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Nicholas A. Toumpas Commissioner

Kathleen A. Dunn Associate Commissioner

STATE OF NEW HAMPSHIRE DEPARTMENT OF HEALTH AND HUMAN SERVICES OFFICE OF MEDICAID BUSINESS AND POLICY

129 PLEASANT STREET, CONCORD, NH 03301-3857 603-271-9422 1-800-852-3345 Ext. 9422 Fax: 603-271-8431 TDD Access: 1-800-735-2964 www.dhhs.nh.gov

January 30, 2014

Her Excellency, Governor Margaret Wood Hassan and the Honorable Council State House Concord, NH 03301

REQUESTED ACTION

50.5% Federal fuels

Authorize the Department of Health & Human Services to amend existing individual agreements with the Managed Care Organizations listed below to provide Medicaid Managed Care medical and long-term care services to Medicaid clients by adjusting rates to reflect the annual actuarially certified rate structure, effective December 1, 2013, through June 30, 2014. These are zero cost amendments, specific to the rate structure update for SFY14 and do not have an impact on the contract period.

- Granite State Health Plan, d/b/a New Hampshire Healthy Families, 264 South River Road, Bedford, NH 03110
- Boston Medical Center HealthNet Plan, d/b/a Well Sense Health Plan, 2 Copley Place, Suite 600, Boston, MA 02116
- Granite Care Meridian Health Plan of New Hampshire, d/b/a Meridian Health Plan of New Hampshire, 900 Elm Street, Manchester, NH 03101

Funds for the services are anticipated to be available in the following account:

Fund Name and Account Number	SFY13	SFY14	SFY15	Total
Medicaid Care Management: 010-047-79480000-102	\$0.00	\$239,636,311.00	\$945,000,000.00	\$1,184,636.31
Total	\$0.00	\$239,636,311.00	\$945,000,000.00	\$1,184,636.31

EXPLANATION

The purpose of this amendment with the three Managed Care Organizations is to adjust the payments rates to incorporate changes that have occurred in the Medicaid program since the current rates were set in July 2013. The original contract envisioned \$900,000,000 for SFY 2014. However, due to a delayed start, the price limitation is adjusted to \$239,636,311 to represent the partial year of SFY14, December 1, 2013 through June 30, 2014, and does not include the contract amount for SFY15. The Department is planning to bring a new amendment for G&C approval for SFY15.

Her Excellency, Governor Margaret Wood Hassan and the Honorable Executive Council January 16, 2014 Page 2 of 2

These amendments reflect an adjustment to the per member per month rates paid to the managed care organizations to incorporate additional capacity and rate increase for designated receiving facility beds (involuntary psychiatric treatment beds located in private hospitals) in the State, update to DRG and FQHC rates, as well as an adjustment to reflect the start date of Care Management as December 1, 2013. The original agreements approved by Governor and Executive Council on May 9, 2012 allow for such amendments. These original agreements were competitively bid.

Should Governor and Council determine to not approve this request New Hampshire citizens will not benefit from improved and cost efficient medical care available to them under the Managed Care Program.

The following Performance Measures, including but not limited to the following, will be used to evaluate these agreements.

- Access Standards, including, but not limited to: provider network, geographic distance, timely access to services and access to special services;
- Quality Performance Incentives focused on four areas: Timeliness of Prenatal Care, Follow-Up After Hospitalization for Mental Illness, Parental Satisfaction With Children Getting Appointments for Care and Satisfaction with Getting Appointments for Care; and
- Claims Payment and Processing Accuracy.

Area served: Statewide.

Source of funds: Federal financial participation rates range from 50% to 75%. Average funding sources are estimated to be as follows:

State Fiscal Year 2014: 50.5% Federal Funds and 49.5% General Funds; and State Fiscal Year 2015: 50.2% Federal Funds, 37.7% General Funds and 12.1% Other Funds (County).

In the event that Federal or other funds become no longer available, General Funds will not be requested to support this program.

Respectfully submitted,

Kathleen A. Dunn, MPH Associate Commissioner

Karhlun aluni

Nicholas A. Toumpas

Commissioner

The Department of Health and Human Services' Mission is to join communities and families in providing opportunities for citizens to achieve health and independence.

Approved by:



State of New Hampshire Department of Health and Human Services Amendment #2 to the Medicaid Care Management Contract

This second Amendment to the Medicaid Care Management contract (hereinafter referred to as "Amendment #2") dated this January 22nd day of 2014, is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Granite State Health Plan, Inc. (hereinafter referred to as "the Contractor"), a New Hampshire Corporation with a place of business at 2 Executive Park Drive, Bedford, NH 03110.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on May 9th, 2012, and amended by an agreement (Amendment #1 to the Contract) approved by the Governor and Executive Council on June 19th, 2013, the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract and in consideration of certain sums specified; and

WHEREAS, the State and the Contractor have agreed to make changes to the scope of work, payment schedules and terms and conditions of the contract; and

WHEREAS, the actual start date of Care Management was December 1, 2013, the reimbursement rate for FQHC's in the Medicaid program was increased, a DRG update was required and DRF changes in the Medicaid program resulted in changes to the payment schedules of the contract; and

WHEREAS, the implementation of the ACA required certain changes to the payment schedules of the contract; and

WHEREAS, pursuant to the General Provisions, Paragraph 18, the Agreement may be amended by the parties after approval by the Governor and Executive Council;

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree as follows:

Amendment and modification of P-37 "Agreement";

1) Change Price Limitation in Block 1.8 of the P-37 to read \$ 239,636,311.00

Delete Exhibit B amendment #1.
Replace with attached Exhibit B Amendment #2.



This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire Department of Health and Human Services Associate Commissioner and Medicaid Director Granite State Health Plan, Inc. President & CEO Acknowledgement: State of Wessouri , County of St before the undersigned officer, personally appeared the person dentified above, or satisfactorily proven to be the person whose name is signed above, and acknowledged that s/he executed this document in the capacity indicated above. Signature of Notary Public or Justice of the Peace ROSEMARIE BAYES Notary Public - Notary Seal STATE OF MISSOURI Name and Title of Notary or Justice of the Peace St. Louis County My Commission Expires: June 3, 2016 Commission # 12567879



The preceding Amendment, having to substance, and execution.	peen reviewed by this office, is approved as to form,
	OFFICE OF THE ATTORNEY GENERAL
<u> 1-3</u> д-1 <u>У</u> Date	Name: Rosenay Want Title: Accident Advorney General
I hereby certify that the foregoing cor Council of the State of New Hampsh meeting)	ntract was approved by the Governor and Executive ire at the Meeting on: (date of
	OFFICE OF THE SECRETARY OF STATE
Date	Name:
	Title:

New Hampshire Medicaid Care Management Contract Exhibit B Amendment #2



This Agreement is reimbursed on a per member per month capitation rate for the Agreement term, subject to all conditions contained within Exhibit A. Accordingly, no maximum or minimum product volume is guaranteed. Any quantities set forth in this contract are estimates only. The contractor agrees to serve all members in each category of eligibility who enroll with this contractor for covered services. Capitation payment rates are as follows:

SFY14 - DECEMBER 1, 2013 – JUNE 30, 2014 Capitation Payment

Eligibility Category	Cap	itation Rates
Low Income Children and Adults -Age 2-11 Months	\$	214.94
Low Income Children and Adults -Age 1-5 Years	\$	114.91
Low Income Children and Adults -Age 6-13 Years	\$	163.46
Low Income Children and Adults -Female Age 14-18 Years	\$	212.22
Low Income Children and Adults -Male Age 14-18 Years	\$	186.77
Low Income Children and Adults -Female Age 19-44 Years	\$	399.39
Low Income Children and Adults -Male Age 19-44 Years	\$	312.21
Low Income Children and Adults -Age 45+ Years	\$	545.33
Foster Care / Adoption	\$	459.20
Breast and Cervical Cancer Program	\$	1,460.29
Severely Disabled Children	*****	1,335.51
Disabled Adults -Female Age 19-44 Years, Medicaid Only	\$	943.53
Disabled Adults -Male Age 19-44 Years, Medicaid Only	\$	873.49
Disabled Adults -Age 45+ Years, Medicaid Only	\$	1,195.06
Old Age Assistance Program -Medicaid Only – Non-Nursing Home Residents	\$	823.92
Nursing Home Residents -Medicaid Only	\$	1,337.42
Nursing Home Residents -Dual Eligibles	\$	82.66
Dual Eligibles -Age 0-44	\$	424.65
Dual Eligibles -Age 45-64	\$	505.35
Dual Eligibles -Age 65+	\$	273.71
Newborn Kick Payment	\$	2,935.18
Maternity Kick Payment	\$	3,013.31
Supplemental Behavioral Health Rate Cell	Sur	plemental Rate
Severe/Persistent Mental Illness: Low Income Children and Adults & Foster Care		1,516.07
Severe/Persistent Mental Illness: All Other	\$	1,035.74
Severe Mental Illness: Low Income Children and Adults & Foster Care	\$	949.27
Severe Mental Illness: All Other	\$	567.36
Low Utilizer		468.02
Serious Emotionally Disturbed Child: TANF and Foster Care	\$ \$ \$	783.04
Serious Emotionally Disturbed Child: All Other	\$	1,074.86

