nmercial St.  3	
1.6 Account Number 04-96-96-96/017- 7507-04		Completion	1.8 Price Limitation \$4,225,966.31
	1.10 Sta	te Agency Teleph	one Number
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the undersigned officer, person e person whose name is signed i y indicated in block 1.12. Public or Justice of the Peace	ally appea n block 1	II, and acknowle	dged that s/he executed
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Contract Agreement RFP 2016-10 Contract Tilson Technology Management, Inc Initials: 586 Date: 12/23/16

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EXHIBIT A - CONTRACT DELIVERABLES

**EXHIBIT B - PRICE AND PAYMENT SCHEDULE** 

**EXHIBIT C - SPECIAL PROVISIONS** 

**EXHIBIT D - ADMINISTRATIVE SERVICES** 

**EXHIBIT E - IMPLEMENTATION SERVICES** 

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EXHIBIT H - COMPLIANCE MATRIX

EXHIBIT I - WORK PLAN

EXHIBIT J - SOFTWARE LICENSE

EXHIBIT K - WARRANTY AND WARRANTY SERVICES

EXHIBIT L - TRAINING SERVICES EXHIBIT M - RFP DOT 2016-10 (WITH ADDENDA) INCORPORATED EXHIBIT N - VENDOR PROPOSAL AS UPDATED, BY REFERENCE EXHIBIT O - CERTIFICATES AND ATTACHMENTS

### TERMS AND DEFINITIONS

The following general contracting terms and definitions apply except as specifically noted elsewhere in this document.

Acceptance	Notice from the State that a Deliverable has
	satisfied Acceptance Test or Review.
Acceptance Test Plan	The Acceptance Test Plan provided by the
	Vendor and agreed to by the State that
	describes at a minimum, the specific
	Acceptance process, criteria, and Schedule
· _ · · _ · · _ · · · · · · · · · · · ·	for Deliverables.
Access Control	Supports the management of permissions for
	logging onto a computer or network.
Agency	"Agency" shall mean the Bureau or
	Department, both as defined herein.
Agreement	A contract duly executed and legally
-	binding.
Appendix.	Supplementary material that is collected and
••	appended at the back of a document.
Approve	"Approve" and its variations (e.g.,
	"Approval") when capitalized in this RFP
	refers to the State's Acceptance of a
	Document, condition, action or Deliverable
	in writing for its own internal purposes. The
	State's Approval shall not be construed to
	mean the State's endorsement or assumption
	of liability, nor shall it relieve the Vendor of
	its responsibilities under the Contract.
B such of Documents	Unlawful and unauthorized acquisition of
Breach of Security	unencrypted computerized data that
	materially compromises the security,
	confidentiality or integrity of personal
	information maintained by a person or
· · ·	commercial entity.
Bureau	New Hampshire Department of
,	Transportation (NHDOT), Bureau of TSMO,
	. 110 Smokey Bear Boulevard, PO Box 483,
· · · · · · · · · · · · · · · · · · ·	Concord, NH 03302-0483.
Business Day	The twenty-four (24) hour day expressed
	from 00:00 AM to 24:00 AM in military
	time. A business day excludes weekends
	(Saturdays and Sundays) and legal State of
·	New Hampshire holidays.
Certification	The Vendor's written declaration with full
<u>.</u>	supporting and written Documentation
	(including without limitation test results as

f	Lambiashia) shat the Mandar has some lated
	applicable) that the Vendor has completed
	development of the Deliverable and certified
	its readiness for applicable Acceptance
·	Testing or Review.
Change Order or Change Request	Formal documentation prepared for a
·	proposed change in the Specifications or the
	Contract Document.
Completion Date	End date for the Contract.
Confidential Information	Information required to be kept Confidential
	from unauthorized disclosure under the
	Contract.
Contract	The Agreement between the State of New.
	Hampshire and a Vendor, which creates
	binding obligations for each party to perform
	as specified in the Contract Documents.
Contract Conclusion	Refers to the conclusion of the Contract, for
	any reason, including but not limited to, the
	successful Contract completion, termination
	for convenience, or termination for default.
Contract Documents	Documents that comprise this Contract as set
	forth in Section 1.1.
Contract Managers	The persons identified by the State and the
	Vendor who shall be responsible for all
	contractual authorization and administration
	of the Contract. These responsibilities shall
	include but not be limited to processing
	Contract Documentation, obtaining
· ·	executive approvals, tracking costs and
	payments, and representing the parties in all
	Contract administrative activities.
Data	State's records, files, forms, Data and other
Uutu	documents or information, in either
	electronic or paper form, that will be
	used/converted by the Vendor during the
	Contract Term.
Deliverable	A Deliverable is any Written, Software, or
	Non-Software Deliverable (letter, report,
	manual, book, other), provided by the
	Vendor to the State or under the terms of a
	Contract requirement.
Department	An agency of the State – N.H. Department
Department	
	of Transportation.
Department of Information	The Department of Information Technology
Technology (DoIT)	established under RSA 21-R by the
	Legislature effective September 5, 2008.

Design Documentation	System Design Documentation required
•	under this Contract, including as example
	but not limited to: the Detailed Level
	Functional Requirements, Preliminary
	System Design, and Final System Design.
Documentation	All information that describes the
•	installation, operation, and use, either in
	printed or electronic format as well as
	engineering calculations and information
	that supports the design.
Effective Date	The Contract and all obligations of the
	parties hereunder shall become effective on
	the date the Governor and the Executive
	Council of the State of New Hampshire
	approves the Contract.
Encryption	Supports the encoding of data for security
	purposes.
Enhancements	New releases, updates, changes,
- Elmancements	customization, modifications, and additions
	to the ITS Software.
Final System Acceptance	Final System Acceptance will be considered
Final System Acceptance	by the State to have occurred when, the State
•	in its sole discretion, determines the Vendor
	has complied with all of the completion
	requirements set forth for the Project in the
~	Contract Agreement.
Firm Fixed Price Contract	A Firm Fixed Price Contract provides a
Firm Fixed Price Contract	price that is not subject to increase without
	an approved Change Order or Change
	Request as provided in this Agreement, i.e.,
	adjustment on the basis of the Vendor's cost
	experience in performing the Contract.
Governor and Executive Council	The New Hampshire Governor and
	Executive Council.
Identification and Authentication	Supports obtaining information about those
	parties attempting to log on to a system or
	application for security purposes and the
	validation of those users.
Implementation	The process for making the System
•	operational for processing the Data.

Information Technology (IT)	Refers to the tools and processes used for the gathering, storing, manipulating, transmitting, sharing, and sensing of information including, but not limited to, Data processing, computing, information
	systems, telecommunications, and various audio and video technologies.
-Invoking Party	In a dispute, the party initiating dispute resolution proceedings, believing itself aggrieved.
Key Project Staff	Personnel identified by the State and by the Vendor as essential to work on the Project.
Licensee	The State of New Hampshire.
Maintenance	The phase of the Project immediately subsequent to Final System Acceptance through May 30, 2018 with of three (3) – one (1) year optional extensions at the sole discretion of the State.
Not to Exceed Contract	A contract executed by the State that places a ceiling on the amount to be paid to the Vendor for agreed upon services, subject to approved Change Orders or Change Requests.
Normal Business Hours	Normal Business Hours – 8:00 a.m. to 5:00 p.m. EST, Monday through Friday excluding State of New Hampshire holidays. State holidays are: New Year's Day, Martin Luther King Day, President's Day, Memorial Day, July 4th, Labor Day, Veterans Day, Thanksgiving Day, the day after Thanksgiving Day, and Christmas Day. Specific dates will be provided.
Notice to Proceed (NTP)	The State Contract Manager's written direction to the Vendor to begin work on the Contract on a given date and time.
Operational Test	The Operational Test is a verification process performed in a natural storm event. The Operational Test verifies System functionality against predefined acceptance criteria that support the successful execution of approved maintenance solution(s).

Contract Agreement RFP 2016-10 Contract Tilson Technology Management, Inc. Initials: <u>516</u> Date: <u>2/23/16</u>

Order of Precedence	The order in which Contract/Documents
	control in the event of a conflict or
	ambiguity. A term or condition in a
	document controls over a conflicting or
	ambiguous term or condition in a document
	that is lower in the Order of Precedence.
Project	The planned undertaking regarding the
	entire subject matter of an RFP, Vendor
	Proposal, and Contract and the activities of
	the parties related hereto.
Project Team	The group of State employees and
, , , , , , , , , , , , , , , , , , ,	contracted Vendor's personnel responsible
	for managing the processes and mechanisms
	required such that the Services are procured
	in accordance with the Work Plan on time,
	on budget and to the required specifications
	and quality.
Project Managers	The persons identified who shall function as
	the State's and the Vendor's representative
	with regard to Review and Acceptance of
	Contract Deliverables, invoice sign off, and
	review and approval of Change Orders.
Project Staff	State personnel assigned to work with the
	Vendor on the Project.
Proposal	The submission from a Vendor in response
	to the Request for a Proposal, provided in
	Exhibit N to this Agreement.
Keview	The process of reviewing Deliverables for
	Acceptance.
Review Period	The period set for review of a Deliverable.
	If none is specified then the review period is
· · · · · · · · · · · · · · · · · · ·	fifteen (15) business days.
RFP (Request for Proposal)	A Request for Proposal solicits Proposals to
	satisfy State functional requirements by
	supplying data processing product and/or
	Service resources according to specific
	terms and conditions, provided in Exhibit M
	to this Agreement.
Schedule	The dates described in the Work Plan for
	deadlines for performance of Services and
·	other Project events and activities under the
	Contract.
Services	The work or labor to be performed by the
· ·	Vendor on the Project as described in the
	Contract.

Software	The configured coffymers systemized for the
	The configured software customized for the
	State provided by the Vendor in response to
	the RFP DOT 2016-10. All software
· ·	provided by the Vendor under the contract,
	including, without limitation, custom
	software, vendor software, and COTS
	software.
Software Deliverables	COTS Software and Enhancements.
Software License	Licenses provided to the State under this
	Contract.
Specifications	The written Specifications that set forth the
· ·	requirements which include, without
	limitation, this RFP, the Proposal, the
	Contract, any performance standards,
· · ·	Documentation, applicable State and federal
· ·	policies, laws and regulations, State
	technical standards, subsequent State-
	approved Deliverables, and other
· ·	Specifications and requirements described in
	the Contract Documents. The Specifications
	are, by this reference, made a part of the
	Contract as though completely set forth
	herein.
State	Reference to the term "State" shall include
	applicable agencies as defined in RFP DOT
	2016-10 Appendix A-2.
State's Confidential Records	The State's information regardless of its
	form that is not subject to public disclosure
	under applicable State and federal laws and
	regulations, including but not limited to
L	RSA Chapter 91-A.
State Data	Any information contained within the State
	systems in electronic or paper format.
State Fiscal Year (SFY)	The New Hampshire State Fiscal Year
、 、	extends from July 1st through June 30th of
	the following calendar year.
State Project Leader	The State's representative with regard to
·	Project oversight.
State's Project Manager (PM)	The State's representative with regard to
· · ·	Project management and technical matters.
	The State's Project Managers are
· · · · · · · · · · · · · · · · · · ·	responsible for review and Acceptance of
	specific Contract Deliverables, invoice sign
	off, and Review and approval of a Change
· · · · · · · · · · · · · · · · · · ·	Orders.

