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Virginia M. Barry, Ph.D.
Commissioner of Education
Tel. 603-271-3144

Paul Leather
Deputy Commissioner of Education
Tel. 603-271-3801

STATE OF NEW HAMPSHIRE
DEPARTMENT OF EDUCATION
101 Pleasant Street
Concord, N.H. 03301
FAX 603-271-1953
Citizens Services Line 1-800-339-9900

October 13, 2016

Her Excellency, Governor Margaret Wood Hassan
and the Honorable Council
State House
Concord, NH 03301

REQUESTED ACTION

Authorize the Department of Education, Bureau of Vocational Rehabilitation to enter into a contract with the Brain Injury Association of New Hampshire, Concord, New Hampshire (Vendor Code 156086) to provide independent living services in an amount not to exceed \$79,518.00, effective upon Governor and Council approval for the period of November 17, 2016 through September 30, 2017. 100% Federal Funds,

Funds to support this request are available in the following accounts in FY 2017 and are anticipated to be available in FY 2018 upon the availability and continued appropriation of funds in the future operating budget, with the ability to adjust encumbrances between State Fiscal years through the Budget Office, if needed and justified, Independent Living Services (Part B):

	<u>FY 2017</u>	<u>FY 2018</u>
06-56-56-565510-64850000-102-500731 Contracts for Program Services	\$59,500.00	\$20,018.00

EXPLANATION

The New Hampshire Department of Education receives an annual grant of \$ 305,350 from the United States Department of Health and Human Services, Administration on Community Living, Independent Living Administration. The grant under Title VII, Part B of the Rehabilitation Act of 1973, as amended, enables the state to continue to provide independent living services to individuals with significant disabilities so that they can become more independent in their homes and communities. The Department provides services through contracts with nonprofit organizations which are directed and managed primarily by persons with significant disabilities. The services provided under this contract are available statewide.

The Brain Injury Association of New Hampshire has a governing board that is controlled by persons with disabilities and provides the information and referral, skills training, peer support, resource website for returning veterans with acquired brain injury and/or post-traumatic stress disorder, and counseling to individuals with acquired brain injury and their families. The purpose of the Brain Injury Association of

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New Hampshire is to promote life with independence for people who have acquired brain injury who reside in the state, which makes this organization uniquely suited to provide family neuro-resource facilitation (service coordination), outreach, and technical assistance through its Technology Library.

A request for proposal was posted to the Manchester Union Leader (May 8-10, 2016), the Department of Education's website, the Statewide Independent Living Council's website, and released to community based organizations that are potential or former vendors. Three proposals were received, Granite State Independent Living, Northeast Deaf and Hard of Hearing Services, Inc., and the Brain Injury Association of New Hampshire. A committee comprised of employees from the Department of Education and the Director of the Client Assistance Program, Governor's Commission on Disability reviewed the proposals submitted utilizing an evaluation tool that was developed based on the request for proposal requirements (Attachment A). The committee recommended funding Northeast Deaf and Hard of Hearing Services, Inc. (G&C approval October 5, 2016 item #31) which will provide service coordination, sight service coordination for individuals who are deaf-blind, Computer Assisted Real Time Captioning (CART) services, and interpreter services to the deaf, hard of hearing, and deaf-blind population in the amount of \$64,222.00; Granite State Independent Living (G&C approval September 21, 2016 item #61) will provide service coordination, access services, transportation, and travel training for persons with disabilities in the amount of \$ \$227,736; and, the Brain Injury Association of New Hampshire (BIANH) will provide family neuro-resource facilitation, armed forces and post-traumatic stress disorder online resource center, information and referral services for persons with acquired brain injury, a program which provides family to family support, and a survivor and family support group specifically for veterans living with a brain injury in the amount of \$79,518.00. The Title VII, Part B funds will be awarded to the three non-profits identified above, pending Governor and Council approval.

The rationale for the decision to fund three proposals is based on Title VII, Part B, Section 713, of the Rehabilitation Act of 1973, as amended. Section 713 articulates the authorized uses for Part B resources. This section states that Part B monies may be used to "support activities to increase the capacities of public and nonprofit agencies and organizations and other entities to develop comprehensive approaches or systems for providing independent living services."

Each response to the Request for Proposals for Title VII, Part B monies addressed service provision to different populations of individuals with disabilities that continue to be underserved.

The Title VII, Part B FFY17 RFP review occurred on Wednesday, June 8, 2016. The RFP review panel consisted of the following employees from the Department of Education and Director of the Client Assistance Program, Governor's Commission on Disability

Lisa Hinson-Hatz, Administrator III of Field Services, Bureau of Vocational Rehabilitation. Ms. Hatz brings 14 years of experience in developing and monitoring new contracts and initiatives related to Vocational Rehabilitation field services. She offers a wide range of experience related to service provision to people with disabilities.

Sharon DeAngelis, Administrator IV, Division of Career Technology and Adult Learning. Ms. DeAngelis has 23 years of experience in developing and monitoring budgets for the Division as well as contract development and monitoring contract requirements.

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Joan Holleran, Administrator I, External Relations. Ms. Holleran has administered the Independent Living program at the Department of Education for 15 years and has extensive experience in developing and monitoring the Independent Living contracts during the past decade.

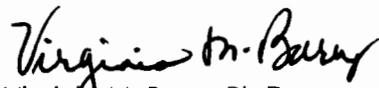
William Finn, Administrator II, Services for Blind and Visually Impaired (SBVI). Mr. Finn has worked in the field of vision rehabilitation and education for 42 years. He has been the Administrator of SBVI for 16 years and has a wealth of experience in mobility and orientation, education, and independent living.

Lorrie Ripley, Director, Client Assistance Program, Governor's Commission on Disability. Ms. Ripley has extensive experience in working with individuals with significant mental illness.

It will be the responsibility of the contractor to hire staff to coordinate and to provide services as stated in the contract. The Department will retain responsibility for monitoring the provision of services.

In the event that Federal funds are unavailable General funds will not be requested to support this program.

Respectfully submitted,



Virginia M. Barry, Ph.D.
Commissioner of Education

S:/DCTA/BVR/VRCO/common/G&C/BIANH 2017 Letter

Attachment A

SCORING FOR REVIEW OF FY 17 TITLE VII, PART B PROPOSALS

Proposal Criteria in the RFP

Statement of Need	10 Points
Project Description	20 Points
Sustainability	20 Points
Organizational Capacity	15 Points
Collaboration	15 points
Project and Organization Budget	<u>20 Points</u>
Possible Points	100 Points

Grant Score (70 passing)

<u>Title VII, Part B FY 15 Grantee</u>	<u>Amount</u>	<u>Peer Review</u>
Brain Injury Association of New Hampshire	\$ \$79,518.00	96.00
Granite State Independent Living	227,736.00	91.50
Northeast Deaf and Hard of Hearing Services	64,222.00	79.25

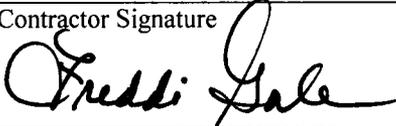
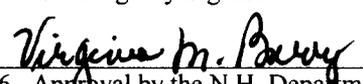
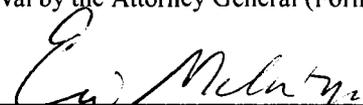
Notice: This agreement and all of its attachments shall become public upon submission to Governor and Executive Council for approval. Any information that is private, confidential or proprietary must be clearly identified to the agency and agreed to in writing prior to signing the contract.

AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

GENERAL PROVISIONS

1. IDENTIFICATION.

1.1 State Agency Name NH Department of Education, Vocational Rehabilitation		1.2 State Agency Address 21 South Fruit Street, Suite 20, Concord, NH 03301	
1.3 Contractor Name Brain Injury Association of New Hampshire		1.4 Contractor Address 52 Pleasant Street, Concord, NH 03301	
1.5 Contractor Phone Number 603.225.8400	1.6 Account Number 06-056-64850000-102-500731	1.7 Completion Date September 30, 2017	1.8 Price Limitation \$79,518.00
1.9 Contracting Officer for State Agency Lisa Hinson-Hatz, Administrator III		1.10 State Agency Telephone Number 603-271-3471	
1.11 Contractor Signature 		1.12 Name and Title of Contractor Signatory Freddi Gale - President	
1.13 Acknowledgement: State of <u>NH</u> , County of <u>Merrimack</u> On <u>Aug 31, 2016</u> , before the undersigned officer, personally appeared the person identified in block 1.12, or satisfactorily proven to be the person whose name is signed in block 1.11, and acknowledged that s/he executed this document in the capacity indicated in block 1.12.			
1.13.1 Signature of Notary Public or Justice of the Peace <div style="display: flex; justify-content: space-between; align-items: center;"> [Seal]  Comm Ex: Feb 22, 2017 </div>			
1.13.2 Name and Title of Notary or Justice of the Peace <u>Erin P. Hall Justice of the Peace</u>			
1.14 State Agency Signature 		1.15 Name and Title of State Agency Signatory <u>VIRGINIA M. BARRY</u> <u>Commissioner of Education</u>	
1.16 Approval by the N.H. Department of Administration, Division of Personnel (if applicable) By: _____ Director, On: _____			
1.17 Approval by the Attorney General (Form, Substance and Execution) (if applicable) By:  On: <u>10/31/16</u>			
1.18 Approval by the Governor and Executive Council (if applicable) By: _____ On: _____			

2. EMPLOYMENT OF CONTRACTOR/SERVICES TO BE PERFORMED. The State of New Hampshire, acting through the agency identified in block 1.1 ("State"), engages contractor identified in block 1.3 ("Contractor") to perform, and the Contractor shall perform, the work or sale of goods, or both, identified and more particularly described in the attached EXHIBIT A which is incorporated herein by reference ("Services").

3. EFFECTIVE DATE/COMPLETION OF SERVICES.

3.1 Notwithstanding any provision of this Agreement to the contrary, and subject to the approval of the Governor and Executive Council of the State of New Hampshire, if applicable, this Agreement, and all obligations of the parties hereunder, shall become effective on the date the Governor and Executive Council approve this Agreement as indicated in block 1.18, unless no such approval is required, in which case the Agreement shall become effective on the date the Agreement is signed by the State Agency as shown in block 1.14 ("Effective Date").

3.2 If the Contractor commences the Services prior to the Effective Date, all Services performed by the Contractor prior to the Effective Date shall be performed at the sole risk of the Contractor, and in the event that this Agreement does not become effective, the State shall have no liability to the Contractor, including without limitation, any obligation to pay the Contractor for any costs incurred or Services performed. Contractor must complete all Services by the Completion Date specified in block 1.7.

4. CONDITIONAL NATURE OF AGREEMENT.

Notwithstanding any provision of this Agreement to the contrary, all obligations of the State hereunder, including, without limitation, the continuance of payments hereunder, are contingent upon the availability and continued appropriation of funds, and in no event shall the State be liable for any payments hereunder in excess of such available appropriated funds. In the event of a reduction or termination of appropriated funds, the State shall have the right to withhold payment until such funds become available, if ever, and shall have the right to terminate this Agreement immediately upon giving the Contractor notice of such termination. The State shall not be required to transfer funds from any other account to the Account identified in block 1.6 in the event funds in that Account are reduced or unavailable.

5. CONTRACT PRICE/PRICE LIMITATION/PAYMENT.

5.1 The contract price, method of payment, and terms of payment are identified and more particularly described in EXHIBIT B which is incorporated herein by reference.

5.2 The payment by the State of the contract price shall be the only and the complete reimbursement to the Contractor for all expenses, of whatever nature incurred by the Contractor in the performance hereof, and shall be the only and the complete compensation to the Contractor for the Services. The State shall have no liability to the Contractor other than the contract price.

5.3 The State reserves the right to offset from any amounts otherwise payable to the Contractor under this Agreement those liquidated amounts required or permitted by N.H. RSA 80:7 through RSA 80:7-c or any other provision of law.

5.4 Notwithstanding any provision in this Agreement to the contrary, and notwithstanding unexpected circumstances, in no event shall the total of all payments authorized, or actually made hereunder, exceed the Price Limitation set forth in block 1.8.

6. COMPLIANCE BY CONTRACTOR WITH LAWS AND REGULATIONS/ EQUAL EMPLOYMENT OPPORTUNITY.

6.1 In connection with the performance of the Services, the Contractor shall comply with all statutes, laws, regulations, and orders of federal, state, county or municipal authorities which impose any obligation or duty upon the Contractor, including, but not limited to, civil rights and equal opportunity laws. This may include the requirement to utilize auxiliary aids and services to ensure that persons with communication disabilities, including vision, hearing and speech, can communicate with, receive information from, and convey information to the Contractor. In addition, the Contractor shall comply with all applicable copyright laws.

6.2 During the term of this Agreement, the Contractor shall not discriminate against employees or applicants for employment because of race, color, religion, creed, age, sex, handicap, sexual orientation, or national origin and will take affirmative action to prevent such discrimination.

6.3 If this Agreement is funded in any part by monies of the United States, the Contractor shall comply with all the provisions of Executive Order No. 11246 ("Equal Employment Opportunity"), as supplemented by the regulations of the United States Department of Labor (41 C.F.R. Part 60), and with any rules, regulations and guidelines as the State of New Hampshire or the United States issue to implement these regulations. The Contractor further agrees to permit the State or United States access to any of the Contractor's books, records and accounts for the purpose of ascertaining compliance with all rules, regulations and orders, and the covenants, terms and conditions of this Agreement.

7. PERSONNEL.

7.1 The Contractor shall at its own expense provide all personnel necessary to perform the Services. The Contractor warrants that all personnel engaged in the Services shall be qualified to perform the Services, and shall be properly licensed and otherwise authorized to do so under all applicable laws.

7.2 Unless otherwise authorized in writing, during the term of this Agreement, and for a period of six (6) months after the Completion Date in block 1.7, the Contractor shall not hire, and shall not permit any subcontractor or other person, firm or corporation with whom it is engaged in a combined effort to perform the Services to hire, any person who is a State employee or official, who is materially involved in the procurement, administration or performance of this

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Agreement. This provision shall survive termination of this Agreement.

7.3 The Contracting Officer specified in block 1.9, or his or her successor, shall be the State's representative. In the event of any dispute concerning the interpretation of this Agreement, the Contracting Officer's decision shall be final for the State.

8. EVENT OF DEFAULT/REMEDIES.

8.1 Any one or more of the following acts or omissions of the Contractor shall constitute an event of default hereunder ("Event of Default"):

8.1.1 failure to perform the Services satisfactorily or on schedule;

8.1.2 failure to submit any report required hereunder; and/or

8.1.3 failure to perform any other covenant, term or condition of this Agreement.

8.2 Upon the occurrence of any Event of Default, the State may take any one, or more, or all, of the following actions:

8.2.1 give the Contractor a written notice specifying the Event of Default and requiring it to be remedied within, in the absence of a greater or lesser specification of time, thirty (30) days from the date of the notice; and if the Event of Default is not timely remedied, terminate this Agreement, effective two (2) days after giving the Contractor notice of termination;

8.2.2 give the Contractor a written notice specifying the Event of Default and suspending all payments to be made under this Agreement and ordering that the portion of the contract price which would otherwise accrue to the Contractor during the period from the date of such notice until such time as the State determines that the Contractor has cured the Event of Default shall never be paid to the Contractor;

8.2.3 set off against any other obligations the State may owe to the Contractor any damages the State suffers by reason of any Event of Default; and/or

8.2.4 treat the Agreement as breached and pursue any of its remedies at law or in equity, or both.

9. DATA/ACCESS/CONFIDENTIALITY/PRESERVATION.

9.1 As used in this Agreement, the word "data" shall mean all information and things developed or obtained during the performance of, or acquired or developed by reason of, this Agreement, including, but not limited to, all studies, reports, files, formulae, surveys, maps, charts, sound recordings, video recordings, pictorial reproductions, drawings, analyses, graphic representations, computer programs, computer printouts, notes, letters, memoranda, papers, and documents, all whether finished or unfinished.

9.2 All data and any property which has been received from the State or purchased with funds provided for that purpose under this Agreement, shall be the property of the State, and shall be returned to the State upon demand or upon termination of this Agreement for any reason.

9.3 Confidentiality of data shall be governed by N.H. RSA chapter 91-A or other existing law. Disclosure of data requires prior written approval of the State.

10. TERMINATION. In the event of an early termination of this Agreement for any reason other than the completion of the Services, the Contractor shall deliver to the Contracting Officer, not later than fifteen (15) days after the date of termination, a report ("Termination Report") describing in detail all Services performed, and the contract price earned, to and including the date of termination. The form, subject matter, content, and number of copies of the Termination Report shall be identical to those of any Final Report described in the attached EXHIBIT A.

11. CONTRACTOR'S RELATION TO THE STATE. In the performance of this Agreement the Contractor is in all respects an independent contractor, and is neither an agent nor an employee of the State. Neither the Contractor nor any of its officers, employees, agents or members shall have authority to bind the State or receive any benefits, workers' compensation or other emoluments provided by the State to its employees.

12. ASSIGNMENT/DELEGATION/SUBCONTRACTS. The Contractor shall not assign, or otherwise transfer any interest in this Agreement without the prior written notice and consent of the State. None of the Services shall be subcontracted by the Contractor without the prior written notice and consent of the State.

13. INDEMNIFICATION. The Contractor shall defend, indemnify and hold harmless the State, its officers and employees, from and against any and all losses suffered by the State, its officers and employees, and any and all claims, liabilities or penalties asserted against the State, its officers and employees, by or on behalf of any person, on account of, based or resulting from, arising out of (or which may be claimed to arise out of) the acts or omissions of the Contractor. Notwithstanding the foregoing, nothing herein contained shall be deemed to constitute a waiver of the sovereign immunity of the State, which immunity is hereby reserved to the State. This covenant in paragraph 13 shall survive the termination of this Agreement.