Price Limitation. This Agreement is one of multiple contracts that will serve the New Hampshire Medicaid Care Management Program. The estimated member months, for State Fiscal Year 2014, to be served among all contracts is 772,682. Accordingly, the price limitation for SFY14 among all contracts, for State Fiscal Year 2014, based on the projected members per month is \$239,636,311.

New Hampshire Medicaid Care Management Contract Exhibit B Amendment #2



Invoicing. Invoices shall be submitted and will be paid based on the terms outlined in Exhibit A. Invoices for services shall be sent to the following address. The MCO shall be notified in writing should this information change during the course of the contract:

Attn: Medicaid Finance Director New Hampshire Medicaid Managed Care Program 129 Pleasant Street Concord, NH 03304

CERTIFICATE OF AUTHORITY

I. Keith H. Williamson, hereby certify that I am Secretary of the Granite State Health Plan, Inc., a New Hampshire corporation organized and existing under the laws of the State of New Hampshire (the "Corporation").

I further certify that Jay M. Gonzalez, President & CEO of the Corporation, is authorized to sign on behalf of the Corporation any and all agreements and execute any and all contracts, documents and instruments necessary to bind the Corporation.

I further certify that the authority given to the individual named above shall remain in full force and effect until this Certificate of Authority is amended by the Corporation.

IN WITNESS WHEREOF, I have subscribed my name as Secretary of the Corporation on this 27th day of January, 2014.

Keith H. Williamson, Secretary

State of Missouri

County of St. Louis

On this 27th day of January, 2014, before me, Rosemarie Bayes, the undersigned Notary Public. personally appeared Keith H. Williamson, personally known to me, to be the person whose name is subscribed to within the instrument, and acknowledged to me that he executed the same for the purposes therein stated.

ROSEMARIE BAYES
Notary Public - Notary Seal
STATE OF MISSOURI
St. Louis County
ly Commission Expires: June 3, 2016
Commission # 12567879

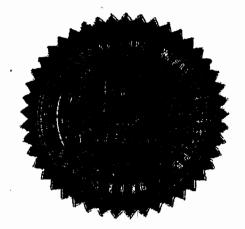
Signature of Notary Public

State of New Hampshire Bepartment of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify Granite State Health Plan, Inc. is a New Hampshire corporation registered on March 14, 2012. I further certify that articles of dissolution have not been filed with this office.

INFORMATION REGARDING ANNUAL REPORTS AND/OR FEES MUST BE OBTAINED FROM THE NEW HAMPSHIRE INSURANCE DEPARTMENT.



In TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 11th day of June, A.D. 2013

William M. Gardner Secretary of State

CERTIFICATE OF LIABILITY INSURANCE

DATE(MM/DD/YYYY) 11/05/2013

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER, THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the

Certificate noticer in fied of su	ch enuorsemenus).						
PRODUCER		CONTACT NAME:					
Aon Risk Services Central, Ind St. Louis MO Office	Inc.	PHONE (A/C. No. Ext):	(866) 283-7122	FAX (800)	363-0105		
8182 Maryland Avenue St Louis MO 63105 USA		E-MAIL ADDRESS:					
			INSURER(S) AFFORDING	G COVERAGE	NAIC#		
INSURED	•	INSURER A:	American Zurich In	s Co	40142		
Granite State Health Plan		INSURER B:		1.00			
c/o Centene Corporation 7700 Forsyth Blvd.		INSURER C:					
Suite 600 St. Louis MO 63105 USA		INSURER D:					
		INSURER E:	100010				
		INSURER F:	_				
COVERAGES	CERTIFICATE NUMBER: 5700519000	ดก	PEVIS	ION NIIMBED.	·		

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN. THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS.

	XCLUSIONS AND CONDITIONS OF SUCE						MG. Limits st	nown are as requested
INSR LTR	TYPE OF INSURANCE	INSF	RAUBR WVD	POLICY NUMBER	(MM/DD/YYYY)	(MMVDDYYYY)	LIMIT	8
A	GENERAL LIABILITY		Γ	GLA 9826749-02	711/01/2013	11/01/2014	EACH OCCURRENCE	\$1,000,000
	X COMMERCIAL GENERAL LIABILITY						DAMAGE TO RENTED PREMISES (Ea occurrence)	\$1,000,000
	CLAIMS-MADE X OCCUR						MED EXP (Any one person)	\$10,000
							PERSONAL & ADV INJURY	\$1,000,000
							GENERAL AGGREGATE	\$2,000,000
	GEN'L AGGREGATE LIMIT APPLIES PER:						PRODUCTS - COMP/OP AGG	\$2,000,000
	AUTOMOBILE LIABILITY		-				COMBINED SINGLE LIMIT (Ea accident)	
	ANY AUTO						BODILY INJURY (Per person)	
l	ALL OWNED SCHEDULED						BODILY INJURY (Per eccident)	
	AUTOS AUTOS NON-OWNED AUTOS						PROPERTY DAMAGE (Per accident)	
			L					
	LIMBRELLA LIAB OCCUR						EACH OCCURRENCE	
	EXCESS LIAB CLAIMS-MADE						AGGREGATE	
	DED RETENTION							
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY			wC647833300	11/01/2013	11/01/2014	X WC STATU- OTH-	
	ANY PROPRIETOR / PARTNER / EXECUTIVE N	N/A					E L EACH ACCIDENT	\$1,000,000
	(Mandatory in NH)						E L DISEASE-EA EMPLOYEE	\$1,000,000
	If yes, describe under DESCRIPTION OF OPERATIONS below						E L DISEASE-POLICY LIMIT	\$1,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (Attach ACORD 101, Additional Remarks Schedule, if more space is required)

CERTIFICA	TE HOL	.DER
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CANCELLATION

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

NH Department of Health and Human Services, Office of the Commissioner (OCOM) Attn: Walter Faasen or Kathleen Dunn Brown Building, 129 Pleasant Street Concord NH 03301-3857 USA

Son Risk Services Central Inc



State of New Hampshire Department of Health and Human Services Amendment #2 to the Medicaid Care Management Contract

This second Amendment to the Medicaid Care Management contract (hereinafter referred to as "Amendment #2") dated this January 22nd day of 2014, is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Boston Medical Center Health Plan, Inc. (hereinafter referred to as "the Contractor"), a Massachusetts nonprofit corporation with a place of business at 2 Copley Place, Suite 600, Boston, MA 02116.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on May 9th, 2012, and amended by an agreement (Amendment #1 to the Contract) approved by the Governor and Executive Council on June 19th, 2013, the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract and in consideration of certain sums specified; and

WHEREAS, the State and the Contractor have agreed to make changes to the scope of work, payment schedules and terms and conditions of the contract; and

WHEREAS, the actual start date of Care Management was December 1, 2013, the reimbursement rate for FQHC's in the Medicaid program was increased, a DRG update was required and DRF changes in the Medicaid program resulted in changes to the payment schedules of the contract; and

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Delete Exhibit B amendment #1.
Replace with attached Exhibit B Amendment #2.



This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire
Department of Health and Human Services
Hamber Whan

Department of Health and Human Services
Hamber Whan

Department of Health and Human Services
Hamber Whan

Land Commissioner

Rathleen Albunn
Associate Commissioner and Medicaid Director

Boston Medical Center Health Plan, Inc.

