

# STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES

#### DIVISION OF PUBLIC HEALTH SERVICES

Lori A. Shibinette Commissioner

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August 25, 2020

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

#### **REQUESTED ACTION**

Authorize the Department of Health and Human Services, Division of Public Health Services, to amend existing **Sole Source** agreements with the vendors listed below in bold to provide home visiting services to expectant women and newly parenting individuals, by increasing the total price limitation by \$5,088,194 from \$4,657,387 to \$9,745,581 and by extending the completion dates from September 30, 2020 to September 30, 2022 effective upon Governor and Council approval. 81% Federal Funds. 19% General Funds.

The contracts and subsequent amendments were approved by Governor and Council, as indicated below.

Vendor Name	Vendor Code	Location	Current Amount	Increase (Decrease)	Revised Amount	G&C Date (Item #)
Community Action; of Belknap-Merrimack Counties Inc.	177203- B003	2 Industrial Park Drive Concord, NH	\$314,056	\$0	\$314,056	O: 06/20/18 (Item #27E) A1: 09/18/19 (Item #27)
Community Action Partnership of Strafford County	177200- B004	642 Central Avenue Dover, NH	\$492,727	\$650,418	\$1,143,145	O: 06/20/18 (Item #27E) A1: 09/18/19 (Item #27)
Waypoint	177166- B002	City of Manchester, Hillsborough, Merrimack, and Rockingham Counties	\$2,309,438	\$2,581,579	\$4,891,017	O: 06/20/18 (Item #27E) A1: 09/18/19 (Item #27)
The Family Resource Center at Gorham	162412- B001	Grafton and Coos County	\$801,958	\$969,183	\$1,771,141	O: 06/20/18 (Item #27E) A1: 09/18/19 (Item #27)
TLC Family Resource Center	170625- B001	109 Pleasant Street Claremont, NH	\$234,000	\$365,500	\$599,500	O:, 06/20/18 (Item #27E)
Central New Hampshire VNA & Hospice	1777244 -B002	780 North Main Street Laconia, NH	\$192,978	\$226,416	\$419,394	O: 06/20/18 (Item #27E)

His Excellency, Governor Christopher T. Sununu and the Honorable Council Page 2 of 3

VNA at HCS, Inc.	177274- B002	312 Mariboro Street Keene, NH	\$312,230	295,098	\$607,328	O: 06/20/18 (Item #27E)
		Totals	\$4,657,387	\$5,088,194	\$9,745,581	

<sup>\*</sup>The amendment with the Community Action of Belknap-Merrimack Counties Inc.is currently pending and will be submitted to a future G&C meeting.

Funds are available in the following accounts for State Fiscal Year 2021, and are anticipated to be available in State Fiscal Years 2022 and 2023, upon the availability and continued appropriation of funds in the future operating budget, with the authority to adjust budget line items within the price limitation and encumbrances between state fiscal years through the Budget Office, if needed and justified.

#### See attached fiscal details.

#### **EXPLANATION**

This request is **Sole Source** because the contracts were originally approved as sole source and MOP 150 requires any subsequent amendments to be labelled as sole source. Additionally, the vendors are the only vendors certified to provide the evidence based home visiting model, 'Health Families America.' The vendors have been providing home visiting services in their respective counties and have developed collaborative referral networks that provide new mothers and their families with additional assistance programs in their community.

The purpose of this request is to continue providing Home Visiting services to eligible households utilizing the Maternal Infant Early Childhood Home Visiting model. Providing services through this model along with permanent partners within each community, ensures an array of services is available to assist with supporting and strengthening families in New Hampshire, statewide.

Continuing home visiting services allows the Department to provide services to a total of 500 households through September 30, 2022.

The Contractors provide home visiting services to pregnant women and newly parenting families with children up to the age of three (3). Nurses and family support workers visit families in their homes with the capacity to conduct visits virtually to provide educational information, depression and developmental screening, and connect families, as needed, with community services such as prenatal care, employment programs and the New Hampshire Tobacco Helpline.

As referenced in Exhibit C-1, Revisions to General Provisions of the original contracts, the parties have the option to extend the agreements for up to two (2) additional years, contingent upon satisfactory delivery of services, available funding, agreement of the parties and Governor and Council approval. The Department is exercising its option to renew services for two (2) of the two (2) years available.

Should the Governor and Executive Council not authorize this request, many of the most at risk New Hampshire families may not receive access to resources and family support and strengthening services necessary to raise children who are physically, socially and emotionally healthy, which can reduce juvenile delinquency, family violence and crime.

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Area served: Statewide

Source of Funds: CFDA #93.870, FAIN #X10MC33595

In the event that the Federal Funds become no longer available, General Funds will not be requested to support this program.

Respectfully submitted,

Lori A. Shibinette

# FINANCIAL DETAIL ATTACHMENT SHEET Home Visiting-HFA

05-95-90-902010-5896 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POPULATION HEALTH AND COMMUNITY SERVICES, ACA HOME VISITING FAIN # X10MC29490 and X10MC31156 & X10MC33595 CFDA #93.870 -100% Federal

Community Action Belknap Merrimack Counties - Vendor #177203-B003

Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2019	102-500731	Contracts for Program Svcs	90083200	\$127,085.00	\$0.00	\$127,085.00
SFY 2020	102-500731	Contracts for Program Svcs	90083201	\$127,085.00	\$0.00	\$127,085,00
SFY 2021	102-500731	Contracts for Program Svcs	90083203	\$31,771,00	\$0.00	\$31,771.00
SFY 2022	102-500731	Contracts for Program Svcs	90083204	\$0.00	\$0.00	\$0.00
SFY 2023	102-500731	Contracts for Program Svcs	tbd	\$0.00	\$0.00	\$0,00
		<del></del>	Subtotal	\$285,941.00	\$0.00	\$285,941.00

Community Action Partnership of Strafford County - Vendor #177200-B004

Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2019	102-500731	Contracts for Program Svcs	90083200	\$188,512.00	\$0.00	\$188,512.00
SFY 2020	102-500731	Contracts for Program Svcs	90083201	\$188,512.00	\$0.00	\$188,512.00
SFY 2021	102-500731	Contracts for Program Svcs	90083203	\$47,128.00	\$192,815.00	\$239,943.00
SFY 2022	102-500731	Contracts for Program Svcs	90083204	\$0.00	\$257,087.00	\$257,087.00
SFY 2023	102-500731	Contracts for Program Svcs	tbd	\$0.00	\$64,272.00	\$84,272.00
	j		Subtotal	\$424,152.00	\$614,174.00	\$938,326.00

Waypoint - City of Manchester - Vendor #177166-B002

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Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2019	102-500731	Contracts for Program Svcs	90083200	\$271,404.00	\$0.00	\$271,404.00
SFY 2020	102-500731	Contracts for Program Svcs	90083201	\$271,404.00	\$0.00	\$271,404.00
SFY 2021	102-500731	Contracts for Program Svcs	90083201	\$67,851.00	\$203,553.00	\$271,404.00
SFY 2022	102-500731	Contracts for Program Svcs	90083204	\$0.00	\$271,404.00	\$271,404.00
SFY 2023	102-500731	Contracts for Program Svcs	tbd	\$0,00	\$67,851.00	\$67,851,00
		<u> </u>	Subtotal	\$610,6 <u>59.00</u>	\$542,808.00	\$1,153,467.00

Waypoint - Hillsboro - Vendor #177166-B002

Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2019	102-500731	Contracts for Program Svcs	90083200	\$278,493.00	\$0.00	\$278,493.00
SFY 2020	102-500731	Contracts for Program Svcs	90083201	\$278,493.00	\$0.00	\$278,493.00
SFY 2021	102-500731	Contracts for Program Svcs	90083201	\$69,623.00	\$198,523.00	\$268,146.00
SFY 2022	102-500731	Contracts for Program Svcs	90083204	\$0.00	\$268,146.00	\$268,146.00
SFY 2023	102-500731	Contracts for Program Svcs	tbd	\$0.00	\$67,036.00	\$67,036.00
			Subtotal	\$626,609.00	\$533,705.00	\$1,160,314.00

Waypoint - Merrimack Vendor #177166-B002

Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2019	102-500731	Contracts for Program Svcs	90083200	\$252,164.00	\$0.00	\$252,164.00
SFY 2020	102-500731	Contracts for Program Svcs	90083201	\$252,164.00	\$0.00	\$252,164.00
SFY 2021	102-500731	Contracts for Program Svcs	90083201	\$63,041.00	\$205,105.00	\$268,146.00
SFY 2022	102-500731	Contracts for Program Svcs	90083204	\$0.00	\$268,146.00	\$268,146.00
SFY 2023	102-500731	Contracts for Program Svcs	tbd	\$0.00	\$67,038.00	\$67,038.00
			Subtotal	\$587,389.00	\$540,289.00	\$1,107,658.00

Waypoint - Rockingham Vendor #177166-B002

Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	increase (Decrease) Amount	Revised Modified Budget
SFY 2019	102-500731	Contracts for Program Svcs	90083200	\$184,816.00	\$0.00	\$184,816.00
SFY 2020	102-500731	Contracts for Program Svcs	90083201	\$184,816.00	\$0,00	\$184,816.00
SFY 2021	102-500731	Contracts for Program Svcs	90083201	\$46,204.00	\$221,942.00	\$268,146.00
SFY 2022	102-500731	Contracts for Program Svcs	90083204	\$0.00	\$268,146.00	\$268,146.00
SFY 2023	102-500731	Contracts for Program Svcs	tbd	\$0,00	\$67,036.00	\$67,036.00
	·		Subtotal	\$416.836.00	\$557,124.00	\$972,960,00

### FINANCIAL DETAIL ATTACHMENT SHEET

Central New I	Home Visiting-HFA Central New Hampshire VNA & Hospice - Vendor #177244-B002								
Fiscal Year	Class / Account		Job Number	Current Modified Budget	increase (Decrease) Amount	Revised Modified Budget			
SFY 2019	102-500731	Contracts for Program Svcs	90083200	** \$85,768.00	\$0.00	\$85,768.0			
SFY 2020	102-500731	Contracts for Program Svcs	90083201	\$85,768.00	\$0.00	\$85,768.0			
SFY 2021	102-500731	Contracts for Program Svcs	90083201	\$21,442.00	\$64,326.00	\$85,768.0			
SFY 2022	102-500731	Contracts for Program Svcs	90083204	\$0.00	\$85,768.00	\$85,768.0			
SFY 2023	102-500731	Contracts for Program Svcs	tbd	\$0.00	\$21,442.00	\$21,442.0			
		<u> </u>	Subtotal	\$192,978.00	\$171,536.00	\$364,514.00			

The Family Resource Center at Gorham - Coos County - Vendor #162412-B001

Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2019	102-500731	Contracts for Program Svcs	90083200	\$146,927.00	\$0,00	\$146,927.00
SFY 2020	102-500731	Contracts for Program Svcs	90083201	\$146,927.00	\$0.00	\$146,927.00
SFY 2021	102-500731	Contracts for Program Svcs	90083201	\$36,732.00	\$142,370,00	\$179,102.00
SFY 2022	102-500731	Contracts for Program Svcs	90083204	\$0.00	\$179,102,00	\$179,102.00
SFY 2023	102-500731	Contracts for Program Svcs	tbd	\$0.00	\$44,776.00	\$44,776.00
			Subtotal	\$330,586.00	\$366,248.00	\$696,834.00

The Family Resource Center at Gorham - Grafton County - Vendor #162412-B001

Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2019	102-500731	Contracts for Program Svcs	90083200	\$180,90 <u>1.00</u>	\$0.00	\$180,901.00
SFY 2020	102-500731	Contracts for Program Svcs	90083201	\$180,901.00	\$0,00	\$180,901,00
SFY 2021	102-500731	Contracts for Program Svcs	90083201	\$45,225.00	\$167,846.00	\$213,071.00
SFY 2022	102-500731	Contracts for Program Svcs	90083204	\$0.00	\$213,071.00	\$213,071.00
SFY 2023	102-500731	Contracts for Program Svcs	tbd	\$0.00	\$53,268,00	\$53,268.00
			Subtotal	\$407,027.00	\$434,185.00	\$841,212.00

TLC Family Resource Center - Vendor #170625-B001

Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2019	102-500731	Contracts for Program Svcs	90083200	\$104,000.00	\$0,00	\$104,000.00
SFY 2020	102-500731	Contracts for Program Svcs	90083201	\$104,000.00	\$0.00	\$104,000.00
SFY 2021	102-500731	Contracts for Program Svcs	90083201	\$26,000.00	\$78,000.00	\$104,000.00
SFY 2022	102-500731	Contracts for Program Svcs	90083204	\$0.00	\$104,000.00	\$104,000.00
SFY 2023	102-500731	Contracts for Program Svcs	tbd	\$0,00	\$26,000.00	\$26,000.00
	[		Subtotal	\$234,000.00	\$208,000.00	\$442,000.00

VNA at HCS, Inc. - Vendor #177274-B002

Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2019	102-500731	Contracts for Program Svcs	90083200	\$138,769.00	\$0,00	\$138,769.00
SFY 2020	102-500731	Contracts for Program Sycs	90083201	\$138,769.00	\$0.00	\$138,769.00
SFY 2021	102-500731	Contracts for Program Svcs	90083201	\$34,692.00	\$104,077,00	\$138,769.00
SFY 2022	102-500731	Contracts for Program Svcs	90083204	\$0.00	\$138,769.00	\$138,769.00
SFY 2023	102-500731	Contracts for Program Svcs	tbd	\$0.00	\$34,670.00	\$34,670.00
			Subtotal	\$312,230.00	\$277,516.00	\$589,746.00
			Total of AU 5896	\$4,407,387.00	\$4,145,585.00	\$8,552,972.00

# FINANCIAL DETAIL ATTACHMENT SHEET Home Visiting-HFA

05-95-92-920510-3382 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: BEHAVIORAL HEALTH DIVISION 100% OTHER FUNDS (GOVERNOR COMMISSION FUNDS)

Community Action Belknap Merrimack Counties Vendor #177203-B003

					Increase	
				Current Modified	(Decrease)	Revised Modified
Fiscal Year	Class / Account	Class Title	Job Number	Budget	Amount	Budget
SFY 2020	102-500734	Contracts for Social Svs.	92058501	\$28,115.00	\$0.00	\$28,115,00
SFY2021	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0.00	\$0,00
SFY 2022	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0,00	\$0.00
SFY 2023	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0.00	\$0.00
			Subtotal	\$28,115.00	\$0.00	\$28,115.00

Community A	ction Partnership	of Strafford County Ve	ndor #177200-B004			
Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	(Decrease) Amount	Revised Modified Budget
SFY 2020	102-500734	Contracts for Social Sys.	92058501	\$68,575.00	\$0,00	\$88,575.00
SFY 2021	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0.00	\$0.00
SFY 2022	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0,00	\$0.00
SFY 2023	102-500734	Contracts for Social Svs.	92058501	\$0,00	\$0.00	\$0.00
			Subtotal	\$68,575.00	\$0.00	\$68,575.00

Waypoint- Ro	ockingham County	Ven	dor #177166-B002			
Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2020	102-500734	Contracts for Social Svs.	92058501	\$88,965.00	\$0.00	\$88,965.00
SFY 2021	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0.00	\$0,00
SFY 2022	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0.00	\$0,00
SFY 2023	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0.00	\$0.00
		·	Subtotal	\$88,965.00	\$0.00	\$88,965.00

The Family R	esource Center at	Gorham - Coos County V	endor #162412-B001			
Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2020	102-500734	Contracts for Social Svs.	92058501	\$32,175.00	\$0.00	\$32,175.00
SFY 2021	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0,00	\$0.00
SFY 2022	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0.00	\$0.00
SFY 2023	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0.00	\$0.00
			Subtotal	\$32,175.00	\$0.00	\$32,175.00

The Family R	esource Center at (	Gorham - Grafton County	Vendor #162412-B001			
Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2020	102-500734	Contracts for Social Svs.	92058501	\$32,170.00	\$0,00	\$32,170.00
SFY 2021	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0.00	\$0.00
SFY 2022	102-500734	Contracts for Social Svs.	92058501	\$0.00	\$0.00	\$0.00
SFY 2023	102-500734	Contracts for Social Svs.	92058501	\$0,00	\$0.00	\$0.00
		· · · · · · · · · · · · · · · · · · ·	Subtotal	\$32,170.00	\$0.00	\$32,170.00
			TOTAL of AU 3382	\$250,000.00	\$0.00	250,000.00

### FINANCIAL DETAIL ATTACHMENT SHEET

Home Visiting-HFA
05-95-042-421010-29580000 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN
SVS, HHS: HUMAN SERVICES DIV, CHILD PROTECTION, CHILD-FAMILY SERVICES

Waypoint- Me	rrimack County	Vendor	#177166-B002			
Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modified Budget
SFY 2021	645-504004	General Funds for Other	42105746	\$0.00	\$181,179.00	\$181,179.0
SFY 2022 _	645-504004	General Funds for Other	42105746	\$0.00	\$181,179.00	\$181,179.0
SFY 2023	645-504004	General Funds for Other	42105746	\$0.00	\$45,295.00	\$45,295.0
			Subtotal	\$0.00	\$407,653.00	\$407,853.00
/NA at HCS, I	nc Vendor #1772	274-B002				
Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modifier Budget
SFY 2021	845-504004	General Funds for Other	42105746	\$0.00	\$7,814.00	\$7,814.00
FY 2022	845-504004	General Funds for Other	42105746	\$0.00	\$7,814.00	\$7,814.0
SFY 2023	645-504004	General Funds for Other	42105746	\$0.00	\$1,954.00	\$1,954.0
	]		Subtotel	\$0.00	\$17,582.00	\$17,682.0
Community A	ction Partnership	of Strafford County Ven	dor #177200-B004	Т	Increase	
Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	(Decrease) Amount	Revised Modified Budget
SFY 2021	645-504004	General Funds for Other	42105746	\$0.00	\$60,553.00	\$60,553.0
SFY 2022	645-504004	General Funds for Other	42105746	\$0.00	\$60,553.00	
SFY 2023	645-504004	General Funds for Other	42105746	\$0.00	\$15,138.00	\$15,138.0
			Subtotal	\$0.00	\$136,244.00	\$138,244.00
Community A	ction Belknap Mer	rimack Counties Vendo	I or #177203-B003			
Fiscal Year	Class / Account	Class Title	Job Number	Current Modified Budget	Increase (Decrease) Amount	Revised Modifier Budget
SFY 2021	645-504004	General Funds for Other	42105746	\$0.00	\$0.00	\$0.0
SFY 2022	645-504004	General Funds for Other	42105746	\$0.00	\$0.00	\$0,0
SFY 2023	645-504004	General Funds for Other	42105746	\$0.00	\$0.00	\$0,0
	l i		Subtotal	\$0.00	\$0.00	\$0.0
Central New I	łampshire VNA & I	Hospice - Vendor #177244-B0	 02			
				Current Modified	Increase (Decrease)	Revised Modified
Fiscal Year	Class / Account	Class Title	Job Number	Budget	Amount	Budget
SFY 2021	645-504004	General Funds for Other	42105746	\$0.00	\$24,3 <u>91.</u> 00	\$24,391.00
SFY 2022	645-504004	General Funds for Other				
SFY 2023			42105746	\$0.00	\$24,391.00	
	645-504004	General Funds for Other	42105746	\$0,00	\$6,098.00	\$6,098.00
	645-504004	General Funds for Other	42105746 Subtotal			\$6,098.00
	645-504004	General Funds for Other	42105746	\$0,00	\$6,098.00	\$6,098.00
The Family R	645-504004	General Funds for Other  Gorham - Coos County Ve	42105746   Subtotal   endor #162412-B001	\$0.00 \$0.00 Current Modified	\$6,098.00 \$54,880.00 Increase (Decrease)	\$6,098.00 \$54,880.0 Revised Modified
The Family Ro	645-504004 esource Center at Class / Account	General Funds for Other  Gorham - Coos County Ve	42105746 Subtotal endor #162412-B001 Job Number	\$0.00 \$0.00 Current Modified Budget	\$6,098.00 \$54,880.00 Increase (Decrease) Amount	\$5,098.00 \$54,880.0 Revised Modified Budget
The Family Ro	645-504004  esource Center at Class / Account 645-504004	General Funds for Other  Gorham - Coos County Ve  Class Title  General Funds for Other	42105746   Subtotal   endor #162412-B001   Job Number   42105746	\$0.00 \$0.00 Current Modified Budget \$0.00	\$6,098.00 \$54,880.00 Increase (Decrease) Amount \$25,000.00	\$5,098.00 \$54,880.0 Revised Modifier Budget \$25,000.00
The Family Ro	645-504004  esource Center at C  Class / Account  645-504004  645-504004	General Funds for Other  Gorham - Coos County Ve  Class Title  General Funds for Other  General Funds for Other	42105746 Subtotal andor #162412-B001 Job Number 42105746 42105746	\$0.00 \$0.00 Current Modified Budget \$0.00 \$0.00	\$6,098.00 \$54,880.00 Increase (Decrease) Amount \$25,000.00 \$25,000.00	\$6,098.00 \$54,880.0 Revised Modifier Budget \$25,000.00 \$25,000.00
The Family Ro	645-504004  esource Center at Class / Account 645-504004	General Funds for Other  Gorham - Coos County Ve  Class Title  General Funds for Other	42105746   Subtotal   endor #162412-B001   Job Number   42105746	\$0.00 \$0.00 Current Modified Budget \$0.00	\$6,098.00 \$54,880.00 Increase (Decrease) Amount \$25,000.00	\$6,098.06 \$54,880.0 Revised Modifier Budget \$25,000.00 \$6,250.00
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Total of AU 2958

Subtotal

TOTALS:

\$157,500.00

\$942,609.00 \$5,088,194.00

\$0.00

\$0.00

\$4,657,387.00

\$157,500.00

\$942,609.00

\$9,745,581.00

# New Hampshire Department of Health and Human Services Home Visiting Services



# State of New Hampshire Department of Health and Human Services Amendment #2 to the Home Visiting Services Contract

This 2<sup>nd</sup> Amendment to the Home Visiting Services contract (hereinafter referred to as "Amendment #2") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Community Action Partnership of Strafford County (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 642 Central Avenue, Dover, NH 03820.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on June 20, 2018 (Item #27E), as amended on September 18, 2019, (Item #27), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, and Exhibit C-1, Revisions to General Provisions, Paragraph 3, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37 General Provisions, Block 1.7, Completion Date, to read:
   September 30, 2022.
- Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$1,143,145.
- 3. Modify Exhibit A, Scope of Services, Section 1 Provisions Applicable to All Services, Subsection 1.5., to read:
  - 1.5. The Contractor shall provide home visiting services to a minimum of 32 families per contract year.
- 4. Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, Paragraph 2.2.4., to read:
  - 2.2.4. Ensure the twelve (12) critical elements that make up the essential components of the HFA Model are addressed in agency policies.
- 5. Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, by adding Paragraph 2.2.6., to read:
  - 2.2.6 Participate in Continuous Quality Improvement Projects and collaborative efforts to serve families within designated catchment areas. The Contractor shall:
    - 2.2.6.1. Ensure staff are available to provide relevant data as well as key data and metrics, as requested by the Department.
    - 2.2.6.2. Ensure staff are available to review data, discuss performance, learn from their peers, and identify action-steps that may improve client outcomes.

# New Hampshire Department of Health and Human Services Home Visiting Services



- 6. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.5 to read:
  - 3.5. Reserved.
- 7. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.6, to read
  - 3.6. Reserved.
- 8. Modify Exhibit A, Scope of Services, Section 4 Reporting and Deliverable Requirements, by adding Subsection 4.8., to read:
  - 4.8 The Contractor shall participate in sub-recipient monitoring activities, as coordinated by the Department. The Contractor shall:
    - 4.8.1 Provide fiscal documentation demonstrating that MIECHV funding is utilized solely to support activities under this contract, as requested by the Department.
    - 4.8.2 Ensure expenses are reasonable, allowable and allocable per 45 CFR 75.
    - 4.8.3. Provide documentation of funding utilization and reasonable expenses to the Department upon request.
- 9. Modify Exhibit A, Scope of Services, Section 5 Work Plan, Subsection 5.2. to read:
  - 5.2. The Contractor shall submit a Work Plan, utilizing a template as provided by the Department, that includes, but is not limited to:
    - 5.2.1. Activities.
    - 5.2.2. Performance Measures (Outcomes).
    - 5.2.3. Action Plan for Improvement.
- Modify Exhibit A-2 Work Plan Template by deleting it in its entirety and replacing it with Exhibit A-2 Performance Measures, which is attached hereto and incorporated by reference herein.
- 11. Modify Exhibit B Amendment #1, Methods and Conditions Precedent to Payment, Section 2, Subsection 2.3 to read:
  - 2.3 General Funds from Parental Assistance Funds
- 12. Modify Exhibit B Amendment #1, Methods and Conditions Precedent to Payment, Section 3, to read:
  - 3. Payment for expenses shall be on a cost reimbursement basis for allowable costs only in accordance with Exhibit B-1 Budget through Exhibit B-9 Budget Amendment #2.
- 13. Modify Exhibit B-3 Budget by deleting it in its entirety and replacing it with Exhibit B-3 Amendment #2, which is attached hereto and incorporated by reference herein.
- 14. Add Exhibit B-5 Budget Amendment #2.
- Add Exhibit B-6 Budget Amendment #2.
- Add Exhibit B-7 Budget Amendment #2.
- 17. Add Exhibit B-8 Budget Amendment #2.
- Add Exhibit B-9 Budget Amendment #2.

Contractor Initials ZNP

Community Action Partnership of Strafford County

Amendment #2

# New Hampshire Department of Health and Human Services Home Visiting Services



All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #2 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire Department of Health and Human Services

Date ....

Name: Lori Shibinette Title: Commissioner

Community Action Partnership of Strafford County

8/1/20 Date

Title: COA

# New Hampshire Department of Health and Human Services Home Visiting Services



The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

08/24/20		Catherine Pinos
Date	Name: Title:	Catherine Pinos, Attorney
I hereby certify that the foregoing A the State of New Hampshire at the	Amendment was a Meeting on:	pproved by the Governor and Executive Council of (date of meeting)
	OFFICE	OF THE SECRETARY OF STATE
Date	Name: Title:	

#### New Hampshire Department of Health and Human Services Home Visiting Services



#### Exhibit A-2 Performance Measures

#### 1. Performance Measures

1.1. For all measures, consider services provided during State Fiscal year 2021 (July 1, 2020– June 30, 2021) in accordance with Exhibit A, Scope of Services of this Contract.

#### Performance Measure #1 (EPDS) HFA Best Practice Standard 7-4.D

Measure: 80% of women e

80% of women enrolled in the program received at least one Edinburgh Postnatal

Depression Scale screening by 3 months postpartum.

Goal: All post-partum women enrolled in HFA will receive this formal, validated screening for

depression at the optimal time.

Definition: Numerator- Of those in the denominator, the number of women that received an

Edinburgh Postnatal Depression Scale (EPDS) screening by 3 months postpartum.

**Denominator-**The total number of women in the program who reached 3 months postpartum during the reporting period and were enrolled prior to 3 months after the birth of

their baby.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → HFA EPDS 3 months rev [7/10/2019] Index child only

# Performance Measure #2 (Retention) HFA Best Practice Standard 3-4.A

Measure:

Increase the percent of families who remain enrolled in HFA for at least 6 months

from FFY 2019 average (10/1/2018-9/30/2019) baseline.

Goal: Families stay connected and maintain involvement with HFA services.

Definition: Numerator- Of those in the denominator, the number of families that remained in HFA

services at least 6 months.

Denominator- The number of families who received a first home visit during the period

10/1/2019-9/30/2020:

Quarter 1 10/1/2019- 12/31/2019 Quarter 2 1/1/2020- 3/31/2020 Quarter 3 4/1/2020 - 6/30/2020 Quarter 4 7/1/2020 - 9/30/2020.

Data Source: ETO: Reports  $\rightarrow$  View Reports (New)  $\rightarrow$  Quarterly Reports  $\rightarrow$  HFA Retention Summary (Current) (Baseline is determined by performance in the prior fiscal year.)

Community Action Partnership of Strafford County Exhibit A-2 Performance Measures Vendor Initials Eup SS-2019-DPHS-05-HOMEV-07-A02 Page 1 of 2 Date 8/1/20

#### New Hampshire Department of Health and Human Services Home Visiting Services



#### Exhibit A-2 Performance Measures

# Performance Measure #3 HFA Best Practice Standard 6-6.B

Measure:

90% of target children with a positive screen for developmental delays (scoring below the "cutoff" on the ASQ-3) receive services in a timely manner. Children already receiving developmental services should not be screened.

Goal:

All children served who are determined to be at risk for developmental delays, and are not already receiving developmental services, will receive a referral for further evaluation or services. (If a family declines a referral this should be documented in the family's file and the Family Support Specialist shall continue efforts to advocate for accessing developmental services.)

Definition:

Numerator: Number of children enrolled in home visiting who a) received individualized developmental support from a home visitor; b) were referred to early intervention services and received an evaluation within 45 days; OR c) were referred to other community services who received services within 30 days (and met the conditions specified in the denominator.)

**Denominator:** Total number of children enrolled in HFA with positive screens (scoring below the cutoff) for developmental delays, measured using the ASQ-3.

**Data Source:** ETO: Reports → View Reports (New) → Quarterly Reports → HFA Child Development Screenings (Current)

#### Performance Measure #4 HFA Standard 12-1.B

Measure:

All direct service staff receive a minimum of 75% of required weekly individual supervision according to the HFA Standards.

Goal: Service providers receive ongoing, effective supervision so they are able to develop realistic and effective plans to empower families.

Definition:

Numerator- Of those in the denominator, the number of direct service staff who received 75% of required weekly individual supervision for a minimum of 1.5 hours for full-time (.75 to 1.0 FTE) and 1 hour for part-time staff (from .25 - .75 FTE).

**Denominator-** The number of direct service staff/home visitors employed in the HFA Program during quarter.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → Staff Supervision Rev [6-22-2018]

Community Action Partnership of Strafford County Exhibit A-2 Performance Measures Vendor Initials

SS-2019-DPHS-05-HOMEV-07-A02 Page 2 of 2 Date 8/7/20

#### Exhibit B-3 Budget - Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name Community Action Partnership of Strafford County

Budget Request for: Home Visiting (HFA): \$5-2019-DPHS-05-HOMEV-07-A02

Budget Period: 2021 (October 1, 2020 - June 30, 2021)-Federal Funds

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2. Employee Benefits	5	29,912,00	\$		\$	29,912.00	\$		\$	-	\$	•	\$	29,912.00	\$	-	\$	29,912.00
3. Consultants	\$	1,170.00	\$	· ·	\$	1,170.00	\$		\$	. 1	5	-	\$	1,170.00	\$	-	\$	1,170.00
4. Equipment;	\$		\$	-	\$		\$	-	\$		\$	-	\$	- 1	\$	-	\$	-
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Office	\$	1,800.00	\$	• ]	\$	1,800.00	5	-	\$	•	\$		\$	1,800.00	4	-	\$	1,800.00
6. Travel	\$	8,080.00	S		\$	8,080.00	\$	•	\$	-	\$	•	\$	7,747,00	•	·	\$	8,080.00
7. Occupancy	\$	4,000.00	\$		\$	4,000.00	\$	•	*	. <u>-</u>	5	: .	\$	4,000.00	S		\$	4,000.00
8. Current Expenses	\$		\$	-	\$	·	5		5	•	\$	•	5		*	•	\$	-
Telephone -	5	6,000.00	\$		\$	6,000.00	\$	•	s		3	<u> </u>	5	6,000.00	5		\$	6,000.00
Postage	\$	125.00	\$		<u> </u>	125,00	5	•	\$	<u> </u>	3	<u> </u>	5	125.00	3		\$	125.00
Subscriptions	\$	2,000.00	\$		\$	2,000.00	5		\$		1 5	-	5	2,000.00	\$		<u>\$ ·</u>	2,000.00
Audit and Legal	15	250,00	S	•	5	250.00	5		5	<u> </u>	\$	<del></del>	\$	250.00	3		\$	250.00
Insurancé	\$	150.00	5		\$	150.00	S		\$	-	\$		\$	150.00	3	•	\$	150.00
Board Expenses	5		\$		\$	-	\$	•	5	·	5		5	-	1.5	-	\$	
9. Software	\$	-	\$		\$	•	\$		\$	<u> </u>	15	<u>.</u>	1 5		<u> </u>	•	<u> </u>	<u> </u>
10. Marketing/Communications	\$	200.00	\$		\$	200.00	S		15		5	•	\$	200.00	13		\$	200.00
11. Staff Education and Training	\$	1,500.00	\$	-	\$	1,500.00	\$	-	5	-	5		\$	1,500.00	3		\$	1,500.00
12. Subcontracts/Agreements	3	•	\$		\$	•	\$		\$	-	\$		\$	-	13	-	\$	
<ol><li>Other (specific details mandalory);</li></ol>	\$		\$	-	5	•	\$		1 5	-	\$		5		<u> </u>	-	\$	-
Indirect (16.9%)	\$		\$	34,688.00	\$	34,688.00	\$	-	13	<u> </u>	5		5	<u> </u>	1 3	34,688.00	\$	34,688.00
	\$	-	\$		\$		5	•	1.5	-	5	-	1 5	-	3	•	5	-
	\$	•	\$	-	5	•	5		5	•	\$	•	\$	•	<u> </u>		\$	•
TOTAL	5	205,255.00	\$	34,688.00	\$	239,943.00	3		\$	-	\$		[3	205,255.00	] \$	34,688.00	\$	239,943.00

Indirect As A Percent of Direct

16,9%

Contractor Initials (1)

#### Exhibit B-5 Budget - Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name Community Action Partnership of Strafford County

Budget Request for: Home Visiting (HFA): SS-2019-DPHS-05-HOMEV-07-A02

Budget Period: SFY 2021 (July 1, 2020 - June 30, 2021)-General Funds

ورهان الرامل والعالمين فالمعارض	ــــــــا.	SU SUR TA	Total Pr	ogram Cost	1. 544.4	أيلا ويرواحه المناسر والماء	*** ***	. <sub>35</sub> , ,∞ 3, 35, 56, €	ontra	ctor Share / Mat	lch ···	Section of the section	£	Funda	d by DHH	S.contract	shar	والمعاور والماوج
ine Rem		Direct	,ln	direct.	C START	Total	95.0	Direct	1.7 E	Indirect	Serve Serve	Total (Section)		··· Direct	Indi	rect	v	Total
. Total Salary/Wages	\$	38,400.00	\$	•	\$	36,400.00	\$	-	\$	-	\$		\$	36,400.00			S	36,400.0
. Employee Benefits	5	7,280.00	\$	-	\$	7,280.00	\$		3	•	S		S	7,280,00	s		-	7,280.0
. Consultants	\$	-	\$	-	\$		\$	-	1 5		Š	-	Š	,200.00	\$		÷	7,200.0
. Equipment:	\$		\$	-	\$	-	S	<del></del>	1 5		Š	···	S		\$		÷	
Rental	\$		\$		\$	-	\$	•	1 5		\$		\$		\$	<del></del> -	+	
Repair and Maintenance	3	•	\$	-	\$		\$		İ		Š		Š		\$	<u> </u>	+	
Purchase/Depreciation	\$	•	S		s		\$	-	1 5	-	Š		ŧ	<del></del>	<u>;                                    </u>		5	
. Supplies:	\$		S		s		S	_	<u>                                     </u>		Š		5		<u>*</u>	— <u> </u>	+	<u>-</u>
Educational	S	100,00	\$		5	100.00	S		1 5		Š		Š	100,00	<u> </u>		\$	100.0
Lab	\$	-	\$		5		\$	-	<del>l s</del>	-	s		s	100.00	<u>-<del>*</del> </u>		ŧ	100.0
Pharmacy	5		\$	-	5		\$	<del></del>	İš	_	\$		÷		<u> </u>		÷	<del>-</del>
Medical	\$	-	\$		s		S		1:-		Š		Ť		\$			<u>-</u>
Office	5	1,714.00	\$	-	5	1,714.00	\$	-	13-		5		3	1,714.00	<del>;</del>		÷	1,714,0
. Travel	\$	1,100,00	\$		\$	1,100.00	s		s		3		\$	1,100,00	\$		÷	1,100.0
. Occupancy	5	1,500.00	\$	-	\$	1,500.00	\$		Š	-	ŝ	-	2	1,500,00	\$		÷	1,500.0
. Current Expenses	5	•	\$		\$		\$		s	-	Š		2	7,000,00	5		Ť	1,500.0
Telephone	\$	1,080.00	\$	-	\$	1,080.00	\$		13		3		\$	1,080.00	Š		Ť	1,080.0
Postage	\$	-	S	-	\$		\$		1 5		\$		Š	,000.00	\$		5	1,000.0
Subscriptions	3	•	\$		s	-	\$	•	s		\$		2		Š		÷	<u>`</u>
Audit and Legal	S		\$	-	5		\$		5		\$		Š		<u> </u>		5	
Insurance	\$	75.00	\$	-	5	75.00	\$	•	5		5		S	75,00	S		\$	75.0
Board Expenses	\$		\$		\$		\$		3	•	5		S		\$		s	75.0
. Software	\$		\$	-	s	-	\$		\$		\$	-	s		5		3	
Marketing/Communications	5	50.00	\$		5	50.00	s	-	s	•	\$		5	50.00	Š		5	50.0
Staff Education and Training	S	2,500.00	\$	•	5	2,500.00	5	-	5		\$		Š	2,500.00	<u> </u>		3-	2,500.0
Subcontracts/Agreements	S	-	\$	-	5		\$	-	5	•	\$		5	-	<u> </u>		Š	
<ol><li>Other (specific details mandatory):</li></ol>	S	-	\$	-	5	•	\$	-	\$	-	5	•	5		\$		5	
ndirect (16.9%)	\$	-	\$	8,754.00	\$	8,754.00	\$	•	5		5		5	-	<u> </u>	8,754.00	5	8,754,0
	5	-	\$	-	S	-	\$	-	\$	-	5		Š	-	S		Š	3,704.0
	5		\$		\$	-	\$	•	3	• -	\$	-	\$	-	\$	•	3	
TOTAL	1 5	51,799.00	\$	8,754.00	5	60,553,00	₹	-	13		\$		3	51,799.00	<del>-</del>	8.754.00	<del>-</del>	60,553.0

Community Action Partnership of Strafford County SS-2019-DPHS-05-HOMEV-07-A02 Exhibit B-5 Budget - Amendment #2 Page 1 of 1 Contractor Initials VIII

#### New Hampshire Department of Health and Human Services

Contractor name Community Action Partnership of Strafford County

Budget Request for: Home Visiting (HFA): \$\$-2019-OPH\$-05-HOMEV-07-A07

Budget Period: 2022 (July 1, 2021 - June 30, 2022)-Federal Funds

	Jane 1	87.7.359 (11)	Tota	Program Cost	÷	A		<b></b>	ntr	actor Share / Mat	ch.	うかくいんけいかん やくさい	٠,; .	And & Bracks Funde	d <sub>i</sub> b;	y DHHS contract	shar	tale Court
Line Item	1	Direct		Indirect: 1-19		yo Totals 128	, -7,4	r∻ Direct - r	w	್ನು Indirect ಚಿತ್ರವರ್ಷ	~~~	CostTotal Preside	به سه	seen Directory years		mindirect	- 45.5	waTotalpresent
1. Total Salary/Wages	5	153,459.00	\$	- 1	\$	153,459.00	\$		\$	•	\$	•	\$	153,459.00	\$		\$	153,459.00
2. Employee Benefits	3	38,365.00	\$		\$	38,365.00	\$		5	•	\$		\$	38,365.00	\$		\$	38,365.00
3. Consultants	15	1,170.00	S	•	\$	1,170.00	5	٠	\$	-	\$		\$	1,170.00	3		\$	1,170.00
4. Equipment:	1 \$	-	\$		\$		\$	•	\$	-	S		\$		3	-	\$	-
Rental	\$	•	\$	•	\$		\$	-	\$	-	\$		\$		\$		\$	
Repair and Maintenance	\$	•	S	-	\$	•	\$		S		\$	-	\$	-	5		\$	
Purchase/Depreciation	\$	•	\$		\$	-	\$	-	\$		\$	-	\$	•	\$		\$	-
5. Supplies;	\$	•	\$	- 1	\$	-	\$		\$	-	\$	-	\$		\$		\$	-
Educational	S	510.00	\$	- 1	\$	510.00	S	•	3		\$		\$	510.00	5	-	\$	510.00
Lab	3	•	\$	- 1	\$	•	5	-	\$	-	\$	-	\$		\$		\$	-
Pharmacy	3	•	\$		ş	-	2	-	\$	-	S	-	\$	•	\$		\$	
Medical	\$	-	\$		S	-	S	-	\$		\$	-	\$	-	5	-	\$	-
Office	5	2,087.00	S		\$	2,087.00	\$		\$		\$	•	\$	2,087.00	5	•	\$	2,087.00
6. Travel	\$	8,080.00	\$	•	\$	8,080.00	\$		\$		\$		\$	8,080.00	5	•	\$	8,080.00
7. Occupancy	3	4,000.00	\$		\$	4,000.00	5	•	\$		4	•	us.	4,000.00	4	-	\$	4,000.00
8. Current Expenses	3		\$	·• I	5		5	•	8		\$	•	3	•	\$	•	\$	
Telephone	\$	6,000.00	\$		\$	6,000.00	\$	•	S		4	•	S	6,000.00	\$	•	\$	6,000.00
Postage		150.00	\$	-	\$	150.00	\$	•	5	•	5		\$	150.00	5	- 1	\$	150.00
Subscriptions -	\$	2,000.00	S	•	S	2,000.00	S		S		\$		\$	2,000.00	\$		\$	2,000.00
Audit and Legal	\$	250,00	\$	•	\$	250.00	\$		5	•	\$		\$	250,00	\$	-	S	250.00
Insurance	\$	150.00	S		\$	150.00	\$	• .	4	•	\$	•	\$	150.00	. \$		\$	150.00
Board Expenses	5	•	\$	•	\$_		5		4	•	\$		\$	•	\$		\$	-
9. Software	5		5	•	\$	•	\$		\$	<u> </u>	\$		\$		S		\$	•
10. Marketing/Communications	\$	200.00	5		S	200.00	\$		\$	-	\$	-	\$	200.00	5	:	\$	200.00
11. Staff Education and Training	\$	3,500.00	\$		\$	3,500.00	\$	•	S	-	\$	-	S	3,500.00	S		\$	3,500.00
12. Subcontracts/Agreements	5		\$	-	\$		5	•	\$		S		\$		5	•	\$	-
<ol><li>Other (specific details mandatory);</li></ol>	5		\$		\$		\$		\$	-	\$		\$	-	5	-	\$	
Indirect (16.9%)	\$		\$	37,168.00	\$	37,166.00	\$		3		\$	•	5		5	37,168.00	S	37,168.00
	5		\$		S	•	\$	· · · ·	\$	•	\$		\$		\$		\$	-
	3	-	5	-	5		\$		\$	•	5		\$	•	\$	-	\$	
TOTAL	- 5	219,921.00	\$	37,166,00	\$	257,087.00	\$	•	\$	•	\$	•	13	219,921,00	\$	37,166.00	\$	257,087.00

Indirect As A Percent of Direct

16,9%

Contractor Initials Early
Onte \$17

#### Exhibit 8-7 Budget - Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name Community Action Partnership of Strafford County

Budget Request for: Home Visiting (HFA): SS-2915-DPHS-85-HOMEV-87-A82

Budget Period: SFY 2022 (July 1, 2021-June 30, 2022)-General Funda

1	T	Section 2012	Tota	al Program Cost	· · · .	أجدو والمدر والمحالة	75	, شريعيسية - در <b>.Co</b>	ntr	ractor Share /,Mat	ch <sub>Y</sub> ,	thisten the	2 1	นา <i>ค</i> องชียล <b>Funde</b>	d by	<b>OHHS</b> contract	sha	Office Commence
Une Item		Direct	. 1.	Indirect	N	Total	62.50	्रDirect √ ∧ , ३	* **	indirect **:	معو رياع	, ⊷.Total /,	****	s ավ Direct‱e դ∂ հ	3 x	·:Indirect <sub>ian = -i</sub>	31	ہ۔ Total۔ ہ۔
Total Salary/Wages	S	37,128.00	\$		\$	37,128.00	\$		\$	•	\$		\$	37,128.00	\$		\$	37,128.00
2. Employee Benefits	\$	9,282.00	\$	-	\$	9,282.00	\$		\$		\$		\$	9,282.00	\$	•	\$	9,282.00
3. Consultants	3		\$		\$	-	\$	-	\$	-	5		\$		S	•	\$	-
4. Equipment:	\$	-	\$	•	\$		\$	- 1	\$		\$		\$	•	\$		\$	
Rental	5	-	S	• 1	\$	•	S		5		\$	-	\$		\$	•	\$	•
Repair and Maintenance	\$	•	\$	• 7	\$	•	\$	•	\$		\$	•	5		S	-	\$	
Purchase/Depreciation	\$	-	\$	•	\$	•	\$	•	\$		\$	•	\$	- "	\$	- 1	S	
5. Supplies:	5	· · · · · · · · · · · · · · · · · · ·	S		S	-	\$		\$		\$		S.		\$	•	\$	
Educational	\$	100.00	4	•	\$	100.00	\$	•	\$		\$		4	100.00	5	<u>-</u>	3	100.00
Lab	\$	•	\$		\$	•	4		*	•	\$		и	<u> </u>	S	. •	\$	-
Pharmacy	\$_		S	•	\$_	- 1	5		\$	-	\$		5	•	\$		S	-
Medical	\$	•	\$	•	\$	•	4		\$		\$		'n		\$	•	\$	
Office	\$	134.00	\$	-	\$	134.00	\$	•	\$		\$		4	134,00	\$		*	134.00
6. Travel	\$	1,100,00	\$		\$	1,100.00	\$		\$		\$	•	\$	1,100,00	\$	•	4	1,100.00
7. Occupancy	\$	1,500.00	\$		\$	1,500.00	s	-	- \$	-	\$	•	\$	1,500.00	\$		5	1,500.00
8. Current Expenses	\$		\$	•	\$	•	S		5		\$		5		\$	•	4	•
Telephone	\$	1,080.00	S	•	S	1,080.00	\$		\$	-	\$	•	\$	1,080.00	\$	•	s	1,080.00
Postage	1 \$	•	\$	•	S	-	\$	-	\$	-	\$	•	\$		\$		\$	
Subscriptions	\$		\$		\$	•	\$	•	\$	-	\$	-	5	-	5		S	<u> </u>
Audit and Legal	5	<u>-</u>	\$	-	5		5		-\$	•	\$	•	5		3_	-	5	<u> </u>
Insurance	\$	75.00	\$	·_	<u> </u>	75.00	5		1.5		\$	•	1	75.00		<u> </u>	S	75.00
Board Expenses	5	•	5		<u> </u>	-	3	-	_\$	•	\$	•	1.5		5	-	5	-
9. Software	S	<u>-</u>	S		<u> </u>	<u> </u>	5	•	S	-	\$	-	5	-	\$	•	\$	
10. Marketing/Communications	\$		\$		\$		5	<u> </u>	\$	<u> </u>	\$		1 5		\$	<u> </u>	\$	-
11. Staff Education and Training	\$	1,400.00	S	-	\$	1,400.00	\$		_5	-	\$		5	1,400.00	s	-	\$	1,400.00
12. Subcontracts/Agreements	\$	•	5		5	•	\$		-\$		\$	_ <del></del>	5		\$	•	\$	
<ol><li>Other (specific details mandalory):</li></ol>	\$	-	\$	•	\$	•	5	-	. 5	<u> </u>	\$		1.5	···-	5		\$	<u> </u>
Indirect (16.9%)	3		5	8,754.00	\$	8,754.00	\$		1.5	-	s	<u> </u>	15	-	S	8,754.00	3	8,754,00
	\$	<u> </u>	\$		5	<u> </u>	3		1.5	-	\$		1 \$	-	3	-	<u> </u>	
	\$	•	\$	•	\$	-	\$	•	3	-	S	•	<u> </u>		1	•	S	<u> </u>
TOTAL	<b>S</b>	51,799.00	\$	8,754.00	\$	60,553.00	\$	•	_\$		\$	<u> </u>	\$	51,799.00	[ <b>S</b>	8,754.00	\$	60,553.00

Indirect As A Percent of Direct

16,9%

Contractor Initials

#### New Hampshire Department of Health and Human Services

Contractor name Community Action Partnership of Strafford County

Budget Request for: Hame Visiting (HFA): \$3-2019-DPHS-05-HOMEV-07-A02

Budget Period: 2023 (July 1, 2022-September 30, 2022)-Federal Funds

	1	1 . S	Total.	Program Cost	٠,	the subtraction of	4.00	ಜ - ಇಲ್ಲಾ Со	entr	ractor, Share /-Mat	ch:	فيعدن يمشك بالمنشخ يعاولا		exact typeFunde	d by	DHHS contract	share	history and in the
Line Item	**	Direct	مادق م	Indirect	۲_	a -Total salas	R. 45	w-Direct - <u></u>	• 4	or Indirect service		ج جرز Total ب	****	<del>من و در بین</del> Direct	-	indirect	1.7	⊸,Total <u>તહર∞</u> -
1. Total Salary/Wages	S	38,670.00	\$	. •	\$	38,670.00	\$	•	4	•	4		\$	38,670.00			\$	38,670.00
2. Employee Benefits	\$	9,475.00	\$_		\$	9,475.00	\$		\$	•	*	•	\$	9,475.00		-	\$	9,475.00
3. Consultants	5	260.00	\$	-	\$	260.00	S		\$		5	•	\$	260.00	\$		\$	260,00
4. Equipment:	\$	-	\$	•	S	-	5	•	\$	•	S	•	,	•	\$		\$	
Rental	5	•	\$	-	\$	•	\$		\$	-	*	•	4		\$	•	\$	•
Repair and Maintenance	5	•	\$	<u>.</u>	\$		\$	• _	\$	-	5		5	•	\$	•	\$	•
Purchase/Depreciation	\$	•	\$	•	\$		\$		*		s	-	5		\$		\$	•
5. Supplies:	\$	-	\$	-	\$	-	5	-	*	•	5	•	5		\$	•	\$	•
Educational	\$	100.00	3	•	\$	100.00	\$	• _	4	-	\$	•	S	100.00	\$_		S	100.00
Lab	<b>S</b>		\$		\$		5	• _	*	-	S		4	-	\$	•	S	•
Pharmacy	5		5	•	S		5	•	s	-	\$	. <u>-</u>	\$	•	\$	•	\$	•
Medical	\$		\$	-	\$		\$		*	•	\$		*	-	\$	-	\$	
Office	\$	400.00	\$	•	\$	400.00	\$		4	•	13		4	400.00		•	\$	400.00
6. Travel	\$	2,000.00	\$	•	\$	2,000.00	\$	•	4	-	\$	•	\$	2,000.00			s	2,000.00
7. Occupancy	\$	1,000.00	5		\$	1,000.00	\$	•	\$	-	\$	-	\$	1,000.00	s	-	\$	1,000.00
8. Current Expenses	5	-	S	•	\$		\$		5	•	\$		3		\$		\$	
Telephone	\$	1,505.00	S	•	\$	1,505.00	5		5	<u> </u>	\$		\$	1,505.00			S	1,505.00
Postage	\$	40.00	\$	•	S	40.00	5		\$	•	5_	-	\$	40.00	\$		\$	40,00
Subscriptions	\$	500.00	\ <b>S</b>	-	\$	500.00		·_	S	-	\$	-	\$	500.00	\$	<u> </u>	\$	500,00
Audit and Legal	\$	65.00	\$		\$	65.00			Ŀ	-	5	<del></del>	3	65.00	5		\$	65.00
Insurance		40.00	S	-	\$	40.00	\$	•	Ŀ	- 1	1 5	<u>.</u>	\$	40.00	<u> </u>	•	3	40.00
Board Expenses	5		\$	•	4	·	\$		<u></u> 5	· · ·	<u> </u>	-	\$		5	-	\$	
9. Software	\$	• .	\$	•	4		\$		<u>  \$</u>	•	\$	-	_\$		3_		5	
10. Marketing/Communications	3.	50.00	\$	•	4	50.00		-	_\$	<u> </u>	\$		\$	50.00	1		\$	50.00
11. Staff Education and Training	\$	875.00	S	•	u	875.00	\$	•	_5	•	\$	•	S	875.00	5	<u> </u>	\$	875.00
12. Subcontracts/Agreements	\$	•	\$		\$		\$		_3	-	5		1 5		\$		3	
13. Other (specific details maintatory):	\$		\$		\$		\$		1 3	· ·	\$		15	<u> </u>	\$	<u> </u>	3	<u> </u>
Indirect (18.9%)	\$	•	\$	9,292.00	5	9,292.00	3		L	·	1 5	·	\$	-	15	9,292.00	5	9,292.00
	\$		\$	-	\$		\$		L	-	\$		\$		\$	-	\$	-
	3		\$		\$		\$		L		\$	•	\$		5_		\$	
TOTAL	15	54,980.00	\$	9,292.00	\$	64,272.00	\$		1	-	\$		\$	54,980.00	\$	9,292.00	\$	64,272.00

Indirect As A Percent of Direct

10.9%

Contractor Initials EUF X

#### Exhibit B-9 Budget - Amendment #7

#### New Hampshire Department of Health and Human Services

Contractor name Community Action Partnership of Strafford County

Budget Request for: Home Visiting (HFA): \$5-2019-DPHS-05-HOMEV-07-A02

Budget Period: SFY 2023 (July 1, 2022-September 30, 2022-General Funds

	1950	e. viete int	Total	Program Cost:		Control of the Control	UA2	್ಷ ಸ್ವೀಟಿಸ್ಕ <b>ಇ.Co</b>	ntr	actor, Share I, Mat	chys	10 VI NO. 1 14		n. rezrama Funde	d b	y DHHS contract:	share	بعد كالمطلق بدوا الترميل
Line Item		Direct	-1_ ~7	Indirect		ين من حيا العام آ−ر ا	7	= Direct . / 4 - 2 - 4	-	ېد indirect	2.	w-Total years or s	**14*	or a Direct ways on	بالمنخ	چې اndirect په چې چې	1301- 1	⊸Total 🚕 🛷
Total Salary/Wages	\$	9,469.00	\$		\$	9,469.00	\$		\$		\$	-	\$	9,469.00	\$		\$	9,469.00
2. Employee Benefits	\$	2,309.00	\$	-	\$	2,309.00	\$	-	3		3	-	\$	2,309.00	\$	•	\$	2,309.00
3. Consultants	3	-	\$		5	•	\$	-	\$		*		\$	•	\$		\$	-
. Equipment:	\$	•	\$	: 1	\$		\$		\$		3		\$		\$		S	-
Rental	5		\$	•	Ş	-	\$	-	Š		\$	•	\$	•	\$		\$	
Repair and Maintenance	\$	-	S	- 1	\$		\$	-	Ś	-	\$		\$	-	ş		\$	•
Purchase/Depreciation	\$		S	-	\$	-	\$	-	\$	•	\$		\$	-	\$		\$	•
5. Supplies;	5	•	\$	•	3		\$		5		5	. • .	S	•	\$	-	\$	-
Educational	\$	25,00	\$	-	\$	25.00	\$	•	\$		\$	-	3	25.00	5		S	25.00
Lab	\$	-	\$	-	\$		5	-	\$	-	-\$	•	\$	- 1	5	-	\$	
Pharmacy	S	<u>-</u>	\$		Ş		\$	-	\$	•	\$	-	\$		\$	•	\$	•
Medical	\$	•	\$	•	\$	-	. \$	•	- 5	-	5	•	\$	•	\$		\$	-
Office	5	35.00	\$	- "	\$	35.00	5		\$	-	\$		\$	35.00	\$	- 1	\$	35.00
. Travel	S	250.00	S		\$	250.00	\$	•	\$	•	\$	•	\$	250.00	\$	-	\$	250,0
7. Occupancy	\$	375.00	\$		\$	375.00	5	-	\$		S		\$	375.00	\$	-	\$	375.0
3. Current Expenses	\$	•	\$	-	\$	-	\$	-	\$		\$	• -	4		\$	-	\$	
Telephone	5	270.00	\$	•	*	270.00	\$_	-	\$	-	\$	•	\$	270,00	Ş	-	\$	270.00
Postage	S	-	S	-	S	•	S	-	\$		5	-	\$		\$		\$	•
Subscriptions	\$		S	-	\$		\$		\$	•	\$		'n		5	. •	\$	•
Audit and Legal	\$	•	\$	•	\$		\$		5	•	\$		۰,	-	4	•	\$	•
Insurance	5_	20.00	\$	-	5	20.00	\$		_\$		\$	•	4	20.00	\$	• 1	\$	20.00
Board Expenses	\$		\$		\$	-	\$	•	. \$	<u> </u>	\$	<u> </u>	4		5	-	\$	
9. Software	\$	-	s	•	4	-	\$	•	\$	•	S	•	5	٠.	\$	•	5	
10. Marketing/Communications	5		\$	•	S	•	\$		\$	-	S	•	4	-	5	-	S	
11. Staff Education and Training	\$	200,00	\$	<b>-</b> .	\$	200.00	\$	-	*		4		*	200.00	3		\$	200.0
12. Subcontracts/Agreements	S	•	S		5	• _	\$		\$	-	\$		5	-	5	•	\$	-
<ol><li>Other (specific details mandatory):</li></ol>	5		\$	· .	S		\$	• _	\$	•	.\$	-	S	•	5	•	\$	
ndirect (16.9%)	5_		S	2,185.00	\$	2,185.00	\$	-	\$		\$		5	•	\$	2,185.00	\$	2,185.0
	\$		\$	-	5	•	S	•	Š	•	5	-	5	-	5		\$	
	\$	-	S		\$	•	S	<u> </u>	\$		\$	•	\$		\$	•	\$	<u> </u>
TOTAL	1 5	12,953.00	S	2,185.00	\$	15,138.00	\$	•	\$		\$	•	\$	12,953.00	5	2,185.00	\$	15,138.00

Indirect As A Percent of Direct

16.9%

Contractor Initials Early
Date \$17 \ Fi

# State of New Hampshire Department of State

#### **CERTIFICATE**

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that COMMUNITY ACTION PARTNERSHIP OF STRAFFORD COUNTY is a New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on May 25, 1965. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 65583

Certificate Number: 0004881688



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 2nd day of April A.D. 2020.

William M. Gardner Secretary of State

#### **CERTIFICATE OF AUTHORITY**

I,Alan Brown	hereby certify that:
(Name of the elected Officer of the Corporal	tion/LLC; cannot be contract signatory)
I am a duly elected Clerk/Secretary/Officer of Cor     (Co	mmunity Action Partnership of Strafford County. orporation/LLC Name)
2. The following is a true copy of a vote taken at a method on September 18, 2019_, at which a quo (Date)	neeting of the Board of Directors/shareholders, duly called and rum of the Directors/shareholders were present and voting.
VOTED: That _Betsey Andrews Parker, CEO(Name and Title of Contract Signator	(may list more than one person)
is duly authorized on behalf of Community Action Pa agreements with the State. (Name of Corporation)	on/ LLC)
of New Hampshire and any of its agencies or d documents, agreements and other instruments, an may in his/her judgment be desirable or necessary to	epartments and further is authorized to execute any and all nd any amendments, revisions, or modifications thereto, which o effect the purpose of this vote.
date of the contract/contract amendment to which thirty (30) days from the date of this Certificate of A New Hampshire will rely on this certificate as evi position(s) indicated and that they have full author	added or repealed and remains in full force and effect as of the this certificate is attached. This authority remains valid for Authority. I further certify that it is understood that the State of idence that the person(s) listed above currently occupy the city to bind the corporation. To the extent that there are any the corporation in contracts with the State of New Hampshire,
Dated: 8-7-20	Signature of Elected Officer
	Name:Alan Brown
	Title:Vice Chair



#### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 08/05/2020

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). Teri Davis (866) 841-4600 (503) 622-4618 CGI Business Insurance (A/C, No. Ert): TDavis@CGIBusinessInsurance.com 171 Londonderry Turripike ADDRESS: NAIC # INSURER(S) AFFORDING COVERAGE 22292 Hanover Insurance Company NH 03106 Hooksett INSURER A : Eastern Alliance (fmr Great Falls) INSURED INSURER B : Philadelphia Insurance Community Action Partnership of Strafford County INSURER C : PO Box 160 INSURER D INSURER E Dover NH 03821-1060 INSURER F : 19-20 Master COVERAGES **CERTIFICATE NUMBER:** REVISION NUMBER: THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS. EXCLUSIONS AND CONDITIONS OF SUCH POLICIES, LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS POLICY EFF POLICY EXP
(MM/DD/YYYY) (MM/DD/YYYY) TYPE OF INSURANCE POLICY NUMBER INSO WYD 1.000.000 COMMERCIAL GENERAL LIABILITY EACH OCCURRENCE 100.000 CLAIMS-MADE X OCCUR PREMISES (Ea occurrence) 5 000 Physical/Sexual Abuse Incl MED EXP (Any one person) 1,000,000 Leased & Rented Equip \$35,000 12/31/2019 12/31/2020 ZHVA192135 PERSONAL & ADV INJURY 3,000,000 GENERAL AGGREGATE VILAGGREGATE LIMIT APPLIES PER: GEI Included PRO-JECT PRODUCTS - COMP/OP AGG LOC POLICY Professional Liability \$ 1,000,000 OTHER: COMBINED SINGLE LIMIT s 1,000,000 AUTOMOBILE LIABILITY BODILY INJURY (Per person) ANY AUTO OWNED SCHEDULED 12/31/2019 12/31/2020 BODILY INJURY (Per accident) AWWA156930 AUTOS ONLY HIRED AUTOS NON-OWNED PROPERTY DAMAGE s (Per accident) AUTOS ONLY AUTOS ONLY \$ 1,000,000 Uninsured motorist 4.000,000 UMBRELLA LIAB EACH OCCURRENCE OCCUR 4,000,000 12/31/2019 12/31/2020 EXCESS LIAB UHVA 192136 **AGGREGATE** CLAIMS-MADE DED | RETENTION & Zero WORKERS COMPENSATION X STATUTE AND EMPLOYERS' LIABILITY 1.000.000 ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? E.L. EACH ACCIDENT 12/31/2019 12/31/2020 03-0000133794-02 В N M / A 1 000 000 E.L. DISEASE - EA EMPLOYEE (Mandatory In NH)
If yes, describe under
DESCRIPTION OF OPERATIONS below 1,000,000 E.L. DISEASE - POLICY LIMIT Directors & Officers 3,000,000 06/24/2020 06/24/2021 Per Occurence PHSD1536676 EPL and Crime included 6,000,000 Aggregate DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required) Workers Comp 3A State: NH CANCELLATION CERTIFICATE HOLDER SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. State of New Hampshire DHHS

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NH 03301

AUTHORIZED REPRESENTATIVE

129 Pleasant St

Concord

# **MISSION**

To educate, advocate and assist people in Strafford County to help meet their basic needs and promote self-sufficiency



# <u>VISION</u>

Working to eliminate poverty in Strafford County

FOR THE YEARS ENDED
DECEMBER 31, 2019 AND 2018
AND
INDEPENDENT AUDITORS' REPORTS



application of or all News

### **DECEMBER 31, 2019 AND 2018**

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To the Board of Directors of Community Action Partnership of Strafford County Dover, New Hampshire

### INDEPENDENT AUDITORS' REPORT

Report on the Financial Statements

We have audited the accompanying financial statements of Community Action Partnership of Strafford County (a New Hampshire nonprofit organization), which comprise the statements of financial position as of December 31, 2019 and 2018, and the related statements of activities, functional expenses, and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Community Action Partnership of Strafford County as of December 31, 2019 and 2018, and the changes in its net assets and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

#### Other Matters

Our audit was conducted for the purpose of forming an opinion on the financial statements as a whole. The accompanying schedule of expenditures of federal awards, as required by Title 2 U.S. Code of Federal Regulations (CFR) Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards, is presented for purposes of additional analysis and is not a required part of the financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated, in all material respects, in relation to the financial statements as a whole.

### Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated June 24, 2020, on our consideration of Community Action Partnership of Strafford County's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is solely to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering Community Action Partnership of Strafford County's internal control over financial reporting and compliance.

bloom, McDonnell'a Roberts Professional Cossociation

June 24, 2020

Wolfeboro, New Hampshire

# STATEMENTS OF FINANCIAL POSITION DECEMBER 31, 2019 AND 2018

ASSETS
--------

	<u> 7,00210</u>				0040
			<u> 2019</u>		<u>2018</u>
CURRENT ASSETS		_		•	740.000
Cash and cash equivalents		\$	1,068,744	\$	749,630
Accounts receivable.			1,525,775	,	1,106,724
Contributions receivable			68,100		63,800
Tax credits receivable			40.540		250,000
Inventory			19,510		13,420 58,266
Prepaid expenses			12,570		30,200
Total current assets			2,694,699		2,241,840
NONCURRENT ASSETS					
Security deposits			5,350		5,350
Property, net of accumulated deprecia	lion		4,815,150		3,827,963
Other noncurrent assets		_	27,500		27,500
Total noncurrent assets			4,848,000		3,860,813
TOTAL ASSETS		\$	7,542,699	\$_	6,102,653
· <u>u</u>	ABILITIES AND NET ASSETS				
CURRENT LIABILITIES					
Demand note payable		\$	105,432	\$	165,432
Accounts payable			455,276		408,959
Accrued payroll and related taxes			193,430		161,566
Accrued compensated absences			84,272		94,084
Refundable advances			491,025		415,335
Other current liabilities		_	4,955		79,421
Total current liabilities			1,334,390		1,324,797
NONCURRENT LIABILITIES					
Long term debt	•		2,566,846		2,814,690
Total liabilities			3,901,236		4,139,487
NET ASSETS					
Without donor restrictions			3,330,373		1,307,042
With donor restrictions			311,090		656,124
Total net assets			3,641,463		1,963,166
rotal net assets				-	
TOTAL LIABILITIES AND NE	T ASSETS	<u>\$</u>	7,542,699	<u>\$</u>	6,102,653

See Notes to Financial Statements

### STATEMENT OF ACTIVITIES FOR THE YEAR ENDED DECEMBER 31, 2019

	Without Donor <u>Restrictions</u>	With Donor Restrictions	<u>Total</u>
CHANGE IN NET ASSETS REVENUES AND OTHER SUPPORT Grant revenue	\$ 8,385,228	\$ . <del>-</del>	\$ 8,385,228
Fees for service	2,026,319 9,385	-	2,026,319 9,385
Rent revenue Public support	492,204	240,031	732,235
In-kind donations	699,583	-	699,583
Interest Fundraising	335 25,334	<u>-</u>	335 25,334
Total revenues and support	11,638,388	240,031	11,878,419
NET ASSETS RELEASED FROM RESTRICTIONS	585,065	<u>(585,065</u> )	
Tetal revenues evened and not			
Total revenues, support, and net assets released from restrictions	12,223,453	(345,034)	11,878,419
EXPENSES			
Program services	4,467,961	_	4,467,961
Child services Community services	1,084,934	- -	1,084,934
Energy assistance	2,382,868	-	2,382,868
Housing	310,583	-	310,583
Weatherization Workforce development	1,894,803 134,487	-	1,894,803 134,487
workloice development	104,401	<del></del>	
Total program services	10,275,636	•	10,275,636
Supporting activities			
Management and general Fundraising	834,730 93,752	<u> </u>	834,730 93,752
Total expenses	11,204,118	·	11,204,118
CHANGE IN NET ASSETS BEFORE NONCASH	1,019,335	(345,034)	674,301
		, , ,	4 000 000
NONCASH CONTRIBUTION	1,003,996	<del>_</del>	1,003,996
CHANGE IN NET ASSETS	2,023,331	(345,034)	1,678,297
NET ASSETS, BEGINNING OF YEAR	1,307,042	656,124	1,963,166
NET ASSETS, END OF YEAR	\$ 3,330,373	\$ 311,090	\$ 3,641,463

See Notes to Financial Statements

### STATEMENT OF ACTIVITIES FOR THE YEAR ENDED DECEMBER 31, 2018

CHANGES IN UNRESTRICTED NET ASSETS REVENUES AND OTHER SUPPORT	Without Donor Restrictions	With Donor Restrictions	<u>Total</u>
Grant revenue Fees for service Rent revenue	\$ 7,846,142 1,773,136 25,109	\$ - - -	\$ 7,846,142 1,773,136 25,109
Public support In-kind donations Interest Fundraising	189,972 645,330 2,582 34,146	228,410	418,382 645,330 2,582 34,146
Total revenues and support	10,516,417	228,410	10,744,827
NET ASSETS RELEASED FROM RESTRICTIONS	8,466	(8,466)	
Total revenues, support, and net assets released from restrictions	10,524,883	219,944	10,744,827
EXPENSES			
Program services	0.000.040		2 200 640
Child services	3,890,640	. <del>-</del>	3,890,640 861,420
Community services Energy assistance	861,420 2,746,649	_	2,746,649
Housing	514,700	<u>-</u>	514,700
Weatherization	1,610,027	_	1,610,027
Workforce development	135,528		135,528
Total program services	9,758,964	-	9,758,964
Supporting activities			050 603
Management and general	956,693	-	956,693
Fundraising	70,343		70,343
Total expenses	10,786,000		10,786,000
CHANGE IN NET ASSETS	(261,117)	219,944	(41,173)
NET ASSETS, BEGINNING OF YEAR	1,568,159	436,180	2,004,339
NET ASSETS, END OF YEAR	\$ 1,307,042	\$ 656,124	\$ 1,963,166

See Notes to Financial Statements

#### STATEMENTS OF CASH FLOWS FOR THE YEARS ENDED DECEMBER 31, 2019 AND 2018

CACUELOWICEDOM ODERATING ACTIVITIES		<u>2019</u>		<u>2018</u>
CASH FLOWS FROM OPERATING ACTIVITIES	œ	1,678,297	\$	(41 172)
Change in net assets Adjustment to reconcile change in net assets to	\$	1,070,297	Φ	(41,173)
net cash provided by operating activities:				
Depreciation		175,101		115,671
Donated property and equipment		(1,003,996)		110,011
Decrease (increase) in assets:		(1,005,550)		
Accounts receivable		(419,051)		(12,263)
Contributions receivable		(4,300)		52,000
Tax credits receivable		250,000		(78,000)
Inventory		(6,090)		(1,888)
Prepaid expenses		45,696		(48,657)
Other noncurrent assets		10,000		(15,000)
Increase (decrease) in liabilities:				(10,000)
Accounts payable		46,317		191,377
Accrued payroll and related taxes		31,864		24,118
Accrued compensated absences		(9,812)		(6,881)
Refundable advances		75,690		23,959
Other current liabilities		(74,466)		58,632
NET CASH PROVIDED BY OPERATING ACTIVITIES		785,250		261,895
CASH FLOWS FROM INVESTING ACTIVITIES				
Purchases of property and equipment		(158,292)		(80,315)
NET CASH USED IN INVESTING ACTIVITIES	_	(158,292)		(80,315)
CASH FLOWS FROM FINANCING ACTIVITIES				
Return of deposit on building		•		200,000
Cash paid for debt issuance costs		_		(53,184)
Payments made on long-term debt		(247,844)		(00,101)
Net borrowings on demand note payable		(60,000)		60,055
not bonowings an admana note payable	_	(==,===)	_	
NET CASH (USED IN) PROVIDED BY FINANCING ACTIVITIES		(307,844)		206,871
NET INCREASE IN CASH AND CASH EQUIVALENTS		319,114		388,451
CASH AND CASH EQUIVALENTS, BEGINNING OF YEAR		749,630	_	361,179
CASH AND CASH EQUIVALENTS, END OF YEAR	\$	1,068,744	\$	749,630
SUPPLEMENTAL DISCLOSURE OF CASH FLOW INFORMATION Cash paid during the year for interest	\$	160,999	\$	40,830
SUPPLEMENTAL DISCLOSURE OF NONCASH INVESTING AND FINANCING ACTIVITIES Donated property and equipment	\$	1,003,996	<u>\$</u>	<u>.</u>
Property and equipment financed by long term debt	\$	_	\$	2,867,874
Property and equipment financed by long term debt	Ψ	<u> </u>	Ψ	2,007,074
See Notes to Financial Statements				

<u>tion</u>	orkforce relopment			•		nagement and General	<u>Fun</u>	draising		<u>Total</u>		
99	\$ 78,252	\$	3,072,050	\$	106,649	\$ 441,704	\$	36,580	\$	3,656,983		
74	5,911	•	229,667		8,416	48,879		2,813		289,775		
36	9,765		279,645		7,497	22,254		4,853		314,249		
31	1,499		3,858,562		-	-		-		3,858,562		
00	-		695,644		-	-		3,939		699,583		
10	819		308,036		17,231	93,118		4,995		423,380		
23	1,607		501,634		25,407	30,977		1,768		559,786		
39	24,103		548,781	•	(439,922)	28,681		1,649		139,189		
59	1,478		58,642		132,983	12,568		134		204,327		
72	5,753		149,238		(12,262)	17,018		517		154,511		
59	1,128		111,988		11,349	15,137		207		138,681		
22	195		133,297		5,029	21,668		2,385		162,379		
07	2,320		105,145			69,956		-		175,101		
52	1,158		116,547		(23,504)	10,948		148		104,139		
40	118		32,031		76	3,336		18,958		54,401		
77	192		16,762		267	11,129		252		28,410		
29	189		36,550		10,224	4,190		-		50,964		
39	_		10,439		150,560	2,156		-		163;155		
-	_		· <u>-</u>		_	945		-		945		
-	-		2,969		-	-		-		2,969		
<u>35</u>	 <u>-</u>	_	8,009			 66		14,554		22,629		
<u>03</u>	\$ 134,487	\$	10,275,636	\$	<u> </u>	\$ 834,730	<u>\$ .</u>	93,752	<u>\$</u>	11,204,118		

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	Mada	Yatal Basansan	Intermediate	Management		
<u>ation</u>	Workforce Development	Total Program <u>Services</u>	(Allocation) <u>Pools</u>	And <u>General</u>	<u>Fundraising</u>	<u>Total</u>
728	\$ 70,677	\$ 2,790,212	\$ 126,143	\$ 518,114	\$ 27,189	\$ 3,461,658
909	6,251	239,281	9,926	41,023	2,119	292,349
943	8,774	244,440	11,689	32,291	3,107	291,527
818	10,302	4,067,975	-	-		4,067,975
-	-	638,320	2,345	•	4,665	645,330
774	719	382,682	18,196	67,945	228	469,051
061	3,153	275,608	34,905	14,984	1,412	326,909
392	25,418	455,160	(384,847)	57,802	2,159	130,274
27	1,210	18,050	`118,877 <sup>´</sup>	24,103	7,575	168,605
762	3,735	132,169	(3,880)	18,286	439	147,014
899	1,203	112,376	14,743	12,239	190	139,548
750	-	85,649	327	44,322	1,299	131,597
•	2,320	94,150	-	21,521	-	115,671
339	1,339	107,678	(12,541)	11,221	978	107,336
297	150	12,172	52	4,210	5,060	21,494
218	179	16,099	307	5,290	31	21,727
030	98	73,591	63,582	· -	1,314	138,487
080	-	6,043	•	35,506	•	41,549
-	-	· -	-	44,219	-	44,219
		7,309	<u> 176</u>	3,617	12,578	23,680
027	\$ 135,528	\$ 9,758,964	<u>-</u>	<u>\$ 956,693</u>	\$ 70,343	\$ 10,786,000

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# NOTES TO FINANCIAL STATEMENTS FOR THE YEARS ENDED DECEMBER 31, 2019 AND 2018

### NOTE 1. ORGANIZATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### Nature of Organization

Community Action Partnership of Strafford County (the Agency) is a 501(c)(3) private New Hampshire non-profit organization established under the provisions of the Equal Opportunity Act of 1964. Without services provided by the Agency, many local residents would be without a means to provide for their basic needs, including food, education, child care, utilities assistance, transportation, housing, emergency shelter and access to other services. The mission of the Agency is to educate, advocate and assist people in Strafford County to help meet their basic needs and promote self-sufficiency. The vision of the Agency is to eliminate poverty in Strafford County through compassion, education, self-sufficiency, transparency, accountability, team work, client focus and professionalism.

In addition to its administrative office located in Dover, the Agency maintains its outreach capacity by operating program offices in Farmington, Milton, Rochester, Dover and Somersworth. The Agency is funded by Federal, state, county and local funds, as well as United Way grants, public utilities, foundation and charitable grant funds, fees for service, private business donations, and donations from individuals. The Agency is governed by a tripartite board of directors made up of elected officials, community leaders from for-profit and nonprofit organizations and residents who are low income. The board is responsible for assuring that the Agency continues to assess and respond to the causes and conditions of poverty in its community, achieve anticipated family and community outcomes, and remain administratively and fiscally sound. The Agency administers a wide range of coordinated programs to more than 15,000 people annually, and the programs are designed to have a measurable impact on poverty and health status among the most vulnerable residents: those under the age of 6, the elderly and those living in poverty. This coordinated approach is accomplished by providing a broad array of services that are locally defined, planned and managed with community agencies.

#### Basis of Accounting

The financial statements have been prepared using the accrual basis of accounting in accordance with Generally Accepted Accounting Principles (GAAP) of the United States.

#### **Financial Statement Presentation**

The financial statement presentation follows the recommendations of the Accounting Standard Codification No. 958-210, Financial Statements of Not-For-Profit Organizations. Under FASB ASC No. 958-210, the Agency is required to report information regarding its financial position and activities according to the following net asset classifications:

Net assets without donor restrictions: Net assets that are not subject to donor-imposed restrictions and may be expended for any purpose in performing the primary objectives of the Agency. These net assets may be used at the discretion of the Agency's management and board of directors.

Net assets with donor restrictions: Net assets subject to stipulations imposed by donors and grantors. Some donor restrictions are temporary in nature; those restrictions will be met by actions of the Agency or by passage of time. Other donor restrictions are perpetual in nature, whereby the donor has stipulated the funds be maintained in perpetuity.

Donor restricted contributions are reported as increases in net assets with donor restrictions. When restriction expires, net assets are reclassified from net assets with donor restrictions to net assets without donor restrictions in the statement of activities.

At December 31, 2019 and 2018, the Agency had net assets without donor and with donor restrictions.

#### Refundable Advances

Grants received in advance are recorded as refundable advances and recognized as revenue in the period in which the related services are performed or expenditures are incurred.

#### Contributions

All contributions are considered to be available for unrestricted use unless specifically restricted by the donor. Amounts received that are restricted by the donor for future periods or for specific purposes are reported as temporarily restricted or permanently restricted support, depending on the nature of the restriction. However, if a restriction is fulfilled in the same period in which the contribution is received, the Agency reports the support as unrestricted.

