

Lori A. Shibinette Commissioner

Lisa M. Morris
Director

#### MAY 27'20 PM 2:08 DAS STATE OF NEW HAMPSHIRE DAS DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### DIVISION OF PUBLIC HEALTH SERVICES

29 HAZEN DRIVE, CONCORD, NH 03301 603-271-4501 1-800-852-3345 Ext. 4501 Fax: 603-271-4827 TDD Access: 1-800-735-2964 www.dbhs.nh.gov

May 11, 2020

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

#### **REQUESTED ACTION**

Authorize the Department of Health and Human Services, Division of Public Health Services, to amend an existing contract JSI Research and Training Institute, Inc., d/b/a Community Health Institute (Vendor #161611-B001), 501 South Street, Bow, NH 03304 to continue conducting a statewide primary care needs assessment, by exercising a contract renewal option by increasing the price limitation by \$63,760 from \$63,760 to \$127,520 and by extending the completion date from June 30, 2020 to June 30, 2022 effective upon Governor and Council approval. The original contract was approved by Governor and Council on December 5, 2018, Item #18, 100% General Funds.

Funds are available in the following account for State Fiscal Year 2021, and are anticipated to be available in State Fiscal Year 2022, upon the availability and continued appropriation of funds in the future operating budget, with the authority to adjust budget line items within the price limitation and encumbrances between state fiscal years through the Budget Office, if needed and justified.

05-95-90-901010-79650000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF PUBLIC HEALTH SYSTEMS, POLICY & PERFORMANCE, RURAL HEALTH AND PRIMARY CARE

State Fiscal Year	Class/ : Account	Class Title	Job Number	Current Budget	Increased (Decreased) Amount	Revised Budget
2019	102-500731	Contracts for Prog Svc	90072009	\$31,880	\$0	\$31,880
2020	102-500731	Contracts for Prog Svc	90072009	\$31,880	\$0	\$31,880
2021	102-500731	Contracts for Prog Svc	90072009		\$31,880	\$31,880
2022	102-500731	Contracts for Prog Svc	90072009		\$31,880	\$31,880
			Total:	\$63,760	\$63,760	\$127,520

His Excellency, Governor Christopher T. Sununu and the Honorable Council Page 2 of 3

#### **EXPLANATION**

As previously stated, the original contract was approved by Governor and Council on December 5, 2018, Item #18.

The purpose of this request is to continue services related to identifying Health Professional Shortage Areas, as required by the United States Department of Health and Human Services, Health Resources and Services Administration, Bureau of Health Workforce, Division of Policy and Shortage Designation.

There are four (4) key areas of focus for this contract: 1) identifying areas in the state that meet the federal criteria for Health Professional Shortage Areas, Mental Health Professional Shortage Areas, Medically Underserved Areas/Populations and Governor's Exceptional Medically Underserved Population Areas; 2) organizing and prioritizing the designation and re-designation process and preparation of shortage designation applications for review and signature by Department staff; 3) assisting with the development and implementation of the Health Professions Data Center, which will capture the supply and capacity of licensed healthcare providers in the state; and 4) conducting an overall primary care needs assessment, annually, that will include identifying disparities among populations at the Regional Public Health Network level.

The identification and processing of shortage designations benefits communities, statewide, that experience barriers to accessing primary care services. Being designated as a Health Professional Shortage Area assists with determining eligibility for a number of federal and state programs designed to recruit and retain providers in underserved areas, including the National Health Service Corps and the Conrad State 30 Program. Additionally, Medicare distributes bonus payments to primary care physicians and psychiatrists who practice in designated Health Professional Shortage Areas. Health Professional Shortage Area designations may encourage health professionals to continue working in rural areas to ensure equitable access to health care for all populations, including individuals who are low income, uninsured and/or Medicaid/Medicare eligible.

The Medically Underserved Area/Population designation is the basis for awarding grants to Federally Qualified Health Centers. A variety of grants and other federal and state programs with funding opportunities, including the State Loan Repayment Program, use these designations to target resources to areas of need. Collecting primary care workforce data supports an analysis of primary care capacity that could lead to shortage designations and strengthen recruitment and retention initiatives including the New Hampshire State Loan Repayment Program. Health Professional workforce assists with targeting finite public resources; informing the expansion of educational programs and employment training programs; and assists the State to prepare for, and respond to, emergency situations. This work aligns with the Department and legislative objectives as it supports the health care workforce programs needed to increase workforce supply and decrease barriers to care for all residents.

The Department monitors contracted services using the following information:

- Annual updates on the statewide primary care needs assessment by the federal deadline.
- Shortage designations and re-designations are completed by the federal deadline.
- Analysis of demographic data and renewal dates determining other areas for shortage designation or re-designation are provided to the Department throughout the contract period.

His Excellency, Governor Christopher T. Sununu and the Honorable Council Page 3 of 3

 Recurrent review of existing health professions surveys for the Health Professions Workforce Data Center is performed two months prior to survey implementation, throughout the contract period.

Survey data is cleaned and submitted to the Health Professions Data Center for analysis,

one month after receiving the dataset, throughout the contract period.

 Accurate Health Professions Workforce Data Center data is uploaded into the Shortage Designation Management System by the federal deadline.

As referenced in Exhibit C-1, Revisions to Standard Provisions of the original contract, the parties have the option to extend the agreement for up to two (2) additional years, contingent upon satisfactory delivery of services, available funding, agreement of the parties and Governor and Council approval. The Department is exercising its option to renew services for two (2) of the two (2) years available.

Should the Governor and Council not authorize this request, the Department will not have the ability to identify areas in the state where there are shortages of primary care providers or be able to collect information on whether the population can access primary care services, which could result in individuals not having access to necessary healthcare services. Area served: Statewide

Source of Funds: 100% General Funds

Respectfully submitted,

Lori A. Shibinette Commissioner



### New Hampshire Department of Health and Human Services Health Workforce and Primary Care Access Data

### State of New Hampshire Department of Health and Human Services Amendment #1 to the Health Workforce and Primary Care Access Data Contract

This 1st Amendment to the Health Workforce and Primary Care Access Data contract (hereinafter referred to as "Amendment #1") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and JSI Research & Training Institute, Inc. d/b/a Community Health Institute, (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 501 South Street, Bow, NH 03304.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on December 5, 2018, (Item #18), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, and Exhibit C-1, Revisions to General Provisions, Section 3, Renewal, the Contract may be amended and extended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, and modify the scope of services to support continued delivery of services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37 General Provisions, Block 1.7, Completion Date, to read: June 30, 2022.
- Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$127.520.
- 3. Form P-37, General Provisions, Block 1.9, Contracting Officer for State Agency, to read: Nathan D. White, Director.
- Exhibit B, Method and Conditions Precedent to Payment, to read: 603-271-9631.
- 5. Modify Exhibit B, Method and Conditions Precedent to Payment by deleting in its entirety and replacing with Exhibit B, Amendment #1, Method and Conditions Precedent to Payment, incorporated by reference and attached herein.
- Add Exhibit B-3, Amendment #1, Budget sheet and Exhibit B-4, Amendment #1, Budget sheet incorporated by reference and attached herein.

JSI Research & Training Institute, Inc. d/b/a Community Health Institute

Amendment #1

Contractor Initials Date 5/1/22



#### New Hampshire Department of Health and Human Services Health Workforce and Primary Care Access Data

All terms and conditions of the Contract not inconsistent with this Amendment #1 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire Department of Health and Human Services

Name: Title:

JSI Research & Training Institute, Inc. d/b/a Community Health Institute

Name: Title:

JSI Research & Training Institute, Inc. d/b/a Community Health Institute RFP-2019-DPHS-08-PRIMA-A01



#### New Hampshire Department of Health and Human Services Health Workforce and Primary Care Access Data

The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

May 26, 2020	O Christophen Marshall
Date	Nerte: Title:
I hereby certify that the foregoin the State of New Hampshire at	ng Amendment was approved by the Governor and Executive Council of the Meeting on: (date of meeting)
·	OFFICE OF THE SECRETARY OF STATE
Date	Name: Title:

#### New Hampshire Department of Health and Human Services Health Workforce and Primary Care Access Data



#### Exhibit B, Amendment #1

#### **Method and Conditions Precedent to Payment**

- 1. The State shall pay the Contractor an amount not to exceed the Form P-37, Block 1.8, Price Limitation for the services provided pursuant to Exhibit A, Scope of Services.
- This Agreement is funded with General Funds. The Contractor agrees to provide the services in Exhibit A, Scope of Service in compliance with funding requirements. Failure to meet the scope of services may jeopardize the Contractor's current and/or future funding.
- Failure to meet the scope of services may jeopardize the funded Contractor's current and/or future funding.
- 4. Payment for said services shall be made monthly as follows:
  - 4.1. Payment shall be on a cost reimbursement basis for actual expenditures incurred in the fulfillment of this agreement, and shall be in accordance with the approved budget line items in Exhibits B-1 Budget through Exhibit B-4, Amendment #1, Budget.
  - 4.2. The Contractor shall submit monthly invoices in a form satisfactory to the State by the twentieth (20<sup>th</sup>) working day of each month, which identifies and requests reimbursement for authorized expenses incurred in the prior month. Invoices must be completed, signed, dated and returned to the Department in order to initiate payment.
  - 4.3. The State shall make payment to the Contractor within thirty (30) days of receipt of each accurate and correct invoice, and if sufficient funds are available. The Contractor shall keep detailed records of their activities related to DHHS-funded programs and services.
  - 4.4. The final invoice shall be due to the State no later than forty (40) days after the contract Completion Date, Block 1.7 of the Form P-37, General Provisions.
- 5. In lieu of hard copies, invoices may be assigned an electronic signature and emailed to <a href="maileo-bp-45">DPHScontractbilling@dhhs.nh.gov</a>, or invoices may be mailed to:

Financial Administrator
Department of Health and Human Services
Division of Public Health Services
29 Hazen Drive
Concord, NH 03301

6. The Contractor shall keep detailed records of their activities related to Departmentfunded programs and services and have records available for Department review, as requested.

JSI Research & Training Institute Inc. d/b/a Community Health Institute

Contractor Initials \_

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### New Hampshire Department of Health and Human Services Health Workforce and Primary Care Access Data



#### Exhibit B, Amendment #1

- 7. The final invoice shall be due to the State no later than forty (40) days after the contract completion date specified in Form P-37, General Provisions Block 1.7 Completion Date.
- 8. Payments may be withheld pending receipt of required reports or documentation as identified in Exhibit A, Scope of Services and in this Exhibit B.
- 9. Notwithstanding anything to the contrary herein, the Contractor agrees that funding under this agreement may be withheld, in whole or in part, in the event of non-compliance with any Federal or State law, rule or regulation applicable to the services provided, or if the said services or products have not been satisfactorily completed in accordance with the terms and conditions of this agreement.
- 10 Notwithstanding paragraph 18 of the General Provisions P-37, changes limited to adjusting amounts between budget line items, related items, amendments of related budget exhibits within the price limitation, and to adjusting encumbrances between State Fiscal Years, may be made by written agreement of both parties and may be made without obtaining approval of the Governor and Executive Council.

JSI Research & Training Institute Inc. d/b/a Community Health Institute

Contractor Initials 44

Exhibit B, Amendment #1

RFP-2019-DPHS-08-PRIMA Rev. 01/08/19

#### Exhibit B-3, Amendment #1 Budget

New Hampshire Department of Health and Human Services

Contractor Name: JSI Research & Training Institute, Inc.

Budget Request for: New Hampshire Health Worldorce and Primary Care Access Data

Budget Period: July 1, 2020 - June 30, 2021

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JSI Research Training Institute, Inc. d/bie Community Health Institute Exhibit B-3, Amendment #1

Contractor Initials 1245
Date 5/1/7

#### Exhibit B-4, Amendment #1 Budget

New Hampshire Department of Health and Human Services

Contractor Name: JSI Research & Training Institute, Inc.

Budget Request for: Hew Hampshire Health Worldorce and Primary Care Access Data

Budget Period: July 1, 2021 - June 30, 2022

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USI Research Trisining Institute, Inc.

Exhibit B'4, Amendment #1

Contractor Initials ICAS

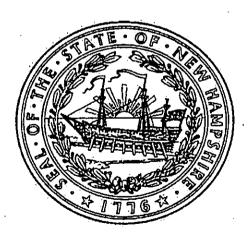
# State of New Hampshire Department of State

#### **CERTIFICATE**

1, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that JSI RESEARCH & TRAINING INSTITUTE, INC. is a Massachusetts Nonprofit Corporation registered to transact business in New Hampshire on February 17, 2016. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 739507

Certificate Number: 0004883368



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 3rd day of April A.D. 2020.

William M. Gardner

Secretary of State

### State of New Hampshire Department of State

#### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that COMMUNITY HEALTH INSTITUTE is a New Hampshire Trade Name registered to transact business in New Hampshire on April 12, 2016. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business 1D: 742096 -

Certificate Number: 0004883373



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 3rd day of April A.D. 2020.

William M. Gardner

Secretary of State

#### **CERTIFICATE OF VOTE/AUTHORITY**

- I, <u>Joel H. Lamstein</u>, of the <u>JSI Research & Training Institute</u>, <u>Inc.</u>, <u>d/b/a Community Health Institute</u>, do hereby certify that:
  - 1. I am the duly elected <u>President of the JSI Research & Training Institute, Inc., d/b/a Community</u>
    Health Institute;
  - 2. By Unanimous Consent in Writing of the Board of Directors in Lieu of the 2008 Annual Meeting, the following is true copy of one resolution duly adopted by the <u>Board of Directors</u> of the <u>JSI Research & Training Institute</u>, Inc., d/b/a Community Health Institute, duly dated October 24, 2008;

RESOLVED: Appointment of Katherine Robert as Director of the Community Health Institute with the authority to enter into contracts and agreements binding the Corporation.

3. I further certify that the foregoing resolutions have not been amended or revoked and remain in full force and effect as of May 1, 2020.

IN WITNESS WHEREOF, I have hereunto set my hand as the <u>President</u> of the <u>JSI Research & Training Institute</u>; <u>Inc., d/b/a Community Health Institute</u> this <u>1st</u> day of <u>May 2020</u>.

Joe H. Lamstein, President

STATE OF New Hampshire
COUNTY OF Merrimack

The foregoing instrument was acknowledged before me this 1st day of May, 2020 by Joel H. Lamstein.

Notary Public/Justice of the Peace	
My Commission Expires:	

**DMEANEY** 



#### **CERTIFICATE OF LIABILITY INSURANCE**

9/9/2019 ·

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed.

If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER	,	CONTACT Judy Yeary								
Mason & f	Mason Technology Insurance Services, Inc.		(781) 447-7230							
	MA 02382	ADDRESS: jyeary@masoninsure.com								
	,	INSURER(S) AFFORDING COVERAGE	NAIC#							
		INSURER A : Great Northern Insurance Co.	20303							
INSURED	John Snow Inc.	INSURER B : Federal Insurance Company	20281							
	JSI Research & Training Institute, Inc.	INSURER C : Executive Risk Indemnity	35181							
	World Education, Inc.	INSURER D :								
	44 Farnsworth Street Boston, MA 02210-1206	INSURER E :								
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#### COVERAGES CERTIFICATE NUMBER: REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

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B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY			0,0,000		X PER OTH-	, , , , , , , , , , , , , , , , , , , ,
ŀ	ANY PROPRIETOR/PARTNER/EXECUTIVE	N/A	71733182	9/9/2019	9/9/2020	E.L. EACH ACCIDENT .	s 1,000,000
	OFFICER/MEMBER EXCLUDED?			•		E.L. DISEASE - EA EMPLOYEE	
L	If yes, describe under DESCRIPTION OF OPERATIONS below					E.L. DISEASE - POLICY LIMIT	
C			82120859	11/30/2018		GENERAL AGGREGATE	2,000,000
В	DIRECTORS & OFFICERS		81595534	11/30/2018	11/30/2019	EACH OCC/GEN AGG	3,000,000
	1		-		<u> </u>		

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

Blanket Additional Insured status is granted to the Certificate Holder with respect to Commercial General Liability ONLY IF required in written contract and per the terms and conditions of Chubb CGL form 80-02-2367

CERTIFICATE HOLDER	CANCELLATION
NH Department of Health and Human Services 129 Pleasant Street Concord, NH 03301	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
Concord, Wil 03301	AUTHORIZED REPRESENTATIVE
· · · · · · · · · · · · · · · · · · ·	\

### JSI Research and Training Institute, Inc. Mission Statement

JSI Research and Training Institute was incorporated in 1987 as a 501©3 non-profit organization in the Commonwealth of Massachusetts. Our mission is to alleviate public health problems both in the United States and in developing countries around the world through applied research, technical assistance and training.

### Community Health Institute Mission Statement

The Community Health Institute's mission is to support and strengthen New Hampshire's health care system by providing coordinated information dissemination and technical assistance resources to health care providers, managers, planners, and policy makers, statewide. Our success translates into improved access to quality health and social services for all New Hampshire residents.

#### JSI RESEARCH AND TRAINING INSTITUTE, INC. AND AFFILIATE

Audited Consolidated Financial Statements and Reports
Required by Government Auditing Standards and the Uniform Guidance

September 30, 2018

#### JSI Research and Training Institute, Inc. and Affiliate September 30, 2018

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NORMAN R. FOUGERE, JR. CPA 99 HERITAGE LANE DUXBURY, MA 02332-4334



PHONE: 781-934-0460 FAX: 781-934-0606

#### INDEPENDENT AUDITOR'S REPORT

To the Board of Directors

JSI Research and Training Institute, Inc. and Affiliate

#### Report on the Consolidated Financial Statements

We have audited the accompanying consolidated financial statements of JSI Research and Training Institute, Inc. and Affiliate (both non-profit organizations), which comprise the consolidated statement of financial position as of September 30, 2018, and the related consolidated statements of activities, functional expenses, and cash flows for the year then ended, and the related notes to the consolidated financial statements.

#### Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free of material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk

assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### **Opinion**

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of JSI Research and Training Institute, Inc. and Affiliate as of September 30, 2018, and the changes in their net assets and their cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

#### Other Matters

#### Other Information

Our audit was conducted for the purpose of forming an opinion on the consolidated financial statements as a whole. The accompanying schedule of expenditures of federal awards, as required by Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards, is presented for purposes of additional analysis and is not a required part of the consolidated financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the consolidated financial statements. The information has been subjected to the auditing procedures applied in the audit of the consolidated financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the consolidated financial statements or to the consolidated financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated, in all material respects, in relation to the consolidated financial statements taken as a whole.

#### Report on Summarized Comparative Information

We have previously audited the JSI Research and Training Institute, Inc. and Affiliate consolidated financial statements, and we expressed an unmodified opinion on those audited financial statements in our report dated April 23, 2018. In our opinion, the summarized consolidated comparative information presented herein as of and for the year ended September 30, 2017 is consistent, in all material respects, with the audited consolidated financial statements from which it has been derived.

#### Other Reporting Required by Government Auditing Standards

In accordance with Government Auditing Standards, we have also issued a report dated May 1, 2019, on our consideration of JSI Research and Training Institute, Inc. and Affiliate's internal control over financial reporting and on our tests of their compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the effectiveness of JSI Research and Training Institute, Inc. and Affiliate's internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with Government Auditing Standards in considering JSI Research and Training Institute, Inc. and Affiliate's internal control over financial reporting and compliance.

Moment Jugue te CPA

Duxbury, Massachusetts May 1, 2019

### JSI Research and Training Institute, Inc. and Affiliate CONSOLIDATED STATEMENT OF FINANCIAL POSITION

September 30, 2018

(With Comparative Totals for 2017)

	2018	2017
ASSETS	<del> </del>	•
Current Assets:		
Cash and cash equivalents	\$ 76,856,647	\$ 74,642,976
Receivables for program work	20,895,129	19,782,268
Field advances - program	631,877	1,697,407
Employee advances	190,734	190,500
Prepaid expenses	3,807	67,950
Total Current Assets	98,578,194	96,381,101
Property and Equipment:	•	
Furniture and equipment	679,098	679,098
Leasehold improvements	30,355	30,355
	709,453	709,453
Less: Accumulated depreciation	(671,248)	(651,423)
Net Property and Equipment	38,205	58,030
Other Assets	146,741	119,888
TOTAL ASSETS	\$ 98,763,140	\$ 96,559,019
LIABILITIES AND NET ASSETS		
Current Liabilities:		
Accounts payable and payroll withholdings	\$ 16,128,795	\$ 11,678,687
Accrued vacation	1,810,950	1,920,964
Advances for program work	27,130,737	35,095,465
Loans payable - related party	369,577	196,828
Notes payable	•	•
Contingencies	<u> </u>	<del>-</del>
Total Current Liabilities	45,440,059	48,891,944
Nct Assets:		
Unrestricted	53,065,872	47,467,027
Temporarily restricted	257,209	200,048
Total Net Assets	53,323,081	47,667,075
TOTAL LIABILITIES AND NET ASSETS	\$ 98,763,140	\$ 96,559,019

### JSI Research and Training Institute, Inc. and Affiliate CONSOLIDATED STATEMENT OF ACTIVITIES

Year Ended September 30, 2018 (With Comparative Totals for 2017)

	2018	2017
UNRESTRICTED NET ASSETS:		
Public Support and Revenue	•	
Public Support:		•
Government grants and contracts:	•	
U.S. Government	\$ 253,443,526	\$ 271,426;627
Commonwealth of Massachusetts	6,104,553	5,258,877
Other grants and contracts	67,653,412.	57,926,891
Program income	148,646	99,859
Contributions	3,802,515	332,613
In-kind project contributions	2,600,580	14,444,516
Interest income	359,495	121,168
Total Unrestricted Support and Revenue	334,112,727	349,610,551
Expenses	٠.	• • • • • • • • • • • • • • • • • • • •
		•
Program Services:		
International programs	274,067,835	293,709.946
Domestic programs	20,894,935	19,653,591
Total Program Services	294,962,770	313,363,537
Supporting Services:		
Management and General	33,264,070	33,327,219
Fundráising	229,881	149,91,4
Total Supporting Services	33,493,951	
	22,472,01	33,477,133
Total Expenses	328,456,721	346,840,670
Increase (Decrease) in Unrestricted Net Assets	5,656,006	2,769,881
TEMPORARILY RESTRICTED NET ASSETS		
Program restricted not assets	•	20.040
Increase (decrease) in temporarily restricted net assets		32,840
moreuse (decrease) in temporarily restricted net assets	·	32,840
Incréase (decrease) in net assets	5,656,006	2,802,721
Net Assets at Beginning of Year	47,667,075	44,864,354
Net Assets at End of Year	\$ 53,323,081	\$ 47,667,075

# JSI Research and Training Institute, Inc. and Affiliate CONSOLIDATED STATEMENT OF FUNCTIONAL EXPENSES Year Ended September 30, 2018

(With Comparative Totals for 2017)

TOTAL

	-	P	ROG	RAM SERVIC	ES.			. SUI	PPORT	TING SERVI	CES		<u>.</u>	EXP	INSE	s
	International Programs		Domestic Programs		Total		Management And General		Fundraising		<u>. Total</u>		2018		2017	
Salaries	Ś	25,490,819	Ś	8:391:315	\$	33.882.134	\$	6.151.025	<b>\$</b>	140.554	\$ 6.	291,579	\$	40,173,713	\$	40:871.378
Consultants		15:089.802		5,292,500		20,382,302		1,688;340		5:250	1.0	593:590		22,075,892	-	22,364,241
Cooperating National						•		, .		·		•		•		` `
Salaries		48:291.700	•	340		48.292,040	•	567,964		•	:	67.964		48:860,004	-	36,610,983
<u>Travel</u>		11,852,184		874.172		12,726,356		467,576		141		67.717		13.194.073		14.094.230
Allowance & Training		10.944.826		63.463		11.008,289		143,043		-		43.043		11.151.332		10,422,764
Sub-contracts	j	09.851,141		4.499.510		114.350,651		18.351		22.438		40.789		114,391,440		127,851,455
Equipment, Material and						•			• •					•		
Supplies		9.786.037		164.421		9.950.458		220.300		_	2	20:300		10.170.758		14.425.484
Other Costs	:	40.160.746		1.609:214	-	41,769,960		23.987.646	•	.61.498	24.0	149,144		65.819.104		65,738;817
In-kind project expenses		2.600,580		-		2,600,580		-		-		•		2.600.580		14.444.516
Depreciation	-	·				<del>_</del>		19.825	· · ·		· <u></u>	19.825		19.825		16,802
TOTAL EXPENSE	\$ -2	7 <b>4,</b> 067,835	<u>s</u>	20,894,935	. <u>\$</u> .	294,962,770	<u>s</u>	33,264,070	<u>s</u> ·	229,881	S- 33,4	93,951	\$	,328,456,721	\$	346,840,670

See notes to consolidated financial statements.

# JSI Research and Training Institute, Inc. and Affiliate CONSOLIDATED STATEMENT OF CASH FLOWS Year Ended September 30, 2018 (With Comparative Totals for 2017)

	2018	2017
Cash Flows From Operating Activities:	•	
Increase (Decrease) in net assets	\$ 5,656,006	\$ 2,802,721
Adjustments to reconcile change in net assets to net	-,,,	÷ =,00±,1±1
eash provided by operating activities:		
Depreciation	19,825	16,802
(Increase) Decrease in receivables for program work	(1,112,861)	(1,284,050)
(Increase) Decrease in field advances - program	1,065,530	(26,655)
(Increase) Decrease in employee advances	(234)	85,513
(Increase) Decrease in prepaid expenses	64,143	(67,950)
(Increase) Decrease in other assets	(26,853)	(10,830)
Increase (Decrease) in accounts payable and	" - " - " · - " · - " · ·	(,00)
payroll withholdings	4,450,108	804,812
Increase (Decrease) in accrued vacation	(110,014)	96,527
Increase (Decrease) in advances for program work	(7,964,728)	4,453,041
Net Cash Provided (Used) By		
Operating Activities	2,040,922	6,869,931
Cash Flows From Investing Activities:		•
Loans made	(196,828)	(1,001,492)
Loans repaid	369,577	196,828
Acquisition of property and equipment	-	(42,606)
Net Cash Provided (Used) By		. (42,000)
Investing Activities		
investing Activities	172,749	(847,270)
Net Increase (Decrease) in Cash and Cash Equivalents	2,213,671	6,022,661
Cash and Cash Equivalents at Beginning of Year	74,642,976	68,620,315
Cash and Cash Equivalents at End of Year	\$ 76,856,647	\$ 74,642,976

#### NOTE 1 - ORGANIZATION AND NATURE OF ACTIVITIES

JSI Research and Training Institute, Inc. was incorporated in the Commonwealth of Massachusetts on April 11, 1979. JSI Research and Training Institute, Inc. provides education and research primarily to non-profit health and human service agencies both in the United States and abroad. Current funding is principally from the United States Agency for International Development and the United States Department of Health and Human Services (HHS).