Name: Scott F. O'Corman

Title: President

Acknowledgement:
State of Nassochusetts, County of of Nassochusetts, County



The preceding Amendment, having been reviewed by this office, is approved as to form, substance, and execution.

OFFICE OF THE ATTORNEY GENERAL

	OFFICE OF THE ATTORNEY GENERAL	-
<u>1-30-14</u> Date	Reservery Wint Name: Rosemany Wint Title: Assistant Attorney General	— I
I hereby certify that the foregoing co Council of the State of New Hamps meeting)	ontract was approved by the Governor and Exe hire at the Meeting on: (da	ecutive ate of
	OFFICE OF THE SECRETARY OF STAT	ΓE
Date	Name:	
	Title:	

New Hampshire Medicaid Care Management Contract Exhibit B Amendment #2



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Maternity Kick Payment	\$	3,013.31
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Severe/Persistent Mental Illness: All Other	\$	1,035.74
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Severe Mental Illness: All Other	\$	567.36
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New Hampshire Medicaid Care Management Contract Exhibit B Amendment #2



Invoicing. Invoices shall be submitted and will be paid based on the terms outlined in Exhibit A. Invoices for services shall be sent to the following address. The MCO shall be notified in writing should this information change during the course of the contract:

Attn: Medicaid Finance Director New Hampshire Medicaid Managed Care Program 129 Pleasant Street Concord, NH 03304

Clerk's Certificate of Vote

I, Susan M. Coakley, the duly and qualified Clerk of Boston Medical Center Health Plan, Inc. (BMCHP), a Massachusetts non-profit corporation organized under Chapter 180 of the General Laws of Massachusetts, do hereby certify that the following votes were approved by the Board of Trustees of Corporation on February 14, 2012:

VOTED: To delegate authority to the Finance Committee of the Board of Trustees to authorize Boston Medical Center Health Plan, Inc. (BMCHP) to enter into a capitation agreement with the New Hampshire Department of Health and Human Services to provide Medicaid managed care to eligible New Hampshire residents if awarded a contract pursuant to the competitive procurement.

FURTHER

VOTED:

To authorize and direct Kate Walsh, President and CEO, Thomas Traylor, Treasurer, Vice-President of Federal and State Relations for Boston Medical Center, or Scott O'Gorman, Interim Executive Director, acting singly or jointly, to execute, deliver and file such documents and papers and to take such actions, from time to time in the name of and on behalf of BMCHP, as each of them may deem necessary or appropriate to implement and effect the full intent and purpose of the foregoing resolutions, and to approve their authority to execute and deliver any such agreements, documents, instruments or other papers and to take any such further actions shall be conclusively evidenced by the execution and delivery thereof or the taking thereof.

I further certify that the following vote was approved by the Finance Committee of the BMCHP Board of Trustees on March 9, 2012:

VOTED: That BMCHP is hereby authorized to enter into a three-year Medicaid care management contract with the New Hampshire Department of Health and Human Services with coverage effective July 1, 2011 [sic], subject to satisfactory negotiation of final contract terms.

IN WITNESS WHEREOF, I have hereunto set my hand on this 23rd day of January 2014.

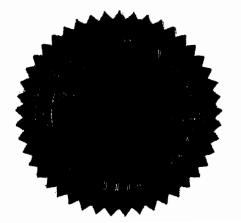
BOSTON MEDICAL CENTER HEALTHNET PLAN, INC.,

Susan M. Coakley, Clerk

State of New Hampshire Department of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify that Boston Medical Center HealthNet Plan is a New Hampshire trade name registered on July 24, 2012 and that Boston Medical Center Health Plan, Inc. presently own(s) this trade name. I further certify that it is in good standing as far as this office is concerned, having paid the fees required by law.



In TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 10th day of June, A.D. 2013

William M. Gardner Secretary of State

CERTETE CATEDO EN SUR ANCE Strategic Risk Solutions (Cayman) Ltd. This certificate is issued as a matter of information only and Governors Square 2 Floor Building 3 confers no rights upon the Certificate Holder. This Certificate 23 Lime Tree Bay Ave. does not amend, extend or alter the coverage afforded by the P.O. Box 1159 policies below. Grand Cayman KY1-1102

Cayman Islands

INSURED

Boston Medical Center d/b/a Boston Medical Center HealthNet Plan Two Copley Place

Boston, MA 02118

COMPANY AFFORDING COVERAGE

DATE: 6/13/2013

BOSTON MEDICAL CENTER INSURANCE A COMPANY, LTD.

ICO VIETA CH

This is to certify that the Policies listed below have been issued to the Named Insured above for the Policy Period indicated, notwithstanding any requirement, term or condition of any contract or other document with respect to which this certificate may be issued or may pertain, the insurance afforded by the policies described herein is subject to all the terms, exclusions and conditions of such policies. Limits shown may have been reduced by paid claims.

TYPE OF INSURANCE	CO. LTR.	POLICY NUMBER	POLICY EFFECTIVE DATE	POLICY EXPIRATION DATE	LIMI	TS
GENERAL LIABILITY	A	BMCIC-PR-A-13	06/30/2013	06/30/2014	EACH OCCURENCE	\$2,000,000
COMMERCIAL					AGGREGATE PERSONAL &	\$
GENERAL LIABILITY					ADV INJURY EACH OCCURRENCE	\$
CLAIMS MADE					FIRE DAMAGE	\$
OCCURRENCE					MEDICAL EXPENSES	\$
PROFESSIONAL LIABILITY					EACH OCCURENCE	
LIABILIT					AGGREGATE	

DESCRIPTION OF OPERATIONS/LOCATIONS/VECHICLES/SPECIAL ITEMS (LIMITS MAY BE SUBJECT TO RETENTIONS) This policy will provide coverage to all Boston Medical Center HealthNet Plan's offices in Massachusetts and New Hampshire.

(CHRINIC (CAMELLO) AD SR **CANCELLEATION**

Nicholas A. Toumpas, Commissioner Department of Health and Human Services State of New Hampshire 129 Pleasant Street Concord, NH 03301

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, THE ISSUING INSURER WILL ENDEAVOR TO MAIL 10 DAYS WRITTEN NOTICE TO THE CERTIFICATE HOLDER NAMED TO THE LEFT, BUT FAILURE TO DO SO SHALL IMPOSE NO OBLIGATION OR LIABILITY OF ANY KIND UPON THE INSURER, ITS AGENTS OR REPRESENTATIVES.

AUTHORIZED REPRESENTATIVES





CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 6/13/2013

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(les) must be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

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PRODUCER					CONTACT Nariann Lyons						
	ian Group I		Agend	y, Inc.	PHONE (A/C. No. Ext): (617) 587-2399 FAX (A/C. No): (617) 236-0011						
500 Bo	ylston Stre	et			E-MAIL ADDR	33:					
Suite :	300				INSURER(8) AFFORDING COVERAGE NAIC #				NAIC #		
Boston		MA 02	2116		INSUR	ERA:Hartf	ord Casu	alty &Hart	ford I	nd	
INSURED					IN\$UR	ERB:					
Boston	Medical Cer	nter Heal	Lth Pl	an Inc	INSUR	ERC;					
Two Co	pley Place	Suite 60	00		INSUR	ERD:					
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EVIDENCE OF COMMERCIAL PROPERTY INSURANCE

