STATE OF NEW HAMPSHIRE BUREAU OF SECURITIES REGULATION DEPARTMENT OF STATE

IN THE MATTER OF: James W. Ignatowich Respondent) I-2016000008

WHEREAS, on January 13, 2016, Respondent executed a <u>Consent Order</u> with the Bureau of Securities Regulation ("the Bureau") resolving alleged violations of the New Hampshire Securities Act R.S.A. 421-B, and

WHEREAS, finding that the Bureau filed a <u>Staff Petition for Relief</u> on April 5, 2016 seeking additional sanctions and penalties for Respondent's violation of the terms of the aforementioned <u>Consent Order</u>, and

WHEREAS a <u>Notice of Order</u> was issued on April 12, 2016 notifying Respondent of his right to request a hearing within 30 days of receipt of said Notice, and service was made via certified mail on May 5, 2016, and

WHEREAS, finding that no response has been received from Respondent,

THEREFORE, it is hereby ORDERED that:

- The Respondent is in default of the <u>Notice of Order</u> dated April 12, 2016 and The Bureau's <u>Staff Peition for Relief</u> dated April 2, 2016.
- The relief requested in the <u>Petitioner's Motion for Entry of Default Judgement</u> is <u>granted</u>.

- 3. This default order became permanent by operation of law on May 6, 2016.
- 4. All fines and penalties consistent with the <u>Staff Petition for Relief</u> and <u>Motion for</u>

Entry of Default Judgment are imposed by default.

SIGNED,

WILLIAM M. GARDNER SECRETARY OF STATE BY HIS DESIGNEE:

BARRY J. GLENNON, DIRECTOR BUREAU OF SECURITIES REGULATION

Dated: <u>Muly 1,20/6</u>

STATE OF NEW HAMPSHIRE DEPARTMENT OF STATE BUREAU OF SECURITIES REGULATION 25 CAPITOL STREET CONCORD, NH 03301

IN THE MATTER OF:

James W. Ignatowich

1-2016000008

RESPONDENT

PETITIONER'S MOTION FOR ENTRY OF DEFAULT JUDGMENT

NOW COMES Petitioner, the Bureau of Securities Regulation (the "Bureau"), a part of the Corporation Division with the Department of State, and submits this Motion for Entry of Default Judgment, stating in support thereof the following:

Background

- On January 13, 2016, James W. Ignatowich ("Ignatowich") executed a Consent Order with the Bureau resolving alleged violations of New Hampshire securities law (Attachment A).
- 2. Under the terms of the Consent Order and in addition to other undertakings and sanctions, Ignatowich agreed to pay an administrative fine and the Bureau's costs of investigation and enforcement in the amount of \$87,500. (*See* Attachment A.) This \$87,500 was to be paid in installments, including a \$10.000 up-front payment and monthly payments of \$2,583.33 thereafter. Ignatowich further agreed that these monthly payments would be "received by the Bureau on or before the first of each month, beginning February 1, 2016." (Attachment A at 5.) However, Ignatowich failed to make his first up-front payment of \$10,000 within seven days of the Consent Order's execution. Additionally, Ignatowich failed to make his first monthly payment on or before February 1, 2016. In order to obtain these payments, the Bureau had to contact Ignatowich's counsel multiple times. Payment was ultimately received over a week late, however, as of the date of this petition, the Bureau has not received Ignatowich's second or third monthly payments of \$2,583.33 which were due March 1, 2016 and April 1, 2016

respectively. The Bureau again reached out to Ignatowch's counsel on March 2, 2016 to discuss the status of the March payment but has yet to receive a response.

3. Under the terms of the Consent Order:

[I]f timely payment is not made pursuant to this Consent Order, the entire balance shall become due and payable, at the election of the Bureau. Upon default of any obligations set forth in this Consent Order [Ignatowich] authorizes and empowers the Bureau to enter judgement by confession against [Ignatowich], in favor the Bureau, for the amount due plus all costs of collection, including without limitation court costs and reasonable attorney's fees. (*Id.*)

- 4. Additionally, under the terms of the Consent Order, Ignatowich agreed to execute a lien on certain personal property. (*Id.*) Ignatowich agreed to "execute and file any documentation necessary to effectuate the lien and will, upon filing, provide copies of all such documentation to the Bureau." (*Id.*) Ignatowich never provided such documentation to the Bureau despite numerous attempts on behalf of the Bureau to obtain this documentation and despite the fact that the Consent Order was executed in January of 2016.
- 5. Based Ignatowich's violation of the Consent Order, on April 5, 2016, the Bureau filed a Staff Petition for Relief outlining the violations above and seeking additional sanctions against Ignatowich including a permanent bar from securities licensure in the State of New Hampshire. As of the date of this April 5, 2016 filing, Ignatowich still owed the Bureau, under the terms of the Consent Order, \$74,916.67 and no payments have been received since April 5, 2016.
- 6. A Notice of Order was issued on April 12, 2016 notifying Ignatowich of the Order and informing Ignatowich that he had thirty (30) days to request a hearing. (Attachment B.) Specifically, the Notice of Order informed Ignatowich that "[f]ailure to request a hearing within 30 days of the date of receipt of this Order shall result in a default judgment being rendered and administrative penalties being imposed upon the defaulting Respondent." (*See* Attachment B at 3.) The Bureau received a return receipt from Ignatowich on May 5, 2016, confirming receipt of the Notice of Order, however, Ignatowich never requested a hearing.