JSI Research and Training Institute, Inc. is the sole member of World Education, Inc. (Affiliate) with such powers as are typically accorded to a sole member including the power of appointment and removal of the World Education, Inc. board of trustees, the right to approve amendments to the bylaws and certificate of incorporation of World Education, Inc., and the right to approve any merger, consolidation, dissolution or transfer of substantial assets of World Education, Inc.

World Education, Inc. (Affiliate) was founded in 1951 and incorporated in the state of New Jersey. Working in partnership with community, national, and international agencies in Asia, Africa, and the United States, it provides professional assistance in the design and implementation of non-formal adult education programs. These programs integrate functional education with relevant problem-solving aspects of individual growth and national development such as health, nutrition, family planning, childcare, refugee education, agricultural practices, literacy, and income generation.

JSI Research and Training Institute, Inc. and its affiliate are tax exempt organizations under 501 (c) (3) of the Internal Revenue Code and file separate unconsolidated tax returns.

#### NOTE 2 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### Principles of Consolidation

The consolidated financial statements include the accounts of JSI Research and Training Institute, Inc. and World Education, Inc., its affiliate, (collectively referred to as the Organization). Significant intra-entity accounts and transactions have been eliminated in consolidation.

#### Basis of Accounting

The consolidated financial statements of the Organization have been prepared utilizing the accrual basis of accounting and include the accounts of JSI Research and Training Institute, Inc. and its affiliate in conformity with accounting principles generally accepted in the United States of America.

#### NOTE 2 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES - continued

#### **Use of Estimates**

The preparation of consolidated financial statements in conformity with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect certain reported amounts and disclosures. Accordingly, actual results may differ from those estimates.

#### Fair Value

The Organization values its qualifying assets and liabilities under a fair value hierarchy that prioritizes the inputs and assumptions used to measure fair value. The hierarchy consists of three broad levels: Level 1 inputs consist of unadjusted quoted prices in active markets for identical assets and liabilities and have the highest priority, Level 2 inputs consist of observable inputs other than quoted prices for identical assets, and Level 3 inputs have the lowest priority. The Organization uses appropriate valuation techniques based on the available inputs to measure the fair value of its assets and liabilities. When available, the Organization measures fair value using Level 1 inputs because they generally provide the most reliable evidence of fair value.

#### Cash and Cash Equivalents

The Organization considers all monies in banks and highly liquid investments with maturity dates of three months or less to be cash equivalents. The carrying value of cash and cash equivalents approximates fair value because of the short maturities of those financial instruments.

#### Investments

Investments in marketable securities with readily determinable fair values and all investments in debt securities (marketable investments) are measured at fair values based on quoted market prices in the consolidated statement of financial position. Unrealized gains and losses are included in the statement of activities.

#### Property and Equipment

Property and equipment are reported on the basis of cost less accumulated depreciation. Acquisitions of property and equipment in excess of \$5,000 are capitalized. Depreciation is computed using the straight-line method calculated to extinguish the book value of the respective assets over their estimated useful lives (5 - 7 years) of the related assets.

#### Revenue Recognition

The majority of the Organization's revenues are derived from contracts, cooperative agreements, and grants with U.S. government agencies, primarily the United States Agency for International Development and the United States Department of Health and Human Services. Revenues are recognized when the Organization incurs qualifying expenditures that are reimbursable under the terms of the contracts, agreements or grants, or in accordance with the grantor's restrictions.

### NOTE 2 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES - continued

#### Revenue Recognition - continued

Unrestricted and restricted contributions are recognized as revenue at the date the pledge is made or the gift is received, whichever is earlier.

#### **Contributions**

Contributions received are recorded as unrestricted, temporarily restricted, or permanently restricted support depending on the existence and/or nature of any donor restrictions. Contributions are reported as temporarily restricted support and are then reclassified to unrestricted net assets upon expiration of the time restriction. Temporarily restricted support, whose restrictions are met in the same reporting period, is shown as unrestricted support.

#### Donated Materials and Services

Donated materials and services are recorded as in kind project contributions at their estimated fair market value as of the date of receipt and as an expense in the accompanying consolidated statement of activities. Donated services are recognized if the services received create or enhance non-financial assets or require specialized skills that are provided by individuals possessing those skills and would typically need to be purchased if not provided by donation.

#### **Income Taxes**

The Organization is exempt from income taxes under Section 501(c)(3) of the Internal Revenue Code and is not a private foundation as described in Section 509. Accordingly, no provision for income taxes is included in the accompanying consolidated financial statements.

The Organization has evaluated its tax positions and believes that there would be no material changes to the results of its operations or financial position as a result of an audit by the applicable taxing authorities, federal or state. The Organization has filed all of its known and required returns in a timely manner including as permitted allowed extensions. Following administrative practice of the taxing authorities, the tax years 2015, 2016, 2017 and 2018, remain open years subject to examination and review.

JSI Research and Training Institute, Inc. and World Education, Inc. (Affiliate) file separate unconsolidated tax returns. JSI Research and Training Institute, Inc. files tax returns based on a September 30th year end and its affiliate files tax returns based on a June 30th year end.

#### Functional Allocation of Expenses

The costs of providing the various programs and other activities have been summarized on a functional basis in the consolidated statement of activities. Accordingly, certain costs have been allocated among the programs and supporting services benefited.

#### NOTE 2 - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES - continued

#### Financial Statement Presentation

In accordance with accounting principles generally accepted in the United States of America, the Organization reports information regarding its financial position and activities according to three classes of net assets: unrestricted net assets, temporarily restricted net assets, and permanently restricted net assets based upon the existence or absence of donor imposed restrictions. For the year ended September 30, 2018 there was no activity in permanently restricted net assets.

#### Prior Year Comparative Totals

The financial statements include prior-year summarized comparative information in total. Such information does not include sufficient detail to constitute a presentation in conformity with accounting principles generally accepted in the United States of America. Accordingly, such information should be read in conjunction with the Company's financial statements for the year ended September 30, 2017, from which the summarized information was derived.

#### Reclassification

Certain amounts for 2017 have been reclassified to conform to current year presentation.

#### NOTE 3 - CONCENTRATION OF CREDIT RISK

The Organization maintains demand deposits and money market funds at financial institutions. At times, certain balances held in these accounts may not be fully guaranteed by the United States Government. The uninsured portions of cash and money market accounts are backed solely by the assets of the financial institution. Therefore, the failure of a financial institution could result in a financial loss to the Organization. However, the Organization has not experienced losses on these accounts in the past and management believes the risk of loss, if any, to be minimal.

#### **NOTE 4 - INVESTMENTS**

#### Fair Value

In accordance with accounting principles generally accepted in the United States of America, the Organization values its qualifying assets and liabilities under a fair value hierarchy that prioritizes the inputs and assumptions used to measure fair value. The three levels of the fair value hierarchy are as follows:

#### NOTE 4 - INVESTMENTS - continued

#### Fair Value - continued

- Level 1 Observable inputs that reflect unadjusted quoted prices in active markets for identical assets or liabilities at the measurement date.
- Level 2 Inputs other than quoted prices in active markets that are observable for the asset either directly or indirectly, including inputs from markets that are not considered to be active:
- Level 3 Unobservable inputs which reflect the Organization's assessment of the assumptions that market participants would use in pricing the asset or liability including assumptions about risk.

A qualifying asset or liability's level within the framework is based upon the lowest level of any input that is significant to the fair value measurement.

The following is a summary of fair values of investments which are measured on a recurring basis using Level 1 inputs as recorded in the Consolidated Statement of Financial Position at September 30, 2018:

Current assets:

Cash and cash equivalents (invested)

\$ 63,194,532

\$ 63,194,532

No assets or liabilities were measured at Level 2 or Level 3.

The following schedule summarizes the investment return and its classification in the Consolidated Statement of Activities for the year ended September 30, 2018:

	Unrestricted
Interest income	\$ 359,495
Total investment return	\$ 359,495

#### NOTE 5 - RECEIVABLES FOR PROGRAM WORK

Receivables for program work are stated at the amount management expects to collect from outstanding balances. Management provides for probable uncollectable amounts through a provision for bad debt expense and an adjustment to a valuation allowance based on its assessment of the current status of individual accounts. Balances that are still outstanding after management has used reasonable collection efforts are written off through a charge to the valuation allowance and a credit to accounts receivable. The allowance for doubtful accounts at September 30, 2018 was \$0.

Receivables for program work consist of the following at September 30, 2018:

U.S. Agency for International Development	•	\$ 12,911,645
U.S. Department of Health and Human Services	•	716,214
U.S. Department of State	•	2,219,003
Commonwealth of Massachusetts		847,669
Other - non-governmental	,	4,200,598
	•	\$ 20,895,129

#### NOTE 6 - LOANS RECEIVABLE - RELATED PARTY

Loans receivable – related party consist of various unsecured short-term loans, due on demand, from John Snow, Inc., a related party (See NOTE 17). No interest is charged on the loans. The loans receivable balance at September 30, 2018 is \$0.

#### NOTE 7 - PROPERTY AND EQUIPMENT AND ACCUMULATED DEPRECIATION

Property and equipment and accumulated depreciation account balances are as follows:

		Cost		cumulated preciation		Net
Furniture and equipment Leasehold improvements	\$	679,098 30,355	\$	(640,893) (30,355)	\$	38,205
	<u>s</u>	709,453	<u>s</u>	(671,248)	<u>s</u>	38,205

Depreciation expense was \$19,825 for the year ended September 30, 2018.

#### **NOTE 8 - OTHER ASSETS**

Other assets consist of the following at September 30, 2018:

Deposits	·	\$ 1,09,796
Artwork - donated		36,945
		\$ 146,741

Donated artwork is recorded at a discounted appraised value at the date of gift.

#### **NOTE 9 – ACCRUED VACATION**

In accordance with formal policies, vacation was accrued at September 30, 2018 as follows:

JSI Research and Training Institute, Inc.	· · ·\$	1,546,016
World Education, Inc. (Affiliate)		264,934
	\$	1,810,950

#### NOTE 10 - ADVANCES FOR PROGRAM WORK

Advances for program work consist of the following at September 30, 2018:

Other - non-governmental

Partnership for Supply Chain Management, Inc. (related party) \$ 91,723
Bill & Melinda Gates Foundation 20,858,284
Other 6 180 730

\_\_\_\_6,180,730

<u>\$ 27,130,737</u>

#### NOTE 11 - LOANS PAYABLE - RELATED PARTY

Loans payable – related party consist of various unsecured short-term loans, payable on demand, from John Snow, Inc., a related party (See NOTE 17). No interest is charged on the loans. The loans payable balance at September 30, 2018 is \$369,577.

#### NOTE 12 - NOTES PAYABLE

#### Citizens Bank

World Education, Inc. (Affiliate) has a revolving line of credit established February 3, 2004 with Citizens Bank of Massachusetts with a borrowing limit of up to \$500,000. The revolving line of credit was renewed on September 10, 2018. The loan is payable on demand. Interest is charged by utilizing a fluctuating rate based on the LIBOR (Advantage) rate plus 2.50%. The line of credit remains in effect until May 31, 2019 and annually thereafter contingent upon performance. The loan is collateralized by a first priority interest in all the assets of World Education, Inc. No funds were borrowed during the year and as a result, as of September 30, 2018, the outstanding balance is \$0 and no interest was incurred on this loan during the year ended September 30, 2018.

#### John Snow, Inc.

World Education, Inc. (Affiliate) has an unsecured revolving line of credit established September 1, 2007 with John Snow, Inc. (a related party) with a borrowing limit of up to \$1,000,000. The loan was renewed on July 1, 2016. Interest is charged by utilizing a fluctuating rate based on the current prime rate plus 0.25%. The loan is payable on demand and, in any event, on or prior to June 30, 2018. The loan is not collateralized. No funds were borrowed during the year and as a result, as of September 30, 2018, the outstanding balance is \$0. No interest was incurred on this loan during the year ended September 30, 2018. (See NOTE 17)

#### **NOTE 13 – CONTINGENCIES**

In accordance with the terms of its federal and state grants and contracts, the records of the Organization are subject to audit. The Organization is, therefore, contingently liable for any disallowed costs. Management believes that any adjustment, which might result from such an audit, would be immaterial.

JSI Research and Training Institute, Inc. is a co-borrower (with a related party) of a demand loan with no balance due at September 30, 2018. Management believes that the co-borrower is current on the loan and that its collateral exceeds the balance due. (See NOTE 17)

Provisional indirect cost rates are negotiated with the United States Agency for International Development (AID) on an annual basis. As of September 30, 2018, actual indirect cost rates have been approved by AID for JSI Research and Training Institute, Inc. through December 31, 2012 and World Education, Inc. through June 30, 2015. Based on favorable past experience, management believes the effects of changes to the overhead rates, if any, would not be material to the financial statements.

#### NOTE 14 - TEMPORARILY RESTRICTED NET ASSETS

Temporarily restricted net assets are restricted by donors as follows at September 30, 2018:

Program Services

\$ 257,209

During the year ended September 30, 2018, \$5,000 of temporarily restricted net assets were released from donor restriction by occurrence of events specified by the donor.

#### NOTE 15 - SURPLUS REVENUE RETENTION

In accordance with the Massachusetts Division of Bureau Services, Regulation 808 CMR 1.03(7), "if, through cost savings initiatives implemented consistent with programmatic and contractual obligations, a non-profit Contractor accrues an annual net surplus from the revenues and expenses associated with services provided to Departments which are subject to 808 CMR 1.00, the Contractor may retain, for future use, a portion of that annual surplus not to exceed 20% of said revenues. Surpluses may be used by the Contractor for any of its established charitable purposes, provided that no portion of the surplus may be used for any non-reimbursable cost set forth in 808

#### NOTE 15 - SURPLUS REVENUE RETENTION - continued

CMR 1.05, the free care prohibition excepted. Operational Services Division shall be responsible for determining the amount of surplus that may be retained by each Contractor in any given year and may determine whether any excess surplus shall be used to reduce future prices or be recouped."

For the year ended September 30, 2018, the organization did not have an annual net surplus that exceeded 20% of relevant Massachusetts revenues.

#### NOTE 16 - COMMONWEALTH OF MASSACHUSETTS

The following is a schedule of expenditures with the Commonwealth of Massachusetts:

Receivables from program work at October 1, 2017	\$ 584,391
Receipts	(5,841,275)
Disbursements/expenditures	 6,104,553
Receivables from program work at September 30, 2018	\$ 847,669

#### NOTE 17 - RELATED PARTY TRANSACTIONS

#### John Snow, Inc.

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JSI Research and Training Institute, Inc. (an exempt organization) and John Snow, Inc. (a non-exempt corporation) purchase consulting services from each other. Mr. Joel Lamstein is President and Director of both organizations, and is the sole stockholder of John Snow, Inc. The two companies bill each other at the same rates that they bill the federal and state governments.

During the year ended September 30, 2018, John Snow, Inc. billed JSI Research and Training Institute, Inc. \$30,676,239 for consulting services (technical support). This amount is reflected under the program services - consulting line item (\$16,769,197) and program services - other costs line item (\$13,907,042) on the statement of functional expenses. In addition, JSI Research and Training Institute, Inc. performed consulting services (technical support) for John Snow, Inc. totaling \$7,179,908.

The two companies also share facilities and pool various overhead expenses. For the year ended September 30, 2018, JSI Research and Training Institute, Inc. incurred \$26,038,286 of overhead expenses (supporting services), of which \$10,220,583 was its share of John Snow, Inc. incurred costs.

#### NOTE 17 - RELATED PARTY TRANSACTIONS - continued

#### John Snow, Inc. - continued

JSI Research and Training Institute, Inc. is a co-borrower with John Snow, Inc. on a commercial demand loan-revolving line of credit with an expiration date of May 31, 2019, which allows for borrowings up to \$6,500,000. The loan is collateralized by a security agreement with a first position lien on all corporate assets of JSI Research and Training Institute, Inc. and John Snow, Inc. including assignment of promissory notes and security documents between the two companies. Interest is charged by utilizing a fluctuating rate based on LIBOR (Advantage) plus two percent (2.00%) payable monthly in arrears, which at September 30, 2018 was 4.176%. At September 30, 2018, a balance of \$0 was outstanding on the loan. Management believes the loan payable will be extended, when due, under similar terms and conditions.

During the year, the Company had various loans receivable due from, and various loans payable due to John Snow, Inc. At September 30, 2018, the loan receivable balance is \$0 and the loan payable balance is \$369,577.

World Education, Inc. (Affiliate) has an agreement with John Snow, Inc. whereby John Snow, Inc. will provide administrative and technical support as deemed necessary by World Education, Inc. 's Board of Trustees. Transactions with John Snow, Inc. for the year ended September 30, 2018 are summarized as follows:

Administrative and technical support	. \$	1,549,343
Other direct charges (including rent of \$892,543)		1,276,616
•	<b>S</b>	2,825,959

The agreement is on a year-to-year basis and can be terminated by either party upon ninety days written notice to the other.

World Education, Inc. has an unsecured line of credit with John Snow, Inc. with a borrowing limit of up to \$1,000,000. (See NOTE 12)

#### Partnership for Supply Chain Management, Inc.

Partnership for Supply Chain Management, Inc. (PSCM) (an exempt organization) was incorporated on February 14, 2005 by JSI Research and Training Institute, Inc. and Management Sciences for Health, Inc. Each organization has 50% control.

PSCM has been awarded a U.S. government contract to procure and deliver life-saving medicines and medical supplies to treat HIV/AIDS patients worldwide. The contract for the Supply Chain Management System project was awarded through the U.S. Agency for the International

#### NOTE 17 - RELATED PARTY TRANSACTIONS - continued

Partnership for Supply Chain Management, Inc. - continued

Development as part of the U.S. government's \$15 billion President's Emergency Plan for AIDS Relief.

Mr. Joel Lamstein, President and Director of ISI Research and Training Institute, Inc., is President and Director of PSCM.

During the year ended September 30, 2018, JSI Research and Training Institute, Inc. billed PSCM \$6,504,555 for services performed.

#### Other

The Organization has an agreement with a certain related company to purchase services. Transactions with this company were charged to sub-contracts expense and are as follows:

The Manoff Group, Inc. (a non-exempt corporation; 40% owned by John Snow, Inc.)

539,027

\$ 539,027

#### NOTE 18 - RETIREMENT PLANS

JSI Research and Training Institute, Inc. has a defined contribution profit sharing/401(K) plan covering substantially all its employees. Employee contributions are voluntary. As of June 30, 2018, employer contributions were based on a percentage (10% - 15% depending on length of service) of salary. As of July 1, 2018, the Company contributes an amount equal to 7% of the employee's monthly earnings, funded with each month's payroll. In addition, employees will receive a 100% match on the first 2% of contributions made to their retirement account. Employees who are contributing less than 2% of their pay to their retirement account will automatically be enrolled at 2% either at the time of hire, or annually in July. The Plan was effective April 11, 1979. Pension expense was \$4,363,861 for the year ended September 30, 2018.

World Education, Inc. (Affiliate) provides retirement benefits to substantially all employees under a plan. World Education, Inc.'s contributions of 7 percent of employee salaries are used to purchase individual annuities. Additional voluntary contributions may be made by the employees. Participants of the plan are fully and immediately vested when contributions are made. Pension costs incurred by World Education, Inc. were \$357,246 for the year ended September 30, 2018.

### JSI Research and Training Institute, Inc. and Affiliate NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - CONTINUED September 30, 2018

### NOTE 19 - COMMITMENTS

#### **Operating Leases**

The JSI Research and Training Institute, Inc. leases space for general offices under operating leases expiring from 2019 through 2026. The leases contain renewal options for periods of up to 5 years.

During the year ended September 30, 2018, rentals under long-term lease obligations were \$539,464. Future obligations over the primary terms of the Company's long-term leases as of September 30, 2018 are:

Year Ended	•
September 30,	•
2019	\$ 2,594,650
2020	2,777,736
2021	2,888,057
Thereafter	1,481,270
;	\$ 9,741,713

World Education, Inc. (Affiliate) leases space for general offices on a year-to-year basis. Rent expense for the year ended September 30, 2018 was \$892,543.

### NOTE 20 - CONCENTRATION OF FUNDING

The Organization receives a majority of its funding through contracts and grants with various departments and agencies of the Federal government.

The Organization received 10% or more of its revenues and support from the following sources for the year ended September 30, 2018:

		Income	% of
		Received	Total Income
U.S. Agency for International Development	\$	199,317,085	59.66%

# JSI Research and Training Institute, Inc. and Affiliate NOTES TO CONSOLIDATED FINANCIAL STATEMENTS - CONTINUED September 30, 2018

## NOTE 21 - IN KIND PROJECT CONTRIBUTIONS

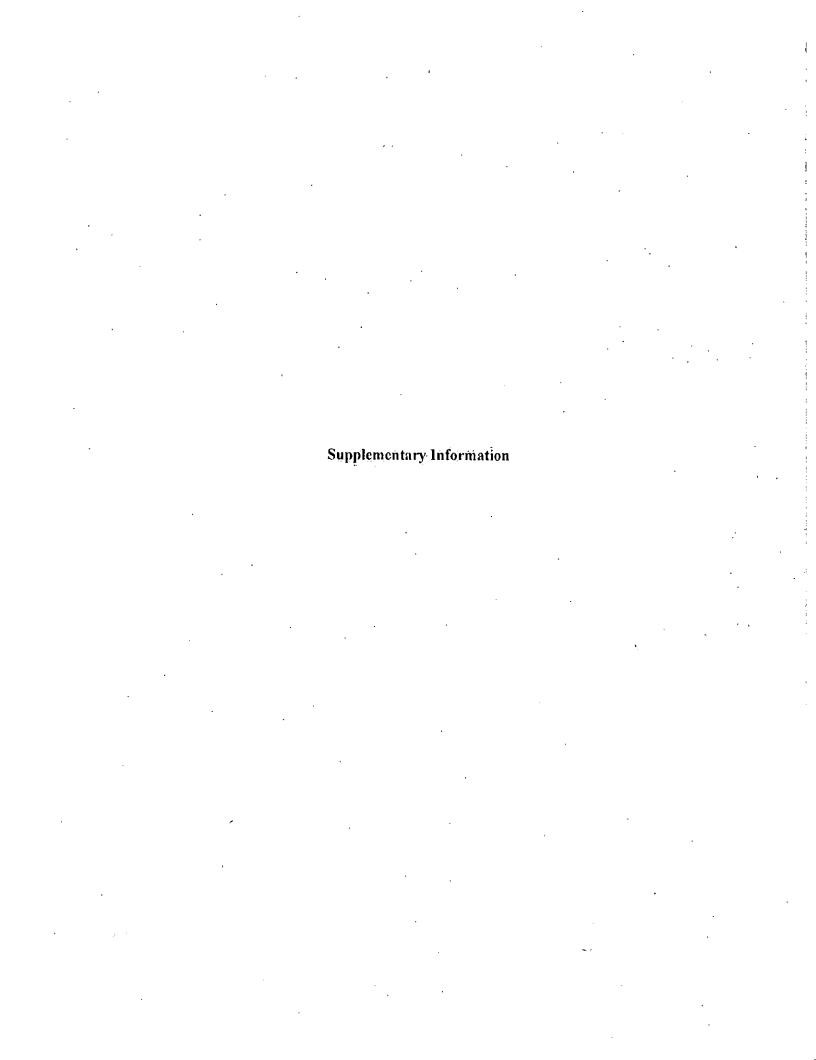
The Organization receives donated materials and services consisting of commodities, facilities and equipment, and services for use in its programs from overseas collaborative private voluntary organizations and from foundations providing grants directly to a project. Donated materials and services totaled \$2,600,580 for the year ended September 30, 2018, and are reflected as In Kind Project Contributions on the Consolidated Statement of Activities and In Kind Project Expenses on the Consolidated Statement of Functional Expenses.

These contributions satisfy part of the matching requirements needed to obtain full funding on certain U.S. Agency for International Development grants. During the year ended September 30, 2018, the following donated materials and services received by the Organization have been used to fulfill matching requirements on active grants:

36697	SPRING	\$ 180,342
36800	Advancing Partners	524,822
36895	Mozambique M-SIP	14,403
37024	Tanzania CHSS	267,610
37095	Myanmar UNCF-MM-QOC	45,638
37134	Timor Leste RBHS	25,241
37162	Ghana HIV/AIDS	139,034
37186	Madagascar CCH	169,507
37260	Ethiopia CBNC 3	18,354
3,7265	Ethiopia TRANSFORM	262,587
63114	Uganda	57,043
64057	Zimbabwe	242,586
64062	Uganda	41,226
64071	OUTCOMES .	
64074	Mozambique	308,063
~ , • , ,	· · · · · · · · · · · · · · · · · · ·	304,124
	·	\$ 2,600,580

## NOTE 22 - SUBSEQUENT EVENTS

The Organization has evaluated subsequent events through May 1, 2019, the date on which the consolidated financial statements were available to be issued. During this period, there were no subsequent events that require adjustment to the consolidated financial statements.



Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through 'Number	Federal CFDA Number	Passed Through to Subrecipients	Federal Expenditures
U.S. AGENCY FOR INTERNATIONAL DEVELOR	PMENT:			•
Direct Grants:	., •	,		•
36521 - Uganda HIV/AIDS/TB	617-A-00-09-00007-00	98.001	\$ -	\$ <u>ij</u> 5i
36697 - SPRING	AID-OAA-A-11-00031	98.001		10,076,548
36702 - Nepal CHX Cord Care	AID-OAA-A-11-00073.	98.001	2	235,961
36800 - Advancing Partners	AID-OAA-A-12-00047	98.001	22.766,072	46,458,820
36845 - Pakistan HSSP	AID-391-A-13-00002	98.001	(437)	1,973,985
36895 - Mozambique M-SIP	AID-656-A-13-00006	98.001		1:584;313
36991 - AIDSFREE	AID-OAA-A-14-00046	98.001	36,748,664	62,188,777
37024 - Tanzania CHSS	AID-621-A-14-00004	98.001	650,551	5,755,790
37129 - Zambia Discover Health	AID-611-A-16-00004	98.001	1,569,350	22,602,34.1
37134 - Timor Leste RBHS	AID-472-A-16-00001	98.001		1,432,785
37162 - Ghana HIV/AIDS	AID-641-A-16-00007	98.001	1,234,077	3,756,222
37186 - Madagascar CCH	A1D-687-A-16-00001	98.001	348,946	6,506,222
37356 - Building Healthy Cities	ΔID-OAA-A-17-00028-	98.001	181,987	651,121
37360 - Pakistan THSS - SD	AID-391-A-17-00002	98.001	. 1,007,706	3,094,096
37437 - OFDA CB	720FDA18GR00039	98.001	. ,,,,,,,,,,	44,792
37462 - USAID Advancing Nutrition	7200AA18C00070	98.001	, <del>-</del>	156,413
Total Direct Grants - CFDA #98.001			64,506,916	166,518,337
Pass-through Grants:				
Passed through Partnership for Supply Chain.		:		
Management, Inc. (PSCM):				,
36519/36524/37034/37053/37150 - Supply				
Chain Management System	GPO-1-00-05-00032-00	98.001		ช่ สอล์ 110
Passed through Johns Hopkins University:	(ii of 1 of 55 of 652 file	20.001		4,424,112
37099 - Ethiopia SBCC	ĄID-663-A-15-000011	98.001		77.200
Passed through Pathfinder International:	V2113-0003-V2-1-0-000001.1	70.001	.•	(6,382)
37265 - Ethiopia TRANSFORM	AID663A1700002	00.001	,	
Passed through Program for Appropriate Technology in Health:		98.001		7,423,425
37301 - Open LMIS - Phase I	AID:2134-01555716-CR	00 001		شمره *
37434 - GOFR Connect	••	.98.001	-	698
Passed through The National Cooperative Business Association:	AIDOAA-A-16-00084	98.001		17,020
37375 - Senegal FTF Cult Nr	72068518CA00001	98.001	·	281,712

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Number	Federal CFDA Number	.Passed Through to Subrecipients	Federal Expenditures
U.S. AGENCY FOR INTERNATIONAL DEVELO	OPMENT:	<u> </u>		- sapenditures
Pass-through Grants (continued): Passed through Baylor College of Medicine:			• .	
37408 - Baylor SZ MIS Passed through United Nations Foundation:	AID-674-A-116-0003	98.001	<b>.</b>	134,703
37464 - DIAL Open CMIS	AJD-OAA-A-14-00067	98.001	<u> </u>	204
Total Pass-through Grants - CFDA #98.001		,	· 	12,275,492
Total - CFDA #98,001 - USAID Foreign				<del> </del>
Assistance for Programs Overseas			64,506,916	178,793,829
TOTAL - U.S. AGENCY FOR INTERNATION DEVELOPMENT	ONAL		.\$ 64,506,916	<u>\$ 178,793,829</u>
U.S. DEPARTMENT OF HEALTH AND HUMAN Direct Grant:	SERVICES:			
37087 - Adolescent HIV/AIDS Prevention Total CFDA #93.057 - National Resource Cer	MAIAH000001	93:057	\$	\$ 283,156
for HIV Prevention Among Adolescents			<u> </u>	283,156
Passed through Connecticut Dept. of Public Health:				,
37160 - CT Q1 Asthma Program Passed through State of Vermont:	Log# 2016-0099	93.070	<b>-</b>	25,827
37212 - VT HPDP Evaluation Passed through Rhode Island Dept. of Health:	Contract #31786	93.070	-	27,836
37344 - Tick Free RI Branding Passed through New Hampshire Dept. of HHS:	N/A	93.070		10,826
37429 - NH Consulting Total CFDA #93.070 - Environmental Public	Agreement @ 6/13/18	93.070		2,497
Health and Emergency Response			<del>-</del>	66,986

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Number	Federal CFDA Number	Passed Through to Subrecipients	FederalExpenditores
U.S. DEPARTMENT OF HEALTH AND HUMAN	SERVICES - CONTINU	— <u>———</u> ED:		and better 1,63
Pass-through Grants:	• • • • • • • • • • • • • • • • • • • •	• • •		
Passed through State of New Hampshire: 37407 - NCW - HERC Total CFDA #93.074 - Hospital Preparedness Program	Agreement @ 2//20/18	93.074	-	5,059
Direct Grant:				5,059
36967 - Healthy Start	LIEGAMONO DE DE DO	88.144		
Total CFDA #93.110 - Maternal and Child Health Federal Consolidated Programs	UF\$MC26845-05-00	93.110	· · · · · · · · · · · · · · · · · · ·	136,940
Direct Grants:		•		136,940
37103 - HITEQ	Linnanaan			
37363 - CHCACT UDS 2017	U30CS29366	93.129		949,607
Total CFDA #93.129 - Technical and	N/A:	93.129		3,158
Non-Financial Assistance to Health Centers			_	052 765
Pass-through Grant:			<del></del>	952,765
Passed through State of Maine: 37376 - ME DHHS HPSA	CDO-18-2215	93.130		<b>4</b>
Total CFDA #93.130 - Cooperative Agreement		.75.150	<u> </u>	47,755
to States/Territories for the Coordination and Devel. Of Primary Care Offices		·	_	47,755
Pass-through Grant:	,		<del></del>	47,735
Passed through Boston Medical Center: 37397 - Project RECOVER Evaluation	Ν/Δ	. 93.137		
Total CFDA #93.137 - Community Programs		. 99.157		31,047
to Improve Minority Health Grant Program			· -	,31,047
Pass-through Grant:				.51,047
Passed through Dartmouth Toxic Metals:		•		•
37297 - Dartmouth Arsenic Site	APW/DTMSRP/4.17.17	93,143		10,083
Total CFDA #93.143 - NIEHS Superfund		, ,		10,083
Hazardous Substances-Basic Research and E	ducation		· •	10,083
Pass-through Grant:				<u>-</u> <del></del>
Passed through State of Vermont.:	-			
37212 - VT HPDP Evaluation	Contrate #21700	02.101	•	
Total CFDA #93.184 - Disabilities Prevention	Contract #31786	93.184	·-	3,803
			<del></del>	3,803

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Number	Federal CFDA Number	Passed Through to Subrecipients	Federal Expenditures
U.S. DEPARTMENT OF HEALTH AND HUMAN !	SERVICES - CONTINUE	D:	,	
Pass-through Grants.	•	•		•
37163 - FamPlan Data Systems FY16	Agreement @ 3/1/16	93.217	-	7,166
37255 - UMASS Data Extract	'N/A	93.217		489
37281 - FamPlan Data Systems	ÑΛ	93.217		83,374
37313 - ABCD FP System FY18	APW/ABCD/5.31.17	93.217	_	47,904
37387 - NYS FP Training	DOH01-C3322966-34500	93.217	_	102,544
37390 - NH FP Data Systems FY18	05-95-90-902010-5530	93.217		7,485
37420 - FamPlan Data Systems	Agreement @ 3/1/18	93.217		68,704
37450 - RI FP Data Systems FY19	Agreement @ 5.1.18	93,217	-	12,778
Total CFDA #93.217 - Family Planning Service		. > 5,2	<u> </u>	330,444
Paris there I C				. 330,444
Pass-through Grants:				
Passed through Community Health Institute and	•	•		
Harbor Homes, Inc.:				•
37042 - Harbor Homes Inc.		93.243	•	3,085
Passed through State of Rhode Island:				•
37107 - PFS II	3426881	93.243	÷	74.803
Passed through State of New Hampshire:	•			
37133 - HCDC Evaluation	Agreement @ 10/01/15	93.243		32,898
37151 - NH DMH Client Survey	Agreement @ 01/13/16	93.243	-	74,712.
Passed through State of Vermont:			,	7 1,712
37212 - VT HPDP Evaluation	Contract #31786	93.243		22,224
Passed through Savannah State University:				,22,22,4
37286 - HS Atlanta Consulting	Email 7/28/17	93.243	_	1,057
Passed through Substance Abuse Center:	,	, , , , ,		1,037
37300 - RI Healthy Trans	\	93.243		. 7.4
37463 - NHIS - @MCHC Launch	Agreement @ 9/5/18	93.243	_	,34 065
Total CFDA #93.243 - Substance Abuse and		99.243		903
Mental Health Services Projects of Regional		1		
and National Significance				200 770
₹ .		,	-	209,778
Direct Grant:		•		
37223 - Family Planning National Training Center				
for Service Delivery Improvement	FPTPA006028	93.260	1.085,862	4,350,177
Total CFDA #93.260 - Family Planning -		•	•	· · · · · · · · ·
Personnel Training			1,085,862	4,350,177

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Number	Federal CFDA Number	Passed Through to Subrecipients	Federal Expenditures
U.S. DEPARTMENT OF HEALTH AND HUMAN S	SERVICES - CONTINU	ED:		
Direct Grant:	(			
37321 - HRSA RRHO	UH5HA30789	93.266		673,717
Total CFDA #93.266 - Health Systems Strengthening and HIV/AIDS Prevention,			<u> </u>	0/3,/17
Care and Treatment under the President's				
Emergency Plan for AIDS Relief			• •	673,717
Pass-through Grants:	•			
Passed through Narragansett Prevention Partnership:				
37148 - NPP Evaluation	Agreement @ 1-01-16	93.276	_	11,919
Passed through City of Franklin, NH:				11,919
37290 - FMDTF DFC Eval	APW/COF/1.5.47	93.276	_	2,500
37419 - FMDTF Eval 17-18	Agreement @ 1/31/18	93.276	_	2,300 5,399
37429 - NH Consulting	Agreement @ 8.21.18	93.276	- ·	1,089
Passed through Mary Hitchcock Memorial Hospital:	<del>,</del>	,		1,06,9
37324 - Upper Valley DFC Eval	Agreement @ 3-29-17	93.276		9,460
Total CFDA #93:276 - Drug-free Communities				
Support Program Grants		•		30,367
Pass-through Grants:				· · · · · ·
Passed through State of Vermont:				
37212 - VT HPDP Evaluation	Contract #31786	93.283	_	4,821
37229 - VTOHC Support	32307	.93.283	_	12,236
Total - CFDA #93.283 - Centers for Disease				12,230
Control and Prevention - Investigations		•		
and Technical Assistance	•		<u>-</u>	17,057
Direct Grant:	r	•		
36891 - PPHF 2013 - OSTLTS Partnerships	ТÚЗ8ОТ000188	93:292	_	77 069
Total - CFDA #93.292 - National Public Health		·,- ·-· ·	<u></u>	77,068
Improvement Initiative				77,068
, , ,				77,000

Federal Grantor/Pass-through Grantor Program Title	Agency ör Pass-through Number	Federal CFDA Number	Passed Through to Subrecipients	Federal Expenditures
U.S. DEPARTMENT OF HEALTH AND HUMAN	SERVICES - CONTINUE	D:		
Pass-through Grants:			•	
Passed through Vermont Department of Health: 37212 - Vermont Health Evaluation Passed through New Hampshire Dept. of Health and Human Services:	(Contract #31786	93.305		70,381
37435 - ENDS SFY 18	RFP-2018-DPHS-18-TOBAC	93.305	· · · · · · · · · · · · · · · · · · ·	61,873
37436 - Workforce Development	RFP-2018-DPHS-26-WPRKF	93,305	-	30,252
Passed through National Jewish Health:	•			70,232
37438 - Tobacco 19 QuitNow - NH	Agreement @ 5/18/18	93.305		8,301
Total - CFDA #93.305 - Nat. State Based				
Tobacco Control Program	1		<u> </u>	170,807
Pass-through Grant:	,			
Passed through Hampton University:				
37442 - Hampton University	N/A	93.307		7 A.
Total - CFDA #93.307 - Minority Health and		72.201	-	7;894
Health Disparities Research	•		<u>.</u>	7,894
Pass-through Grant:	•	•	, , , , , , , , , , , , , , , , , , ,	
Passed through Council of State and Territorial Epidemiologists				,
37453 - CSTE Assessments	Agreement @ 7/23/18	93.424		28,846
Total - CFDA #93.424 - Building Capacity of	T.			
the Public Health System to Improve	•		•	
Population Health through National				
Nonprofit Organizations			<u> </u>	28,846
Pass-through Grant:			•	
Passed through New Hampshire Dept. of Health and Human Services:		,		•.
37295 - MCH & Tobacco Bundle	•	93.505		100 700
Total - CFDA #93.505 - Affordable Care Act	•	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	<u> </u>	182,720
(ACA) Maternal, Infant, and Early Childho	od			•
Home Visiting Program				182,720

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Number	Federal CFDA Number	Passed Through to Subrecipients	Federal Expenditures
U.S. DEPARTMENT OF HEALTH AND HUMAN	SERVICES - CONTINUE	D:	<u> </u>	
Pass-through Grants:	•			
Passed through New Hampshire Department of Healt	h ·			
and Human Services:				
37326 - PHPS FY 18	Agreement @ 6,21.17	93.539		47,536
37452 - PHPS FY19	Agreement @ 6.21.17	93.539		12,605
Total - CFDA #93.539 - PPHF Capacity				
Building Assistance to Strengthen Public				
Health Immunization Infrastructure	·	•	<u> </u>	60,141
Pass-through Grants:			,	
Passed through State of Maine:				
37288 - MECDC CHW/DBTS	CDC-17-3073	02.624	•	
Passed through Rhode Island Department of Health:	CDC-17-5075	93.624	•	13,507
37411 - RI BH Workforce Dev FY 18	N/A	93.624		226 401
Total - CFDA #93.624 - ACA'- State Innovatio	•	99:024	<del></del>	226,481
Models: Funding for Model Design and	" ,		•	•
Model Testing Assistance	•	•	<u></u>	239,988
Pass-through Grant:			-	203,700
Passed through the University of Colorado:		•		
37270 - TCPI	(tracion program			
37399 - TCPI Practices	PSC-00584 PSC-00584	93.638	· <del>•</del>	23,712
	1.9C-00384	93.638	· <del> </del>	88,193
Total - CFDA #93.638 - ACA Transforming Clinical Practice Initiative: Practice	•			
Transformation Networks (PTNs)	ų	<i>k</i>		111,905
Direct Grant:		·		•
37015 - Tobacco Usc Prevention	NU58DP005338	93.735	. <del>-</del>	60,457
Total - CFDA #93.735 - State Public Health	,	•	•	. 00,437
Approaches for Ensuring Quitline Capacity			±	60,457
				00,457
Pass-through Grants:				•
Passed through New Hampshire Department of Health and Human Services:	1	•		
· · · · · · · · · · · · · · · · · · ·			i	
37326 - PHPS FY 18 37452 - PHPS FY 19	Agreement @ 6.21.17	93.753	*	23,544
	Agreement @ 6.21.17	93.753	<u> </u>	16,257
Total - CFDA #93.753 - Child Lead Poisoning				•
Prevention Surveillance Financed in part by				
Prevention and Public Héalth Program (PPI	HF) :			39,801

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Number	Federal CFDA Number	Passed Through to Subrecipients	Federal - Expenditures
U.S. DEPARTMENT OF HEALTH AND HUMAN	SERVICES - CONTINU	ED:	<del></del> .	
Pass-through Grants:	•	•	•	
Passed through State of New Hampshire:				
37048 - National Diabetes Prevention Program	1042855	93.757		130,702
37068 - NH RHC TA Network	N/A	93.757	· -	52,226
37200 - Public Health Program Services Support	PO# 1031592	93.757	,	
Passed through State of Colorado			•	7,936
37413 - CO Q-D Analysis	N/A	° 93.757	-	3,922
Total - CFDA #93.757 - State Public Health		,	· · · · · · · · · · · · · · · · · · ·	3,752
Actions to Prevent Diabetes, Heart Disease,				
Obesity and Assoc. Risk Factors	•			194,786
Pass-through Grants:	•			
Passed through Missouri Department of Health and	•			
Senior Services:		•		
37130 - MO HEAL	C21610000		•	
Passed through Rhode Island Department of Health:	C3 (519900)1	93.758	<b>\-</b>	41,693
37140 - RI Epidemiological Support	7510704			
Passed through State of Vermont:	7549784	93.758		147,00,7
37212 - VT HPDP Evaluation	Contract #31786	00.750		
Total - CFDA #93.758 - Preventive Health and	Contract #31 786	.93.759	<u> </u>	513
Health Services Block Grant Funded Solely	•		•	
with Prevention and Public Health Funds (P	nitres	-		
•	rnr)			189,213
Pass-through Grants:	•	*	•	
Passed through New Hampshire Department of Health	1			
and Human Services:	•			
37326 - PHPS FY 18	Agreement @ 6.21.17	93.800		63,089
37452 - PHPS FY 19	Agreement @ 6.21.17	93.800		22,989
Passed through State of Colorado:		1		•
37413 - CO - O-D Analysis	N/A	93:800		.5,882
Total - CFDA #93.800 - Organized Approaches	•			
to Increase Colorectal Cancer Screening		,		91,960
		•		
Pass-through Grant: Passed through Speare Memorial Hospital:	•			
37429 - NH Consulting	PRF61	93.817	-	a no i
Total - CFDA #93.817 - Hospital Preparedness				4,271
Program (HPP) Ebola Preparedness and				
Response Activities				4.554
•		•		4,271

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Nümber	Federal CFDA Number	Passed Through to Subrecipients	Federal Expenditures
U.S. DEPARTMENT OF HEALTH AND HUMAN S	SERVICES - CONTINUED	);		
Pass-through Grants:	•			
Passed through New Hampshire Department of Health and Human Services:				
37326 - PHPS FY18	Agreement @ 6.21.17	93.870	_	224,636
37452, - PHPS19	Agreement @ 6.21,17	93.870	,	65,883
Total - CFDA #93.870 - Maternal, Infant and		* * •		00,000
Early Childhood Home Visiting Grant Progr	am		· -	290,519
Pass-through Grants:		•		
Passed through New Hampshire Department			·	
of Health and Human Services:				•
37326 - PHPS FY18	Agreement @ 6.21.17	93,889		50.001
37452 - PHPS19	Agreement @ 6.21.17	93.889	·= ,	58,771 4,589
Total - CFDA #93:889 - National Bioterrorism		70.00%	-	4,009
Hospital Preparedness Program		· .	-	63,360
Pass-through Grants:			<del></del>	
Passed through Vermont Department of Health:	•			
37212 - VT HPDP Evaluation	Contract #31786	93.898		
Passed through New Hampshire Department	Contract 421 100	93.898	-	32,154
of Health and Human Services:	ı	•		
37440 - NH CCC Stat Ping	Agreement @ 4.20.18	93.898	-	
Passed through Massachusetts Dept. of Public Health		93.898	•	577
37460 - DPH Pall Care,	CAPACITYLYBLD500824M04	93.898		4.003
Total - CFDA #93.898 - Cancer Prevention and		95.020		4,831
Control Programs for State, Territorial and				•
Tribal Organization ,			_	_ 37,562
Pass-through Grant:				7.7.7.7.
Passed through State of New Hampshire:				
37068 - Technical Assistance Network for Rural	·		•	
Health Clinics	'N/A	(02, 04:2	•	
Total - CFDA #93.913 - Grants to States for		93.913	<del>-</del>	24,106
Operation of Offices of Rural Health				-دائم مانص
observious of Others of Mit at Mailli	· , t	•	<del></del>	24,106

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Number	Federal CFDA Number	Passed Through to Subrecipients	Federal Expenditures
U.S. DEPARTMENT OF HEALTH AND HUMAN S	ERVICES - CONTINU	ED.		
Direct Grants:	•			
37191 - HIV Integrated Planning	U69BA30144	93.914	÷.	546,598
37194 - RWHAP ACE Health Training.	U69HA30143	93.914	<del>.</del>	385,489
37327 - CHATT Planning TA	U69HA30795	93.914	144,592	524,848
Pass-through Grants:				
Passed through Boston Public Health Commission:			•	•
37170 - Quality Assurance	Agreement @ 3-01-16	93.914	399	112,762
Passed through Fenway Community Health:			222	112,702
37444 - Fenway E21 Toolkits	Agreement @ 6,14/18	93,914	<u> </u>	. 26,945
Total - CFDA #93.914 - HIV Emergency Relief				
Project Grants			144,991	1,596,642
Direct Grant:		•	•	•
36967 - Healthy Start Performance Project	UF5MC26845	93.926	140,435	2,315,907
Total - CFDA #93.926 - Healthy Start Initiative	·		140,435	2,315,907
Direct Grant:				
36945 - CDC CBA FY15 - FY19	U65PS004406	93.939	_	930.854
Total - CFDA #93.939 - HIV Prevention		, , , ,	·	930.834
Activities - NGO Based			<u> </u>	930,854
Pass-through Grant:			·	
Passed through State of Massachusetts:			,	•
37153 - CoRECT Study	PRF61	93,943		53,585.
Total - CFDA #93.943 - Epidemiölogic		, ,	· · · · · · · · · · · · · · · · · · ·	
Research Studies of Acquired			• ,	
Immunodeficiency System (AIDS) and				•
Human Immunodeficiency Virus (HIV)			•	
Infection in Selected Groups				53,585
Pass-through Grant: Passed through South County Hospital Healthcare Sys	tem:			
37091 - South County Health Equity Zone	Agreement@ 5-1-15	93.945	,	19,809
Total - CFDA #93.945 - Assistance Programs		5 E 16 156		17,009
for Chronic Disease Prevention and Control	-		-	19,809
		•		1.2,00

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Number	Federal CFDA Number	Passed Through to Subrecipients	Federal Expenditures
U.S. DEPARTMENT OF HEALTH AND HUMAN S	SERVICES - CONTINUI	ED		
Pass-through Grants:				
Passed through State of Rhode Island;				•
36801 - Prevention Resource Center	3316844	93.959	-	İ8
37349 - RIPRCII Passed through New Hamp. Prevention Certification Board of New Hampshire:	3534294	93.959	-	193,961
37168 - NHPCB Workforce Development	N/A	93,959	•	11.720
Total - CFDA #93,959 - Block Grants for	*			11,729
Prevention and Treatment of Substance Abu	ıse	•		205,708
Pass-through Grant:				
Passed through Arizona Family Health Partnership: 37328 - AFHP CT Screening	17-JSH	93.977	•	. Edin
Total - CFDA #93.977 - Sexually Transmitted	9,521	75.749	-	1,342
Diseases (STD) Prevention and Control Grain	nts			1,342
Pass-through Grants:		-	•	
Passed through Vermont Department of Health: 37279 - VT.3-4-50	32435	93,991	3,925	2.005
Total - CFDA #93.991 - Preventative Health	J. 4.1. 5 J	20,221	3,923	3,925
and Health Services Block Grant	•		3,925	3,925
Pass-through Grants: Passed through State of Vermont:				3,720
'37294 - VT Safe Sleep	33460	93,994		
Passed through New Hampshire Department of Health and Human Services:	,	·25,494	·-	54,985
37326 - PHPS19	Agreement @ 6.21.17	93.994		24,000
Total - CFDA #93.994 - Maternal & Child Health Services Block Grant to the States		,,,,,,,,,		78,985
TOTAL - U.S. DEPARTMENT OF HEALTH				
AND HUMAN SERVICES			\$ 1,375,213	\$ 14,231,295

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Number	Federal CFDA Number	Passed Through to Subrecipients	Federal Expenditures
U.S. DEPARTMENT OF HOMELAND SECURITY:				
Direct Grants: United States Coast Guard -		,		
37302 - Nat'l. Estimate of Life Jacket Wear Rate 37427 - Nat'l. Estimate of Life Jacker Wear Rate	3317FAN170210 3317FAN170210	97.012 97.012	\$ 3,714	\$ 57,965 111,826
Total CFDA #97.012 - Boating Safety Einancial Assistance			3,714	169,791
TOTAL - U.S. DEPARTMENT OF HOMELA	ND		,	•
SECURITY			<u>\$ 3,714</u>	\$ 169,791
U.S. DEPARTMENT OF JUSTICE:				•
Pass-through Grants: Passed through State of New Hampshire:	-			
37250 - Juvenile Diversion Evaluation		16.540	<u>*</u>	\$ 25,121
Total - CFDA #16.540 - Juvenile Justice and Delinquency Prevention - Allocation to States	<b>S</b>		· /-	25,121,
TOTAL U.S. DEPARTMENT OF JUSTICE	,		<u>\$</u>	\$ 25,121
ENVIRONMENTAL PROTECTION AGENCY:	•			
Pass-through Grants:  Passed through New Hampshire Department of Health and Human Services:		· <u>.</u>		
37326 - PHPS FY 18 37452 - PHPS 19	Agreement @ 6.21.17 Agreement @ 6.21.17	,66.707 66.707	\$ 75,530	\$, 31,255 13,598
Total - CFDA #66.707 - TSCA Title IV State Lead Grants Certification of Lead Based	,		-	
Paint Professionals			75,530	44,853
TOTAL ENVIRONMENTAL PROTECTION				
AGENCY			\$ 75,530	\$ 44,853

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Number	Federal CFDA Number	Passed Through to Subrecipients	Federal Expenditures
U.S. DEPARTMENT OF AGRICULTURE:	t	<del></del>		
Pass-through Grant:				
Passed through Food Insecurity Nutrition Incentive (I	FINI):			•
37257 - FINI Evaluation	PRF61	10.331	\$ -	\$ 112,759
Total CFDA #10.331 - Food Insecurity				•
Nutrition Incentive Grants Program	\$	•		112,759
Pass-through Grant:				
Passed through State of Vermont:	•			
37212 - VT HPDP Evaluation	30754	10.561	4,787	4,273
Total CFDA #10.561 - State Administrative	•	•		
Matching Grants for the Supplemental	•			
Nutrition Assistance Program			4,787	4,273
TOTAL - U.S. DEPARTMENT OF AGRICUL	TURE		\$ 4,787	\$117,032
			.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
		:		•
				•
U.S. DEPARTMENT OF STATE:	•	•		
Pass-through Grant:				
Passed through Dreams Innovation Challenge:			•	
37188 - DREAMS	S-LMAQM-16-CA-1103	19,029	\$ 23,380,845	\$ 28,999,322
Total CFDA #19.029 - The U.S. President's				
Emergency Plan for AIDS Relief Programs			23,380,845	28,999,322
Direct Grant:	<u>.</u> ند			
37244 - Russia P2P	\$-R\$500-16-CA-179	19.900		20
Total CFDA #19.900 - AEECA/ESF PD Progra			•	20
TOTAL - U.S. DEPARTMENT OF STATE		٠.	\$ 23,380,845	\$ 28,999,342

Federal Grantor/Pass-through Grantor Program Title	Agency or Pass-through Number	Federal CFDA Number	Passed Through to Subrecipients	Federäl Expenditures
U.S. DEPARTMENT OF COMMERCE:	•		•	
Pass-through Grant:  Passed through Regents of the University of Michigan:  37303 - Cape Cod Coastal  Total CFDA #11.419 - Coastal Zone  Management Administration Awards  TOTAL U.S. DEPARTMENT OF COMMERCE		11.419	<u>\$</u>	\$ 2,853 2,853 \$ 2,853
TOTAL FEDERAL AWARDS			\$ 89,347,005	S 222,384,116

### NOTÉ 1 – BASIS OF PRESENTATION

The accompanying schedule of expenditures of federal awards (the Schedule) includes the federal grant activity of JSI Research and Training Institute, Inc. under programs of the federal government for the year ended September 30, 2018. The information in this Schedule is presented in accordance with the requirements of Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance). Because the Schedule presents only a selected portion of the operations of JSI Research and Training Institute, Inc., it is not intended to and does not present the financial position, changes in net assets, or cash flows of JSI Research and Training Institute, Inc.