DATE (MM/DD/YYYY) 10/24/2013

THIS EVIDENCE OF PROPERTY INSURANCE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE ADDITIONAL INTEREST NAMED BELOW. THIS EVIDENCE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND, OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS EVIDENCE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE ADDITIONAL INTEREST. COMPANY NAME AND ADDRESS NAIC NO: 20397-001 877-945-7378 PRODUCER NAME, CONTACT PERSON AND ADDRESS: (A/C, No. Ext): Vigilant Insurance Company Willis of Massachusetts, Inc. One Financial Center 26 Century Blvd. P. O. Box 305191 Boston, MA 02110 Nashville, TN 37230-5191 FAX (A/C, No): 888-467-2378 ADDRESS: IF MULTIPLE COMPANIES, COMPLETE SEPARATE FORM FOR EACH certificates@willis.com POLICY TYPE SUB CODE: CODE AGENCY CUSTOMER ID #: Commercial Property NAMED INSURED AND ADDRESS Boston Medical Center LOAN NUMBER **POLICY NUMBER** 35808431 d/b/a Boston Medical Center HealthNet Plan 2 Copley Place EFFECTIVE DATE EXPIRATION DATE CONTINUED UNTIL Boston, MA 02116 10/01/2013 10/01/2014 TERMINATED IF CHECKED ADDITIONAL NAMED INSURED(S) THIS REPLACES PRIOR EVIDENCE DATED: PROPERTY INFORMATION (Use REMARKS on page 2, if more space is required) 🗵 BUILDING OR 🗷 BUSINESS PERSONAL PROPERTY LOCATION/DESCRIPTION THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS EVIDENCE OF PROPERTY INSURANCE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS. X SPECIAL BASIC BROAD COVERAGE INFORMATION PERILS INSURED COMMERCIAL PROPERTY COVERAGE AMOUNT OF INSURANCE: \$ See Remarks DED: YES NO NA x BUSINESS INCOME **RENTAL VALUE** x If YES, LIMIT: x Actual Loss Sustained; # of months:12 BLANKET COVERAGE x If YES, indicate value(s) reported on property identified above: \$8ee Remarks x Attach Disclosure Notice / DEC TERRORISM COVERAGE IS THERE A TERRORISM-SPECIFIC EXCLUSION? x IS DOMESTIC TERRORISM EXCLUDED? x If YES, LIMIT: DED: x LIMITED FUNGUS COVERAGE x FUNGUS EXCLUSION (If "YES", specify organization's form used) x REPLACEMENT COST x AGREED VALUE If YES. COINSURANCE x % EQUIPMENT BREAKDOWN (If Applicable) If YES, LIMIT: included DED: x x If YES, LIMIT: DED: -ORDINANCE OR LAW - Coverage for loss to undamaged portion of bldg included Demolition Costs X If YES, LIMIT: included DED: -- Incr. Cost of Construction x If YES, LIMIT: included DED: x If YES, LIMIT: DED: -EARTH MOVEMENT (If Applicable) included DED: -FLOOD (If Applicable) x If YES, LIMIT: included WIND / HAIL (If Subject to Different Provisions) x If YES, LIMIT: included DED: -PERMISSION TO WAIVE SUBROGATION IN FAVOR OF MORTGAGE HOLDER PRIOR TO LOSS x CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. ADDITIONAL INTEREST LENDER SERVICING AGENT NAME AND ADDRESS CONTRACT OF SALE MORTGAGEE LENDERS LOSS PAYABLE NAME AND ADDRESS Department of Health and Human Services State of New Hampshire Attn: Nicholas A. Toumpas, Commissioner 129 Pleasant Street Concord, NH 03301 AUTHORIZED REPRESENTATIVE moto



State of New Hampshire Department of Health and Human Services Amendment #2 to the Medicaid Care Management Contract

This second Amendment to the Medicaid Care Management contract (hereinafter referred to as "Amendment #2") dated this January 22nd day of 2014, is by and between the State of New Hampshire, Department of Health and Human Services (hereinafter referred to as the "State" or "Department") and Granite Care - Meridian Health Plan of New Hampshire, Inc. (hereinafter referred to as "the Contractor"), a New Hampshire Corporation with a place of business at 900 Elm Street, Manchester, NH.

WHEREAS, pursuant to an agreement (the "Contract") approved by the Governor and Executive Council on May 9th, 2012, and amended by an agreement (Amendment #1 to the Contract) approved by the Governor and Executive Council on June 19th, 2013, the Contractor agreed to perform certain services based upon the terms and conditions specified in the Contract and in consideration of certain sums specified; and

WHEREAS, the State and the Contractor have agreed to make changes to the scope of work, payment schedules and terms and conditions of the contract; and

WHEREAS, the actual start date of Care Management was December 1, 2013, the reimbursement rate for FQHC's in the Medicaid program was increased, a DRG update was required and DRF changes in the Medicaid program resulted in changes to the payment schedules of the contract; and

WHEREAS, the implementation of the ACA required certain changes to the payment schedules of the contract; and

WHEREAS, pursuant to the General Provisions, Paragraph 18, the Agreement may be amended by the parties after approval by the Governor and Executive Council;

NOW THEREFORE, in consideration of the foregoing and the mutual covenants and conditions contained in the Contract and set forth herein, the parties hereto agree as follows:

Amendment and modification of P-37 "Agreement";

1) Change Price Limitation in Block 1.8 of the P-37 to read \$ 239,636,311.00

Delete Exhibit B amendment #1.
Replace with attached Exhibit B Amendment #2.



This amendment shall be effective upon the date of Governor and Executive Council approval.

IN WITNESS WHEREOF, the parties have set their hands as of the date written below,

State of New Hampshire
Department of Health and Human Services

Murler Thhan

Deputy Communication

Kathleen A. Dunn
Associate Commissioner and Medicaid Director

Granite Care - Meridian Health Plan of New
Hampshire, Inc.

Name: Sean P. Corrow
Title: Sec RETAM

Acknowledgement:
State of Murgan County of Ward on 123/14, before the undersigned officer, personally appeared the person identified above, or

satisfactorily proven to be the person whose name is signed above, and acknowledged that s/he executed this document in the capacity indicated above.

Signature of Notary Public or Justice of the Peace

Sara Terrio, Notary Public

Name and Title of Notary or Justice of the Peace

SARA TERRIO
NOTARY PUBLIC, STATE OF MI
COUNTY OF WAYNE
MY COMMISSION EXPIRES Jan 1, 2017
ACTING IN COUNTY OF 1 ,)



The preceding Amendment, having bee substance, and execution.	en reviewed by this office, is approved as to form,
,	OFFICE OF THE ATTORNEY GENERAL
	Name: Rosenary Want Title: Herstand Aftorney General
I hereby certify that the foregoing contra Council of the State of New Hampshire meeting)	act was approved by the Governor and Executive at the Meeting on: (date of
	OFFICE OF THE SECRETARY OF STATE
Date	Name:
	Title:

New Hampshire Medicaid Care Management Contract Exhibit B Amendment #2



This Agreement is reimbursed on a per member per month capitation rate for the Agreement term, subject to all conditions contained within Exhibit A. Accordingly, no maximum or minimum product volume is guaranteed. Any quantities set forth in this contract are estimates only. The contractor agrees to serve all members in each category of eligibility who enroll with this contractor for covered services. Capitation payment rates are as follows:

SFY14 - DECEMBER 1, 2013 – JUNE 30, 2014 Capitation Payment

Eligibility Category	Capi	tation Rates
Low Income Children and Adults -Age 2-11 Months	\$	214.94
Low Income Children and Adults -Age 1-5 Years	\$	114.91
Low Income Children and Adults -Age 6-13 Years	\$	163.46
Low Income Children and Adults -Female Age 14-18 Years	\$	212.22
Low Income Children and Adults -Male Age 14-18 Years	\$	186.77
Low Income Children and Adults -Female Age 19-44 Years	\$	399.39
Low Income Children and Adults -Male Age 19-44 Years	\$	312.21
Low Income Children and Adults -Age 45+ Years	\$	545.33
Foster Care / Adoption	\$	459.20
Breast and Cervical Cancer Program	\$	1,460.29
Severely Disabled Children	*****	1,335.51
Disabled Adults -Female Age 19-44 Years, Medicaid Only	\$	943.53
Disabled Adults -Male Age 19-44 Years, Medicaid Only	\$	873.49
Disabled Adults -Age 45+ Years, Medicaid Only	\$	1,195.06
Old Age Assistance Program -Medicaid Only – Non-Nursing Home Residents	\$	823.92
Nursing Home Residents -Medicaid Only	\$	1,337.42
Nursing Home Residents -Dual Eligibles	\$	82.66
Dual Eligibles -Age 0-44	\$	424.65
Dual Eligibles -Age 45-64	\$	505.35
Dual Eligibles -Age 65+	\$	273.71
Newborn Kick Payment	\$	2,935.18
Maternity Kick Payment	\$	3,013.31
Supplemental Behavioral Health Rate Cell	Supr	lemental Rate
Severe/Persistent Mental Illness: Low Income Children and Adults & Foster Care		1,516.07
Severe/Persistent Mental Illness: All Other	\$	1,035.74
Severe Mental Illness: Low Income Children and Adults & Foster Care	\$	949.27
Severe Mental Illness: All Other	\$	567.36
Low Utilizer	\$	468.02
Serious Emotionally Disturbed Child: TANF and Foster Care	\$ \$	783.04
Serious Emotionally Disturbed Child: All Other	\$	1,074.86

Price Limitation. This Agreement is one of multiple contracts that will serve the New Hampshire Medicaid Care Management Program. The estimated member months, for State Fiscal Year 2014, to be served among all contracts is 772,682. Accordingly, the price limitation for SFY14 among all contracts, for State Fiscal Year 2014, based on the projected members per month is \$239,636,311.