#### **Contributed Services**

Donated services are recognized as contributions in accordance with FASB ASC No. 958, Accounting for Contributions Received and Contributions Made, if the services (a) create or enhance non-financial assets or (b) require specialized skills and would otherwise be purchased by the Agency.

Volunteers provided various services throughout the year that are not recognized as contributions in the financial statements since the recognition criteria under FASB ASC No. 958 were not met.

Fair Value of Financial Instruments

Accounting Standard Codification No. 825, "Financial Instruments," requires the Agency to disclose estimated fair value for its financial instruments. The carrying amounts of cash, accounts receivable, inventory, prepaid expenses, accounts payable, accrued expenses, and refundable advances approximate fair value because of the short maturity of those instruments.

<u>Inventory</u>

Inventory materials are fixtures for installation and recorded at cost or contributed value, using the first-in, first-out method.

Property and Depreciation

Property and equipment, which have a cost greater than \$5,000, are capitalized at cost or, if donated, at the approximate fair value at the date of donation. Specific grants and awards may have a threshold lower than this amount and that program will abide by those guidelines. Assets are depreciated over their estimated useful lives using the straight-line method as follows:

Buildings and improvements	15 - 40 years
Furniture, equipment and machinery	3 - 10 years
Vehicles	5 - 7 years

Depreciation expense aggregated \$175,101 and \$115,671 for the years ended December 31, 2019 and 2018, respectively.

#### **Accrued Earned Time**

The Agency has accrued a liability of \$84,272 and \$94,084 at December 31, 2019 and 2018, respectively, for future compensated leave time that its employees have earned and which is vested with the employee.

#### **Income Taxes**

The Agency is exempt from income taxes under Section 501(c)(3) of the Internal Revenue Code. The Internal Revenue Service has determined the Agency to be other than a private foundation. The Agency is also exempt from the New Hampshire Business Enterprise Tax.

Accounting Standard Codification No. 740, "Accounting for Income Taxes", establishes the minimum threshold for recognizing, and a system for measuring, the benefits of tax return positions in financial statements. Management has analyzed the Agency's tax position taken on its information returns for the years 2016 through 2019 and has concluded that no additional provision for income taxes is necessary in the Agency's financial statements.

#### Cash and Cash Equivalents

The Agency considers all highly liquid financial instruments with original maturities of three months or less to be cash equivalents.

Revenue Recognition Policy

The Agency derives revenue from grants, fees for services, donations, public support and fundraising. Revenues are recognized when control of these services are transferred to customers, in an amount that reflects the consideration the Agency expects to be entitled to in exchange for those services. Cost incurred to obtain a contract will be expensed as incurred when the amortization period is less than a year.

#### Use of Estimates

The presentation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

#### Advertising Expenses

The Agency expenses advertising costs as they are incurred. Total advertising costs for the years ended December 31, 2019 and 2018 amounted to \$12,558 and \$22,000, respectively.

#### **Debt Issuance Costs**

As required under FASB Accounting Standards Update No. 2015-03, amortization expense for the years ended December 31, 2019 and 2018 amounted to \$2,156 and \$719, respectively and have been included with interest expense in the statement of activities for each year. The unamortized deferred financing costs have been included as a reduction of the long term debt (See Note 9).

#### **In-kind Donations**

The Agency pays below-market rent for the use of certain facilities. In accordance with generally accepted accounting principles, the difference between amounts paid for the use of the facilities and the fair value of the rental space has been recorded as an in-kind donation and as an in-kind expense in the accompanying financial statements. The estimated fair value of the donation was determined to be \$177,259 and \$255,313 for the years ended December 31, 2019 and 2018, respectively.

The Agency also receives contributed professional services that are required to be recorded in accordance with FASB ASC No. 958. The estimated fair value of these services was determined to be \$33,857 and \$150,442 for the years ended December 31, 2019 and 2018, respectively.

The Agency also receives contributed food commodities and other goods that are required to be recorded in accordance with FASB ASC No. 958. The estimated fair value of these food commodities and goods was determined to be \$397,292 and \$91,175, respectively, for the year ended December 31, 2019. For the year ended December 31, 2018, the estimated fair value of these food commodities and goods was determined to be \$181,461 and \$58,114, respectively.

#### **Functional Allocation of Expenses**

The costs of providing the various programs and other activities have been summarized on a functional basis. Accordingly, costs have been allocated among the program services and supporting activities benefited. Occupancy costs have been grouped and allocated to the programs as a line item. Such allocations have been determined by management on an equitable basis.

The expenses that are allocated include the following:

Expense	<u>Method of allocation</u>
Salaries and benefits	Time and effort
Occupancy	Square footage/revenues
Depreciation	Square footage
All other expenses	Approved indirect rate

#### NOTE 2. PROPERTY

As of December 31, 2019 and 2018, property consisted of the following:

	<u>2019</u>	<u>2018</u>
Land, buildings and improvements Furniture, equipment and machinery Vehicles	\$ 5,039,871 600,526 327,137	\$ 3,993,017 562,450 <u>249,779</u>
Total Less accumulated depreciation	5,967,534 <u>1,152,384</u>	4,805,246 977,283
Net property	<u>\$ 4.815.150</u>	<u>\$ 3,827,963</u>

#### NOTE 3. LIQUIDITY AND AVAILABILITY

The following represents the Agency's financial assets as of December 31, 2019 and 2018:

	<u> 2019</u>	<u>2018</u>
Financial assets at year end:		' + <b>-</b> 10.000
Cash	\$ 1,068,744	\$ 749,630
Accounts receivable	1,525,775	1,106,724
Contributions receivable	68,100	63,800
Tax credits receivable		250,000
Total financial assets	2,662,619	2,170,154
Less amounts not available to be used within one year:		
Board designated funds	<u>307,315</u>	<u>307,315</u>
Financial assets available to meet general		
expenditures over the next twelve months	<u>\$_2,355,304</u>	<u>\$ 1,862,839</u>

The Agency's goal is generally to maintain financial assets to meet 30 days of operating expenses. As part of its liquidity plan, excess cash is invested in short-term investments, including money market accounts.

#### NOTE 4. ACCOUNTS RECEIVABLE

Accounts receivable are stated at the amount management expects to collect from balances outstanding at year end. Balances that are still outstanding after management has used reasonable collection efforts are written off through a charge to the valuation allowance and a credit to accounts receivable. The allowance for uncollectible accounts was estimated to be zero at December 31, 2019 and 2018. The Agency has no policy for charging interest on overdue accounts.

### NOTE 5. CONTRIBUTIONS RECEIVABLE

Contributions receivable represent promises to give, which have been made by donors but have not yet been received by the Agency. The Agency considers contributions receivable to be fully collectible; accordingly, no allowance for contributions receivable has been recorded. Total unconditional promises to give were as follows at December 31, 2019 and 2018:

		<u>2019</u>	Ź	<u> 2018</u>
Within one year In two to five years	<b>\$</b>	38,057 30,043	\$ ——	28,300 35,500
	<u>\$</u>	<u>68,100</u>	<u>\$</u>	63,800

#### NOTE 6. TAX CREDIT PROGRAM

The New Hampshire Community Development Finance Authority's Tax Credit Program allows New Hampshire businesses to contribute to not-for-profit community, housing and economic development projects and receive a 75% New Hampshire state tax credit that can be applied against New Hampshire business profits, business enterprise and insurance premium taxes. Through this Tax Credit Program, the Agency did not recognize any revenue during the year ended December 31, 2019. For the year ended December 31, 2018, the Agency recognized contribution revenue of \$78,000. The total cumulative contribution revenue raised to date is \$250,000 as of December 31, 2019. At December 31, 2019, the Agency had no tax credits receivable. At December 31, 2018, the Agency had tax credits receivable of \$250,000.

#### NOTE 7. PLEDGED ASSETS

As described in Note 8, all assets of the Agency are pledged as collateral under the Agency's demand note payable agreement. As described in Note 9, the building of the Agency is pledged as collateral under the Agency's mortgage note payable agreement.

#### NOTE 8. DEMAND NOTE PAYABLE

The Agency has available a revolving line of credit with a bank in the amount of \$250,000. The note is payable upon demand, but in the absence of demand, is due in September 2020. Interest is stated at the prime rate plus 1% which resulted in an interest rate of 5.75% and 6.50% at December 31, 2019 and 2018, respectively. The note is collateralized by all the assets of the Agency.

#### NOTE 9. LONG TERM DEBT

The long term debt at December 31, 2019 and 2018 consisted of the following:

4.90% mortgage payable to Kennebunk Savings Bank with interest only payments for 36 months followed by principal and interest payments for 264 months for the first ten years. In 2028 principal and interest payments will adjust to 1.50% above the highest five-year Federal Home Loan Bank of Boston. The mortgage note payable	<u>2019</u>	<u>2018</u>
is collateralized by the building and leases and rents of 577 Central Ave.	\$ 2,143,096	\$ 2,347,874
5.00% mortgage payable to the New Hampshire Community Loan Fund of interest only payments for 36 months followed by principal and interest payments for 264 months. The mortgage note payable is collateralized by the building and leases		
and rents of 577 Central Ave.	<u>474,778</u>	520,000
Total long term debt before unamortized debt issuance costs Unamortized deferred financing cost	2,617,874 (51,028)	2,867,874 (53,184)
Total long term debt	<u>\$ 2,566,846</u>	<u>\$ 2.814,690</u>

The schedule of maturities of long term debt at December 31, 2019 is as follows:

Year Ended December 31	Amount		
2020	\$ -		
2021	18,343		
2022	75,657		
2023	79,448		
2024	83,430		
Thereafter	2,360,996		
Total	<sup>-</sup> \$ 2,617,874		

#### NOTE 10. NET ASSETS

At December 31, 2019 and 2018, net assets with donor restrictions consisted of the following:

	<u>2</u>	<u>019</u>	<u>2018</u>
Summer Meals	\$	11,914	\$ 51,621
Building Campaign		27,891	488,385
Security deposits		51,584	32,145
Whole Family	1	63,738	-
Revolving loan fund		-	52,736
Fuel assistance		33,995	23,566
Weatherization		3,434	7,671
Coordinated entry		8,147	-
Holiday baskets		3,985	-
Food pantry		2,521	-
Special events		3,88 <u>1</u>	 
Total	\$_3	11,090	\$ 656,124

At December 31, 2019 and 2018, net assets without donor restrictions consisted of the following:

ar and tellerming.	<u>2019</u>	<u>2018</u>
Undesignated Board designated	\$ 3,023,058 307,315	\$ 999,727 307,315
Total net assets without donor restrictions	\$ 3.330.37 <u>3</u>	<u>\$ 1.307.042</u>

#### NOTE 11. LEASE COMMITMENTS

Facilities occupied by the Agency for its community service programs are rented under the terms of various leases. For the years ended December 31, 2019 and 2018, the annual lease/rent expense for the leased facilities was \$111,043 and \$117,534, respectively. Certain equipment is leased by the Agency under the terms of various leases.

The approximate future minimum lease payments on the above leases are as follows:

Year Ended <u>December 31</u>	A	<u>mount</u>
2020	\$	64,073
2021		19,633
2022		15,697
2023		1
2024		1
Total	<u>\$</u>	99.405

#### NOTE 12. RETIREMENT PLAN

The Agency maintains a 403(b) Plan and Trust (the Plan) covering substantially all employees. Employee contributions to the Plan are made at predetermined rates elected by employees. Additionally, the Agency provides a matching contribution equal to 25% of the employee's contribution up to 5% of the employee's compensation. Effective April 1, 2016, the Agency instituted an auto enrollment feature mandating a minimum 1% employee contribution; however, employees reserve the right to decline the auto enrollment. Employer matching contributions for the years ended December 31, 2019 and 2018 totaled \$28,408 and \$21,727, respectively.

#### NOTE 13. CONCENTRATION OF RISK

The Agency receives a majority of its support from federal and state governments. For the years ended December 31, 2019 and 2018, approximately 81% and 90%, respectively, of the Agency's total revenue was received from federal and state governments. If a significant reduction in the level of support were to occur, it would have a significant effect on the Agency's programs and activities.

#### NOTE 14. CONCENTRATION OF CREDIT RISK

The Agency maintains its cash balances at several financial institutions in New Hampshire. The balances are insured by the Federal Deposit Insurance Corporation up to \$250,000. The Agency maintains an agreement with its primary financial institution to collateralize the balances in excess of \$250,000.

#### NOTE 15. CONTINGENCIES

The Agency receives grant funding from various sources. Under the terms of these agreements, the Agency is required to use the funds within a certain period and for purposes specified by the governing laws and regulations. If expenditures were found not to have been made in compliance with the laws and regulations, the Agency might be required to repay the funds. No provisions have been made for this contingency because specific amounts, if any, have not been determined or assessed as of December 31, 2019 and 2018.

#### NOTE 16. NONCASH CONTRIBUTION

During the year ended December 31, 2019, the Agency received land and property as a contribution. The contribution has been recorded at the fair value of the land and property, totaling \$1,003,996. Additionally, the Agency received \$130,000 from the contributor, resulting in a total contribution of \$1,133,996.

#### NOTE 17. SUBSEQUENT EVENTS

The impact of the novel coronavirus (COVID-19) and measures to prevent its spread are affecting the Agency's business. The significance of the impact of these disruptions, including the extent of their adverse impact on the Agency's financial operational results, will be dictated by the length of time that such disruptions continue and, in turn, will depend on the currently unknowable duration of the COVID-19 pandemic and the impact of governmental regulations that might be imposed in response to the pandemic. COVID-19 also makes it more challenging for management to estimate future performance of the Agency, particularly over the near to medium term.

The Agency has remained proactive with its current funding sources, as well as programs being made available during the COVID-19 pandemic. Prior to issuance of the audit report, the Agency was able to secure a loan from the Payroll Protection Program (PPP) offered under the Coronavirus Aid, Relief, and Economic Security (CARES) Act. The Agency received loan proceeds in the amount of \$97,500. The PPP may be up to 100% forgivable if the funds are used for certain expenses as specified by the program.

If the Agency does not meet the loan criteria, the unforgiven portion of the PPP loan is payable over five years at an interest rate of 1%, with a deferral of payments for the first six months. The Agency intends to use the proceeds for purposes consistent with the PPP. While the Agency currently believes that its use of the loan proceeds will meet the conditions for forgiveness of the loan, we cannot assure you that the Agency will be eligible for forgiveness of the loan, in whole or in part.

Subsequent events are events or transactions that occur after the statement of financial position date, but before financial statements are available to be issued. Recognized subsequent events are events or transactions that provide additional evidence about conditions that existed at the statement of financial position date, including the estimates inherent in the process of preparing financial statements. Nonrecognized subsequent events are events that provide evidence about conditions that did not exist at the statement of financial position date but arose after that date. Management has evaluated subsequent events through June 24, 2020, the date the December 31, 2019 financial statements were available for issuance.

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IROUGH <u>E'S NAME</u>	GRANTOR'S NUMBER		ERAL DITURES
cation	4300-ZZZ		\$ 117,993
cation .	4300-ZZZ At-Risk After School Care Centers	\$ 94,468 94,387	188,855
ership	None		397,292 \$ 704,140
	Dover Housing Authority		\$ 30,662
th and Human Services th and Human Services rivices	City of Dover City of Rochester 05-95-42-423010-7927-102-500731 05-95-42-423010-7927-102-500731 Community Partners	\$ 27,802 51,356	79,158 55,255 52,224 434 \$ 217,733
	2016-0003 2016-0003	\$ 28,290 28,612	56,902 \$ 56,902
f Energy & Community Services	01-02-02-024010-7706-074-500587		\$ 164,711 \$ 164,711
ınd Adult services th and Human Services,	010-048-7872-512-0352 05-95-48-48010-78720000-512-500352	\$ 2,720 19,394	\$ 22,114
th and Human Services, DPH, Children, Youth and Families	05-95-90-902010-5896 05-095-042-421010-29730000-102-500734-42107306		184,436 9,557
Children, Youth and Families	05-095-045-450010-61460000-502-500891-42106603 13-DHHS-BWW-CSP-05	162,321 94,698	257,019
f Energy & Planning f Energy & Planning	01-02-02-024010-77050000-074-500587 01-02-02-024010-77050000-074-500587	2,234,146 180,189	2,414,335
· Children, Youth and Families · Children, Youth and Families	05-95-045-450010-714800000-102-500731 01CH996002 & 01HP000702 05-095-042-421010-29680000-102-500734-42106802 05-095-042-421010-29660000-102-500734-42106603		357,287 3,752,019 624 35,836 \$ 7,033,227 \$ 8,176,713
			\$ 1,609,636

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#### COMMUNITY ACTION PARTNERSHIP OF STRAFFORD COUNTY

# NOTES TO SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS FOR THE YEAR ENDED DECEMBER 31, 2019

#### NOTE 1. BASIS OF PRESENTATION

The accompanying schedule of expenditures of Federal Awards (the Schedule) includes the federal award activity of Community Action Partnership of Strafford County under programs of the federal government for the year ended December 31, 2019. The information in this Schedule is presented in accordance with the requirements of Title 2 U.S. Code of Federal Regulations Part 200, *Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards* (Uniform Guidance). Because the Schedule presents only a selected portion of the operations of Community Action Partnership of Strafford County, it is not intended to and does not present the financial position, changes in net assets, or cash flows of the Agency.

#### NOTE 2. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Expenditures reported on the Schedule are reported on the accrual basis of accounting. Such expenditures are recognized following the cost principles contained in the Uniform Guidance, wherein certain types of expenditures are not allowable or are limited as to reimbursement.

#### NOTE 3. INDIRECT COST RATE

Community Action Partnership of Strafford County has elected not to use the ten percent de minimis indirect cost rate allowed under the Uniform Guidance.

#### NOTE 4. FOOD DONATION

Nonmonetary assistance is reported in the Schedule at the fair value of the commodities received and disbursed.

#### NOTE 5. SUBRECIPIENTS

Community Action Partnership of Strafford County had no subrecipients for the year ended December 31, 2019.



### COMMUNITY ACTION PARTNERSHIP OF STRAFFORD COUNTY

INDEPENDENT AUDITORS' REPORT ON INTERNAL CONTROL OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

To the Board of Directors of Community Action Partnership of Strafford County Dover, New Hampshire

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of Community Action Partnership of Strafford County (a New Hampshire nonprofit organization), which comprise the statements of financial position as of December 31, 2019 and 2018, and the related statements of activities, functional expenses, and cash flows, and the related notes to the financial statements, and have issued our report thereon dated June 24, 2020.

Internal Control Over Financial Reporting

In planning and performing our audit of the financial statements, we considered Community Action Partnership of Strafford County's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of Community Action Partnership of Strafford County's internal control. Accordingly, we do not express an opinion on the effectiveness of Community Action Partnership of Strafford County's internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected, on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies and therefore, material weaknesses or significant deficiencies may exist that have not been identified. Given these limitations, during our audit we did not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

**Compliance and Other Matters** 

As part of obtaining reasonable assurance about whether Community Action Partnership of Strafford County's financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the organization's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the organization's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Work McDonnella Roberts For Essional Ossociation

June 24, 2020 Wolfeboro, New Hampshire



### COMMUNITY ACTION PARTNERSHIP OF STRAFFORD COUNTY

# INDEPENDENT AUDITORS' REPORT ON COMPLIANCE FOR EACH MAJOR PROGRAM AND ON INTERNAL CONTROL OVER COMPLIANCE REQUIRED BY THE UNIFORM GUIDANCE

To the Board of Directors of Community Action Partnership of Strafford County Dover, New Hampshire

Report on Compliance for Each Major Federal Program

We have audited Community Action Partnership of Strafford County's compliance with the types of compliance requirements described in the *OMB Compliance Supplement* that could have a direct and material effect on each of Community Action Partnership of Strafford County's major federal programs for the year ended December 31, 2019. Community Action Partnership of Strafford County's major federal programs are identified in the summary of auditors' results section of the accompanying schedule of findings and questioned costs.

Management's Responsibility

Management is responsible for compliance with federal statutes, regulations, and the terms and conditions of its federal awards applicable to its federal programs.

Auditors' Responsibility

Our responsibility is to express an opinion on compliance for each of Community Action Partnership of Strafford County's major federal programs based on our audit of the types of compliance requirements referred to above. We conducted our audit of compliance in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and the audit requirements of Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance). Those standards and the Uniform Guidance require that we plan and perform the audit to obtain reasonable assurance about whether noncompliance with the types of compliance requirements referred to above that could have a direct and material effect on a major federal program occurred. An audit includes examining, on a test basis, evidence about Community Action Partnership of Strafford County's compliance with those requirements and performing such other procedures as we considered necessary in the circumstances.

We believe that our audit provides a reasonable basis for our opinion on compliance for each major federal program. However, our audit does not provide a legal determination of Community Action Partnership of Strafford County's compliance.

Opinion on Each Major Federal Program

In our opinion, Community Action Partnership of Strafford County complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on each of its major federal programs for the year ended December 31, 2019.

Report on Internal Control Over Compliance

Management of Community Action Partnership of Strafford County is responsible for establishing and maintaining effective internal control over compliance with the types of compliance requirements referred to above. In planning and performing our audit of compliance, we considered Community Action Partnership of Strafford County's internal control over compliance with the types of requirements that could have a direct and material effect on each major federal program to determine the auditing procedures that are appropriate in the circumstances for the purpose of expressing an opinion on compliance for each major federal program and to test and report on internal control over compliance in accordance with the Uniform Guidance, but not for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of Community Action Partnership of Strafford County's internal control over compliance.

A deficiency in internal control over compliance exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, noncompliance with a type of compliance requirement of a federal program on a timely basis. A material weakness in internal control over compliance is a deficiency, or combination of deficiencies, in internal control over compliance, such that there is a reasonable possibility that material noncompliance with a type of compliance requirement of a federal program will not be prevented, or detected and corrected, on a timely basis. A significant deficiency in internal control over compliance is a deficiency, or a combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal program that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies. We did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

The purpose of this report on internal control over compliance is solely to describe the scope of our testing of internal control over compliance and the results of that testing based on the requirements of the Uniform Guidance. Accordingly, this report is not suitable for any other purpose.

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June 24, 2020 Wolfeboro, New Hampshire

### COMMUNITY ACTION PARTNERSHIP OF STRAFFORD COUNTY

### SCHEDULE OF FINDINGS AND QUESTIONED COSTS FOR THE YEAR ENDED DECEMBER 31, 2019

### A. SUMMARY OF AUDITORS' RESULTS

- 1. The auditors' report expresses an unmodified opinion on whether the financial statements of Community Action Partnership of Strafford County were prepared in accordance with GAAP.
- 2. No significant deficiencies relating to the audit of the financial statements are reported in the Independent Auditors' Report on Internal Control Over Financial Reporting and on Compliance and other Matters Based on an Audit of Financial Statements Performed in Accordance with Government Auditing Standards. No material weaknesses are reported.
- 3. No instances of noncompliance material to the financial statements of Community Action Partnership of Strafford County, which would be required to be reported in accordance with Government Auditing Standards, were disclosed during the audit.
- 4. No significant deficiencies in internal control over major federal award programs are reported in the Independent Auditors' Report on Compliance for Each Major Program and on Internal Control Over Compliance Required by the Uniform Guidance. No material weaknesses are reported.
- 5. The auditors' report on compliance for the major federal award programs for Community Action Partnership of Strafford County expresses an unmodified opinion on all major federal programs.
- 6. Audit findings that are required to be reported in accordance with 2 CFR section 200.516(a) are reported in this Schedule.
- 7. The programs tested as major were: U.S. Department of Health and Human Services, Low-Income Home Energy Assistance Program, CFDA 93.568, and U.S. Department of Agriculture, Child Nutrition Cluster, CFDA, 10.555 (National School Lunch Program), and CFDA, 10.559 (Summer Food Service Program for Children). NON-FEDERAL, Eversource Energy Service Company, Home Energy Assistance Program.
- 8. The threshold used for distinguishing between Type A and B programs was \$750,000.
- 9. Community Action Partnership of Strafford County was determined to be a low-risk auditee.

### **B. FINDINGS - FINANCIAL STATEMENTS AUDIT**

None

C. FINDINGS AND QUESTIONED COSTS - MAJOR FEDERAL AWARD PROGRAMS AUDIT

None

#### COMMUNITY ACTION PARTNERSHIP OF STRAFFORD COUNTY

#### SUMMARY SCHEDULE OF PRIOR AUDIT FINDINGS FOR THE YEAR ENDED DECEMBER 31, 2019

#### A. FINDINGS - FINANCIAL STATEMENTS AUDIT

### 2018-001 General Ledger Close and Adjusting Journal Entries

Condition: A significant quantity of adjusting journal entries were provided by the Organization during the audit. Significant adjusting entries related to the following areas: cash, accrued payroll, pledges receivable and property. The adjusting entries were provided by management, and in certain cases, identified by the auditor.

Recommendation: Procedures should be implemented to ensure all required month and year end journal entries are being recorded in a timely and accurate manner.

Current status: The recommendation was adopted during 2019.

#### 2018-002 Monthly Reconciliations

Condition: Various statement of financial position accounts were not being reconciled to their subsidiary ledgers on a monthly basis.

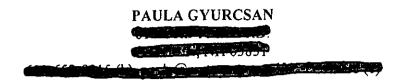
Recommendation: Procedures should be implemented to ensure all monthly reconciliations are being performed.

Current status: The recommendation was adopted during 2019.



### 2020 Board of Directors

Hope Morrow Flynn, Chair
Alan Brown, Vice Chair
Kristen Collins, Treasurer
Jean Miccolo, Secretary
Alison Dorow
Marci Theriault
Petros Lazos
Terry Jarvis
Thomas Levasseur
Jason Thomas
Becky Sherburne
Cindy Brown
Don Chick
Alli Morris
Maureen Staples



#### SUMMARY:

M.Ed. in school counseling from Plymouth State University (GPA 4.0), certified guidance counselor (k-12), four courses in parent education, excellent communication skills, group & individual counseling, Experience in program management & supervision of staff of 6. Graduated Cum Laude from UNH (BA in English with minors in French and Social Work). Basic language skills in French; intermediate Hungarian. Member of Chi Sigma Iota and Golden Key Honor Society. CPR/First Aid certified. Personal note: I spent the school year of 2012-13 living in Hungary.

#### **WORK EXPERIENCE:**

Program Manager/Supervisor: Healthy Families America & Comprehensive Family Supports & Services offered through Community Action Partnership of Strafford County (Sept. 24, 2018 – currently). Supervise 6 staff, monthly reporting, program outreach, program management, budget management, work collaboratively with area & state partners, increased program capacity, gaining a new position.

Lead Home Visitor: Comprehensive Family Supports & Services offered through

Community Action Partnership of Strafford County (Oct. 2, 2017 – Sept.23, 2018) develop goals with families to increase knowledge in areas of parenting education, life skills, early childhood education, medical resources and communication and mental health & substance misuse support resources. Processed referrals, biweekly meeting with DCYF staff, mentor new staff

Home Visitor: Early Head Start offered through Community Action Partnership of Strafford County (Nov. 17, 2015 – Sept 29, 2017) I work with 9 families who have children ranging in age from 4 months to age three. I do weekly home visits using a curriculum called "Parents as Teachers." I also run a weekly socialization group for families to attend. I counsel families on nutrition and health initiatives. I work collaboratively with Early Support Services, the Reach program, DCYF & local health providers, mentor UNH early childhood education interns, complete fuel assistance applications.

Para: Strafford Learning Center (Oct. 5, 2015 – Dec. 10, 2015) I worked at the HOPE Program as a one-on-one with a student with Autism. I worked as part of a team with one teacher and three other paras. We worked with all the children at different times. I used discrete trials to educate.

Guidance Counselor: Webster Elementary School (March 25 2015 – June 19 2015, long-term substitute). I provided individual and group counseling, classroom guidance, and 504 case management three days per week.

Substitute Teacher, Rochester, NH school systems: Jan. 2014 – Sept. 2015; 2009-2011 Working primarily in elementary schools, jobs ranging from covering para-educators as a one-on-one with autistic and downs children, to covering classroom teachers; worked with hearing-impaired children, children in behavioral programs and in special education.

Parent Aide: Employed through Child & Family Services (Jan. 2015 – May 23, 2015). Supervised home visits that are court-ordered by DCYF, collaborated with DCYF to develop family treatment plan.

**Homemaker:** 2001-2008: Implemented speech exercise programs and behavior plans for child with developmental delay.

Case Worker, State of NH (DHHS), Rochester, NH (1999-2001)
Worked for the Division of Family Assistance where I managed a large caseload; interviewed clients and determined eligibility for public assistance including Food Stamps and Medicaid; processed mail and phone calls from clients; made referrals to

collateral agencies; worked in collaboration with Division of Child Support, Division of Elderly & Adult Services, and the Division of Youth and Family Services, issued benefit payments in a timely manner.

payments in a timery matther.

English Teacher, Budapest, Hungary: 1998-1999

Gave private, weekly English instruction to middle school students and taught adult classes.

#### **VOLUNTEER EXPERIENCE:**

Public Health Network Mental Health Work Group: March 2018 – Dec. 2018 (group dissolved)

Homeless Center for Center for Strafford County: 2015 – 2016. Answer the phone, complete resident logs and enforce house rules.

St Mary Church, Rochester, NH: 2008-present Religious education teacher, folk group and volunteering with church programs

#### **EDUCATIONAL EXPERIENCE:**

- -Trauma-informed care
- Training in Infant Mental Health
- -Training in Reflective Supervision
- -Parents as Teachers
- -Trainings on the effects of substance misuse & trauma on children
- -Training on treating Selective Mutism
- -HFA Core Trainings & Implementation Training
- -Plymouth State University, Plymouth, NH 2010-2014
  - \*Earned M.Ed., K-12 School Counseling Certification
  - \*Internship experience at Gilford High School (Aug. 2013 Dec. 2013

\*Internship experience at McClelland Elementary School (Aug. 2013 – Dec. 2013) -Consulted with Occupational therapist, physical therapist, other professionals to develop IEP programs for students.

\*Practicum at Dover Middle School

-University of New Hampshire, Durham, NH

\*B.A. in English, with minors in French and Social Work

REFERENCES: Available upon request

#### ELENA V. ENGLE, MPA

EDUCATION CONTRACTOR OF THE PROPERTY OF THE PR

Master of Public Administration

December, 2006

Troy University, Troy Alabama: Florida Region

**Bachelor of Arts in Sociology** 

December, 2000

University of Central Florida: Orlando, Florida

### SUMMARY OF QUALIFICATIONS

- Strong knowledge of the Head Start Performance Standards, Early Learning Outcomes Framework, Head Start Act, Uniform Guidance, Best Practice Standards for Healthy Families America.
- Experience with federal grant writing/grant management.
- Demonstrated experience writing successfully state funded proposals.
- Experience successfully overseeing multiple agencies through an accreditation; The Council on Accreditation (COA), Praesidium, Inc., and Healthy Families America (HFA).
- Experience developing, analyzing and managing budgets.
- Leadership experience in government and non-profit spanning across 16 years.
- Former member of Toastmasters International.
- Strong computer skills in Microsoft Office (Word, Excel, PowerPoint, Excel)
- Experience utilizing multiple databases for tracking and analyzing client data, financial data in government, non-profit and the banking field.

### EMPLOYMENT

Community Action Partnership of Strafford County- Dover, NH
Child and Family Services Director

September, 2014 - Present October, 2018 - Present

- Responsible for the administration and oversight of the Head Start, Home Visiting, Child Care and Food & Nutrition Programs for the agency.
- Develops, analyzes, manages program grants, contracts and budgets (approximately \$3.4 million/annually).
- Develops and implements new programming as funding becomes available.
- Direct supervision of all Program Managers.

#### Contracts & Data Quality Manager

September, 2014-September, 2018

- Managed grants, contracts, accreditations and data for state and federally funded programs.
- Oversaw the ongoing monitoring, self-assessments and annual program improvement plans.
- Developed, analyzed and managed program budgets and non-federal match requirements for Head Start and state funded Home Visiting programs (approximately \$3.8 million/annually).

### City of Rochester - Rochester, NH

November, 2012 - August, 2014

Community Development Specialist

- Developed investments for the Community Development Block Grant Program (CDBG) across public services, housing, economic development and facilities/infrastructure projects.
- Monitored and reported on sub-grantee compliance with the U.S. Dept. of HUD regulations.
- Developed and managed the annual CDBG program budget.

### The New York Foundling - New York, NY

Policy Coordinator (Remote Position)

February, 2008 - June, 2012 August, 2011 - June, 2012

- Developed policies and procedures based on criteria of oversight agencies/funders and accreditors.
- Analyzed outcome data reports to drive policy and procedure development.
- Created an agency resource guide encompassing all agency, city and state child welfare policies, procedures, resources and applicable forms.

#### Director of Continuous Quality Improvement

February, 2008-August, 2011

- Oversaw the Continuous Quality Improvement Department and all agency QA/QI Initiatives.
- Analyzed program outcome data used to identify trends and develop program/system improvements.
- Coordinated ongoing re-accreditation efforts with the Council on Accreditation and Praesidium, Inc.

#### Orange County Government - Orlando, FL.

July, 2002 - January, 2008

All positions were promotions within the Division of Youth and Family Services

Monitoring and Evaluation Coordinator

Fe.

February, 2007-January, 2008

- Established internal controls to monitor compliance with contracts, policies and standards.
- Analyzed program outcomes and outputs using the Balanced Quality Scorecard Report.
- Coordinated the Division's re-accreditation efforts with the Council on Accreditation.

#### Residential Youth Care Supervisor

August, 2006 - February 2007

- Coordinated all medical care for 84 foster care youth with local medical facilities and Medicaid.
- Provided oversight of the foster care medication clinics and psychotropic medication management.
- Trained all staff and monitored staff compliance with Medication Administration

#### Senior Children's Services Counselor/Supervisor

August, 2005 - July, 2006

- Trained and supervised direct care staff and oversaw care of youth in an 84-bed foster care program.
- Coordinated with local schools on youth's educational goals and individual plans.
- Supervised family visitations with foster care youth and family members.

#### Lead Case Manager

July, 2002-July, 2005

- Completed screenings, needs assessments and service plans for a 30-foster care youth caseload.
- Coordinated foster care services with the Florida Department of Children & Families, Orange County Family Court System, the Department of Juvenile Justice and the Orange County Schools.
- Attended treatment team meetings, educational conferences and court hearings for foster care youth.

#### Safehouse of Seminole - Sanford, FL

November, 2000-October, 2001

#### Victim and Child Advocate

- Conducted screenings through the safety hotline for placement of women and children in the shelter.
- Conducted intake assessments and provided referrals to victims and their children.
- Facilitated the women's and children's support groups in the shelter.

### **Deirdre Siede**

#### **Professional Summary**

Seasoned Home Visitor skilled in providing support, parent education and referral to at risk, low income families and children. Services provided include promotion of healthy attachment and development, developmental screenings for children, screenings and referrals for substance issues, depression and domestic violence.

Practiced in intakes and family needs assessments

Parenting skills educator

Ability to maintain accurate client records

Able to manage client crises

Able to participate in multidisciplinary team approach

Able to work independently and as a member of a team

Aware of legal and ethical standards

Excellent relationship building skills

Extensive experience with low income and homeless populations

Child abuse prevention

Case Management skills

Motivational Interviewing

CPR and First Aid certified

Parents as Teachers curriculum certified

#### Experience

Healthy Families America Home Visitor 01/2012-current
Community Action Partnership of Strafford County, Dover, NH

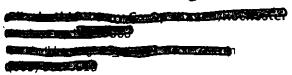
Healthy Beginnings Home Visitor 03/1999-12/2011
The HUB Family Resource Center, Dover, NH

Family Support Worker 07/1988-03/1999 Child Health Services, Manchester, NH

#### Education

Wells College, Aurora, NY BA Sociology

### Elizabeth Hannagan



#### Work Experience

#### Elizabeth's Nanny Co-Op

Dover/Rochester February 2017 to Present

Provide small group early care for not more than 4 children ages 2-6 years.

- Provide out-of-school time programming in client homes or at my home.
- Provide light housekeeping or other in-home supports as needed to bolster family and community.
   Strafford YMCA SOP Site-Director; Camp Cocheco Site Director; Coney Pine Camp & Family

#### **Behavior Analyst Tech**

Providence Service Corporation August 2013 to Present

Transform, execute and maintain a tailored behavioral, social and functional life skill acquisition plan for youths diagnosed with autism spectrum disorders (ASD)

- Data collection through physical interaction and observation during skill acquisition and reports back for progress, analysis and necessary adjustments
- Provides crisis management, positive support behavior, community integration and problem solving skills to several youths ages 2-18 with ASD

#### substitute teacher

Sau 61 Regional School District - Farmington, NH February 2012 to Present

in the classroom and as a 1-1 aid in the elementary and middle schools.

#### Director

Dover/Rochester

February 2013 to November 2016

Provide out-of-school time programming at partner school site & on-site for school-aged children, daily.

- Supervise & direct supporting teaching staff in providing care, lesson & activity planning and implementation, designing programming curriculum, and understanding & implementing behavior plans
- and site plans.
- Acts as liaison between YMCA, staff, students & families, and the larger community.
- Participate in necessary trainings, professional development and coursework to maintain state certification requirements and comply with site licensing guidelines.
- Extend programming to summer out-of-school time for both state licensed and unlicensed day camps.

#### **Dondero PEAK Site-Director**

Community Child Care Center - Portsmouth, NH August 2012 to May 2013

Provide out-of-school time programming at partner school site for 35-40 school-aged children, daily. 14 Main St. East Rochester NH 03868 • (603) 923-0315 • Hannagans4@gmail.com

• Supervise & direct supporting teaching staff in providing care, lesson & activity planning and implementation, designing programming curriculum, and understanding & implementing behavior plans

and site plans.

- Acts as liaison between CCCC, staff, students & families, Dondero School site & Portsmouth School District, and the larger community.
- Participate in necessary trainings, professional development and coursework to maintain state certification requirements and comply with site licensing guidelines.

### Camp Halfmoon Assistant Director

YMCA Allard Center - Goffstown, NH May 2012 to September 2012

Responsible for the supervision of camp staff including, Unit Leaders, counselors, Quarter Moon counselors, EMT/Nurse

- Provide coverage for all assigned staff in their absence, using substitute staff and or current staff
   Responsible for staffing schedules and daily break schedules
- Provided evaluations for assigned staff mid way through camp and at the conclusion of camp.
- Assist Camp Director with conducting proper disciplinary procedures for all assigned staff
- Attend, participate and assist in all pre-camp staff trainings, weekly staff meetings, and Family Nights
- Assist with daily opening and closing ceremonies, adhering to YMCA camp norms, standards, singing,

announcements and camper/staff recognition

- Monitor, supervise campers and ensure their safety and security at all times
- Provide direction and guidance for staff in the day to day logistics involving programming, when time

allows actively participate with campers and staff

- Conduct proper disciplinary procedures for campers, according to YMCA and Camp standards as needed
- Aid Camp Director in all aspects of record keeping.
- Help to develop creative ways to promote character development.
- Work with campers and staff to keep camp clean and comply with all safety policies

### Primary Kindergarten classroom teacher

Prince George's County Schools - Upper Marlboro, MD August 2010 to August 2011

Worked towards certification requirements by teaching Kindergarten under the Resident Teacher Certificate.

Worked with a paraprofessional.

**Metropolitan Human Services District - Peer Support Specialist**NOLA

July 2009 to September 2009

Offered a wide-range of peer-to-peer support mechanisms designed to enhance the ability of the mental

& behavioral health system to respond to & exceed expectations of consumers, by providing & advocating for effective recovery based services.

- Offered on-site assistance for agency consumers in emergency & non-emergency cases.
- Served as a consumer advocate & provided consumer information to a diverse audience including techniques of how to identify & combat negative self-talk and fears.
- Utilized & teach problem solving techniques with individuals and groups.
- Assisted consumers in developing social skills through self-advocacy & the use of Human Experience

Language to combat stigma in order to enhance hiring prospects for these individuals

• Encouraged consumers to regain control over their own lives & over their own recovery process by assisting with the articulation of personal goals for recovery & determining the objectives they need to

take in order to reach those recovery goals.

- Informed consumers about community/natural supports & how to utilize these in the recovery process.
- Role modeled competency in recovery & support ongoing coping skills development by teaching & modeling effective coping techniques & self-help strategies, combined with self-directed recovery tools

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& mutually supportive peer mentor relationships.

- Taught & role modeled the value of every individuals recovery experience by leading & teaching consumers how to facilitate Recovery Dialogues.
- Assisted non-consumer staff in identifying program environments that are conducive to recovery;

personal & unique insight into mental illness, support systems & what makes recovery possible.

#### Tutor ( NOLA + MD )

Elizabeth Egan Tutoring Services June 2009 to September 2009

Tutor for 1-6 clients (currently) of various ages, comprehension levels, and with a wide range of diverse

backgrounds, needs, and services provided.

O.P.E.N

January 2009 to June 2009

Created documents to enhance infrastructure of summer cyber camp & CCRA technology assessment.

- Conducted outreach & partnership assessment at 3 Central City schools & with existing & potential community partners, organizations, & funders.
- Coordinated technology assessment of CCRA, made specific suggestions for improvements.
- Coordinated and posted on-going content updates for the eblast (template creation), CCRA and NPN

Websites.

#### **Mission Coordinator**

O.P.E.N

July 2008 to June 2009

Coordinated household associated with Mission

- Coordinated & implemented household improvements, remodeling, & installations
- Managed Whole Foods Market relationship bringing whole, organic food products to low income & transitional peoples.

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Managed project & executive administration to move towards possible incorporation as non-profit.

#### **Recruitment Coordinator**

City Year New Hampshire - Stratham, NH August 2007 to July 2008

Provided Direct Support to the Recruitment Manager as co-implementer of the site recruitment plan.

- Created & supported new capacity building initiatives, such as the "Gap Year" Alternatives Fair held in two locations & coinciding with the National Open House initiative.
- Administered programs to fully leverage the site in contributing towards recruitment goals "Fill Your

Boots", community-based outreach, & created and implemented training workshops for the corps, etc.

• Participated in the screening, interviewing, & evaluation of candidates for Corps Member positions.

#### **Client Services Coordinator**

Sexual Assault Support Services - Portsmouth, NH October 2006 to July 2007

Provided volunteer coordination & assisted Director of Client Services with all aspects of the Client Service program.

 Participated in the coordination & provision of agency support groups; developed/reevaluated trainings - special projects.

#### **Paraoptometric Technician**

Dr. Dexter's Vision Center - Keene, NH March 2005 to October 2006

Assisted Optometrists in patient care: pre-appointment work ups, taking patient histories, performing initial tests, up-keep of technical equipment, inventory & product acquisitions, medical record maintenance, scheduling appointments, dispensing contact lenses, filing, & cleaning/care of all rooms associated with patient care.

● Managed professional development process & held responsible for knowledge of new products & Optometric pathology as well as assisting with marketing, office administration, & other human resources.

#### Institute Manager

Rose Institute - Cambridge, MA May 2002 to August 2002

Provided Administrative support for practitioner, while learning to teach basic biomechanics & yoga.

Answered phones, scheduled & managed appointments; provided client care; developed & implemented

grassroots marketing campaign in Cambridge & Somerville areas to generate enrollment & registration;

tracked effectiveness of advertising methods; & cared for the office, yoga studio, & garden.

Youth Enrichment Services - Boston, MA November 2001 to March 2002

Prepared & implemented ski lessons to children who had never skied before & volunteered 3+hours per

week in the ski & snowboard shop, maintaining & fitting children for skis & boots.

• Acted as a positive role model & promoted the importance of outdoor activities in developmental process.

#### mentor

Tobin Community Center - Boston, MA September 1999 to December 1999

Boston, MA ) Sept 1999 - Dec 1999

● Volunteered to work with children ages 6-12 working to develop vital reading skills. Assisted with homework & served as a mentor.

#### Education

Granite State College - Rochester, NH September 2014

#### **Early Childhood Introduction Course ECE**

Manchester Community College - Manchester, NH September 2012

#### Certification

NH Community College July 2012

# Bachelor of Science in Anthropology / Cooperative Work Experience in Anthropology / Cooperative Work Experience

Northeastern University - Boston, MA March 2004

#### Skills

Nanny, Babysitter, Babysitting, Child Care, Childcare Provider

## Cree-Ann Jones, BSW

### THE RESERVE OF THE PARTY OF THE

Objective: To overall help others by working towards improving their quality of life.

Skills & Abilities: - Able to help improve the quality of lives for others through advocacy, hard work, and dedication towards the clients being served. - Methodical worker, who works well with making sure all work gets completed by assigned deadline date, possessing excellent time management skills. - Excellent ability to multitask, pay attention to detail & be organized. - Excellent verbal and written communication skills. - Proficient in utilizing Microsoft Word, Powerpoint, and Excel. - Patience, attentiveness, clear communication skills, positive attitude, ability to handle stressful situations and/or crisis, ability to remain goal-oriented, willingness to learn, and adapts well to change.

#### Accomplishments:

- Adults Needs and Strengths Assessment (ANSA) certified
- Crisis Prevention Intervention (CPI) certified
- Motivational Interviewing certified
- Illness Management & Recovery (IMR) certified
- Both Youth & Adult Mental Health First Aid Certified 2018 & 2019
- Medicare Specialist Certification/SHIP Counselor

Education: Great Bay Community College (08/2008 - 06/2009) Major: Liberal Arts GPA: 3.5

\*250+ hour Internship at Franklin Regional Hospital in New Hampshire from January 2012 to April 2012.

Transferred to Plymouth State University (08/2009 - 05/2012) Major: Social Work with a concentration in Health Services GPA: 2.9 \*Graduated in May 2012.

#### Employment History:

Community Partners/ServiceLink Resource Center (Rochester & Dover, NH Offices) NPI #: 1184031742

Title: Case Manager/CFI Specialist/Medicare Specialist/ Resource Center Specialist (03/15/2017 through the present)

Responsibilities: - Refer & link clients & their families too local resources - Overseeing a caseload of 100+ clients - Intake clients into Choices for Independence (CFI)

Accessing New Heights regularly to prevent benefits from lapsing & follow up & monitor the application status. Complete case management assessments & care plans - Enroll clients into Medicare D prescription and Advantage plans - Assist clients with applying for disability benefits through the Social Security Administration

#### Liberty Mutual - Group Insurance

Title: Short-Term Complex Disability Claims Manager (05/31/2016-01/10/2017)

Responsibilities: conducted investigations to determine whether or not to accept liability. Document claim system and files on actions taken. Established future action plan and case direction. Identify, calculate, communicate and followed up on payments. Respond to various written and telephone inquiries with regard to benefit eligibility, approval/denial determinations, status and continuation or closure of benefits. Communication with claimants, employers and various medical professionals to gather information regarding ongoing management of the short-term benefits.

Community Partners/ServiceLink Resource Center (Rochester & Dover, NH Offices) NPI #: 1184031742

Title: Case Manager/ Resource Center Specialist/CFI Specialist (08/31/2015 - 05/20/2016)

Title: Adult Services Case Manager/Functional Support Specialist (03/25/2013 - 08/31/2015)

Responsibilities: - Work with severely mentally ill clients - Discharge planning - Secure housing for homeless clients - Medication monitoring & observations - Crisis stabilization with clients - Complete annual documentation & treatment plans - Referral & linking clients to local resources - Overseeing a caseload of 100+ clients - Enroll clients in Choices for Independence (CFI) - Secure housing for homeless clients - Access New Heights regularly to prevent benefits from lapsing & investigate application status - Complete case management assessments & care plans - Enroll clients in Medicare plans - Assist clients with applying for disability benefits through the Social Security Administration - Link clients to both inpatient and outpatient substance abuse treatment facilities

#### Beth A. Clarke

**Education:** BS Business Administration

December 1999

College of Charleston

Charleston SC 29406

Diploma Advanced Therapeutic Massage

June 2004

Summa Cum Laude

Miller-Motte Technical College

North Charleston 29405

#### Experience:

Community Action Partnership, Dover NH

August 2013-present

#### Program Assistant

- Assistant to Child and Family Services Director
- Fiscal liaison
- · Purchasing agent for Programming
- Assist Management and staff with travel
- Data entry, maintain in kind records
- Handle incoming calls and mail
- Create and distribute newsletters and documents as needed for the Center

#### **Summer Feeding Program**

June 2014-August 2014

- · Data entry, maintain in kind records
- Logistics for travel and serve times for Summer Feeding Program
- Adjust and maintain accurate numbers for actual and projected number of meals served
- Supervise employees and assure they are performing at optimum level
- Assist the Program Coordinator with any duties she needs completed

Integrated Massage and Family Wellness, Dover NH

June 2013-Present

#### Licensed Massage Therapist

- Perform Manual Therapy
- Market to target market
- Documentation and implementation of procedures

Elements Therapeutic Spa, Portsmouth NH

November 2011- 2013

**Licensed Massage Therapist** 

Perform Manual Therapy

- Communicate with clients to provide superior service
- Documentation of procedures

Miller-Motte technical College, North Charleston, SC

January 2005-October 2010

#### Instructor/Clinic Supervisor

- Facilitate student learning for multi age groupings in the area of therapeutic massage, medical assisting, surgical technology, and health information technology.
- Create lesson plans and tests in line with the course syllabus
- Managing students and resolving classroom conflict.
- Prepare students for internship and dealing with the public.
- Manage the school's internal spa.
- Resolve customer complaints.
- · Reconcile daily revenue.
- Coordinate scheduling for students and clients.
- · Coordinate events for community outreach.
- Increase student retention.

OSI (Outsourcing Solutions Inc.), North Charleston, SC

August 1998- October 2004

- Hire and train employees for the fraud initiative and repetitive debt initiatives.
- Organize and distribute training materials for the client (AT&T).
- Quality Assurance, monitor calls and provide proper feedback to employees.
- Maintain good working communication between company and Client (AT&T).
- Create new working parameters for fraud and repetitive debt initiatives.
- Resolve AT&T customer disputes and claims.
- Improve accounts receivable for the client.
- Annual reviews for employees.

Additional training and Accolades: Medical terminology proficient, Microsoft Office proficient, Pacific University trained, Silver Key Honor Society Alumni

### **Taylor Damato**



### Objective

BSW graduate with aspirations to work in child welfare and social services. Received my BSW in August of 2019 and want experience in the field while working on obtaining my master's degree.

#### Education

- · East Stroudsburg University, East Stroudsburg, PA
- Bachelor's Degree | August 2019
- Major in Social Work
- Major GPA 3.6
- Overall GPA 3.1
- Will be attending The University of New Hampshire beginning the fall of 2020 enrolled in the online Master of Social Work program

### Experience

August 2015 – May 2019 Reference Assistant | Kemp Library | East Stroudsburg University

 Assist students, faculty, and community members in finding books and references they need.

Summer of 2016, 2017, 2018 and 2019 Customer Service Representative | Mr. Rooter Plumbing | Patchogue, NY

 Take phone calls and schedule appointments. Along with basic office work of scanning, filing, and use of computer software's such as Microsoft and excel.

August 2018 - May 2019

Intern | Pennsylvania Treatment and Healing | Stroudsburg, PA

 Co-facilitate the After-School Evening Group and the Intensive Adolescent Group. Helped plan and prepare group topics. Examined and read case files. Interacted with clients and participated in group discussions. Sat in on new employee training and restraint training.

September 2019 - Jan 17, 2020

Night Counselor | Transitional Services Long Island | Smithtown, NY

 Support and assist residents, who meet the criteria of severely and persistently mentally ill, in a twenty-four-hour supervised living program. Assist with training in daily living skills, social/recreational activities and medication monitoring. Redirect and help residents utilize coping skills in times of behavioral crisis. Look after the overall well-being of all residents.

#### Skills and Abilities

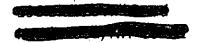
- Leadership skills
- Works well with teams and groups
- · Basic skills with Microsoft, excel, PowerPoint
- Communication Skills
- First Aid Certified
- Organizational Skills

#### Academic Achievement

- Dean's List Fall 2017
- Dean's List Spring 2019
- Crisis Intervention Class Training/ Certified



### Vicki Senter, RN, BSN, CLC





#### **Education:**

- Associate Degree in Accounting. Nashua Community College, Nashua, NH.
- Associate Degree in Nursing. New Hampshire Technical Institute, Concord, NH.
- Bachelor Degree in Nursing. Franklin Pierce University, Portsmouth, NH.

### **Nursing Employment History:**

Strafford County Community Action Partnerships, Dover, NH July, 2013 to Current Health Coordinator for Head Start, Early Head Start, Healthy Families of America, and Home Visiting of New Hampshire

- Administer health screenings to all Head Start students.
- Write Individual Healthcare Plans for students when medically necessary.
- Visit clients in their homes to provide nursing support during pregnancy and promote child growth and development.
- Provide lactation support to clients as needed.
- Provide CPR/AED/First Aid instruction to staff and clients.

### Farmington High School, SAU 61, Farmington, NH

July, 2009 to June, 2013

### **Registered Nurse and 504 Coordinator**

- Care for a population of 430 students and staff, with an average of 62 visits per day.
- Responsible for the smooth operation of the nurse's office including budget preparation, record keeping, statistical data reports, and State of New Hampshire reporting.
- Maintain and distribute 504 plans for 21 students and facilitate meetings.

### Wah-Tut-Cah Scout Reservation, Northwood, NH

July, 2007 to August, 2011

#### Registered Nurse

- Cared for an average of 200 overnight campers of a Boy Scouts of America summer camp.
- Responsibilities included camper and staff medical care, medication distribution, assisting with camper registration, record keeping, and the cleanliness of the Health Lodge.

### Franklin High School, Franklin, NH

July, 2006 to June, 2009

### Registered Nurse

- Cared for a population of 430 students and staff.
- Responsible for nurse's office operations including budget preparation, record keeping, and statistical data reports.

### Skills:

- Registered Nurse, Licensed in State of New Hampshire
- Certified Lactation Counselor, certified by the Academy of Lactation Policy and Practice.
- Heartsaver CPR/AED/First Aid Instructor, American Heart Association certified.
- Certified Infant Massage Educator, Prepared Childbirth Educators, Inc.
- Microsoft and Excel Software, experienced.
- Child Plus Software, experienced.
- PROMIS Computer Software, experienced.
- ETO Computer Software, experienced.
- First Responder Certified, National Registry of Emergency Medical Technicians.

### Community Action Partnership of Strafford County

#### Key Personnel

Name	Job Title	Salary	% Paid from this Contract	Amount Paid from this Contract
Paula Gyurcsan	Home Visiting Manager	50,066	50%	\$25,033
Elena Engle	Child and Family Services Director	70,013	11%	7,876
Deirdre Siede	Home Visitor	29,344	100%	29,344
Elizabeth Hannagan	Home Visitor	38,189	100%	38,189
Cree-Ann Jones	Home Visitor-FRS	38,189	100%	38,189
Beth Clarke	Program Assistant	32,209	5%	1,695
Taylor Damato	Outreach and Enrollment Coordinator	36,067	5%	1,803
Vicki Senter	Health Services Coordinator	49,525	15%	7,429

CEO and Finance Director are paid completely from the indirect cost rate.

#### Community Action Partnership of Strafford County

#### Key Personnel

Name	Job Title	Salary	% Paid from this Contract	Amount Paid from this Contract
Vacant	Home Visiting Supervisor	36,400	100%	36,400

CEO and Finance Director are paid completely from the indirect cost rate.

# New Hampshire Department of Health and Human Services Home Visiting Services



# State of New Hampshire Department of Health and Human Services Amendment #2 to the Home Visiting Services Contract

This 2<sup>nd</sup> Amendment to the Home Visiting Services contract (hereinafter referred to as "Amendment #2") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Waypoint, formerly known as Child and Family Services of New Hampshire (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 464 Chestnut Street, Manchester, NH 03101.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on June 20, 2018 (Item #27E), as amended on September 18, 2019, (Item #27), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, and Exhibit C-1, Revisions to General Provisions, Paragraph 3, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37 General Provisions, Block 1.7, Completion Date, to read: September 30, 2022.
- Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$4,891,017.
- 3. Modify Exhibit A, Scope of Services, Section 1 Provisions Applicable to All Services, Subsection 1.5., to read:
  - 1.5. The Contractor shall provide home visiting services to a minimum of families as outlined below per contract year:
    - 1.5.1 City of Manchester = 39 families per year
    - 1.5.2 Hillsborough County = 27 families per year
    - 1.5.3 Merrimack County = 19 families per year
    - 1.5.4 Rockingham County = 27 families per year
- 4. Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, Paragraph 2.2.4., to read:
  - 2.2.4. Ensure the twelve (12) critical elements that make up the essential components of the HFA Model are addressed in agency policies.
- Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, by adding Paragraph 2.2.6., to read:
  - 2.2.6 Participate in Continuous Quality Improvement Projects and collaborative efforts to serve families within designated catchment areas. The Contractor shall:
    - 2.2.6.1. Ensure staff are available to provide relevant data as well as key data and metrics, as requested by the Department.

Department.

Amendment #2

Contractor Initials

Waypoint

Page 1 of 5

### New Hampshire Department of Health and Human Services **Home Visiting Services**



- 2.2.6.2. Ensure staff are available to review data, discuss performance, learn from their peers, and identify action-steps that may improve client outcomes.
- 6. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.5 to read:
  - Reserved. 3.5.
- 7. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.6, to read
- 8. Modify Exhibit A, Scope of Services, Section 4 Reporting and Deliverable Requirements, by adding Subsection 4.8., to read:
  - The Contractor shall participate in sub-recipient monitoring activities, as coordinated by the 4.8 Department. The Contractor shall:
    - Provide fiscal documentation demonstrating that MIECHV funding is utilized solely to support activities under this contract, as requested by the Department. 4.8.1
    - Ensure expenses are reasonable, allowable and allocable per 45 CFR 75. 4.8.2
    - Provide documentation of funding utilization and reasonable expenses to the 4.8.3. Department upon request.
- 9. Modify Exhibit A, Scope of Services, Section 5 Work Plan, Subsection 5.2. to read:
  - The Contractor shall submit a Work Plan, utilizing a template as provided by the 5.2. Department, that includes, but is not limited to:
    - Activities. 5.2.1.
    - Performance Measures (Outcomes). 5.2.2.
    - Action Plan for Improvement. 5.2.3.
- 10. Modify Exhibit A-2 Work Plan Template by deleting it in its entirety and replacing it with Exhibit A-2 Performance Measures, which is attached hereto and incorporated by reference herein.
- 11. Modify Exhibit B Amendment #1, Methods and Conditions Precedent to Payment, Section 2, Subsection 2.3 to read:
  - 2.3 General Funds from Parental Assistance Funds
- 12. Modify Exhibit B Amendment #1, Methods and Conditions Precedent to Payment, Section 3, to read:
  - Payment for expenses shall be on a cost reimbursement basis for allowable costs only in accordance with Exhibit B-1 Budget through Exhibit B-25 Budget - Amendment #2. 3.
- 13. Modify Exhibit B-3 Budget by deleting it in its entirety and replacing it with Exhibit B-3 -Amendment #2, which is attached hereto and incorporated by reference herein.
- 14. Modify Exhibit B-6 Budget by deleting it in its entirety and replacing it with Exhibit B-6 -Amendment #2, which is attached hereto and incorporated by reference herein.
- 15. Modify Exhibit B-9 Budget by deleting it in its entirety and replacing it with Exhibit B-9 -Amendment #2, which is attached hereto and incorporated by reference herein.
- 16. Modify Exhibit B-12 Budget by deleting it in its entirety and replacing it with Exhibit B-12 -Amendment #2, which is attached hereto and incorporated by reference herein.

Contractor Initials

Waypoint



# New Hampshire Department of Health and Human Services Home Visiting Services

- 17. Add Exhibit B-14 Budget Amendment #2.
- 18. Add Exhibit B-15 Budget Amendment #2.
- 19. Add Exhibit B-16 Budget Amendment #2.
- 20. Add Exhibit B-17 Budget Amendment #2.
- 21. Add Exhibit B-18 Budget Amendment #2.
- 22. Add Exhibit B-19 Budget Amendment #2.
- 23. Add Exhibit B-20 Budget Amendment #2.
- 24. Add Exhibit B-21 Budget Amendment #2.
- Add Exhibit B-22 Budget Amendment #2.
   Add Exhibit B-23 Budget Amendment #2.
- 27. Add Exhibit B-24 Budget Amendment #2.

Contractor Initials 34 8/6/7

# New Hampshire Department of Health and Human Services Home Visiting Services



All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #2 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire Department of Health and Human Services

Name:

Title:

Waypoint

Name: BOILIA ALJAKET TO TOKON

Title: (12.40. 1/120





The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

•		
08/17/20 Date	Name:	Catherine Pinos  Catherine Pinos, Attorney
I hereby certify that the foregoing Amendme the State of New Hampshire at the Meeting	ent was a on:	approved by the Governor and Executive Council of (date of meeting)
	OFFICI	E OF THE SECRETARY OF STATE
Date	Name: Title:	

#### New Hampshire Department of Health and Human Services Home Visiting Services



#### Exhibit A-2 Performance Measures

#### 1. Performance Measures

1.1. For all measures, consider services provided during State Fiscal year 2021 (July 1, 2020- June 30, 2021) in accordance with Exhibit A, Scope of Services of this Contract.

#### Performance Measure #1 (EPDS) HFA Best Practice Standard 7-4.D

Measure:

80% of women enrolled in the program received at least one Edinburgh Postnatal

Depression Scale screening by 3 months postpartum.

Goal: All post-partum women enrolled in HFA will receive this formal, validated screening for

depression at the optimal time.

Definition:

Numerator- Of those in the denominator, the number of women that received an

Edinburgh Postnatal Depression Scale (EPDS) screening by 3 months postpartum.

Denominator-The total number of women in the program who reached 3 months postpartum during the reporting period and were enrolled prior to 3 months after the birth of

their baby.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → HFA EPDS 3 months rev

[7/10/2019] Index child only

#### Performance Measure #2 (Retention) HFA Best Practice Standard 3-4.A

Measure:

Increase the percent of families who remain enrolled in HFA for at least 6 months

from FFY 2019 average (10/1/2018-9/30/2019) baseline.

Goal: Families stay connected and maintain involvement with HFA services.

Definition:

Numerator- Of those in the denominator, the number of families that remained in HFA

services at least 6 months.

Denominator- The number of families who received a first home visit during the period

10/1/2019-9/30/2020:

Quarter 1 10/1/2019- 12/31/2019 Quarter 2 1/1/2020-3/31/2020 Quarter 3 4/1/2020 - 6/30/2020 Quarter 4 7/1/2020 - 9/30/2020.

Data Source: ETO: Reports -> View Reports (New) -> Quarterly Reports -> HFA Retention Summary (Current) (Baseline is determined by performance in the prior fiscal year.)

Vendor Initials Exhibit A-2 Performance Measures Waypoint Page 1 of 2 SS-2019-DPHS-05-HOMEV-02-A02

#### New Hampshire Department of Health and Human Services Home Visiting Services



### Exhibit A-2 Performance Measures

#### Performance Measure #3 HFA Best Practice Standard 6-6.B

Measure:

90% of target children with a positive screen for developmental delays (scoring below the "cutoff" on the ASQ-3) receive services in a timely manner. Children already receiving developmental services should not be screened.

Goal:

All children served who are determined to be at risk for developmental delays, and are not already receiving developmental services, will receive a referral for further evaluation or services. (If a family declines a referral this should be documented in the family's file and the Family Support Specialist shall continue efforts to advocate for accessing developmental services.)

Definition:

Numerator: Number of children enrolled in home visiting who a) received individualized developmental support from a home visitor; b) were referred to early intervention services and received an evaluation within 45 days; OR c) were referred to other community services who received services within 30 days (and met the conditions specified in the denominator.)

**Denominator:** Total number of children enrolled in HFA with positive screens (scoring below the cutoff) for developmental delays, measured using the ASQ-3.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → HFA Child Development Screenings (Current)

#### Performance Measure #4 . HFA Standard 12-1.B

Measure:

All direct service staff receive a minimum of 75% of required weekly individual supervision according to the HFA Standards.

Goal: Service providers receive ongoing, effective supervision so they are able to develop realistic and effective plans to empower families.

Definition:

Numerator- Of those in the denominator, the number of direct service staff who received 75% of required weekly individual supervision for a minimum of 1.5 hours for full-time (.75 to 1.0 FTE) and 1 hour for part-time staff (from .25 - .75 FTE).

Denominator- The number of direct service staff/home visitors employed in the HFA Program during quarter.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → Staff Supervision Rev [6-22-2018]

Waypoint

Exhibit A-2 Performance Measures

Vendor Initials WK
Date 8/6/12

SS-2019-DPHS-05-HOMEV-02-A02

Page 2 of 2

Bidder/Program Name: Waypoint (Hillsboro)

Budget Request for: Home Visiting

Budget Period: July 1, 2020 - June 38, 2021 (SFY 2021)

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Contractor Initials PAT

Date 8/6/7

BidderiProgram Name: Waypoint (Manchester)

Budget Request for: Home Visiting

Budget Period: July 1, 2020 - June 30, 2021 (SFY 2021)

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	\$ 857.0	0 S	\$ 26,896.00	1 5	- S			<del>:                                   </del>		5
Dues/Accreditation	\$	\$ 25,895,00	20,690.00		- 1	- 5	- 3	244,508.00   5	26,895.00	\$ 271,48
ndirect	<del>-   i                                  </del>		•		. 5	-   \$	- \$	Z44,508.0U   3		
	\$ 244,508.0	0 \$ 26,896.00	\$ 271,404.0	7   3						

Indirect As A Percent of Direct

Waypoint SS-2019-DPHS-05-HOMEV-02-A02 Exhibit B-6, Budget Amendment # 2 Page:1 of 1

Bidder/Program Name: Waypoint (Merrimack)

Budget Request for: Home Visiting - Federal Funds

Budget Period	: July 1, 2020 - June 30, 2				Ph 19	lateb	7 2-1		by DHHS contract share"	Total
		Takel Damenton Cocker "			Contractor, Share / N	M.1.	Total	Directi	- Indirect	(EEE)
no Martin de la compansión	T	AND INCOME CO.	Total	C Direct	Fixed			incremental -		173,259,0
		Fixed	<b>***</b>	meremental :	- LXE			173,259,00	\$	
item	incremental			\$	S	- 3 -		\$ 26,029,00		26,029,0
	\$ 173,259.00			<u>.</u>	Tš	- 1-5		7,000,00	s	7,000.0
Total Salary/Wages	\$ 26,029.00	\$ -	2 000 00		13	- 3	·	- 1,444,52		<u> </u>
Employee Benefits	5. 7,000.00	\$	<u> </u>	3	3	- 3				
Consultants	15	3	<u>.                                    </u>		1	- 5				-
Equipment:	1	3 -	5	<u> </u>	1 5	· [s	<u> </u>	<u> </u>	<del></del>	
Rental			s	3		. 3		3	- 5	
Repair and Maintenance	<u>                                     </u>		\$		13	. 3		5		360.0
Purchase/Depreciation	<u> </u>	<del> </del>	š <u>·</u>			- 5		\$ 360.00		
Supplies:	350.00		\$ 360,00	\$	<u>                                     </u>	· 5		\$		
Educational	19		S	S	<u> </u>			\$ -		
lab	3	<del>  •   -   -   -   -   -   -   -   </del>	5 .	3	<u> </u>	<del>-   } -</del>		3		480
Pharmacy	s	3	<del></del>	.\$ -	3			480,09		
	1	i.s	480,00	5	1 3	. 5		5.451.00		5,451
Medical	\$ 480,00	S	5,451,00		T s	- 5	<del></del>		3	7,333
Office	\$ 5,451.00	S			15	. \$				
Travel	7,333,00	S		-	3	. \$				2,641
Occupancy	S	S	3		3					60
Current Expenses	\$ 2,641.00	2	\$ , 2,641,00		<del>  [                                   </del>	- 3	-			
Telephone			\$ 60.00		+:	· S		1 5	<u></u>	
Postage		-	3	<u> </u>	<del>- </del>	. 3	•	\ S	<del></del>	
Subscriptions		<del>   </del>	<u> </u>	<u> </u>	<del> </del>	- 15		\ \		
Audi: and Legal		<del>  • </del>	3	<u> </u>	<del>- </del>	·   š	-	\ S		
Ingurance	\$	<del> :</del>	3	5	<del> }</del>	-   5		1 \$	<del></del>	786
Roers Expenses		+	<del></del>	` S	<u> </u>			780,00		4,50
	5		\$ 780.0	c s				\$ 4,500.00	5	
Software  Marketing/Communications	\$ 780.0		4,500.0		\$	<del>-  }-</del>		3		
. Markemorcum . Innocess	\$ 4,500.0		5.	s -	\$	<del>   3</del> -	<del></del>			
Staff Education and Training	3		<del> </del>		\$			\$ 900.00		90
6ubcontracts/Agreements	· ·	<u> </u>	900.0		\$	-   5	<u> </u>	15	39,353.00 5	39,35
3. Other (specific details mencatory):	900.0	0   5			3			<del></del>	<del></del>	
ues/Accreditation	3 -	39,353,00			.s	- 5			39,353.00 \$	268,14
direct	<del>-   : </del>	S -		15			•	\$ 228,793.00	33,333.00 1 0	<del></del>
	3 228,793.0		3 268,146.0	XX   S						

Indirect As A Percent of Direct

Waypoint, SS-2019-DPHS-05-HOMEV-02-AD2 Exhibit 8-9, Budget Amendment # 2 Page 1 of 1

Bidden/Program Name: Waypoint (Rockingham)

Budget Request for: Home Visiting

Budget Period: July 1, 2020 - June 30, 2021 (SFY 2021)

		Total Program Cost			tractor Share / Mate	Total		ded by DIBIS comract char	Total
	The same of the Publication of the same		Total -	Direct	intiliect	Lora	incremental	Flood	
	- Ditect	Fixed	<i>ii</i>	Incremental	Fored		\$ 148,088,00	T\$	148,086.
ie kem	incremental		148,065.00	3 - 19		<u> </u>		<del></del>	33,396
Total Salary/Wages	\$ 148,086.00					<u> </u>	\$ 33,396,00 \$ 9,000,00	- 13	9,000
Employee Benefits	\$ 33,395.00	<u> </u>	9,000,00			<u> </u>	· · · · · · · · · · · · · · · · · · ·	<del>                                     </del>	
Consultants	\$ 9,000,00		, ,,,,,,,,,			<u>s</u>	<u> </u>	<del>                                     </del>	
Equipment		<u> </u>		S -		5	<u> </u>	<del></del>	
Rental	13	3			· ·	<u> </u>	<u>                                     </u>	<del></del>	
Repair and Maintenance	S	<u> </u>	<del>*</del>	\$		8	<u> </u>	<del></del>	
Purchase/Depreciation	3 -	<u> </u>				*	\$	<del>                                     </del>	
	S	\$	900,00		\$ -	<u> </u>	\$ 900,00	<del> </del>	
Supplies: Educational	\$ 900.00	8				5	<u> </u>	<del></del>	
	<u> </u>	·	<del></del>		<del></del>	5	<u> </u>	<del></del>	<del></del>
Lab	3	`\$		5 -	<del>.                                      </del>	\$	1 5	<del> </del>	50
Pharmacy	<del></del>	5			5	5 .	\$ 500,00		11,65
Medical	\$ 500.00	\$	\$ 500.00	-	5	S .	\$ 11,652.00		
Office	\$ 11,652,00		\$ 11,652.00	1 3	<del></del>	-	\$ 12,007,00	I	12,30
. Travel	\$ 12,097,00		\$ 12,007.00		<del></del>	š ·	1	T	<u> </u>
Occupancy	3 12,007.00	<del> </del>		1.3	<u>.                                      </u>	3 .	3,010,00		3,01
Current Expenses	3.010.00	<del>-</del>	\$ 3,010,00	1 *	<u> </u>	5	\$ 100.00		5 10
Telephone	\$ 100.00		5 100.00		<u> </u>	3	<del>  [                                   </del>		<u> </u>
Postage		<del> :</del>			<u>.                                    </u>		<del>                                      </del>		\$
Subscriptions		<del>  -                                   </del>	3 -		<u> </u>		1,493,00	<del></del>	1 49
Audit and Legal	3	<u> </u>	\$ 1,493,00	\$	3	3	3	<del></del>	\$
insurance	\$ 1,493.00	L:	<del>-</del>	3	3	5	1 .	+	<u> </u>
Board Expenses		1		3	\$ .	<u>s</u> -	1,736.00	<del> </del>	\$ 1,73
9. Schware	S	<u> </u>	1,736.00	S -	\$	<u> </u>			\$ 4,63
10. Marketing/Communications	\$ 1,738.00	13.	5 4,636.00		3 -	<u> </u>		<del>' </del>	3
11. Steff Education and Training	\$ 4,635,00		3 7,0000	Š	3 -	3 -	<u> </u>	<del></del>	5
12. Subcontracts/Agreements	\$ .	3	<b></b>			<u> </u>			1,54
13. Other (specific details manuatory):	1 5	\$	1,500.00		3	<u> </u>	\$ 1,500.0		
13. Citier (species contains (non-sundry))	1,500,00				3	\$ -	<u> </u>	\$ 40,130.00	- <del></del>
Ques/Accreditation	3	\$. 49,130,00			3 -	s ·	<u> </u>	6 3 40,130.00	\$ 268,1
Indirect	3	\$	· · · · · · · · · · · · · · · · · · ·			· .	\$ 228,016.0	0   \$ 40,130.00	200,1
	\$ 228,018,00	\$ 40,130.00		2 [ 5	·	<u> </u>		_	
TOTAL Indirect As A Percent of Direct		17,5%					•		

Waypoint \$\$-2019-DPHS-05-HOMEV-02-A02 Exhibit B-12, Budget Amandment # 2 Page 1 of 1 Congrector Initiats St.