14. INSURANCE.

14.1 The Contractor shall, at its sole expense, obtain and maintain in force, and shall require any subcontractor or assignee to obtain and maintain in force, the following insurance:

14.1.1 comprehensive general liability insurance against all claims of bodily injury, death or property damage, in amounts of not less than \$1,000,000 per occurrence and \$2,000,000 aggregate ; and

14.1.2 special cause of loss coverage form covering all property subject to subparagraph 9.2 herein, in an amount not less than 80% of the whole replacement value of the property.

14.2 The policies described in subparagraph 14.1 herein shall be on policy forms and endorsements approved for use in the State of New Hampshire by the N.H. Department of Insurance, and issued by insurers licensed in the State of New Hampshire.

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14.3 The Contractor shall furnish to the Contracting Officer identified in block 1.9, or his or her successor, a certificate(s) of insurance for all insurance required under this Agreement. Contractor shall also furnish to the Contracting Officer identified in block 1.9, or his or her successor, certificate(s) of insurance for all renewal(s) of insurance required under this Agreement no later than thirty (30) days prior to the expiration date of each of the insurance policies. The certificate(s) of insurance and any renewals thereof shall be attached and are incorporated herein by reference. Each certificate(s) of insurance shall contain a clause requiring the insurer to provide the Contracting Officer identified in block 1.9, or his or her successor, no less than thirty (30) days prior written notice of cancellation or modification of the policy.

15. WORKERS' COMPENSATION.

15.1 By signing this agreement, the Contractor agrees, certifies and warrants that the Contractor is in compliance with or exempt from, the requirements of N.H. RSA chapter 281-A (*"Workers' Compensation"*).

15.2 To the extent the Contractor is subject to the requirements of N.H. RSA chapter 281-A, Contractor shall maintain, and require any subcontractor or assignee to secure and maintain, payment of Workers' Compensation in connection with activities which the person proposes to undertake pursuant to this Agreement. Contractor shall furnish the Contracting Officer identified in block 1.9, or his or her successor, proof of Workers' Compensation in the manner described in N.H. RSA chapter 281-A and any applicable renewal(s) thereof, which shall be attached and are incorporated herein by reference. The State shall not be responsible for payment of any Workers' Compensation premiums or for any other claim or benefit for Contractor, or any subcontractor or employee of Contractor, which might arise under applicable State of New Hampshire Workers' Compensation laws in connection with the performance of the Services under this Agreement.

16. WAIVER OF BREACH. No failure by the State to enforce any provisions hereof after any Event of Default shall be deemed a waiver of its rights with regard to that Event of Default, or any subsequent Event of Default. No express failure to enforce any Event of Default shall be deemed a waiver of the right of the State to enforce each and all of the provisions hereof upon any further or other Event of Default on the part of the Contractor.

17. NOTICE. Any notice by a party hereto to the other party shall be deemed to have been duly delivered or given at the time of mailing by certified mail, postage prepaid, in a United States Post Office addressed to the parties at the addresses given in blocks 1.2 and 1.4, herein.

18. AMENDMENT. This Agreement may be amended, waived or discharged only by an instrument in writing signed by the parties hereto and only after approval of such amendment, waiver or discharge by the Governor and Executive Council of the State of New Hampshire unless no

such approval is required under the circumstances pursuant to State law, rule or policy.

19. CONSTRUCTION OF AGREEMENT AND TERMS.

This Agreement shall be construed in accordance with the laws of the State of New Hampshire, and is binding upon and inures to the benefit of the parties and their respective successors and assigns. The wording used in this Agreement is the wording chosen by the parties to express their mutual intent, and no rule of construction shall be applied against or in favor of any party.

20. THIRD PARTIES. The parties hereto do not intend to benefit any third parties and this Agreement shall not be construed to confer any such benefit.

21. HEADINGS. The headings throughout the Agreement are for reference purposes only, and the words contained therein shall in no way be held to explain, modify, amplify or aid in the interpretation, construction or meaning of the provisions of this Agreement.

22. SPECIAL PROVISIONS. Additional provisions set forth in the attached EXHIBIT C are incorporated herein by reference.

23. SEVERABILITY. In the event any of the provisions of this Agreement are held by a court of competent jurisdiction to be contrary to any state or federal law, the remaining provisions of this Agreement will remain in full force and effect.

24. ENTIRE AGREEMENT. This Agreement, which may be executed in a number of counterparts, each of which shall be deemed an original, constitutes the entire Agreement and understanding between the parties, and supersedes all prior Agreements and understandings relating hereto.

EXHIBIT A
The Services

The Contractor shall determine eligibility based on 34 CFR Part 364.51 and 364.40 (21 (Authority: 29 U.S.C. 706(11)(c)(e)) develop and approve Independent Living Plans based on 34 CFR 364.52, (Authority: 29 U.S.C 71(c) and 796c(e) and (j) and provide independent living services up to the limit of the contract based on 34 CFR 364.40 sections (1) through (21), (Authority: 29 U.S.C. 79692(1)).

I. Professional Services

The Contractor shall identify individuals who may be eligible for services, develop documentation in support of their eligibility and complete application information necessary to support their eligibility during the contract period for the following activities:

Service Coordination

1. The Contractor shall employ personnel who are specialists in acquired brain injury for the development and provision of independent living services in accordance with 34 CFR 364.23.
2. Provide information about independent living services and make referrals to other programs for individuals with significant disabilities as required under 34 CFR 364.40.
3. Staff shall obtain medical, psychological, psychiatric, educational, vocational, social, and financial information necessary to support eligibility for services under this program in accordance with 34 CFR 364.56. Consumers shall be notified of their right to appeal decisions made by the Contractor. Consumers shall also be notified of the services of the Client Assistance Program and how to contact them in accordance with 34 CFR 364.30.
4. Staff shall assist applicants in the completion of application forms and the development of the Independent Living Plan following the determination of eligibility prior to providing services in accordance with 34 CFR 364.50 and 34 CFR 364.52.
5. The Contractor shall coordinate services with other state and local programs to avoid duplication of services in accordance with 34 CFR 364.27.
6. Staff shall develop and maintain a consumer service record for each independent living program consumer. Documentation shall include eligibility or ineligibility decisions signed and dated by the Service Coordinator, services requested by the consumer, the Independent Living Plan developed with the consumer, or a waiver signed by the consumer stating that an Independent Living Plan is unnecessary, the services actually provided, and goals achieved by the consumer in accordance with 34 CFR 364.53.

Staff shall apply for and document in the consumer service record specific comparable benefits sought and obtained, prior to billing the Department of Education, Division of Career Tech and Adult Learning and Vocational Rehabilitation's Independent Living Program in accordance with 34 CFR 364.35.

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7. The Independent Living Plan (ILP) shall identify the service(s) to be provided, the approximate cost and duration; the provider; the goal of the program; the intermediate objective(s) to be attained as a result of the service(s); and the review period and criteria against which each objective shall be measured. Services that are needed beyond the period that is specified in the ILP will be provided only when the ILP is amended to specify an extension, and there is justification that the intermediate objective(s) can be attained only if the extension is approved.
8. Staff shall assist the consumer in the completion of a financial needs test per 12 month period which begins on the date of eligibility, for a service or combination of services. Services provided will be contingent upon financial need.
9. When an individual requires a service or services and the request for the service is denied, the director of the organization providing services shall notify the individual in writing. A copy of the consumer's rights, including the rights for appeal shall be included with this written notification. When an individual is denied a service under Title VII, Part B, the service provider shall offer an appeal procedure that complies with 34 CFR 364.58 and has been approved by the Statewide Independent Living Council (SILC) and the Designated State Unit.
10. Staff shall maintain contact with consumers and service providers to ensure that services are being delivered in a timely and appropriate manner. Contacts will be documented in the consumer service record.
11. Staff shall coordinate service delivery between service providers and eligible consumers to ensure timely and appropriate services until each consumer's program is determined to be inactive or closed.
12. Staff shall provide quarterly reports indicating consumers served and total number of hours provided. At the end of the contract period a final report shall incorporate total number of consumers served, services provided, and hours of service provided under each service category of the contract.
13. Staff shall maintain a Management Information System to produce the Title VII, 704 Annual Performance Report as required in 34 CFR Parts 364, 365, and 366.

Veterans Website

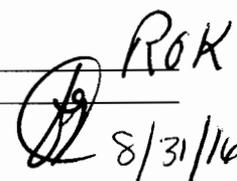
The Contractor will maintain a website specific to Brain Injury (BI) and Post Traumatic Stress Disorder (PTSD). This site will give New Hampshire veterans a place to go to receive information regarding BI and PTSD. The site will assist individuals and family members in identifying agencies that assist with independent living.

Veterans Support Group

The Contractor will provide a support group specifically for veterans and their families who are living with a brain injury. Currently, there is only one known support group in NH located in Manchester. The new support group will be located in central NH and facilitated by a veteran.

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Information and Resources

1. The Contractor will provide information and resources to survivors, family members and professionals regarding independent living supports and services.
2. Records of phone calls will be kept both in hard copy and electronically.
3. Monthly surveys will be sent to callers who receive informational packets.

Neuro-Resource Facilitation and Family to Family Outreach

1. The Contractor will enhance the current Neuro-Resource Facilitation Program to assist survivors living with a brain injury or stroke and family members in identifying and accessing community supports, resource assistance, and information.
2. The Contractor will contact families who have experienced coping with living with family members living with brain injury or stroke to reach out in order to remind them of the supports and services that are available, and if needed to reconnect to services.
3. Records of contacts will be kept in hard copy and electronically.

II. Program Evaluation

The Contractor shall conduct bi-annual customer satisfaction surveys as a documentation of quality assurance and program evaluation. The survey will document the individual satisfaction with the services provided, measuring the extent to which the services received improved the consumer's ability to live independently. Results shall be compiled and presented to the Department of Education, Vocational Rehabilitation's Independent Living Program and the Statewide Independent Living Council bi-annually.

III. Reporting

All Title VII, Part B funds must be tracked separately, as well as services that were provided by the resources. Monthly reports are required, no later than 10 days after the close of the previous month. The report/log should identify the following items: type of service being provided, staff providing the service, date of the service, hours of the service, and consumers receiving the service. The grantee will submit with these reports, monthly invoices for services provided, as described above. The first report and invoice will be due November 25, 2016.

The grantee will provide a quarterly itemized expenditure report and budget reconciliation report.

The grantee shall maintain financial records to support the receipt, accounting for, allocation of, and disbursement of all funds awarded. The monthly invoice will support and document all costs associated with services provided on the contact report/log.

The grantee shall maintain documents to support the delivery of services and make them available for review upon request. Program site visits will be conducted, at least biannually, to include a comprehensive financial review.

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EXHIBIT B
ESTIMATED BUDGET: LIMITATION ON PRICE: PAYMENT

I Estimated Budget FY 2017:

Service Coordination	\$59,500.00
Website Maintenance	
Information and Resources	
Family to Family Outreach	
Veterans Support Group	

Estimated Budget FY 2018:

Service Coordination	\$20,018.00
Website Maintenance	
Information and Resources	
Family to Family Outreach	
Veterans Support Group	

Total \$79,518.00

This budget may be adjusted between fiscal years but in no case can the total budget exceed the price limitation.

- II Limitation on Price:** The total cost for all services provided under this contract shall not exceed \$79,518.00.
- III Method of Payment:** Payment shall be made following receipt of invoices which are supported by a summary of activities that have taken place in accordance with terms of the contract along with a detailed listing of expenses incurred. If correct, payment will be made for 100% of the expenditures listed.

All invoices and reports shall be forwarded to:

New Hampshire Department of Education
Division of Career Technology and Adult Learning
21 South Fruit Street, Suite. 20, Concord, NH 03301
Attention: Sharon B. DeAngelis, Administrator

Contractor Initials _____
Date _____

ROK
[Signature]
8/31/16

**EXHIBIT C
SPECIAL PROVISIONS**

Special Considerations

1. The contractor shall comply with the provisions of the U.S. Code of Federal Regulations 34 CFR 364 and the following U.S. Circular:
 - a. OMB Circular A-110 – “Uniform Administrative Requirements for Grants and Agreements with Institutions of Higher Education, Hospitals, and Other Non-Profit Organizations.” Contractor/Vendor shall not make any award or permit any award (sub grant or contract) at any tier to any party which is debarred or suspended or is otherwise excluded from or ineligible for participation in Federal assistance programs under Executive Order 12549, “Debarment and Suspension”.

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Contractor Initials _____

Date _____

ROK
[Signature]
8/31/16

EXHIBIT D

The Contractor identified in Section 1.3 of the General provisions of the Agreement agrees to comply with the Health Insurance Portability and Accountability Act, Public Law 104-191 and with the Standards for Privacy of Individually Identifiable Health Information, 45 CFR Parts 160 and 174. As defined herein, "Business Associate" shall mean the Contractor and subcontractors and agents of the Contractor that receive, use, or have access to protected health information under this Agreement and "Covered Entity" shall mean the State of New Hampshire, Department of Health and Human Services.

BUSINESS ASSOCIATE AGREEMENT

(1) Definitions

- a. "Designated Record Set" shall have the same meaning as the term "designated record set" in 45 CFR Section 164.501.
- b. "Data Aggregation" shall have the same meaning as the term "data aggregation" in CFR Section 164.501.
- c. "Health Care Operations" shall have the same meaning as the term "health care operations" in 45 CFR Section 164.501.
- d. "HIPAA" means the Health Insurance Portability and Accountability Act of 1996, Public law 104-191.
- e. "Individual" shall have the same meaning as the term "individual" in 45 CFR Section 164.501 and shall include a person who qualifies as a personal representative in accordance with 45 CFR Section 164.501 (g).
- f. "Privacy Rule" shall mean the Standards for Privacy of Individually Identifiable Health Information at 45 CFR Parts 160 and 164, promulgated under HIPAA by the United States Department of Health and Human Services.
- g. "Protected Health Information" shall have the same meaning as the term "protected health information" in 45 CFR Section 164.501, limited to the information created or received by Business Associate from or on behalf of Covered Entity.
- h. "Required by Law" shall have the same meaning as the term "required by law" in 45 CFR Section 164.501.
- i. "Secretary" shall mean the Secretary of the Department of Health and Human Services or his/her designee.
- j. Other Definitions – All terms not otherwise defined herein shall have the meaning established under 45 CFR Parts 160, 162, and 164, as amended from time to time.

Page 6 of 10

Contractor Initials _____

Date _____

ROK
8/31/16

(2) Use and Disclosure of Protected Health Information

- a. Business Associate shall not use or disclose Protected Health Information (PHI) except as reasonably necessary to provide the services outlined under Exhibit A of the Agreement. Further, the Business Associate shall not, and shall ensure that its directors, officers, employees, and agents, do not use or disclose PHI in any manner that would constitute a violation of the Privacy Rule if so used by covered Entity.
- b. Business Associate may use or disclose PHI:
 - (i) for the proper management and administration of the Business Associate;
 - (ii) as required by law, pursuant to the terms set forth in paragraph d. below; or
 - (iii) for data aggregation purposes for the health care operations of Covered Entity.
- c. To the extent Business Associate is permitted under the Agreement to disclose PHI to a third party, Business Associate must obtain, prior to making any such disclosure, (i) reasonable assurances from the third party that such PHI will be held confidentially and used or further disclosed only as required by law or for the purpose for which it was disclosed to the third party; and (ii) an agreement from such third party to immediately notify Business Associate of any breaches of the confidentiality of the PHI, to the extent it has obtained knowledge of such breach.
- d. The Business Associate shall not, unless such disclosure is reasonably necessary to provide services under Exhibit A of the Agreement, disclose PHI in response to a request for disclosure on the basis that it is required by law, without first notifying Covered Entity so that Covered Entity has an opportunity to object to the disclosure and to seek appropriate relief. If Covered Entity objects to such disclosure, the Business Associate shall refrain from disclosing the PHI until Covered Entity has exhausted all remedies.
- e. If the Covered Entity notifies the Business Associate that Covered Entity has agreed to be bound by additional restrictions on the uses or disclosures of PHI pursuant to the Privacy Rule, the Business Associate shall be bound by such additional restrictions and shall not disclose PHI in violation of such additional restrictions.

(3) Obligations and Activities of Business Associate.

- a. Business Associate shall report to the designated Privacy Officer of covered Entity, in writing, any use or disclosure of PHI in violation of the Agreement, of which it becomes aware, within two (2) business days of becoming aware of such unauthorized use or disclosure.
- b. Business Associate shall use appropriate safeguards to prevent the use or disclosure of PHI other than as permitted by the Agreement.
- c. Business Associate shall make available all of its internal policies and procedures, books, and records relating to the use and disclosure of PHI received from, or created or received by the Business Associate on behalf of Covered Entity to the Secretary for purposes of determining Covered Entity's compliance with HIPAA and the Privacy Rule.

Contractor Initials _____
Date _____

ROK
[Signature] 8/31/16

- d. Business Associate shall require all of its business associates that receive, use, or have access to PHI under the Agreement, to agree in writing to adhere to the same restrictions and conditions on the use and disclosure of PHI contained herein, including the duty to return or destroy the PHI provided under Section (3)K. herein. The Covered Entity shall be considered a direct third party beneficiary of the Contractor's business associate agreements with Contractor's intended business associates, who will be receiving PHI pursuant to this Agreement, with rights of enforcement and indemnification from such business associates who shall be governed by standard provision #13 of this agreement for the purpose of use and disclosure of protected health information.
- e. Within five (5) business days of receipt of a written request from Covered Entity, Business Associate shall make available during normal business hours at its offices all records, books, agreements, policies, and procedures relating to the disclosure of PHI to the Covered Entity, for purposes of enabling Covered Entity to determine Business Associate's compliance with the terms of the Agreement.
- f. Within ten (10) business days of receiving a written request from Covered Entity Business Associate shall provide access to PHI in a designated record set to the Covered Entity, or as directed by Covered Entity, to an individual in order to meet the requirements under 45 CFR Section 164.524.
- g. Within ten (10) business days of receiving a written request from Covered Entity for an amendment of PHI or a record about an individual contained in a Designated Record Set, the Business Associate shall make such PHI available to Covered Entity for amendment and incorporate any such amendment to enable Covered Entity to fulfill its obligations under 45 CFR Section 164.526.
- h. Business Associate shall document such disclosures of PHI and information related to such disclosures as would be required by Covered Entity to respond to a request by an individual for an accounting of disclosures of PHI in accordance with 45 CFR Section 164.528.
- i. Within ten (10) business days of receiving a written request from Covered Entity for a request for an accounting of disclosures of PHI, Business Associate shall make available to Covered Entity such information as Covered Entity may require to fulfill its obligations to provide an accounting of disclosures with respect to PHI in accordance with 45 CFR Section 164.528.
- j. In the event any individual requests access to, amendment of, or accounting of PHI directly from the Business Associate, the Business Associate shall within two (2) business days forward such request to Covered Entity. Covered Entity shall have the responsibility of responding to forwarded requests. However, if forwarding the individual's request to Covered Entity would cause Covered Entity or the Business Associate to violate HIPAA and the Privacy Rule, the Business Associate shall instead respond to the individual's request as required by such law and notify Covered Entity of such response as soon as practicable.