New Hampshire Medicaid Care Management Contract Exhibit B Amendment #2



Invoicing. Invoices shall be submitted and will be paid based on the terms outlined in Exhibit A. Invoices for services shall be sent to the following address. The MCO shall be notified in writing should this information change during the course of the contract:

Attn: Medicaid Finance Director New Hampshire Medicaid Managed Care Program 129 Pleasant Street Concord, NH 03304

GRANITE CARE-MERIDIAN HEALTH PLAN OF NEW HAMPSHIRE, INC.

CONSENT RESOLUTION OF BOARD OF DIRECTORS

Certificate of Authority

The undersigned, being the Board of Directors of Granite Care-Meridian Health Plan of New Hampshire, Inc., a New Hampshire corporation (the "Company") do hereby consent to the following resolution:

WHEREAS, the Board of Directors desire to authorize Sean P. Cotton to enter into any and all agreements and execute any and all contracts, documents and instruments necessary to bind the Company with regard to a Medicaid Care Management Contract with the State of New Hampshire;

RESOLVED, Sean P. Cotton, hereby has the full authority to enter into any and all agreements and execute any and all contracts, documents and instruments necessary to bind the Company to a Medicaid Care Management Contract with the State of New Hampshire.

Executed by the undersigned as the Board of Directors of Granite Care-Meridian Health Plan of New Hampshire, Inc., a New Hampshire corporation on the dates indicated below.

[Signature Page Follows]

Name	Signature	Date of Execution
David B. Cotton, M.D.	West	3/20/12
Jon B. Cotton		3/20/12
Sean P. Cotton	35	3/20/12
Michael D. Cotton	Me	3/20/12
Thomas L. Lauzon	J.Gm	3-20-12
State of Michigan)) ss: County of Wayne)		
	ore me by the Board of Directo ire, Inc., this 20 th day of March	ors of Granite Care – Meridian h, 2012.
Signature Trocy No	nok	
Printed name Tracy No		
Notary public, State of Mich		_

TRACY NOVAK
NOTARTY PUBLIC, STATE OF MI
COUNTY OF MACOINS
MY COMMISSION EXPERS AND 8, 2018
ACTING IN COUNTY OF UD 6 YT R.

GRANITE CARE-MERIDIAN HEALTH PLAN OF NEW HAMPSHIRE, INC.

ATTESTATION

I, David B. Cotton, M.D., attest that I am Chairman of the Board of Directors of Granite Care-Meridian Health Plan of New Hampshire, Inc., a New Hampshire corporation and Health Maintenance Organization.

I further attest that to date, the Consent Resolution of the Board of Directors – Certificate of Authority, executed on March 20, 2012 has not been revoked and shall continue in full force and effect until such time as it may be revoked by the Board of Directors.

I further attest that Sean P. Cotton has the authority of the Board of Directors to execute Amendment #2 to the Medicaid Care Management Contract.

Executed by the undersigned chairman of the Board of Directors of Granite Care-Meridian Health Plan of New Hampshire, Inc., a New Hampshire corporation and Health Maintenance Organization.

David B. Cotton, M.D.

Chairman of the Board of Directors

State of Michigan)
) ss:
County of Wayne)

Subscribed and sworn before me by David B. Cotton, M.D., on this $\supseteq 3$ day of January, 2014.

Printed name

Notary Public, State of Michigan, County of Wayne

My Commission expires

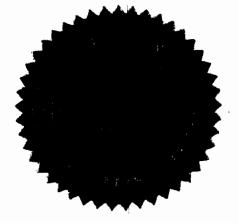
SARA TERRIO NOTARY PUBLIC, STATE OF MI COUNTY OF WAYNE MY COMMISSION EXPIRES Jain 1, 2017 ACTING IN COUNTY OF

State of New Hampshire Bepartment of State

CERTIFICATE

I, William M. Gardner, Secretary of State of the State of New Hampshire, do hereby certify Granite Care-Meridian Health Plan of New Hampshire, Inc. is a New Hampshire corporation registered on November 3, 2011. I further certify that articles of dissolution have not been filed with this office.

INFORMATION REGARDING ANNUAL REPORTS AND/OR FEES MUST BE OBTAINED FROM THE NEW HAMPSHIRE INSURANCE DEPARTMENT.



In TESTIMONY WHEREOF, I hereto set my hand and cause to be affixed the Seal of the State of New Hampshire, this 10th day of June, A.D. 2013

William M. Gardner Secretary of State



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 1/16/2014

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must be endorsed. If SUBROGATION IS WAIVED, subject to

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Department of Heath and Human Services 129 Pleasant St.	SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.
Concord NH 03301	AUTHORIZED REPRESENTATIVE MULL MISST



State of New Hampshire

New Number: 603-271-9200

NICHOLAS A. TOUMPAS COMMISSIONER

June 12, 2013

Her Excellency, Governor Margaret Wood Hassan And the Honorable Council State House Concord, NH 03301

REQUESTED ACTION

Authorize the Department of Health & Human Services to amend existing individual agreements with the Managed Care Organizations listed below to provide Medicaid Managed Care medical and long-term care services to Medicaid clients by adjusting rates to reflect the annual actuarially certified rate structure, effective July 1, 2013, through June 30, 2014. These are zero cost amendments.

- Granite State Health Plan, d/b/a New Hampshire Healthy Families, 264 South River Road, Bedford, NH 03110
- Boston Medical Center HealthNet Plan, d/b/a Well Sense Health Plan, 2 Copley Place, Suite 600, Boston, MA 02116
- Granite Care Meridian Health Plan of New Hampshire, 900 Elm Street, Manchester, NH 03101

EXPLANATION

The purpose of these amendments is to amend the existing agreements with the three Managed Care Organizations specifically as they relate the Centers of Medicare and Medicaid Services requirement that rates be updated annually and subject to actuarial certification. The original agreements approved by Governor and Executive Council on May 9, 2012 allow for such amendments. The original agreements were competitively bid.

These amendments reflect updated and adjusted rate information for SFY 2014 for services provided under the agreements, clarifications and adjustments to Exhibit A, and an updated Exhibit O.

The new rate structure provides supplemental capitation payment rates for Behavioral Health Services, reflecting the cost above the base rates for all covered services (not only for enhanced behavioral health services), including hospital inpatient, hospital outpatient, professional, pharmacy, and other covered services. The SFY2014 update also allows for improved reimbursement to the providers by the MCOs. The updated rate information used within the amendments was derived using the professional assistance of an actuarial firm to analyze cost details and verify actuarial certification, just as it had been done prior to the approval of the original agreements. Subsequent

Her Excellency, Governor Margaret Wood Hassan And the Honorable Council June 12, 2013 Page 2.

to Governor and Council approval, implementation of the amended agreements is contingent upon approval by Centers for Medicare & Medicaid Services.

Changes to Exhibits A and O coordinate performance and quality measures in the agreement with the goals and requirements of the NH Quality Strategy.

Components of the Quality Strategy in Exhibit A include:

Performance Measures such as:

 Access Standards, including, but not limited to: provider network, geographic distance, timely access to services and access to special services:

Quality Performance Incentives focused on four areas:

- Timeliness of Prenatal Care,
- Follow-Up After Hospitalization for Mental Illness,
- Parental Satisfaction With Children Getting Appointments for Care and
- Satisfaction with Getting Appointments for Care; and

Claims Payment and Processing Accuracy.

Exhibit O indicates the Quality and Oversight measures/measure sets, logs and narrative reports the MCOs must provide to the Department.