Bidder/Program Name; Waypoint (Merrimack)

Budget Request for: Home Visiting - General Funds

Budget Period: July 1, 2020 - June 30, 2021 (SFY 2021)

Budget Period	d: July	1, 2020 - June 30, 2	021 (SE1 2921)					Share / Match		<del></del>	Fund	ed by DHHS contract:		
	-1	4,5 <u>2</u>	Total Program C		Mar. 77	- Direct	· · · · · · · · · · · · · · · · · · ·	lirect	lotal same	- DEECL	÷ •	- tadirects	, .	Total
A STATE SAME SAME SAME SAME SAME SAME SAME SAM		Direct	Indirect	*****	Topic	Incremental	`. `F	ixed	•	Incremen		- 1000	13	121,400.00
	4.	incremental	Fixed-	n.			- 15	- 15			,400,00		+ č	18,186.00
oc.ltem	1	121,400.00	\$	- 18	121,400.00			- S		\$12	186,00		+5	
Total Salary/Wages	- + -	18,186,00	\$	- 5			- 13			·			+-	<del></del>
Employee Benefits	1:	.,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	. S.	- 5	·	\$	:   3	. 3	-				+-	
Consultants	+3		\$	- 1.5		<u>\$</u>	<del>:   } -</del>	13					+	
Equipment	- 3		5	- 1:	<u> </u>	<u> </u>		. 3					13	<u>_</u>
Rental			3	- 1		<u> </u>	- 3-	- 1	<del></del>				15	
Repair and Maintenance	<b>- </b> \$	_ <del></del>		- 1	-	3	- 5				——i		13	
Purchase/Depreciation	_ 5		5	- 1		3				5	240.00		15	240.00
Supplies:	_ 13	240.00	<del> </del>	- 1	240,00	\$	<u> </u>	- 3 -					13	
Ecucational		240.33		- <del>. 1</del>		\$	- \$	<del></del>			-			
ab	_   \$		<del> </del>	<del>.</del>		\$	<u>- 13                                   </u>	_ <del></del>		· · · · · · · · · · · · · · · · · · ·				
Pharmacy	_   \$		3			S .	<u>-                                    </u>	<del></del>	<del></del>	<del> </del>	320,00		<u> </u>	320.0
Liedical	3			- 1		5	- 3		<del></del> -	12	3,634.00		. 1 5	3,634.0
Office	- \$	323.00		<del>-                                    </del>	3,634,00	\$	- <u> </u>	3	<del></del>		4,690.00		1.5_	4,890.0
S. Travel	5	3,634,00			4,890.00	s	-   5	- 5		3	-,000,		5_	
/ Occupancy		4,890.00	3		*	2	- 3	. 3		15.	1,760,00		15	1,750.0
S. Current Expenses	- 1 5	<u>-</u> _	13		1,760.00	S.	- \$				40.00		75	40.0
Telephone	- 3	1,760.00		- 1	\$ 40.00		- 3	- \$		5	40,00		-13	
Postage	15	40.00				5	. 5	- 5	<u> </u>	13	<del></del> -		<u> </u>	-
Subscriptions	- 5			-	<del></del>	S	- 5			5	<del></del>		3	
Audit and Legal	- T s		<u> </u>		3	S	- 5	- 5		<u> </u>	<del></del>		15	
Insurance	13	· ·	1.5		<u>}</u>	12	- 5	. 3		15			15	
Board Expenses	- 3			<u></u> →	<del>: :</del>	-	. 5	- 5	<u>-</u>	13	520.00		13	520.0
	-13		T \$		520,00	<del> :</del>	3	- 3		15			11	3,000.0
9. Software	- 15	520.00	5 5		\$ 3,000,00	+:	- 5	-   5	<u> </u>	is	3,000.00		- 1 :	
10. Marketing/Communications	<del>- 1</del> 3	3,000,00	S S		\$ 3,000,00	1 5	. 13	. 3	<u>.</u>	5.		<b>└──</b>	+÷	
11. Staff Education and Training			S				-   -	- 1		. \$		<del> </del>	+÷	500.
12. Subcontracts/Agreements	-+:		3	•	<u> </u>	\ s	<del>-                                     </del>	- · i			800.00	3 25,589.	<del>~   •</del>	26,589.
13. Other (specific details mandatory):	- 1		5 S		\$ 500.00							25.509.	30 S	10,505.
Dues/Accreditation			\$ 26	589.00	\$ 26,559.00		3					1.5		181,179.
Indirect	<del>- +</del>	<del></del>	3		\$	Ţ3				5	\$4,590.00	\$ 26,589.	00   \$	183,179.
		3		,589.00	\$ 181,179.00	) [ \$	-   5							•
TOTAL		154,590.0	<u> </u>	17.2%			-							

Indirect As A Percent of Direct

17.2%

Waypoint SS-2019-OPHS-05-HOMEV-02-A02-Exhibit B-14, Budget Amendment # 2 Page 1 of 1

#### BidderiProgram Name: Waypoint (Hillsboro)

**Budget Request for: Home Visiting** 

Budget Period: July 1, 2021 - June 30, 2022 (SFY 2022)

Budget / Error	: July 1, 2021 - 3088 30, 2		game of the Company To	C	ornector Share	March 124-11		Funded	by DHHS contract site	Total	-
	1		Total .		-Indirect	Top		Directs	Fixed		٠ · ١
	Direct	indirect		Incremental	Fixed			136,072,00	5		
neiltem	i incrementali	Files - 15	136,072.00		<u> </u>			40,923,00	5		0,923.00
Total SalaryWages	\$ 135,072.00	3	40,923.03	3	<u> </u>	3		14,000,00	3	14	4,000,00
Employee Benefits	\$ 40,923,00		14,000.00	5	<u> </u>	<del>-   5</del>					•
Consultants	\$ 14,060.00			\$	3		3	<del></del>			
-Equipment:	` s	3		3	\$	<u> </u>		<del></del>			
Rental	S			S	5	<u> </u>	_ <del></del>	<del></del>			•
Repair and Maintenance	1 \$	<u> </u>			5	3	<del></del>	<del></del>			
Purchase/Depreciation	5	! <del></del>		\$	3	- S	- 13	500,00			600,00
Supplies:	S		500,00		\$	·   \$					-
Educational "	\$ 600.00				\$	\$					•
Lab	15	<u> </u>		š	\$		- 15	· <del>· - · · - </del>		5	
Pharmacy	S	<u> </u>			5			749.00		<u> </u>	749.00
Medical	5	S	749.00		·\$			12,077,00		1.	10,077.0
Office	\$ 749.00	\$	10,077,00		Ś	\$	-   5				17,589.0
	15 10.077,00	5		<del> </del>	\$	. 5	.   5			3	
. Travel	\$ 17,589.00	S	17,589.00		3	. \$	1				3,000.0
Occupancy	Š -	5 -	\$ 3,000.00	+:	. \$	5	- 13				100,0
. Current Expenses	3.000.00				<u>.                                      </u>		!	100,00		\$	
Telephone	\$ 100,00	5	\$ 100,00	<del>                                     </del>		- 3		<u> </u>	+	<del>:</del>	
Postage	3	5	<u> </u>	<u> </u>	<del>-</del> -	- 3				<del>:</del> -	1,652.0
Subscriptions		5	<u> </u>	<u> </u>	<del>-</del>	3	- 1	1,662,30		<u>.                                      </u>	
Audit and Legal	1,562.00	1 3	\$ 1,562.00	<u> </u>	-	. 3		s		<del></del>	
Insurance	-	š - 1	<u>s</u> .	<u> </u>	-	.   \$	-	5 -		<u></u>	750.0
Board Expenses		3	<u> </u>	15	3	- is	-	750.00		<u></u>	600.0
9. Softwere	750.00	1 3	\$ 750.00			- 3		\$00,00		<u>-</u>	
10. Marketing/Communications	\$ 800,00		\$ 800,000		<del>  }</del>			\$		<u>.s</u>	
11. Staff Education and Training	- 3	-	5	\$	<u> </u>	- 13		\$			1,500.
12. Subcontracts/Agreements		15	\$	<u>                                     </u>	3	<del>-                                    </del>		1,500.00		3.	40.324.
13 Other (specific details mandatory):	1,500.0	1 t	\$ 1,500.00		-	<del>-       -   -     -   -                </del>		5	40.324.00	<u>3.                                    </u>	40,324.
Dues/Accreditation		\$ 40,324,00	\$ 40,324.00		<u>                                     </u>	<del> </del> -		\$		<u></u>	
hakea	S		5	S	3			227,822.00	40,324.00	<u>\$2</u>	268,146.
	3.		\$ 268,146,0	) \$ <u> </u>	\$	- \$		<u> </u>			
TOTAL	\$ 227,822.0	17.7%	<u> </u>								

Indirect As A Percent of Direct

Contractor Initials

Waypoint SS-2019-DPHS-05-HOMEV-02-A02, Exhibit B-15, Budget Amendment # 2 Page 1 of 1

#### Exhibit B-16, Budget Amendment # 2

### New Hampshire Department of Health and Human Services COMPLETE ONE BUDGET FORM FOR EACH BUDGET PERIOD

#### Bidder/Program Name: Waypoint (Manchester)

Budget Request for: Home Visiting

Budget Period: July 1, 2021 - June 30, 2022 (SFY 2022)

0-1-j-1	d: July 1, 2021 - June 30, 20		<del></del>	t	- Congact	or Share I Match		$\equiv$		DMHS contract share.	Total
The second secon		. Total Program Cost	***Total	- Direct	<b>14</b> :	ndirect .	that we		Direct : :22 .		10111
the same of the sa	- Direct	mornet.".	1 14	- incremental	-	Fixed	<u>: 5</u>			I S	173,323.00
ne krem	- Incremental -			S -	T \$		<del>3</del>	- 1		———— <u> </u>	30,637.00
Total Salary/Wages	\$ 173,323.00		30,637.00		1.5		\$	13			9,500.00
Employee Benefits	\$ 30,637.00		9,500.00		- 3		\$	- 1		<del>   1</del>	
	\$ 9,500.00	<u>s</u>		<del>:</del>	1 5		5	-			<del></del>
Consultants	S	·	<u> </u>		13		5				
Equipment:	15	3	<u> </u>	5 .			\$	- 1	3	<del></del>	
Rental	-   -		*	<u>.                                      </u>	<del></del>		\$	·	š <u> </u>	<del></del>	
Repair and Maintenance	1 8 -	\$	5	<u> </u>	<del></del>		3	- 1	\$		535,00
Purchase/Depreciation	15	S	3	<u> </u>			\$	$\overline{\cdot}$	\$ 535,00		
Supplies:	535.00	\$ 7		<u> </u>			2	- 1	\$		
Educational	5 -	\$ -	\$	<u> </u>		:		. 1	5 -	3	
Lao	<del>-   }</del>	3	š <u> </u>	<u>\$</u>	<del>  </del> -	<u>_</u>		-	\$	<u>\$`</u>	576.0
Pharmacy	<del>-  :</del>	· ·		\$		<del></del>	<del></del>	- 1	\$ 576.00		
Medical	4	<del> </del>	S 576.C0	<u> </u>			•	-	\$ 4,219,00		4,219.0
Office	1.0		\$ 4 219.00	š <u> </u>	<u> </u>		<u></u>		\$ 14,464,00	S	14,464.0
Travel			S 14,484.00	\$	1.5		5	<del></del> -			<u> </u>
Occupancy	14,454.00	<del>                                     </del>	3		. [ \$		3 -		3.287.00		3,287.0
Current Expenses	2	<del>  •  </del>	3.287.00	2	-   1	<u> </u>	\$		73.00	- 3	73.0
Telephone	\$ 3,287,00	<u> </u>	73,00	5.	.   5		<u> </u>		<del></del>	5	
Postage	\$ 73.00			S	- 13		5		3	- 1	
Subscriptions	1 5	\$	<del></del>	\$	- S		S				1,927.0
Audit and Lenal	S	3	5 1,927,00		- 3		5			1 5	
Insurance	\$ 1,927.00		3 1,523,550	<del></del>	- 15		3	'			
Board Expenses	S -	<u> </u>	·	3	. 3	•		-	3 1,000,00		1,000.0
		1 8	3 1,000,00		. Š	-	[ \$		100.00		4,100.0
Software	\$ 1,000.00	(\$	3 1,000,00		- 13		\$	_	3 4,100,00	<del></del>	
Marketing/Communications	4,100.00	1 5		13			5	-	<u> </u>		
Staff Education and Training	\$ -	1.5			- 13		3		3	<del></del>	867.
2. Subcontracts/Agreements		15	3	\$	- 3		1 5	-	\$ 867.00	26,896,00 \$	26,895.
3. Other (specific details mandatory):	\$ 867,00		\$ 837.00		<del>-   : -</del>		1	•	\$	26,896,00 3	20,004
Dues/Accreditation		\$ 25,896,00	\$ 26,896,00		<del></del>	<del></del>	i s		3		271,404
ndirect	-   3	15	5				1		\$ 244,508.00 \$	25,898.00   \$	2/1,404
	\$ 244.508.00		\$ 271,404,00	j \$7	\$		<u> </u>		1.		

Indirect As A Percent of Direct

Waypoint SS-2019-DPHS-05-HOMEV-02-A02 Exhibit 8-16, Bridget Amendment # 2 Page 4 of 1"

Bidder/Program Name: Waypoint (Merrimach)

Budget Request for: Home Visiting - Federal Funds

Budget Period: July 1, 2021 - June 38, 2022 (SFY 2022)

Capacit and	d: July 1, 2021 - June 39, 20				Contractor Sh	are March		Func	ed by DRHS contract chare	- Tetal -
		TOTAL PROGRAM COLL		Orect -			otal	inciencem	Fixed	· · · · · · · · · · · · · · · · · · ·
	Direct	ladirett		Incremental	Fixe	d <u> </u>		therefore the	15	173,259,0
	Incremental	Fired			1.5	· ] \$			- 1	26,029.0
	\$ 173,259,00	\$	173,259.00	, .	13	. 3		26,029.00	<del></del>	7,000,0
Total Salary/Wages	\$ 26,029.00	\$	26,029.00		+3	— <del>.  </del>	•	\$ 7,000,00	<del></del>	
Employee Benefits	7,000,00	<u>s - 18</u>	7,000.00		1.	. 3		3	<del></del>	
Consultants	- 3	3 - 15		<u> </u>	+3			3	+:	
Equipment	-+	· .	· ·	<u>s</u>	<del>+:</del> -	<del>- 1</del> -		8		<u>-</u>
Rentzi	<del>- :</del>	. 1		<u> </u>	<del>  •                                     </del>	- :   :	-	5	:	<del></del>
Repair and Maintenance		<del>:                                    </del>		<u> </u>	+:			\$		360.
Purchase/Depreciation		<del> </del>			13	<del></del>		360.00		,
Supplies:	\$ 380.00		360.00	S	<u> </u>			s .		
Ecucational		<u>:                                    </u>		S	s			\$		
Lab	13	<del>-</del>		\$ <u> </u>				3 -		
Pharmacy		<del></del>		\$	3	;		\$ 480.00		480
Medical		<del>}    </del>	100.00	3	13			5,451.00		5,451
Office	\$ 480.00	·			T 31			5 7,333.00		7,333
Travel	S 5,451,00	<u> </u>			5			3		
	3 7,333.00		7,000.00	13 -	\$					2,841
Occupancy Current Expenses	3	<u> </u>	2,541,00		\$				- 13	60
	\$ 2,641,00	\$			3	. 3			1 3	
Telephone	\$ 50.00			<del>'  • </del>	3			<u> </u>	<del> </del>	
Postage	S	\$			- 3	· 1	<u>·</u> _		1	
Subscriptions	\$ -	5			15	· S			1	
Aud 1 and Legal		\$	<u>.                                      </u>		- 1 3	. 5			<del>                                     </del>	
Insurance		•	<u> </u>			- 13	<u> </u>	<u> </u>	<del></del>	78
Board Expenses	<del>-   •</del> -	3				- 3	·	\$ 780.00		4,50
Software	780,00	3	\$ 780.00		<del>-:-</del> -	<del></del>		\$ 4,500,00	<del>                                     </del>	
0, Marketing/Communications	4.500.00	· ·	\$ 4,500.00		<del></del>	<del></del>		3	<del> </del>	<del></del>
1. Staff Education and Training	3,30,00		\$		<del>-   :</del>	— <del>—:   ;        </del>		5	<u> </u>	90
2 Subcontracts/Agreements	_   •	<del>       </del>	· ·	<u> </u>	<del></del>	<del></del>		\$ 900.00	<u> </u>	39,35
3. Other (specific details mandatory):	900.00	<del>   </del>	3.0000					3	\$ 39,353,00	31,33
Dues/Accreditation		\$ 39,353,00	39,353.0	0 5	<del></del> =	<del> :   } -</del>	<del></del>	3	<u> </u>	<u> </u>
ndreci	1.3		\$ .	1.5	_		<u>_</u>	228,793.00	\$ 39,353.00	260,14
14 1/1	<u> </u>	39,353.00	\$ 263,146.0	A 1 4	. 5	-   \$		14 123,1 4133.	<del></del>	

Indirect As A Percent of Direct

Waysoint
-SS-2019-OPHS-05-HOMEV-02-A02
Exhibit B-17, Budget Amendment # 2
Page 1 of 1

Bidder/Program Name: Waypoint (Merrimack)

Budget Request for: Home Visiting - General Funds

Budget Period; July 1, 2021 - June 30, 2022 (SFY 2022)

Briaget Leupa	; July	1, 2021 - 301 - 30, 2		·		÷	1 in 11 2 2 2 2 2 3 1	~~	eractor Share ( March.	nd 14:	C 10 10 4 44 444 1		Funde. Funde	d by DHHS contract	snare	Testal	10.44
9.0	1.	7 Tale 2	- NO	al Program Cost	72.00	4=	Direct C	-	Indirect		- Total		- Direct	- Indirect		1.	
The state of the s	+:	Direct"				1	Incremental		Fixed		- 1	. ,	. เกต้าะเกียก็เล้า	roce	T -	41	21,400.00
	1	Incremental	***		<u> </u>	+-		. \$		3		\$	121,400.00		- 5	<u></u>	18,188,00
ne ltem.	15.		5	- 3				Ť		\$.		3	18,186.00		-   3		10,100,00
Total Salary/Wages	+*	13,196,00			18,186,00			+	<del></del>	Š					+		<del></del>
Employee Benefits	+		\$		<u> </u>			3		<u></u>		_			٠,		<del></del> -
Consultants	+-		3	• •	s	1		13		-							<u>-</u> -
Ecvipment	1.5	<del></del>	s		ş <u>-</u> _			1.3		3					+÷		<del></del> -
Rental	1.3	<del>_</del>	3		<u> </u>	1.5		<del>  `</del>	<del></del>	₹		$\overline{}$			15		<del></del>
Repair and Maintenance			š		\$ ·	<u> </u>	<u> </u>	-		÷		_			13		240.00
Purchase/Depreciation	-		1 i		S	_	·	با		i	-	5	240,00		- 13		
Supplies:	3	240,00	七		240.00		<u></u>	1 5	<del></del>	1					13		<del> :</del>
Educational			3		5 -		<u>\$</u> -			3		г			13		$\div$
Lab	15	<del></del>	ě		3			Įş	<u>-</u>	÷		t			<u> </u>		320.00
Pharmacy	<u> </u>		1		<u> </u>		<u> </u>	13	<del>-</del>	3.	<del></del>	Š	320.00		15		3,634.0
Medical	15	320.00	+		\$ 320,00			13		٠.		13	3,534.00		-13		4,690.0
Office		3,534,00			S 3,634.C			+:	<del>-</del>	\$		15	4,890.00		-13		4,680.0
Travel	<del>- 13</del> -	4,890.00			\$ 4,890.0	0	<u> </u>	1.5		٠.		1 3			13		1,760,0
Occupancy	-   -	1,030.00	+:		\$ .		<u> </u>	15	<u> </u>	l÷.	<del></del>	13	1,760.00	<u> </u>	_13.		40.0
Current Expenses	- 5	1,760,00	۱÷		\$ 1,750.0			13		13		3	40,00		- 13		40.0
Telephone	- 18	40.00			\$ 40,0	10 j	\$	43		5		3			\$		
Postage	15		۱÷		\$		<u> </u>	43		<del>l:</del>		13	-		_   3		<u>-</u>
Subscriptions	- 1.5	<del>-</del>	+-		s -	- 1	<u> </u>	43		<del>  ; -</del>		13			1_5		
Audit and Legal	_ 5		+÷	<del></del>	\$	$\Box$	\$	43		2.		1 5					
Insurance	\$		1:		3 -	$\neg$	<u> </u>	Ľ		+:	<del></del>	13					<del></del>
Board Expenses	_ 5		+:		\$ -	- 1	\$	4		1:		13	520.00		_15		520,0
Software	_   5		1:		\$ 520,3	∞ <u>1</u>	\$		<u> </u>	13		15	3,000.00		\$		3,000.0
10. Marketing/Communications	_ 5				3,000.0	00	\$ .	Ľ	<u> </u>	+÷	<del></del>	+3					
11. Stell Education and Training	3	3,000.00	+÷		\$	П	5	_	<u> </u>	13		13					<u></u>
12 Subcontracts/Agreements	s		+-		5		\$	1		13		İš	600.00	\$			600.0
13. Other (specific details mandatory):	3	500.0	<del>.  :</del> -		\$ 600.			4		+÷	<del></del>	+*		\$ 26,589			26,589.
Dues/Accreditation	3		+:	25,589.00	\$ 26,589.6	00	\$	4		13	<del></del>	+		3	- 1		
indirect	3	<u> </u>	13	20,000.00	\$		S			_		1 3	154,590.00	\$ 26,585	.00   1		181,179.
man vv-	- 1	<u> </u>		26,589.00		00	3	T	\$ .	5			1,74,2,744				
TOTAL	- 5	154,590.0	0 [ \$	29,309,00					<del></del>								

TOTAL Indirect As A Percent of Direct

omractor initiats 345

Waypoint SS-2019-DPHS-05-HOMEV-02-A02-Exhibit B-18, Budget Amendment # 2 Page 1 of 1

#### Bidder/Program Name: Waypoint (Rockingham)

Budget Request for: Home Visiting

Budget Period: July 1, 2021 - June 30, 2022 (SFY 2022)

				C	ontractor S	nare (;) Litch	2 m			by DHHS contract of	- N. L	Total
		Tetal Program Cost	Canada Santa	incremental	India	rect ***************	Total Total	D	mental	- marcut		
AND THE RESERVE OF THE PARTY OF	Direct	Indirect	~ caes. • 1	horemental.	··· Fl=	£d <u></u>	,		mental.		<del>-</del>	148,086.04
ne kem-	incremental	Puteu.			3	- 3	- 1		148,086.00		3	33,396.0
Total Salary/Wages	148,085.00				3	5	1		33,396.00		\$.	9,000.0
Total Salary volges	\$ 33,396.00				Š	- 3			9,000,00		<del>-</del>	
Employee Benefits	\$ 9,000,00	\$	9,000.00		Š	- 5	- 5				<del>.                                      </del>	
Consultants	- L	s		3 :	1 5	5		<u>:</u>			<del>-</del>	
Equipment	-13 - 1	3 - 1		\$ .	1 5	Ts	- 13	<u> </u>			<u>;                                    </u>	
Rental		5		5	<del> </del>	- 13	- 1	i			-	
Repair and Maintenance	5 -	3			+-	- 12	- 1	<u> </u>			-	900.
Purchase/Depreciation	-   s	3		<u>s</u> -	3	- 3		\$	900.00			#UU.
Supplies:	900,00	S	S. 900.00		5	<del>-   \ \ \</del> -		2			3	
Educational		3		<u> </u>		<del>- :   ;</del>	<del></del>	\$			<u> </u>	
Lzb.	- 15	-		\$ -	5			<u> </u>	-	_	3	
Phermacy		-			3			5	500.00		3	500.
Medical	5 500.00		\$ 500.00		<u> </u>	<del> -</del>	<del></del>	<del>-</del>	11,652,00		5	11,852
Office			\$ 11,552,00	3	<u></u>		<del></del>	<del>: -</del>	12,007.00		3	12,007
Travel	\$ 11,652,00	<del>}</del>	\$ 12,007.00		5	- S		<del>.                                      </del>			T §	
Occupancy	\$ 12,007.00	3 - 1	•	3	\$			3	3,010.00		5	3,010.
Current Expenses	\$	<del>*</del>	3,010.00	\$	\$	- 5		\$	100.00		1	100.
Telephone	\$ 3,010,00		\$ 100,00		S	· S		<del>-</del> -			S	
Postage	\$ 100.00	1 <u>5  </u>		8 -	3	- S_		3.			15	
Subscriptions	\$ <u> </u>	15	<u>s</u>	S		- \$			1,493,00		13	1.493
Aud't and Legal	\$	13	5 1,493,00	3	S	- S_		3	1,453,00		15	
Insurance	5 1,492.00		3 100000	\$ -	\$	- \$		<u>-</u> -	<del></del>		15	
Board Expenses	3	]\$	<u> </u>	<del>  •</del>	1 5	. 3		3			İs	1,736
	5	S	5 1:736.00	<del> </del>	5			3	1,735.00		13 -	4,638
9. Software	\$ 1,736,00		4,636.00		3	· \$		\$	4,636.00		1	
10. Marketing/Communications	\$ 4,638.00	5	3 4,0,30.00	S	13	5		<u> </u>			13	
11. Staff Education and Training	Š ·	18	<u>                                     </u>	3 -	15	. 5	•	3			+÷-	1.50
(2. Subcontracts/Agreements	-	\$			<del>                                      </del>	· 's	•	\$	1,500.00	40.400.00	<del> :-</del> -	40,13
13. Other (specific details mendatory):	\$ 1,500.00	-	\$ 1,500.00		<del>-   ;</del>	- 5		S		40,130.00	4:	
Oues/Accreditation	<del>-  </del>	\$ 40,130,00			13 -	3		\$				268,14
Indirect	- 13	s	3	<u> </u>		-   \$		5.	228,016,00	40,130.00	113	268, 14
			3 268,146.00	<u> </u>	- \$			<del>-</del>				
TOTAL	\$ 228,015.00	17.6%						ı				

Waypoint SS-2019-DPNS-05-HOMEV-02-AC2 Exhibit B-19, Budget Amendment #,2 Page 1 of 1 Contractor Initiats X/L/7

#### Exhibit B-20, Budget Amendment \$ 2

### New Hampshire Department of Health and Human Services COMPLETE ONE BUDGET FORM FOR EACH BUDGET PERIOD

Bidder/Program Name: Waypoint (Hillsboro)

Budget Request for: Home Visiting

Budget Period: July 1, 2022 - September 30, 2022 (SFY 2023)

Budget Period	f: July 1, 2022 - September 30, 2	2022 (SFY 2023)					<del></del>	Funde	d by OHHS contract sha	re v	
· · ·					tractor, Share / Match		- B	rect : *-	indirect	- Tot	^ لد
to the contract of the	- Direct		Total 1	Direct; Direct	* indirect	A-T [OIXI	Inere	menai	-Fbred		
				incremental:	Fixed			34,018.00			34,018.0
ne liem x 1/2 x 2 2 2 2 2 2 2 2 2	incremental -	F.LEC	34,018.00	. 3		·	<del>-  </del>	10,231.00		<u> </u>	10,231.0
Total SalaryWages	35,010,00 17	<del></del>	10,231.00	- <u>S</u>		3	- 3	3.500.00		<u>;</u>	3,500.
	5 10,231.00 \$		3,500.00	- 18		3	15			·	
Employee Benefits	\$ 3,500.00 \$	3		<u> </u>		<u> </u>	-   3	<del></del>	<del></del>	;	
Consultants	ss			• 1	-	<u> </u>		<del></del>		<del>-</del>	
Equipment	3 3	- 18		5 5	· · · · · · · · · · · · · · · · · · ·	<u> </u>		<del> : +</del>			
Rental	5 3	· 5		- 3		\$		<del>:-</del> -		5	
Repair and Maintenance	- 5	- \$					<u> </u>	150.00		s	150
Purchase/Depreciation	<del>-   -   -                              </del>	. 3				5 .	S			<u>:</u>	
Supokes;	150.00 \$	-   \$	150,00				. 8				
Educational	-   S   S	- 5		<u> </u>			-   S				
Lab	<u> </u>			·		5	- Is			<del></del>	18
Pharmacy		- 15		s		3	- \$	187.00		<u></u>	2.51
Medical	187,00 \$		187.00				- 3	2,519,C0		<u>.                                      </u>	4,39
Office			2,519.00			<del> </del>	. 3	4,395.00		<u></u>	-,39
Travel	5 2,519,00 \$	—— ·   š	4,396.00	\$	<u> </u>	<del> :</del>	- 13			<u></u>	75
Occupancy	\$ 4,398,00 \$			3 -	<u> </u>	<del> :</del>	. 13	750,00		<u> </u>	
Current Expenses	[S		750,00	5 -	<u> </u>		- 3	25.00		<u>-\$</u>	<del> '</del>
Telephone	\$ 750,00 S		25.00	3	<u> </u>	<u> </u>	- 15			<u>.                                    </u>	
Postage	3 25.00 \$	<del></del>		3	<u> </u>	13	. 3			<u>.s</u>	
Subscriptions	- 5			3	<u> </u>	<u> </u>	<del>: 13</del>	416.00		\$	41
Audit and Legal	is		416.50	3	<u> </u>			- 113.11		\$	
	\$ 416.00 \$		410.30	<del></del>	<u> </u>	3	- 3			\$	
Insurance	- 5			3	5 -	\$	<del>-   3</del>	158,00			10
Board Expenses	- 3		188,00		<u> </u>	\$		200.00		\$	21
Software	2 188,00 \$		\$ 200.00		5			200.00		S	
Marketing/Communications	200,00   \$		230.00			\$	<u>- 13</u>			\$	
1. Staff Education and Training	- 3				\$ -	3	- 15 -	471.00	<del></del>	13	3
12 Subcontracts/Agreements	<del>-  :</del>				<del></del>	13	-   \$	375.00	5 10,081.00	1	10,0
13. Other (specific details mandatory):	375.00 \$	-	\$ 375.00		<del>:</del>	3	· \$		3 10,001.00	1	
Dues/Accreditation		10,081.00	\$ 10,081,00		<del>}</del>	3	- \$		16.004.00	+	67,0
Indirect			<u>.</u>		·		- 15	36,955,00	\$ 10,081.00	<del>1*</del> _	
	54,955.00   5			13	3						

Indirect As A Percent of Direct

Wayroint SS-2019-DPHS-05-HOMEV-02-A02 Exhibit B-20, Budget Amendment # 2 Page 1 of 1

#### Bidder/Program Name: Waypoint (Manchester)

Budget Request for: Home Visiting

Budget Period: July 1, 2022 - September 30, 2022 (SFY 2023)

Bridget Fern	bd: July 1, 1911 - Department	·			ontractor Share / k	latch		Funded	DA DHHZ courses and	ine	
			e - /- e	Direct	Indicate	Total		Direct	indirect	,1	SCH.
The state of the s		Indirect	Total -	Sirest -	Fixed:	729-4.1	Ŀ	- incremental	Fitted T	-نئے	43,330.00
inelliem		Fixed			\$	.  \$	- 5	43,330.00		<u></u>	7,659,0
	43,330,00		43,330.00	9	•		- 15	7,659,00		<u></u>	2,375,0
Total Salary/Wages	5 7,659,00	- 5	7,659.00		<u> </u>	- 13	- 15	2,375.00		<u></u>	. 2,373,0
Employee Benefits	3 2,375,00 1	. 5	2,375,00	,	·		- 15				<u>_</u> -
Consultants	3 2,373,00	- 15		<u>.                                      </u>	3	5	- 3		!	<u></u>	<u>·</u>
Equipment	<del>-                                     </del>	<del>                                  </del>		\$ <u> </u>			- 5			<u>•</u>	<u>.</u>
Rental	_  <del> </del>			•			- 15			<u>.                                    </u>	<u> </u>
Repair and Maintenance	<del>_   •   </del>	3 3		5	\$·		- 5			<u></u>	· · · · · · ·
Purchase/Depreciation				\$ -	<u> </u>	<del> </del>	- 13	134.00		<u> </u>	134.
Supplies:	134,00		134,00	5	ļ <u>.                                    </u>	-	- 15			5	<del></del>
Educational		: 13	-	5	<u>                                     </u>	·   -	- 13			<u>s</u>	<u> </u>
Lab.		<del>}    </del>		5 .	<u>s</u>		- 1			<u>s-</u>	
Pharmacy				s	15	<del>-   }</del>	<del>-</del> ( •	144,00		<u> </u>	144
Medical	144,00	<del>}                                    </del>	144,00	\$	<u>  5                                   </u>		- 1	1,055.00		<u>\$</u>	1,055
Office			1.055.00	\$ .	\$	- 13	- 13	3,616.00		3	3.616.
. Travel	S 1,055.00	•	3,616,00		<u> </u>	- 13	-   5			3	
, Occupancy	\$ 3,515.00	<del>}  </del>			<u>                                     </u>		· S	822,00		3	822
Current Expenses		<del>*                                      </del>	822.00	\$	15	<del>- 13</del> — — –	- + 5	18,00		. 5	18
Telephone	\$ 822.00		18.00		\$	- 1	- 1			3	
Postage	\$ 18.00	3		s	\$	- 8		<del></del>		`\$	
Subscriptions		<del></del>	<del> </del>	\$	5	·   3		482,00		\$	482
Audit and Legal			\$ 432,00	\$ -	5	- S				S	
Insurance	\$ 482,00	<u> </u>			5	<u>-   S</u>		<del></del>		\$	
Board Expenses	S	<u> </u>	<del>:</del>		\$	- 5	5	250.00		5	250
9. Software	S	<u> </u>	250,00	13	\$	- 13		1,025.00		\$	1,025
10. Marketing/Communications	\$ 250.00		1,025.00		13	<u>.   5</u>		1,023.00		\$	
11. Staff Education and Training	\$ 1,025,00	3	1,02,000		3	<u>·   5</u>	- 13	<del></del> +		\$	
12. Subcontracts/Agreements	15	<u>                                     </u>		s -	3			217.00		S	21
13. Other (specific dates mendatory):	S	<u>  5                                   </u>	\$ 217,00		5	<u> </u>		217.00	5 6,724,00	\$	6,72
	5 217,00	5			5	- 3		<del></del>	9,12,100	5	
Dues/Accreditation	3	\$ 6.724.00	<u> </u>		5	. 3	- 1		6,724.09	13	67,85
Indirect	3	<u> </u>			5	- (S	:	61,127.00	* ******	<u> </u>	
TOTAL	\$ 61,127.00	5 6,724,00	\$. \$7,851,00	11							

TOTAL
Indirect As A Percent of Direct

Contractor Initials St.

Waypoint SS-2019-DPNS-05-HOMEV-02-A02 Schibit B-21, Budget Amendment # 2. Page 1 of 1

#### Exhibit B-22, Budget Amendment # 2

### New Hampshire Department of Health and Human Services COMPLETE ONE BUDGET FORM FOR EACH BUDGET PERIOD

Bidder/Program Name: Waypoint (Merrimack)

Budget Request for: Home Visiting - Federal Funds

Büdget Period: July 1, 2022 - September 30, 2022 (SFY 2023)

Budget Peno:	1: JUN 1, 2022 - September				Contractor Share f. Mat	ch.	· · · · · · · · · · · · · · · · · · ·	ded by Dhirts contract sha	re ,
92.77		Total Program Cost	1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -	14.	- weintire to	Total	Direct == ==	· indirect	torn
the same of the sa		man inches	TOTAL COMP.	Direct	Fixed .		incramental	Fixed	43,315.00
	locremental	Fixed	· · · · · · · · · · · · · · · · · · ·				\$ 43,315.00	<u> </u>	2 202 00
ne trema	\$ 43,315.00	5	43,315,00		<del> </del>	15 -	5 6,507,00	- 1	1,750.00
Total SalaryMages	8,507.00		8,507,00		<del>} :</del>	3	.\$. 1,750,00		1,730300
Employee Benefits	1,750.00		1,750.00	<u> </u>	<del> }</del>	<del></del>	is -	1	<del>-</del> _
Consultants	- 1,140.00	\$		<u> </u>	<del> }                                    </del>	-	\$ -		<u></u>
Equipment	<del>-  </del>	- 5		5 -	13	10 .		L	
Rental .	3	. 3	-	<u> </u>		<del> </del>	\$		<u>:                                    </u>
Repair and Maimenance	19			S	1.		S	·	<u> </u>
Purchase/Depreciation	-   3	1		\$·	S	- <del> </del>	\$ 90,00		\$ 90.00
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Educational		<del>   </del>		\$	<u>                                     </u>			<del> </del> 1	<u>.                                    </u>
Lab	\$		-	S+_	3	<del>-   <u></u></del>		T	\$
Pharmacy		<del>:</del>		\$	<u> </u>	_	120.00		\$ 120.0
Medical	3	<u> </u>	444.00	\$ <u>-</u>	<u> </u>		1 283 0		\$ 1,363.0
Office	120.00	<u> </u>		S -	\$		1,832,00		\$ 1,832.0
Travel	\$ 1,383,00	·			<u> </u>				<u> </u>
Occupancy	1,832.00	<del></del>		s -	<u> </u>		660.0		\$ 660.0
Current Expenses	15	13	\$ 60,00	5	<u> </u>		15.0		\$ 15.0
Telephone	\$ 680.00		15.00		3		<del>-  </del>		5 -
Postage	\$ 15.00	·		\$	<u> </u>		<del>:                                     </del>	1 1	5
Subscriptions	S	<u> </u>	<del></del>	\$	3				\$
Audit and Legal		<u> </u>	<del></del>	\$ -	`\$	<u> </u>			\$ .
Insurance	S	<u>                                     </u>	<del>.                                      </del>	3 .			<del></del>		5
Board Expenses	S	13	3	s -	Ts		105.0	6	\$ 195.0
9. Schwere:	S	13	195,00	<u> </u>	T\$	·	1135		\$ 1,125.0
10. Marketing/Communications	3 195.00	, l •	1 125.00		5	· _ ·		<del> </del>	3
11. Staff Ecucation and Training	\$ 1,125,09	)   5	1,123,000	5	3		- 5	<del>                                     </del>	(S -
12. Subcontracts/Agreements	\$	15	-	3	3	-	- 3 225.0	ν I ε	225.
13. Other (specific details mancatory):	s <u>-</u>	15	225.00		13	·	<del></del>	9,840.00	\$ 9,840.
13. Cate (species	\$ 225,0	0   \$	\$ 9,840,00			*   *	·   S		· .
Dues/Accreditation	5	\$ 9,840.00	2 0,010,10	-	3	- 5	-   \$	9,840,00	\$ 87,037.
Indirect	3 -	<u> </u>	3	13	13	- 18	- \$ 57,197.	30 1 3 5,000	
TOTAL	\$ 57,197.0	9,840.00		/ j •					

TOTAL Indirect As A Percent of Direct

7.2%

Contractor Initials

>#16/24/W

Waypoint SS-2019-DPHS-05-HOMEV-02-A02 Exhibit B-22, Budget Amendment # 2 Rege 1 of 1

Bidder/Program Name: Waypoint (Merrimack)

Budget Request for: Home Visiting - Géneral Funds

Budget Period: July 1, 2022 - September 38, 2022 (SFY 2023)

Food   Program Cost   Food   Program Cost   Food   Program Cost   Food   Program Cost   Food   Program Cost   Food   Program Cost   Food   F	Budget Pend	od: July 1, 2022 - Septembe				onwarter Share   Valo	:a	Fund	ed by DHHS contract share	
The form   Indigent		1 100	· Total Program Cost, L	_ نيوک. د		Indirect	Total	" " " Direct "!" " . "	minet	- 1001
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Consistants	Employee Benefits					<u>.                                      </u>		5	5	<del>`</del> <del>`</del>
Enginement	3. Consultants			<u> </u>	S	<del></del>		3		·
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Repair and Maintenance				-	\$		<u> </u>	1 1		<u> </u>
Purchase/Depreciation   S	Repair and Maintenance		1:		5	<u> </u>		<del> </del>	5	
\$ 50,000   \$ 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	Purchase/Depreciation		<del> </del>	•	\$	,		50.00	S	60.00
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Lib			-		\$	•	1 <u>3</u>	<del> {  </del>	3	
Pharmacy   \$   \$   \$   \$   \$   \$   \$   \$   \$	Lab		19		3	•	<del></del>	<del>√</del>	5	
Medical   S	Pharmacy		<u> </u>			5		60.00	- 3	
Office	Medical			80.00	5	3 .		800.00	S	90,606
6. Fravel				****		\$			<del></del>	1,202,00
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8. Current Expenses  \$ 440,00 \$		1,202,00			1	<u> </u>				440,00
Telephone \$ 440,00 \$		3	1 <del>}</del>	<del></del>	5	5			1 5	10,60
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Subscriptions: \$ 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5		5 10.00	1 2 1			5			<del></del>	
Audit and Legal \$ . \$ . \$ . \$ . \$ . \$ . \$ . \$ . \$ . \$		18	<u> </u>		1	5			<del>-</del>	
Insurance   S		T\$	13	<u> </u>	•	3 -	1			-
Board Expenses   S		\$	<u> </u>	<del>3</del>	· ·	3	\$		<del>                                     </del>	
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10. Marketing/Communications \$ 130.00 \$ - 5 750.00 \$ - 5 . 5 . 5 . 5 . 5 . 5 . 5 . 5 . 5 . 5				30.00	<del>  • </del>	\$	5			750.00
11). Staff Education and Training 5 75.00 5 5 5 5 5 5 5 5 5 5 15.00 5 5 12. Subcontracts/Agreements 5 5 5 5 5 5 5 5 5 5 15.00 5 5 5 5 5 5 15.00 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	9. Sometr		'				3			
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ACCUTAGE 6 848.00 S 45,295.00 S	indirect	5 -	13				. 13 -	\$ 38,647.00	1.5 6,648.00 T	* 43,630.00
		38 647.0	0 5 6,848.00	\$ 45,295.0	0   5	<u> </u>				•

TOTAL Indirect As A Percent of Direct

Contractor Initials

Waypoint \$3-2018-DPHS-05-HOMEV-02-A02 Exhibit B-23, Budget Amendment # 2 Page 1 of 1

#### Bidder/Program Name: Waypoint (Rockingham)

Budget Request for: Home Visiting

Budget Period: July 1, 2022 - September 30, 2022 (SFY 2023)

Budget Period.	July 1, 2022 - September			Cont	ractor. Share / Mat	<del>c</del> h	Full Full	ded by DHHS contract sha	ere.
		· local Lindi-wrons.	w Committee	Mary and Distances or successions where	Indirect	Total Total	Direct	Find	
Care 1 march to make advanta construction	- Oirect "	Indirect	L'and the	Incremental	Fixed	γ	Incremental		5 37,022,00
ine Item.	- incremental	11.040.0	37,022.00			<b>S</b> •	\$ 37,022,00	<u> </u>	s 8,348.00
Total Satary/Wages	\$ 37,022.00		8,348.00	<del>3 - 1 ×</del>		\$	\$ 8,348.00	<u> </u>	s 2,250.00
Employee Benefits	\$ 8,348.00		2,250.00			\$ ·	\$ .2,250,00	<del></del>	2,250.00
Consultants	5 2.250.00	<u> </u>		<u> </u>	-	5	<u> </u>	<del></del>	<del></del>
Eculoment:	13.			5 - 3		\$	· Ş	<del> </del>	
Rental	15			5 5		\$		<del>                                     </del>	<del>!</del>
Repair and Maintenance	\$	5	<u> </u>	· - · · · · · · · · · · · · · · · · · ·		3 -	15 -	<del>  +</del>	<del>•</del>
Purchase/Depreciation	15	\$		5 . 5		3 -	\$		\$ 225.00
	\$	53	225,00				\$ 225,00		\$ 25.00
Supplies:	\$ 225,00	S	<u> </u>	<del>3   3</del>		15 -	S		<u>:</u> -
	2 -	s	<u> </u>		-	3 -	5		<u>,                                      </u>
Lab	Š -	\$			·	5	5 -		s 125,00
Pharmacy	5	\$				1 5	\$ 125.00		\$ 2,913.0
Medical	\$ 125,00	3 -	\$ 125.00			1	\$ 2,913,0	·1	3 3,002,0
Office	\$ 2,913,00	\$	\$ 2,913,00	*		<del>                                     </del>	\$ 3,002.0	·1	3.002.0
s. Travel	\$ 3,002.00	s .	\$ 3.002.00	3	<u> </u>	1 -	3	T	<u> </u>
7. Occupancy	5.	\$ -	s <u> </u>	3		1	5 753.0	0	\$ 753,0
B. Current Expenses	\$ 753.00	3	\$ . 753.00			<del>  •                                     </del>	36.6	ō	\$ 25.0
Telephone	5 25.00	5	\$ 25,00			13	3		<u> </u>
Postage	3	3	\$	5	<u> </u>	15	13 -		\$
Subscriptions		3 -	\$ -			<del>  •                                     </del>	373.0	o	\$ 373.0
Audit and Legal.	5 373,00	<del> </del>	\$ 373,00	1 0	<u> </u>	<del>  •</del>	18 -		5 -
Insurance	3,300		\$ -		<u> </u>	13 -	<del>  • · · · · · · · · · · · · · · · · · · </del>		5
Board Expenses	<u> </u>	· ·	\$		<u> </u>		\$ 434.0	0	\$ 434.0
9. Software	\$ 434.00		\$ 434,00	-	<u> </u>	9.	1 1000		\$ 1,159.0
10. Marketing/Communications			\$ 1,159,00		<u> </u>			· ·	3
11. Steff Education and Training		<del>;</del>	\$		<u> </u>	3	<del></del>		·
12 Subcontracts/Agreements	\$	<del> </del>	3	1 7	<u> -                                   </u>	\$	375.0	2013	\$ 375.0
13: Other (specific details mandatory);	\$ 275.00	19	\$ 375.00	\$	<u> </u>	<u> </u>	<del>-  </del>	\$ 10,033.00	5 10,033,0
Dues/Accreditation	\$ 375.00	3 10.033.00	\$ 10,033.00		\$	\$·	1.5	<del>                                     </del>	5 -
Indirect.	15 -	3 10,033,320	3	\$	\$ .	\$	F7 867	05 \$ 10,033.00	57,037.
	\$	3,	\$ 67,637.00	Ī\$ -	3		\$ 57,004.	101025101	
TOTAL	\$ 57,604.00	17.6%		<del></del>			1		

Indirect As A Percent of Direct

R

5/6/2v

Wayroint SS-2019-DPHS-05-HOMEV-02-A02 Exhibit B-24, Budget Amendment # 2 Page 1 of 1

## State of New Hampshire Department of State

#### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that WAYPOINT is a New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on September 25, 1914. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 62585

Certificate Number: 0004898322



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 22nd day of April A.D. 2020.

William M. Gardner Secretary of State

### **CERTIFICATE OF VOTE**

I,KENNETH SHELDON, Board Chair(Name of the elected Officer of the Agency, cannot be contract signatory)	_, do hereby certify that
1. I am a duly elected Officer ofWAYPOINT(Agency Name)	
2. The following are true copies of two resolutions duly adopted at a meeting of the Board of	of Directors of
the Agency duly held on12/4/18(Date)	
<b>RESOLVED:</b> That this corporation enters into a contract with the State of New Hampshire, Department of Health and Human Services.	acting through its
RESOLVED: That thePRESIDENT AND CEO(Title of Contract Signatory)	<u> </u>
is hereby authorized on behalf of this Agency to enter into the said contract with the State a execute any and all documents, agreements and other instruments, and any amendments, or modifications thereto, as he/she may deem necessary, desirable or appropriate.	and to revisions,
BORJA ALVAREZ DE TOLEDO is the duly elected PRESIDENT/CEO (Title of Contract Signatory)	
(Name of Contract Signatory) (Title of Contract Signator	<b>'y)</b> .
of the Agency.	
3. The forgoing resolutions have not been amended or revoked, and remain in full force and	d effect as of
the 6 day of August , 2020	-
(Signature of the Elected	Officer)

	ORD			E OF LIA	AGNIFER	C NO DICHT	LIDON THE	CERTIFICATE HOLD	06/ ER. THIS	29/2020
BEL REF	S CERTIFICATE IS ISSUED AS RTIFICATE DOES NOT AFFIRM. OW. THIS CERTIFICATE OF II PRESENTATIVE OR PRODUCE	ATIVELY OR N NSURANCE DO R, AND THE C	OES NOT CO	ONSTITUTE A CO	ONTRAC	T BETWEEN	THE ISSUING	INSURER(S), AUTH	oRIZED	sed.
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PRODU					NAME:			FAX	(603) (	345-4331
	Cross Insurance				PHONE (A/C, No. E-MAIL	Ext): (603) 669		(A/C, No	); (000) ·	
	Elm Street				ADDRES	s:	rossagency.com			
			. N	IH 03101	INSURER	. Philadelph	rer(s) AFFORD ia Indemnity in	ns Co		18058
	hester				INSURER	B. Granite St		e and Human Services :	Sell-	31194
ISUR	ED Waypoint				INSURE	c: Travelers	Casualty & Su	rely Co of America		31194
	Po Box 448				INSURE					
	•				INSURE	RE:				
	Manchester	·		NH 03105	INSURE	RF:		REVISION NUMBER:		
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ISR YR	TYPE OF INSURANCE  COMMERCIAL GENERAL LIABILIT		WVD	- Otto I Institution				EACH OCCURRENCE		00,000
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١		I I	PHPK2	151359		07/01/2020	07/01/2021	PERSONAL & ADV INJURY		000,000
^		<u></u>	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1			l I		GENERALAGGREGATE		000,000
	GEN'L AGGRECATE LIMIT APPLIES PER	t: ]				1		PRODUCTS - COMP/OP AG	<u></u>	000,000
	POLICY PRO-	x				ļ !		Employee Benefits	\$ 1.0	000,000
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	AUYOMOBILE LIABILITY	1 1				1		BODILY INJURY (Per person	i) \$	
	ANYAUTO	\ ]		454044		07/01/2020	07/01/2021	BODILY INJURY (Per accide	int) \$	
Α	OWNED SCHEDU AUTOS	1 1	PHPK2	2151341		077011222		PROPERTY DAMAGE (Per socident)	\$	
	HIRED NON-OW AUTOS ONLY	ONLY .				l		Medical payments	\$ 5,	
				<del></del>		<del> </del>	<del></del>	EACH OCCURRENCE	\$ 4,	000,000
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	DED X RETENTION \$ 10.	000				<del> </del>		X PER O'	TH-	
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY		}			ļ		C. CACH ACCIDENT	s 1,	000,000
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В	OFFICERMEMBER EXCLUDED?		]			]		EL DISEASE - POLICY LI	MIT S 1	,000,000
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DI DES	SCRIPTION OF OPERATIONS / LOCATION HHS: State of NH, Division for Child	iren, Youth & Fa	milies are list	ed as additional in:	sureds wil	th respects to th	ne CGL as per	written contract.		
ur	icio, diale of their division for or inc									
		1								
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CE	ERTIFICATE HOLDER		<u> </u>		S	HOULD ANY OF	THE ABOVE	DESCRIBED POLICIES B	E CANCEL	LED BEFORE
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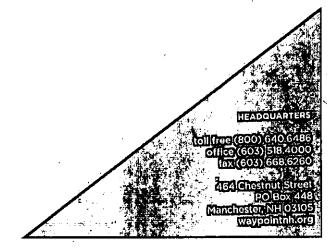


Formerly
CHILD AND FAMILY SERVICES

#### MISSION STATEMENT:

Empowering people of all ages through an array of human services and advocacy







# WAYPOINT

Help Along the Way

#### WAYPOINT

Consolidated Financial Statements

For the Year Ended December 31, 2019

(With Independent Auditors' Report Thereon)

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Notes to Consolidated Financial Statements	. 8
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Consolidated Schedule of Operating Expenses - 2018	31



121 River Front Drive Manchester, NH 03102 (603)669-6130 melansonheath.com

#### INDEPENDENT AUDITORS' REPORT

To the Board of Trustees Waypoint

Additional Offices: Nashua, NH Andover, MA Greenfield, MA Ellsworth, ME

#### Report on the Financial Statements

We have audited the accompanying consolidated financial statements of Waypoint, which comprise the consolidated statement of financial position as of December 31, 2019, and the related consolidated statements of activities, functional expenses, and cash flows for the year then ended, and the related notes to the consolidated financial statements.

### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditors' Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and

fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Waypoint as of December 31, 2019, and the changes in net assets and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

### Report on Summarized Comparative Information

We have previously audited Waypoint's 2018 consolidated financial statements, and we expressed an unmodified opinion on those audited consolidated financial statements in our report dated March 26, 2019. In our opinion, the summarized comparative information presented herein as of and for the year ended December 31, 2018 is consistent, in all material respects, with the audited consolidated financial statements from which it has been derived.

#### Other Matters

#### Other Information

Our audit was conducted for the purpose of forming an opinion on the consolidated financial statements as a whole. The Consolidated Schedules of Operating Expenses for 2019 and 2018 are presented for purposes of additional analysis and are not a required part of the consolidated financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the consolidated financial statements. The information has been subjected to the auditing procedures applied in the audit of the consolidated financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the consolidated financial statements or to the consolidated financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated in all material respects in relation to the consolidated financial statements as a whole.

### Other Reporting Required by Government Auditing Standards

In accordance with *Government Auditing Standards*, we have also issued our report dated May 26, 2020 on our consideration of Waypoint's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is solely to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on the effectiveness of Waypoint's internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering Waypoint's internal control over financial reporting and compliance.

May 26, 2020

Melanoon Heath.

WAYPOINT

### Consolidated Statement of Financial Position

# December 31, 2019 (with comparative totals as of December 31, 2018)

. •				2019	_			2018
		thout Donor estrictions	-	With Donor Restrictions	· -	2019 Total	_	Total
ASSETS								
Current Assets: Cash and cash equivalents Accounts receivable, net Contributions receivable Prepaid expenses Total Current Assets	\$	177,479 1,260,930 79,161 145,979 1,663,549	\$	- - - -	\$	177,479 1,260,930 79,161 145,979 1,663,549	\$	1,078,577 714,112 60,000 192,744 2,045,433
Noncurrent Assets: Investments Beneficial interest held in trusts Property and equipment, net Total Noncurrent Assets Total Assets	\$	15,894,841 6,460,382 22,355,223 24,018,772	 \$	2,992,179 1,837,101 - 4,829,280 4,829,280	- \$_	18,887,020 1,837,101 6,460,382 27,184,503 28,848,052	- \$_	16,140,394 1,679,591 6,358,505 24,178,490 26,223,923
LIABILITIES AND NET ASSETS	,							
Current Liabilities: Accounts payable Accrued payroll and related liabilities Other liabilities Bonds payable	\$	139,382 646,070 66,628 150,000	\$	- - -	\$	139,382 646,070 66,628 150,000	\$	217,685 564,736 67,299 140,000
Total Current Liabilities		1,002,080		•		1,002,080		989,720
Bonds payable, net of current portion Deferred loans - NHHFA Interest rate swap agreements Total Liabilitles		3,915,000 1,250,000 1,072,580 7,239,660		- - -		3,915,000 1,250,000 1,072,580 7,239,660		4,065,000 1,250,000 885,525 7,190,245
Net Assets: Without donor restrictions With donor restrictions		16,779,112	, ,	4,829,280		16,779,112 4,829,280		14,373,688 4,659,990
Total Net Assets	_	16,779,112	•	4,829,280		21,608,392	•	19,033,678
Total Liabilities and Net Assets	\$_	24,018,772	\$	4,829,280	\$	28,848,052	. \$	26,223,923

WAYPOINT

### Consolidated Statement of Activities

For the Year Ended December 31, 2019 (with comparative totals for the year ended December 31, 2018)

				2019				
		Vithout Donor Restrictions		With Donor Restrictions	_	2019 Total		2018 Total
SUPPORT AND REVENUE:							•	
Support: Government grants Contributions In-kind contributions Income from special events, net	\$	5,486,443 426,853 87,864 487,018	\$	16,056 869,431 - -	\$	5,502,499 1,296,284 87,864 487,018	\$	5,401,404 1,722,592 94,633 369,175
Revenue: Service fees Other		5,524,270 65,971		•		5,524,270 65,971		5,422,960 64,715
Net assets released from restriction: Program releases Endowment releases Endowment transfer to support operations Total Support and Revenue	_	1,194,247 74,751 627,685 13,975,102	_	(1,194,247) (74,751) - (383,511)	_	627,685 13,591,591	_	661,375 13,736,854
OPERATING EXPENSES: Program services Management and general Fundraising	_	12,086,191 1,308,438 517,402	-	<u>.</u> . <u>-</u>	-	12,086,191 1,308,438 517,402	, •	11,550,792 1,380,172 427,546
Total Operating Expenses	-	13,912,031	-	<u> </u>		13,912,031	-	13,358,510
Change in net assets before non-operating items		63,071		(383,511)		(320,440)		378,344
NON-OPERATING ITEMS: Investment Income (loss) Unrealized gain (loss) on interest rate swap Change in beneficial interest Interest income Endowment transfer to support operations Total Non-Operating items		2,985,010 (187,054) 1,851 (627,685) 2,172,122 2,235,193		395,291 		3,380,301 (187,054) 157,510 1,851 (627,685) 2,774,923 2,404,483		(1,006,030) 176,817 (188,315) 1,608 (661,375) (1,677,295) (1,298,951)
Change in net assets		14,543,919		4,659,990		19,203,909		20,332,629
Net Assets, Beginning of Year, as restated (NOTE 19) Net Assets, End of Year	\$	16,779,112	\$	4,829,280	Ş	21,608,392	\$	19,033,678

WAYPOINT

### Consolidated Statement of Functional Expenses

# For the Year Ended December 31, 2019 (with comparative totals for the year ended December 31, 2018)

	Program <u>Services</u>	Management and General	Fundraising	2019 <u>Total</u>	Total
Personnel expense: Salaries and wages Employee benefits Payroll related costs Mileage reimbursement Contracted services Subtotal personnel expense	\$ 6,901,838 886,121 861,733 425,994 527,006 9,602,692	\$ 814,197 84,083 72,205 931 74,153 1,045,569	\$ 340,669 24,372 27,088 199 54,573 446,901	\$ 8,056,704 994,576 961,026 427,124 655,732 11,095,162 31,699	\$ 7,780,410 827,827 834,465 445,083 662,720 10,550,505 28,700
Accounting Assistance to individuals Communications Conferences, conventions, meetings Depreciation In-kind contributions Insurance Interest Legal Membership dues Miscellaneous	716,800 139,255 48,489 326,931 88,014 65,690 251,532 - 22,789 30,221 543,136	31,699 - 8,358 5,949 39,920 - 9,585 67,874 20,671 1,916 14,869 29,481	4,741 3,600 - - 2,597 3,152 1,959 13,070	716,800 152,354 58,038 366,851 88,014 77,872 319,406 20,671 27,857 47,049 585,687	718,608 166,740 56,018 334,662 94,633 74,104 317,772 3,949 29,992 40,193 548,507
Occupancy Printing and publications Rental and equipment maintenance Supplies Travel  Total Functional Expenses	\$43,156 29,318 89,746 80,964 50,614 \$ 12,086,191	2,803 24,229 3,366 2,149 \$ 1,308,438	29,732 6,542 5,099 9 \$9	61,853 120,517 89,429 52,772 \$ 13,912,031	91,540 122,782 115,040 64,765 \$ 13,358,510

#### WAYPOINT

### Consolidated Statement of Cash Flows

# For the Year Ended December 31, 2019 (with comparative totals for the year ended December 31, 2018)

		<u>2019</u>		2018
Cash Flows From Operating Activities:		2,404,483	\$	(1,298,951)
Change in net assets	\$	2,404,465	Ÿ	(1,130,321,
Adjustments to reconcile change in net assets				ti.
to net cash from operating activities:		366,851		334,662
Depreciation		200,03.		(16,717)
Contributions restricted for endowment		(129,565)		(136,619)
Realized (gain) loss on investments		(2,805,664)		1,688,070
Unrealized (gain) loss on investments		(157,510)		188,315
Change in beneficial Interest in trusts		187,055		(176,817)
Change in interest rate swap		20,085		-
inclusion of new entity in consolidated financial statements		25,		
Changes in operating assets and liabilities:	,	(546,818)		170,636
Accounts receivable		(19,161)		(20,000)
Contributions receivable	,	46,765		48,802
Prepaid expenses		(78,303)		122,018
Accounts payable		81,334		(101,766)
Accrued payroll and related liabilities		(671)		<u>(1,763)</u>
Other liabilities	•		•	799,870
Net Cash Provided (Used) By Operating Activities		(631,119)		,55,670
Cash Flows From Investing Activities:		4544 2471		(693,481)
Purchases of investments		(511,347)	•	631,845
Proceeds from sale of investments		699,950		(426,8 <u>05)</u>
Purchase of fixed assets		(318,582)		
Net Cash Used By Investing Activities		(129,979)		(488,441)
Cash Flows From Financing Activities:				16,717
Contributions restricted for endowment		(140,000)		(140,000)
Payment of long-term debt		(140,000)		
Net Cash Used By Financing Activities		(140,000)		(123,283)
Net Change In Cash and Cash Equivalents		(901,098)		188,146
Cash and Cash Equivalents, Beginning		1,078,577	,	890,431
Cash and Cash Equivalents, Ending		177,479	,	1,078,577
SUPPLEMENTAL INFORMATION: Interest paid		319,406	;	317,772

#### WAYPOINT

# Notes to Consolidated Financial Statements

For the Year Ended December 31, 2019

#### Organization 1.

Waypoint (the Organization) is a nonprofit organization, founded in 1850, that currently aids more than 20,000 individuals, statewide, through an array of social services.

These services span the life cycle from prenatal to seniors, and can be grouped into the following categories:

# Early Childhood - Family Support & Education Services

Over 4,500 parents received education and support to improve parenting, strengthen families, prevent child abuse and neglect, and ensure healthy development of children. Over 500 young children starting life at a disadvantage received critical services to ensure a good beginning and to optimize their chance for life-long success. Some of the programs focused on early childhood include:

Early Support and Services - Early Support and Services provides family-centered support and therapies to infants and toddlers who have developmental disabilities, delays or are at risk of developmental delays. Services work to optimize babies' cognitive, physical, emotional and social development, and chance for success. Services are provided in the child's natural environment (home, day care, playground, etc.).

Home Visiting Services - A number of different prevention programs are offered in the home during those critical early years of a child's life. A spectrum of services includes support to new mothers and those struggling to parent; services for children with chronic health conditions; prenatal services for babies being born at a disadvantage into low-income families; and programs to encourage positive early parent/child relationships and promote optimal early childhood development. Services are provided by nurses, social workers, developmental specialists, occupational therapists, health educators, and home visitors.

Adoption - A licensed child-placing agency, the Organization has been forming families through adoption since 1914. The Organization's adoption professionals provide home studies and adoption services for families looking to adopt and provide counselling and support to birthparents who are considering the adoption option.

Children, Youth, and Family - Intervention and Treatment Programs

The Organization contracts with the State of New Hampshire, the federal government, and insurance companies, to provide a continuum of services for children, adolescents and young adults. Programs are delivered in the home, schools, or community, and include mental health counseling and substance abuse treatment, as well as a complex system of family stabilization and preservation programs, child protection services, and services for at-risk youth. Some of the programs include:

Foster care - The Organization works with the State of New Hampshire in placing children who have been rescued from dangerous home environments, into safe, stable, loving homes. The Organization recruits and supports foster families and works to facilitate permanency for each child.

Home Based Services - The Organization has a number of programs provided in the family home that are designed to help families who are struggling through daily life - where children are at risk. Services work to thwart domestic violence, rebuild families, and to improve family functioning. The Organization empowers families with the skills and resources they need to provide for their children and become self-sufficient.

Runaway and Homeless Youth Services

The Organization is the sole provider of services for runaway and homeless youth in Manchester and the Seacoast. A full spectrum of services features outreach to at-risk youth that includes survival aid on the streets and basic needs fulfillment at the dropin center, as well as crisis intervention, educational and vocational advocacy, housing, and case management. The Organization also provides behavioral health and substance use counseling where needed. The Organization works with school systems, police, and other agencies in addressing the needs of New Hampshire's homeless youth.

Senior Care and Independent Living

The Organization helps seniors and individuals with chronic illness or disability to live at home safely and with dignity, and to maintain quality of life. Under the title of Home Care, services are delivered by homemakers, companions, personal care service providers, and LNAs. The Organization's caregivers go to client homes to help with everything from cooking and cleaning to personal hygiene, medication reminders, mobility, travel to appointments, paying bills, help with daily tasks, and communication with family members.

## Other Programs

Camp Spaulding - Since 1921, Camp Spaulding has helped campers from all types of backgrounds enjoy the benefits of a traditional, resident camp experience. In 2015, the Organization formed a partnership with the YMCA of Greater Nashua whereby the Organization will own the camp and the YMCA will handle daily operations and summer programming. This collaboration will combine a 96-year camp history, an exceptional facility, strong community support, and the expertise of two premier New Hampshire nonprofit organizations.

The New Hampshire Children's Lobby — Established in 1971, the New Hampshire Children's Lobby is the advocacy wing of Child and Family Services. The program's mission is to improve the lives of children and families through legislative, judicial, and public policy initiatives. This combination of advocacy and direct service practice uniquely positions the Organization to serve the best interest of New Hampshire children.

The Children's Place and Parent Education Center – The Children's Place and Parent Education Center (TCP) in Concord, NH is a 501(c)(3) organization incorporated in 1978 to provide both educational and social programs and services to strengthen and enrich the lives of families with children, two months through six years old.

# 2. Significant Accounting Policies

# Change in Accounting Principle

ASU 2014-09 Revenue from Contracts with Customers and 2018-08 Contributions Received and Contributions Made

The Organization has adopted Accounting Standards Update (ASU) No. 2014-09 - Revenue from Contracts with Customers (Topic 606), as amended, and ASU No. 2018-08 Not-for-Profit Entities: Clarifying the Scope and the Accounting Guidance for Contributions Received and Contributions Made (Topic 605), as management believes these standards improve the usefulness and understandability of the Organization's financial reporting.

ASU 2014-09 and 2018-08 have been implemented in 2019, and the presentation in these consolidated financial statements has been adjusted accordingly. Analysis of various provisions of these standards resulted in no significant changes in the way the Organization recognizes revenue, and therefore no changes to the previously issued audited consolidated financial statements (presented in these consolidated financial statements as comparative financial information) were required on a retrospective basis. The presentation and disclosures of revenue have been enhanced in accordance with the new standards.

# ASU 2016-01 Equity Investments

In 2019, the Organization adopted Financial Accounting Standards Board Accounting Standards Update (ASU) 2016-01, Financial Instruments — Overall (Subtopic 825-10): Recognition and Measurement of Financial Assets and Financial Liabilities, which relates to the accounting for equity investments, financial liabilities under the fair value option, and the presentation and disclosure requirements for financial instruments.

## **Principles of Consolidation**

The consolidated financial statements include Waypoint, Child and Family Realty Corporation, and The Children's Place and Parent Education Center, commonly controlled organizations. All inter-organization transactions have been eliminated.

# Comparative Financial Information

The accompanying consolidated financial statements include certain prior-year summarized comparative information in total, but not by net asset class. Such information does not include sufficient detail to constitute a presentation in conformity with accounting principles generally accepted in the United States of America. Accordingly, such information should be read in conjunction with the audited consolidated financial statements for the year ended December 31, 2018, from which the summarized information was derived.

# Cash and Cash Equivalents

All cash and highly liquid financial instruments with original maturities of three months or less, and which are neither held for nor restricted by donors for long-term purposes, are considered to be cash and cash equivalents. Cash and highly liquid financial instruments invested for long-term purposes, including endowments that are perpetual in nature, are excluded from this definition.

## Accounts Receivable

Accounts receivable consists primarily of noninterest-bearing amounts due for services and programs. The allowance for uncollectable accounts receivable is based on historical experience, an assessment of economic conditions, and a review of subsequent collections. Accounts receivable are written off when deemed uncollectable.

## Contributions Receivable

Unconditional contributions that are expected to be collected within one year are recorded at net realizable value. Unconditional contributions that are expected to be collected in future years are initially recorded at fair value using present value techniques incorporating risk-adjusted discount rates designed to reflect the assumptions market participants would use in pricing the asset. In subsequent years, amortization of the discounts is included in contribution revenue in the Consolidated Statement of Activities. The allowance for uncollectable contributions is based on historical experience, an assessment of economic conditions, and a review of subsequent collections. Contributions receivable are written off when deemed uncollectable. Management has determined that contributions receivable are fully collectable, therefore no allowance has been recorded.

### Investments

Investment purchases are recorded at cost, or if donated, at fair value on the date of donation. Thereafter, investments are reported at their fair values in the Consolidated Statement of Financial Position. Net investment return/(loss) is reported in the Consolidated Statement of Activities and consists of interest and dividend income, realized and unrealized gains and losses, less external investment expenses.

The Organization maintains pooled investment accounts for its restricted endowment. Realized and unrealized gains and losses are allocated to the individual endowments based on the relationship of the market value of each endowment to the total market value of the pooled investment accounts, as adjusted for additions to or deductions from those accounts.

## Beneficial Interest Held in Trusts

The Organization is the beneficiary of perpetual charitable trusts. The beneficial interest in trusts is reported at its fair value, which is estimated as the fair value of the underlying trust assets. Distributions of income from trust assets are restricted as to use and are reported as increases in net assets with donor restrictions until expended in accordance with restrictions. The value of the beneficial interest in the trusts is adjusted annually for the change in its estimated fair value. Those changes in value are reported as increases in net assets with donor restrictions. The assets in the trusts will never be distributed to the Organization.

# **Property and Equipment**

Property and equipment additions over \$1,000 are recorded at cost, if purchased, and at fair value at the date of donation, if donated. Depreciation is computed using the straight-line method over the estimated useful lives of the assets ranging from 5 to 50 years, or in the case of capitalized leased assets or leasehold improvements, the lesser of the useful life of the asset or the lease term. When assets are sold or otherwise disposed of, the cost and related depreciation is removed, and any resulting gain or loss is included in the Consolidated Statement of Activities. Costs of maintenance and repairs that do not improve or extend the useful lives of the respective assets are expensed. Assets not in service are not depreciated.

The carrying values of property and equipment are reviewed for impairment whenever events or circumstances indicate that the carrying value of an asset may not be recoverable from the estimated future cash flows expected to result from its use and eventual disposition. When considered impaired, an impairment loss is recognized to the extent carrying value exceeds the fair value of the asset. There were no indicators of asset impairment in 2019 or 2018.

### Interest-Rate Swap

An interest-rate swap is utilized to mitigate interest-rate risk on bonds payable. The related liability is reported at fair value in the Consolidated Statement of Financial Position, and unrealized gains or losses are included in the Consolidated Statement of Activities.

#### **Net Assets**

Net assets, revenues, gains, and losses are classified based on the existence or absence of donor or grantor-imposed restrictions. Accordingly, net assets and changes therein are classified and reported as follows:

Net Assets Without Donor Restrictions — Net assets available for use in general operations and not subject to donor (or certain grantor) restrictions. The Board has designated, from net assets without donor restrictions, net assets for a board-designated endowment.

Net Assets With Donor Restrictions — Net assets subject to donor- (or certain grantor-) imposed restrictions. Some donor-imposed restrictions are temporary in nature, such as those that will be met by the passage of time or other events specified by the donor. Other donor-imposed restrictions are perpetual in nature, where the donor stipulates that resources be maintained in perpetuity while permitting the Organization to expend the income generated by the assets in accordance with the provisions of additional donor-imposed stipulations or a Board approved spending policy. Donor-imposed restrictions are released when a restriction expires, that is, when the stipulated time has elapsed, when the stipulated purpose for which the resource was restricted has been fulfilled, or both.

# Revenue and Revenue Recognition

The Organization recognizes contributions when cash, securities or other assets; an unconditional promise to give; or a notification of a beneficial interest is received. Conditional promises to give - that is, those with a measurable performance or other barrier and a right of return - are not recognized until the conditions on which they depend have been met. The Organization records special events revenue equal to the fair value of direct benefits to donors, and contribution income for the excess received when the event takes place.

A portion of the Organization's revenue is derived from cost-reimbursable contracts and grants, which are conditioned upon certain performance requirements and/ or the incurrence of allowable qualifying expenses. Amounts received are recognized as revenue when the Organization has incurred expenditures in compliance with specific contract or grant provisions. Amounts received prior to incurring qualifying expenditures are reported as refundable advances in the Statement of Financial Position.

Revenues derived from providing program services, including facility rentals, are recognized as the services are provided. Revenue related to facility rentals is recognized when the performance obligation of providing the space is satisfied. Program services fees paid in advance are deferred to the period to which they relate. All other amounts paid in advance are deferred to the period in which the underlying event or rental takes place. Due to the nature and timing of the performance and/or transfer of services, certain contract liabilities at December 31 of each year are recognized in the following year.

# Donated Services and In-Kind Contributions

Volunteers contribute significant amounts of time to program services, administration, and fundraising and development activities; however, the consolidated financial statements do not reflect the value of these contributed services because they do not meet recognition criteria prescribed by Generally Accepted Accounting Principles. Contributed goods are recorded at fair value at the date of donation. Donated professional services are recorded at the respective fair values of the services received.

## Advertising Costs

Advertising costs are expensed as incurred and are reported in the Consolidated Statement of Activities and Consolidated Statement of Functional Expenses.

# **Functional Allocation of Expenses**

The costs of program and supporting services activities have been summarized on a functional basis in the Consolidated Statement of Activities. The Consolidated Statement of Functional Expenses presents the natural classification detail of expenses by function. Accordingly, certain costs have been allocated among the programs and supporting services benefited.

## **Measure of Operations**

The Consolidated Statement of Activities reports all changes in net assets, including changes in net assets from operating and non-operating activities. Operating activities consist of those items attributable to the Organization's ongoing programs and services and include the Organization's annual endowment transfer to support operations. Non-operating activities are limited to resources outside of those programs and services and are comprised of non-recurring gains and losses on sales and dispositions, investment income, changes in the value of beneficial interests and interest rate swaps.

## Income Taxes

Waypoint and the Children's Place and Parent Education Center have been recognized by the Internal Revenue Service (IRS) as exempt from federal income taxes under Internal Revenue Code (IRC) Section 501(a) as organizations described in IRC Section

501(c)(3), qualify for charitable contribution deductions, and have been determined not to be private foundations. Child and Family Realty Corporation is exempt from federal income tax under Section 501(a) of the Internal Revenue Code as an organization described in Section 501(c)(25).

Each entity is annually required to file a Return of Organization Exempt from Income Tax (Form 990) with the IRS. In addition, each is subject to income tax on net income that is derived from business activities that are unrelated to their exempt purpose. In 2019 and 2018, Waypoint was not subject to unrelated business income tax and did not file an Exempt Organization Business Income Tax Return (Form 990-T) with the IRS.

### Estimates

The preparation of consolidated financial statements in conformity with Generally Accepted Accounting Principles requires estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements, and the reported amounts of revenues and expenses during the reporting period. Actual results may differ from those estimates, and those differences could be material.

## Financial Instruments and Credit Risk

Deposit concentration risk is managed by placing cash accounts with financial institutions believed to be creditworthy. At times, amounts on deposit may exceed insured limits. To date, no losses have been experienced in any of these accounts. Credit risk associated with accounts and contributions receivable is considered to be limited due to high historical collection rates. Investments are exposed to various risks such as interest rate, market, and credit risks. Due to the level of risk associated with certain investment securities, it is at least reasonably possible that changes in the values of investment securities will occur in the near term and that such change could materially affect the amounts reported in the Consolidated Statement of Financial Position. Although the fair values of investments are subject to fluctuation on a year-to-year basis, the investment Committee believes that the investment policies and guidelines are prudent for the long-term welfare of the Organization.

# Fair Value Measurements and Disclosures

Certain assets and liabilities are reported at fair value in the consolidated financial statements. Fair value is the price that would be received to sell an asset or paid to transfer a liability in an orderly transaction in the principal, or most advantageous, market at the measurement date under current market conditions regardless of whether that price is directly observable or estimated using another valuation technique. Inputs used to determine fair value refer broadly to the assumptions that market participants would use in pricing the asset or liability, including assumptions about risk. Inputs may be observable or unobservable. Observable inputs are inputs

that reflect the assumptions market participants would use in pricing the asset or liability based on market data obtained from sources independent of the reporting entity. Unobservable inputs are inputs that reflect the reporting entity's own assumptions about the assumptions market participants would use in pricing the asset or liability based on the best information available. A three-tier hierarchy categorizes the inputs as follows:

Level 1 - Quoted prices (unadjusted) in active markets for identical assets or liabilities that are accessible at the measurement date.

Level 2 – Inputs other than quoted prices included within Level 1 that are observable for the asset or liability, either directly or indirectly. These include quoted prices for similar assets or liabilities in active markets, quoted prices for identical or similar assets or liabilities in markets that are not active, inputs other than quoted prices that are observable for the asset or liability, and market-corroborated inputs.

Level 3 — Unobservable inputs for the asset or liability. In these situations, inputs are developed using the best information available in the circumstances.

In some cases, the inputs used to measure the fair value of an asset or a liability might be categorized within different levels of the fair value hierarchy. In those cases, the fair value measurement is categorized in its entirety in the same level of the fair value hierarchy as the lowest level input that is significant to the entire measurement. Assessing the significance of a particular input to entire measurement requires judgment, taking into account factors specific to the asset or liability. The categorization of an asset within the hierarchy is based upon the pricing transparency of the asset and does not necessarily correspond to the assessment of the quality, risk, or liquidity profile of the asset or liability.

When available, the Organization measures fair value using Level 1 inputs because they generally provide the most reliable evidence of fair value. However, Level 1 inputs are not available for certain assets and liabilities that the Organization is required to measure at fair value (for example, unconditional contributions receivable and in-kind contributions).

The primary uses of fair value measures in the Organization's consolidated financial statements are:

- Initial measurement of noncash gifts, including gifts of investment assets and unconditional promises to give.
- Recurring measurement of endowment investments (Note 6) Level 1.
- Recurring measurement of beneficial interests in trusts (Note 7) Level 3.

- Recurring measurement of line of credit (Note 9) Level 2.
- Recurring measurement of bonds payable and interest rate swap (Note 10) –
   Level 2.
- Recurring measurement of deferred loans (Note 11) Level 2.

The carrying amounts of cash and cash equivalents, accounts and contributions receivable, prepaid expenses, accounts payable, accrued payroll and related liabilities, and other liabilities approximate fair value due to their short-term nature.

# New Accounting Standards to be Adopted in the Future

#### Leases

In February 2016, the Financial Accounting Standards Board issued ASU 2016-02, Leases. The ASU requires all leases with lease terms more than 12 months to be capitalized as a right of use asset and lease liability on the Statement of Financial Position at the date of lease commencement. Leases will be classified as either finance leases or operating leases. This distinction will be relevant for the pattern of expense recognition in the Statement of Activities. This ASU will be effective for the Organization for the year ending December 31, 2021. The Organization is currently in the process of evaluating the impact of adoption of this ASU on the financial statements.

# 3. Liquidity and Availability

Financial assets available for general expenditure, that is, without donor or other restrictions limiting their use, within one year of the date of the Consolidated Statement of Financial Position, are comprised of the following at December 31, 2019:

Financial assets at year end: Cash and cash equivalents Accounts receivable, net Contributions receivable Investments Beneficial interest held in trusts	,	177,479 1,260,930 79,161 18,887,020 1,837,101 22,241,691
Total financial assets		
Less amounts not available to be used within one year:  Net assets with donor restrictions	4,829,280	
Less:	(538,689)	
Net assets with purpose restrictions to be met in less than a year Donor-restricted endowment subject to spending policy rate (4.00%) and appropriation	(98,140)	4,192,451
	15,894,841	
Board-designated endowment  Less: Board-designated endowment annual spending  policy rate (4.00%)	(563,860)	15,330,981
Less total amounts not available to be used within one year	-	19,523,432
Financial assets available to meet general expenditures over the next year		\$2,718,259

Endowment funds consist of donor-restricted endowments and funds designated by the Board to function as endowments. Income from donor-restricted endowments is restricted for specific purposes. The portion of endowment funds that are perpetual in nature are not available for general expenditure.

Board-designated endowment is subject to an annual spending rate as determined by the Board. Although there is no intention to spend from board-designated endowment (other than amounts appropriated for general expenditure as part of the Board's annual budget approval and appropriation), these amounts could be made available if necessary.

As part of its liquidity management plan, the Organization also has a \$1,500,000 revolving line of credit available to meet cash flow needs.

### 4. Accounts Receivable

Accounts receivable consist of the following at December 31, 2019 and 2018:

	2019	2018
Grants receivable Fees for service Total	Receivable         Allowance         Net           \$ 678,502         -         \$ 678,502           584,728         (2,300)         582,428           \$ 1,263,230         \$ (2,300)         \$ 1,260,930	Receivable         Allowance         Net           \$ 379,362         \$ -         \$ 379,362           338,650         (3,900)         334,750           \$ 718,012         \$ (3,900)         \$ 714,112

## 5. Prepaid Expenses

Prépaid expenses at year end relate primarily to prepaid insurance and contracts.

### 6. Investments

Investments at fair value consist of mutual funds totaling \$18,887,020 and \$16,140,394 at December 31, 2019 and 2018, respectively. During 2019, the Organization recognized \$2,935,229 of net gains and losses on investments. Of that amount, \$2,935,229 was recognized on investments of equity securities held at December 31, 2019.

Under the terms of the Organization's line of credit agreement (Note 9), the Organization has agreed not to pledge these investments as security on any other debt.

The Organization's policy is to avail itself of a Board-approved percentage of investment income for operations with any remaining interest, dividends, or appreciation reinvested. The spending policy approved by the Board of Trustees for 2019 was 4.25% of the average fair market value of all investments over the previous twelve quarters.

As discussed in Note 2 to these consolidated financial statements, the Organization is required to report its fair value measurements in one of three levels, which are based on the ability to observe in the marketplace the inputs to the Organization's valuation techniques. Level 1, the most observable level of inputs, is for investments measured at quoted prices in active markets for identical investments as of the December 31, 2019. Level 2 is for investments measured using inputs such as quoted prices for similar assets, quoted prices for the identical asset in inactive markets, and for investments measured at net asset value that can be redeemed in the near term. Level 3 is for investments measured using inputs that are unobservable, and is used in situations for which there is little, if any, market activity for the investment.

The Organization uses the following ways to determine the fair value of its investments:

Mutual funds: Determined by the published value per unit at the end of the last trading day of the year, which is the basis for transactions at that date.

## 7. Beneficial Interest Held in Trusts

The Organization is the sole beneficiary of three funds that are administered by the New Hampshire Charitable Foundation (NHCF). Income from the funds is to provide assistance to children attending Camp Spaulding and for capital improvements to the camp. The fund resolution provides that distributions from the funds can be made at the discretion of the NHCF Board of Directors.

At December 31, 2019 and 2018, the fair market value of the funds, which approximates the present value of future benefits expected to be received, was \$858,994 and \$800,624, respectively.

In addition, the Organization has a split-interest in three charitable remainder trusts. The assets are held in trust by banks as permanent trustees of the trusts. The fair value of these beneficial interests is determined by applying the Organization's percentage interest to the fair value of the trust assets as reported by the trustee.

