## STATE OF NEW HAMPSHIRE

Honorarium or Expense Reimbursement Report Executive Branch – RSA 15-B

|          | RECEIVED                             |
|----------|--------------------------------------|
| 271-9496 | FEB <b>1 9</b> 2020                  |
|          | NEW HAMPSHIRE<br>DEPARTMENT OF STATE |

Type or Print all Information Clearly:

| Name: Heather Barto  | Work Phone No.  | 271-9496 FEB <b>1 9</b> 202           |
|--|---|---------------------------------------|
| Work Address: 129 Pleasant Street, Concord, NF   | Last 1 03301  | NEW HAMPSH                            |
| Office/Appointment/Employment held: DHHS/Proces  |   | DEPARTMENT OF                         |
| List the full name, post office address, occupation, and principor expense reimbursement. When the source is a corporation of corporation or entity in making the honorarium or expense rei or entity. | oal place of business, if any, of the other entity, the name and work | address of the person representing th |
| Source of Honorarium or Expense Reimbursement:   |   |                                       |
| Name of source: First  | 1iddle  | Last                                  |
| Post Office Address:   |   |                                       |
| Occupation:  |   |                                       |
|  |   |                                       |
| Principal Place of Business:   |   |                                       |
| If source is a Corporation or other Entity:  Name of Corporation or Entity: Greater Boston Manual  | acturing Partnership  |                                       |
| Name of Corporate/Entity Representative: Lela Glikes   |   |                                       |
| Work Address of Representative: 27-43 Wormwood S   | treet, Tower Point, Suite 410   |                                       |
| Work Address of Representative.  |   |                                       |
| Value of Honorarium: Date Received: the gift or honorarium and identify the value as an estimate.  |   | provide an estimate of the value of   |
| Value of Expense Reimbursement: \$1285 Date Received: be attached to this filing. Exact Estimate X   | 19/2019 A copy of the agend   | la or an equivalent document must     |
| Briefly describe the service or event this Honorarium or Expen   | se Reimbursement relates to:  |                                       |
| Speaker at annual conference.  |   |                                       |
| "I have read RSA 15-B and hereby swear or affirm that the for and belief."   | egoing information is true and con                                    | aplete to the best of my knowledge    |
| Gullet B   | 2/7/2020  |                                       |
| Signature of Filer   | Date F  | iled                                  |

**RSA 15-B:9 Penalty**. Any person who knowingly fails to comply with the provisions of this chapter or knowingly files a false report shall be guilty of a misdemeanor.

Return to: Secretary of State's Office, 107 North Main Street, State House Room 204, Concord, NH 03301