Page 9 of 57

Subcontractor	A person, partnership, or company not in the
	employment of, or owned by, the Vendor,
١.	which is performing Services under this
	Contract under a separate Contract with or
	on behalf of the Vendor.
System	All Software, specified hardware, and
	interfaces and extensions, integrated and
	functioning together in accordance with the
·	Specifications.
Test Plan	A plan, integrated in the Work Plan, to
	verify the code (new or changed) works to
	fulfill the requirements of the Project. It
	may consist of a timeline, a series of tests
	and test data, test scripts and reports for the
//	test results as well as a tracking mechanism.
Term	The duration of the Contract.
TTMI	Tilson Technology Management, Inc.
Vendor	The contracted individual, firm, or company
}	that will perform the duties and
	Specifications of the contract.
Warranty Period	A period of coverage during which the
	Vendor is responsible for providing a
	guarantee for products and services
	delivered set forth in the Contract
/	Documents.
Warranty Releases	Code releases that are done during the
	Warranty Period as set forth in the Contract
·	Documents.
Warranty Services	The Services to be provided by the Vendor
	during the Warranty Period as set forth in
	the Contract Documents.
Warranty Work	The work to be provided during the
	Warranty Period under the terms of the
	Warranty as set forth in the Contract
	Documents.
Work	The term Work, as used herein, includes all
	work which, in the judgment of the State, is
· ·	necessary for completion of the construction
	and the Project under the Contract Documents and includes, without limitation,
	all plant, labor, materials, equipment,
· · ·	systems, services and software and other
	facilities, installation, testing, operations and
	maintenance and other things necessary or
	proper for or incidental to the carrying out
	and completion of the terms of the Contract
	I and completion of the terms of the contract

	Documents. Furthermore, without limiting the generality of the foregoing, the Work includes and is the result of performing or furnishing Design professional services and construction and installed equipment required by the Contract Documents.
Work Plan	The overall plan of activities for the Project created in accordance with the Contract. The plan and delineation of tasks, activities and events to be performed and Deliverables to be produced under the Project as specified in Vendor's Proposal and relevant updates in Exhibit N. The Work Plan shall include a detailed description of the Schedule, tasks/activities, Deliverables, critical events, task dependencies, and the resources that would lead and/or participate on each task.

## 1. INTRODUCTION

This Contract is by and between the State of New Hampshire, acting through New Hampshire Department Transportation ("State"), and Tilson Technology Management, Inc.

The State of New Hampshire (hereinafter known as State), acting through the Bureau of Transportation System Management and Operations (TSMO), has released a Request for Proposal (RFP) to design and build an Advanced Transportation Management System (ATMS) on the Frederick E. Everett Tumpike (FEET) from the Massachusetts state line in Nashua to the I-93 Exit 13 interchange in Concord with additional work along the existing NHDOT fiber optic infrastructure, as provided in Exhibit M: *RFP DOT 2016-10*.

### RECITALS

WHEREAS, the State desires to have Tilson Technology Management Inc. ("TTMI") design and build an Advanced Transportation Management System (ATMS) on the Frederick E. Everett Tumpike (FEET) as described in the RFP DOT 2016-10 (Exhibit M) and Vendor Proposal, as updated (Exhibit N);

WHEREAS, TTMI desires to design and build an ATMS on the FEET as described in RFP DOT 2016-10 (Exhibit M), Vendor Proposal as updated (Exhibit N) and RFP DOT 2016-10 Final Work Plan (Exhibit P);

For good and valuable consideration, the State and TTMI therefore agree as follows:

### **1.1 CONTRACT DOCUMENTS**

This Contract is comprised of the following documents (Contract Documents):

A. Contract Agreement and Contract Exhibits, as listed below

**B.** Contract Exhibits

Exhibit A- Contract Deliverables

Exhibit B- Price and Payment Schedule

Exhibit C- Special Provisions

Exhibit D- Administrative Services

Exhibit E- Implementation Services

Exhibit F- Testing Services

Exhibit G- Maintenance and Support Services

Exhibit H- Compliance Matrix

Exhibit I- Work Plan

Exhibit J- Software License

Exhibit K- Warranty and Warranty Services

Exhibit L- Training Services

Exhibit M- RFP DOT 2016-10 Frederick E. Everett Turnpike (FEET) Corridor Advanced Transportation Management System (ATMS), Project No. 29408 (February 29, 2016) with related appendices, and addenda

Exhibit N- Vendor Proposal, by Reference, as updated Exhibit O- Certificates and Attachments

### **1.2 ORDER OF PRECEDENCE**

In the event of conflict or ambiguity among any of the text of the Contract Documents, the following Order of Precedence shall govern:

- 1. The State of New Hampshire, Department of Transportation Contract 2016-10 (resulting Contract from the RFP, once executed).
- The State of New Hampshire Terms and Conditions, as stated in RFP DOT 2016-10 Appendix D.
- 3. Final State Responses to Vendor Inquiries to RFP DOT 2016-10.
- RFP DOT 2016-10 Frederick E. Everett Turnpike (FEET) Corridor Advanced Transportation Management System (ATMS), Project No. 29408 (February 29, 2016) with related appendices, and addenda (Exhibit M).
- 5. Tilson Technology Management Inc. Proposal including interview presentation material and response to State's questions to RFP DOT 2016-10, as updated (Exhibit N).

#### **1.3 CONTRACT TERM**

TTMI shall be fully prepared to commence work by thirty (30) days after the Effective Date.

Contract initial term will begin on the Effective Date and extend through May 30, 2018 with three, one-year options to extend ("Extended Term") at the sole option of the State, subject to the parties', prior written agreement on applicable fees for each extended term, up to but not beyond May 30, 2021.

TTMI shall commence work upon issuance of a Notice to Proceed by the State, provided that State shall not issue any Notice to Proceed for work to commence earlier than thirty (30) days after the Effective Date without TTMI's written consent.

The State does not require TTMI to commence work prior to the Effective Date; however, if TTMI commences work prior to the Effective Date and a Notice to Proceed, such work shall be performed at the sole risk of TTMI. In the event the Contract does not become effective, the State shall be under no obligation to pay TTMI for any costs incurred or Services performed.

### 2. COMPENSATION

### 2.1 CONTRACT PRICE

The Contract Price, method of payment, and terms of payment are identified and more particularly described in Exhibit B: Price and Payment Schedule.

The payment by the State of the contract price shall be the only and the complete reimbursement to TTMI for all expenses, of whatever nature incurred by TTMI in the performance hereof, and shall be the only and the complete compensation to TTMI for the services. The State shall have no liability to TTMI other than the Contract Price.

### 2.2 NOT TO EXCEED CONTRACT

This is a Not To Exceed Contract with price and term limitations as set forth in the Contract.

Except in the case of an approved Change Order or Change Request, total payments shall not exceed under the Contract exceed \$4,225,966.31 the amount listed in Contract, Block 1.8: *Price Limitation* of Page 1 of the Contract.

## 3. CONTRACT MANAGEMENT

TTMI must obtain written consent from the State before any public announcement or news release is issued pertaining to any Contract award. Such permission, at a minimum, will be dependent upon approval of the Contract by Governor and Executive Council of the State of New Hampshire.

The Project will require the coordinated efforts of a Project Team consisting of both Tilson TTMI and State personnel. TTMI shall provide all necessary resources to perform its obligations under the Contract. TTMI shall be responsible for managing the Project to its successful completion.

### 3.1 TTMI Contract Manager

TTMI shall assign a Contract Manager who shall be responsible for all Contract authorization and administration. TTMI's Contract Manager is:

Michael MacCannell Tilson Technology Management Inc. Tel: (401) 298-0338 Email: mmaccannell@tilsontech.com

#### 3.1.1 Contract Manager

TTMI Contract Manager must be qualified to perform the obligations required of the position under the Contract, the RFP, the Vendor Proposal, as updated shall have full authority to make binding decisions under the Contract, and shall function as TTMI's representative for all administrative matters. TTMI Contract Manager must work diligently and use his/her best efforts on the Project.

## 3.2 Tilson Technology Management Inc. Project Manager

#### 3.2.1 Project Manager

TTMI shall assign a Project Manager who meets the requirements of the Contract. TTMI's selection of the initial Project Manager shall be set forth in the Contract and deemed approved by the State upon the Effective Date. Any subsequent Project Manager selected by the TTMI shall be subject to the prior written approval of the State, provided that the State's approval shall not be unreasonably withheld or delayed. The State's approval process may include, without limitation, at the State's discretion, review of the proposed TTMI Project Manager's resume, qualifications, references, and background checks, and an interview. The State may require removal or reassignment of TTMI Project Manager who, in the reasonable judgment of the State, is found unacceptable or is not performing to the State's satisfaction.

3.2.2 TTMI Project Manager must be qualified to perform the obligations required of the position under the Contract, and shall function as Tilson Technology Management Inc. representative for all project management matters. TTMI Project Manager shall perform the duties required under the Contract, the RFP, and the Vendor Proposal, as updated. Tilson Technology Management Inc. Project Manager must be available to promptly respond during Normal Business Hours within two (2) hours to inquiries from the State, and be at the site as needed. Tilson Technology Management Inc. Project Manager must work diligently and use his/her best efforts on the Project.

3.2.3 Tilson Technology Management Inc. shall not change its assignment of Tilson Technology Management Inc. Project Manager without providing the State written justification and obtaining the prior written approval of the State. State approvals for replacement of Tilson Technology Management Inc. Project Manager shall not be unreasonably withheld. The replacement Project Manager shall have comparable or greater skills than TTMI Project Manager being replaced; meet the requirements of the Contract; and be subject to reference and background checks described above in Contract, Section 3.2.1: Contract Project Manager, and in Contract, Section 3.6:

Reference and Background Checks, below. TTMI shall assign a replacement Tilson TTMI Project Manager within ten (10) business days of the departure of the prior TTMI Project Manager, and TTMI shall continue during the ten (10) business day period to provide competent Project Management Services through the assignment of a qualified interim Project Manager.

3.2.4 Notwithstanding any other provision of the Contract, in the event of TTMI's failure to satisfy the provisions of Section 3.2.1, 3.2.2 and 3.2.3, the State shall have the option, at its discretion, to provide notice of an Event of Default and pursue its remedies at law and in equity, including termination of the Contract for convenience in accordance with the terms of this Contract.

3.2.5 TTMI Project Manager is: Mike Costa Mobility Tech Corporation 6 Highwoods Drive Methuen, MA 01844 Tel: (617) 285-2921 Email: mcosta@tilsontech.com

### 3.3 TTMI Key Project Staff

3.3.1 TTMI shall assign Key Project Staff who meet the requirements of the Contract, and can meet the requirements set forth in RFP Appendix C: *High Level Design Document*. The State may conduct reference and background checks on TTMI Key Project Staff. The State reserves the right to require removal or reassignment of TTMI Key Project Staff who are found unacceptable to the State. Any background checks shall be performed in accordance with Contract, Section 3.6: *Reference and Background Checks*.

3.3.2 TTMI shall not change any Tilson TTMI Key Project Staff commitments without providing the State written justification and obtaining the prior written approval of the State. State approvals for replacement of TTMI Key Project Staff will not be unreasonably withheld or delayed. The replacement TTMI Key Project Staff shall have comparable or greater skills than TTMI Key Project Staff being replaced; meet the requirements of the Contract, including but not limited to the requirements set forth in RFP Appendix C: *High Level Design Document* and be subject to reference and background checks described in Contract, Section 3.6: *Reference and Background Checks*. In the event a change in TTMI Key Project Staff becomes necessary for reasons beyond TTMI's reasonable control, TTMI shall appoint new Key Project Staff on an interim basis, subject to the State's review and approval, which shall not be unreasonably withheld or delayed.