Contractor Initials *ROK*
 Date *8/31/16*

- k. Within ten (10) business days of termination of the Agreement, for any reason, the Business Associate shall return or destroy, as specified by Covered Entity; all PHI received from, or created or received by the Business Associate in connection with the Agreement, and shall not retain any copies or back-up tapes of such PHI. If return or destruction is not feasible, or the disposition of the PHI has been otherwise agreed to in the Agreement, Business Associate shall continue to extend the protections of the Agreement, to such PHI and limit further uses and disclosures of such PHI to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such PHI. If Covered Entity, in its sole discretion, requires that the Business Associate destroy any or all PHI, the Business Associate shall certify to Covered Entity that the PHI has been destroyed.

(4) Obligations of Covered Entity

- a. Covered Entity shall notify Business Associate of any changes or limitation(s) in its Notice of Privacy Practices provided to individuals in accordance with 45 CFR Section 164.520, to the extent that such change or limitation may affect Business Associate's use or disclosure of PHI.
- b. Covered Entity shall promptly notify Business Associate of any changes in, or revocation or permission provided to Covered Entity by individuals whose PHI may be used or disclosed by Business Associate under this Agreement, pursuant to 45 CFR Section 164.506 or 45 CFR Section 164.508.
- c. Covered Entity shall promptly notify Business Associate of any restrictions on the use or disclosure of PHI that Covered Entity has agreed to in accordance with 45 CFR Section 164.522, to the extent that such restriction may affect Business Associate's use or disclosure of PHI.

(5) Termination for Cause

- a. In addition to standard provision #10 of this agreement the Covered Entity may immediately terminate the Agreement upon Covered Entity's knowledge of a breach by Business Associate of the Business Associate Agreement set forth herein as Exhibit D. The Covered Entity may either immediately terminate the Agreement or provide an opportunity for Business Associate to cure the alleged breach within a timeframe specified by Covered Entity. If Covered Entity determines that neither termination nor cure is feasible, Covered Entity shall report the violation to the Secretary.

(6) Miscellaneous

- a. Definitions and Regulatory References. All terms used, but not otherwise defined herein, shall have the same meaning as those terms in the Privacy Rule, as amended from time to time. A reference in the Agreement, as amended to include this Exhibit D, to a Section in the Privacy Rule means the Section as in effect or as amended.
- b. Amendment. Covered Entity and Business Associate agree to take such action as is necessary to amend the Agreement from time to time as is necessary to Covered Entity to comply with the changes in the requirements of HIPAA, the Privacy Rule, and applicable federal and state law.

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Contractor Initials _____

Date _____

ROK
[Signature]
8/31/16

- a. Data Ownership. The Business Associate acknowledges that it has no ownership rights with respect to the PHI provided by or created on behalf of Covered Entity.
- b. Interpretation. The parties agree that any ambiguity in the Agreement shall be resolved to permit Covered Entity to comply with HIPAA and the Privacy Rule.
- c. Segregation. If any term or condition of the Exhibit D or the application thereof to any person(s) or circumstance is held invalid, such invalidity shall not affect other terms or conditions which can be given effect without the invalid term or condition; to this end the terms and conditions of the Exhibit D are declared severable.
- d. Survival. Provisions in this Exhibit D regarding the use and disclosure of PHI, return or destruction of PHI, extensions of the protections of the Agreement in section 3 k., the defense and indemnification provisions of section 3 d. and standard contract provision #13, shall survive the termination of the Agreement.

IN WITNESS WHEREOF, the parties hereto have duly executed this Exhibit D.

The State

Virginia M. Barry
Signature of Authorized Representative

Virginia M. Barry, Ph.D.
Name of Authorized Representative

Commissioner of Education
Title of Authorized Representative

10/22/16
Date

Brain Injury Association of New Hampshire

Freddie Gale
Signature of Authorized Representative

Freddie Gale
Name of Authorized Representative

President
Title of Authorized Representative

8/31/16
Date

[Signature]
Signature of Authorized Representative

ROBIN O. KENNEY
Name of Authorized Representative

VICE-PRESIDENT
Title of Authorized Representative

8/31/16
Date

Contractor Initials ROK
Date 8/31/16

State of New Hampshire Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that BRAIN INJURY ASSOCIATION OF NEW HAMPSHIRE is a New Hampshire nonprofit corporation formed September 15, 1983. I further certify that it is in good standing as far as this office is concerned, having filed the return(s) and paid the fees required by law.



In TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 10th day of May A.D. 2016

A handwritten signature in cursive script, appearing to read "William M. Gardner".

William M. Gardner
Secretary of State

Certificate of Authority

I, Scott Dow Clerk/Secretary of Brain Injury Assoc. of NH do hereby certify that :

- (1) I maintain and have custody of and am familiar with the seal and minute books of the corporation;
- (2) I am authorized to issue certificates with respect to the contents of such books and to affix such seal to such certificate;
- (3) The following (is a) (are) true and complete cop(y)(ies) of the resolution(s) adopted by the board of directors of the corporation at a meeting of that board on June 4 2016, which meeting was held in accordance with the law of the state of incorporation and the by-laws of the corporation:

- (4) ~~The~~ following is a true and complete copy of a by-law adopted at a (shareholder)(organizational) meeting on June 7, 1997.
- (5) The foregoing resolution(s) and by-law are in full force and effect, unamended, as of the date hereof; and
- (6) The following person(s) lawfully occupy the office(s) indicated below:

Freddi Gale, President
Mike Palmieri, Treasurer
Robin Kenney, Vice President
Scott Dow, Secretary

IN WITNESS WHEREOF, I have hereunto set my hand as the Clerk/Secretary of the Corporation this 31st day of August 2016.

(Corporate Seal if any)

Scott Dow
Clerk/Secretary

(If the corporation has no seal, the Clerk/Secretary shall acknowledge the certificate before an authorized officer below)

STATE OF NEW HAMPSHIRE

COUNTY OF Merrimack

On Aug 31 2016, 2016, before the undersigned officer personally appeared the person identified in the foregoing certificate, know to me (or satisfactorily proven) to be the Clerk/Secretary of the corporation identified in the foregoing certificate, and acknowledge that he executed the foregoing certificate.

In witness whereof I hereunto set my hand and official seal.

[Signature]
 Notary Public/Justice of the Peace
 Comm Ex Feb 22, 2017



BRAINJ-01

SLAMERE

CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)

10/27/2016

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Davis & Towle Morrill & Everett, Inc. 115 Airport Road Concord, NH 03301	CONTACT NAME: Stephanie Lamere, CIC	
	PHONE (A/C, No, Ext): (603) 715-9740	FAX (A/C, No): (603) 225-7935
E-MAIL ADDRESS: slamere@davistowle.com		
INSURER(S) AFFORDING COVERAGE		NAIC #
INSURER A: Philadelphia Insurance Company		23850
INSURER B: Liberty Mutual Insurance Company		23043
INSURER C:		
INSURER D:		
INSURER E:		
INSURER F:		

INSURED

Brain Injury Association of NH
 52 Pleasant St
 Concord, NH 03301-4334

COVERAGES **CERTIFICATE NUMBER:** **REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS					
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PROJECT <input type="checkbox"/> LOC OTHER:			PHPK1550567	11/01/2016	11/01/2017	EACH OCCURRENCE	\$ 1,000,000				
							DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 100,000				
							MED EXP (Any one person)	\$ 5,000				
							PERSONAL & ADV INJURY	\$ 1,000,000				
							GENERAL AGGREGATE	\$ 2,000,000				
							PRODUCTS - COMP/OP AGG	\$ 2,000,000				
								\$				
A	AUTOMOBILE LIABILITY <input type="checkbox"/> ANY AUTO OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			PHPK1550567	11/01/2016	11/01/2017	COMBINED SINGLE LIMIT (Ea accident)	\$ 1,000,000				
							BODILY INJURY (Per person)	\$				
							BODILY INJURY (Per accident)	\$				
							PROPERTY DAMAGE (Per accident)	\$				
								\$				
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input checked="" type="checkbox"/> RETENTION \$ 10,000			PHUB556192	11/01/2016	11/01/2017	EACH OCCURRENCE	\$ 2,000,000				
							AGGREGATE	\$ 2,000,000				
								\$				
B	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below <table style="margin-left: 20px;"> <tr> <td>Y/N</td> <td>N/A</td> </tr> <tr> <td><input checked="" type="checkbox"/> N</td> <td></td> </tr> </table>	Y/N	N/A	<input checked="" type="checkbox"/> N				WC9511750	11/01/2016	11/01/2017	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER	
Y/N	N/A											
<input checked="" type="checkbox"/> N												
							E.L. EACH ACCIDENT	\$ 500,000				
							E.L. DISEASE - EA EMPLOYEE	\$ 500,000				
							E.L. DISEASE - POLICY LIMIT	\$ 500,000				

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
Workers Compensation 3A States: NH, CT

CERTIFICATE HOLDER State of NH, Department of Education 21 South Fruit St Concord, NH 03301	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE
---	--

Brain Injury Association of New Hampshire
September Quarterly Board Meeting Minutes – Devine, Millimet Law Firm, Manchester
June 9, 2016, 6:00 – 8:00 PM

- I. Freddi Gale President called the meeting to order followed by introductions.

Directors Present: John Capuco, Bob Carey, Patricia Ciarfella, Catherine Costanzo, Jerry Donovan, Scott Dow, Gina England, Laura Flashman, Freddi Gale, David Grant, Elizabeth Kenney, Robin Kenney, Newton Kershaw, Jonathan Lanteigne, Jeannine Leclerc, John Richards, Heather Rousseau, Diane Schreck, Schuyler Scribner, Garry Sherry, Paul Van Blarigan,

Guests Present: Laurie Boyce, Sarah Grant

Staff Present: Ellen Edgerly, Erin Hall, Ron Snow, Steve Wade

- II. Vote to accept the April 14, 2016 Minutes. *A motion to accept was made by Jerry Donovan and the motion was seconded by Diane Schreck and carried unanimously.*
- III. Vote to approve the election of board candidates. *A motion to approve was made by Scott Dow and the motion was seconded by Newton Kershaw and carried unanimously.*
- Recognition and thanks to outgoing board members Laura Decoster, David Eby and Ellen Keith
- IV. Mike Palmieri has agreed to be BIANH Board Treasurer; he is the administrator of Haven Hill. *A motion to accept Mike Palmieri as treasurer was made by Paul Van Blarigan and the motion was seconded by Scott Dow and carried unanimously.*
- V. Acquired Brain Disorder(ABD) Waiver Renewal

The Acquired Brain Disorder Waiver provides for Individuals with acquired brain disorders to receive services in the community, to be eligible for the waiver individuals must meet an institutional level of care. Individuals have to have an acquired brain disorder due to traumatic, anoxic, stroke, infectious diseases and neurological disorders multiple sclerosis and Huntington's. New Hampshire is the only state that includes Multiple Sclerosis and Huntington's. This waiver supports individuals who have difficulty in functioning in a normal society.

The eligible age is 22, if a brain injury occurs before age 22 it is considered a developmental disability by the state. The injury has to manifest itself prior to age 60; there is no age limit to remain on the waiver.

The BIANH is sending out notices on the renewal forums to survivors and families encouraging them to attend and to ask questions. The first forum is scheduled for Monday, June 13th at 9:00 am and the second will be held on June 23rd. Individuals can also participate by phone or e-mail questions and concerns. Providers are asked to

encourage individuals to attend. BIANH knows about 60 of the individuals that are on the waivers. There are two new additions on the waiver:

- 1) Utilizing and calculating spousal impoverishment. Allows a couple who has a spouse who has a brain injury to keep a certain portion of the money when the spouse goes into a nursing home. This is a huge benefit for the individuals that we support. Currently the only way it works is to petition the court which can be emotionally, physically and financially a burden.
 - 2) Allow spouses to be paid for providing support of their spouse. There are certain limits, a person can't work more than 40 hours and they need to meet all the requirements of a provider.
- VI. The Bureau of Developmental Services (BDS) will now have a new bureau chief; Lorene Reagan has accepted a new job in the Department of Health and Human Services. Sandy Hunt has been named as the interim director. This is a huge loss; the BDS will miss her greatly. *A motion that we acknowledge Lorene's leadership was made by Robin Kenney and the motion was seconded by John Richards and carried unanimously.*
- VII. June 17th Meeting with Commissioner Meyers.
A meeting is scheduled with the commissioner to discuss the proposed Brain Injury Trust Fund along with independent case management. Newton Kershaw, Steve Wade, John Richards and Ellen Edgerly will be attending.
- VIII. For the last year BIANH been working on a presentation on managed care comparing independent and managed care case management. Twenty nine hundred individuals are being served under the Choices for Independence Waiver. Agencies that support these individuals include the BIANH, Heritage, Community Crossroads and Life Coping. BIANH and Crotched Mountain presented before the Governor's Commission on Managed Care recently as to what we do as independent case managers. The presentation was well received; the commission is going to submit a report to the governor on managed care step 2. It is our hope that in the report it will include the importance of independent case management.
- IX. Public Policy Update - Bob Dunn, BIANH lobbyist from Devine, Millimet & Branch
- SB553, relative to the implementation of the Medicaid managed care program, was signed by the governor. SB 553 was one of the major bills followed by BIANH. Initially part of Step 2 was slated to start on September 1, 2016, this law will now delay step 2 until July 1, 2017. The DHHS has agreed that nursing homes and the CFI Waiver should start up together as they are dealing with the same population. The Developmental Disabilities Waiver and the ABD Waiver will be part of the next phase to be determined. Commissioner Meyers agrees that step 2 is not ready to go. In order to get step 2 started the state will need to change the statutes for nursing homes. This law provides legislative approval as to what happens in step 2. The only entity that approved the managed care

organizations contracts before was the executive council. The amendment made is a very constructive approach. The BIANH is now part of this working group that will give stakeholders a major voice in the development of step 2 which is a very positive outcome from our perspectives.

SB 553 lays out a constructive process. The BIANH and NH Healthcare Association deserve credit in willing to work with the DHHS which has put us in a good position as far as everyone is concerned.

It all comes down to the Medicaid pie which is already too small. No one knows how much money managed care is going to cost. There has been no savings for step 2 reflected in the budget. From a political standpoint the opiate issue is the problem of the moment, it is the top priority with the legislature.

Another success HB 696 reauthorization of the Health Protection Program

HB 426, an act establishing an end-of-life choices study commission. Two years ago a similar bill passed the house and senate, governor vetoed. What made a difference this year was the letter that Steve sent out on the behalf of the BIANH about veterans. Rep. Al Baldasaro read the letter on the floor. The vote did not pass, turned into a big victory; Steve's role was instrumental in the success.

- X. Bingo fundraising Program
A thank you dinner was held at the Kiwanis club in recognition of Shirley Cooney. Laurie Boyce was recognized for her work for helping to found the Bingo Hall and the BIANH.
- XI. The Brain and Spinal Cord Injury Advisory Council Public Hearing was held in Peterborough on June 7, 2016. Thirty individuals attended including Representative Kris Roberts. Unmet needs heard included the lack of neurologists, physical therapists, occupational therapists, Transportation and social opportunities.
- XII. Collaboration with the Laconia Housing Authority. The authority recently purchased a building to change into accessible housing. A meeting is scheduled with them on June 22nd to talk about partnering with BIANH.
- XIII. BIANH Annual Golf Tournament – Freddi, Dianne, Jerry are doing a great job in organizing. The groundwork is in good shape, still looking for sponsorships. Thank you to board members for prizes for the raffles. We are having two contests, a 50 foot putt for \$50,000 and one swing for \$1 million.
- XIV. Camp Allen for survivors will be held August 21 through August 24, 2016 in Bedford, New Hampshire. Currently have 34 individuals registered, we had 38 last year. Barbara Howard, Rosalie Johnson, Ellen Edgerly and John Richards met with Camp Allen to see

how many individuals they can support with the appropriate staff. Barbara is working to access the needs of the individuals registered. Pine Tree Camp will be held August 25 through August 27, 2016 in Rome, Maine.

XV. SILC Grant – BIANH scored 96 out of 100 points, requested \$125,000 for services. Based on the formula to distribute Part B monies, BIANH will receive \$79,518. BIANH is adding a new service - a Survivor and Family Support Group for veterans living with a brain injury. Group. Kyle the intern will be facilitating the group. BIANH will be receiving \$79,518. *A motion to accept the funds was made by Newton Kershaw and the motion was seconded by Diane Schreck and carried unanimously.*

XVI. FYI:

-List of major brain injury trends, issues and concerns – on-going development – Steve working on putting together a strategic plan.

-Visit by Chair Cheryl Kennedy of Texas Brain Injury Advisory Council to the office. She is on the National Ambassadors Council and is visiting to learn what our state does.

-BIANH Employment Council been meeting for 8 months. The purpose of the council is how to support survivors get back to work and research resources.

-Annual audit is currently underway. The goal is to have a report for the September meeting.

- The Executive Committee talked about having a board retreat based on David Eby's recommendation to provide an opportunity to get to know each other both socially and professionally. Every board member can be linked up with one interest or project.

Meeting adjourned.

Motion to adjourn the meeting was made by Liz Kenney and seconded by Scott Dow.