## NOTE 2 – SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

- (1) Expenditures reported on the Schedule are reported on the accrual basis of accounting. Such expenditures are recognized following the cost principles contained in the Uniform Guidance, wherein certain types of expenditures are not allowable or are limited as to reimbursement.
- (2) Catalog of Federal Domestic Assistance (CFDA) numbers and pass-through entity identifying numbers are presented when available.

### NOTE 3 - INDIRECT COST RATE

JSI Research and Training Institute, Inc. has elected not to use the 10% de minimis indirect cost rate allowed under the Uniform Guidance.



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# INDEPENDENT AUDITOR'S REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

To the Board of Directors

JSI Research and Training Institute, Inc. and Affiliate

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in Government Auditing Standards issued by the Comptroller General of the United States, the consolidated financial statements of JSI Research and Training Institute, Inc. and Affiliate ("Organization"), which comprise the consolidated statement of financial position as of September 30, 2018, and the related consolidated statements of activities, and cash flows for the year then ended, and the related notes to the consolidated financial statements, and have issued our report thereon dated May 1, 2019.

### Internal Control Over Financial Reporting

In planning and performing our audit of the consolidated financial statements, we considered JSI Research and Training Institute, Inc. and its affiliate's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the consolidated financial statements, but not for the purpose of expressing an opinion on the effectiveness of JSI Research and Training Institute, Inc. and Affiliates's internal control. Accordingly, we do not express an opinion on the effectiveness of the Organization's internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the Organization's financial statements will not be prevented, or detected and corrected on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

#### Compliance and Other Matters

As part of obtaining reasonable assurance about whether JSI Research and Training Institute, Inc. and Affiliate's consolidated financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters, that are required to be reported under Government Auditing Standards.

#### Purpose of this Report

This purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the organization's internal control or on compliance. This report is an integral part of an audit performed in accordance with Government Auditing Standards in considering the organization's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Duxbury, Massachusetts May 1, 2019



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# INDEPENDENT AUDITOR'S REPORT ON COMPLIANCE FOR EACH MAJOR PROGRAM AND ON INTERNAL CONTROL OVER COMPLIANCE REQUIRED BY THE UNIFORM GUIDANCE

To the Board of Directors

JSI Research and Training Institute, Inc. and Affiliate

#### Report on Compliance for Each Major Federal Program

We have audited JSI Research and Training Institute, Inc.'s compliance with the types of compliance requirements described in the *OMB Compliance Supplement* that could have a direct and material effect on each of JSI Research and Training Institute, Inc.'s major federal programs for the year ended September 30, 2018. JSI Research and Training Institute, Inc.'s major federal programs are identified in the summary of auditors' results section of the accompanying schedule of findings and questioned costs.

### Management's Responsibility

Management is responsible for compliance with federal statutes, regulations, and the terms and conditions of its federal awards applicable to its federal programs.

### Auditor's Responsibility

Our responsibility is to express an opinion on compliance for each of JSI Research and Training Institute, Inc.'s major federal programs based on our audit of the types of compliance requirements referred to above. We conducted our audit of compliance in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in Government Auditing Standards, issued by the Comptroller General of the United States; and the audit requirements of Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance). Those standards and the Uniform Guidance require that we plan and perform the audit to obtain reasonable assurance about whether noncompliance with the types of compliance requirements referred to above that could have a direct and material effect on a major federal program occurred. An audit includes examining, on a test basis, evidence about ISI Research and Training Institute, Inc.'s compliance

with those requirements and performing such other procedures as we considered necessary in the circumstances.

We believe that our audit provides a reasonable basis for our opinion on compliance for each major federal program. However, our audit does not provide a legal determination of JSI Research and Training Institute, Inc.'s compliance.

### Opinion on Each Major Federal Program

In our opinion, JSI Research and Training Institute, Inc. complied, in all material respects, with the compliance requirements referred to above that could have a direct and material effect on each of its major federal programs for the year ended September 30, 2018.

### Report on Internal Control Over Compliance

Management of JSI Research and Training Institute, Inc. is responsible for establishing and maintaining effective internal control over compliance with the types of compliance requirements referred to above. In planning and performing our audit of compliance, we considered JSI Research and Training Institute, Inc.'s internal control over compliance with the types of requirements that could have a direct and material effect on each major federal program to determine the auditing procedures that are appropriate in the circumstances for the purpose of expressing an opinion on compliance for each major federal program and to test and report on internal control over compliance in accordance with the Uniform Guidance, but not for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of JSI Research and Training Institute, Inc.'s internal control over compliance.

A deficiency in internal control over compliance exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, noncompliance with a type of compliance requirement of a federal program on a timely basis. A material weakness in internal control over compliance is a deficiency, or combination of deficiencies, in internal control over compliance, such that there is a reasonable possibility that material noncompliance with a type of compliance requirement of a federal program will not be prevented, or detected and corrected, on a timely basis. A significant deficiency in internal control over compliance is a deficiency, or a combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal program that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies. We did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

World Education, Inc. (Affiliate) maintains a different fiscal year (June 30) and has its own stand alone audit performed in accordance with the Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Reguirements for Federal Awards (Uniform Guidance): However, the consolidated financial statements contain the combined activity of JSI Research and Training, Institute and World Education, Inc.

The purpose of this report on internal control over compliance is solely to describe the scope of our testing of internal control over compliance and the results of that testing based on the requirements of the Uniform Guidance. Accordingly, this report is not suitable for any other purpose.

Moment Jugue & cla

Duxbury, Massachusetts May 1, 2019

# JSI Research and Training Institute, Inc. and Affiliate SCHEDULE OF FINDINGS AND QUESTIONED COSTS

September 30, 2018

### SECTION 1 - Summary of Auditors' Results:

#### Financial Statements

The type of report issued on the financial statements: Internal control over financial reporting:

• Material weaknesses identified?

• Significant deficiencies identified that are not considered to be material weaknesses?

Noncompliance material to the financial statements noted?

Federal Awards

Internal control over major programs:

Material weaknesses identified?Significant deficiencies identified the

 Significant deficiencies identified that are not considered to be material weaknesses?

Type of auditors' report issued on compliance for major programs:

Any audit findings which are required to be reported under 2 CFR section 200.516(a):

• Identification of major programs:

Unmodified opinion

No

None reported

No

No

No

Unmodified opinion

No

USAID Foreign Assistance for for Programs Overseas CFDA #98.001

The U.S. President's Emergency Plan for AIDS Relief Programs CFDA #19.029

Family Planning – Personnel Training CFDA #93.260

Dollar threshold used to distinguish between Type A and Type B programs:

\$3,000,000

Auditee qualified as low risk auditee under 2 CFR Section 200.520

Yes

NORMAN R. FOUGERE, JR. CPA 99 HERITAGE LANE DUXBURY, MA 02332-4334



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### STATUS OF PRIOR YEAR'S FINDINGS AND QUESTIONED COSTS

There were no reportable findings or questioned costs for the year ended September 30, 2017.



# JSI Research & Training Institute, Inc. Board of Trustees

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Management
Wharton School at University of Pennsylvania
Philadelphia, PA

#### DIANE LEWIS

JSI/CHI, 501 South Street, Bow, New Hampshire 03304, 603-573-3309

diane lewis@jsi.com

#### **EDUCATION**

KEENE STATE COLLEGE, KEENE, NEW HAMPSHIRE

Bachelor of Science, Occupational Safety, Minor in Management, Cum Laude, 1996

#### **EXPERIENCE**

#### JSI, Bow, New Hampshire

Consultant, January 2000 to present

Diane is highly experienced in data and project management. She has been responsible for technical assistance, project direction, and data management in many of JSI's largest information-oriented projects, including both technical and organizational aspects of the work. She is a skilled user of analytic tools including spreadsheets, databases, statistical packages, and ArcGIS mapping software. She is also trained in the development of federal shortage designations and survey research techniques, and provides guidance to government agencies and health care organizations. Selected projects:

New Hampshire Department of Health and Human Services, Rural Health and Primary Care Section (PCO) Analyst and Project Manager for the healthcare workforce shortage designation process for the state of New Hampshire. Identify areas meeting the federal criteria for HPSA and MUA/Ps. Develop the GIS mapping and data structure that drives the evaluation of shortage designations, including data linkage to the HRSA Geospatial Data Warehouse, integration of other data sources, and geocoding of provider lists. Develop rational service areas using current definitions, compile provider lists using licensure lists and Medicaid claim data, locally assess capacity by connecting with area experts and surveying providers, and submit designation applications using the secure online Shortage Designation Management System. Develop online surveys using Qualtrics for evaluating the statewide health care workforce. Develop and compile data used for evaluation of overall statewide provider (nurses, substance use disorder experts, mental health providers, physician assistants, and physicians). Identify communities with the greatest unmet health care needs, disparities, health workforce shortages, and key barriers to access health care in New Hampshire.

#### Maine Department of Health and Human Services, Rural Health Primary Care Office (PCO)

Analyst and Project Manager for the state of Maine's workforce shortage process and workforce data management and analysis. Conduct an assessment of data and personnel resources available to the department for analyzing workforce. Provide training on the designation application online Shortage Designation Management System. Procure, clean, link, and analyze data relevant to assess workforce capacity, including visit claims, provider licensure and survey data, population demographics, tourism, and health disparity data. Link data using a combination of geographic information systems, Microsoft Access and Excel databases. Complete workforce shortage designation applications, provide data updates, and respond to inquiries for the federal HPSA and MUA/P process. Field an online statewide mental health psychiatrist (150 providers) capacity survey using SurveyGizmo.

#### Wyoming Department of Health, Public Health Division (PCO)

Analyst and Project Manager for the HPSA Analysis and Designation project for the state of Wyoming. Process and submit shortage designation applications, including development of service areas. Develop, field, and analyze results of a comprehensive statewide physician (700 providers), mental health (2000 providers), and dental capacity survey (300 providers) developed using a web-based survey instrument. Analyze potential areas for designation feasibility using survey and claims data; and work with providers and members of the local service area to obtain and validate information for designations. Submit new and renewal shortage area applications through the Shortage Designation Management System that meet the federal Bureau of Health Workforce requirements.

#### Massachusetts Department of Public Health, Primary Care Office (PCO)

Analyst for the primary and general care HPSA designation process for the state of Massachusetts. Evaluate and develop service areas (use of American Community Survey (ACS) 5-year estimates, current licensure lists, and Medicaid claims data are applied), local capacity assessment, and use of shortage designation's online system for federal designation applications. Perform a preliminary "feasibility" analysis to identify new dental, mental health, and primary care HPSA designation potential and where HPSAs already exist. Assist with work plan and time line to identify and quantify the resources necessary to complete the entire designation process from initial analysis through application submission to the designation bureau. Provide input to inform needs assessment activities supporting compliance with federal grant.



Health Resources and Services Administration, Bureau of Health Professions, Shortage Designation Branch Data Analyst for a major initiative to revise and consolidate the rules by which federal shortage area designations are evaluated (including Health Professional Shortage Areas (HPSAs), Medically Underserved Areas (MUAs), and Medically Underserved Populations (MUPs)). Conduct extensive analysis of U.S. census and provider level data, both in support of factors considered for inclusion in the rules, and for evaluating their likely impact on the national safety net. Review, document, and determine provider capacity, based on national licensure lists and national provider identifier (NPI) downloadable file, used for review of provider-to-population ratios. This analysis uses comprehensive database and GIS mapping tools to evaluate shortage areas, target populations, and provider capacity nationally.

#### Health Resources and Services Administration, Bureau of Primary Health Care (BPHC)

Project Director, Trainer, Reviewer, and Technical Assistance Visit Consultant for a major initiative to collect Uniform Data System (UDS) information from over 1,400 BPHC Section 330-funded awardees, look-alikes, and Bureau of Health Workforce programs across the country. Train health centers on reporting requirements, use of tools, and resources available. Review of over 50 health center reports from multiple states/territories. Provide technical assistance through phone and email, in-person, and web-based trainings. Interpret data and provide recommendations for identified data reporting issues. Oversee ongoing operational aspects of the UDS collection cycle. Monitor progress of key deliverables as well as coordination with contractors and BPHC staff around structural and contextual tasks such as the health center reporting system. Develop training and reference materials. Develop analytical reports for BPHC staff about data submitted, reporting instruction, and in response to BPHC emerging and evolving data needs, including service area overlap and new access point requests using geographic information systems (GIS).

Health Resources and Services Administration, Division of Services for Children with Special Health Needs
Data Analyst for an effort to review performance measures against the experience and capabilities of grantees and
propose a set of performance measures for the Division. The measures reflect grantee capabilities, align with measures
from existing initiatives and assure sufficient breadth and depth to enable the Division to evaluate success in achieving
program goals (e.g., indicators of a comprehensive statewide system of services for Children and Youth with Special
Health Care Needs (CYSHCN)). Conduct a comprehensive review of existing performance measures; identify potential
measures to report, including new measures, through a series of data collection forms that provide an annual state level
status on activities performed to strengthen the system of services for CYSHCN. Interview grantees on the feasibility of
collecting and reporting of the proposed measures. Prepare reports that documents the measures, recommendations, and
the current data and evaluation capabilities of the grantees.

Health Resources and Services Administration, National Center for Health Workforce Analysis

Data Analyst for an initiative to estimate the impact of the expansion of health insurance coverage on primary care practitioner shortages through 2020. Assess provider capacity, including management and integration of the workforce licensure and national physician identifier databases (Physicians, PA, NP, and CNMs), review of the Clinician Supply Model (CSM) to obtain and apply baseline and growth projections, and apply discount factors based on validated local supply data. Analysis supports development of primary care provider supply modeling and local supply estimates.

Health Resources and Services Administration (HRSA), Healthcare Quality Council (HcOC)

Site Coordinator for a study to test the feasibility of implementing HRSA's Core Clinical Measures. Assist in selection and recruitment of grantees, with the development of the feasibility study design and orientation/training materials. Provide technical assistance to grantees in a feasibility study. Complete data analysis and assist with report writing.

#### **Maine Quality Counts**

Provider Data Analyst for an initiative to improve population health outcomes for patients with hypertension and diabetes. The activities and strategies used to support the implementation of quality improvement (QI) processes include data gathering, processing, and development of a database that provides an understanding of the breadth of primary care practices available throughout Maine and of their readiness and current participation in various QI initiatives.

#### COMPUTER SKILLS

Proficient in Microsoft Office, ArcGIS Desktop, and online survey instruments (SurveyGizmo, SurveyMonkey, Qualtrics)

#### TRAINING | PRESENTATION SKILLS

- Bureau of Primary Health Care (BPHC) Uniform Data System (UDS) trainings; throughout the United States, including U.S. territories, annually
- Best Practices: Methods for Provider Data Collection; Primary Care Office Annual Meeting with Bureau of Health Workforce; Rockville, Maryland, August 3, 2016
- Analyzing your Service Area Using GIS: UDS Grantee Service Area Data; National Harbor, Maryland, June 23, 2008



### **ERIC TURER**

JSI/CHI, 501 South Street, Bow, New Hampshire 03304 (603) 573-3307

eturer@jsi.com

#### EDUCATION M.B.A., Health Systems Administration, 1989 - Union College, Schenectady, New York

Senior Health Services Consultant; JSI/Community Health Institute, Bow, New Hampshire (June 1994 to present)

Mr. Turer is an experienced project director, a skilled analyst, and an expert in issues pertaining to access to care, including rural health care delivery systems, community health centers, integrated delivery systems, and workforce adequacy. He has worked at all levels of the medical care system, with a particular focus on safety net providers and primary care access. His clients range from the key federal and state agencies responsible for medical access nationally, to individual providers and community organizations in underserved areas throughout the country. His projects cover a wide variety of services including policy development, community-based planning, health care needs assessment, and program evaluation. He possesses a strong mix of quantitative skills, including database analysis and design, statistical analysis, GIS (mapping), survey research, and pro-forma modeling, complimented by extensive use of qualitative data collection methods. A sample of Mr. Turer's key projects of relevance includes:

## NH Department of Health and Human Services, Office of Rural Health & Primary Care; Concord, NH (1999 to present-various contracts)

Project Director for a long running series of contracts to support functions of the NH Primary Care Office providing technical assistance on a wide variety of rural health issues and initiatives in the state. Roles include evaluating and processing all New Hampshire applications for federal provider shortage designations, which includes gathering and analyzing all provider data in the state. Mr. Turer also served the lead analyst and author of the NH Rural Health Analysis; a comprehensive study of available state data designed to highlight and quantify rural health disparities in the state. Mr. Turer also worked with the NH Board of Medicine and the Governor's office to implement the first statewide survey of physicians to better estimate provider capacity and community-level access. JS1's current contract expands our role to include development and analysis of ongoing electronic provider licensing surveys for Physicians and Physician Assistants, and development of a statewide Primary Care Assessment focusing on areas facing various types of barriers to accessing primary care services, and direct analysis of the state's All Payer claims data base (CHIS) for capacity analysis. With the advent of the SDMS system for designation, JSI is now tasked with integrating all sources of provider data to provide comprehensive primary care provider data covering all areas of the state. Mr. Turer also directs similar projects for the states of MA, ME, WY, and RI, and has consulted with many others.

#### Bureau of Primary Health Care; Washington, D.C. (2000 to present)

Project Director for the nationwide collection 'Uniform Data System' (UDS) data from all BPHC affiliated grantees across the country from 2000-2004; Senior UDS Analyst from 2004 to present. He has been integrally involved in the design of systems for collection, processing, editing, and reporting of the UDS data; development of the UDS Comparison Report which used the data collected to provide benchmarking and performance improvement statistics back to the reporting centers. Mr. Turer led the development of the FQHC Service Area/Overlap (SAO) Analysis; a GIS driven mapping tool to study unmet need and the impact of BPHC resources at a very detailed geographic level, and later to include a breakdown by insurance in order to permit analysis of the impact of the Affordable Care Act. These results have been made available publicly through the web-based UDS Mapper, and JSI is frequently asked to run analyses in support grant reviews and resource

#### Center for Health Workforce Studies, Albany, NY (May 2017 - August 2017)

Conducted a series of recorded national webinars on topics related to primary care provider data management and the use of Medicaid and All Payer claims in assessing capacity and identifying shortage areas. The webinars were conducted live and also recorded and posted as resources on the Center's Technical Assistance site. Titles included, AN INTRODUCTION TO ACCESSING, UNDERSTANDING, AND USING MEDICAID DATA FOR HPSA ANALYSIS, USING MEDICAID CLAIMS DATA TO CALCULATE CAPACITY FOR FEDERALLY DESIGNATED SHORTAGE AREAS: PARTS 1&2, and PREPARING AN SDMS STATEWIDE PROVIDER DATA UPLOAD: 2 COMPREHENSIVE APPROACHES. See <a href="http://www.healthworkforceta.org/resources/webinars/">http://www.healthworkforceta.org/resources/webinars/</a>

Bureau of Primary Health Care / Assoc. of Clinicians for the Underserved; Washington DC (July 2014 to present) JSI is working with the Association of Clinicians for the Underserved (ACU) to implement and manage a national cooperative agreement from HRSA to develop a primary care provider recruitment and retention training and technical assistance center, known as STAR2 (www.chcworkforce.org), for providers in underserved communities. Mr. Turer had primary responsibility for developing the health center / community profiles, which combine data from a wide variety of sources to create a customized assessment of potential recruitment & retention related issues for each of over 1,400 health centers nationally, based on evaluation of dozens of parameters about each organization and the



areas it serves. This data was also summarized to develop state-level recruitment and retention profiles, and a national analysis of the issues identified among sub-sets of health centers

#### Bureau of Primary Health Care; Washington, D.C. (2015 to present)

JSI holds a National Cooperative Agreement with the BPHC, known as the HITEQ center (<a href="www.hiteqcenter.org">www.hiteqcenter.org</a>), to work with Health Centers and related organizational groups to enhance the use and utility of Electronic Health Record (EHR) systems. Mr. Turer is the lead data analyst for the project. His team has consolidated and analyzed multiple years of UDS and related external data, producing clear findings regarding the barriers to clinical system implementation and potential unanticipated impacts to the ability to report on key quality measures. These findings have been disseminated broadly and applied to developing resources and toolkits that health centers can use to identify and correct clinical data issues that may lead to apparent decreases in clinical quality measures. He developed a set of unique measure-specific tools and a training module to assist health centers in conducting the data hygiene audits. A dynamic web-based version of the underlying Tableau-based analyses produced was released in the fall of 2017, to permit over 1500 health centers and network organizations to explore their own data and compare it to relevant reference groups.

Bureau of Health Workforce (BHW); Washington, D.C. (Oct. 2008 to March 2015, various contracts)

Project Director and Lead Analyst for a key HRSA regulatory initiative to revise the rules by which HPSAs, MUAs, &MUPs are evaluated. Under a series of separately awarded contracts, Mr. Turer and his team worked closely with a national stakeholder committee, and the leaders of HRSA and its key Bureaus, to explore and model a wide range of policy options and to produce detailed impact models of proposed approaches. A wide variety of workforce, demographic, health, and capacity data was combined in a flexible GIS-linked platform capable of rapidly responding to changing requests. JSI also worked with CMS to define and obtain claims-based Medicaid data by provider nationally, and used this to estimate access and provider capacity for this population

HRSA / National Center for Health Workforce Analysis Washington, D.C. (Sept. 2012 to August 2013)
Project Director for a HRSA initiative to develop a detailed nationwide community-level estimate of the impact of the expansion of health insurance coverage under the Affordable Care Act, in terms of increased demand for primary care services and provider workforce adequacy. The project produced detailed geographic and demographic estimates of the increase in primary care demand resulting from ACA related coverage gains, compared to 'baseline' community level demand in the absence of the ACA in the years from 2014 to 2020.

New England Rural Health Roundtable; Starksboro, VT (March 2014 to Oct. 2015) (prior version 2006-2007) Project Director for a wide-ranging analysis of health and health related data for the 6-state New England region to identify and quantify disparities between rural and metro areas of the region, and also to examine differences between communities with differing levels of remoteness within the rural areas. Over 260 socio-economic, demographic, and health status, outcomes, and behavioral health measures were collected for the region. The data elements were aggregated according to a uniquely developed RUCA-based rural definition tailored to reflect the rural nature of New England, and established in collaboration with the directors of each state's Office of Rural Health. This project is partially an update and enhancement to a similar report produced by JSI for the NERHRT in 2007. As such, the results also include trends from the prior report, and comparisons to national data were also added. The results were formatted for print publication and have been used as the basis of policy, advocacy, and planning efforts.

#### District of Columbia Department of Health, Washington DC (June 2016 to August 2017)

Mr. Turer served as lead analyst for a broad reaching project to develop both a Health Systems Plan (HSP) and a Primary Care Needs Assessment (PCNA) for the District of Columbia. The HSP serves as a guide for the development of a comprehensive, accessible, and equitable health care for DC residents overall, while the PCNA is an in-depth analysis of primary care access, adequacy, and distribution within the District, aimed at exploring and addressing persistent disparities in health care outcomes for residents of different parts of the city. The assessment involved collecting and analyzing both quantitative and qualitative data to conduct an assessment of community need, health status, barriers to care, perceived services gaps, and service utilization. The quantitative analytic components involved integrating a wide range of data sources into a comprehensive, GIS linked analytic framework. This included analysis of hospital and ED discharge data sets, Medicaid claims data, provider licensure files, and a wide range of data sets describing health status, risk factors, and underlying socioeconomic and demographic information.

Board Affiliations: New England Rural Health Roundtable (6-state regional rural health association)

Current Board President (2 year term through November 2019)

Board Member 2000 to present

Policy Committee (Former Chair, current regular)

Policy Committee (Former Chair, current member)



## JESSIE DAIGNEAULT (MARKER), MPH

JSI Research & Training Institute, Inc./CHI, 501 South Street, Bow, New Hampshire 03304 jessie daigneault@jsi.com (603) 573-3375

#### EDUCATION

UNIVERSITY OF NEW ENGLAND

MASTER OF PUBLIC HEALTH, Emergency Preparedness and Epidemiology, 2017 - Summa Cum Laude

PLYMOUTH STATE UNIVERSITY

BS Interdisciplinary Studies: Health Education and Psychology, 2013 - Magna Cum Laude

#### **EXPERIENCE**

JSI Research & Training Institute, Inc., Bow, New Hampshire

Project Associate, January 2020 to present

## U.S. Department of Health and Human Services, Health Resources and Services Administration, Bureau of Primary Health Care (BPHC) Uniform Data System

January 2020 to present

Provide technical guidance to approximately 1,400 Federally Qualified Health Centers across the country as they complete their annual Uniform Data System (UDS) reporting. Offer direct guidance to health center staff through UDS Support Center phone line and email inbox. Create and update technical assistance resources for FQHC use. Provide support in UDS annual report review process and data analysis.

### New Hampshire Center for Excellence Addressing Alcohol and other Drugs

January 2020 to present

Provide technical and logistical support to the Prevention, Opioid, Treatment, and Healthcare Task Forces of the NH Governor's Commission on Alcohol and other Drugs as part of a statewide training and technical assistance center serving professionals across the substance misuse continuum of care.

## Health Professional Shortage Area Designation Assistance and Workforce Data Management and Analysis

March 2020 - present

Identify areas in the states of Maine and New Hampshire that meet the federal criteria for Healthcare Professional Shortage Areas (HPSAs) and Medically Underserved Areas (MUAs). Identify areas with greatest disparities, barriers to health care, and workforce shortages. Determine rational service areas based on state and federal definitions, survey providers and analyze data to evaluate capacity, and submit designation applications. Develop and manage online survey tools used to assess the healthcare workforce across these states.

#### PRIOR EXPERIENCE

### Kemberton Healthcare (formerly known as Advanced Patient Advocacy), Portsmouth, New Hampshire

Liability Services Advocate/Recovery Claims Analyst, 2016-2019

Provided claims administration of medical billing (UB-04 and CMS 1500) forms and EHR for workers' compensation, automobile injury, general liability, and Veterans Administration claims for healthcare facilities across the country. Analyzed and provided logistical support for resolution of complex denials for ICD-10, CPT/HCPCS and DX coding and billing issues.

### City of Nashua Division of Public Health and Human Services, Nashua, New Hampshire

Public Health Emergency Preparedness Intern, 2017

Facilitated survey collection and data importation for the Community Assessment for Public Health Emergency Response (CASPER). Drafted Nashua's Community Health Assessment (CHA) 2017. Created in-service presentation for prevention of MRSA and C. difficile in healthcare settings for nursing and healthcare professionals.

#### Riverbend Community Mental Health Center, Franklin, New Hampshire

Case Manager/Psychiatric Rehabilitation Counselor, 2014-2015

Providing functional support with adults and children with severe and persistent mental illness. Facilitated weekly wellness groups providing skill development and support for healthier lifestyle behaviors. Facilitated and provided logistical support for biweekly Illness Management and Recovery (IMR) groups providing functional support for mental health treatment.