3.3.3 Notwithstanding any other provision of the Contract, in the event of TTMI's failure to satisfy the provisions of Section 3.3.1 and 3.3.2, the State shall have the option, at its discretion, to provide notice of an Event of Default and pursue its remedies at law and in equity, including termination of the Contract for convenience in accordance with the terms of this Contract.

3.3.3.1 TTMI Key Project Staff shall consist of the following individuals in the roles identified below:

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### TTMI Key Project Staff:

Key Member(s)	Title	
Michael MacCannell	Principal in Charge	
Mike Costa	Project Manager	
Carl-Henry Piel	Engineer of Record	
Bart Cima	Design QA/QC	
Todd Cleveland	Construction Supervisor	

### 3.4 STATE CONTRACT MANAGER

The State shall assign a Contract Manager who shall function as the State's representative with regard to Contract administration. The State Contract Manager is:

Susan K. Soucie, PE Department of Transportation Bureau of TSMO Tel: (603)-271-6862 Fax: (603)-271-8626 Cell: (603)-419-0107 ssoucie@dot.state.nh.us US Mail: 110 Smokey Bear Blvd PO Box 483 Concord, NH 03302-0483

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### 3.5 STATE PROJECT MANAGER

The State shall assign a Project Manager. The State Project Manager's duties shall include the following:

- a. Leading the Project;
- b. Engaging and managing TTMI and NHDOT;
- c. Managing significant issues and risks.
- d. Reviewing and accepting Contract Deliverables;
- e. Invoice sign-offs;
- f. Review and approval of change proposals; and
- g. Managing stakeholders' concerns.

The State Project Manager is:

Susan K. Soucie, PE Department of Transportation Bureau of TSMO

## 3.6 REFERENCE AND BACKGROUND CHECKS

The State may, at its sole expense, conduct reference and background screening of Tilson Technology Management Inc. Project Manager and Key Project Staff. The State shall maintain the confidentiality of background screening results in accordance with the Contract, Section 11: Use of State's Information, Confidentiality.

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## 4. DELIVERABLES

### **4.1 VENDOR RESPONSIBILITIES**

TTMI shall be solely responsible for meeting all requirements, and terms and conditions specified in this Contract, regardless of whether or not a subcontractor is used.

#### **4.2 DELIVERABLES AND SERVICES**

TTMI shall provide the State with the Deliverables and Services in accordance with the time frames in the final approved Work Plan for this Contract, and as more particularly described in Exhibit A: *Contract Deliverables* and Exhibit N: Vendor Proposal, as updated.

Upon its submission of a Deliverable or Service, TTMI represents that it has performed its obligations under the Contract associated with the Deliverable or Service.

#### **4.3 DELIVERABLES REVIEW AND ACCEPTANCE**

After receiving written Certification from Tilson Technology Management Inc. that a Deliverable is final, complete, and ready for Review, the State will Review the Deliverable to determine whether it meets the Requirements outlined in Exhibit A: Contract Deliverables.

Unless otherwise noted or instructed by NHDOT document deliverables require a draft, final draft submission for NHDOT review and approval.

- Draft Draft submittals shall be completed by TTMI with intent to represent a 90% completion. NHDOT's review of the Draft shall serve as the initial review and to resolve any outstanding issues and/or clarifications needed for TTMI to complete the document and submit a Final Draft. NHDOT shall be allowed a 15 business day review period for all Draft submittals.
- Final Draft The Final Draft shall be considered 100% complete taking into consideration and applying all comments and resolutions from the Draft submittal. NHDOT's review of the Final Draft is intended to verify that all comments and resolutions have been appropriately applied. NHDOT shall be allowed a 15 business day review period for all submittals.

Final submittals shall also be subject to final review and approval by NHDOT and for subsequent payment where applicable. The NHDOT reserves the right to reject any submittal which it reasonably determines has not been adequately prepared. The NHDOT will inform TTMI in writing in such event and will request a resubmittal of the deliverable. NHDOT's rejection shall not waive TTMI responsibility to fulfill and maintain the approved project schedule.

If the State rejects the Deliverable, the State shall notify TTMI of the nature and class of the Deficiency and TTMI shall correct the Deficiency within the period identified in the Work Plan. If no period for TTMI correction of the Deliverable is identified, TTMI shall correct the Deficiency in the Deliverable within five (5) business days. Upon receipt of the corrected Deliverable, the State shall have fifteen (15) business days to review the Deliverable and TTMI of its Acceptance or rejection thereof. If TTMI fails to correct the Deficiency within the allotted period of time, the State may, at its option, continue reviewing the Deliverable until the Deficiency is corrected, or may provide TTMI a notice of default as provided in this Contract, and pursue its remedies at law

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and in equity. In the event TTMI fails to address comments appropriately requiring additional or repetitive reviews the NHDOT reserves the right to seek reimbursement for any additional consultant costs related to the additional review efforts.

NHDOT will review and approve all deliverables required under the Contract. In the event TTMI fails to receive approval of any document prior to the Final System Approval as identified in Exhibit A: Contract Deliverables, the NHDOT may withhold, in its entirety, monthly operations payments until such documents are satisfactorily submitted and approved.

TTMI shall take into consideration the expected review and response times of both the NHDOT and TTMI in preparing and managing the timeliness of the document deliverables. In the event of unanticipated or unreasonable delays or repetition of such review and response, the State and TTMI agree to adjust the Work Plan and Schedule as necessary to accommodate the NHDOT review process and advance the Project.

As part of each review process, NHDOT will provide TTMI with a consolidated set of comments on the deliverable submitted for review. TTMI shall respond in writing to all NHDOT provided comments. A comment resolution meeting may be conducted to clarify and resolve any remaining questions and issues concerning the comments and/or responses provided. Based on NHDOT comments and the results of the comment resolution meeting, TTMI shall prepare a final version of the deliverable for NHDOT approval.

### 4.4 SYSTEM/SOFTWARE TESTING AND ACCEPTANCE

System/Software Testing and Acceptance shall be performed as set forth in the Test Plans for the various components of the System.

#### 4.5 SECURITY

The State must ensure that appropriate levels of security are implemented and maintained in order to protect the integrity and reliability of its information technology resources, information, and services. State resources, information, and services must be available on an ongoing basis, with the appropriate infrastructure and security controls to ensure business continuity and safeguard State networks, Systems and Data.

IT Security involves all functions pertaining to the securing of State Data and Systems through the creation and definition of security policies, procedures and controls covering such areas as identification, authentication and non-repudiation.

All components of the Software shall be reviewed and tested to ensure they protect the State's hardware and software and its related Data assets.

### 5. SOFTWARE

TTMI shall provide the State with Software Licenses and Documentation as set forth in the Contract, and particularly described in Exhibit J: Software License and Related Terms, and Exhibit H: Requirements - Compliance Matrix.

### 6. WARRANTY SERVICES

TTMI shall provide the Warranty and Warranty Services set forth in the Contract Documents.

#### 7. SERVICES

TTMI shall provide the Services required under the Contract Documents. All Services shall meet, and be performed, in accordance with the Specifications.

#### 7.1 ADMINISTRATIVE SERVICES

TTMI shall provide the State with the administrative Services set forth in the Contract, and particularly described in Exhibit D: Administrative Services.

### 7.2 IMPLEMENTATION SERVICES

TTMI shall provide the State with the Implementation Services set forth in the Contract, and particularly described in Exhibit E: Implementation Services.

#### 7.3 TESTING SERVICES

TTMI shall perform testing Services for the State set forth in the Contract, and particularly TTMI described in Exhibit F: *Testing Services*.

#### 7.4 TRAINING SERVICES

TTMI shall provide the State with training Services set forth in the Contract Documents, and particularly TTMI described in Exhibit L: *Training Services*.

#### 7.5 MAINTENANCE AND SUPPORT SERVICES

TTMI shall provide the State with Maintenance and support Services for the Software set forth in the Contract Documents, and particularly described in Exhibit G: System Maintenance and Support Services.

### 8. WORK PLAN DELIVERABLE

TTMI shall provide the State with a Work Plan that shall include, without limitation, a detailed description as described in the RFP DOT 2016-10 of the Schedule, tasks, Deliverables, major milestones, task dependencies, and payment Schedule.

The initial Work Plan shall be a separate Deliverable and is referenced in Vendor Proposal as updated (Exhibit N). TTMI shall update the Work Plan as necessary, but no less than every month, to accurately reflect the status of the Project, including, without limitation, the Schedule, Tasks, Deliverables, Major Milestones, Task dependencies, and Payment Schedule. Any such updates to the Work Plan must be approved by the FEET Corridor ATMS Project Manager, in writing, prior to final incorporation.

Unless otherwise agreed in writing by the State, changes to the Work Plan shall not relieve TTMI from liability to the State for damages resulting from TTMI's failure to perform its obligations under the Contract, including, without limitation, performance in accordance with the Schedule.

In the event of any delay in the Schedule, TTMI must immediately notify the State in writing, identifying the nature of the delay, i.e., specific actions or inactions of TTMI or the State causing the problem; its estimated duration period to reconciliation; specific actions that need to be taken to correct the problem; and the expected Schedule impact on the Project.

In the event additional time is required by TTMI to correct Deficiencies, the Schedule shall not change unless previously agreed in writing by the State, except that the Schedule shall automatically extend on a day-to-day basis to the extent that the delay does not result from TTMI failure to fulfill its obligations under the Contract. To the extent that the State's execution of its major tasks takes longer than described in the Work Plan, the Schedule shall automatically extend on a day-to-day basis, or as mutually agreed to between the parties.

### 9. CHANGE ORDERS

### 9.1 DESIGN, DEVELOPMENT, TESTING, AND GO-LIVE

The State and TTMI may request changes or revisions at any time by written Change Order or Change Request. Within ten (10) business days of TTMI's receipt of a Change Order or Change Request from the State, TTMI shall advise the State, in detail, of any impact on cost (e.g., increase or decrease), the Schedule, or the Work Plan. In any Change Order or Change Request made by TTMI, TTMI shall advise the State, in detail, of any impact on cost (e.g., increase or decrease), the Schedule, or the Work Plan.

Change Orders or Change Requests must be approved in writing. The receiving party shall respond to the Change Order or Change Request within ten (10) business days. If accepted, the Change Order or Change Request may be subject to the Contract amendment process, as reasonably determined by the State.

#### 9.2 OPERATIONS

The State may make changes or revisions at any time by written Change Order or Change Request per NHDOT's Form of Change Order included in Exhibit O: *Certificates and Attachments*. The State originated changes or revisions shall be approved by the Department of Information Technology. Within fifteen (15) business days of TTMI receipt of a Change Order or Change Request, and test plan, TTMI shall advise the State, in detail, of any impact on cost, estimate time frame/schedule.

TTMI may request a change or revisions at any time by written Change Request per NHDOT's Form of Change Order included in Exhibit O: Certificates and Attachments. The State shall respond to TTMI requested Change Request within fifteen (15) business days. The State Agency, as well as the Department of Information Technology, must approve all Change Requests in writing.

All Change Request(s) from TTMI to the State, and the State acceptance of TTMI estimate for a State requested change, will be acknowledged and responded to, either acceptance or rejection, in writing. If accepted, the Change Request(s) may be subject to the Contract amendment process, as determined to apply by the State.

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### **10. INTELLECTUAL PROPERTY**

#### **10.1 SOFTWARE TITLE**

Tilson Technology Management Inc. shall grant the Department and TMC user rights for all vendor and project developed software and its associated documentation until such time as the implementation of the Project is successfully completed and/or terminated and software licenses are assigned to the Department.

The license shall grant the Department perpetual, nonexclusive, nontransferable, and irrevocable use of the software and its associated documentation.