Respectfully submitted by Ellen Edgerly

Brain Injury Association of New Hampshire, August 16, 2016

**BY-LAWS
OF THE
BRAIN INJURY ASSOCIATION OF NEW HAMPSHIRE**

**ARTICLE I
NAME**

The name of the corporation is Brain Injury Association of New Hampshire (herein referred to as the Association). The Association also transacts business from time to time as BIANH.

**ARTICLE II
PURPOSES**

The mission of the Association is to improve the quality of life of persons with brain injury and their families, and to reduce the incidence and severity of brain injury. In aid thereof, the goals of the Association include, but are not limited to, the following:

- a. To foster and promote the welfare, rights, and dignity of individuals experiencing disability caused by acquired brain injury.
- b. To increase awareness of the incidence and the consequence of brain injury among the public, professionals, persons with brain injury and their family members;
- c. To serve as an information and resource center for persons with brain injury, their families and friends, and providers and professionals in the field of brain injury treatment and rehabilitation;
- d. To foster and promote a network of support for persons with brain injury, their families and friends;
- e. To advocate, foster and promote the research and development for, and establishment of, rehabilitation programs and services for persons with brain injury;
- f. To support the development of highest standards of quality care and ethical practices in the field of brain injury;
- g. To advocate for public policy which recognizes and addresses the problems of persons with brain injury, their families and care providers;
- h. To increase awareness in and among the public of the importance of safety and prevention in reducing the incidence or severity of brain injury; and
- i. To advocate, foster and promote activities and legislation aimed at accomplishing the above purposes.

ARTICLE III MEMBERS

Section 1. Eligibility. Any legal resident of the State of New Hampshire is eligible to be a Member of the Association upon payment of annual dues as fixed from time to time by the Board of Directors. The Board of Directors shall have the power to confer upon any legal resident of the State of New Hampshire an honorary or courtesy membership without the payment of annual dues by such honorary member and courtesy member. Honorary members and courtesy members shall not be entitled to vote.

Section 2. Place of Meeting. All meetings of the Members of the Association shall be held at such time and place as may from time to time be fixed by the Board of Directors or as shall be specified or fixed in the respective notices or waivers of notice thereof.

Section 3. Annual Meetings. The annual meeting of the Members shall be held in June, or on the date and at such hour as may be fixed by the Board of Directors and stated in the notice of such meeting or on such other date and at such time as shall be stated in the notice of the meeting or otherwise specified by the President. The Secretary shall serve personally, or by mail, a written notice not less than ten (10) days before such meeting, addressed to each Member at each Member's respective address; but at any meeting at which all Members not present shall have waived notice in writing, the giving of notice as above required may be foregone.

Section 4. Special Meetings. A special meeting of the Members for any purpose or purposes, unless otherwise prescribed by statute, may be called at any time by the President, or Vice President, or by a majority of the Board of Directors, or upon written application therefore to the Secretary by at least ten members. Written notice of such meeting, stating the purpose for which it is called shall be served personally, or by mail, not less than ten (10) days before the date set for such meeting. If mailed, it shall be directed to every Member at each Member's respective address; but at any meeting at which all Members shall be present, or of which all Members not present have waived notice in writing, the giving of notice as above-required may be foregone. No business other than that specified in the call for the meeting shall be transacted at any special meeting of the Members.

Section 5. Quorum. At each meeting of the Members, the presence, in person or by proxy, of twenty (20) voting Members, shall constitute a quorum for the transaction of business except where otherwise provided by law or by the Articles of Agreement of the Association or any amendment thereto. In the absence of a quorum at any meeting or any adjournment thereof, the Members of the Association present in person or by proxy shall have the power to adjourn the meeting from time to time, until additional Members necessary to constitute a quorum shall be present or represented. At any such adjourned meeting at which a quorum is present any business may be transacted which might have been transacted at the meeting as originally called. Notice of any adjourned meeting of the Members shall not be required to be given, except when expressly required by law.

Section 6. Organization. The President or, in the absence of the President or Vice President, or a chairman designated by the Board of Directors or by the Members shall preside at every meeting of the Members. In the absence of the Secretary, the presiding officer shall appoint a secretary pro tempore.

Section 7. Voting.

(a) Each Member of the Association who has attained the age of eighteen (18) years shall, except as otherwise provided by law, by the Articles of Agreement of the Association or these By-laws, at every meeting of the Members be entitled to one vote in person or by proxy. Honorary Members shall not be entitled to vote.

(b) At any meeting of Members at which a quorum is present, a majority represented thereat in person or by proxy shall decide any question brought before such meeting unless a larger or different vote or proportion is required by law or by the Articles of Agreement of the Association or by these By-laws.

(c) All voting shall be by voice vote, except that a written ballot may be used when so requested by a majority of the Members present at the meeting. If a written ballot shall be used, then each ballot shall state the name of the Member voting, and if such ballot be cast by proxy, the name of the proxy.

Section 8. Members' Action Without Meeting. Any action which, under any provision of the New Hampshire Business Association Act, RSA 293-A, may be taken at a meeting of shareholders, may be taken by all of the Members without such a meeting if consent in writing, setting forth the action so taken or to be taken, is signed severally or collectively by all of the Members. The Secretary shall file such consent or consents with the minutes of the meetings of the Members.

Section 9. Suspension, Expulsion and Refusal of Membership. The Board of Directors, or the Executive Committee, shall, in their sole and absolute discretion, have the power to suspend or expel any Member or refuse membership to any individual whom shall violate any provision of these By-laws or do any act injurious to the Association, or who refuses or neglects to comply with any rule, regulation, resolution, order or directions of the Board of Directors or of a duly authorized committee thereof, or whose membership would or might be detrimental to the best interests of the Association. Any such Member shall be given notice not less than ten (10) days in advance of a meeting of the Board of Directors at which the matter of suspension, expulsion or refusal of membership shall be considered and shall be given an opportunity to be heard by the Board of Directors upon a request for reconsideration.

ARTICLE IV
BOARD OF DIRECTORS

Section 1. General Powers. The property, affairs and business of the Association shall be controlled and managed by the Board of Directors. Without limiting the generality of the foregoing, such control shall include the power to: hire employees, professional, clerical and secretarial; enter into employment agreements with employees where deemed advisable; determine levels of employee compensation, including wages, salaries, bonuses and other fringe benefits; terminate the employment of an employee; determine conditions of employment, including hours of work, work responsibility, vacation time, and sick leave; authorize the purchase or rental of property, determine annual dues of the Members and determine all policies of the Association with regard to the conduct of the business of the Association. The Board of Directors may from time to time delegate particular responsibilities to specified officers or Committees of the Association as it shall deem advisable. They may adopt such rules and regulations for the conduct of their meeting and the management of the Association not inconsistent with these By-laws, the Association's Articles of Agreement, or the laws of the State of New Hampshire, as they may deem proper.

Section 2. Number and Qualifications. The number of Directors of the Association shall be not less than twelve (12), nor more than thirty-five (35), each of whom shall be of lawful age, and a member in good standing of the Association. The number of Directors may be increased or diminished by action of a majority of the Board of Directors at any regular or special meeting, except that no such action shall be effective to remove any Director then in office.

Section 3. Voting. Each Director shall have the full right to vote and participate in the management and affairs of the Association.

Section 4. Term of Office. Each Director shall continue in office for a term of three (3) years and until his or her successor shall have been appointed and shall have been qualified, or until his or her death, resignation or removal in the manner hereinafter provided. Terms of office shall be staggered so that approximately one-third (1/3) of the elected Directors shall complete a term of office within the same year.

Section 5. Election. Directors shall be elected at each annual meeting of the Association, or if such annual meeting is not held or Directors are not there elected, then Directors may be elected at a special meeting of members held for that purpose as soon thereafter as may be convenient. Each Director shall hold office for a term of three (3) years, until his or her resignation, removal from office, or death, or until his or her successor be duly elected and qualified.

a. Nominating Committee. At the regular March Board meeting, the President shall appoint, subject to approval by the Board of Directors, a Nominating Committee of at least three but not more than five members of the Association. The President shall designate the chairman of the committee.

Prior to the April Executive Committee meeting, the Nominating Committee shall present to the President a slate of candidates equal to the number of vacancies to serve three-year terms to replace the directors whose regular terms are expiring. No Board member who has served two consecutive three-year terms is eligible for election for a third term.

b. Publicity of Nominations. Upon receipt of the report of the Nominating Committee, the Executive Director shall immediately notify the membership by mail of the names of persons nominated as candidates for director and the right of petition.

c. Nominations by Petition. Additional names of candidates for directors can be nominated by petition bearing the original signatures of at least thirty-five per cent (35%) of the qualified members of the Association. Such petition shall be filed with Nominating Committee within ten (10) days after notice has been given of the names of those nominated. The determination of the Nominating Committee as to the legality of the petitions(s) shall be final.

d. Determination. If no petition is filed within the designated period, the nominations shall be closed and the nominated slate of candidates shall be declared elected by the Board of Directors at the Annual Meeting in June.

If a legal petition shall present additional candidates, the names of all candidates shall be arranged on a ballot in alphabetical order. Instructions will be to vote for (number of vacancies) candidates only. The Executive Director shall mail this ballot to all active members at least 15 days before the Annual meeting.

The ballots shall be marked in accordance with instructions printed on the ballot and returned to the Association office within ten (10) days. The Board of Directors shall at its Annual Meeting declare the number of candidates equal to the number of vacancies with the greatest number of votes elected.

Section 6. Successive Terms. Upon completion of two (2) successive three (3) year terms, a Director may again be nominated to serve as a Director, provided that such nomination is not to a term successive with such terms, unless such Director is also elected by the Board of Directors to serve as an officer of the Association as provided in Article VII hereof.

Section 7. Quorum and Manner of Acting. A majority of the total number of Directors entitled to vote and then holding office shall constitute a quorum for the transaction of business at any meeting except where otherwise provided by statute, the Association's Articles of Agreement or these By-laws. Less than a quorum may adjourn the meeting. At all meetings of the Board of Directors, each Director present shall have one vote. At all meetings of the Board of Directors, all questions, the manner of deciding which is not specifically regulated by statute or the Association's Articles of Agreement, shall be determined by a majority of the Directors present at the meeting.

Section 8. Place of Meeting, Etc. The Board of Directors may hold its meetings and have one or more offices at such places within or without the State of New Hampshire as the Board from time to time may determine or, in the case of meetings, as shall be specified or fixed in the respective notices or waivers of notice thereof.

Section 9. Books and Records. The correct and complete books and records of account and minutes of the proceedings of Members and the Board of Directors shall be kept by the Secretary of the Association.

Section 10. First Meeting. The Board of Directors shall meet for the purpose of organization, the election of officers and the transaction of other business as soon as practicable after each annual election of Directors on the same day and at the same place at which regular meetings of the Board are held or as may be otherwise provided by resolution of the Board. Notice of such meeting need not be given. Such meeting may be held at any other time or place, which shall be specified in a notice given as hereinafter, provided for special meetings of the Board of Directors or in a consent and waiver of notice thereof signed by all the Directors.

Section 11. Regular Meetings. Regular meetings of the Board of Directors shall be held at such places and at such times as the Board shall from time to time by resolution determine. Notice of regular meetings need not be given.

Section 12. Special Meetings; Notice. Special meetings of the Board of Directors shall be held whenever called by the President or by the Secretary at the request of any four (4) Directors at the time being in office. Notice of each such meeting shall be mailed to each Director, addressed to such Director at his or her residence or usual place of business, at least five (5) days before the day on which the meeting is to be held, or shall be sent to him or her at such place by telegraph, cable, facsimile, radio or wireless, or be given personally or by telephone, not later than the day before the day on which the meeting is to be held. Every such notice shall state the time and place of the meeting, and shall state the agenda of items to be discussed at such meeting. No business other than that specified in the agenda contained in the notice for the meeting shall be transacted at any special meeting of the Board of Directors, without the unanimous written consent of each of the Directors. Notice of any meeting of the Board need not be given to any Director, however, if waived by him or her in writing or by telegraph, cable, facsimile, radio or wireless,

whether before or after such meeting be held, or if he or she shall be present at such meeting unless his or her attendance at the meeting is expressly for the purpose of objecting to the transaction of any business because the meeting is not lawfully convened; and any meeting of the Board shall be a legal meeting without any notice thereof having been given, if all of the Directors shall be present thereat.

Section 13. Resignations. Any Director of the Association may resign at any time by giving written notice to the President or to the Secretary of the Association. Such resignation shall take effect at the time specified therein; and, unless otherwise specified therein, the acceptance of such resignation shall not be necessary to make it effective.

Section 14. Removal of Directors. Any Director may be removed, either with or without cause, at any time, by a majority vote of the Members at a duly called meeting of the Members of the Association.

Section 15. Vacancies. Any vacancy in the Board of Directors caused by death; resignation or removal may be filled in by a majority vote of the remaining directors. A Director elected to fill a vacancy shall serve for the unexpired term of his or her predecessor in office or until the next meeting of the members, if sooner.

Section 16. Compensation. Directors shall receive no compensation for attendance at regular or special meetings or for services rendered to the Association, but may be reimbursed for actual expenses incurred in attending regular or special meetings or incidental to services performed for the Association.

Section 17. Directors' Participation in Meeting By Telephone. A Director may participate in a meeting of the Board of Directors by means of conference telephone or similar communication equipment enabling all Directors participating in the meeting to hear one another. Participation in a meeting pursuant to this section shall constitute presence in person at such meeting.

Section 18. Directors' Action Without Meeting. If all the Directors entitled to vote and then holding office severally or collectively consent in writing to any action taken or to be taken by the Association, such action shall be valid as though it had been authorized at a meeting of the Board of Directors. The Secretary shall file such consent or consents with the minutes of the meetings of the Board of Directors.

ARTICLE V HONORARY DIRECTORS

1. Qualifications and Elections. Honorary Directors shall be those persons who, having rendered outstanding service to the Association, or in the field of brain injury and related fields, and the benefit of whose counsel, advice and judgment is desired by the Association, are named for the honor by the Nominating committee and are elected by the members at any of its regular or special meetings.

2. Functions. Honorary Directors shall be entitled to such notice as shall be given to other Directors and to attend and participate in all meetings of the Board of Directors, but shall not be entitled to vote. An honorary Director shall hold the position for life or such period of time as the members may specify by vote, or until his or her own voluntary resignation.

3. Election or Appointment to Office. An Honorary Director shall not be precluded from election or appointment, in the usual manner as other Directors, to regular position on the Board of Directors, with the same powers as other regularly elected or appointed Directors.

4. Exclusions. Whenever the terms "Board", "Board of Directors", "Director" or "Directors" are used in these bylaws, such term shall not be deemed to include an Honorary Director, unless otherwise specified.

ARTICLE VI COMMITTEES OF BOARD OF DIRECTORS

1. Generally. The Standing Committees of the Association shall be the Executive Committee, the Nominating Committee, the National Liaison Committee, and the Budget and Finance Committee.

The Board of Directors may establish such other committees, including Standing Committees, as it deems appropriate from time to time.

The Chair of a Standing Committee shall be appointed by the President. Each Standing Committee shall have at least one or more members of the Board of Directors as a member, but, unless otherwise specified, other committee members need not be Directors. Each member of a committee who is a Director shall serve in that position concurrently with the term of his or her Directorship during which he or she is elected or appointed to the committee.

Each standing committee may meet at a stated time or upon notice by the committee Chair to all members.

2. Executive Committee. The Executive Committee shall consist of no more than the President, who shall be Chair of the Executive Committee, the Vice-President, the Treasurer, the Secretary, the Executive Director, who shall be an ex-officio member, immediate past presidents of the Association, one at-large member of the Board of Directors, one provider representative, one professional representative, one survivor representative and one family representative. Representative and at-large members shall be appointed by the President.

Except as otherwise provided herein, the Executive Committee shall have all powers and full authority of the Board of Directors, except the election of Directors, officers or members of the Executive Committee.

3. Budget and Finance Committee. The Budget and Finance Committee shall be composed of not fewer than the Treasurer, who shall be the Chair of the Committee, and two other committee members.

The Finance Committee shall consider and make recommendations concerning the budget and finances of the Association, financial reports, budgets, audits, indebtedness, and related matters.

4. Nominating Committee. At the regular March Board meeting, the President shall appoint, subject to approval by the Board of Directors, a Nominating Committee of at least three but not more than five members of the Association. The President shall designate the chairman of the committee.

5. The National Liaison Committee. This committee shall serve as the liaison between the Association and the National organization.

ARTICLE VII OFFICERS

Section 1. Number. The officers of the Association may include a President and one or more Vice Presidents and shall include a President, a Treasurer, and a Secretary who shall be the registered agent and such other officers as the Board of Directors may from time to time deem appropriate. One person may hold the offices and perform the duties of more than one of said officers.

Section 2. Election, Term of Office and Qualifications. The officers shall be elected annually by and from among the Board of Directors, ordinarily for a term of two (2) years. Each officer shall hold office until a successor to such office shall have been elected and shall have qualified, or until the death, resignation, or removal of such officer in the manner hereinafter provided. Officers shall not serve more than two (2) consecutive two (2) year terms.

Section 3. Removal. The Board of Directors may remove any officer whenever in its judgment the best interests of the Association will be served by such action.

Section 4. Resignations. Any officer may resign at any time by giving written notice to the Board of Directors or to the President or to the Secretary. Such resignation shall take effect at the time specified therein; and, unless otherwise specified therein and the acceptance of such resignation shall not be necessary to make it effective.

Section 5. Vacancies. A vacancy in any office because of death, resignation, removal or any other cause shall be filled for the unexpired portion of the term in the manner prescribed in these By-laws for election or appointment to such office.

Section 6. The President. The President shall be elected from among the Directors and shall, if present, preside at all meetings of the Members and of the Board of Directors. Subject to the direction of the Board of Directors, the President of the board shall have general supervision of the affairs of the Board and the Association and shall consult with and advise the Executive Director in the direction and management of the Association's day-to-day business and affairs and shall also perform such other duties as may from time to time be assigned by the Board of Directors. The President shall sign or countersign all certificates, contracts and other instruments of the Association as authorized by the Board of Directors, and shall perform all such other duties as from time to time may be assigned to him or her by the Board of Directors or the Executive Committee.