Area served: Statewide.

Source of funds: Federal financial participation rates range from 50% to 75%. Average funding sources are estimated to be as follows:

State Fiscal Year 2014: 50.5% Federal Funds and 49.5% General Funds; and State Fiscal Year 2015: 50.2% Federal Funds, 37.7% General Funds and 12.1% Other Funds [County].

In the event that Federal or other funds become no longer available, General Funds will not be requested to support this program.

Respectfully submitted,

Nicholas A. Toumpas

Commissioner

Managed Care State Fiscal Year JULY 1, 2013 – JUNE 30, 2014 Capitation Payment Rate Structure

Eligibility Category	Capite	ation Rates
Low Income Children and Adults -Age 2-11 Months	\$	213.18
Low Income Children and Adults -Age 1-5 Years	\$	103.75
Low Income Children and Adults -Age 6-13 Years	\$	112.09
Low Income Children and Adults -Female Age 14-18 Years	\$	156.92
Low Income Children and Adults -Male Age 14-18 Years	\$	140.40
Low Income Children and Adults -Female Age 19-44 Years	\$	365.52
Low Income Children and Adults -Male Age 19-44 Years	\$	288.85
Low Income Children and Adults -Age 45+ Years	\$	505.95
Foster Care / Adoption	\$	322.39
Breast and Cervical Cancer Program	\$	1,443.22
Severely Disabled Children	\$	1,157.63
Disabled Adults -Female Age 19-44 Years, Medicaid Only	\$	761.28
Disabled Adults -Male Age 19-44 Years, Medicaid Only	\$ \$	721.52
Disabled Adults -Age 45+ Years, Medicaid Only		1,048.15
Old Age Assistance Program -Medicaid Only – Non-Nursing Home Residents	\$ \$ \$ \$	761.68
Nursing Home Residents -Medicaid Only	\$	1,318.59
Nursing Home Residents -Dual Eligibles	\$	79.93
Dual Eligibles -Age 0-44	\$	249.41
Dual Eligibles -Age 45-64	\$ \$ \$	306.33
Dual Eligibles -Age 65+	\$	212.55
Newborn Kick Payment	\$	2,847.86
Maternity Kick Payment	\$	3,094.77
Supplemental Behavioral Health Rate Cell	Supple	emental Rate
Severe/Persistent Mental Illness: Low Income Children and Adults & Foster Care	\$	1,518.59
Severe/Persistent Mental Illness: All Other	\$	1,047.13
Severe Mental Illness: Low Income Children and Adults & Foster Care	\$	950.70
Severe Mental Illness: All Other	\$	573.17
Low Utilizer	\$ \$	470.66
Serious Emotionally Disturbed Child: TANF and Foster Care	\$	785.06
Serious Emotionally Disturbed Child: All Other	\$	1,071.72



NICHOLAS A. TOUMPAS COMMISSIONER

State of New Hampshire

New Number: 603-271-9200

March 21, 2012

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His Excellency, Governor John H. Lynch and the Honorable Executive Council State House Concord, New Hampshire 03301

REQUESTED ACTION

Authorize the Department of Health & Human Services to enter into individual agreements with the Managed Care Organizations listed below to provide Medicaid Managed Care medical and long-term care services to Medicaid clients at an estimated cost, based on clients' choices of enrollment into a single Managed Care Organization following program implementation, not to exceed \$2,226,923,030.00 in the aggregate between all vendors effective July 1, 2012, or date of Governor and Council approval, whichever is later, through June 30, 2015.

- Granite State Health Plan, Inc., c/o Centene Corp. 7700 Forsyth Blvd., St. Louis, MO 63105, Vendor # TBD
- Boston Medical Center Health Plan, Inc., 2 Copley Place, Suite 600, Boston, MA 02116, Vendor # TBD
- Granite Care Meridian Health Plan of New Hampshire, 777 Woodward Ave., Suite 600, Detroit, MI 48226, Vendor # TBD

Funds are available in the following accounts in State Fiscal Year 2013 and are anticipated to be available in State Fiscal Years 2014 and 2015 upon the availability and continued appropriation of funds in the future operating budgets, with authority to adjust amounts if needed and justified between State Fiscal Years and encumbrance amounts between vendors through the Budget Office as necessary.

Fund Name and Account Number	SFY 2013	SFY 2014	SFY 2015	Total
Health and Social Services, Dept of Health and Human Services,				
HHS: Commissioner, Off of Medicaid	\$381,923,030	\$401,000,000	\$421,000,000	\$1,203,923,030
Business & Policy, Provider Payments 05-95-95-956010-61470000-101- 500729				
HHS: Developmental Serv-Div of Developmental Svcs, Developmental Services	\$0.00	\$238,000,000	\$250,000,000	\$488,000,000
05-95-93-930010-71000000-101- 500729 Or To Be Determined				
HHS: Elderly-Adult Services, Nursing Services County Participation	\$0.00	\$261,000,000	\$274,000,000	\$535,000,000
05-95-48-480015-59420000-101- 500729 Or To Be Determined				
Total	\$381,923,030	\$900,000,000	\$945,000,000	\$2,226,923,030

His Excellency, Governor John H. Lynch and the Honorable Executive Council Page 2 March 21, 2012

The table below shows the amount to be encumbered for each vendor. A detailed worksheet with accounting details for amounts to be encumbered by each vendor is attached for use by the Department of Administrative Services, Bureau of Accounting.

	MCO #1	MCO #2	MCO #3	Total
SFY 2013	\$190,961,515	\$95,480,758	\$95,480,758	\$381,923,030
SFY 2014	\$450,000,000	\$225,000,000	\$225,000,000	\$900,000,000
SFY 2015	\$472,500,000	\$236,250,000	\$236,250,000	\$945,000,000
				_
Total	\$1,113,461,515	\$556,730,758	\$556,730,758	\$2,226,923,030

EXPLANATION

The purpose of these agreements is to provide improved and cost efficient medical and long-term care services to New Hampshire Medicaid clients through the implementation of a Managed Care Program beginning July 1, 2012, through June 30, 2015. These agreements provide for a one two-year extension pending the successful performance of the vendor and approval by Governor and Council.

Total spending for all three agreements in State Fiscal Year 2013 will not exceed \$381,923,030 and contracts are executed with this not-to-exceed amount. As rates are negotiated for State Fiscal Years 2014 and 2015, contracts will be renegotiated increasing the not-to-exceed amounts, but the total spending for all three agreements from July 1, 2012, through June 30, 2015, will not exceed \$2,226,923,030 as requested. The reason these amounts are stated as "not to exceed" is that the Managed Care Program permits clients to self-select the vendor of their choice, which in turn will determine the amount expended on any one contract. Clients' selections will not be known until after implementation of the Program. In any event, actual spending on all approved contracts will not exceed \$2,226,923,030 in the aggregate over the threeyear term of the agreements. For purposes of encumbering funds by Managed Care Organizations, the allocation described in the Request For Proposals for auto-enrollment was used. If a client fails to select a Managed Care Organization, the process for auto-assignment if the client's provider is under contract with more than one Managed Care Organization or no usual source of primary care can be determined, will be that the Managed Care Organization with the highest technical score will be assigned 50% of the autoassigned members and the other two Managed Care Organizations receiving 25% of the remaining autoassignments. Costs for State Fiscal Years 2014 and 2015 were derived by adjusting previous years estimates upward by five percent to account for inflation.

Pursuant to Chapter 125, Laws of 2011 (Senate Bill 147), the Department is required to develop a managed care model for administering the Medicaid program to provide medical and long-term care services for all Medicaid populations throughout New Hampshire consistent with the provisions of Federal Regulation 42 U.S.C. 1396u-2. It also requires the Department to submit final contracts to Governor and Council no later than March 15, 2012, unless the date is extended by the Fiscal Committee. On March 9, 2012, FIS12-094, Fiscal Committee extended the date to March 28, 2012. The law also requires that the capitated rates set by the Department be approved by the Fiscal Committee. The Fiscal Committee approved the rates on March 9, 2012, FIS12-094 as amended. The Department's State Fiscal Years 2012-2013 budget approved in June 2011 includes anticipated savings in the Medicaid Program of thirty million dollars following the implementation of a Managed Care Program.