TTMI shall hold the right to allow the Department to use the software or hold all title, right, and interest in the software and its associated documentation.

#### **10.2 STATE'S DATA AND PROPERTY**

All rights, title and interest in State Data shall remain with the State. All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason, at no additional cost to the State.

#### **10.3 VENDOR'S MATERIALS**

Subject to the provisions of this Contract, TTMI may develop for itself, or for others, materials that are competitive with, or similar to, the Deliverables. In accordance with the confidentiality provision of this Contract, TTMI shall not distribute any products containing or disclose any State Confidential Information. TTMI shall be free to use its general knowledge, skills and experience, and any ideas, concepts, know-how, and techniques that are acquired or used in the course of its performance under this Contract, provided that such is not obtained as the result of the deliberate memorization of the State Confidential Information by TTMI employees or third party consultants engaged by TTMI.

Without limiting the foregoing, the parties agree that the general knowledge referred to herein cannot include information or records not subject to public disclosure under New Hampshire RSA Chapter 91-A: Access to Public Records and Meetings, which includes but is not limited to the following: records of grand juries and petit juries; records of parole and pardon boards; personal school records of pupils; records pertaining to internal personnel practices, financial information, test questions, scoring keys and other examination data use to administer a licensing examination, examination for employment, or academic examination and personnel, medical, welfare, library use, video tape sale or rental, and other files containing personally identifiable information that is private in nature.

#### **10.4 STATE WEBSITE COPYRIGHT**

10.4.1 WWW Copyright and Intellectual Property Rights

N/A.

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Date: 12/23/16	

## 10.5 CUSTOM SOFTWARE SOURCE CODE

N/A.

#### 10.6 SURVIVAL

This Contract, Section 10: Intellectual Property shall survive the termination of the Contract.

## 11. USE OF STATE'S INFORMATION, CONFIDENTIALITY

### 11.1 USE OF STATE'S INFORMATION

In performing its obligations under the Contract, TTMI may gain access to information of the State, including State Confidential Information. "State Confidential Information" shall include, but not be limited to, information exempted from public disclosure under New Hampshire RSA Chapter 91-A: Access to Public Records and Meetings (see e.g. RSA Chapter 91-A: 5 Exemptions). TTMI shall not use the State Confidential Information developed or obtained during the performance of, or acquired, or developed by reason of the Contract, except as directly connected to and necessary for TTMI performance under the Contract.

### 11.2 STATE CONFIDENTIAL INFORMATION

TTMI shall maintain the confidentiality of and protect from unauthorized use, disclosure, publication, and reproduction (collectively "release"), all State Confidential Information that becomes available to TTMI in connection with its performance under the Contract, regardless of its form.

Subject to applicable federal or State laws and regulations, Confidential Information shall not include information which: (i) shall have otherwise become publicly available other than as a result of disclosure by the receiving party in breach hereof; (ii) was disclosed to the receiving party on a non-confidential basis from a source other than the disclosing party, which the receiving party believes is not prohibited from disclosing such information as a result of an obligation in favor of the disclosing party; (iii) is developed by the receiving party independently of, or was known by the receiving party prior to, any disclosure of such information made by the disclosing party; or (iv) is disclosed with the written consent of the disclosing party. A receiving party also may disclose Confidential Information to the extent required by an order of a court of competent jurisdiction.

Any disclosure of the State Confidential Information shall require the prior written approval of the State. TTMI shall immediately notify the State if any request, subpoena or other legal process is served upon TTMI regarding the State Confidential Information, and TTMI shall cooperate with the State in any effort the State undertakes to contest the request, subpoena or other legal process, at no additional cost to the State.

In the event of the unauthorized release of State Confidential Information, TTMI shall immediately notify the State, and the State may immediately be entitled to pursue any remedy at law and in equity, including, but not limited to, injunctive relief.

### **11.3 VENDOR CONFIDENTIAL INFORMATION**

Insofar as TTMI seeks to maintain the confidentiality of its confidential or proprietary information, TTMI must clearly identify in writing all information it claims to be confidential or proprietary. Notwithstanding the foregoing, the State acknowledges that TTMI considers the Software and Documentation to be Confidential Information. TTMI acknowledges that the State is subject to State and federal laws governing disclosure of information including, but not limited to, RSA Chapter 91-A: Access to Public Records and Meetings. The State shall maintain the confidentiality of the identified Confidential Information insofar as it is consistent with applicable State and federal laws or regulations, including but not limited to, RSA Chapter 91-A: Access to Public Records and Meetings. In the event the State receives a request for the information identified by TTMI as confidential, the State shall notify TTMI and specify the date the State will be releasing the requested information. At the request of the State, TTMI shall cooperate and assist the State with the collection and review of TTMI information, at no additional expense to the State. Any effort to prohibit or enjoin the release of the information shall be TTMI's sole responsibility and at TTMI's sole expense. If TTMI fails to obtain a court order enjoining the disclosure, the State shall release the information on the date specified in the State's notice to TTMI, without any liability to TTML.

#### 11.4 SURVIVAL

This Contract, Section 11: Use of State's Information, Confidentiality, shall survive termination or conclusion of the Contract.

#### **12. LIMITATION OF LIABILITY**

#### 12.1 STATE

Subject to applicable laws and regulations, in no event shall the State be liable for any consequential, special, indirect, incidental, punitive, or exemplary damages. Subject to applicable laws and regulations, the State's liability to TTMI shall not exceed the total Contract price set forth in Contract, Block 1.8.

#### 12.2 TILSON TECHNOLOGY MANAGEMENT INC.

Subject to applicable laws and regulations, in no event shall TTMI be liable for any consequential, special, indirect, incidental, punitive or exemplary damages and TTMI liability to the State shall not exceed the total Contract price set forth in Contract, Block 1.8.

Notwithstanding the foregoing, this limitation of liability shall not apply to TTMI indemnification obligations set forth in the General Provision Section 13: Indemnification and confidentiality obligations in Contract, Section 11: Use of State's Information, Confidentiality, which shall be unlimited.

#### 12.3 STATE'S IMMUNITY

Notwithstanding the foregoing, nothing contained in this Contract shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant shall survive termination or Contract conclusion.

#### 12.4 SURVIVAL

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This Contract, Section 12: Limitation of Liability shall survive termination or Contract conclusion.

## **13. INDEMNIFICATION**

TTMI shall defend, indemnify and hold harmless the State, its officers and employees, from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (or which may be claimed to arise out of) the willful misconduct or negligent acts or omissions of TTMI.

Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant shall survive the termination of this agreement.

### **14. TERMINATION**

## 14.1 TERMINATION FOR DEFAULT

Any one or more of the following acts or omissions of TTMI shall constitute an event of default hereunder ("Event of Default")

- a. Material failure to perform the Services in accordance with the Specifications and other contract documents or on schedule;
  - b. Failure to submit any material report required; and/or
  - c. Failure to perform any other material covenant, term or condition of the Contract.

• The following acts or omissions of the State shall constitute an Event of Default:

a. Failure to perform any material covenant, term or condition of the Contract.

14.1.1 Upon the occurrence of any TTMI Event of Default, unless otherwise provided in the Contract, the State shall provide TTMI written notice of Event of Default and require it to be remedied within thirty (30) days from the date of notice ("Cure Period"). If TTMI fails to cure the Event of Default within the Cure Period, the State may:

- a. Terminate the Contract effective two (2) days after giving TTMI written notice of termination, at its sole discretion;
- b. Give TTMI a written notice suspending all payments to be made under the Contract and ordering that the portion of the Contract price which would otherwise accrue to TTMI during the period from the date of such suspension notice until such time as the State determines that TTMI has cured the Event of Default. The State may withhold the suspended payments at its reasonable discretion to offset any damages the State suffers by reason of the Event of Default.
- c. Set off against any other obligations the State may owe to TTMI any damages the State suffers by reason of any Event of Default;
- d. Treat the Contract as breached and pursue any of its remedies at law or in equity, or both;

e. Procure Services that are the subject of the Contract from another source and TTMI shall be liable for reimbursing the State for the replacement Services, and all reasonable administrative costs directly related to the replacement of the Contract and procuring the Services from another source, such as costs of competitive bidding, mailing, advertising, applicable fees, charges or penalties, and staff time costs; all of which shall be subject to the limitations of liability set forth in the Contract.

14.1.2 Upon the occurrence of any State Event of Default, unless otherwise provided in the Contract, the TTMI shall provide State written notice of Event of Default and require it to be remedied within thirty (30) days from the date of notice ("Cure Period"). If State fails to cure the Event of Default within the Cure Period, the TTMI may:

- a. Terminate the Contract effective two (2) days after giving State written notice of termination, at its sole discretion; and/or
- b. Treat the Contract as breached and pursue its remedies at law or in equity or both.

14.1.3 Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant shall survive termination or Contract Conclusion.

### 14.2 TERMINATION FOR CONVENIENCE

14.2.1 The State may, at its sole discretion, terminate the Contract for convenience by thirty (30) days written notice to TTMI. In the event of a termination for convenience, the State shall pay TTMI the agreed upon price, if separately stated in this Contract, for Deliverables for which Acceptance has been given by the State and shall pay TTMI for reasonable demobilization costs as agreed upon by the parties. Amounts for Services or Deliverables provided prior to the date of termination for which no separate price is stated under the Contract shall be paid, in whole or in part, generally in accordance with Exhibit B: *Price and Payment Schedule*, of the Contract.

14.2.2 During the thirty (30) day termination for convenience notice period, TTMI shall wind down and cease Services as quickly and efficiently as reasonably possible, without performing unnecessary Services or activities and by minimizing negative effects on the State from such winding down and cessation of Services.

#### 14.3 TERMINATION FOR CONFLICT OF INTEREST

14.3.1 The State may terminate the Contract by written notice if it determines during the Contract Term that a conflict of interest existed on the Effective Date, including but not limited to, a violation by any of the parties hereto of applicable laws regarding ethics in public acquisitions and procurement and performance of Contracts.

In such case, where the conflict of interest was known by TTMI on the Effective Date, the State shall be entitled to a pro-rated refund of any current development, support, and maintenance costs. The State shall pay all other contracted payments that would have become due and payable if TTMI reasonably did not know of the conflict of interest.

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14.3.2 In the event the Contract is terminated as provided in section 14.3.1 above pursuant to a violation by TTMI, the State shall be entitled to pursue the same remedies against TTMI as it could pursue in the event of a default of the Contract by Tilson Technology Management Inc.

14.3.3 If either party determines during the Contract Term that a conflict of interest arose subsequent to the Effective Date, including but not limited to, a violation by any of the parties hereto of applicable laws regarding ethics in public acquisitions and procurement and performance of Contracts, the party shall give written notice of such conflict of interest to the other party. If either party determines that such conflict of interest constitutes an Event of Default, the provisions of Section (14.1) shall apply.

## 14.4 TERMINATION PROCEDURE

14.4.1 Upon termination of the Contract, the State, in addition to any other rights provided in the Contract, may require TTMI to deliver to the State any property, including without limitation, Deliverables, for such part of the Contract as has been terminated.

14.4.2 After receipt of a notice of termination, and except as otherwise directed by the State, TTMI shall:

- a. Stop work under the Contract on the date, and to the extent specified, in the notice;
- b. Promptly, but in no event longer than thirty (30) days after termination, terminate its orders and subcontracts related to the work which has been terminated and settle all outstanding liabilities and all claims arising out of such termination of orders and subcontracts, with the approval or ratification of the State to the extent required, which approval or ratification shall be final for the purpose of this Section;
- c. Take such action as the State directs, or as necessary to preserve and protect the property related to the Contract which is in the possession of TTMI and in which State has an interest;
- d. Transfer title to the State and deliver in the manner, at the times, and to the extent directed by the State, any property which is required to be furnished to State and which has been accepted or requested by the State;
- e. Provide written certification to the State that TTMI has surrendered to the State all said property; and
- f. Assist in Transition Services, as reasonably requested by the State at no additional cost.