<u>Argument</u>

7. Pursuant to N.H. RSA 421-B:6-604(b), if a person subject to an order of the Bureau does not request a hearing and none is ordered by the secretary of state within 30 days after the

date of service of the order, the order becomes final as to that person. Ignatowich received and signed for the Notice of Order on May 5, 2016 yet never requested a hearing. Therefore, the Order is final as to Ignatowich.

- 8. The Order outlined the following relief:
 - a. Ignatowich is hereby ordered to immediately cease and desist from the above indicated acts and from in any other way violating RSA 421-B.
 - b. Ignatowich shall immediately pay \$74,916.67 representing the administrative fine and costs due under the Consent Order entered with the Bureau on January 27, 2016.
 - c. Ignatowich shall pay an administrative fine in the amount \$5,000.
 - d. Ignatowich shall pay the Bureau's costs in the amount of \$2,500.
 - e. Ignatowich is permanently barred from conducting securities business in the State of New Hampshire.

WHEREFORE, the Bureau respectfully requests that the Presiding Officer:

- A. Enter a default judgment against Ignatowich based on the April 12, 2016 Order and the Bureau's Staff Petition of April 5, 2016 and pursuant to N.H. RSA 6-604(b);
- B. Grant the relief requested by the Bureau as outlined in the April 12, 2016 Order and the Bureau's Staff Petition of April 5, 2016; and
- C. Grant such additional relief as he deems appropriate.

Date: 6/21 16

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Adrian S. LaRochelle Staff Attorney N.H. Bureau of Securities Regulation

CERTIFICATE OF SERVICE

I hereby certify that on this day, June 21, 2016, I delivered a copy of this pleading to James W. Ignatowich at his last known address, 1075 Anchor Point, Delray Beach, FL, 33444.

Date: $\frac{\dot{\omega}}{2-i}$

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Adrian S. LaRochelle Staff Attorney N.H. Bureau of Securities Regulation

Attachment A

STATE OF NEW HAMPSHIRE DEPARTMENT OF STATE BUREAU OF SECURITIES REGULATION 25 CAPITOL STREET CONCORD, NH 03301

CONSENT ORDER IN THE MATTER OF:

James W. Ignatowich, CRD # 2490731

I-2014000009

I. For purposes of settling the above-captioned matter, and in lieu of further administrative proceedings, James W. Ignatowich ("JWI") has submitted an offer of settlement, which the State of New Hampshire, Department of State, Bureau of Securities Regulation (the "Bureau") has determined to accept. Accordingly, without admitting or denying the facts or allegations contained herein, JWI does hereby consent to the entry of this Consent Order and the following undertakings and sanctions:

THE FACTS

- The complainant in this matter is a Manchester, New Hampshire attorney who received an unwanted telephone solicitation from an Investors Capital Corporation ("ICC", CRD # 30613) agent. During the call, the complainant told the agent that he did not want to receive any further calls from ICC. The complainant received several subsequent calls from ICC.
- 2. JWI was employed by ICC from December 5, 2008 to March 27, 2014. Prior to working for ICC, JWI worked for First Republic Group, LLC ("First Republic", CRD # 39781) from October 2, 2000 to December 5, 2008.
- 3. During JWI's tenure at First Republic, the Bureau initiated an investigation of the firm based on a complaint the Bureau received from a New Hampshire attorney claiming he had received a violative telemarketing call from an agent of First Republic. During its investigation, the Bureau determined that agents of First Republic, including JWI, engaged in telemarketing practices in violation of firm policies and NASD Rule 2212 (currently FINRA Rule 3230). The Bureau ultimately filed a Staff Petition in the First Republic matter but resolved the matter through a Consent Order prior to hearing. Subsequently, the Bureau determined that First Republic did not comply with the terms

of the Consent Order issued in the matter and moved to revoke First Republic's license to operate as a broker-dealer in the State of New Hampshire. The motion was ultimately granted and First Republic ceased operating soon thereafter. JWI and several other agents of First Republic then moved to ICC. The complainant in the First Republic matter and the complainant in this matter are the same individual.

- 4. During the course of the Bureau's investigation in this matter, the Bureau was provided with call records from ICC's Greenwich, Connecticut branch office where JWI was most recently employed. In reviewing the call records provided by ICC, the Bureau was able to determine that not only did ICC's Greenwich, Connecticut branch office initiate numerous telemarketing calls to New Hampshire residents on the National Do Not Call Registry during the relevant time period, but several of these calls to the complainant's office were initiated from JWI's office phone.
- 5. The telemarketing strategy employed by JWI and other agents at ICC's Greenwich, Connecticut office resembled closely those employed by First Republic, which were ultimately the subject of an enforcement action by the Bureau.
- 6. During the course of its investigation, the Bureau also found that certain information provided by JWI in response to requests from the Bureau was inaccurate and misleading.

THE LAW

- 1. ICC is a "person" within the meaning of N.H. RSA 421-B:2, XVI and a "broker-dealer" within the meaning of N.H. RSA 421-B:2, III.
- JWI is a "person" within the meaning of N.H. RSA 421-B:2, XVI and was, during the relevant time period, an "agent" of ICC within the meaning of N.H. RSA 421-B:2, Π.
- 3. FINRA Rule 3230(a)(2) and (3) state that "no member or person associated with a member shall initiate any outbound telephone call to . . . [a]ny person that previously has stated that he or she does not wish to receive an outbound telephone call made by or on behalf of the member; or . . . [a]ny person who has registered his or her telephone number on the Federal Trade Commission's national do-not-call registry." FINRA Rule 3230(m)(17) defines the term "person" as "any individual, group, unincorporated association, limited or general partnership, corporation, or other business entity."
- 4. FINRA Rule 3230(a)(3) explains that "no member or person associated with a member shall initiate any outbound telephone call to . . . [a]ny person who has registered his or her telephone number on the Federal Trade Commission's national do-not-call registry."