<u>Trust</u>	Percentage <u>Interest</u>	2019	<u>2018</u>
Greenleaf Spaulding Cogswell	100% 100% 50%	\$ 384,004 332,956 261,147	\$ 350,806 297,837 230,324
Total		\$ 978,107	\$ 878,967

Beneficial interest held in trusts is reported at fair value, which is estimated as the present value of expected future cash inflows on a recurring basis. As discussed in Note 2, the valuation technique used by the Organization is a Level 3 measure because there are no observable market transactions.

# 8. Property, Equipment, and Depreciation

Property and equipment is comprised of the following at December 31, 2019 and 2018:

2018:		<u> 2019</u>		<u> 2018</u>
Land and land improvements Buildings and improvements Furniture, fixtures, and equipment Vehicles Software Construction in progress	\$	1,114,949 8,862,063 843,251 107,581 377,333 5,415	\$	1,114,949 8,335,089 796,686 107,581 285,372 38,870
Subtotal  Less accumulated depreciation  Total	_ \$_	11,310,592 (4,850,210) 6,460,382	\$_	10,678,547 (4,320,042) 6,358,505

## 9. Line of Credit

The Organization has a \$1,500,000 revolving line of credit agreement with a bank. The line of credit expired on June 30, 2019 and was extended through June 30, 2020. The line is secured by a first lien on accounts receivable, double negative pledge on all investments of the borrower, and carries a variable rate of interest at the Wall Street Journal prime rate (4.75% at December 31, 2019), adjusted daily. At December 31, 2019, the balance on this line of credit was \$529.

# 10. Bonds Payable

During 2007, the New Hampshire Health and Education Facilities Authority (the "Authority") sold \$5,540,000 of its Revenue Bonds, Child and Family Services Issue, Series 2007, and loaned the proceeds of the bonds to the Organization to refund its Series 1999 Series Bonds and to finance certain improvements to the Organization's facilities. The Series 2007 Bonds were issued with a variable interest rate determined on a weekly basis. Prior to issuing the Bonds, the Organization entered into an interest rate swap agreement (the "Swap Agreement") with Citizens Bank of NH (the "Counterparty") for the life of the bond issue to hedge the interest rate risk associated with the Series 2007 Bonds. The interest rate swap agreement requires the Organization to pay the Counterparty a fixed rate of 3.915%; in exchange, the Counterparty will pay the Organization a variable rate on the notional amount based on the 67% of one month LIBOR. Counterparty payments to the Organization were intended to offset Organization payments of variable rate interest to bond holders. Counterparty credit worthiness and market variability can impact the variable rates received and paid by the Organization, with the potential of increasing Organization interest payments. As

a result, the cost of the interest rate swap for 2019 and 2018 is added to interest expense in the Consolidated Statement of Functional Expenses. The bonds mature in 2038 and can be repaid at any time.

The Organization is required to include the fair value of the swap in the Consolidated Statement of Financial Position, and annual changes, if any, in the fair value of the swap in the Consolidated Statement of Activities. For example, during the bond's 30year holding period, the annually calculated value of the swap will be reported as an asset if interest rates increase above those in effect on the date of the swap was entered into (and as an unrealized gain in the Consolidated Statement of Activities), which will generally be indicative that the net fixed rate the Organization is paying on the swap is below market expectations of rates during the remaining term of the swap. The swap will be reported as a liability (and as an unrealized loss in the Consolidated Statement of Activities) if interest rates decrease below those in effect on the date the swap was entered into, which will generally be indicative that the net fixed rate the Organization is paying on the swap is above market expectations of rates during the remaining term of the swap. The annual accounting adjustments of value changes in the swap transaction are non-cash recognition requirements, the net effect of which will be zero at the end of the bond's 30-year term. At December 31, 2019 and 2018, the Organization recorded the swap liability position of \$1,072,580 and \$885,525, respectively. During 2009, there occurred a downgrading of the credit rating of the Counterparty to the letter of credit reimbursement agreement, which triggered a mandatory tender of the Series 2007 Bonds in whole and a temporary conversion of one-hundred percent of the principal amount to a bank purchase mode under the terms of said letter of credit reimbursement agreement. Since it became evident that the credit markets would not soon return to normalcy, the Organization elected to convert the Series 2007 Bonds from a weekly rate mode to a bank purchase mode. This new bank purchase mode created a rate period in which the Series 2007 Bonds bear interest at the tax adjusted bank purchase rate of 68% of the sum of the adjusted period LIBOR (30 day) rate and 325 basis points. The bank purchase mode commenced on July 31, 2009 and expired on July 31, 2014; however, the expiration date was extended by the Counterparty and the Organization had the option to convert back to the weekly rate mode. The Series 2007 Bond documents require the Organization to comply with certain financial covenants. As of December 31, 2019, the Organization was in compliance with these covenants.

The following is a summary of future payments on the previously mentioned bonds payable:

<u>Year</u>	<u>Amount</u>
2020	\$ 150,000
2021	160,000
2022	165,000
2023	175,000
2024	180,000
Thereafter	3,235,000
Total	\$ 4,065,000

## 11. Deferred Loans - NHHFA

Note payable to the New Hampshire Housing and Finance Authority dated June 7, 2005. The face amount of the note is \$550,000, does not require the payment of interest, and is due in 30 years. The note is secured by real estate located in Dover, New Hampshire.

Note payable to the New Hampshire Housing and Finance Authority dated May 22, 2007. The face amount of the note is \$700,000, does not require the payment of interest, and is due in 30 years. The note is secured by real estate located in Manchester, New Hampshire.

# 12. Endowment Funds

The Organization's endowment consists of various individual funds established for a variety of purposes. Endowment includes both donor-restricted funds and funds designated by the Board of Trustees to function as endowments. As required by Generally Accepted Accounting Principles, net assets associated with endowment funds, including funds designated by the Board of Trustees to function as endowments, are classified and reported based on the existence or absence of donor-imposed restrictions.

# **Board-designated Endowment**

As of December 31, 2019, the Board of Trustees had designated \$15,894,841 of net assets without donor restrictions as a general endowment fund to support the mission of the Organization.

# Donor-designated Endowments

The Board of Trustees of the Organization has interpreted the Uniform Prudent Management of Institutional Funds Act (UPMIFA) as requiring the preservation of the fair value of the original gift as of the gift date for donor-restricted perpetual endowment funds, absent explicit donor stipulations to the contrary. As a result of this interpretation, the Organization classifies as perpetually restricted net assets (a) the original value of gifts donated to the endowment, (b) the original value of subsequent gifts to the endowment, and (c) accumulations to the endowment made in accordance with the direction of the applicable donor gift instrument at the time the accumulation is added. The remaining portion of the donor-restricted endowment fund that is not classified as perpetually restricted is classified as net assets with donor restrictions until those amounts are appropriated for expenditure by the Organization in a manner consistent with the standard of prudence prescribed by UPMIFA. In accordance with UPMIFA, the Organization considers the following factors in making a determination to appropriate or accumulate donor-restricted endowment funds: (1) the duration and preservation of the various funds, (2) the purposes of the donorrestricted endowment funds, (3) general economic conditions, (4) the possible effect of inflation and deflation, (5) the expected total return from income and the appreciation of investments, (6) other resources of the Organization, and (7) the Organization's investment policies.

## **Funds with Deficiencies**

The Organization considers a fund to be underwater if the fair value of the fund is less than the sum of (a) the original value of initial and subsequent gift amounts donated to the fund and (b) any accumulations to the fund that are required to be maintained in perpetuity in accordance with the direction of the applicable donor gift instrument. The Organization complies with UPMIFA and has interpreted UPMIFA to permit spending from underwater funds in accordance with prudent measures required under the law. The Organization had no underwater endowment funds at December 31, 2019.

### **Investment Policy**

The Organization has adopted an investment and spending policy to ensure a total return (income plus capital change) necessary to preserve and enhance the principal of the fund and, at the same time, provide a dependable source of support for current operations and programs. The withdrawal from the fund in support of current operations is expected to remain a constant percentage of the total fund, adjusted for new gifts to the fund.

In recognition of the prudence required of fiduciaries, reasonable diversification is sought where possible. Experience has shown financial markets and inflation rates are cyclical and, therefore, control of volatility will be achieved through investment styles. Asset allocation parameters have been developed for various funds within the

structure, based on investment objectives, liquidity needs, and time horizon for intended use.

Measurement of investment performance against policy objectives will be computed on a total return basis, net of management fees and transaction costs. Total return is defined as dividend or interest income plus realized and unrealized capital appreciation or depreciation at fair market value.

# Spending Policy

The Organization's spending policy rate in 2019 was 4.25% of the average total endowment value over the trailing 12 quarters with a 1% contingency margin. This includes interest and dividends paid out to the Organization.

The net asset composition of endowment net assets as of December 31, 2019 and changes in endowment net assets for the year ended December 31, 2019 are as follows:

follows:				Total Net							
	Without Donor Restrictions		Purpose Restricted		Cumulative Appreciation		Perpetually <u>Restricted</u>		Total		Endowment <u>Assets</u>
Endowment net assets, beginning of year Contributions Appropriations from endowment		\$		\$	453,544 (74,751)	\$	1,679,406	\$	2,132,950 - (74,751)	S	16,140,394 66,325 (700,000)
Temporary appropriation for purpose-restricted net assets investment income, net Endowment net assets, end of year	(538,689) 2,985,010 5 15,894,841	\$	538,689 - 538,689	\$.	395,791 774,084	\$	1,679,406	\$,	\$38,689 395,291 2,992,179	\$	3,380,301 18,887,020

### 13. Net Assets

Net assets without donor restriction are comprised of the following at December 31, 2019 and 2018:

019 alia 2018.	2019 _	2018
the designated not accepts	\$ 884,271	\$ 366,244
Undesignated net assets Board designated endowment	15,894,841	14,007,444
Total	\$ 16,779,112	\$ 14,373,688

Net assets with donor restrictions are comprised of the following at December 31, 2019 and 2018:

2015 and 2016.		2019	_	2018
Subject to expenditure for specified purpose:				
Camp	\$	71,265	\$	113,699
Child abuse prevention		98,265	•	153,836
Family counseling		9,398		14,160
Family resource center		34,569		-
Homecare	-	111,587		92,430
Human trafficking		10,000		30,000
IT and other projects		108,522		208,891
Teen and youth	_	95,083	_	234,433
,		538,689		847,449
Endowment:				
Accumulated earnings restricted by donors for:		•		
General operations		176,893		131,716
Camp operations		198,902		92,896
Other purposes	_	398,289_	_	228,932
		774,084		453,544
Original gift restricted by donors for:				
General operations		133,407		133,407
Camp operations		548,988		548,988
Other purposes	_	997,011	_	997,011
	, .	1,679,406	_	1,679,406
Total restricted endowment .	•	2,453,490		2,132,950
Not subject to spending policy or appropriation:				
Beneficial interest in trusts		1,837,101	_	1,679,591
Total	\$	4,829,280	\$_	4,659,990

Net assets were released from donor restrictions by incurring expenses satisfying the restricted purpose or by occurrence of the passage of time or other events specified by the donors as follows for the year ended December 31, 2019:

Satisfaction of purpose restrictions:  Camp Child abuse prevention Family counseling Family resource center Homecare Human trafficking IT and other projects Teen and youth	\$ 119,417 150,071 41,834 2,211 295,499 50,000 312,866 222,349 1,194,247	
Restricted-purpose spending-rate distributions and appropriations: General operations Camp operations Other purposes	11,268 27,789 35,694 74,751 \$ 1,268,998	

# 14. Assistance to Individuals

The \$716,800 in "Assistance to individuals" (see Consolidated Statement of Functional Expenses) is comprised of the following (rounded to the nearest thousand):

Payment to parents of foster children Housing assistance to youth at risk of homelessness Gift cards provided to families during holiday season Food for at risk youth	\$	302 144 59 25
Other assistance such as medical, childcare, transportation, and family activities	¢	186 716
Total	Þ,	-/10

# 15. Functionalized Expenses

The consolidated financial statements report certain categories of expenses that are attributed to more than one program or supporting function. Therefore, expenses

require allocation on a reasonable basis that is consistently applied. The expenses that are allocated include clerical, IT, and administration, which are allocated to program and supporting services based primarily on a percentage of personnel costs related to programs and supporting services.

## 16. Defined Contribution Plan

The Organization maintains a 403(b) Thrift Plan (the Plan). The Plan is a defined contribution plan that all eligible employees may immediately make elective participant contributions to upon hire. A pretax voluntary contribution is permitted by employees up to limits imposed by the Internal Revenue Code and other limitations specified in the Plan. There were no contributions made to the plan by the Organization for the years ended December 31, 2019 and 2018, respectively.

## 17. Operating Leases

The Organization leases office space under the terms of non-cancellable lease agreements that expired at various times during 2019. The Organization also rents additional facilities on a month to month basis. Rent expense under these agreements totaled \$182,763 and \$182,368 for the years ended December 31, 2019 and 2018, respectively.

# 18. Related Party Transactions

The Organization procures a portion of their legal services from a local law firm that employs an attorney who also serves on the Organization's Board of Directors. The attorney board member does not personally perform the legal services. For the year ended December 31, 2019, the total legal expense from related parties was \$15,680.

# 19. Prior Period Restatement

Beginning net assets for 2019 have been increased by \$170,231 to include the assets, liabilities, and net assets of The Children's Place and Parent Education Center, which is now included in these consolidated financial statements. On November 1, 2019 Waypoint's Board of Directors took over responsibility for this organization. The comparative totals that are presented with these consolidated financial statements have not been restated.

# 20. Concentration of Risk

The majority of the Organization's grants are received from agencies of the State of New Hampshire. As such, the Organization's ability to generate resources via grants is

dependent upon the economic health of that area and of the State of New Hampshire. An economic downturn could cause a decrease in grants that coincides with an increase in demand for the Organization's services.

### 21. Subsequent Events

Subsequent events have been evaluated through May 26, 2020, the date the consolidated financial statements were available to be issued.

The COVID-19 outbreak in the United States (and across the globe) has resulted in economic uncertainties. The disruption is expected to be temporary, but there is considerable uncertainty around the duration and scope. The extent of the impact of COVID-19 on our operational and financial performance will depend on certain developments, including the duration and spread of the outbreak, impact on our individuals served, employees, and vendors, all of which are uncertain and cannot be predicted. At this point, the extent to which COVID-19 may impact our financial condition or results of operations is uncertain. In response to the impact that COVID-19 has had on our Organization, a Paycheck Protection Program (PPP) Loan was applied for, and \$1,741,500 received on April 24, 2020.

WAYPOINT

# Consolidated Schedule of Operating Expenses For the Year Ended December 31, 2019

	<u>c</u>	Family ounseling		Teen and Youth	Tr 8	ild Abuse reatment & Family engthening		Child Abuse Prevention	<u>ļn</u>	Early servention 359,348		Homecare 1.758.488	P	adoptions and regnancy ounseling 88,632	5	Child Advocasy 121,616	s	Summer  Camp  7,144	\$	Total Program 6,901,838	5	Management and General 814,197	£ \$	undralsing 340,669	\$	2019 <u>Total</u> 8,056,704
Salaries and wages	\$	392,683	S	811,578	\$	1,797,236	5	1,565,113 224,471	>	31,739	•	198,672	•	11,097	•	3,730	•	1,221		886,121		84,083		24,372		994,576
Employee benefits		36,382		123,479		255,330 231,536		195,954		42,973		220,779		9,016		9,531		629		851,733		72,205		27,088		961,026
Payroll related costs		55,625		95,590		230,948		66,254		21,254		63,078		1,726		203		53		425,994		931		199		427,124
Mileage reimbursement		4,517		37,961		250,546 85,374		133,533		25,490		25,769		6,713		5,385		174,591		527,006		74,153		54,573		655,732 31,699
Contracted services		10,066		53,084		-12,55		133,303		,		-				-		-		-		31,699		-		715,800
Accounting						355,857		115,078		8				7,614		-		6,955		716,800		. 7_				152,354
Assistance to individuals		57		231,226		37,355		35,008		5,136		15,498		1,949		1,313		453		139,255		8,358		4,741		152,334
Communications		4,283		37,260		32,32		20,000																3,600		58,038
Conferences, conventions,		1 400		5,540		4,918		8,887		868		9,187		350		16,987		272		48,439		5,949		3,000		366,851
meetings		1,480		130,051		49.246		44,442		8,405		8,408		4,804		2,402		70,762		326,931		39,920		-		88,014
Depreciation		8,408		45,647		42,367				• •		**		•		•		•		88,014				2,597		77,872
In-kind contributions				11,053		21,357		17,108		3,377		7,044		703		760 ·		210		65,690		9,585				319,406
luantsuce		4,978		39,926		81,843		73,863		13,974		13,974		7,985		3,993		1,996		251,537		67,874		•		20,671
Interest		13,973		39,920		04,040		,		٠.		7,825		-		•		•				20,671		3.152		. 27,857
Legal		(7,825)		1,530		2,425		8,235		385		3,456		170		767		112		22,729		1,915		1,959		47,049
Membership dues		5,699		3,212		3,536		8.736		2,618		33,253		6,685		234		658		30,221		14,869		13,070		585,687
Miscellaneous		(28,712)		191,947		163,147		101.733		11,823		6,880		3,105		3.915		1,628		543,136		29,481		29,732		61,853
Occupancy		53,958		4,042		3,924		10.568		1,356		5,734		1,020		951		158		29,318		2,803		23,734		ودمرين
Printing and publications		1,565		4,042		2,54		,																6,542		120,517
Rental and equipment		(600)		14,221		28,584		26,300		4,936		11,373		2,754		1,414		756		89,745		24,229		5,099		89,429
maintenance		(€92 <u>)</u>		32,348		19,132		13,321		1,185		3,297		502		574		75		80,964		3,366		9		_52,77 <u>2</u> _
Supplies		19,530		22,015		8,192		14,803		851			<u>.</u> .	112		438		424	_	50,614	-	2,149			-	
Travel	-	3,779	-						 s	535,729	e	2,394,726	s	154,938	\$	174,314	\$	268,107	'\$ <sub>.</sub>	12,086,191	. 5	1,308,438	S	517,402	۶.	13,912,031
Total	\$_	574,853	- 5	1,591,710	-\$	3,423.407	•	2,658,407	. '.	233,723	,	4,00,00	• *		·		'		•		_					

WAYPOINT

# Consolidated Schedule of Operating Expenses For the Year Ended December 31, 2018

·	Family Counseling	Teen and <u>Youth</u>	Child Abuse Treatment & Family Strengthening	Child Abuse <u>Prevention</u>	Early Intervention	Homecare	Adoptions and Pregnancy <u>Counseling</u>	Child Advocacy	Summer . <u>Camp</u>	Total <u>Program</u>	Management and <u>General</u>	Fundralsing	2018 <u>Total</u>
Salaries and wages	S 456,270	S 940,297	\$ 1,571,090.	S 1,435,811	\$ 344,092	\$ 1,649,913	\$ 81,328	\$ 118,831	\$ 6,728	\$ 6,614,360	\$ 849,923	\$ 316,127	5 7,780,410
Employee benefits	39,799	135,622	190,979	181,757	33,660	144,054	12,964	2,883	897	742,615	66,141	19,071	827,827
Payroli related costs	56,967	100,911	173,279	161,282	37,294	196.825	7,437	9,278	521	743,794	65,549	25,122	834,465
Mileage reimbursement	5,660	41,849	249,506	66,137	18,647	59,274	1,294	69	156	442,792	1,878	413	445,083
Contracted services	28,809	43,507	95,385	165,055	20,355	23,245	9,429	2,312	171,937	\$60,035	96,132	6,553	662,720
	26,609	-3,307	25,505		•	,	•	•	-	-	28,700	-	28,700
Accounting	5.064	190,794	352,345	133,826	_	3,014	10,071		7,494	718,508	-	-	718,608
Assistance to individuals	5,064 8,493	38,575	41,973	33,808	4,940	16,451	1,998	1,522	584	148,344	10,147	8,249	166,740
Communications	5,493		72,575	33,000	,,,,,,	,		-					
Conferences, conventions,	3,014	3,631	2,415	19,919	1.544	1,649	3.	1,957	1	34,183	19,533	2,302	56,018
meetings		118,639	44,925	40,542	7,570	7,670	4,383	2,191	64,553	298,245	35,417	•	334,662
Depreciation	7,672		27,625	40,342	7,5.0	.,	-		_	90,213	3,420	1,000	94,633
in-kind contributions	1,510	61,077	17,880	15,802	3,228	6,877	711	775	168	62,170	9,468	2,456	74,104
Insurance	5,681	11,043	•	-	13.903	13,903	7,944	3,972	1,986	250,245	67,527		317,772
Interest	13,902	39,721	81,429	73,485		15,505	,,,	3,372	2,544		3,949	-	3,949
Legai	-	•			. 8	6,365	3	502	3	18,132	7,947	3,913	29,992
Membership dues	1,531	1,254	1,224	7,241	1.052	5,581	648	174	232	24,352	13,167	2,674	40,193
Miscellaneous	1,647	4,51\$	6,725	3,475		27,452	3,222	3,597	5,889	495,619	41,188	11,700	548,507
Occupancy	45,179	148,763	140,092	111,318	10,107		435	1,220	672	55,968	12,656	22,916	91,540
Printing and publications	2,831	9,092	14,541	12,070	3,003	12,054	435	1,220	0/2	33,300	2,000		
Rental and equipment							3.000	1 425	823	95,167	25,586	2,029	122,782
maintenance	5,310	15,574	30,365	27,270	5,186	5,293	2,850	1,435		•	17,700	2,655	115,040
Supplies	10,874	26,700	21,931	17,739	3,589	12,408	654	719	71	94,685	·=	356	64,765
Travel	958	36,453	4,662	14,225	939	3,233	134	147	454	61,265	3.144		
Total	5 711,421	5 1,968,075	\$ 3,084,373	5 2,520,762	\$ 509,267	S 2,196,563	\$ 145,518	\$ 151,634	\$ 263,179	\$ 11,550,792	5 1.380,172	\$ <u>427,546</u>	\$ 13,358,510

See Independent Auditors' Report.

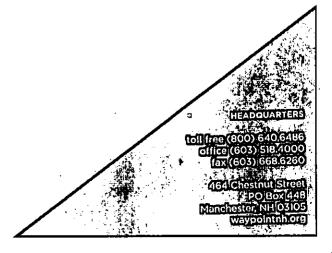


Pormerly
CHILD AND FAMILY SERVICES

# BOARD OF TRUSTEES JUNE 2020

Borja Alvarez de Toledo President and CEO Melissa Biron Nina Chang **Bill Conrad Tiffany Diamond** Jane Gile John Greene Wendy Gladstone **Brad Kuster** Marilyn Mahoney Holly Mintz Lyndsee Paskalis Shayleen Roberts Mark Rouvalis Ken Sheldon Jeffrey Seifert Jennifer Stebbins





# Borja Alvarez de Toledo, M.Ed.

# 464 Chostnut St, Manchoster, NH. 03105/ 603-782-6442 alvarezdetoledob@waypointnh.org

## **Professional Profile**

- A seasoned leader with more than 18 years of senior level non-profit management experience.
- Strong business acumen with emphasis on developing processes to ensure the alignment of strategy, operations, and outcomes with a strength based approach to leadership development.
- Collaborative leader using systemic and strategic framework in program development, supervision and conflict resolution.

# Professional Experience

Waypoint, formerly Child and Family Services of New Hampshire Manchester, NH

December 2013- Present

- ~ President and CEO
- Responsible for program planning and development, insuring that Waypoint meets the community
- Advance the public profile of Waypoint by developing innovative approaches and building productive relationships with government, regional and national constituencies.
- Acts as advisor to the Board of Directors and maintains relationships with the regional Boards
- Responsible for all aspects of financial planning, sustainability and oversight of Waypoint's assets
- Work with Development staff and Board of Directors to design and implement all fundralsing activities, including cultivation and solicitation of key individuals, foundations and corporations

### Riverside Community Care Dedham, MA

2009-2013

- ~ Division Director, Child and Family Services
- Responsible for strategic vision, planning and implementation of the programmatic, operational and financial sustainability of a \$17M division with more than 300 employees.
- In partnership with The Guidance Center, Inc.'s board of directors, played leadership role in successfully merging with Riverside Community Care, through a process that involved strategic planning, analysis and selection of a viable partner.
- Provide supervision to managers using a strength based approach and a collaborative coaching model to leadership development.

### The Guidance Center, Inc. Cambridge, MA

1998 - 2009

~ Chief Operating Officer

- Hired initially as Director of an intensive home-based family program and through successive promotions became responsible for all operations in the organization.
- Responsible for supervision of Division Directors, strategic planning and development of new initiatives.
- Developed strategic relationships with state and local funders, and partnered with community agencies to support the healthy growth of children and families.

Private Practice in Psychotherapy and Clinical Consultation Madrid, Spain

### Universidad Pontificia de Comillas Madrid, Spain

1991 - 1998

~Adjunct Faculty

Taught graduate level courses in Family and Couples Therapy program

 Practicum program supervisor: Supervised first year Master's Degree students through live supervision in the treatment of multi-problem families.

### Centro Médico-Psicopedagógico Madrid, Spain

1994 - 1997

~Clinical Coordinator/Director of Training.

 Member of a multi-disciplinary team that provided assessment and treatment to families victims of terrorism and had developed. Post Traumatic Stress Disorder.

# ITAD (Institute for Alcohol and Drug Treatment), Madrid, Spain

1991-1994

~ Senior Drug and Alcohol Counselor, Drug and Alcohol Program

- · Provided evaluation and treatment for chemically dependent adults and their families.
- ~ Senior Family Therapist, Couples and Family Therapy Program
- · Worked as a family therapist in the evaluation and treatment of adolescents and families.

# Charles River Health Management Boston, MA

1989 - 1991

~ Senior Family Therapist, Home Based Family Treatment Program.

### Education

Graduate Certificate of Business
University of Massachusetts, Lowell, 2000.
Master's Degree in Education
Counseling Psychology Program. Boston University, 1989.
B.A. In Clinical Psychology
Universidad Pontificia de Comilias, Madrid, Spain. 1988

#### **Publications**

- 2009 Ayers, S & Alvarez de Toledo, B. Community Based Mental Health with Children and Families. In A. R. Roberts (Ed.), Social Worker's Desk Reference (2<sup>nd</sup> ed.), New York: Oxford University Press, 2009
- 2006 Topical Discussion: Advancing Community-Based Clinical Practice and Research: Learning in the Field. Presented at the 19th Annual Research Conference: A System of Care for Children's Mental Health: Expanding the Research Base, February 2006, Tampa, FL.
- 2001 Lyman, D.R.; Siegel, R.; Alvarez de Toledo, B.; Ayers, S.; Mikula, J. How to be little and still think big: Creating a grass roots, evidence based system of care. Symposium presented at the 14th Annual Research Conference in Children's Mental Health, Research and Training Center for Children's Mental Health, February 2001, Tampa, FL.
- 2006 Lyman, D.R., B. Alvarez de Toledo, The Ecology of intensive community based intervention. In Lightburn, A., P. Sessions. Handbook of Community Based Clinical Practice. Oxford University Press, 2006, England.
- 2001 Lyman, D.R., B. Alvarez de Toledo (2001) Risk factors and treatment outcomes in a strategic Intensive family program. In Newman, .C, C. Liberton, K. Kutash and R. Friedman, (Eds.) A System of Care for Children's Mental Health: Expanding the Research Base (2002), pp. 55-58. Research and Training Center for Children's Mental Health, University of South Florida, Tampa, FL.

1994-98 Research papers and professional presentations in peer reviewed journals in Spain

### Languages

Fluent in Spanish, French and Italian.

# **COLLEEN M. IVES**

2605 Elm Street • Manchester, New Hampshire 03104 (603) 630-8239 • cives2605@gmail.com

# CHIEF OPERATING OFFICER

Proactive executive with a formidable record of driving systemic change and business expansion. Nimble administrator with strategic planning, business process improvement, cost controls and performance management experience. Collaborative leader with inspirational and decisive management style who achieves exceptional, rather than expected, results. Catalyst for open communications towards a climate of learning to benefit company and individuals.

# PROFESSIONAL EXPERIENCE

Statewide private nonprofit that works to advance the well-being of children and families through an array of community-based services.

Oversees all aspects of program delivery including; fiscal and personnel management, quality assurance and **Chief Operating Officer** program development

# ROCKPORT MORTGAGE CORPORATION, Gloucester, MA • 2008-2017

Leading national lender of US Housing & Urban Development insured commercial loans in healthcare, multifamily and affordable housing sectors.

- Report to principals with overall responsibility for achieving strategic objectives through oversight of the day-to-Vice President, Operations & Quality Control day operations of five multi-disciplinary underwriting teams by providing support at the transactional level as well as in the development of procedures and operating practices to match RMC's continued growth.
- Ensure RMC'S compliance with their federally mandated Quality Control Plan through employee development initiatives, monitoring of RMC'S operational practices while integrating new HUD directives into RMC'S existing best practices.

# IVES DEVELOPMENT ASSOCIATES, Manchester, NH • 2005-2016

Consultancy providing strategic planning and leadership development to public, private and nonprofit companies throughout New England.

Design and facilitate customized corporate retreats, including strategic planning sessions, executive and Board of Directors' training and development, creation or re-affirmation of vision, mission and values and efforts to re-align leadership around key priorities and future direction of the organization. Integrate opportunities to shift organizational culture to more open and candid communications.

- Led an 18-month comprehensive change initiative that:
- o Resulted in the development of a transition plan for the assimilation of an Interim Executive Director including an operations plan that aimed to recalibrate the culture;
- Transformed climate of accountability for a \$55M client by implementing Balanced Scorecard strategic measurement system. Designed, coordinated and facilitated on-site internal and external analysis of 11 retail locations in 9 states, analyzing threats and weaknesses in business to build a platform for growth.

CAREER NOTE: Concurrent with consulting enterprise (2006 – 2010), designed and taught introductory and upper level psychology and sociology courses at Granite State College in Concord, Manchester and Portsmouth, New Hampshire. COLLEEN M. IVES • Page 2 • cives2605@gmail.com

GRANITE STATE INDEPENDENT LIVING, Concord, NH • 2001-2005

Statewide nonprofit offering long-term care, employment, transportation, advocacy, and other community-based services.

**Acting Executive Director & Chief Operating Officer** 

Led internal operations, including service and program delivery, finance, human resources, fundraising and marketing. Transformed organization's culture by promoting a climate of excellence, systemic solutions and learning that benefited the organization and individual employees. Evaluated operational results and facilitated business processes and controls that promoted efficiency and internal information flow. Developed short- and long-range operating plans. Supported up to 14 management-level employees, staff of 90, and \$13M annual operating budget. Held complete performance management authority as well as autonomy to engage in private. and state/federal contracts.

- Increased revenue by 78% with more effective grant administration, successful applications for new competitive grants, initiating a comprehensive development / fundraising plan, and increasing the fee-forservice lines of business.
- Increased consumers served from 400 to 3,000+ individuals within three-year period by restructuring existing programs, developing new programs and increasing program accountability with monthly management reports.
- Established foundation for 36-month capacity building plan to enhance infrastructure and overall operations by conducting full organizational audit and successfully presenting to Board of Directors.
- Expanded services and leveraged long-term grant opportunity through company acquisition. Successfully integrated organizational cultures and business practices, including human resource policies, management teams and compensation/benefits.
- Recommended, designed and implemented internal controls and operating procedures for all departments (Human Resources, Finance, Public Relations/ Development, Long-Term Care, Community Living and Employment Services).
- Increased efficiency, raised credibility of financial reporting and reduced headcount by implementing state of the art technology with expertise of retained IT consultant.

NEW HAMPSHIRE DEPARTMENT OF EDUCATION, VOCATIONAL REHABILITATION, SERVICES FOR BLIND AND VISUALLY IMPAIRED, Concord, NH • 1992-2000

Statewide organization providing Registry of Legal Blindness, Sight Services for Independent Living, Vocational Rehabilitation and a Business Enterprise program.

## Statewide Director

Managed professional staff of 8 to deliver services that included 15 statewide rehabilitative support groups, career counseling and vending machine/food service enterprises in State and Federal buildings.

- Awarded \$1.2M 3-year federal grant to provide peer support services in 15 locations across the state
- Led Department to highest rank in standards and benchmarks among 7 other regional offices.
- Enhanced team atmosphere by integrating 4 distinct statewide programs into a cohesive unit.
- Cultivated relationships and formal partnerships with various stakeholders in the statewide network of social and human services and employment arenas.

### **EDUCATION**

**Doctorate in Human and Organizational Systems** Master of Arts in Human Development Fielding Graduate University, Santa Barbara, California

Master of Arts/CAGS in Rehabilitation Counseling Bachelor of Arts in Psychology and Philosophy Assumption College, Worcester, Massachusetts

# Gina Corey Ferrante, C.P.A.

### Core Skills:

- System Integration
- Internal Controls
- Audit Preparation
- Policies and Procedures
- Budget

Preparation and

Analysis

Streamlining accounting processes

### Work Experience:

# Community Teamwork, Inc. 2013-2019

Lowell, Massachusetts

# Director of Finance and Accounting

Reporting to the CFO, manage staff in the accounting department and coordinating annual budget for \$90 million agency providing housing, WIC, Energy and Child Care Services to low-income individuals

- Prepare agency cost allocations
- Ensure compliance with agency's 150 federal, state and private contracts
- Prepare agency budgets and analyze financial results
- Analyze and improve accounting processes and fiscal controls throughout the agency
- Oversees the financial management of the organization and monitoring of organizational performance and fiscal controls
- Coordinate Annual Audit and review Accounting Pronouncements for applicability

# Michael F. Reilly, PC 2006-2013

Haverhill, Massachusetts

## Audit Manager

- Planned and managed the audit process for several non-public companies and notfor-profit organizations including the Northern Essex Community College Foundation, ARC of Northeast Haverhill and Simple Living, Inc.
- Worked with clients to help improve efficiencies and establish accounting
- Prepared tax returns for individuals and non-public and not-for-profit corporations

Page 2

# Digital Equipment Corporation 1987-1992 Acton, Massachusetts

# Accounting Systems Analyst

- Designed and installed accounting systems for Digital and Digital customers Internal Auditor
- Audited departments internal to Digital in preparation for the outside auditors

# Epsilon Data Management 1985-1987

Burlington, Massachusetts

# Director of Accounting

- Managed the monthly/quarterly closing process
- Prepared financial statements (B/S, P&L, & Cash flows)
- Performed analytical analysis
- Managed, supported and prepared the quarterly and year-end audit schedules

# Ryder Systems, Inc. 1984-1985

Miami, Florida

# Manager of Accounting.

- Managed the monthly/quarterly closing process
- Prepared financial statements (B/S, P&L, & Cash flows)
- Performed analytical analysis
- Prepared the quarterly and year-end audit schedules

# Price Waterhouse

1981-1984

Miami, Florida

# Senior Accountant

- Planned, and managed the audit process for several non-public companies including the Miami Dolphins, and area construction companies
- Prepared tax returns for individuals and small corporations during the busy season

### Education:

# Florida International University

Masters of Science in Taxation

# University of Miami

**BBA** Accounting

Systems: Abila Fund Accounting, Office (Word, Excel, PowerPoint), Outlook, QuickBooks, Profx

RockinghamFY23 RockinghamFY22 RockinghamFY21 Merrimack Gen. Funds FY22 Merrimack Gen. Funds FY23 Waypoint Merrimack Gen. Funds FY21 ManchesterFY23 Key Personnel ManchesterFY22 ManchesterFY21 HillsboroFY23 HillsboroFY22 HillsboroFY21 Merrimack Fed. Funds FY23 Merrimack Fed. Funds FY22 % Paid Amt Paid Merrimack Fed. Funds FY21 Amt Paid % Paid Amt Paid % Paid Amt Paid Amt Paid % Paid % Paid Amt Paid % Paid Salary Thle Name 185,411 CEO 2,868 Borja Alvarez de Toledo 10% 11,471 10% 11,471 10% 114,400 000

Colleen Ives

Gina Ferrante

115,000

CFO



# State of New Hampshire Department of Health and Human Services Amendment #2 to the Home Visiting Services Contract

This 2<sup>nd</sup> Amendment to the Home Visiting Services contract (hereinafter referred to as "Amendment #2") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and The Family Resource Center at Gorham (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 123 Main Street, Gorham, NH 03581.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on June 20, 2018 (Item #27E), as amended on September 18, 2019, (Item #27), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, and Exhibit C-1, Revisions to General Provisions, Paragraph 3, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37 General Provisions, Block 1.7, Completion Date, to read: September 30, 2022.
- Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$1,771,141.
- 3. Modify Exhibit A, Scope of Services, Section 1 Provisions Applicable to All Services, Subsection 1.5., to read:
  - 1.5. The Contractor shall provide home visiting services to a minimum of families as cuttined below per contract year:
    - 1.5.1 Coos County = 25 families per year
    - 1.5.2 Grafton County = 20 families per year
- Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, Paragraph 2.2.4., to read:
  - 2.2.4. Ensure the twelve (12) critical elements that make up the essential components of the HFA Model are addressed in agency policies.
- 5. Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, by adding Paragraph 2.2.6., to read:
  - 2.2.6 Participate in Continuous Quality Improvement Projects and collaborative efforts to serve families within designated catchment areas. The Contractor shall:
    - 2.2.6.1. Ensure staff are available to provide relevant data as well as key data and matrics, as requested by the Department.

The Family Resource Center at Gorham

Amendment #2

Contractor Initials

Date 8-10-10

Page 1 of 4

# New Hampshire Department of Health and Human Services Home Visiting Services



- 2.2.6.2. Ensure staff are available to review data, discuss performance, learn from their peers, and identify action-steps that may improve client outcomes.
- 6. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.5 to read:
  - 3.5. Reserved.
- 7. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.6, to read 3.6. Reserved.
- 8. Modify Exhibit A, Scope of Services, Section 4 Reporting and Deliverable Requirements, by adding Subsection 4.8., to read:
  - The Contractor shall participate in sub-recipient monitoring activities, as coordinated by the Department. The Contractor shall:
    - 4.8.1 Provide fiscal documentation demonstrating that MIECHV funding is utilized solely to support activities under this contract, as requested by the Department.
    - 4.8.2 Ensure expenses are reasonable, allowable and allocable per 45 CFR 75.
    - 4.8.3. Provide documentation of funding utilization and reasonable expenses to the Department upon request.
- 9. Modify Exhibit A, Scope of Services, Section 5 Work Plan, Subsection 5.2. to read:
  - 5.2. The Contractor shall submit a Work Plan, utilizing a template as provided by the Department, that includes, but is not limited to:
    - 5.2.1. Activities.
    - 5.2.2. Performance Measures (Outcomes).
    - 5.2.3. Action Plan for Improvement.
- 10. Modify Exhibit A-2 Work Plan Template by deleting it in its entirety and replacing it with Exhibit A-2 Performance Measures, which is attached hereto and incorporated by reference herein.
- 11. Modify Exhibit B Amendment #1, Methods and Conditions Precedent to Payment, Section 2, Subsection 2.3 to read:
  - 2.3 General Funds from Parental Assistance Funds
- 12. Modify Exhibit B Amendment #1, Methods and Conditions Precedent to Payment, Section 3, to read:
  - 3. Payment for expenses shall be on a cost reimbursement basis for allowable costs only in accordance with Exhibit B-1 Budget through Exhibit B-18 Budget Amendment #2.
- 13. Modify Exhibit B-3 Budget by deleting it in its entirety and replacing it with Exhibit B-3 Amendment #2, which is attached hereto and incorporated by reference herein.
- 14. Modify Exhibit B-6 Budget by deleting it in its entirety and replacing it with Exhibit B-6 Amendment #2, which is attached hereto and incorporated by reference herein.
- 15. Add Exhibit B-9 Budget Amendment #2.
- 16. Add Exhibit B-10 Budget Amendment #2.
- 17. Add Exhibit B-11 Budget Amendment #2.

Contractor Initials

Date Syrko

The Family Resource Center at Gorham

Amendment #2

# New Hampshire Department of Health and Human Services Home Visiting Services



- 18. Add Exhibit B-12 Budget Amendment #2.
- 19. Add Exhibit B-13 Budget Amendment #2.
- 20. Add Exhibit B-14 Budget Amendment #2.
- 21. Add Exhibit B-15 Budget Amendment #2.
- 22. Add Exhibit B-16 Budget Amendment #2.
- 23. Add Exhibit B-17 Budget Amendment #2.
- 24. Add Exhibit B-18 Budget Amendment #2.

The Family Resource Center at Gorham

SS-2019-DPHS-05-HOMEV-03-A02

Amendment #2

Page 3 of 5

Contractor Initials

Date 80 20

# New Hampshire Department of Health and Human Services Home Visiting Services



All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #2 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire Department of Health and Human Services

8 11 2020

Name Title:

The Family Resource Center at Gorham

8-10-2020

Date

Name: Patricia Stolte
Title: Executive Director

## New Hampshire Department of Health and Human Services Home Visiting Services



The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

•	•	
08/17/20		Catherine Pinos
Date	Name: Title:	Catharina Diaga Attarnay
•	riue.	Catherine Pinos, Attorney
I hereby certify that the foregoing Ame the State of New Hampshire at the Me		approved by the Governor and Executive Council of (date of meeting)
	OFFICE	OF THE SECRETARY OF STATE
Date	Name:	
	Titie:	

#### New Hampshire Department of Health and Human Services Home Visiting Services



#### Exhibit A-2 Performance Measures

#### 1. Performance Measures

 For all measures, consider services provided during State Fiscal year 2021 (July 1, 2020

– June 30, 2021) in accordance with Exhibit A, Scope of Services of this Contract.

## Performance Measure #1 (EPDS) HFA Best Practice Standard 7-4.D

Measure:

80% of women enrolled in the program received at least one Edinburgh Postnatal

Depression Scale screening by 3 months postpartum.

Goal: All post-partum women enrolled in HFA will receive this formal, validated screening for

depression at the optimal time.

Definition:

Numerator- Of those in the denominator, the number of women that received an Edinburgh Postnatal Depression Scale (EPDS) screening by 3 months postpartum.

**Denominator-**The total number of women in the program who reached 3 months post-partum during the reporting period and were enrolled prior to 3 months after the birth of their baby.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → HFA EPDS 3 months rev [7/10/2019] Index child only

## Performance Measure #2 (Retention) HFA Best Practice Standard 3-4.A

Measure:

Increase the percent of families who remain enrolled in HFA for at least 6 months

from FFY 2019 average (10/1/2018-9/30/2019) baseline.

Goal: Families stay connected and maintain involvement with HFA services.

Definition:

Numerator- Of those in the denominator, the number of families that remained in HFA

services at least 6 months.

Denominator- The number of families who received a first home visit during the period

10/1/2019-9/30/2020:

Quarter 1 10/1/2019- 12/31/2019 Quarter 2 1/1/2020- 3/31/2020

Quarter 3 4/1/2020 - 6/30/2020

Quarter 4 7/1/2020 - 9/30/2020.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → HFA Retention Summary (Current) (Baseline is determined by performance in the prior fiscal year.)

The Family Resource Center at Gorham

Exhibit A-2 Performance Measures

Vendor Initials

SS-2019-DPHS-05-HOMEV-03-A02

Page 1 of 2

Date <u>8-10-20</u>

#### New Hampshire Department of Health and Human Services Home Visiting Services



#### **Exhibit A-2 Performance Measures**

## Performance Measure #3 HFA Best Practice Standard 6-6.B

Measure:

90% of target children with a positive screen for developmental delays (scoring below the "cutoff" on the ASQ-3) receive services in a timely manner. Children already receiving developmental services should not be screened.

Goal:

All children served who are determined to be at risk for developmental delays, and are not already receiving developmental services, will receive a referral for further evaluation or services. (If a family declines a referral this should be documented in the family's file and the Family Support Specialist shall continue efforts to advocate for accessing developmental services.)

Definition:

Numerator: Number of children enrolled in home visiting who a) received individualized developmental support from a home visitor; b) were referred to early intervention services and received an evaluation within 45 days; OR c) were referred to other community services who received services within 30 days (and met the conditions specified in the denominator.)

**Denominator:** Total number of children enrolled in HFA with positive screens (scoring below the cutoff) for developmental delays, measured using the ASQ-3.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → HFA Child Development Screenings (Current)

#### Performance Measure #4 HFA Standard 12-1.B

Measure:

All direct service staff receive a minimum of 75% of required weekly individual supervision according to the HFA Standards.

Goal: Service providers receive ongoing, effective supervision so they are able to develop realistic and effective plans to empower families.

Definition:

Numerator- Of those in the denominator, the number of direct service staff who received 75% of required weekly individual supervision for a minimum of 1.5 hours for full-time (.75 to 1.0 FTE) and 1 hour for part-time staff (from .25 - .75 FTE).

**Denominator-** The number of direct service staff/home visitors employed in the HFA Program during quarter.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → Staff Supervision Rev [6-22-2018]

The Family Resource Center at Gorham

Exhibit A-2 Performance Measures

Vendor Initials PS

SS-2019-DPHS-05-HOMEV-03-A02

Page 2 of 2

Date 8-10-20

#### Exhibit B-3, Budget Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name. The Family Resource Center Gorban.

Budget Request for: Healthy Families America (Coos)

Sudget Period: October 1, 2020 through June 30, 2021

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rating	\$ 50.00 \$		50.00		-		50.00		50.0
dmin / indirect Fee for FRC	.38	16,282.00 \$	18,242.00			1		10,262,00	\$ 18,282.0
TOTAL	142,829.00	16,282,00 8	170,102.00	- 3		·	162,820,80		
direct As A Percent of Direct		10.0%				3,875,75		\$ 33,840,18	

The Family Resource Cester at Gorham (Gration) 88-2019-CPHS-05-HOMEV-03-A02 Exhibit 83-Dudget Amendment #2 Page 1 of 1 Contractor Initials PS 8-10-20

#### Exhibit B-6, Sudget Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name. The Family Resource Center Goman.

Budget Request for: Healthy Femilies Americs (Grafton)

Budget Period: October 1, 2020 through June 30, 2021

				-				ded by DHHIS contract where	
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1. Total Salary/Wages	\$ 140,000.00 1	· · · · · · · · · · · · · · · · · · ·	\$ 140,000.00		<del>_</del> _	1	3 146,000,00	1 1	140,000.0
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3. Consultants	8 500 00 1	- 1	500 00		<del></del>	<del>                                     </del>	\$ 500.00		500.0
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Purchase/Depreciation	1 1					1			<del></del>
5. Bupphes:	18 - 19		, , , , , ,			<del>                                     </del>	3	3 . 3	
Educational	5 .	- 1		, ,		· <del> </del>		3 . 3	<del></del>
Leb	3 - 3					<del></del>		1 1	
Pharmacy	8 1					<del>                                     </del>	<u> </u>		
Medical	8 - 1	- 13					3	3 . 3	<del></del>
Office	S 500 00 1	. 1	500.00			- <del> </del>	8 500 00	1	500.0
i. Travel	\$ 5,000 00 1		5,000 00			<del>                                     </del>	\$ 5,000.00	- 15	5,000.0
7. Occupancy	\$ 4,500.00 \$		4,500,00			<del></del>	3 4,500,00		4,500.0
5. Current Expenses					-	+		<u> </u>	7,000,0
Telephone .	1,000.00 5	1	1,000 00		•	† <del></del>	3 1,000,00		1,000.0
Postage	18	. 1				+			
Bubscriptions	5 . 1	. 1			-	<del> </del>		3 . 12	<del></del>
Audit and Legal	3 . 3	: 1				<del> </del>			
Insurance	8 1,500.00 8		1,500.00				\$ 1,500.00		1,500 0
Board Expenses	3 - 5							4	,,,,,,,,,
9. Bothware	\$ - 1	. 1						1 1	<u>-</u>
10. Marketing/Communications	3 1,000 00 3	1	1,000,00			1	\$ 1,000,00		1,000 0
11. Staff Education and Training	8 1,500 DO 1		1,500.00			<del></del>	1,500.00		1,500.0
12. Subcontracts/Agreements	3 - 3						\$		1,000.
<ol> <li>Other (specific details mandatory);</li> </ol>	1 1	. 19				<del> </del>	\$ .	1 1 1	
SNH armusi fee	\$ 50.00 \$	· 1	50.00			<del>                                     </del>	50.00	- 1:	50.0
Printing	8 400 00 S		400.00			<u> </u>	400 00	<del>-  :</del>	400.0
Minin / Indirect Fee for FRC	13	19,370.09				<del>                                     </del>	* ***	\$ 19,370.09 \$	19,370.0
TOTAL	183,700,01			1	3	1	191,700,91		213,071,0
metrect As A Percent of Direct		10.0%		<u> </u>		3.075.75	152,160,51	\$ 33,640,16 \$	213,071,0

The Family Resource Center at Gortum (Grafton) 88-2019-0945-05-HOMEV-03-A02 Exhibit B-6, Budget Amendment #2 Page 1 of 1 Contractor Initiats <u>PS</u>
Data 8-10-20

#### Exhibit B-9, Budget Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name. The Family Resource Center Gorham

Budget Request for: Healthy Families America (Coos.)

Budget Period: October 1, 2020 through June 35, 2021

		Program Cod		suscentifications and Contractor Dis-						
lie kun	[ Incremental	Place		(Area) Indirection (Park	7 ( )		Indirect			
. Total SalaryWeges	\$ 14,480.00 \$	1	14,480.00	1	. 3	3 14,480.0		14,4803		
Employee Benefits	100.00 \$	· \$	100 00			\$ 100.00		100 (		
Consultanta	- I	- 1	•				7.5			
Equipment	18 5		•			13	3 - 15			
Rental	- 1	- 8								
Repair and Meintenance	5 5	. 3	•			[3	3			
Purchase Depression	8 347.27 \$	. 15	347.27			\$ 347,2	18	347.		
Bupples:	3	- 5				1	. 3 . 8	-		
Educational	18					1	\$ . 8			
Lab		\$				1	\$ - 8			
- Pharmacy	1 3	- \$	-			1 -	5 - 5			
Medical	18	- \$	•			-	5 - 8			
Office	500 00 S	3	500 00			\$ 500.00	3	500		
Travel	\$ 5,000.00 \$	5	5,000.00			5,000.00	1	5,000		
Орхиренсу	500 00 \$	- 3	500 00			\$ 500.00	1	500.		
Current Expenses	. 3	. \$				[3	3 . 3			
Telephone	\$ 200.00	- 3	200.00			\$ 200.00	1	200		
Pertuge	18 3		•				15			
Bubacopeons	\$ 5	. 8				1 .	5			
Audit and Legel	3 750 60 3		750 00			3 750.00	1	750		
insurance		- 18		<u> </u>		t · · · · · · · · · · · · · · ·	1 5	•		
Board Expenses	5 - 5	. 13			1		5 . 8			
Software	\$ . 3	. (3					5 . 5			
Marketing/Communications	19. "	. 3	-				[ 6			
. Staff Education and Training	\$ 500.00	- 8	500 00			\$ 500.00	1	500		
. Supportracts/Aprenents	8 ·   8	. 3				1	1 . 1	•		
. Other (specific details mandatory):	3 3	. 3		· · ·		1	13 - 16			
NH entuel fee	3 5000 \$	· 1	50.00			\$ 50.00	3	50.		
pring	\$ 200.00 \$	- 3	300.00	_		\$ 300.00		300		
tmin / Indirect Fee for FRC	3 - 3	2.272.73	2,272.73			3 ·	\$ 2,272.73 \$	3,272		
YOTAL	22,727,27	2,272,73 8	25,000.00	- 1		21.727.2	227273 8	13,000.		

The Family Resource Center at Gorham 88-2018-OPHS-05-HDMEY-03-A02 Exhibit B-9, Budget Amendment #2 Page 1 of 1 Contractor tritials Sci 10 = 20

#### Exhibit B-10, Budget Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name. The Family Resource Center Gorham

Budget Request for: Healthy Families America (Cope )

Budget Period: July 1, 2021 through June 30, 2022

Ine Remi	Dress			Incremental E.	(Indicat)		Direct	indised	- Indi
Total Betary/Water	14,480.00 \$		14,480.00		í ·	1	14,480,00	3	14,480,
Employee Benefits	\$ 100.60 \$		100.00			1	100 00	5	100
Consultants	3 3	- 3	•					1	-
Equipment	14 3						4	3 - 8	
Rental	13	- 18					§ .	\$ . 5	
Repair and Maintenance	18 . 18	- 5						3 . (3	
Purchase/Depreciation	347.27 3	- 3	3/127				347.27	\$	347.
Buppies'	18 5	- 5				1	1	3 . 3	
Educational		3				1		3 . 3	
Let	3 3		•				3	\$ · 3	
Pharmacy	1 1	. 15				<del></del>		1 1	
Medical	3 . 3	- 3	•					3 . 13	
Orfice	\$ 500.00 \$	- 5	500.00			· ·	\$ 500.00	13	500
Travel	8 5,000.00 S	- 1	5,000 00			1	5,000.00		5 000 1
Occupancy	8 500 00 8	- 3	500.00				\$ 500.00	3	500 (
. Current Expenses	1 - 11	- 8						5 . 15	
Telephone	\$ 200.00 \$		200 00				\$ 200.00	1	200 (
Postage	13 - 13	. 3						15	
Gubsariptons	15 . 17	. 1				†	1 .	ş · · · · · · · · · · · · · · · · · · ·	
Audit and Legal	\$ 750 DO \$		750.00				750.00	3	750.0
Insurance	13	. 1	······································	<del></del>		<b>†</b>		- 13	.,,,,,,
Board Expenses	19 15	- 1				<del></del>		2 . 12	
Bothware	13 . 13	: 13				<del>                                     </del>	· · · · · ·		
0, Marketing/Communications	13 13	. 3				<del> </del>	<del></del>		
). Staff Education and Training	\$ 500.00 8	. 1	500 00			·	\$00.00	- <del>li</del>	500.0
2. BubcontractalAgraements	13	. 11	•	<del>- 1</del>	<del></del>	<del> </del>			
3. Other (specific details marylatory):	3 3	- 13				<del></del>	1		
SNH annual fee	5000 \$	- 11	50 00			1	30.00	1	50,0
hinting .	8 300 00 8	. 1	300.00		_	1	300,00	11	
ulimin / Indirect Fee for FRC	1 1	2,272,73	2.272.73	:		<del> </del>		\$ 2,272,73 \$	2,213
TOTAL	22,727.27	1,513 1	13,000,00		· · · · · · · · · · · · · · · · · · ·	1	22.727.27		23,600
nelleast As A Persuet of Direct		10.0%		<del>'</del>	-	3,875,75			25,000.0

The Family Resource Center at Gomam 68-2019-DPHS-05-HOMEV-03-A02 Exhibit B-10, Budget Amendment #2 Page 1 of 1 Contractor Initials PS

#### Exhibit B-11, Budget Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name. The Family Resource Canter Gorham

Budget Request for: Healthy Families America (Coos)

Budget Parlod: July 1, 2020 through June 30, 2022

		1 care Landinia Cont 32 train					tennesses and Females by Diffis contract chara successions are a				
Man Ham a		Indirect		Direct	Print	2.2	Direct	Indicat			
. Total Selery/Wages	3 130,000,00 [ 1	- 16	130,000.00			ľ	130,000.00	i i	8 130,000.0		
. Cropbygg Benefits	\$ 23,000.00 S	. 3	23,000 00				\$ 23,000,00		3 23,000.0		
Consultama	8 100 00 3	. 3	100.00				\$ 100.00		\$ 100 0		
Equipment	18 - 18		•				15	\$ -	\$ .		
Rental		. 3	•				18 .	s -	\$ .		
Reper and Martienance	[8 . [8	- 11					13	8	\$		
PurchaseOypreciation	13		•			1	<u> </u>		3 -		
Bupphes:		- 8				1	Ia	3	5		
Educations)			•			T	1	14	\$·		
Láb	11	- 3	,			I	11 -	8 .	3 .		
Phermacy	<u> </u>		•				4 -	3 -	S		
Medical						I	3	5 -	•		
Office	8 100 CO 1	F	100 00				\$ 100.00		\$ 1000		
Trevel	2 000 00 1	- 3	2,000.00			T	2,000.00		\$ 2,000.0		
Оссыратеу	3,500.00	- 3	3,500.00			I	3,500.00		\$ 3,500.0		
Current Expenses	[\$	. 3		·			3 .	3 -	\$ .		
Telephone	\$ 1,000 00 [\$	- 1	1,000.00				1,000.00		\$ 1,000.0		
Poetsge		- 5				1	Γ	i	\$ -		
Butscriptons	. 3	. 1					1	5 .			
Audit and Legal	3 - 3	- 3	•		• • • • • • • • • • • • • • • • • • • •	1	1		\$ .		
Insurance	\$ 1,500 DO 3	. 3	1,500.00				1,500 00		\$ 1,500 0		
Board Expenses		- 18						3	\$ .		
Bothvere								5	<b>:</b> .		
Mart sting/Communications	150 00 [ \$		150.00				\$ 150.00		\$ 150.0		
. Staff Education and Training	\$ 1,370.00 \$	. 6	1,370.00		7		1,370.00		\$ 1,370.0		
2. BubconirectarAgreements	[ ]	6	· ·				1	3	1 .		
Other (specific details mindatory):	8					T	II	3 .	1 ·		
SMH annual fee	\$ 50 00 \$	- 3	50,00			T	50 60		\$ 50 C		
rirding ·	\$ 50,00 \$	3	50 00				\$ 50.00		\$ 50.0		
emin / indirect Fee for FRC			16,252,00			1	13 -	\$ 16,787.00	3 16,262.0		
TOTAL	8 162,820.06	14,282.00   6	178,162,00	<del>7                                    </del>	· ·	3 -	102,020,00				
edirect As A Personi of Direct		10.0%				\$ 3,875,75		\$ 33,540,18			

The Family Resource Center at Gomam 89-2019-DPHS-05-HOMEY-03-A02 Exhibit 8-11, Budget Amendment #2 Page 1 of 1 Contractor Initiats PS
8-10-20

#### Exhibit B-12, Budget Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name. The Family Resource Center Gartism

Budget Request for: Healthy Families America (Coos.)

Budget Period: July 1, 2022 through September 30, 2022

		The second second second second					department of Funded by DRHJ combact characteristics			
No Bom?	Dhest C.	Train .		Direct	) Indirect (			[reflect]	- Jacob	
Total Balary/Wages	\$ 3,620.00 \$	- 3	3,620.00	1 5	- 3	•	3,820.00		0.620.	
. Employee Benefits	\$ 25 00 S	· 8	25.00		l ·		\$ 2500	(3	25	
Consultants	4		•					15		
Equipment:	3							\$ - 3	<del></del>	
Rental	18 13		•				3	\$ 8		
Reper and Maintenance	S · 3	. 3						\$ - 1		
Purchase Depreciation	\$ 6676 3		84.78				\$ 86.78		65.	
Boppies:	3	. 15	•					3 - 15		
Educational	8	5	•				3 .	\$ - 5	•	
Leb	3 - 3						1	5 - 18		
Pharmacy	\$ \ 5	. 1	•			1	3	3 - 3		
Medical			•				<b>.</b>	5 . 8	•	
Office	125 00 8	. 3	125 00				125 00	- 3	175.0	
Yravel	18 1,750 00 1		1,250.00				1,250.00		1,250 (	
. Occupancy	18 125.00 18	. 1	125.00		,		\$ 125.00		125.0	
Current Expenses	15	- 8					š -	\$ - 5		
Telephone	50.00 8	· ] [	50.00	I -			\$ 50.00		50.0	
Postuge	3	- 11					· · · · · · · · · · · · · · · · · · ·	1		
Subscriptoris	. 5	- 11				1	š -	3 - 3		
Audi and Legal	\$ 175.00 \$	- 3	175.00				\$ 175.00	1 8	175.0	
Insurance	3 5	- 3						1		
Board Erpenses	18 - 18	. 1	•					5 - 5	·	
. Bothware	1 1	- 8						5 . 5		
G. Marketing/Communications	3	- 5						4		
1. Staff Education and Training	\$ 125 00 \$	. 3	125.00				\$ 125.00	. 3	125.0	
2. Bubcontracts/Agreements		. \$	•				1 .	3 . 3		
Other (specific details mandatory):	3	. 8	•		i			3 . 3		
BHH annual lea	\$ 12.00 \$	- 3	12.00	<del></del>	i	1	\$ 12.00	13	12.0	
TENENO .	8 88.04 \$	- 3	86.04				\$ 86.04	1	66.0	
Idmin / Indirect Fee for FRC	- 13	568.16 \$	568,18			1	\$ .	\$ 568.16 \$	568.	
TOTAL	3 3,481.83 8	544.16 \$	8,254.60	3 3	- [1	-	8,341,01		£2961	
odirect As A Percent of Direct		10.0%				3,675.75			6.250.0	

The Family Resource Center at Gothers 65-2019-DPHS-05-HOMEY-03-A02 Exhibit B-12, Budget Amendment #2 Page 1 of 1 Contractor Inhiats P8 10-20

#### Exhibit B-13, Budget Amendment #2

#### New Hempshire Department of Health and Human Services

Contractor name. The Family Resource Center Gortson.

Budget Request for: Healthy Families America (Coas)

Budget Period: July 1, 2022 through September 30, 2022 -

		Total Program Cost cas			Nor Chare / Malch	Fun				
Ine Hem		inducty (Final)		Direct [	(Indired)	Direct Indirect Placed				
1. Total Salary/Wages	\$ 32,500 00   1		\$ 32,500.00			\$ 32,500,00		32,500,0		
Employee Benefits	3,750 00 8		5,750 00			3 5,750.00	5	5,750 0		
Consultants	8 25 00 \$		25.00			\$ 25.00	\$	25.0		
. Equipment:	3 5	• 1				1	3 - 5			
Rentat		· 11	•			3	\$	·		
Repair and Maintenance		1	•			-	3 . 3	·		
Purchase/Depreciation	3 - 5		-				3			
. Supples:	18				<u></u>	3	1 1			
Educational			• .			3	3 . 3			
Let	3 5	· 1				i .	3 : 3	•		
Pharmacy	3 8		· ·			1	3			
Medical	8 . 3	- 1	· · · · · ·	<del></del> :		1	3 . 3			
Office	8 25.00 \$	- 1	25.00			3 25 00	1	25.0		
. Travel	\$ 500.00 \$	• 1	500.00			\$ 500.00	1	500 0		
Occupancy	8 875.00 3	- 1	875.00			\$ 875.00	T i	A75,0		
Current Expenses	3 . 3	: 13			<del></del>		1 . 1	•		
Telephone	8 250 00 8	. 1	250.00	·	<del></del>	\$ 250.00	- 1	250.0		
Postage	8 . 5		· · · · ·				1	-		
Subscriptions	8 . 3	. 19				3 .				
Audit and Legal	1 3									
Insurance	8 375 CO S		375.00		<del></del>	3 375 00	1	3750		
Board Expenses	3	. 11		<del> </del> -			1 . 1			
. Software	3 3				······································		· · ·			
Marketing/Communications	3 37.75 3		37.75			3 37.75	3	37.7		
1. Otefi Education and Training	3 342 50 8	· · · · · ·	347.60		<u> </u>	3 342.60	- 1	342.6		
2. Subcontracts/Apreements	. 1									
3. Other (specific details mandatory):	1			<del></del>		ii -	1 1			
BNH annual fee	12.56 1					3 12.55	1	12.5		
Yinting	12 55 13		12.55		·	12.55	1	12.5		
idmin / Indirect Fee for FRC	1	4,070 55 1				1	8 4 070 55 3	4.070.5		
TOTAL	8 40,705,46 \$	4,070.43	44,776.00	3 3	<del>   </del>	3 45,765,43		44,778.0		
ndirect As A Percent of Direct		10.0%		<u> </u>	\$ 3,675,75		3 33,640,18 \$	44,778.00		

The Family Resource Center at Gorham 88-2019-0PHS-05-HOMEY-03-A02 Exhibit B-13, Budget Amendment \$2 Page 1 of 1 Contractor Initials PS

Date: 8-10-20

#### Exhibit\_B-14, Amendment # 2

#### New Hampshire Department of Health and Human Services

Contractor name The Family Resource Center Gorham

Budget Request for: Healthy Families America (Grafton)

Budget Period: October 1, 2020 through June 30, 2021

ine (term)	* THE CONTRACTOR PROPERTY OF	Tom Llodisu cost 7.	Transport of the second	Control of the contro	Indirect:	> " Total " Total	- Direct	〜 〜 Indirect いかチン ☆	total
为10万分数,Table 25 不能是由一位"S	2 Direct	The second second	20 mm 20 mm 25 mm	incremental -	Fixed		- incremental	Fixeda	. / 6
ine item) 🕳 🧺 🔐 💮	incremental	200.00	31,200,53	2.000.00	200.0	2,200.00	\$ 29,000.53		29,000.5
Total Satery/Weges	3 3120000		704.02	<u> </u>			\$ 704.02	\$	704.0
Employee Benefits	704.02		107.02						·
Consultants	15		<u> </u>			T	1\$	<u> </u>	
. Equipment:		<u> </u>					<u> </u>	<u> </u>	
Rental	<u> </u>			-			<b>  \$</b>	<u> </u>	4 200
Repair and Maintenance	15		1,200,00				\$ 1,200.00		1,200.0
Purchase/Depreciation	1,200,00		1,200.00				13	\$	<del>_</del>
. Supplies:		•					1	5 3	<u>·</u>
Educational	15						\$	\$ ·   \$	
Lab	_   \$	<del>}</del>					\$	\$	
Phermacy		<u> </u>					T\$	\$	
Medical		<del>! :  </del>	2,000.00				\$ 2,000.00		2,000.0
Office	\$ 2,000.00		7,000.00				7,000.00		7,000.
i, Travel	\$ 7,000.00		1,000.00				\$ 1,000.00	13	1,000.
. Occupancy	\$ 1,000.00		1,000.00				T\$	\$	
. Current Expenses		<u> </u>	200.00				\$ 200.00		200.
Telephone	\$ 200,00	·	200.00						
Postage		<u> </u>	<del></del>				\$	\$	
Subscriptions	_   \$	\$	1,500,00			<del></del>	\$ 1,500.00		1,500.
Audit and Legal	\$ 1,500.00	\$ -	1,300.00						<u> </u>
Insurance	<u> </u>	<del></del> +	<del></del>					\$	<u> </u>
Board Expenses	<u> </u>	· ·	}					\$ \$	-
. Software	<u> </u>		1,000,00			<del></del>	\$ 1,000.00		1,000.
Marketing/Communications	\$ 1,000.00	<del></del>	1,500.00			-	\$ 1,500,00		1,500.
1. Staff Education and Training	\$ 1,500.00	· -					1	\$	
Subcontracts/Agreements	\$ <u> </u>	<u> </u>	<u> </u>	<del> </del>	<del></del>		1	\$	
Other (specific details mandatory):	8	<u> </u>	5 60.00		<del></del>	<del></del>	\$ 50.00		50.
SNH ennual fee	\$ 50.00		\$ 50.00 \$ 300.00		<del></del>		\$ 300.00		300.
Printing	\$ 300,00				<del></del>	<del></del>	18 -	\$ 4,545.45	4,545.
Admin / Indirect Fee for FRC	\$	\$ 4,545.45		\$ 2,000.00	\$ 200.0	2,200.00	\$ 45,454.55	\$ 4,545.45	
TOTAL	8 47,454.55	\$; 4,745.45 10.0%	5 52,200.00	2,000.00	2000	3.875.75			50,000.

The Family Resource Center at Gorham SS-2019-DPHS-05-HOMEY-03-402 Exhibit 8-14. Avandment (? Page 1 of 1

Contractor Initiality

Data 8/2 20

Exhibit B-15, Budget Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name. The Family Resource Center Gornam

**Budget Request for: Healthy Families America (Grafton)** 

Budget Period: July 1, 2020 through June 30, 2022

	2.3 [62 7 market mark)	tel Program Cool #####			/ Bhars / Middle :::::::::::::::::::::::::::::::::::	Contraction of the Party	deed by DHH3 combood chairs o			
ine bem 1	Direct L.	Picod C		Construction (Construction (Co	Papel	Direct Control Control		The state of the s		
. Total Belary/Weges	\$ 29,000.53 \$	- 1	29,000.53		18	\$ 29,000.53		29,000		
Employee Benetits	3 704 02 3	. 1	704 02		1	\$ 704.02	3	704.		
Consultants	\$ · 3	- 1					3			
Equipment	8 . 3	. 3	•			13 -	5 5			
Rental	18	- 1				8	3			
Repair and Maimenence		- [\$ -				-	5 · [8			
Purchase/Depreciation	1,200.00 \$		1,200.00			\$ 1,200.00		1,200		
_Eupphes:		[8]				1	3 - 5			
Educational		] \$				1	\$ - \$			
Lsb	3					3 -	3 8			
Pharmecy	1 5	- [3		1		13	8	-		
Medical	3 - 3				I	] \$	1 . 3			
Office	\$ 2,000 00 8		2,000.00		· · · · · · · · · · · · · · · · · · ·	\$ 2,000.00	- 15	2,000		
Travel	9 7,000,00 \$	- 1\$	7,000,00			\$ 7,000.00	1	7,000		
. Оскиралсу	5 1,000.00 \$		1,000.00	1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		1,000.00	3	1,000.		
Current Expenses	3 3	- 13				5 .	1 1			
Telephone	\$ 700 00 \$	- 11	200 00			\$ 200.00	8	200.		
Postage	. [8		•				3	-		
Sobscriptions		. 1				3	3 . 3			
Audit and Legal	\$ 1,500.00 (3	- 3	1,500,00			\$ 1,500.00		1,500.		
Insurance	[3 - [9 "						3	-		
Soard Expenses	13 . [3	11	•				5 . 5			
Software .							3 - 3			
0. Merketing/Communications	\$ 1,000.00 [ 8	- [1	1,000,00	_		\$ 1,000.00		1,000.0		
1. Staff Education and Training	1,500 00 1	3	1,500.00		·	\$ 1,500,00	13	1,500.		
2. Subcontracts/Agreements		- 18			1	18	\$			
Other (specific petalls mandatory):	3					3	3 . 3			
Sini arvusi (es	8 50.00	. [1	50.00			\$ 50.00	į s	50.0		
hirting	\$ 300 00 1		300.00		1_	3 300.00	8	300.0		
Idmin / Indirect Fee for FRC	1.5	4,545,45 8	4,545,45			\$ .		4,545.		
TOTAL	3 43,434,33 \$	4,543.43 3	34,000,00	- 11	. 1	15 45,434,38	3 4,545,45 \$	\$6,000		

The Family Resource Center at Gorlum 88-2019-DPHS-05-HOMEV-03-A02 Exhibit B-15, Budget Amendment #2 Page 1 of 1 Contractor Initials <u>PS</u>

Date <u>8-10</u>-20

#### Exhibit B-16, Budget Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name. The Family Resource Center Gorham

Budget Request for: Healthy Families America (Grafton)

Budget Period: July 1, 2021 through June 30, 2022

	- 1 1	3 Total Program Cool			tor Shore / March	====	Funded by OHH & contract share occurrence			
ine them	Direct	indirect p	1	Direct (	Indirect   Total		Direct Indirect Total			
. Total Salary/Wages	\$ 140,000 00		\$ 140,000.00			1	140,000,00	1 2	140,000.	
Employee Benefits	37,750 91		3 37,750 91			- 3	37,750.01	1	37,750	
3. Consultants	1 500 00	4	\$ 500.00			3	500.00	3	500	
. Equipment:			<u>.                                      </u>			11	•	\$ . 3		
Remai		1	<u> </u>			1		1 1		
Repair and Maintenance		3	1 .			15		1 . 1		
Purchase/Depreciation	1	\$	s .	-				3		
Bupples:		1	s -			13		\$ . 5		
Educational			· ·			1		3 . 3		
	15	. ·	\$ -	· · · · · · · · · · · · · · · · · · ·		1.		3 . 5		
Рънтесу	3		1 <del></del>	_		13		3 . 3		
Medical	18_	1	1 -			3	•	3 5		
Othor	\$ 500 00		N 500.00			1	500.00	3	500	
Travel	\$ 5,000.00	8 .	\$ 5,000 DO			13	5,000,00	- 1	5,000	
Оссыралсу	8 4,500 00	· -	\$ 4,500,00	·	· -	13	4,500.00	13	4,500	
Current Expenses	[313	•				- 13	•	\$		
Telephone	1,000 00 1		\$ 1,000 00	·		1	1,000 00		1,000	
Postage	_ ]\$	<del></del>		-	-			- 13		
Subscriptions	11 :	· ·	3 -			- 13	•	3		
Audit and Legal	18		š -				<u> </u>			
Insurance	1,500.00 (1	•	\$ 1,500.00			15	1,500 00	15	1,500	
Board Expenses	3 ;	3	1		<del></del>		.,,,,,,,,		- 1,000	
Bothware	1		3 -			-		<u> </u>		
0. Marketing/Communications	1 1,000,00	· ·	\$ 1,000 00			1 5	1,000,00	15	1,000	
Berif Education and Training	8 1,500,00 (		\$ 1,500 00			1	1,500 00	<del></del>	1,500	
2. Bubcontracts/Apreements		•	1 -			1		1	- 1,	
3. Other (species detres mandatory):	18 - 1					1 3	· · ·	š · 13		
SNH armusi too	\$ 50.00	<u> </u>	\$ 50.00		ì	3	50.00	13	50	
Printing	\$ 400.00	•	3 400 00			1 1	400,00		400	
virnin / Indurect Fee for FRC		8 19,370.09	1 19,370.00			- 3		\$ 19,370 C9 \$	19,370	
TOTAL	103,700.01	8 19,370.09		\$	- 16	- 13	193,700.91		213,071.	
edirect As A Percent of Direct		10.0%				875.75		\$ 33,640.10 \$	213,071.	

The Family Resource Center at Gorham 88-2019-0PHS-05-HOMEV-03-A02 Exhibit B-18, Budget Amendment #2 Page 1 of 5 Contractor Initials <u>PS</u>

ans 8-10-20

#### Exhibit B-17, Budget Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name. The Family Resource Center Gorham.

Budget Request for: Healthy Families America (Grafton)

Budget Period: July 1, 2022 through September 30, 2022

he heat	The state of the s	Indianal Placed		Incremental 2 Pixed		Direct	Part	
. Total Selecy/V/ages	8 7,250.14	- 8	7,250.14		8 -	\$ 7,250.14	3	7,250.1
Employee Benefits	5 178.00		176 00			\$ 178.00	3	176.0
Consultants		. 3	•	<del></del>			3	
Equipment	13 - 1		•			\$ -	3 . 3	
Rental	8 -	- 1				\$ -	1	
Repair and Maintenance	(3)					•	\$ 5	
Pyrchese/Oppreciation	30000	1	300 00		1	\$ 300.00	- 1	3000
Bupplies	3	3				3 .	3 . 3	
Educational		\$				3	š · 3	<del></del>
Lats							\$ . 5	•
Pharmacy	18 ·					\$ ·	3 . 8	
Medical	(3		- 7	,		5 -	5 . 5	•
Office	8 500.00	- 1	500 00			\$ 500,00		\$60.0
Travel	8 1,750.00	- 18	1,750 00			s 1,750.00		1,750.0
Оссиренку	\$ 250.00	- 1	250.00			\$ 250.00	8	250.0
Current Expenses	_ [*	. 1	-			-	3 . 3	
Telephone	\$ 50.00	. 8	50 00			\$ 50.00		50.0
Postage	3						3	•
Buckcropions	1	8	•	· i · · ·		4	5 . 1	
Audit and Lagal	275 00	3	375.00	···		\$ 375.00	3	375.0
Insurance	18 -21	- 5	•	· · · · · · · · · · · · · · · · · · ·			3	
Board Expenses							3 - 3	
Bothware		1 3					3 / 5	
. Marketing/Communications	\$ 250.00	- 5	250 00			\$ 250,00	( )	750.0
. Staff Education and Training	375 00	. 1	375 00			\$ 375.00	- 13	375.0
2. Bubcomyscss/Agreements					1	\$	\$" · (\$	
. Other (specific details mandatory);	18 - 1	- 1				,	3 - 3	•
SNH annual lee	12 50	. 3	12.50			12 50	3	12.
reting .	\$ 7500	. 5	75.00			\$ 75.00	Š	75.0
min / Indirect Fee for FRC	16	1,138.38	1.136 36			1	5 1,130.36 5	1,138
TOTAL	6 11,363.66		12.300.00		- 15 -	\$ 11,363,64		12,600.0

 The Family Resource Center at Gorham 88-2019-DPHS-05-HOMEV-03-A02 Exhibit B-17, Budgel Amendment #2 Page 1 of 1 Contractor Infisials <u>PS</u>

Data <u>8-10-</u>20

#### Exhibit 8-18: Budget Amendment #2

#### New Hampshire Department of Health and Human Services

Contractor name. The Family Resource Center Gomeon

Budget Request for: Healthy Families America (Grafton)

Budget Period: July 1, 2022 through September 30, 2022

								,
ine Rein	The state of the s	Indirect )		Therefore Plan		The state of the s	Florid	101
i. Total Balary/Weges	3 35,000 00 \$	· · · · · · · · · · · · · · · · · · ·	33,000.00			33,000.00	1	35,000.0
. Employee Benefits	9 437.72 \$	. 3	9,437.72	,		3 9,437.72	1	9,437.7
Consultants	125.00 \$	. 1	125 00			\$ 125.00	1	125 0
Equipment	4 3	- 3				1	3 . 3	
Restal	- 1s	- 3	•			1 .	8	
Repair and Maintenance	3_ \$	. 3				\$	S	•
Purchase/Depreciation	3	. 3	•				\$	•
\$upples	3	. 1	•				\$ · \$	
Educational		3	•		1	\$	3 ·   8	
Let	14	· \$	•			\$	8 - 8	
Phemecy	1 1	. 8				\$ -	\$ \$	•
Medical	3 3	5	•			\$	S · [8	
Office	\$ 125 00 S	- 1	125 00			125.00	18	128 0
Travel	\$ 750 23 \$		75023			§ 750.23	1 5	750.2
Occupancy	1 125.00 \$	. 3	1,125 00			1,125.00	15	1,125.0
Current Expenses	1	. \$	•			\$	8 - 8	
Talephone	\$ 250.00 \$	· 3	250 00			\$ 250.60	1	250.0
Postege	18 - 18	[8	•				[8]	
Bubacriptions	1	- 5					\$	•
Audit and Legel	3 3	· .	•					
Insurance	375.00 \$	. 5	375 00			8 375.00	3	3750
Board Expenses	3 . 3	. 13	-				3 . 3	•
, Software		. 8					3	
O. Marketing/Communications	25000 \$	. 3	250.00			\$ 250.00		2500
). Staff Education and Training	37500 \$	. 5	375 00	T T		\$ 375.00	11	376.0
2. Debourerecte/Agree/nexts		- 1				3	1 - 1	
3. Other (specific petaits mandatory):		• \$	•					
GNH princet fee	\$ 512.50 \$	- 8	512.50			T 512.50	5	312.5
*Ministring	\$ 100.00 \$	· 3	100 00	i l		\$ 100.00	1	100 0
Admin / Indirect Fee for FRC	8 8	4,842,55 \$				\$	3 4,642.55 \$	4,842.5
TOTAL	44,435,43 (6	4,842.83	63,346,66	- 1		44,423,46	\$ 4,642.65 \$	63,216.6

The Family Resource Center at Gorham 85-2019-DPHS-05-HOMEV-03-A02 Exhibit B-18, Budget Amendment #2 Page 1 of 1 Contractor Initials PS

Date 8-10-20

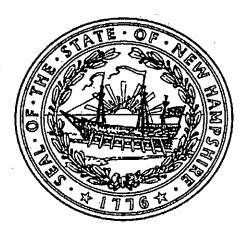
# State of New Hampshire Department of State

#### **CERTIFICATE**

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that THE FAMILY RESOURCE CENTER AT GORHAM is a New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on April 03, 1997. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 270161

Certificate Number: 0004916605



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 18th day of May A.D. 2020.