### **15. CHANGE OF OWNERSHIP**

TTMI shall notify the State of any change in the controlling ownership of TTMI. Change in control of TTMI shall not change the terms and conditions of this Agreement. In the event a change in control of TTMI creates a conflict of interest, the provisions of Section 14.3 shall apply.

## **16. ASSIGNMENT, DELEGATION AND SUBCONTRACTS**

16.1 TTMI shall not assign, delegate, subcontract, or otherwise transfer any of its interest, rights, or duties under the Contract other than those specified in the Contract Documents without the prior

written consent of the State. Such consent shall not be unreasonably withheld or delayed. Any attempted transfer, assignment, delegation, or other transfer other than those specified in the Contract Documents made without the State's prior written consent shall be null and void, and may constitute an Event of Default at the reasonable discretion of the State.

16.2 TTMI shall remain wholly responsible for performance of the entire Contract even if assignees, delegates, Sub-TTMIs, or other transferees ("Assigns") are used, unless otherwise agreed to in writing by the State, and the Assigns fully assumes in writing any and all obligations and liabilities under the Contract from the Effective Date. In the absence of a written assumption of full obligations and liabilities of the Contract, any permitted assignment, delegation, subcontract, or other transfer shall neither relieve TTMI of any of its obligations under the Contract nor affect any remedies available to the State against TTMI that may arise from any event of default of the provisions of the contract. The State shall consider TTMI to be the sole point of contact with regard to all contractual matters, including payment of any and all charges resulting from the Contract.

16.3 Notwithstanding the foregoing, nothing herein shall prohibit TTMI from assigning the Contract to the successor of all or substantially all of the assets or business of TTMI provided that the successor fully assumes in writing all obligations and responsibilities under the Contract. In the event that TTMI should change controlling ownership, Contract, Section 15: Change of Ownership shall apply.

### **17. DISPUTE RESOLUTION**

Prior to the filing of any formal proceedings with respect to a dispute (other than an action seeking injunctive relief with respect to intellectual property rights or Confidential Information), the party believing itself aggrieved (the "Invoking Party") shall call for progressive management involvement in the dispute negotiation by written notice to the other party. Such notice shall be without prejudice to the Invoking Party's right to any other remedy permitted under the Contract.

The parties shall use reasonable efforts to arrange personal meetings and/or telephone conferences as needed, at mutually convenient times and places, between negotiators for the parties at the following successive management levels, each of which shall have a period of allotted time as specified below in which to attempt to resolve the dispute:

LEVEL	TTMI	STATE	CUMULATIVE ALLOTTED TIME
Primary	Mike Costa Tilson Technology Management Inc. Project Manager (PM)	Susan Soucie State Project Manager (PM)	5 Business Days
Secondary	Mike MacCannell Tilson Technology Management Inc. Project Principal	Dave Rodrigue Director of Operations	10 Business Days

**Dispute Resolution Responsibility and Schedule Table** 

Contract Agreement RFP 2016-10 Contract Tilson Technology Management, Inc. Initials: <u>508</u> Date: <u>12,123</u>[[6]

		· · · ·	
Ileruarys // Joshua Brode	r, CEO	Assistant Commissioner	10 Business Days

The allotted time for the first level negotiations shall begin on the date the Invoking Party's notice is received by the other party. Subsequent allotted time is days from the date that the original Invoking Party's notice is received by the other party.

In the event the dispute is not resolved in accordance to the dispute resolution table above, the parties shall submit to binding arbitration under the applicable expedited commercial construction arbitration rules in New Hampshire.

### **18. GENERAL CONDITIONS**

### 18.1 CONDITIONAL NATURE OF CONTRACT

Notwithstanding any provision of the Contract to the contrary, all obligations of the State, including, without limitation, the continuance of payments, are contingent upon the availability and continued appropriation of funds, and in no event shall the State be liable for any payments in excess of such available appropriated funds. In the event of a reduction or termination of those funds during the Contract Term, the State shall provide prompt notice to TTMI of the reduction or termination of funds and shall have the right to withhold payment until such funds become available, if ever, and shall have the right to terminate the Contract immediately upon giving notice of such termination.

The State shall not be required to transfer funds from any other account to the account identified in Contract, Block 1.6: Account No. in the event funds in that account are reduced or unavailable.

### 18.2 COMPLIANCE WITH LAWS AND REGULATIONS: EQUAL EMPLOYMENT OPPORTUNITY

18.2.1 In connection with the performance of the Contract, TTMI shall comply with all applicable statutes, laws, regulations, orders of federal, state, county or municipal authorities which impose any obligation or duty upon, including, but not limited to, civil rights and equal opportunity laws. TTMI shall also comply with all applicable local, State and federal licensing requirements and standards necessary in the performance of the Contract. In addition, TTMI shall comply with all applicable local.

18.2.2 During the term of the Contract, TTMI shall not discriminate against employees or applicants for employment in violation of applicable State or federal laws, including but not limited to non-discrimination because of race, color, religion, creed, age, sex, handicap, sexual orientation, gender identity, gender expression, or national origin and shall take affirmative action to prevent such discrimination.

18.2.3 If the Contract is funded in any part by monies of the United States, TTMI shall comply with all the provisions of Executive Order No. 11246 ("Equal-Employment Opportunity"), as supplemented by the regulations of the United States Department of Labor (41 C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States issues to implement these regulations. TTMI further agrees to permit the State, or United States, access to any of pertinent books, records, and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and covenants and conditions of the Contract.

### 18.3 REGULATORY/GOVERNMENT APPROVALS

TTMI shall obtain applicable regulatory or other governmental approvals necessary for it to perform its obligations under the Contract. The State shall reasonably cooperate in TTMI's obtaining applicable regulatory or other governmental approvals.

#### 18.4 WORKERS' COMPENSATION.

18.4.1 By signing this agreement, TTMI agrees, certifies and warrants that it is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("Workers' Compensation").

18.4.2 To the extent TTMI is subject to the requirements of N.H. RSA chapter 281-A, TTMI shall maintain, and require any sub or assignce to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. TTMI shall furnish the Contracting Officer identified in Block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for, or any sub or employee of, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

#### **18.5 PERSONNEL**

18.5.1 The performance of TTMI's obligations under the Contract shall be carried out by TTMI, at its own expense, and TTMI shall provide all personnel, materials and resources required under the Contract and as necessary to perform' obligations under the Contract. TTMI warrants that all personnel engaged in the Contract Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

18.5.2 Unless otherwise authorized in writing, during the term of the Contract, and for a period of six (6) months after the Completion Date of the Contract (Contract, Block 1.7 of the Contract Agreement), shall not hire, and TTMI shall not permit any sub or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services, to hire any person who is a State employee or official, who is materially involved in the procurement, administration or performance of the Contract. This provision shall survive termination of the Contract.

### **18.6 WAIVER OF BREACH**

No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of TTMI.

### **18.7 AMENDMENT**

Except for the Approval of Change Orders or Change Requests, this Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire.

### **18.8 CONSTRUCTION OF AGREEMENT AND TERMS**

This Agreement shall be construed in accordance with the laws of the State of New Hampshire, and is binding upon and insures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement was chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party.

#### **18.9 THIRD PARTIES**

The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

#### 18.10 HEADINGS

The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

### **18.11 SPECIAL PROVISIONS**

Additional provisions set forth in the attached Exhibit C: Special Provisions are incorporated herein by reference.

#### 18.12 SEVERABILITY

In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

#### **18.13 ENTIRE AGREEMENT**

This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior Agreements and understandings relating hereto.

#### **18.14 TRAVEL EXPENSES**

The State will not be responsible for any travel or out of pocket expenses incurred in the performance of the Services of this Contract. The State will reimburse for any travel or out of pocket expenses incurred in the performance of any Services deemed to be outside the scope of this

Contract Agreement RFP 2016-10 Contract	1.1.0
Tilson Technology Management, Inc. Initials: Date: 1234	500
Date: $1 \frac{1}{2} \frac{3}{4}$	•

Contract i.e. Change Request and Work Orders as described in Exhibit B: Price and Payment Schedule.

#### **18.15 SHIPPING AND DELIVERY FEE EXEMPTION**

The State will not pay for any shipping or delivery fees unless specifically itemized in the Contract.

#### 18.16 ACCESS/COOPERATION

As applicable, and reasonably necessary, and subject to the applicable State and federal laws and regulations and restrictions imposed by third parties upon the State, the State shall provide TTMI with access to all program files, libraries, personal computer-based systems, software packages, network systems, security systems, and hardware as required to complete contracted services.

The State shall use reasonable efforts to provide approvals, authorizations, and decisions reasonably necessary to allow TTMI to perform its obligations under the Contract.

#### **18.17 REQUIRED WORK PROCEDURES**

All work done must conform to applicable standards and procedures established by DoIT and the State and communicated by the State to TTMI.

#### **18.18 COMPUTER USE**

In consideration for receiving access to and use of the computer facilities, network, licensed or developed software, software maintained or operated by any of the State entities, systems, equipment, Documentation, information, reports, or data of any kind (hereinafter "Information"), TTMI understands and agrees to the following rules:

- a. Every Authorized User has the responsibility to assure the protection of information from unauthorized access, misuse, theft, damage, destruction, modification, or disclosure.
- b. That information shall be used solely for conducting official State business, and all other use or access is strictly forbidden including, but not limited to, personal, or other private and non-State use and that at no time shall TTMI access or attempt to access any information without having the express authority to do so.
- c. That at no time shall TTMI access or attempt to access any information in a manner inconsistent with the approved policies, procedures, and /or agreements relating to system entry/access.
- d. That all software licensed, developed, or being evaluated by the State cannot be copied, shared, distributed, sub-licensed, modified, reverse engineered, rented, or sold, and that at all times TTMI must use commercially reasonable care to protect and keep such software strictly confidential in accordance with the license or any other Agreement executed by the State. Only equipment or software owned, licensed, or being evaluated by the State, can be used by TTMI. Personal software shall not be installed on any equipment.

That if TTMI is found to be in violation of any of the above-stated rules, the User may face removal from the State Contract, and/or criminal or civil prosecution, if the act constitutes a violation of law.

#### 18.19 (INTENTIONALLY LEFT BLANK)

### 18.20 (INTENTIONALLY LEFT BLANK)

#### 18.21 INSURANCE

#### 18.21.1 TTMI Insurance Requirement

TTMI shall, at its sole expense, obtain and maintain in force, and shall require any sub-TTMI or assignee to obtain and maintain in force, the following insurance:

- 18.21.1.1 / Comprehensive general liability insurance against all claims of bodily injury, death or property damage, in amount of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate; and
- 18.21.1.2 Fire and extended coverage insurance covering all property subject to Contract, Section 10.1: Software Title herein, in an amount not less than 80% of the whole replacement value of the property.

18.21.2 The policies described in Contract, Section 18.21.1 herein shall be on policy forms and endorscments approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

18.21.3 TTMI shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. TTMI shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than fifteen (15) days prior to the expiration date of each of the insurance policies. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference. Each certificate(s) of insurance shall contain a clause requiring the insurer to endeavor to provide the Contracting Officer identified in block 1.9, or his or her successor, no less than thirty (30) days prior written notice of cancellation of the policy by the issuer, except for cancellation due to the non-payment of premium.