However, there are three possible exceptions to this restriction under subsection of (b) of the rule:

A member making telephone solicitations will not be liable for violating paragraph (a)(3) if: 1) The member has an established business relationship with the recipient of the call. A person's request to be placed on the firm-specific do-not-call list terminates the established business relationship exception to that national do-not-call list provision for that member even if the person continues to do business with the member; 2) The member has obtained the person's prior express invitation or permission. Such permission must be evidenced by a signed, written agreement between the person and member which states that the person agrees to be contacted by the member and includes the telephone number to which the calls may be placed; or 3) The associated person making the call has a personal relationship with the recipient of the call.

- 5. Pursuant to N.H. RSA 421-B:8, X, persons licensed under this chapter to conduct securities business shall abide by the rules of the SEC, National Association of Securities Dealers (NASD, now FINRA), national and regional stock exchanges, and other self-regulating organizations which have jurisdiction over the licensee, which set forth standards of conduct in the securities industry. JWI is subject to this provision. According to documents produced by ICC and the Bureau's analysis of the information provided, JWI placed telemarketing or sales calls to New Hampshire residents in violation of FINRA Rule 3230. Each call placed in violation of FINRA Rule 3230 is a violation of N.H. RSA 421-B:8, X.
- 6. Pursuant to N.H. RSA 421-B:19, it is unlawful for any person to make or cause to be made in any document filed under this chapter or in any proceeding under this chapter any statement which is, at the time and in the light of the circumstances under which it is made, false or misleading in any material respect or, in connection with such statement, to omit to state a material fact necessary in order to make the statements made, in the light of the circumstances under which they are made, not misleading. JWI is subject to this provision yet the Bureau found, during its investigation, that JWI provided inaccurate and misleading information to the Bureau.
- 7. Pursuant to N.H. RSA 421-B:26, any person who, either knowingly or negligently, violates any provisions of N.H. RSA 421-B may, upon hearing, and in addition to any other penalty provided for by law, be subject to such suspension, revocation or denial of any registration or license, including the forfeiture of any application fee, or an administrative fine not to exceed \$2,500, or both. Each of the acts specified shall constitute a separate violation, and such administrative action or fine may be imposed in addition to any criminal penalties imposed pursuant to N.H. RSA 421-B:24 or civil

liabilities imposed pursuant to N.H. RSA 421-B:25. JWI is subject to this provision and may be subject to a \$2,500 administrative fine for each violation outlined herein.

- 8. Pursuant to N.H. RSA 421-B:22, IV, in any investigation to determine whether any person has violated or is about to violate this title or any rule or order under this title, upon the secretary of state's prevailing at hearing, or the person charged with the violation being found in default, or pursuant to a consent order issued by the secretary of state, the secretary of state shall be entitled to recover the costs of the investigation, and any related proceedings, including reasonable attorney's fees, in addition to any other penalty provided for under this chapter. JWI is subject to this provision.
- 9. Pursuant to N.H. RSA 421-B:23, whenever it appears to the secretary of state that any person has engaged or is about to engage in any act or practice constituting a violation of this chapter or any rule or order under this chapter, the secretary of state shall have the power to issue and cause to be served upon such person an order requiring the person to cease and desist from violations of this chapter. JWI is subject to this provision.
- II. In view of the foregoing, JWI agrees to the following undertakings and sanctions:
 - 1. JWI agrees to cease and desist from violating of N.H. RSA 421-B.
 - 2. JWI agrees that this Order is entered into for purposes of resolving only the matter as described herein. This order shall have no collateral estoppel effect in any other lawsuit, proceeding, or action, not described herein. Likewise, this order shall not be construed to restrict the Bureau's right to initiate an administrative investigation or proceeding relative to conduct by JWI which the Bureau has no knowledge at the time of the date of final entry of this order.
 - 3. JWI agrees not to take any action or make or permit to be made any public statement, including in regulatory filings or otherwise, denying, directly or indirectly, any allegation in this Consent Order or create the impression that the Consent Order is without factual basis. Nothing in this provision affects JWI's testimonial obligations or right to take any legal positions in administrative proceedings or in litigation, in which the State of New Hampshire is not a party.
 - 4. JWI agrees to be barred from securities licensure in the State of New Hampshire for a period of nine (9) months from the date of execution of this Consent Order.
 - 5. JWI agrees to never again initiate telemarketing calls to New Hampshire residents or permit any individual or entity to initiate telemarketing calls on his behalf to New Hampshire residents. This would include, but is not limited to telemarketing calls to any telephone number with an area code of 603.