Section 7. The Vice President. The Vice President shall have such powers and perform such duties as the Board of Directors may from time to time prescribe. At the request of the President, or in case of the President's absence or inability to act, the Vice President may act in the President's place, and when so acting shall have all the powers and be subject to all the restrictions of the President.

Section 8. The Secretary. The Secretary, who shall be an inhabitant of the State of New Hampshire and shall keep an office therein, shall be the registered agent of the Association; shall keep or cause to be kept in books provided for the purpose the minutes of the meetings of the Members and of the Board of Directors; shall see that all notices are duly given in accordance with the provisions of these By-laws and as required by law; shall be the custodian of the records and of the seal of the Association and see that the seal is affixed to all documents the execution of which on behalf of the Association under its seal is duly

authorized in accordance with the provisions of these By-laws; and in general, shall perform all duties incident to the office of Secretary and such other duties as may, from time to time, be assigned to him or her by the Board of Directors or by the President.

Section 9. The Treasurer. The Treasurer shall be the financial officer of the Association; shall have charge and custody of, and be responsible for, all funds of the Association, and deposit all such funds in the name of the Association in such banks, trust companies or other depositories as shall be selected by the Board of Directors; shall receive, and give receipts for, moneys due and payable to the Association from any source whatsoever; and in general, shall perform all the duties incident to the office of Treasurer and such other duties as from time to time may be assigned to him or her by the Board of Directors or by the President.

Section 10. Executive Director. Subject to the supervisory powers of the Board of Directors, the Executive Director shall be the chief administrative and executive officer responsible for the day-to-day operations of the Association. The Executive Director shall manage the principal office and shall hire, fire, supervise and direct the staff of the Association. The Executive Director shall also be responsible for all expenditures with approved budget allocations.

The Executive Director shall serve as an advisor to the President on program planning and shall assemble information and data and cause to be prepared special reports as directed by the program of the Association.

The Executive Director shall be an ex-officio non-voting member of the Board Directors, the Executive Committee, and all committees. The Executive Director shall have the general powers and duties of management usually vested in the office of Executive Director of a corporation and such other powers and duties as may be prescribed by the Board of Directors or these bylaws.

Section 11. Compensation. Officers shall receive no compensation for attendance at regular or special meetings or for services rendered to the Association, but may be reimbursed for actual expenses incurred in attending regular or special meetings or incidental to services performed for the Association. This section shall not apply to the Executive Director.

ARTICLE VIII CONTRACTS, CHECKS, NOTES, ETC.

Section 1. Execution of Contracts. All contracts and agreements authorized by the Board of Directors, and all checks, drafts, notes, bonds, bills of exchange and orders for the payment of money shall, unless otherwise directed by the Board of Directors, or unless otherwise required by law, be signed by any two of the following officers: The President, Vice President, Treasurer, Secretary, Assistant Secretary or Executive Director. The Board of Directors may, however, authorize any one of said officers to sign checks, drafts and orders for the payment of money singly and without necessity of countersignature, and may designate officers and employees of the Association other than those named above or different combinations of such officers and employees, who may, in the name of the Association, execute checks, drafts, and orders for the payment of money on its behalf.

Section 2. Loans. No loans shall be contracted on behalf of the Association and no negotiable paper shall be signed in its name unless authorized by resolution of the Board of Directors. When authorized by the Board of Directors so to do, any officer or agent of the Association thereunto authorized may effect

loans and advances at any time for the Association from any bank, trust company or other institution, or from any firm, Association or individual, and for such loans and advances may make, execute and deliver promissory notes, bonds or other certificates or evidences of indebtedness of the Association and, when authorized so to do, may pledge, hypothecate or transfer any securities or other property of the Association as security for any such loans or advances. Such authority may be general or confined to specific instances.

ARTICLE IX SEAL

The Board of Directors shall provide a corporate seal, which shall be in the form of a circle and shall bear the name of the Association and words and figures indicating the year and state in which the Association was incorporated.

ARTICLE X FISCAL YEAR

The fiscal year of the Association is the calendar year or such other year as fixed by the Board of Directors.

ARTICLE XI WAIVER OF NOTICE

Whenever any notice is required to be given to any Member or Director by these By-laws or the Articles of Agreement or the laws of the State of New Hampshire, a waiver of the notice in writing, signed by the person or persons entitled to the notice, whether before or after the time stated therein, shall be deemed equivalent to giving the notice.

ARTICLE XII AMENDMENTS

These By-laws may be altered, amended, repealed or supplemented, subject to appeal or change by the Members, by an affirmative vote of a two-thirds (2/3) majority of the full Board of Directors, at any meeting or special meeting of the Board of Directors called for the purpose, provided that notice of the proposed change is given in the notice of the meeting.

ARTICLE XIII INDEMNIFICATION

Section 1. Personal Liability of Officers and Directors. Each Director and Officer shall be indemnified by the Association against personal liability to the Association or its Members for monetary damages for breach of fiduciary duty as a Director or Officer, or both, except with respect to:

1. Any breach of the Director's and/or Officer's duty of loyalty to the Association or its Members;

2. Acts or omissions which are not in good faith or which involve intentional misconduct or a knowing violation of the law; or

3. Any transaction from which the Director, Officer, or both, derived any improper personal benefit.

Section 2. Indemnification by Association. To the extent permitted by law, the Association shall indemnify any person serving or who has served as a Director, trustee, officer, employee, or agent of any organization in which the Association owns shares of or of which it is a creditor, against all liabilities and expenses, including amounts paid in satisfaction of judgments, in compromise or settlement, as fines or penalties, or as attorney fees reasonably incurred in connection with the defense or disposition of any action, suit, or other proceeding, whether civil, criminal, or administrative, in which he or she may be involved or with which he or she may be threatened by reason of his being or having been an officer, Director, trustee, employee or agent of the Association, except with respect to any matter as to which he or she shall have been adjudicated in any proceeding not to have acted in good faith in the reasonable belief that his or her action was in the best interests of the corporation.

As to the matter disposed of by a compromise payment by a Director, officer, trustee, employee or agent, pursuant to a consent decree or otherwise, no indemnification shall be provided unless:

a. such compromise is approved by a disinterested majority of the Directors then in office, as being in the best interests of the Association, after notice that the compromise involves indemnification; or

b. in the absence of action by a disinterested majority of the Directors, at the request of a majority of the Directors then in office, an opinion in writing has been obtained from independent legal counsel to the effect that the Director or Officer sought to be indemnified appears to have acted in the reasonable belief that his or her action was in the best interest of the Association.

From time to time, the Association may pay expenses, including attorney fees, reasonably incurred by the Director, officer, trustee, employee or agent, in connection with the defense or disposition of an action, suit, or other proceeding, in advance of the final disposition thereof, upon receipt of the undertaking by such person to repay the amounts paid by the Association if it is ultimately determined that indemnification is not authorized under this article.

The right of indemnification hereby provided shall not be exclusive or affect any other right to which a Director, officer, trustee, employee or agent may be entitled. Nothing contained herein shall affect any right of indemnification to which personnel may be entitled, by contract or by law.

For purposes of this article only, the terms "Director," "officer," "trustee," "employee," and "agent" shall include the respective heirs, executors, and administrators of any such person. An "interested" Director, officer, trustee, employee, or agent is one against whom, by reason of such capacity, the proceedings in question or other proceeding on the same or similar grounds is then pending.

Section 3. No Liability for Debts of Association. No member, Director, officer, or agent of the Association shall be personally liable for any debt, liability, or obligation of the Association. All persons, corporations or other entities extending credit to, contracting with, or having claim against the Association may look only to the funds and property of the Association for payment of any such contract or claim or for payment of the debt, damages, judgment or decree, or any money that may otherwise become due or payable from the Association.

ARTICLE XIV
TAX EXEMPT STATUS

These By-laws of the Association shall at all times be so construed and limited as to enable the Association to qualify and to continue qualifying as a voluntary charitable Association organized and existing under the provisions of Chapter 292 of the Revised Statutes Annotated of the State of New Hampshire, as amended, and as a tax exempt charitable organization organized and operated for any purpose for which an organization may be exempt under the provisions of Section 501(c)(3) of the Internal Revenue Code of 1986, as amended.

ARTICLE XV
AWARDS

1. Nature of Awards. The Board of Directors of the Association may from time to time establish and grant special awards to acknowledge the contributions of individuals or institutions to the achievement of the mission and goals of the Association. For any such award, the Board shall appoint a committee, composed of not fewer than three members, which shall recommend the name or names of a prospective award recipient or recipients to the Executive Committee. The Executive Committee shall determine, by majority vote, whether and to whom an award shall be presented.

**BRAIN INJURY ASSOCIATION OF NEW HAMPSHIRE AND AFFILIATES
CONSOLIDATED STATEMENTS OF FINANCIAL POSITION
DECEMBER 31, 2014 AND 2013**

ASSETS	<u>2014</u>	<u>2013</u>
Cash and Cash Equivalents	\$ 853,409	\$ 1,027,440
Grants and Contracts Receivable	475,528	193,416
Prepaid Expenses	9,230	-
Property and Equipment, Net	429,816	7,019
Security Deposits	<u>1,200</u>	<u>1,200</u>
 Total Assets	 \$ <u>1,769,183</u>	 \$ <u>1,229,075</u>
 LIABILITIES		
Accounts Payable	\$ 50,614	\$ 51,324
Accrued Expenses	40,833	
Bingo Carryover Prizes	47,809	12,665
Loans Payable	<u>355,762</u>	<u>50,053</u>
 Total Liabilities	 495,018	 114,042
 NET ASSETS		
Unrestricted	<u>1,274,165</u>	<u>1,115,033</u>
 Total Net Assets	 <u>1,274,165</u>	 <u>1,115,033</u>
 Total Liabilities and Net Assets	 \$ <u>1,769,183</u>	 \$ <u>1,229,075</u>

See accompanying notes and independent auditor's report.

BRAIN INJURY ASSOCIATION OF NEW HAMPSHIRE AND AFFILIATES
CONSOLIDATED STATEMENTS OF ACTIVITIES
FOR THE YEARS ENDED DECEMBER 31, 2014 AND 2013

UNRESTRICTED NET ASSETS	<u>2014</u>	<u>2013</u>
SUPPORT AND REVENUE		
Program Income	\$ 1,326,615	\$ 1,003,248
Grants	75,631	110,921
Contributions	12,196	27,127
Fund Raising	71,500	99,280
Memberships/Sponsorships	15,298	26,713
Registration Fees	33,028	30,740
Other Revenue	16,125	14,555
Interest Income	5,291	5,395
Special Events - Bingo	<u>2,300,671</u>	<u>2,276,480</u>
Total Support and Revenue	<u>3,856,355</u>	<u>3,594,459</u>
 EXPENSES		
Program Services	1,356,379	1,164,031
Management and General	214,087	196,367
Fund Raising	31,238	47,935
Special Events - Bingo	<u>2,117,593</u>	<u>2,134,112</u>
Total Expenses	<u>3,719,297</u>	<u>3,542,445</u>
 Change in Net Assets	 137,058	 55,014
Net Assets at Beginning of Year		<u>1,060,019</u>
As Previously Reported	1,115,033	
Adjustment for Overstatement of Liabilities	<u>22,074</u>	
Balance at Beginning of Year, as Restated	<u>1,137,107</u>	
 Net Assets at End of Year	 \$ <u>1,274,165</u>	 \$ <u>1,115,033</u>

See accompanying notes and independent auditor's report.

BRAIN INJURY ASSOCIATION OF NEW HAMPSHIRE AND AFFILIATES
CONSOLIDATED STATEMENT OF FUNCTIONAL EXPENSES
FOR THE YEAR ENDED DECEMBER 31, 2014
WITH COMPARATIVE TOTALS FOR THE YEAR ENDED DECEMBER 31, 2013

	<u>Program</u>	<u>Management and General</u>	<u>Fund Raising</u>	<u>Total 2014</u>	<u>Total 2013</u>
Salaries and Wages	\$ 767,077	\$ 127,995	\$ 1,470	\$ 896,542	\$ 850,878
Employee Benefits and Payroll Taxes	160,646	26,805	113	187,564	157,326
Office Rent	20,626	5,156	1,370	27,152	30,290
Utilities	746	186	-	932	-
Repairs and Maintenance	11,336	2,834	-	14,170	9,500
Travel Expense	42,883	6,126	130	49,139	41,975
Telephone	15,543	3,886	-	19,429	17,845
Office Expense and Postage	39,241	9,810	50	49,101	32,591
Printing	20,234	2,891	2,965	26,090	30,776
Conferences and Training	32,414	3,602	1,304	37,320	31,367
Dues and Subscriptions	22,086	2,454	-	24,540	26,201
Insurance	9,021	1,289	-	10,310	9,421
Professional Fees	24,229	3,461	-	27,690	28,362
Marketing and Advertising	5,421	-	-	5,421	584
Special Events	-	-	6,139	6,139	6,382
Donations	-	10,323	316	10,639	10,361
Contract Services	181,808	-	16,956	198,764	115,631
Service Fees	-	2,833	425	3,258	3,092
Interest Expense	<u>-</u>	<u>3,669</u>	<u>-</u>	<u>3,669</u>	<u>2,577</u>
 Total Before Depreciation	 1,353,311	 213,320	 31,238	 1,597,869	 1,405,159
Depreciation	<u>3,068</u>	<u>767</u>	<u>-</u>	<u>3,835</u>	<u>3,174</u>
 Total Functional Expenses	 <u>\$1,356,379</u>	 <u>\$ 214,087</u>	 <u>\$ 31,238</u>	 <u>\$1,601,704</u>	 <u>\$1,408,333</u>

See accompanying notes and independent auditor's report.

**BRAIN INJURY ASSOCIATION OF NEW HAMPSHIRE AND AFFILIATES
CONSOLIDATED STATEMENTS OF CASH FLOWS
FOR THE YEARS ENDED DECEMBER 31, 2014 AND 2013**

CASH FLOWS FROM OPERATING ACTIVITIES	<u>2014</u>	<u>2013</u>
Change in Net Assets	\$ 137,058	\$ 55,014
Adjustments to Reconcile Change in Net Assets to Net Cash Provided (Used) by Operating Activities		
Depreciation	3,835	3,174
Prior Period Adjustment	22,074	- -
(Increase) Decrease In:		
Grants and Contracts Receivable	(282,112)	(117,318)
Prepaid Expenses	(9,230)	- -
Increase (Decrease) In:		
Accounts Payable	(710)	(363)
Accrued Expenses	40,833	- -
Bingo Carryover Prizes	<u>35,144</u>	<u>7,310</u>
Net Cash Provided (Used) by Operating Activities	(53,108)	(52,183)
CASH FLOWS FROM INVESTING ACTIVITIES		
Purchase of Property and Equipment	(426,632)	<u>(5,100)</u>
Net Cash Provided (Used) by Investing Activities	(426,632)	<u>(5,100)</u>
CASH FLOWS FROM FINANCING ACTIVITIES		
Loan Proceeds	320,000	5,100
Loan Repayments	<u>(14,291)</u>	<u>(30,397)</u>
Net Cash Provided (Used) by Financing Activities	<u>305,709</u>	<u>(25,297)</u>
Increase (Decrease) in Cash and Cash Equivalents	(174,031)	(82,580)
Beginning Cash and Cash Equivalents	<u>1,027,440</u>	<u>1,110,020</u>
Ending Cash and Cash Equivalents	\$ <u><u>853,409</u></u>	\$ <u><u>1,027,440</u></u>

See accompanying notes and independent auditor's report.