18.21.4 The ACORD Insurance Certificate should note the Certificate Holder in the lower left hand block including State of New Hampshire, Department Name, name of the individual responsible for the funding of the contracts and his/her address.

#### **18.22 EXHIBITS**

The Exhibits referred to, in and attached to the Contract are incorporated by reference as if fully included in the text.

#### **18.23 VENUE AND JURISDICTION**

Any action on the Contract may only be brought in the State of New Hampshire, Merrimack County Superior Court.

#### 18.24 SURVIVAL

The terms, conditions and warranties contained in the Contract that by their context are intended to survive the completion of the performance, cancellation or termination of the Contract shall so

Contract Agreement RFP 2016-10 Contract	1.1
Tilson Technology Management, Inc. Initials:	<u>~567</u>
Date: 12 12/16	

Page 32 of 57

survive, including, but not limited to, the terms of the Exhibit D, Section 3: Records Retention and Access Requirements, Exhibit D, Section 4: Accounting Requirements, and Contract, Section 11: Use of State's Information, Confidentiality and Contract, Section 13: Indemnification which shall all survive the termination of the Contract.

#### **18.25 FORCE MAJEURE**

Neither TTMI nor the State shall be responsible for delays or failures in performance resulting from events beyond the control of such party and without fault or negligence of such party. Such events shall include, but not be limited to, acts of God, strikes, lock outs, riots, and acts of War, epidemics, acts of Government, fire, power failures, nuclear accidents, earthquakes, and unusually severe weather.

Except in the event of the foregoing, Force Majeure events shall not include TTMI inability to hire or provide personnel needed for TTMI performance under the Contract.

### 18.26 NOTICES

Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the following addresses.

#### TILSON TECHNOLOGY MANAGEMENT

INC. ATTN: JOSHUA BRODER 245 COMMERCIAL ST SUITE 203 PORTLAND, ME 04101 (207) 591-6427 STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION BUREAU OF TSMO PO BOX 483 CONCORD NH 03302-0483 (603) 271-6862

## 1. DELIVERABLES, MILESTONES AND ACTIVITIES

TTMI shall provide an Advanced Transportation Management System (ATMS) along the Frederick E. Everett Corridor and associated services for the New Hampshire Department of Transportation (NHDOT).

#### General Project Assumptions

- 1. TTMI will provide necessary project tracking tools and templates to record and manage Issues, Risks, Change Orders, Requirements, Decision Sheets, and other documents used in the management and tracking of the Project. The State and TTMI Project Managers will review these tools and templates and determine which ones will be used for the Project. Training on these tools and templates will be conducted at the start of each phase in which they will be used.
- 2. Prior to the commencement of work on Deliverables, TTMI shall provide to the State a template, table of contents, or agenda for Review and prior approval by the State.
- 3. TTMI shall ensure that appropriate levels of security are implemented and maintained in order to protect the integrity and reliability of the State's Information Technology resources, information, and services. Security requirements are defined in Exhibit M: *RFP DOT 2016-10*. TTMI shall provide the State resources, information, and Services on an ongoing basis, with the appropriate infrastructure and security controls to ensure business continuity and to safeguard the confidentiality and integrity of State Networks, Systems and Data.
- 4. The Deliverables are set forth in the Schedule described below in Section 2. By unconditionally accepting a Deliverable, the State reserves the right to reject any and all Deliverables in the event the State detects any Deficiency in the System, in whole or in part, through completion of all testing as set forth in Exhibit F: *Testing Services*, including but not limited to, Software/System Acceptance Testing, and any extensions thereof.
- 5. Pricing for Deliverables is set forth in Exhibit B: Price and Payment Schedule. Pricing will be effective for the Term of this Contract, and any extensions thereof subject to the terms of this Contract, Section 1.3: Contract Term.,

# 2. DELIVERABLES, MILESTONES, AND ACTIVITIES SCHEDULE

Unless otherwise provided in the Agreement or in this Exhibit A, definitions for capitalized terms in Exhibit A are set forth in Exhibit M: *RFP DOT 2016-10*.

### 2.1 Design/Implementation/Testing

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D S	AGTIVITIES/DELIVERABLES /MILESTONES
1	Project Kick Off Meeting
2	DLFR Delivery
	DLFR Document
	Expanded Traceability Matrix
3	NHDOT Review period for DLFR
4	Revisions and Final Approval of DLFR
5.	PSD Kickoff Mccting
6	PSD Development and Delivery
	Camera Video
· · · · · · · · · · · · · · · · · · ·	FCC Licensing - Engineering Study
	60% Design Plans
	Structural Calculations
	Communications System Build-out Analysis
	Subsystems Diagrams and Documentation
	TMC Installation Plans
	Subsystem Test Plans
·	Updated Traceability Matrix
	Maintenance Access Plan
	Security Plan
	Leasing Agreements
	Integration Specifications and Documentation
	Environmental Study
	Historical Resources Request for Project Review (RPR)
7	Equipment Submittals
8	NHDOT Review period for PSD Submittals
9	Revisions and Final Approval of PSD
10	DSD Kickoff Meeting
11	DSD Development
	FCC Licensing – License Application
······································	100% Ready for Construction Plans
	Subsystem Diagrams and Documentation
	Final TMC Install Plans
	Revised Subsystem Test Plans
	Updated Traceability Matrix
	Final Field Installation Plans
	Construction Site Plans
	Updates to ITS Project Architecture
	Updated Security Plan
	Final Maintenance Access Plan
	Final Leasing Agreements

Contract Agreement RFP 2016-10 - Exhibit A - Contract Deliverables Tilson Technology Management Inc. Initials: <u>3862</u> Date: <u>12</u> 13/14

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	Final Environmental Study
	Permit Applications
12	NHDOT Review Period for DSD Submittals
13	Revisions and Final Approval of DSD
14	Equipment /Infrastructure Installation
	CCTV Subsystem
	DMS Subsystem
	MVDS Subsystem
	Communications Subsystem
	TMC Central Control Subsystem
_	TMC Workstation Delivery and Set-up; Laptop Delivery
15	Spare Parts Delivery
16	Subsystem Testing
	Factory Acceptance Tests
	Stand-Alone Tests
	Subsystem Tests (including testing of RWIS and PCMS)
	Central Control Test
	Nighttime Test
	MVDS Validation Tests
17 .	Substantial Completion of Construction
18	Operational Acceptance Test
19	System Integration to Statewide ATMS
20	Integration Central Control Test
21	Training
22	Final System Acceptance 2
23	24-Month System Maintenance and Warranty Period

\*Final due dates will be set based on TTMI Project Schedule approved by NHDOT.

### 3. TRAINING DELIVERABLES

Training will be in accordance with the requirements set forth in Exhibit L: Training Services. All pricing has been established in Exhibit B: Price and Payment Schedule.

### 4. SOFTWARE LICENSES

Once executed, TTMI shall provide the State Software Licenses as set forth in Exhibit J: Software Licenses.

#### **1. PAYMENT SCHEDULE**

Unless otherwise provided in the Agreement or in this Exhibit B, definitions for capitalized terms in Exhibit B are set forth in Exhibit M: *RFP DOT 2016-10*.

### 1.1 Not to Exceed

This is a Not to Exceed contract with a maximum contract value of \$4,225,966.31 for the period between the Notice to Proceed through May 30, 2018. Tilson Technology Management Inc. shall be responsible for performing its obligations in accordance with the Contract. This Contract will allow TTMI to invoice the State for the following activities, Deliverables, or milestones appearing in the price and payment tables below.

### **1.2 Price and Payment Detail**

#### Percent Complete Payment Table

RFP Section Reference	ACTIVITIES/DELIVERABLES /MILESTONES	PAYMENT SCHEDULE
	Project Kick Off Meeting	
	DLFR Delivery	
2.2.2	DLFR Document	
2.2.2	Expanded Traceability Matrix	
2.2	Revisions and Final Approval of DLFR	\$40,000.00
	PSD Kickoff Meeting	
	PSD Development and Delivery	
2.3.1.1	Camera Video	·
2.3.1.1	FCC Licensing - Engineering Study	
2.3.1.1.1	60% Design Plans	\$125,000.00
2.3.1.1	Structural Calculations	
2.3.1.1	Communications System Build-out Analysis	
2.3.1.1	Subsystems Diagrams and Documentation	
2.3.1.1	TMC Installation Plans	
2.3.1.1	Subsystem Test Plans	
2.3.1.1	Updated Traceability Matrix	
2.3.1.1	Maintenance Access Plan	· · · · · · · · · · · · · · · · · · ·
2.3.1.1	Security Plan	
2.3.1.1	Leasing Agreements	· · · ·
2.3.1.1	Integration Specifications and Documentation	
2.3.1.1	. Environmental Study	
2.3.1.1	Historical Resources Request for Project Review	
2,3,1,1,2	Equipment Submittals	
2.3.1	Revisions and Final Approval of PSD	\$250,000.00
	DSD Kickoff Meeting	
	DSD Development	
2.3.2.1	FCC Licensing – License Application	
2.3.2.1	100% Ready for Construction Plans	\$200,000.00

Contract Agreement RFP 2016-10 - Exhibit B - Price and Payment Schedule Tilson Technology Management Inc. Initials <u>566</u> Date: <u>17</u> 13 16 Page 37 of 57

unip section	ACTIVITIES/DELIVER AFINES/MILESTONES	RAYMENT SCHEDULE		
2.3.2.1	Subsystem Diagrams and Documentation			
2.3.2.1	Final TMC Install Plans	••		
2.3.2.1	Revised Subsystem Test Plans	· · · · · · · · · · · · · · · · · · ·		
2.3.2.1	Updated Traceability Matrix			
2.3.2.1	Final Field Installation Plans			
2.3.2.1	Construction Site Plans			
2.3.2.1	Updates to ITS Project Architecture			
2.3.2.1	Updated Security Plan			
2.3.2.1	Final Maintenance Access Plan			
2.3.2.1	Final Leasing Agreements			
2.3.2.1	Final Environmental Study			
2.3.2.1	Permit Applications			
2.3.2	Revisions and Final Approval of DSD,	\$400,000.00		
	Equipment /Infrastructure Installation	\$850,000.00 upon 50% purchase		
		of major equipment		
,	CCTV Subsystem	\$800,000.00 upon installation of		
	DMS Subsystem	50% each of CCTV, DMS, and		
<u></u>	MVDS Subsystem	MVDS devices		
	Communications:Subsystem	·		
	TMC Central Control Subsystem			
	TMC Workstation and Laptop Delivery; Set-up			
2.5	Subsystem Testing			
2.5A	Factory Acceptance Tests			
2.5B	Stand-Alone Tests	\$450,000.00		
2.5C	Subsystem Tests			
2.00	(including testing of RWIS and PCMS)			
2.5D	Central Control Test			
2.5E	Nighttime Test			
2.5F	MVDS Validation Tests	,		
2.5G	Substantial Completion of Construction	\$400,000.00		
2.5U	Operational Acceptance Test	\$75,000.00		
2.6	Training	_		
5.34	Integration with Statewide ATMS	\$130,000.00		
2.51	Integration Central Control Testing	•		
2.5J	Final System Acceptance	\$215,453.08		
2.7	System Maintenance and Warranty (2-years)	1/24 monthly payments of unit cost at \$12,382.50 each		
2.7.1.1	Spare Parts Delivery	\$22,500.00		
2.7.3	Optional System Maintenance Training (1 week)	\$6,250.00		
2.7.4	Year Three (3) Maintenance	1/12 monthly payments at \$10,428.92 each		
2.7.4	Year Four (4) Maintenance	1/12 monthly payments at \$11,133.42 each		
2.7.4	Year Five (5) Maintenance	1/12 monthly payments at \$12,263.25 each		

Contract Agreement RFP 2016-10 - Exhibit B - Price and Payment Schedule Tilson Technology Management Inc. Initials 566 Date: D

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Project Implementation / Warranty Deliverables Table

N/A

Maintenance Cost Table

N/A

### **TTMI Labor Rates Table**

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1	Installation Technician	\$90.00/hr	\$90.00/hr	\$95.00/hr	\$95.00/hr
2	System Developer	\$120.00/hr	\$120.00/hr	\$125.00/hr	\$125.00/hr
3	Project Manager	\$100.00/hr	\$100.00/hr	\$105.00/hr	\$105.00/hr

\* Labor Rates for additional years will be based on Cost of Living Adjustment (COLA).