AGENDA WEDNESDAY, OCTOBER 23, 2019

| E ROOM    |  | AGENDA WEDNESDAY, OCTOBER 23, 2019  |  |   |   |   |  | Visit            |   |               |
|-----------|--|---|--|---|---|---|--|------------------|---|---------------|
|           |  | BALLROOM A  | MR 21-22-23  | MR 24-25  | MR 26-27  | MR 11-12-13   | MR 14  | BALLHOOM B       | BALLROOM (  | PREFUNCT      |
|           | CONFERENCE<br>TRACKS                       | Leading Lean<br>Transformations   | Engaging Hearts: The<br>Social Side of Lean  | Engaging Minds: The<br>Technical Side of Lean   | Advanced Lean Topics<br>for Experienced<br>Practitioners                              | Applying Lean in<br>Healthcare  | Focused Workshops  | LUNCHEONS        | Companity<br>of Leab Lattern                      | EXHIBITO EXPO |
|           | Registration<br>& Continental<br>Breakfast | Join us for a Continental Breakfast. Network with other attendees & visit our Exhibitors & Poster Presenters in the Lean Lounge |  |   |   |   |  |                  | A place for passionate<br>Lean practitioners to   |               |
| 5 - 6 56  | Welcome                                    | WELCOME   | Conference Opening Rer   | narks by GBMP President Bri   | ice Hamilton  |   |  |                  | get inspired through<br>orchestrated              |               |
| e) - 9:50 | Keynote                                    | KICKOFF KEYNOTE Conference Kick-Off Keynote Amy Ferrero, MassMutual - From Balloons to Stars - Lean Leadership at MassMutual    |  |   |   |   |  |                  | engagement with<br>peers across industries;       |               |
| - 50-30   | Break                                      | Explore the floor! Visit t  | the Community of Lean Loung  | e, Exhibitor Expo, and Resour   | ces Row - Ballroom C and Pre  | function.   |  | BREAK            | where peers openly share their experiences        |               |
| 9 - 10 5ú | Session 1                                  | Key to Engagement & Satisfaction (M. Whitten Martinnea)   | our cean opprney to Full<br>Employee Engagement<br>(S. Enright, N. Sorelle,<br>Alpha Analytical) | Visual Indicators, What You<br>See Is What You Get<br>(W. Carney, KSEA)                         | Engaged & Effective<br>Governance "Steeling<br>Committees"<br>(M. Hamel, Murl: Group) | Building Lean Muscle to<br>Build the FIT Organization<br>(M. Saleh Vizbility LLC)                       | Hands-On Double Session.<br>Using a Production<br>Simulation to Show the               |                  | to help you avoid or overcome similar challenges. |               |
| : - : Si: | Session 2                                  | Inspiring Employees to Give<br>Their Best<br>IM. Kaeding Norhart  | Using the WIIFM (What's In<br>It For Me; for Lean<br>Engagement<br>(D. Vlanes, UNH)              | Set Up Reduction to Engage<br>Hearts & Mands<br>(B. Elliutt, GBMP)                              | Fraining as Part of Lean<br>Change Management<br>J. Genest, Genzymen                  | Daily Management Systems.<br>Changing Gulture One<br>Board at a Time (K.<br>Tassmer, CT Children's'     | Benefits of Lean Production<br>& Lean Accounting<br>(L. Grasso: Speaker)               |                  |   | The state of  |
|           | Lunch                                      | Yum' Lunch Buffet!  |  |   |   |   |  | BUFFET           |   |               |
|           | Session 3                                  | Connecting Hoshin Strategy to Daily Management :C. MacPherson: Shingo Insitute-   | Develop Talent from Within<br>K. Carbone :Westminster<br>Tooli                                   | Breaking Down the Barriers<br>to Value Stream Thinking<br>IC O'Conner Mike Bouyea<br>MassMutual | Double Session<br>Leveraging TPS & Shingo<br>for Full Benefits of                     | Achieve Quality Outcomes<br>using a Lean Management<br>System (K. Swain, Beth<br>Israelaney             | Dauble Session:<br>Best Practices for Solving<br>Complex, Cross Functional             |                  |   | 1             |
| # 2N      | Session 4                                  | Discipline Trumps Culture:<br>Using Suategy Deployment<br>to Accelerate Involvement<br>to Swarson NextScience)                  | Creating Ownership to<br>Strengthen Culture<br>(F. Edwards, Four Seasons<br>Produce)             | Using Six Sigma to Achieve<br>Lean Transformation<br>i* Bertels Valeocon.                       | Enterprise Excellence<br>id. Bonin-Toyota B.<br>Hamilton GBMP                         | Using Lean to Improve<br>Patient Flow in the<br>Perioperative Suite (Panel<br>Southcoast Health)        | Problems<br>(C. Vacca, CIGNA)  |                  |   |               |
| 5 4 2     | Break                                      | You deserve a break. Tin  | ne to relax with a snack and n   | ew connections!   |   |   |  | BREAK            |   |               |
| Sea il    | Session 5                                  | Building a Lean Culture -<br>From Good to Great!<br>(A. Bordley, ASSA ABLOY)  | We Can Do III - Courage<br>Empathy, & Women in Lean<br>(A. Pessah, Kaiser<br>Permanente,         | Developing Culture<br>Integrating Education,<br>Culture & Tools<br>(A. Frewin, Idexx Labs)      | Applying Sig Company Lean in a Small Business Setting (B. Montanan, Habbo)            | Lean Operating Model Linked to Cultural Transformation (J. Roche & G. Lupacchino, rearflord Healthcare) | Mouse Trap. A Cheesy<br>Countermeasure to<br>Rampant Disengagement<br>(Panel, MGH CCM) | 10.30            |   |               |
| 1 - 5 56  | Keynote                                    | CLOSING KEYNOTE   | James Bonini Toyota c  | Core Principles - Total Englis  | ATMAKAN TATAFARA  | and a House Actions Units   | iled Quality through Work  | r Participation* |   |               |
|           | Happy Hour                                 | HAPPY HOUR  | After the sessions end fo  | or the day, benefit from oper   | dialog and idea sharing wh  | ile enjoying drinks and hors  | d'oeuvres in an informal se  | ettina           |   | 4             |