2015 - 2016 BOARD OF DIRECTORS

TERM ENDING 2016

Catherine Costanzo, Esq.
Costanzo Law
PO Box 2098
Henniker, NH 03242
(603) 340-1873
costanzo@costanzolegal.com

Laura Decoster, ATC
NH Musculoskeletal Institute
35 Kosciuszko Street
Manchester, NH 03101
(603) 627-9728
laura@nhmi.net

David Eby, Esq.
Devine Millimet
111 Amherst Street
Manchester, NH 03101
(603) 695-8518
deby@devinemillimet.com

Philip Girard
84 Middle Road
Deerfield, NH 03037
(603) 617-0293
pgirard@ellioths.org
pgirard@metrocast.net

Ellen Keith, MSW
86 Moultonville Rd
Center Ossipee, NH 03814
(603) 733-7133 (cell)

TERM ENDING 2017

Robert S. Carey
45 South Main Street P.O. Box 3550
Concord, NH 03302-3550
(603) 224 2381
Direct Ext: (603) 223 9110
BCarey@orr-reno.com

Patricia Ciarfella
NeuroRestorative
PO 832
Center Ossipee, NH 03890
(603) 331-3203
Pat.ciarfella@neurorestorative.com

Gina England, MA, CC-SLP
254 Pleasant Street
Concord, NH 03301
(603) 226-9800
ginaengland13@gmail.com

Jay Hamel
MAS Medical Staffing
156 Harvey Road
Londonderry, NH 03053
Phone: (603) 296-0960
jay@masmedicalstaffing.com

Jon Lanteigne
16 Camelot Drive
Bedford, NH 03110
(603) 472-7805
lanteigneja@gmail.com

Heather Rousseau
Rose Meadow Garden, Inc.
PO Box 1450
New Boston, NH 03070
(603) 487-3590
hrousseau.rosemeadow@hotmail.com

William Storo, M.D.
Dartmouth-Hitchcock Medical Ctr
253 Pleasant Street
Concord, NH 03301
(603) 226-6100
william.r.storo@hitchcock.org

TERM ENDING 2018

David F. Bauer M.D.
Dartmouth-Hitchcock Medical Ctr
One Medical Center Drive
Lebanon, NH 03756
(603) 653-9880
david.f.bauer@hitchcock.org

Donna Beaudin
5 Longwood Road
Salem, NH 03079
(603) 898-3034
dbeaudin@homehealthfoundation.org

David Grant
1 William Street
Salem, NH 03079
(603) 898-4540
davidgrant2@comcast.net

Peter Isquith, Ph.D.
Colton Center
221 US Route 5S, Unit 15
Norwich, VT 05055
(603) 252-2888
Isquith@Dartmouth.edu

Rosalie Johnson
28 Lisa Beth Circle
Dover, NH 03820
(603) 749-1825
ramblingrosepix@aim.com

Elizabeth Kenney
261 Old Greenfield Road
Peterborough, NH 03458
(857) 234-4300
ekenney226@aol.com

Michael Palmieri, President/CEO
Havenwood Heritage Heights
33 Christian Avenue
Concord, NH 03301
(603) 224-5363
mpalmieri@hhhinfo.org

Schuyler Scribner
NH Public TV
268 Mast Road
Durham, NH 03824
(603) 868-4372
sscribner@nhptv.org

Garry Sherry
NCIL
PO Box 518
North Conway, NH 03860-0518
(603) 356-0282
gsherry@ncilnh.com

Ex officio members

John Capuco, Psy.D.
Bureau of Developmental Srv
105 Pleasant Street
Concord, NH 03301
(603) 271-5035
jcapuco@dhhs.state.nh.us

John Richards, SW
3 Scott Street
Peterborough, NH 03458-1443
(603) 784-5144
richardsjw@comcast.net

Newton Kershaw, Jr.
130 Steinmetz Drive
Manchester, NH 03104
(603) 625-9287
nhkershaw@comcast.net

Brant Elkind, MS, CBIST
Director, Clinical Operations
Robin Hill Farm
PO Box 1067
Hillsboro, NH 03244
(603) 464-3841
bud@robinhillfarm.com

Serve without compensation

2015-2016 OFFICERS/EXECUTIVE COMMITTEE

President:

Freddi Gale, CBIS, Executive Director
North Country Independent Living
PO Box 518
North Conway, NH 03860
(603) 356-0282 Ext. 11
fgale@ncilnh.com
Term expires: 2017 (1st term)

Executive Director:

Steven D. Wade
BIANH
52 Pleasant Street
Concord, NH 03301
(603) 225-8400
steve@bianh.org

Vice-President:

Robin Kenney, EdD
261 Old Greenfield Road
Peterborough, NH 03458
(603) 924-9863
rokenney@aol.com
Term expires: 2017 (1st term)

Immediate Past President:

Laura Flashman, Ph.D.
P.O. Box 1122
Grantham, NH 03753
(603) 271-5369
laura.a.flashman@dartmouth.edu

Secretary:

Scott Dow, CBIS, CE, Reg. Dir.
Residential Resources, Inc.
55 South Commercial Street
Manchester, NH 03101
(603) 657-7227
sdow@resresources.com
Term expires: 2017 (1st term)

REVISIONS

- 6/2011 James Taylor removed. Added: Lisa Cardullo, William Storer, Jon Lanteigne, Sam Ruderman
- 6/2012 Added Michael Palmieir, (Director), and Derrick Beaudin and Courtney Barlotta (student representatives); removed Austin Errico, Daniel Louney, and Bob Vieira.
- 6/13 – Richard Cunningham, Joy Kiely, Margaret Lins-terms exp., Freddi replaces Catherine as Secretary. New member David Eby, Esq. – 4/13 – Jeanne McAllister moved out of state; Cynthia Mahar removed
- 6/14 – Jared Green, Ted King, Art Maerlender, and Eldon Munson – terms exp. New members: Gina England and Jeff Hiatt
- 1/2015- added David Bauer
- 6/2015 – Freddi Gale replaces Laura Flashman as President; Robin Kenney replaces Amy Messer as VP; Scott Dow replaces Freddi Gale as Secretary; Added: Robert Carey, Patricia Ciarfella, Jay Hamel, Heather Rousseau, David Grant, Peter Isquith, Schuyler Scribner; Amy Messer removed – term expired: Joe Viana removed, term expired; Removed Student Representatives - Courtney Barlotta and Derrick Beaudin; Lisa Martel retired 8/1/2015
- 11/2015 Jeff Hiatt retired;

Family Council Representative:

Jeannine Leclerc
20 Knight Street
Keene, NH 03431
(603) 352-1705
JLeclerc123@gmail.com
Term expires: 2017

Diane Schreck
5 Resurrection Circle
Nashua, NH 03063
(603) 880-7167
ddschreck@comcast.net
Term expires: 2017

Survivor Council Representative:

Paul Van Blarigan
P.O. Box 97
Hollis, NH 03049
(603) 465-7781
pveebee@aol.com
Term expires: 2017

Serve without compensation

Professional/Provider Council Representative:

Jeremiah Donovan, MBA, CBIS
Robin Hill Farm
P.O. Box 1067
Hillsboro, NH 03244
(603) 464-3841
jerry@robinhillfarm.com
Term expires: 2017

Survivor Council
2013 - 2016

Paul Van Blarigan

11 Broad Street
Hollis, NH 03049

Paul Van Blarigan is the Chair of the Survivor Council. He is also the Chair of the Governor's Commission on Disability. He is a 40-year survivor of a traumatic brain injury. He is a college graduate and is passionate about helping survivors and families in coping with a brain injury.

Peggy Bedore

112 Old Gilsum Road
Gilsum, NH 03448

Peggy Bedore received her AS from Bay Path Junior College and is a Certified Medical Assistant. She is a survivor of a brain injury that occurred in 1985. Ms. Bedore is currently employed at Crotched Mountain Rehab Center as a Human Resource Generalist.

Paul Blackford

191 Summit Street
Franklin, NH 03235

Paul Blackford is a Licensed Massage Therapist and Reiki II Practitioner. He currently works per-diem in the Concord and New London. Mr. Blackford enjoys writing and working with others. He is a survivor of a brain injury.

Janice Perkins - Chair

22 Duston Drive
Boscawen, NH 03303

Janice sustained an MTBI from a rear-end collision, while stopped at a traffic light December 9, 1999. At the time, she was employed at Dartmouth College Health Services, managing a dual department consisting of medical records (coding, recordkeeping and maintenance) and reception office support staff of the student/employee clinic, with multitasking imperative to performing her responsibilities. Ms. Perkins was unable to return to work due to short-term memory, cognitive and executive functioning losses after 8 months of speech therapy several times a week. A year later she assisted the BIANH on a federal grant for 2 ½ years, currently works part time in the BIANH office, and is a volunteer in the Connections Program, working with other survivors.

Serve without compensation

Dean McLaughlin

55 South Main Street

Apt. 1004

Manchester, NH 03102

Dean McLaughlin underwent surgery November 16, 2000 to remove a brain tumor. He underwent a second surgery in 2005 due to retune of the tumor. At the time of his first surgery, Mr. McLaughlin was a student in college studying business. He was unable to return to his studies after his injury. Mr. McLaughlin is currently employed as a custodian at a local nursing facility.

Cathy Rudd

4 Butler Street

Salem, NH 03079

Cathy Rudd suffered a stroke on October 1, 2004. Prior to her injury, she was employed by the University of New Hampshire. After completing rehabilitation, Ms. Rudd found herself becoming increasingly depressed. She decided that a local support group was needed in the Derry area. Ms. Rudd now is the Support Group Facilitator for the Derry Group that is supported by the Brain Injury Association of New Hampshire.

Kate Doyle

355 Reservoir Drive

Weare, NH 03281

Kate Doyle sustained a TBI when hit from behind by a vehicle doing 95 mph. Prior to her injury, Ms. Doyle was employed as a Senior Programmer/Analyst Consultant. She currently is engage in volunteer work at the Weare Public Library and the Animal Rescue League of NH for a total of six hours a week. Though not currently active, Ms. Doyle has volunteered in the Connections Program of the Brain Injury Association New Hampshire working with other survivors.

Caleb Ham

58 Dunbarton Oaks

Stratham, NH 03885

Caleb Ham sustained his first brain injury in 1983 and 1984. After Rehabilitation, Mr. Ham went on to earn a Masters Degree from Lesley College in counseling in expressive therapies as well as a teaching certificate from Salem State College. Mr. Ham taught in the special needs classroom for 5 years until he could no longer meet the demands of this career. He now spends his time doing what he loves, portraiture pencil sketches, which he has just begun to possibly consider as a small business.

Rosalie Johnson

28 Lisa Beth circle
Dover, NH 03820

Being the 5th of 9 children, I was used to a very hectic lifestyle. Starting to volunteer as a "Candy Striper" at a nursing home starting at the age of 12, I found my passion. I loved working with the aged and infirmed, and listening to their lifelong adventures. That path led me to a career as a critical care nurse. A great choice for someone who loved people, change and playing hard during my free time.

Meeting my husband Randy, a pilot, allowed me to continue my fast paced life. As he was away 50% of the time, I was able to continue my love of activities while he was away. He received calls from many ER's notifying him of the outcome from many of my antics

Loving change and having flexible careers, we were able to move to many to many areas in our diverse country. We made many wonderful friends, worked in great jobs and continued to volunteer but mostly in the arts.

In 2000, living across the country, I found I missed my family. Back to New England, family and old friends.

December 8, 2001 Randy got a call he really dreaded. Again from an ER but much different, I had experienced a cardiac event, lost consciousness and fractured my skull on the way down. The ironic part was that I was in my own kitchen.

I am not sure how I survived as I was home alone and Randy was flying. I live a very different life now. A pacemaker regulates my heart. I not quite sure what regulates my thought process, but it's a constant adventure.

I spent four years working on cognitive rehab, attending SteppingStones and the Seacoast BIANH Support Group. My passions have changed. I am not so much a patron of the arts but a patron of my contemporaries, Brain Injury Survivors. They are all wonderful, strong, beautiful individuals whom I greatly admire and continue to learn from.

My background as a nurse never prepared me for a life as a TBI survivor. It is nothing like I was taught. I find it gift because I feel I can identify with others in our own language.

Jonathan Lanteigne

16 Camelot Drive
Bedford, NH 03110

Jonathan was diagnosed with an Acquired Brain Injury at age 8 due to a virus. Despite his brain injury, Jonathan graduated from high school and went on to earn his bachelor of science in computer information systems through UNH Manchester. He has spent much of his life helping others with brain injuries getting the help and services they need.

Jonathan has been employed for the past 11 plus years as an Easy Tech at Staples in Bedford. He also has authored an advice column in the BIANH organization's newsletter since 2002. The advice column is called "Ask Jon". Jonathan is a member on the BIANH Board of Directors. In 2012, Jonathan was one of the proud recipients of the New Hampshire Union Leader's 40 Under Forty.

STEVEN D. WADE

Background Summary

Thirty years experience in the management of voluntary nonprofit membership organizations.

Employment History

Brain Injury Association of New Hampshire, Concord, NH
Executive Director, 1992-present

Dun and Bradstreet Marketing Services, Concord, NH
Direct Mail Marketing and Fund-raising Consultant, 1991-1992

Greater Concord Chamber of Commerce, Concord, NH
President and General Manager, 1986-1991

Greater Boston Chamber of Commerce, Boston, MA
Director of Membership Development, 1984-1986

Greater Rochester Chamber of Commerce, Rochester, NH
Executive Director, 1977-1981

Related Skills/Experience

BRAIN INJURY NATIONAL LEADERSHIP

- Board of Directors, Brain Injury Association of America,
- Chair, National Society of State Brain Injury Association Executive Directors

FUND-RAISING AND DEVELOPMENT

- Directed major campaign to turn around and strengthen the financial position of the Greater Boston Chamber of Commerce. Increased revenues by 77%, from \$790,000 to \$1.4 million.
- Strengthened the financial position of the state capital chamber of commerce, building it into a regional organization serving eighteen communities and doubling its operating budget.

SPECIAL EVENT FUND-RAISING

- Coordinated statewide air show to raise money for disadvantaged children with sponsorships, ticket sales, and publications.
- Participated in the fund-raising for First Night New Hampshire; coordinating efforts within the area business community while serving on the First Night Board.

COMMUNITY ORGANIZING AND TEAM BUILDING

- Organized effort to establish regional business and school partnership that received the governor's Gold Circle Award for "Exemplary Business Education Partnership".
- Organized collaborative effort of business and government to establish the New Hampshire Civic Center Commission.

PUBLIC RELATIONS AND COMMUNICATIONS

- Developed new communications outreach program that received national "Communications Award of Excellence" from among 1600 similar organizations nationwide.
- Managed public relations effort to support a major new highway development effort, leading to approval of the first stages of funding.

Education

Master of Business Administration, September, 1983

Babson College, Wellesley, MA

Two years of full-time study in Organizational Development

Certificate of Organization Management, August, 1980

University of Georgia, Institutes for Organization Management

Bachelor of Arts, May, 1976

University of New Hampshire, Durham, NH

Major in Political Science, with emphasis on state politics

Activities

- Board of Directors, New Hampshire Business and Industry Association
- President, New Hampshire Association of Chamber of Commerce Executives
- United Way of Merrimack County
- Capital Region Food Program

2016 Staff Pay Rates

Judy Sullivan - \$41,600

Beth Robinson – \$41,600

Barbara Howard - \$32,760

Corina Ryan - \$38,400

Melanie Vermette - \$50,000

Louis Laplante - \$31, 200

Melissa Kenney - \$41, 600

Jessalynn Geerdes - \$41, 600

Brian Jones - \$41, 600

Felicia Villenmure - \$24,050

Erin Hall - \$75,000

Klye Cunha - Intern

The following staff are no longer with BIANH:

Monica Mckinney

Thomas Aveni

Judy Sullivan

EXPERIENCE

Case Manager 2006-Present

The Brain Injury Association of New Hampshire, Concord, NH

- Coordinate and implement medical based community services for clients.
- Liaison with all community providers as well as state agencies.
- Organize Team meetings, vendor meetings and client meetings.
- Complete all documentation needed to secure services.
- Managed day-to-day operation of all client services.
- Ensure that documentation complies with regulatory requirements of the Department of Health and Human Services.
- Provide direct support to clients to ensure best quality services.

NEURO- RESOURCE FACILITATOR, 2003-Present

The Brain Injury Association of New Hampshire, Concord, NH

- Provide and connect families and survivors to needed services within the community.
- Secure services by providing follow up.
- Assist in organizing and completing all necessary paperwork.
- Provide awareness trainings on brain injury and services of The Brain Injury Association.

CONNECTIONS COORDINATOR, 2003-2006

The Brain Injury Association of New Hampshire, Concord, NH

- Developed and implemented peer support program.
- Interview prospective volunteers and participants.
- Supervision of Volunteer/Participant relationship.
- Organize and schedule volunteer meetings and trainings.
- Developed peer support training manual, including policies and procedures.
- Monthly data reporting.
- Organizing, managing and implementing fundraising events
- Grant writing and management

INFORMATION & RESOURCES, 2002-2006

The Brain Injury Association of New Hampshire, Concord, NH.

- Purchase, organize and manage resources for The Brain Injury Library.
- Provide library resources to professionals, families and survivors.
- Develop and implement these resources into a yearly published Brain Injury Resource directory as well as coordinate resources for web site.
- Provide support and resources through the family helpline.
- Provide various trainings on brain injury

PROGRAM SUPERVISOR, 1993-2000

Tri-City Mental Health, Medford, MA.

- Developed and implemented several supported apartment programs.
- Managed day-to-day operation of all supported apartment programs.
- Provided apartment search services.
- Served as a liaison for the consumer with real estate agencies.
- Ensured that apartments complied with regulatory requirements of the Department of Mental Health and Department of Public Health.
- Coordinated home inspections with Public Health Departments, town building inspectors and the Department of Mental Health.
- Provided direct care with consumers to develop and maintain treatment plans.
- Coordinated services supervising medication administration program and collaboration with treatment teams.
- Provided on-call emergency services for after hour's coverage for six residential programs.
- Trained staff on safety procedures, agency policies, protocols and clinical and medical treatment techniques.
- Crisis intervention and management.

DAY PROGRAM DIRECTOR, 1990 – 1993

Wild Acre Inns, Arlington, MA

- Designed, implemented and evaluated content and structure of all groups in a psychiatric community residence for mentally ill adults.
- Facilitated groups as a leader and/or co-leader including supervision of group leaders and interns.
- Developed alternative treatment models through the creation of a volunteer work program.
- Worked with managed care insurance agencies and hospitals to arrange hospitalizations, clients care involving families, treatment plans and monthly reporting.
- Communicated with the Department of Mental Health and community agencies on discharge planning and aftercare services.
- Crisis intervention and management.

EDUCATION

1980 – 1992 **UNIVERSITY OF MASSACHUSETTS, BOSTON, MASSACHUSETTS**

Bachelor of Arts in Psychology

1978 – 1980 **BUNKER HILL COMMUNITY COLLEGE, CHARLESTOWN,
MASSACHUSETTS**

Associate in Liberal Arts

CONTINUING EDUCATION

- Completed several graduate courses in the areas of Counseling Psychology as well as several workshops in Mental Health, Human Relations Management, Health and Medical Administration as well as Computer Training.
- Certifications – Emergency and Disaster Crisis Counselor, CPR and first aid, medication administration technician.
- Certified Professional of Occupancy
- Certified Brain Injury Specialist- CBIS

COMPUTER SKILLS

- **Microsoft Word 6.0**
- **Microsoft Excel 6.0**
- **Powerpoint**
- **E-mail, Internet and web access.**

MAJOR STRENGTHS

- High visibility and priority customer problem resolution skills
- Self motivated and resourceful
- Exceptional customer service skills
- Superior ability to manage various tasks and personnel
- Team player with willingness to share knowledge
- Reliable, conscientious and detail oriented

References furnished upon request

Beth A. Robinson, M.A.

EDUCATION

Certified Brain Injury Specialist, CBIS, 2013

M.A. Mental Health Counseling, 1995, Johnson State College, Johnson, VT

- Internship: Vocational Rehabilitation Counselor, DVR, Barre, VT.
Client Base: Acquired and Traumatic Brain Injury.

B.S. Psychology, 1989, Salem State College, Salem, MA

- Internship: Counselor: Harrington Elementary School, Lynn, MA.
Focus: Individual Counseling and Children of Alcoholics Group.