#### VOLUNTEER

#### ChildVoice International, Newmarket, New Hampshire

Grants Research Team/Global Health Volunteer, 2018 to Present

Researching and sourcing for applicable grant opportunities for women empowerment. Provided event planning and coordination. Assisting with data entry and logistical support for monitoring and evaluation (M&E) for the THRIVE women's health project, supporting menstrual health hygiene among adolescent girls and young women in Uganda.

#### Seacoast Public Health Network, Exeter, New Hampshire

Medical Reserve Corps Volunteer, 2020 to Present

Providing emergency response throughout Rockingham County.

#### Compas de Nicaragua, Managua, Nicaragua and Plymouth, NH

Friend of Compas/Volunteer, 2011-2013, 2020 to Present

Volunteer participating in service trips to Nicaragua, focusing on environmental sustainability and women's empowerment projects. Participated in fundraising outreach and event planning.

#### **AFFILIATIONS**

American Public Health Association: member, February 2020 - present

#### **CERTIFICATIONS**

Medical Reserve Corps Community Emergency Response Team (CERT) Certification, 2018

#### PUBLICATIONS/PRESENTATIONS

Marker, J. Using CASPER to Protect Public Health from Natural Disasters. University of New England. Oral presentation virtually at University of New England, 12 August 2017.

Marker, J. Prevention of MRSA and C. Difficile in Healthcare Settings. Greater Nashua Public Health Network. Oral presentation at Huntington Nursing Home, Nashua, NH, 9 July 2017.

#### **COMPUTER SKILLS**

Adobe Acrobat Pro; EHR Systems (AthenaNet, Claims Administrator, IDX, eFR, Epic, Meditech, SMS Invision, Sorian EDM); Google Suite (Calendar, Drive, Forms, YouTube); HRSA Electronic Handbook (EHBs); Microsoft Office (Access, Excel, PowerPoint, Skype for Business, Word); STATA; WordPress Website Management; Zoom Video Conferencing

#### LANGUAGE SKILLS

Spanish-conversational Swahili-beginner



#### STEVE SCHAFFER

JSI, 44 Farnsworth Street, Boston, Massachusetts 02210 (617) 482-9485

sschaffer@jsi.com

#### **EDUCATION**

UNIVERSITY OF MARY WASHINGTON, FREDERICKSBURG, VIRGINIA MS Geospatial Analysis, 2019

UNIVERSITY OF FLORIDA, GAINESVILLE, FLORIDA MA Geography (All but Thesis)

UNIVERSITY OF MARY WASHINGTON, FREDERICKSBURG, VIRGINIA BA, Political Science, 1996

#### EXPERIENCE

JSI, Boston, Massachusetts

Lead GIS Analyst, 2010 - present

Lead Geographic Information Systems (GIS) Analyst for JSI. Areas of expertise include: geospatial analysis, cartographic representation, database and statistical analysis and online web mapping applications.

Selected projects:

#### 2019 Health Equity Report Design and GIS Mapping of Measures.

Project Director for HRSA's 2019 Health Equity Report design, data compilation and mapping. Responsible for overseeing design staff in the development of a report template, copyediting, 508 compliance and final publication-ready production of the report. In addition, the project required extensive American Community Survey (ACS) and county health rankings data gathering and mapping. ACS data, across 25 demographic and socio-economic themes, was compiled nationwide at multiple geographic levels. Selected data was mapped for inclusion in the next report.

#### **UDS Service Area Mapping & Analysis**

Creation of service area and penetration mapping for the Uniform Data System (UDS) project. This included creating service areas, mapping and applying the results to analyze the effectiveness and rationality of service areas. GIS methods include spatial overlay geo-tagging linking zip codes with Zip Code Tabulation Areas (ZCTA), make table queries to create grantee specific overlapping service areas from non-unique grantee by ZCTA tables, minimum bounding envelopes to identify irrational service areas and data-driven pages that focus on one grantee's patient origin service area at a time.

#### Interactive Web Mapping

Created interactive web mapping applications that allow clients and the public to explore mapped information, search by addresses or postal codes, pan, zoom and identify on map features. A web map of the geography of Maternal and Child Health in Delaware explores the geographic scope and accessibility of services and health metrics in Delaware. (http://jsi.maps.arcgis.com/apps/MapSeries/index.html?appid=25a5648e2de440ad81433cdfd0f6124b). A web map of NH Drug and Alcohol Treatment Services (http://nhtreatment.org/) displays a filterable list of service locations and a submittal process for editing and updating the locations. The map was creating using the Google Maps API. Other developed web mapping applications, utilizing the ArcGIS Online platform include estimates of the need for family planning clinics nationwide (http://maps.jsi.com/titlexmappist/index.html) and federally funded Healthy Start service locations (http://maps.jsi.com/healthystart/index.html.)

#### Geographic Analysis of Claims/patient Origin Data

Examined travel patterns and 'geographic accessibility using all payer claims (APCD) and Medicaid databases for projects in WY, ME, NH, FL and MD. This process involves developing network based origin/destination drive-time matrices, creating natural or claims-based, service areas and assessing the population demand for services against provider supply. In Wyoming and most recently in Maine, claims data were analyzed to provide updated provider capacity by geocode location for updating the SDMS database. Created measures of geographic accessibility, visualized through maps, that assist in the identification of underserved or shortage areas for potential designation.



#### Community Health Needs Assessments

Conducted mapping and geo-spatial analysis in support of health center needs analysis for state and regional health systems and individual clinics and hospitals. Including mapping of income, race/ethnicity, age, gender and social determinate demographics; mapping of health status, vital statistics and preventable indicators; geo-location of service sites and patient based and drive-time accessibility based service area analysis. Analysis conducted includes spatio-temporal pattern change in patient and population data, global and local spatial autocorrelation and hotspot analysis, spatial regression and vector and raster spatial overlay techniques.

#### HPSA/MUA/P Shortage Designation

GIS lead for mapping and analysis for the project included: Gathering Census demographic and health access related data at multiple geographic levels and mapping the results, conducting a small area analysis to provide model testing inputs at any geographic area, building impact testing models, linked in GIS to maps, that provided detailed indicators on the impact of designation method changes, designed interactive web mapping of model test results, conducted network and other spatial analysis to identify rational service areas and analyzed, in GIS, the relationship between current federal resources and new impact testing designation areas. Coordinated with HRSA staff on the building, results and analysis of impact testing models.

#### Primary care Utilization Surge from Affordable care Act

Mapping and analysis support for the project included: Spatial Analysis to estimate the Primary care utilization increase expected from full implementation of the Affordable Care Act. This included integrating demographic data and predictive model output at the local level and presenting results in detailed maps. Conducted a small area analysis to spread expected coverage gainers from Census PUMA5 areas to small local geographies based on age and income factors.

#### Hazard Mitigation Mapping

Geocoded facilities and hazards to assist in public health mitigation strategies for natural and man-made disasters. This included: mapping and analysis of floodplains, hazardous material sites, utilities, government and community support facilities, large gathering places, identification of possible shelters, special needs populations and potential evacuation routes.

## Nashua Regional Planning Commission, Merrimack, New Hampshire GIS Manager, 2004

Manage the GIS program for the agency. Write reports and handle technical analysis. Responsible for the day-to-day operation of the GIS section, Project Management, GIS database management, map creation and analysis, and hiring, supervising, and evaluating of staff.

#### University of Florida College of Health Professions, Gainesville, Florida

GIS Consultant, 2002

Conducted health related service area spatial analysis of Medicaid providers to identify gaps in medical coverage. Analyzed Census Demographic data to create a risk of no insurance atlas for the Florida KidCare Program.

#### **Adjunct Academic Appointments**

Plymouth State University, Plymouth, New Hampshire Adjunct Professor of Geography, 2013–2014

#### SKILLS

- ArcGIS and extensions
- ArcGIS Online and Google Maps API
- Focus on demographic and Spatial Accessibility Analysis
- Comprehensive knowledge of Census data including American Community Survey
- Transportation and land use modeling
- Spatial statistical analysis



# JSI Research & Training Institute, Inc. New Hampshire Health Workforce and Primary Care Access Data

### Key Personnel

Name	Job Title	Salary	% Paid from this Contract	Amount Paid from this Contract
Eric Turer	Project Director	\$145,000	6%	\$9,153
Diane Lewis	Project Manager	\$90,000	5%	\$4,500
Steve Schaffer	GIS Analyst	\$105,000	2%	\$1,586
Jessie Daigneault	Project Assistant	\$44,000	4%	\$1,923
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Jeffrey A. Meyers
Commissioner

Lisa M. Morris Director

# STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF PUBLIC HEALTH SERVICES

29 HAZEN DRIVE, CONCORD, NH 03301 603-271-4501 I-800-852-3345 Ext. 4501 Fax: 603-271-4827 TDD Access: 1-800-735-2964 www.dhhs.nh.gov

October 29, 2018

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

#### REQUESTED ACTION

Authorize the Department of Health and Human Services, Division of Public Health Services, to enter into an agreement with JSI Research and Training Institute, Inc., d/b/a Community Health Institute (Vendor #161611-B001), 501 South Street, Bow, NH 03304 to conduct a statewide primary care needs assessment in an amount not to exceed \$63,760 effective upon Governor and Executive Council approval, through June 30, 2020. 100% General Funds.

Funds are available in the following account for State Fiscal Year (SFY) 2019, and are anticipated to be available in SFY 2020, upon the availability and continued appropriation of funds in the future operating budget.

05-95-90-901010-79650000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF PUBLIC HEALTH SYSTEMS, POLICY & PERFORMANCE, RURAL HEALTH AND PRIMARY CARE

Fiscal Year	Class/Account	Class Title	Job Number	Amount
2019	102-500731	Contracts for Program Services	90072009	\$31,880.00
2020	102-500731	Contracts for Program Services	90072009	\$31,880.00
			· Total	\$63,760.00

#### **EXPLANATION**

The purpose of this agreement is to complete work required by the United States Department of Health and Human Services, Health Resources and Services Administration, Bureau of Health Workforce Division of Policy and Shortage Designation.

There are four (4) key areas of focus for this contract: 1) identifying areas in the state that meet the federal criteria for Health Professional Shortage Areas, Mental Health Professional Shortage Areas, Dental Health Professional Shortage Areas, Medically Underserved Areas/Populations and Governor's Exceptional Medically Underserved Population Areas; 2) organizing and prioritizing the designation and re-designation process and preparation of shortage designation applications for review and signature

His Excellency, Governor Christopher T. Sununu and the Honorable Council Page 2

by Department staff; 3) assisting with the development and implementation of the Health Professions Data Center, which will capture the supply and capacity of licensed healthcare providers in the state; and 4) conducting an overall primary care needs assessment annually, that will include identifying geographic areas and populations at the Regional Public Health Network and Integrated Delivery Network levels.

The identification and processing of shortage designations benefits communities, statewide, that experience barriers to accessing primary care services. Being designated as a Health Professional Shortage Area assists with determining eligibility for a number of federal and state programs designed to recruit and retain providers in underserved areas, including the National Health Service Corps and the Conrad State 30 Program. Additionally, Medicare distributes bonus payments to primary care physicians and psychiatrists who practice in designated Health Professional Shortage Areas. Health Professional Shortage Area designations may encourage health professionals to continue working in rural areas to ensure equitable access to health care to all populations, including individuals who are low income, uninsured and/or Medicaid/Medicare eligible.

The Medically Underserved Area/Population designation is used as a basis for awarding grants to Federally Qualified Health Centers.

A variety of grants and other federal and state programs with funding opportunities, including the State Loan Repayment Program, use these designations to target resources to areas of need. Collecting primary care workforce data will support an analysis of primary care capacity that could lead to shortage designations and strengthen recruitment/retention initiatives including the New Hampshire State Loan Repayment Program. Health workforce data will help target finite public resources, inform the expansion of educational programs and employment training programs, and help New Hampshire prepare for, and respond to, emergency situations. This work aligns with the Department and legislative objectives because it supports the healthcare workforce programs needed to increase workforce supply and decrease barriers to care for all residents.

JSI Research and Training Institute, Inc., d/b/a Community Health Institute was selected through a competitive bid process. A Request for Proposals was posted to The Department of Health and Human Services' Website from April 9, 2018 through May 14, 2018. The Department received three (3) proposals. The proposals were reviewed and scored by a team of individuals with program specific knowledge. The review included a thorough discussion of the strengths and weaknesses of the proposals. Bid Summary attached.

As referenced in the Request for Proposals and in the Exhibit C-1 Revisions to General Provisions of this contract; the Department reserves the right to extend the Agreement for up to two (2) additional years, contingent upon satisfactory delivery of services, available funding, agreement of the parties and approval of the Governor and Executive Council.

The following performance measures/objectives will be used to measure the effectiveness of the agreement:

- Annual updates are performed on the statewide primary care needs assessment by the federal deadline.
- Shortage designations and re-designations are completed by the federal deadline.
- Analysis of demographic data and renewal dates determining other areas for shortage designation or re-designation are provided to the Department throughout the contract period.

His Excellency, Governor Christopher T. Sununu and the Honorable Council
Page 3

- Recurrent health professional workforce surveys for the Health Professions Workforce Data Center are developed and submitted to the Department throughout the contract period.
- Accurate Health Professions Workforce Data Center data is uploaded into the Shortage Designation Management System by the federal deadline.

Notwithstanding any other provision of the Contract to the contrary, no services shall be provided after June 30, 2019, and the Department shall not be liable for any payments for services provided after June 30, 2019, unless and until an appropriation for these services has been received from the state legislature and funds encumbered for the 2020-2021 biennium.

Should the Governor and Executive Council not authorize this request, the Department may not have the ability to identify areas in the state where there are shortages of primary care providers or be able to collect information on whether the population can access primary care services, which could result in individuals not having access to necessary healthcare services.

Area served: Statewide

Source of Funds: 100% General Funds.

Respectfully submitted,

iša Morris, MSSW

Director

Approved by:

Seffley A Meye Commissioner



# New Hampshire Department of Health and Human Services Office of Business Operations **Contracts & Procurement Unit Summary Scoring Sheet**

New Hampshire Health Workforce and **Primary Care Access Data** 

RFP-2019-DPHS-08-PRIMA

RFP Name

RFP Number

	:		~ ·	1. Workforce Prog
Bidder Name	Pass/Fail	Maximum Points	Actual Points	Alisa Druzba, A Mgt ofc, Policy
1. FTI Consulting, Inc.		175	80	3. DPHS
2. Germane Solutions		175	100	Ellen Chase-Lu 4. Admin, Policy &
3. JSI Research & Training Institute, Inc.		175	164	Amy Berquist, 5. Administrator II
			-	6.

# **Reviewer Names**

Danielle Weiss, Primary Care ogram Manager

Administrator I, HIth y & Perf

lural Health Manager

Lucard, Financial & Perf

, Financial II, DPHS

المستحيدة

Subject: Health Workforce and Primary Care Access Data (RFP-2019-DPHS-08-PRIMA-01)

Notice: This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

# **AGREEMENT**

The State of New Hampshire and the Contractor hereby mutually agree as follows:

# **GENERAL PROVISIONS**

1. IDENTIFICATION.	-	•				
1.1 State Agency Name		1.2 State Agency Address				
NH Department of Health and H	uman Services	129 Pleasant Street				
	•	Concord, NH 03301-3857				
,						
1.3 Contractor Name	•	1.4 Contractor Address	./			
JSI Research & Training Institut		501 South Street	•			
d/b/a Community Health Institut	c .	Bow, NH 03304				
1.5 Contractor Phone	1.6 Account Number	1.7 Completion Date	1.8 Price Limitation			
Number	<b>!</b> `		_			
603-573-3300	05-95-90-901010-79650000-	June 30, 2020	\$63,760			
	102-500731		<u> </u>			
1.9 Contracting Officer for Stat	e Agency	1.10 State Agency Telephone	Number			
E. Maria Reinemann, Esq.		603-271-9330				
Director of Contracts and Procu	rement		•			
1.11 Contractor Signature	<u> </u>	1.12 Name and Title of Contractor Signatory				
		The state and the or come	abio. bignatory			
على ا ا ا ا		Jonathan Stewart, Regional Dis	recto I			
1.13 Acknowledgement: State	of New Hampshire, County of M	rrimack				
1 1	or treatments, and the		•			
On Ociobar 26, 2018 before	e the undersigned officer, persona	lly appeared the person identified	in block 1.12, or satisfactorily			
	ame is signed in block 1.11, and a					
indicated in block 1.12.	, ,					
1.13.1 Signature of Notary Pub	Jic or Justice of the Peace	·	• .			
- DUI ACM	re					
[Seal]	•					
1.13.2 Name and Title of Natar	YOVE WHISE PUBBEACE	•••	•			
	Expires September 5, 2023		. •			
1.14 State Agency Signature		1.15 Name and Title of State	Agency Signatory			
1 Mar. [] 11/2	10/20/10	LISA MORRIS DIREC	LAGE DONG			
January (1)	Date: 150118	<u> </u>	TOOL OF IB			
1.16 Approval by the N.H. Dep	partment of Administration, Divisi	on of Personnel (if applicable)	·			
_		D'	•			
By:		Director, On:				
1.17 Approval by the Attarney	General (Form, Substance and Ex	recution) ((Capplicable)				
11.17 Approval by the Attorney	A	(i) appricable)				
By: ( )	<b>/</b> \.	On: 11	10/			
	- Virgan 1	1. Ucely-states	/7/18			
1.18 Approval by the Governor	and Executive Council (if applie	cable 7	t			
		·				
By:		On:				
i	<i>1</i>					

2. EMPLOYMENT OF CONTRACTOR/SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT A which is incorporated herein by reference ("Services").

#### 3. EFFECTIVE DATE/COMPLETION OF SERVICES.

3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.18, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.14 ("Effective Date").

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

#### 4. CONDITIONAL NATURE OF AGREEMENT.

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds, and in no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to terminate this Agreement immediately upon giving the Contractor notice of such termination. The State shall not be required to transfer funds from any other account to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

### 5. CONTRACT PRICE/PRICE LIMITATION/ PAYMENT.

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT B which is incorporated herein by reference.
5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law. 5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

# 6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY.

6.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal opportunity laws. This may include the requirement to utilize auxiliary aids and services to ensure that persons with communication disabilities, including vision, hearing and speech, can communicate with, receive information from, and convey information to the Contractor. In addition, the Contractor shall comply with all applicable copyright laws. 6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination. 6.3 If this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all the provisions of Executive Order No. 11246 ("Equal Employment Opportunity"), as supplemented by the regulations of the United States Department of Labor (4) C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States issue to implement these regulations. The Contractor further agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

#### 7. PERSONNEL.

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this

 Agreement. This provision shall survive termination of this Agreement.

7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State's representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer's decision shall be final for the State.

#### 8. EVENT OF DEFAULT/REMEDIES.

- 8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):
- 8.1.1 failure to perform the Services satisfactorily or on schedule:
- 8.1.2 failure to submit any report required hereunder; and/or 8.1.3 failure to perform any other covenant, term or condition of this Agreement.
- 8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions: 8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely remedied, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination; 8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;
- 8.2.3 set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or
- 8.2.4 treat the Agreement as breached and pursue any of its remedies at law or in equity, or both.

# 9. DATA/ACCESS/CONFIDENTIALITY/PRESERVATION.

- 9.1 As used in this Agreement, the word "data" shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.
- 9.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.
- 9.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

10. TERMINATION. In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT A.

11. CONTRACTOR'S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

# 12. ASSIGNMENT/DELEGATION/SUBCONTRACTS. The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice and consent of the State. None of the Services shall be

consent of the State. None of the Services shall be subcontracted by the Contractor without the prior written notice and consent of the State.

13. INDEMNIFICATION. The Contractor shall defend, indemnify and hold harmless the State, its officers and employees, from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (or which may be claimed to arise out of) the acts or omissions of the Contractor. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

#### 14. INSURANCE.

- 14.1 The Contractor shall, at its sole expense, obtain and maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:
- 14.1.1 comprehensive general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000per occurrence and \$2,000,000 aggregate; and
- 14.1.2 special cause of loss coverage form covering all property subject to subparagraph 9.2 herein, in an amount not less than 80% of the whole replacement value of the property. 14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

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14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than thirty (30) days prior to the expiration date of each of the insurance policies. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference. Each certificate(s) of insurance shall contain a clause requiring the insurer to provide the Contracting Officer identified in block 1.9, or his or her successor, no less than thirty (30) days prior written notice of cancellation or modification of the policy.

#### 15. WORKERS' COMPENSATION.

- 15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A ("Workers' Compensation").
- 15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.
- 16. WAIVER OF BREACH. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.
- 17. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.
- 18. AMENDMENT. This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no

such approval is required under the circumstances pursuant to State law, rule or policy.

- 19. CONSTRUCTION OF AGREEMENT AND TERMS. This Agreement shall be construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party.
- 20. THIRD PARTIES. The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.
- 21. HEADINGS. The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.
- 22. SPECIAL PROVISIONS. Additional provisions set forth in the attached EXHIBIT C are incorporated herein by reference.
- 23. SEVERABILITY. In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.
- 24. ENTIRE AGREEMENT. This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior Agreements and understandings relating hereto.



# Scope of Services

# 1. Provisions Applicable to All Services

- 1.1. The Contractor shall submit a detailed description of the language assistance services they will provide to persons with limited English proficiency to ensure meaningful access to their programs and/or services within ten (10) days of the contract effective date.
- 1.2. The Contractor agrees that, to the extent future legislative action by the New Hampshire General Court or federal or state court orders may have an impact on the Services described herein, the State Agency has the right to modify Service priorities and expenditure requirements under this Agreement so as to achieve compliance therewith.
- 1.3. Notwithstanding any other provision of the Contract to the contrary, no services shall continue after June 30, 2019, and the Department shall not be liable for any payments for services provided after June 30, 2019, unless and until an appropriation for these services has been received from the state legislature and funds encumbered for the SFY 2020-2021 bignnia.

# 2. Scope of Work

- 2.1. The Contractor shall conduct an overall statewide primary care assessment that identifies communities with the greatest unmet health care needs, disparities, and health workforce shortages, and also identifies key barriers to access to health care in these communities. The overall needs assessment will include identifying geographic areas and populations at county and sub-county levels that:
  - 2.1.1. Lack access to preventive and primary care services;
  - 2.1.2. Experience shortages of primary care, mental health, and dental providers;
  - 2.1.3. Experience key barriers to access to health care (i.e. waiting time, travel time);
  - 2.1.4. Demonstrate the highest need for health services (using indicators of poverty, infant mortality, low-birth weight, life expectancy, percent or number unserved and underserved and designation as a MUA/MUP or HPSA).
- 2.2. The Contractor shall conduct a meeting with Department staff to discuss the specific analytic aspects of the needs assessment which shall include, but is not limited to:
  - 2.2.1. Range of available data:
  - 2.2.2. The level of geographic detail required;
  - 2.2.3. Statistical approaches to be employed; and
  - 2.2.4. Definitions to be used.
- 2.3. The Contractor shall extract Medicaid and other payer data from APCD via developed queries and data extract protocols.

JSI Research & Training Institute, Inc. d/b/a Community Health Institute RFP-2019-DPHS-08-PRIMA Rev.04/24/18

Exhibit A

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### New Hampshire Department of Health and Human Services Health Workforce and Primary Care Access Data Exhibit A



- 2.4. The Contractor shall collect and analyze health data and other relevant information, as part of the needs assessment, by utilizing and merging data from electronic application systems and other surveys, including but not limited to:
  - 2.4.1. Uniform Data System (UDS)
  - 2.4.2. All Payor Claims Database (APCD)
  - 2.4.3. Behavioral Risk Factor Surveillance System (BRFSS)
  - 2.4.4. Hospital Discharge data
  - 2.4.5. WISDOM (DPHS Information Technology system to store and analyze public health data)
  - 2.4.6. American Community Survey (ACS)
  - 2.4.7. Vital records
  - 2.4.8. Targeted-area surveys.
- 2.5. The Contractor shall consult with RHPC to coordinate and prioritize new shortage area designation and re-designation requests. The Contractor shall:
  - 2.5.1. Provide information, assistance or updates to interested parties in areas under review for shortage designations.
  - 2.5.2. Notify all known interested parties following the HPSA/MUA/MUP determined designation.
  - 2.5.3. Be available for follow-up questions or inquiries regarding a completed shortage designation application.
  - 2.5.4. Evaluate population to provider ratio and high need indicators within potential shortage designation areas using available electronic application systems, HPDC provider data, and targeted-area surveys
  - 2.5.5. Prepare all necessary documentation, using the HRSA Shortage Designation Management System (SDMS), to support designation and re-designation requests to HRSA, for approval by, and signature of, the Primary Care Office director or designee.
  - 2.5.6. Submit all data and FTEs associated with an update cycle prior to the cycle opening date determined by the SDB.
- 2.6. The Contractor shall assist with provider workforce survey development, data cleaning and analysis for the PCO's Health Professions Data Center.
- 2.7. The Contractor shall work with the Department and the New Hampshire health professions licensing boards, as appropriate, to develop recurrent health workforce surveys of licensed, primary care providers in New Hampshire.

JSI Research & Training Institute, Inc. d/b/a Community Health Institute RFP-2019-DPHS-08-PRIMA Rev.04/24/18

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#### New Hampshire Department of Health and Human Services Health Workforce and Primary Care Access Data Exhibit A



- 2.8. The Contractor shall enter and utilize survey data in SDMS, along with other integrated data sources (i.e. APCD, targeted-area surveys) to accurately evaluate shortage designation applications and identify and assess areas of the state eligible for federal shortage designation.
- 2.9. The Contractor shall produce colored GIS-type maps that are compatible with Microsoft and PDF formats, noting shortage areas, at the town level; and list towns, hospitals, health centers and other health facilities within each type of shortage area.
- 2.10. The Contractor shall develop a web-based user interface of maps indicating shortage designations, access pattern and capacity within the state for those interested in exploring designation and for public consumption. The Contractor shall:
  - 2.10.1 Design the interface to include multi-layer maps to visualize natural access patterns for primary care and related preventive services, including but not limited to:
    - 2.10.1.1. Integrated Delivery Network Region,
    - 2.10.1.2. Public health network region,
    - 2.10.1.3. Health center name and score,
    - 2.10.1.4. Drive time, and
    - 2.10.1.5. Population to provider ratio.
- 2.11. The Contractor shall host map links and content on the RHPC site externally.
- 2.12. The Contractor shall assist the Department with annual health professions issue briefs (i.e. by planning, reviewing, etc.) that summarize the findings of the work.
- 2.13. The Contractor shall design RHPC logos and other branding materials, as requested and shall participate in other health workforce activities as determined in conjunction with the Department.

# 3. Project Management

- 3.1. The Contractor shall conduct a "project kick-off meeting" or tele-conference with Department staff within thirty (30) days of the contract effective date to:
  - 3.1.1. Review and clearly define the goals, objectives and milestones; revise the Work Plan as needed; and to resolve any questions or issues regarding the Work Plan.
  - 3.1.2. Ensure the Work Plan outlines the required activities and includes a timeline with clearly identified target dates for each activity.
- 3.2. The Contractor shall utilize the Work Plan to assure progress towards meeting the performance measures and the overall program objectives and goals.