- 6. JWI agrees, upon execution of this Consent Order, to pay an administrative fine and costs of investigation and enforcement in the amount of Eighty-Seven Thousand Five Hundred Dollars (\$87,500). JWI agrees to pay Ten Thousand Dollars (\$10,000) within seven (7) days of execution of this Order and Two Thousand Five Hundred Eighty-Three Dollars and Thirty-Three Cents (\$2,583.33) received by the Bureau on or before the first of each month thereafter, beginning February 1, 2016, until the remaining balance of the Eighty-Seven Thousand Five Hundred Dollars (\$87,500) is paid in full. Each payment shall be made to the State of New Hampshire, which will be applied to settlement of the above-captioned matter. Payment must be made by 1) business check, certified check, or postal money order; 2) made payable to the State of New Hampshire; and 3) mailed to the Bureau of Securities Regulation, Department of State, State House, Room 204, Concord, New Hampshire, 03301.
- 7. JWI agrees, at his own expense, to have a lien placed on his real property located in Palm Beach County, Florida, contemporaneous with the execution of this Consent Order, in the amount of Seventy-Seven Thousand Five Hundred Dollars (\$77,500). JWI further agrees that this lien will remain in place until all financial obligations outlined herein are satisfied and represents that the property described herein has equity equal to or greater than Seventy-Seven Thousand Five Hundred Dollars (\$77,500). Additionally, JWI hereby represents that he and his wife, the co-owner of the above-described property, assent to the placement of this lien and agree to execute and file any documentation necessary to effectuate the lien and will, upon filing, provide copies of all such documentation to the Bureau. JWI agrees that the above-described lien will only be discharged upon complete satisfaction of all undertakings contained herein.
- 8. However, any collection on the above-referenced lien shall be decreased by the amount of payments made to New Hampshire (the Bureau) and the Bureau shall only seek to collect on the remaining balance. The fine and costs in this Order are JWI's in an individual capacity, and upon his death or incapacity, the Bureau agrees to extinguish the lien and agrees the lien shall be in no further force or effect. The remaining balance of the fine and costs (the \$87,500) shall not be an obligation of his estate, and the estate shall have the ability to file the paperwork necessary with the cooperation of the Bureau to claim satisfaction of the lien and to remove the lien from the property.
- 9. JWI agrees that if timely payment is not made pursuant to this Consent Order, the entire unpaid balance shall become due and payable immediately, at the election of the Bureau. Upon default of any obligations set forth under this Consent Order, JWI authorizes and empowers the Bureau to enter judgment by confession against JWI, in favor of the Bureau, for the amount due plus all costs of collection, including without limitation court costs and reasonable attorney's fees. JWI expressly waives any notice or other process, consents to immediate execution of the judgment, and expressly waives any right to a hearing or appeal

thereunder. JWI also acknowledges that, should he default on any obligations set forth in this Consent Order, he may be subject to a separate enforcement action and additional fines and penalties for violations of the Consent Order.

- 10. JWI agrees that the fine and costs outlined herein, stem from violations of New Hampshire securities law and, therefore, are non-dischargeable in bankruptcy pursuant to 11 U.S.C. § 523(a)(19)(A)(i) and (B)(i). JWI agrees not to seek discharge of the fine or costs outlined herein in any future bankruptcy proceeding. The Bureau reserves the right to reopen this matter if payment in full is not received by the Bureau according to the terms of this Consent Order. JWI agrees that the entry of this Order is a judgment, order, consent order, settlement agreement, within the meaning of 11 U.S.C. § 523(a)(19)(B), and that the Bureau has all necessary power and jurisdiction to enter this Order, including a determination of non-dischargeability of all obligations pursuant hereto.
- 11. JWI agrees that if he does not meet all conditions set forth in this Consent Order, this Order shall be voidable by the Bureau without a hearing and the Bureau may proceed with its enforcement action.
- III. Based on the foregoing, the Bureau deems it appropriate and in the public interest to accept and enter into this Order. **THEREFORE, IT IS HEREBY ORDERED THAT:**
 - JWI shall cease and desist from violating the New Hampshire Securities Act pursuant to RSA 421-B:23.
 - 2. JWI shall pay an administrative fine and the Bureau's costs of investigation in the amount of Eighty-Seven Thousand Five Hundred Dollars (\$87,500) pursuant to the schedule and other terms outlined herein.
 - The fine and costs outlined herein are non-dischargeable in bankruptcy pursuant to § 523(a)(19)(A)(i) and (B)(i).
 - 4. JWI shall be permanently barred from initiating telemarketing calls to any New Hampshire resident, including but not limited to telemarketing calls to any telephone number with an area code of 603.
 - 5. JWI shall be barred from securities licensure, in any capacity, in the State of New Hampshire for a period of nine (9) months from the date of execution of this Consent Order.
 - 6. JWI shall comply with all other undertakings and sanctions outlined herein.

Executed this $\underline{13}$ day of $\underline{5}$, 2016.

James W/Ignatowich 3 day of <u>SAN</u>, 2016.

Entered t is

Barry Glennon, Director N.H. Bureau of Securities Regulation

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Attachment B

STATE OF NEW HAMPSHIRE DEPARTMENT OF STATE BUREAU OF SECURITIES REGULATION

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IN THE MATTER OF:

James W. Ignatowich Respondent ORDER TO CEASE AND DESIST

NOTICE OF ORDER

This Order commences an adjudicative proceeding under the provisions of RSA 421-B:6-604.

LEGAL AUTHORITY AND JURISDICTION

Pursuant to RSA 421-B:6-604, the Secretary of State has the authority to issue and cause to be served an order requiring any person appearing to him to be engaged or about to be engaged in any act or practice constituting a violation of RSA 421-B or any rule or order thereunder, to cease and desist from violations of RSA 421-B.

Pursuant to RSA 421-B:6-604(a), if the secretary of state determines that a person has engaged, is engaging, or is about to engage, in an act, practice, or course of business constitution a violation of this chapter or an order issued under this chapter, or that a person has, is, or is about to materially aid an act, practice, or course of business constituting a violation of this chapter or an order issued under this chapter, the secretary of state may: (1) issue an order directing the person to cease and desist from engaging in the act, practice, or course of business or to take other action necessary or appropriate to comply with this chapter; or (2) issue an order under RSA 421-B:2-204.