A.A. Liberal Arts, 1986, Cape Cod Community College, Barnstable, MA

- Scholarships: Margaret E. Small and Hyannis Rotary Club

EMPLOYMENT EXPERIENCE

2002 – Present: Brain Injury Association of New Hampshire, Concord, NH

- Case Manager: Choices for Independence and Acquired Brain Disorder New Hampshire Medicaid Home and Community Based Waivers and Private Case Management.
- Neuro-Resource Facilitator and Support Group Developer and Coordinator.

2001 – Present: Self-employed Webmaster, Thornton, NH

1997-2001: Owner/Manager: Global Net Business and Copy Solutions, LLC, Lincoln, NH

1996-1994: Self-Employed Rehabilitation Specialist

- **State of Vermont, Division of Aging and Disabilities, Waterbury, VT**
Provided trainings, advocacy, program development & case management services for the traumatic brain injury population for community based rehabilitative services.
- **Case Management: North Country Independent Living, Inc., North Conway, NH**
Case Load: Traumatic Brain Injury and Acquired Brian Disorder
- **Training: Developed & presented part of the Core Training Module for the Vermont Medicaid Traumatic Brain Injury Waiver Program**
- **Program Director, interim position: North Country Independent Living, Inc., N. Conway, NH**

Developed and provided trainings: 'Introduction to ABI', Vocational Rehabilitation, State of Vermont, Professional Nurses Service, Burlington, VT and Adult & Elderly Services, Berlin, NH, 'LSA: ADL Activities': Lenny Burke Farm, Wallingford, VT, 'Personalized Art, Music, & Leisure': VT: TBI Conference, Lake Morey, VT

1996: Relief Position, Community Supports Associates, Hyannis, MA

- Residential Care Home for individuals with Traumatic Brain Injuries.

1996: Relief Position, Latham Residential Rehabilitation Center, Brewster, MA

1992 – 1994: Traumatic Brain Injury Life Skills Aide, Professional Nurses Service, Burlington, VT

1991 - 1992: Traumatic Brain Injury Life Skills Aide, Vocational Rehabilitation, State of VT

- Develop this program and worked as a Life Skills Aid.

1989 – 1990: Youth Counselor, Monomoy Youth & Family Services, Chatham, MA

VOLUNTEER EXPERIENCE AND PARTICIPATION

Presentation and Testimonials, 1991-present

- New Hampshire: TBI and Stroke Conference, Vermont: TBI Conferences, Vermont Health Care Commission and Vermont Senate Committee.
- New Hampshire: Develop and Provide Trainings and Presentations and Coordinated an On-line Speaker's Bureau with the BIANH.

Guardian Ad Litem, 2001-2005 ~ Court Appointed Special Advocate, Plymouth, NH

Brain Injury Association of New Hampshire, Concord, NH

1997-2010: Developed, maintained, and hosted web site: www.bianh.org.

1996-2000: Board of Directors, Member

Board of Directors: 1998-1999 ~ Linwood Childcare Center, Lincoln, NH.

Head of the Safety Committee and assisted in fund raising.

TBI Community Re-entry Team for Vermont Medicaid Waiver: 1994-1998 ~ State of Vermont

Care Coordination Committee: 1996-1997 ~ Brain Injury Association of NH, Concord, NH

Head Injury and Stroke Independence Project Board: 1992-1996 ~ State NHIF Chapter, Rutland, VT

TBI Resource Development Committee & TBI Conference Planning Committee: 1995 ~ State of VT

TBI Advisory Board for State Services: 1993-1995 ~ State of Vermont

Co-chairman: Life Skills Aide Support Group: 1993-1994 ~ Waterbury, VT

Proposed, planned, and lead monthly meetings to work cooperatively with survivors and family issues in a supportive team approach.

Co-chairman: Head Injury Support Group: 1991-1993 ~ St. Albans, VT

Organized, recruited, developed, and led monthly meetings in a safe environment to foster a support system for survivors, families, caregivers, and friends.

South Bay: 1991 ~ Hyannis, MA ~ Assisted residents with Traumatic Brain Injury to relearn Independent Living Skills.

BARBARA HOWARD

EXPERIENCE

Brain Injury Association of New Hampshire, Concord, NH August 2009 - Present

Duties Included:

- Certified Brain Injury Specialist
- Transition Coordinator – coordinating brain injury /stroke survivors with needed services and benefits for successful transition from any facility to home or community; recording all documents required by the State of NH
- Member of the NH Stroke Collaborative – State wide effort to educate the public about stroke

Town of Alton Budget Committee Member August 2010 – March 2013

New Hampshire Community Loan Fund

Home of Your Own Program, Concord, NH October 2004 – September 2008

Duties Included:

- Assisting eligible adults with disabilities to obtain their own home by utilizing the benefits of the individual; collaborated with Lending Institutions, Agencies, Guardians, family and friends; ensured long-term financial/ home security for homeowner; provided post purchase counseling
- Program management; Providing state-wide educational trainings on Home of Your Own Program
- Grant data collection
- Having knowledge of Disabilities: Medicaid; Area Agencies; Social Security; Probate Court; Lending Agencies
- Ending Program when Loan Fund Board voted to shut it down

Lakes Region Community Services, Laconia, NH June 2001 – October 2004

Resource Coordinator

Duties Included:

- Serving adults with disabilities and families with children with disabilities
- Managing up to 32 cases; overseeing all aspects of life for disabled adults
- Assisting families with benefits applications; educational advocacy for children; provided resources for respite and ways to enrich family life
- Assisting individuals to seek employment and gain community connections

Governor Wentworth School District, Wolfeboro, NH June 1998 – June 2001

Certified Paraprofessional

Duties Included:

- One-on-one teaching assistant for non-verbal, behavioral student
- Adapting curriculum to students cognitive level
- Providing job skills training for student at two volunteer employment opportunities
- Assisting students with social skills to develop community connections
- Educating staff and peers about sign communication of non-verbal student
- Assisting with daily living skills/ personal hygiene of student
- Daily written communication with parents of student

Genesis the Counseling Group, Laconia, NH

June 1997 – November 1997

Children at Risk Program

Duties Included:

- Mental Health associate addressing social skills and behavior management of children at risk while participating in community activities

Alton Central School, Alton, NH
Summer School Tutor
Duties Included:

July/August 1997

- Tutoring 16 hours weekly, basic math, reading and English for a senior with a learning disability

One-on-one Aid

September 1996 – June 1998

Duties Included:

- One-on-one educational assistant for students with developmental disabilities
- Middle school resource room assistant
- Adapting materials for disabled students to learn more effectively
- Collaborating with May Institute to improve quality of learning of one student
- Classroom duties as assigned by supervisor, speech therapist

Timberlane Regional School District, Plaistow, NH

September 1990 – June 1993

Personal Care Teaching Assistant for Multiply Handicapped Students

Duties included:

- Assisting non-verbal, behavioral, multiply handicapped students with all daily living skills at school; personal care, therapies, education, socializing
- Adapting curriculum to appropriate cognitive level
- Creating adaptive aids to improve learning
- Overseeing fellow staff and fulfilling duties of teacher during her absences
- Assisting in developing an Art Therapy class for students
- Completing tasks of physical, occupational, speech, vision and mobility specialists as assigned
- Effectively applied behavior modification techniques assigned by Behavioral Specialist

EDUCATION

Emergency Preparedness Training

Alton, NH
2008

- CPR certification; First Aid Certification

Neighbor Works America Training Institute

Atlanta, GA
2007

- Mortgages and lending Basics

Neighbor Works America Training Institute

San Francisco, CA
2006

- Post Purchase Education
- Awarded "Best in Class for Post Purchase Instruction"

Neighbor Works America Training Institute

Boston, MA
2005

- Housing and Credit Counseling, Combating Predatory Lending

Parent Information Center,

Concord, NH
2003

- 50 hour Volunteer Advocate Training for special education

College of Lifelong Learning

Concord, NH
1997

- Certified Paraprofessional

High School Graduate

Plaistow, NH
1978

- Early Childhood Education Award

ADDITIONAL PROFESSIONAL & VOLUNTEER EXPERIENCES

Governor's Commission on Disabilities

2004-2008

- Subcommittee member for housing issues in NH

New Hampshire Community Loan Fund

2004-2008

- Safety Committee member

Volunteer for United States Presidential Candidate

2008

Brewster Academy Volunteer of the Year 2000

Previously

- PTA Executive Board member; 10 years
- Odyssey of the Mind Coach
- Instructional basketball and softball coach
- Brownie Leader; Girl Scout Staff
- Equine therapeutic assistant
- School Crisis team member

Corina Ryan

Education

Bay Path College, Longmeadow MA: (May 2012)

Major: General Psychology, GPA 3.90, Summa Cum Laude

Informal Education

Brain Injury Association Annual Conference (2011,2012,2013)

During internship shadowed supervisor on

The Human Rights Council (2011)

The Statewide Independent Living Council (2011)

The Brain Injury Community Support Program (2011)

Work Experience

The Brain Injury Association of New Hampshire (12/2011-present)

Programs and Service Assistant (12/2011- 6/2012)

Responsibilities included family outreach, taking information and referral calls, and keeping the library up to date.

CFI Case Manager and Neuro-Resource Facilitator (6/2012-present)

Provide case management for individuals on Medicaid waiver. Assist individuals with a brain injury locate resources necessary to continue to live independently.

The Brain Injury Association of New Hampshire (5/2011- 8/2011)

Internship

Did case management for clients under Medicaid programs and worked with individuals with a brain injury for 300 hours

Achievements

Dean's list at Bay Path College (2010, 2011)

Member of the Maroon Key Honor Society (2012- to present)

Member of Psi Chi National Honor Society for Psychology (2011, 2012)

Interests

Volunteering

WISE

Domestic and sexual violence advocate

(6/2011- present)

Turning Points

(6/2011- 9/2011)

Domestic and Sexual Violence Educator

Melanie R. Vermette

OBJECTIVE:

Seeking an administrative position supporting people with disabilities which will utilize my strong organizational and problem solving skills, healthcare and community support background, and my ability to work well as part of a team, which will provide good opportunities for continued professional learning and growth.

EDUCATION:

Moore Center College of Direct Support
NH Lifespan Respite Training Program, January 2012 (32 CEU's)

Boston University, Boston, Massachusetts
College of Health and Rehabilitation Sciences: Sargent College
Bachelors of Science in Therapeutic Studies, May 2009

CERTIFICATIONS:

Certified Brain Injury Specialist – May 2013, Certification Number 12627

Universal Precautions Spring 2009
Health Insurance Portability and Accountability Act (HIPPA) Fall 2008
CPR/First Aid February 2012

EMPLOYMENT:

Brain Injury Association of New Hampshire
November 2014 – Present
Case Manager Supervisor/Neuro-Resource Facilitator

- Provide direct supervision for case management team as well as working with clients on assigned caseload

Brain Injury Association of New Hampshire
August 2012 – October 2014
Choices for Independence Case Manager/Neuro-Resource Facilitator

- Provide assessment and consultation for clients with brain injury and other chronic health conditions to coordinate community based support services
- Work with providers, families and individuals to ensure services meet goals, are timely and appropriate
- Mediate issues with service delivery
- Act as consultant and advocate for brain injury issues

Summit Care & Community Resources, LLC

August 2011 – Present

Business Manager/Direct Support Professional

- Managed daily business functions including operating budget, A/R and A/P, marketing, customer service and scheduling
- Provided community based support services for multi-generational clients with various behavioral, physical, and cognitive disabilities

The PLUS Company Nashua, New Hampshire

September 2007- December 2009

Community Support Professional

- Provided support to adults with developmental disabilities in ADL's and psycho-social skills to help maintain independence and success at home and in their communities

New England Business Services, Inc. Groton, Massachusetts

May 2001 – June 2005

Product Operations Consultant

- Facilitated daily product operations across multiple product lines
- Established and maintained strategic business relationships with internal and external clients at various corporate levels to ensure successful project outcomes
- Created and maintained project schedules, training materials, and sales reports
- Helped develop and manage effective marketing, advertising and promotional campaigns throughout product lifecycle

May 1999 – May 2001

Customer Sales Associate

- Performed order entry for inbound sales customers
- Participated on a team to create a new internet order platform and helped train peers on the new system
- Maintained sales, quality and service goals as set by sales manager

Pine Knoll Nursing Home Lexington, Massachusetts

March 1995 – May 1999

Certified Nursing Assistant

- Provided direct care to geriatric adults in a nursing home setting

Louis Laplante

QUALIFICATIONS:

Extensive experience in all phases of comprehensive rehabilitation services: case management, treatment plan coordination and development; clinical team coordination; discharge planning; insurance/funder coordination including private insurance, Medicaid, worker's comp; discharge planning; individual and family counseling and education; vocational assessment, evaluation and career counseling.

Expert knowledge of functional assessments, including descriptive and measurable goals and objectives.

Extensive experience working as a team with Occupational Therapists, Speech and Language Pathologist, Physical Therapist, Nurses, Psychiatrists, NeuroPsychologists, Personal Care Attendants, as well as private and public guardians, home health professionals, supportive employment professionals and attorneys.

WORK HISTORY:

February, 2014 – Present. *Case Manager/Neuro-Resource Facilitator, Brain Injury Association of New Hampshire.* Coordinate and facilitate CFI and ABD services to people with physical, medical and emotional barriers.

May, 2013 – January, 2014: *Case Manager, Tri County Mental Health Services, Bridgton, Maine.* Provide and link medical, vocational, housing, financial, legal and mental health services to adult clients of a community mental health center. Group, individual and family counseling

09/1996-9/2011: *Program Case Manager/Vocational Evaluator, Lakeview NeuroRehabilitation Center, Effingham, New Hampshire.*

Responsible for overall treatment coordination, discharge planning and placement for people with brain injuries and other neurologic impairments in a residential rehabilitation facility . Facilitate client service delivery via multi clinical team including Occupational, Physical, Speech and Recreation Therapists, NeuroPsychologists, Nurses, Physicians, Neurologists and Behavior Specialists. Administration of Vocational Assessments using VALPAR Pro 3000 system.

1993-Present: *Vocational Expert Witness, Social Security Administration Office of Disability Adjudication and Review.* Testify as expert witness at disability hearings.

09/1988-09/1996: *Social Worker, Augusta Mental Health Institute.* Coordinate admissions, treatment plan development and discharge planning and placement as a lead member of Unit Treatment Team. Work extensively with individuals, families, guardians, community treatment providers and law enforcement and courts.

03/1982-09/1988 Case Manager/state hospital Liaison, Tri County Mental Health Services, Lewiston, Maine. Individual and group counseling and treatment coordination for clients receiving outpatient services at a community mental health center. Liaison duties included weekly follow-up and discharge referral of community mental health clients admitted to state psychiatric hospital.

EDUCATION:

Master of Science in Counseling-Rehabilitation Counseling, University of Southern Maine, 1998.

Certified Rehabilitation Counselor (CRC) 1993 (certification # 00010887).

Bachelor of Arts in Psychology, University of Maine at Orono.

REFERENCES:

Steven Fox, MA RiverRidge NeuroRehab Center 603 986-7812

Austin Errico, PhD. RiverRidge NeuroRehab Center 207 337-8763

Andrew Egan, OTRL Genesis, Laconia, NH 603 630-0478

MELISSA KENNEY

SUMMARY

Dedicated person with more than ten years experience in the field of Human Services. Professional, motivated and committed to improving the quality of life of others while simultaneously continuing both personal and professional growth.

HIGHLIGHTS

- Social networker
- Skilled multi-tasker
- Valid New Hampshire drivers licenses
- Attentive listener
- Empathetic
- Detail-oriented
- Team player
- Performs well in high-demand, fast-paced environments
- Problem resolving
- Communicates effectively
- Strong organizational skills
- Experienced in conflict resolution

ACCOMPLISHMENTS

Offered promotion to Director of Social of Social Services Department with current Employer.

Employee of the Month within the past year, twice throughout employment. Received other types of recognition and special acknowledgment with Genesis Healthcare including positive annual reviews from my direct supervisor.

EXPERIENCE

GENESIS HEALTHCARE

Franklin, New Hampshire

Social Services Specialist/Social Worker

10/2005 to Current

Supportive services provided to adult and elderly people in a nursing home including long term care and short-term skilled rehabilitation. Consults with the director regularly. Gained knowledge of policies to assure compliance with state guidelines including resident rights. Serves as an advocate which includes: actively contributing in meetings including the team and/or resident/families, respond to issues identified by resident/family in a timely manner. Assist in resolution to any grievances in hoping to maintain satisfaction with the center Provide support and information to resident/families about healthcare decision making, rights and responsibilities, problem solving and services that are available to promote self advocacy.

Clinically, the Social Worker position requires documentation and/or careplans regarding meetings, grievances, mood, behavior, discharge planning. The Social Worker also participates in working with other community providers such as a hospitals, home health agencies/hospice, elderly and adult services and behavioral health to ensure continuity of care. Discharge planning involves transfers to another setting including another facility, assisted living or home. Social Worker works with the resident and/or family and the interdisciplinary care team throughout the residents stay to identify an appropriate discharge location while respecting resident wishes. Identifies with the team strengths, teaching needs, support, referrals needed and then coordinates the services. Establishes relationships and maintains contact and referral flow with community providers to ensure that an appropriate discharge plan is devised. Follow-up and contacting the resident post discharge to ensure a successful transition.

Covering for the Director of Social Services/Admissions when out of the building. This includes monitoring for referrals to the center to admit new residents to the facility. Involves communication with other team members to identify needs, bed management, tracking census, communicating with community members to coordinate admission, meeting with resident and family on admission to complete necessary paperwork and review policies, insurance information.

COMMUNITY BRIDGES
Bow/Concord, New Hampshire

Family Support Liaison

04/2005 to 10/2005

Individual and Family support services provided to people with disabilities ranging from age three years old to adult. Service coordination provided and included a variety of requirements from the Liaison including, on going training to implement person centered planning to transition from school to adulthood, collaboration with other professionals, communicating and sharing ideas with team members, assisting families with assistive technology, home modifications and listening to families to provide emotional support or information on community resources.