## AGENDA THURSDAY, OCTOBER 24, 2019

| E ROOM     |  | BALLROOM A  | MR 21-22-23  | MR 24-25  | MR 26-27   | MR 11-12-13  | MR 14   | BALLBOOM 8  | BALLROOM C  | PREFUNCTI  |  |
|------------|--|---|--|---|--|--|---|---|---|--|--|
|            | CONFERENCE<br>TRACKS                       | Leading Lean<br>Transformations   | Engaging Hearts: The<br>Social Side of Lean  | Engaging Minds: The<br>Technical Side of Lean   | Advanced Lean Topics<br>for Experienced<br>Practitioners   | Lean is Not Just for<br>Production Anymore;<br>Applications in<br>Healthcare & More                        | President's<br>Mini Conference<br>(by Invitation Only)                        | LUNCHEONS   | Community of of Leep Leungs   | EXHIBITOR<br>EXPO  |  |
| 45-6 15    | Registration<br>6 Continental<br>Breakfast | Join us for a Continental E   | Breakfast with colleagues from   | n around the country as we l  | kick off day two; Visit our Exhib  | itors & Poster Presenters in th  | e Lean Lounge.  | REGISTRATION  | A place for passionate  Lean practitioners to  get inspired through  orchestrated |  |  |
| 5 - 6 36   | Welcome                                    | WELCOME   | Day Two Kickoff Remark   | s by Bruce Hamilton   |  |  |   |   |   |  |  |
| t r 30     | Keynote                                    | KICKOFF KEYNOTE The spenning keynore hit smalley than Type and Proclimate from Kentine Troubleshanling to Creative Innovation'        |  |   |  |  |   |   | engagement with<br>peers across industries,                                       |  |  |
| 00         | Break                                      | Coffee Break! Time for I  | Networking! Don't forget to  | BREAK   | where peers openly   |  |   |   |   |  |  |
| i5 - 10 50 | 58 Session 1                               | Session 1   | Lead from Any Seat. 10<br>Ways to Get More Involved<br>or Your Jog<br>(A. Anca. Agero, Inc.) | Create the WE factor:<br>Communication Essentials<br>to Engage Teams<br>(E. Dulye, Dulye & Co.) | Eadership for OPEX raining O Paismo C Robledo Rockwell Automation)                                 | The Lean Transformation<br>Model a Step by Step<br>Process for Success<br>IM Etwaru Estee Lauder           | Fransfurning & Fransferring<br>Employee Ownership<br>(H. Kenworthy GPIC, LuC) | President's<br>Mini Conference<br>(morning session) |   | share their experiences<br>to help you avoid or<br>overcome similar<br>challenges.   |  |
| e 150      | Session 2                                  | TEI through Growth &<br>Respect<br>J. Schulze, Kochek)  | Building Lean One<br>Champion at a Time<br>13 Whitlow Aboam                                  | Integrating Lean 8 Ergenomics J. Galante Southworth Products:                                   | Acuelerate Lean<br>Transformation with Leader<br>Standard Work (S. Schwarz<br>Lean Tackos Global)) | Applying Lean in Software<br>Organizations (Coury<br>Diespol WK ELM Solutions)                             |   |   |   | The second control of the second seco |  |
|            | Lunch                                      | rum, Lunch:   |  |   |  |  |   | LUNCH   |   | · · · · · · · · · · · · · · · · · · ·  |  |
|            | Session 3                                  | Tryota's Floor Management<br>Development System<br>(S. MacPherson, Shingo<br>Institute)   | Are You Developing Your<br>People Every Day?<br>IM Magnusdottir Manino:                      | The Power of Borders (Dr. G. Galsworth - Visual Thinking Inc.)                                  | The Foture State of People<br>Process & Technology<br>K. Farer S&P Global<br>Ratings:              | Eean Innovations & Supports<br>in NH State Government<br>iH Barto NH DHHS, T.<br>Lendki ir NH State Police | President's<br>Mini: Conference<br>(conclusion)                               | (VIII) (VIII) (VIII)                                |   |  |  |
| 1 oC       | Session 4                                  |   | Coaching to Involve All<br>Employees<br>(E. Anderson, GBMP)                                  |   |  |  |   |   |   |  |  |
| C - 4 'm   | Ice Cream<br>Social                        | Grab a sweet treat. Last chance to visit Exhibitor Expo. Resources Row, and to get your card punched in the Community of Lean Lounge. |  |   |  |  |   |   | Secretary of the  |  |  |
|            | Prizes +                                   | Puzes & Conference Closing Remarks  |  |   |  |  |   |   |   | Area   |  |
| 54.50      | Keynote                                    | CLOSING KEYNOTE   | Annual Manager   | a die kare on to  | vidi kang opist in a depti latitistist   |  | Sala leggal: boose  | l Kenn in touch                                     | round at northeastleanco  |  |  |