Pursuant to the language of Chapter 125, Laws of 2011 (Senate Bill 147), the Department developed a three-phased approach to implementing a Managed Care Program:

His Excellency, Governor John H. Lynch and the Honorable Executive Council Page 3 March 21, 2012

- Step 1 includes the July 1, 2012, implementation of a program for all Medicaid State Plan medical, pharmacy and mental health services for most populations.
- Step 2 includes the July 1, 2013, implementation of a program for specialty services for the long-term
 care populations, including nursing home services and services for the developmentally disabled. It
 includes the State's option to manage financing for specialty services for those dually eligible for
 Medicaid and Medicare.
- Step 3 includes the January 2014 Medicaid expansion population under the Affordable Care Act.

The "public process" used for development and procurement of a managed care model included the following process:

- The Department of Health and Human Services conducted a Request For Information released July 28, 2010, report published January 14, 2011;
- Public legislative process regarding SB 147 (2011);
- Regional stakeholder forums and focus groups conducted by Louis Karno & Associates and Pontifax;
 Stakeholder forums were held: 9/13/11 in Keene, NH; 9/14 in Nashua, NH; 9/21 in Littleton, NH with remote sites from Lebanon and Berlin participating; 9/22 in Somersworth, NH; 9/23 in Manchester, NH; 9/29 in Concord, NH.
- Focus groups were held in the fall of 2011 in Littleton, Berlin, Dover, Concord, Claremont, Somersworth, Portsmouth, Salem and Nashua, NH. Participants in the focus groups included consumers with physical disabilities, severe mental health issues, substance abuse issues, developmental disabilities, elderly needing long-term care assistance, low-income who receive public assistance and consumers with limited English proficiency or other cultural barriers to health access;
- Monthly updates of Medical Care Advisory Committee commencing in 2011;
- Newspaper public notices February 3, 2012; and
- Public engagement of long-term care populations will continue by Louis Karno throughout the development of Step II.

These agreements were competitively bid. A Request For Proposals was posted on the Department of Health and Human Services website on October 17, 2011, through December 16, 2011. Eighteen vendors submitted Letters of Intent. A Bidders' Technical Proposal Conference was held on November 3, 2011, and a Cost Proposal Conference on November 17, 2011. Six vendors submitted proposals by the December 14, 2011, deadline specified in the Request For Proposals. The Requests for Proposals stated that members shall have a choice between two or three Managed Care Organizations operating in the State.

Eight high-level Department of Health and Human Services staff and one from the New Hampshire Department of Justice were assigned to the Technical Evaluation Team. Team members reviewed the proposals individually and then met as a group to collectively score the proposals, using a consensus model. The technical merits of each proposal were reviewed and scored consistent with the criteria for evaluation of Technical Proposals as specified in the Request For Proposals. Technical Proposals were evaluated in each of the following areas: Services and Populations; Pharmacy Management; Member Enrollment; Member Services and Cultural Considerations; Access and Network Management; Payment Reform; Behavioral Health; Care Management; Quality Management; Early Periodic Screening, Diagnosis, and Treatment (EPSDT); Utilization Management; and Administrative Functions. Technical Proposals were awarded a maximum of 70 points out of a possible total evaluation score of 100.

The Cost Evaluation Team consisted of four high-level Department of Health and Human Services staff. Following professional assistance of an actuarial firm to analyze cost details and verify actuarial certification, the Team scored the cost proposals by consensus consistent with the criteria for evaluation as specified in the Request For Proposals. Cost Proposals were awarded a maximum of 30 points out of a possible total evaluation score of 100. Attached is a bid summary including the bidders' scores and participants on the evaluation teams.

His Excellency, Governor John H. Lynch and the Honorable Executive Council Page 4 March 21, 2012

The contract negotiation process was started with the three bidders receiving the highest evaluation scores. Contract negotiations were conducted by the Contract Negotiation Team, consisting of four high ranking Department of Health and Human Services employees and two Department of Justice employees, individually with each of the bidders so that the terms and conditions in each of the agreements for which approval is requested are identical. Rate structure was negotiated by the Department and approved by the Fiscal Committee on March 9, 2012, FIS12-094 as amended. The Department of Information Technology has approved that the Department of Health and Human Services enter into these agreements. Their approval is attached. As a result of this process the Department requests Governor and Council approval to enter into agreements with the Medicaid Managed Care Organizations named in the Requested Action. Subsequent to Governor and Council approval, implementation of the agreements is contingent upon approval by Centers for Medicare & Medicaid Services.

Should Governor and Council determine to not approve this request New Hampshire citizens will not benefit from improved and cost efficient medical care available to them under the Managed Care Program. They will face uncertainty over which Medicaid services are available due to the likelihood of the elimination or reduction to services that will be necessitated by the reduced State Fiscal Years 2012-2013 appropriated budget amounts that anticipate savings resulting from the implementation of the Managed Care Program. Additionally, the Department will be in violation of Senate Bill 147 that mandates implementation of a Managed Care Program.

The following Performance Measures, including but not limited to the following, will be used to evaluate these agreements.

- Access Standards, including, but not limited to: provider network, geographic distance, timely access to services and access to special services;
- Quality Performance Incentives focused on four areas: Adolescent Well Care visits, Re-admissions to New Hampshire Hospital, Getting Needed Care Composite (member satisfaction) and Maternal Smoking Cessation; and
- Claims Payment and Processing Accuracy.

Area served: Statewide.

Source of funds: Federal financial participation rates range from 50% to 75%. Average funding sources are estimated to be as follows:

- State Fiscal Year 2013: 50.5% Federal Funds and 49.5% General Funds; and
- State Fiscal Years 2014 and 2015: 50.2% Federal Funds, 38.4% General Funds and 11.4% Other Funds (County).

In the event that Federal or other funds become no longer available, General Funds will not be requested to support this program.

Nicholas A. Toumpas

Respectfully submitted

Commissioner

BID SUMMARY

Medicaid Managed Care Organization Proposals

	Technical Proposal	Cost Proposal	Total Score
Maximum Possible Score	70	30	100
Vendor		•	
Granite State Health Plan, Inc.	69.9	27.7	97.6
Boston Medical Center Health Plan, Inc.	70.0	25.9	95.9
Granite Care - Meridian Health Plan of	63.3	30.0	93.3
New Hampshire		•	
Anthem Health Plans of New Hampshire	60.2	27.0	87.2
Inc Matthew Thornton Health Plan, Inc.			
Network Health, LLC	47.3	25.8	73.1
Aetna Better Health Inc.	40.4	25.3	65.7

Technical Proposal Evaluation Team

- Andrew Chalsma, Administrator, Bureau of Healthcare Analytics and Data Systems, Office of Medicaid Business & Policy, DHHS
- Matthew Ertas, Director, Bureau of Development Services, Division of Community Based Care Services, DHHS
- Doris Lotz, Medicaid Medical Director, DHHS
- Stephen Mosher, Chief Financial Officer, DHHS
- Joyce St. Onge, Administrator, Program Operations, Division of Family Assistance, DHHS
- Erik Riera, Director, Bureau of Behavioral Health, Division of Community Based Care Services, DHHS
- Nancy Rollins, Associate Commissioner, Director of Division of Community Based Care Services, DHHS
- Lisabritt Solsky, Deputy Director, Office of Medicaid Business & Policy, DHHS.
- Rebecca Woodard, Assistant Attorney General, Civil Bureau, NH Department of Justice

Cost Proposal Evaluation Team

- Walter Faasen, Contracts and Procurement Director, Office of Business Operations, DHHS
- Marilee Nihan, Finance Director, Office of Medicaid Business & Policy, DHHS
- Sheri Rockburn, Finance Director, Division of Community Based Care Services, DHHS
- Christine Shannon, Bureau Chief, Planning & Research, Office of Medicaid Business & Policy, DHHS

Contract Negotiation Team

- Kathleen Dunn-Medicaid Director, DHHS
- Walter Faasen, Contracts and Procurement Director, Office of Business Operations, DHHS
- Marilee Nihan, Finance Director, Office of Medicaid Business & Policy, DHHS
- John Wallace, Associate Commissioner, DHHS
- Michael Brown, Senior Assistant Attorney General, Civil Bureau, NH Department of Justice
- Jeanne Herrick, Civil Bureau, NH Department of Justice