INSTITUTE OF PROFESSIONAL PRACTICE

Concord, New Hampshire

Direct Support Professional

06/2000 to 10/2005

Provided 1:1 direct support to people diagnosed with developmental problems. Primarily worked in a residential day program which focused on community integration and activities including relationship building. This position also entailed working directly in the home. Support and assistance provided to the person to assist completion of home tasks and activities of daily living. Position required on going training for the employee to manage behaviors including physical and emotional distress of the individual with disability, medication training, administration, documentation and compliance. The position of the direct support professional involved organizing activities, maintaining a safe environment, continually encouraging understanding, following direction, positive interactions, openly exchanging ideas and materials with coworkers. Used clear communication and professionalism to develop constructive relationships with the team including co-workers, families and home care providers.

EDUCATION

BACHELOR OF SCIENCE: HUMAN SERVICES

2003

Franklin Pierce College, Concord, New Hampshire, United States

ASSOCIATE OF SCIENCE: HUMAN SERVICES

2000

New Hampshire Technical Institute, Concord, New Hampshire, United States

Jessalynn Geerdes

Objective To utilize my business knowledge and career experience in compliment with my passion for people, to work within an organization that provides a direct and positive impact on individuals within the community.

Enthusiastic marketing and communications professional with over 9 years of progressive experience across a broad range of marketing functions. Proven ability to combine vision, creativity and strong business knowledge with well-developed project management and leadership qualities to support marketing efforts and branding initiatives, positioning companies and campaigns for success. Strong leadership, interpersonal and communication skills.

Direct Marketing · Event Planning · Project Management · Client Relationship Management · Campaign Management · Public Relations · Document Management · Graphic Design · CRM Management

Work Experience

(2006 to present) HealthSouth Rehabilitation Hospital, Concord NH

Leading provider of inpatient acute rehabilitation services, providing healthcare services to within the greater capitol area and northern NH communities.

Marketing Coordinator

Promoted to the marketing position to support the Director of Operations, to manage and build the brand through marketing and communications efforts. Responsible for development and execution of marketing plans, collateral creation and design, campaign management and analysis, communications for key initiatives, and community based outreach.

Key Achievements

- Developed web based planning tool to ensure consistent representation, material preparation and execution for events.
- Manage tradeshow coordination, website content development, CRM maintenance, advertisements, collateral development and press releases
- Developed community outreach campaign to maximize brand awareness, successfully implemented and facilitate community based support groups.
- Successfully planned, scheduled, and tracked project timelines, milestones, deliverables, and progress reports according to strict deadlines and within budget.
- Produced quarterly and annual finance reports under the direction of Controller and Operations Director and developed ways to streamline the process for future reports.

Admissions Coordinator

Coordinate the intake process of patient admissions, including obtaining insurance authorizations, providing superior communication with patients, families, referral sources and within hospital departments to ensure smooth transition to the program.

Key Achievements

- Established referral source data base to establish areas for growth opportunities and reinforce successful marketing achievements.
- Developed internal communication efficiencies to prioritize patients for preadmission evaluation, financial clearance and admission.
- Improved work flow efficiency using online SharePoint systems to streamline necessary functions and improve time management.
- Quickly developed professional rapport with providers, established as a reliable and efficient resource.

(2000 to 2003) Capital Region Visiting Nurses Association- Concord, NH

Non- Profit home health agency, dedicated to improving the health of the people and communities it serves by managing illness and promoting wellness through all stages of life.

Professional Staff Scheduler

Hired to provide scheduling assistance to clinical team utilizing online systems, establishing new clients' team assignments and ensuring compliance with scheduling required visits in accordance with regulatory requirements.

Key Achievements

- Key member of the automation team, responsible for implementation and transition to an automated scheduling and billing program. Worked with pilot team for 1 year to streamline system functionality and real time work flow prior to implementation.
- Expanded knowledge of Medicare, Medicaid and managed care insurance companies regulatory requirements, utilization review process and benefits coordination.

Jessalynn Geerdes

Work Experience (cont.)

(1994 to 2000) Afterthoughts and Limited Corp- Concord, NH

Industry leader retail corporations, store locations positioned in midsized venues. Consumer based, end user products- shoes, beauty products, clothing and accessories.

Retail Management

Six years of retail management experience in clothing and accessories, positioned as store manager for 5 years. Execute corporate selling techniques to achieve sales goals, recruit, hire and train staff and manage sales force to support budgeted goals.

Key Achievements

- Promoted from Assistant Manager and achieved a sales growth of 10% over the previous year.
- Selected as a member of the regional store opening team. Participated in three store openings by assisted in merchandising, hiring, training and promoting store openings.
- Excelled with visual merchandising, successfully implemented corporate standards while adapting needs to the local consumer in order to maximize exposure of trending products.

Education

Bachelor of Science, Business Management - Franklin Pierce University, New Hampshire

Associate of Business Science, Marketing- Hesser College, New Hampshire

Technical Skills

Proficient in Microsoft Office Suite (Word, Excel, PowerPoint, Publisher) and Database Management.

Proficient in web based information management. Experience utilizing CRM. Experience updating website content to reflect current topics, news and events. Outlook, Adobe Photoshop, Facebook, LinkedIn, YouTube

Volunteer Experience

Committee Member, Making Strides Against Breast Cancer: 2013-2014

Fundraising Support Volunteer, Concord Christian Academy: 2009-2015

Board Member, NH American Parkinson's Disease Association: 2012-2014

Service Unit Manager, Advisor, Girl Scouts USA: 2005-2010

Brian Jones

EXPERIENCE

Security Officer, Concord Hospital, Concord, NH. Part-time. 7/2014 - present.

Security Officer, Elliot Hospital, Manchester, NH. 40 hrs/week. 12/2009 - 6/2014.

Maintain safety and security of staff, patients, visitors and property by patrolling hospital interior, parking areas, satellite offices, etc. Assist medical staff with management of disruptive patients. Investigate accidents, thefts, etc. that occur on hospital property. Required to document activities, file reports, etc. Operate computer controlled security systems and video recording equipment.

Chief Probation/Parole Officer, NH Department of Corrections, Concord, NH. 40 hrs/week. 5/2001 - 4/2009.

Managed a probation/parole district office. Reviewed/approved work and played key role in hiring new staff. Evaluated employees as needed. Represented department in meetings with court personnel, law enforcement agencies, social service agencies, etc. Supervised offenders and completed investigations as required. Conducted in-service training of new officers. Maintained certification as a probation/parole officer.

Probation/Parole Officer, NH Department of Corrections, Concord, NH. 40 hrs/week. 8/1986 - 5/2001.

Supervised offenders placed on probation or released on parole through office visits and field contacts. Used arrest powers when appropriate. Completed investigations as ordered by the court or parole board. Frequent appearances before the court/parole board. Frequent contact with attorneys, law enforcement officials, treatment providers, etc. Maintained certification through annual firearms qualification, ongoing training, etc.

Corrections Officer/Corporal, NH Department of Corrections, Concord, NH. 40 hrs/week. 10/1984 - 8/1986.

Maintained security at New Hampshire State Prison by monitoring inmates in housing units, conducting searches, routine counts and patrolling perimeter. Supervised other officers in my capacity as corporal. Completed corrections academy at police standards and training council.

EDUCATION

B.A., Political Science, University of New Hampshire, Durham, NH.

Felicia Villemure

EMPLOYMENT:

Brain Injury Association of New Hampshire
January 2015– Present

Choices for Independence Case Manager/Neuro-Resource Facilitator

- Provide assessment and consultation for clients with brain injury and other chronic health conditions to coordinate community based support services
- Work with providers, families and individuals to ensure services meet goals, are timely and appropriate
- Mediate issues with service delivery
- Act as consultant and advocate for brain injury issues

Dartmouth Hitchcock

October 2009 – January 2015

- Health Information Technology
- Importing documents into patient charts
- Answering phones and assisting patients
- Copy and distribute release of records according to HIPAA regulations

Brain Injury Association of New Hampshire
September 2014 – December 2014

Intern

- Provide library resources to professionals, families and survivors
- Provide support and resources through the family helpline
- Learned State Medicaid and Waiver programs

EDUCATION:

University of New Hampshire – Manchester
BS Neuropsychology
Expected graduation May 2017

New Hampshire Technical Institute – Concord
AS Human Services
May 2015

References will be provided upon request

ERIN P. HALL

PROFESSIONAL EXPERIENCE

1999 – Present

BRAIN INJURY ASSOCIATION OF NEW HAMPSHIRE

Director of Programs and Services

CONCORD, NH

- ◆ Organize and coordinate operations of Neuro-Resource Facilitation Program
- ◆ Provide overall support and supervision to Neuro-Resource Facilitators
- ◆ Work with other states regarding Neuro-Resource Facilitation Program
- ◆ Develop in-service educational training programs
- ◆ Supervise college interns
- ◆ Coordinate with Bureau of Developmental Services on brain injury issues
- ◆ Provide information and referral assistance to survivors, family members and professionals
- ◆ Provide training to school systems
- ◆ Coordinate Brain Injury Community Support Program

1998 - 1999

BUREAU OF DEVELOPMENTAL SERVICES

TBI PLANNING GRANT PROJECT COORDINATOR

CONCORD, NH

- ◆ Organized and coordinate day to day operation of planning process for federal grant
- ◆ Developed comprehensive work plan
- ◆ Assisted in development of Advisory Board
- ◆ Coordinated activities and serve as staff to Advisory Board
- ◆ Worked with contracted consultants to plan, developed and subsequently implement comprehensive needs assessment to address supports, services and consumer satisfaction
- ◆ Assisted in planning regional public forums
- ◆ Performed 1:1 interviews with experts in the field
- ◆ Facilitated group discussions regarding needs in the State of New Hampshire
- ◆ Acted as liaison between consultants and project staff
- ◆ Coordinated grant evaluation plan activities
- ◆ Assisted in recruitment of participants for grant
- ◆ Assisted in development of statewide action plan
- ◆ Worked with Division, Area Agencies and consultants in identifying and addressing needs of survivors and families
- ◆ Participated on the Acquired Brain Injury Community Care Waiver Review Committee

1994-1998

HEART SYSTEM, INC

SUPPORT COORDINATOR

DERRY, NH

- ◆ Organized resources and supports for individuals with an Acquired Brain Disorder
- ◆ Hired and supervised support staff for HEART System, Inc.
- ◆ Presented to organizations regarding brain injury and HEART System, Inc.
- ◆ Provided supports to school age children
- ◆ Developed and negotiated program budgets
- ◆ Monitored vendor programs to ensure compliance with contracts
- ◆ Assisted individuals regarding Medicare/Medicaid benefits

VOLUNTEER ACTIVITIES

1999 – Present Parent Information Center
Educational Surrogate for individuals in school system who have a disability

EDUCATION

2004 American Academy for the Certification of Brain Injury Specialists
Brain Injury Association of America
Certified Brain Injury Specialist (CBIS)

1990-1994 Salem State College, Salem, MA
Master of Science in Counseling and Psychological Services
Concentration: Industrial/Organizational Psychology

1986-1989 Northeastern University, Boston, MA
Bachelor of Science in Sociology/Anthropology
Concentration: Human Services

AWARDS/PRESENTATIONS

2008 Vermont's 20th Annual Brain Injury Conference, Burlington, Vermont Workshop:
"Who's Caring for the Caregiver?"

New England Residential Service Coordinators Annual Conference, North Conway, New Hampshire Workshop: "Climbing Together – Supporting People Living with a Brain Injury or Stroke"

Brain Injury Association of New Hampshire 25TH Annual Brain Injury & Stroke Conference, Manchester, New Hampshire Workshop: "I Just Don't Know What to Do or Where to Go? Come Find Out!"

Brain Injury Association of Pennsylvania 2008 Annual Conference, Harrisburg, Pennsylvania, Keynote Speaker: "Neuro-Resource Facilitation – Getting Started"

2007 In-service Training Austin House, Webster, NH: "Living with an individual who is living with a Brain Injury"

2006 Annual Adult Day Conference, Salem, New Hampshire Workshop: "Alzheimer's Disease and Brain Injury: A Closer Look"

2005 Brain Injury Association of New Hampshire 22nd Annual Brain Injury and Stroke Conference, Concord, New Hampshire Workshop: "Who's Caring for the Caregiver? Creative Ideas and Integrative Solutions"

Housing Services Training Session Connecting the Dots: Key Disability Resources, Bedford, New Hampshire Workshop: "Brain Injury Association of New Hampshire: Who We Are and What We Do"

2004 Annual Brain Injury Conference, Columbia, South Carolina Workshop: "Who's Caring for the Caregiver? Creative Ideas and Integrative Solutions"

2002 Adjunct Professor Springfield College School of Humans Services, Manchester New Hampshire Workshop: "But He Looks Fine...Invisible Trauma"

AWARDS/PRESENTATIONS (cont.)

- 2001 Brain Injury Association of New Hampshire 18th Annual Conference, Concord New Hampshire Workshop: "Navigating Benefits: Making Sense of the Alphabet Soup & Getting What You're Entitled To"
- Brain Injury Association of America 20th Annual Symposium, Atlanta, GA Workshop "Families Helping Families"
- 2000 Adjunct Professor Springfield College School of Human Services, Manchester New Hampshire Workshop: "But He Looks Fine... Invisible Trauma"
- Springfield College School of Human Services, Manchester New Hampshire Workshop "Trends in Human Services"
- Head and Spinal Cord Injury Division Service Coordination Conference Myrtle Beach, South Carolina Workshop "Creativity and Courage in Service Coordination: Supporting People to New Ways of Thinking and Being After a Brain Injury"
- 1999 Brain Injury Association of New Hampshire Annual Conference Workshop "Special Workshop for Survivors and Families"
- 1997 In-service regarding HEART System, Inc. and Traumatic Brain Injury Hampstead Hospital, Hampstead, NH
- 1996 "Causes and Consequences of Brain Injury: Implications for Caregivers" Sponsored by Brain Injury Services of New Hampshire Division of Mental Health and Developmental Services and the Brain Injury Association of New Hampshire Workshop "Understanding and Meeting the Special Needs of Families"
- 1995 Brain Injury Association of New Hampshire Annual Conference Workshop "Supported Employment for ABI (Acquired Brain Injury)"
- 1993 Massachusetts Association for Persons in Supported Employment Annual Conference Presented original work "Small Team Approach"
- 1992 and 1993 Statewide Head Injury Program (SHIP) Vendor Conference
1993 Social Security Work Incentives - Plans for Achieving Self Support (PASS)
Impairment-Related Work Expenses (IRWE)
1992 Programmatic Innovated Ideas
- 1992 Outstanding Job Coach for the Northeast Region
Presented by the Massachusetts Rehabilitation Commission (MRC) and Office of Employment Services (OMS)

PROFESSIONAL AFFILIATIONS

Case Management Society of America
Case Management Society of New England
Statewide Independent Living Council (SILC)
2nd Chair 2008, 1st Chair 2009, Chair 2010-2012
Governors Task Force on Employment
New Hampshire Benefits Planners

Brain Injury and Substance Abuse Council
Consumer Policy Advisory Board
National Association of State Head Injury Administrators (NASHIA)
Moore Center Services Human Rights Committee

Kyle J. Cunha

Education

- Master of Science. Human Services: Mental Health Counseling. Springfield College - School of Human Services, Manchester, NH. Anticipated Completion: 2017.
- Bachelor of Science. Human Services. Springfield College – School of Human Services, Manchester, NH. Completed: 2014, Summa Cum Laude
- Associate of Science. Human Services. New Hampshire Technical Institute – Concord's Community College, Concord, NH. Completed: 2012

Accomplishments: Thi Pheta Kappa Honors Society: High Honors
Excellence in Human Service Practicum Award 2012

Skills & Qualifications

- Have compiled reports, reviewed forms/data, and am knowledgeable about state and federal laws
- Have attended meetings for the Military Leadership Team and the state Commission on PTSD and TBI (SB-102) as well as federal appeal hearings with at the New Hampshire Office of Veteran Services
- Assisted in formulating project plans to implement with state Commission on PTSD and TBI
- Researched needs within the veteran population of New Hampshire and created a digital military culture resource for community providers in order to better understand and serve their client veterans

Work Experience

New Hampshire Office of Veterans Services: Veterans Service Officer Aug. 2013 – Present.

- Advocating for veterans and their family members throughout the Department of Veterans Affairs claims process and case management
- Creating contacts and finding resources in the community to further assist New Hampshire's veterans and their family members
- Advises and assists veterans, their spouses, or survivors in presenting claims for the complete range of benefits to which they may be entitled under Federal, State, or local laws

New Hampshire State Liquor Store: Laborer. Sept. 2011 - Aug. 2013.

- Able to demonstrate resourcefulness and problem solving with little or no guidance
- Ability to move, rearrange and organize products and items within store

Borders Books, Music and Café: Bookseller. May 2009 –Sept. 2011.

- Provide excellent customer service and expertise to a variety of customers from the general public.
- Ability to answer phones, assist customers and answer questions.

United States Army: Infantryman/Communications NCO. Aug. 2003 – Feb. 2009 (Honorable Discharge).

- Responsible for the planning, coordination and execution of all communication equipment at company level both in garrison and while deployed to a theatre of combat
- Supervised/planned the training of all platoon Radio Telephone Operators at company level
- Developed, scheduled, coordinated, evaluated and implemented all communication plans both in training and during combat operations

Military Experience/Education: Two combat deployments to Iraq (SEP 2005-SEP 2006, SEP 2007-NOV 2008) Combat Life Saver (First Aid), Eagle First Responder (First Aid), Combat Communications, Warrior Leaders Course, U.S. Army Air Assault School

Volunteer and Leadership

- Over 250 hours working as a Veterans Service Officer intern with the New Hampshire Office of Veteran Services both in office as well as at various outreach locations throughout the state (Aug 2011- May 2012)
- Participated as part of a 3 member panel of experts introducing, explaining and discussing military culture to over 60 community providers, members of law enforcement agencies and other members of the community at the Justice Involved Veterans Conference (2015).