JSI Research & Training Institute, Inc. d/b/a Community Health Institute RFP-2019-DPHS-08-PRIMA Rev.04/24/18 Exhibit A

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# 4. Staffing

4.1. The Contractor shall maintain a level of staffing necessary to perform and carry out all functions, requirements, roles and duties to perform all required services.

# 5. Meetings and Trainings

- 5.1. The Contractor shall attend at a minimum; one (1) in-person meeting at the DHHS Offices annually with DHHS staff and the Executive Directors of the Integrated Delivery Networks to present summaries of the overall needs assessment performed under this contract and receive information from the Integrate Delivery Networks regarding the overall needs assessment.
- 5.2. The Contractor shall participate in monthly conference calls to review activities, interventions, and progress.
- 5.3. The Contractor shall attend meetings with representatives from the Department and/or other state officials to report on program progress.
- 5.4. The Contractor shall ensure all Contractor staff has appropriate training, education, experience and orientation; including training in information security and confidentiality safeguards according to state rules and state and federal laws, to fulfill the requirements of the positions they hold and shall verify and document meeting this requirement. This includes keeping up-to-date records and documentation of all individuals requiring licenses and/or certifications and such records shall be available for Department inspection.

# 6. Reporting

- 6.1. The Contractor shall provide written progress reports to the Department upon request throughout the contract period as well as at the end of the contract period in a format requested by the Department. The report shall include, but is not limited to:
  - 6.1.1. Work completed since the prior report;
  - 6.1.2. Progress on tasks/deliverables still in process;
  - 6.1.3. Barriers preventing completion of tasks/deliverables and how to overcome those barriers; and
  - 6.1.4. Outstanding items and any issues/barriers that may cause future issues.
- 6.2. On a quarterly basis, or at intervals specified by Department, the Contractor shall report on Work Plan progress towards meeting performance measures and overall program goals and objectives to demonstrate the required services are being met.

JSI Research & Training Institute, Inc. d/b/a Community Health Institute RFP-2019-DPHS-08-PRIMA Rev.04/24/18

Exhibit A

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# 7. Performance Indicators/Measures

- 7.1. The Contractor shall ensure the following performance measures are achieved annually and monitored quarterly to measure the effectiveness of the agreement:
  - 7.1.1. Annual updates performed on the statewide primary care needs assessment by the federal deadline.
  - 7.1.2. Shortage designations and re-designations completed by the federal deadline.
  - 7.1.3. Analysis of demographic data and renewal dates determining other areas for shortage designation or re-designation provided to the Department throughout the contract period.
  - 7.1.4. Recurrent health professional workforce surveys for the Health Professions Workforce Data Center developed and submitted to the Department throughout the contract period.
  - 7.1.5. Accurate Health Professions Workforce Data Center data uploaded into the Shortage Designation Management System by the federal deadline.

## 8. Work Plan and Deliverables

- 8.1. The Contractor shall provide a Work Plan to the Department for each SFY of the Contract that outlines the required services and the plan for meeting the performance measures in Section 7, as well as the overall program objectives and goals. The Work Plan shall include, but is not limited to:
  - 8.1.1. Baseline and targets;
  - 8.1.2. Activities including the person(s) responsible, timeline and target population;
- 8.2. The Contractor shall work with the Department to finalize the SFY 2019 Work Plan within thirty (30) days of the Contract effective date.
- 8.3. The Contractor shall develop and submit to the Department annually, a corrective action plan for any performance measure not achieved.

JSI Research & Training Institute, Inc. d/b/a Community Health Institute RFP-2019-DPHS-08-PRIMA Rev.04/24/18

Exhibit A

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# **Exhibit B**

# **Method and Conditions Precedent to Payment**

- 1) The State shall pay the Contractor an amount not to exceed the Price Limitation, Block 1.8 of the Form P-37, General Provisions, for the services provided by the Contractor pursuant to Exhibit A, Scope of Services.
- 2) This Contract is funded with State General Funds. The Contractor agrees to provide the services in Exhibit A, Scope of Service in compliance with funding requirements. Failure to meet the scope of services may jeopardize the Contractor's current and/or future funding.
- 3) Payment for said services shall be made monthly as follows:
  - 2.1. Payment shall be on a cost reimbursement basis for actual expenditures incurred in the fulfillment of this agreement, and shall be in accordance with the approved budget line items in Exhibits B-1 and B-2 Budgets.
  - 2.2. The Contractor shall submit monthly invoices in a form satisfactory to the State by the twentieth (20<sup>th</sup>) working day of each month, which identifies and requests reimbursement for authorized expenses incurred in the prior month. Invoices must be completed, signed, dated and returned to the Department in order to initiate payment. The Contractor shall keep records of their activities related to Department programs and services.
  - 2.3. The State shall make payment to the Contractor within thirty (30) days of receipt of each accurate and correct invoice, and if sufficient funds are available. The Contractor shall keep detailed records of their activities related to DHHS-funded programs and services.
  - 2.4. The final invoice shall be due to the State no later than forty (40) days after the contract Completion Date, Block 1.7 of the Form P-37, General Provisions.
  - 2.5. In lieu of hard copies, invoices may be assigned an electronic signature and emailed to <u>OPHScontractbilling@dhhs.nh.gov</u>, or invoices may be mailed to:

Financial Administrator
Department of Health and Human Services
Division of Public Health Services
29 Hazen Drive
Concord, NH 03301

- 2.6. Payments may be withheld pending receipt of required reports or documentation as identified in Exhibit A, Scope of Services and in this Exhibit B.
- 4) Notwithstanding anything to the contrary herein, the Contractor agrees that funding under this Contract may be withheld, in whole or in part, in the event of noncompliance with any State or Federal law, rule or regulation applicable to the services provided, or if the said services have not been completed in accordance with the terms and conditions of this Agreement.
- 5) Notwithstanding paragraph 18 of the Form P-37, General Provisions, an amendment limited to transfer the funds within the budget and within the price limitation, can be made by written agreement of both parties and may be made without obtaining approval of the Governor and Executive Council.

Contractor Initials

### Exhibit B-1 Budget

New Hampshire Department of Health and Human Services

Eldder/Frogram Name: JSI Research & Training Institute, Inc

Budget Request for: Health Workforce and Primary Care Access Date

Budget Period: Júly 1, 2018 - June 30, 2019 (SFY 2019)

	. (	Total Program Cost			Contractor Share / Mater	1	Funded by DHH3 contract share		
	Direct	Indirect	Total	Direct	Indirect	Talai	Direct	Indiract	Total
Line kem	Incremental	Fixed	. ;	Incremental	Fixed		Incremental	Fised	
I, Total Salary/Wages	\$ 17,182.16 \$	(8	17,162,18	3	1	\$ .	\$ 17,162,16	\$ ·   \$	. 17,182_10
2. Employee Benefits	\$ - 8,521,62 \$	- 16	8,521.82	3		3 .	8 6,521,62	5 . 5	0,521,63
1_Consultants	3	- 18		5 .	1 ·	\$ .	3	5 . 3	·
. Equipment:	\$ 600,63 \$	- 11	843,000	\$	\$ .	3 .	1 600,64	5 5	800,84
Rental	1 . 1			1	\$	3 .	- 1	1 1	
Repair and Maintenance	\$			3 .	3 .	\$ ·	13	1 1	•
Purchase/Depreciation	1				\$	3 -	13	3 . 3	
Supplies:	\$ 1,029,73 \$		1,029,73	\$	\$ -	3	1,029.73	- 1	1,029,7
Educational	3 - 3	. 18		3 -	3 -	3			
(Life	5 5			\$ , .	3 -	3 -		3 . 5	
Phermacy	1 . 1	- 1		3	\$ .	3	-	3 3	
Medical	· 3	- 13		3 -	3 .				
Office	8 - 8	- 1	•	\$ ·	\$ ·	3 .	3	· [i	
, Travel	3 3	. 1	-	\$	\$ -	<b>3</b> -		3 3	
. Occupancy	\$ 1,802,03 \$	. 3	1,802.03	<b>5</b> -	3 -		3 1,802,63	3 . 3	1,802.0
Current Expenses	3 1,456.78 3	- 11	1,458,78	3	1 ·		\$ 1,456,78	<b>,</b> . [5	1,458.7
Telephone	\$ 120.00 S	. 1	120.00	1	š .	\$	\$ 120,00	\$	120,0
Pastage	\$ 10.00 \$	. 1	10,00		\$ · -	\$	10.00	5 - 5	10.0
Subscriptions	\$ <u> </u>			\$ .	3 -	\$	-	5	
Audit and Legal	<u> </u>	- 1	•	\$		1		\$ . \$	•
insurance		- 11		5 -	\$ -	3 .	8 -	\$ 5	
Beard Expenses	9	- 1		3 .	1 .	3 .	\$ .	<b>5 S</b>	
. Software	. 3	- 1		3		•	] \$ - [	\$	
0, Marketing/Communications	5 . 5	- 11	• .	\$	3 -	3	]\$ - [	\$ 5	· · · · · · · · · · · · · · · · · · ·
1. Staff Education and Training	3 343,24 3		343,24	\$	ş ·	1 .	1 343.24	3	343.2
2. Subcontracts/Agreements	1 3		-	3	3	3		5	•
<ol> <li>Other (specific details mendatory);</li> </ol>	5 . 5	· 1		\$ -	3 -	3		\$	
	3 .3		•	3 .	3	ş	\$	ş., - İş.	
	s	11		\$ .	\$ .	3	5 -	\$	
ndirect	]\$ - ]\$	2,631.76 [ 5	2,831,76		\$ .	1 ·	· ·	\$ 2,831.70 \$	2,831.7
TOTAL	\$ , 29,949,26 \$	2,835,76- 5	31,444.06	`	1	\$ ,, ,	29,848,24	\$ 2,831,78 \$	- 35,848,80

Indirect As A Percent of Otrect

Exhibit 8-1 Budget

RFP-2019-OPHS-OB-PRIMA

Contractor bullish

# Exhibit 8-2 Budget

New Hampshire Department of Health and Human Services

Budget Request for: Health Worldorco and Primary Care Access Data

Budget Period: July 1, 2019 - June 36, 2020 (SFY 2020)

	Total Program Cost		Contractor Share / Match			Funded by DNHS contract share			
	Direct	Indirect	Yetal	Oirect	Indirect	Total	Direct	İndirect	Total
_ine kem	incremental	Fixed		Incremental	Fized		Incremental	Fired	
. Tetal Salary/Wages	6 17,162,16	4 · [:	\$ 17,152,16	\$	1	<u> </u>	17,182,16 8		17,162.14
Employee Benefits	\$ 8,521,82	\$	\$ 8,321.62		<b>3</b> .	1	0,521,62		0,521,62
Corontario	- I			\$	3 -	1		- 1	
Equipment:	\$ 800,68	1	\$ 800,68	\$	1 -	3	1 600.64 1	. 15	900.64
Rental		5 - 1	<b>.</b>	8	3	3 .	13 - 15	- 13	
Repair and Maintenance	-	ş		3 .	1 -	] \$		- 1	•
Purchase/Depreciation	3	\$	1 .		1	3	13	- [1	
. Supples:	\$ 1,029.73	5	1,029.73		8	1	\$ 1,029,73 \$	1	,021.71
Educational		\$ · [	<u> </u>			· .	1 . 1	- 11	
Late.			1	3	\$	3 .	1 . 4	- 3	
Phermacy	_ 1.8	\$ ·	1 -		1		I + I + I +	. 8	
Medical		<b>1</b> :	1 -		•	3 .	- 1	- 18	
Office	8 -	3	1 ·	1	1 _	\$	3		
, Yravai	18	í ·	<u>.</u>	\$ .	\$ -	3		5	
Occupancy	1,802.03	i	1,802.03	5	£		1,802,03	- [3	1,802,07
Current Expenses	\$ 1,459.78	1	1,458.76	3	3		3 1,456.78 8	. [3	1,454,76
Telephone	\$ _ 120,00	4 · ]	120,00	5	3	3	\$ 120.00 E	- 1	120.00
Pestage	\$ 10,00		\$ 10.00	\$	8		\$ 10,00 \$	. 8	10,00
Subscriptions		4 - I:	1 -	4			]		
Audit and Lagar		\$ · [	3 -	\$				- [\$	
programme		<u> </u>	1	3	<u>.</u> -	3	- 14	- 1	
Doord Expenses		3	1 .	* ·	<b>.</b>	14	[ • ] •		<u>.</u>
. Software		<b>.</b>			\$ -	5	{ <b>1</b>	. 3	
Marketing/Communications	\$	1			3	] 3	<u> </u>	- 1	<u>.</u>
1, Staff Education and Training	\$ 343.24	•	343,24	\$	3	1	3 3.24 1	3	343,24
2, Subcontracts/Agreements	5	s -		\$ -	[3 -	ļ\$ ·	13 - 3	- ];	
3. Other (specific details mendatory):	8	5	3	3	1 .	, ·	13 14	- 1	
	3	•	1 -	\$	\$	i .	1		
	<b>18</b> •	3 . [		3		3 .	] · [3	- 13	
ndired	1 I	š <u>2,831.76</u> [				] }	14	2,431,74 3	2,031,70
TOTAL	21,644,24	\$ 2,851,74	11,880,00		1	<u> </u>	\$ 29,848,24 \$	2,831,74   3	31,614,04

REP-2019-OPHS-08-PRIMA



### **SPECIAL PROVISIONS**

Contractors Obligations: The Contractor covenants and agrees that all funds received by the Contractor under the Contract shall be used only as payment to the Contractor for services provided to eligible individuals and, in the furtherance of the aforesald covenants, the Contractor hereby covenants and agrees as follows:

- Compliance with Federal and State Laws: If the Contractor is permitted to determine the eligibility
  of individuals such eligibility determination shall be made in accordance with applicable federal and
  state laws, regulations, orders, guidelines, policies and procedures.
- Time and Manner of Determination: Eligibility determinations shall be made on forms provided by the Department for that purpose and shall be made and remade at such times as are prescribed by the Department.
- 3. **Documentation:** In addition to the determination forms required by the Department, the Contractor shall maintain a data file on each recipient of services hereunder, which file shall include all information necessary to support an eligibility determination and such other information as the Department requests. The Contractor shall furnish the Department with all forms and documentation regarding eligibility determinations that the Department may request or require.
- 4. Fair Hearings: The Contractor understands that all applicants for services hereunder, as well as individuals declared ineligible have a right to a fair hearing regarding that determination. The Contractor hereby covenants and agrees that all applicants for services shall be permitted to fill out an application form and that each applicant or re-applicant shall be informed of his/her right to a fair hearing in accordance with Department regulations.
- 5. Gratulties or Kickbacks: The Contractor agrees that it is a breach of this Contract to accept or make a payment, gratuity or offer of employment on behalf of the Contractor, any Sub-Contractor or the State in order to influence the performance of the Scope of Work detailed in Exhibit A of this Contract. The State may terminate this Contract and any sub-contract or sub-agreement if it is determined that payments, gratuities or offers of employment of any kind were offered or received by any officials, officers, employees or agents of the Contractor or Sub-Contractor.
- 6. Retroactive Payments: Notwithstanding anything to the contrary contained in the Contract or in any other document, contract or understanding, it is expressly understood and agreed by the parties hereto, that no payments will be made hereunder to reimburse the Contractor for costs incurred for any purpose or for any services provided to any individual prior to the Effective Date of the Contract and no payments shall be made for expenses incurred by the Contractor for any services provided prior to the date on which the individual applies for services or (except as otherwise provided by the federal regulations) prior to a determination that the individual is eligible for such services.
- 7. Conditions of Purchase: Notwithstanding anything to the contrary contained in the Contract, nothing herein contained shall be deemed to obligate or require the Department to purchase services hereunder at a rate which reimburses the Contractor in excess of the Contractors costs, at a rate which exceeds the amounts reasonable and necessary to assure the quality of such service, or at a rate which exceeds the rate charged by the Contractor to ineligible individuals or other third party funders for such service. If at any time during the term of this Contract or after receipt of the Final Expenditure Report hereunder, the Department shall determine that the Contractor has used payments hereunder to reimburse items of expense other than such costs, or has received payment in excess of such costs or in excess of such rates charged by the Contractor to ineligible individuals or other third party funders, the Department may elect to:
  - 7.1. Renegotiate the rates for payment hereunder, in which event new rates shall be established;
  - 7.2. Deduct from any future payment to the Contractor the amount of any prior reimbursement in excess of costs;

Contractor Initials



7.3. Demand repayment of the excess payment by the Contractor in which event failure to make such repayment shall constitute an Event of Default hereunder. When the Contractor is permitted to determine the eligibility of individuals for services, the Contractor agrees to reimburse the Department for all funds paid by the Department to the Contractor for services provided to any individual who is found by the Department to be ineligible for such services at any time during the period of retention of records established herein.

### RECORDS: MAINTENANCE, RETENTION, AUDIT, DISCLOSURE AND CONFIDENTIALITY:

- Maintenance of Records: In addition to the eligibility records specified above, the Contractor covenants and agrees to maintain the following records during the Contract Period:
  - 8.1. Fiscal Records; books, records, documents and other data evidencing and reflecting all costs and other expenses incurred by the Contractor in the performance of the Contract, and all income received or collected by the Contractor during the Contract Period, said records to be maintained in accordance with accounting procedures and practices which sufficiently and properly reflect all such costs and expenses, and which are acceptable to the Department, and to include, without limitation, all ledgers, books, records, and original evidence of costs such as purchase requisitions and orders, vouchers, requisitions for materials, inventories, valuations of in-kind contributions, labor time cards, payrolls, and other records requested or required by the Department.
  - Statistical Records: Statistical, enrollment, attendance or visit records for each recipient of 8.2. services during the Contract Period, which records shall include all records of application and eligibility (including all forms required to determine eligibility for each such recipient), records regarding the provision of services and all invoices submitted to the Department to obtain payment for such services.
  - Medical Records: Where appropriate and as prescribed by the Department regulations, the Contractor shall retain medical records on each patient/recipient of services.
- 9. Audit: Contractor shall submit an annual audit to the Department within 60 days after the close of the agency fiscal year. It is recommended that the report be prepared in accordance with the provision of Office of Management and Budget Circular A-133, "Audits of States, Local Governments, and Non Profit Organizations" and the provisions of Standards for Audit of Governmental Organizations, Programs, Activities and Functions, issued by the US General Accounting Office (GAO standards) as they pertain to financial compliance audits.
  - 9.1. Audit and Review: During the term of this Contract and the period for retention hereunder, the Department, the United States Department of Health and Human Services, and any of their designated representatives shall have access to all reports and records maintained pursuant to the Contract for purposes of audit, examination, excerpts and transcripts.
  - Audit Liabilities: In addition to and not in any way in limitation of obligations of the Contract, it is understood and agreed by the Contractor that the Contractor shall be held liable for any state or federal audit exceptions and shall return to the Department, all payments made under the Contract to which exception has been taken or which have been disallowed because of such an exception.
- 10. Confidentiality of Records: All information, reports, and records maintained hereunder or collected in connection with the performance of the services and the Contract shall be confidential and shall not be disclosed by the Contractor, provided however, that pursuant to state laws and the regulations of the Department regarding the use and disclosure of such information, disclosure may be made to public officials requiring such information in connection with their official duties and for purposes directly connected to the administration of the services and the Contract; and provided further, that the use or disclosure by any party of any information concerning a recipient for any purpose not directly connected with the administration of the Department or the Contractor's responsibilities with respect to purchased services hereunder is prohibited except on written consent of the recipient, his attorney or guardian.

Contractor Initials

Exhibit C - Spedal Provisions



Notwithstanding anything to the contrary contained herein the covenants and conditions contained in the Paragraph shall survive the termination of the Contract for any reason whatsoever.

- Reports: Fiscal and Statistical: The Contractor agrees to submit the following reports at the following times if requested by the Department.
  - 11.1. Interim Financial Reports: Written interim financial reports containing a detailed description of all costs and non-allowable expenses incurred by the Contractor to the date of the report and containing such other information as shall be deemed satisfactory by the Department to justify the rate of payment hereunder. Such Financial Reports shall be submitted on the form designated by the Department or deemed satisfactory by the Department.
  - 11.2. Final Report: A final report shall be submitted within thirty (30) days after the end of the term of this Contract. The Final Report shall be in a form satisfactory to the Department and shall contain a summary statement of progress toward goals and objectives stated in the Proposal and other information required by the Department.
- 12. Completion of Services: Disallowance of Costs: Upon the purchase by the Department of the maximum number of units provided for in the Contract and upon payment of the price limitation hereunder, the Contract and all the obligations of the parties hereunder (except such obligations as, by the terms of the Contract are to be performed after the end of the term of this Contract and/or survive the termination of the Contract) shall terminate, provided however, that if, upon review of the Final Expenditure Report the Department shall disallow any expenses claimed by the Contractor as costs hereunder the Department shall retain the right, at its discretion, to deduct the amount of such expenses as are disallowed or to recover such sums from the Contractor.
- 13. Credits: All documents, notices, press releases, research reports and other materials prepared during or resulting from the performance of the services of the Contract shall include the following statement:
  - 13.1. The preparation of this (report, document etc.) was financed under a Contract with the State of New Hampshire, Department of Health and Human Services, with funds provided in part by the State of New Hampshire and/or such other funding sources as were available or required, e.g., the United States Department of Health and Human Services.
- 14. Prior Approval and Copyright Ownership: All materials (written, video, audio) produced or purchased under the contract shall have prior approval from DHHS before printing, production, distribution or use. The DHHS will retain copyright ownership for any and all original materials produced, including, but not limited to, brochures, resource directories, protocols or guidelines, posters, or reports. Contractor shall not reproduce any materials produced under the contract without prior written approval from DHHS.
- 15. Operation of Facilities: Compliance with Laws and Regulations: In the operation of any facilities for providing services, the Contractor shall comply with all laws, orders and regulations of federal, state, county and municipal authorities and with any direction of any Public Officer or officers pursuant to faws which shall impose an order or duty upon the contractor with respect to the operation of the facility or the provision of the services at such facility. If any governmental license or permit shall be required for the operation of the said facility or the performance of the said services, the Contractor will procure said license or permit, and will at all times comply with the terms and conditions of each such license or permit. In connection with the foregoing requirements, the Contractor hereby covenants and agrees that, during the term of this Contract the facilities shall comply with all rules, orders, regulations, and requirements of the State Office of the Fire Marshal and the local fire protection agency, and shall be in conformance with local building and zoning codes, bylaws and regulations.
- 16. Equal Employment Opportunity Plan (EEOP): The Contractor will provide an Equal Employment Opportunity Plan (EEOP) to the Office for Civil Rights, Office of Justice Programs (OCR), if it has received a single award of \$500,000 or more. If the recipient receives \$25,000 or more and has 50 or

Contractor Initials

Date 10/26/18

Exhibit C - Special Provisions



more employees, it will maintain a current EEOP on file and submit an EEOP Certification Form to the OCR, certifying that its EEOP is on file. For recipients receiving less than \$25,000, or public grantees with fewer than 50 employees, regardless of the amount of the award, the recipient will provide an EEOP Certification Form to the OCR certifying it is not required to submit or maintain an EEOP. Non-profit organizations, Indian Tribes, and medical and educational institutions are exempt from the EEOP requirement; but are required to submit a certification form to the OCR to claim the exemption. EEOP Certification Forms are available at: http://www.ojp.usdoj/about/ocr/pdfs/cert.pdf.

- 17. Limited English Proficiency (LEP): As clarified by Executive Order 13166, improving Access to Services for persons with Limited English Proficiency, and resulting agency guidance, national origin discrimination includes discrimination on the basis of limited English proficiency (LEP). To ensure compliance with the Omnibus Crime Control and Safe Streets Act of 1968 and Title VI of the Civil Rights Act of 1964, Contractors must take reasonable steps to ensure that LEP persons have meaningful access to its programs.
- 18. Pilot Program for Enhancement of Contractor Employee Whistleblower Protections: The following shall apply to all contracts that exceed the Simplified Acquisition Threshold as defined in 48 CFR 2.101 (currently, \$150,000)

CONTRACTOR EMPLOYEE WHISTLEBLOWER RIGHTS AND REQUIREMENT TO INFORM EMPLOYEES OF WHISTLEBLOWER RIGHTS (SEP 2013)

- (a) This contract and employees working on this contract will be subject to the whistleblower rights and remedies in the pilot program on Contractor employee whistleblower protections established at 41 U.S.C. 4712 by section 828 of the National Defense Authorization Act for Fiscal Year 2013 (Pub. L. 112-239) and FAR 3.908.
- (b) The Contractor shall inform its employees in writing, in the predominant language of the workforce, of employee whistleblower rights and protections under 41 U.S.C. 4712, as described in section 3.908 of the Federal Acquisition Regulation.
- (c) The Contractor shall insert the substance of this clause, including this paragraph (c), in all subcontracts over the simplified acquisition threshold.
- 19. Subcontractors: DHHS recognizes that the Contractor may choose to use subcontractors with greater expertise to perform certain health care services or functions for efficiency or convenience, but the Contractor shall retain the responsibility and accountability for the function(s). Prior to subcontracting, the Contractor shall evaluate the subcontractor's ability to perform the delegated function(s). This is accomplished through a written agreement that specifies activities and reporting responsibilities of the subcontractor and provides for revoking the delegation or imposing sanctions if the subcontractor's performance is not adequate. Subcontractors are subject to the same contractual conditions as the Contractor and the Contractor is responsible to ensure subcontractor compliance with those conditions.

When the Contractor delegates a function to a subcontractor, the Contractor shall do the following:

- 19.1. Evaluate the prospective subcontractor's ability to perform the activities, before delegating the function
- 19.2. Have a written agreement with the subcontractor that specifies activities and reporting responsibilities and how sanctions/revocation will be managed if the subcontractor's performance is not adequate

19.3. Monitor the subcontractor's performance on an ongoing basis

Contractor Initials 1000(18

Exhibit C - Special Provisions

Page 4 of 5



- 19.4. Provide to DHHS an annual schedule identifying all subcontractors, delegated functions and responsibilities, and when the subcontractor's performance will be reviewed
- 19.5. DHHS shall, at its discretion, review and approve all subcontracts.

If the Contractor identifies deficiencies or areas for improvement are identified, the Contractor shall take corrective action.

#### **DEFINITIONS**

As used in the Contract, the following terms shall have the following meanings:

COSTS: Shall mean those direct and indirect items of expense determined by the Department to be allowable and reimbursable in accordance with cost and accounting principles established in accordance with state and federal laws, regulations, rules and orders.

DEPARTMENT: NH Department of Health and Human Services.

FINANCIAL MANAGEMENT GUIDELINES: Shall mean that section of the Contractor Manual which is entitled "Financial Management Guidelines" and which contains the regulations governing the financial activities of contractor agencies which have contracted with the State of NH to receive funds.