\*\*Any travel for out of scope work will be reimbursed by NHDOT without markup. All travel shall be approved by NHDOT prior to commencement of travel for out of scope work. Prior to travel for out of scope work, TTM1 shall submit to NHDOT a travel request detailing the estimated costs to complete the trip for each individual. All travel reimbursements must be supported by appropriate records and receipts.

### 2. CONTRACT PRICE

Except in the case of an approved Change Order or Change Request, the total payments made by the State under the Contract shall not exceed \$4,225,966.31 ("Total Contract Price"). Except in the case of an approved Change Order or Change Request, the payment by the State of the total Contract price shall be the only, and the complete reimbursement to TTMI for all fees and expenses, of whatever nature, incurred by TTMI in the performance hereof.

Contract Agreement RFP 2016-10 - Exhibit B - Price and Payment Schedule Tilson Technology Management Inc. Initials SBB Date: 1213

### 3. INVOICING

TTMI shall submit correct invoices to the State for all amounts to be paid by the State. All invoices submitted shall be subject, to the State's prior written approval, which shall not be unreasonably withheld, conditioned or delayed. TTMI shall only submit invoices for Services or Deliverables as permitted by the Contract. Invoices must be in a format as determined by the State and contain detailed information, including without limitation: itemization of each Deliverable and identification of the Deliverable for which payment is sought, and the Acceptance date triggering such payment; date of delivery and/or installation; monthly maintenance charges; any other Project costs or retention amounts if applicable.

Upon Acceptance of a Deliverable, and a properly documented and undisputed invoice, the State will pay the correct and undisputed invoice within thirty (30) days of invoice receipt. Invoices will not be backdated and shall be promptly dispatched.

### 4. PAYMENT ADDRESS

All invoices shall be sent to the following address:

Susan Soucie New Hampshire Department of Transportation. - Bureau of TSMO

UPS, DHL, Federal Express (etc.): 110 Smokey Bear Blvd Concord NH 03302

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US Mail: PO Box 483 Concord NH 03301-0483

#### 5. OVERPAYMENTS TO TTMI

TTMI shall promptly, but no later than fifteen (15) business days, return to the State the full amount of any overpayment or erroneous payment upon discovery or notice from the State.

#### 6. CREDITS

The State may apply credits due to the State arising out of this Contract, against TTMI invoices with appropriate information attached.

### 7. CONTRACT SECURITY/PERFORMANCE BOND

TTMI shall furnish the Agency with a Performance Bond in an amount equal to 100% of the total value of the amount listed in Contract, Block 1.8: *Price Limitation* of Page 1 of the Contract within ten (10) business days of receipt of notice of intent to award a contract. TTMI shall bear the full expense for the Performance Bond including any extensions or renewals as may be required. If such is not provided, the award may be nullified:

The Performance Bond shall be in a form and substance satisfactory to the Agency. The Performance Bond shall be maintained by TTMI in full force and effect until Final System Acceptance. TTMI or any of its sureties shall not be released from their obligations under the Performance Bond from any change or extension of time, or termination of this Contract. The Performance Bond shall contain a waiver of notice of any changes to this contract or the Deliverables or the Specifications, or of any Change Orders.

A licensed insurance company authorized to do business in the State of New Hampshire shall issue the Performance Bond made payable to the State of New Hampshire. The Performance Bond shall contain the Contract number and dates of performance. TTMI shall extend the validity and enforcement of the Performance Bond until Final System Acceptance is achieved.

#### 8. CONTRACT EXTENSION COSTS

No contract extension costs are applicable to this Agreement.

## STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS AUTOMATIC VEHICLE LOCATION SYSTEM (AVL) BUREAU OF TURNPIKES TSMO - CONTRACT RFP 2016-10016 CONTRACT AGREEMENT - EXHIBIT C - SPECIAL PROVISIONS

### SPECIAL PROVISIONS

There are no Special Provisions associated with this Contract. Specific equipment and directions are available at RFP DOT 2016-10 Appendix C: High Level Design Document to Exhibit M: RFP DOT 2016-10.

Contract Agreement RFP 2016-10 - Exhibit C - Special Provisions Tilson Technology Management Inc. Initials 526 Date: 12216

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## STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS AUTOMATIC VEHICLE LOCATION SYSTEM (AVL) BUREAU OF TURNPIKES TSMO - CONTRACT RFP 2016-01610 CONTRACT AGREEMENT - EXHIBIT D - ADMINISTRATIVE SERVICES

### ADMINISTRATIVE SERVICES

### 1. STATE-OWNED DOCUMENTS AND DATA

TTMI shall provide the State access to all Documents, State Data, materials, reports, and other work in progress relating to the Contract ("State-Owned Documents"). Upon expiration or termination of the Contract with the State, TTMI shall turn over all State-Owned Documents, State Data, material, reports, and work in progress relating to this Contract to the State at no additional cost to the State. State-Owned Documents must be provided in both printed and electronic format.

### 2. ACCESS/COOPERATION

As applicable, and subject to the applicable laws and regulations, the State will provide TTMI with access to all program files, libraries, personal computer-based systems, software packages, network systems, security systems, and hardware as required to complete the contracted Services.

The State will use reasonable efforts to provide approvals, authorizations, and decisions reasonably necessary to allow TTMI to perform its obligations under the Contract.

### 3. RECORDS RETENTION AND ACCESS REQUIREMENTS

TTMI shall agree to the conditions of all applicable State and federal laws and regulations, which are incorporated herein by reference, regarding retention and access requirements, including without limitation, retention policies consistent with the Federal Acquisition Regulations (FAR) Subpart 4.7 Contractor Records Retention.

TTMI and its Subcontractors shall maintain books, records, documents, and other evidence of accounting procedures and practices, which properly and sufficiently reflect all direct and indirect costs invoiced in the performance of their respective obligations under the Contract. TTMI and its Subcontractors shall retain all such records for three (3) years following termination of the Contract, including any extensions. Records relating to any litigation matters regarding the Contract shall be kept for one (1) year following the termination of all litigation, including the termination of all appeals or the expiration of the appeal period.

Upon prior notice and subject to reasonable time frames, all such records shall be subject to inspection, examination, audit and copying by personnel so authorized by the State and federal officials so authorized by law, rule, regulation or Contract, as applicable. Access to these items shall be provided within Merrimack County of the State of New Hampshire, unless otherwise agreed by the State. Delivery of and access to such records shall be at no cost to the State during the three (3) year period following termination of the Contract and one (1) year term following litigation relating to the Contract, including all appeals or the expiration of the appeal period. TTMI shall include the record retention and review requirements of this section in any of its subcontracts.

The State agrees that books, records, documents, and other evidence of accounting procedures and practices related to TTMI cost structure and profit factors shall be excluded from the State's review

Contract Agreement RFP 2016-10 - Exhibit D - Administrative Services Tilson Technology Management Inc. Initials <u>566</u> Date: 1)-1/3/16

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## STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS AUTOMATIC VEHICLE LOCATION SYSTEM (AVL) BUREAU OF TURNPIKES TSMO - CONTRACT RFP 2016-01610 CONTRACT AGREEMENT - EXHIBIT D - ADMINISTRATIVE SERVICES

unless the cost of any other Services or Deliverables provided under the Contract is calculated or derived from the cost structure or profit factors.

### 4. ACCOUNTING REQUIREMENTS

TTMI shall maintain an accounting system in accordance with Generally Accepted Accounting Principles (GAAP). The costs applicable to the Contract shall be ascertainable from the accounting system and TTMI shall maintain records pertaining to the Services and all other costs and expenditures.

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# STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS BUREAU OF TSMO - CONTRACT RFP 2016-10 CONTRACT AGREEMENT - EXHIBIT E - IMPLEMENTATION SERVICES

#### IMPLEMENTATION SERVICES

TTM] shall provide the State with the services set forth in this Contract, including Exhibit M: *RFP* DOT 2016-10, Exhibit N: Vendor Proposal, as updated, and any approved Change Orders or Change Requests.

#### STATE MEETINGS AND REPORTS

The State and Vendor believe that effective communication and reporting are essential to Project success.

TTMI's Key Project Staff shall participate in meetings as requested by the State, in accordance with the requirements and terms of this Contract.

- a) Status Meetings: Participants will include, at the minimum, the TTMI Project Manager and the State Project Manager. These meetings will be conducted at least monthly and address overall Project status and any additional topics needed to remain on schedule. A status and error report from TTMI shall serve as the basis for status meeting discussion.
- b) The Work Plan: shall be reviewed at each Status Meeting and updated, at minimum, a prior to the meeting.
- c) Special Meetings: Need may arise for special meetings with State leaders or Project stakeholders to address specific issues.
- d) Exit Meeting: Participants will include Project leaders from TTMI and the State. Discussion will focus on lessons learned from the Project and on follow up options that the State may wish to consider.

The State expects TTMI to prepare agendas and background for and minutes of meetings. Background for each status meeting must include an updated Work Plan. Drafting of formal presentations, such as a presentation for the kickoff meeting, will also be TTMI's responsibility.

The TTMI Project Manager shall submit monthly progress report in accordance with the Schedule and terms of this Contract. If the TTMI's schedule falls behind, the progress reports may be required bi-weekly as reasonably directed by the State. All progress reports shall be prepared in formats approved by the State, which approval shall not be unreasonably conditioned, withheld or delayed. The TTMI Project Manager shall assist the State's Project Manager, or itself produce reports related to Project Management as reasonably requested by the State, all at no additional cost to the State.

As reasonably requested by the State, TTMI shall provide the State with information or reports regarding the Project. TTMI shall prepare special reports and presentations relating to Project Management, and shall assist the State in preparing reports and presentations, as reasonably requested by the State, all at no additional cost to the State.

Contract Agreement RFP 2016-10 - Exhibit E - Implementation Services Tilson Technology Management Inc. Initials \_\_\_\_\_\_B Date: \$\mathcal{V}13/16 Pa

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# STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS AUTOMATIC VEHICLE LOCATION SYSTEM (AVL) BUREAU OF TURNPIKES TSMO - CONTRACT RFP 2016-10016 CONTRACT AGREEMENT - EXHIBIT F - TESTING SERVICES

#### **TESTING SERVICES**

TTMI shall provide the testing services as described in Section 2.5 of Exhibit M: RFP DOT 2016-10, and Exhibit N: Vendor Proposal.

# STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS AUTOMATIC VEHICLE LOCATION SYSTEM (AVL) BUREAU OF TURNPIKES TSMO - CONTRACT RFP 2016-10016 CONTRACT AGREEMENT - EXHIBIT G - MAINTENANCE AND SUPPORT SERVICES

#### MAINTENANCE AND SUPPORT SERVICES

TTMI shall provide the maintenance and support services as described in Section 2.7 of Exhibit M: *RFP DOT 2016-10*, Exhibit N: *Vendor Proposal*.

# STATE OF NEW HAMPSHIRE DEPARTMENT OF NSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS BUREAU OF TSMO - CONTRACT RFP 2016-10 CONTRACT AGREEMENT - EXHIBIT H - COMPLIANCE MATRIX

# COMPLIANCE MATRIX -

This section has been revised and saved as an independent document due to its size.

Contract Agreement RFP 2016-10 - Exhibit H - Compliance Matrix, Tilson Technology Management Inc. Initials Date: 12/23/14

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# STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS AUTOMATIC VEHICLE LOCATION SYSTEM (AVL) BUREAU OF TURNPIKES TSMO - CONTRACT RFP 2016-01610 CONTRACT AGREEMENT - EXHIBIT I - WORK PLAN

## WORK PLAN

The preliminary Work Plan is set forth in Exhibit M: *RFP DOT 2016-10*, Exhibit N: *Vendor Proposal*. TTMI's Project Manager and the State Project Manager shall finalize the preliminary Work Plan within 45 days of the Notice to Proceed. The Work Plan will be managed, developed, revised and updated by the parties as described in Exhibit E: *Implementation Services*.

# STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS BUREAU OF TSMO - CONTRACT RFP 2016-010 CONTRACT AGREEMENT - EXHIBIT J - SOFTWARE LICENSE

#### SOFTWARE LICENSE

#### 1. LICENSE GRANT

To the extent of its legal authority, TTMI hereby grants to the State a worldwide, perpetual, irrevocable, non-exclusive, non-transferable, unlimited number of users, limited license to use the Software and its associated Documentation, subject to the terms of the Contract. The State may allow its agents and Contractors to access and use the Software, and in such event, the State shall first obtain written agreement from such agents and Contractors that each shall abide by the terms and conditions set forth herein.

#### 2. DOCUMENTATION COPIES

TTMI shall provide the State a copy of software documentation in Microsoft WORD, a copy of the software documentation in PDF format, and three (3) hard copies of the software's associated documentation. The State agrees to include copyright and proprietary notices provided to the State by. TTMI in any copies it makes of software or software associated documentation provided pursuant to this Contract.

#### 3. RESTRICTIONS

Except as otherwise permitted under the Contract, the State agrees not to:

- a. Remove or modify any program markings or any notice of TTMI proprietary rights;
- b. Make the programs or materials available in any manner to any third party for use in the third party's business operations, except as permitted herein; or
- c. Cause or permit reverse engineering, disassembly or recompilation of the programs.
- d. License restricted to use only on operations and maintenance of the NHDOT BOS.

#### 4. TITLE

Nothing in this Contract shall be construed to transfer title, right, and interest (including all ownership and intellectual property rights) in the Software, and its associated Documentation, to the State.

#### 5. VIRUSES

TTMI shall use reasonable efforts to provide Software that is free of viruses, destructive programming, and mechanisms designed to disrupt the performance of the Software in accordance with the Specifications.

As a part of its internal development process, TTMI will use reasonable efforts to test the Software for viruses TTMI shall also maintain a master copy of the appropriate versions of the Software, free of viruses. If the State believes a virus may be present in the Software, then upon its request, TTMI shall provide a master copy for comparison with and correction of the State's copy of the Software.

#### 6. SOFTWARE NON-INFRINGEMENT

TTMI warrants that it has good title to, or the right to allow the State to use all Services, equipment, and Software ("Material") provided under this Contract, and that such Services, equipment, and Software do not violate or infringe any patent, trademark, copyright, trade name or other intellectual property rights or misappropriate a trade secret of any third party.

# STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS BUREAU OF TSMO - CONTRACT RFP 2016-010 CONTRACT AGREEMENT - EXHIBIT J - SOFTWARE LICENSE

The warranty of non-infringement shall be an on-going and perpetual obligation that shall survive termination of the Contract. In the event that someone makes a claim against the State that any Material infringes their intellectual property rights, TTMI shall defend and indemnify the State against the claim provided that the State:

- a. Promptly notifies TTMI in writing, not later than 30 days after the State receives actual written notice of such claim;
- b. Gives TTMI control of the defense and any settlement negotiations;
- c. Gives TTMI the information, authority, and assistance reasonably needed to defend against or settle the claim; and
- d. Notwithstanding the foregoing, the State's counsel may participate in any claim to the extent the State seeks to assert any immunities or defenses applicable to the State.

If TTMI believes or it is determined that any of the Material may have violated someone else's intellectual property rights, TTMI may choose to either modify the Material to be non-infringing or obtain a license to allow for continued use, or if these alternatives are not commercially reasonable, TTMI may end the license, and require return of the applicable Material and refund all fees the State has paid TTMI under the Contract. TTMI will not indemnify the State if the State alters the Material without TTMI consent or uses it outside the scope of use identified in TTMI user Documentation or if the State uses a version of the Material which has been superseded, if the infringement claim could have been avoided by using an unaltered current version of the Material which was provided to the State at no additional cost. TTMI will not indemnify the State to the extent that an infringement claim is based upon any information design, Specification, instruction, Software, data, or material not furnished by TTMI. TTMI will not indemnify the State to the extent that an infringement claim is based upon the combination of any Material with any products or services not provided by TTMI without TTMI consent.

# STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS BUREAU OF TSMO - CONTRACT RFP 2016-10 CONTRACT AGREEMENT - EXHIBIT K - WARRANTY AND WARRANTY SERVICES

## WARRANTY AND WARRANTY SERVICES

TTMI shall provide the system maintenance and warranty and warranty services as described in Section 2.7 of Exhibit M: RFP DOT 2016-10 and Exhibit N: Vendor Proposal.

Contract Agreement RFP 2016-10 - Exhibit K - Warranty and Warranty Services Tilson Technology Management Inc. Initials <u>306</u> Date: <u>12/2016</u> Page 52 of 57

# STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS AUTOMATIC VEHICLE LOCATION SYSTEM (AVL) BUREAU OF TURNPIKES TSMO - CONTRACT RFP 2016-10016 CONTRACT AGREEMENT - EXHIBIT L - TRAINING SERVICES

#### TRAINING SERVICES

TTMI shall provide required Training Services as described in Section 2.6 of Exhibit M: RFP DOT 2016-10, Exhibit N: Vendor Proposal.

The Optional System Maintenance Training described in Section 2.6.1 of Exhibit M is not part of the initial Contract Agreement but may be added to the Project through an approved Change Order or Change Request at the sole discretion of the State at the unit price proposed in the Exhibit N: *Vendor Proposal.* 

# STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS BUREAU OF TSMO - CONTRACT RFP 2016-10 CONTRACT AGREEMENT - EXHIBIT M - RFP DOT 2016-10 (WITH ADDENDA) INCORPORATED

#### RFP DOT 2016-10 (WITH ADDENDA) INCORPORATED

RFP DOT 2016-10 Frederick E. Everett Turnpike (FEET) Corridor Advanced Transportation Management System (ATMS), Project No. 29408 (February 29, 2016) with related appendices, and addenda, available at <u>https://das.nh.gov/purchasing/specRFP.asp?rfpID=10027</u>, is included by reference to this Contract.

Contract Agreement RFP 2016-10 - Exhibit M - NHDOT RFP 2016-10 (with Addendums) Incorporated Tilson Technology Management Inc. Initials 586 Date: 12/23/16 Page 54 of 57

# STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS BUREAU OF TSMO - CONTRACT RFP 2016-10 CONTRACT AGREEMENT - EXHIBIT N - VENDOR PROPOSAL AS UPDATED, BY REFERENCE

#### **VENDOR PROPOSAL, BY REFERENCE, AS UPDATED**

Tilson Technology Management Inc. Technical Proposal, dated April 22, 2016, to Department of Transportation RFP DOT 2016-10 (Project No. 29408) Frederick E. Everett Turnpike (FEET) Corridor Advanced Transportation Management System (ATMS) and the RFP DOT 2016-10 Revised Pricing and scope is hereby incorporated by reference as fully set forth herein, with updates provided herein.

Contract Agreement RFP 2016-10 - Exhibit N - Vendor Proposal AS UPDATED, by Reference Tilson Technology Management Inc. Initials <u>5BB</u> Date: <u>22316</u> Page 55 of 57

# STATE OF NEW HAMPSHIRE DEPARTMENT OF TRANSPORTATION FREDERICK E. EVERETT (FEET) CORRIDOR ATMS BUREAU OF TSMO - CONTRACT RFP 2016-10 CONTRACT AGREEMENT - EXHIBIT O - CERTIFICATES AND ATTACHMENTS

#### CERTIFICATES AND ATTACHMENTS

Attached are:

A. Tilson Technology Management Inc.'s Certificate of Vote/Authority

B. Tilson Technology Management Inc.'s Certificate of Good Standing

C. Tilson Technology Management Inc.'s Certificate of Insurance

D. Tilson Technology Management Inc.'s Proposal Transmittal Form Letter

E. State of New Hampshire Form of Change Order

Contract Agreement RFP 2016-10 - Exhibit O - Certificates and Attachments Tilson Technology Management Inc. Initials <u>5133</u> Date: <u>1213</u>

Contract Agreement RFP 2016-10 - Exhibit O - Certificates and Attachments Tilson Technology Management Inc. Initials <u>SRA</u> Date: 12/23/16 Page

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# CERTIFICATE OF TILSON TECHNOLOGY MANAGEMENT, INC.

#### (Corporation Without Seal)

I. Lynne D. Houle, do hereby represent and certify that:

- (1) I am the Clerk of Tilson Technology Management, Inc., a Maine Corporation (the "Corporation").
- (2) I maintain and have custody of and am familiar with the minutes of the Corporation.
- (3) I am duly authorized to issue certificates with respect to the contents of such books.
- (4) The following statements are true and accurate based on the resolutions adopted by the Board of Directors of the Corporation via unanimous written consent in lieu of a meeting of the Board of Directors dated as of April 18, 2016, which written consent was duly adopted in accordance with Maine law and the Bylaws of the Corporation.
- (5) The signature of Joshua Broder, Chief Executive Officer of the Corporation, affixed to any contract, instrument or document shall bind the Corporation to the terms of such contract, instrument or document.
- (6) The foregoing signature authority has not been revoked, annulled or amended in any manner whatsoever, and remains in full force and effect as of the date hereof.
- (7) The Corporation has no seal.

IN WITNESS WHEREOF, I have hereunto set my hand as Clerk of the Corporation.

This document is dated the 23<sup>rd</sup> day of December, 2016.

Lynne D. Houle, Clerk of Tilson Technology Management, Inc.

# STATE OF MAINE, COUNTY OF CUMBERLAND, ss.:

Personally appeared before me Lynne D. Houle, to me known to be the person described in and who executed the within and foregoing instrument, and acknowledged that she signed the same as her voluntary act and deed, for the uses and purposes therein mentioned.

Witness my hand and official seal hereto affixed.

Signer

> MAIN'E MY COMPAISSION EXPIRES NOVEMBER 7, 2020

# State of New Hampshire Department of State

## CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that TILSON TECHNOLOGY MANAGEMENT, INC. is a Maine Profit Corporation registered to transact business in New Hampshire on December 02, 2015. 1 further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 735502



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 20th day of December A.D. 2016.

William M. Gardner Secretary of State



DATE (MIMODITYTY)

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ACORD CERTIFICATE OF LIABILITY INSURANCE							10/13/2016	
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		۰.	AUTHORIZED REPRES					

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