Pursuant to RSA 421-B:5-508, any person who willfully violates a cease and desist order shall be guilty of a class B felony.

NOTICE OF RIGHT TO REQUEST A HEARING

The above named respondent has the right to request a hearing on this order to cease and desist, as well as the right to be represented by counsel. Any such request for a hearing shall be in writing, shall be signed by the respondent, or by the duly authorized agent of the above named respondent, and shall be delivered either by hand or certified mail, return receipt requested, to the Bureau of Securities Regulation, Department of State, 25 Capitol Street, Concord, New Hampshire 03301.

Under the provisions of RSA 421-B:6-604(b), I, if respondent fails to request a hearing on this order within 30 calendar days of receipt of this order, respondent shall be deemed in default, and this order to cease and desist shall, on the thirty-first day, become permanent.

Upon request for a hearing being received by the Bureau of Securities Regulation, in the manner and form indicated above, a hearing shall be held not later than ten days after such request is received by the Bureau, after which hearing, the secretary of state, or such other person authorized by statute, shall issue a further order vacating or modifying this order, or making it permanent, as the circumstances require.

STATEMENT OF ALLEGATIONS

The allegations contained in the <u>Staff Petition for Relief</u> dated April 5, 2016 (a copy of which is attached hereto) are incorporated by reference hereto.

<u>ORDER</u>

WHEREAS, finding it necessary and appropriate and in the public interest, and for the protection of investors and consistent with the intent and purposes of the New Hampshire securities laws, and

WHEREAS, finding that the allegations contained in the Staff Petition, if proved true and correct, form the legal basis of the relief requested, therefore:

It is hereby **ORDERED**, that:

- 1. Respondent is hereby ordered to immediately cease and desist from the above indicated acts and from in any other way violating RSA 421-B.
- Respondent shall immediately pay \$74,916.67 representing the administrative fine and costs due under the Consent Order entered with the Bureau on January 27, 2016.
- 3. Respondent shall pay an administrative fine in the amount \$5,000.
- 4. Respondent shall pay the Bureau's costs in the amount of \$2,500.
- Respondent is permanently barred from conducting securities business in the State of New Hampshire
- 6. Failure to request a hearing within 30 days of the date of receipt of this Order shall result in a default judgment being rendered and administrative penalties being imposed upon the defaulting Respondent.

SIGNED, WILLIAM M. GARDNER SECRETARY OF STATE BY HIS DESIGNEE:

Dated: 4.12.16

Jam J. Allem

BARRY J. GLENNON, DIRECTOR, BUREAU OF SECURITIES REGULATION

STATE OF NEW HAMPSHIRE DEPARTMENT OF STATE ■UREAU OF SECURITIES REGULATION 25 CAPITOL STREET CONCORD, NH ●3301

STAFF PETITION FOR RELIEF IN THE MATTER OF:

James W. Ignatewich, CRD # 2490731

I-2016000008

I. The staff of the State of New Hampshire, Department of State, Bureau of Securities Regulation (the "Bureau") hereby petitions the Director, and makes the following statement of facts:

STATEMENT OF FACTS

Introduction

- 1. On January 13, 2016, James W. Ignatowich ("Ignatowich") executed a Consent Order with the Bureau resolving alleged violations of New Hampshire securities law (attached hereto as Exhibit 1).
- 2. Under the terms of the Consent Order and in addition to other undertakings and sanctions, Ignatowich agreed to pay an administrative fine and the Bureau's costs of investigation and enforcement in the amount of \$87,500. This \$87,500 was to be paid in installments, including a \$10,000 up-front payment and monthly payments of \$2,583.33 thereafter. Ignatowich further agreed that these monthly payments would be "received by the Bureau on or before the first of each month, beginning February 1, 2016." However, Ignatowich failed to make his first up-front payment of \$10,000 within seven days of the Consent Order's execution. Additionally, Ignatowich failed to make his first monthly payment on or before February 1, 2016. In order to obtain these payments, the Bureau had to contact Ignatowich's counsel multiple times. Payment was ultimately received over a week late, however, as of the date of this petition, the Bureau has not received Ignatowich's second or third monthly payments of \$2,583.33 which were due March 1, 2016 and April 1, 2016 respectively. The Bureau again reached out to Ignatowich's counsel on March 2, 2016 to discuss the status of the March payment but has yet to receive a response.

3. Under the terms of the Consent Order:

[I]f timely payment is not made pursuant to this Consent Order, the entire balance shall become due and payable, at the election of the Bureau. Upon default of any obligations set forth in this Consent Order [Ignatowich] authorizes and empowers the Bureau to enter judgement by confession against [Ignatowich], in favor the Bureau, for the amount due plus all costs of collection, including without limitation court costs and reasonable attorney's fees.

- 4. Additionally, under the terms of the Consent Order, Ignatowich agreed to execute a lien on certain personal property. Ignatowich agreed to "execute and file any documentation necessary to effectuate the lien and will, upon filing, provide copies of all such documentation to the Bureau." Ignatowich has yet to provide such documentation to the Bureau despite numerous attempts on behalf of the Bureau to obtain this documentation and despite the fact that the Consent Order was executed almost two months ago.
- 5. As of the date of this filing, Ignatowich still owes the Bureau, under the terms of the Consent Order, \$74,916.67.