William M. Gardner

Secretary of State

#### CERTIFICATE OF AUTHORITY

- I, Linda Lamirande, hereby certify that:
- 1. I am a duly elected Officer of The Family Resource Center at Gorham.
- 2. The following is a true copy of a vote taken at a meeting of the Board of Directors/shareholders, duly called and held on June 17 2020, at which a quorum of the Directors/shareholders were present and voting.

VOTED: That Patricia Stolte, Executive Director,

is duly authorized on behalf of The Family Resource Center at Gorham to enter into contracts or agreements with the State of New Hampshire and any of its agencies or departments and further is authorized to execute any and all documents, agreements and other instruments, and any amendments, revisions, or modifications thereto, which may in his/her judgment be desirable or necessary to effect the purpose of this vote.

3. I hereby certify that said vote has not been amended or repealed and remains in full force and effect as of the date of the contract/contract amendment to which this certificate is attached. This authority **remains valid for thirty (30)** days from the date of this Certificate of Authority. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all such limitations are expressly stated herein.

Dated: August 10, 2020

Signature of Elected Officer Name: Linda Lamirande

Title: President, Board of Directors



PRODUCER

#### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 08/05/2020

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER, THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

CONTACT Fairley Kenneally

E &	S Insurance Services LLC				PHONE (603) 29	93-2791	FAX (AJC, No):	(603) 293-7188				
21 N	Meadowbrook Lane					sinsurance.net						
РΟ	Box 7425					SURERIS) AFFOR	IDING COVERAGE	NAIC #				
Gilfo	ord			NH 03247-7425		nerican Insurar	· <del>-</del> · · · · · · · · · · · · · · · · · · ·	GAIG				
INSU	RED				HOUNER A.		ualty Co of America	25674				
	Family Resource Center at Gorh	am			MOOKEN B.	,						
	123 Main Street				INSURER C :							
	125 Wall Ollock				INSURER D :							
	Gorham			NH 03581	INSURER E :			<del></del>				
		T1516	A T.E.		INSURER F :		DEVERON NUMBER					
	VERAGES CERTIFY THAT THE POLICIES OF I			TOMBETT:	ICCUED TO THE MOU		REVISION NUMBER:	HOD				
	DICATED. NOTWITHSTANDING ANY REQUI											
CE	ERTIFICATE MAY BE ISSUED OR MAY PERTA	MN, TI	HE IN	SURANCE AFFORDED BY THE	POLICIES DESCRIBE	D HEREIN IS SI						
	CLUSIONS AND CONDITIONS OF SUCH PO					·						
NSR LTR	TYPE OF INSURANCE	INSD	SUBR	POLICY NUMBER	PÓLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DO/YYYY)	LIMIT					
	COMMERCIAL GENERAL LIABILITY	1					EACH OCCURRENCE	s 1,000,000				
	CLAIMS-MADE X OCCUR						DAMAGE TO RENTED PREMISES (Ea occurrence)	s 100,000				
					i		MED EXP (Any one person)	s 5,000				
Α				MAC3793560-14	05/10/2020	05/10/2021	PERSONAL & ADV INJURY	s 1,000,000				
	GEN'L AGGREGATE LIMIT APPLIES PER:				İ	1				l i	GENERAL AGGREGATE	3,000,000
	POLICY PRO- JECT LOC						PRODUCTS - COMP/OP AGG	3,000,000				
	OTHER:						AbMol Daycare,IncAnoPA	\$ 1,000,000				
	AUTOMOBILE LIABILITY					<del></del>	COMBINED SINGLE LIMIT	s				
	ANYAUTO				[		(Ea accident) BODfLY INJURY (Per person)	s				
	OWNED SCHEDULED				[		BODILY INJURY (Per accident)	\$				
	AUTOS ONLY AUTOS NON-OWNED						PROPERTY DAMAGE					
	AUTOS ONLY AUTOS ONLY			*			(Per accident)	\$				
<del></del>					· ·			\$				
	WIMBRELLA LIAB COCCUR						EACH OCCURRENCE	s 1,000,000				
Α	EXCESS LIAB CLAIMS-MADE			UMB113778406	05/10/2020	05/10/2021	AGGREGATE	s 1,000,000				
	DED RETENTION \$		<u> </u>					\$				
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY						X PER STATUTE ER					
В	ANY PROPRIETOR/PARTNER/EXECUTIVE	N/A		6JUB4N33995320	01/01/2020	01/01/2021	E.L. EACH ACCIDENT	s 500,000				
	(Mandatory In NH)	,					E.L. DISEASE - EA EMPLOYEE	s 500,000				
•	If yes, describe under DESCRIPTION OF OPERATIONS below						E.L. DISEASE - POLICY LIMIT	\$ 500,000				
	Oreforeigned Liebility			,								
Α	Professional Liability			MAC3793560-14	05/10/2020	05/10/2021	per occurrence	\$1,000,000				
						l	aggregate	\$3,000,000				
DESC	CRIPTION OF OPERATIONS / LOCATIONS / VEHICLE	S (AC	ORD 1	01, Additional Remarks Schedule,	may be attached if more sp	pace is required)	<u> </u>					
				•								
								•				
-												
CEF	RTIFICATE HOLDER				CANCELLATION							
							SCRIBED POLICIES BE CAN F, NOTICE WILL BE DELIVER					
	State of NH DHHS				ACCORDANCE WIT	TH THE POLICY	r PROVISIONS.	]				
	129 Pleasant Street			,			<del> </del>					
					AUTHORIZED REPRESE	NTATIVE		ļ				
	Concord			NH 03301-3857	<u> </u>	Lairby	o Kennewelly	· <del>r</del>				
						@ 1009 2015	ACORD CORPORATION	All clobts reconned				

# the family resource center

## **MISSION:**

To build healthler families and stronger communities through positive relations, programs and collaborations in the North Country of New Hampshire

## Financial Statements

## **FAMILY RESOURCE CENTER AT GORHAM**

## FOR THE YEARS ENDED JUNE 30, 2019 AND 2018 AND INDEPENDENT AUDITORS' REPORT



CERTIFIED PUBLIC ACCOUNTANTS

#### **FINANCIAL STATEMENTS**

#### FOR THE YEARS ENDED JUNE 30, 2019 AND 2018

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To the Board of Directors Family Resource Center at Gorham Gorham, New Hampshire

#### **INDEPENDENT AUDITORS' REPORT**

#### Report on the Financial Statements

We have audited the accompanying financial statements of Family Resource Center at Gorham (a New Hampshire nonprofit organization), which comprise the statements of financial position as of June 30, 2019 and 2018, and the related statements of activities, cash flows, and functional expenses for the years then ended, and the related notes to the financial statements.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditors' Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the organization's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the organization's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### **Opinion**

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Family Resource Center at Gorham as of June 30, 2019 and 2018, and the changes in its net assets and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

#### **Other Matters**

Our audit was conducted for the purpose of forming an opinion on the financial statements as a whole. The accompanying schedule of expenditures of federal awards, as required by Title 2 U.S. Code of Federal Regulations (CFR) Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards, is presented for purposes of additional analysis and is not a required part of the financial statements. Such information is the responsibility of management and was derived from and relates directly to the underlying accounting and other records used to prepare the financial statements. The information has been subjected to the auditing procedures applied in the audit of the financial statements and certain additional procedures, including comparing and reconciling such information directly to the underlying accounting and other records used to prepare the financial statements or to the financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, the information is fairly stated, in all material respects, in relation to the financial statements as a whole.

#### Other Reporting Required by Government Auditing Standards

In accordance with Government Auditing Standards, we have also issued our report dated October 4, 2019, on our consideration of Family Resource Center at Gorham's internal control over financial reporting and on our tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements and other matters. The purpose of that report is to describe the scope of our testing of internal control over financial reporting and compliance and the results of that testing, and not to provide an opinion on internal control over financial reporting or on compliance. That report is an integral part of an audit performed in accordance with Government Auditing Standards in considering Family Resource Center at Gorham's internal control over financial reporting and compliance.

bloom, McDonnell & Roberts Professional association

October 4, 2019 North Conway, New Hampshire

## STATEMENTS OF FINANCIAL POSITION AS OF JUNE 30, 2019 AND 2018

#### **ASSETS**

	<u>2019</u>		2018
CURRENT ASSETS		_	
Cash and cash equivalents	\$ 414,332	\$	238,341
Certificates of deposit	81,893		80,127
Grants receivable	417,558 15,149		251,249 9,441
Prepaid expenses	 15,145	<del>.</del>	3,441
Total current assets	 928,932		579,158
PROPERTY	•		•
Leasehold improvements	74,932	•	74,932
Furniture and equipment	 51,575		<u>51,575</u>
Total	126,507		126,507
Less: accumulated depreciation	(95,385)		(90,919)
Less. accumulated depreciation	 (00,000)		<u>(00,010</u> )
Property, net	 31,122		35,588
OTHER ASSETS	•		
Investments	207,279		209,058
Agency deposits - cash	 22,240		22,226
Total other assets	 229,519		231,284
TOTAL ASSETS	\$ 1,189,573	\$	846,030
LIABILITIES AND NET ASSETS			
CURRENT LIABILITIES			
Accounts payable	\$ 7,144	\$`	8,890
Accrued expenses	35,014		28,856
Agency deposits	. 22,240		22,226
Refundable advances	 9,649		14,799
Total current liabilities	 74,047		74,771
NET ASSETS			
Without donor restrictions	902,278		550,100
With donor restrictions	 213,248		221,159
Total not posses	1 115 526		771 250
Total net assets	 1,115,526		771,259
TOTAL LIABILITIES AND NET ASSETS	\$ 1,189,573	\$	846,030

See Notes to Financial Statements

## STATEMENT OF ACTIVITIES FOR THE YEAR ENDED JUNE 30, 2019

	Without Donor <u>Restrictions</u>		With Donor Restrictions			
REVENUE AND SUPPORT						•
Grants	\$	1,635,790	\$	-	\$	1,635,790
Medicaid		574,200		•	•	574,200
Donations		60,168		-		60,168
Agency rents		36,602		-		36,602
Investment income		-		547		547
Other income		13,043		-		13,043
Interest income		2,406		-		2,406
Net unrealized investment loss		-		(4,780)		(4,780)
Net realized investment gain Net assets released from restrictions		5,000		1,322 (5,000)	_	1,322 ,
Total revenues, support and net assets released from restrictions		2,327,209		(7,911)		2,319,298
EXPENSES						
Program services  Management and general	_	1,772,364 202,667		<u>-</u>		1,772,364 202,667
Total expenses		1,975,031		· <u>-</u>		1,975,031
INCREASE (DECREASE) IN NET ASSETS		352,178		(7,911)		344,267
NET ASSETS, BEGINNING OF YEAR		550,100		221,159		771,259
NET ASSETS, END OF YEAR	\$	902,278	\$	213,248	\$	1,115,526

#### STATEMENT OF ACTIVITIES FOR THE YEAR ENDED JUNE 30, 2018

	Without Donor Restrictions		With Donor Restrictions	<u>Total</u>	
REVENUE AND SUPPORT					
Grants	\$	1,242,118	\$ -	\$	1,242,118
Medicaid		172,738	-		172,738
Donations		39,023	- 5,000		44,023
Agency rents		37,205	-		37,205
Investment income		-	1,034		1,034
Other income	•	1,560	-		1,560
Interest income		370	-		370
Net unrealized investment loss		-	(7,607)		. (7,607)
Net realized investment gain		<del>-</del>	11,475	_	11,475
Total revenues and support	·	1,493,014	9,902		1,502,916
EXPENSES	•				
Program services		1,222,386	-		1,222,386
Management and general		156,483		_	156,483
Total expenses		1,378,869	· <u>-</u>	_	1,378,869
INCREASE IN NET ASSETS		114,145	9,902		124,047
NET ASSETS, BEGINNING OF YEAR		435,955	211,257		647,212
NET ASSETS, END OF YEAR	\$	550,100	\$ 221,159	\$	771,259

#### STATEMENTS OF CASH FLOWS FOR THE YEARS ENDED JUNE 30, 2019 AND 2018

	<u>2019</u>		<u>2018</u>	
CASH FLOWS FROM OPERATING ACTIVITIES				
Increase in net assets	\$	344,267	\$	124,047
Adjustments to reconcile change in net assets to				
net cash provided by operating activities:				1
Unrealized loss on investments		4,780		7,607
Realized gains on investments		(1,322)		(11,475)
Depreciation		4,466		5,574
(Increase) decrease in assets:				
Grants receivable		(166,309)	•	(67,349)
Prepaid expenses		(5,708)		1,107
Increase (decrease) in liabilities:				
Accounts payable		(1,746)		(3,487)
Accrued expenses		6,158		(1,576)
Agency deposits		14		(3,357)
Refundable advances	* <del></del>	(5,150)		(14,461)
NET CASH PROVIDED BY OPERATING ACTIVITIES		179,450		36,630
CASH FLOWS FROM INVESTING ACTIVITIES				
Proceeds from the sale of investments		390,324		55,979
Purchase of investments and certificates of deposit		(393,769)		(57,554)
NET CASH USED IN INVESTING ACTIVITIES		(3,445)		(1,575)
NET INCREASE IN CASH AND EQUIVALENTS		176,005		35,055
CASH AND EQUIVALENTS, BEGINNING OF YEAR		260,567		225,512
CASH AND EQUIVALENTS, END OF YEAR	\$	436,572	\$	260,567

## STATEMENT OF FUNCTIONAL EXPENSES FOR THE YEAR ENDED JUNE 30, 2019

	Program Services			igement and eneral	<u>Total</u>		
Personnel Costs	· -		-	<del></del>			
Salaries and wages	\$	1,121,186	\$	136,380	\$	1,257,566	
Payroll taxes		79,700		. 11,909		91,609	
Employee benefits		112,243		22,322		134,565	
Travel		144,838		1,531		146,369	
Program activities		86,905	•	1,125		88,030	
Conferences and meetings		28,584		5,445		34,029	
Contractors and consultants		29,997		1,663		31,660	
Food and supplies	•	28,946		1,931		30,877	
Heat and utilities		19,620		1,033		20,653	
Telephone, internet, fax and cable		17,985		117		18,102	
Rent		15,025		-	٠	15,025	
Accounting fees		12,003		2,154		14,157	
Training		13,283		176		13,459	
Maintenance, cleaning and inspections		9,714		2,429		12,143	
Small equipment		11,486		470		11,956	
Liability insurance		10,134		1,060		11,194	
Technology		-		7,774		7,774	
Advertising		7,404		204		7,608	
Student transportation		7,560		-		7,560	
Printing		6,567		283		6,850	
Depreciation		3,573		893		4,466	
Payroll processing service	,	-		2,896		2,896	
Property insurance		995		405		1,400	
Postage and shipping		742		158		900	
Bank charges		-		309		309	
Other		3,874		<u>-</u>		3,874	
Total	\$	1,772,364	\$	202,667	\$	1,975,031	

## STATEMENT OF FUNCTIONAL EXPENSES FOR THE YEAR ENDED JUNE 30, 2018

Paramet Conta	Program <u>Services</u>			nagement and Seneral	<u>Total</u>		
Personnel Costs	•	700 000	•	405 540	•		
Salaries and wages	\$	769,290	\$	105,510	\$	874,800	
Payroll taxes		57,002		7,818		64,820	
Employee benefits		96,469		12,161		108,630	
Program activities	·	90,579		-		90,579	
Travel	•	80,917		530		81,447	
Food and supplies	·	19,748		793		20,541	
Heat and utilities	•	18,039		949		18,988	
Telephone, internet, fax and cable		12,014		2,288		14,302	
Accounting fees		40.550		12,852		12,852	
Contractors and consultants		10,550		1,449		11,999	
Small equipment		10,027		925		10,952	
Conferences and meetings		8,441		1,704		10,145	
Liability insurance		9,578		-		9,578	
Rent	•	8,166		-		8,166	
Maintenance, cleaning and inspections		6,027		1,506		7,533	
Depreciation -		4,459		1,115		5,574	
Printing		4,885	-	373		5,258	
Student transportation		5,185		-		5,185	
Advertising		3,071		1,468		4,539	
Training	•	3,526		369		3,895	
Technology		2,216		1,672		3,888	
Payroll processing service		-		2,445		2,445	
Property insurance		1,078		360		. 1,438	
Postage and shipping		1,119		7		1,126	
Bank charges		<del>-</del>		189		189	
Total	\$	1,222,386	\$	156,483	\$	1,378,869	

#### NOTES TO FINANCIAL STATEMENTS FOR THE YEARS ENDED JUNE 30, 2019 AND 2018

#### 1. ORGANIZATION AND SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### **Organization**

The Family Resource Center at Gorham (the Resource Center) is a voluntary, not-for-profit corporation incorporated under the laws of the State of New Hampshire (RSA 292) and organized exclusively for tax exempt charitable and educational purposes. The principal activity of the Resource Center is to deliver programming that works to build healthier families and stronger communities. These programs remove obstacles to healthy family function and development, providing access to social and educational services to at-risk and underserved North Country populations. Primary programs include:

Home visiting programs that deliver evidence based early child development and parenting 'support curricula which empowers parents and gives them the motivations and skills to improve parenting and foster healthy family dynamics;

Afterschool programs that support the academic, social and emotional developmental needs of students in grades K-8;

An IRS sanctioned Volunteer Income Tax Assistance (VITA) program that provides free tax preparation services to community members in need maximizing income tax refunds:

A Substance Misuse program that utilizes peer support for recovery and family reunification.

#### **Basis of Accounting**

The financial statements have been prepared on the accrual basis of accounting.

#### **Basis of Presentation**

The financial statements of the Resource Center have been prepared in accordance with U.S. generally accepted accounting principles (US GAAP), which require the Resource Center to report information regarding its financial position and activities according to the following net asset classifications:

<u>Net assets without donor restrictions</u> — Net assets that are not subject to donor-imposed restrictions and may be expended for any purpose in performing the primary objectives of the Resource Center. These net assets may be used at the discretion of the Resource Center's management and board of directors.

<u>Net assets with donor restrictions</u> – Net assets subject to stipulations imposed by donors and grantors. Some donor restrictions are temporary in nature; those restrictions will be met by actions of the Resource Center or by passage of time. Other donor restrictions are perpetual in nature, whereby the donor has stipulated the funds be maintained in perpetuity.

Donor restricted contributions are reported as increases in net assets with donor restrictions. When restriction expires, net assets are reclassified from net assets with donor restrictions to net assets without donor restrictions in the statement of activities.

#### **Use of Estimates**

The preparation of financial statements in conformity with generally accepted accounting principles requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

#### **Cash and Cash Equivalents**

Cash and cash equivalents include all monies in banks and liquid investments with maturity dates of less than three months. The carrying value of cash and cash equivalents approximates fair value because of the short maturities of those financial instruments.

#### <u>Investments</u>

Investments are accounted for according to Accounting Standards Codification (ASC) 958-320 Not For Profit Entities – Investments – Debt and Equity Securities. Under ASC 958-320, investments in marketable securities with readily determinable fair values and all investments in debt securities are valued at their fair values in the statement of financial position. Unrealized gains and losses are included in the change in net assets. Fair values of investments are based on quoted prices in active markets for identical investments.

#### **Property and Equipment**

Property and equipment is recorded at cost if purchased and at fair value if donated. Depreciation is computed using the straight-line method over the estimated useful lives of the related assets as follows:

Furniture and equipment Leasehold improvements

5 - 15 years 20 years

The Resource Center's policy is to capitalize all assets over \$2,500 with an expected life of one year or longer. Assets sold or otherwise disposed of are removed from the accounts, along with the related depreciation allowance, and any gain or loss is recognized.

#### **Contributions**

Contributions received are recorded as increases in net assets without donor restrictions or net assets with donor restrictions depending on the existence and/or nature of any donor or time restrictions. A purpose restriction permits the Resource Center to use donated assets as specified for a particular purpose. Net assets restricted in perpetuity are those that are required to be permanently maintained, but income from such investments may be used for specified purposes. All donor restricted support is reported as an increase in net assets with donor restrictions, depending on the nature of the restriction.

When a restriction expires (that is, when a stipulated time restriction ends or purpose restriction is accomplished), net assets are reclassified to net assets without donor restrictions and reported in the statement of activities as net assets released from restrictions.

#### Contributed Services

From time to time, the Resource Center receives donated services in carrying out the mission and fundraising activities of the Resource Center. Such donations do not meet the criteria for recognition under ASC 958 and accordingly no amounts are reflected in the financial statements for those services.

#### **Functional Allocation of Expenses**

The costs of providing the various programs and other activities have been summarized on a functional basis. Accordingly, costs have been allocated among the program services and supporting activities benefited. Such allocations have been determined by management on an equitable basis.

The expenses that are allocated include the following:

<u>Expense</u>	<b>Method of allocation</b>
Salaries and benefits	Time and effort
Occupancy	Square footage/revenues
Depreciation	Square footage
All other expenses	Direct assignment

#### Refundable Advances

The Resource Center records grant/contract revenue as a refundable advance until it is expended for the purpose of the grant/contract, at which time it is recognized as revenue.

#### **Income Taxes**

The Resource Center is exempt from federal income taxes under Section 501(c)(3) of the Internal Revenue Code. In addition, the Resource Center qualifies for the charitable contribution deduction under Section 170(b)(1)(a) and has been classified as an organization that is not a private foundation.

Management has evaluated the Resource Center's tax positions and concluded that the Resource Center has maintained its tax-exempt status and has taken no uncertain tax positions that would require adjustment to the financial statements. With few exceptions, the Resource Center is no longer subject to income tax examinations by the United States Federal or State tax authorities prior to 2015.

#### **Leased Facilities**

The Resource Center leases its current facility from the Town of Gorham. In lieu of rent, the Resource Center is responsible for the cost of repairs and maintenance, insurance, utilities and rubbish removal. The lease was for a 20 year period and expired on May 19, 2018. The lease continues under the same terms on a month to month basis.

The Resource Center in turn sublets space in the facility to other nonprofit and community agencies at an average rate of approximately \$10 - \$16 per square foot. All participating organizations must provide services to a client base that is at least 66% low and moderate income.

#### **Grants Receivable**

Grants receivable from various public and other nonprofit organizations at June 30, 2019 and 2018 were considered fully collectable and therefore no provisions for bad debts have been made in these financial statements.

#### Advertising

Advertising costs are expensed as incurred.

#### Reclassifications

Certain amounts in the prior year financial statements have been reclassified for comparative purposes to conform with the presentation in the current year financial statements.

#### Fair Value of Financial Instruments

ASC Topic No. 820-10, Fair Value Measurement, provides a definition of fair value which focuses on an exit price rather than an entry price, establishes a framework in generally accepted accounting principles for measuring fair value which emphasizes that fair value is a market based measurement, not an entity specific measurement, and requires expanded disclosures about fair value measurements. In accordance with FASB ASC 820-10, the Resource Center may use valuation techniques consistent with market, income and cost approaches to measure fair value. As a basis for considering market participant assumptions in fair value measurements, ASC Topic 820-10 establishes a fair value hierarchy, which prioritizes the inputs used in measuring fair values. The hierarchy gives the highest priority to Level 1 measurements and the lowest priority to Level 3 measurements. The three levels of the fair value hierarchy under ASC Topic 820-10 are described as follows:

- Level 1 Inputs to the valuation methodology are quoted prices available in active markets for identical investments as of the reporting date.
- Level 2 Inputs to the valuation methodology are other than quoted market prices in active markets, which are either directly or indirectly observable as of the reporting date, and fair value can be determined through the use of models or other valuation methodologies.
- **Level 3** Inputs to the valuation methodology are unobservable inputs in situations where there is little or no market activity for the asset or liability and the reporting entity makes estimates and assumptions related to the pricing of the asset or liability including assumptions regarding risk.

At June 30, 2019 and 2018, the Resource Center's investments were all classified as Level 1 and were based on fair value.

The asset or liability's fair value measurement level within the fair value hierarchy is based on the lowest level of any input that is significant to the fair value measurement. Valuation techniques used need to maximize the use of observable inputs and minimize the use of unobservable inputs.

The following is a description of the valuation methodologies used for assets measured at fair value. There have been no changes in the methodologies used at June 30, 2019 and 2018.

Mutual Funds: Valued at the net asset value (NAV) of shares held by the Resource Center at year end.

The preceding method may produce a fair value calculation that may not be indicative of net realizable value or reflective of future fair values. Furthermore, although the Resource Center believes its valuation method is appropriate and consistent with other market participants, the use of different methodologies or assumptions to determine the fair value of certain financial instruments could result in a different fair value measurement at the reporting date.

#### **New Accounting Pronouncement**

On August 18, 2016, FASB issued ASU 2016-14, Not-for-Profit Entities (Topic 958) – Presentation of Financial Statements of Not-for-Profit Entities. The update addresses the complexity and understandability of net asset classification, deficiencies in information about liquidity and availability of resources, and the lack of consistency in the type of information provided about expenses and investment return. The Resource Center has adjusted the presentation of these statements accordingly. The ASU has been applied retrospectively to all periods presented.

#### 2. AVAILABILITY AND LIQUIDITY

The following represents the Resource Center's financial assets as of June 30, 2019 and 2018:

Financial assets at year-end:

	<u>2019</u>	<u>2018</u>
Cash and cash equivalents Certificates of deposit	\$ 414,332 81,893	\$ 238,341 80,127
Grants receivable	417,558	251,249
Investments	207,279	209,058
Agency deposits - cash	22,240	22,226
Total financial assets	\$ 1,143,302	\$ 801,001
Less amounts not available to be used within one year:		
Net assets with donor restrictions Less net assets with purpose and time	\$ 213,248	\$ 221,159
restrictions to be met in less than a year Amount board designated for	-	(5,000)
long-term maintenance	21,654	19,244
Agency deposits - cash	22,240	22,226
Amounts not available within one year	257,142	257,629
Financial assets available to meet general expenditures over the next twelve months	\$ 886,160	\$ 543.372
CAPCHAILLICE CACH THE TONE THE THE		<del>* * 17171=</del>

The Resource Center's goal is generally to maintain financial assets to meet 90 days of operating expenses (approximately \$500,000). As part of its liquidity plan, excess cash is invested in short-term investments, including money market accounts.

#### 3. **INVESTMENTS**

Investments held in the form of mutual funds at Bank of America are stated at fair value. Realized gains and losses are determined on the specific identification method. Gains and losses (realized and unrealized) are reported in the statement of activities as increases or decreases to net assets without donor restrictions, except for those investments for which their use is restricted. Information on investments at June 30, 2019 and 2018 is presented as follows:

-					
<u>Year</u>	Investment	Cost	Market <u>Value</u>	Over <u>Cost</u>	Investment <u>Income</u>
2019 2018	Bank of America Bank of America	\$197,027 \$194,026	\$207,279 \$209,058	\$10,252 \$15,032	\$4,721 \$5,405

#### 4. AGENCY DEPOSITS

The Resource Center served as a fiscal agent for the Androscoggin Valley Community Partners (formerly the Berlin Area Healthcare Consortium), a collaborative effort of area health and social services agencies intended to provide health related education, information and communications to the communities of Berlin and Gorham. The amounts held on behalf of the consortium as of June 30, 2019 and 2018 were \$22,240 and \$22,226, respectively. During August of 2019, the money was returned and the fiscal agent relationship ended.

#### 5. DEMAND NOTE PAYABLE

In April 2013, the Resource Center entered into a revolving line of credit agreement with a bank. The revolving line of credit agreement provides for maximum borrowings up to \$75,000 and is collateralized by a certificate of deposit held at the same bank. The revolving line of credit and the certificate of deposit both renew every six months. At June 30, 2019 and 2018, the interest rate on the revolving line of credit was stated at the bank's prime rate of 5.20% and 3.20%, respectively. There were no balances outstanding as of June 30, 2019 and 2018.

#### 6. CONCENTRATION OF CREDIT RISK - CASH

The Resource Center maintains cash balances that, at times, may exceed federally insured limits. The cash balances are insured by the Federal Deposit Insurance Corporation (FDIC) up to \$250,000 per bank at June 30, 2019 and 2018. The Resource Center has not experienced any losses in such accounts and believes it is not exposed to any significant risk with these accounts. Cash balances in excess of FDIC insured limits amounted to \$211,709 at June 30, 2019. Cash balances did not exceed FDIC insured limits at June 30, 2018.

#### 7. NET ASSETS

Net assets with donor restrictions were as follows for the years ended June 30, 2019 and 2018:

		<u>2019</u>		2018	
Time Restrictions: Contributions Restrictions in Perpetuity:	\$	-	\$	5,000	
Endowment	_	213,248		216,159	
Total net assets with donor restrictions	<u>\$</u>	213,248	<u>\$</u>	221,159	
Net assets without donor restrictions for the years ended June 30, 2019 and 2018					
are as follows:		<u>2019</u>		<u>2018</u>	
Undesignated Board designated	\$ 	880,624 21,654	\$ 	530,856 19,244	
Total net assets without donor restrictions	<u>\$</u>	902,278	<u>\$_</u>	<u>550.100</u>	

Net assets released from donor restrictions are as follows:

		<u>2019</u>	<u>2018</u>
Satisfaction of Time Restrictions: Contributions		\$ 5,0 <u>00</u>	<u>\$</u>
Total net assets released		\$ 5,00 <u>0</u>	<u>\$</u>

#### 8. NET ASSETS WITHOUT DONOR RESTRICTIONS - BOARD DESIGNATED

By vote of the Board of Directors, funds have been designated for long term building maintenance. Unrestricted net assets designated by the board was \$21,654 and \$19,244 at June 30, 2019 and 2018, respectively.

#### 9. ENDOWMENT FUND

In 2007, the Resource Center established a permanent endowment fund for the organization with the intent of accumulating donations and interest earnings of one million dollars. Per the laws of the State of New Hampshire (RSA 292-B:4), 7% of the fair market value of the endowment fund, calculated on the basis of fair market value determined at least quarterly and averaged over a period of not less than three years may be appropriated for operating account expenditures. No distributions were taken during the years ended June 30, 2019 and 2018.

The Not-for-Profit Entities Topic of the FASB ASC (ASC 958-205 and subsections) intends to improve the quality of consistency of financial reporting of endowments held by not-for-profit organizations. This Topic provides guidance on classifying the net assets associated with donor-restricted endowment funds held by organizations that are subject to an enacted version of the Uniform Prudent Management Institutional Funds Act (UPMIFA). New Hampshire has adopted UPMIFA. The Topic also requires additional financial statement disclosures on endowments and related net assets.

The Resource Center has followed an investment and spending policy to ensure a total return (income plus capital change) necessary to preserve the principal of the fund and at the same time, provide a dependable source of support to help build healthier families and stronger communities.

In recognition of the prudence required of fiduciaries, the Resource Center only invests the fund in cash and mutual funds. The Resource Center has taken a risk adverse approach to managing the endowment fund in order to mitigate financial market risk such as interest rate, credit and overall market volatility, which could substantially impact the fair value of the endowment fund at any given time.

Fund activity for June 30, 2019 and 2018 was as follows:

•	Balances as of June 30, 2018	Activity for the Year Ended June 30, 2019	Balances as of June 30, 2019
Permanent gifts Investment earnings Realized gain Transfer to unrestricted Investment expense Unrealized gain (loss)	\$ 175,809 48,741 51,337 (41,590) (33,170) 15,032	\$ - 4,721 1,322 - (4,174) (4,780)	\$ 175,809 53,462 52,659 (41,590) (37,344) 10,252
	<u>\$ 216.159</u>	<u>\$ (2.911)</u>	<u>\$ 213,248</u>
	Balances as of June 30, 2017	Activity for the Year Ended June 30, 2018	Balances as of June 30, 2018
Permanent gifts Investment earnings Realized gain Transfer to unrestricted Investment expense Unrealized gain (loss)	\$ 175,809 43,336 39,862 (41,590) (28,799) 22,639	\$ 5,405 11,475 - (4,371) (7,607)	\$ 175,809 48,741 51,337 (41,590) (33,170) 15,032
		/	

#### 10. SUBSEQUENT EVENTS

Subsequent events are events or transactions that occur after the statement of financial position date, but before financial statements are available to be issued. Recognized subsequent events are events or transactions that provide additional evidence about conditions that existed at the statement of financial position date, including the estimates inherent in the process of preparing financial statements. Non recognized subsequent events are events that provide evidence about conditions that did not exist at the statement of financial position date, but arose after that date. Management has evaluated subsequent events through October 4, 2019, the date the June 30, 2019 financial statements were available for issuance.

#### **FAMILY RESOURCE CENTER AT GORHAM**

#### SCHEDULE OF EXPENDITURES OF FEDERAL AWARDS FOR THE YEAR ENDED JUNE 30, 2019

FÉDERAL GRANTOR/ PASS-THROUGH GRANTOR/ PROGRAM TITLE	FEDERAL CFDA NUMBER	PASS THROUGH GRANTOR <u>NUMBER</u>	FEDERAL EXPENDITURES
U.S. DEPT. OF HEALTH AND HUMAN SERVICES			
Passed through State of New Hampshire			
Department of Health and Human Services, Office of Human Services, Division of Children, Youth and Families			•
Stephanie Tubbs Jones Child Welfare Services Program	93.645	. 42106802	\$ 8,979
Promoting Safe and Stable Families	93.556	42107306	41,306
Social Services Block Grant	93.667	42106603	154,881
- Odda Strates block State	55.557	1210000	
TANF CLUSTER			
Temporary Assistance for Needy Families	93.558	45030206	72,839
Temporary Assistance for Needy Families	93.558	45030353	131,439
l l			004.070
			204,278
Maternal & Child Health Services Block Grant for States	93.994	90004009	11,025
Maternal & Child Health Services Block Grant for States	93.994	90004009	. 11,025
MATERNAL, INFANT AND EARLY CHILDHOOD HOME VISITING CLUSTE	R		
Maternal, Infant and Early Childhood Home Visiting Program	93.870	05-95-90-902010-5896	146,901
Maternal, Infant and Early Childhood Home Visiting Program	93.870	05-95-90-902010-5896	176,092
material, mark and Early attended trains that the	,		
			322,993
Division of Behavioral Health, Bureau of Drug and Alcohol Services			
Opioid STR	93.788	05-95-92-920510-7040	195,743
Opioid STR	93.788	05-95-92-920510-2559	132,686
•			328,429
		•	
Passed through Easter Seals			
MEDICAID CLUSTER	02 779	None	300
Medical Assistance Program	93.778	None	
Total U.S. Department of Health and Human Services			\$ 1,072,191
		·	
U.S. DEPARTMENT OF EDUCATION			
Passed through State of New Hampshire Department of Education			
Twenty-First Century Community Learning Centers	84.287	20190037	\$ 141,895 186,031
Twenty-First Century Community Learning Centers	84.287	20190011	<u> 186,031</u>
Total U.S. Department of Education			\$ 327,926
Total O.S. Department of Education			+ +,1+-0
Total expenditures of federal awards			\$ 1,400,117
the companion of the contract			

#### **NOTE A - BASIS OF PRESENTATION**

The accompanying schedule of expenditures of federal awards (the Schedule) includes the federal grant activity of Family Resource Center at Gorham under programs of the federal government for the year ended June 30, 2019. The information in this Schedule is presented in accordance with the requirements of Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance). Because the Schedule presents only a selected portion of the operations of Family Resource Center at Gorham, it is not intended to and does not present the financial position, changes in net assets, or cash flows of Family Resource Center.

#### NOTE B - SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

Expenditures reported on the Schedule are reported on the accrual basis of accounting. Such expenditures are recognized following the cost principles contained in Uniform Guidance, where in certain types of expenditures are not allowable or are limited to reimbursement. Negative amounts shown on the Schedule represent adjustments or credits made in the normal course of business to amounts reported as expenditures in prior years.

#### **NOTE C - INDIRECT COST RATE**

Family Resource Center at Gorham has elected to use the 10-percent de minimis indirect cost rate allowed under Uniform Guidance. Note, based upon US Department of Education regulations, the State of New Hampshire has limited the indirect cost rate of the Twenty-first Century Community Learning Centers program to 4.4%.



#### **FAMILY RESOURCE CENTER AT GORHAM**

INDEPENDENT AUDITORS' REPORT ON INTERNAL CONTROL
OVER FINANCIAL REPORTING AND ON COMPLIANCE AND OTHER MATTERS
BASED ON AN AUDIT OF FINANCIAL STATEMENTS PERFORMED
IN ACCORDANCE WITH GOVERNMENT AUDITING STANDARDS

To the Board of Directors
Family Resource Center at Gorham
Gorham, New Hampshire

We have audited, in accordance with the auditing standards generally accepted in the United States of America and the standards applicable to financial audits contained in *Government Auditing Standards* issued by the Comptroller General of the United States, the financial statements of Family Resource Center at Gorham (a New Hampshire nonprofit organization), which comprise the statements of financial position as of June 30, 2019 and 2018, and the related statements of activities, cash flows and functional expenses for the years then ended, and the related notes to the financial statements, and have issued our report thereon dated October 4, 2019.

#### Internal Control Over Financial Reporting

In planning and performing our audit of the financial statements, we considered Family Resource Center at Gorham's internal control over financial reporting (internal control) to determine the audit procedures that are appropriate in the circumstances for the purpose of expressing our opinion on the financial statements, but not for the purpose of expressing an opinion on the effectiveness of Family Resource Center at Gorham's internal control. Accordingly, we do not express an opinion on the effectiveness of Family Resource Center at Gorham's internal control.

A deficiency in internal control exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, misstatements on a timely basis. A material weakness is a deficiency, or a combination of deficiencies, in internal control, such that there is a reasonable possibility that a material misstatement of the entity's financial statements will not be prevented, or detected and corrected on a timely basis. A significant deficiency is a deficiency, or a combination of deficiencies, in internal control that is less severe than a material weakness, yet important enough to merit attention by those charged with governance.

Our consideration of internal control was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control that might be material weaknesses or significant deficiencies. Given these limitations, during our audit we did

not identify any deficiencies in internal control that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

#### Compliance and Other Matters

As part of obtaining reasonable assurance about whether Family Resource Center at Gorham's financial statements are free from material misstatement, we performed tests of its compliance with certain provisions of laws, regulations, contracts, and grant agreements, noncompliance with which could have a direct and material effect on the determination of financial statement amounts. However, providing an opinion on compliance with those provisions was not an objective of our audit, and accordingly, we do not express such an opinion. The results of our tests disclosed no instances of noncompliance or other matters that are required to be reported under *Government Auditing Standards*.

#### Purpose of this Report

The purpose of this report is solely to describe the scope of our testing of internal control and compliance and the results of that testing, and not to provide an opinion on the effectiveness of the organization's internal control or on compliance. This report is an integral part of an audit performed in accordance with *Government Auditing Standards* in considering the organization's internal control and compliance. Accordingly, this communication is not suitable for any other purpose.

Leone Mc Donnell's Roberts, Professional Association

October 4, 2019 North Conway, New Hampshire



#### **FAMILY RESOURCE CENTER AT GORHAM**

#### INDEPENDENT AUDITORS' REPORT ON COMPLIANCE FOR EACH MAJOR PROGRAM AND ON INTERNAL CONTROL OVER COMPLIANCE REQUIRED BY UNIFORM GUIDANCE

To the Board of Directors Family Resource Center at Gorham Gorham, New Hampshire

#### Report on Compliance for Each Major Federal Program

We have audited Family Resource Center at Gorham's compliance with the types of compliance requirements described in the *OMB Compliance Supplement* that could have a direct and material effect on each of Family Resource Center at Gorham's major federal programs for the year ended June 30, 2019. Family Resource Center at Gorham's major federal programs are identified in the summary of auditors' results section of the accompanying schedule of findings and questioned costs.

#### Management's Responsibility

Management is responsible for compliance with the requirements of laws, regulations, contracts, and grants applicable to its federal programs.

#### Auditors' Responsibility

Our responsibility is to express an opinion on compliance for each of Family Resource Center at Gorham's major federal programs based on our audit of the types of compliance requirements referred to above. We conducted our audit of compliance in accordance with auditing standards generally accepted in the United States of America; the standards applicable to financial audits contained in *Government Auditing Standards*, issued by the Comptroller General of the United States; and the audit requirements of Title 2 U.S. Code of Federal Regulations Part 200, Uniform Administrative Requirements, Cost Principles, and Audit Requirements for Federal Awards (Uniform Guidance). Those standards and the Uniform Guidance require that we plan and perform the audit to obtain reasonable assurance about whether noncompliance with the types of compliance requirements referred to above that could have a direct and material effect on a major federal program occurred. An audit includes examining, on a test basis, evidence about Family Resource Center at Gorham's compliance with those requirements and performing such other procedures as we considered necessary in the circumstances.

We believe that our audit provides a reasonable basis for our opinion on compliance for each major federal program. However, our audit does not provide a legal determination of Family Resource Center at Gorham's compliance.

#### Opinion on Each Major Federal Program

In our opinion, Family Resource Center at Gorham complied, in all material respects, with the types of compliance requirements referred to above that could have a direct and material effect on each of its major federal programs for the year ended June 30, 2019.

#### Report on Internal Control Over Compliance

Management of Family Resource Center at Gorham is responsible for establishing and maintaining effective internal control over compliance with the types of compliance requirements referred to above. In planning and performing our audit of compliance, we considered Family Resource Center at Gorham's internal control over compliance with the types of requirements that could have a direct and material effect on each major federal program to determine the auditing procedures that are appropriate in the circumstances for the purpose of expressing an opinion on compliance for each major federal program and to test and report on internal control over compliance in accordance with the Uniform Guidance, but not for the purpose of expressing an opinion on the effectiveness of internal control over compliance. Accordingly, we do not express an opinion on the effectiveness of Family Resource Center at Gorham's internal control over compliance.

A deficiency in internal control over compliance exists when the design or operation of a control over compliance does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct, noncompliance with a type of compliance requirement of a federal program on a timely basis. A material weakness in internal control over compliance is a deficiency, or combination of deficiencies, in internal control over compliance, such that there is a reasonable possibility that material noncompliance with a type of compliance requirement of a federal program will not be prevented, or detected and corrected, on a timely basis. A significant deficiency in internal control over compliance is a deficiency, or a combination of deficiencies, in internal control over compliance with a type of compliance requirement of a federal program that is less severe than a material weakness in internal control over compliance, yet important enough to merit attention by those charged with governance.

Our consideration of internal control over compliance was for the limited purpose described in the first paragraph of this section and was not designed to identify all deficiencies in internal control over compliance that might be material weaknesses or significant deficiencies. We did not identify any deficiencies in internal control over compliance that we consider to be material weaknesses. However, material weaknesses may exist that have not been identified.

The purpose of this report on internal control over compliance is solely to describe the scope of our testing of internal control over compliance and the results of that testing based on the requirements of the Uniform Guidance. Accordingly, this report is not suitable for any other purpose.

Leone Mc Donnell's Roberts, Professional association

October 4, 2019 North Conway, New Hampshire

#### **FAMILY RESOURCE CENTER AT GORHAM**

## SCHEDULE OF FINDINGS AND QUESTIONED COSTS FOR THE YEAR ENDED JUNE 30, 2019

#### A. SUMMARY OF AUDITORS' RESULTS

- 1. The auditors' report expresses an unmodified opinion on the financial statements of Family Resource Center at Gorham.
- 2. No significant deficiencies relating to the audit of the financial statements are reported in the Independent Auditors' Report on Internal Control Over Financial Reporting and on Compliance and Other Matters Based on an Audit of Financial Statements Performed in Accordance with Government Auditing Standards. No material weaknesses are reported.
- 3: No instances of noncompliance material to the financial statements of Family Resource Center at Gorham, which would be required to be reported in accordance with Government Auditing Standards, were disclosed during the audit.
- 4. No significant deficiencies in internal control over major federal award programs are reported in the *Independent Auditors' Report on Compliance for Each Major Program and on Internal Control Over Compliance Required by Uniform Guidance*. No material weaknesses are reported.
- The auditors' report on compliance for the major federal award programs for Family Resource Center at Gorham expresses an unmodified opinion on all major federal programs.
- 6. There were no audit findings that are required to be reported in accordance with 2 CFR 200.516(a).
- 7. The programs tested as major programs were: U.S. Department of Education; Twenty-First Century Community Learning Centers, CFDA 84.287, U.S. Department of Health and Human Services, Maternal, Infant and Early Childhood Home Visiting Grant, CFDA 93.870
- 8. The threshold for distinguishing between Type A and B programs was \$750,000.
- 9. Family Resource Center at Gorham was determined to be a low-risk auditee.

#### B. FINDINGS - FINANCIAL STATEMENTS AUDIT

None

#### C. FINDINGS AND QUESTIONED COSTS-MAJOR FEDERAL AWARD PROGRAM AUDIT

None

# the family resource center

#### The Family Resource Center at Gorham

#### **2020 BOARD OF DIRECTORS**

Linda Lamirande Accountant President

Karen Moore Edward Fenn Elementary Secretary

Ann Marie Gagne SAU 3
Board Member

Les Glover NH Employment Security Board Member

Vicky McGillicuddy Board Member Donna Piet NH-DHHS Vice-President

Cathy Conway Horizons Engineering Board Member

James Gibbons Retired Purchasing Manager Board Member

Bridget Laflamme Coos County Family Health Board Member

Gretchen Taillon White Mountain Community College Board Member

# the family resource center

### PATRICIA STOLTE

#### Professional Skills

#### **ADMINISTRATIVE**

Over thirty-five years' experience in positions requiring administrative responsibility and problem solving abilities including; nonprofit agencies, marketing departments and human service programs:

- Knowledge of all aspects of operational, financial and compliance for non-profit and forprofit businesses
- Responsible for managing resources, developing annual budgets, monitoring and managing budgets and overseeing contracts and compliance with DHHS.
- Supervision and leadership for multiple non-profit programs with 50+ staff members
- Program design and implementation
- Development; grant writing, annual appeals and donor program implementation
- Human Resources creating policies & procedures, job descriptions, orientátion and training for several agencies
- Initiated Strategic Planning process and Board Development within agencies
- Agency delegate for several state conferences, involved in coordination of all aspects of annual events, fundraising projects and marketing campaigns
- Facility and building management for several site locations
- Volunteer management, recruitment and recognition

#### FISCAL MANAGEMENT

- Managing agency budget of \$2+million with multiple program budgets
- Budget management of 3 programs with reporting to Board of Directors and agency CEO overseeing \$1.3million budget
- Budget management of advertising campaigns from \$500k to \$6 million for businesses
- Proposals for funding to state, federal and local governments for annual contracts
- Fiscal management of annual grants from NH Charitable Trust and other foundations.

#### SKILLS:

- Work collaboratively with board members, staff and colleagues
- Create partnerships within the community to combine and extend resources
- Possess solid presentation, communication and organizational skills
- Knowledge of Microsoft Office, graphics programs and social media

#### PROFESSIONAL EXPERIENCE:

The Family Resource Center,

Gorham NH - Executive Director

August 2015 to present

Tri-County Community Action Programs, Inc., Berlin. NH -

ServiceLink Resource Center Director - 2004 to 2006

TCCAP Division Director - 2006 to 2015

August 2004 to August 2015

Mountain View Grand Resort

Whitefield, NH Public Relations Director

January 2003 to July 2004

Berlin Main Street Program

Berlin, NH Executive Director

November 1997 to January 2003.

Zale Corporation/Karten's

Dallas/New Bedford, MA - Marketing Manager 1991 to 1997

Pierce-Cote Advertising Agency

Osterville, MA – PR & Media Manager 1989 to 1991

Shreve, Crump & Low,

Boston - Marketing Director - 1984 to 1989

Wolfe Publishing, Pittsford NY - Advertising Sales Representative - 1984

#### **EDUCATION & TRAINING**

State University of New York at Fredonia, BA in Mass Communications & Business Monroe Community College, Rochester, New York, Associates in Business Administration Brighton High School, Rochester, New York

#### VOLUNTEER ENGAGEMENT - PAST & PRESENT

- Involved on area non-profit boards, community groups and projects with organizations such as Coos Country Health Services, Androscoggin Valley Home Care, AV Economic Recovery Committee, Head Start Board of Advisors, The Main Street Program and Androscoggin Valley Hospital Wellness Committee
- Member of NH Wellness & Prevention Council, Leadership NH North Country, Statewide Coalition of Aging Services, the Planning Committee for NH State Conference on Aging, the Coos County Coalition for Families & Children, The Endowment for Health Planning Committee and the Androscoggin Valley Community Partners

#### **WORK HISTORY**

1999-present	Finance Manager, The Family Resource Center at Gorham.
2014-2019	Computer Support Educator, Hillside Elementary School
2013-2013	Staff Accountant at Androscoggin Valley Hospital
2010-2016	Software Systems Educator, Androscoggin Valley Hospital
2008-2014	Volunteer at the Androscoggin Valley Hospital
1980-2008	Business Technology/Education Department, Chairperson
1975-2008	Self-employed Disc Jockey for Rockin' Ron's Music
1980-1983	G.E.D. Instructor, General Adult Education, Berlin
1971-1975	Manpower, Adult Job Training Instructor, Berlin

#### **EDUCATION**

1965-1967	Northampton Commercial College; Northampton, Massachusetts; Majored in
	Accounting/Business Management; Diploma
1967-1969	Western Kentucky University; Bowling Green, Kentucky; Majored in Accounting,
	Business Administration, Business Education; BS. Minor in Economics.
1969-Present	Various Professional Development courses, and other activities.

#### **COMMUNITY ACTIVITIES**

- Server on the Gorham (GRS) School Board.
- Established and manage the Rotating Arts Program at the Androscoggin Valley Hospital.
- Role in organizing the Androscoggin Valley Hospital Recycling Program.
- A volunteer at the Androscoggin Valley Hospital.
- Volunteer for a variety of charitable organizations, community projects, and people/families in need. Holy Family Church: Past member of Finance Committee (4 years), Parish Council (3 years) and member or chair of many fund raising committees.
- Gorham Knight of Columbus: Active member for over 25 years
- Big Brother/Big Sister

#### **COMPUTER SKILLS**

- Have been giving instruction on computers and computer software since 1980.
- Have knowledge on the following software application: Sage Accounting (Once known as Peachtree Accounting), Various Windows applications (including XP, Vista, Windows 7, Windows 10), Quicken, Microsoft Word (all versions), Microsoft Publisher (all versions), Microsoft Access Power Point, Google Docs-Sheets-Slide, and many other application/utilities software packages.

#### AWARDS RECEIVED

- Volunteer of the Year from the Androscoggin Valley Hospital
- Knight of the Year from the local Gorham council.
- First place in state Council Bulletin Competition.

#### PROFESSIONAL ASSOCIATION

- Gorham Teachers' Association, past Vice-President 1970, member from 1969 to June 2008.
- National Education Association, life member from 1969.

REFERENCES: Upon Request

## RESUME NAOMI LEVESQUE

EDUCATION B.S. Environmental Science and Wildlife Studies, Graduated June 2012

Granite State College, Berlin, NH GPA 3.91/4.0 summa cum laude

EMPLOYMENT THE FAMILY RESOURCE CENTER

 Organization Manager – HR/IT/Staff Support
 05/2019 – present

 Assistant Program Director
 02/2016 – 05/2019

 Site Director
 09/2014 - 02/2016

 Interim Program Director
 11/2013 – 09/2014

 Site Director
 09/2009 – 11/2013

 Group Leader and Administrative Assistant
 11/2005 – 09/2009

The Family Resource Center- Project Youth, Gorham, NH.

- Human Resources and Information Technology
  - > Coordinate onboarding and completion of all paperwork; manage employee files
  - Ensure Federal and State HR compliance; address employee HR matters
  - > Assist with FRC employee policy updates and adherence
  - > Configure and issue all employee technology
  - Research, procure and launch new technology; ensure security compliance
    - Manage Google Suite, primary website and phone system portal
    - Record Board Meeting minutes, manage room bookings, answer phones, greet clients, supervise special projects staff
- Leadership of the Project Youth Afterschool and Summer Programs
  - > Programs hosted in five schools serving @180 students in grades K-8
  - > Provide quality, hands-on staff development and support for @25 staff
  - Knowledge of and compliance with NH DHHS Childcare Licensing Standards
  - > Manage budgets
  - > Strengthen and expand community partnerships and relationships
  - Maintain database
  - Surveys and data collection, tabulation and analysis
  - Direct leadership of K-2 elementary and middle school grades 6-8 programs
    - o Delivering services to 35-55 students including homework help
    - Training staff to create and implement scaffolded lesson plans linking to NH Common Core Standards
    - o Lead health and nutrition, environmental science and STEM curriculums
    - o Monthly activity calendars and newsletters, pamphlets, permission forms
    - Preparation of daily USDA approved snack menus and serving
    - o Event planning and implementation; fundraising
    - Partnership development with local companies and organizations
    - o Coordinate with Site Directors and school day staff for consistent practices
  - > Prepare and facilitate age appropriate enrichment curriculum/activities for staff and grades K-8 students
- Interim Director duties not listed above
  - Management of funding from Federal, State, local and small grants
  - > Co-write two NH 21 CCLC grants and fulfillment of the terms there-in
  - > Completion of required annual reports in relation to funding and program goals
  - > Projecting and balancing budgets
  - > Performing background checks and employee hiring forms
- · Administrative Assistant duties not listed above
  - Creation of client accounts in QuickBooks; billing/payments
  - > Conversion to new billing management database

- > NH DHHS Child Care Web Billing
- Managing files, answering phones, verbal and written communication, registration forms and document creation with Microsoft Office Programs, press releases; support for Program Director, Site Directors and Group Leaders

#### CREDENTIALS/ CERTIFICATIONS

- NH DHHS Afterschool Professional Development Credential- Afterschool Direct Service Level 6
- First Aid/CPR/AED- June 18, 2019 (expires 06/2021)
- NH 4-H Shooting Sports Leader Class II Archery Instructor- May 22, 2011-present
- Project WILD and WET/WILD Aquatic Instructor since 2010 (updated May 2016)
- Stream Safari Instructor since May 2016
- ◆ New Hampshire Coverts Cooperator since 2012
- ◆ Project Learning Tree Instructor since 2009
- ◆ Courage to Care Instructor- December 14, 2011-2019
- ◆ Leadership North Country alumni- 2010-2011

### VOLUNTEER EXPERIENCE

#### ♦ City of Berlin Planning Board Member

2016-present

- o Review and understand materials
- o Communicate professionally with Board Members and members of the public
- o Utilize connections to facilitate student presentations on local matters

#### ◆ Ammonoosuc Chapter of NH Audubon Board member and Secretary

2011-present

- Mailing list maintenance and management of bulk mailings
- o Communication with the public
- o Record meeting minutes, prepare annual report and present to the public
- o Co-leader of family friendly bird walks

#### NH Volunteer River Assessment Program participant

2012-2019

2011-2016

- o Ability to follow specific protocols and accurate completion of paperwork
- ◆ Committee member and Secretary for The Medallion Opera House
  - o Recorded meeting minutes and prepared documents for the committee
  - o Assisted with event planning and implementation

#### ♦ Loki Clan Wolf Refuge in Chatum, NH

2005-2013

- o Monthly newsletters, coordination with printer, bulk mailings
- o Some website management and associated coding

#### ◆ Lake Umbagog Wildlife Refuge in Errol, NH

2007-2009

Database cataloguing of office resource materials, pamphlet updates, greeting patrons

#### **SKILLS**

- Office Management
- Microsoft Office Excel, Word, Publisher, PowerPoint
- Collaboration and Communication
- ♦ Community Involvement
- Leadership
- Budget Management
- Grant Writing
- Education
- ♦ Event Planning

- Public Speaking
- Fundraising
- ♦ Confidentiality
- Leadership
- Research.
- ♦ Strategizing
- Taking Initiative
- Self-driven to Succeed

## Lucie A Remillard RESUME

#### **Summary of Qualifications**

Highly skilled and dedicated professional offering a 20-year background in office management, sales, outreach, marketing, new business and account management. A community outreach coordinator, networking in communities and chamber of commerce throughout New Hampshire.

#### **Areas of Experience**

Community Outreach, Contract Negotiations, Office Operations, Office Management Sales & Marketing Contract/Pricing Client Communication
Staff & Team Leadership Financial Reports Strategic Planning
Property Management Negotiation Recruit & Support

#### Work Experience

#### Family Resource Center - Gorham, NH

January, 2020 to Present

Administration Manager – Involved in office operations, policy & certificate review for compliance, renewal and audits. Work with ED, bid preparation, and purchasing. Responsible for facilities & satellite site management, supervising maintenance personnel & building repairs. Manage multiple projects and agency operations as needed.

#### CASA of NH - Manchester, NH

May, 2016 to November, 2019

North Country Community Outreach Coordinator – the Outreach Coordinator is responsible for outreach, recruitment, and building relationships with volunteers & community groups in Coos, Grafton & Belknap counties. This includes group presentations, advocate interviews, chamber of commerce, city & town involvement. Outreach Coordinator is building partnerships and maintaining interaction with community stakeholders and residents; distributing outreach and marketing materials; attending community and city-wide meetings, and representing CASA of NH as essential to promote awareness. Also included are daily follow-up on the CASA's administrative tasks, volunteer inquires, and to secure training locations.

#### Provider Financial – ENH Power, Auburn, ME

September 9, 2013 – December 31, 2015

Community Outreach Worker – Building relationships in New Hampshire that would increase residential and commercial accounts. Identify non-profit agencies for a community partner program to raise funding and financial contribution; volunteer and remain active in several NH Chamber of Commerce; communicate and promote company enrollment; attend home, industry, business & trade shows throughout New Hampshire, Maine & Mass; educate yet promote company awareness and benefits; maintain strong community relationships with area business owners, political representatives and non-profit agencies.

#### Lucie A Remillard RESUME - p2

#### Re/Max Northern Edge / Gallus & Green Realtors, Berlin, NH

License Real Estate Broker with New Hampshire since 1997 Realtor – Broker Associate; G & G – Office Manager

List, market, manage and sell residential & commercial real estate in Northern New Hampshire. Work closely with clients, brokers, title companies, attorneys, mortgage agents to secure contracts and transfer of properties. Recognized as a competitive industry leader within a highly volatile market, I generated over \$200K in sales commission and achieved "high seller" status for several consecutive years. Maintain a solid network of business, industry and community contacts. Design, market, and advertise promotional flyers, mailers and letters targeting prospective clients. Recruited and trained office staff and real estate sales agents.

#### Home Sweet Apartments & Realty, Berlin, NH

1990 – 2003 (Owner/Broker – sold business in 2003)

Property Manager & Real Estate Sales Broker – Property management firm specializing in sales and rental. Business grew from 4 units to over 600 rental management units within 3 years. Recruited and supervised a professional staff of ten employees and numerous sub-contractors. Directed rental operations which included tenant screening, contract negotiations, rent collections, advertising, and general property maintenance. Maintained business accounting for each property, complete operating statements, cash journals, income and expense reports, secure competitive insurance rates and ensure all properties met or exceeded state, local and federal housing codes.

#### Education, Licensure & Board Member

Springfield College – St. Johnsbury, Vt – Human Services – Completion IP of Bachelor's Degree Granite State College – Human Services
Licensed Real Estate Broker
NH Board of Realtors
NH Landlord Association
Councilor – City of Berlin
Board Member – Planning Board – Accounts & Claims – Traffic & Safety - Budget

#### The Family Resource Center at Gorham

#### Key Personnel

Job Title	Salary	% Paid from this Contract	Amount Paid from this Contract
Executive Director*	\$72,000	0	0
Finance Manager*	\$40,000	0	0
HR/IT Manager*	\$34,760	0	0
Office Manager*	\$36,000	0	0
	Executive Director* Finance Manager* HR/IT Manager*	Executive Director*	this Contract

<sup>\*10%</sup> indirect helps fund administrative staff salaries



## State of New Hampshire Department of Health and Human Services Amendment #1 to the Home Visiting Services Contract

This 1st Amendment to the Home Visiting Services contract (hereinafter referred to as "Amendment #1") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and TLC Family Resource Center, (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 109 Pleasant Street, Claremont, NH 03743.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on June 20, 2018 (Item #27E), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, and Exhibit C-1, Revisions to General Provisions, Paragraph 3, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- 1. Form P-37 General Provisions, Block 1.7, Completion Date, to read: September 30, 2022.
  - 2. Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$599,500.
  - Modify Exhibit A, Scope of Services, Section 1 Provisions Applicable to All Services, Subsection, 1.5., to read:
    - 1.5. The Contractor shall provide home visiting services in Sullivan County to a minimum of 15 families per contract year.
  - Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, Paragraph 2.2.4., to read:
    - 2.2.4. Ensure the twelve (12) critical elements that make up the essential components of the HFA Model are addressed in agency policies.
  - 5. Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, by adding Paragraph 2.2.6., to read:
    - 2.2.6 Participate in Continuous Quality Improvement Projects and collaborative efforts to serve families within designated catchment areas. The Contractor shall:
      - 2.2.6.1. Ensure staff are available to provide relevant data as well as key data and metrics, as requested by the Department.
      - 2.2.6.2. Ensure staff are available to review data, discuss performance, learn from their





peers, and identify action-steps that may improve client outcomes.

- 6. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.5 to read:
  - 3.5. Reserved.
- 7. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.6, to read
  - 3.6. Reserved.
- 8. Modify Exhibit A, Scope of Services, Section 4 Reporting and Deliverable Requirements, by adding Subsection 4.8., to read:
  - The Contractor shall participate in sub-recipient monitoring activities, as coordinated by the Department. The Contractor shall:
    - 4.8.1 Provide fiscal documentation demonstrating that MIECHV funding is utilized solely to support activities under this contract, as requested by the Department.
    - 4.8.2 Ensure expenses are reasonable, allowable and allocable per 45 CFR 75.
    - 4.8.3. Provide documentation of funding utilization and reasonable expenses to the Department upon request.
- 9. Modify Exhibit A, Scope of Services, Section 5 Work Plan, Subsection 5.2. to read:
  - 5.2. The Contractor shall submit a Work Plan, utilizing a template as provided by the Department, that includes, but is not limited to:
    - 5.2.1. Activities.
    - 5.2.2. Performance Measures (Outcomes).
    - 5.2.3. Action Plan for Improvement.
- 10. Modify Exhibit A-2 Work Plan Template by deleting it in its entirety and replacing it with Exhibit A-2 Performance Measures, which is attached hereto and incorporated by reference herein.
- 11. Modify Exhibit B, Methods and Conditions Precedent to Payment, Section 1, to read:
  - 1. This Contract is funded with federal funds. Department access to supporting funding for this project is dependent upon the criteria set forth in the Catalog of Federal Domestic Assistance (CFDA) # 93.870 (https://www.cfda.gov), U.S. Department of Health and Human Services, Health Resources and Services Administration (HRSA) and General Funds from Parental Assistance Funds.
- 12. Modify Exhibit B, Methods and Conditions Precedent to Payment, Section 3, to read:
  - 3. Payment for expenses shall be on a cost reimbursement basis for allowable costs only in accordance with Exhibit B-1, Budget through Exhibit B-8 Amendment #1.
- 13. Modify Exhibit B-3, Budget by deleting it in its entirety and replacing it with Exhibit B-3 Budget Amendment #1, which is attached hereto and incorporated by reference herein.
- 14. Add Exhibit B-4 Budget Amendment #1.
- 15. Add Exhibit B-5 Budget Amendment #1.
- 16. Add Exhibit B-6 Budget Amendment #1.
- Add Exhibit B-7 Budget Amendment #1.
- Add Exhibit B-8 Budget Amendment #1.





All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #1 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire Department of Health and Human Services

Date

Name: Title:

TLC Family Resource Center

Date

Name: Stephanie Slayt Title: Executive Director





The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

08/24/20	Catherine Pinos	
Date	Name: Title: Catherine Pinos, Attorney	
	ing Amendment was approved by the Governor and Executive Counc t the Meeting on: (date of meeting)	il of
	OFFICE OF THE SECRETARY OF STATE	
Date	Name: Title:	



#### **Exhibit A-2 Performance Measures**

#### 1. Performance Measures

1.1. For all measures, consider services provided during State Fiscal year 2021 (July 1, 2020– June 30, 2021) in accordance with Exhibit A, Scope of Services of this Contract.

### Performance Measure #1 (EPDS) HFA Best Practice Standard 7-4.D

Measure:

80% of women enrolled in the program received at least one Edinburgh Postnatal

Depression Scale screening by 3 months postpartum.

Goal: All post-partum women enrolled in HFA will receive this formal, validated screening for

depression at the optimal time.

Definition:

Numerator- Of those in the denominator, the number of women that received an

Edinburgh Postnatal Depression Scale (EPDS) screening by 3 months postpartum.

**Denominator-**The total number of women in the program who reached 3 months post-partum during the reporting period and were enrolled prior to 3 months after the birth of

their baby.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → HFA EPDS 3 months rev [7/10/2019] Index child only

## Performance Measure #2 (Retention) HFA Best Practice Standard 3-4.A

Measure:

Increase the percent of families who remain enrolled in HFA for at least 6 months

from FFY 2019 average (10/1/2018-9/30/2019) baseline.

Goal: Families stay connected and maintain involvement with HFA services.

Definition:

Numerator- Of those in the denominator, the number of families that remained in HFA

services at least 6 months.

Denominator- The number of families who received a first home visit during the period

10/1/2019-9/30/2020:

Ouarter 1 10/1/2019- 12/31/2019

Quarter 2 1/1/2020-3/31/2020

Quarter 3 4/1/2020 - 6/30/2020

Quarter 4 7/1/2020 - 9/30/2020.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → HFA Retention Summary (Current) (Baseline is determined by performance in the prior fiscal year.)

TLC Family Resource Center

Date 8/7/20



#### Exhibit A-2 Performance Measures

### Performance Measure #3 HFA Best Practice Standard 6-6.B

Measure:

90% of target children with a positive screen for developmental delays (scoring below the "cutoff" on the ASQ-3) receive services in a timely manner. Children already receiving developmental services should not be screened.

Goal:

All children served who are determined to be at risk for developmental delays, and are not already receiving developmental services, will receive a referral for further evaluation or services. (If a family declines a referral this should be documented in the family's file and the Family Support Specialist shall continue efforts to advocate for accessing developmental services.)

Definition:

Numerator: Number of children enrolled in home visiting who a) received individualized developmental support from a home visitor; b) were referred to early intervention services and received an evaluation within 45 days; OR c) were referred to other community services who received services within 30 days (and met the conditions specified in the denominator.)

**Denominator:** Total number of children enrolled in HFA with positive screens (scoring below the cutoff) for developmental delays, measured using the ASQ-3.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → HFA Child Development Screenings (Current)

#### Performance Measure #4 HFA Standard 12-1.B

Measure:

All direct service staff receive a minimum of 75% of required weekly individual supervision according to the HFA Standards.

Goal: Service providers receive ongoing, effective supervision so they are able to develop realistic and effective plans to empower families.

Definition:

Numerator- Of those in the denominator, the number of direct service staff who received 75% of required weekly individual supervision for a minimum of 1.5 hours for full-time (.75 to 1.0 FTE) and 1 hour for part-time staff (from .25 - .75 FTE).

**Denominator-** The number of direct service staff/home visitors employed in the HFA Program during quarter.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → Staff Supervision Rev [6-22-2018]

TLC Family Resource Center

SS-2019-DPHS-05-HOMEV-06-A01

Page 2 of 2 Date 3/7/2

Contractor name TLC Family Resource Center

Budget Request for: Home Visiting New Hampshire - Healthy Families Americ

Budget Period: October 1, 2020 - June 30, 2021

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ine Item	7.	Direct -	وَ لَا جُمْعِيدُ لَا	Indirect 🤒 🛴		Total 🚽 🖫	4-2-2	Direct	. •	、Indirect ** **		ংTotal ≒ে		Direct	4. ".	್ Indirect 🧬 ವ	· * * * *	>~ Total ★
, Total Salary/Wages	\$	86,077.00	\$	8,711.00	\$	94,788,00			\$	8,711.00		8,711,00		86,077.00		-	\$	86,077.0
. Employee Benefits	\$	17,923.00	\$	1,742.00	S	19,665.00			\$	1,742.00	5	1,742.00	\$	17,923,00	s		\$	17,923.0
. Consultants	\$.	•	\$	-	\$	-	\$	•	\$	<u></u>	S		\$	-	\$		\$	
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Rental	\$	-	S		\$	-	\$	<u>-</u>	\$	-	\$		\$	-	5		\$	
Repair and Maintenance	\$	-	\$	-	\$		\$		\$		\$	•	\$	<u> </u>	\$_		S	
Purchase/Depreciation	\$		5	-	\$		\$	-	\$	-	\$	•	\$		\$	<u> </u>	5	
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Lab	\$		5		5	-	S	•	5		\$	-	\$		\$	•	\$	
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Current Expenses	\$	•	\$	-	\$	-	\$		\$		\$		\$	-	\$	-	\$	
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Postage	\$	-	\$	-	5	•	\$		S		\$	•	S	•	\$	· - · · ·	\$	-
Subscriptions	S	-	\$		s	-	\$		3	-	5	•	\$		\$		5	
Audit and Legal	\$	-	\$	-	5	-	\$		\$	-	\$		\$	•	\$		\$	-
Insurance	\$	-	\$	-	\$	- 1	\$		\$	-	\$	-	\$	•	\$		\$	
Board Expenses	\$	-	\$	-	\$	•	\$	-			\$	<u> </u>	\$	<u>·</u>	\$		\$	
Software	\$	-	5		\$		\$		\$_	-	\$	-	\$	<u></u>	\$		\$	-
), Marketing/Communications	\$	-	\$	-	\$	-	\$	-	S		\$	•	\$	-	\$	•	\$	-
Staff Education and Training	\$	-	\$		5	-	\$	-	\$	-	\$	-	<u>  \$</u>	-	\$	<u> </u>	5	
2. Subcontracts/Agreements	\$	-	\$		\$	•	\$	-	\$	-	\$	-	\$	<u> </u>	5	-	\$	
Other (specific details mandatory);	\$		5	-	\$		5	-	\$	-	\$		\$		5	-	\$	-
	\$	-	S		\$	•	\$		\$		\$		\$		5		\$	
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TOTAL	\$	104,000,00	\$	10,453.00	\$	114,453.00	\$	-	\$	10,453.00	\$	10,453.00	\$	104,000.00	5	-	\$	104,000.0

TLC Family Resource Center SS-2019-DPHS-05-HOMEV-06-A01 Exhibit B-3, Budget Amendment #1 Page 1 of 1

Contractor name. TLC Family Resource Center.