PROPOSAL: If applicable, shall mean the document submitted by the Contractor on a form or forms required by the Department and containing a description of the Services to be provided to eligible individuals by the Contractor in accordance with the terms and conditions of the Contract and setting forth the total cost and sources of revenue for each service to be provided under the Contract.

UNIT: For each service that the Contractor is to provide to eligible individuals hereunder, shall mean that period of time or that specified activity determined by the Department and specified in Exhibit B of the Contract.

FEDERAL/STATE LAW: Wherever federal or state laws, regulations, rules, orders, and policies, etc. are referred to in the Contract, the said reference shall be deemed to mean all such laws, regulations, etc. as they may be amended or revised from the time to time.

CONTRACTOR MANUAL: Shall mean that document prepared by the NH Department of Administrative Services containing a compilation of all regulations promulgated pursuant to the New Hampshire Administrative Procedures Act. NH RSA Ch 541-A, for the purpose of implementing State of NH and federal regulations promulgated thereunder.

SUPPLANTING OTHER FEDERAL FUNDS: The Contractor guarantees that funds provided under this Contract will not supplant any existing federal funds available for these services.

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#### **REVISIONS TO GENERAL PROVISIONS**

- Subparagraph 4 of the General Provisions of this contract, Conditional Nature of Agreement, is replaced as follows:
  - 4. CONDITIONAL NATURE OF AGREEMENT.
    Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including without limitation, the continuance of payments, in whole or in part, under this Agreement are contingent upon continued appropriation or availability of funds, including any subsequent changes to the appropriation or availability of funds affected by any state or federal legislative or executive action that reduces, eliminates, or otherwise modifies the appropriation or availability of funding for this Agreement and the Scope of Services provided in Exhibit A, Scope of Services, in whole or in part. In no event shall the State be liable for any payments hereunder in excess of appropriated or available funds. In the event of a reduction, termination or modification of appropriated or available funds, the State shall have the right to withhold payment until such funds become available, if ever. The State shall have the right to reduce, terminate or modify services under this Agreement immediately upon giving the Contractor notice of such reduction, termination or modification. The State shall not be required to transfer funds from any other source or account into the
- 2. Subparagraph 10 of the General Provisions of this contract, Termination, is amended by adding the following language;

account, in the event funds are reduced or unavailable.

10.1 The State may terminate the Agreement at any time for any reason, at the sole discretion of the State, 30 days after giving the Contractor written notice that the State is exercising its option to terminate the Agreement.

Account(s) identified in block 1.6 of the General Provisions, Account Number, or any other

- 10.2 In the event of early termination, the Contractor shall, within 15 days of notice of early termination, develop and submit to the State a Transition Plan for services under the Agreement, including but not limited to, identifying the present and future needs of clients receiving services under the Agreement and establishes a process to meet those needs.
- 10.3 The Contractor shall fully cooperate with the State and shall promptly provide detailed information to support the Transition Plan including, but not limited to, any information or data requested by the State related to the termination of the Agreement and Transition Plan and shall provide ongoing communication and revisions of the Transition Plan to the State as requested.
- 10.4 In the event that services under the Agreement, including but not limited to clients receiving services under the Agreement are transitioned to having services delivered by another entity including contracted providers or the State, the Contractor shall provide a process for uninterrupted delivery of services in the Transition Plan.
- 10.5 The Contractor shall establish a method of notifying clients and other affected individuals about the transition. The Contractor shall include the proposed communications in its Transition Plan submitted to the State as described above.

3. Renewal:

The Department reserves the right to extend this Agreement for up to two (2) additional years, contingent upon satisfactory delivery of services, available funding, agreement of the parties and approval of the Governor and Executive Council.

Contractor Initials

Exhibit C-1 - Revisions to Standard Provisions

Page 1 of 1



# CERTIFICATION REGARDING DRUG-FREE WORKPLACE REQUIREMENTS

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Sections 5151-5160 of the Drug-Free Workplace Act of 1988 (Pub. L. 100-690, Title V, Subtitle D; 41 U.S.C. 701 et seq.), and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

#### ALTERNATIVE I - FOR GRANTEES OTHER THAN INDIVIDUALS

US DEPARTMENT OF HEALTH AND HUMAN SERVICES - CONTRACTORS US DEPARTMENT OF EDUCATION - CONTRACTORS US DEPARTMENT OF AGRICULTURE - CONTRACTORS

This certification is required by the regulations implementing Sections 5151-5160 of the Drug-Free Workplace Act of 1988 (Pub. L. 100-690, Title V, Subtitle D; 41 U.S.C. 701 et seq.). The January 31, 1989 regulations were amended and published as Part II of the May 25, 1990 Federal Register (pages 21681-21691), and require certification by grantees (and by inference, sub-grantees and sub-contractors), prior to award, that they will maintain a drug-free workplace. Section 3017.630(c) of the regulation provides that a grantee (and by inference, sub-grantees and sub-contractors) that is a State may elect to make one certification to the Department in each federal fiscal year in lieu of certificates for each grant during the federal fiscal year covered by the certification. The certificate set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. False certification or violation of the certification shall be grounds for suspension of payments, suspension or termination of grants, or government wide suspension or debarment. Contractors using this form should send it to:

Commissioner
NH Department of Health and Human Services
129 Pleasant Street,
Concord, NH 03301-6505

- The grantee certifies that it will or will continue to provide a drug-free workplace by:
  - 1.1. Publishing a statement notifying employees that the unlawful manufacture, distribution, dispensing, possession or use of a controlled substance is prohibited in the grantee's workplace and specifying the actions that will be taken against employees for violation of such prohibition;
  - 1.2. Establishing an ongoing drug-free awareness program to inform employees about
    - 1.2.1. The dangers of drug abuse in the workplace;
    - 1.2.2. The grantee's policy of maintaining a drug-free workplace;
    - 1.2.3. Any available drug counseling, rehabilitation, and employee assistance programs; and
    - 1.2.4. The penalties that may be imposed upon employees for drug abuse violations occurring in the workplace;
  - 1.3. Making it a requirement that each employee to be engaged in the performance of the grant be given a copy of the statement required by paragraph (a);
  - 1.4. Notifying the employee in the statement required by paragraph (a) that, as a condition of employment under the grant, the employee will
    - 1.4.1. Abide by the terms of the statement; and
    - 1.4.2. Notify the employer in writing of his or her conviction for a violation of a criminal drug statute occurring in the workplace no later than five calendar days after such, conviction:
  - 1.5. Notifying the agency in writing, within ten calendar days after receiving notice under subparagraph 1.4.2 from an employee or otherwise receiving actual notice of such conviction. Employers of convicted employees must provide notice, including position title, to every grant officer on whose grant activity the convicted employee was working, unless the Federal agency

Contractor Initials

Date 10/26/18

Exhibit D – Certification regarding Drug Free Workplace Requirements Page 1 of 2



has designated a central point for the receipt of such notices. Notice shall include the identification number(s) of each affected grant;

- 1.6. Taking one of the following actions, within 30 calendar days of receiving notice under subparagraph 1.4.2, with respect to any employee who is so convicted
  - 1.6.1. Taking appropriate personnel action against such an employee, up to and including termination, consistent with the requirements of the Rehabilitation Act of 1973, as amended: or
  - Requiring such employee to participate satisfactorily in a drug abuse assistance or rehabilitation program approved for such purposes by a Federal, State, or local health, law enforcement, or other appropriate agency;
- 1.7. Making a good faith effort to continue to maintain a drug-free workplace through implementation of paragraphs 1.1, 1.2, 1.3, 1.4, 1.5, and 1.6.
- 2. The grantee may insert in the space provided below the site(s) for the performance of work done in connection with the specific grant.

Place of Performance (street address, city, county, state, zip code) (list each location)

Check I if there are workplaces on file that are not identified here.

Contractor Name: JSI Research & Training Institute, Inc. d/b/a

Community Health Institute

October 26, 2018

Date

Name: 79

Title: Regiona

Exhibit D - Certification regarding Drug Free Workplace Requirements Page 2 of 2

Contractor Initials



### **CERTIFICATION REGARDING LOBBYING**

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Section 319 of Public Law 101-121, Government wide Guidance for New Restrictions on Lobbying, and 31 U.S.C. 1352, and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

US DEPARTMENT OF HEALTH AND HUMAN SERVICES, CONTRACTORS US DEPARTMENT OF EDUCATION - CONTRACTORS US DEPARTMENT OF AGRICULTURE - CONTRACTORS

Programs (indicate applicable program covered):

\*Temporary Assistance to Needy Families under Title IV-A

\*Child Support Enforcement Program under Title IV-D

\*Social Services Block Grant Program under Title XX

\*Medicaid Program under Title XIX

\*Community Services Block Grant under Title VI

\*Child Care Development Block Grant under Title IV

The undersigned certifies, to the best of his or her knowledge and belief, that:

- No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to
  any person for influencing or attempting to influence an officer or employee of any agency, a Member
  of Congress, an officer or employee of Congress, or an employee of a Member of Congress in
  connection with the awarding of any Federal contract, continuation, renewal, amendment, or
  modification of any Federal contract, grant, loan, or cooperative agreement (and by specific mention
  sub-grantee or sub-contractor).
- 2. If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement (and by specific mention sub-grantee or sub-contractor), the undersigned shall complete and submit Standard Form LLL, (Disclosure Form to Report Lobbying, in accordance with its instructions, attached and identified as Standard Exhibit E-I.)
- 3. The undersigned shall require that the language of this certification be included in the award document for sub-awards at all tiers (including subcontracts, sub-grants, and contracts under grants, loans, and cooperative agreements) and that all sub-recipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance was placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by Section 1352, Title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Contractor Name: JSI Research & Training Institute, Inc. d/b/a
Community Health Institute

October 26; 2018

Date

Name: Jonathar

Title: Regional Director

Exhibit E - Certification Regarding Lobbying

Contractor Initials

Date <u>10/26/18</u>

CU/DHHS/110713

Page 1 of 1



# CERTIFICATION REGARDING DEBARMENT, SUSPENSION AND OTHER RESPONSIBILITY MATTERS

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of Executive Office of the President, Executive Order 12549 and 45 CFR Part 76 regarding Debarment, Suspension, and Other Responsibility Matters, and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

#### INSTRUCTIONS FOR CERTIFICATION

- By signing and submitting this proposal (contract), the prospective primary participant is providing the certification set out below.
- 2. The inability of a person to provide the certification required below will not necessarily result in denial of participation in this covered transaction. If necessary, the prospective participant shall submit an explanation of why it cannot provide the certification. The certification or explanation will be considered in connection with the NH Department of Health and Human Services' (DHHS) determination whether to enter into this transaction. However, failure of the prospective primary participant to furnish a certification or an explanation shall disqualify such person from participation in this transaction.
- 3. The certification in this clause is a material representation of fact upon which reliance was placed when DHHS determined to enter into this transaction. If it is later determined that the prospective primary participant knowingly rendered an erroneous certification, in addition to other remedies available to the Federal Government, DHHS may terminate this transaction for cause or default.
- 4. The prospective primary participant shall provide immediate written notice to the DHHS agency to whom this proposal (contract) is submitted if at any time the prospective primary participant learns that its certification was erroneous when submitted or has become erroneous by reason of changed circumstances.
- 5. The terms "covered transaction," "debarred," "suspended," "ineligible," "lower tier covered transaction," "participant," "person," "primary covered transaction," "principal," "proposal," and "voluntarily excluded," as used in this clause, have the meanings set out in the Definitions and Coverage sections of the rules implementing Executive Order 12549: 45 CFR Part 76. See the attached definitions.
- 6. The prospective primary participant agrees by submitting this proposal (contract) that, should the proposed covered transaction be entered into, it shall not knowingly enter into any lower tier covered transaction with a person who is debarred, suspended, declared ineligible, or voluntarily excluded from participation in this covered transaction, unless authorized by DHHS.
- 7. The prospective primary participant further agrees by submitting this proposal that it will include the clause titled "Certification Regarding Debarment, Suspension, Ineligibility and Voluntary Exclusion Lower Tier Covered Transactions," provided by DHHS, without modification, in all lower tier covered transactions and in all solicitations for lower tier covered transactions.
- 8. A participant in a covered transaction may rely upon a certification of a prospective participant in a lower tier covered transaction that it is not debarred, suspended, ineligible, or involuntarily excluded from the covered transaction, unless it knows that the certification is erroneous. A participant may decide the method and frequency by which it determines the eligibility of its principals. Each participant may, but is not required to, check the Nonprocurement List (of excluded parties).
- Nothing contained in the foregoing shall be construed to require establishment of a system of records in order to render in good faith the certification required by this clause. The knowledge and

Contractor Initials

Date 10/26/18



information of a participant is not required to exceed that which is normally possessed by a prudent person in the ordinary course of business dealings.

10. Except for transactions authorized under paragraph 6 of these instructions, if a participant in a covered transaction knowingly enters into a lower tier covered transaction with a person who is suspended, debarred, ineligible, or voluntarily excluded from participation in this transaction, in addition to other remedies available to the Federal government, DHHS may terminate this transaction for cause or default.

#### PRIMARY COVERED TRANSACTIONS

- 11. The prospective primary participant certifies to the best of its knowledge and belief, that it and its principals:
  - 11.1. are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from covered transactions by any Federal department or agency;
  - 11.2. have not within a three-year period preceding this proposal (contract) been convicted of or had a civil judgment rendered against them for commission of fraud or a criminal offense in connection with obtaining, attempting to obtain, or performing a public (Federal, State or local) transaction or a contract under a public transaction; violation of Federal or State antitrust statutes or commission of embezzlement, theft, forgery, bribery, falsification or destruction of records, making false statements, or receiving stolen property;
  - 11.3. are not presently indicted for otherwise criminally or civilly charged by a governmental entity (Federal, State or local) with commission of any of the offenses enumerated in paragraph (I)(b) of this certification; and
  - 11.4. have not within a three-year period preceding this application/proposal had one or more public transactions (Federal, State or local) terminated for cause or default.
- Where the prospective primary participant is unable to certify to any of the statements in this
  certification, such prospective participant shall attach an explanation to this proposal (contract).

#### LOWER TIER COVERED TRANSACTIONS

- 13. By signing and submitting this lower tier proposal (contract), the prospective lower tier participant, as defined in 45 CFR Part 76, certifies to the best of its knowledge and belief that it and its principals:
  - 13.1. are not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency.
  - 13.2. where the prospective lower tier participant is unable to certify to any of the above, such prospective participant shall attach an explanation to this proposal (contract).
- 14. The prospective lower tier participant further agrees by submitting this proposal (contract) that it will include this clause entitled "Certification Regarding Debarment, Suspension, Ineligibility, and Voluntary Exclusion Lower Tier Covered Transactions," without modification in all lower tier covered transactions and in all solicitations for lower tier covered transactions.

Contractor Name: JSI Research & Training Institute, Inc. d/b/a: Community Health Institute

October 26, 2018

Date

Name: Jonathan

Title: Regional Olector

Exhibit F - Certification Regarding Debarment, Suspension And Other Responsibility Matters Page 2 of 2 Contractor Initials

Date \_\_10/26/18

CU/DHHS/110713



# CERTIFICATION OF COMPLIANCE WITH REQUIREMENTS PERTAINING TO FEDERAL NONDISCRIMINATION, EQUAL TREATMENT OF FAITH-BASED ORGANIZATIONS AND WHISTLEBLOWER PROTECTIONS

The Contractor identified in Section 1.3 of the General Provisions agrees by signature of the Contractor's representative as identified in Sections 1.11 and 1.12 of the General Provisions, to execute the following certification:

Contractor will comply, and will require any subgrantees or subcontractors to comply, with any applicable federal nondiscrimination requirements, which may include:

- the Omnibus Crime Control and Safe Streets Act of 1968 (42 U.S.C. Section 3789d) which prohibits recipients of federal funding under this statute from discriminating, either in employment practices or in the delivery of services or benefits, on the basis of race, color, religion, national origin, and sex. The Act requires certain recipients to produce an Equal Employment Opportunity Plan;
- the Juvenile Justice Delinquency Prevention Act of 2002 (42 U.S.C. Section 5672(b)) which adopts by reference, the civil rights obligations of the Safe Streets Act. Recipients of federal funding under this statute are prohibited from discriminating, either in employment practices or in the delivery of services or benefits, on the basis of race, color, religion, national origin, and sex. The Act includes Equal Employment Opportunity Plan requirements;
- the Civil Rights Act of 1964 (42 U.S.C. Section 2000d, which prohibits recipients of federal financial assistance from discriminating on the basis of race, color, or national origin in any program or activity);
- the Rehabilitation Act of 1973 (29 U.S.C. Section 794), which prohibits recipients of Federal financial assistance from discriminating on the basis of disability, in regard to employment and the delivery of services or benefits, in any program or activity;
- the Americans with Disabilities Act of 1990 (42 U.S.C. Sections 12131-34), which prohibits discrimination and ensures equal opportunity for persons with disabilities in employment, State and local government services, public accommodations, commercial facilities, and transportation;
- the Education Amendments of 1972 (20 U.S.C. Sections 1681, 1683, 1685-86), which prohibits discrimination on the basis of sex in federally assisted education programs;
- the Age Discrimination Act of 1975 (42 U.S.C. Sections 6106-07), which prohibits discrimination on the basis of age in programs or activities receiving Federal financial assistance. It does not include employment discrimination:
- 28 C.F.R. pt. 31 (U.S. Department of Justice Regulations OJJDP Grant Programs); 28 C.F.R. pt. 42 (U.S. Department of Justice Regulations Nondiscrimination; Equal Employment Opportunity; Policies and Procedures); Executive Order No. 13279 (equal protection of the laws for faith-based and community organizations); Executive Order No. 13559, which provide fundamental principles and policy-making criteria for partnerships with faith-based and neighborhood organizations;
- 28 C.F.R. pt. 38 (U.S. Department of Justice Regulations Equal Treatment for Faith-Based Organizations); and Whistleblower protections 41 U.S.C. §4712 and The National Defense Authorization Act (NDAA) for Fiscal Year 2013 (Pub. L. 112-239, enacted January 2, 2013) the Pilot Program for Enhancement of Contract Employee Whistleblower Protections, which protects employees against reprisal for certain whistle blowing activities in connection with federal grants and contracts.

The certificate set out below is a material representation of fact upon which reliance is placed when the agency awards the grant. False certification or violation of the certification shall be grounds for suspension of payments, suspension or termination of grants, or government wide suspension or debarment.

Exhibit G

Contractor Initials :

Certification of Compliance with requirements pentalning to Federal Nondiscrimination, Equal Treatment of Felth-Based Organizations and Whisteblower protections

6/27/14 Rev. 10/21/14

Page 1 of 2

Date 10/26/18\_



In the event a Federal or State court or Federal or State administrative agency makes a finding of discrimination after a due process hearing on the grounds of race, color, religion, national origin, or sex against a recipient of funds, the recipient will forward a copy of the finding to the Office for Civil Rights, to the applicable contracting agency or division within the Department of Health and Human Services, and to the Department of Health and Human Services Office of the Ombudsman.

The Contractor identified in Section 1.3 of the General Provisions agrees by signature of the Contractor's representative as identified in Sections 1.11 and 1.12 of the General Provisions, to execute the following certification:

 By signing and submitting this proposal (contract) the Contractor agrees to comply with the provisions indicated above.

Contractor Name: JSI Research & Training Institute, Inc. d/b/a
Community Health Institute

 $\mathcal{X} \mathcal{H}$ 

Title: Regional Director

Exhibit G

Ining to Federal Hondiscriminal and Whistleblower protections

Contractor Initials



### CERTIFICATION REGARDING ENVIRONMENTAL TOBACCO SMOKE

Public Law 103-227, Part C - Environmental Tobacco Smoke, also known as the Pro-Children Act of 1994 (Act), requires that smoking not be permitted in any portion of any indoor facility owned or leased or contracted for by an entity and used routinely or regularly for the provision of health, day care, education, or library services to children under the age of 18, if the services are funded by Federal programs either directly or through State or local governments, by Federal grant, contract, loan, or loan guarantee. The law does not apply to children's services provided in private residences, facilities funded solely by Medicare or Medicaid funds, and portions of facilities used for inpatient drug or alcohol treatment. Failure to comply with the provisions of the law may result in the imposition of a civil monetary penalty of up to \$1000 per day and/or the imposition of an administrative compliance order on the responsible entity.

The Contractor identified in Section 1.3 of the General Provisions agrees, by signature of the Contractor's representative as identified in Section 1.11 and 1.12 of the General Provisions, to execute the following certification:

1. By signing and submitting this contract, the Contractor agrees to make reasonable efforts to comply with all applicable provisions of Public Law 103-227, Part C, known as the Pro-Children Act of 1994.

Contractor Name: JSI Research & Training Institute, Inc. d/b/a

Community Health Institute

October 26, 2018

Date

Name: Jonathan Stewar

Title: Regional Director

Exhibit H - Certification Regarding Environmental Tobacco Smoke Page 1 of 1 Contractor Initials

# HEALTH INSURANCE PORTABILITY ACT BUSINESS ASSOCIATE AGREEMENT

The Contractor identified in Section 1.3 of the General Provisions of the Agreement agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-191 and with the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160 and 164 applicable to business associates. As defined herein, "Business Associate" shall mean the Contractor and subcontractors and agents of the Contractor that receive, use or have access to protected health information under this Agreement and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services.

#### (1) <u>Definitions</u>.

- a. "Breach" shall have the same meaning as the term "Breach" in section 164.402 of Title 45, Code of Federal Regulations.
- b. "Business Associate" has the meaning given such term in section 160.103 of Title 45, Code of Federal Regulations.
- <u>"Covered Entity"</u> has the meaning given such term in section 160.103 of Title 45, Code of Federal Regulations.
- d. "Designated Record Set" shall have the same meaning as the term "designated record set" in 45 CFR Section 164,501.
- e. "<u>Data Aggregation</u>" shall have the same meaning as the term "data aggregation" in 45 CFR Section 164.501.
- f. "Health Care Operations" shall have the same meaning as the term "health care operations" in 45 CFR Section 164.501.
- g. "HITECH Act" means the Health Information Technology for Economic and Clinical Health Act, TitleXIII, Subtitle D, Part 1 & 2 of the American Recovery and Reinvestment Act of 2009.
- h. "HIPAA" means the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 and the Standards for Privacy and Security of Individually Identifiable Health Information, 45 CFR Parts 160, 162 and 164 and amendments thereto.
- i. "Individual" shall have the same meaning as the term "individual" in 45 CFR Section 160.103 and shall include a person who qualifies as a personal representative in accordance with 45 CFR Section 164.501(g).
- j. "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Parts 160 and 164, promulgated under HIPAA by the United States Department of Health and Human Services.
- k. "Protected Health Information" shall have the same meaning as the term "protected health information" in 45 CFR Section 160.103, limited to the information created or received by Business Associate from or on behalf of Covered Entity.

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Exhibit I
Health Insurance Portability Act
Business Associate Agreement
Page 1 of 6

Contractor Initials

- "Required by Law" shall have the same meaning as the term "required by law" in 45 CFR Section 164.103.
- m. "Secretary" shall mean the Secretary of the Department of Health and Human Services or his/her designee.
- n. "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 CFR Part 164, Subpart C, and amendments thereto.
- o. "Unsecured Protected Health Information" means protected health information that is not secured by a technology standard that renders protected health information unusable, unreadable, or indecipherable to unauthorized individuals and is developed or endorsed by a standards developing organization that is accredited by the American National Standards Institute.
- p. Other Definitions All terms not otherwise defined herein shall have the meaning established under 45 C.F.R. Parts 160, 162 and 164, as amended from time to time, and the HITECH Act.

### (2) Business Associate Use and Disclosure of Protected Health Information.

- a. Business Associate shall not use, disclose, maintain or transmit Protected Health Information (PHI) except as reasonably necessary to provide the services outlined under Exhibit A of the Agreement. Further, Business Associate, including but not limited to all its directors, officers, employees and agents, shall not use, disclose, maintain or transmit PHI in any manner that would constitute a violation of the Privacy and Security Rule.
- b. Business Associate may use or disclose PHI:
  - I. For the proper management and administration of the Business Associate:
  - II. As required by law, pursuant to the terms set forth in paragraph d. below; or
  - III. For data aggregation purposes for the health care operations of Covered Entity.
- c. To the extent Business Associate is permitted under the Agreement to disclose PHI to a third party, Business Associate must obtain, prior to making any such disclosure, (i) reasonable assurances from the third party that such PHI will be held confidentially and used or further disclosed only as required by law or for the purpose for which it was disclosed to the third party; and (ii) an agreement from such third party to notify Business Associate, in accordance with the HIPAA Privacy, Security, and Breach Notification Rules of any breaches of the confidentiality of the PHI, to the extent it has obtained knowledge of such breach.
- d. The Business Associate shall not, unless such disclosure is reasonably necessary to provide services under Exhibit A of the Agreement, disclose any PHI in response to a request for disclosure on the basis that it is required by law, without first notifying Covered Entity so that Covered Entity has an opportunity to object to the disclosure and to seek appropriate relief. If Covered Entity objects to such disclosure, the Business

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Exhibit I
Health Insurance Portability Act
Business Associate Agreement
Page 2 of 6

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Contractor Initials



Associate shall refrain from disclosing the PHI until Covered Entity has exhausted all remedies.

e. If the Covered Entity notifies the Business Associate that Covered Entity has agreed to be bound by additional restrictions over and above those uses or disclosures or security safeguards of PHI pursuant to the Privacy and Security Rule, the Business Associate shall be bound by such additional restrictions and shall not disclose PHI in violation of such additional restrictions and shall abide by any additional security safeguards.

### (3) Obligations and Activities of Business Associate.

- a. The Business Associate shall notify the Covered Entity's Privacy Officer immediately after the Business Associate becomes aware of any use or disclosure of protected health information not provided for by the Agreement including breaches of unsecured protected health information and/or any security incident that may have an impact on the protected health information of the Covered Entity.
- b. The Business Associate shall immediately perform a risk assessment when it becomes aware of any of the above situations. The risk assessment shall include, but not be limited to:
  - The nature and extent of the protected health information involved, including the types of identifiers and the likelihood of re-identification;
  - The unauthorized person used the protected health information or to whom the disclosure was made;
  - o Whether the protected health information was actually acquired or viewed
  - o The extent to which the risk to the protected health information has been mitigated.

The Business Associate shall complete the risk assessment within 48 hours of the breach and immediately report the findings of the risk assessment in writing to the Covered Entity.