STATEMENTS OF LAW

- II. The staff of the Bureau hereby petitions the Director and makes the following statements of law under the New Hampshire Revised Statutes Annotated, N.H. RSA 421-B, and regulations thereunder:
 - 1. Ignatowich is a "person" within the meaning of N.H. RSA 421-B:1-102(39).
 - 2. Pursuant to N.H. RSA 421-B:6-604(a), if the secretary of state determines that a person has engaged, is engaging, or is about to engage, in an act, practice, or course of business constituting a violation of this chapter or an order issued under this chapter, or that a person has, is, or is about to materially aid an act, practice, or course of business constituting a violation of this chapter or an order issued under this chapter, the secretary of state may: (1) issue an order directing the person to cease and desist from engaging in the act, practice, or course of business or to take other action necessary or appropriate to comply with this chapter; or (2) issue an order under N.H. RSA 421-B:2-204. Ignatowich is subject to this provision and has violated various provisions of the Consent Order he executed with the Bureau.
 - 3. N.H. RSA 421-B:6-604(d), states that:

[i]n a final order, the secretary of state may impose a civil penalty up to a maximum of \$2,500 for a single violation. In addition, every such person who is subject to such civil penalty, upon hearing, and in addition to any other penalty provided for by law, be subject to such suspension, revocation, or denial of any registration or license, or be barred from registration or licensure, including the forfeiture of any application fee.

Ignatowich is subject to this provision and has failed to make timely payment under the Consent Order and has failed to provide documentation to the Bureau regarding the filing of the Notice of Lien as required by the Consent Order.

4. Pursuant to N.H. RSA 421-B:6-604(g), in a final order, the secretary of state may charge the actual cost of an investigation or proceeding for a violation of this chapter or an order issued under this chapter. Ignatowich is subject to this provision.

RELIEF REQUESTED

- 111. The staff of the Bureau makes the following requests for relief in the above referenced matter as permitted under N.H. RSA 421-B:
 - 1. Find as fact the allegations contained in Section I of this petition.
 - 2. Make conclusions of law as stated in Section II of this petition relative to the allegations contained in Section I of this petition.
 - 3. Order Ignatowich to immediately pay \$74,916.67, which represents the balance of the administrative fine and costs due under the Consent Order.
 - 4. Order Ignatowich pay and administrative fine in the amount of \$5,000 pursuant to N.H. RSA 421-B:6-604(d).
 - 5. Order Ignatowich pay the Bureau's costs in the amount of \$2,500 pursuant to N.H. RSA 421-B:6-604(g).
 - 6. Order Ignatowich be permanently barred from licensure in New Hampshire pursuant to N.H. RSA 421-B:6-604(d).
 - 7. Take such other actions as necessary for the protection of New Hampshire investors and enforcement of N.H. RSA 421-B.

RIGHT TO AMEND

The Bureau reserves the right to amend this Staff Petition for Relief and to request that the Director of the Bureau take additional administrative action. Nothing herein shall preclude the Bureau from bringing additional enforcement action under N.H. RSA 421-B or the regulations thereunder.

Respectfully submitted by:

Callelle

Adrian S. LaRochelle, Staff Attorney

Eric A. Eorcier, Staff Attorney

 $\frac{4/5/16}{Date/}$

Date

Exhibit 1

STATE OF NEW HAMPSHIRE DEPARTMENT OF STATE BUREAU OF SECURITIES REGULATION 25 CAPITOL STREET CONCORD, NH 03301

CONSENT ORDER IN THE MATTER OF:

James W. Ignatewich, CRD # 2490731

I-2014000009

I. For purposes of settling the above-captioned matter, and in lieu of further administrative proceedings, James W. Ignatowich ("JWF") has submitted an offer of settlement, which the State of New Hampshire, Department of State, Bureau of Securities Regulation (the "Bureau") has determined to accept. Accordingly, without admitting or denying the facts or allegations contained herein, JWI does hereby consent to the entry of this Consent Order and the following undertakings and sanctions:

THE FACTS

- The complainant in this matter is a Manchester, New Hampshire attorney who received an unwanted telephone solicitation from an Investors Capital Corporation ("ICC", CRD # 30613) agent. During the call, the complainant told the agent that he did not want to receive any further calls from ICC. The complainant received several subsequent calls from ICC.
- JWI was employed by ICC from December 5, 2008 to March 27, 2014. Prior to working for ICC, JWI worked for First Republic Group, LLC ("First Republic", CRD # 39781) from October 2, 2000 to December 5, 2008.
- 3. During JWI's tenure at First Republic, the Bureau initiated an investigation of the firm based on a complaint the Bureau received from a New Hampshire attorney claiming he had received a violative telemarketing call from an agent of First Republic. During its investigation, the Bureau determined that agents of First Republic, including JWI, engaged in telemarketing practices in violation of firm policies and NASD Rule 2212 (currently FINRA Rule 3230). The Bureau ultimately filed a Staff Petition in the First Republic matter but resolved the matter through a Consent Order prior to hearing. Subsequently, the Bureau determined that First Republic did not comply with the terms

of the Consent Order issued in the matter and moved to revoke First Republic's license to operate as a broker-dealer in the State of New Hampshire. The motion was ultimately granted and First Republic ceased operating soon thereafter. JWI and several other agents of First Republic then moved to ICC. The complainant in the First Republic matter and the complainant in this matter are the same individual.

- 4. During the course of the Bureau's investigation in this matter, the Bureau was provided with call records from ICC's Greenwich, Connecticut branch office where JWI was most recently employed. In reviewing the call records provided by ICC, the Bureau was able to determine that not only did ICC's Greenwich, Connecticut branch office initiate numerous telemarketing calls to New Hampshire residents on the National Do Not Call Registry during the relevant time period, but several of these calls to the complainant's office were initiated from JWI's office phone.
- 5. The telemarketing strategy employed by JWI and other agents at ICC's Greenwich, Connecticut office resembled closely those employed by First Republic, which were ultimately the subject of an enforcement action by the Bureau.
- 6. During the course of its investigation, the Bureau also found that certain information provided by JWI in response to requests from the Bureau was inaccurate and misleading.

THE LAW

- 1. ICC is a "person" within the meaning of N.H. RSA 421-B:2, XVI and a "broker-dealer" within the meaning of N.H. RSA 421-B:2, III.
- 2. JWI is a "person" within the meaning of N.H. RSA 421-B:2, XVI and was, during the relevant time period, an "agent" of ICC within the meaning of N.H. RSA 421-B:2, II.
- 3. FINRA Rule 3230(a)(2) and (3) state that "no member or person associated with a member shall initiate any outbound telephone call to ... [a]ny person that previously has stated that he or she does not wish to receive an outbound telephone call made by or on behalf of the member; or ... [a]ny person who has registered his or her telephone number on the Federal Trade Commission's national do-not-call registry." FINRA Rule 3230(m)(17) defines the term "person" as "any individual, group, unincorporated association, limited or general partnership, corporation, or other business entity."
- 4. FINRA Rule 3230(a)(3) explains that "no member or person associated with a member shall initiate any outbound telephone call to . . . [a]ny person who has registered his or her telephone number on the Federal Trade Commission's national do-not-call registry."

However, there are three possible exceptions to this restriction under subsection of (b) of the rule:

A member making telephone solicitations will not be liable for violating paragraph (a)(3) if: 1) The member has an established business relationship with the recipient of the call. A person's request to be placed on the firm-specific do-not-call list terminates the established business relationship exception to that national do-not-call list provision for that rnember even if the person continues to do business with the member; 2) The member has obtained the person's prior express invitation or permission. Such permission must be evidenced by a signed, written agreement between the person and member which states that the person agrees to be contacted by the member and includes the telephone number to which the calls may be placed; or 3) The associated person making the call has a personal relationship with the recipient of the call.

- 5. Pursuant to N.H. RSA 421-B:8, X, persons licensed under this chapter to conduct securities business shall abide by the rules of the SEC, National Association of Securities Dealers (NASD, now FINRA), national and regional stock exchanges, and other self-regulating organizations which have jurisdiction over the licensee, which set forth standards of conduct in the securities industry. JWI is subject to this provision. According to documents produced by ICC and the Bureau's analysis of the information provided, JWI placed telemarketing or sales calls to New Hampshire residents in violation of FINRA Rule 3230. Each call placed in violation of FINRA Rule 3230 is a violation of N.H. RSA 421-B:8, X.
- 6. Pursuant to N.H. RSA 421-B:19, it is unlawful for any person to make or cause to be made in any document filed under this chapter or in any proceeding under this chapter any statement which is, at the time and in the light of the circumstances under which it is made, false or misleading in any material respect or, in connection with such statement, to omit to state a material fact necessary in order to make the statements made, in the light of the circumstances under which they are made, not misleading. JWI is subject to this provision yet the Bureau found, during its investigation, that JWI provided inaccurate and misleading information to the Bureau.
- 7. Pursuant to N.H. RSA 421-B:26, any person who, either knowingly or negligently, violates any provisions of N.H. RSA 421-B may, upon hearing, and in addition to any other penalty provided for by law, be subject to such suspension, revocation or denial of any registration or license, including the forfeiture of any application fee, or an administrative fine not to exceed \$2,500, or both. Each of the acts specified shall constitute a separate violation, and such administrative action or fine may be imposed in addition to any criminal penalties imposed pursuant to N.H. RSA 421-B:24 or civil

- 6. JWI agrees, upon execution of this Consent Order, to pay an administrative fine and costs of investigation and enforcement in the amount of Eighty-Seven Thousand Five Hundred Dollars (\$87,500). JWI agrees to pay Ten Thousand Dollars (\$10,000) within seven (7) days of execution of this Order and Two Thousand Five Hundred Eighty-Three Dollars and Thirty-Three Cents (\$2,583.33) received by the Bureau on or before the first of each month thereafter, beginning February I, 2016, until the remaining balance of the Eighty-Seven Thousand Five Hundred Dollars (\$87,500) is paid in full. Each payment shall be made to the State of New Hampshire, which will be applied to settlement of the above-captioned matter. Payment must be made by 1) business check, certified check, or postal money order; 2) made payable to the State of New Hampshire; and 3) mailed to the Bureau of Securities Regulation, Department of State, State House, Room 204, Concord, New Hampshire, 03301.
- 7. JWI agrees, at his own expense, to have a lien placed on his real property located in Palm Beach County, Florida, contemporaneous with the execution of this Consent Order, in the amount of Seventy-Seven Thousand Five Hundred Dollars (\$77,500). JWI further agrees that this lien will remain in place until all financial obligations outlined herein are satisfied and represents that the property described herein has equity equal to or greater than Seventy-Seven Thousand Five Hundred Dollars (\$77,500). Additionally, JWI hereby represents that he and his wife, the co-owner of the above-described property, assent to the placement of this lien and agree to execute and file any documentation necessary to effectuate the lien and will, upon filing, provide copies of all such documentation to the Bureau. JWI agrees that the above-described lien will only be discharged upon complete satisfaction of all undertakings contained herein.
- 8. However, any collection on the above-referenced lien shall be decreased by the amount of payments made to New Hampshire (the Bureau) and the Bureau shall only seek to collect on the remaining balance. The fine and costs in this Order are JWI's in an individual capacity, and upon his death or incapacity, the Bureau agrees to extinguish the lien and agrees the lien shall be in no further force or effect. The remaining balance of the fine and costs (the \$87,500) shall not be an obligation of his estate, and the estate shall have the ability to file the paperwork necessary with the cooperation of the Bureau to claim satisfaction of the lien and to remove the lien from the property.
- 9. JWI agrees that if timely payment is not made pursuant to this Consent Order, the entire unpaid balance shall become due and payable immediately, at the election of the Bureau. Upon default of any obligations set forth under this Consent Order, JWI authorizes and empowers the Bureau to enter judgment by confession against JWI, in favor of the Bureau, for the amount due plus all costs of collection, including without limitation court costs and reasonable attorney's fees. JWI expressly waives any notice or other process, consents to immediate execution of the judgment, and expressly waives any right to a hearing or appeal