Accounting Details For Contract Encumbrance Medicaid Managed Care SFY 2013 - SFY 2015

	Boston Medical Center	Granite State	Granite Care – Meridian	Total
SFY2013			-	
05-95-95-956010-61470000-5000729				
101 Medical Payments to Providers	\$190,961,5 1	5 \$95,480,758	\$ \$95,480,758	\$381,923,030
05-95-93-930010-71000000-101-500729 (Or To Be Determined)				
Payments to Providers-Disabled				\$0
05-95-48-480015-59420000-101-500729 Or To Be Determined			-	-
Payments to Providers-Elderly			-	\$0
	\$190,961,51	\$95,480,758	\$95,480,758	\$381,923,030
SFY2014				
05-95-95-956010-61470000				
101 Medical Payments to Providers	\$200,500,000	\$100,250,000	\$100,250,000	\$401,000,000
05-95-93-930010-71000000-101-500729				
(Or To Be Determined)				_
Payments to Providers-Disabled	\$119,000,000	\$59,500,000	\$59,500,000	\$238,000,000
05-95-48-480015-59420000-101-500729 Or To Be Determined				
Payments to Providers-Elderly	\$130,500,000	\$65,250,000	\$65,250,000	\$261,000,000
	\$450,000,000	\$225,000,000	\$225,000,000	\$900,000,000
SFY2015				
05-95-956010-61470000				
101 Medical Payments to Providers	\$210 500 000	\$105 250,000	\$105,250,000	\$421,000,000
05-95-93-930010-71000000-101-500729	Ψ210,500,000	. \$103,230,000	4103,230,000	\$ 121,000,000
(Or To Be Determined)				
Payments to Providers-Disabled	\$125,000,000	\$62,500,000	\$62,500,000	\$250,000,000
05-95-48-480015-59420000-101-500729 Or To Be Determined				
Payments to Providers-Elderly	\$137,000,000	\$68,500,000	\$68,500,000	\$274,000,000
	\$472,500,000	\$236,250,000	\$236,250,000	\$945,000,000
Tota	\$1,113,461,515	\$556,730,758	\$556,730,758 \$	52,226,923,030

Class 101 does not exist today but needs to be established/budgeted for SFY 2014 & 2015



Subject:

New Hampshire Medicaid Care Management Services

FORM NUMBER P-37 (version 1/09)

AGREEMENT

. The State of New Hampshire and the Contractor hereby mutually agree as follows:

GENERAL PROVISIONS

1. IDENTIFICATION.			
1.1 State Agency Name		1.2 State Agency Address	
Department of Health and Human Serv	rices	129 Pleasant Street, Concord, N	IH 03301
1.3 Contractor Name		1.4 Contractor Address	
Granite State Health Plan, Inc.		c/o Centene Corp., 7700 Forsyt	h Blvd., St Louis, MO 63105
	ccount Number	1.7 Completion Date	1.8 Price Limitation
Number 3214-725-4477 05-95	-95-956010-61470000	June 30, 2015	\$381,923,030
1.9 Contracting Officer for State Agenc	у	1.10 State Agency Telephone Nu	mber
Nicholas A. Toumpas, Commissioner		603-271-5000	
1.11 Contractor Signature		1.12 Name and Title of Contrac	tor Signatory
Jul Anh		Kelth Williamson, Secretary	
1.13 Acknowledgement: State of Miss	County of St	Louis	.
	ersigned officer, personall	y appeared the person identified in knowledged that s/he executed this	document in the capacity
, , , , , , , , , , , , , , , , , , ,	tice of the Peace	ROSEMARIE BAYE Notary Public-Notary State of Missouri, St Loui Commission # 0856	Seal s County 7879
[Scal] 1.13.2 Name and Title of Notary or Just	ice of the Peace	My Commission Expires Ju	in 3, 2012
Rosemarie Bayes, Notary Public			
1.14 State Agency Signature	2	1.15 Name and Title of State Ag	gency Signatory
Will A		Nicholas A. Toumpas, Commiss	ioner DHHS
1.16 Approval by the N.H. Department	of Administration, Divisio	n of Personnel (if applicable)	
Ву:		Director, On:	
By: Standard Reproval by the Attorney General By: Standard Reproval by the Governor and Exe	Form, Substance and Exe	on: 19 March	2012
Jeanne P. He	rick Attorner	17 Murum 2	
1.18 Approval by the Governor and Exe	cutive Council		
Ву:		On:	

Subject:

New Hampshire Medicaid Care Management Services

FORM NUMBER P-37 (version 1/09)

AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

GENERAL PROVISIONS

1. IDENTIFICATION.	
1.1 State Agency Name	1.2 State Agency Address
Department of Health and Human Services	129 Pleasant Street, Concord, NH 03301
1.3 Contractor Name	1.4 Contractor Address
Boston Medical Center Health Plan, Inc.	2 Copley Place, Suite 600, Boston, MA 02116
1.5 Contractor Phone 1.6 Account Numb	er I.7 Completion Date 1.8 Price Limitation
Number 617-748-6341 05-95-95-956010-6	1470000 June 30, 2015 \$381,923,030
1.9 Contracting Officer for State Agency	1.10 State Agency Telephone Number
Nicholas A. Toumpas, Commissioner	603-271-5000
1.11 Contractor Signature	1.12 Name and Title of Contractor Signatory
Awa J. Of	Scott F. O'Gorman, President
1.13 Acknowledgement: State of MA	ounty of Suffalk
On March 15, 2012 , before the undersigned office	ter, personally appeared the person identified in block 1.12, or satisfactorily 1.11, and acknowledged that s/he executed this document in the capacity
1.13.1 Signature of Notary Public or Justice of the Pe	ace
[Seal] Then . Wegn. 1.13.2 Name and Title of Notary or Justice of the Pea	
1.13.2 Name and Title of Notary or Justice of the Pea	ce
Thuy Wagner, Labor and	Employment Coursel
1.14 State Agency Signature	1.15 Name and Title of State Agency Signatory
D. LL A-7.	Nicholas A. Toumpas, Commissioner DHHS
1.16 Approval by the N.H. Department of Administra	tion Division of Personnel (if applicable)
By:	Director, On:
1.17 Approval by the Attorney General (Form, Substa	nce and Execution)
By: Jehnne P. Herrer A. 1.18 Approval by the Governor and Executive Counc	On: 19 March 2012
1.18 Approval by the Governor and Executive Counc	1
By:	On:

Subject:

New Hampshire Medicaid Care Management Services

FORM NUMBER P-37 (version 1/09)

AGREEMENT

The State of New Hampshire and the Contractor hereby mutually agree as follows:

GENERAL PROVISIONS

1. IDENTIFICATION.	•
1.1 State Agency Name	1.2 State Agency Address
Department of Health and Human Services	129 Pleasant Street, Concord, NH 03301
1.3 Contractor Name	1.4 Contractor Address
Granite Care-Meridian Health Plan of New Hampshire, Inc.	777 Woodward Ave., Suite 600 Detroit, MI 48226
1.5 Contractor Phone 1.6 Account Number	1.7 Completion Date 1.8 Price Limitation
Number 05-95-95-956010-61470000-5	June 30, 2015 \$381,923,030
1.9 Contracting Officer for State Agency	1.10 State Agency Telephone Number
Nicholas A. Toumpas, Commissioner	603-271-5000
1.11 Contractor Signature	1.12 Name and Title of Contractor Signatory
1.13 Acknowledgement: State of Michagan, County of	Sean P. Cotton, Chief Legal Officer
proven to be the person whose name is signed in block 1.11, and acknowledged that s/he executed this document in the capacity indicated in block 1.12. 1.13.1 Signature of Notary Public or Justice of the Peace [Seal] Notary Public of Notary of Justice of the Peace	
1.14 State Agency Signature	1.15 Name and Title of State Agency Signatory
WillA	Nicholas A. Toumpas, Commissioner DHHS
1.16 Approval by the N.H. Department of Administration, Division	n of Personnel (if applicable)
Ву:	Director, On:
JUANNE P. HETTICE, POROTICE	on: 19 Haren 2012
1.18 Approval by the Governor and Executive Council	
Ву:	On: