



**New Hampshire
Employment
Security**

www.nhes.nh.gov

"We're working to keep New Hampshire working"

ADMINISTRATIVE OFFICE

45 SOUTH FRUIT STREET
CONCORD, NH 03301-4857



GEORGE N. COPADIS, COMMISSIONER

RICHARD J. LAVERS, DEPUTY COMMISSIONER

January 11, 2017

His Excellency, Governor Christopher T. Sununu
and the Honorable Council
State House
Concord NH 03301

REQUESTED ACTION

Pursuant to the provisions of RSA 21-I:54, the Department of Employment Security is requesting to extend the following positions in a temporary status for one year. The estimated fiscal impact to SFY 2017-2018 to extend these positions is \$103,493.03. These positions will be funded through existing federal funds, account #010-027-8040-059.

Position #	Class Title	Labor Grade	Supervisor	Exp Date
9T2604	Fraud Investigator	21	C. Cooper	02/02/2017
9T2590	Fraud Investigator	21	C. Cooper	02/02/2017

EXPLANATION

These positions are essential for the effective and efficient operation of New Hampshire Employment Security and to ensure that the mission of NHES is met: to pay eligible claimants benefits due in a timely manner. There are Federal measures for First Payment Timeliness and Non-monetary Determination Timeliness that, if not met, can impact the funding of the agency.

Sincerely,

George N. Copadis
Commissioner

STATE OF NEW HAMPSHIRE
Inter-Department Communication

To: Sara Willingham, Director

Date: January 6, 2017

From: Kristin Peterson
Human Resources Coordinator

Office: NH Employment Security

Subject: Request to Extend Temporary Positions

Pursuant to the provisions of RSA 21-I:54, the Department of Employment Security is requesting to extend the following positions for one year:

Position #	Classification	Labor Grade	Supervisor	Expiration Date
9T2604	Fraud Investigator	21	C. Cooper	02/02/2017
9T2590	Fraud Investigator	21	C. Cooper	02/02/2017

Fraud Investigator, #9T2604 & #9T2590

The temporary Fraud Investigator positions play a critical role in assisting the Benefit Payment Control (BPC) Unit with meeting its fraud prevention and detection activities as well as continuous program improvement and reporting requirements in accordance with all state and federal laws, regulations and program guidelines.

The U.S. Department of Labor continues to require all states to implement aggressive strategies to prevent and reduce improper UI payments. New Hampshire Department of Employment Security is required to implement a broad range of strategies as well as meet additional performance measures as a result of these new federal mandates. The BPC Unit's ability to successfully implement these additional strategies and programs designed to deter and investigate potentially fraudulent activity is dependent upon having an adequate staffing level to respond timely to the additional workload generated.

The BPC Unit continues to work on a backlog of cases resulting from the implementation of additional tools to detect potential UI Fraud. The additional methods that have been implemented to detect potential fraud include but are not limited to a Fraud Tip Line, an Identity Verification process with the Social Security Administration, Crossmatch Programs with the State and County Departments of Correction, an IP Block Program to block the filing of unemployment claims from IP addresses outside of the country and a Benefit Wage Crossmatch Program. The implementation of these new tools has enabled the Unit to detect potential fraud more quickly and continues to generate a substantial spike in the Unit's workload. The temporary Fraud Investigator positions are needed to conduct timely investigations of the additional cases that have been generated as a result of the National Directory of New Hire Crossmatch Program.

These positions are 100% federally funded.

FUNDING

010-027-8040-059

Peterson, Kristin

From: Elberfeld, Jennifer
Sent: Tuesday, January 10, 2017 4:10 PM
To: Peterson, Kristin
Cc: Acevedo, Heidi; Schmitt, Katherine
Subject: RE: Request to Extend Temporary Positions
Attachments: NHES Extension _ Feb 2017.doc

Hello, Kristin.

The Division of Personnel approves of the attached request to extend the following full-time positions for one (1) year:

Position #	Classification	Labor Grade	Supervisor	Expiration Date
9T2604	Fraud Investigator	21	C. Cooper	02/02/2017
9T2590	Fraud Investigator	21	C. Cooper	02/02/2017

Once you have received G & C approval, please take the following action to extend these positions:

In NH FIRST Rich Client, for each Position number, please submit a "Request Position Update" Work Unit, Reason Code EXTPOS_END, and attach the following documents:

- A completed electronic PPF (Found at this link on Sunspot) <http://admin.state.nh.us/hr/forms.html>
- Confirmation of Fiscal and/or G&C approval

IMPORTANT: Please add the extended end date to the "Position End Date" field in the Work Unit. The end date may not exceed one (1) year from the previous end date.

Thank you.

Jennifer Elberfeld
Classification & Compensation Administrator
NH Division of Personnel
28 School St.
(603) 271-1430
jennifer.elberfeld@nh.gov

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From: Peterson, Kristin
Sent: Friday, January 06, 2017 3:25 PM
To: Willingham, Sara J.