thereunder. JWI also acknowledges that, should he default on any obligations set forth in this Consent Order, he may be subject to a separate enforcement action and additional fines and penalties for violations of the Consent Order.

- 10. JWI agrees that the fine and costs outlined herein, stem from violations of New Hampshire securities law and, therefore, are non-dischargeable in bankruptcy pursuant to 11 U.S.C. § 523(a)(19)(A)(i) and (B)(i). JWI agrees not to seek discharge of the fine or costs outlined herein in any future bankruptcy proceeding. The Bureau reserves the right to reopen this matter if payment in full is not received by the Bureau according to the terms of this Consent Order. JWI agrees that the entry of this Order is a judgment, order, consent order, settlement agreement, within the meaning of 11 U.S.C. § 523(a)(19)(B), and that the Bureau has all necessary power and jurisdiction to enter this Order, including a determination of non-dischargeability of all obligations pursuant hereto.
- JWI agrees that if he does not meet all conditions set forth in this Consent Order, this Order shall be voidable by the Bureau without a hearing and the Bureau may proceed with its enforcement action.
- III. Based on the foregoing, the Bureau deems it appropriate and in the public interest to accept and enter into this Order. THEREFORE, IT IS HEREBY ORDERED THAT:
 - JWI shall cease and desist from violating the New Hampshire Securities Act pursuant to RSA 421-B:23.
 - 2. JWI shall pay an administrative fine and the Bureau's costs of investigation in the amount of Eighty-Seven Thousand Five Hundred Dollars (\$87,500) pursuant to the schedule and other terms outlined herein.
 - The fine and costs outlined herein are non-dischargeable in bankruptcy pursuant to § 523(a)(19)(A)(i) and (B)(i).
 - JWI shall be permanently barred from initiating telemarketing calls to any New Hampshire resident, including but not limited to telemarketing calls to any telephone number with an area code of 603.
 - 5. JWI shall be barred from securities licensure, in any capacity, in the State of New Hampshire for a period of nine (9) months from the date of execution of this Consent Order.
 - 6. JWI shall comply with all other undertakings and sanctions outlined herein.

Executed this $\frac{13}{5}$ day of $\frac{5}{5}$ day of $\frac{5}{5}$ day of $\frac{5}{5}$

liabilities imposed pursuant to N.H. RSA 421-B:25. JWI is subject to this provision and may be subject to a \$2,500 administrative fine for each violation outlined herein.

- 8. Pursuant to N.H. RSA 421-B:22, IV, in any investigation to determine whether any person has violated or is about to violate this title or any rule or order under this title, upon the secretary of state's prevailing at hearing, or the person charged with the violation being found in default, or pursuant to a consent order issued by the secretary of state, the secretary of state shall be entitled to recover the costs of the investigation, and any related proceedings, including reasonable attorney's fees, in addition to any other penalty provided for under this chapter. JWI is subject to this provision.
- 9. Pursuant to N.H. RSA 421-B:23, whenever it appears to the secretary of state that any person has engaged or is about to engage in any act or practice constituting a violation of this chapter or any rule or order under this chapter, the secretary of state shall have the power to issue and cause to be served upon such person an order requiring the person to cease and desist from violations of this chapter. JWI is subject to this provision.
- II. In view of the foregoing, JWI agrees to the following undertakings and sanctions:
 - 1. JWI agrees to cease and desist from violating of N.H. RSA 421-B.
 - 2. JWI agrees that this Order is entered into for purposes of resolving only the matter as described herein. This order shall have no collateral estoppel effect in any other lawsuit, proceeding, or action, not described herein. Likewise, this order shall not be construed to restrict the Bureau's right to initiate an administrative investigation or proceeding relative to conduct by JWI which the Bureau has no knowledge at the time of the date of final entry of this order.
 - 3. JWI agrees not to take any action or make or permit to be made any public statement, including in regulatory filings or otherwise, denying, directly or indirectly, any allegation in this Consent Order or create the impression that the Consent Order is without factual basis. Nothing in this provision affects JWI's testimonial obligations or right to take any legal positions in administrative proceedings or in litigation, in which the State of New Hampshire is not a party.
 - 4. JWI agrees to be barred from securities licensure in the State of New Hampshire for a period of nine (9) months from the date of execution of this Consent Order.
 - 5. JWI agrees to never again initiate telemarketing calls to New Hampshire residents or permit any individual or entity to initiate telemarketing calls on his behalf to New Hampshire residents. This would include, but is not limited to telemarketing calls to any telephone number with an area code of 603.

James X/Ignatowich $\frac{1}{13}$ day of \overline{SAN} , 2016. Entered this _

Barry Glennon, Director N.H. Bureau of Securities Regulation

Attachment C