Budget Request for: Home Visiting New Hampshire - Healthy Familles Americ

Budget Period: July 1, 2020 - June 30, 2021 GENERAL FUNDING

The state of the s			Tot	al Program Cost	• 4	A	7	(\$645) C	ont	ractor Share / Mat	ch			Funde	d b	y DHHS contract:	shai	<u>के एन्द्र अंतर के राज</u>
Line Item	3.4	Direct		Indirect	л.	Total	.+1	of Directors	-	Indirect C		" Total	Ы			Indirect - Co	4.90	
1. Total Salary/Wages	\$	31,099.00	5	-	\$	31,099.00			\$		S		\$	31,099,00	_	•	\$	31,099.00
2, Employee Benefits	\$	5,512,00	S	•	\$	5,512.00	u		\$	•	\$		\$	5,512.00	\$		\$	5,512.00
3. Consultants	\$	- '	\$	-	\$	-	\$	•	\$		\$		\$		\$		\$	
4. Equipment:	\$	-	Ş		\$		S	···	\$	-	<u>\$</u>		\$		<u>\$</u>		<u>\$</u> _	
Rental .	\$	323.00	\$		\$	323.00	\$		5	<u> </u>	<u>s</u>	-	<u>s</u>	323.00	\$		<u> </u>	323.00
Repair and Maintenance	\$	-	\$	-	\$_		\$	<u>.                                      </u>	\$	<u>.                                    </u>	\$	-	\$		\$		<u>.</u>	
Purchase/Depreciation	\$	~ 700.00	5		\$	700.00	\$		1.8	•	\$		\$	700.00	\$	···	2	700.00
5. Supplies:	\$	<u> </u>	\$		\$		\$	<u> </u>	1 \$	-	Ş	-	S		\$		\$	
Educational	\$	1,300,00	\$		\$	1,300,00	\$	-	15		\$		\$	1,300.00	2		3	1,300.00
Lab	\$	-	\$		\$_		\$	·	15	<u> </u>	\$		\$		2	-	<u>\$</u>	
Pharmacy	\$		\$		\$	<u></u>	5		15		5		5		5	<del>-</del>	<u> </u>	
Medical	\$		\$		\$		\$		15		.\$		2		-5		<u>\$</u>	
Office	5	1,270,00	\$		\$	1,270.00			\$	<u> </u>	\$		\$	1,270.00		-	\$	1,270.00
6. Travel	5	2,153.00	\$		\$	2,153.00	_	•	1.5	<u> </u>	\$		\$	2,153.00	_	,	-\$	2,153,00
7. Occupancy	\$	_	\$	8,840.00	\$	8,840.00	<u>  \$</u>	-	╀		\$		5		\$	8,840.00	5	8,840.00
8. Current Expenses	\$	-	\$		\$		\$	<del></del>	Ş		\$		5		\$		<u>*</u>	4 707 00
Telephone	5	1,727.00	\$	·	\$	1,727.00	3	<u> </u>	1.		5		<u> </u>	1,727,00	-5	<u></u>	<u>\$</u>	1,727.00
Postage	\$		\$	<u> </u>	s		\$	<u> </u>	1.5	<u> </u>	Į.s		15		5		<u>\$</u>	<del>-</del>
Subscriptions	\$	<u> </u>	\$		\$	-	\$		15		\$		<u>\$</u>		\$		<u>\$</u>	2 242 52
Audit and Legal	\$		\$	2,240.00		2,240.00	\$		ĻŞ	<u> </u>	\$		1 5		5	2,240.00	<u>.</u>	2,240.00
Insurance	S		\$	1,170.00	5	1,170.00			1.5	<u> </u>	\$		\$		3	1,170.00	<u> </u>	1,170.00
Board Expenses	1 3		1\$.		\$	-	5	<u> </u>	╀		\$		\$		,		<u>-</u>	2,887.00
9. Software	\$	2,887.00	<u>\$</u>		\$	2,887.00		<u> </u>	15		5		1 \$		٦		\$	500.00
10. Marketing/Communications	\$	500.00	<u> </u>		<u>s</u>	500.00	_	<u> </u>	1.5		1.2	<u> </u>	1 2	500.00	3		÷	
11. Staff Education and Training	\$	4,043.00	\$	<u></u>	\$	4,043.00	15	<del>-</del>	15		5	•	1 2	4,043.00	13		<u>-</u>	4,043.00
12. Subcontracts/Agreements	5		\$		\$		ļ \$		1.5	<u> </u>	1-3	-	13		13		3	
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Emergency funds for family assistance		2,000.00			\$	2,000.00		•	15		15		13		-		-	1,836.00
HFA Affiliation fees		1,836.00			\$	1,838.00		<del></del>	Ļ	•	15		\$			<u>-</u>	-	2,400,00
HFA Accredidation costs	\$ \$	2,400,00	_	<del>-</del>	1.5	2,400.00		<u> </u>	13		١		ا چــا			12,250,00	•	
TOTAL	\$_	57,750.00	\$	12,250.00	<u></u> \$	70,000.00	\$	<u></u>	\$	<u> </u>	\$	<del>-</del>	<u>_</u> \$	57,750.00	13	12,250.00		70,000.00

Indirect As A Percent of Direct

21.2%

Contractor Initials S. Date R/12/20

Contractor name TLC Family Resource Center

Budget Request for: Home Visiting New Hampshire - Healthy Families Americ

Budget Period: July 1, 2021 - June 30, 2022

The same of the second to be Commented.		The state of the state of	Total	Program Cost		and the second			ontr	actor Share / Mat	ch	Carry of St. of St.	k Y in	Funde	o by	Duno course	: sna	e many
ine item	40.40	J Direct 🛫 🕒 🚈		Indirects: 4-23	****	Total	3,000	Direct : a :		ાન Indirect નદે દ્વાર	7.46	s Total ⊬.t છ	أها أمي	. Direct	• •	Indirect Aure	<u>درای،</u>	برخیران Total بات.
, Total Salary/Wages	\$	86,077.00	\$	8,711.00		94,788.00			5	8,711.00		B,711.00		86,077.00			\$	86,077.00
Employee Benefits	\$	17,923,00	\$	1,742.00	\$	19,665.00		_	\$_	1,742.00	\$	1,742,00	\$	17,923.00	_		\$	17,923.00
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Purchase/Depreciation	5	-	\$	•	\$		\$		<u> </u>		\$		\$	-	\$		\$	
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Postage	\$	-	\$	<u> </u>	\$		\$		15		\$		2		\$		\$	<u>-</u>
Subscriptions	\$		S		\$		5		\$		\$		\$		5	<u>-</u>	\$	
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Board Expenses	\$		\$		\$	-	\$		Ļ		\$		\$	<u> </u>	\$ -	<del></del>	\$	<del></del>
3. Software	\$	<u>-</u>	\$	<u> </u>	\$		\$		15		\$	<del></del>	\$	<u> </u>	5		1=	
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TOTAL	\$	104,000.00	\$	10,453.00	\$	114,453.00	\$	•	\$	10,453.00	\$	10,453.00	5	104,000.00	<u>  \$_</u>		\$	104,000.0

TLC Family Resource Center SS-2019-DPHS-05-HOMEV-06-A01 Exhibit B-5, Budget Amendment #1 Page 1 of 1 Contractor initials Date 8/7/20

Contractor name TLC Family Resource Center

Budget Request for: Home Visiting New Hampshire - Healthy Families Americ

Budget Period: July 1, 2021 - June 30, 2022 GENERAL FUNDING

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Contractor name. TLC Family Resource Center

Budget Request for: Home Visiting New Hampshire - Healthy Families Americ

Budget Period: July 1, 2022 - September 30, 2023

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Line Item		Direct -		Indirect?		Total	75.	- Direct - ~ ` -	· ·	Ac Indirect makes	÷.	Total 7.	٠,	Direct ··· · · · · · · · · · · · · · · · · ·		-Indirect 🚊	٠, -:	Totals _ sir
1. Total Salary/Wages	\$	21,519.00		2,192.00	\$	23,711.00			\$	2,192.00	\$		\$	21,519.00	\$	-	\$	21,519.00
2. Employee Benefits	\$	4,481.00	5	438.00	\$	4,919.00			\$	438.00	\$	438,00	\$	4,481.00	s		\$	4,481.00
3. Consultants	\$	-	\$	-	5	•	\$		\$		\$		\$		s		\$	
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6. Travel	\$		s	•	\$	<u> </u>	5		\$		5		\$_		\$		5	<u>-</u>
7. Occupancy	\$ .		s	-	\$	•	\$_	-	\$		5		\$	-	Ş		5_	<del>.</del>
8. Current Expenses	\$	-	S		\$		S		3	-	5		\$		\$	<del></del>	S	
Telephone	\$	-	Ş		\$		\$	• .	\$		5		\$_		Ş	-	5	
Postag <del>e</del>	S	•	\$		\$	-	\$	-	3		\$	• _	\$_	-	\$	-	\$	
Subscriptions	\$		S	· _	\$		\$	•	\$	-	15		\$	-	\$		15	
Audit and Legal	\$		\$	-	\$		S	•	3		5	•	\$	•	\$	<u> </u>	15	<u>·</u>
Insurance	5	<u> </u>	<u> </u>	-	5		\$	-	S	•	15		\$		\$	-	12	
Board Expenses	\$		\$		5		\$_		3		S		\$		\$	<u> </u>	\$	
9. Software	\$		\$		\$		\$		\$	•	\$	-	\$		3	•	3	-
10. Marketing/Communications	\$		\$	•	\$		\$	-	5	· ·	3		\$	· · ·	\$	•	\$	<u> </u>
11. Staff Education and Training	\$		\$		Ş		\$	-	\$	•	\$	-	S		\$	<u> </u>	15	<u> </u>
12. Subcontracts/Agreements	\$		\$		\$	<del></del> _	\$	-	3		5	<u> </u>	\$	-	5		\$	<u> </u>
<ol><li>Other (specific details mandatory):</li></ol>	\$	<u> </u>	\$		\$		5	<del>-</del>	15	-	5		\$	<u></u>	<u>\$</u>		15	
	\$		\$	-	ş	<u> </u>	5_		\$		5	•	2	-	15	· ·	15	<del>-</del> _
	\$		\$	-	\$	<u> </u>	\$		\$		15	•	5	•	\$		1 \$	<u> </u>
	\$		\$	-	\$	-	\$	<u> </u>	\$	-	Į\$		5	,	\$	-	15	·
TOTAL	\$	26,000.00	\$	2,630.00	\$	28,630.00	\$	-	\$	2,630.00	\$	2,630,00	\$	26,000.00	<b>\$</b>	-	1 5	26,000.00

Indirect As A Percent of Direct

10,19

Contractor Initials

Contractor name TLC Family Resource Center

Budget Request for: Home Visiting New Hampshire - Healthy Families Americ

. Budget Perfod: July 1, 2022 - Sept 30, 2023 GENERAL FUNDING

The state of the s	<u>تابر بند. ی</u>	LIN Total Program Cost					ドレー (Application Share / Match 電子を表現 2011年 Punded by DHHS contract share からなみなど											
Line Item	1	oDirect ≺- • t	ن ۲۰۰	Indirect 1984	2772	Total - 1		A Direct 1.34.7.2	ž:	منه او المار Indirect .	٧,	** / Total <u>*</u> ***/テン	<u>,</u> %,	. * Direct ~ ***	4.7	indirect " " " tal	4.9	WI OLST CONTRACTOR
1. Total Salary/Wages	5	7,774.75			\$	7,774.75		-	\$	-	\$	-	\$	7,774.75			5	7,774,75
2. Employee Benefits	\$	1,378,00	\$	-	\$	1,378,00	\$_	-	\$		\$		\$	1,378.00	\$		\$	1,378,00
3. Consultants	3	-	\$		\$	-	\$		\$	-	\$	<u> </u>	\$		\$		<u>\$</u> _	
4. Equipment:	3		\$		\$	-	\$	•	\$		<u>\$</u>		\$		<u>s</u>		<u>\$</u>	
Rental	\$	80.75	\$		\$	80.75	\$		\$		<u>\$</u>		3	80.75	<u> </u>		<u>\$</u>	80,75
Repair and Maintenance	\$	-	\$		\$	- !	\$		\$		\$		<u>\$</u>		\$		\$	476.00
Purchase/Depreciation	\$	175.00	\$	-	\$	175.00	\$		\$	•	\$_		5	175.00	\$		<u>*</u>	175.00
5. Supplies:	5	- '	5	-	\$		\$_		\$	-	\$	<del>-</del> .	2	-	\$		<u>\$</u>	025.00
Educational	\$	325.00	\$		\$	325.00	\$_		\$		\$		\$	325.00	3		<u> </u>	325,00
Leb	5	-	\$		\$		\$	-	\$		3		5		\$		<u></u>	
Pharmacy	\$	•	5		\$		\$		\$		<u> </u>		5		\$		<u>\$</u>	
Medical	\$	•	\$		\$		\$_		5		<u>.</u>		\$	042.50	3		\$	317.50
Office	\$	317.50	\$	-	\$	317.50		·	5	•	\$		\$		\$		3	538.25
S. Travel	\$	538.25	\$		\$	538.25		-	\$		5	-	5	538.25	\$	2,210.00	<u>÷</u>	2,210,00
7. Occupancy	\$	-	\$	2,210.00	\$	2,210.00	\$	<u> </u>	<u> </u>		5		\$	<u>-</u> -	*	2,210.00	÷	2,210,00
8. Current Expenses	\$_		\$	<u> </u>	\$	-	\$	-	\$		\$		•	431.75	*		<u>.</u>	431,75
Telephone	S	431,75	\$	<u> </u>	\$_	431.75			Ļ		\$	<del></del>	\$	431./3	*		<del>-</del>	431./3
Postage	\$		\$		\$_		5		5		\$		\$		S		<u> </u>	
Subscriptions	\$	•	\$		\$	-	3	•	5		\$		\$	-	\$	560.00	*	560.00
Audit and Legal	\$		\$	560.00	\$_	560.00	_	•	3		\$		8		*	292.50	÷	292,50
Insurance	5	•	\$	292.50	\$_	292.50			5		\$		١		*	292.50	<u>-</u> -	282,50
Board Expenses	\$		\$		\$	-	\$		-		\$		S	721,75	*		<del>*</del>	721.75
9. Software	\$	721.75	\$		\$	721.75	\$		3	-	\$		2	125.00	1		<del>-</del> -	125.00
10, Marketing/Communications	5	125.00	\$		\$	125.00	5	<u> </u>	2	<del> </del>	3	<del>-</del> _	3		S	-	\$	1,010.75
11. Staff Education and Training	\$	1,010.75	\$		\$	1,010.75	\$		3	<del></del>	\$		5	1,010.75	1		÷	1,010.13
12. Subcontracts/Agreements	\$		\$	·	\$_	<u> </u>	1 5		\$		\$	<del>_</del>	3		뻍	<del>-</del>	\$	
<ol> <li>Other (specific details mandatory):</li> </ol>	\$	•	\$		\$	-	ļ\$.		1.	•	\$	<del></del>	3	500.00	۴	<del> ]  </del>	<u>\$</u>	500.00
Emergency funds for family assistance		500.00	\$		\$	500,00	\$	<del>-</del>	13	-	\$		3		ŝ		÷	459.00
HFA Affiliation fees		459.00	\$		\$	459.00	1 2	<del>-</del>	ž		\$		5		•	<del></del>	•	600,00
HFA Accredidation costs	\$	600.00	\$		\$	600.00			\$		\$		-	14,437,50	_	3,062.50	÷	17,500.00
TOTAL	\$	14,437.50	\$	3,062.50	\$	17,500,00	\$	· · · · · ·	\$	-	\$		\$	14,437.50	•	3,062.50	<u>*</u>	17,500.00

Indirect As A Percent of Direct

21,2%

Contractor Initials

Date 517 20

TLC Family Resource Center SS-2019-DPHS-05-HOMEV-06-A01 Exhibit B-6, Budget Amendment #1 Page 1 of 1

# State of New Hampshire Department of State

#### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that TLC FAMILY RESOURCE CENTER is a New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on January 14, 2004. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 461338

Certificate Number: 0004854544



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 24th day of March A.D. 2020.

William M. Gardner

Secretary of State

#### CERTIFICATE OF AUTHORITY

I, Jane VanBremen	, hereby certify that:
(Name of the elected Officer of the Corporation/LLC; cannot	t be contract signatory)
I am a duly elected Clerk/Secretary/Officer ofTLC Family Res (Corporation/LLC N	source Center Name)
2. The following is a true copy of a vote taken at a meeting of the Boheld on August 19, 2020, at which a quor and voting.	pard of Directors/shareholders, duly called and um of the Directors/shareholders were present
VOTED: That Stephanie Slayton, Executive Director (Name and Title of Contract Signatory)	(may list more than one person)
is duly authorized on behalf of <u>TLC Family Resource Center</u> to en (Name of Corporation/ LLC)	ter into contracts or agreements with the State
of New Hampshire and any of its agencies or departments and documents, agreements and other instruments, and any amendment in his/her judgment be desirable or necessary to effect the purpose.	ients, revisions, or modifications thereto, which
3. I hereby certify that said vote has not been amended or repealed date of the contract/contract amendment to which this certificate thirty (30) days from the date of this Certificate of Authority. I furthen New Hampshire will rely on this certificate as evidence that the position(s) indicated and that they have full authority to bind the limits on the authority of any listed individual to bind the corporation all such limitations are expressly stated herein.	is attached. This authority remains valid for er certify that it is understood that the State of person(s) listed above currently occupy the corporation. To the extent that there are any in contracts with the State of New Hampshire.
Dated: 8,19,20	You Van B.
Sign	gnature of Elected Officer
,	ime: Jane VanBremen
in the second of	le: Secretary



#### CERTIFICATE OF LIABILITY INSURANCE

6/22/2020

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLD		PHINAOI E	, , , , , , , , , , , , , , , , , , ,		-,, no						
IMPORTANT: If the certificate holder is an ADDITIONAL INSURED the terms and conditions of the policy, certain policies may require	), the policy(is	es) must be nent. A stat	endorsed. ement on th	If SUBROGATION IS Was is certificate does not co	AIVED, onfer rig	subject to ghts to the					
certificate holder in lieu of such endorsement(s).	CONTAC	CONTACT									
Clark - Mortenson Insurance		NAME:									
P.O. Box 606											
Keene NH 03431	AUDRES	INSURER(S) AFFORDING COVERAGE NAIC #									
	INSURER	A : Philadelp									
INSURED	TLC2										
TLC Family Resource Center	INSURER	INSURER C :									
P.O. Box 1098 Claremont NH 03743	INSURER	INSURER D:									
	INSURER	E:									
	INSURER	INSURER F:									
COVERAGES CERTIFICATE NUMBER: 387925				REVISION NUMBER:		014 050100					
THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.											
INSR TYPE OF INSURANCE INSD WYD POLICY NUM	ABER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	ĻIMIT:	<u> </u>						
A X COMMERCIAL GENERAL LIABILITY PHPK2147299	. [	7/1/2020	7/1/2021	EACH OCCURRENCE	\$ 2,000,0	00					
CLAIMS-MADE X OCCUR				DAMAGE TO RENTED PREMISES (Ea occurrence)	\$ 100,000						
				MED EXP (Any one person)	\$ 5,000						
				PERSONAL & ADV INJURY	\$ 2,000,0	000					
GENL AGGREGATE LIMIT APPLIES PER:				GENERAL AGGREGATE	\$ 4,000,0	-					
X POLICY PRO-					\$ 4,000,0 \$	00					
OTHER:  A AUTOMOBILE LIABILITY PHPK2147299		7/1/2020	7/1/2021	60.000000000000000000000000000000000000							
		1711/2020	1,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	(Ea accident) BODILY INJURY (Per person)	\$ 1.000,0 \$						
ANY AUTO ALLOWNED X SCHEDULED		-		}	\$						
AUTOS NON-OWNED		,		PROPERTY DAMAGE	\$						
A HIRED AUTOS AUTOS				(Per accident)	\$						
UMBRELLA LIAB OCCUR				EACH OCCURRENCE	s						
EXCESS LIAB CLAIMS-MADE	ĺ		,	AGGREGATE	\$						
DED RETENTIONS					\$						
WORKERS COMPENSATION				PER OTH- STATUTE ER	-						
AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OSEIGEDMEMBER EYELUDED? N / A				E.L. EACH ACCIDENT	\$						
(Mandatory in NH)			E.L. DISEASE - EA EMPLOYEE	S							
If yes, describe under DESCRIPTION OF OPERATIONS below				E.L. DISEASE - POLICY LIMIT							
A Directors and Officers PHSD1552975		7/1/2020	7/1/2021	1.000,000	1,000,0 1,000,0						
	Deliver 1		<u> </u>								
DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Professional Liability Coverage is included in the Commercial Package Po	s Schedule, may be olicy with limits	of \$2,000.00	re space is requi	red) essional incident and \$4,00	0,000 a	aggregate.					
	•										
· ·											
CERTIFICATE HOLDER	CANC	CANCELLATION									
			_	<del>-</del>							
	SHO	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN									
		ACCORDANCE WITH THE POLICY PROVISIONS.									
NH Dept of Health and Human Services 129 Pleasant Street											
Concord NH 03301-6504		AUTHORIZED REPRESENTATIVE									
	1-2	have fr	Julten								
1	1	Thank plater									

## tlc family resource center

109 Pleasant St. Claremont, NH 03743 603.542.1848 877.287.7144

#### Mission Statement

## To Promote the Optimal Health and Development of Children and Families in Sullivan & Lower Grafton Counties.

Updated 12/14/15

## TLC FAMILY RESOURCE CENTER, INC.

**Audited Financial Statements** 

June 30, 2019

#### **FINANCIAL STATEMENTS**

#### TLC FAMILY RESOURCE CENTER, INC.

June 30, 2018

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Independent Auditor's Report	1
Statement of Financial Position	2
Statement of Activities	3
Statement of Functional Expenses	4
Statement of Cash Flows	5
Notes to Financial Statements	6 - 12

## LAWRENCE E. REED, CPA, PC

## Professional Corporation

#### CERTIFIED PUBLIC ACCOUNTANT

Member of American Institute of Certified Public Accountants

#### INDEPENDENT AUDITOR'S REPORT

To the Board of Directors of TLC Family Resource Center, Inc.

We have audited the accompanying financial statements of TLC Family Resource Center, Inc. (a nonprofit corporation), which comprise the statements of financial position as of June 30, 2019 and the related statements of activities, functional expenses and cash flows for the years then ended, and the related notes to the financial statements.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

## **Auditor's Responsibility**

Our responsibility is to express an opinion on these financial statements based on our audit. We conducted our audit in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## **Opinion**

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of TLC Family Resource Center, Inc. as of June 30, 2019, and the changes in its net assets and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

December 20, 2019 Chester, VT Vermont License No. 1039 Lawrence E Reed CPA PC

STATEMENT OF FINANCIAL POSITION TLC FAMILY RESOURCE CENTER, INC. June 30, 2019 (With Memorandum Totals for June 30, 2018)

		Ju	As of June 30, 2018			
	Without Donor Restrictions		th Donor strictions	Total	Totals (Memorandum	
ASSETS						
Cash and cash equivalents	\$	246,676	\$ 43,592	\$290,268	\$	257,423
Accounts receivable		179,958	-	179,958		54,807
Grants receivable		-	-	-		20,000
Security deposit		1,350	-	1,350		1,350
Equipment and furniture		98,822	-	98,822		88,469
Accumulated depreciation		(63,548)	 	(63,548)		(54,113)
TOTAL ASSETS	\$	463,258	\$ 43,592	\$506,850	\$	367,936
LIABILITIES AND NET ASSE	TS		,		٠	
Accrued expenses	\$	34,685	\$ -	\$ 34,685	\$	27,723
Accounts payable		4,022	-	4,022		2,268
Fiscal sponsor funds		6,271	 	6,271		6,750
TOTAL LIABILITIES	,	44,978	-	44,978		36,741
NET ASSETS						
Without donor restrictions		418,280	•	418,280		249,885
With donor restrictions			 43,592	43,592		81,310
TOTAL NET ASSETS		4 <u>18,</u> 280	 43,592	<u>461,872</u>		331,195
TOTAL LIABILITIES AND						
NET ASSETS	\$	463,258	\$ 43,592	\$506,850	<u>\$</u>	367,936

## STATEMENT OF FINANCIAL ACTIVITIES TLC FAMILY RESOURCE CENTER, INC. Year Ended June 30, 2019 (With Memorandum Totals for June 30, 2018)

	Year Ended June 30, 2019						Year Ended June 30, 2018	
	Without Donor Restrictions			Vith Donor estrictions	Total		Totals (Memorandum)	
SUPPORT AND REVENUE								
Governmental support	\$	499,355	\$	-	\$	499,355	\$	457,159
Program fees		300,515		-		300,515		104,912
Foundations and trusts		103,665		100,545		204,210		270,300
Contributions		58,859		16,171		75,030		48,821
Special events:								
Gross event revenue		28,979		-		28,979		41,120
Less cost of events		(7,050)		-	_	(7,050)		(9,061)
Net special events revenue		21,929		-		21,929		32,059
Facility sublease income		10,579		-		10,579		9,423
Sales of donated goods		-		-		-		2,576
Net assets released								
from restrictions		154,434	_	(154,434)	_	<u>-</u>		
TOTAL SUPPORT AND REVENUE		1,149,336		(37,718)		1,111,618		925,250
EXPENSES				,				,
Program services								
Comprehensive Family Support		367,825		-		367,825		277,899
Recovery Coaching		166,181		_		166,181		16,274
Healthy Families		134,471		_		134,471		165,249
PREP		75,469		-		75,469		80,434
Parent Aide		55,402		-		55,402		59,777
Rural Outright		6,538	_	-	_	6,538		9,721
		805,886		-		805,886		609,354
Fundraising		42,514		-		42,514		30,690
Management and general		132,541	_			132,541		102,409
TOTAL EXPENSES		980,941	_		_	980,941		742,453
CHANGE IN NET ASSETS		168,395		(37,718)		130,677		182,797
Net assets at Beginning of Year		249,885	_	81,310	_	331,195		148,398
NET ASSETS AT END OF YEAR	\$	418,280	\$	43,592	\$	461,872	\$	331,195

STATEMENT OF FUNCTIONAL EXPENSES
TLC FAMILY RESOURCE CENTER, INC.
Year Ended June 30, 2019
(With Memorandum Totals for June 30, 2018)

					·	Progr	am Services	<b>.</b>			Year Ended June 30, 2018
	Total All Services	Mgt. & General	Fund- raising	Total	Family Support	Recovery Coaching	Heathy <u>Families</u>	PREP	Parent Aide	Rural Outright	Totals (Memorandum)
Salaries and wages	\$ 643,696	\$ 105,339	\$ 32,900	\$ 505,457	\$ 246,145	\$ 97,642	\$ 88,718	\$35,528	\$37,424	\$ -	\$ 491,821
Occupancy	71,108		1,797	69,311	27,851	20,695	11,102	5,356	4,307		42,897
Program expenses	67,839	5,542	2,538	59,759	25,481	20,530	7,185	3,623	930	2,010	53,828
Payroll taxes	47,204	7,181	2,513	37,510	18,075	7,252	6,575	2,792	2,816	-	36,182
Professional fees	33,327	-	1,087	32,240	12,137	3,023	4,645	10,543	1,892	-	30,145
Advertising & marketing	21,457	59	547	20,851	4,689	4,644	1,445	5,863	549	3,661	15,079
Employee benefits	26,728	10,576	642	15,510	7,610	2,062	3,052	1,512	1,274	•	19,598
Mileage reimbursement	19,442	2,022	9	17,411	8,516	2,236	1,922	270	4,314	153	17,469
Training & dev.	17,342	-	-	17,342	4,176	2,530	4,601	5,926	18	91	13,564
Telephone	9,952	-	160	9,792	4,263	2,420	1,785	765	559	-	5,239
Depreciation	9,434	1,627	-	7,807	3,802	1,508	1,370	549	578	-	7,837
Insurance	7,301	-	195	7,106	3,518	690	1,594	738	566	-	5,718
Printing	4,263	28	90	4,145	1,233	907	361	916	130	598	2,115
Vehicle expense	1,026	-	-	1,026	-	-	-	1,026	-	-	-
Postage	822	167	36	619	329	42	116	62	45	25	961
TOTAL EXPENSES	\$ 980,941	\$ 132,541	\$ 42,514	\$ 805,886	\$ 367,825	\$ 166,181	\$ 134,471	\$75,469	\$55,402	\$ 6,538	\$ 742,453

STATEMENT OF CASH FLOWS TLC FAMILY RESOURCE CENTER, INC. Year Ended June 30, 2019 (With Memorandum Totals for June 30, 2018)

	 Year End	led -	Jun <u>e 30, 2</u> 0	019	ar Ended e 30, 2018
	 out Donor trictions		th Donor strictions	Total	Totals morandum)
OPERATING ACTIVITIES			1		
Change in net assets	\$ 168,395	\$	(37,718)	\$130,677	\$ 182,797
Adjustments to reconcile change in net					
assets to net cash provided (used) by					
operating activities	9,435			9,435	7,837
Depreciation (Increase) decrease in operating assets:	9,435		•	9,400	1,001
Accounts receivable	(125,151)		-	(125,151)	(969)
Grants receivable	(120,101)		20,000	20,000	(20,000)
Security deposits	•			,	(1,350)
Increase (decrease) in operating liabilities:					• •
Accounts payable	1,754		-	1,754	(1,503)
Accrued expenses	6,962		-	6,962	3,994
Fiscal sponsor funds	(479)		-	<u>(479</u> )	 (9,134)
NET CASH PROVIDED (USED)					
BY OPERATING ACTIVITIES	60,916		(17,718)	43,198	161,672
INVESTING ACTIVITIES					
Equipment purchases	(10,353)		-	(10,353)	(25,666)
NET CASH PROVIDED (USED)					
BY INVESTING ACTIVITIES	 (10,353)			_(10,353)	 (25,666)
INCREASE (DECREASE) IN CASH	50,563		(17,718)	32,845	136,006
Beginning cash and cash equivalents	196,113		61,310	257,423	 121,417
ENDING CASH AND CASH EQUIVALENTS	\$ 246,676	\$	43,592	\$290,268	\$ 257,423

#### **ORGANIZATION**

TLC Family Resource Center, Inc., (the "Center") is a non-profit organization established in 2004 for the purpose of promoting the physical and emotional health and safety of women and families expecting infants or with young children. The Center serves individuals in New Hampshire's Sullivan and lower Grafton counties. Approximately 45% of the Center's revenue and support comes from governmental financial assistance, 27% from program services, and 28% from contributions and fundraising activities.

#### 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

## **Accounting Standards Adoption**

During 2019, the Center adopted Financial Accounting Standard Board (FASB) Accounting Standards Update (ASU) No. 2016-14, *Presentation of Financial Statements of Not-for-Profit Entities* (Topic 958) and retrospectively applied to the 2018 financial statements and related notes, which were relabeled or reclassified to conform with the ASU. The adoption of FASB ASU No. 2016-14 did not impact the Center's 2018 financial position or net assets.

#### Under FASB ASU No. 2016-14:

The previous three category classification of net assets is replaced with a simplified model that combines temporarily restricted and permanently restricted into a single category called "net assets with donor restrictions." Unrestricted net assets are now called "net assets without donor restrictions".

New disclosures highlight restrictions on the use of resources that make otherwise liquid assets unavailable for meeting near-term financial requirements.

Both natural and functional classifications of expenses are reported in the same place; as such, statements of functional expenses are now included in the financial statements rather than separately reported as supplemental information.

New or revised disclosures in the financial statement are Note 1 - Financial Statement Basis of Presentation, Note 2 - Liquidity and Availability of Financial Assets and the addition of statements of functional expenses for the years ended June 30, 2019 and 2018.

## Financial Statement Basis of Presentation

The financial statements of the Center have been prepared on the accrual basis of accounting, reporting information regarding its financial position and activities according to the following net asset classifications:

**Net assets without donor restrictions**: Net assets that are not subject to donor-imposed restrictions and may be expended for any purpose in performing the primary objectives of the Center. These net assets may be used at the discretion of the Center's management and the Board of Trustees.

Net assets with donor restrictions: Net assets subject to stipulations imposed by donors and grantors. Some of the restrictions may be temporary in nature and will be met by actions taken by the Center or by the passage of time. Other restrictions may be perpetual in nature, whereby the donor has stipulated that the funds be maintained in perpetuity. Restricted contributions are reported as increases in net assets with restrictions. When a restriction expires, that is, when a stipulated time restriction ends or the purpose of the restriction is accomplished, net assets are reclassified from net assets with donor restrictions to net assets without donor restrictions in the statements of activities.

## **Recently Issued Accounting Pronouncement**

In July 2018, FASB issued ASU No. 2018-08, Not-for-Profit Entities (Topic 958) Clarifying the Scope and the Accounting Guidance for Contributions Received and Contributions Made. The ASU was issued to clarify and improve the accounting guidance for contributions received and contributions made and is effective for annual periods beginning after December 15, 2018. The Center is evaluating the impact FASB ASU No. 2018-08 will have on its financial statements and disclosures.

## **Use of Estimates**

Management uses estimates and assumptions in preparing financial statements. Those estimates and assumptions affect the reported amounts of assets and liabilities, the disclosure of contingent assets and liabilities, and the reported revenues and expenses. Actual results could differ from those estimates.

## Cash and Cash Equivalents

Cash and cash equivalents include all highly liquid investments with maturities of three months or less at the date of purchase.

## <u> Accounts Receivable</u>

Accounts receivable are stated at the amount management expects to collect on outstanding balances. Management provides for probable uncollectible amounts through a charge to earnings and a credit to a valuation allowance based on its assessment of the current status of individual accounts. Balances still outstanding after management has used reasonable collection efforts are written off through a charge to the valuation allowance and a credit to accounts receivable.

## **Grants Receivable**

Grants receivable are composed of balances granted to the Center but not yet paid as a result of grantor stipulations, with respect to either the passage of time or actions required to be completed by the Center, not yet fulfilled. Management has evaluated the likelihood of the Center completing the required stipulations and believes that they be met and balances will be paid.

## **Property and Equipment**

Property, equipment, and improvements are stated at costs on the date acquired. Donations of property and equipment are recorded as support at their estimated fair value. The Center capitalizes all durable goods costing greater than \$500. Property, equipment, and improvements are depreciated over the estimated useful life using the straight-line method which include 5 years for equipment, 7 years for furniture, 15 years for landscaping, 20 years for boilers and 39 years for building cost and improvements. Major maintenance activities are capitalized if they extend the life of the property or equipment. Depreciation expense for the year ended June 30, 2019 totaled \$9,434.

## Revenue Recognition, Contributions and Promises to Give

The Center's fees for programs and services provided are recognized when earned, which is within the time period covered by the services or program. Unconditional promises to give cash and other assets are reported at fair value at the date the promise is received. If gifts are received with donor stipulations that limit the use of the donated assets, the gifts are reported in net assets with donor restrictions. The Center has received no contributions with donor restrictions that are perpetual in nature.

Gifts of long-lived assets with explicit restrictions that specify how the assets are to be used and gifts of cash or other assets that must be used to acquire land, buildings and equipment are reported as restricted support. Absent explicit donor stipulations as to how long-lived assets must be maintained, satisfactions of donor restrictions are reported when the land, buildings or equipment are acquired and placed in service. The Center has received no gifts of long-lived assets. Unconditional promises to give are recorded as pledges receivable and revenue in the fiscal year the pledges are made at their fair value.

Unconditional promises to give are recorded as pledges receivable and revenue in the fiscal year the pledges are made at their fair value. Unconditional promises are those for which verifiable evidence exists that a legally binding promise to give has been made.

## Program Fees

The Center earns program fees related to services provided to children and families. During the fiscal years ended June 30, 2019 programs fees totaled \$300,515, of which \$202,927 was funded through federal and state programs and \$97,588 was funded through Medicaid reimbursements.

## Federal and State Grant Revenues

The Center receives federal and state grant awards for various programs. These awards are generally granted in exchange for specific services to be provided by the Center. Revenue is recognized as the award expenditures are incurred for awards received and expended in the same year. Total federal and state grant revenues recognized during the fiscal years ended June 30, 2019 was \$499,355.

## In-Kind Contributions

Contributions of services are recognized as revenue and expense at fair value when received if the services require specialized skills, are provided by individuals or entities possessing those skills, and would typically need to be purchased if not donated. Contributions of program supplies and other goods are recorded as revenue and expense at fair value upon receipt when there is an objective and reasonable basis upon which to value the in-kind contributions. These contributions are an integral part of the Center's activities.

## **Functional Allocation of Expenses**

The costs of providing programs and other activities have been summarized on a functional basis in the statements of activities and functional expenses. In addition to the allocation of direct cost to programs and supporting services, certain costs have been allocated indirectly based on an analysis of personnel time related to these programs and supporting services. Certain prior year amounts have been reclassified for consistency with the current period presentation. These reclassifications had no effect on the reported changes in net assets

## **Income Taxes**

The Center is a not-for-profit organization as described under Section 501(c)(3) of the Internal Revenue Code and is exempt from federal income taxes on income related to the fulfillment of the Center's mission. Accordingly, no provision for income taxes has been recorded in the accompanying financial statements. The Center's Forms 990, Return of Organization Exempt from Income Tax, for the years ending June 30, 2019, 2018 and 2017 are subject to examination by the IRS, generally for three years after they were filed. In accordance with FASB ASC 740-10, the Center is under the opinion that there are no unsustainable positions that have been taken in regards to Federal or State income tax reporting requirements. Accordingly, management is not aware of any unrecognized tax benefits or liabilities that should be recognized in the accompanying statements

<u>Advertising Costs:</u> The Center uses advertising to promote its programs and to fill positions. The costs of advertising are expensed as incurred. During the year ended June 30, 2019 advertising costs totaled \$27,558.

## Subsequent Events

Management considered subsequent events after June 30, 2019 through December 20, 2019, the date when the financial statements were available to be issued. The Center concluded that no material events or transactions occurred subsequent to June 30, 2019, that provided additional evidence about conditions that existed at June 30, 2019, or after, requiring adjustment to or disclosure in the financial statements.

## 2. LIQUIDITY AND AVAILABILITY OF FINANCIAL ASSETS

The Center regularly monitors liquidity required to meet its operating needs and other contractual commitments.

For purposes of analyzing resources available to meet general expenditures over a 12-month period, the Center considers all expenditures related to its ongoing activities, general and administrative services undertaken to support those ongoing activities, and scheduled principal payments on debt to be general expenditures.

In addition to financial assets available to meet general expenditures over the next 12 months, the Center operates with a balanced budget and anticipates collecting sufficient revenue to cover expenditures not covered by donor-restricted resources.

At June 30, 2019 the following financial assets could readily be available within one year of the statement of financial position date to meet general expenditures:

#### Financial assets

Cash and cash equivalents Accounts receivable	\$290,268 179,958
Total financial assets	\$470,226

## 3. BANK LINE OF CREDIT

The Center has a bank line of credit in the amount of \$80,000 which was renewed in March 2019. The bank holds a security interest in all the assets of the Center. The terms of the credit line include monthly payments of interest, based on the New York Prime rate adjusted monthly, and full payment of the outstanding balance for a minimum period of 30 days each year. As of June 30, 2019, the outstanding balance was \$0.

## 4. CONTINGENT LIABILITIES

The Center receives funds under various state and federal programs. Under the terms of these programs, the Center is required to expend the funds within the designated period for purposes specified in the grant proposal. If expenditures of the funds are found not in compliance with the proposal, the Center may be required to return those funds to the grantor. As of June 30, 2019, there were no known disallowed expenditures and, therefore, no provision has been made for this contingency.

#### 5. GRANTS AND ACCOUNTS RECEIVABLE

The Center is awarded cost reimbursement grants by various agencies. Revenues associated with these grants are recorded as the associated expenses are incurred. Receivables are considered impaired if full principal payments are not received in accordance with the contractual terms. It is the Center's policy to charge off uncollectible receivables when management determines the receivable will not be collected. Grants and accounts receivable totaling \$179,958 as of June 30, 2019 are composed of the following balances and are deemed by management to be fully collectible:

Accounts receivable	\$ 67,721
County funding	5,000
State cost reimbursements	<u>107,237</u>
	<u>\$179.958</u>

## 6. SUPPORT FROM GOVERNMENTAL UNITS

The Center receives a substantial amount of its support from federal and state governments. A significant reduction in the level of this support, if this were to occur, may have an effect on the Center's ability to continue its programs and activities.

#### 7. RESTRICTIONS ON ASSETS

Temporarily restricted net assets totaling \$43,592 as of June 30, 2019 are related to Recovery Coaching, Family Support and Rural Outright programs and equipment upgrades.

## 8. FAIR VALUE OF FINANCIAL INSTRUMENTS

In accordance with FASB ASC 820, Fair Value Measurements and Disclosures, the Center is required to disclose certain information about its financial assets and liabilities. As of June 30, 2019 the Center has no financial instruments subject to the disclosure requirements. Cash and cash equivalents, grants and accounts receivable, accounts payable, accrued expenses, advances refundable, and fiscal agency funds are reported in the statement of financial position approximate fair values because of the short maturities of those instruments or because of the fixed rate of interest required to be paid.

## 9. PENSION PLAN

Effective January 1, 2019, the Center established a Simple IRA Retirement Plan for which All employees are eligible to participate in the Plan. Under the Plan, the Center provides a matching contribution equal to the amount contributed by the employee up to 2% of the employee's compensation. Employees are eligible to participate in the plan on the next entry date following the date of their employment. The Center contributed a total of \$5,765 during the year ended June 30, 2019.

## 10. FISCAL SPONSOR FUNDS

The Center has administered several grant agreements to serve as a fiscal sponsor for a local initiative. Under these agreements the Center receives the funds to be administered and charges an administration fee for their work. No new agreements were contracted during fiscal 2019. The remaining liability related to prior agreements as of June 30, 2019 is \$6,271.

#### 11. OPERATING LEASE ARRANGEMENTS

The Center leases its primary facility under a fiscal year-to-year lease agreement signed on December 1, 2011, which provides for twelve-month renewal periods based on a stipulated monthly rental payment plus utilities and a real estate tax escalation clause. This lease was extended for another fiscal year beginning July 1, 2019 at a monthly rent payment of \$1,900, for a lease commitment of \$22,800.

On July 1, 2019 The Center entered into a lease agreement for office space for the Recovery Coaching program. The lease is a one year term with monthly rental payments of \$1,418, for a lease commitment of \$17,016

Facility lease payments for the year ended June 30, 2019 totaled \$39,816

The Center entered into a photocopier lease agreement on October 14, 2018 for a term of 48 months at \$192 per month. Total lease payments for the fiscal year ended June 30, 2019 totaled \$1,728.

The Center entered into a leasing arrangement for a client database management program and related support in January 2019 at a cost of \$11,962 per year for seven years. Total lease payments for the fiscal year ended June 30, 2019 totaled \$6,382.

Future minimum lease payments for the four leases are as follows:

Fiscal 2020	\$54,076
Fiscal 2021	14,266
Fiscal 2022	14,266
Fiscal 2023	12,538
Fiscal 2024	11,962
Thereafter	16,962

The Center entered into a sublease agreement for a portion of their primary space on October 1, 2016. The sublease payments are \$500 per month, plus reimbursement of utilities costs, with the agreement ending June 30, 2017. The agreement was renewed on a month-to-month basis as of July 1, 2017. The total sub-lease income plus utilities reimbursement received for the year ended June 30, 2019 was \$10,579.

#### TLC Family Resource Center BOARD OF DIRECTORS August 2020

Beth Hoyt-Flewelling (President) Retired, Granite State College

Term Expires 1/2023 (2020 re-start)

Megan Blood (Vice-President) AP Analyst, Hypertherm

Term expires 1/2022 (2015 start)

Joshua Nelson (Interim Treasurer

Owner, Bee Balm Productions, Web designing

Term Expires 1/2021 (started 4/2019)

Jane VanBremen, PhD(Secretary)
Parent Child Development Specialist

Term Expires 1/2021 (started 2017)

Laura Hagley

Valley Regional Hospital, Director of Quality and Project Manager

Term Expires 1/2023 (started 2017)

Sara Harkins

Community Volunteer

Term Expires 1/2023 (started 2020)

Mariah Davis

Community Relations, Mascoma Savings Bank

Term Expires 01/2023 (started 2020)

Peter Nelson

Retired Federally Qualified Health Centers

Term Expires 1/2021 (started 2018)

Linda Tremblay

Director: Ready, Set, Growth Child Care Center

Term Expires 1/2021 (Started 2018)

Carole Wood

Retired Educator

Term Expires 1/2022 (2013 start)

Katherin "Rin" Heflin, Non-Voting Member M.D. candidate (23), Dartmouth Geisel School of Medicine

## DR. DIANE EDWARDS

Work Phone: 603.542.1848

## Areas of Expertise

- · Academic Research
- Faculty Advising
- Course Development/Instruction
- Program Development
- Staff Supervision
- Compliance/Licensing
- Grant Proposals
- Project Management/Admin

Email: Diane@TLCfamilyRC.org

Fiscal Management

## Key Skills Assessment

**LEADERSHIP** - Direct and manage teams to successfully achieve organizational goals and foster collaboration.

#### Professional Experience

# TLC Family Resource Center of Quality, Claremont, New Hampshire Family Support Team Manager

2019- PRESENT

- Direct and supervised the Family Support Team consisting of Intake Coordinators, Community Health Nurse,
   Mental Health Clinician and educators.
- Oversee all components of the Family Support Services including Health Families America, Comprehensive Family Support Services (including home visiting), Child Health Support Services (Parent Aide Program), Miss Kendra, community parent support groups, and other parent education and support programs as may be developed.
- Implement and support best practices for service delivery, staffing, and professional development.
- Report to the Executive Director for developing and monitoring TLC's Family Support Services and growth.
- Collaborate with the Division of Children Youth and Families and oversee DCYF contracts.
- Serve on various committees, including the Adverse Childhood Experience Response Team.
- Make public presentations on the work of TLC Family Resource Center.
- Collaborate with school personnel and peers for the purpose of implementing and maintaining service and community embedded programming.

## CLAREMONT SCHOOL DISTRICT, CLAREMONT, NEW HAMPSHIRE DIRECTOR OF PRESCHOOL

2017-2019

- Directed and supervised the special education coordinator, early childhood special educators, paraprofessionals, support service providers, and the administrative assistant.
- Developed program handbooks and brochures for families and staff, developed program marketing materials.
- Implemented and supported best practices for service delivery, staffing, and professional development.
- Reported to the Director of Special Education for developing and monitoring preschool's services and growth.
- Steered and coordinated grant projects, including identifying, applying and documenting outcomes.
- Steered and coordinated curriculum selection and implementation according to the program's action plan, district and state requirements.
- Contributed to district-level discussions to align screening tools and assessments utilized in preschool with kindergarten (Brigance and ASQ-2SE), and data collection to assess the impact of preschool.
- Collaborated with community partners for community outreach, including student teachers, weekly programing, monthly newsletters and annual report.
- Facilitated professional development, conducted weekly staff meetings, attended administrative team meetings, supervised teachers on Alt 4 plans, participated in leadership team meetings and presented to the school board as needed.

## COLBY-SAWYER COLLEGE, NEW LONDON, NEW HAMPSHIRE

2013 - 2017

#### DIRECTOR, TEACHER EDUCATION & WINDY HILL LABORATORY SCHOOL

- Directed and supervised 8 teachers and twenty-four student workers and substitute teachers per semester and manage a wide scope of financial responsibilities.
- Coordinated licensing operations and ensure compliance with the state's licensing and accreditation standards.
- Steered and coordinated all research and projects, as well as related documentation.
- Compiled Title II reports for the teacher education program and supervise program compliance.
- Placed and mentored teacher-education candidates.
- Recommend students for teacher certification.
- Taught a variety of courses aligned with certification standards, and model best practices.

#### ASSOCIATE PROFESSOR

- Developed and instructed educational courses, "Exceptional Students," "Literacy Education," "Foundations of Education," "Introduction to Early Childhood Education," Atypical Development and Behavior I," Student Teaching," "Health Safety and Nutrition for Young Children," "Language and Creative Arts Birth-5," and "Early Childhood Internships," "Integrated Practicum I and II," and "Student Teaching Internship."
- Key participant in the review process and curriculum conversion for student's major and minor coursework.
- Collaborated with social sciences and education faculty.
- · Advised students in the early childhood development program.
- Represented the institution on State early childhood committees, collaborate with 2-year institutions to develop program to program articulation agreements, and collaborate with community partners for service-learning projects.
- Created child development talking points/career paths for admissions, provide tours and participate in recruitment activities.
- Networked with local and regional agencies to develop partnerships for internship placements.

# EASTERN NEW MEXICO UNIVERSITY, PORTALES, NEW MEXICO DIRECTOR, CHILD DEVELOPMENT LABORATORY SCHOOL

2008 - 2012

- Directed 2 master teachers, sixteen student workers and substitute teachers per semester, while managing financial responsibilities, such as budget, billing, payroll and monthly food claims compilation.
- Coordinated licensing operations, and ensured compliance with the state's licensing and standards, as well as the compliance for the kitchen guidelines, state food program requirements and high-quality rating standards.
- Led and coordinated all research and projects, and managed child and parent administration.

## ASSOCIATE PROFESSOR WITH TENURE

- Garnered subject matter expertise on key educational courses for early childhood education, including "Practicum in Early Childhood Education," "Quality Early Education for All" (completely online), "Health, Safety and Nutrition," (completely online), "Curriculum Development and Implementation I," "Curriculum Development and Implementation II," (hybrid), and "Family and Community Collaboration (hybrid).
- Developed teacher license guide to assist early childhood education students, and coached licensure candidates.
- Converted traditional courses to online versions, resulting in a significant increase in attendance, and created other online courses to prepare students for competency exams.

#### LAKE SUMTER COMMUNITY COLLEGE, LEESBURG, FLORIDA

2005 - 2008

## SENIOR MANAGER, EDUCATOR PREPARATION INSTITUTE, TEACHER CERTIFICATION PROGRAM

- Developed a competency-based certification program for students with four-year college degrees seeking career changes, as well as for students seeking a K-12 teaching position, including online professional development for practicing teachers seeking recertification.
  - o Accomplished through a contract attained from grant funding.
- Awarded with the president's "innovation" award for successful program development and expansion.
- Collaborated with the Dean of Arts and Sciences to develop an infrastructure for new programs, to create job descriptions, and oversee the faculty and budget and write grants.
- Obtained training related to mandates and certification, and alternative course delivery options.
- Networked with various departments to ensure optimal service delivery to students.

## FACULTY/MANAGER, EARLY CHILDHOOD EDUCATION

2004 - 2008

- Developed associate science and applied science degree programs in early childhood education with specialty options in childcare management and pre-school curriculum.
- Conceptualized and instructed courses, while managing and promoting new programs to childcare providers.
- Liaised with adjunct ECE faculty and collaborated with children's community organizations.
- Trained childcare providers and networked and assisted with developing articulation agreements and credit.

## SALEM STATE COLLEGE, SALEM, MASSACHUSETTS

2001 - 2004

## DIRECTOR, ADVANCING THE FIELD OF EARLY CARE & EDUCATION

- Led a three-year project, contracted by the MA Department of Education, focused on advancing the educational level of practitioners (PK-3) who did not complete their education.
  - o Developed and managed a variety of services in collaboration with college administration and faculty, community agencies and state regulatory agencies.
- Advised students with a variety of learning needs, oversaw the budget, published a bi-monthly online newsletter, and reported program activities at state-wide conferences.
- Wrote grant proposals, researched new course development, scripted and produced a video demonstrating the history and success of the program, and assisted with meeting accreditation requirements.

## NATIONAL COALITION FOR EDUCATIONAL & CULTURAL PROGRAMS, STONEHAM, MASSACHUSETTS FOUNDER/PRESIDENT

1991 - 2004

- As a non-profit agency, earned recognition as a professional development provider, an agency that granted early childhood continuing education units and a provider of scholarships.
- Developed numerous courses, including instructor teacher education, recruitment and training, grant writing, long range business planning, fiscal development, and establishing business partners.
- Networked within the community to market services, spearheaded the collaboration with Reading Rainbow, resulting in co-sponsorship for a TV program, "Words that Cook! Parenting with Children's Books."
- Created and provided professional training and mentoring for staff, focused on consensus building and conflict resolution, and established a series of distant education early childhood courses, "Preschool Curriculum," "Behavior Management," "Creating Learning Environments," "Supervision and Staff Development," "Time Management and Goal Setting," and "Children with Special Needs."

# SALEM STATE COLLEGE, NORTH SHORE COMMUNITY COLLEGE, DANVERS, MASSACHUSETTS VISITING LECTURER

1989 - 2004

• Instructed graduate and undergraduate-level courses on a continuous basis, utilizing administrative and educational technology during traditional semesters and intensive sessions.

## **Training & Education**

Doctor of Education, Leadership in Higher Education Administration,

University of Massachusetts, Boston, MA (2004)

Infant/Toddler Development Specialist Certificate, University of Central Florida, Orlando, FL (2007)

Master of Arts, Education, Lesley University, Cambridge, MA (1987)

BACHELOR OF ARTS, ENGLISH, MERRIMACK COLLEGE, NORTH ANDOVER, MA (1981)

Healthy Families America- Parent Survey for Community Outreach Core and Supervisors' Training (2019);

Foundations for Family Support Core and Supervisors' Training (2019)

ACERT (Adverse Childhood Experiences Response Team) Training (2019)

2019 Best Practices Conference on Student Behavioral Health (2019)

Know & Tell e-Course, identifying and reporting abuse and neglect (2019)

Trauma-Informed Care & the Pyramid Model, Wellness: Taking Care of Yourself (2019)

Skill Building for Trauma Informed Childcare Practices (2018)

Growing Up ACES: Supporting children ages 0-8 and families experiencing adversity (2018)

Nonviolent Crisis Intervention Training, Certified (2017)

Students' Behavioral Health, New Hampshire School Administrators Association Conference (2019)

Principals' Academy, Drummond & Woodsum Attorneys at Law, (2018)

Pyramid Model Coach, Certified Trainer, Teaching Pyramid Observation Tool; Prevent, Teach and Reinforce Appropriate Behavior, New Hampshire Department of Education/ CSEFEL (2017, 2018)

#### Grants

(2019) Couch Family Foundation, MA, \$23,000.00 to support a collaboration between the SRVRTC and preschool whereby students in the Building and Trades program construct playground materials for preschool.

(2018) Hannaford Bros, ME, \$750.00 to support nutrition curriculum, including gardening, food groups, portion sizes and healthy choices.

(2018) Jack and Dorothy Byrnes Foundation, NH, \$5,000.00 to enhance playground accessibility & safety.

(2017) Jack and Dorothy Byrnes Foundation, NH, \$13,500.00 to create a sensory room for use by preschool, and other district programs, to calm the senses and adjust energy levels to improve focus, mood and behavior.

(2015) Community Wellness Mini-Grant, New London Hospital, NH \$2,500.00 to purchase commercial equipment for use in preparing healthy snacks for children as part of a new course, Health Safety and Nutrition, which will be required by New Hampshire Child Care Licensing. Locally grown produce will be the focus of food and nutrition education for children based on daily snacks that will be prepared by students and teachers.

(2012) Project Learning Tree & Eastern New Mexico University College of Education grant award \$2,000.00 to develop a science/nutrition curriculum with materials, in collaboration with students, and make it available throughout New Mexico

(2011) Daniel's Fund grant award \$8,469.00 to renovate lab school bathrooms

(Spring 2010) ENMU internal grant award \$700.00 to enhance distance learning

(2009) New Mexico Department of Health, competitive grant award \$5,000.00 to develop a preschool health and wellness curriculum

(2008) ENMU internal competitive grant award \$2,925.00 research/teaching/learning

(2008) ENMU internal competitive grant award \$1,000.00 student success

(2007-2008) Florida Department of Education (FLDOE) competitive grant award \$264,039.00 for Educator Preparation Institute (EPI) expansion

(2006-2007) FLDOE grant award \$86,261.00 for EPI continuation

(2006-2007) FLDOE competitive grant award \$268,650.00 for EPI expansion

(2005-2006) FLDOE grant award \$54,261.00 for EPI continuation

(2005-2006) FLDOE competitive grant award \$154,151.00 for EPI start up

#### **Publications**

Edwards, D. & Greata J. (2012) "Administration of Preschool Programs" in A Handbook of Early Childhood Education. (pp.175-186). New York, NY: Nova

Edwards, D. & Greata J. (2012) "Preschool Curriculum" in A Handbook of Early Childhood Education. (pp.154-174). New York, NY: Nova

Edwards, D. Vic & Tary: a big book for preschool children featuring ENMU's greyhound mascots. (Spring 2010). Written for use by ENMU's Marketing Department

Edwards, D, & Ricci G. "Best Practices in Teacher Certification Programs." SACS online journal, premier edition. (Spring 2008).

Edwards, D. "Testing the Limits: The Impact of Education Reform on Massachusetts Early Childhood Teacher Preparatory Programs in Public Schools of Higher Education." Doctoral Dissertation, *University of Massachusetts Boston*. (September 2004).

Edwards, D. "Public Factors That Contribute to School Readiness." Early Childhood Research & Practice. (Fall 1999) V. 1, N. 2. (http://ecrp.uiuc.edu/v1n2/edwards.html).

Edwards, D. "Sharing the Wealth of Knowledge: Turning Early Childhood Continuing Education Units Into Teaching Tools." *Exchange*. Newsletter of Title I. V.1, N. 2 (Winter 1996).

## Melony Lawlor Williams, MA, LCMHC

## <u>Summary</u>

- Highly skilled licensed clinician with 9 years of experience working with children, adults and families.
- Experienced treating children and families in multiple setting including residential treatment, outpatient and home-based.
- · Passionate about interventions focused on prevention and early intervention strategies.

## Certification

Licensed Clinician Mental Health Counselor (NH), # 650

## **Employment History**

## 10/2005 - Present Clinical Supervisor

TLC Family Resource Center, Claremont, NH

Provide home based services to pregnant women and families with young children. Focus of home visits is attachment, education about fetal and child development, parenting education and connection to community resources. Utilize videotaping as an intervention to improve attachment and co-facilitate Mother's Journal group monthly for agency clients and members of the community. Trained in Child Parent Psychotherapy by Dr. Joy Osofsky and Dr. Patricia Van Horn and facilitate CPP with four families at present, two families being seen for services in their homes. Participate in weekly CPP team supervision with a group of experienced and talented clinicians from the local mental health agency and Dartmouth Hitchcock Medical Center.

## 3/04- 12/03 Program Coordinator/Clinical Coordinator

Harbour House, Springfield, VT

Coordinated this six bed stabilization unit for children six to sixteen years old who were experiencing mental health crises. Focused on short term interventions as length of stay was 7-10 days. Completed diagnostic evaluations and facilitated individual, group and family therapy sessions as clinically indicated. Case management was a key element in this position and I conducted team meetings on a regular basis, working closely with local mental health agencies as well as Department of Children and Families. I was also responsible for hiring and supervision of employees.

## 6/02-12/03 Art Therapist/ Child and Family Therapist

Namaqua Center, Loveland, CO

Created the art therapy program at this residential treatment facility for emotionally disturbed children ages three through twelve. Facilitated individual and group art therapy sessions, while also supervising graduate level interns from a local university. As a child and family therapist I worked with a caseload of five children in the residence and their families and also gained experience working with outpatient clients from the community. Additionally, I provided training on sexualized behavior in children to the center's employees after being trained in this

curriculum.

#### 8/01- 6/02 Acute Treatment Unit Clinician

North Range Behavioral Health, Greeley, CO

Conducted individual and group therapy sessions with mentally ill adults at this short-term inpatient psychiatric center. Completed intake assessments and treatment plans, conducted case management services and attended daily consultations with the psychiatrist to assess patients' medication needs. Also created and facilitated art therapy group interventions aimed at meeting the needs of the population in attendance at the center, which continually shifted.

## 5/01- 9/03 HeART Talks Program Coordinator

Colorado Heritage Camps, Denver, CO

Assisted in the development of age appropriate therapeutic art interventions for transracially/transculturally adopted children and created a manual about this work. Also implemented these interventions with over 500 transracially/transculturally adopted children per summer at culture camps. Part of this position included speaking with parents about the art sessions as well as discussions about handling adoption issues effectively and empathically.

## 8/00- 4/01 Family Therapist

Youth and Family Services, Skowhegan, ME

Facilitated intensive home-based therapy sessions for thirteen week intervals with families at risk of losing a child to out of home placement, working with a co-therapist throughout the treatment process. Also provided case management services during treatment and upon discharge. Utilized creative arts interventions when appropriate and beneficial for the clients.

## 1/98- 9/01 Toddler Teacher

The Elm Tree, Boulder, CO

Implemented developmentally appropriate activities for eleven children ages 18 months to three years old. Created positive relationships with parents that enabled open communication about successes and challenges of their children. Joined the National Association for Education of Young Children and attended annual conferences to gain up to date information about developments in the field.

## Education

2000 M.A. Transpersonal Counseling Psychology/ Art Therapy

Naropa University, Boulder, CO

1996 B.A., Art Therapy

Mercyhurst College, Erie, PA

## Professional Presentations/Publications

Williams, M. (2010). Child parent psychotherapy at good beginnings: The Sunapee/ Kearsarge League of Women Voters Annual Meeting: Claremont, NH.

Gassett, S., Jameson, K, Williams, M & Van Bremen, J. (2010). Two interventions to promote attachment: Videotaping and mother's journal: New Hampshire Association for Infant Mental Health Conference: Lincoln, NH.

Gasset, S, Williams, M & Van Bremen, J. (2009). Mother's journaling manual. Claremont, NH: Good Beginnings of Sullivan County.

Lawlor, M. (2003). The heart talks manual: A guide to utilizing art therapy techniques with transracially/transculturally adopted children. Denver, CO: Colorado Heritage Camps, Inc.

Farrelly Hansen, M. & Lawlor, M. (2003). "Art therapy support groups for transculturally and/or transracially adopted children" In D. Betts (Ed.), Creative arts therapies approaches in adoption and foster care: Contemporary strategies for working with individuals and families. Springfield, IL: Charles C. Thomas.

Lawlor, M. (2001). Broadening therapeutic boundaries to bring art home: Home based art therapy: American Art Therapy Association Conference: Albuquerque, NM.

Lawlor, M. (2000). Art and meditation in the passageway: A student's internship experience: American Art Therapy Association: St. Louis, MO.

## RENE COUITT

OBJECTIVE	To obtain a position in the social services field where I and training as a support system for children and familia	es. I am a reliable
	and efficient individual who enjoys working with of families.	children and their
EXPERIENCE		
	2007-Present TLC Family Resource Center Intake Coordinator	Claremont, NH
•	<ul> <li>Manage and respond to all referrals received by the ag</li> </ul>	encv.
	<ul> <li>Collect, manage and report on agency data, document</li> <li>Provide training and support to parent educators.</li> </ul>	
	1999-2007 Good Beginnings of Sullivan County Parent Educator/Assistant Program Director	Claremont, NF
	<ul> <li>Case Manager and Parent Educator for 50 families and</li> <li>Program management in absence of Executive Direct</li> </ul>	
	1997-1999 Spurwink School  Case Manager-	Newport, NI
	<ul> <li>Devise and implement treatment plans &amp; goals for stu</li> <li>Provide therapeutic intervention for children and fam</li> <li>Coordinate services for children with schools and con</li> </ul>	ilies.
	1995-1997 Valley Regional Hospital	Claremont, NI
	<ul> <li>Case Manager</li> <li>Conduct assessments and plan treatment goals for at-</li> <li>Provide home visits including crisis management as no</li> </ul>	
	<ul> <li>Participate in inter-agency collaboration with DCYF providers</li> </ul>	
	1993-1995 Milestones Children's Center Teacher	Newport, NH
	<ul> <li>Managed daily routine of classroom for children age</li> </ul>	s three to five.
	<ul> <li>Collaborated with preschool special education team.</li> <li>Implemented and directed newly established summe</li> </ul>	r program.
EDUCATION	•	
	1989-1983 Quinnipiac College ■ B.A., Psychology.	New Haven, C

CERTIFICATIONS

CPR, First Aid and SOLVE.

Graduated Cum Laude.



#### **SUMMARY**

Enthusiastic, personable and dedicated professional with 10+ years experience in supporting and advocating for clients with a wide range of skills and goals. Proven track record in dependability, communication and organizational skills. Ability to multi-task, prioritize and analyze to obtain best possible outcomes.

#### SKILLS

- Active listening
- Reading Comprehension
- Service Orientation
- · Familiar with confidentiality procedures
- Critical Thinking
- Writing
- Excellent Time Management Skills
- · Judgement and Decision Making
- Coordination
- · Problem Sensitivity
- Organizational skills,
- · Excellent Communication skills
- · Ability to analyze situations from multiple vantage points
- · Very versed in experience with the public, from varied socio-economic classes
- · Recent CPR and First Aid Certification
- Life long learner- have attended countless conferences, seminars, and panel as well as collaboration
  efforts with other area organizations.

#### WORK EXPERIENCE

April 2016 - Present

TLC Family Resource Center

#### Parent Educator

- Active listening
- · Assist clients in meeting a wide range of goals
- Trained as a Healthy Families America home visitor- to promote child well-being and prevent the abuse and neglect of our nation's children through home visiting services.
- Trained in Growing Great Kids evidence-based curriculum for building strong attachment bonds, supporting their child's development, meeting their basic care needs, and developmental assessments.
- Build and sustain community partnerships to systematically engage overburdened families prenatally
  or at birth. Enhance family functioning by reducing risk and building protective factors. Promote
  healthy childhood growth and development through GGK curriculum, Ages & Stages developmental
  screenings and assistance getting to Well Child Checks.
- Work closely with RN and supervisor to provide quality services to families in Sullivan and Grafton counties.

January 2007 - April 2016

Southwestern Community Services - Head Start

#### Family Advocate

- Assist families in goal setting, finding available resources, educational opportunities, referrals to outside agencies
- · Familiarity with social service agencies in the area
- 100% success rate in program wide federal reviews
- Maintain clients' records from application to graduation from the program
- · Manage client database

Compliance with Office of Head Start initiatives, policies and procedures.

Summer 2008 & 2009 West Central Behavioral Health Behavioral Support &

Summer 2004 & 2005

Health Care and Rehabilitation Services of Southeastern Vermont

Behavioral Support

- · Assisted children with their therapeutic goals as outlined by their treatment plan
- · Provide support, role modeling, and help identifying strengths
- Offer advice in overcoming challenges and support growing self-confidence
- · Implemented daily activities including group ad confidence building exercises for youth at risk

Summer to Fall 2006

Connecticut Valley Home Care and Hospice

Companion & Homemaker

- · Assist the elderly and disabled with household chores, errands
- Acted as companion and friend to help maintain their safety and lifestyle

Summer 2004

Upwey Farms

Milker

- Daily milking upwards of 60 head
- · Light farm chores

2003-2006

Griswald Library, Green Mountain College

Librarian/Archival Assistant

· Cataloging, circulation of materials, archiving, and interlibrary loans

**EDUCATION** 

2003-2006 Green Mountain College Poultney, Vermont

Sociology/Anthropology

- B.A.
- Cumulative GPA 3.6

## 2007 -Present

 Professional development documentation, training certificates in a wide variety of topics available upon request.

#### **AWARDS**

- Magna Cum Laude
- Sociology/Anthropology Senior Award
- President's List: 2 Semesters
- Dean's List: 2 Semesters

## EXTRACURRICULAR/VOLUNTEER WORK

- Poultney Partners Mentoring Club 2004-2006
- Kiwanis Club of Claremont, member 2008-2011
- Claremont Cares gift giving program 2007 present

RELATED EXPERIENCE AND COURSE WORK

## Karen W. Jameson, M.Ed, RN

#### **Education:**

University of Maine, Orono, ME

Bachelor of Science in Animal, Veterinary and Aquatic Sciences May1991

New Hampshire Community Technical College, Claremont, NH

Associate degree in nursing May 2001

Plymouth State University, NH M.Ed/in Health Education – May 2009

## Professional

## Experience:

## **TLC Family Resource Center**

(9/02- present)

Registered Nurse/Lactation Counselor/Home Visiting Coord.: Function as a member of a dynamic team providing comprehensive health and parenting support to pregnant women, children and families. Provides health education and encouragement to ensure the best possible outcomes for infant and mother. Network with other social service agencies.

## Valley Regional Hospital, Claremont, NH 03743

(6/01-12/02)

Registered Nurse: Assessed, diagnosed, planned, implemented and evaluated health care strategies for patients in a fast-paced medical and surgical unit.

# Planned Parenthood of Northern New England, West Lebanon, NH 03784 (9/94-5/03)

Health care Assistant/ Registered Nurse: Performed a variety of medical, clerical, and administrative functions in a busy health care facility. Responsible for client safety, education and advocacy.

# Dartmouth College, Biology Department, Hanover, NH 03755 (1/93-1/94)

Laboratory technician: Directly responsible for the efficient operation of a cell biology research lab. Supervised and trained several undergraduate students, ordered and inventoried supplies, performed various scientific assays. Assisted in grant application process.

# Avian farms International, Waterville, ME 04989 (12/91-7/92)

Barn Manager: Independently supervised three employees in the care of 4,000 genetic research chickens. Responsible for barn safety, flock health, record keeping, egg production and egg hatchability. Member of company safety committee.

## Kristina Smith

## Education/Training

2013 Bachelor of Science Major: Child Development Colby Sawyer College, New London, NH Growing Great Kids Prenatal to 36 Months Standards of Quality for Family Strengthening & Support Strengthening Families Framework

#### Experience

## Parent Educator, March 2019 - Current

TLC Family Resource Center, Claremont, NH

- ⇒ Provide strength based and relationship focused services to families, including care coordination
- ⇒ Implement home visits to promote healthy family relationships and child development
- ⇒ Teach and model Growing Great Kids curriculum
- ⇒ Help families assess their strengths and concerns
- ⇒ Assist families in developing goals and action steps around the Five Protective Factors
- ⇒ Support families in accessing community resources
- ⇒ Actively contribute to the Parent Support Team
- ⇒ Engage in ongoing professional development and community outreach activities

## Lead Teacher Infant Room, August 2015 - September 2018

Children's Center (CCUV), Lebanon, NH

- ⇒ Develop Lesson Plans
- ⇒ Assess children's needs and development
- ⇒ Ensure the safety of all children
- ⇒ Follow licensing regulations
- ⇒ Maintain open communication with parents

## Afterschool Site Supervisor, October 2014 - April 2015

Kids after School Time (KAST), Hanover, NH

- ⇒ Supervise staff and children
- ⇒ Plan (Daily schedule and activities)
- ⇒ Ensure the safety of all children
- ⇒ Communicate with parents and staff

## Volunteer Experience

## Spring 2013, Social Policy Class

Shared oversight and fundraising responsibilities to host an inclusive community event for families with and without special needs.

#### 2011-2012, CHAD, Lebanon, NH

Shared responsibilities in assisting with fundraising activities and helped provide support at the fundraising sites. Worked with the children to create activities and design a fair.

## 2006-2009, Amateur Athletic Union Basketball Team, Lake Sunapee Region

Served as the Assistant Head Coach. Coached 20 children ages 13-15-years-old. Created/led drills and practices. Shared oversight and responsibilities with the coach and parents in scheduling tournaments.

## BRENDA L. FOLEY

SKILLS & EXPERIENCE as acquired and demonstrated through trainings, education, and life/work history.

• Strong ability to communicate effectively with diverse populations • Interpersonal relationship building and conflict resolution • Ability to adapt to difficult situations • Detail oriented • Capable problem solver • Good organizational skills • Efficient computer abilities • Effective time and project management • Leadership skills •

### **EDUCATION**

## Granite State College, Claremont, NH

- Bachelor of Science degree in Health & Human Services.
- Graduation: December 2006. Summa Cum Laude
- Recipient of Granite State College's 2006-2007 Merit Scholarship Award.

## Andover College, Portland, ME

- Associate in Applied Science degree. Medical Assisting major/Human Services minor.
- Graduation: May 2002. GPA 4.0
- Recipient of Andover College's President Cup Award 2002.

#### **EMPLOYMENT**

## Resident Services Coordinator, POAH Communities at Sugar River Mills Claremont, NH (5/13-4/15)

- Develop and implement supportive service programming in collaboration with residents, site staff and management and local community service providers.
- Identify, assess and coordinate the delivery of services with service providers and contractors
- Maintain all necessary information and reports in a confidential manner following the regulatory guidance provided by HUD.

## Economic Independence / Direct Services Coordinator, TPN Claremont, NH (12/03-6/05; 12/09-5/13)

- Developed, coordinated and supervised the EIP, a grant funded program designed to promote and assist victim/survivors of domestic abuse, sexual assault, and stalking with whatever s/he may identify in order to reach self sufficiency and economic independence.
- Educated and trained community and businesses of trauma informed services.
- Coordinated and supervised agency D.S. staff and services including 24-hour crisis and support line, individual peer support counseling; group facilitation; outreach services, social services, legal, medical, law enforcement, and court advocacy and mediation, transportation; shelter and safe home placement; and referrals and follow up.
- Established and maintained collaborative working relationships with community providers including police, courts, attorneys, clergy, and medical mental health and social service providers.
- Recruited, trained, and retained 24-hour volunteer task force.

## Independent Services Coordinator, Self-employed Contractor, Claremont, NH (12/09-present)

• Provide services as described below for two individuals who with the agreement and consent of their guardians requested I continue as their case manager by contracting independently with PathWays.

## Family Services Coordinator, PathWays of the River Valley, Claremont, NH (12/06-12/09)

- Provided comprehensive case management social role valorization, and advocacy for persons with developmental disabilities and /or traumatic brain injury, ensuring the preservation of civil rights and those rights to treatment and services as set forth in NH RSA 171-A.
- Facilitated planning meetings, individual budgets, legal processes; and acted as a liaison between the individual, community, state agencies, and service providers.

## COMMUNITY SERVICE & VOLUNTEERISM

- Notary Public, State of New Hampshire, Commission expires February 2, 2016
- Crisis Intervention Volunteer Advocate, TPN Sullivan County 2005-2009, 2013-present
- Team Leader: Steppin Up to End Violence annual walk, TPN 2007-present

## DR. DIANE EDWARDS

#### Areas of Expertise

- Professional Development
- · Program Development
- Staff Supervision
- Compliance/Licensing
- Teacher Education
- Research/Projects
- Project Management/Administration
- Course Instruction Development
- Grant Proposals
- Financial Management
- Industry Networking
- Teaching Advisement

## **Key Skills Assessment**

**LEADERSHIP** - Direct and manage teams to successfully achieve organizational goals and foster collaboration.

## **Professional Experience**

# CLAREMONT SCHOOL DISTRICT, Claremont, NH DIRECTOR OF PRESCHOOL

2017- present

- Direct and supervise 1 special education coordinator, 3 early childhood special educations, 8 paraprofessionals, 5 support service providers, and 1 administrative assistant.
- Develop program handbooks and brochures for families and staff, develop program marketing materials.
- Implement and support best practices for service delivery, staffing, and professional development.
- Report to the Director of Special Education for developing and monitoring preschool's services and growth.
- Steer and coordinate grant projects, including identifying, applying and documenting outcomes.
- Steer and coordinate curriculum selection and implementation according to the program's action plan, district and state requirements.
- Contribute to district-level discussions to align screening tools and assessments utilized in preschool with kindergarten (Brigance and ASQ-2SE), and data collection to assess the impact of preschool.
- Collaborate with community partners for community outreach, including student teachers, weekly programing, monthly newsletters and annual report.
- Facilitate professional development, conduct weekly staff meetings, attend administrative team meetings, supervise teachers on Alt 4 plans, participate in leadership team meetings and present to the school board as needed.

## COLBY-SAWYER COLLEGE, NEW LONDON, NH

2013 - 2017

## DIRECTOR, TEACHER EDUCATION & WINDY HILL LABORATORY SCHOOL

- Directed and supervised 8 teachers and twenty-four student workers and substitute teachers per semester and manage a wide scope of financial responsibilities.
- Coordinated licensing operations and ensure compliance with the state's licensing and accreditation standards.
- Steered and coordinated all research and projects, as well as related documentation.
- Compile Title II reports for the teacher education program and supervise program compliance.
- Placed and mentored teacher-education candidates.
- · Recommend students for teacher certification.
- Taught a variety of courses aligned with certification standards, and model best practices.

## COLBY-SAWYER COLLEGE, NEW LONDON, 'NH

2013 - 2017

## ASSOCIATE PROFESSOR

- Developed and instructed educational courses, "Exceptional Students," "Literacy Education," "Foundations of Education," "Introduction to Early Childhood Education," Atypical Development and Behavior I," Student Teaching," "Health Safety and Nutrition for Young Children," "Language and Creative Arts Birth-5," and "Early Childhood Internships," "Integrated Practicum I and II," and "Student Teaching Internship."
- Key participant in the review process and curriculum conversion for student's major and minor coursework.
- Collaborated with social sciences and education faculty.
- Advised students in the early childhood development program.

- Represented the institution on State early childhood committees, collaborate with 2-year institutions to develop program to program articulation agreements, and collaborate with community partners for service-learning projects.
- Created child development talking points/career paths for admissions, provide tours and participate in recruitment activities.
- Networked with local and regional agencies to develop partnerships for internship placements.

## EASTERN NEW MEXICO UNIVERSITY, PORTALES, NM

2008 - 2012

## DIRECTOR, CHILD DEVELOPMENT LABORATORY SCHOOL

- Directed 2 master teachers, sixteen student workers and substitute teachers per semester, while managing financial responsibilities, such as budget, billing, payroll and monthly food claims compilation.
- Coordinated licensing operations, and ensured compliance with the state's licensing and standards, as well as the compliance for the kitchen guidelines, state food program requirements and high-quality rating standards.
- Led and coordinated all research and projects, and managed child and parent administration.

# EASTERN NEW MEXICO UNIVERSITY, PORTALES, NM ASSOCIATE PROFESSOR WITH TENURE

2008 - 2012

- Garnered subject matter expertise on key educational courses for early childhood education, including "Practicum in Early Childhood Education," "Quality Early Education for All" (completely online), "Health, Safety and Nutrition," (completely online), "Curriculum Development and Implementation I," "Curriculum Development and Implementation II," (hybrid), and "Family and Community Collaboration (hybrid).
- Developed teacher license guide to assist early childhood education students, and coached licensure candidates.
- Converted traditional courses to online versions, resulting in a significant increase in attendance, and created other online courses to prepare students for competency exams.

## LAKE SUMTER COMMUNITY COLLEGE, LEESBURG, FL

2005 - 2008

## SENIOR MANAGER, EDUCATOR PREPARATION INSTITUTE, TEACHER CERTIFICATION PROGRAM

- Developed a competency-based certification program for students with four-year college degrees seeking career changes, as well as for students seeking a K-12 teaching position, including online professional development for practicing teachers seeking recertification.
  - o Accomplished through a contract attained from grant funding.
- Awarded with the president's "innovation" award for successful program development and expansion.
- Collaborated with the Dean of Arts and Sciences to develop an infrastructure for new programs, to create job descriptions, and oversee the faculty and budget and write grants.
- Obtained training related to mandates and certification, and alternative course delivery options.
- Networked with various departments to ensure optimal service delivery to students.

## LAKE SUMTER COMMUNITY COLLEGE, LEESBURG, FL

2004 - 2008

## FACULTY/MANAGER, EARLY CHILDHOOD EDUCATION

- Developed associate science and applied science degree programs in early childhood education with specialty options in childcare management and pre-school curriculum.
- Conceptualized and instructed courses, while managing and promoting new programs to childcare providers.
- Liaised with adjunct ECE faculty and collaborated with children's community organizations.
- Trained childcare providers and networked and assisted with developing articulation agreements and credit.

## SALEM STATE COLLEGE, SALEM, MA

2001 - 2004

## DIRECTOR, ADVANCING THE FIELD OF EARLY CARE & EDUCATION

- Led a three-year project, contracted by the MA Department of Education, focused on advancing the educational level of practitioners (PK-3) who did not complete their education.
  - o Developed and managed a variety of services in collaboration with college administration and faculty, community agencies and state regulatory agencies.
- Advised students with a variety of learning needs, oversaw the budget, published a bi-monthly online newsletter, and reported program activities at state-wide conferences.
- Wrote grant proposals, researched new course development, scripted and produced a video demonstrating the history and success of the program, and assisted with meeting accreditation requirements.

# NATIONAL COALITION FOR EDUCATIONAL & CULTURAL PROGRAMS, STONEHAM, MA FOUNDER/PRESIDENT

1991 - 2004

- As a non-profit agency, earned recognition as a professional development provider, an agency that granted early childhood continuing education units and a provider of scholarships.
- Developed numerous courses, including instructor teacher education, recruitment and training, grant writing, long range business planning, fiscal development, and establishing business partners.
- Networked within the community to market services, spearheaded the collaboration with Reading Rainbow, resulting in co-sponsorship for a TV program, "Words that Cook! Parenting with Children's Books."
- Created and provided professional training and mentoring for staff, focused on consensus building and conflict resolution, and established a series of distant education early childhood courses, "Preschool Curriculum," "Behavior Management," "Creating Learning Environments," "Supervision and Staff Development," "Time Management and Goal Setting," and "Children with Special Needs."

## SALEM STATE COLLEGE, NORTH SHORE COMMUNITY COLLEGE, DANVERS, MA VISITING LECTURER

1989 - 2004

• Instructed graduate and undergraduate-level courses on a continuous basis, utilizing administrative and educational technology during traditional semesters and intensive sessions.

## **Education & Training**

Students' Behavioral Health, New Hampshire School Administrators Association Conference (2019)

Principals' Academy, Drummond & Woodsum Attorneys At Law, (2018)

Pyramid Model Coach, Certified Trainer, Teaching Pyramid Observation Tool, New Hampshire Department of Education/

CSEFEL (2017, 2018)

Infant/Toddler Development Specialist Certificate, University of Central Florida, Orlando, FL (2007)

Doctor of Education, Leadership in Higher Education Administration,

University of Massachusetts, Boston, MA (2004)

Master of Arts, Education, Lesley University, Cambridge, MA (1987)

BACHELOR OF ARTS, ENGLISH, MERRIMACK COLLEGE, NORTH ANDOVER, MA (1981)

#### Grants

New Hampshire

(Spring 2019) Couch Family Foundation, MA, \$23,000.00 to support a collaboration between the SRVRTC and preschool whereby students in the Building and Trades program construct playground materials for preschool and preschool teachers describe the benefits of the play materials to children's development in video clips to be aired on Claremont TV- application in process.

(Fall 2018) Hannaford Bros, ME, \$750.00 to support nutrition curriculum, including gardening, food groups, portion sizes and healthy choices.

(Spring 2018) Jack and Dorothy Byrnes Foundation, NH, \$5,000.00 to enhance playground accessibility & safety.

(Fall 2017) Jack and Dorothy Byrnes Foundation, NH, \$13,500.00 to create a sensory room for use by preschool, and other district programs, to calm the senses and adjust energy levels to improve focus, mood and behavior.

(Summer 2015) Community Wellness Mini-Grant, New London Hospital, NH \$2,500.00 to purchase commercial equipment for use in preparing healthy snacks for children as part of a new course, Health Safety and Nutrition, which will be required by NH Child Care Licensing. Locally grown produce will be the focus of food and nutrition education for children based on daily snacks that will be prepared by students and teachers.

#### New Mexico

(Spring 2012) Project Learning Tree & ENMU College of Education grant award \$2,000.00 to develop a science/nutrition curriculum with materials, in collaboration with students, and make it available throughout NM (Spring 2011) Daniel's Fund grant award \$8,469.00 to renovate lab school bathrooms

(Spring 2010) ENMU internal grant award \$700.00 to enhance distance learning

(Fall 2009) New Mexico Department of Health, competitive grant award \$5,000.00 to develop a preschool health and wellness curriculum

(Fall 2008) ENMU internal competitive grant award \$2,925.00 research/teaching/learning (Fall 2008) ENMU internal competitive grant award \$1,000.00 student success

#### Florida

(7/07-6/08) Florida Department of Education (FLDOE) competitive grant award \$264,039.00 for Educator Preparation Institute (EPI) expansion

(7/06-6/07) FLDOE grant award \$86,261.00 for EPI continuation

(7/06-6/07) FLDOE competitive grant award \$268,650.00 for EPI expansion

(7/05-6/06) FLDOE grant award \$54,261.00 for EPI continuation

(7/05-6/06) FLDOE competitive grant award \$154,151.00 for EPI start up

#### **Publications**

Edwards, D. & Greata J. (2012) Administration of Preschool Programs in <u>A Handbook of Early Childhood Education</u>, (pp.175-186). New York, NY: Nova

Edwards, D. & Greata J. (2012) **Preschool Curriculum** in <u>A Handbook of Early Childhood Education</u>, (pp.154-174). New York, NY: Nova

(Spring 2010). "Vic & Tory" a big book for preschool children featuring ENMU's greyhound mascots. Written for use by ENMU's Marketing Department.

(Spring 2008). "Best Practices in Teacher Certification Programs" accepted for publication in SACS online journal, premier edition.

(September 2004). "Testing the Limits: The Impact of Education Reform on Massachusetts Early Childhood Teacher Preparatory Programs in Public Schools of Higher Education." Doctoral Dissertation, University of Massachusetts Boston.

(Fall 1999). "Public Factors That Contribute to School Readiness," Early Childhood Research & Practice. V. 1, N. 2. (http://ecrp.uiuc.edu/v1n2/edwards.html).

(Winter 1996). "Sharing the Wealth of Knowledge: Turning early childhood continuing education units into teaching tools." Exchange. Newsletter of Title I. V.1, N. 2.

## Melony Lawlor Williams, MA, LCMHC

## Summary

- Highly skilled licensed clinician with 18 years of experience working with children, adults and families.
- Experienced treating children and families in multiple setting including residential treatment, outpatient and home-based.
- . Passionate about interventions focused on prevention and early intervention strategies.