- The Business Associate shall comply with all sections of the Privacy, Security, and Breach Notification Rule.
- d. Business Associate shall make available all of its internal policies and procedures, books and records relating to the use and disclosure of PHI received from, or created or received by the Business Associate on behalf of Covered Entity to the Secretary for purposes of determining Covered Entity's compliance with HIPAA and the Privacy and Security Rule.
- e. Business Associate shall require all of its business associates that receive, use or have access to PHI under the Agreement, to agree in writing to adhere to the same restrictions and conditions on the use and disclosure of PHI contained herein, including the duty to return or destroy the PHI as provided under Section 3 (I). The Covered Entity shall be considered a direct third party beneficiary of the Contractor's business associate agreements with Contractor's intended business associates, who will be receiving PHI

Contractor Initials

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Exhibit I
Health Insurance Portability Act
Business Associate Agreement
Page 3 of 6



pursuant to this Agreement, with rights of enforcement and indemnification from such business associates who shall be governed by standard Paragraph #13 of the standard contract provisions (P-37) of this Agreement for the purpose of use and disclosure of protected health information.

- f. Within five (5) business days of receipt of a written request from Covered Entity, Business Associate shall make available during normal business hours at its offices all records, books, agreements, policies and procedures relating to the use and disclosure of PHI to the Covered Entity, for purposes of enabling Covered Entity to determine Business Associate's compliance with the terms of the Agreement.
- g. Within ten (10) business days of receiving a written request from Covered Entity, Business Associate shall provide access to PHI in a Designated Record Set to the Covered Entity, or as directed by Covered Entity, to an individual in order to meet the requirements under 45 CFR Section 164.524.
- h. Within ten (10) business days of receiving a written request from Covered Entity for an amendment of PHI or a record about an individual contained in a Designated Record Set, the Business Associate shall make such PHI available to Covered Entity for amendment and incorporate any such amendment to enable Covered Entity to fulfill its obligations under 45 CFR Section 164.526.
- i. Business Associate shall document such disclosures of PHI and information related to such disclosures as would be required for Covered Entity to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR Section 164.528.
- j. Within ten (10) business days of receiving a written request from Covered Entity for a request for an accounting of disclosures of PHI, Business Associate shall make available to Covered Entity such information as Covered Entity may require to fulfill its obligations to provide an accounting of disclosures with respect to PHI in accordance with 45 CFR Section 164.528.
- k. In the event any individual requests access to, amendment of, or accounting of PHI directly from the Business Associate, the Business Associate shall within two (2) business days forward such request to Covered Entity. Covered Entity shall have the responsibility of responding to forwarded requests. However, if forwarding the individual's request to Covered Entity would cause Covered Entity or the Business Associate to violate HIPAA and the Privacy and Security Rule, the Business Associate shall instead respond to the individual's request as required by such law and notify Covered Entity of such response as soon as practicable.
- I. Within ten (10) business days of termination of the Agreement, for any reason, the Business Associate shall return or destroy, as specified by Covered Entity, all PHI received from, or created or received by the Business Associate in connection with the Agreement, and shall not retain any copies or back-up tapes of such PHI. If return or destruction is not feasible, or the disposition of the PHI has been otherwise agreed to in the Agreement, Business Associate shall continue to extend the protections of the Agreement, to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction infeasible, for so long as Business

Exhibit I Health Insurance Portability Act Business Associate Agreement

Page 4 of 6

Contractor Initials



Associate maintains such PHI. If Covered Entity, in its sole discretion, requires that the Business Associate destroy any or all PHI, the Business Associate shall certify to Covered Entity that the PHI has been destroyed.

# (4) Obligations of Covered Entity

- a. Covered Entity shall notify Business Associate of any changes or limitation(s) in its Notice of Privacy Practices provided to individuals in accordance with 45 CFR Section 164.520, to the extent that such change or limitation may affect Business Associate's use or disclosure of PHI.
- Covered Entity shall promptly notify Business Associate of any changes in, or revocation of permission provided to Covered Entity by individuals whose PHI may be used or disclosed by Business Associate under this Agreement, pursuant to 45 CFR Section 164.506 or 45 CFR Section 164.508.
- Covered entity shall promptly notify Business Associate of any restrictions on the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR 164.522, to the extent that such restriction may affect Business Associate's use or disclosure of PHI.

### (5) <u>Termination for Cause</u>

In addition to Paragraph 10 of the standard terms and conditions (P-37) of this Agreement the Covered Entity may immediately terminate the Agreement upon Covered Entity's knowledge of a breach by Business Associate of the Business Associate Agreement set forth herein as Exhibit I. The Covered Entity may either immediately terminate the Agreement or provide an opportunity for Business Associate to cure the alleged breach within a timeframe specified by Covered Entity. If Covered Entity determines that neither termination nor cure is feasible, Covered Entity shall report the violation to the Secretary.

#### (6) <u>Miscellaneous</u>

- Definitions and Regulatory References. All terms used, but not otherwise defined herein, shall have the same meaning as those terms in the Privacy and Security Rule, amended from time to time. A reference in the Agreement, as amended to include this Exhibit I, to a Section in the Privacy and Security Rule means the Section as in effect or as amended.
- b. <u>Amendment</u>. Covered Entity and Business Associate agree to take such action as is necessary to amend the Agreement, from time to time as is necessary for Covered Entity to comply with the changes in the requirements of HIPAA, the Privacy and Security Rule, and applicable federal and state law.
- Data Ownership. The Business Associate acknowledges that it has no ownership rights with respect to the PHI provided by or created on behalf of Covered Entity.
- d. <u>Interpretation</u>. The parties agree that any ambiguity in the Agreement shall be resolved to permit Covered Entity to comply with HIPAA, the Privacy and Security Rule.

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Health insurance Portability Act
Business Associate Agreement
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Contractor Initials



#### Exhibit I

- e. <u>Segregation</u>. If any term or condition of this Exhibit I or the application thereof to any person(s) or circumstance is held invalid, such invalidity shall not affect other terms or conditions which can be given effect without the invalid term or condition; to this end the terms and conditions of this Exhibit I are declared severable.
- f. <u>Survival</u>. Provisions in this Exhibit I regarding the use and disclosure of PHI, return or destruction of PHI, extensions of the protections of the Agreement in section (3) I, the defense and indemnification provisions of section (3) e and Paragraph 13 of the standard terms and conditions (P-37), shall survive the termination of the Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this Exhibit I.

Department of Health and Human Services	JSI Research & Training Institute, Inc. d/b/a Community Health Institute,
The State Ox	Name of the Contractor
Signature of Authorized Representative LISA MORRIS	Signature of Authorized Representative
Name of Authorized Representative	Name of Authorized Representative
DIRECTOR, DPAS	Regional Director
Title of Authorized Representative	Title of Authorized Representative
10/30/18	October 26, 2018
Date	Date

Exhibit I
Health Insurance Portability Act
Business Associate Agreement
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Contractor Initials



### CERTIFICATION REGARDING THE FEDERAL FUNDING ACCOUNTABILITY AND TRANSPARENCY **ACT (FFATA) COMPLIANCE**

The Federal Funding Accountability and Transparency Act (FFATA) requires prime awardees of individual Federal grants equal to or greater than \$25,000 and awarded on or after October 1, 2010, to report on data related to executive compensation and associated first-tier sub-grants of \$25,000 or more. If the initial award is below \$25,000 but subsequent grant modifications result in a total award equal to or over \$25,000, the award is subject to the FFATA reporting requirements, as of the date of the award. In accordance with 2 CFR Part 170 (Reporting Subaward and Executive Compensation Information), the Department of Health and Human Services (DHHS) must report the following information for any subaward or contract award subject to the FFATA reporting requirements:

- Name of entity
- Amount of award 2.
- Funding agency
- NAICS code for contracts / CFDA program number for grants
- Program source
- Award title descriptive of the purpose of the funding action
- Location of the entity
- Principle place of performance
- Unique identifier of the entity (DUNS #)
- 10. Total compensation and names of the top five executives if:
  - 10.1. More than 80% of annual gross revenues are from the Federal government, and those revenues are greater than \$25M annually and
  - 10.2. Compensation information is not already available through reporting to the SEC.

Prime grant recipients must submit FFATA required data by the end of the month, plus 30 days, in which the award or award amendment is made.

The Contractor identified in Section 1.3 of the General Provisions agrees to comply with the provisions of The Federal Funding Accountability and Transparency Act, Public Law 109-282 and Public Law 110-252, and 2 CFR Part 170 (Reporting Subaward and Executive Compensation Information), and further agrees to have the Contractor's representative, as identified in Sections 1.11 and 1.12 of the General Provisions execute the following Certification:

The below named Contractor agrees to provide needed information as outlined above to the NH Department of Health and Human Services and to comply with all applicable provisions of the Federal Financial Accountability and Transparency Act.

> JSI Research & Training Institute, Inc. d/b/a Contractor Name: Community Health Institute

October 26, 2018

Date

Name: Jonali Title: Regional Director

Contractor Initials



# FORM A

As the Contractor identified in Section 1.3 of the General Provisions, I certify that the responses to the below listed questions are true and accurate.

1.	The DUNS number for your entity is: 14-5729117					
2.	In your business or organization's preceding completed fiscal year, did your business or organization receive (1) 80 percent or more of your annual gross revenue in U.S. federal contracts, subcontracts, loans, grants, sub-grants, and/or cooperative agreements; and (2) \$25,000,000 or more in annual gross revenues from U.S. federal contracts, subcontracts, loans, grants, subgrants, and/or cooperative agreements?					
	NO XYES					
	If the answer to #2 above is NO, stop here					
	If the answer to #2 above is YES, please answer the following:					
<ol> <li>Does the public have access to information about the compensation of the executives is business or organization through periodic reports filed under section 13(a) or 15(d) of the Exchange Act of 1934 (15 U.S.C.78m(a), 78o(d)) or section 6104 of the Internal Reven 1986?</li> </ol>						
	NOXYE\$					
٠	If the answer to #3 above is YES, stop here					
•	If the answer to #3 above is NO, please answer the following:					
4.	The names and compensation of the five most highly compensated officers in your business or organization are as follows:					
	Name: Amount:					
	Name: Amount:					
	Name: Amount:					
	Name: Amount:					
	Name: Amount:					



# **DHHS Information Security Requirements**

#### A. Definitions

The following terms may be reflected and have the described meaning in this document:

- 1. "Breach" means the loss of control, compromise, unauthorized disclosure, unauthorized acquisition, unauthorized access, or any similar term referring to situations where persons other than authorized users and for an other than authorized purpose have access or potential access to personally identifiable information, whether physical or electronic. With regard to Protected Health Information, "Breach" shall have the same meaning as the term "Breach" in section 164.402 of Title 45, Code of Federal Regulations.
- "Computer Security Incident" shall have the same meaning "Computer Security Incident" in section two (2) of NIST Publication 800-61, Computer Security Incident Handling Guide, National Institute of Standards and Technology, U.S. Department of Commerce.
- "Confidential Information" or "Confidential Data" means all confidential information disclosed by one party to the other such as all medical, health, financial, public assistance benefits and personal information including without limitation, Substance Abuse Treatment Records, Case Records, Protected Health Information and Personally Identifiable Information.

Confidential Information also includes any and all information owned or managed by the State of NH - created, received from or on behalf of the Department of Health and Human Services (DHHS) or accessed in the course of performing contracted services - of which collection, disclosure, protection, and disposition is governed by state or federal law or regulation. This information includes, but is not limited to Protected Health Information (PHI), Personal Information (PI), Personal Financial Information (PFI), Federal Tax Information (FTI), Social Security Numbers (SSN), Payment Card Industry (PCI), and or other sensitive and confidential information.

- 4. "End User" means any person or entity (e.g., contractor, contractor's employee, business associate, subcontractor, other downstream user, etc.) that receives DHHS data or derivative data in accordance with the terms of this Contract.
- "HIPAA" means the Health Insurance Portability and Accountability Act of 1996 and the regulations promulgated thereunder.
- 6. "Incident" means an act that potentially violates an explicit or implied security policy, which includes attempts (either failed or successful) to gain unauthorized access to a system or its data, unwanted disruption or denial of service, the unauthorized use of a system for the processing or storage of data; and changes to system hardware, firmware, or software characteristics without the owner's knowledge, instruction, or consent. Incidents include the loss of data through theft or device misplacement, loss or misplacement of hardcopy documents, and misrouting of physical or electronic.

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mail, all of which may have the potential to put the data at risk of unauthorized access, use, disclosure, modification or destruction.

- 7. "Open Wireless Network" means any network or segment of a network that is not designated by the State of New Hampshire's Department of Information Technology or delegate as a protected network (designed, tested, and approved, by means of the State, to transmit) will be considered an open network and not adequately secure for the transmission of unencrypted PI, PFI, PHI or confidential DHHS data.
- 8. "Personal Information" (or "PI") means information which can be used to distinguish or trace an individual's identity, such as their name, social security number, personal information as defined in New Hampshire RSA 359-C:19, biometric records, etc., alone, or when combined with other personal or identifying information which is linked or linkable to a specific individual, such as date and place of birth, mother's maiden name, etc.
- "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 C.F.R. Parts 160 and 164, promulgated under HIPAA by the United States Department of Health and Human Services.
- "Protected Health Information" (or "PHI") has the same meaning as provided in the definition of "Protected Health Information" in the HIPAA Privacy Rule at 45 C.F.R. § 160.103.
- 11. "Security Rule" shall mean the Security Standards for the Protection of Electronic Protected Health Information at 45 C.F.R. Part 164, Subpart C, and amendments thereto.
- 12. "Unsecured Protected Health Information" means Protected Health Information that is not secured by a technology standard that renders Protected Health Information unusable, unreadable, or indecipherable to unauthorized individuals and is developed or endorsed by a standards developing organization that is accredited by the American National Standards Institute.

#### I. RESPONSIBILITIES OF DHHS AND THE CONTRACTOR

- A. Business Use and Disclosure of Confidential Information.
  - The Contractor must not use, disclose, maintain or transmit Confidential Information except as reasonably necessary as outlined under this Contract. Further, Contractor, including but not limited to all its directors, officers, employees and agents, must not use, disclose, maintain or transmit PHI in any manner that would constitute a violation of the Privacy and Security Rule.
  - The Contractor must not disclose any Confidential Information in response to a

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request for disclosure on the basis that it is required by law, in response to a subpoena, etc., without first notifying DHHS so that DHHS has an opportunity to consent or object to the disclosure.

- 3. If DHHS notifies the Contractor that DHHS has agreed to be bound by additional restrictions over and above those uses or disclosures or security safeguards of PHI pursuant to the Privacy and Security Rule, the Contractor must be bound by such additional restrictions and must not disclose PHI in violation of such additional restrictions and must abide by any additional security safeguards.
- 4. The Contractor agrees that DHHS Data or derivative there from disclosed to an End User must only be used pursuant to the terms of this Contract.
- 5. The Contractor agrees DHHS Data obtained under this Contract may not be used for any other purposes that are not indicated in this Contract.
- The Contractor agrees to grant access to the data to the authorized representatives of DHHS for the purpose of inspecting to confirm compliance with the terms of this Contract.

#### II. METHODS OF SECURE TRANSMISSION OF DATA

- Application Encryption. If End User is transmitting DHHS data containing Confidential Data between applications, the Contractor attests the applications have been evaluated by an expert knowledgeable in cyber security and that said application's encryption capabilities ensure secure transmission via the internet.
- Computer Disks and Portable Storage Devices. End User may not use computer disks or portable storage devices, such as a thumb drive, as a method of transmitting DHHS data.
- Encrypted Email. End User may only employ email to transmit Confidential Data if email is <u>encrypted</u> and being sent to and being received by email addresses of persons authorized to receive such information.
- 4. Encrypted Web Site. If End User is employing the Web to transmit Confidential Data, the secure socket layers (SSL) must be used and the web site must be secure. SSL encrypts data transmitted via a Web site.
- 5. File Hosting Services, also known as File Sharing Sites. End User may not use file hosting services, such as Dropbox or Google Cloud Storage, to transmit Confidential Data.
- 6. Ground Mail Service. End User may only transmit Confidential Data via *certified* ground mail within the continental U.S. and when sent to a named individual.
- 7. Laptops and PDA. If End User is employing portable devices to transmit Confidential Data said devices must be encrypted and password-protected.
- 8. Open Wireless Networks. End User may not transmit Confidential Data via an open

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wireless network. End User must employ a virtual private network (VPN) when remotely transmitting via an open wireless network.

- Remote User Communication. If End User is employing remote communication to access or transmit Confidential Data, a virtual private network (VPN) must be installed on the End User's mobile device(s) or laptop from which information will be transmitted or accessed.
- 10. SSH File Transfer Protocol (SFTP), also known as Secure File Transfer Protocol. If End User is employing an SFTP to transmit Confidential Data, End User will structure the Folder and access privileges to prevent inappropriate disclosure of information. SFTP folders and sub-folders used for transmitting Confidential Data will be coded for 24-hour auto-deletion cycle (i.e. Confidential Data will be deleted every 24 hours).
- 11. Wireless Devices. If End User is transmitting Confidential Data via wireless devices, all data must be encrypted to prevent inappropriate disclosure of information.

### III. RETENTION AND DISPOSITION OF IDENTIFIABLE RECORDS

The Contractor will only retain the data and any derivative of the data for the duration of this Contract. After such time, the Contractor will have 30 days to destroy the data and any derivative in whatever form it may exist, unless, otherwise required by law or permitted under this Contract. To this end, the parties must:

#### A. Retention

- The Contractor agrees it will not store, transfer or process data collected in connection with the services rendered under this Contract outside of the United States. This physical location requirement shall also apply in the implementation of cloud computing, cloud service or cloud storage capabilities, and includes backup data and Disaster Recovery locations.
- The Contractor agrees to ensure proper security monitoring capabilities are in place to detect potential security events that can impact State of NH systems and/or Department confidential information for contractor provided systems.
- 3. The Contractor agrees to provide security awareness and education for its End Users in support of protecting Department confidential information.
- 4. The Contractor agrees to retain all electronic and hard copies of Confidential Data in a secure location and identified in section IV. A.2
- 5. The Contractor agrees Confidential Data stored in a Cloud must be in a FedRAMP/HITECH compliant solution and comply with all applicable statutes and regulations regarding the privacy and security. All servers and devices must have currently-supported and hardened operating systems, the latest anti-viral, antihacker, anti-spam, anti-spyware, and anti-malware utilities. The environment, as a

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whole, must have aggressive intrusion-detection and firewall protection.

6. The Contractor agrees to and ensures its complete cooperation with the State's Chief Information Officer in the detection of any security vulnerability of the hosting infrastructure.

### B. Disposition

- 1. If the Contractor will maintain any Confidential Information on its systems (or its sub-contractor systems), the Contractor will maintain a documented process for securely disposing of such data upon request or contract termination; and will obtain written certification for any State of New Hampshire data destroyed by the Contractor or any subcontractors as a part of ongoing, emergency, and or disaster recovery operations. When no longer in use, electronic media containing State of New Hampshire data shall be rendered unrecoverable via a secure wipe program in accordance with industry-accepted standards for secure deletion and media sanitization, or otherwise physically destroying the media (for example, degaussing) as described in NIST Special Publication 800-88, Rev 1, Guidelines for Media Sanitization, National Institute of Standards and Technology, U. S. Department of Commerce. The Contractor will document and certify in writing at time of the data destruction, and will provide written certification to the Department upon request. The written certification will include all details necessary to demonstrate data has been properly destroyed and validated. Where applicable, regulatory and professional standards for retention requirements will be jointly evaluated by the State and Contractor prior to destruction.
- Unless otherwise specified, within thirty (30) days of the termination of this Contract, Contractor agrees to destroy all hard copies of Confidential Data using a secure method such as shredding.
- 3. Unless otherwise specified, within thirty (30) days of the termination of this Contract, Contractor agrees to completely destroy all electronic Confidential Data by means of data erasure, also known as secure data wiping.

### IV. PROCEDURES FOR SECURITY

- A. Contractor agrees to safeguard the DHHS Data received under this Contract, and any derivative data or files, as follows:
  - The Contractor will maintain proper security controls to protect Department confidential information collected, processed, managed, and/or stored in the delivery of contracted services.
  - The Contractor will maintain policies and procedures to protect Department confidential information throughout the information lifecycle, where applicable, (from creation, transformation, use, storage and secure destruction) regardless of the media used to store the data (i.e., tape, disk, paper, etc.).

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- 3. The Contractor will maintain appropriate authentication and access controls to contractor systems that collect, transmit, or store Department confidential information where applicable.
- 4. The Contractor will ensure proper security monitoring capabilities are in place to detect potential security events that can impact State of NH systems and/or Department confidential information for contractor provided systems.
- 5. The Contractor will provide regular security awareness and education for its End Users in support of protecting Department confidential information.
- If the Contractor will be sub-contracting any core functions of the engagement supporting the services for State of New Hampshire, the Contractor will maintain a program of an internal process or processes that defines specific security expectations, and monitoring compliance to security requirements that at a minimum match those for the Contractor, including breach notification requirements.
- 7. The Contractor will work with the Department to sign and comply with all applicable State of New Hampshire and Department system access and authorization policies and procedures, systems access forms, and computer use agreements as part of obtaining and maintaining access to any Department system(s). Agreements will be completed and signed by the Contractor and any applicable sub-contractors prior to system access being authorized.
- 8. If the Department determines the Contractor is a Business Associate pursuant to 45 CFR 160.103, the Contractor will execute a HIPAA Business Associate Agreement (BAA) with the Department and is responsible for maintaining compliance with the agreement.
- 9. The Contractor will work with the Department at its request to complete a System Management Survey. The purpose of the survey is to enable the Department and Contractor to monitor for any changes in risks, threats, and vulnerabilities that may occur over the life of the Contractor engagement. The survey will be completed annually, or an alternate time frame at the Departments discretion with agreement by the Contractor, or the Department may request the survey be completed when the scope of the engagement between the Department and the Contractor changes.
- 10. The Contractor will not store, knowingly or unknowingly, any State of New Hampshire or Department data offshore or outside the boundaries of the United States unless prior express written consent is obtained from the Information Security Office leadership member within the Department.
- 11. Data Security Breach Liability. In the event of any security breach Contractor shall make efforts to investigate the causes of the breach, promptly take measures to prevent future breach and minimize any damage or loss resulting from the breach. The State shall recover from the Contractor all costs of response and recovery from

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the breach, including but not limited to: credit monitoring services, mailing costs and costs associated with website and telephone call center services necessary due to the breach.

- 12. Contractor must, comply with all applicable statutes and regulations regarding the privacy and security of Confidential Information, and must in all other respects maintain the privacy and security of PI and PHI at a level and scope that is not less than the level and scope of requirements applicable to federal agencies, including, but not limited to, provisions of the Privacy Act of 1974 (5 U.S.C. § 552a), DHHS Privacy Act Regulations (45 C.F.R. §5b), HIPAA Privacy and Security Rules (45 C.F.R. Parts 160 and 164) that govern protections for individually identifiable health information and as applicable under State law.
- 13. Contractor agrees to establish and maintain appropriate administrative, technical, and physical safeguards to protect the confidentiality of the Confidential Data and to prevent unauthorized use or access to it. The safeguards must provide a level and scope of security that is not less than the level and scope of security requirements established by the State of New Hampshire, Department of Information Technology. Refer to Vendor Resources/Procurement at https://www.nh.gov/doit/vendor/index.htm for the Department of Information Technology policies, guidelines, standards, and procurement information relating to vendors.
- 14. Contractor agrees to maintain a documented breach notification and incident response process. The Contractor will notify the State's Privacy Officer, and additional email addresses provided in this section, of any security breach within two (2) hours of the time that the Contractor learns of its occurrence. This includes a confidential information breach, computer security incident, or suspected breach which affects or includes any State of New Hampshire systems that connect to the State of New Hampshire network.
- 15. Contractor must restrict access to the Confidential Data obtained under this Contract to only those authorized End Users who need such DHHS Data to perform their official duties in connection with purposes identified in this Contract.
- 16. The Contractor must ensure that all End Users:
  - a. comply with such safeguards as referenced in Section IV A. above. implemented to protect Confidential Information that is furnished by DHHS under this Contract from loss, theft or inadvertent disclosure.
  - b. safeguard this information at all times.
  - c. ensure that laptops and other electronic devices/media containing PHI, PI, or PFI are encrypted and password-protected.
  - d. send emails containing Confidential Information only if encrypted and being sent to and being received by email addresses of persons authorized to receive such information.

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- e. limit disclosure of the Confidential Information to the extent permitted by law.
- f. Confidential Information received under this Contract and individually identifiable data derived from DHHS Data, must be stored in an area that is physically and technologically secure from access by unauthorized persons during duty hours as well as non-duty hours (e.g., door locks, card keys, blometric identifiers, etc.).
- g. only authorized End Users may transmit the Confidential Data, including any derivative files containing personally identifiable information, and in all cases, such data must be encrypted at all times when in transit, at rest, or when stored on portable media as required in section IV above.
- h. in all other instances Confidential Data must be maintained, used and disclosed using appropriate safeguards, as determined by a risk-based assessment of the circumstances involved.
- i. understand that their user credentials (user name and password) must not be shared with anyone. End Users will keep their credential information secure. This applies to credentials used to access the site directly or indirectly through a third party application.

Contractor is responsible for oversight and compliance of their End Users. DHHS reserves the right to conduct onsite inspections to monitor compliance with this Contract, including the privacy and security requirements provided in herein, HIPAA, and other applicable laws and Federal regulations until such time the Confidential Data is disposed of in accordance with this Contract.

### V. LOSS REPORTING

The Contractor must notify the State's Privacy Officer, Information Security Office and Program Manager of any Security Incidents and Breaches within two (2) hours of the time that the Contractor learns of their occurrence.

The Contractor must further handle and report Incidents and Breaches involving PHI in accordance with the agency's documented Incident Handling and Breach Notification procedures and in accordance with 42 C.F.R. §§ 431.300 - 306. In addition to, and notwithstanding, Contractor's compliance with all applicable obligations and procedures, Contractor's procedures must also address how the Contractor will:

- 1. Identify Incidents;
- 2. Determine if personally identifiable information is involved in incidents;
- 3.1 Report suspected or confirmed Incidents as required in this Exhibit or P-37;
- 4. Identify and convene a core response group to determine the risk level of Incidents and determine risk-based responses to Incidents; and

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5. Determine whether Breach notification is required, and, if so, identify appropriate Breach notification methods, timing, source, and contents from among different options, and bear costs associated with the Breach notice as well as any mitigation measures.

Incidents and/or Breaches that implicate PI must be addressed and reported, as applicable, in accordance with NH RSA 359-C:20.

### **PERSONS TO CONTACT**

A. DHHS contact for Data Management or Data Exchange issues:

DHHSInformationSecurityOffice@dhhs.nh.gov

- B. DHHS contacts for Privacy issues:

DHHSPrivacyOfficer@dhhs.nh.gov

C. DHHS contact for Information Security issues:

DHHSInformationSecurityOffice@dhhs.nh.gov

D. DHHS contact for Breach notifications:

DHHSInformationSecurityOffice@dhhs.nh.gov

DHHSPrivacy.Officer@dhhs.nh.gov

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