#### Certification

Licensed Clinician Mental Health Counselor (NH), # 650

## **Employment History**

## 10/2005 - Present Clinical Supervisor/Parent Educator/ Therapist

TLC Family Resource Center/Good Beginnings, Claremont, NH

Provide home based services to pregnant women and families with young children. Focus of home visits is attachment, education about fetal and child development, parenting education and connection to community resources. Utilize videotaping as an intervention to improve attachment. Trained in Child Parent Psychotherapy by Dr. Joy Osofsky and Dr. Patricia Van Horn and facilitate home and office based therapy with agency clients. Trained by ALIVE! To implement the Miss Kendra curriculum and have facilitated Miss Kendra programming in 4 kindergarten classrooms for one year. Have provided individual and group clinical supervision to staff of five.

## 3/04- 12/03 Program Coordinator/Clinical Coordinator

Harbour House, Springfield, VT

Coordinated this six bed stabilization unit for children six to sixteen years old who were experiencing mental health crises. Focused on short term interventions as length of stay was 7-10 days. Completed diagnostic evaluations and facilitated individual, group and family therapy sessions as clinically indicated. Case management was a key element in this position and I conducted team meetings on a regular basis, working closely with local mental health agencies as well as Department of Children and Families. I was also responsible for hiring and supervision of employees.

## 6/02-12/03 Art Therapist/ Child and Family Therapist

Namaqua Center, Loveland, CO

Created the art therapy program at this residential treatment facility for emotionally disturbed children ages three through twelve. Facilitated individual and group art therapy sessions, while also supervising graduate level interns from a local university. As a child and family therapist I worked with a caseload of five children in the residence and their families and also gained experience working with outpatient clients from the community. Provided training on sexualized behavior in children to the center's employees after being trained in this curriculum.

## 8/01- 6/02 Acute Treatment Unit Clinician

North Range Behavioral Health, Greeley, CO

Conducted individual and group therapy sessions with mentally ill adults at this short-term

inpatient psychiatric center. Completed intake assessments and treatment plans, conducted case management services and attended daily consultations with the psychiatrist to assess patients' medication needs. Also created and facilitated art therapy group interventions aimed at meeting the needs of the population in attendance at the center, which continually shifted.

## 5/01-9/03 HeART Talks Program Coordinator

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Assisted in the development of age appropriate therapeutic art interventions for transracially/transculturally adopted children and created a manual about this work. Also implemented these interventions with over 500 transracially/transculturally adopted children per summer at culture camps. Part of this position included speaking with parents about the art sessions as well as discussions about handling adoption issues effectively and empathically.

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Williams, M. (2010). Child parent psychotherapy at good beginnings: The Sunapee/ Kearsarge League of Women Voters Annual Meeting: Claremont, NH.

Gassett, S., Jameson, K, Williams, M & Van Bremen, J. (2010). Two interventions to promote attachment: Videotaping and mother's journal: New Hampshire Association for Infant Mental Health Conference: Lincoln, NH.

Gasset, S, Williams, M & Van Bremen, J. (2009). Mother's journaling manual. Claremont, NH: Good Beginnings of Sullivan County.

Lawlor, M. (2003). The heart talks manual: A guide to utilizing art therapy techniques with transracially/transculturally adopted children. Denver, CO: Colorado Heritage Camps, Inc.

Farrelly Hansen, M. & Lawlor, M. (2003). "Art therapy support groups for transculturally and/or transracially adopted children" In D. Betts (Ed.), Creative arts therapies approaches in adoption and foster care: Contemporary strategies for working with individuals and families. Springfield, IL: Charles C. Thomas.

Lawlor, M. (2001). Broadening therapeutic boundaries to bring art home: Home based art therapy: American Art Therapy Association Conference: Albuquerque, NM.

Lawlor, M. (2000). Art and meditation in the passageway: A student's internship experience: American Art Therapy Association: St. Louis, MO.

## RENE COUITT

EXPERIENCE	2007-Present	Good Beginnings of Sullivan County	Claremont, NH
		imily Assessment Worker/Intake Coordinate	$\sigma r$
	• •	d respond to all referrals received by the ago	
		nage and report on agency data, documenta	
	<ul> <li>Provide tra</li> </ul>	ining and support to parent educators.	
	1999-2007	Good Beginnings of Sullivan County	Claremont, NH
		or/Assistant Program Director	
	<ul> <li>Case Mana</li> </ul>	ger and Parent Educator for 50 families and	nually.
	<ul> <li>Program m</li> </ul>	anagement in absence of Executive Directo	or.
	1997-1999	Spurwink School	Newport, NH
	Case Manager		
		implement treatment plans & goals for stu	
`		erapeutic intervention for children and fami	_
	<ul> <li>Coordinate</li> </ul>	services for children with schools and con	imunity agencies.
	1995-1997	Valley Regional Hospital	Claremont, NH
	Case Manager		
		ssessments and plan treatment goals for at-	
		ome visits including crisis management as no	
	<ul> <li>Participate providers</li> </ul>	in inter-agency collaboration with DCYF	and mental health
	1993-1995	Milestones Children's Center	Newport, NH
	Teacher	·	
•	<ul> <li>Managed</li> </ul>	daily routine of classroom for children ages	s three to five.
	<ul> <li>Collabora</li> </ul>	ated with preschool special education team.	
	<ul> <li>Implement</li> </ul>	nted and directed newly established summe	r program.
EDUCATION			
	1989-1983 ■ B.A., Psycl	Quinnipiac College hology.	New Haven, CT
	•	Cum Laude.	,
CERTIFICATIONS			
	CPR. First Ai	id and SOLVE.	
	G. 1., 1 and 11		

## ERIN A. KELLY

#### **SUMMARY**

Enthusiastic, personable and dedicated professional with 10+ years experience in supporting and advocating for clients with a wide range of skills and goals. Proven track record in dependability, communication and organizational skills. Ability to multi-task, prioritize and analyze to obtain best possible outcomes.

#### **SKILLS**

- Active listening
- · Reading Comprehension
- · Service Orientation
- Familiar with confidentiality procedures
- Critical Thinking
- Writing
- Excellent Time Management Skills
- Judgement and Decision Making
- Coordination
- Problem Sensitivity
- Organizational skills,
- Excellent Communication skills
- · Ability to analyze situations from multiple vantage points
- Very versed in experience with the public, from varied socio-economic classes
- · Recent CPR and First Aid Certification
- Life long learner- have attended countless conferences, seminars, and panel as well as collaboration
  efforts with other area organizations.

#### WORK EXPERIENCE

April 2016 - Present

TLC Family Resource Center

Family Assessment Worker/Family Support Specialist

- Active listening
- Assist clients in meeting a wide range of goals
- Trained as a Healthy Families America home visitor- to promote child well-being and prevent the abuse and neglect of our nation's children through home visiting services.
- Trained in Growing Great Kids evidence-based curriculum for building strong attachment bonds, supporting their child's development, meeting their basic care needs, and developmental assessments.
- Build and sustain community partnerships to systematically engage overburdened families prenatally
  or at birth. Enhance family functioning by reducing risk and building protective factors. Promote
  healthy childhood growth and development through GGK curriculum, Ages & Stages developmental
  screenings and assistance getting to Well Child Checks.
- Work closely with RN and supervisor to provide quality services to families in Sullivan and Grafton counties.

January 2007 - April 2016

Southwestern Community Services - Head Start

#### Family Advocate

- Assist families in goal setting, finding available resources, educational opportunities, referrals to outside agencies
- Familiarity with social service agencies in the area
- 100% success rate in program wide federal reviews
- · Maintain clients' records from application to graduation from the program
- Manage client database
- Compliance with Office of Head Start initiatives, policies and procedures.

Summer 2008 & 2009 West Central Behavioral Health Behavioral Support &

Summer 2004 & 2005

Health Care and Rehabilitation Services of Southeastern Vermont

Behavioral Support

- · Assisted children with their therapeutic goals as outlined by their treatment plan
- · Provide support, role modeling, and help identifying strengths
- Offer advice in overcoming challenges and support growing self-confidence
- · Implemented daily activities including group ad confidence building exercises for youth at risk

Summer to Fall 2006

Connecticut Valley Home Care and Hospice

Companion & Homemaker

- · Assist the elderly and disabled with household chores, errands
- · Acted as companion and friend to help maintain their safety and lifestyle

Summer 2004

Upwey Farms

Milker

- · Daily milking upwards of 60 head
- Light farm chores

2003-2006

Griswald Library, Green Mountain College

Librarian/Archival Assistant

· Cataloging, circulation of materials, archiving, and interlibrary loans

#### **EDUCATION**

2003-2006 Green Mountain College Poultney. Vermont

Sociology/Anthropology

- B.A.
- Cumulative GPA 3.6

#### 2007 -Present

 Professional development documentation, training certificates in a wide variety of topics available upon request.

#### **AWARDS**

- Magna Cum Laude
- Sociology/Anthropology Senior Award
- President's List: 2 Semesters
- Dean's List: 2 Semesters

#### EXTRACURRICULAR/VOLUNTEER WORK

- Poultney Partners Mentoring Club 2004-2006
- Kiwanis Club of Claremont, member 2008-2011
- Claremont Cares gift giving program 2007 present

RELATED EXPERIENCE AND COURSE WORK

Practicum, The Poultney Historical Society, VT March 2006

Interviewed Poultney residents regarding personal and community history as part of Oral History Project

Ethnographic Field Studies in China Summer 2005

Yancheng China, Jiangsu Province

Adirondack Block Course: Fall 2004

In-depth historical, social, and environmental study of the Adirondacks.

Upper-level course work

Area Studies, Social Research 1 & II, Human Ecology, Criminology, Social Theory, Senior Seminar in Behavioral Science

### Karen W. Jameson, M.Ed, RN

#### **Education:**

University of Maine, Orono, ME

Bachelor of Science in Animal, Veterinary and Aquatic Sciences May1991

New Hampshire Community Technical College, Claremont, NH Associate degree in nursing May 2001

Plymouth State University, NH M.Ed/ in Health Education – May 2009

# Professional Experience:

# TLC Family Resource Center(Good Beginnings of Sullivan County), Claremont, NH 03743

(9/02- present)

Registered Nurse/Lactation Counselor/Home Visiting Coord.: Function as a member of a dynamic team providing comprehensive health and parenting support to pregnant women, children and families. Provides health education and encouragement to ensure the best possible outcomes for infant and mother. Network with other social service agencies.

### Valley Regional Hospital, Claremont, NH 03743

(6/01-12/02)

Registered Nurse: Assessed, diagnosed, planned, implemented and evaluated health care strategies for patients in a fast-paced medical and surgical unit.

# Planned Parenthood of Northern New England, West Lebanon, NH 03784 (9/94-5/03)

Health care Assistant/ Registered Nurse: Performed a variety of medical, clerical, and administrative functions in a busy health care facility. Responsible for client safety, education and advocacy.

# Dartmouth College, Biology Department, Hanover, NH 03755 (1/93-1/94)

Laboratory technician: Directly responsible for the efficient operation of a cell biology research lab. Supervised and trained several undergraduate students, ordered and inventoried supplies, performed various scientific assays. Assisted in grant application process.

# Avian farms International, Waterville, ME 04989 (12/91-7/92)

Barn Manager: Independently supervised three employees in the care of 4,000 genetic research chickens. Responsible for barn safety, flock health, record keeping, egg production and egg hatchability. Member of company safety committee.

# Kristina Smith

Authorized to work in the US for any employer

#### Work Experience

#### Family Support Specialist

(TLC Family Resource Center, Claremont, NH March 2019 to Present

#### **Lead Teacher Infant Room**

Childrens Center (CCUV) - Lebanon, NH August 2015 to March 2019

#### Parking Facility Cashier

Hanover Parking Garage - Hanover, NH July 2014 to December 2015

#### **Afterschool Site Supervisor**

Kids After School Time (KAST) - Hanover, NH October 2014 to April 2015

#### Lead Teacher

Potters House School - Hartford, VT January 2014 to April 2014

#### Customer Service Manager (CSM)

Walmart - Lebanon, NH 2011 to 2013

#### Education

#### **Bachelors in Child Development**

Colby Sawyer College - New London, NH 2009 to 2013

#### **Child Development**

Wheelock College - Boston, MA September 2009

#### Skills

Early Childhood, Child Care, Teacher Assistant, Child Development

#### Certifications/Licenses

#### **CPR/First Aid**

2018 to 2020

#### Additional Information

#### Volunteer Experience

Social Policy Class Spring 2013 Volunteer Lebanon, NH

==> Shared oversight responsibilities and assist in fundraising for a non-profit fair to bring awareness to families for children with disabilities

CHAD

2011-2012

Volunteer

Lebanon, NH

- ==> Shared responsibilities in assisting with fundraising activities and helped provide support at the fundraising sites
- ==> Worked with the children to create activities and design a fair that was requested by the children but was developmentally appropriate at the same time

Amateur Athletic Union Basketball Team Lake Sunapee Region Assistant Head Coach 2006-2009

- ==> Coached 20 children ages thirteen to fifteen-year-old
- ==> Create/lead appropriate drills and practices
- ==> Shared oversight in responsibilities with the coach and parents in scheduling tournaments based on schedules and practice times

#### Volunteer

2005-2009

==> Provided support in helping the head coach create appropriate drills and practices and worked one on one with the players in specialized drills such as shooting, passing, and dribbling

#### BRENDA L. FOLEY

SKILLS & EXPERIENCE as acquired and demonstrated through trainings, education, and life/work history.

#Strong ability to communicate effectively with diverse populations #Interpersonal relationship building and conflict resolution#Ability to adapt to difficult situations #Detail oriented #Capable problem solver #Good organizational skills #Efficient computer abilities #Effective time and project management #Leadership skills #

#### **EDUCATION**

#### Granite State College, Claremont, NH

- Bachelor of Science degree in Health & Human Services.
- Graduation: December 2006. Summa Cum Laude
- Recipient of Granite State College's 2006-2007 Merit Scholarship Award.

#### Andover College, Portland, ME

- Associate in Applied Science degree. Medical Assisting major/Human Services minor.
- Graduation: May 2002. GPA 4.0
- Recipient of Andover College's President Cup Award 2002.

#### **EMPLOYMENT**

Quality Improvement Manager, TLC Family Resource Center, Claremont, NH (8/15 - Present)

# Resident Services Coordinator, POAH Communities at Sugar River Mills Claremont, NH (5/13-4/15)

- Develop and implement supportive service programming in collaboration with residents, site staff and management and local community service providers.
- Identify, assess and coordinate the delivery of services with service providers and contractors
- Maintain all necessary information and reports in a confidential manner following the regulatory guidance provided by HUD.

# Economic Independence / Direct Services Coordinator, TPN Claremont, NH (12/03-6/05; 12/09-5/13)

- Developed, coordinated and supervised the EIP, a grant funded program designed to promote and assist victim/survivors of domestic abuse, sexual assault, and stalking with whatever s/he may identify in order to reach self sufficiency and economic independence.
- Educated and trained community and businesses of trauma informed services.
- Coordinated and supervised agency D.S. staff and services including 24-hour crisis and support line, individual peer support counseling; group facilitation; outreach services, social services, legal, medical, law enforcement, and court advocacy and mediation, transportation; shelter and safe home placement; and referrals and follow up.
- Established and maintained collaborative working relationships with community providers including
  police, courts, attorneys, clergy, and medical mental health and social service providers.
- Recruited, trained, and retained 24-hour volunteer task force.

# Independent Services Coordinator, Self-employed Contractor, Claremont, NH (12/09-present)

• Provide services as described below for two individuals who with the agreement and consent of their guardians requested I continue as their case manager by contracting independently with PathWays.

# Family Services Coordinator, PathWays of the River Valley, Claremont, NH (12/06-12/09)

- Provided comprehensive case management social role valorization, and advocacy for persons with developmental disabilities and /or traumatic brain injury, ensuring the preservation of civil rights and those rights to treatment and services as set forth in NH RSA 171-A.
- Facilitated planning meetings, individual budgets, legal processes; and acted as a liaison between the individual, community, state agencies, and service providers.

### COMMUNITY SERVICE & VOLUNTEERISM

- Notary Public, State of New Hampshire, Commission expires February 2, 2016
- Crisis Intervention Volunteer Advocate, TPN Sullivan County 2005-2009, 2013-present
- Team Leader: Steppin Up to End Violence annual walk, TPN 2007-present

# TLC FAMILY RESOURCE CENTER Home Visiting Services

# Key Personnel

Name	Job Title	Salary	% Paid from this Contract	Amount Paid from this Contract
				(Fed&General Funds)
Diane Edwards	Family Support Team Director	\$68,640	26%	\$17,160
Melony Williams	Clinical Supervisor	\$59,511	17%	\$10,296
Rene Couitt	Intake Coordinator/Kinship Navigator	\$57.304	10%	\$5,730
Erin Kelly	Family Assessment Worker	\$27.300	100%	\$27,300
Karen Jameson	Registered Nurse	\$53,383	20%	\$10,677
Kristina Smith	Family Support Specialist	\$30,299	100%	\$30,299
Brenda Foley	Quality Improvement Manager	\$30,299	21%	\$6,493

# New Hampshire Department of Health and Human Services Home Visiting Services



# State of New Hampshire Department of Health and Human Services Amendment #1 to the Home Visiting Services Contract

This 1<sup>st</sup> Amendment to the Home Visiting Services contract (hereinafter referred to as "Amendment #1") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Central New Hampshire VNA & Hospice, (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 780 North Main Street, Laconia, NH 03246.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on June 20, 2018 (Item #27E), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, and Exhibit C-1, Revisions to General Provisions, Paragraph 3, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37 General Provisions, Block 1.7, Completion Date, to read: September 30, 2022.
- Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$419,394.
- 3. Modify Exhibit A, Scope of Services, Section 1 Provisions Applicable to All Services, Subsection 1.5., to read:
  - 1.5. The Contractor shall provide home visiting services in Carroll County to a minimum of 18 families per contract year.
- 4. Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, Paragraph 2.2.4., to read:
  - 2.2.4. Ensure the twelve (12) critical elements that make up the essential components of the HFA Model are addressed in agency policies.
- 5. Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, by adding Paragraph 2.2.6., to read:
  - 2.2.6 Participate in Continuous Quality Improvement Projects and collaborative efforts to serve families within designated catchment areas. The Contractor shall:
    - 2.2.6.1. Ensure staff are available to provide relevant data as well as key data and metrics, as requested by the Department.
    - 2.2.6.2. Ensure staff are available to review data, discuss performance, learn from their peers, and identify action-steps that may improve client outcomes.



# New Hampshire Department of Health and Human Services Home Visiting Services



- 6. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.5 to read:
  - 3.5. Reserved.
- 7. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.6, to read
  - 3.6. Reserved.
- 8. Modify Exhibit A, Scope of Services, Section 4 Reporting and Deliverable Requirements, by adding Subsection 4.8., to read:
  - 4.8 The Contractor shall participate in sub-recipient monitoring activities, as coordinated by the Department. The Contractor shall:
    - 4.8.1 Provide fiscal documentation demonstrating that MIECHV funding is utilized solely to support activities under this contract, as requested by the Department.
    - 4.8.2 Ensure expenses are reasonable, allowable and allocable per 45 CFR 75.
    - 4.8.3. Provide documentation of funding utilization and reasonable expenses to the Department upon request.
- 9. Modify Exhibit A, Scope of Services, Section 5 Work Plan, Subsection 5.2. to read:
  - 5.2. The Contractor shall submit a Work Plan, utilizing a template as provided by the Department, that includes, but is not limited to:
    - 5.2.1. Activities.
    - 5.2.2. Performance Measures (Outcomes).
    - 5.2.3. Action Plan for Improvement.
- 10. Modify Exhibit A-2 Work Plan Template by deleting it in its entirety and replacing it with Exhibit A-2 Performance Measures, which is attached hereto and incorporated by reference herein.
- 11. Modify Exhibit B, Methods and Conditions Precedent to Payment, Section 1, to read:
  - This Contract is funded with federal funds. Department access to supporting funding for this project is dependent upon the criteria set forth in the Catalog of Federal Domestic Assistance (CFDA) # 93.870 (https://www.cfda.gov), U.S. Department of Health and Human Services, Health Resources and Services Administration (HRSA) and General Funds from Parental Assistance Funds.
- 12. Modify Exhibit B, Methods and Conditions Precedent to Payment, Section 3, to read:
  - Payment for expenses shall be on a cost reimbursement basis for allowable costs only in accordance with Exhibit B-1, Budget through Exhibit B-8 – Amendment #1.
- 13. Modify Exhibit B-3, Budget by deleting it in its entirety and replacing it with Exhibit B-3 Amendment #1, which is attached hereto and incorporated by reference herein.
- 14. Add Exhibit B-4 Budget Amendment #1.
- 15. Add Exhibit B-5 Budget Amendment #1.
- 16. Add Exhibit B-6 Budget Amendment #1.
- 17. Add Exhibit B-7 Budget Amendment #1.
- Add Exhibit B-8 Budget Amendment #1.

Contractor Initials 16 To 15 Date 18 7 18 18 18





All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #1 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire Department of Health and Human Services

Name:

Title:

Central New Hampshire VNA & Hospice

Central New Hampshire VNA & Hospice

8S-2019-DPHS-05-HOMEV-06-A01

Amendment #1

Page 3 of 4





The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

08/17/20	Catherine Pinos	
Date	Name: Title: Catherine Pinos, Attorney	
I hereby certify that the foreg the State of New Hampshire	ng Amendment was approved by the Governor and Executive Co the Meeting on: (date of meeting)	uncil o
	OFFICE OF THE SECRETARY OF STATE	
Date ·	Name: Title:	

#### New Hampshire Department of Health and Human Services Home Visiting Services



#### **Exhibit A-2 Performance Measures**

#### 1. Performance Measures

1.1. For all measures, consider services provided during State Fiscal year 2021 (July 1, 2020– June 30, 2021) in accordance with Exhibit A, Scope of Services of this Contract.

# Performance Measure #1 (EPDS) HFA Best Practice Standard 7-4.D

Measure:

80% of women enrolled in the program received at least one Edinburgh Postnatal

Depression Scale screening by 3 months postpartum.

Goal: All post-partum women enrolled in HFA will receive this formal, validated screening for

depression at the optimal time.

Definition:

Numerator- Of those in the denominator, the number of women that received an

Edinburgh Postnatal Depression Scale (EPDS) screening by 3 months postpartum.

**Denominator-**The total number of women in the program who reached 3 months postpartum during the reporting period and were enrolled prior to 3 months after the birth of

their baby.

Data Source: ETO: Reports & View Reports (New) & Quarterly Reports & HFA EPDS 3 months rev [7/10/2019] Index child only

# Performance Measure #2 (Retention) HFA Best Practice Standard 3-4.A

Measure:

Increase the percent of families who remain enrolled in HFA for at least 6 months

from FFY 2019 average (10/1/2018-9/30/2019) baseline.

Goal: Families stay connected and maintain involvement with HFA services.

Definition:

Numerator- Of those in the denominator, the number of families that remained in HFA

services at least 6 months.

Denominator- The number of families who received a first home visit during the period

10/1/2019-9/30/2020:

Quarter 1 10/1/2019- 12/31/2019

Quarter 2 1/1/2020-3/31/2020

Quarter 3 4/1/2020 - 6/30/2020

Quarter 4 7/1/2020 - 9/30/2020.

Data Source: ETO: Reports & View Reports (New) & Quarterly Reports & HFA Retention Summary (Current) (Baseline is determined by performance in the prior fiscal year.)

Central New Hampshire VNA & Hospice

Exhibit A-2 Performance Measures

Vendor Initials

SS-2019-DPHS-05-HOMEV-05-A01

Page 1 of 2

Date 8/7/0007

### New Hampshire Department of Health and Human Services Home Visiting Services



#### Exhibit A-2 Performance Measures

Performance Measure #3
HFA Best Practice Standard 6-6.B

Measure:

90% of target children with a positive screen for developmental delays (scoring below the "cutoff" on the ASQ-3) receive services in a timely manner. Children already receiving developmental services should not be screened.

Goal:

All children served who are determined to be at risk for developmental delays, and are not already receiving developmental services, will receive a referral for further evaluation or services. (If a family declines a referral this should be documented in the family's file and the Family Support Specialist shall continue efforts to advocate for accessing developmental services.)

Definition:

Numerator: Number of children enrolled in home visiting who a) received individualized developmental support from a home visitor; b) were referred to early intervention services and received an evaluation within 45 days; OR c) were referred to other community services who received services within 30 days (and met the conditions specified in the denominator.)

**Denominator:** Total number of children enrolled in HFA with positive screens (scoring below the cutoff) for developmental delays, measured using the ASQ-3.

Data Source: ETO: Reports > View Reports (New) > Quarterly Reports > HFA Child Development Screenings (Current)

#### Performance Measure #4 HFA Standard 12-1.B

Measure: 🛴

All direct service staff receive a minimum of 75% of required weekly individual supervision according to the HFA Standards.

Goal: Service providers receive ongoing, effective supervision so they are able to develop realistic and effective plans to empower families.

Definition:

Numerator- Of those in the denominator, the number of direct service staff who received 75% of required weekly individual supervision for a minimum of 1.5 hours for full-time (.75 to 1.0 FTE) and 1 hour for part-time staff (from .25 - .75 FTE).

**Denominator-** The number of direct service staff/home visitors employed in the HFA Program during quarter.

Data Source: ETO: Reports → View Reports (New) → Quarterly Reports → Staff Supervision Rev [6-22-2018]

Central New Hampshire VNA & Hospice

Exhibit A-2 Performance Measures

Vendor Initials

\$\$-2019-DPHS-05-HOMEV-05-A01

Page 2 of 2

Date 8/7/2000

Contractor mense Central New Hampetrins VAA & Hospics

**Budget Request for: Home Visiting** 

Budget Period: SFY 2021 (10/1/2020-6/30/2021)

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2. Employee Benefits	5	12,911.00	5.	-	\$	12,911.00	3	•	\$	-	\$	•	3	12,911.00	\$	-	\$	12,911,00
3. Consultants	8	-	\$	-	\$	•	\$		3	-	3	•	3	-	5		\$	
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5. Supplies:	\$		\$		3	_	3		3	-	3	-	\$	-	\$		\$	
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6. Travel	13	4,700,00	3	-	\$	4,700.00	\$	•	3	•	\$	-	3	4,700.00	\$		\$	4,700.00
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9. Software	5	-	\$		\$	<del>.</del>	3	· · · · · · · · · · · · · · · · · · ·	\$		3		\$		\$		\$	
10. Marketing/Communications	5	-	5		4	-	3		\$		\$	-	3	-	\$		\$	•
11. Staff Education and Training	5		\$	1,500.00	5	1,500.00	\$	•	s	1,500.00	Ŝ	1,500.00	\$	-	3	•	3	•
12. Subcontracts/Agreements	3	•	\$		5		\$	-	S	•	5	•	\$	•	\$	•	\$	•
<ol><li>Other (specific details mandatory);</li></ol>	5		\$		\$		\$		\$		5		5		5		S	
HFA Affiliation Fee	\$	1,550.00	\$	-	\$	1,550.00	3		\$		\$		\$	1,550.00	5	-	5	1,550.00
Admin, General & Overhead	S		\$	27,426.00	5	27,426.00	5	-	\$	19,629,00	\$	19,629,00	\$		\$	7,797.00	\$	7,797.00
	S		\$	•	\$	•	3		3		\$	•	\$	-	3		\$	•
TOTAL	\$	77,971.00	\$	29,576.00	\$	107,547.00	3	•	1	21,779.00	\$	21,779.00	3	77,971.00	\$	7,797.00	\$	85,768.00

Indirect As A Percent of Direct

Central New Hampshire VRA Hospica SS-2018-DPHS-05-HOXEV-05-A01 Exhibit B-3 Amendment #1 Page 1 of 1 37.0%

Contractor Initials
Date 77 2020

Contractor name Central New Hampshire VNA & Hospic

**Budget Request for: Home Visiting** 

Budget Period: SFY 2021 (7/1/2020-6/30/2021)

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1, Total Satary/Wages	S	18,978.00	\$		\$	18,978.00	\$_		\$	•	3_	•	<u> </u>	18,978,00	5		13	15,978.00
2. Employee Benefits	\$	3,198.00	\$	-	\$	3,198.00	\$		\$		5	•	\$	3,198.00	<u> </u>		15	3,198.00
3. Consultants	\$	•	\$		\$	- 1	\$		\$		\$	•	\$	•	1 3	•	3	•
4. Equipment:	\$	-	\$	- 1	\$	•	\$	• -	\$		\$	•	\$		\$	•	\$	
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Purchase/Depreciation	\$		\$	•	\$		\$	-	\$	-	\$	·	\$	<u> </u>	3	<u> </u>	1.5	<del>.</del>
5. Supplies:	\$		\$		\$	-	\$	•	\$	•	3	-	3		3	·	1 3	
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Lab	5		\$.	-	\$		5		- \$		\$		5	•	1.3.		13	
Pharmacy	\$		4	<u> </u>	5	•	\$		3	-	3		3	<u>.                                    </u>	1.5		13	
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Office	<b>S</b>		4	•	5	٠	\$		\$	•	. \$		<u> </u>		1.5	•	13	-
6. Travel	\$	1,260.00	5	-	\$	1,260,00	\$	·	\$	<u> </u>	. 5		\$	1,260.00	5	<del>-</del>	15	1,260.00
7. Occupancy	3		\$_		\$		\$	•	. \$		\$	<u>-</u>	1		5	<u> </u>	5	<u> </u>
8. Current Expenses	\$		<u> </u>		5	<del> </del>	<u> </u>		-\$		5	*	15		13		3	<u>-</u>
Telephone	\$		\$_	·	<u> </u>	-	\$		\$		2	•	-	<u> </u>	15	<u> </u>	1 5	
Postage	S		\$_	•	\$	• .	3	•	\$	<u> </u>	5	·	3	<del></del> .	1 2		3	•
Subscriptions	\$	•	1		<u>\$</u>	-	\$		.\$		\$	<u> </u>	-		1.3		15	<u>-</u>
Audit and Legal	1 \$	<u> </u>	5		<u> </u>	-	\$		-	·	3		3	<u>-</u>	13		13	
Insurance	1.5	-	<u>                                     </u>		<u> </u>		5		5	<u> </u>	3		3	<del>.</del>	1.5	•	5	<del>-</del>
Board Expenses	13	<u> </u>	15		8	•	8		- 2	•	1 5		3		13		13	
9. Software	18	<u></u>	5		S	•	\$		. 3				3		1-3-	· · · · · · · · · · · · · · · · · · ·	5	<u> </u>
10. Marketing/Communications	\$	•	5		\$		5	·	_5		3		12		13	<u>:</u> _	1-3	•
11. Staff Education and Training	5		3	350.00	\$	350.00	5		. \$	350,00	13	350,00	1 2	<del>-</del>	1.3	<del>-</del>	15	<del></del>
12. Subcontracts/Agreements	5		<u> </u>		<u> </u>	<del>-</del>	\$				3	<del>-</del>	3	<del>·</del> _	13	•	13	<u>·</u>
<ol> <li>Other (specific details mandalory):</li> </ol>	5		\$	<del>.</del>	\$	•	\$		- <u>\$</u>	· · · · · · · · · · · · · · · · · · ·	17	<u> </u>	1 3		13		1.5	<del></del>
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Admin, General & Overhead	\$	<u> </u>	3	•	\$	•	\$		- 5	<u>-</u>	1		3		1-3	<del> </del>	1.3	<del></del>
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TOTAL	73	24,391,00	13-	350.00	\$	24,741.00	\$	-		350,00	<u>  \$</u>	350.00		24,391.00	1.	•	1.5	24,391.00

Indirect As A Percent of Direct

1,41

Central New Hampshire VMA Hospice \$3-2018-0PHS-05-HOMEV-05-AD1 Exhibit B-4 Budget - Amendment #1 Page 1 of 1 Convencior Initials TK (

Contractor name: Central New Hampshire VNA & Hospics

Budget Request for: Home Visiting

Budget Period: 8FY 2622 (7/1/2021-6/30/2022)

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. Total Salary/Wages	1 5	58,810.00	\$	-	\$	58,810.00	\$		\$		5	-	\$	58,810.00	\$		\$	58,810.00
. Employee Benefits	1 5	12,911.00	\$		\$	12,911.00	\$	-	5	-	3	•	\$	12,011,00	\$		\$	12,911.00
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Rental	\$	-	\$		\$	- "	\$	•	\$	•	5	• "	3		\$		\$	•
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Pharmacy	\$	-	\$	•	5		\$	•	\$		4		3	•	\$	•	\$	
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Travel	\$	4,700.00	\$	•	\$	4,700.00	5		\$		3		3	4,700.00		1	<u> </u>	4,700.0
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Postage	3		5		5	•	5	<u> </u>	\$	-	1.3	•	3		\$		<u> </u>	-
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0. Markeling/Communications	5_	•	S		\$		5		3		<u>  5</u>		3	•	\$		<u> </u>	<u></u>
Staff Education and Training	\$		\$_	1,500.00	\$	1,500,00	\$		\$	1,500,00	3	1,500.00	\$	-	5	-	<u> </u>	
2. Subcontracts/Agreements	5		5	•	5		8		\$	•	5	•	3		\$	-	<u> </u>	
<ol><li>Other (specific details mendatory):</li></ol>	5		\$		\$		\$		3	-	5		5	-	\$	-	<u> </u>	
IFA Affitiation Fee	\$	1,550.00	3		\$	1,550.00	S	<u> </u>	5		1.5		3	1,550.00	\$	•	\$	1,550.00
drién, General & Overhead	5		5	27,426,00	\$	27,426.00	\$	-	5	19,529.00	يا.	19,629.00	3	<u> </u>	3	7,797.00	<u> </u>	7,797.00
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TOTAL.	1	77,971.00	\$	29,576.00	\$	107,547.00	\$	•	\$	21,779.00	1 \$	21,779.00	1	77,971.00	\$	7,797.00	\$	85,768.00
Indirect As A Percent of Direct				37,9%									. —					

Central New Hampshira VNA Hospica C5-2019-OPHS-05-HOMEV-05-A01 Exitibit B-5 Badget - Amendment #1 Page 1 of 1 Contractor Install | SO DO

Contractor name Central New Hampshire VIIA & Hospice

Budget Request for; Home Visiting

Budget Period: 8FY 2022 (7/t1/2921-8/30/2022) (General Funds)

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. Employee Benefits	\$	3,199.00	-\$	-	\$	3,198.00	3	<u> </u>	3		3	-	3	3,195.00	\$		S	3,198.0
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Repair and Maintenance	8	•	\$	-	5	<u>.</u>	5		5		S		5		\$		3	+
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Medical	\$	-	\$	-	<u> </u>	•	\$	•	5	•	5		\$		\$		\$	-
Office	5		·S	<b>-</b> ^	2	-	\$	-	5	•	\$		\$	•	\$		\$	-
Travel	\$	1,260.00	S	•	\$	1,260.00	3	•	3	•	\$		\$	1,260,00	\$		\$	1,260.0
Occupancy	\$	-	S	•	5	-	\$		\$	•	5	-	3	•	\$	•	5	-
Current Expenses	\$		s	•	5	•	5	•	<u></u>		\$	•	\$	•	\$	•	5	
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Insurance	\$	• [	\$		5		\$		\$		\$	-	\$	-	\$	-	\$	_
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D. Marketing/Communications	3	-	\$	-	S	•	\$		S		\$		\$	•	S	•	5	
Staff Education and Training	\$		\$	350.00	2	350,00	\$		3	350 00	5	350,00	\$	-	\$		3	
2. Subcontracts/Agreements	\$		\$		\$		5		5		\$		\$_		\$		\$	
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dmin, General & Overhead	\$		\$		\$		\$	•	3	-	\$	-	\$	•	\$	•	3	
	\$	-	\$.		\$	-	\$		\$	•	3	-	\$	-	S	•	.\$	-
TOTAL	\$	24,391,00	\$	350,00	\$	24,741.00	-3		1	350.00	\$	350,00	\$	24,391,00	1		15	24,391.00

Central New Hampshirs WIA Hospics \$3-2019-0PHS-05-HOMEV-45-A01 Exhibit 8-6 Budget - Amendment #1 Page 1 of 1 Contractor testan

Contractor name Central New Hampshire VNA & Hospice

Budget Requesi for: Home Visking

Budget Period: SFY 2023 (7/1/2022-8/30/2022)

Participation of the second of	1 .	# 134 _ I	Tata	Program Cost		2 <u></u>	C 2.0		ntr	ctor:Share / Mate	ch:	. भ. राज्याः जा	54		а Бу	DHHS contract t	hire	لة ويته بنايا وا
ine item)	<b></b>	1Dtrect2		Indirect:	·	serTotal:	12.5	>; Direct		-indirect?	1	- Yotalı - si	Ē	Par Directs	· 3 ,	eIndirectate arg-	. epa-	NTotal#: NEW
. Total Salary/Wages	5	14,702.00	5		\$	14,702.00	\$	-	\$	-	S	·	- 5	14,702.00	5	- 1	\$	14,702.00
. Employee Benefits	15	3,227.00	\$		\$	3,227.00	S	•	\$	•	\$	•	5	3,227.00	\$		3	3,227,00
Consultants	5	•	3		\$	•	\$		8	-	3	· _ · _	\$		5		3	
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Repair and Maintenance	3	-	S		\$		5	· -	4	-	3	·	3	-	3_		<u>\$</u>	
Purchase/Depreciation	3	-	3		\$	-	5	•	\$	•	\$		5		5		\$	
Supplies:	3	•	\$		\$	-	\$_	•	\$	_	8		\$	-	3_	· .	5_	-
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Pharmacy	13		\$		\$		\$	<u> </u>	3		\$		3	-	3	-	\$	<u> </u>
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Office	15	-	5		3	-	\$		\$	•	5		3	•	3	<u> </u>	<u> </u>	
Travel	\$	1,177.00	3		\$	1,177.00	3	-	.\$		\$		5	1,177.00	3_		<u> </u>	1,177,00
. Occupancy	3	-	\$		\$		.\$	•	3	<u>.</u>	3		3		3		\$	•
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Telephone	\$		5	•	5		5	•	3		\$		5	·	3	<u> </u>	<u> </u>	
Postage	3	-	3		5	-	S	*	\$	<u> </u>	3	•	1 2	-	3	•	<u>\$</u>	-
Subscriptions	\$	•	5		S	•	S	-	\$	-	<u>\$</u>	•	2	-	\$		<u>\$</u> _	
Audit and Legal	\$		\$		5_	•	S	-	5	-	3	<del></del>	Ŀ		3	<u>·</u> _	<u> </u>	•
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Board Expenses	\$	-	\$	-	\$		\$		15		\$	-	_5	-	1.5		\$	<u> </u>
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Marketing/Communications	\$		3	·	\$		\$		1		3		_§	<u> </u>	1 3		5	<u> </u>
Staff Education and Training	\$	•	\$	375,00	5	375,00	5	-	3	375,00	3	375.00	3	· · · · · · · · ·	3		<u>\$</u>	-
Subcontracts/Agreements	\$		3	<u> </u>	\$		.\$		15	<u></u>	Į. <u>\$</u> .	•	3	<u> </u>	15		<u> </u>	······································
<ol> <li>Other (specific details mandalory);</li> </ol>			3		S	•	S	<u> </u>	5		<u>\$</u>	<u>-</u>	ĮŞ		<u>\$</u>		<u>\$</u>	-
FA Altillation Fea	\$	385 00	5		\$	388.00	\$		1.3		<u> </u>		13	388.00	13		5	388.00
idmin, General & Overhead	\$		5	6,856.00	\$_	6,856.00	<u>.</u>	<del></del>	1	4,900.00	13	4,908.00	<u>  3</u>		13	1,948.00	2	1,948.00
	\$		3		\$				ᅸ		5		냥	*	1.5	74.4.5	<u> </u>	
TOTAL	15	19,494.00	1 \$	7,393.00	\$	26,657,00	\$		13	5,445,00	\$	5,445.00	15	19,494,00	<u> </u>	1,948,00	<u>3.</u>	21,442.00

Indirect As A Percent of Direct

37 9%

Central New Harripshika VNA Hospica \$5-2019-0PH5-05-HOMEV-05-A01 Exhibit 8-7 Budget - Amendment #1 Page 1 of 1 Contractor tritages

Contractor name: Cuntral New Hampables VIJA & Hospics

Budget Request for: Home Visiting

Budget Period: SFY 2823 (7/1/2022-9/30/2022) (General Funds)

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								ORIGINAL ST	3	MOHACLES				4.744.00	-4-4 14	MIRACLY -	32 (2.7	
, Total Salary/Wages	\$	.4,744.00	3		<u>s</u>	4,744.00					5		\$			-	13-	4,744.00
Employee Benefits	3	00.00	3		<u> </u>	800,00	3	<u> </u>	\$	<u>.</u>	\$		\$	600.00	3	<u>-</u>	13	800.00
. Consultants	\$	<u> </u>	\$		<u> </u>		\$	•	S	-	3		_5_		2	-	13	•
Equipment:	S		5		\$		5	•	\$	•	\$	•	3_	·	<u> </u>	<u> </u>	1.5	•
Rental	\$	-	3		\$	<u> </u>	\$	-	3	•	*	-	\$	·	<u>\$</u>		1.5	<u> </u>
Repair and Maintenance.	\$	•	5		\$		5	<del></del>	3	<u> </u>	<u> </u>		\$		<u> </u>	<u> </u>	13	-
Purchase/Depreciation	\$		\$	•	\$	-	\$	<u>- ·  </u>	\$	-	.5_	<u> </u>	5	•	<u> </u>	•	5	
: Supplies:	\$	-	\$	•	\$	-	\$	•	5	-	3	•	\$	-	\$	-	\$	
Educational	3	239.00	\$	•	\$	239.00	S	•	\$	-	*	•	-\$	239.00	5	-	\$	239.00
Lab	\$		5	-	\$		\$	-	\$	•	5	•	5		\$		\$	
Phermacy	\$		\$		\$	•	S		3	-	4	•	\$		\$		5	
Medical	\$		\$	•	5	•	\$		\$	•	*		\$		5		\$	
Office	. \$		S		\$	•	\$	-	3	-	5		\$		. \$		\$	
. Travel	3	315.00	\$	-	\$	315.00	S	•	S	-	S	•	5	315.00	\$	-	3	315.00
. Occupancy	\$		3		\$	-	\$	•	\$	-	\$	•	5	•	5		\$	
Current Expenses	5	-	\$		\$		\$		\$		\$		4		\$		3	
Tetephone	\$		\$	•	\$		\$	•	S	-	\$		5	-	\$	-	5	
Postage	\$		5	-	\$	-	\$		\$	•	3		-\$	•	\$	•	3	/ <b>-</b>
Subscriptions	3	•	3	-	\$		\$	•	S	•	S	-	\$		<b>`\$</b>	•	S	•
Audit and Legal	\$	-	3		\$	•	\$	•	\$		\$		3	•	\$	•	\$	-
insurance	5		3	-	\$		\$	-	\$		3		3	•	\$	•	\$	•
Board Expenses	5	<del></del>	\$		5	-	3		3	•	13	-	13		S	-	3	-
9. Software	5	<del></del>	5		\$		\$	<del></del> -	\$		3	•	3		\$		3	
I.O. Marketing/Communications	3		3	-	s	-	\$	•	S	_	5	-	3	•	\$	-	\$	
1. Staff Education and Training	3		3	87.00	3	87.00	3		5	87.00	5	87,00	\$	-	\$	•	\$	-
2. Subcontracts/Agreements	S		\$		3		\$	-	\$	-	\$	<del>-</del> -	5	_	3	-	\$	
3. Other (specific details mandatory):	S	<del></del>	1 5		\$		\$		\$	-	\$		5		5	-	1 5	•
FA Affliction Fee	13-		\$	-	\$		\$	-	\$		5		\$	•	\$	-	\$	-
Admin, General & Overhead	\$	<u>.</u>	13	-	\$	· · · · · · · · · · · · · · · · · · ·	s		\$	•	\$	-	\$		\$	-	\$	
	1 5	-	\$		\$	-	5	•	\$	•	S		5	•	\$	-	\$	-
TOTAL	13	6.098.00	\$	87,00	\$	8,185.00	3		\$	87,00	5	87.00	3	6,098.00	\$	-	\$	5,095.00

Central New Hampstiles VNA Hospice 65-2019-OPHS-05-HOMEV-05-AD1 Exhibit 8-8 Studyet - Amendment #1 Page 1 et 1

# State of New Hampshire Department of State

#### CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that CENTRAL NEW HAMPSHIRE VNA & HOSPICE is a New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on November 03, 1975. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 64108

Certificate Number: 0004902630



IN TESTIMONY WHEREOF.

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 21st day of April A.D. 2020.

William M. Gardner

Secretary of State

### CERTIFICATE OF AUTHORITY

1. Mark G. Edelstein	, hereby certify that:
1. I am a duly elected Clerk/Secretary/Officer of Central	NH VNA EHOSPICE
2. The following is a true copy of a vote taken at a meeting of the held on	ne Board of Directors/shareholders, duly called and e Directors/shareholders were present and voting.
VOTED: That Kristen Gardiner	(may list more than one person)
is duly authorized on behalf of	to enter into contracts or agreements with the State
of New Hampshire and any of its agencies or departments documents, agreements and other instruments, and any ame may in his/her judgment be desirable or necessary to effect the	endments, revisions, or modifications thereto, which
3. I hereby certify that said vote has not been amended or repedate of the contract/contract amendment to which this certificate of the contract/contract amendment to which this certificate thirty (30) days from the date of this Certificate of Authority. I have Hampshire will rely on this certificate as evidence that position(s) indicated and that they have full authority to bind limits on the authority of any listed individual to bind the corporall such limitations are expressly stated herein.  Dated: Aug. 9, 2020	tate is attached. This authority remains valid for further certify that it is understood that the State of the person(s) listed above currently occupy the the corporation. To the extent that there are any

### Minutes Board of Trustees April 25, 2018

Present: Gina Finocchiaro, Kristen Gardiner, , Mark Edelstein, David Huot, Corrine Smith, Rebecca Owen, Connie Turner, Lisa Dupuis, David Emberley &, Bill Johnson. Guest: Schelley Rondeau Excused: Fredda Osman, Teresa Haley, Kevin Irish, Leo Sanfacon, Corrine Smith, Joel Arsenault Barbara Lobdell

Gina opened the meeting with an introduction to Schelley Rondeau, the Manager of the Pediatric program who will be presenting an over view of the all the Pediatric programs that Central NH VNA and Hospice offers.

Review of the Pediatric Program: Schelley presented the current program including the sick children, the Maternal Child Health, Partners in health and Healthy Families America. Currently there are 8 sick children on program for issues around chemotherapy, blood draws, feeding issues and drug addiction. Schelley oversees the programs in both Laconia and Wolfeboro with assistance of a per diem RN, family educators and MSW that runs the Partners in Health contract. The biggest issue for the communities that they serve is transportation and housing. The Board members asked many questions around the services and payment for such services.

Gina request to approve the previous meetings minutes M/Connie Turner, S/Mark Edelstein, Abstained: Bill Johnson Rebecca Owen, to approve the minutes as written.

Executive Report: Lisa highlighted her written report. Service awards are scheduled for May 3 at the Meredith Community Center. In addition, Lisa presented a Proposal for Infrared Thermography test that was recommended by Milestone Construction. Bill Johnson commented that there are two things to consider with the building. One is will the building be good for size and needs in the future. Two being do we have funds to do anything with the building. The funds would be Board designated funds. After some discussion on the testing and whether it was appropriate at this time, Gina Finocchiaro requested a committee be developed to drive the property project. A motion to develop a Properties Committee was made Kristen Gardiner, second by Connie Turner. The committee will be called the Properties Committee and members of the committee at this point are Kristen Gardiner, David Huot and Mark Edelstein. Lisa will send out an email to the Board of Trustees to see if anyone else is interested in being on the committee. Lisa to also forward the Infrared Proposal to the committee.

<u>Finance Committee:</u> The finance committee meeting was cancelled as there were no financial statements to report. With March and the close of the fiscal year, it takes longer to close. David reported that overall the Agency had a successful year. The audit will be the week of May 21 and David reported not anticipating any issues. The audited financials will be presented at the June Board meeting.

<u>Development Committee</u>: Lisa Dupuis reported that the committee meeting was cancelled due to conflicts in committee members' calendars though Barbara Lobdell did come to Laconia so there was discussion on the Home and Garden tour communication. The Porch Party welcoming Lisa Dupuis for Wolfeboro is scheduled for June 21 from 5-7.

#### **New Business:**

- 1. Agency Policy number C:1-007, Designation of Individual in Absence of Chief Executive Officer was presented to the Board for approval. The policy states that in the absence of the CEO, Tammi Mozier, Clinical Director, will assume the duties and responsibilities and Jennifer Legassie, Hospice Director if Tammi is also absent. Motion was made to appoint Tammi Mozier and Jennifer Legassie as the designated individuals in the absence of the CEO. M/Mark Edelstein, S/Bill Johnson. All approved, motion carried.
- 2. RESOLUTION: That the Kristen Gardiner is hereby authorized on behalf of this Agency to enter into the said contract with the State and to execute any and all documents, agreements and other instruments, and any amendments, revisions, or modifications thereto, as he/she may deem necessary, desirable or appropriate. M/Mark Edelstein, S/David Huot. Approved as stated.

Next Board meeting is scheduled for May 23, 2018 at 5:30 pm in the Laconia Office.

M/David Huot, S/Kristen Gardiner: to adjourn the meeting. Motion carried.

Respectfully submitted,

Lisa Dupuis



### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 05/04/2020

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

lf	IPORTANT: If the certificate holder is SUBROGATION IS WAIVED, subject to is certificate does not confer rights to	the 1	terms	and conditions of the po	licy, ce	rtain policies						
	DUCER	uie c	.e.c.iii	cate noider in nea or such	CONTA		rle, AAI-M, AIS	ACSR				
	cher & Prescott Insurance				NAME; PHONE	(603) 50		FAX (A/C, No):		<del> </del>		
	Main Street				E-MAIL ADDRE	cearle@m	nelcher-presco					
						IN:	SURER(S) AFFOR	DING COVERAGE		NAIC #		
Lace	onia			NH 03246	INSURE	RA: Cincinna	ti Insurance Co	ompany		10677		
INSU	RED				INSURE	RB:		,				
	Central NH VNA & Hospice & C	ommu	inity H	lealth	INSURE	RC:						
	780 N Main St				INSURE	RD:						
					INSURE	RE:						
	Laconia			NH 03246-2756	INSURE	RF:						
COV	VERAGES CER	TIFIC	ATE	NUMBER: CL191017033	85			REVISION NUMBER:				
IN CE	IIS IS TO CERTIFY THAT THE POLICIES OF DICATED. NOTWITHSTANDING ANY REQUISERTIFICATE MAY BE ISSUED OR MAY PERTACLUSIONS AND CONDITIONS OF SUCH PO	REME AIN, TI PLICIE	NT, TE	ERM OR CONDITION OF ANY O SURANCE AFFORDED BY THE ITS SHOWN MAY HAVE BEEN	CONTRA POLIC	ACT OR OTHER LES DESCRIBE LED BY PAID CL	R DOCUMENT \ D HEREIN IS S .AIMS.	WITH RESPECT TO WHICH T	HIS			
LTR	TYPE OF INSURANCE	INSD	WVD	POLICY NUMBER		POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMIT				
	COMMERCIAL GENERAL LIABILITY							EACH OCCURRENCE DAMAGE TO RENTED	s 1,00	0,000		
	CLAIMS-MADE X OCCUR	}						PREMISES (Pa occurrence)	s			
								MED EXP (Any one person)	s 5,00			
Α			l	ETD 0409557		10/15/2019	10/15/2020	PERSONAL & ADV INJURY	•	0,000		
	GEN'L AGGREGATE LIMIT APPLIES PER:							GENERAL AGGREGATE	_	0,000		
	POLICY PRO-							PRODUCTS - COMP/OP AGG	-	0,000		
	OTHER:	<u> </u>	<u> </u>					COMBINED SINGLE LIMIT	\$	2.000		
	AUTOMOBILE LIABILITY							(Ea accident)	s 1,00	0,000		
	ANY AUTO	ŀ				1011510010		BODILY INJURY (Per person)	S			
Α	OWNED SCHEDULED AUTOS ONLY			ETA 0430134		10/15/2019	10/15/2020	BODILY INJURY (Per accident)	\$			
	HIRED AUTOS ONLY AUTOS ONLY		l					PROPERTY DAMAGE (Per accident)	\$			
	1 1								\$			
	UMBRELLA LIAB OCCUR	ŀ						EACH OCCURRENCE	\$			
	EXCESS LIAB CLAIMS-MADE	}						AGGREGATE	s			
	DED RETENTION \$		<u> </u>						s			
	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY Y/N	,						PER OTH- STATUTE ER				
	ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED?	N/A						E.L. EACH ACCIDENT	\$			
	(Mandatory in NH)		ĺ					E.L. DISEASE • EA EMPLOYEE	s			
	If yes, describe under DESCRIPTION OF OPERATIONS below		<u> </u>					E.L. DISEASE - POLICY LIMIT	\$			
	Professional Liability			:				Each Medical Incident		0,000		
Α				ETD 0409557		10/15/2019	10/15/2020	Aggregate Limit	3,00	0,000		
DESC	RIPTION OF OPERATIONS / LOCATIONS / VEHICLI	ES (AC	ORD 1	01, Additional Remarks Schedule.	may be a	ttached if more sp	pace is required)					
CER	RTIFICATE HOLDER				CANO	ELLATION						
	State of NH Department of Heal 129 Pleasant Street	th & H	lumar	n Services	ACC	EXPIRATION D	PATE THEREON	SCRIBED POLICIES BE CAN F, NOTICE WILL BE DELIVER Y PROVISIONS.		BEFORE		
	Concord			NH 03301-3857	ο <b>ς</b>							



#### Our Mission

The mission of Central New Hampshire VNA & Hospice is to promote dignity, independence and well being through the delivery of quality home health, hospice and community based services

#### **Our Values & Commitments**

We pledge to live up to these six core values. You can count on us to keep our commitments:

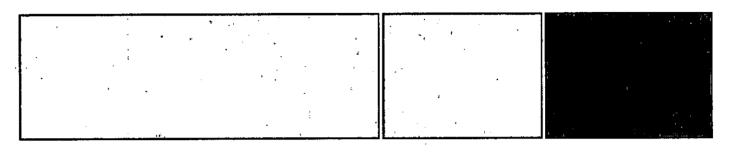
- Excellence & Integrity. We are dedicated to providing the highest quality care and service in all that we do. We keep our word and respect confidentiality.
- **Dignity, Respect & Whole Person Care.** We honor each person's dignity. We know that each person is unique, so we individualize our approach to meet his or her needs. We attend to the physical, emotional and oftentimes spiritual concerns of our clients with respect and kindness. We try to be proactive, so our clients can strive for well-being and work to prevent illness, whenever possible.
- Family-Centered Care. We support and respect the family as the primary unit of care.
   We offer information, education and alternatives to enable and empower individuals and their families to direct their own care. We help coordinate resources and services in order to enhance the lives of those we serve.
- Flexibility & Responsiveness. As individual or community-wide needs change, so does our approach or services, for we pride ourselves in being responsive, creative, innovative and flexible.
- Financial Responsibility. We are efficient and prudent stewards of the financial and other resources with which we have been entrusted.
- A Supportive Work Environment. We strive to provide a supportive work environment for our dedicated staff. We know that by respecting and developing our own team, together we will serve our clients well.

#### **Our Philosophy**

We are a community-based home health organization that seeks to facilitate care through collaboration with others. We see our services as part of a continuum of care designed to meet the changing health needs of the people of our communities. We seek to complement the services of other care providers as much as possible and to avoid unnecessary competition or needless duplication.

Central New Hampshire VNA & Hospice is a not-for-profit organization. We exist exclusively for public service, charitable and education purposes. We provide our services to those in need of charitable care within the financial resources that are available to us.







FINANCIAL STATEMENTS

March 31, 2020 and 2019

With Independent Auditor's Report



#### INDEPENDENT AUDITOR'S REPORT

Finance Committee .
Central New Hampshire VNA & Hospice

We have audited the accompanying financial statements of Central New Hampshire VNA & Hospice (the Association), which comprise the balance sheets as of March 31, 2020 and 2019, and the related statements of operations, changes in net assets, and cash flows for the years then ended, and the related notes to the financial statements.

#### Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with U.S. generally accepted accounting principles (U.S. GAAP); this includes the design, implementation and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

#### Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with U.S. generally accepted auditing standards. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Association's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

#### Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Central New Hampshire VNA & Hospice as of March 31, 2020 and 2019, and the results of its operations, changes in its net assets and its cash flows for the years then ended, in accordance with U.S. GAAP.

Board of Directors Central New Hampshire VNA & Hospice Page 2

#### Other Matters

Effect of Adopting New Accounting Standards

Berry Dunn McMeil & Parker, LLC

As discussed in Note 1, the Association adopted new accounting guidance, Financial Accounting Standards Board (FASB) Accounting Standards Update (ASU) No. 2014-09, Revenue from Contracts with Customers (Topic 606) and FASB ASU No. 2018-08, Clarifying the Scope of the Accounting Guidance for Contributions Received and Contributions Made and related guidance. Our opinion is not modified with respect to these matters.

Manchester, New Hampshire

July 22, 2020

#### **Balance Sheets**

### March 31, 2020 and 2019

#### **ASSETS**

	<u>2020</u>	<u>2019</u>
Current assets Cash and cash equivalents Investments Patient accounts receivable, net Other receivables Other current assets	\$ 810,091 880,988 722,808 28,835 208,585	\$ 1,296,184 1,320,675 791,135 112,437 84,828
Total current assets	2,651,307	3,605,259
Investments and assets limited as to use	9,550,305	9,863,081
Beneficial interest in perpetual trusts held by others	125,318	141,833
Property and equipment, net	1,921,835	690,192
Total assets	\$ <u>14,248,765</u>	\$ <u>14,300,365</u>
LIABILITIES AND NET ASSETS		
Current liabilities Accounts payable and accrued expenses Accrued payroll and related expenses Deferred revenue  Total current liabilities and total liabilities	\$ 113,142 376,498 20,487	\$ 134,247 349,340 48,527
Net assets Without donor restrictions With donor restrictions	13,597,643 <u>140,995</u>	13,609,375 <u>158,876</u>
Total net assets	13,738,638	<u>13,768,251</u>
Total liabilities and net assets	\$ <u>14,248,765</u>	\$ <u>14,300,365</u>

#### **Statements of Operations**

### Years Ended March 31, 2020 and 2019

	<u>2020</u>	<u>2019</u>
Operating revenue		
Net patient service revenue	\$ 8,437,798	\$ 8,109,113
Other operating revenue	255,355	384,077
Net assets released from restrictions for operations	2,000	14,278
Total operating revenue	<u>8,695,153</u>	<u>8,507,468</u>
Operating expenses		
Salaries and benefits	6,596,545	6,082,091
Other operating expenses	1,919,437	1,888,270
Depreciation	104,788	<u>111,808</u>
Total operating expenses	8,620,770	8,082,169
Operating income	74,383	425,299
Other revenue and gains (losses)		
Contributions	252,914	362,856
Investment income	268,077	257,218
Change in fair value of investments	<u>(607,106</u> )	<u>198,238</u>
Total other revenue and gains (losses)	(86,115)	818,312
(Deficit) excess of revenue over expenses and (decrease) increase in net assets without donor restrictions	\$ <u>(11,732</u> )	\$ <u>1,243,611</u>

# Statements of Changes in Net Assets

# Years Ended March 31, 2020 and 2019

	<u> 2020</u>	<u>2019</u>
Net assets without donor restrictions (Deficit) excess of revenue over expenses and (decrease) increase in net assets without donor restrictions	\$ <u>(11,732)</u>	\$ <u>1,243,611</u>
Net assets with donor restrictions Contributions Net assets released from restrictions for operations Change in fair value of beneficial interest in perpetual trusts held	634 (2,000)	902 (14,278)
by others	<u>(16,515</u> )	<u>(3,609)</u>
Change in net assets with donor restrictions	(17,881)	(16,985)
Change in net assets	(29,613)	1,226,626
Net assets, beginning of year	<u>13,768,251</u>	<u>12,541,625</u>
Net assets, end of year	\$ <u>13,738,638</u>	\$ <u>13,768,251</u>

#### Statements of Cash Flows

# Years Ended March 31, 2020 and 2019

	<u>2020</u>	<u> 2019</u>
Cash flows from operating activities		
Change in net assets	\$ (29,613)	\$ 1,226,626
Adjustments to reconcile change in net assets to net cash		
provided by operating activities		
Depreciation	104,788	111,808
Change in fair value of investments	607,106	(198,238)
Change in fair value of beneficial interest in perpetual		
trusts held by others	16,515	3,609
(Increase) decrease in the following assets		
Patient accounts receivable	68,327	(97,902)
Other receivables	83,602	(2,250)
Other current assets	(123,757)	59,293
Increase (decrease) in the following liabilities		
Accounts payable	(21,105)	18,186
Accrued payroll and related expenses	27,158	18,125
Deferred revenue	(28,040)	<u>(67,151</u> )
Net cash provided by operating activities	704,981	1,072,106
Cash flows from investing activities		
Capital expenditures	(1,336,431)	(41,603)
Proceeds from sale of investments	398,696	115,641
Purchases of investments	<u>(253,339</u> )	<u>(344,740</u> )
Net cash used by investing activities	(1,191,074)	(270,702)
Net (decrease) increase in cash and cash equivalents	(486,093)	801,404
Cash and cash equivalents, beginning of year	<u>1,296,184</u>	494,780
Cash and cash equivalents, end of year	\$ <u>810,091</u>	\$ <u>1,296,184</u>

#### **Notes to Financial Statements**

March 31, 2020 and 2019

#### 1. Summary of Significant Accounting Policies

#### **Organization**

Central New Hampshire VNA & Hospice (the Association) is a non-stock, non-profit corporation organized in the State of New Hampshire. The Association's primary purpose is to provide home care; hospice and young family services in Laconia, New Hampshire and the surrounding communities.

#### **Basis of Statement Presentation**

The financial statements of the Association have been prepared in accordance with U.S. generally accepted accounting principles (U.S. GAAP), which require the Association to report information regarding its financial position and activities according to the following net asset classification:

Net assets without donor restrictions: Net assets that are not subject to donor-imposed restrictions and may be expended for any purpose in performing the primary objectives of the Association. These net assets may be used at the discretion of the Association's management and the Board of Directors.

Net assets with donor restrictions: Net assets subject to stipulations imposed by donors and grantors. Some donor restrictions are temporary in nature; those restrictions will be met by actions of the Association or by the passage of time. Other donor restrictions are perpetual in nature, whereby the donor has stipulated the funds be maintained in perpetuity. Donor restricted contributions are reported as increases in net assets with donor restrictions. When a restriction expires, net assets are reclassified from net assets with donor restrictions to net assets without donor restrictions in the statements of operations and changes in net assets.

#### Income Taxes

The Association is a public charity under Section 501(c)(3) of the Internal Revenue Code (IRC). As a public charity, the Association is exempt from state and federal income taxes on income earned in accordance with its tax exempt purpose. Unrelated business income is subject to state and federal income tax. Management has evaluated the Association's tax positions and concluded that the Association has no unrelated business income or uncertain tax positions that require adjustment to the financial statements.

#### **Use of Estimates**

The preparation of financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements. Estimates also affect the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

#### **Notes to Financial Statements**

March 31, 2020 and 2019

#### Cash and Cash Equivalents

Cash and cash equivalents include highly liquid investments with an original maturity of three months or less, excluding assets limited as to use.

The Association has cash deposits, including certain investments, in financial institutions, which may exceed federal depository insurance limits. The Association has not experienced any losses in such accounts. Management believes it is not exposed to any significant risk with respect to these accounts.

#### Investments and Assets Limited As To Use

The Association reports investments at fair value, and has elected to report all gains and losses in the excess of revenue over expenses, to simplify the presentation of these accounts in the statements of operations, unless otherwise stipulated by the donor or State law.

Investments, in general, are exposed to various risks, such as interest rate, credit, and overall market volatility. As such, it is reasonably possible that changes in the values of investments will occur in the near term and that such changes could materially affect the amounts reported in the balance sheets.

#### **Beneficial Interest in Perpetual Trusts**

The Association is the beneficiary of investment income received from trust funds held by a local charitable foundation. One trust fund was created as an endowment by a donor, the income to be used for staff education. A second trust fund was created as an endowment by an irrevocable transfer of Association assets to the local foundation, the income to be used for operating purposes. Although the intent of the trust fund is to act as an endowment, distribution of principal may be available to the Association for capital acquisitions, loans and emergency operating cash shortfalls.

#### **Property and Equipment**

Property and equipment are carried at cost less accumulated depreciation. Maintenance, repairs and minor renewals are expensed as incurred and renewals and betterments are capitalized. Provision for depreciation is computed using the straight-line method over the useful lives of the related assets.

#### **Notes to Financial Statements**

#### March 31, 2020 and 2019

#### Patient Service Revenue

Services to all patients are recorded as revenue when services are rendered at the estimated net realizable amounts from patients, third-party payors and others, including estimated retroactive adjustments under reimbursement agreements with third-party payors. Retroactive adjustments are accrued on an estimated basis in the period the related services are rendered and in future periods as final settlements are determined. Patients unable to pay full charge, who do not have other third-party resources, are charged a reduced amount based on the Association's published sliding fee scale. Reductions in full charge are recognized when the service is rendered.

Performance obligations are determined based on the nature of the services provided by the Association. Revenue for performance obligations satisfied over time is recognized based on actual services rendered. Generally, performance obligations satisfied over time relate to patients receiving skilled and non-skilled services in their home or facility. The Association measures the period over which the performance obligation is satisfied from admission to the point when it is no longer required to provide services to that patient, which is generally at the time of discharge.

Providers of home health services to clients eligible for Medicare home health benefits are paid on a prospective basis, with no retrospective settlement. The prospective payment is based on the scoring attributed to the acuity level of the client at a rate determined by federal guidelines. As the performance obligations for home health services are met, revenue is recognized based upon the portion of the transaction price allocated to the performance obligation. The transaction price is the prospective payment determined for the medically necessary services.

Providers of hospice services to clients eligible for Medicare hospice benefits are paid on a fee-for-service basis, with no retrospective settlement, provided the Association's aggregate annual Medicare reimbursement is below a predetermined aggregate capitated rate. Revenue, is recognized as the services are performed based on the fixed rate amount. As the performance obligations for hospice services are met, revenue is recognized based upon the portion of the transaction price allocated to the performance obligation. The transaction price is the predetermined aggregate capitated rate per day.

Because all of the Association's performance obligations relate to short-term periods of care, the Association has elected to apply the optional exemption provided in Financial Accounting Standards Board (FASB) Accounting Standards Codification (ASC) Subtopic 606-10- 50-14 (a) and, therefore, is not required to disclose the aggregate amount of the transaction price allocated to performance obligations that are unsatisfied or partially unsatisfied at the end of the reporting period.

#### Notes to Financial Statements

March 31, 2020 and 2019

#### **Contributions**

Unconditional promises to give cash and other assets are reported at fair value at the date the promise is received, which is then treated as cost. Amounts received that are designated for future periods or restricted by the donor for specific purposes are reported as increases in net assets with donor restrictions. When a donor restriction expires, that is, when a stipulated time restriction ends or purpose restriction is accomplished, net assets are classified from net assets with donor restrictions to net assets without donor restrictions in the statement of operations. Donor-restricted contributions whose restrictions are met in the same year as received are reflected as net assets without donor restrictions in the accompanying financial statements.

#### **Newly Adopted Accounting Pronouncements**

In 2020, the Association adopted FASB Accounting Standards Update (ASU) No. 2014-09, Revenue from Contracts with Customers (Topic 606), and related guidance, which supersedes accounting standards that previously existed under U.S. GAAP and provides a single revenue model to address revenue recognition to be applied by all companies. Under the new standard, which added Topic 606 to the ASC, entities recognize revenue when a customer obtains control of promised goods or services in an amount that reflects the consideration to which the company expects to be entitled in exchange for those goods or services. ASU No. 2014-09 also requires companies to disclose additional information, including the nature, amount, timing, and uncertainty of revenue and cash flows arising from contracts with customers. The Association elected to adopt this ASU retrospectively with the cumulative effect recognized at the date of initial application; therefore, the financial statements and related notes have been presented accordingly. The adoption had no significant impact for the years ended March 31, 2020 and 2019.

In 2020, the Association also adopted FASB ASU No. 2018-08, Clarifying the Scope and the Accounting Guidance for Contributions Received and Contributions Made, which clarifies and improves the accounting guidance for contributions received and contributions made. The amendments in this ASU assist entities in (1) evaluating whether transactions should be accounted for as contributions (nonreciprocal transactions) within the scope of ASC Topic No. 958, Not-for-Profit Entities, or as exchange (reciprocal) transactions subject to other accounting guidance, and (2) distinguishing between conditional and unconditional contributions. This ASU was adopted by the Association for the year ended March 31, 2020. Adoption of the ASU did not have a material impact on the Association's financial reporting.

#### **Notes to Financial Statements**

#### March 31, 2020 and 2019

### 2. <u>Investments and Assets Limited As To Use and Beneficial Interest in Perpetual Trusts Held</u> by Others

Investments and assets limited as to use and beneficial interest in perpetual trusts held by others, stated at fair value, consisted of the following:

	<u> 2020</u>	<u> 2019</u>
Cash and cash equivalents	\$ 2,167,657	\$ 1,877,746
Debt instruments		•
U.S. Government and agency	20,603	19,833
Municipal bonds	25,419	30,399
Corporate	456,005	402,645
Mutual funds	2 550 047	4,252,115
Equity funds Fixed income funds	3,569,017 3,379,103	3,538,756
International equity funds	813,489	1,062,262
Beneficial interest in perpetual trusts	125,318	141,833
Beneficial interest in perpetual trades		
Total investments and assets limited as to use	\$ <u>10,556,611</u>	\$ <u>11,325,589</u>
These assets are comprised of the following:		
	<u>2020</u>	<u>2019</u>
Current assets		
Investments	\$ 880,988	\$ 1,320,675
Long-term assets		
Assets limited as to use		
Board designated	2 200 000	2 900 000
Operating reserve	2,800,000 3,224,628	2,800,000 3,386,038
Contribute to operating budget  IT special projects	560,000	560,000
Strategic mission	950,000	950,000
Workforce development	500,000	500,000
Mission enhancement	400,000	400,000
Community initiatives	500,000	500,000
Building capital improvements / maintenance	600,000	<u>750,000</u>
Total board designated	9,534,628	9,846,038
Donor restricted	15,677	<u> 17,043</u>
Total assets limited as to use	9,550,305	9,863,081
Beneficial interest in perpetual trusts held by others	125,318	<u>141,833</u>
Total investments and assets limited as to use	\$ <u>10,556,611</u>	\$ <u>11,325,589</u>

### **Notes to Financial Statements**

### March 31, 2020 and 2019

### Fair Value Measurements

FASB ASC Topic 820, Fair Value Measurement, defines fair value as the price that would be received to sell an asset or paid to transfer a liability (an exit price) in an orderly transaction between market participants and also establishes a fair value hierarchy which requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. The fair value hierarchy within ASC Topic 820 distinguishes three levels of inputs that may be utilized when measuring fair value:

- Level 1: Quoted prices (unadjusted) for identical assets or liabilities in active markets that the entity has the ability to access as of the measurement date.
- Level 2: Significant observable inputs other than Level 1 prices, such as quoted prices for similar assets or liabilities, quoted prices in markets that are not active, and other inputs that are observable or can be corroborated by observable market data.
- Level 3: Significant unobservable inputs that reflect an entity's own assumptions about the assumptions that market participants would use in pricing an asset or liability.

The fair market value of the Association's investments are measured on a recurring basis using level 1 inputs, with the exception of corporate and municipal bonds, which are measured using level 2 inputs based on quoted market prices of similar assets, and the beneficial interest in perpetual trusts held by others which is measured at level 3 inputs and determined annually based on quoted market prices of the assets included in the trusts held by the local charitable foundation.

Assets measured at fair value on a recurring basis were as follows:

	Fair Value Measurements at March 31, 2020			
	<u>Total</u>	Level 1	Level 2	Level 3
Cash and cash equivalents Debt instruments	\$ 2,167,657		\$ -	\$ -
U.S. Government and agency	20,603	20,603	-	-
Municipal bonds	25,419	-	25,419	-
Corporate	<u>456,005</u>		<u>456,005</u>	
•	502,027	20,603	481,424	-
Mutual funds				
Equity funds	3,569,017	3,569,017	•	-
Fixed income funds	3,379,103	3,379,103	-	-
International equity funds	813,489	813,489	-	•
Beneficial interest in perpetual				
trusts	<u>125,318</u>			<u> 125,318</u>
	\$ <u>10,556,611</u>	\$ <u>9,949,869</u>	\$ <u>481,424</u>	\$ <u>125,318</u>

### **Notes to Financial Statements**

### March 31, 2020 and 2019

				•
	Fair Va	lue Measurem	ents at March	31, 2019
•				Level 3
	<del></del> .	<del></del>		
Cash and cash equivalents	\$ 1,877,746	\$ 1,877,746	\$ -	\$ -
Debt instruments				
U.S. Government and agency	19,833	19,833	-	-
Municipal bonds	30,399	-	30,399	-
Corporate	<u>402,645</u>		<u>402,645</u>	-
	452,877	19,833	433,044	-
Mutual funds				
Equity funds	4,252,115	4,252,115	-	_
Fixed income funds	3,538,756	3,538,756	-	-
International equity funds	1,062,262	1,062,262	-	-
Beneficial interest in perpetual trusts	<u>141,833</u>		<del>-</del>	<u>141,833</u>
	\$ <u>11,325,589</u>	\$ <u>10,750,712</u>	\$ <u>433,044</u>	\$ <u>141,833</u>
Investment income and change in fair val	lue of investme	ents are compr	ised of the follo	owing:
			<u>2020</u>	<u>2019</u>
Net assets without donor restrictions			\$ 268,077	\$ 257,218
Investment income Change in fair value of investmen	ts		(607,106)	198,238

Net assets without donor restrictions
Investment income
Change in fair value of investments

Total activity without donor restrictions
Change in fair value of beneficial interest in perpetual trusts
held by others

Total

Net assets with donor restrictions
Change in fair value of beneficial interest in perpetual trusts
held by others

Total

\$ \( \frac{268,077}{(607,106)} \) \( \frac{257,218}{198,238} \)

\$ \( \frac{(339,029)}{(339,029)} \) \( \frac{455,456}{3,609} \)

Total

### **Notes to Financial Statements**

### March 31, 2020 and 2019

The following table sets forth a summary of the change in the fair value of the beneficial interest in perpetual trusts for the years ended March 31, 2020 and 2019:

Balance, March 31, 2018	\$ 145,442
Investment income Contributions Distributions Fees	2,051 1,000 (5,672) (988)
Balance, March 31, 2019	141,833
Investment income Distributions Fees	(11,360) (4,165) (990)
Balance, March 31, 2020	\$ <u>125,318</u>

### 3. Property and Equipment

Property and equipment consists of the following:

•	<u>2020</u>	<u>2019</u>
Land Building and improvements Furniture, fixtures, and equipment	\$ 190,200 1,862,928 <u>1,603,492</u>	\$ 62,000 668,448 1,646,957
Total cost	3,656,620	2,377,405
Less accumulated depreciation	1,734,785	1,687,213
Property and equipment, net	\$ <u>1,921,835</u>	\$ <u>690,192</u>

### 4. Line of Credit

The Association has a \$500,000 line of credit with a local bank, expiring December 31, 2050. The line of credit is collateralized by all corporate assets with interest at 0.75% over the Wall Street Journal's prime rate (5.00% at March 31, 2020). There was no outstanding balance at March 31, 2020 and 2019.

### **Notes to Financial Statements**

### March 31, 2020 and 2019

### 5. Net Patient Service Revenue

Net patient service revenue comprises as follows:

	<u>2020</u>	<u>2019</u>
Medicare	\$ 7,005,564	\$ 6,669,585
Medicaid	172,088	180,349
Other third-party payers	1,198,539	1,208,281
Private pay	61,607	50,898
Total	\$ <u>8,437,798</u>	\$ <u>8,109,113</u>

Laws and regulations governing the Medicare and Medicaid programs are complex and subject to interpretation. Compliance with such laws and regulations can be subject to future government review and interpretation as well as significant regulatory action including fines, penalties and exclusion from the Medicare and Medicaid programs. The Association believes that it is in substantial compliance with all applicable laws and regulations. However, there is at least a reasonable possibility that recorded estimates could change by a material amount in the near term. Differences between amounts previously estimated and amounts subsequently determined to be recoverable or payable are included in net patient service revenue in the year that such amounts become known.

The Association provides care to patients who meet certain criteria under its charity care policy without charge or at amounts less than its established rates. Because the Association does not pursue collection of amounts determined to qualify as charity care, they are not reported as revenue.

The Association is able to provide these services with a component of funds received through local community support and state grants. Local community support consists of contributions and municipal appropriations.

In assessing collectability, the Association has elected the portfolio approach. This portfolio approach is being used as the Association has similar contracts with similar classes of patients. The Association reasonably expects that the effect of applying a portfolio approach to a group of contracts would not differ materially from considering each contract separately. Management's judgment to group the contracts by portfolio is based on the payment behavior expected in each portfolio category. As a result, management believes aggregating contracts (which are at the patient level) by the particular payor or group of payors results in the recognition of revenue approximating that which would result from applying the analysis at the individual patient level.

### **Notes to Financial Statements**

### March 31, 2020 and 2019

### 6. Retirement Plan

The Association maintains a defined contribution retirement plan for qualifying employees. The Association contributed \$114,949 and \$99,726 for the years ended March 31, 2020 and 2019, respectively.

### 7. Functional Expenses

The Association provides various services to residents within its geographic location. Expenses related to providing these services are as follows:

•	<u>2020</u>	2019
Program services		
Salaries and benefits	\$ 5,738,014	\$ 5,280,315
Program supplies	458,191	348,145
Travel	259,775	241,778
Contract services	228,461	290,240
Other operating expenses	350,439	446,960
Depreciation	91,700	98,659
Occupancy costs	<u>132,436</u>	<u>113,669</u>
Total program services	7,259,016	6,819,766
Administrative and general		
Salaries and benefits	766,171	727,978
Travel	11,650	13,960
Contract services	313,953	358,802
Other operating expenses	145,630	59,567
Depreciation	13,088	13,149
Occupancy costs	<u>18,902</u>	<u>15,149</u>
Total administrative and general	1,269,394	<u>1,188,605</u>
Fundraising		
Salaries and benefits	92,360	<u>73,798</u>
Total fundraising	92,360	73,798
Total	\$ <u>8,620,770</u>	\$ <u>8,082,169</u>

Management's estimate of cost allocations at a functional level is based on Medicare cost report methodology.

### **Notes to Financial Statements**

March 31, 2020 and 2019

### 8. Availability and Liquidity of Financial Assets

The Association had working capital of \$2,141,180 and \$3,073,145 at March 31, 2020 and 2019, respectively. The Association had average days (based on normal expenditures) cash and unrestricted investments on hand of 72 and 118 at March 31, 2020 and 2019, respectively.

Financial assets and liquidity resources available within one year for general expenditure, such as operating expenses and capital acquisitions not financed with debt, are as follows:

		<u>2020</u>	<u>2019</u>
Cash and cash equivalents Investments Patient accounts receivable, net	* *	810,091 880,988 722,808	\$ 1,296,184 1,320,675 791,135
Financial assets available to meet cash needs for general expenditures within one year	\$	2 <u>,413,887</u>	\$ <u>3,407,994</u>

The Association has board designated long-term investments that are intended to function as an endowment that could be made available for general expenditure upon board approval. Since these investments are currently intended for long-term investments they have not been included in the information above. The Association has other long-term investments and assets for restricted use, which are more fully described in Note 2, are not available for general expenditure within the next year and are not reflected in the amount above.

The Association has a \$500,000 line of credit available to meet short-term needs, as disclosed in Note 4.

The Association manages its cash available to meet general expenditures following two guiding principles:

- Operating within a prudent range of financial soundness and stability; and
- Maintaining adequate liquid assets.

### 9. Concentration of Risk

The Association grants credit without collateral to its patients, most of whom are local residents and are insured under third-party payer agreements. Following is a summary of accounts receivable, by funding source:

	<u>2020</u>	<u>2019</u>
Medicare Other	76 % 24	74 % <u>26</u>
Total	<u> 100</u> % _	<u>100</u> %

### **Notes to Financial Statements**

### March 31, 2020 and 2019

Following is a summary of referrals, by source:

	<u>2020</u>	<u>2019</u>
Lakes Region General Hospital Other	18 % 82	14 % <u>86</u>
Total	100 % _	<u>100</u> %

### 10. Malpractice Insurance

The Association maintains medical malpractice insurance coverage on an occurrence basis. The Association is subject to complaints, claims, and litigation due to potential claims which arise in the normal course of business. U.S. GAAP require the Association to accrue the ultimate cost of malpractice claims when the incident that gives rise to claim occurs, without consideration of insurance recoveries. Expected recoveries are presented as a separate asset. The Association has evaluated its exposure to losses arising from potential claims and determined no such accrual is necessary at March 31, 2020 and 2019. The Association intends to renew coverage on an occurrence basis and anticipates that such coverage will be available in future periods.

### 11. Subsequent Events

For financial reporting purposes, subsequent events have been evaluated by management through , July 22, 2020, which is the date the financial statements were available to be issued.

Subsequent to year end the Association entered into a non-binding letter of intent to affiliate with another home health and hospice non-profit located in Concord, New Hampshire. Both entities are performing due diligence in anticipation of entering into a definitive agreement with a planned effective date of December 31, 2020.

### **Uncertainty**

Subsequent to March 31, 2020, local, U.S., and world governments have encouraged self-isolation to curtail the spread of the global pandemic, coronavirus disease (COVID-19), by mandating the temporary shut-down of business in many sectors and imposing limitations on travel and the size and duration of group meetings. Most sectors are experiencing disruption to business operations and may feel further impacts related to delayed government reimbursement, volatility in investment returns, and reduced philanthropic support. There is unprecedented uncertainty surrounding the duration of the pandemic, its potential economic ramifications, and any government actions to mitigate them. Accordingly, while management cannot quantify the financial and other impacts to the Association as of July 22, 2020, management believes that a material impact on the Association's financial position and results of future operations is reasonably possible.

### Notes to Financial Statements

### March 31, 2020 and 2019

The U.S. government has responded with several phases of relief legislation as a response to the COVID-19 outbreak. Legislation enacted into law on March 27, 2020, called the Coronavirus Aid, Relief, and Economic Security Act (CARES Act), a statute to address the economic impact of the COVID-19 outbreak. The CARES Act, among other things, 1) authorizes emergency loans to distressed businesses by establishing, and providing funding for, forgivable bridge loans, 2) provides additional funding for grants and technical assistance, 3) delays due dates for employer payroll taxes and estimated tax payments for corporations, and 4) revises provisions of the IRC, including those related to losses, charitable deductions, and business interest. Management is evaluating the impact of the CARES Act on the Association, including its potential benefits and limitations that may result from, among other things, additional funding to offset the cost impact. Accordingly, the full effects of the CARES Act on the Association's financial statements have not yet been determined.

On April 13, 2020, the Association received a loan from the U.S. Small Business Association within the CARES Act under the Paycheck Protection Program (PPP) in the amount of \$1,100,000. The loan is to be used for payroll and other allowable costs authorized in the PPP rules, and forgiveness of the loan balance is dependent upon compliance with this and other terms and conditions of the CARES Act. Funds used for unauthorized purposes are required to be repaid. The Association has 5 years from the date the loan was received to pay off any unforgiven funds, and the repayment terms are monthly principal and interest payments beginning in November 2020 at an interest rate of 1% per year.

### CENTRAL NEW HAMPSHIRE VNA & HOSPICE BOARD OF TRUSTEES 2019-2020 Revised April 2020

J. Kristen Gardiner, President	Attorney
David Huot, Vice President	NH House of Representatives
Susan Houghton Ph.D., Treasurer	Principal Scientist, Grant & Technical Services
Mark Edelstein, Secretary/Clerk	Retired Educator
Joel Arsenault, AAMS	Financial Planner
Cecile M. Chase	SVP Retail Sales & Development
Andrew Livernois	Belknap County Attorney
Robin Michaud	Registered Nurse, RN, BSN, CHPN
Corrine Smith	Retired RN/Independent Consultant
Kristin Snow	Allied Health Teacher
Connie Turner	Retired: Registered Nurse

Helen Rautenberg	Phone: 603-455-9605
	HRautenberg@centralvnahospice.org

### SUMMARY

Currently working as a Family Support Specialist with New Hampshire Home Visiting since 1998 through a collaboration between The Wolfeboro Children's Center and Central VNA- Hospice. Strengths include certification to teach in two Parenting Curriculums, more than 20 hours per year of continuing education, professionalism in the areas of information privacy, maintaining relationships with families, and personal appearance, as well as 19 years of experience in the field.

### **PROFESSIONAL EXPERIENCE**

Childcare Aide/Teacher

Wolfeboro Area Children's Center 1993-present

Family Support Specialist 1998-present

Central NH VNA-Hospice

Special Education Aide 1987-1993

**AGH Associates** 

### **EDUCATION**

**Associate Degree in Early Childhood Education**College for Lifelong Learning
Rochester NH

1997-2000

Graduated with 4.0 GPA

### **SKILLS**

- Interpersonal skills
- Teaching Skills
- Communication skills
- Flexible
- Intuitive

### Schelley Rondeau

### EXPERIENCE

### MCH Coordinator/Clinical Manager

Central NH VNA and Hospice

Dba VNA-Hospice of Southern Carroll County and Vicinity 2010-current Responsible for program administration and coordination as well as case management and home visiting according to MCH contract guidelines.

### Home Health Nurse/Maternal Child Health Nurse

1997-current

VNA-Hospice of Southern Carroll County and

Vicinity, Inc. Wolfeboro, NH 03894

Responsible for primary client care for home health patients, maternal-newborn visits, home visiting for Good Beginnings program, Child Health Program, collaborates with parent educator and community resources.

Responsible for Children's and adults immunization clinics

Intake Nurse 1995 - 97

VNA-Hospice of Southern Carroll County and

**Vicinity** 

Wolfeboro, NH

Responsible for intake of new referrals, staff scheduling, case management and supervison of staff nurses

### Staff Nurse

Gorgas Army Community Hospital

1991-95

Republic of Panama

Supervision and staff nurse on a Pediatric and Orthopedic ward

### **EDUCATION**

BACHELOR OF SCIENCE IN NURSING 1982-86

Vermont College Norwich, Vermont

Commander's Award for Public Service- June 1995

Superior Performance Award from Gorgas Army Community Hospital 1994

Certified as Lactation Counselor ????-current

Certifed in Parents As Teachers program 2003-current

SKILLS

Experience with maternal and pediatric patients Interpersonal skills Flexible, efficient

### **CONTRACTOR NAME**

### Key Personnel

Name	Job Title	Salary	% Paid from this Contract	Amount Paid from this Contract
Helen Rautenberg	Family Support Specialist	\$38,563	30%	\$11,569
Schelley Rondeau	Pediatric Nurse Manager	\$70,399	60%	\$42,239
				:
<del></del>				

## New Hampshire Department of Health and Human Services Home Visiting Services



## State of New Hampshire Department of Health and Human Services Amendment #1 to the Home Visiting Services Contract

This 1st Amendment to the Home Visiting Services contract (hereinafter referred to as "Amendment #1") is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and VNA at HCS, Inc., (hereinafter referred to as "the Contractor"), a nonprofit corporation with a place of business at 312 Marlboro Street, Keene, NH, 03431.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on June 20, 2018 (Item #27E), the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract as amended and in consideration of certain sums specified; and

WHEREAS, pursuant to Form P-37, General Provisions, Paragraph 18, and Exhibit C-1, Revisions to General Provisions, Paragraph 3, the Contract may be amended upon written agreement of the parties and approval from the Governor and Executive Council; and

WHEREAS, the parties agree to extend the term of the agreement, increase the price limitation, or modify the scope of services to support continued delivery of these services; and

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree to amend as follows:

- Form P-37 General Provisions, Block 1.7, Completion Date, to read: September 30, 2022.
- Form P-37, General Provisions, Block 1.8, Price Limitation, to read: \$607.328.
- 3. Modify Exhibit A, Scope of Services, Section 1 Provisions Applicable to All Services, Subsection 1.5., to read:
  - 1.5. The Contractor shall provide home visiting services in Cheshire County to a minimum of 24 families per contract year.
- 4. Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, Paragraph 2.2.4., to read:
  - 2.2.4. Ensure the twelve (12) critical elements that make up the essential components of the HFA Model are addressed in agency policies.
- 5. Modify Exhibit A, Scope of Services, Section 2 Scope of Work, Subsection 2.2, by adding Paragraph 2.2.6., to read:
  - 2.2.6 Participate in Continuous Quality Improvement Projects and collaborative efforts to serve families within designated catchment areas. The Contractor shall:
    - 2.2.6.1. Ensure staff are available to provide relevant data as well as key data and metrics, as requested by the Department.
    - 2.2.6.2. Ensure staff are available to review data, discuss performance, learn from their peers, and identify action-steps that may improve client outcomes.
- 6. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.5 to read:
  - 3.5. Reserved.
- 7. Modify Exhibit A, Scope of Services, Section 3 Staffing Requirements, Subsection 3.6, to read 3.6. Reserved.
- 8. Modify Exhibit A, Scope of Services, Section 4 Reporting and Deliverable Requirements, by adding

VNA at HCS, Inc.

Amendment #1 Page 1 of 4 Contractor Initials Date

SS-2019-DPHS-05-HOMEV-04-A01

## New Hampshire Department of Health and Human Services Home Visiting Services



### Subsection 4.8., to read:

- The Contractor shall participate in sub-recipient monitoring activities, as coordinated by the Department. The Contractor shall:
  - 4.8.1 Provide fiscal documentation demonstrating that MIECHV funding is utilized solely to support activities under this contract, as requested by the Department.
  - 4.8.2 Ensure expenses are reasonable, allowable and allocable per 45 CFR 75.
  - 4.8.3. Provide documentation of funding utilization and reasonable expenses to the Department upon request.
- 9. Modify Exhibit A, Scope of Services, Section 5 Work Plan, Subsection 5.2. to read:
  - 5.2. The Contractor shall submit a Work Plan, utilizing a template as provided by the Department, that includes, but is not limited to:
    - 5.2.1. Activities.
    - 5.2.2. Performance Measures (Outcomes).
    - 5.2.3. Action Plan for Improvement.
- 10. Modify Exhibit A-2 Work Plan Template by deleting it in its entirety and replacing it with Exhibit A-2 Performance Measures, which is attached hereto and incorporated by reference herein.
- 11. Modify Exhibit B, Methods and Conditions Precedent to Payment, Section 1, to read:
  - This Contract is funded with federal funds. Department access to supporting funding for this project is dependent upon the criteria set forth in the Catalog of Federal Domestic Assistance (CFDA) # 93.870 (https://www.cfda.gov), U.S. Department of Health and Human Services, Health Resources and Services Administration (HRSA) and General Funds from Parental Assistance Funds.
- 12. Modify Exhibit B, Methods and Conditions Precedent to Payment, Section 3, to read:
  - 3. Payment for expenses shall be on a cost reimbursement basis for allowable costs only in accordance with Exhibit B-1, Budget through Exhibit B-8 Amendment #1.
- 13. Modify Exhibit B-3, Budget by deleting it in its entirety and replacing it with Exhibit B-3 Amendment #1, which is attached hereto and incorporated by reference herein.
- 14. Add Exhibit B-4 Amendment #1.
- 15. Add Exhibit B-5 Amendment #1.
- 16. Add Exhibit B-6 Amendment #1.
- 17. Add Exhibit B-7 Amendment #1.
- 18. Add Exhibit B-8 Amendment #1.



### New Hampshire Department of Health and Human Services **Home Visiting Services**



All terms and conditions of the Contract and prior amendments not inconsistent with this Amendment #1 remain in full force and effect. This amendment shall be effective upon the date of Governor and Executive . Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire Department of Health and Human Services

Title:

VNA at HCS, Inc.

Name: Title:

Azsident FCET

## New Hampshire Department of Health and Human Services Home Visiting Services



The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

08/17/20		Catherine Pinos
Date	Name: Title:	Catherine Pinos, Attorney
		pproved by the Governor and Executive Council of (date of meeting)
	OFFICE	OF THE SECRETARY OF STATE
Date	Name: Title:	

VNA at HCS, Inc.

### New Hampshire Department of Health and Human Services Home Visiting Services



### Exhibit A-2 Performance Measures

### 1. Performance Measures

1.1. For all measures, consider services provided during State Fiscal year 2021 (July 1, 2020– June 30, 2021) in accordance with Exhibit A, Scope of Services of this Contract.

## Performance Measure #1 (EPDS) HFA Best Practice Standard 7-4.D

Measure:

80% of women enrolled in the program received at least one Edinburgh Postnatal

Depression Scale screening by 3 months postpartum.

Goal: All post-partum women enrolled in HFA will receive this formal, validated screening for

depression at the optimal time.

Definition:

Numerator- Of those in the denominator, the number of women that received an

Edinburgh Postnatal Depression Scale (EPDS) screening by 3 months postpartum.

**Denominator-**The total number of women in the program who reached 3 months post-partum during the reporting period and were enrolled prior to 3 months after the birth of

their baby.

**Data Source:** ETO: Reports → View Reports (New) → Quarterly Reports → HFA EPDS 3 months rev [7/10/2019] Index child only

### Performance Measure #2 (Retention) HFA Best Practice Standard 3-4.A

Measure:

Increase the percent of families who remain enrolled in HFA for at least 6 months

from FFY 2019 average (10/1/2018-9/30/2019) baseline.

Goal: Families stay connected and maintain involvement with HFA services.

Definition:

Numerator- Of those in the denominator, the number of families that remained in HFA

services at least 6 months.

**Denominator-** The number of families who received a first home visit during the period 10/1/2019-9/30/2020:

Quarter 1 10/1/2019- 12/31/2019

Quarter 2 1/1/2020-3/31/2020

Quarter 3 4/1/2020 - 6/30/2020

Quarter 4 7/1/2020 - 9/30/2020.

**Data Source:** ETO: Reports  $\rightarrow$  View Reports (New)  $\rightarrow$  Quarterly Reports  $\rightarrow$  HFA Retention Summary (Current) (Baseline is determined by performance in the prior fiscal year.)

VNA at HCS, Inc.

Exhibit A-2 Performance Measures

Vendor Initials

SS-2019-DPHS-05-HOMEV-04-A01

Page 1 of 2

Date 5/6/20

### New Hampshire Department of Health and Human Services Home Visiting Services



### Exhibit A-2 Performance Measures

### Performance Measure #3 HFA Best Practice Standard 6-6.B

Measure:

90% of target children with a positive screen for developmental delays (scoring below the "cutoff" on the ASQ-3) receive services in a timely manner. Children already receiving developmental services should not be screened.

Goal:

All children served who are determined to be at risk for developmental delays, and are not already receiving developmental services, will receive a referral for further evaluation or services. (If a family declines a referral this should be documented in the family's file and the Family Support Specialist shall continue efforts to advocate for accessing developmental services.)

Definition:

Numerator: Number of children enrolled in home visiting who a) received individualized developmental support from a home visitor; b) were referred to early intervention services and received an evaluation within 45 days; OR c) were referred to other community services who received services within 30 days (and met the conditions specified in the denominator.)

**Denominator:** Total number of children enrolled in HFA with positive screens (scoring below the cutoff) for developmental delays, measured using the ASQ-3.

**Data Source:** ETO: Reports → View Reports (New) → Quarterly Reports → HFA Child Development Screenings (Current)

### Performance Measure #4 HFA Standard 12-1.B

Measure:

All direct service staff receive a minimum of 75% of required weekly individual supervision according to the HFA Standards.

Goal: Service providers receive ongoing, effective supervision so they are able to develop realistic and effective plans to empower families.

Definition:

Numerator- Of those in the denominator, the number of direct service staff who received 75% of required weekly individual supervision for a minimum of 1.5 hours for full-time (.75 to 1.0 FTE) and 1 hour for part-time staff (from .25 - .75 FTE).

**Denominator-** The number of direct service staff/home visitors employed in the HFA Program during quarter.

**Data Source:** ETO: Reports → View Reports (New) → Quarterly Reports → Staff Supervision Rev [6-22-2018]

VNA at HCS, Inc.

Exhibit A-2 Performance Measures

8/6/20

SS-2019-DPHS-05-HOMEV-04-A01

Page 2 of 2

### Exhibit B.J - Amendment F

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Page 1-F 1

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### Exhibit B-6 - Amendment F

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# State of New Hampshire Department of State

### **CERTIFICATE**

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that VNA AT HCS, INC. is a New Hampshire Nonprofit Corporation registered to transact business in New Hampshire on November 18, 1981. I further certify that all fees and documents required by the Secretary of State's office have been received and is in good standing as far as this office is concerned.

Business ID: 67798

Certificaté Number: 0004882946



IN TESTIMONY WHEREOF,

I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 3rd day of April A.D. 2020.

William M. Gardner

Secretary of State

### **CERTIFICATE OF AUTHORITY**

Ι, _	Julie Greenwood	, hereby certify that:
_	(Name of the elected Officer of the Corporation/LLC; cannot be contract signatory)	
1.	I am a duly elected Clerk/Secretary/Officer of <u>VNA at HCS.</u> (Corporation/LLC Name)	
<b>^</b>	The following is a two pages of a vista talence at a masting of the Decad of Directory (shough a)	المحاد المحالية الأراث المحاد

2. The following is a true copy of a vote taken at a meeting of the Board of Directors/shareholders, duly called and held on May 13, 2020, at which a quorum of the Directors/shareholders were present and voting.

(Date)

**VOTED**: That Maura McQueeney, CEO (may list more than one person)
(Name and Title of Contract Signatory)

is duly authorized on behalf of <u>VNA at HCS</u> to enter into contracts or agreements with the State (Name of Corporation/ LLC)

of New Hampshire and any of its agencies or departments and further is authorized to execute any and all documents, agreements and other instruments, and any amendments, revisions, or modifications thereto, which may in his/her judgment be desirable or necessary to effect the purpose of this vote.

3. I hereby certify that said vote has not been amended or repealed and remains in full force and effect as of the date of the contract/contract amendment to which this certificate is attached. This authority remains valid for thirty (30) days from the date of this Certificate of Authority. I further certify that it is understood that the State of New Hampshire will rely on this certificate as evidence that the person(s) listed above currently occupy the position(s) indicated and that they have full authority to bind the corporation. To the extent that there are any limits on the authority of any listed individual to bind the corporation in contracts with the State of New Hampshire, all such limitations are expressly stated herein.

Dated: 8/5/2020

Signature of Elected Officer Name: Julie E. Greenwood

Title: Chair of the Board of Directors

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### CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 6/24/2020

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER. AND THE CERTIFICATE HOLDER.

REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER. IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s). CONTACT NAME: Berkshire Insurance Group, Inc FAX (A/C, No):(413) 447-1977 PHONE (A/C, No, Ext): (866) 636-0244 PO Box 4889 ADDRESS: Pittsfield, MA 01202 INSURER(S) AFFORDING COVERAGE INSURER A : Philadelphia Indemnity Insurance Company 118058 INSURER B: ATLANTIC CHARTER INSURANCE GROUP INSURED Home Healthcare Hospice & Community Services, Inc. INSURER C & VNA at HCS, Inc. INSURER D PO Box 564 Keene, NH 03431 INSURER E : INSURER F : **REVISION NUMBER:** COVERAGES **CERTIFICATE NUMBER:** THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. ADDL SUBR INSO WVD POLICY EFF POLICY EXP TYPE OF INSURANCE POLICY NUMBER 1,000,000 X COMMERCIAL GENERAL LIABILITY EACH OCCURRENCE
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ACORD 25,(2016/03)

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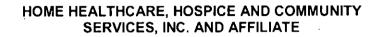
### Mission

### Home Healthcare, Hospice and Community Services

&

### **VNA at HCS**

Our mission is to provide services which enable people to function throughout life at their optimal level of health, well-being and independence, according to their personal beliefs and choices.



### **CONSOLIDATED FINANCIAL STATEMENTS**

YEARS ENDED JUNE 30, 2019 AND 2018



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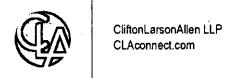
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# HOME HEALTHCARE, HOSPICE AND COMMUNITY SERVICES, INC. AND AFFILIATE TABLE OF CONTENTS YEARS ENDED JUNE 30, 2019 AND 2018

INDEPENDENT AUDITORS' REPORT	, 1
CONSOLIDATED FINANCIAL STATEMENTS	
CONSOLIDATED BALANCE SHEETS	3
CONSOLIDATED STATEMENTS OF OPERATIONS	4
CONSOLIDATED STATEMENTS OF CHANGES IN NET ASSETS	5
CONSOLIDATED STATEMENTS OF CASH FLOWS	6
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS	7



### INDEPENDENT AUDITORS' REPORT

Board of Directors Home Healthcare, Hospice and Community Services, Inc. and Affiliate Keene, New Hampshire

We have audited the accompanying consolidated financial statements of Home Healthcare, Hospice and Community Services, Inc. and Affiliate (the Association), which comprise the consolidated balance sheet as of June 30, 2019 and 2018, and the related consolidated statements of operations, changes in net assets, and cash flows for the years then ended, and the related notes to the consolidated financial statements.

### Management's Responsibility for the Consolidated Financial Statements

Management is responsible for the preparation and fair presentation of these consolidated financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of consolidated financial statements that are free from material misstatement, whether due to fraud or error.

### Auditors' Responsibility

Our responsibility is to express an opinion on these consolidated financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the consolidated financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the consolidated financial statements. The procedures selected depend on the auditors' judgment, including the assessment of the risks of material misstatement of the consolidated financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the consolidated financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the consolidated financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



### **Opinion**

In our opinion, the consolidated financial statements referred to above present fairly, in all material respects, the financial position of Home Healthcare, Hospice and Community Services, Inc. and Affiliate as of June 30, 2019 and 2018, and the results of their operations, changes in their net assets, and their cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

### Effect of Adopting New Accounting Standard

As described in Note 1, Home Healthcare, Hospice and Community Services, Inc. and Affiliate adopted the Financial Accounting Standards Board (FASB) Accounting Standards Update (ASU) 2016-14, Not-For-Profit Entities (Topic 958): Presentation of Financial Statements of Not-for-Profit Entities. Accordingly, the accounting change has been retrospectively applied to prior periods presented as if the policy had always been used. Our opinion is not modified with respect to that matter.

CliftonLarsonAllen LLP

Boston, Massachusetts March 6, 2020

# HOME HEALTHCARE, HOSPICE AND COMMUNITY SERVICES, INC. AND AFFILIATE CONSOLIDATED BALANCE SHEETS JUNE 30, 2019 AND 2018

	2019	2018
ASSETS.		
CURRENT ASSETS		
Cash and Cash Equivalents	\$ 343,467	\$ 247,576
Investments	17,267	17,938
Patient Accounts Receivable, Less Allowance for Uncollectible	•	,
Accounts of \$652,535 in 2019 and \$620,128 in 2018	2,366,149	2,132,956
Other Receivables	324,782	191,155
Prepaid Expenses	224,029	249,650
Total Current Assets	3,275,694	2,839,275
ASSETS LIMITED AS TO USE	12,642,547	12,248,325
PROPERTY AND EQUIPMENT, NET	2,657,038	2,978,403
Total Assets	\$ 18,575,279	\$ 18,066,003
LIABILITIES AND NET ASSETS		,
CURRENT LIABILITIES		
Line of Credit	\$ 533,503	\$ 667,125
Accounts Payable and Accrued Expenses	1,300,311	502,305
Accrued Payroll and Related Expenses	1,002,194	1,114,892
Deferred Revenue	543,274	622,004
Total Current Liabilities	3,379,282	2,906,326
NET ASSETS		
Without Donor Restrictions	14,267,831	14,205,505
With Donor Restrictions	928,166	954,172
Total Net Assets	15,195,997	15,159,677
Total Liabilities and Net Assets	\$ 18,575,279	\$ 18,066,003

# HOME HEALTHCARE, HOSPICE AND COMMUNITY SERVICES, INC. AND AFFILIATE CONSOLIDATED STATEMENTS OF OPERATIONS YEARS ENDED JUNE 30, 2019 AND 2018

•	2019	2018 -
OPERATING REVENUE		
Patient Service Revenue	\$ 13,093,709	\$ 14,463,382
Provision for Bad Debt	(129,445)	(367,378)
Net Patient Service Revenue	12,964,264	14,096,004
Other Operating Revenue	2,598,094	2,561,188
Net Assets Released from Restrictions Used for Operations	107,946	45,441
Total Operating Revenue	15,670,304	16,702,633
OPERATING EXPENSES		
Salaries and Related Expenses	11,958,073	13,428,756
Other Operating Expenses	4,751,034	5,130,498
Depreciation	431,929	455,303
Total Operating Expenses	17,141,036	19,014,557
OPERATING LOSS	(1,470,732)	(2,311,924)
OTHER REVENUE AND GAINS		
Contributions and Fundraising Income	634,736	425,576
Investment Income, Net	171,101	167,938
Realized and Unrealized Gains on Investments	724,386	697,024
Total Other Revenue and Gains	1,530,223	1,290,538
EXCESS (DEFICIENCY) OF REVENUE OVER EXPENSES	59,491	(1,021,386)
Net Assets Released from Restrictions Used for Capital	2,835	172,287
CHANGE IN NET ASSETS WITHOUT DONOR RESTRICTIONS	\$ 62,326	\$ (849,099)

# HOME HEALTHCARE, HOSPICE AND COMMUNITY SERVICES, INC. AND AFFILIATE CONSOLIDATED STATEMENTS OF CHANGES IN NET ASSETS YEARS ENDED JUNE 30, 2019 AND 2018

		2019		2018
NET ASSETS WITHOUT DONOR RESTRICTIONS  Excess (Deficiency) of Revenue of Expenses  Net Assets Released from Restrictions Used for Capital	\$	59,491 2,835	\$	(1,021,386) 172,287
Change in Net Assets Without Donor Restrictions		62,326		(849,099)
NET ASSETS WITH DONOR RESTRICTIONS				
Contributions		12,822		-
Investment Income		13,833		15,074
Realized and Unrealized Gains on Investments		58,120		63,117
Net Assets Released from Restrictions Used for Operations		(107,946)		(45,441)
Net Assets Released from Restrictions Used for Capital		(2,835)		(172,287)
Change in Net Assets With Donor Restrictions		(26,006)		(139,537)
CHANGE IN NET ASSETS		36,320		(988,636)
Net Assets - Beginning of Year	1	5,159,677	_	16,148,313
NET ASSETS - END OF YEAR	<u>\$ 1</u>	5,195,997	_\$_	15,159,677

# HOME HEALTHCARE, HOSPICE AND COMMUNITY SERVICES, INC. AND AFFILIATE CONSOLIDATED STATEMENTS OF CASH FLOWS YEARS ENDED JUNE 30, 2019 AND 2018

	2019		2018	
CASH FLOWS FROM OPERATING ACTIVITIES				
Change in Net Assets	\$	36,320	\$	(988,636)
Adjustments to Reconcile Change in Net Assets to Net Cash				
Used by Operating Activities:				
Depreciation		431,929		455,303
Provision for Bad Debts		129,445		367,378
Realized and Unrealized Gains on Investments		(782,506)		(760,141)
Investment Income Restricted for Reinvestment		(13,833)		(15,074)
(Increase) Decrease in:				-
Investments		671		598
Patient Accounts Receivable		(362,638)		(166,864)
Other Receivables		(133,627)		304,113
Prepaid Expenses		25,621		108,843
Increase (Decrease) in:				
Accounts Payable and Accrued Expenses		798,006		(73,615)
Accrued Payroll and Related Expenses		(112,698)		(48,123)
Deferred Revenue		(78,730)		74,730
Net Cash Used by Operating Activities		(62,040)		(741,488)
CASH FLOWS FROM INVESTING ACTIVITIES				
Purchase of Investments		(4,235,594)		(2,814,287)
Proceeds from Sale of Investments		4,637,711		3,152,045
Capital Expenditures		(110,564)		(174,237)
Net Cash Provided by Investing Activities		291,553		163,521
CASH FLOWS FROM FINANCING ACTIVITIES				
Proceeds from Line of Credit		1,522,000		1,730,000
Payments on Line of Credit		(1,655,622)		(1,262,721)
Net Cash Provided (Used) by Financing Activities		(133,622)		467,279
NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS		95,891		(110,688)
Cash and Cash Equivalents - Beginning of Year		247,576	_	358,264
CASH AND CASH EQUIVALENTS - END OF YEAR	\$	343,467	\$	247,576
SUPPLEMENTAL DISCLOSURE	,			
Interest Paid	\$	36,935	\$	25,300

#### NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### **Organization**

Home Healthcare, Hospice and Community Services, Inc. is a nonstock, nonprofit corporation in New Hampshire whose primary purpose is to act as a holding company and provide management services to its affiliate.

#### **Affiliate**

VNA at HCS, Inc. is a nonstock, nonprofit corporation in New Hampshire whose primary purposes are to provide home healthcare, hospice, and community services.

#### **Principles of Consolidation**

The consolidated financial statements include the accounts of Home Healthcare, Hospice and Community Services, Inc. and its affiliate, VNA at HCS, Inc. (collectively, the Association). They are related through a common board membership and common management. All significant intercompany balances and transactions have been eliminated in consolidation.

The Association prepares its consolidated financial statements in accordance with U.S. generally accepted accounting principles (U.S. GAAP) established by the Financial Accounting Standards Board (FASB). References to U.S. GAAP in these notes are to the FASB Accounting Standards Codification (ASC).

#### **Income Taxes**

The Association is a public charity under Section 501(c)(3) of the Internal Revenue Code. As a public charity, the Association is exempt from state and federal income taxes on income earned in accordance with its tax-exempt purpose. Unrelated business income is subject to state and federal income tax. Management has evaluated the Association's tax positions and concluded that the Association has no unrelated business income or uncertain tax positions that require adjustment to the consolidated financial statements.

#### **Use of Estimates**

The preparation of consolidated financial statements in conformity with U.S. GAAP requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the consolidated financial statements. Estimates also affect the reported amounts of revenues and expenses during the reporting period. Actual results could differ from those estimates.

#### **Basis of Presentation**

Net assets, revenues, expenses, gains and losses are classified based on the existence or absence of donor-imposed restrictions. Accordingly, net assets of the Association and changes therein are classified and reported as follows:

<u>Net Assets Without Donor Restrictions</u> – Net assets that are not subject to donor-imposed stipulations. Net assets without donor restrictions includes assets set aside by the board of directors for future use.

#### NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### Basis of Presentation (Continued)

Net Assets With Donor Restrictions – Net assets subject to donor-imposed restrictions. Some donor-imposed restrictions are temporary in nature, such as those that will be met by the passage of time or other events specified by the donor. Other donor-imposed restrictions are perpetual in nature where the donor stipulates that resources be maintained in perpetuity. Donor-imposed restrictions are released when a restriction expires, that is, when the stipulated time has elapsed, when the stipulated purpose for which the resource was restricted has been fulfilled, or both.

Revenues are reported as increases in net assets without donor restrictions, unless use of the related assets is limited by donor-imposed restrictions. Expenses are reported as decreases in net assets without donor restrictions. Gains and losses on investments and other assets or liabilities, other than endowment and similar funds, are reported as increases or decreases in net assets without donor restrictions unless their use is restricted by explicit donor stipulation. Expirations of time restrictions on net assets (i.e., the donor-stipulated purpose has been fulfilled and/or the stipulated time period has elapsed) are reported as reclassifications between the applicable classes of net assets as net assets released from restrictions.

Donated services are recognized in the financial statements if the services enhance or create nonfinancial assets or require specialized skills, are provided by individuals possessing those skills, and would typically need to be purchased if not provided by donation.

Contributions, including pledges receivable which are unconditional promises to give, are recognized as revenues in the period received. Conditional promises to give are not recognized until they become unconditional, that is, when the conditions on which they depend are substantially met. Gifts of long-lived assets are reported as assets without donor restrictions unless explicit donor stipulations specify how the assets are to be used, and gifts of cash or other assets that must be used to acquire long-lived assets are reported as restricted support. Absent explicit donor stipulation about how long those assets must be maintained, expiration of donor restrictions are reported when the donated or acquired long-lived assets are placed into service. Contributions of assets other than cash are recorded at their estimated fair value. Contributions to be received after one year are discounted at an appropriate discount rate commensurate with the risks involved. Amortization of discounts is recorded as additional contribution revenue in accordance with donor-imposed restrictions, if any, on the contributions.

#### NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### Cash and Cash Equivalents

Cash and cash equivalents include highly liquid investments with an original maturity of three months or less, excluding assets limited as to use.

The Association has cash deposits in a major financial institution which may exceed federal depository insurance limits. The Association has not experienced any losses in such accounts. Management believes it is not exposed to any significant risk with respect to these accounts.

#### Allowance for Uncollectible Accounts

Accounts receivable are stated at the amount management expects to collect from outstanding balances. Management provides for probable uncollectible accounts by analyzing the Association's past history and identification of trends for all funding sources in the aggregate. In addition, balances in excess of 365 days are fully reserved. Management regularly reviews revenue data in evaluating the sufficiency of the allowance for uncollectible accounts. Amounts not collected after all reasonable collection efforts have been exhausted are applied against the allowance for uncollectible accounts.

A reconciliation of the allowance for uncollectible accounts follows as of June 30:

		 2018
Balance - Beginning of Year	\$ 620,128	\$ 575,388
Provision	129,445	367,378
Write-Offs	(97,038)	 (322,638)
Balance - End of Year	\$ 652,535	\$ 620,128

#### <u>Investments</u>

Investments in short-term investment options are reported as current assets. Investments held for long-term return are reported as noncurrent assets.

The Association reports investments at fair value and has elected to report all gains and losses in the Excess (Deficiency) of Revenue of Expenses to simplify the presentation of these amounts in the consolidated statement of operations, unless otherwise stipulated by the donor or state law.

Investments, in general, are exposed to various risks, such as interest rate, credit, and overall market volatility risks. As such, it is reasonably possible that changes in the values of investments will occur in the near term and that such changes could materially affect the amounts reported in the consolidated balance sheets, statements of operations, and statements of changes in net assets.

#### Assets Limited as to Use

Assets limited as to use includes designated assets set aside by the board of directors and donor contributions.

#### NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### **Property and Equipment**

Property and equipment are carried at cost less accumulated depreciation. Assets with an estimated useful life of more than one year and a historical cost in excess of \$5,000 are capitalized. Maintenance, repairs, and minor renewals are expensed as incurred and renewals and betterments are capitalized. Provision for depreciation is computed using the straight-line method over the useful lives of the related assets.

Property is reviewed for impairment whenever events or changes in circumstances indicate the related carrying amount may not be recoverable. When required, impairment losses on assets to be held and used are recognized based on the excess of the assets' carrying amount over the fair value of the asset.

#### **Deferred Revenue**

Deferred revenue represents advances on episodic payments that have not yet been earned. Revenue is recognized over the period in which treatment is provided (60 days) on a straight-line basis.

#### Patient Service Revenue

Providers of home health services to clients eligible for Medicare home health benefits are paid on a prospective basis, with no retrospective settlement. The prospective payment is based on the scoring attributed to the acuity level of the client at a rate determined by federal guidelines.

Providers of hospice services to clients eligible for Medicare hospice benefits are paid on a fee for service basis, with no retrospective settlement, provided the Association's aggregate annual Medicare reimbursement is below a predetermined aggregate capitated rate. Revenue is recognized as the services are performed based on the fixed rate amount.

Charges for services to all patients are recorded as revenue when services are rendered at the net realizable amounts from patients, third-party payors, and others, including estimated retroactive adjustments under reimbursement agreements with third-party payors. Retroactive adjustments are accrued on an estimated basis in the period the related services are rendered and in future periods as final settlements are determined. Patients unable to pay full charge, who do not have other third-party resources, are charged a reduced amount based on the Association's published sliding fee scale. Reductions in full charge are recognized when the service is rendered.

#### Cost Allocations

The Association operates several related programs. Costs directly attributable to a program are charged to the respective program services. Management and general costs of the Association have been allocated between the programs on the basis of actual direct program costs.

#### NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### **Measure of Operations**

For purposes of presentation, transactions deemed by management to be ongoing, major, or central to the provision of program services are reported as revenues and expenses. Peripheral or incidental transactions are reported as nonoperating gains and losses. The consolidated statements of operations include the operating loss. Changes in net assets without donor restrictions which are excluded from the operating loss, consistent with industry practice, include contributions and fundraising income, investment income and realized and unrealized gains and losses on investments.

#### Excess (Deficiency) of Revenues Over Expenses

The consolidated statements of operations includes the excess (deficiency) of revenues over expenses. Changes in net assets without donor restrictions which are excluded from the excess (deficiency) of revenues over expenses, consistent with industry practice, include contributions of, and net assets released from donor restrictions related to, long-lived assets.

#### **Functional Expenses**

The financial statements contain certain categories of expenses that attributable to one or more program or supporting functions of the Association. Expenses are directly allocated to program or support services whenever possible. Other shared expenses are allocated based on a reasonable basis that is consistently applied. The expenses that are allocated include depreciation, interest, and occupancy, which are allocated on a square footage basis, salaries and benefits, which are allocated on a basis of estimated time and effort, and information technology, which is allocated based on estimates of time and cost of the specific technology utilized. See Note 8 for the natural classification detail of expenses by function.

#### Reclassifications

Certain reclassifications have been made to prior year amounts to conform with the current year presentation.

#### Change in Accounting Principle

The Association has adopted the accounting guidance in Financial Accounting Standards Board (FASB) Accounting Standards Update (ASU) 2016-14, Not-for-Profit Entities (Topic 958): Presentation of Financial Statements of Not-for-Profit Entities, which changes presentation and disclosure requirements for nonprofit entities to provide more relevant information about their resources (and the changes in those resources) to donors, granters, creditors, and other users. These include qualitative and quantitative requirements in the following areas: net asset classes, investment return, expenses, and liquidity. Adoption of the new standard had no effect on the previously reported change in net assets or net assets balance.

#### NOTE 1 SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES (CONTINUED)

#### **New Accounting Pronouncements**

In May 2014, FASB issued ASU 2014-09, Revenue from Contracts with Customers. The guidance requires the Association to recognize revenue to depict the transfer of goods or services to customers in an amount that reflects the consideration to which the Association expects to be entitled in exchange for those goods or services. The guidance also requires expanded disclosures relating to the nature, amount, timing, and uncertainty of revenue and cash flows arising from contracts with customers. Additionally, qualitative and quantitative disclosures are required regarding customer contracts, significant judgments and changes in judgments, and assets recognized from the costs to obtain or fulfill a contract. Implementation of the new standard can result in changes to the reporting and disclosure of leases. The standard will be effective for the Association for the year ending June 30, 2020. Management is in the process of evaluating the impact on the Association.

In February 2016, FASB issued ASU 2016-02, *Leases*, pertaining to recording of leases. While the standard will not be effective for the Association until the year ending June 30, 2021, the standard can be adopted as early as the year ending December 31, 2016. Early adoption has not been exercised. Implementation of the new standard can result in changes to the reporting and disclosure of leases. Management is in the process of evaluating the impact on the Association.

#### **Subsequent Events**

For financial reporting purposes, subsequent events have been evaluated by management through March 6, 2020, which is the date the consolidated financial statements were available to be issued.

#### NOTE 2 INVESTMENTS AND ASSETS LIMITED AS TO USE

Investments and assets limited as to use, stated at fair value, are as follows as of June 30:

•		2019		2018
Cash and Cash Equivalents	\$	329,576	\$	106,923
U.S. Government and Corporate Bonds		3,404,633	•	3,335,084
Marketable Securities		5,988,449		5,656,193
Mutual Funds		2,937,156		3,168,063
Total Investments and Assets Limited as to Use	\$	12,659,814	\$	12,266,263
Investments Without Donor Restrictions	\$	17,267	\$	17,938
Assets Limited as to Use:				
Board-Designated for Future Use		11,760,468		11,363,748
Donor-Restricted, Time or Purpose		647,848		650,346
Donor-Restricted, Perpetual in Nature		234,231		234,231
Total Assets Limited as to Use		12,642,547		12,248,325
Total Investments and Assets Limited as to Use	<u>\$</u>	12,659,814	\$	12,266,263

#### NOTE 2 INVESTMENTS AND ASSETS LIMITED AS TO USE (CONTINUED)

#### Fair Value Measurement

FASB ASC Topic 820, Fair Value Measurement, defines fair value as the price that would be received to sell an asset or paid to transfer a liability (an exit price) in an orderly transaction between market participants and also establishes a fair value hierarchy which requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs when measuring fair value. The fair value hierarchy within ASC Topic 820 distinguishes three levels of inputs that may be utilized when measuring fair value.

Level 1 – Quoted prices (unadjusted) for identical assets or liabilities in active markets that the entry has the ability to access as of the measurement date.

Level 2 – Significant observable inputs other than Level 1 prices, such as quoted prices for similar assets or liabilities, quoted prices in markets that are not active, and other inputs that are observable or can be corroborated by observable market data.

Level 3 – Significant unobservable inputs that reflect an entity's own assumptions about the assumptions that market participants would use in pricing an asset or liability.

All of the Association's investments were measured on a recurring basis.

The following table presents the Association's fair value hierarchy for those assets and liabilities measured at fair value on a recurring basis as of June 30, 2019 and 2018:

2019				
Level 1	Level 2	Level 3	Total	
\$ -	\$ 1,125,332	\$ -	\$ 1,125,332	
2,279,301	<b>-</b> .	•	2,279,301	
5,988,449	-	-	5,988,449	
2,937,156		-	2,937,156	
\$ 11,204,906	\$ 1,125,332	\$ -	12,330,238	
			329,576	
			\$ 12,659,814	
	20	18		
Level 1	Level 2	Level 3	Total	
\$	, \$ 1,135,706	\$ -	\$ 1,135,706	
2,199,378	-	-	2,199,378	
5,656,193	-,	-	5,656,193	
3,168,063	<u> </u>		3,168,063	
\$ 11,023,634	\$ 1,135,706	\$ -	12,159,340	
			. 106,923	
			\$ 12,266,263	
	\$ 2,279,301 5,988,449 2,937,156 \$ 11,204,906 \$ 11,204,906 \$ 2,199,378 5,656,193 3,168,063	Level 1	Level 1	

#### NOTE 2 INVESTMENTS AND ASSETS LIMITED AS TO USE (CONTINUED)

Investment income and gains for cash equivalents and investments consist of the following as of June 30:

•	2019		2018		
Net Assets Without Donor Restrictions:					
Investment Income, Net	\$	171,101	\$	167,938	
Realized and Unrealized Gains on Investments		724,386		697,024	
Net Assets With Donor Restrictions:		•			
Investment Income		13,833		15,074	
Realized and Unrealized Gains on Investments		58,120		63,117	
Total Investment Income and Gains	\$	967,440	\$	943,153	

#### NOTE 3 PROPERTY AND EQUIPMENT

Property and equipment consists of the following as of June 30:

	2019			2018
Land and Improvements	\$	482,961	\$	471,403
Building and Improvements		5,384,931		5,384,931
Furniture, Fixtures, and Equipment		3,121,014		3,028,445
Total Cost		8,988,906		8,884,779
Less: Accumulated Depreciation		6,331,868		5,906,376
Total Property and Equipment, Net	\$	2,657,038	\$	2,978,403

#### NOTE 4 LINE OF CREDIT

The Association has an unsecured \$1,000,000 line of credit payable on demand with a local bank with interest at 1% above the bank's base rate (6.50% and 6.00% at June 30, 2019 and 2018, respectively). The outstanding balance was \$533,503 and \$667,125 at June 30, 2019 and 2018, respectively. The line is subject to automatic annual renewal at the discretion of the lender.

#### NOTE 5 NET ASSETS WITH DONOR RESTRICTIONS

The Association has received donor-restricted contributions, which have been accounted for as net assets with donor restrictions and are available for the following purposes at June 30:

·	2019		2018	
Time or Purpose Restrictions for:				
Haskell Fund for Office Rent	\$	304,618	\$	339,825
Operations		107,789		98,797
Meal Sites		1,337		1,697
Respite		4,089		4,089
Hospice Operations		3,208		1,252
Hospice Memorial Garden		134,641		123,926
Johnson Family Fund for Capital Expenditures		7,009		5,757
Barbara Duckett Scholarship Fund		89,486		75,003
Donated Motor Vehicles		41,758		69,595
Total	\$	693,935	\$	719,941
Restrictions that are Perpetual in Nature for:		•		
Hospice	\$	10,000	\$	10,000
Operations		8,623		8,623
Johnson Family Fund for Capital Expenditures		10,202		10,202
Bednar Endowment Fund		50,000		50,000
Haskell Endowment Fund		120,570		120,570
Jones Endowment Fund		34,836		34,836
Total	\$	234,231	\$	234,231

#### NOTE 6 ENDOWMENTS

The Association has interpreted the Uniform Prudent Management of Institutional Funds Act (UPMIFA) as requiring the preservation of the fair value of the original gift as of the gift date of the donor-restricted endowment funds, absent explicit donor stipulations to the contrary. As a result of this interpretation, the Association classifies as a donor-restricted endowment (a) the original value of gifts donated to the permanent endowment, (b) the original value of subsequent donor-restricted endowment gifts, and (c) accumulations to the donor-restricted endowment made in accordance with the direction of the applicable donor gift instrument at the time the accumulation is added to the fund. The remaining portion of the donor-restricted endowment fund is classified as net assets with donor restrictions until those amounts are appropriated for expenditure by the Association in a manner consistent with the standard of prudence prescribed by UPMIFA.

#### NOTE 6 ENDOWMENTS (CONTINUED)

In accordance with the UPMIFA, the Association considers the following factors in making a determination to appropriate or accumulate donor-restricted endowment funds:

- 1. The duration and preservation of the fund;
- 2. The purposes of the organization and the donor-restricted endowment fund;
- 3. General economic conditions;
- 4. The possible effect of inflation and deflation;
- 5. The expected total return from income and the appreciation of investments;
- 6. Other resources of the Association:
- 7. The investment policies of the Association;
- 8. The spending policy; and
- 9. Funds with deficiencies.

#### **Return Objectives and Risk Parameters**

The investment portfolio is managed to provide for the long-term support of the Association. Accordingly, these funds are managed with disciplined, longer-term investment objectives and strategies designed to meet cash flow and spending requirements. Management of the assets is designed to attain the maximum total return consistent with acceptable and agreed upon levels of risk. The Association benchmarks its portfolio performance against a number of commonly used indices.

#### Strategies Employed for Achieving Objectives

To satisfy its long-term rate of return objectives, the Association relies on a total return strategy in which investment returns are achieved through both capital appreciation (realized and unrealized) and current yield (interest and dividends). The Association targets an asset allocation strategy wherein assets are diversified among several asset classes. The pursuit of maximizing total return is tempered by the need to minimize the volatility of returns and preserve capital. As such, the Association seeks broad diversification among assets having different characteristics with the intent to endure lower relative performance in strong markets in exchange for greater downside protection in weak markets.

#### **Spending Policy**

The Association's spending policy is equal to investment returns. All available investment returns earned on endowments are expended, or released from endowment in the year earned.

#### NOTE 6 ENDOWMENTS (CONTINUED)

The following schedule details the changes in endowment net assets for the years ended June 30:

	With Donor Restrictions					
•	Without Donor		Purpose	Ρ	erpetual	
	Restrictions	R	estrictions	i	n Nature	Total
Net Assets - June 30, 2017	\$ 10,828,438	\$	479,136	\$	234,231	\$ 11,541,805
Investment Income, Net Realized and Unrealized Gains on	163,146		10,945		-	174,091
Investments	696,259		45,731		-	741,990
Net Assets Released from Restrictions Use of Board Designated Funds			(184,706)		-	(184,706)
for Operations	(324,095)				, ^ <u>-</u>	(324,095)
Change in Net Assets	535,310		(128,030)		-	407,280
Net Assets - June 30, 2018	11,363,748		351,106		234,231	11,949,085
Investment Income Realized and Unrealized Gains on	169,336		9,153		-	178,489
Investments	723,838		38,445		_	762,283
Net Assets Released from Restrictions	-		(79,584)		-	(79,584)
Use of Board Designated Funds			(			
for Operations	(496,454)					(496,454)
Change in Net Assets	396,720		(31,986)	_	-	364,734
Net Assets - June 30, 2019	\$ 11,760,468	\$	319,120	\$	234,231	\$ 12,313,819

#### NOTE 7 PATIENT SERVICE REVENUE

Patient service revenue is as follows as of June 30:

	20	19	2018
Medicare	\$ 9,5	\$40,407	9,710,931
Medicaid	8	326,800	991,348
Other Third-Party Payors	2,5	529,426	2,818,951
Private Pay	1	197,076	942,152
Total	\$ 13,0	93,709 \$	14,463,382

#### NOTE 7 PATIENT SERVICE REVENUE (CONTINUED)

Laws and regulations governing the Medicare and Medicaid programs are complex and subject to interpretation. Compliance with such laws and regulations can be subject to future government review and interpretation, as well as significant regulatory action including fines, penalties, and exclusion from the Medicare and Medicaid programs. The Association believes that it is in substantial compliance with all applicable laws and regulations. However, there is at least a reasonable possibility that recorded estimates could change by a material amount in the near term. Differences between amounts previously estimated and amounts subsequently determined to be recoverable or payable are included in net patient service revenue in the year that such amounts become known.

The Association provides care to patients who meet certain criteria under its charity care policy without charge or at amounts less than its established rates. Because the Association does not pursue collection of amounts determined to qualify as charity care, they are not reported as revenue.

The Association provided services in other health related activities, primarily to indigent patients, at rates substantially below cost. For certain activities, services were provided without charge. The Association estimates the costs associated with providing the other health related activities by applying Medicare cost report methodology to determine program costs less any net patient revenue generated by the program. The estimated costs incurred in these activities amounted to \$1,104,471 and \$1,047,857 for the years ended June 30, 2019 and 2018, respectively.

The Association is able to provide these services with a component of funds received through local community support and federal and state grants. Local community support consists of contributions received directly from the public, United Way, municipal appropriations, and investment income earned from assets limited as to use. Federal and state grants consisted of monies received from the state of New Hampshire.

#### NOTE 8 FUNCTIONAL EXPENSES

The Association provides various services to residents within its geographic location. All operating expenses are considered to relate, either directly or indirectly, to providing these services. The tables below present expenses by both their nature and function for the years ended June 30:

	2019					
	Home					
	Healthcare,					
	Hospice and	Supportin	g Services	•		
	Community		Management			
	Services	Fundraising .	and General	Total		
Salaries and Related Expenses	\$ 10,338,358	\$ 593	\$ 1,619,122	\$ 11,958,073		
Contracted Services	1,255,855	-	1,056,333	2,312,188		
Office and Occupancy	1,605,346	12,959	744,891	2,363,196		
Insurance	12,751	-	62,899	75,650		
Depreciation	31,748	-	400,181	431,929		
Total Expenses	\$ 13,244,058	\$ 13,552	\$ 3,883,426	\$ 17,141,036		

#### NOTE 8 FUNCTIONAL EXPENSES (CONTINUED)

	2018					
	Home					,
	Healthcare,					
	Hospice and	Supporting Services				
•	Community			М	anagement	
	Services	Fu	ndraising	· ar	nd General	Total
Salaries and Related Expenses	\$ 11,037,228	\$	37,647	\$	2,353,881	\$ 13,428,756
Contracted Services	1,928,537		-		714,469	2,643,006
Office and Occupancy	1,783,386		12,059		607,574	2,403,019
Insurance	13,508				70,965	84,473
Depreciation	80,504		<u> </u>		374,799	455,303
Total Expenses	\$ 14,843,163	\$	49,706	\$	4,121,688	\$ 19,014,557

#### NOTE 9 MALPRACTICE INSURANCE

The Association insures its malpractice risks on a claims made basis. There was one known malpractice claim outstanding at June 30, 2019 and 2018. There were no unasserted claims or incidents which require loss accrual at June 30, 2019 or 2018. The Association intends to renew coverage on a claims made basis and anticipates that such coverage will be available.

#### Litigation

The Association is involved in litigation arising in the normal course of business. After consultation with legal counsel, management estimates these matters will be resolved without a material adverse effect on the Association's future financial position or results of operations.

#### NOTE 10 RETIREMENT PLAN

The Association sponsors a defined contribution plan. The retirement contributions by the Association amounted to \$144,683 and \$165,184 for 2019 and 2018, respectively.

#### NOTE 11 CONCENTRATION OF RISK

The Association grants credit without collateral to its patients, most of whom are local residents and are insured under third-party payor agreements. Following is a summary of accounts receivable, by funding source:

	2019	2018
Medicare	66%	65%
Medicaid	8%	3%
Other Third-Party Payors	26%	32%
Total	100%	100%

#### **NOTE 12 CONTINGENCIES**

#### **Third-Party Payors**

A significant portion of the Association's net revenues and accounts receivable are derived from services reimbursable under the Medicaid and the Medicare programs. There are numerous healthcare reform proposals being considered on the federal and state levels. The Association cannot predict at this time whether any of these proposals will be adopted or, if adopted and implemented, what effect such proposals would have on the Association.

A significant portion of the Association's revenues are derived from services under the Medicare program (see Note 7). Under this program, cost reports are subject to audit for a period of three years from the date of issuance of a Notification of Provider Reimbursement by the fiscal intermediary. It is not possible at this time to determine whether the Association will be audited or if a retroactive rate adjustment would result.

Medicare fiscal intermediaries and other payors periodically conduct pre-payment or post-payment medical reviews or other audits of the Association's hospice reimbursement claims. In order to conduct these reviews, the payor requests documentation from the Association and then reviews the documentation to determine compliance with applicable rules and regulations, including the eligibility of patients to receive hospice benefits, the appropriateness of the care provided to those patients, and the documentation of the care. The Association cannot predict whether medical reviews or similar audits by federal or state agencies or commercial payors of the Association hospice program will result in material recoupments or denials, which could have a material adverse effect on the Association's financial condition and results of operations.

A portion of the Association's revenues are derived from services reimbursable under the Medicaid program (see Note 7). The base year costs utilized in calculating the Medicaid prospective rates are subject to audit which could result in a retroactive rate adjustment for all years in which that base year's costs are utilized in calculating the prospective rate. It is not possible at this time to determine whether the Association will be audited or if a retroactive rate adjustment would result.

### NOTE 13 AVAILABLE RESOURCES AND LIQUIDITY

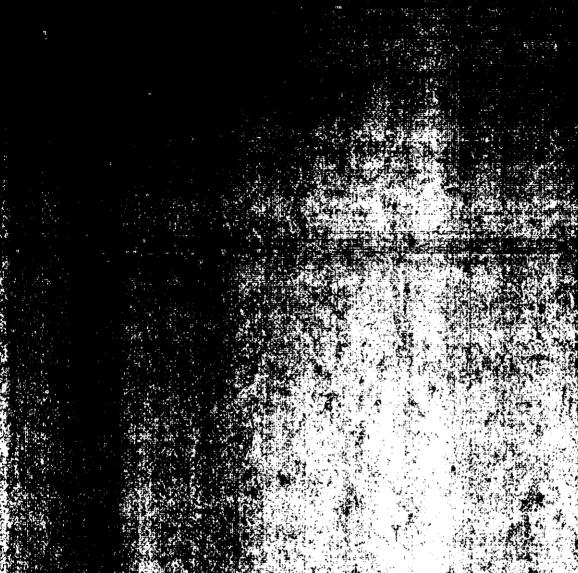
The Association has the following financial assets available within one year of the date of the statement of financial position at June 30:

		2019	 2018
Cash and Cash Equivalents	\$	343,467	\$ 247,576
Investments		17,267	17,938
Patient Accounts Receivable, Net		2,366,149	2,132,956
Other Receivables		324,782	191,155
Total Financial Assets Available to Meet		,	_
Liquidity Needs	_\$_	3,051,665	\$ 2,589,625

#### NOTE 13 AVAILABLE RESOURCES AND LIQUIDITY (CONTINUED)

None of these financial assets are subject to donor or other contractual restrictions that make them unavailable for general expenditure within one year of the date of the statement of financial position.

In addition, approximately \$11.8 million and \$11.4 million in board designated funds at June 30, 2019 and 2018, respectively, could be made available to the Association upon approval by the board of directors. The Association also has approximately \$466,000 and \$333,000 in availability under the line of credit as of June 30, 2019 and 2018, respectively.



\*



### Home Healthcare, Hospice and Community Services/VNA at HCS 2019/2020 Board of Directors

<u>Chair:</u>	•	
	Iulie	Greenwoo

Vice-Chair:

Jane Larmon

Treasurer:

Eric Horne

Secretary:

Susan Abert

Dianne Bolton

Mike Chelstowski

Mary Ann Davis

Julie Green

Maureen O'Brien

**Brian Reilly** 

Judy Sadoski

**David Stinson** 

David Therrien

#### **Director at Large**

**Betsy Cotter** 

#### **Immediate Past President**

Allen Mendelson

#### **EX-OFFICIO**

Maura McQueeney, CEO HCS, VNA at HCS 312 Marlboro St. Keene, NH 03431 352-2253 x121

### **Penelope R Vaine**

#### Objective

To use my knowledge, energy and expertise to provide support and advocacy to those who need it.

#### **Employment**

(April 2010 – Present) Home Healthcare, Hospice and Community Services (VNA at HCS, Inc.)

#### **Program Manager, Healthy Starts**

Coordination of program, supervision and scheduling of home visits.

(March 2009- April 2010) Home Health Care Hospice and Community Services

#### Social Worker Maternal Child Health Program

Responsible for a caseload of 50 children and pregnant women needing parenting education, health care, connection to community resources and developmental screenings. Coordinated and collaborated with other agencies to advocate for each client. Maintained appropriate documentation.

(May 2008 - present)

The United Church of Winchester

#### **Director of Christian Education**

Responsible for designing and implementing a vibrant Christian Education program for the Congregation.

(March 2007- present)

Mobile Home Supply of New England

#### Owner/Manager

Self taught to manage, market, and sell supplies for retail mobile home supply shop.

(2000-2007)

The Winchester Learning Center

#### **Executive Director**

From dream to reality, organized a nonprofit community supported Child Care, Preschool and Family Resource Program. Implemented unique, Waldorf-inspired curriculum to meet the needs of the children and their families. Under the direction of a Board of Directors, managed daily operations, programming, staffing, fiscal management, fundraising and grant writing. Developed an extensive parent education and support network for families.

(1999-1999)

Winchester Elementary School

#### Substitute Teacher

Provided one on one tutoring care for preschool children with special needs. Coordinated care and educational plans with professional team.

(1993-2000)

Home Child Care

#### Director

Created a joyful home child care program which was Licensed by the State of NH and registered with Family Works. Provided a variety of

developmentally appropriate activities to promote creativity, confidence and independence. Established support network for parents. Supervised two high school interns.

(1989-1993)

Home Health Care Hospice and Community Services

#### **Director**

Responsible for managing and operating the Castle Center for Adult Day Care. Program provided quality care and socialization for elderly and handicapped participants. Supervised team of RN's CNA's and aides; and dozens of volunteers. Secured funding annually from the United Way and the NH Dept of Elderly and Adult Services.

#### **Education**

(September 1980- May 1985)

Wheelock College, Boston Mass

**Bachelor of Social Work** 

#### References

Roberta Royce The Winchester Learning Center, Winchester, NH 03470 (603) 239-7347

Jed Butterfield 60 Colony Hill Road, Richmond, NH 03470 (603) 239-8780

#### Volunteer experience

2009 - present

C.A.S.T.

Co facilitator of Community and School Together, a network of concerned citizens who desire to improve the quality of life for all residents. The group has been meeting monthly for 14 years in the town of Winchester.

2007 - present

**Town of Winchester** 

Participant in the Revitalization Committee which is preparing a plan to revitalize downtown Winchester.

1994-present

**The United Church of Winchester** 

Sunday School teacher, Vacation Bible School Co-Coordinator, Fabulous Family Friday Organizer, Religious Education Board Chair, Tweens Leader, Assistant Moderator, Search Team

1998-2000

**Board of Directors** 

**Winchester Learning Center** 

1996-2000

Vice Chair~ Board of Trustees

**Conant Public Library** 

### Rebecca Landry

#### PROFESSIONAL EXPERIENCE

Home Healthcare, Hospice, & Community Services Keene, NH

Position: Home Visitor (January 2013 - Present)

- \* Community liaison for HCS programs with families and individuals thoughout the service area
- \* Provide safe, efficient personal interaction with pregnant and parenting families while promoting independence.
- \* Teach prenatal care, parenting skills, early intervention and children's health, help establish goals and encouraging achievement of these goals.
- \* Reports and documents pertinent observations, including changes in client's condition and need, appropriately.

### Monadnock Community Hospital Peterborough, NH

Position: Reception (January 2010 - March 2012)

- \* Compile and record medical charts, reports, and correspondence, using typewriter or personal computer.
- \* Maintain medical records, technical library and correspondence files.
- \* Transmit correspondence and medical records by mail, e-mail, or fax.
- \* Operate office equipment such as voice mail messaging systems, and use word processing, spreadsheet, and other software applications to prepare reports, invoices, financial statements, letters, case histories and medical records.
- \* Greet visitors, ascertain purpose of visit, and direct them to appropriate staff.
- \* Answer telephones, and direct calls to appropriate staff.
- \* Perform various clerical and administrative functions, such as ordering and maintaining an inventory of supplies.
- \* Receive and route messages and documents to appropriate staff.
- \* Schedule and confirm patient diagnostic appointments.

#### Monadnock Family Services Keene, New Hampshire

Position: Children's Intake Coordinator (June 2009 - January 2010)

\* Verify Insurance benefits, obtain, and maintain authorizations.

- \* Set payment plan based on sliding fee scale.
- \* Perform various clerical and administrative functions, such as ordering and maintaining an inventory of supplies.
- \* Greet visitors, ascertain purpose of visit, and direct them to appropriate staff.
- \* Interview patients to complete documents, case histories, and forms such as intake and insurance forms.
- \* Maintain medical records, technical library and correspondence files.
- \* Compile and record medical charts, reports, and correspondence, using typewriter or personal computer.
- \* Answer telephones, and direct calls to appropriate staff.

#### **Bard Chiropractic**

Peterborough, New Hampshire

Position: Chiropractic Assistant (June 2004 - June 2009)

- \* Verify insurance coverage.
- \* Perform various clerical and administrative functions, such as ordering and maintaining an inventory of supplies.
  - \* Greet visitors, ascertain purpose of visit, and direct them to appropriate staff.
- \* Assist with physiological therapy.
- \* Transcribe recorded messages and practitioners' diagnoses and recommendations into patients' medical records.
- \* Compile and record medical charts, reports, and correspondence, using typewriter or personal computer.
- \* Operate office equipment such as voice mail messaging systems, and use word processing, spreadsheet, and other software applications to prepare reports, invoices, financial statements, letters, case histories and medical records.
- \* Answer telephones, and direct calls to appropriate staff.
- \* Prepare correspondence and assist physicians or medical scientists with preparation of reports, speeches, articles and conference proceedings.
- \* Interview patients to complete documents, case histories, and forms such as intake and insurance forms.
- \* Obtain and maintain authorizations.
- \* Maintain medical records, technical library and correspondence files.
- \* Schedule and confirm patient diagnostic appointments, surgeries and medical consultations.
- \* Perform bookkeeping duties, such as credits and collections, preparing and sending financial statements and bills, and keeping financial records.
- \* Transmit correspondence and medical records by mail, e-mail, or fax.
- \* Receive and route messages and documents such as laboratory results to appropriate staff.

#### **EDUCATION**

Conant High School Jaffrey, New Hampshire Diploma, June 1994

### **ADDITIONAL SKILLS**

- \* Ability to work well under pressure.
- \* Ability to communicate well.
- \* Ability to multi-task.
- \* Great with people.

#### Mary Mullen-LaValley

#### **Objective**

Acquisition of a teaching position that will render use of my talents and educational expertise as well as provide me with the opportunity to serve those in need of care and support.

#### Experience.

### Home Healthcare, Hospice & Community Services **Healthy Starts Home Visitor**

2012 - present

Keene, NH

Community liaison for HCS programs with families and individuals throughout the service area. Provide safe, efficient personal interaction with pregnant and parenting families while promoting independence. Teach prenatal care, parenting skills, early intervention and children's health, help establish goals and encouraging achievement of these goals. Report and document pertinent observations, including changes in client's condition and need, appropriately.

### Monadnock Family Services, Educator/Home Visitor

2006 - 2012

Provide education and home visiting services to young at-risk mothers in collaboration with the VNA at HCS Maternal Child Health Program. NH Certified education, K-5 (2009) and NH CAD Certified Advocate/Counselor, Domestic and Sexual Abuse (2006).

#### Westmoreland Elementary School/Middle School, Special Ed Teacher 1999 - 2006 Westmoreland, NH

Special education tutor, K-5 and 8, as well as continued education service contract (21 year old student). Provided differentiated, appropriate and motivated education techniques for various behavioral and emotional needs. Originated and implemented academic plans, individual and whole class.

New Hampshire Technical Institute, Publ	ic Relations Facilitator	1995 – 1996
Claremont, NH		

Public Relations Facilitator of Adult Education

	Bessie C. Rowell Elementar	y School, Kindergarten Teacher	1976 - 1978
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Education

University of New Hampshire 1976 **BA Elementary Education** 

Special education concentration

Keene State College **Currently Enrolled** Masters of Education

### CONTRACTOR NAME: VNA at HCS, Inc.

### Key Personnel

<u> </u>				,
Name	Job Title	Salary	% Paid from	Amount Paid from
			this Contract	this Contract
Penny Vaine	Program Manager	69,432	43%	29,575
Rebecca Landry	Home Visitor	27,273	89%	24,246
Mary Mullen-La Valley	Lactation Consultant, TIECS	35,513	100%	35,513
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		<del>- </del> -	<del>                                     </del>	
		<del> </del>	<del>                                     </del>	,
			<u> </u>	



Jeffrey A. Meyers Commissioner

Lisa M. Morris Director

# STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES DIVISION OF PUBLIC HEALTH SERVICES

29 HAZEN DRIVE, CONCORD, NH 03301 603-271-4501 1-800-852-3345 Ext. 4501 Fax: 603-271-4827 TDD Access: 1-800-735-2964 www.dhhs.nh.gov

August 27, 2019

His Excellency, Governor Christopher T. Sununu and the Honorable Council State House Concord, New Hampshire 03301

#### REQUESTED ACTION

Authorize the Department of Health and Human Services, Division of Public Health Services, to amend existing sole source agreements with four (4) of the seven (7) vendors listed (in bold) below, to provide home visiting services to expectant women and newly parenting individuals by increasing the total price limitation by \$250,000 from \$4,407,387 to \$4,657,387 with no change to the contract completion dates of September 30, 2020, effective upon Governor and Executive Council approval. 100% Other Funds.

The agreements were originally approved by the Governor and Executive Council on June 20, 2018 (Item #27E).

		Totals	\$4,407,387	\$250,000	\$4,657,387
VNA at HCS, Inc.	177274- B002	312 Mariboro Street Keene, NH 03431	\$312,230	\$0	\$312,230
Central New Hampshire VNA & Hospice	177244- B002	780 North Main Street, Laconia, NH 03246	\$192,978	\$0	\$192,978
TLC Family Resource Center	170625- B001	109 Pleasant Street Claremont, NH 03743	\$234,000	\$0	\$234,000
The Family Resource Center at Gorham	162412- B001	Grafton and Coos County	\$737,613	. \$64,345	\$801,958
Waypoint	177166- B002	City of Manchester, Hillsborough, Merrimack and Rockingham Counties	\$2,220,473	\$88,965	\$2,309,438
Community Action Partnership of Strafford County	177200- B004	642 Central Avenue Dover, NH 03820	\$424,152	\$68,575	\$492,727
Community Action of Belknap-Merrimack B003		2 Industrial Park Drive \$285,9 Concord, NH 03302-1016		\$28,115	\$314,056
Vendor Name	Vendor Number	Location	Current Budget Amount	Increase/ (Decrease) Amount	Modified Budget Amount

His Excellency, Governor Christopher T. Sununu and the Honorable Council
Page 2 of 3

Funds to support this request are anticipated to be available in the following accounts for State Fiscal Years 2020 and 2021 upon the availability and continued appropriation of funds in the future operating budget, with authority to adjust amounts within the price limitation and adjust encumbrances between state fiscal years through the Budget Office, if needed and justified.

### 05-95-90-902010-5896 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POPULATION HEALTH AND COMMUNITY SERVICES, ACA HOME VISITING

Fiscal Year	Class	Title	Activity Code	Current (Modified) Budget	Increased/ (Decreased) Amount	Revised Modified Budget
2019	102- 500731	Contracts for Program Svcs	90083200	\$1,958,839	\$0	\$1,958,839
2020	102- 500731	Contracts for Program Svcs	90083201	\$1,958,839	\$0	\$1,958,839
2021	102- 500731	Contracts for Program Svcs	90083201	\$489,709	\$0	\$489,709
			Subtotals:	\$4,407,387	\$0	\$4,407,387

### 05-95-92-920510-3382 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: BEHAVIORAL HEALTH DIVISION, BUREAU OF DRUG & ALCHOL SVCS, GOVERNOR COMMISSION FUNDS

Fiscal Year	Class	Title	Activity Code	Current (Modified) Budget	Increased/ (Decreased) Amount	Revised Modified Budget
2019	102- 500734	Contracts for Social Svcs	92058502	\$0	\$0	\$0
2020	102- 500734	Contracts for Social Svcs	92058502	\$0	\$250,000	\$250,000
2021	102- 500734	Contracts for Social Svcs	92058502	\$0	\$0	\$0
		-	Subtotals:	\$0	\$250,000	\$250,000
			Totals:	\$4,407,387	\$250,000	\$4,657,387

#### **EXPLANATION**

This request is **sole source** because these Contractors are the only vendors certified to provide the evidence based home visiting model "Healthy Families America" as approved by the Division of Public Health Services and federal funders. Additionally, these vendors have been providing home visiting services in their respective counties and have developed collaborative referral networks, which can provide new mothers and their families with additional assistance programs in their community. Home Visiting utilizes an approved Maternal Infant Early Childhood Home Visiting model and along with permanent partners within each community, provides an array of services to assist in family support and strengthening services to New Hampshire citizens, statewide.

The purpose of this request is to increase capacity for community outreach in identified areas of need. The additional funding for the four (4) Contractors supports the requirement set forth by the Healthy Families America model to have staff trained in Parent Survey and Community Outreach (PSCO). Contractor staff will provide increased, dedicated allocation of time on community outreach.

His Excellency, Governor Christopher T. Sununu and the Honorable Council
Page 3 of 3

The additional funding will allow the Department to provide services to a total of 255 households in need through September 30, 2020. The Contractors have demonstrated their ability to provide these services.

The services provided in these agreements improve maternal and child health, prevent child abuse and neglect, encourage positive parenting and promote child growth and development. Home visitation programs are an effective early-intervention strategy to improve the health and well-being of children, particularly if they are embedded in comprehensive community services to families at risk, referrals and linkages to necessary services is an integral part of the Healthy Families America model.

The Contractors provide home visiting services to pregnant women and newly parenting families with children up to the age of three (3). Nurses and family support workers visit families in their homes to provide educational information, depression and developmental screening, and connect families, as needed, with community services such as prenatal care, employment programs and the New Hampshire Tobacco Helpline.

These original agreements contain language in Exhibit C-1, Revisions to General Provisions that allow the Department to renew the contracts for up to two (2) additional years, subject to the continued availability of funds, satisfactory performance of services and approval from the Governor and Executive Council. The Department is not exercising renewal options at this time.

Should the Governor and Executive Council not approve this request, many of the most at risk New Hampshire families may not receive access to resources and family support and strengthening services necessary to raise children who are physically, socially and emotionally healthy, which can reduce juvenile delinquency, family violence and crime.

Area Served: Statewide

Source of Funds: 100% Other Funds from the Governor's Commission on Alcohol and Other Drugs Fund.

In the event that other funds become no longer available, general funds will not be requested to support these agreements.

Respectfully Submitted

Jeffrey A. Meyers Commissioner

### JUN11'18 PM12:51 DAS



Jessrey A. Meyers Commissioner

Lisa M. Morris Director

### STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES

DIVISION OF PUBLIC HEALTH SERVICES

29 HAZEN DRIVE, CONCORD, NH 03301 603-271-4501 1-800-852-3345 Ext. 4501 Fax: 603-271-4827 TDD Access: 1-800-735-2964 www.dhhs.nh.gov

May 2, 2018

His Excellency Governor Christopher T. Sununu and the Honorable Executive Council State House Concord, New Hampshire 03301

#### **REQUESTED ACTION**

Authorize the Department of Health and Human Services, Division of Public Health Services, to enter into **sole source** agreements with the vendors listed below, in an amount not to exceed \$4,407,387, to provide the provision of home visiting services to expectant women and newly parenting individuals, July 1, 2018 upon Governor and Executive Council approval through September 30, 2020. 100% Federal Funds.

Vendor	Vendor Code	Address	Amount	
Community Action of Belknap- Merrimack Counties Inc.			\$285,941	
Community Action Partnership of Strafford County	nership of 177200-B004 642 Central Avenue Dover, NH 03820		\$424,152	
Child and Family Services of New Hampshire	and Family Services of New 177166-B002 Hillshorough Merrimack		\$2,220,473	
The Family Resource Center at Gorham	162412-B001	162412-B001 Grafton and Coos County		
TLC Family Resource Center	170625-B001	109 Pleasant Street Claremont, NH 03743	\$234,000	
Central New Hampshire VNA & Hospice			\$192,978	
VNA at HCS, Inc. 177274-B002 312 Marlboro Street Keene, NH 03431			\$312,230	
· ,在是一个发展的一个数据,就是对一个数据		Total:	\$4,407,387	



Funds are available in the following account in State Fiscal Years 2019 and are anticipated to be available in State Fiscal Years 2020 and 2021, upon availability and continued appropriation of funds in the future operating budget, with the ability to adjust amounts within the price limitation and adjust encumbrances between State Fiscal Years through the Budget Office if needed and justified, without approval from Governor and Executive Council.

05-95-90-902010-5896 HEALTH AND SOCIAL SERVICES, DEPT OF HEALTH AND HUMAN SVS, HHS: DIVISION OF PUBLIC HEALTH, BUREAU OF POPULATION HEALTH AND COMMUNITY SERVICES, ACA HOME VISITING

Fiscal Year	Class	Title	Activity Code	Amount
2019	102-500731	Contracts for Program Svcs	90083200	\$1,958,839
2020	102-500731	Contracts for Program Svcs	90083201	\$1,958,8 <u>39</u>
2021	102-500731	Contracts for Program Svcs	90083201	\$489,709
			Totai:	\$4,407,387

#### **EXPLANATION**

This request is **sole source** because these vendors are the only vendors certified to provide the evidence based home visiting model "Healthy Families America" as approved by the Division of Public Health Services and federal funders. Additionally, these vendors have been providing home visiting services in their respective counties and have developed collaborative referral networks, which can provide new mothers and their families with additional assistance programs available in their community. Home Visiting utilizes an approved Maternal Infant Early Childhood Home Visiting model along with permanent partners within each community providing an array of services to assist in family support and strengthening services to more New Hampshire citizens, statewide. Funds will allow the vendors to provide services to 255 households in need through September 30, 2020. The vendors have demonstrated their ability to provide these services.

The purpose of these agreements is to improve maternal and child health, prevent child abuse and neglect, encourage positive parenting and promote child growth and development. Home visitation programs can be an effective early-intervention strategy to improve the health and well-being of children, particularly if they are embedded in comprehensive community services to families at risk.

These agreements contain language in Exhibit C-1, Revisions to General Provisions that allow the Department to renew the contracts for up to two (2) additional years, subject to the continued availability of funds, satisfactory performance of services and approval from the Governor and Executive Council.

The vendors will provide home visiting services to pregnant women and newly parenting families with children up to the age of three (3). Nurses and family support workers will visit families in their homes to provide educational information, depression and developmental screening, and connect families, as needed, with community services such as prenatal care, employment programs and the New Hampshire Tobacco Helpline.

Should the Governor and Executive Council not approve this request, many of the most at risk New Hampshire families may not receive access to resources and family support and strengthening services necessary to raise children who are physically, socially and emotionally healthy, which can reduce juvenile delinquency, family violence and crime.

Area Served: Statewide

Her Excellency, Governor Christopher T. Sununu and the Honorable Executive Council Page 3 of 3

Source of Funds: 100% Federal Funds, CFDA # 93.870, US Department of Health and Human Services, Health Resources and Services Administration, FAIN #'s are: X10MC29490 (4/1/16 – 9/30/18) X10MC31156) (9/30/17 – 9/29/19).

In the event that federal funds become no longer available, general funds will not be requested to support these agreements.

Respectfully Submitted,

Lisa Morris · Director

Approved by:

Jeffrey A. Meyers
Commissioner